

Board Report

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

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Agenda Number: 47.

SYSTEM SAFETY, SECURITY AND OPERATIONS COMMITTEE OCTOBER 15, 2015

SUBJECT: Report on System Safety, Security and Operations.

RECEIVE report on System Safety, Security and Operations.

System Safety, Security and Operations Report

James Gallagher
Chief Operations Officer



September 28, 2015, 5:15 p.m.

- Northbound Gold Line train reported overhead wire and pantograph damage north of Chinatown Station
- Customers evacuated to adjacent train; others evacuated down the employee stairway
- Single track established
- Bus bridge requested









Emergency Service Plan (Tuesday September 29)









- Increase train lengths to three cars
- Increase the headway to 20 minutes +/-
- Express Bus service was provided to augment rail service between Union Station, Highland Park, and Southwest Museum
- Increase announcements, rail supervisors at the stations
- Increase frequency of social media announcements



Issues

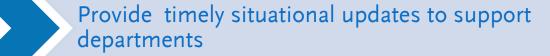
- Insufficient and untimely internal and external notifications
- Transit Passenger information System (TPIS) equipment displayed outdated information
- Achievable single track headway insufficient for ridership demand; more buses were needed initially
- Longer than expected repair time



Lessons Learned/Next Steps









Ineffective/inefficient OCS inspection and repair equipment





