Los Angeles County Metropolitan Transportation Authority One Gateway Plaza 3rd Floor Board Room Los Angeles, CA



Board Report

File #: 2020-0079, File Type: Informational Report

Agenda Number: 22.

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE EXECUTIVE MANAGEMENT COMMITTEE FEBRUARY 20, 2020

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

ISSUE

This report reflects December 2019 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). The information in this report summarizes Crimes Against Persons, Crimes Against Property, and Crimes Against Society data under Uniform Crime Reporting (UCR) Program, average emergency response times, assaults on bus operators, and Metro's fare compliance and homeless outreach efforts. The Six Key Performance Indicators (KPI) are Uniform Crime Reporting guidelines, Average Emergency Response Times, Percentage of Time Spent on the System, Ratio of Staffing Levels vs Vacant Assignments, Ratio of Proactive vs Dispatched Activity, and Number of Grade Crossing Operations.

BACKGROUND

UCR is a National Incident-Based Reporting System from the US Department of Justice. It captures crime offenses in one of three categories: Crimes Against Persons, Crimes Against Property, and Crimes Against Society.

DISCUSSION

Crime stats are as follows:

Crimes Against Persons

For the month of December 2019, crimes against persons increased by 22 crimes system-wide

compared to the same period last year.

Crimes Against Property

For the month of December 2019, crimes against property decreased by 25 crimes system-wide compared to the same period last year.

Crimes Against Society

For the month of December 2019, crimes against society increased by 30 crimes system-wide compared to the same period last year.

Bus Operator Assaults

There were 12 bus operator assaults reported in December, which is 7 more than the same period last year.

Average Emergency Response Times:

Emergency response times averaged 4.13 minutes for the month of December.

Physical Security Improvements:

The Systems Security and Law Enforcement division continues to provide a secure and safe environment for our patrons and employees. The New Blue Line North construction was completed in November, and we were successful in assisting the construction team in this effort. We continue to work closely with the LAPD, LA Sheriff and Metro to provide coverage for the bus-only lanes and the heavily-trafficked area South of Olympic Blvd.

The New Blue Line North construction team was confronted with multiple thefts of copper wire along the tracks during August. Metro Construction and Security teamed up to deploy law enforcement, contract security and Metro personnel along the Blue Line to thwart the thefts, and the thefts were stopped with this enhanced deployment.

We deployed the Thruvision explosive detection device in December at the Lake Station with the Los Angeles County Sheriff and will continue to deploy the device randomly throughout our system. We worked closely with the LA Sheriff and Metro Security to develop a concept of the operation for the deployment.

We continue to improve our new Transit Watch application, and we hope to have the prototype ready this winter.

The Red Line ancillary area surge continues, and we are making progress with securing our underground rail stations.

Metro's Homeless Efforts

In spring 2016, Metro created the Metro Homeless Task Force to address the displaced persons that have turned to Metro system and property for alternative shelter. Out of the Task Force, Metro created the Metro Transit Homeless Action Plan which was presented to the Metro Board of Directors in February 2017. The Action Plan's goals are to enhance the customer experience, maintain a safe and secure system, and provide coordinated outreach. Components of the plan include Metro's

File #: 2020-0079, File Type: Informational Report

coordination with County and City Measure H and Measure HHH. The plan also called for the hiring of two C3 teams (County, City, Community) through the County Department of Health Services as indicated by Metro's Board of Directors. The C3 teams are to provide coordinated and responsive outreach to the homeless and to ultimately get them in housing resources.

Metro's C3 Homeless Outreach Teams

Metro's C3 Homeless Outreach teams' twelve-month pilot program began on May 22, 2017 with initial homeless outreach on the Red Line. Since the launch of Metro's C3 Homeless Outreach teams they have provided substantial homeless outreach-with 6,496 total unduplicated homeless contacts,1,765 of whom have been linked to permanent housing solutions with a total of 190 homeless persons permanently housed. In FY19 Metro expanded the C3 teams from two to eight teams to cover rail, bus and Union Station.

C3 Homeless Outreach December 1, 2019 through December 31, 2019

Performance Measure	December Number Served	Project Year to date Number Served
Number of unduplicated individuals' initiated contact (pre-engagement phase)	180	6,496
Number of Unduplicated individuals engaged (engagement phase)	112	3,368
Number of unduplicated individuals who are provided services or who successfully attained referrals*	97	2,792
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	38	1,189
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	7	386
Number of unduplicated individuals engaged who are permanently housed	19	190

During the month of December, the team had individuals refuse beds in skid row 118 times. The team had individuals willing to accept shelter, but no beds were available. Secured 14 motel rooms for a total of \$25,925. The demographics and justification for each of these placements is attached. Brief Demographic Overview:

- A total of 27 homeless persons were housed in 14 motel rooms.
- 22 of the clients were a combination of couples, couples with children and family members.
- 5 clients were singularly housed.

PATH Impact Story resulting in Stable Housing

Locations where services were provided: Union Station, First to Serve, Russ Motel, White Memorial Client is a 57 year old fragile female with severe health and mental health barriers that made it difficult for her to process information, make rational decisions and have personal relationships. Client was evicted from numerous placements; however, PATH Outreach Teams were able to re-establish her relationship with family. Client was successfully reunited and released into her family's

care. Client is currently doing well and receiving mental health and physical health care in Nevada. Participant has maintained correspondence with her case manager. Client expressed sincere gratitude for "**never giving up on me.**"

C3 Coordination with Law Enforcement

With Metro System Security and Law Enforcement personnel as the lead, Metro's C3 teams coordinate with LAPD's Homeless Outreach and Protective Engagement (HOPE) Teams, LASD's Mental Evaluation Teams (MET), Long Beach PD's Quality of Life Officers, and Metro's Transit Security Officers in an effort to engage the homeless and provide placement into services. These law enforcement entities provide gap service on the lines for homeless outreach when the C3 Teams are off duty or working another portion of the system.

LAPD Outreach Impact Story resulting in Stable Housing

December of 2019, Transit Services Group HOPE Officers encountered Adrian living in a tent on MTA property near the Chandler Blvd and Vineland Avenue MTA bike path. Adrian had been living at this location for several months after being evicted from his apartment in North Hollywood due to unforeseen financial hardships. Understanding the vulnerable position Adrian was in, HOPE Officers transported and housed Adrian at the Sylmar House (interim shelter facility) in Sylmar, CA. Adrian was not eligible for free housing and could not remain at the Sylmar House. Adrian returned to living on the MTA property as before and HOPE Officers encountered him. HOPE Officers immediately developed a creative plan to assist Adrian in achieving financial stability that would translate into stable housing. Officers reached out to Los Angeles Family Housing (LAFH) to find a community housing provider that could link Adrian to a room at a cost that was affordable. Through the diligent efforts at LAFH, Adrian was connected to a shared room program at a fraction of the cost of the Sylmar House. Concurrently, a HOPE Officer reached out to Ross Stores Manager on behalf of Adrian. The Ross store manager was able to process Adrian's employment application in under a week. Adrian became employed by Ross Stores as a warehouse manager, enabling Adrian to financially support himself. To ensure that Adrian was able to make it to work on his first day, a HOPE Officer purchased a 7-Day Metro Bus/Train pass for Adrian as a gesture of moral support. Additionally, HOPE Officers provided Adrian with donated housing supplies as well as a week's supply of food.

Sheriff Mental Evaluation Team (MET) Contacts December 1, 2019 through December 31, 2019

These monthly statistics only include contacts of the Transit MET Units. They do not include contacts made by other Transit Services Bureau personnel. In addition to the data reported below, Transit MET Units:

- Transported 13 clients to other homeless outreach connection services.
- 3 teams attended Coffee with a Deputy TSB event at Starbucks in Norwalk, CA 2/5/2019.
- 2 teams attended Force Option Simulator training course hosted by San Jose Police Department, San Jose, CA 12/9/2019.

- 2 teams assisted Azusa Police Department in a Homeless Outreach Operation 12/11/2019.
- A sergeant attended a Homeless Initiative Strategic Plan Workshop at Hall of Justice 12/18/2019.
- 1 LASD County MET Deputy worked at TSB with a TMET Deputy as part of LASD/MET cross training - 12/19/2019.

Long Beach Quality of Life Officers Update December 2019

In addition to the metrics reported below, Quality of Life Officers engaged on these dates:

- Wednesday, December 11th, Metro Quality of Life Officers assisted the Public Works Department with persons experiencing homelessness encampment clean-ups. There was a total of 4 encampments.
- Wednesday, December 11th, a male subject was found near the Willow Street Platform. Metro Quality of Life Officers assisted the man, who was a veteran experiencing homelessness, to the Long Beach Health Department Multi Service Center for shelter and services.

ACTION	LAPD HOPE	LASD MET	LBPD
Contacts	1,024	611	78
Referrals	38	348	23
5150 Holds	14	12	0
Mental Illness	31	209	16
Substance Abuse	48	165	27
Veterans	4	2	4
Shelter	10	15	1
Motel Housing Plan	1	0	1
VA Housing	0	0	0
Return to Family	0	0	0
Transitional Long Term Housing	1	0	0
Detox	0	0	0
Rehab	2	0	0

Law Enforcement Homeless Outreach Metrics, December 2019

Cleared Encampments Within Metro ROW:

File #: 2020-0079, File Type: Informational Report

Incident Date: 12/11/2019	Location: Santa Ana IROW/Cerritos	Work Required: Clean-up Trash
12/13/2019	J Line (Gold) Los Angeles River Fly Over	protocol clean-up
12/24/2019	J Line (Gold) Heritage Square Station	Clean-up Trash

Cleared Encampments Outside, Adjacent to Metro Right-of-Way:

No activity this reporting period

Measure H Generalist

Metro's Homeless Action Plan integrates itself into the work provided under Measures H and HHH. Part of the E6 Strategies of Measure H includes 40 additional outreach workers otherwise known as "generalists" to conduct outreach on government properties including Metro, and countywide parks, libraries, beaches and harbors. These generalists do not go past the fare gates and their data, per the county will not be extrapolated for Metro. However, these generalists currently work with the C3 teams to provide outreach services.

Connect Days

Connect Days provide comprehensive homeless resources at location sites throughout LA County. These resource opportunity events are led by Council Districts (CD) and are utilized by Metro's C3 and Measure H teams when the Connect Days are adjacent to Metro properties. CD1 hosts a standing Connect Day at MacArthur Park that was utilized in December by Metro's C3 teams to provide comprehensive resources to the homeless.

Mental Health Outreach Workers

The LA County Department of Mental Health has provided a mental health clinician and an intern to one of Metro's contracted HOPE teams. Mental Health professionals are paired with all MET Teams.

Faith Based Partnership

Since January 2019, Metro has hosted eight regional faith leader roundtable discussions to identity ways that Metro and the Faith based community in LA County may partner to serve the homeless. There is a major opportunity for faith based groups to provide additional resources to homeless contacts on Metro in several ways: hosting Connect Days; partnering with entities that provide necessities (food, shelter, clothing) and providing referral information. Metro invites faith based groups and local nonprofits interested in providing resources to transit located homeless to contact Metro's System Security and Law Enforcement Department.

Peace over Violence

In 2014, a Los Angeles County Metropolitan Transportation Authority survey of nearly 20,000 passengers asked whether they felt unsafe during the last month while riding Metro due to "unwanted touching, exposure, comments, or any other form of unwanted sexual behavior." About 21% of rail passengers and 18% of bus passengers said yes. About 17% of bus riders and 13% of train riders

said they felt unsafe while waiting at bus stops or train stations.

In December 2016, Metro approached Peace Over Violence (POV) to help address the response of safety and sexual harassment. Together both entities decided to create the Sexual Harassment Off Limits Hotline, which is 1-844-OFF-LIMITS or 1-844-633-5464. The Off Limits Hotline is a toll-free hotline for victims/Metro Transit customers who have experienced sexual harassment on the bus, bus stop, train or platform. The Off Limits Hotline is publicized by Metro on their buses, Metro lines, etc. for riders to make them aware of the support that is available to them. This hotline is customized to address the needs of Metro customers and Metro transportation. Peace Over Violence also distributes the Off Limits Hotline number throughout the community, whether that is through trainings, presentations, networking events, etc. POV maintains advertising of the hotline.

From August 2017 to December 31, 2019, POV has received a total of <u>**1,207**</u> calls through the Off Limits Hotline. In addition to the 24-hour response via the hotline, Peace Over Violence also provides:

- 72 hour follow up
- Advocacy on behalf of the caller to report an incident or address any specific needs (with law enforcement, Metro representatives, other service providers)
- Counseling

Our comprehensive case management services for survivors of sexual violence plus our emergency response services to survivors at local police stations, Sexual Assault Centers and ER hospitals is also offered to callers. Customized services that our POV representatives also provide are:

- Assisting callers in reporting abuse/harassment
- Processing complaints against bus drivers/operators

The Off Limits Hotline has been able to provide Metro riders with additional resources to report and receive support after sexual violence or trauma. Advocates have been able to provide immediate crisis intervention, safety planning and continuation of services for Metro customers.

Peace Over Violence Performance Metrics, December 2019

Performance Measure	December 2019
	Number Served
Total Number of individuals that contacted POV Line	21
Number of individuals that contacted POV Line regarding sexual harassment	5
Number of individuals that requested counseling services	5
Number of police reports filed or intended to file regarding sexual harassment	5
Number of active cases	5

Emergency Management: October and November 2019

The Office of Emergency Management has the responsibility of comprehensively planning for, responding to and recovering from large-scale emergencies and disasters that impact the Los

Angeles County Metropolitan Transportation Authority and our stakeholders.

- December 2nd & 9th Conducted Annual Training & Exercise Planning Workshops with Executive and Management staff representing Bus/Rail Transportation & Maintenance and Corporate Safety. Reviewed 2019 Lessons Learned from drills and exercises; Determined 2020 scenarios based on recent incidents worldwide, management concerns, and/or changes in procedures
- **December 17-19, 2019** Emergency Management assumed representation within the APTA Security Emergency Management Working Group. FY20/21 focus on developing for publication:
 - (2) new Standards Transportation Agency Emergency Operation Plan and Emergency Operation Center Planning
 - (1) update current Standard Transit Incident Drills and Exercises to A Transit Training & Exercise Program
 - $\circ~$ (1) White Paper Active Shooter within a Transit Environment
- **December 18, 2019 Active Shooter Workshop:** Emergency Management conducted a one-hour Active Shooter Workshop for Metro's Rail Safety Ambassadors.

ATTACHMENTS

Attachment A - System-Wide Law Enforcement Overview December 2019 Attachment B - MTA Supporting Data December 2019 Attachment C - Key Performance Indicators December 2019 Attachment D - Transit Police Summary December 2019

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File #: 2020-0079, File Type: Informational Report

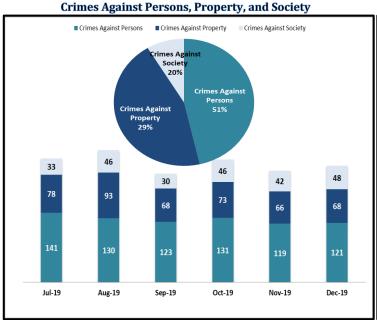
Agenda Number: 22.

Phillip A. Washington Chief Executive Officer

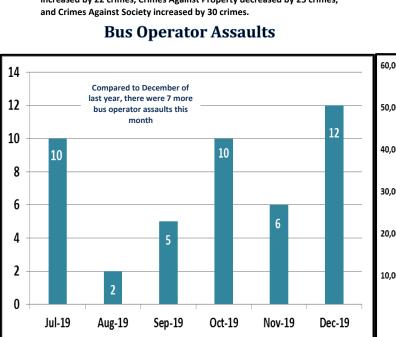
SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

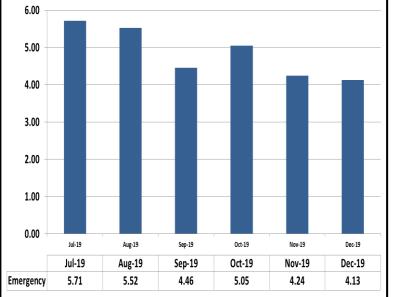
DECEMBER 2019

Attachment A



When compared to the same period last year, Crimes Against Persons increased by 22 crimes, Crimes Against Property decreased by 25 crimes, and Crimes Against Society increased by 30 crimes.

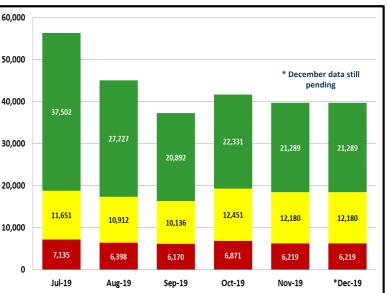




Average Emergency Response Times

Average emergency response time was 4.13 mins.

Fare Compliance



Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

Red Checks- Occurs when a patron has invalid fare

REPORTED CRIME							
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD			
Homicide	0	0	0	0			
Rape	0	0	0	1			
Robbery	1	1	1	19			
Aggravated Assault	3	0	1	10			
Aggravated Assault on Operator	0	0	0	0			
Battery	2	1	1	27			
Battery Rail Operator	0	0	0	0			
Sex Offenses	0	1	0	4			
SUB-TOTAL	6	3	3	61			
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD			
Burglary	0	0	0	1			
Larceny	3	2	1	18			
Bike Theft	0	0	0	0			
Motor Vehicle Theft	0	1	0	3			
Arson	0	0	0	0			
Vandalism	0	1	0	12			
Other	0	0	0	0			
SUB-TOTAL	3	4	1	34			
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD			
Weapons	0	0	0	11			
Narcotics	0	9	1	44			
Trespassing	0	0	0	9			
SUB-TOTAL	0	9	1	64			
TOTAL	9	16	5	159			

CRIMES PER STATION						
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD		
7th St/Metro Ctr	1	2	0	10		
Pico	1	0	0	3		
Grand/LATTC	0	0	0	0		
San Pedro St	1	0	0	1		
Washington	0	0	0	3		
Vernon	1	0	0	2		
Slauson	0	0	0	8		
Florence	0	0	0	12		
Firestone	2	0	0	7		
103rd St/Watts Towers	2	1	0	5		
Willowbrook/Rosa Parks	0	1	3	32		
Compton	0	0	1	27		
Artesia	1	2	4	17		
Del Amo	0	1	1	4		
Wardlow	0	0	0	1		
Willow St	1	0	0	8		
РСН	0	1	0	5		
Anaheim St	1	0	1	4		
5th St	0	0	0	1		
1st St	0	0	0	2		
Downtown Long Beach	1	0	0	6		
Pacific Av	0	0	0	1		
Blue Line Rail Yard	0	0	0	0		
Total	12	8	10	159		

ARRESTS					
AGENCY	LAPD	LASD	LBPD	FYTD	
Felony	2	7	7	138	
Misdemeanor	11	36	41	543	
TOTAL	13	43	48	681	

CITATIONS					
AGENCY	LAPD	LASD	LBPD	FYTD	
Other Citations	1,110	38	39	7,880	
Vehicle Code Citations	698	3	223	6,379	
TOTAL	1,808	41	262	14,259	

CALLS FOR SERVICE						
AGENCY LAPD LASD LBPD FYTD						
Routine	7	53	5	426		
Priority	12	83	53	674		
Emergency	5	9	20	167		
TOTAL	24	145	78	1,267		

DISPATCHED VS. PROACTIVE						
AGENCY LAPD LASD LBPD						
Dispatched	18%	3%	3%			
Proactive	82%	97%	97%			
TOTAL						

PERCENTAGE OF TIME ON THE RAIL SYSTEM					
Blue Line-LAPD 90%					
Blue Line-LASD 86%					
Blue Line-LBPD 70%					

GRADE CROSSING OPERATIONS					
LOCATION	LAPD	LASD	LBPD	FYTD	
Washington St	15	0	0	70	
Flower St	11	0	0	37	
103rd St	0	0	0	2	
Wardlow Rd	0	0	4	15	
Pacific Ave.	0	0	0	2	
Willowbrook	0	38	0	197	
Slauson	5	1	0	34	
Firestone	0	3	0	25	
Florence	0	8	0	60	
Compton	0	15	0	138	
Artesia	0	8	0	24	
Del Amo	0	8	0	26	
Long Beach Blvd	0	0	0	8	
TOTAL	31	81	4	638	

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

REPORTED CRIME						
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD			
Homicide	0	0	0			
Rape	0	0	1			
Robbery	0	1	21			
Aggravated Assault	0	2	9			
Aggravated Assault on Operator	0	0	0			
Battery	1	4	27			
Battery Rail Operator	0	0	0			
Sex Offenses	0	0	2			
SUB-TOTAL	1	7	60			
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD			
Burglary	0	1	2			
Larceny	0	0	10			
Bike Theft	0	0	1			
Motor Vehicle Theft	0	1	2			
Arson	0	0	0			
Vandalism	0	0	4			
SUB-TOTAL	0	2	19			
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD			
Weapons	0	1	10			
Narcotics	0	6	19			
Trespassing	0	0	1			
SUB-TOTAL	0	7	30			
TOTAL	1	16	109			

CRIMES PER STATION					
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD	
Redondo Beach	0	0	0	3	
Douglas	0	0	0	0	
El Segundo	0	0	0	3	
Mariposa	0	0	0	1	
Aviation/LAX	1	0	0	2	
Hawthorne/Lennox	1	0	1	6	
Crenshaw	0	0	0	8	
Vermont/Athens	1	0	0	7	
Harbor Fwy	0	0	0	5	
Avalon	0	0	0	6	
Willowbrook/Rosa Parks	3	1	4	32	
Long Beach Bl	2	1	1	20	
Lakewood Bl	0	0	1	9	
Norwalk	0	0	0	9	
Total	8	2	7	111	

ARRESTS					
AGENCY LAPD LASD FYTD					
Felony	0	7	41		
Misdemeanor	0	23	219		
TOTAL	0	30	260		

CITATIONS					
AGENCY LAPD LASD FYTD					
Other Citations	6	23	290		
Vehicle Code Citations	0	3	63		
TOTAL	6	26	353		

		CALLS FOR SERVICE				
LAPD	LASD	FYTD				
1	101	585				
3	63	501				
0	13	76				
4	177	1162				
	LAPD 1 3 0 4	1 101 3 63 0 13				

DISPATCHED VS. PROACTIVE			
AGENCY LAPD LASD			
Dispatched	20%	4%	
Proactive	80%	96%	
TOTAL	100%	100%	

PERCENTAGE OF TIME SPEI	NT ON THE RAIL SYSTEM
Green Line-LAPD	90%
Green Line-LASD	83%

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

REPORTED CRIME						
CRIMES AGAINST PERSONS	LAPD	LAPD LASD FY				
Homicide	0	0	0			
Rape	0	0	0			
Robbery	4	0	18			
Aggravated Assault	1	1	8			
Aggravated Assault on Operator	0	0	0			
Battery	1	0	26			
Battery Rail Operator	0	0	0			
Sex Offenses	4	0	9			
SUB-TOTAL	10	1	61			
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD			
Burglary	0	0	1			
Larceny	3	0	43			
Bike Theft	0	0	14			
Motor Vehicle Theft	0	0	0			
Arson	0	0	0			
Vandalism	0	0	2			
SUB-TOTAL	3	0	60			
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD			
Weapons	0	0	2			
Narcotics	0	1	1			
Trespassing	0	0	4			
SUB-TOTAL	0	1	7			
TOTAL	13	2	128			

CRIMES PER STATION					
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD	
7th St/Metro Ctr	0	0	0	6	
Pico	0	0	0	0	
LATTC/Ortho Institute	0	0	0	18	
Jefferson/USC	1	0	0	7	
Expo Park/USC	0	0	0	4	
Expo/Vermont	0	0	0	8	
Expo/Western	2	0	0	12	
Expo/Crenshaw	0	0	0	7	
Farmdale	0	1	0	10	
Expo/La Brea	1	0	0	11	
La Cienega/Jefferson	3	1	0	9	
Culver City	0	0	0	7	
Palms	0	0	0	4	
Westwood/Rancho Park	0	0	0	1	
Expo/Sepulveda	2	0	0	6	
Expo/Bundy	1	1	0	14	
26th St/Bergamot	1	0	0	3	
17th St/SMC	0	0	0	3	
Downtown Santa Monica	0	0	1	8	
Expo Line Rail Yard	0	0	0	0	
Total	11	3	1	138	

ARRESTS					
AGENCY LAPD LASD FYTD					
Felony	13	1	30		
Misdemeanor	8	6	74		
TOTAL	21	7	104		

CITATIONS					
AGENCY LAPD LASD FYTD					
Other Citations	15	11	157		
Vehicle Code Citations	22	0	129		
TOTAL	37	11	286		

		CALLS FOR SERVICE			
AGENCY LAPD LASD FYTD					
21	81	414			
36	25	453			
1	6	49			
58	112	916			
	21 36 1	21 81 36 25 1 6			

DISPATCHED VS. PROACTIVE			
AGENCY LAPD LASD			
Dispatched	24%	13%	
Proactive	76%	87%	
TOTAL	100%	100%	

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM		
Expo Line-LAPD	89%	
Expo Line-LASD 86%		

GRADE CROSSING OPERATIONS					
LOCATION LAPD LASD FYTD					
Exposition Blvd	155	0	660		
Santa Monica	N/A	14	118		
Culver City	N/A	0	4		
TOTAL	155	14	782		

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

RED LINE

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	FYTD	
Homicide	0	0	
Rape	0	0	
Robbery	2	18	
Aggravated Assault	9	27	
Aggravated Assault on Operator	0	0	
Battery	10	96	
Battery Rail Operator	0	0	
Sex Offenses	0	10	
SUB-TOTAL	21	151	
CRIMES AGAINST PROPERTY	LAPD	FYTD	
Burglary	0	0	
Larceny	9	72	
Bike Theft	0	6	
Motor Vehicle Theft	0	0	
Arson	0	0	
Vandalism	1	6	
SUB-TOTAL	10	84	
CRIMES AGAINST SOCIETY	LAPD	FYTD	
Weapons	0	0	
Narcotics	0	0	
Trespassing	11	27	
SUB-TOTAL	11	27	
TOTAL	42	262	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	2	1	4	44
Civic Center/Grand Park	0	0	1	6
Pershing Square	3	0	2	19
7th St/Metro Ctr	1	1	0	21
Westlake/MacArthur Park	6	4	1	38
Wilshire/Vermont	1	0	1	17
Wilshire/Normandie	1	1	0	5
Vermont/Beverly	1	0	0	15
Wilshire/Western	1	0	0	11
Vermont/Santa Monica	2	1	0	13
Vermont/Sunset	1	0	1	7
Hollywood/Western	0	0	0	9
Hollywood/Vine	0	0	0	12
Hollywood/Highland	2	1	1	16
Universal City/Studio City	0	0	0	7
North Hollywood	0	1	0	20
Red Line Rail Yard	0	0	0	0
Total	21	10	11	260

ARRESTS			
AGENCY	LAPD	FYTD	
Felony	20	183	
Misdemeanor	123	617	
TOTAL	143	800	

CITATIONS			
AGENCY	LAPD	FYTD	
Other Citations	314	3,237	
Vehicle Code Citations	103	1,075	
TOTAL	417	4,312	

CALLS FOR SERVICE			
AGENCY	LAPD	FYTD	
Routine	47	121	
Priority	87	153	
Emergency	4	9	
TOTAL	138	283	

DISPATCHED VS. PROACTIVE		
AGENCY LAPD		
Dispatched	34%	
Proactive	66%	
TOTAL	100%	

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM Red Line- LAPD 85%

LEGEND Los Angeles Police Department

REPORTED CRIME						
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD			
Homicide	0	0	0			
Rape	0	0	1			
Robbery	0	0	7			
Aggravated Assault	0	1	9			
Aggravated Assault on Operator	0	0	0			
Battery	5	4	24			
Battery Rail Operator	0	0	0			
Sex Offenses	0	0	2			
SUB-TOTAL	5	5	43			
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD			
Burglary	0	0	0			
Larceny	1	4	23			
Bike Theft	0	0	6			
Motor Vehicle Theft	0	0	2			
Arson	0	0	0			
Vandalism	0	0	14			
SUB-TOTAL	1	4	45			
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD			
Weapons	0	0	2			
Narcotics	0	1	6			
Trespassing	0	0	1			
SUB-TOTAL	0	1	9			
TOTAL	6	10	97			

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	1	0	6
Azusa Downtown	0	1	0	2
Irwindale	0	0	0	6
Duarte/City of Hope	0	0	0	5
Monrovia	0	1	1	7
Arcadia	0	0	0	2
Sierra Madre Villa	2	0	0	6
Allen	0	0	0	4
Lake	0	0	0	4
Memorial Park	3	0	0	7
Del Mar	0	0	0	1
Fillmore	0	0	0	1
South Pasadena	0	0	0	2
Highland Park	0	0	0	5
Southwest Museum	0	0	0	3
Heritage Square	0	0	0	1
Lincoln/Cypress	1	0	0	3
Chinatown	1	0	0	3
Union Station	2	1	0	6
Little Tokyo/Arts Dist	0	0	0	4
Pico/Aliso	0	0	0	2
Mariachi Plaza	1	0	0	3
Soto	0	0	0	5
Indiana (both LAPD & LASD)	0	0	0	3
Maravilla	0	0	0	1
East LA Civic Ctr	0	0	0	2
Atlantic	0	1	0	3
Total	10	5	1	97 Page 5

ARRESTS					
AGENCY LAPD LASD FYTD					
Felony	2	3	31		
Misdemeanor	3	16	112		
TOTAL	5	19	143		

CITATIONS					
AGENCY LAPD LASD FYTD					
Other Citations	6	20	286		
Vehicle Code Citations	23	0	77		
TOTAL	29	20	363		

CALLS FOR SERVICE					
AGENCY LAPD LASD FYTD					
11	74	818			
14	83	736			
0	10	94			
25	167	1,648			
	LAPD 11 14 0	LAPD LASD 11 74 14 83 0 10			

DISPATCHED VS. PROACTIVE				
AGENCY LAPD LASD				
Dispatched	20%	3%		
Proactive	80%	97%		
TOTAL	100%	100%		

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM				
Gold Line-LAPD 90%				
Gold Line-LASD 80%				

GRADE CROSSING OPERATIONS					
OCATION LAPD LASD FYTD					
Marmion Way	65	0	490		
Arcadia Station	0	8	56		
Irwindale	0	4	19		
Monrovia	0	2	31		
City of Pasadena	0	31	135		
Magnolia Ave	0	0	0		
Duarte Station	0	1	7		
City Of Azusa	0	16	75		
South Pasadena	0	14	77		
City Of East LA	0	10	49		
Figueroa St	28	0	228		
TOTAL GOAL= 10	93	86	1167		

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

REPORTED CRIME						
CRIMES AGAINST PERSONS LAPD FYTD						
Homicide	0	1				
Rape	0	0				
Robbery	1	5				
Aggravated Assault	2	7				
Aggravated Assault on Operator	0	0				
Battery	0	11				
Battery Bus Operator	1	1				
Sex Offenses	0	0				
SUB-TOTAL	4	25				
CRIMES AGAINST PROPERTY	LAPD	FYTD				
Burglary	0	0				
Larceny	1	6				
Bike Theft	0	2				
Motor Vehicle Theft	0	0				
Arson	0	0				
Vandalism	1	3				
SUB-TOTAL	2	11				
CRIMES AGAINST SOCIETY	LAPD	FYTD				
Weapons	0	0				
Narcotics	0	0				
Trespassing	0	0				
SUB-TOTAL	0	0				
TOTAL	6	36				

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	3	0	0	10
Laurel Canyon	0	0	0	0
Valley College	0	0	0	0
Woodman	0	0	0	0
Van Nuys	0	0	0	5
Sepulveda	1	0	0	2
Woodley	0	0	0	1
Balboa	0	0	0	2
Reseda	0	1	0	2
Tampa	0	0	0	1
Pierce College	0	0	0	2
De Soto	0	0	0	0
Canoga	0	0	0	2
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	1
Nordhoff	0	0	0	2
Chatsworth	0	1	0	5
Total	4	2	0	36

ARRESTS					
AGENCY	LAPD	FYTD			
Felony	1	9			
Misdemeanor	2	22			
TOTAL	3	31			

CITATIONS			
AGENCY	LAPD	FYTD	
Other Citations	267	1,419	
Vehicle Code Citations	248	1,229	
TOTAL	515	2,648	

CALLS FOR SERVICE			
LAPD	FYTD		
13	24		
12	101		
0	7		
25	132		
	LAPD 13 12 0		

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	17%	
Proactive	83%	
TOTAL	100%	

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM		
Orange Line- LAPD	90%	

LEGEND		
Los Angeles Police Department		

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	1
Battery Bus Operator	0	0	0
Sex Offenses	0	0	2
SUB-TOTAL	0	0	6
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	0	3
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	1	0	3
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	2
Trespassing	0	0	0
SUB-TOTAL	0	0	2
TOTAL	1	0	11

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	1
Downtown	0	1	0	3
37th St/USC	0	0	0	0
Slauson	0	0	0	0
Manchester	0	0	0	0
Harbor Fwy	0	0	0	1
Rosecrans	0	0	0	1
Harbor Gateway Transit Ctr	0	0	0	2
Carson	0	0	0	0
РСН	0	0	0	0
San Pedro/Beacon	0	0	0	1
Total	0	1	0	11

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	1
Misdemeanor	10	0	56
TOTAL	10	0	57

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	221	0	1,551
Vehicle Code Citations	335	0	1,742
TOTAL	556	0	3,293

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	4	5	25
Priority	8	1	48
Emergency	3	0	6
TOTAL	15	6	79

DISPATCHED VS. PROACTIVE			
AGENCY LAPD LASD			
Dispatched	17%	1%	
Proactive	83%	99%	
TOTAL	100%	100%	

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM			
Silver Line- LAPD 90%			
Silver Line- LASD 80%			

LEGEND		
Los Angeles Police Department		
Los Angeles County Sheriff's Department		

BUS PATROL

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

REPORTED CRIME					
CRIMES AGAINST PERSONS	LAPD LASD FYTD				
Homicide	0	0	0		
Rape	0	0	0		
Robbery	6	1	38		
Aggravated Assault	4	3	47		
Aggravated Assault on Operator	2	0	6		
Battery	16	3	142		
Battery Bus Operator	8	1	38		
Sex Offenses	0	0	24		
SUB-TOTAL	36	8	295		
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD		
Burglary	0	0	0		
Larceny	12	4	111		
Bike Theft	1	0	7		
Motor Vehicle Theft	0	1	1		
Arson	0	0	0		
Vandalism	3	1	26		
SUB-TOTAL	16	6	145		
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD		
Weapons	0	2	11		
Narcotics	0	9	66		
Trespassing	0	0	5		
SUB-TOTAL	0	11	82		
TOTAL	52	25	522		

LASD's Crimes per Sector			
Sector		FYTD	
Westside	1	8	
San Fernando	1	6	
San Gabriel Valley	6	24	
Gateway Cities	7	74	
South Bay	10	64	
Total	25	176	

LAPD's Crir	nes per Sector	1		
Sector		FYTD		
Valley	y Bureau	-		
Van Nuys	1	9		
West Valley	0	1		
North Hollywood	1	10		
Foothill	3	3		
Devonshire	0	3		
Mission	0	3		
Topanga	0	4		
Central Bureau				
Central	5	62		
Rampart	3	23		
Hollenbeck	0	3		
Northeast	1	4		
Newton	1	30		
West Bureau				
Hollywood	0	6		
Wilshire	3	20		
West LA	1	7		
Pacific	0	5		
Olympic	6	34		
Southwest Bureau				
Southwest	9	53		
Harbor	3	5		
77th Street	12	44		
Southeast	3	17		
Total	52	346		

ARRESTS				
AGENCY	LAPD	LASD	FYTD	
Felony	3	11	71	
Misdemeanor	9	49	447	
TOTAL	12	60	518	

CITATIONS				
AGENCY	LAPD	LASD	FYTD	
Other Citations	4	39	551	
Vehicle Code Citations	16	35	255	
TOTAL	20	74	806	

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	3	125	689
Priority	6	154	995
Emergency	0	14	109
TOTAL	9	293	1,793

DISPATCHED VS. PROACTIVE				
AGENCY LAPD LASD				
Dispatched	21%	2%		
Proactive	79%	98%		
TOTAL	100%	100%		

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM			
LAPD BUS 88%			
LASD BUS	72%		

LEGEND		
Los Angeles Police Department		
Los Angeles County Sheriff's Department		

ATTACHMENT B

UNION STATION

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2019

ATTACHMENT B

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	FYTD	
Homicide	0	0	
Rape	0	0	
Robbery	0	4	
Aggravated Assault	2	8	
Aggravated Assault on Operator	0	0	
Battery	9	45	
Battery Rail Operator	0	0	
Sex Offenses	0	4	
SUB-TOTAL	11	61	
CRIMES AGAINST PROPERTY	LAPD	FYTD	
Burglary	0	1	
Larceny	13	38	
Bike Theft	1	3	
Motor Vehicle Theft	0	0	
Arson	0	0	
Vandalism	1	3	
SUB-TOTAL	15	45	
CRIMES AGAINST SOCIETY	LAPD	FYTD	
Weapons	0	0	
Narcotics	0	0	
Trespassing	7	24	
SUB-TOTAL	7	24	
TOTAL	33	130	



ARRESTS				
AGENCY LAPD FYTD				
Felony	7	27		
Misdemeanor	23	93		
TOTAL	30	120		

CITATIONS				
AGENCY	LAPD	FYTD		
Other Citations	33	128		
Vehicle Code Citations	2	60		
TOTAL	35	188		

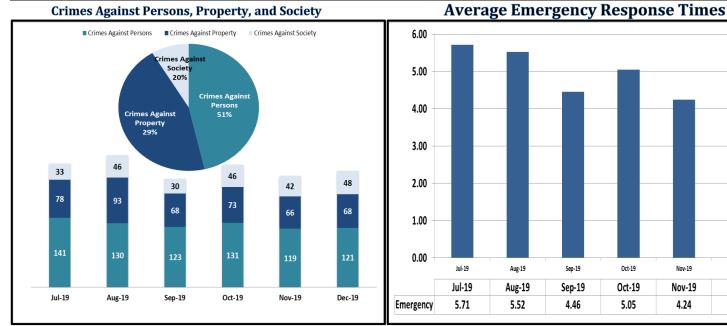
CALLS FOR SERVICE			
AGENCY	LAPD	FYTD	
Routine	34	109	
Priority	25	232	
Emergency	2	13	
TOTAL	61	354	

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD		
Dispatched	26%		
Proactive	74%		
TOTAL	100%		

PERCENTAGE OF TIME SPENT AT UNION STATION			
LOCATION	LAPD		
Union Station	86%		

LEGEND Los Angeles Police Department

KEY PERFORMANCE INDICATORS DECEMBER 2019



Percentage of Time Spent on the System

Oct-19

Oct-19

5.05

Nov-19

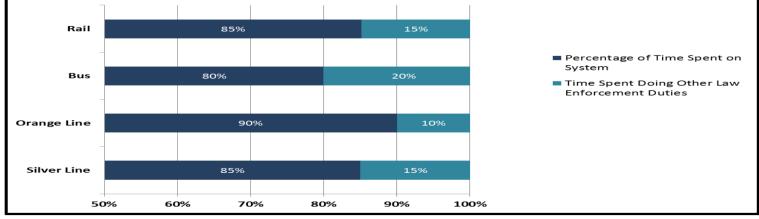
Nov-19

4.24

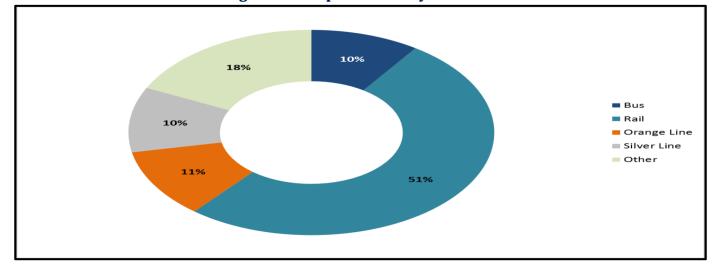
Dec-19

Dec-19

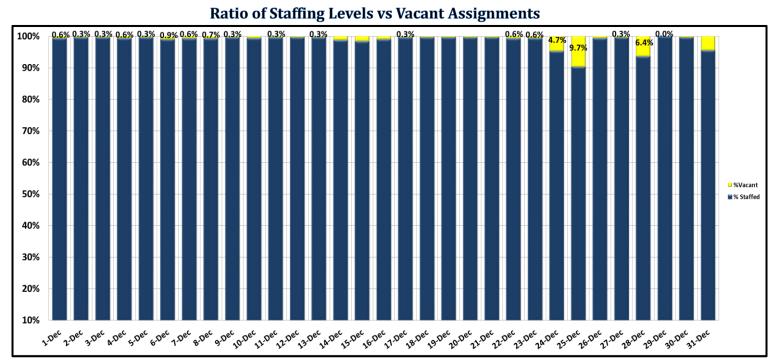
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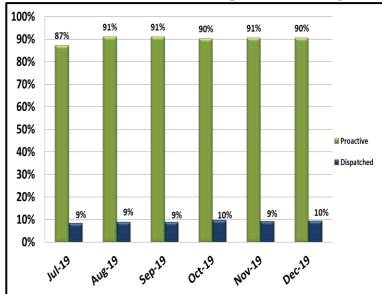
Percentage of Time Spent on the System as a Whole



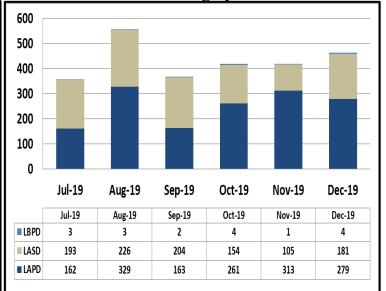
KEY PERFORMANCE INDICATORS DECEMBER 2019



Ratio of Proactive vs Dispatched Activity



Grade Crossing Operations



Grade Crossing Operation Locations December:

- 1. Blue Line Stations (116)
- 2. Expo Line Stations (169)
- 3. Gold Line Stations (179)

Transit Police

Monthly Crime Report



	2018	2019
	December	December
CRIMES AGAINST PERSONS		
Homicide	0	0
Rape	4	0
Robbery	22	18
Aggravated Assault	19	29
Aggravated Assault on Operator	1	2
Battery	38	57
Battery Rail Operator	4	10
Sex Offenses	11	5
SUB-TOTAL	99	121
CRIMES AGAINST PROPERTY		
Burglary	0	1
Larceny	72	54
Bike Theft	9	2
Motor Vehicle Theft	4	3
Arson	0	0
Other	2	0
Vandalism	6	8
SUB-TOTAL	93	68
CRIMES AGAINST SOCIETY		
Weapons	5	3
Narcotics	9	27
Trespassing	4	18
SUB-TOTAL	18	48
TOTAL	210	237
ENFORCEMENT EFFORTS		
Arrests	223	444
Citations	2,007	3,857
Fare Checks	180,320	26,322
Calls for Service	866	1,337



To provide excellence in service and support