



Board Report

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REVISED
SYSTEM SAFETY, SECURITY AND OPERATIONS COMMITTEE
FEBRUARY 15, 2018

SUBJECT: MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Monthly Update on Transit Policing Performance.

ISSUE

This report reflects December 2017 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff’s Department (LASD), and Long Beach Police Department (LBPD). The information in this report summarizes system-wide Part 1 and Part 2 crime data, average emergency response times, assaults on bus operators, and Metro’s fare compliance and homeless outreach efforts. The Six Key Performance Indicators (KPI) are System Wide Part 1 and Part 2 Crimes, Average Emergency Response Times, Percentage of Time Spent on the System, Ratio of Staffing Levels vs Vacant Assignments, Ratio of Proactive vs Dispatched Activity, and Number of Grade Crossing Operations.

DISCUSSION

An end of year comparison was made of Part 1 and Part 2 Crimes for 2017 and 2016. The comparison resulted in the findings below:

Crime - System Wide	YR 2017	YR 2016	Variance	% Change
Part 1 Crimes System Wide	1,568	1,714	(146)	- 9%
Part 2 Crimes System Wide	1,134	1,663	(529)	- 32%

System wide, Part 1 crimes **decreased by 9%** in 2017 compared to 2016.
System wide, Part 2 crimes **decreased by 32%** in 2017 compared to 2016.

Crime stats are as follows:

December

Part 1 crime activity decreased by 18.4% system-wide compared to the same period last year. The total Part 1 crimes equated to 4.1 crimes per 1 million boardings.

Part 2 crime activity increased by 20.9% system-wide compared to the same period last year. As anticipated, the increase in activity was largely due to patrons observing officers on the system and reporting incidents in real time.

December Summary by Mode

Part 1 crime on the rail system decreased by 15.3% compared to the same period last year. Part 1 crime on the bus system decreased by 23.4% (there were 11 less crimes committed than the same period last year). The decrease in crime can be attributed to law enforcement analytic and proactive work on areas where crime was reported high.

Bus Operator Assaults:

There were eight (8) bus operator assaults reported in December, resulting in a 27.3% decrease from last year.

Average Emergency Response Times:

Emergency response times averaged 7.91 minutes for the month of December.

Annual On-Board Customer Satisfaction Survey

The agency thrives to improve customer satisfaction; as a result an annual On-Board Customer Satisfaction Survey is conducted. The results of the 2017 survey revealed:

- 90% of passengers feel safe while riding the bus.
- 79% of passengers feel safe while riding the rail.

Physical Security Improvements:

The Systems Security and Law Enforcement Department continues to provide a secure and safe environment for our patrons and employees. An extensive test of the SPO-NX Millimeter Wave Explosive Detection Device was conducted at 7th and Metro during the week of December 11th. Metro Security Officers were utilized to screen passengers and the subject matter experts from TSA supported the project by providing technical assistance. The leveraging relationship with TSA is bringing the newest technology to Metro's operations. There was significant press coverage at the event and as a result there were comments made by New York's Senator Schumer. He stated that TSA needed to test new technology on the New York subway system as well.

The security enhancement equipment (Mobile Command Vehicle, the Lex Ray camera platform, and Ready Ops) attained from Metro funds, Federal, and State grants, continue to provide a state of the art surveillance posture. The command and control sites successfully integrated all the security equipment during the New Year's count down at Grand Park the Rose Parade, the Rose Bowl game, and the Rams Playoffs game; resulting in an enjoyable and safe environment for many. In

preparation to support the Crenshaw/Green Line Tie In project, arrangements are being made to incorporate available technology such as drones and microwave intrusion detection devices to secure several locations within the perimeter during the construction period.

The preparations for the physical security assessment of Metro's Bus and Rail facilities started at the beginning of December; the actual assessments will commence in January 2018.

Significant Activities:

Los Angeles Police Department

- **12/1/17-** The Special Problems Unit conducted an undercover operation on the Expo Line. A total of 15 suspects/subjects were detained/identified and 4 were arrested.
- **12/3/17-** Officers were alerted at the Red Line Vermont/Beverly Station of a suspect who was wanted for Felony Sexual Battery and an outstanding warrant, the suspect was detained and booked.
- **12/16/17-** Officers working at the Red Line Westlake/Mac Arthur Park Station were informed of a lone child riding the train. The child was returned to the parents after an extensive search of the child's guardians.

Los Angeles County Sheriff's Department

- **12/21/17-** Deputies responded to a victim who was pushed onto the rail tracks at the Gold Line Citrus Station. The suspect was detained and arrested.
- **12/24/17-** Deputies were alerted of an operator assault at the Blue Line Artesia bus layover. Suspect fled the scene but was subsequently located by assisting units. Suspect was arrested for a misdemeanor.
- **12/29/17-** While monitoring CCTV, Deputies observed an assault with a deadly weapon at the Blue Line Willowbrook/Rosa Parks Station. Suspect was located and arrested. Victim was treated by paramedics and received medical treatment on location.

Long Beach Police Department

- **12/9/17-** Officers patrolling the Blue Line Willow Station parking structure observed a transient who was sleeping in one of the elevators. Upon further investigation, it was revealed that the individual was in possession of stolen credit cards. Suspect was detained and arrested.

- **12/9/17-** A train operator alerted Officers of a bomb threat at the Blue Line Wardlow Station. Suspect who made the threat fled the scene; as a result precautionary measures were implemented.
- **12/24/17-** Officers observed a subject smoking on a train at the Blue Line Pacific Coast Highway Station. Once they made contact, subject was found to be an ex-felon in possession of a loaded handgun and drug paraphernalia. An arrest was made.

Community and Problem Oriented Policing Activities:

Transit Law Enforcement participated in the Toys & Joys Holiday Event at the Orthopedic Institute for Children during the month of December. Law enforcement representatives interacted with patients, family, community members, hospital staff, and volunteers as they assisted with gift distribution.

Metro’s Ongoing Homelessness Outreach Efforts:

In spring 2016, Metro created a Metro Homeless Task Force to address the homeless that have turned to the Metro system and properties for alternative shelter. Out of that task force, Metro created the Transit Homeless Action Plan which was presented to the Board of Directors in February 2017. The Action Plan’s main goals are to enhance the customer experience, maintain a safe and secure system, and provide coordinated homeless outreach to those homeless in need. Parts of the plan’s components include Metro’s coordination with County, City Measure H, and Measure HHH. The plan also calls for the hiring of two C3 teams (County, City, Community) through the County Department of Health Services as motioned by Metro’s Board of Directors. The C3 teams are to provide coordinated and responsive outreach to the homeless to ultimately get them in housing resources. Efforts are being taken to streamline the reportable data to the Board from the C3 teams, HOPE/ TSD teams and the MET teams.

Metro’s C3 Homeless Outreach Teams:

Metro’s C3 Homeless Outreach Teams’ twelve-month pilot program began on May 22, 2017. Since the program’s launch, the teams have provided substantial homeless outreach. They have accomplished 2,150 total unduplicated homeless contacts and 404 of those have been placed into permanent housing solutions. Next month, reportable data provided will include the communication between law enforcement and the C3 teams while maintaining personal confidentiality.

C3 Homeless Outreach May 22, 2017 through December 31, 2017:

Performance Measure	Monthly Number Served	Fiscal YTD Number Served
Unduplicated individuals initiated contact (pre-engagement phase)	100	2,150
Unduplicated individuals engaged (engagement phase)	46	1,472

Unduplicated individuals who are provided services or who successfully attained referrals	45	754
Unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	18	174
Unduplicated individuals engaged who are successfully linked to a permanent housing program	12	213
Unduplicated individuals engaged who are permanently housed	2	17

C3 Coordination with Law Enforcement

With Metro System Security and Law Enforcement personnel as the lead, Metro’s C3 teams coordinate with LAPD’s Homeless Outreach and Protective Engagement (HOPE) Teams, LASD’s Mental Evaluation Teams (MET), Long Beach PD, and Metro’s Transit Security Officers, in an effort to engage the homeless and provide placement into services. These law enforcement entities provide gap service to the Red Line when the C3 Teams are off duty and provide outreach support for the rest of the system that is not part of pilot program. LASD’s MET teams consist of Deputies paired with clinicians and the Department of Health LAPD’s HOPE teams consist of Officers who partner with LAHSA, the LA City Attorney’s Office and the LA City Department of Sanitation for homeless outreach response.

Los Angeles Police Department HOPE Teams

LAPD Transit Bureau homeless outreach totals the HOPE team contacts plus the patrol / Transit Services Division (TSD). Therefore, LAPD’s December 2017 homeless outreach is the following:

Action	HOPE	TSD	TOTAL
Contacts	172	167	339
Referrals	8	6	14
5150 Hold	6	12	18
Mental Illness	16	4	20
Substance Abuse	18	21	39
Veterans	5	5	10
Shelter	1	2	3
Motel With Housing Plan	2	0	2
VA Housing	0	0	0
Return To Family	0	0	0
Transitional Long-Term Housing	1	1	2
Detox	2	1	3
Rehab	0	0	0

Sheriff Mental Evaluation Team (MET) Contacts and Efforts

Location/Action	Contacts
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Bus Contacts	75
Rail Contacts	305
DMS Contacts	0
TOTAL CONTACTS	380
Transports to Outreach Services	31
5150 WIC Transports	8

Long Beach Police Department

Efforts continue focus on preventing Willow Street Parking Station elevator from becoming form shelter for the homeless. Subjects are constantly warned, provided City of Long Beach Homeless Resource Pocket guides, and offered transportation to Multi-Service Center. On December 6, LBPD met with the Long Beach Health Department Homeless Multi-Service Center to discuss homeless outreach on the Blue Line in Long Beach.

Metro’s Encampment Protocol:

LAPD HOPE and Sheriff MET teams are actively providing enforcement and outreach on city properties abutting Metro, while Metro is in the process of creating their own encampment protocol. Metro has met with LA City Prosecutor’s office to identify protocol requirements under the City Sanitation Department’s 56.11 to determine where and how to replicate a similar process at Metro where appropriate.

Additional Resources and Partnership:

Metro’s Homeless Action Plan integrates itself into the work provided under Measures H and HHH. Part of the E6 Strategies of Measure H includes 40 additional outreach workers to conduct outreach on Metro properties. It would be in Metro’s interest that these outreach workers go past the fare gates to conduct outreach on platforms and if appropriate inside trains. These additional 40 outreach personnel will conduct their outreach starting in January 2018.

The County continues to work on their full breath launch of the 2-1-1 hotline to provide homeless resources. For winter months, Metro has provided all law enforcement and Metro staff a winter shelter resource list for 24/7 operation.

Metro will partner with LAHSA in the 2018 LAHSA Homeless Count on January 24, 25, and 26. Metro has developed the count methodology in concert with LASHA to best meet Metro’s service needs while LAHSA and the United Way will provide the volunteers. The count will occur at 5am all days of the count to capture evening sleepers.

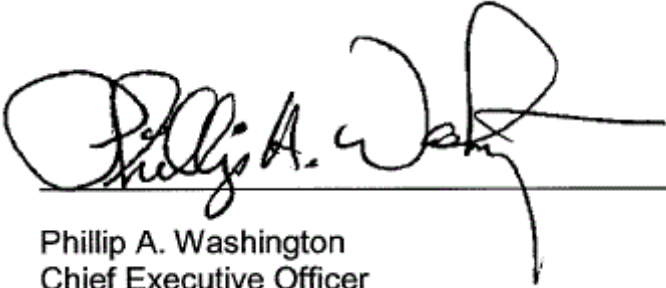
..Attachments
ATTACHMENTS

- Attachment A - System-Wide Law Enforcement Overview December 2017
- Attachment B - Supporting Crime Data December 2017

Attachment C - Key Performance Indicators December 2017

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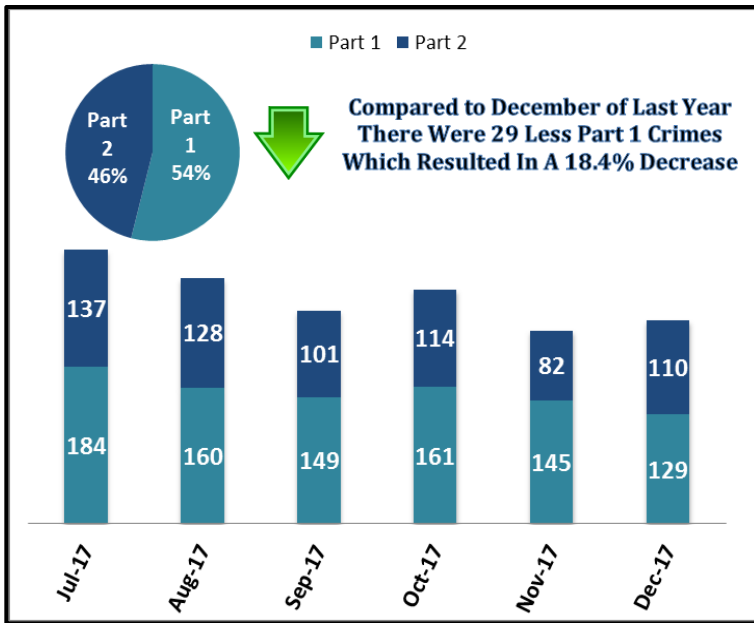
Phillip A. Washington
Chief Executive Officer

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

DECEMBER 2017

Attachment A

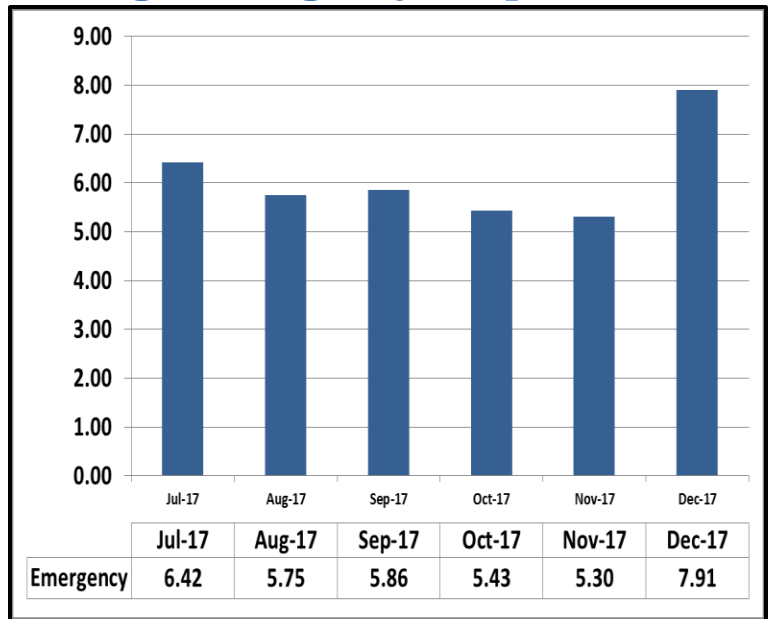
Part 1 & Part 2 Crimes



For the month of December 2017, Part 1 crime activity is down by 18.4% system-wide compared to the same period last year. In a monthly contrast, there were 16 less Part 1 crimes in December than in November, resulting in an 11% decrease.

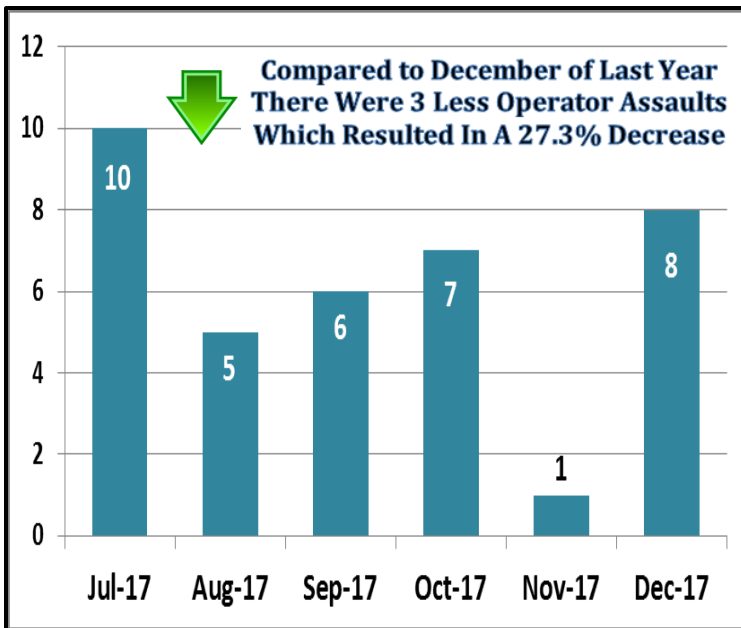
Part 2 crime activity is up by 20.9% system-wide compared to the same period last year. In a monthly contrast, there were 28 more Part 2 crimes in December than in November, resulting in a 34.1% increase.

Average Emergency Response Times



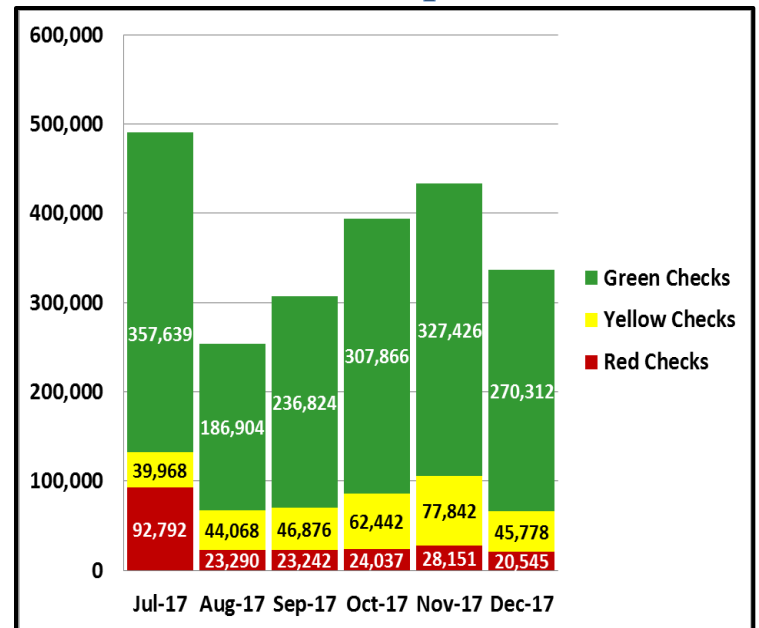
Average emergency response times were 7.91 mins.

Bus Operator Assaults



There were a total of 8 Bus Operator Assaults. Comparing the Bus Operator Assaults from the same period last year, there were 11 Operator Assaults last year resulting in a 27.3% decrease.

Fare Compliance



Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

Red Checks- Occurs when a patron has invalid fare

Blue Line - December 2017

ATTACHMENT B

REPORTED CRIME				
PART 1 CRIMES	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	1
Rape	0	0	0	2
Robbery	3	5	0	34
Agg Assault	0	1	0	23
Agg Assault on Op	0	0	0	0
Burglary	0	0	1	2
Larceny	1	4	3	59
Bike Theft	1	0	0	5
Motor Vehicle Theft	0	1	0	8
Arson	0	0	0	1
SUB-TOTAL	5	11	4	135
Selected Part 2 Crimes				
Battery	1	2	7	49
Battery Rail Operator	0	0	0	0
Sex Offenses	0	0	0	7
Weapons	0	1	3	10
Narcotics	0	1	2	21
Trespassing	0	0	0	5
Vandalism	1	2	1	5
SUB-TOTAL	2	6	13	97
TOTAL	7	17	17	232

PART 1 CRIMES PER STATION		
Station	DECEMBER	FYTD
7th/Metro	1	5
Pico	1	3
Grand	0	0
San Pedro	1	1
Washington	0	5
Vernon	2	4
Slauson	2	10
Florence	1	11
Firestone	3	16
103rd St	0	2
Willowbrook	2	17
Compton	1	7
Artesia	1	10
Del Amo	1	10
Wardlow	1	5
Willow	3	11
PCH	0	5
Anaheim	0	6
5th St	0	3
1st St	0	0
Transit Mall	0	7
Pacific	0	0
Rail Yard	0	0
Total	20	138

ARRESTS				
TYPE	LAPD	LASD	LBPD	FYTD
Felony	0	4	16	121
Misdemeanor	0	14	100	762
TOTAL	0	18	116	883

CITATIONS				
TYPE	LAPD	LASD	LBPD	FYTD
Other Citations	14	4	39	827
Vehicle Code Citations	0	20	99	676
TOTAL	14	24	138	1,503

CALLS FOR SERVICE				
TYPE	LAPD	LASD	LBPD	FYTD
Routine	N/A*	51	70	563
Priority	N/A*	73	82	1,078
Emergency	N/A*	14	13	409
TOTAL	0	138	165	2,050

*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE			
TYPE	LAPD	LASD	LBPD
Dispatched	18%	4%	10%
Proactive	82%	96%	90%
TOTAL	100%	100%	100%

PERCENTAGE OF TIME ON THE RAIL SYSTEM	
LINE	DECEMBER
Blue Line-LAPD	98%
Blue Line-LASD	94%
Blue Line-LBPD	70%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPD	FYTD
Washington St	60			244
Flower St	21			88
103rd St	3			25
Wardlow Rd			3	7
Pacific Ave.			1	2
Florence Station		4		4
Compton Station		4		
Artesia Station		1		
Long Beach Blvd			1	6
TOTAL	84	9	5	376

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

Blue Line Highlights

The Blue Line had 11 less Part 1 crimes than the same period last year (31), which is a 35.5% decrease

Green Line - December 2017

REPORTED CRIME			
PART 1 CRIMES	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	2	2	27
Agg Assault	1	0	7
Agg Assault on Op	0	0	0
Burglary	0	0	2
Larceny	2	0	21
Bike Theft	0	0	3
Motor Vehicle Theft	0	0	10
Arson	0	0	0
SUB-TOTAL	5	2	70
Selected Part 2 Crimes			
Battery	2	3	16
Battery Rail Operator	0	0	0
Sex Offenses	0	1	3
Weapons	0	0	5
Narcotics	0	1	10
Trespassing	0	0	0
Vandalism	2	1	10
SUB-TOTAL	4	6	44
TOTAL	9	8	114

PART 1 CRIMES PER STATION		
Station	DECEMBER	FYTD
Redondo Beach	0	3
Douglas	0	2
El Segundo	0	2
Mariposa	0	0
Aviation	0	2
Hawthorne	0	3
Crenshaw	1	7
Vermont	0	5
Harbor	1	6
Avalon	4	7
Willowbrook	1	11
Long Beach	0	7
Lakewood	0	12
Norwalk	0	5
Total	7	72

ARRESTS			
TYPE	LAPD	LASD	FYTD
Felony	0	3	33
Misdemeanor	0	11	102
TOTAL	0	14	135

CITATIONS			
TYPE	LAPD	LASD	FYTD
Other Citations	9	0	68
Vehicle Code Citations	1	14	171
TOTAL	10	14	239

CALLS FOR SERVICE			
TYPE	LAPD	LASD	FYTD
Routine	N/A*	136	623
Priority	N/A*	49	361
Emergency	N/A*	4	74
TOTAL	0	189	1058

*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE		
TYPE	LAPD	LASD
Dispatched	15%	9%
Proactive	85%	91%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
LINE	DECEMBER
Green Line-LAPD	98%
Green Line-LASD	91%

LEGEND	
Los Angeles County Sheriff's Department	
Los Angeles County Sheriff's Department	

Green Line Highlights

The Green Line had 12 less Part 1 crimes than the same period last year (19), which is a 63.2% decrease

Expo Line - December 2017

REPORTED CRIME			
PART 1 CRIMES	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	7	1	28
Agg Assault	1	2	10
Agg Assault on Op	0	0	0
Burglary	0	0	0
Larceny	13	2	72
Bike Thefts	2	2	14
Motor Vehicle Theft	0	0	0
Arson	0	0	0
SUB-TOTAL	23	7	124
Selected Part 2 Crimes			
Battery	2	1	15
Battery Rail Operator	0	0	0
Sex Offenses	2	0	3
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	0
Vandalism	0	0	1
SUB-TOTAL	4	1	19
TOTAL	27	8	143

PART 1 CRIMES PER STATION		
Station	DECEMBER	FYTD
7th/Metro	2	8
Pico	0	6
23rd St	0	0
Jefferson/USC	0	3
Expo/USC	0	2
Expo/Vermont	3	13
Expo/Western	7	30
Expo/Crenshaw	0	5
Farmdale	4	11
La Brea	2	6
La Cienega	1	4
Culver City	4	12
Palms	0	1
Expo/Westwood	0	3
Expo/Sepulveda	0	1
Expo/Bundy	4	8
26th St /Bergamot	1	4
17th St/SMC	1	4
D/T Santa Monica	1	4
Expo Rail Yard	0	0
Total	30	125

ARRESTS			
TYPE	LAPD	LASD	FYTD
Felony	3	0	15
Misdemeanor	0	2	11
TOTAL	3	2	26

CITATIONS			
TYPE	LAPD	LASD	FYTD
Other Citations	43	0	137
Vehicle Code Citations	0	2	4
TOTAL	43	2	141

CALLS FOR SERVICE			
TYPE	LAPD	LASD	FYTD
Routine	N/A*	37	192
Priority	N/A*	29	162
Emergency	N/A*	2	15
TOTAL	0	68	369

*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE		
TYPE	LAPD	LASD
Dispatched	18%	5%
Proactive	82%	95%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
LINE	DECEMBER
Expo Line-LAPD	98%
Expo Line-LASD	83%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	36		90
TOTAL	36	0	90

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

Expo Line Highlights

The Expo Line had 4 more Part 1 crimes than the same period last year (26), which is a 15.4% increase

Red Line - December 2017

REPORTED CRIME

PART 1 CRIMES	LAPD	FYTD
Homicide	0	0
Rape	1	2
Robbery	7	32
Agg Assault	2	13
Agg Assault on Op	0	0
Burglary	0	0
Larceny	18	60
Bike Theft	0	2
Motor Vehicle Theft	0	13
Arson	0	0
SUB-TOTAL	28	122
Selected Part 2 Crimes		
Battery	22	84
Battery Rail Operator	0	0
Sex Offenses	9	17
Weapons	0	0
Narcotics	0	0
Trespassing	0	3
Vandalism	0	7
SUB-TOTAL	31	111
TOTAL	59	233

PART 1 CRIMES PER STATION

Station	DECEMBER	FYTD
Union Station	3	8
Civic Center	2	5
Pershing Square	1	7
7th/Metro	0	4
Westlake	3	24
Wilshire/Vermont	2	8
Wilshire/Normandie	0	0
Vermont/Beverly	1	5
Wilshire/Western	0	0
Vermont/Santa Monica	1	5
Vermont/Sunset	1	5
Hollywood/Western	1	4
Hollywood/Vine	4	13
Hollywood/Highland	4	15
Universal	1	4
North Hollywood	4	15
Red Line Rail Yard	0	0
Total	28	122

ARRESTS

TYPE	LAPD	FYTD
Felony	2	12
Misdemeanor	4	29
TOTAL	6	41

CITATIONS

TYPE	LAPD	FYTD
Other Citations	45	117
Vehicle Code Citations	0	2
TOTAL	45	119

CALLS FOR SERVICE

TYPE	LAPD
Routine	N/A*
Priority	N/A*
Emergency	N/A*
TOTAL	

*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE

TYPE	LAPD
Dispatched	20%
Proactive	80%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

LINE	DECEMBER
Red Line- LAPD	98%

LEGEND

Los Angeles Police Department

Red Line Highlights

The Red Line had 4 less Part 1 crimes than the same period last year (32), which is a 12.5% decrease

Gold Line - December 2017

REPORTED CRIME			
PART 1 CRIMES	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	2	7
Agg Assault	1	1	5
Agg Assault on Op	0	0	0
Burglary	0	0	0
Larceny	2	1	27
Bike Theft	0	0	8
Motor Vehicle Theft	0	1	4
Arson	0	0	0
SUB-TOTAL	4	5	51
Selected Part 2 Crimes			
Battery	3	0	19
Battery Rail Operator	0	0	0
Sex Offenses	0	0	1
Weapons	0	0	1
Narcotics	0	0	2
Trespassing	0	1	2
Vandalism	2	0	14
SUB-TOTAL	5	1	39
TOTAL	9	6	90

PART 1 CRIMES PER STATION		
Station	DECEMBER	FYTD
APU/Citrus College	2	5
Azusa Downtown	0	1
Irwindale	0	1
Duarte	0	1
Monrovia	0	5
Arcadia	0	1
Sierra Madre	0	1
Allen	0	0
Lake	1	1
Memorial Park	1	1
Del Mar	0	2
Fillmore	0	1
South Pasadena	1	2
Highland Park	0	1
SW Museum	0	0
Heritage Square	0	1
Lincoln Heights	0	0
Chinatown	0	2
Union Station	1	4
Little Tokyo	0	1
Pico/Aliso	0	2
Mariachi	1	3
Soto	0	1
Indiana (both LAPD & LASD)	2	6
Maravilla	0	1
East LA	0	0
Atlantic	0	7
Total	9	51

ARRESTS			
TYPE	LAPD	LASD	FYTD
Felony	1	1	10
Misdemeanor	0	2	58
TOTAL	1	3	68

CITATIONS			
TYPE	LAPD	LASD	FYTD
Other Citations	46	0	194
Vehicle Code Citations	3	8	140
TOTAL	49	8	334

CALLS FOR SERVICE			
TYPE	LAPD	LASD	FYTD
Routine	N/A*	89	560
Priority	N/A*	73	466
Emergency	N/A*	3	51
TOTAL	0	165	1,077

*Currently unable to report stats by Rail Line

DISPATCHED VS. PROACTIVE		
TYPE	LAPD	LASD
Dispatched	17%	5%
Proactive	83%	95%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
LINE	DECEMBER
Gold Line-LAPD	98%
Gold Line-LASD	81%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	23		351
Arcadia Station		1	
Los Angeles County Sheriff's Department		7	9
Fillmore Station		19	28
Monrovia		3	10
Memorial		8	9
Magnolia Ave		1	1
Duarte Station		3	3
City Of Azusa		2	3
South Pasadena Station		7	7
Allen		1	1
City Of East LA		4	4
Figueroa St	21		81
TOTAL GOAL= 10	44	56	507

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

Gold Line Highlights

The Gold Line had 6 more Part 1 crime than the same period last year (3), which is a 200% increase

Orange Line - December 2017

REPORTED CRIME		
PART 1 CRIMES	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	7
Agg Assault	0	3
Agg Assault on Op	0	0
Burglary	0	0
Larceny	0	5
Bike Theft	0	0
Motor Vehicle Theft	0	1
Arson	0	0
SUB-TOTAL	0	16
Selected Part 2 Crimes		
Battery	1	9
Battery Bus Operator	0	0
Sex Offenses	0	2
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
Vandalism	0	2
SUB-TOTAL	1	13
TOTAL	1	29

PART 1 CRIMES PER STATION		
Station	DECEMBER	FYTD
North Hollywood	0	7
Laurel Canyon	0	0
Valley College	0	0
Woodman	0	0
Van Nuys	0	2
Sepulveda	0	1
Woodley	0	0
Balboa	0	2
Reseda	0	2
Tampa	0	0
Pierce College	0	0
De Soto	0	0
Canoga	0	1
Warner Center	0	1
Sherman Way	0	0
Roscoe	0	0
Nordhoff	0	0
Chatsworth	0	0
Total	0	16

ARRESTS		
TYPE	LAPD	FYTD
Felony	1	2
Misdemeanor	1	6
TOTAL	2	8

CITATIONS		
TYPE	LAPD	FYTD
Other Citations	567	1,703
Vehicle Code Citations	180	723
TOTAL	747	2,426

CALLS FOR SERVICE		
TYPE	LAPD	FYTD
Routine	N/A*	N/A*
Priority	N/A*	N/A*
Emergency	N/A*	N/A*
TOTAL	0	0

*Currently unable to report stats by Bus Rapid Transit Line

DISPATCHED VS. PROACTIVE	
TYPE	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LINE	DECEMBER
Orange Line- LAPD	96%

LEGEND
Los Angeles Police Department

Orange Line Highlights

The Orange Line had 8 less Part 1 crimes than the same period last year (8), which is a 100% decrease

Silver Line - December 2017

REPORTED CRIME			
PART 1 CRIMES	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	0
Agg Assault	0	0	0
Agg Assault on Op	0	0	0
Burglary	0	0	0
Larceny	1	0	2
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
SUB-TOTAL	1	0	2
Selected Part 2 Crimes			
Battery	0	0	2
Battery Bus Operator	0	0	0
Sex Offenses	1	0	1
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	0
Vandalism	0	0	0
SUB-TOTAL	1	0	3
TOTAL	2	0	5

PART 1 CRIMES PER STATION		
Station	DECEMBER	FYTD
El Monte	0	0
Cal State LA	0	0
LAC/USC	0	0
Alameda	0	0
Downtown	1	2
37th St/USC	0	0
Slauson	0	0
Manchester	0	0
Harbor Fwy	0	0
Rosecrans	0	0
Harbor/Gateway	0	0
Carson	0	0
PCH	0	0
San Pedro	0	0
Total	1	2

ARRESTS			
TYPE	LAPD	LASD	FYTD
Felony	1	0	3
Misdemeanor	0	0	9
TOTAL	1	0	12

CITATIONS			
TYPE	LAPD	LASD	FYTD
Other Citations	521	0	1,551
Vehicle Code Citations	178	0	966
TOTAL	699	0	2,517

CALLS FOR SERVICE			
TYPE	LAPD	LASD	FYTD
Routine	N/A*	2	9
Priority	N/A*	0	4
Emergency	N/A*	0	2
TOTAL	0	2	15

*Currently unable to report stats by Bus Rapid Transit Line

DISPATCHED VS. PROACTIVE		
TYPE	LAPD	LASD
Dispatched	20%	0%
Proactive	80%	100%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LINE	DECEMBER
Silver Line- LAPD	96%
Silver Line- LASD	54%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

Silver Line Highlights

The Silver Line had 1 less Part 1 crime than the same period last year (2), which is a 50% decrease

Bus Patrol - December 2017

REPORTED CRIME			
PART 1 CRIMES	LASD	LAPD	FYTD
Homicide	0	0	0
Rape	0	0	3
Robbery	1	4	110
Agg Assault	1	11	64
Agg Assault on Op	0	0	3
Burglary	0	0	2
Larceny	0	14	192
Bike Theft	0	2	7
Motor Vehicle Theft	1	0	19
Arson	0	0	0
SUB-TOTAL	3	31	400
Selected Part 2 Crimes			
Battery	3	15	190
Battery Bus Operator	4	4	41
Sex Offenses	1	2	40
Weapons	1	0	3
Narcotics	0	0	4
Trespassing	0	0	4
Vandalism	1	4	37
SUB-TOTAL	10	25	319
TOTAL	13	56	719

LASD's Part 1 Crimes per Sector		
Sector	DECEMBER	FYTD
Westside	0	6
San Fernando	2	2
San Gabriel Valley	0	13
Gateway Cities	1	5
South Bay	0	10
Total	3	36

LAPD's Part 1 Crimes per Sector		
Sector	DECEMBER	FYTD
Valley Bureau		
Van Nuys	0	7
West Valley	0	8
North Hollywood	0	9
Foothill	0	4
Devonshire	0	2
Mission	0	6
Topanga	0	3
Central Bureau		
Central	2	27
Rampart	3	20
Hollenbeck	0	4
Northeast	1	2
Newton	1	32
West Bureau		
Hollywood	1	7
Wilshire	3	23
West LA	0	7
Pacific	0	8
Olympic	1	32
Southwest Bureau		
Southwest	11	62
Harbor	0	13
77th Street	7	67
Southeast	County Sheriff's	26
Total	30	369
Total Part 1 Crimes	33	405

ARRESTS			
TYPE	LASD	LAPD	FYTD
Felony	4	2	27
Misdemeanor	5	2	134
TOTAL	9	4	161

CITATIONS			
TYPE	LASD	LAPD	FYTD
Other Citations	0	2	145
Vehicle Code Citations	37	0	431
TOTAL	37	2	576

CALLS FOR SERVICE			
TYPE	LASD	LAPD	FYTD
Routine	68	233	1,608
Priority	81	251	2,040
Emergency	11	76	582
TOTAL	160	560	4,230

DISPATCHED VS. PROACTIVE		
TYPE	LASD	LAPD
Dispatched	1%	15%
Proactive	99%	85%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LINE	DECEMBER
LASD BUS	84%
LAPD BUS	98%

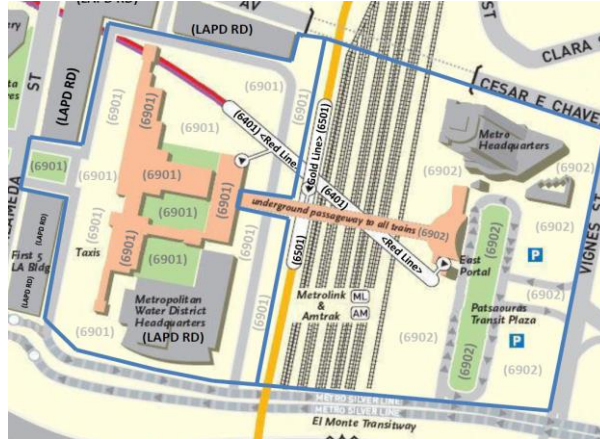
LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

Bus Patrol

There were 3 less Part 1 crimes than the same period last year (37), which is a 8.1% decrease

Union Station - December 2017

REPORTED CRIME		
PART 1 CRIMES	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	0
Agg Assault	0	6
Agg Assault on Op	0	0
Burglary	0	0
Larceny	7	26
Bike Theft	0	0
Motor Vehicle Theft	0	4
Arson	0	0
SUB-TOTAL	7	36
Selected Part 2 Crimes		
Battery	4	13
Battery Rail Operator	0	0
Sex Offenses	0	1
Weapons	0	0
Narcotics	0	0
Trespassing	0	1
Vandalism	1	1
SUB-TOTAL	5	16
TOTAL	12	52



Westside

Eastside

ARRESTS		
TYPE	LAPD	FYTD
Felony	1	13
Misdemeanor	1	24
TOTAL	2	37

CITATIONS		
TYPE	LAPD	FYTD
Other Citations	8	70
Vehicle Code Citations	0	2
TOTAL	8	72

CALLS FOR SERVICE		
TYPE	LAPD	FYTD
Routine	N/A*	N/A*
Priority	N/A*	N/A*
Emergency	N/A*	N/A*
TOTAL	0	0

*Currently unable to report stats by Union Station

DISPATCHED VS. PROACTIVE	
TYPE	LAPD
Dispatched	25%
Proactive	75%
TOTAL	100%

PERCENTAGE OF TIME SPENT AT UNION STATION	
LOCATION	LAPD
Union Station	96%

Union Station Highlights

Union Station had 1 more Part 1 crime than the same period last year (6), which is a 16.7% increase

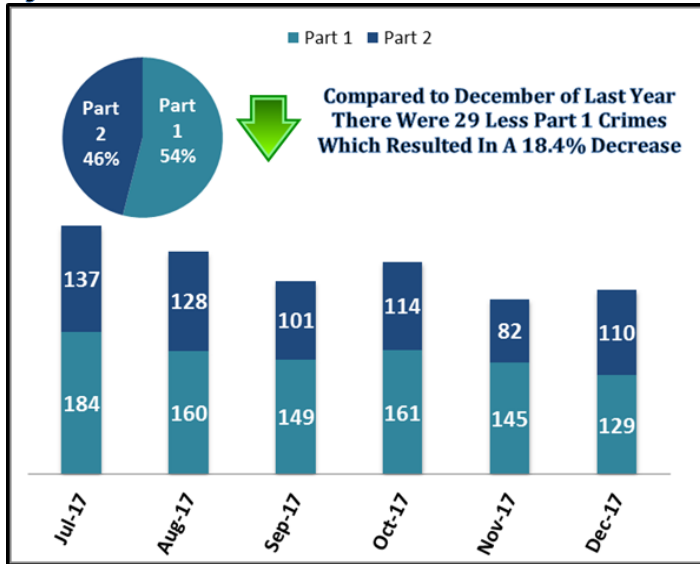
LEGEND	
Los Angeles Police Department	

Key Performance Indicators

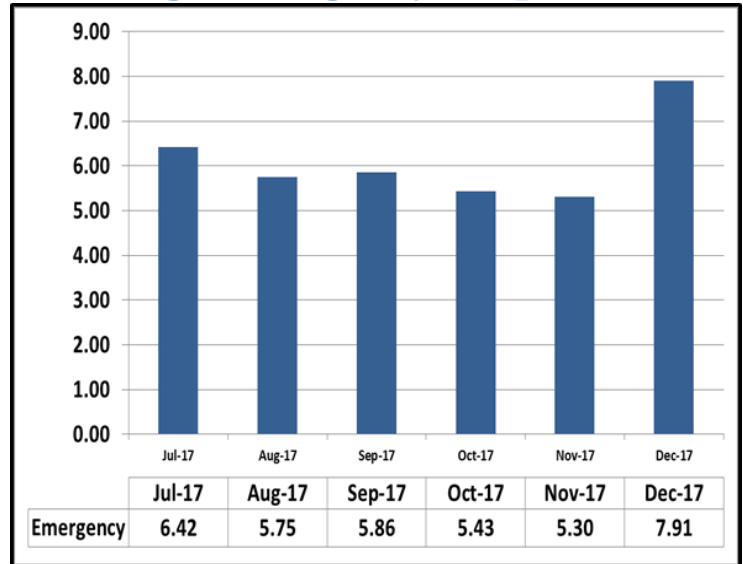
DECEMBER 2017

Attachment C

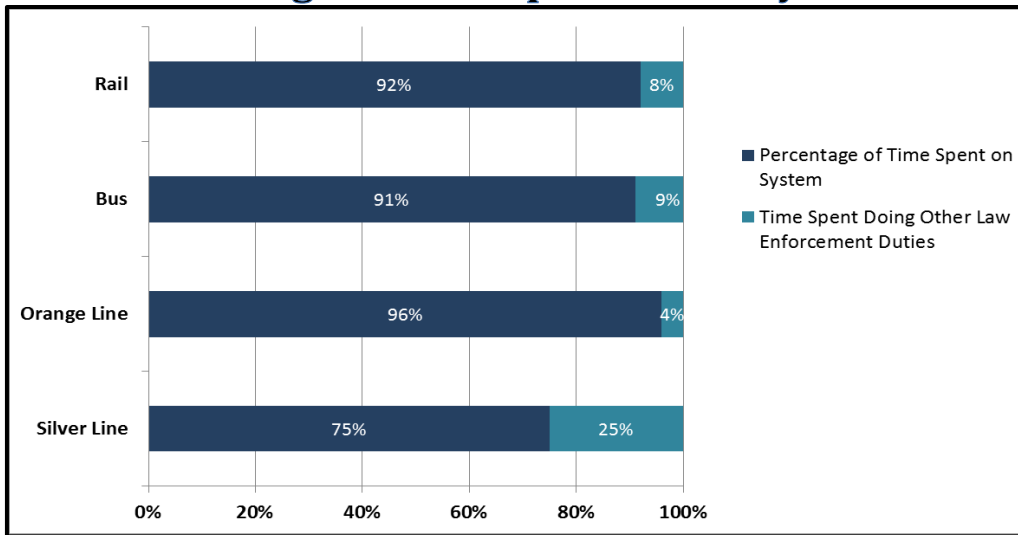
System Wide Part 1 & Part 2 Crimes



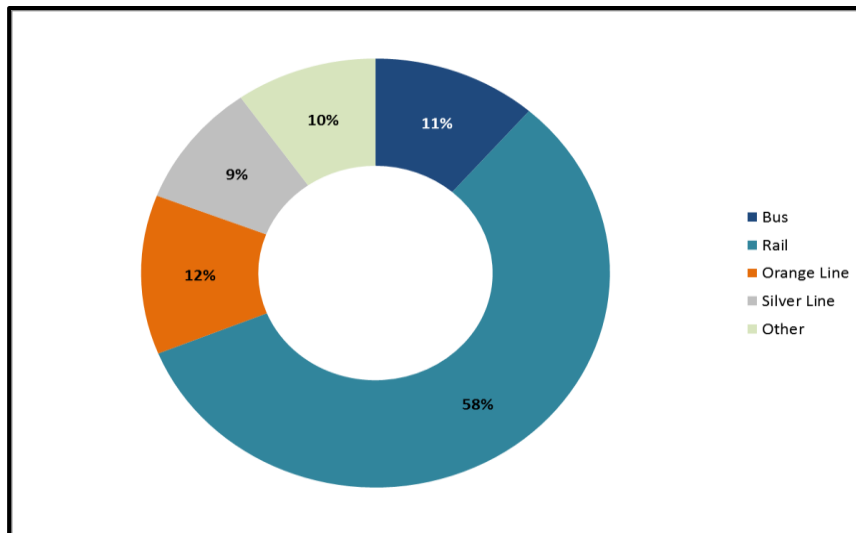
Average Emergency Response Times



Percentage of Time Spent on the System



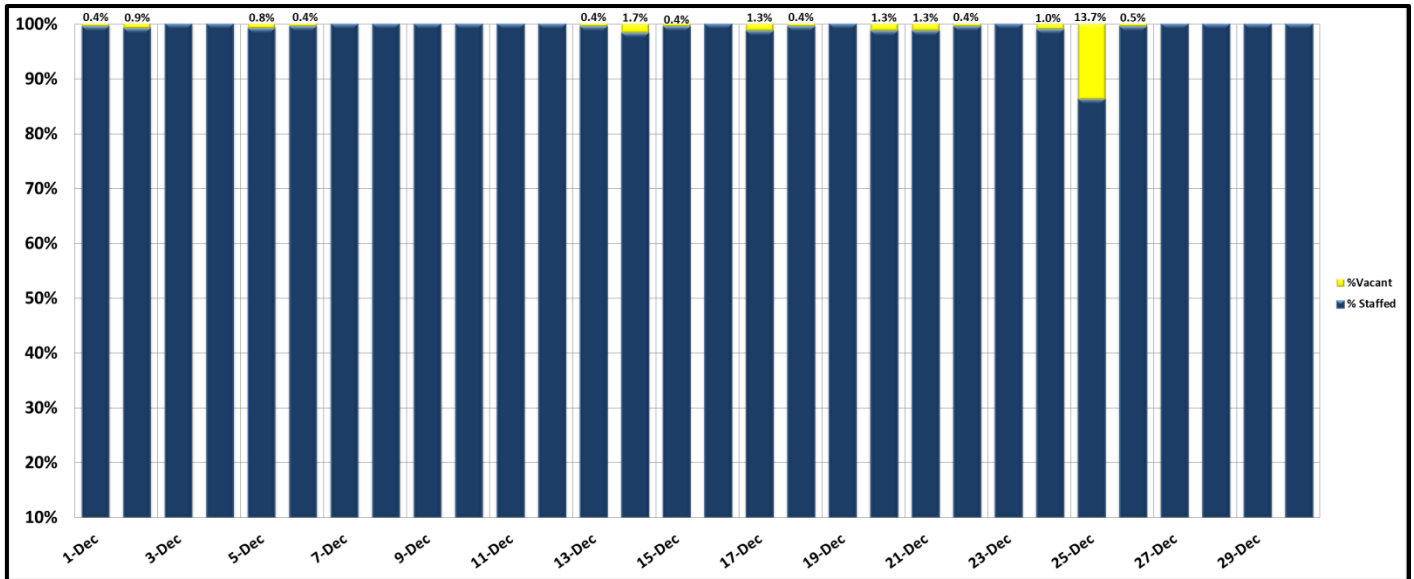
Percentage of Time Spent on the System as a Whole



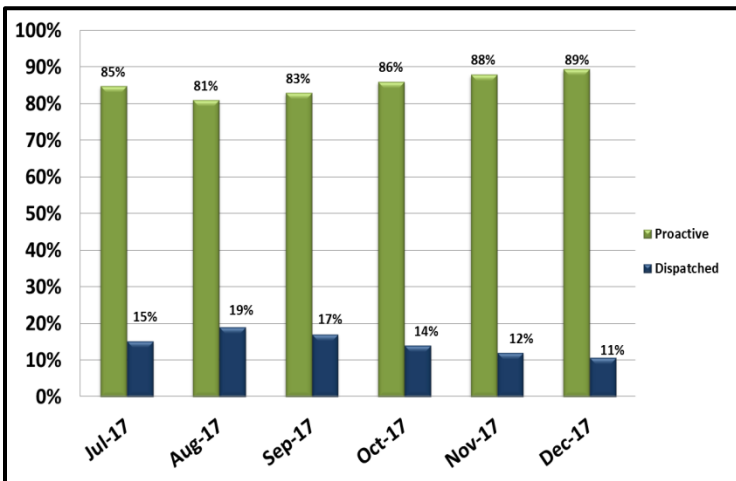
Key Performance Indicators

DECEMBER 2017

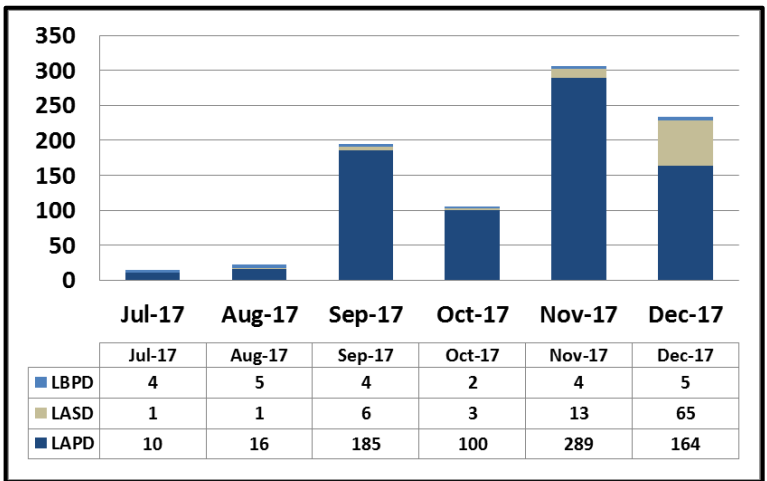
Ratio of Staffing Levels vs Vacant Assignments



Ratio of Proactive vs Dispatched Activity



Grade Crossing Operations



Grade Crossing Operation Locations December:

1. Washington St (60)
2. Flower St (21)
3. 103rd St (3)
4. Wardlow St (3)
5. Long Beach Blvd (1)
6. Pacific Ave & 208th st (1)
7. Blue Line Stations (9)
8. Exposition Blvd (36)
9. Marmion Way (23)
10. Figueroa St (21)
11. Gold Line Stations (56)

December 2017 Monthly Transit Policing Performance and End of Year Summary

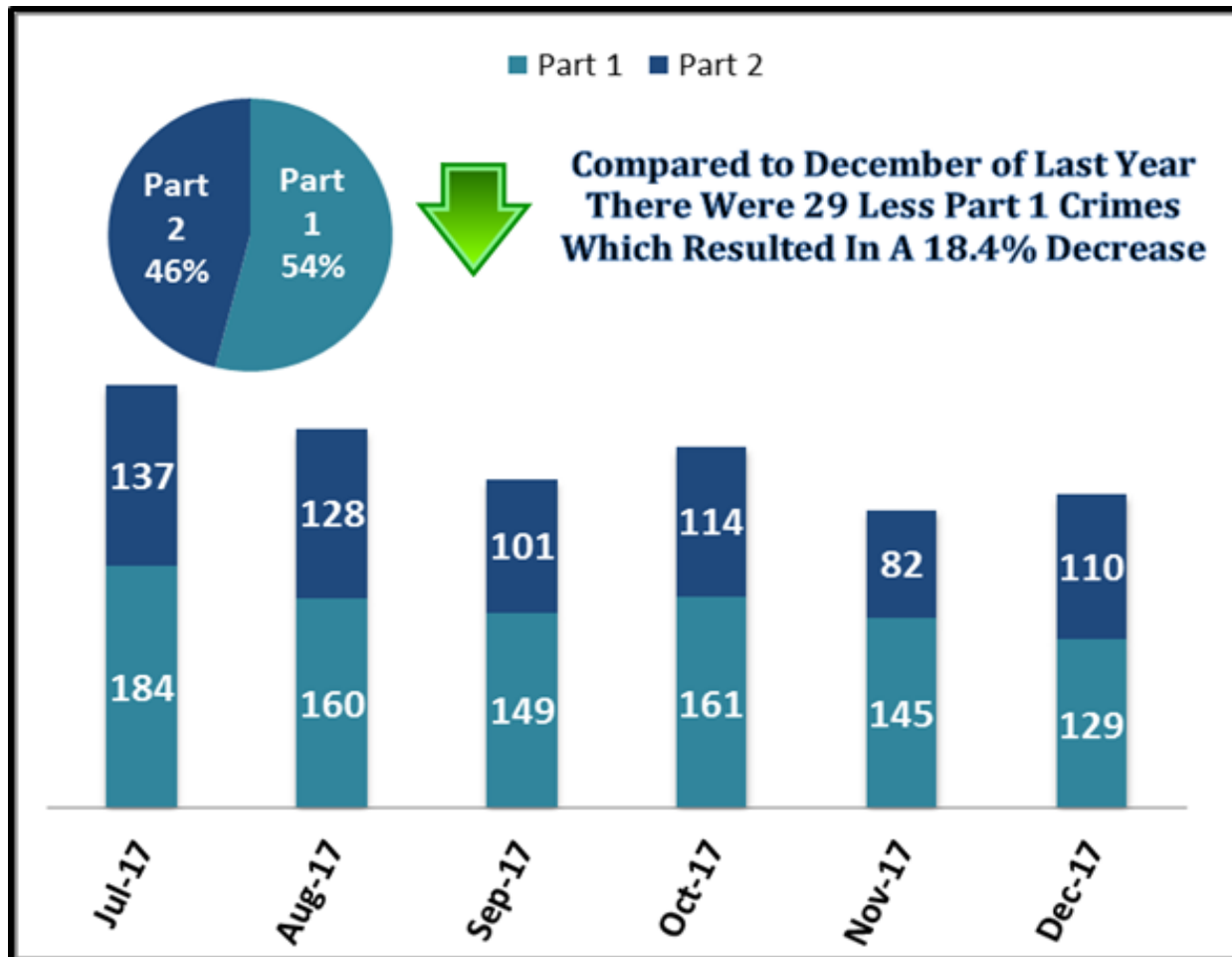
February 15 ,2018



Metro

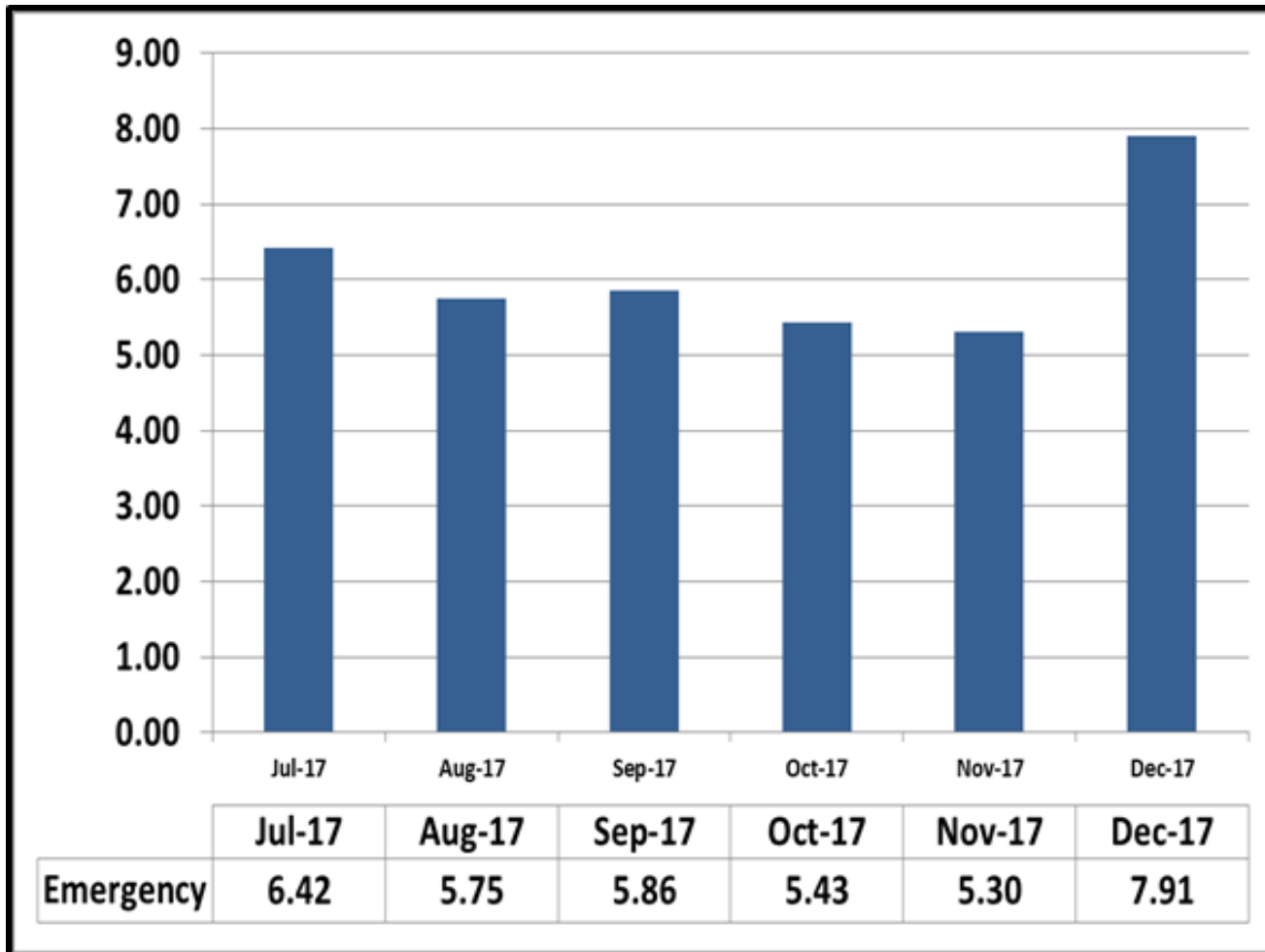
Key Performance Indicators

System Wide Part 1 & Part 2 Crimes



Key Performance Indicators

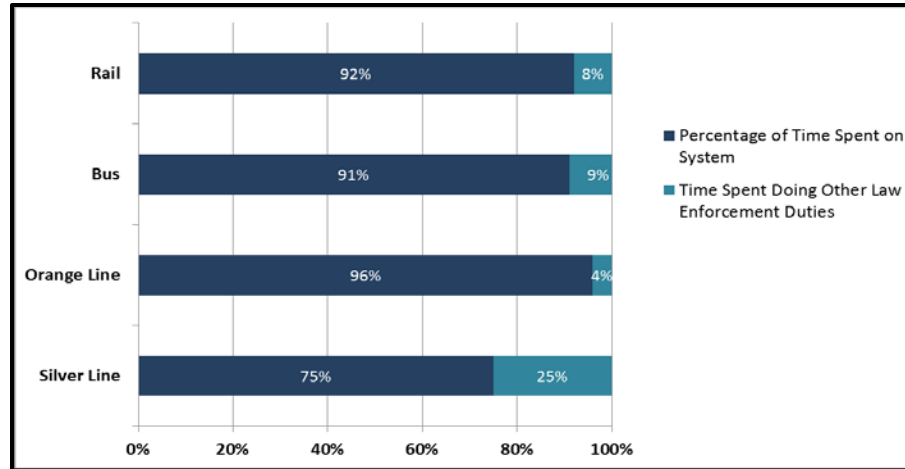
Average Emergency Response Times



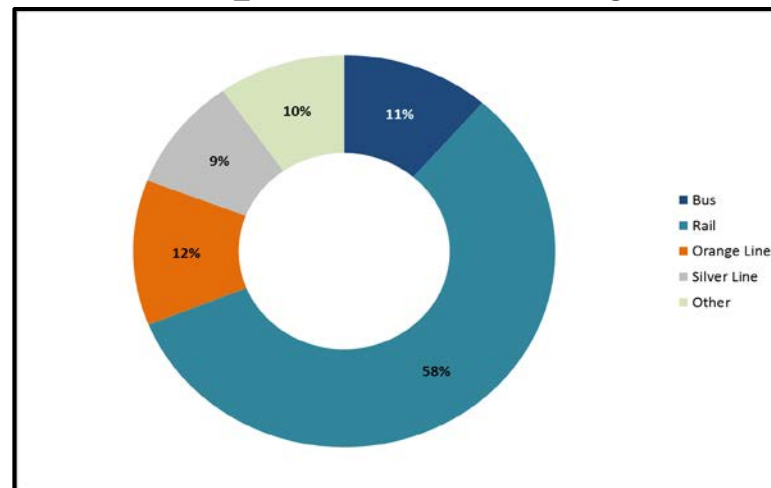
Metro

Key Performance Indicators

Percentage of Time Spent on the System

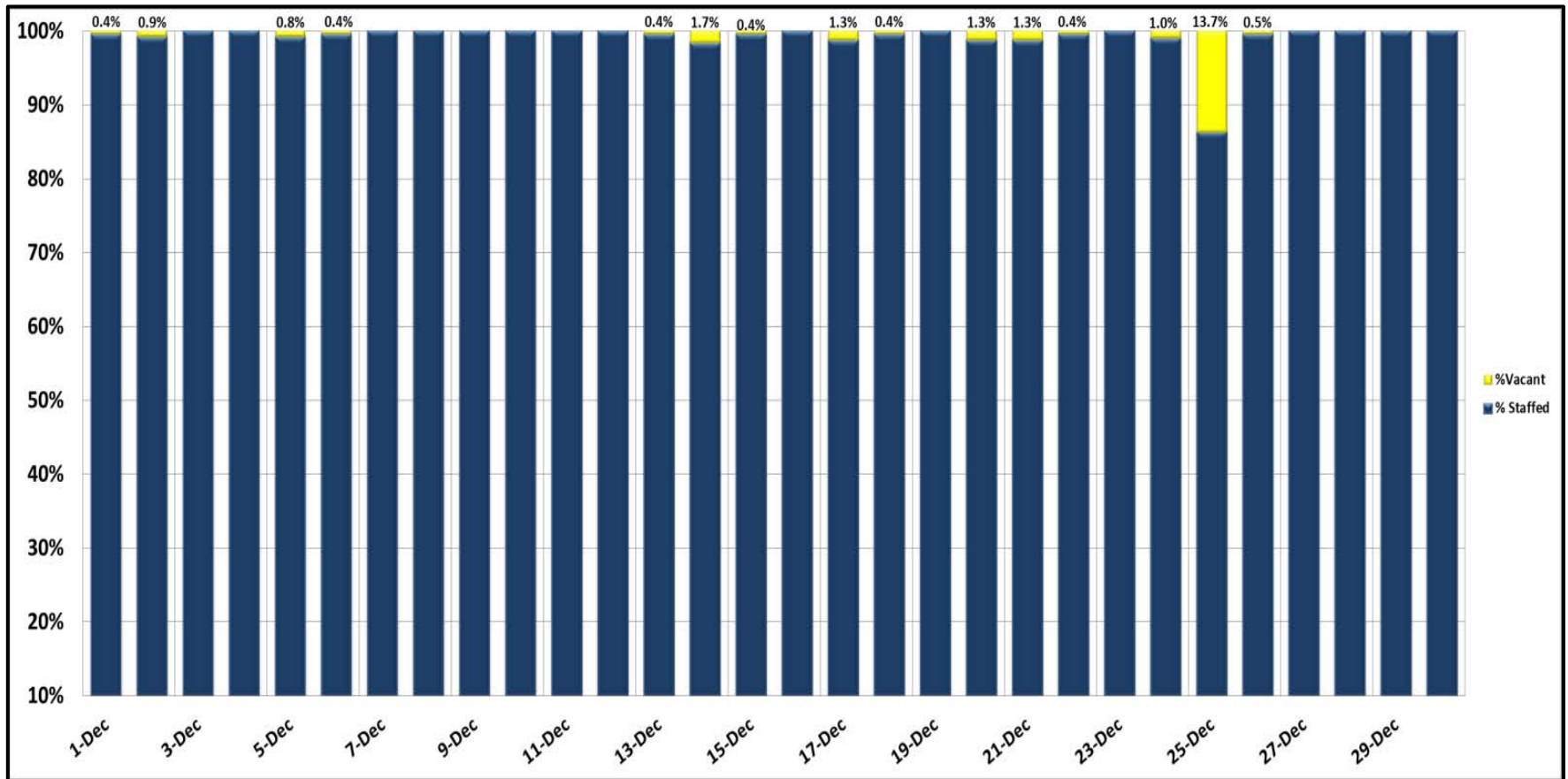


Percentage of Time Spent on the System as a Whole



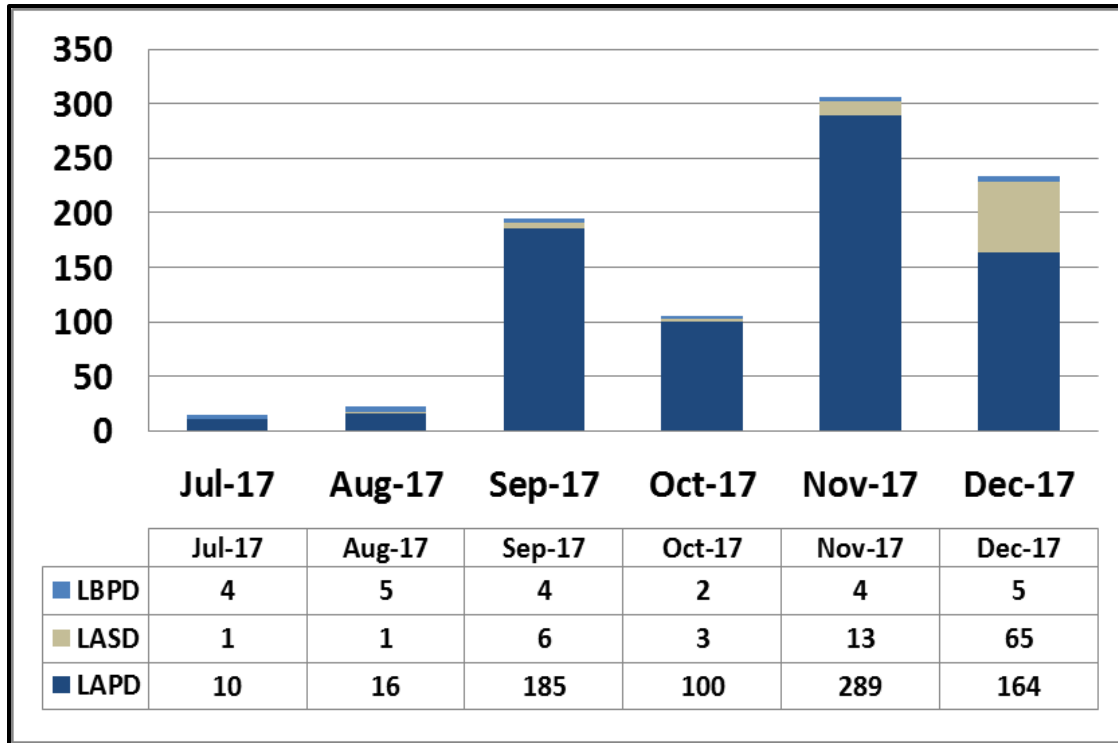
Key Performance Indicators

Ratio of Staffing Levels vs Vacant Assignments



Key Performance Indicators

Grade Crossing Operations

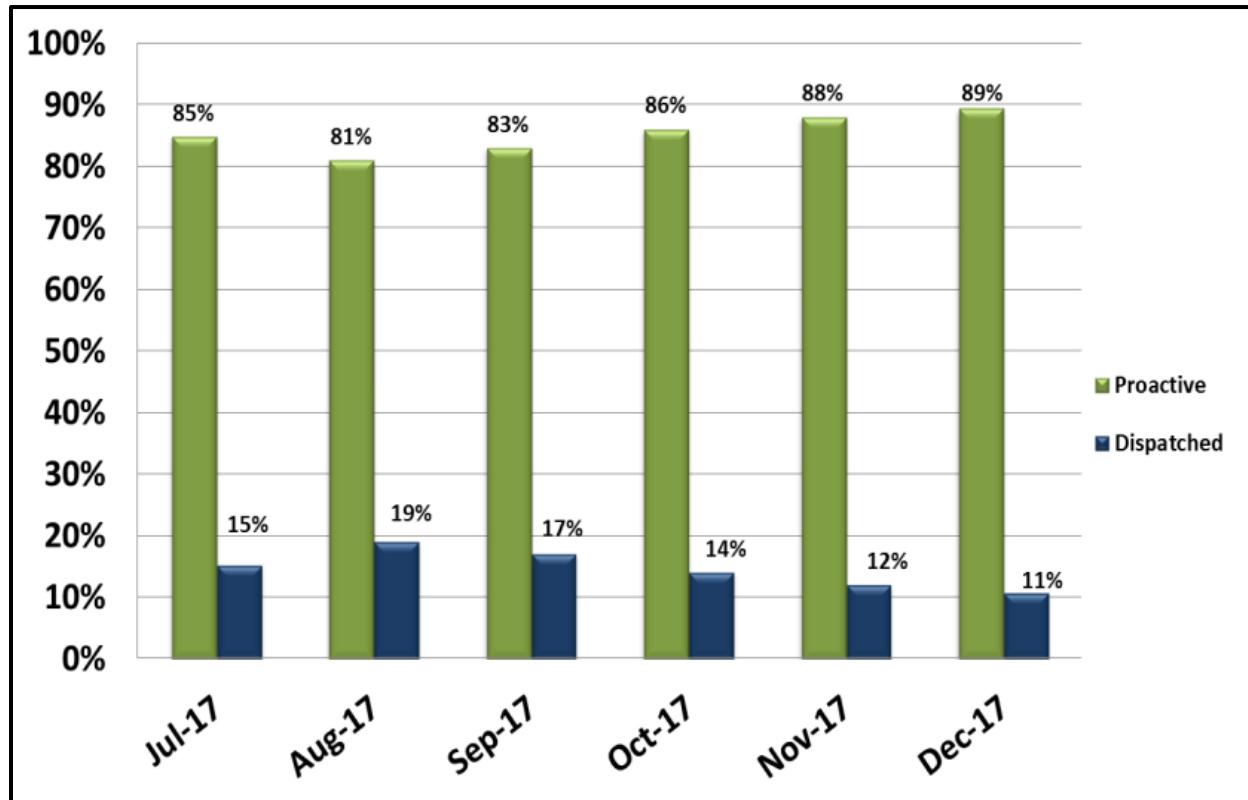


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11. Gold Line Stations (56)

Key Performance Indicators

Ratio of Proactive vs Dispatched Activity



Metro

2017/2016 Crime Comparison

Crime- System Wide	YR 2017	YR 2016	Variance	% Change
Part 1 Crimes System Wide	1,568	1,714	(146)	- 9%
Part 2 Crimes System Wide	1,134	1,663	(529)	- 32%
Total Crime System Wide	2,702	3,377	(675)	- 20%

System wide, Part 1 crimes **decreased by 9%** in 2017 compared to 2016.

System wide, Part 2 crimes **decreased by 32%** in 2017 compared to 2016.

Total crime **decreased by 20%** in 2017 compared to 2016.

Crime	YR 2017	YR 2016	Variance	% Change
Operator Assaults	94	120	(26)	- 22%

System wide, Operator Assaults **decreased by 22%** in 2017 compared to 2016.

2018 Priorities

- **Safeguarding Patrons & Employees**
- **Reducing Crime and Vulnerability to Terrorism**
- **Preventing Sexual Assault and Harassment**
- **Building Relationships & Trust**
- **Improving the Ridership Experience**
- **Partnering with Stakeholders to Address Homelessness**
- **Exploring New Technologies**
- **Exchanging 'Best Practices' with Industry**
- **Educating the Ridership on Metro's Code of Conduct**

It's Off Limits Campaign



metro.net

IT'S OFF LIMITS.

If you've experienced sexual harassment while riding Metro, we are here to listen. Call our 24/7 confidential hotline.

1.844.OFF.LIMITS

1.844.633.5464

 Metro

- **Contract Extension:** January 2018, Metro extended its partnership with Peace Over Violence for one year as to provide ongoing It's Off Limits hotline support to our passengers.
- **Incident Trends:** Metro works with contracted law enforcement to identify incident location trends to deploy officers to prevent incidences from occurring.



Metro