

Board Report

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2016-0158, File Type: Informational Report

Agenda Number: 25

SYSTEM SAFETY, SECURITY AND OPERATIONS COMMITTEE MARCH 17, 2016

SUBJECT: MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE monthly update on Transit Policing performance.

ISSUE

On September 4, 2014, the board requested that staff provide a monthly update on transit policing performance to Systems Safety and Operations Committee. Specifically, the board requested monthly updates on criminal activity, fare enforcement, response time, deployment and perception of safety.

DISCUSSION

In January 2016, staff continues to be proactive in working with Operations, Los Angeles County Sheriff's Department (LASD), and Communications in addressing perception of safety, criminal activity, fare enforcement, response time, and deployment.

In the new law enforcement services contract, staff is including key performance indicators as tools to track performance.

Below are the key highlights for January 2016:

Actions to Improve the Ridership Experience

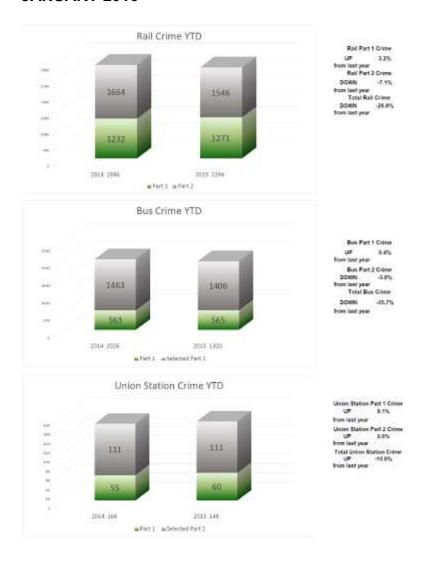
- Staff is working with Communications to develop a marketing campaign for safety and security.
 Marketing materials have been distributed to the system and continue to circulate. Staff is continuing to increase presence on the system using new technologies and redeployment of personnel.
- High Visibility
 - Transit Security Officers (TSO) and Los Angeles County Sheriffs have been engaging

and interacting with patrons and operators to increase presence and increase the perception of safety on the Metro system.

- TSO Bus Boarding Activity: The total number of TSO Bus Boardings for the month of January is 2,697. The total number of fare checks is 27,323.
- LASD Bus Riding Team (BRT): The total number of BRT Bus Rides for the months of January 2016 is 710. The total number of fare checks is 35,076.

Criminal Activity:

JANUARY 2016



Bus Operator Assaults:

• In January 2016, there were 6 operator assaults. Of the 6 total operator assaults for January 2016, 33.3% of the Non-Aggravated Assaults have had a suspect taken into custody. The majority of bus operator assaults are fare related followed by demanding a stop.

• Comparing the months of January 2016 to January 2015, Operator Assaults have decreased 50%.

- Attachment B contains the matrix for the suspects who have assaulted Bus Operators that LASD has been tracking.
- Of the 6 total operator assaults from January 2016, there were 6 non-aggravated assaults. Of the 6 assaults, 3 used spit as their method of assault, followed by 2 who used their hands and 1 that threw cold liquid.
- In the month of January 2016, there were 50,302,672 bus boardings and 6 total operator assaults, equating to 1 bus operator assault per 8.4 million boardings.

Operator Safety:

- The Metro Communications team is rolling out a new marketing campaign targeted at reducing Bus Operator assaults. The campaign features photographs of Metro bus operators and their children and grandchildren, and the accompanying messages are emotional, first-person pleas from these children to respect and protect our operators and their families.
- The sustained campaign will be featured on all Metro buses as well as online and outdoor ads, at Metro bus divisions, and on metro.net and all Metro's social media channels.

LASD Success Stories

- 01/12/2016 At approximately 7:00 AM, detectives from the TPD Central Ops Bureau alongside Crime impact Team 1 served a search warrant on the residence of a 15 year old male in connection to burglaries the juvenile may have committed. The juvenile was also wanted in connection to a video of a woman being robbed and beaten on board a Blue Line train in November 2015. Items were recovered tying the juvenile to several burglaries. He was also questioned and admitted to his involvement in the robbery and assault from November. Charges have been filed against him.
- 01/12/2016 Two victims were targeted due to being in an inter-racial relationship. Vic 1 was assaulted before escaping to seek assistance. Vic 1 managed to flag down Transit Bureau South deputies that were at the station for an unrelated call. The other party in the relationship (Vic 2) was not allowed off the train by the suspect. Suspect proceeded to take the phone of another victim (Vic 3). Deputies did not make it in time to the train but requested units to respond to the Wardlow Station where the suspect was arrested for assault, mayhem, kidnapping, and robbery. No victim was injured.
- 01/26/2016 Undercover TPD Central Ops detectives detained a suspect matching the
 description of a thief that had robbed a Metro Red Line patron at gunpoint. Through further
 investigation, the identity of the second suspect was attained. Investigation is ongoing as one

or more suspects may also be responsible for other crimes on the Metro system.

Fare Enforcement:

• In January 2016, law enforcement performed 722,596 fare checks on the rails and Orange Line. In comparison, law enforcement performed 574,239 fare checks on the rails and Orange Line in January 2015. Based on the monthly targets, in January 2016 law enforcement had a 9% saturation rate.

		2015		L		2016		L	
	FARES	TARGET		П	FARES	TARGET			MONTHLY
JANUARY	CHECKED	ATTAINED	RIDERSHIP	Ш	CHECKED	ATTAINED	RIDERSHIP		TARGET
Red/Purple	192,933	88%	4,009,324		214,884	98%	3,770,009		220,000
Blue	87,553	41%	2,202,538		147,150	69%	1,981,639		212,000
Green	92,747	68%	1,025,405		114,445	84%	950,362		136,000
Gold	94,840	82%	1,132,481		125,439	108%	1,237,009		116,000
Expo	55,152	61%	825,771	П	51,403	57%	808,764		90,000
Orange	49,950	54%	787,727	П	67,349	73%	594,042		92,000
Bus	1,064		-	П	1,926		-		
Total	574,239			П	722,596				
SATURATION RATE	7%				9%				

Response Time:

- In January 2016, the average response time for "Calls for Service" (Emergency, Priority and Routine) for all rail lines and buses was 16.9 minutes.
- LASD currently complies with Metro's Performance Metrics requirement of average of 30 minutes for calls for service. The response time for emergency calls was 7.2 minutes for January 2016.

ATTACHMENTS

Attachment A - Transit Policing Division Report January 2016

Attachment B - Matrix of Bus Operator Assault Suspects

Attachment C - Security Mobile Applications

Prepared by: Alex Wiggins, EO System Security and Law Enforcement, (213) 922-4433

Reviewed by:

Stephanie Wiggins, Deputy Chief Executive Officer, (213) 922-1023

Phillip A. Washington Chief Executive Officer

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT TRANSIT POLICING DIVISION RONENE M. ANDA, CHIEF



MTA MONTHLY REPORT January 2016

Prepared by the Crime Analysis Unit



LOS ANGELES COUNTY SHERIFF'S DEPARTMENT TRANSIT POLICING DIVISION RONENE M. ANDA, CHIEF

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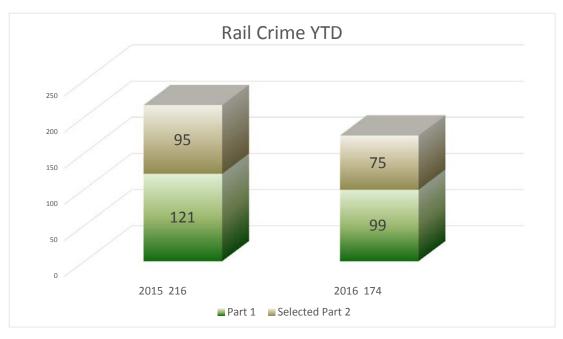
Orange Line	12
C:1 I :	

Silver Line	1.
South Bus	14

North Bus	1
Union Station	1

Reserve Company Services.	47
Reserve Company Services	17

TRANSIT POLICING DIVISION - 2016

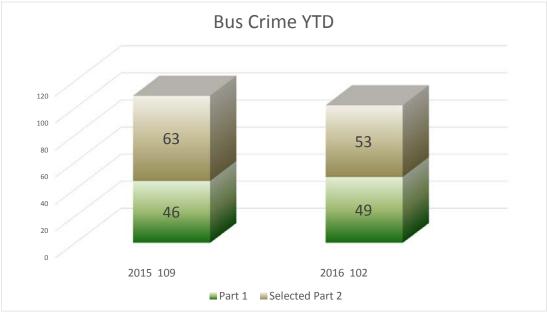


Rail Part 1 Crime

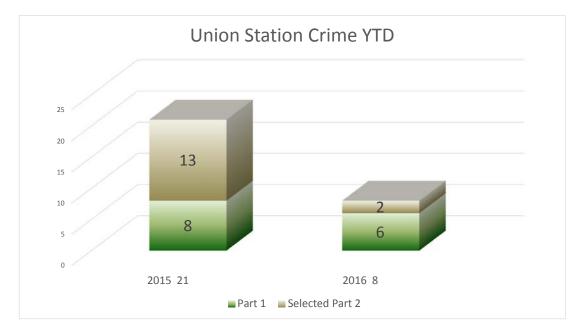
DOWN -18.2%
from last year
Rail Part 2 Crime

DOWN -21.1%
from last year
Total Rail Crime

DOWN -19.4%
from last year



Bus Part 1 Crime
UP 6.5%
from last year
Bus Part 2 Crime
DOWN -15.9%
from last year
Total Bus Crime
DOWN -6.4%
from last year

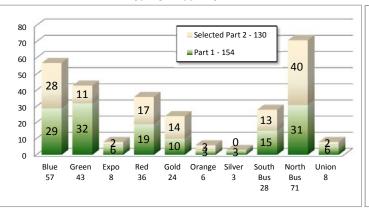


Union Station Part 1 Crime
DOWN -25.0%
from last year
Union Station Part 2 Crime
DOWN -84.6%
from last year

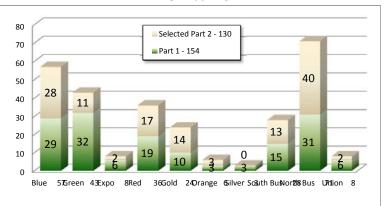
Total Union Station Crime
DOWN -61.9%
from last year

TRANSIT POLICING DIVISION - 2016

Jan Crimes - 284



YTD Crimes - 284

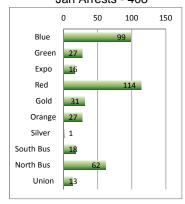


Part 1 Crimes per 1,000,000 Riders

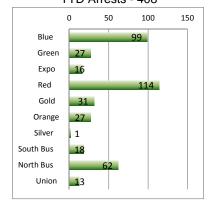
	2016 Jan	2015 Jan	2014 Jan	2013 Jan
Blue	14.6	18.6	16.0	16.3
Green	33.7 🏠	27.1	29.9	31.6
Ехро	7.4	13.3	15.6	0.0
Red	5.0	4.2	5.1	4.5
Gold	8.1 棏	15.9	7.7	10.0
Orange	5.1 👢	5.9	6.0	2.8
Silver	7.9	0.0	0.0	3.2
Bus	1.9	1.7	1.8	1.4

Arrow indicates an increase or decrease from last year.

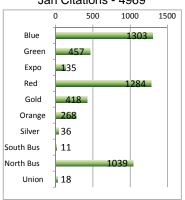
Jan Arrests - 408



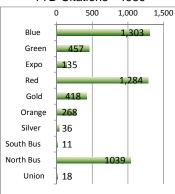
YTD Arrests - 408



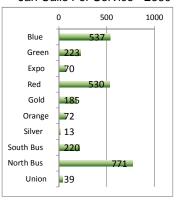
Jan Citations - 4969



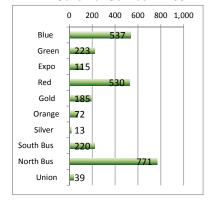
YTD Citations - 4969



Jan Calls For Service - 2660



YTD Calls For Service - 2705



SATURATION RATE

January	BLUE	GREEN	EXPO	RED	GOLD	ORG	TOTAL
Ridership	1,981,639	950,362	808,764	3,770,009	1,237,009	594,042	9,341,825
Contacts	147,150	114,445	51,403	214,884	125,439	67,349	720,670
%Passengers Inspected	7.43%	12.04%	6.36%	5.70%	10.14%	11.34%	7.71%
Boardings	0	0	0	0	0	0	0
Rides	0	0	0	0	0	0	0
Fare Warnings	0	0	0	0	0	0	0

YTD	BLUE	GREEN	EXPO	RED	GOLD	ORG	TOTAL
YTD Ridership	1,981,639	950,362	808,764	3,770,009	1,237,009	594,042	9,341,825
YTD Contacts*	147,150	114,445	51,403	214,884	125,439	67,349	720,670
%Passengers Inspected	7.43%	12.04%	6.36%	5.70%	10.14%	11.34%	7.71%
Boardings	0	0	0	0	0	0	0
Rides	0	0	0	0	0	0	0
Fare Warnings	0	0	0	0	0	0	0

^{*} Contacts are calculated by adding MPV checks and citations.

System-Wide Highlights

Part 1 Crimes have decreased by 12% from Jan 2016 compared to Jan 2015.

The Blue, Expo, Gold, and Orange Lines had a decrease in part 1 crimes per 1,000,000 riders, while the Green, Red, and Silver Lines had an increase.

Overall, buses had an increase in part 1 crimes per 1,000,000 riders from the same period last year.

*Part 1 Crimes by Month - Rail

Blue Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	13	0	0	0	0	0	0	0	0	0	0	0	13
Agg Assault	2	0	0	0	0	0	0	0	0	0	0	0	2
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	7	0	0	0	0	0	0	0	0	0	0	0	7
Petty Theft	3	0	0	0	0	0	0	0	0	0	0	0	3
GTA	1	0	0	0	0	0	0	0	0	0	0	0	1
BTFV	3	0	0	0	0	0	0	0	0	0	0	0	3
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	29	0	0	0	0	0	0	0	0	0	0	0	29

Green Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	1	0	0	0	0	0	0	0	0	0	0	0	1
Robbery	8	0	0	0	0	0	0	0	0	0	0	0	8
Agg Assault	6	0	0	0	0	0	0	0	0	0	0	0	6
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	9	0	0	0	0	0	0	0	0	0	0	0	9
Petty Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
GTA	4	0	0	0	0	0	0	0	0	0	0	0	4
BTFV	2	0	0	0	0	0	0	0	0	0	0	0	2
Arson	1	0	0	0	0	0	0	0	0	0	0	0	1
Total	32	0	0	0	0	0	0	0	0	0	0	0	32

Expo Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	0	0	0	0	0	0	0	0	0	0	0	0	0
Agg Assault	0	0	0	0	0	0	0	0	0	0	0	0	0
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	4	0	0	0	0	0	0	0	0	0	0	0	4
Petty Theft	2	0	0	0	0	0	0	0	0	0	0	0	2
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	6	0	0	0	0	0	0	0	0	0	0	0	6

Red Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	1	0	0	0	0	0	0	0	0	0	0	0	1
Robbery	6	0	0	0	0	0	0	0	0	0	0	0	6
Agg Assault	4	0	0	0	0	0	0	0	0	0	0	0	4
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	2	0	0	0	0	0	0	0	0	0	0	0	2
Petty Theft	5	0	0	0	0	0	0	0	0	0	0	0	5
GTA	1	0	0	0	0	0	0	0	0	0	0	0	1
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	19	0	0	0	0	0	0	0	0	0	0	0	19

Gold Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	1	0	0	0	0	0	0	0	0	0	0	0	1
Agg Assault	2	0	0	0	0	0	0	0	0	0	0	0	2
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
Petty Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	5	0	0	0	0	0	0	0	0	0	0	0	5
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	10	0	0	0	0	0	0	0	0	0	0	0	10

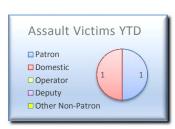
^{*} Part 1 Crimes are calcuated in accordance with the FBI Uniform Crime Report standards. Homicides, Rapes, and Aggravated Assaults are counted by the number of victims.

Part 1 Crimes by Month - Bus

		1 a	11 1			s Uy	TAT	JIIU.					
Orange Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	1	0	0	0	0	0	0	0	0	0	0	0	1
Agg Assault	0	0	0	0	0	0	0	0	0	0	0	0	0
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
Petty Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	3	0	0	0	0	0	0	0	0	0	0	0	3
Silver Line	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	1	0	0	0	0	0	0	0	0	0	0	0	1
Agg Assault	1	0	0	0	0	0	0	0	0	0	0	0	1
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
Petty Theft	0	0	0	0	0	0	0	0	0	0	0	0	0
GTA	0	0	0	0	0	0	0	0	0	0	0	0	0
BTFV	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	3	0	0	0	0	0	0	0	0	0	0	0	3
South Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Homicide	0	0	0	0	0	0	0	0	0	0	0	0	0
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	3	0	0	0	0	0	0	0	0	0	0	0	3
Agg Assault	2	0	0	0	0	0	0	0	0	0	0	0	2
Agg Assault on Op	0	0	0	0	0	0	0	0	0	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Theft	1	0	0	0	0	0	0	0	0	0	0	0	1
Petty Theft	6	0	0	0	0	0	0	0	0	0	0	0	6
GTA	2	0	0	0	0	0	0	0	0	0	0	0	2
BTFV	1	0	0	0	0	•	٠	•		,	•	^	1
		Ŭ	U	U	U	0	0	0	0	0	0	0	
Arson	0	0	0	0	0	0	0	0	0	0	0	0	0
Arson Total	0 15												
Total	15	0	0	0	0	0	0	0	0	0	0	0	0 15
		0	0	0	0	0	0	0	0	0	0	0	0
Total North Bus	15 Jan	0 0 Feb	0 0 Mar	0 0 Apr	0 0 May	0 0 Jun	0 0 Jul	0 0 Aug	0 0 Sep	0 0 Oct	0 0 Nov	0 0 Dec	0 15
Total North Bus Homicide	15 Jan 0	0 0 Feb 0	0 0 Mar 0	0 0 Apr 0	0 0 May 0	0 0 Jun 0	0 0 Jul 0	0 0 Aug 0	0 0 Sep 0	0 0 Oct 0	0 0 Nov 0	0 0 Dec 0	0 15 YTD 0
North Bus Homicide Rape	15 Jan 0 0	0 0 Feb 0	0 0 Mar 0	0 0 Apr 0 0	0 0 May 0	0 0 Jun 0	0 0 Jul 0	0 0 Aug 0 0	0 0 Sep 0	0 0 Oct 0	0 0 Nov 0 0	0 0 Dec 0	0 15 YTD 0 0
North Bus Homicide Rape Robbery	15 Jan 0 0 6	0 0 Feb 0 0	0 0 Mar 0 0	0 0 Apr 0 0	0 0 May 0 0	0 0 Jun 0 0	0 0 Jul 0 0	0 0 Aug 0 0	0 0 Sep 0 0	0 0 Oct 0 0	0 0 Nov 0 0	0 0 Dec 0 0	0 15 YTD 0 0 6 6
North Bus Homicide Rape Robbery Agg Assault	15 Jan 0 0 6 6 0 0	0 0 Feb 0 0 0	0 0 0 0 0 0 0	0 0 Apr 0 0 0	0 0 0 0 0 0 0 0	0 0 Jun 0 0 0	0 0 Jul 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0	0 0 0 0 0 0	0 15 YTD 0 0 6 6
North Bus Homicide Rape Robbery Agg Assault Agg Assault on Op	15 Jan 0 0 6 6 0 0 14	0 0 0 Feb 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0	0 15 YTD 0 0 6 6 0 0
North Bus Homicide Rape Robbery Agg Assault Agg Assault on Op Burglary Grand Theft Petty Theft	15 Jan 0 0 6 6 0 0 14 5	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0	0 15 YTD 0 0 6 6 0 0 14
North Bus Homicide Rape Robbery Agg Assault Agg Assault on Op Burglary Grand Theft Petty Theft GTA	15 Jan 0 0 6 6 0 0 14 5 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0	0 15 YTD 0 0 6 6 0 0 14 5
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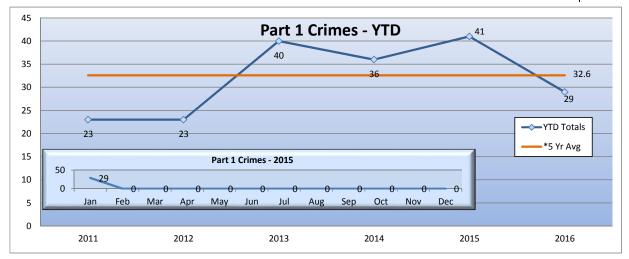
BLUE LINE

REPORTED	CRIME	
PART 1 CRIMES	Jan	YTD
Homicide	0	0
Rape	0	0
Robbery	13	13
Agg Assault	2	2
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	7	7
Petty Theft	3	3
Motor Vehicle Theft	1	1
Burg/Theft From Vehicle	3	3
Arson	0	0
SUB-TOTAL	29	29
Selected Part 2 Crimes		
Battery	5	5
Battery Rail Operator	0	0
Sex Offenses	2	2
Weapons	2	2
Narcotics	6	6
Trespassing	8	8
Vandalism	5	5
SUB-TOTAL	28	28
TOTAL	57	57





Part 1 Crim	nes per S	tation
Station	Jan	YTD
7th/Metro	1	1
Pico	0	0
Grand	0	0
San Pedro	0	0
Washington	0	0
Vernon	1	1
Slauson	1	1
Florence	2	2
Firestone	2	2
103rd St	3	3
Willowbrook	0	0
Compton	4	4
Artesia	1	1
Del Amo	5	5
Wardlow	2	2
Willow	3	3
PCH	2	2
Anaheim	1	1
5th St	0	0
1st St	0	0
Transit Mall	0	0
Pacific	1	1
Rail Yard	0	0
Total	29	29



^{*5} yr average is based on the average of part 1 crimes from 2011 - 2015.

ARRESTS							
Туре	Jan	YTD					
Felony	27	27					
Misdemeanor	72	72					
TOTAL	99	99					

CITATIONS							
Туре	Jan	YTD					
Fare Evasion Citations	931	931					
Other Citations	198	198					
Vehicle Code Citations	174	174					
TOTAL	1,303	1,303					

CALLS FOR SERVICE							
TYPE	J	an	Y	TD			
	Total	Avg	Total	Avg			
Emergency	34	6.2	34	6.2			
Priority	280	13.8	280	13.8			
Routine	223	21.9	223	21.9			
Total	537	16.7	537	16.7			

FAR	E ENFORCEMENT	
	Jan	YTD
Ridership	1,981,639	1,981,639
Contacts	147,150	147,150
% of Patrons Inspected	7.43	7.43
Boardings	0	0
Ride	0	0
Fare Warning	0	0

Blue Line Highlights

The Blue Line had 12 less part 1 crimes, which is a 29% decrease from the same period last year.

Part 1 crimes per 1,000,000 riders were down from the same period last year.

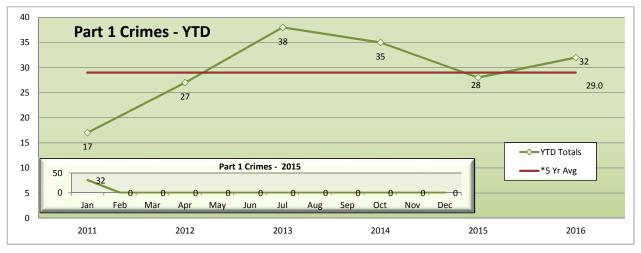
GREEN LINE

REPORTE	D CRIME	
PART 1 CRIMES	Jan	YTD
Homicide	0	0
Rape	1	1
Robbery	8	8
Agg Assault	6	6
Agg Assault on Op	0	0
Burglary	0	0
Grand Theft	9	9
Petty Theft	1	1
Motor Vehicle Theft	4	4
Burg/Theft From Vehicle	2	2
Arson	1	1
SUB-TOTAL	32	32
Selected Part 2 Crimes		
Battery	3	3
Battery Rail Operator	0	0
Sex Offenses	0	0
Weapons	1	1
Narcotics	2	2
Trespassing	0	0
Vandalism	5	5
SUB-TOTAL	11	11
TOTAL	43	43





Part 1 Crimes per Station				
Station	Jan	YTD		
Redondo Beach	0	0		
Douglas	0	0		
El Segundo	0	0		
Mariposa	0	0		
Aviation	0	0		
Hawthorne	1	1		
Crenshaw	4	4		
Vermont	7	7		
Harbor	5	5		
Avalon	1	1		
Willowbrook	1	1		
Long Beach	6	6		
Lakewood	3	3		
Norwalk	4	4		
Total	32	32		



^{*5} yr average is based on the average of part 1 crimes from 2011 - 2015.

ARRESTS			
Туре	Jan	YTD	
Felony	14	14	
Misdemeanor	13	13	
TOTAL	27	27	

CITATIONS			
Туре	Jan	YTD	
Fare Evasion Citations	276	276	
Other Citations	43	43	
Vehicle Code Citations 138 138			
TOTAL 457 457			

CALLS FOR SERVICE				
TYPE	Ja	n	YTD	
	Total	Avg	Total	Avg
Emergency	15	6.7	15	6.7
Priority	98	12.0	98	12.0
Routine	110	21.3	110	21.3
Total	223	16.3	223	16.3

FARE ENFORCEMENT					
Jan YTD					
Ridership	950,362	950,362			
Contacts	114,445	114,445			
% of Patrons Inspected	12.04	12.04			
Boardings	0	0			
Ride	0	0			
Fare Warning	0	0			

Green Line Highlights

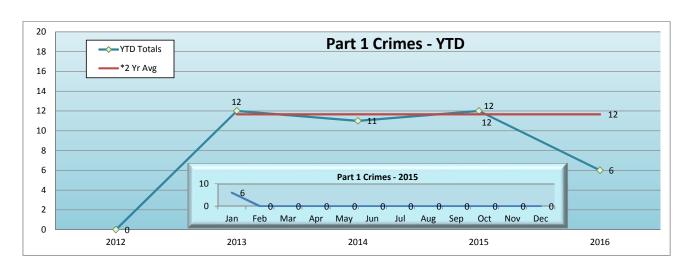
The Green Line had 4 more part 1 crimes, which is a 14% increase from the same period last year.

Part 1 crimes per 1,000,000 riders were up from the same period last year.

EXPO LINE

REPORTE	CRIME		
PART 1 CRIMES	Jan	YTD	
Homicide	0	0	1
Rape	0	0	Assault Victims YTD
Robbery	0	0	0
Agg Assault	0	0	□Patron
Agg Assault on Op	0	0	□Domestic
Burglary	0	0	□ Operator
Grand Theft	4	4	□Deputy
Petty Theft	2	2	Other Non-Patron
Motor Vehicle Theft	0	0	
Burg/Theft From Vehicle	0	0	
Arson	0	0	
SUB-TOTAL	6	6	
Selected Part 2 Crimes			
Battery	0	0	Battery Victims YTD
Battery Rail Operator	0	0	0
Sex Offenses	0	0	□ Patron
Weapons	0	0	Domestic
Narcotics	0	0	□ Operator □ Deputy
Trespassing	0	0	Other Non-Patron
Vandalism	2	2	
SUB-TOTAL	2	2	
TOTAL	8	8	

Part 1 Crimes per Station			
Station	Jan	YTD	
7th/Metro	0	0	
Pico	0	0	
23rd St	1	1	
Jefferson/USC	1	1	
Expo/USC	0	0	
Expo/Vermont	1	1	
Expo/Western	0	0	
Expo/Crenshaw	0	0	
Farmdale	0	0	
La Brea	0	0	
La Cienega	0	0	
Culver City	3	3	
Total	6	6	



^{*}Expo line opened in April 2012, so a 3 yr average from 2013 - 2015 is calculated.

ARRESTS			
Туре	Jan	YTD	
Felony	4	4	
Misdemeanor	12	12	
TOTAL	16	16	

CITATIONS			
Туре	Jan	YTD	
Fare Evasion Citations	80	80	
Other Citations	7	7	
Vehicle Code Citations	48	48	
TOTAL	135	135	

CALLS FOR SERVICE				
TYPE	Jan YTD			D
	Total	Avg	Total	Avg
Emergency	6	5.2	6	5.2
Priority	16	56.2	61	14.7
Routine	48	26.6	48	26.6
Total	70	31.5	115	39.1

FARE ENFORCEMENT				
	Jan	YTD		
Ridership	808,764	808,764		
Contacts	51,403	51,403		
% of Patrons Inspected	6.36	6.36		
Boardings	0	0		
Ride	0	0		
Fare Warning	0	0		

Expo Line Highlights

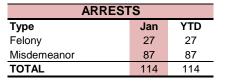
The Expo Line had 6 less part 1 crime, which is a 50% decrease from the same period last year.

Part 1 crimes per 1,000,000 riders were down from the same period last year.

RED LINE

REPORTE	CRIME		
PART 1 CRIMES	Jan	YTD	
Homicide	0	0	
Rape	1	1	Assault Victims YTD
Robbery	6	6	Assault victillis 11b
Agg Assault	4	4	
Agg Assault on Op	0	0	□ Patron □ Domestic
Burglary	0	0	Operator
Grand Theft	2	2	Deputy
Petty Theft	5	5	Other Non-Patron
Motor Vehicle Theft	1	1	
Burg/Theft From Vehicle	0	0	
Arson	0	0	
SUB-TOTAL	19	19	-
Selected Part 2 Crimes			Battery Victims YTD
Battery	10	10	battery victims file
Battery Rail Operator	0	0	
Sex Offenses	1	1	□ Patron 3
Weapons	0	0	Domestic
Narcotics	4	4	Operator 6
Trespassing	0	0	Other Non-Patron
Vandalism	2	2	
SUB-TOTAL	17	17	
TOTAL	36	36	-

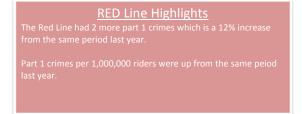
Part 1 Crimes per Station		
Station	Jan	YTD
Union Station	2	2
Civic Center	1	1
Pershing Square	1	1
7th/Metro	0	0
Westlake	1	1
Wilshire/Vermont	1	1
Wilshire/Normandie	0	0
Vermont/Beverly	1	1
Wilshire/Western	0	0
Vermont/Santa Monica	1	1
Vermont/Sunset	0	0
Hollywood/Western	0	0
Hollywood/Vine	2	2
Hollywood/Highland	5	5
Universal	0	0
North Hollywood	4	4
Red Line Rail Yard	0	0
Total	19	19

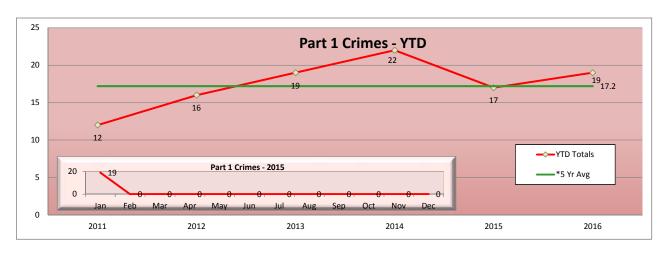


CITATIONS				
Туре	Jan	YTD		
Fare Evasion Citations	929	929		
Other Citations	125	125		
Vehicle Code Citations	230	230		
TOTAL 1,284 1,284				

CALLS FOR SERVICE				
TYPE	Já	an	Υ٦	ΓD
	Total	Avg	Total	Avg
Emergency	26	5.6	26	5.6
Priority	283	13.4	283	13.4
Routine	221	21.8	221	21.8
Total	530	16.5	530	16.5

FARE ENFORCEMENT			
	Jan	YTD	
Ridership	3,770,009	3,770,009	
Contacts	214,884	214,884	
% of Patrons Inspected	5.70	5.70	
Boardings	0	0	
Ride	0	0	
Fare Warning	0	0	



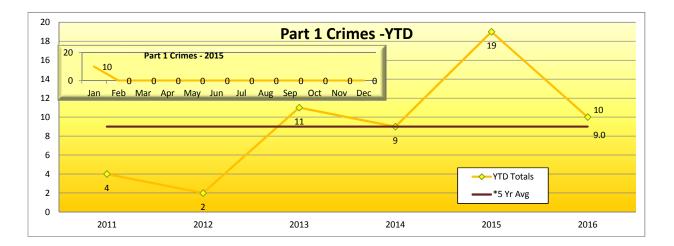


^{*5} yr average is based on the average of part 1 crimes from 2011 - 2015.

GOLD LINE

REPORTE	CRIME		
PART 1 CRIMES	Jan	YTD	-
Homicide	0	0	
Rape	0	0	
Robbery	1	1	Assault Victims YTD
Agg Assault	2	2	Assault victilis 11D
Agg Assault on Op	0	0	
Burglary	0	0	Patron
Grand Theft	1	1	□ Domestic □ Operator
Petty Theft	1	1	Deputy 2
Motor Vehicle Theft	0	0	Other Non-Patron
Burg/Theft From Vehicle	5	5	
Arson	0	0	
SUB-TOTAL	10	10	
Selected Part 2 Crimes			B. II. W. II. WEB
Battery	4	4	Battery Victims YTD
Battery Rail Operator	0	0	
Sex Offenses	1	1	Patron
Weapons	0	0	Domestic
Narcotics	0	0	Operator
Trespassing	7	7	□ Deputy □ Other Non-Patron
Vandalism	2	2	
SUB-TOTAL	14	14	_
TOTAL	24	24	_

Part 1 Crimes per Station		
Station	Jan	YTD
Sierra Madre	1	1
Allen	2	2
Lake	0	0
Memorial Park	0	0
Del Mar	0	0
Fillmore	0	0
South Pasadena	0	0
Highland Park	0	0
SW Museum	0	0
Heritage Square	0	0
Lincoln Heights	1	1
Chinatown	1	1
Union Station	0	0
Little Tokyo	0	0
Pico	0	0
Mariachi	0	0
Soto	0	0
Indiana	0	0
Maravilla	0	0
East La	0	0
Atlantic	5	5
Total	10	10



^{*5} yr average is based on the average of part 1 crimes from 2011 - 2015.

ARRESTS				
Туре	Jan	YTD		
Felony	3	3		
Misdemeanor	28	28		
TOTAL 31 31				

CITATIONS				
Туре	Jan	YTD		
Fare Evasion Citations	267	267		
Other Citations	25	25		
Vehicle Code Citations	126	126		
TOTAL 418 418				

CALLS FOR SERVICE				
TYPE	Ja	n	Υ٦	D
	Total	Avg	Total	Avg
Emergency	5	10.8	5	10.8
Priority	97	13.2	97	13.2
Routine	83	25.6	83	25.6
Total	185	18.7	185	18.7

FARE ENFORCEMENT			
	Jan	YTD	
Ridership	1,237,009	1,237,009	
Contacts	125,439	125,439	
% of Patrons Inspected	10.14	10.14	
Boardings	0	0	
Ride	0	0	
Fare Warning	0	0	

Gold Line Highlights

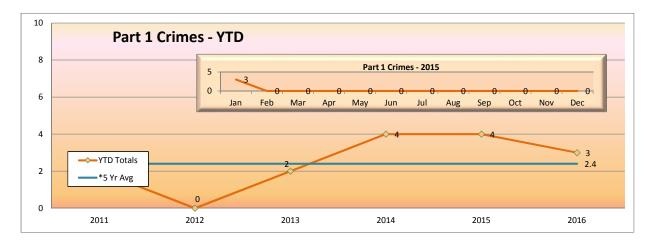
The Gold Line had 9 less part 1 crimes, which is a 47% decrease of from the same period last year.

Part 1 crimes per 1,000,000 riders were down from the same period last year.

ORANGE LINE

REPORTE	CRIME		
PART 1 CRIMES	Jan	YTD	
Homicide	0	0	1
Rape	0	0	Assault Victims YTD
Robbery	1	1	0
Agg Assault	0	0	□ Patron
Agg Assault on Op	0	0	□ Domestic
Burglary	0	0	□ Operator
Grand Theft	1	1	□ Deputy
Petty Theft	1	1	Other Non-Patron
Motor Vehicle Theft	0	0	
Burg/Theft From Vehicle	0	0	
Arson	0	0	
SUB-TOTAL	3	3	
Selected Part 2 Crimes			
Battery	0	0	Battery Victims YTD
Battery Bus Operator	0	0	0
Sex Offenses	0	0	□Patron
Weapons	0	0	□ Domestic
Narcotics	1	1	□ Operator
Trespassing	0	0	□ Deputy
Vandalism	2	2	Other Non-Patron
SUB-TOTAL	3	3	
TOTAL	6	6	

Part 1 Crimes	s per St	ation
Station	Jan	YTD
North Hollywood	0	0
Laurel Canyon	0	0
Valley College	0	0
Woodman	0	0
Van Nuys	1	1
Sepulveda	1	1
Woodley	0	0
Balboa	0	0
Reseda	0	0
Tampa	0	0
Pierce College	0	0
De Soto	0	0
Canoga	0	0
Warner Center	0	0
Sherman Way	0	0
Roscoe	0	0
Nordhoff	0	0
Chatsworth	1	1
Total	3	3



ARRESTS			
Туре	Jan	YTD	
Felony	3	3	
Misdemeanor	24	24	
TOTAL	27	27	

CITATIONS			
Туре	Jan	YTD	
Fare Evasion Citations	164	164	
Other Citations	10	10	
Vehicle Code Citations	94	94	
TOTAL	268	268	

CALLS FOR SERVICE				
TYPE	Jan		YTD	
	Total	Avg	Total	Avg
Emergency	2	9.5	2	9.5
Priority	41	12.9	41	12.9
Routine	29	21.6	29	21.6
Total	72	16.3	72	16.3

FARE ENFORCEMENT			
	Jan	YTD	
Ridership	594,042	594,042	
Contacts	67,349	67,349	
% of Patrons Inspected	11.34	11.34	
Boardings	0	0	
Ride	0	0	
Fare Warning	0	0	

Orange Line Highlights

The Orange Line had 1 less part 1 crimes, which is a 25% decrease from the same period last year.

Part 1 crimes per 1,000,000 riders were down from the same period last year.

SILVER LINE

Station

El Monte

LAC/USC

Alameda

Slauson

Downtown

37th St/USC

Manchester

Harbor Fwy

Rosecrans

Total

Harbor/Gateway

Cal State LA

Part 1 Crimes per Station

Jan

0

0

0

0

0

0

YTD

0

0

0

1

0

0

0

2

0

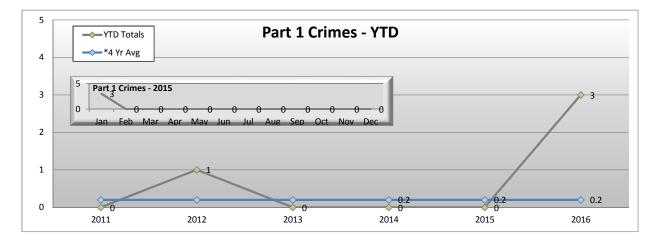
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3

REPORTED CRIME			
PART 1 CRIMES	Jan	YTD	
Homicide	0	0	
Rape	0	0	
Robbery	1	1	
Agg Assault	1	1	
Agg Assault on Op	0	0	
Burglary	0	0	
Grand Theft	1	1	
Petty Theft	0	0	
Motor Vehicle Theft	0	0	
Burg/Theft From Vehicle	0	0	
Arson	0	0	
SUB-TOTAL	3	3	
Selected Part 2 Crimes			
Battery	0	0	
Battery Bus Operator	0	0	
Sex Offenses	0	0	
Weapons	0	0	
Narcotics	0	0	
Trespassing	0	0	
Vandalism	0	0	
SUB-TOTAL	0	0	
TOTAL	3	3	



Battery Vio	ctims YTD
	0
□ Patron	
■ Domestic	
Operator	,
■ Deputy	
Other Non-Pat	ron



^{*5} yr average is based on the average of part 1 crimes from 2011 - 2015.

ARRESTS				
Туре	Jan	YTD		
Felony	0	0		
Misdemeanor	1	1		
TOTAL	1	1		

CITATIONS			
Туре	Jan	YTD	
Fare Evasion Citations	2	2	
Other Citations	9	9	
Vehicle Code Citations	25	25	
TOTAL	36	36	

CALLS FOR SERVICE					
TYPE	Ja	Jan			
	Total	Avg	Total	Avg	
Emergency	1	8.0	1	8.0	
Priority	6	10.0	6	10.0	
Routine	6	15.7	6	15.7	
Total	13	12.5	13	12.5	

FARE ENFORCEMENT					
Jan YTD					
Ridership	379,984	379,984			
Contacts	1,249	1,249			
% of Patrons Inspected	0.33	0.33			
Boardings	0	0			
Ride	0	0			
Fare Warning	2	2			

Silver Line Highlights

The Silver Line had 3 more part 1 crimes from the same period last year.

Part 1 crimes per 1,000,000 riders were up from the same period last year.

South Bus Patrol

Gateway Cities

REPORTED CRIME			
PART 1 CRIMES	Jan	YTD	
Homicide	0	0	
Rape	0	0	
Robbery	3	3	
Agg Assault	2	2	
Agg Assault on Op	0	0	
Burglary	0	0	
Grand Theft	1	1	
Petty Theft	6	6	
Motor Vehicle Theft	2	2	
Burg/Theft From Vehicle	1	1	
Arson	0	0	
SUB-TOTAL	15	15	
Selected Part 2 Crimes			
Battery	4	4	
Battery Bus Operator	1	1	
Sex Offenses	1	1	
Weapons	2	2	
Narcotics	2	2	
Trespassing	0	0	
Vandalism	3	3	
SUB-TOTAL	13	13	
TOTAL	28	28	

	Part 1 Crimes per Sector			
	Sector	Jan	YTD	
	Gateway Cities	4	4	
Assault Victims YTD	South Bay	11	11	
7135ddie Victims 11B	Total	15	15	
□Patron			•	



□ Domestic
□ Operator
□ Deputy
□ Other Non-Patron

ARRESTS				
Туре	Jan	YTD		
Felony	9	9		
Misdemeanor	9	9		
TOTAL 18 18				

CITATIONS				
Туре	Jan	YTD		
Fare Evasion Citations	4	4		
Other Citations	2	2		
Vehicle Code Citations	5	5		
TOTAL	11	11		

CALLS FOR SERVICE				
TYPE	Jai	า	YTD	
	Total	Avg	Total	Avg
Emergency	13	7.5	13	7.5
Priority	133	13.7	133	13.7
Routine	74	28.3	74	28.3
Total	220	18.2	220	18.2

FARE ENFORCEMENT*

*South Bus Fare Enforcement data is combined with North Bus.

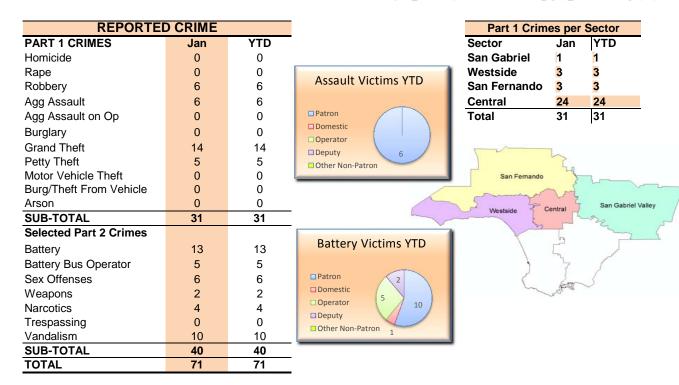
South Bus Highlights

The South bus Lines had 5 less part 1 crimes, which is a 25% decrease from the same period last year.

25	→ YTD Total		Part 1 Cri	mes - YTD		
20						
15				11		11.4
5	♦-8		30 15	Part 1 Cri	mes - 2015	
0		_		Mar Apr May Ju		
	2011	2012	2013	2014	2015	2016

^{*5} yr average is based on the average of part 1 crimes from 2011 - 2015.

North Bus Patrol



ARRESTS			
Туре	Jan	YTD	
Felony	7	7	
Misdemeanor	55	55	
TOTAL	62	62	

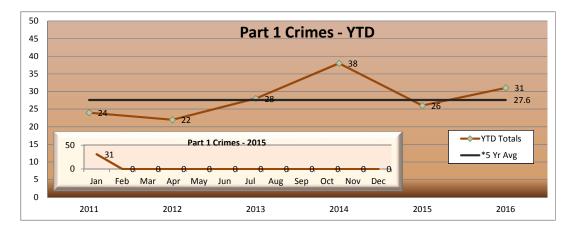
CITATIONS				
Туре	Jan	YTD		
Fare Evasion Citations	29	29		
Other Citations	13	13		
Vehicle Code Citations	997	997		
TOTAL	1,039	1,039		

CALLS FOR SERVICE					
TYPE	J	an	Υ٦	YTD	
	Total	Avg	Total	Avg	
Emergency	22	13.3	22	13.3	
Priority	474	3.1	474	15.1	
Routine	275	24.7	275	24.7	
Total	771	11.1	771	18.5	

FARE ENFORCEMENT					
Jan YTD					
Ridership*	23,690,297	23,690,297			
Contacts	1,610	1,610			
% of Patrons Inspected	0.01	0.01			
Boardings	3,759	3,759			
Rides	1,229	1,229			
Fare Warning	301	301			

North Bus Highlights

The North Bus Lines had 5 more part 1 crimes, which is a 19% increase from the same period last year.



^{*5} yr average is based on the average of part 1 crimes from 2011 - 2015.

Union Station

REPORTED CRIME			
PART 1 CRIMES	Jan	YTD	
Homicide	0	0	
Rape	0	0	
Robbery	0	0	
Agg Assault	1	1	
Agg Assault on Op	0	0	
Burglary	2	2	
Grand Theft	0	0	
Petty Theft	3	3	
Motor Vehicle Theft	0	0	
Burg/Theft From Vehicle	0	0	
Arson	0	0	
SUB-TOTAL	6	6	
Selected Part 2 Crimes		_	
Battery	2	2	
Battery Bus Operator	0	0	
Sex Offenses	0	0	
Weapons	0	0	
Narcotics	0	0	
Trespassing	0	0	
Vandalism	0	0	
SUB-TOTAL	2	2	
TOTAL	8	8	

Assault Victims YTD
Patron Domestic Operator Deputy Other Non-Patron



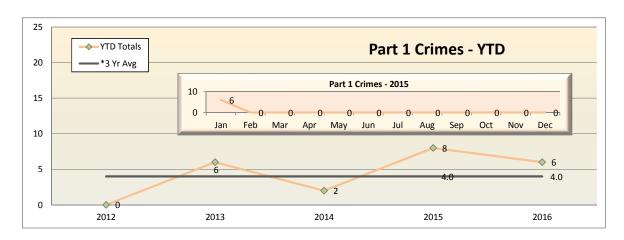
Part 1 Crimes at Union Station			
Side	Jan	YTD	
Westside	5	5	
Eastside	1	1	
Total	6	6	



ARRESTS				
Туре	Jan	YTD		
Felony	2	2		
Misdemeanor 11 11				
TOTAL 13 13				

CITATIONS					
Туре	Jan	YTD			
Fare Evasion Citations	2	2			
Other Citations	12	12			
Vehicle Code Citations	4	4			
TOTAL	18	18			

CALL	S FOR S	ERVICE						
TYPE	Ja	an	Ϋ́	ΓD				
	Total	Avg	Total	Avg				
Emergency	2	0.0	2	0.0				
Priority	19	7.1	19	7.1				
Routine	18	15.9	18	15.9				
Total	39	10.8	39	10.8				



^{*4} yr average is based on the average of part 1 crimes from 2012 - 2015.

Union Station Highlights

Union Station had 2 less part 1 crime, which is a 25% increase from the same period last year.



LOS ANGELES COUNTY SHERIFF'S DEPARTMENT TRANSIT POLICING DIVISION RONENE M. ANDA, CHIEF

ALLOCATION OF LAW ENFORCEMENT SERVICES RESERVE COMPANY SERVICES JANUARY

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
TSB San Fernando Valley	12												12
Westside/Central Motors	161												161
SGV Volunteer Company	16												16
Blue/Green Line Sector	16												16
TOTAL	205	0	0	0	0	0	0	0	0	0	0	0	205

^{*}Each month, Reserve totals will display totals from the previous month because totals are not submitted until the end of each month.

The LASD reserve units are attached to regular LASD units of assignments. The reserves are there to perform the same function as any deputy. In that way, the reserves augment the force at no increase in cost. Contract agencies benefit significantly by the presence of reserves since they are directly paying for the LASD contract and do not have to pay for the additional reserve force.

*N/C = Not Complete

www.lasdreserve.org.

ATTACHMENT B

Bus Operator Assault Matrix

Туре	Date	Day	Time	Narrative	Flyer	Barrier	Arrest	Charges Requested	Charges Filed	Sentence (Probation/Time/Jail or Prison)
Battery	1/6/2016	Wed	21:00	Sus MB/50/510/180/Blk/Bro spit in the <mark>bus op</mark> face for passing him up, no barrier	Υ					
Battery	1/8/2016	Fri	19:37	Battery sus arrested for bumping bus op outside of bus after she asked for fare, barrier, only half shut						
Battery	1/11/2016	Mon	15:15	Sus MH/35/601/250 spit on the <mark>bus op</mark> after he was asked for fare	Υ					
Battery	1/16/2016	Sat	12:52	Battery sus arrested for spitting on bus op after he wouldn't stop the bus where the sus wanted						
Battery	1/17/2016	Sun	17:19	Battery sus arrested for pucnhing bus op in the face for missing her stop, no barrier						
Battery	1/21/2016	Thu	17:50	Sus MB/18-20 threw cold liquid on bus op after sus stated his TAP card wasn't working, vic said Whatever, no barrier						

^{*}Highlighted in yellow: have court dates pending or have been referred to the LA County Attorney's Office with no disposition yet.

System Security & Law Enforcement

Mobile Applications & Video Analytic

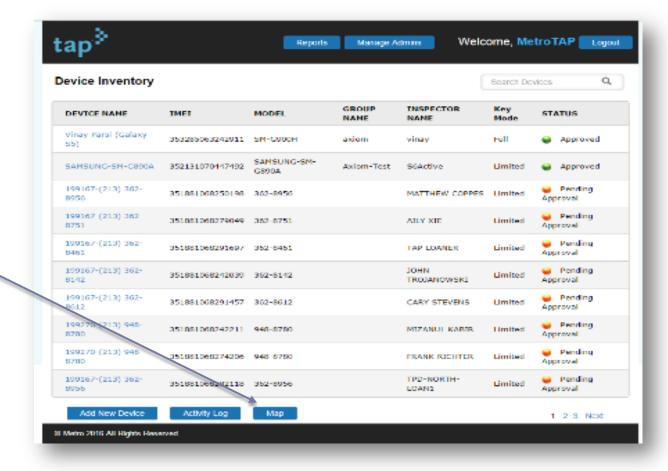


"We understand, and always view safety and security as our #1 priority."- Phillip A. Washington



TAP MPV 2.0 – Map Review

New Map Function Opened from main menu



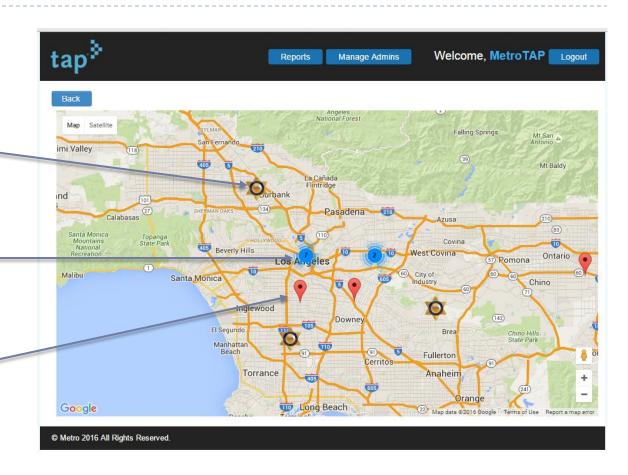


TAP MPV 2.0 – Map Review

Sworn Officers Identified by Badge

Multiple Inspectors Identified by #

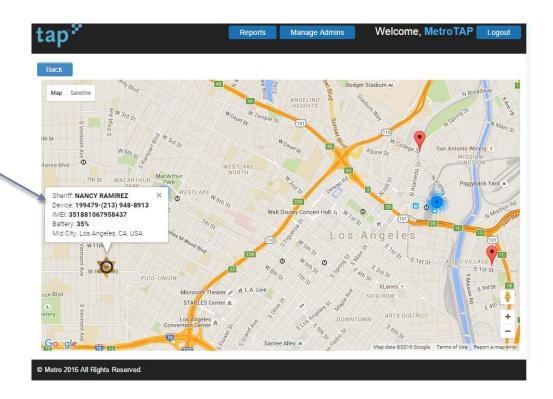
Inspectors
Identified by
Pin





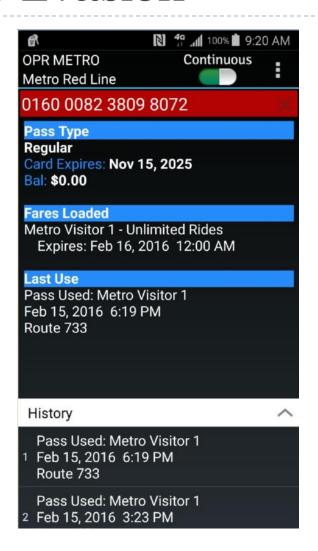
TAP MPV 2.0 – Map Review

Hover mouse cursor over icon to identify officer detail



TAP MPV 2.0 - Fare Evasion

Most common fare evasion scenario is un-activated rolling pass or stored value-did not tap. MPV 2.0 will allow the officer to activate rolling passes and deduct stored value.



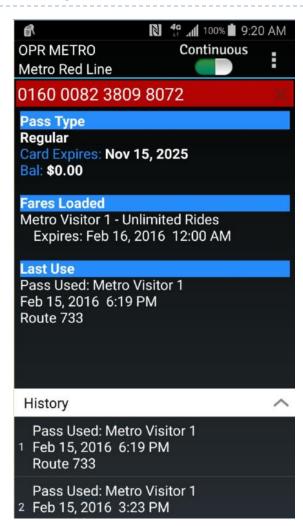


Officer Productivity

In order to provide uniform presence through out the system, we are exploring Beacon technology.

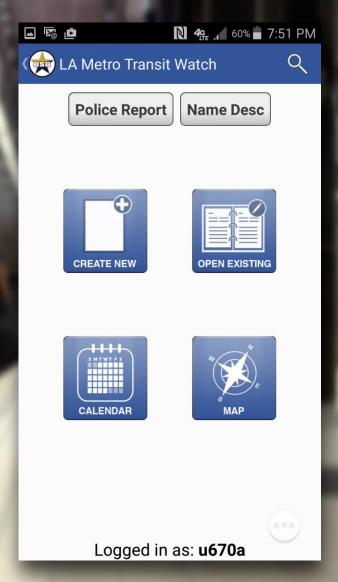
- Similar to QR code, but doesn't require inspectors to scan in/out.
- Beacons transmit via Bluetooth Low Energy (BLE) providing specific location of the inspector for the duration they are in range.

Beacon technology will allow us to monitor and deploy resources to perform platform and building inspections. As well as track bus and train rides.





Transit Watch Officer Application



Police Report:

View current reports

Name Desc:

Can sort incidents

Create New:

Incident Reporting

Open Existing:

Can see all incidents assigned to this unit

Map:

GPS Location of field units and incidents reported.

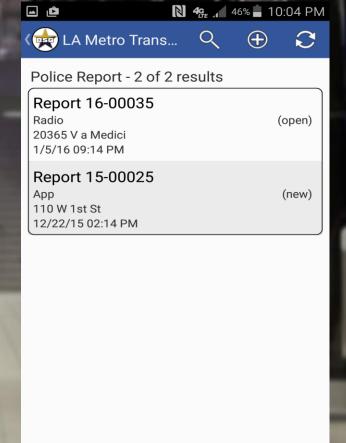


Transit Watch Officer Application

Create Report



View Assigned Calls



Accountability

Activity:		4
Photos:		
	Ack Radio	
	97-On-Scene	
	98-Clear	
	Clear	
	Acknowledge	
	Close	
	Reassign	
	Refer	



Meeting The Agency Goals

Improved Response Time:

Advance Safety and Security for our customers, public, and Metro Employees Real-time mapping of incident location and field unit location allows for "distance to incident" analysis for effective deployment of field units per shift that leads to reduced response times to high volume incident locations.

Increase transit use and ridership

Mobile
Applications
&
Video Analytic

Improve the customer experience and expand access to transportation options

Exercise fiscal discipline to ensure financial stability

Contract Compliance:

Instant access to realtime in-service unit lists and reporting of individual field units.

Enhanced Security & Law Enforcement Presence

Strategic deployment of law enforcement and security to enhance visibility.

