



Board Report

File #: 2015-1437, File Type: Program

Agenda Number: 63.

SYSTEM SAFETY, SECURITY AND OPERATIONS COMMITTEE OCTOBER 15, 2015

SUBJECT: PROPOSED NEW PILOT EXPRESS BUS SERVICE FROM PASADENA GOLD LINE TO THE NORTH HOLLYWOOD ORANGE/RED LINE STATIONS

ACTION: APPROVE NEW PILOT LINE FOR 180 DAY PERIOD

RECOMMENDATION

SYSTEM SAFETY, SECURITY AND OPERATIONS RECOMMENDED (3-0):

- A. APPROVING proposed **180 day new pilot bus service to operate from the Metro Gold Line in Pasadena to the North Hollywood Red/Orange Line Stations**; and
- B. REVISING the FY16 budget \$784,000 to fund the FY16 portion of this 180 day pilot program.

ISSUE

The Board approved Motion 40 (Attachment A) by Director Najarian in November 2014, directing staff to explore establishing a new bus service between the Burbank Airport and the Metro Gold Line in Pasadena with stops at the North Hollywood Orange/Red Line Stations, Burbank Media District, and Glendale. This would provide new transit service that would mitigate some of the impact to travel in this region caused by the Interstate 5 construction project, as well as connect residents of the San Gabriel Valley to the San Fernando Valley rail and BRT systems. Subsequent to Motion 40, Metro staff gave a preliminary report to the Metro Board in January 2015 outlining planning efforts and budget impacts of the proposed line. In that document, staff outlined work with Caltrans to modify the HOV lane entrance and exit points, as well as bus on shoulder running. Caltrans has modified the HOV entrance and exit points and has developed rough estimates of improvements, including freeway widening to accommodate bus on shoulder running.

Our current report contains a final proposed route, implementation plan, impact on bus equipment and estimated marginal operating costs associated with proposed pilot service.

DISCUSSION

If this proposed service is approved by the Metro Board and service could start with the opening of passenger service on the Foothill Extension of the Gold Line. Following initiation of this new express bus service, staff will arrange for public hearings at the San Fernando Valley and San Gabriel Valley

Service Councils in April 2016. During the first two months of operation, staff will also complete the Title VI and Environmental Impact reports for this new service. The findings from these evaluations will be brought back to the Metro Board for action in June or July 2016.

Staff has researched and analyzed different routing options that would provide an efficient and productive operation. Attachment B depicts staff's final recommended route configuration. Metro staff has scheduled regular meetings with many interested groups including Cities of Burbank and Pasadena, LADOT, Caltrans, Bob Hope Airport and others. The recommended route and bus layover locations were determined after meeting with Cities of Pasadena and Burbank. The proposed route will depart the North Hollywood Station bus plaza and utilize the SR-134 Freeway towards Pasadena, making limited stops connecting with the Burbank Bus and Glendale Bee Line systems.

Staff has worked very closely with LADOT Transit staff as Commuter Express Line 549 duplicates much of this same corridor (map and schedule shown in Attachment C) from the Lake Ave Metro Gold Line Station to the North Hollywood Metro Red Line Station, then continuing to Encino. This service operates Monday through Friday, rush hours only, in both directions, every 30 minutes. Daily ridership averages 430 boarding passengers, or approximately 21 patrons per one-way bus trip.

LADOT and Metro staff worked on options that included incorporating LADOT service into the proposed NoHo - Pasadena Gold Line express service. This could have included alternating trips during weekday peaks, using the same route, stops and fare structure. The aim was to develop a seamless combined service to minimize passenger confusion and to reduce Metro operating costs. Another option explored was for LADOT to expand their existing service to also operate during weekday mid-day and weekends. This would have required them to adjust their route, stops and fares to expedite travel times and ease transfers to/from Metro Gold, Orange and Red lines. This became a difficult effort to accomplish in a relatively short period of time, and LADOT has indicated it is not interested in assuming more service to operate at this time. They will continue to operate Commuter Express Line 549 and Metro would provide all of the new NoHo - Pasadena Gold Line service. Metro will ensure that the LADOT and Metro bus trip times will be staggered so as to provide better service to our customers.

The City of Burbank currently operates Burbank Bus' NoHo to Airport route connecting North Hollywood Station with destinations along Burbank's Empire Center and Bob Hope Airport. The City was recently able to obtain I-5 mitigation funds to improve bus service. In June of 2015, NoHo to Airport route extended span of service from peak hour only, to all day, seven days a week service including evenings (map and schedule shown in Attachment D). The fare is \$1, and Metrolink patrons are able to ride for free.

As result of the enhanced service currently linking Bob Hope Airport with the North Hollywood Red/Orange Line Station, the proposed route in Attachment A was revised to terminate at North Hollywood Station with a convenient transfer to Burbank Bus. Metro's proposed headway will be similar to Burbank Bus' headway to ensure proper connectivity between the two services.

DETERMINATION OF SAFETY IMPACT

As ridership increases on the proposed pilot line, more vehicles will be removed from the freeways, potentially reducing accidents and regional emissions of greenhouse gases.

FINANCIAL IMPACT

Based on the service parameters required to operate this line, resource requirements are as follows:

	Directly Operated	Contracted Service
Frequency	Weekday -15 min peak/30 min base	
	Weekend - 30 min all day	
180 Day Pilot Period RSH	13,005	
Annual RSH	26,370	
# of Buses	8 + 2 spares	
180 Day Pilot Marginal Operating Cost	\$1,341,000	\$1,176,000
Annual Marginal Operating Cost	\$2,720,000	\$2,386,000

The marginal cost estimates shown reflect Metro directly operated or contracted costs. As this would be a new bus service that does not duplicate or replace existing Metro operated bus lines, it could be operated under contract by a private operator. Under that scenario, with service beginning no earlier than March 1, 2016, the marginal cost for 180 days would be \$1,176,000 while the cost incurred during the last four months of FY16 would be \$784,000. The annual cost estimate for this service, based on FY16 contract cost rates, would be \$2.386 million.

The performance of the new express line should at least 25 passengers per revenue bus hour, which is half of the Metro system average of 50 passengers per revenue bus hour. At the rate of 25 passengers per bus hour, this line should attract 1,750 riders each week day. This performance should be achieved by the end of the 180 day pilot period. If not, corrective actions will be undertaken to improve the attractiveness of the line or tailor the service to better match ridership patterns.

If this new express line achieves the target ridership levels, passenger revenue would achieve a 21% marginal cost recovery ratio.

Metro maintains a bus fleet with a 20% spare ratio. There are no additional spare buses to be used for the new pilot service. Providing ten additional buses to our contract service providers will require that the Metro bus spare ratio be reduced from 20% to 19.8%. This may have a negative impact on meeting our service needs on some days.

Given the scenario of a contract service provider operating this line, the total cost of the pilot program is \$1,176,000. The FY16 portion of this pilot program is \$784,000. Budget will be added to cost center 3590 - Contract Services, Account 50801 - Purchased Transportation.

IMPACT TO BUDGET

The source of funds for this effort is Bus eligible operating funds. No other funding has been considered because these funds are directly designated for this use.

ALTERNATIVES CONSIDERED

The LADOT Commuter Express service currently operated over a similar route (Line 549) could be expanded to provide the pilot service. However, LADOT has indicated at this time resources are not available to expand the Commuter Express program.

NEXT STEPS

If the Pilot Line is approved by the Metro Board, service planning staff will initiate an implementation process for the new express service including a marketing campaign. Implementation date would mirror Gold Line's Foothill Extension's initiation of service.

Prior to the conclusion of the initial 180 day pilot period, staff will return to the Board with a performance report for the line, with a recommendation to either continue, modify, or discontinue the service. This will be based on service performance that will include passenger demand and impacts to LADOT Commuter Express Line 549. The evaluation will also provide the results of a public hearing and a Title VI and Environment Justice report.

ATTACHMENTS

Attachment A - Motion 40: I-5 North Construction Mitigation Transit Service

Attachment B - Metro Routing Map

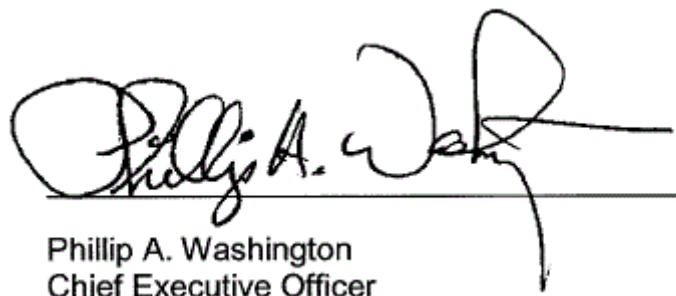
Attachment C - LADOT Commuter Express Line 549 Map and Schedule

Attachment D - Burbank Bus NoHo to Airport Map and Schedule

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Questions: Christopher Reyes, Transportation Planning Manager III,
(213) 922-4808

Reviewed by: James T. Gallagher, Chief Operations Officer



Phillip A. Washington
Chief Executive Officer

REVISED MOTION BY DIRECTOR ARA NAJARIAN

Construction Committee

November 6, 2014

I-5 North Construction Mitigation Transit Service

This motion is ~~requesting~~ directs the CEO to explore ~~new services from North Hollywood Station to Burbank Airport to~~ establishing new bus service between the North Hollywood Red/Orange Line Stations, through Bob Hope Airport, and the Lake Avenue Pasadena Gold Line Station.

The \$26 million allocated to the I-5 North Construction Mitigation cannot be used for transit service. There is a need for service to the MTA NOHO Orange/Red Lines during the construction of the I-5 North carpool lanes. The construction project will interrupt service to the Burbank Airport from major transit hubs and new transit funds will be necessary to provide service to this important destination.

WE I THEREFORE MOVE that the CEO direct staff to explore new service and report back at ~~November's~~ the January Board Meeting on the proposed route; and

WE ~~THEREFORE~~ I FURTHER MOVE that the CEO explore funding sources, including but not limited to Congestion Mitigation and Air Quality Improvement (**CMAQ**) Program with startup service beginning in ~~January~~ February 2015.

Pasadena to North Hollywood Route



TO BURBANK/GLENDALE/PASADENA

Encino Park & Ride	Sepulveda & Ventura	Burbank & Fulton	Metro Orange/Red Line Station	Alameda & Pass	Sanchez & Brand	Glendale Park & Ride	Walnut & Garfield	Lake Metro Gold Line Station
A	B	C	D	E	F	H	I	J
5:55	6:00	6:10	6:17	6:25	6:37	6:40	6:47	6:56
6:20	6:25	6:35	6:43	6:51	7:03	7:06	7:15	7:28
6:45	6:52	7:04	7:13	7:22	7:35	7:39	7:48	8:00
7:15	7:22	7:34	7:44	7:55	8:09	8:13	8:23	8:35
7:45	7:53	8:06	8:16	8:27	8:41	8:44	8:53	9:07
3:45	3:53	4:06	4:13	4:23	4:45	4:50	5:00	5:12
4:15	4:23	4:37	4:44	4:54	5:16	5:20	5:29	5:42
4:45	4:54	5:09	5:17	5:28	5:50	5:54	6:03	6:15
5:20	5:31	5:46	5:54	6:05	6:27	6:32	6:43	6:54
5:55	6:06	6:20	6:27	6:37	6:58	7:02	7:12	7:21

PM times are indicated in bold type.

Times are approximate and may vary due to traffic and weather conditions. Please plan your trip accordingly.

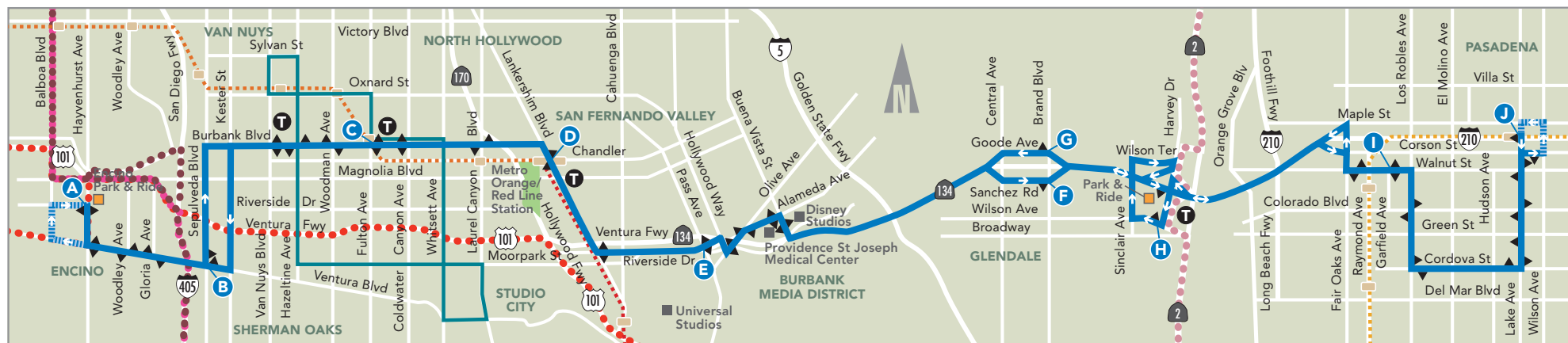
TO GLENDALE/BURBANK/ENCINO

Lake Metro Gold Line Station	Walnut & Garfield	Glendale Park & Ride	Goode & Brand	Alameda & Pass	Metro Orange/Red Line Station	Burbank & Fulton	Ventura & Sepulveda	Encino Park & Ride
J	I	H	G	E	D	C	B	A
6:00	6:08	6:17	6:22	6:34	6:42	6:48	6:59	7:09
6:20	6:28	6:38	6:44	6:57	7:05	7:13	7:27	7:37
6:50	6:59	7:09	7:15	7:29	7:37	7:45	8:00	8:09
7:15	7:25	7:35	7:43	7:59	8:08	8:17	8:35	8:44
7:35	7:46	7:58	8:06	8:22	8:31	8:38	8:53	9:01
4:00	4:11	4:22	4:28	4:42	4:52	5:01	5:15	5:24
4:30	4:40	4:51	4:57	5:14	5:25	5:35	5:50	5:59
5:00	5:13	5:26	5:33	5:50	6:02	6:12	6:26	6:32
5:35	5:47	5:58	6:05	6:21	6:33	6:42	6:55	7:01
6:05	6:15	6:26	6:32	6:48	6:59	7:07	7:14	7:18

PM times are indicated in bold type.

Times are approximate and may vary due to traffic and weather conditions. Please plan your trip accordingly.

SAN FERNANDO VALLEY/BURBANK MEDIA DISTRICT/GLENDALE/PASADENA



- | | |
|--|---------------------------------|
| Commuter Express Route 549 | Bus Stop |
| Commuter Express Route 549 Turn-around | Points of Interest |
| Commuter Express Route 409 | Park & Ride Lot |
| Commuter Express Route 423 | Time Point |
| Commuter Express Route 573 | Transfer Point |
| Commuter Express Route 574 | Metro Red Line |
| | Metro Orange Line |
| | Metro Gold Line |
| | DASH Van Nuys/Studio City Route |

PARK & RIDE LOCATIONS

Encino Park & Ride
5174 Hayvenhurst Ave.,
Encino

Glendale Park & Ride
1553 E. Wilson Ave.,
Glendale



noho → airport

points of interest/puntos de interés:

Burbank Bob Hope Airport
Bob Hope Airport Metrolink Station
North Hollywood Station
Metro Red Line
Metro Orange Line

Service: Monday - Friday
service hours: 5:30 am - 10:30 pm

www.burbankbus.org



hours of operation

The NoHo-Airport route operates from 5:30 am to 10:37 pm Monday-Friday. All other BurbankBus routes operate during morning and afternoon/evening peak hours, Monday-Friday.

BurbankBus does not operate on the following holidays: New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, or Christmas Day.

fares

BurbankBus costs \$1.00 for each ride. Riders may pay in cash or through stored-value on their Metro TAP Card.

BurbankBus is free for riders who have the following:

- Metro EZ Transit Pass
- All Metrolink Tickets and Passes
- Access Transit TAP Card.
- Burbank Senior Activity Card

transfers

To/from Metro Red and Orange Line

- Free transfer with Metro EZ Pass
- Purchase Metro-to-Muni Transfer

To/from other BurbankBus Routes

- Free BurbankBus transfer slip (request at time of first boarding)
- Valid for up to 60 minutes

To/from Metrolink

- Free with any same-day Metrolink Ticket

free trip planning assistance available:
www.burbankbus.org or call 818.246.4258

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horas de servicio

La ruta NoHo-Airport opera entre de 5:30 am a 10:37 pm de lunes a viernes. Todas las demás rutas de BurbankBus operan durante la mañana y tarde, de lunes a viernes.

BurbankBus no funciona en los siguientes días festivos: Día de Año Nuevo, Día de Conmemoración a los Caídos, Día de la Independencia, Día del Trabajo, Día de Acción de Gracias, y en Navidad.

tarifas

BurbankBus cuesta \$1.00 por cada viaje. Los pasajeros pueden pagar en efectivo o a través de valor almacenado en su tarjeta TAP Metro (Metro TAP Card).

BurbankBus es gratis para pasajeros que cuentan con lo siguiente:

- Pase de tránsito Metro EZ
- Todos los boletos y pases de Metrolink
- Tarjeta TAP de Access Transit
- Tarjeta de actividad de Burbank para personas de la tercera edad

transferencias

Hacia/desde la línea de Metro Rojo y Naranja

- Servicio de transbordo gratuito con el pase fácil de tránsito (Metro EZ Pass)
- Compra el transbordo de Metro-a-Muni

Hacia/desde otras rutas de BurbankBus

- Tarjeta de transbordo de BurbankBus gratuita (pídela en el primer abordaje)
- Válido hasta por 60 minutos

Hacia/desde Metrolink

- Gratis con cualquier ticket de Metrolink del mismo día

get connected with burbankbus

connections

The NoHo-Airport route connects the Metro Orange Line and Metro Red Line to the Burbank Bob Hope Airport Regional Intermodal Transportation Center (RITC) with frequent, all-day service. It also offers connections to other local and regional transit services, including other BurbankBus routes (Empire-Downtown and NoHo-Media District), Metro bus, LADOT Commuter Express, Santa Clarita Transit, and Metrolink/Amtrak rail service at the Airport RITC. For regional information, call 5-1-1 or 323.GO.METRO (323-466-3876) or visit go511.com.

Conexiones

La ruta NoHo-Airport conecta la Línea de Metro Naranja y La Línea de Metro Rojo hasta el Regional Centro de Transporte Intermodal del Aeropuerto Bob Hope de Burbank (RITC) con servicio frecuente durante todo el día. También ofrece conexiones a otros servicios de tránsito locales y regionales, incluyendo otras rutas de BurbankBus (Empire-Downtown y NoHo-Media District), autobuses Metro, LADOT Commuter Express, Santa Clarita Transit y servicios ferroviarios Metrolink Amtrak en el RITC del Aeropuerto. Para obtener información regional, llame 5-1-1 o 323.GO.METRO (323-466-3876) o visite go511.com.



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Questions or comments about BurbankBus?
¿Preguntas o comentarios sobre BurbankBus?
contact us/contacte nos:

BurbankBus customer service representatives are available from 5:30 am to 10:30 pm, Monday through Friday. Call: 818.246.4258

BurbankBus representatives may be reached at contact@burbankbus.org

City of Burbank
Community Development Department
Transportation Section
P.O. Box 6459
Burbank, CA 91510-6459

Receive updates regarding route and schedule information at
www.twitter.com/burbankbus

Additional route and schedule information is available online at www.burbankbus.org



area transportation services/servicios de transporte de área

Senior & Disabled Services 818.238.5360
Access Services, Inc. 800.827.0829

BurbankBus also provides Senior & Disabled services.
For program information visit www.burbankbus.org

noho → airport



Only published time-points are listed. BurbankBus also stops at locations along the route path between published time-points. All bus stops are shown on the route map.

early morning (15-minute service)							
Depart Noho Station	Burbank/ Hollywood	Buena Vista/ Victory	Thomson/ Ontario	Bob Hope Airport RTIC	Hollywood/ Victory	Burbank/ Pass	Arrive Noho Station
5:30 AM	5:38 AM	5:42 AM	5:47 AM	5:53 AM	5:58 AM	6:02 AM	6:07 AM
6:15 AM	6:23 AM	6:27 AM	6:32 AM	6:38 AM	6:43 AM	6:47 AM	6:52 AM
6:30 AM	6:38 AM	6:42 AM	6:47 AM	6:53 AM	6:58 AM	7:02 AM	7:07 AM
6:45 AM	6:53 AM	6:57 AM	7:02 AM	7:08 AM	7:13 AM	7:17 AM	7:22 AM
7:00 AM	7:08 AM	7:12 AM	7:17 AM	7:23 AM	7:28 AM	7:32 AM	7:37 AM
7:15 AM	7:23 AM	7:27 AM	7:32 AM	7:38 AM	7:43 AM	7:47 AM	7:52 AM
7:30 AM	7:38 AM	7:42 AM	7:47 AM	7:53 AM	7:58 AM	8:02 AM	8:07 AM
7:45 AM	7:53 AM	7:57 AM	8:02 AM	8:08 AM	8:13 AM	8:17 AM	8:22 AM
8:00 AM	8:08 AM	8:12 AM	8:17 AM	8:23 AM	8:28 AM	8:32 AM	8:37 AM
8:15 AM	8:23 AM	8:27 AM	8:32 AM	8:38 AM	8:43 AM	8:47 AM	8:52 AM
8:30 AM	8:38 AM	8:42 AM	8:47 AM	8:53 AM	8:58 AM	9:02 AM	9:07 AM
8:45 AM	8:53 AM	8:57 AM	9:02 AM	9:08 AM	9:13 AM	9:17 AM	9:22 AM
9:00 AM	9:08 AM	9:12 AM	9:17 AM	9:23 AM	9:28 AM	9:32 AM	9:37 AM
9:15 AM	9:23 AM	9:27 AM	9:32 AM	9:38 AM	9:43 AM	9:47 AM	9:52 AM

midday (20-minute service)							
Depart Noho Station	Burbank/ Hollywood	Buena Vista/ Victory	Thomson/ Ontario	Bob Hope Airport RTIC	Hollywood/ Victory	Burbank/ Pass	Arrive Noho Station
9:35 AM	9:43 AM	9:47 AM	9:52 AM	9:58 AM	10:03 AM	10:07 AM	10:12 AM
9:55 AM	10:03 AM	10:07 AM	10:12 AM	10:18 AM	10:23 AM	10:27 AM	10:32 AM
10:15 AM	10:23 AM	10:27 AM	10:32 AM	10:38 AM	10:43 AM	10:47 AM	10:52 AM
10:35 AM	10:43 AM	10:47 AM	10:52 AM	10:58 AM	11:03 AM	11:07 AM	11:12 AM
10:55 AM	11:03 AM	11:07 AM	11:12 AM	11:18 AM	11:23 AM	11:27 AM	11:32 AM
11:15 AM	11:23 AM	11:27 AM	11:32 AM	11:38 AM	11:43 AM	11:47 AM	11:52 AM
11:35 AM	11:43 AM	11:47 AM	11:52 AM	11:58 AM	12:03 PM	12:07 PM	12:12 PM
11:55 AM	12:03 PM	12:07 PM	12:12 PM	12:18 PM	12:23 PM	12:27 PM	12:32 PM
12:15 PM	12:23 PM	12:27 PM	12:32 PM	12:38 PM	12:43 PM	12:47 PM	12:52 PM
12:35 PM	12:43 PM	12:47 PM	12:52 PM	12:58 PM	1:03 PM	1:07 PM	1:12 PM
12:55 PM	1:03 PM	1:07 PM	1:12 PM	1:18 PM	1:23 PM	1:27 PM	1:32 PM
1:15 PM	1:23 PM	1:27 PM	1:32 PM	1:38 PM	1:43 PM	1:47 PM	1:52 PM
1:35 PM	1:43 PM	1:47 PM	1:52 PM	1:58 PM	2:03 PM	2:07 PM	2:12 PM
1:55 PM	2:03 PM	2:07 PM	2:12 PM	2:18 PM	2:23 PM	2:27 PM	2:32 PM
2:15 PM	2:23 PM	2:27 PM	2:32 PM	2:38 PM	2:43 PM	2:47 PM	2:52 PM

afternoon/early evening (15-minute service)							
Depart Noho Station	Burbank/ Hollywood	Buena Vista/ Victory	Thomson/ Ontario	Bob Hope Airport RTIC	Hollywood/ Victory	Burbank/ Pass	Arrive Noho Station
2:30 PM	2:38 PM	2:42 PM	2:47 PM	2:53 PM	2:58 PM	3:02 PM	3:07 PM
2:45 PM	2:53 PM	2:57 PM	3:02 PM	3:08 PM	3:13 PM	3:17 PM	3:22 PM
3:00 PM	3:08 PM	3:12 PM	3:17 PM	3:23 PM	3:28 PM	3:32 PM	3:37 PM
3:15 PM	3:23 PM	3:27 PM	3:32 PM	3:38 PM	3:43 PM	3:47 PM	3:52 PM
3:30 PM	3:38 PM	3:42 PM	3:47 PM	3:53 PM	3:58 PM	4:02 PM	4:07 PM
3:45 PM	3:53 PM	3:57 PM	4:02 PM	4:08 PM	4:13 PM	4:17 PM	4:22 PM
4:00 PM	4:08 PM	4:12 PM	4:17 PM	4:23 PM	4:28 PM	4:32 PM	4:37 PM
4:15 PM	4:23 PM	4:27 PM	4:32 PM	4:38 PM	4:43 PM	4:47 PM	4:52 PM
4:30 PM	4:38 PM	4:42 PM	4:47 PM	4:53 PM	4:58 PM	5:02 PM	5:07 PM
4:45 PM	4:53 PM	4:57 PM	5:02 PM	5:08 PM	5:13 PM	5:17 PM	5:22 PM
5:00 PM	5:08 PM	5:12 PM	5:17 PM	5:23 PM	5:28 PM	5:32 PM	5:37 PM
5:15 PM	5:23 PM	5:27 PM	5:32 PM	5:38 PM	5:43 PM	5:47 PM	5:52 PM
5:30 PM	5:38 PM	5:42 PM	5:47 PM	5:53 PM	5:58 PM	6:02 PM	6:07 PM
5:45 PM	5:53 PM	5:57 PM	6:02 PM	6:08 PM	6:13 PM	6:17 PM	6:22 PM
6:00 PM	6:08 PM	6:12 PM	6:17 PM	6:23 PM	6:28 PM	6:32 PM	6:37 PM
6:15 PM	6:23 PM	6:27 PM	6:32 PM	6:38 PM	6:43 PM	6:47 PM	6:52 PM
6:30 PM	6:38 PM	6:42 PM	6:47 PM	6:53 PM	6:58 PM	7:02 PM	7:07 PM
6:45 PM	6:53 PM	6:57 PM	7:02 PM	7:08 PM	7:13 PM	7:17 PM	7:22 PM
7:00 PM	7:08 PM	7:12 PM	7:17 PM	7:23 PM	7:28 PM	7:32 PM	7:37 PM

late evening (45-minute service)							
Depart Noho Station	Burbank/ Hollywood	Buena Vista/ Victory	Thomson/ Ontario	Bob Hope Airport RTIC	Hollywood/ Victory	Burbank/ Pass	Arrive Noho Station
7:45 PM	7:53 PM	7:57 PM	8:02 PM	8:08 PM	8:13 PM	8:17 PM	8:22 PM
8:30 PM	8:38 PM	8:42 PM	8:47 PM	8:53 PM	8:58 PM	9:02 PM	9:07 PM
9:15 PM	9:23 PM	9:27 PM	9:32 PM	9:38 PM	9:43 PM	9:47 PM	9:52 PM
10:00 PM	10:08 PM	10:12 PM	10:17 PM	10:23 PM	10:28 PM	10:32 PM	10:37 PM

title vi
If you feel you have been excluded from participation, been denied the benefits of, or been subjected to discrimination on the basis of race, color, or national origin in the level and/or quality of transportation services and/or transit-related benefits you have received, you may file a complaint with the City of Burbank. Visit www.burbankbus.org for the City's Title VI policy and complaint procedure.

titulo vi
Si siente que se le ha excluido de participar, se le han negado los beneficios o ha sido objeto de discriminación por motivos de raza, color o nacionalidad con respecto al nivel y/o calidad de los servicios de transporte y/o beneficios que haya recibido relacionados al transporte, usted puede presentar una queja con la ciudad de Burbank. Visite www.burbankbus.org para leer de la póliza del Título VI de la ciudad y enterarse como procesar su queja.