

**Board Report** 

File #: 2018-0495, File Type: Appointment

Agenda Number: 27.

# OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE SEPTEMBER 20, 2018

# SUBJECT: MEMBERSHIP ON METRO SERVICE COUNCILS

### ACTION: APPROVE RECOMMENDATION

#### RECOMMENDATION

APPROVE nominee for membership on Metro's Service Councils (Attachment A).

#### **ISSUE**

Each Metro Service Council is comprised of nine Representatives that serve a term of three years; terms are staggered so that the terms of three of each Council's nine members expire annually on June 30. Incumbent Representatives can serve additional terms if re-nominated by the nominating authority and confirmed by the Metro Board.

### BACKGROUND

The Metro Service Councils are the first and foremost link for bus riders to interact with the Metro team concerning bus service, system performance, and development of the Measure M bus and rail system. Each Service Council consists of 9 representatives and maintaining a full dais provides the best representation for our customers and residents within each of the 5 designated geographic areas of the County. Depending on the Service Council, representatives are appointed by members of the Board of Supervisors, the Mayor of the City of Los Angeles, Local Councils of Governments, and groupings of cities within the designated geographic areas. All Service Council members nominated for appointment must be confirmed by the Metro Board of Directors.

#### DISCUSSION

Metro seeks to appoint Service Council members reflective of the demographics of each respective region. The 2010 Census demographics of each of the Service Council regions are as follows:

| % Sector Total      | Hispanic | White | Asian | Black | Other | Total Pop |
|---------------------|----------|-------|-------|-------|-------|-----------|
| San Fernando Valley | 41.0%    | 42.0% | 10.7% | 3.4%  | 2.9%  | 100.0%    |
| South Bay           | 42.5%    | 23.8% | 12.0% | 18.3% | 3.4%  | 100.0%    |
| Westside/Central    | 43.5%    | 30.7% | 13.0% | 10.0% | 2.8%  | 100.0%    |
| Gateway Cities      | 63.9%    | 16.7% | 8.5%  | 8.6%  | 2.3%  | 100.0%    |
| Service Area Total  | 48.5%    | 26.8% | 14.0% | 8.2%  | 2.6%  | 100.0%    |

The individual listed below has been nominated to serve by the Councils' appointing authorities. If approved by the Board, this appointment will serve a three-year term or the remainder of the seat's three-year term as indicated. A brief listing of qualifications for the new nominee is provided along with the nomination letters from the nominating authorities:

### San Fernando Valley

The demographic makeup of the San Fernando Valley Service Council with the appointment of this nominee will consist of five (5) Hispanic members and four (4) White members in terms of racial/ethnic identity. The gender breakdown of the Council will be five (5) men and four (4) women.

A. Jess Talamantes, San Fernando Valley Service Council, New Appointment Nominated by: Cities of Burbank, Glendale, and San Fernando Term Ending: June 30, 2021

# DETERMINATION OF SAFETY IMPACT

Maintaining the full complement of representatives on each Service Council to represent each service area is important. As each representative is to be a regular user of public transit, and each Council is composed of people from diverse areas and backgrounds, this enables each Council to better understand the needs of transit consumers including the need for safe operation of transit service and safe location of bus stops.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

Approval of this recommendation supports the following Metro Strategic Plan Goal: Transform Los Angeles County through Regional collaboration and national leadership. This program will continue to improve safety, service and cleanliness, in an effort to provide a world-class transportation system that enhances quality of life for all who live, work, and play within LA County.

### ALTERNATIVES CONSIDERED

The alternative to approving this appointment would be for this nominee to not be approved for appointment. To do so would result in reduced effectiveness of the Service Councils, as it would increase the difficulty of obtaining the quorum necessary to allow the Service Councils to formulate and submit their recommendations to the Board. It would also result in the Service Councils having less diverse representation of their respective service area.

### NEXT STEPS

Staff will continue to monitor the major contributors to the quality of bus service from the customer's perspective, and share that information with the Service Councils for use in their work to plan and to implement and improve bus service in their areas and the customer experience using our bus service.

# **ATTACHMENTS**

Attachment A - New Nominee Listing of Qualifications Attachment B - Nomination Letters

Prepared by: Conan Cheung, Sr. EO Service Development, Scheduling and Analysis, (213) 418-3034

Gary Spivack, DEO, Regional Service Councils, (213) 418-3234

Reviewed by: James T. Gallagher, Chief Operations Officer, (213) 418-3108

Phillip A. Washington

Phillip A. Washington Chief Executive Officer

# ATTACHMENT A

# NEW APPOINTEE BIOGRAPHY AND LISTING OF QUALIFICATIONS

#### Jess Talamantes, Nominee for San Fernando Valley Service Council



Jess Talamantes was first elected to the Burbank City Council in 2009; he has served continuously since then and currently serving his third four year term. During his time on the Council, he has served two one year terms as Mayor and Vice Mayor. Prior to serving as an elected official, Vice Mayor Talamantes had a 32-year career as a Burbank Firefighter working on the frontlines in public safety. Mr. Talamantes has also been involved in a number of boards and commissions, including League of California Cities, San Fernando Valley Council of Governments, Southern California Association of Governments

(SCAG), and Burbank City Federal Credit Union. Councilmember Talamantes previously served a term on the San Fernando Valley Service Council from July 2015 through June 2018. A Burbank resident since 1962, Jess is a graduate of John Burroughs High School. He earned his B.S. in Fire Protection Administration and Technology from California State University at Los Angeles.

#### ATTACHMENT B

#### APPOINTING AUTHORITY NOMINATION LETTERS





CITY OF GLENDALE, CALIFORNIA Management Services

613 E. Broadway, Suite 200 Glendale, CA 91206-4308 Tel. (818) 548-4844 Fax (818) 547-6740 glendaleca.gov

August 1, 2018

Gary S. Spivack Deputy Executive Officer, Metro Service Councils 1 Gateway Plaza, MS 99-7-2 Los Angeles, CA 90012

RE: Support for Nomination of Jess Talamantes to Metro San Fernando Valley Service Council

Dear Mr. Spivack:

The City of Glendale is in support of the nomination of Jess Talamantes to serve as one of two appointees for Metro San Fernando Valley Service Council, representing the Eastern Cluster cities of Burbank, Glendale, and San Fernando, for a term running from July 1, 2018 to June 30, 2021.

Council Member Vartan Gharpetian has respectfully withdrawn his nomination to serve on this Service Council, and thanks Mr. Talamantes for his service. We look forward to the great work the Service Council will provide in reviewing the NextGen Bus study, and representing the best interests of the residents of our three cities.

Should you or your staff have any questions, please contact John Takhtalian, Deputy City Manager at (818) 548-4844 or <u>itakhtalian@glendaleca.gov</u>.

Sincerely,

2000 Yasmin K. Beers

City Manager City of Glendale

CC: Ron Davis, City Manager, City of Burbank Justin Hess, Assistant City Manager, City of Burbank John Takhtalian, Deputy City Manager, City of Glendale

# SAN FERNANDO

Gary S. Spivack, Deputy Executive Officer

Service Council

#### CITY COUNCIL

August 28, 2018

Metro Service Councils

1 Gateway Plaza, MS 99-7-2 Los Angeles, CA 90012

#### Mayor Sylvia Ballin

Vice Mayor Antonio Lopez

Councilmember Robert C. Gonzales

Councilmember Jofi Fajardo

COUNCILMEMBER. JAIME SOTO

Dear Mr. Spivack:

The City of San Fernando is in support of the nomination of Jess Talamantes to serve as one of two appointees for Metro San Fernando Valley Service Council, representing the Easter Cluster cities of Burbank, Glendale, and Fernando, for a term running from July 1, 2018 to June 30, 2021.

SUBJECT: Support for Nomination of Jess Talamantes to Metro San Fernando Valley

We look forward to the great work the Service Council will provide and in representing the best interests of the residents of our three cities.

Should you have any questions, please feel free to contact City Manager Alexander Meyerhoff at (818) 898-1202 or <u>AMeyerhoff@sfcity.org</u>.

Sincerely,

Ballin WWW. Sylvia Ballin

Mayor

OFFICE OF THE CITY COUNCIL

117 Macneil Street San Fernando California 91340

(818) 898-1201

WWW.SFCITY.ORG