

Board Report

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Agenda Number: 29.

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE AUGUST 20, 2020

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report

ISSUE

This report reflects June 2020 performance data as reported under the transit policing deployment strategy which is a combination of in-house fare compliance officers, private security for fixed post assets and a multi-agency law enforcement deployment strategy by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). In addition, the report highlights initiatives from the System Security and Law Enforcement department and its efforts to create a safer environment for Metro employees and a safer experience for Metro customers.

BACKGROUND

The System Security and Law Enforcement (SSLE) department entered into a multi-agency policing partnership in 2017 to increase the number of police on the Metro system to provide a greater, more visible "felt presence" of police to help deter criminal activity on Metro buses and trains.

DISCUSSION

DEPLOYMENT ANALYSIS AND FORMULA DEVELOPMENT

Transit Security has conducted the following review of overall deployment of resources and has taken the following actions.

• Evaluated RMI Security and their subcontractors' deployments throughout the system. We have removed several assignments that were determined to be no longer needed and redeployed several guards to new assignments. Following this assessment, the Department realized a total cost savings of approximately \$35,155 per week.

Transit Security managerial staff will continue to assess the need for contract security throughout the Metro system and further adjust staffing as necessary.

Staff has also reviewed Transit Security Department's overtime assignments to include supervisory assignments, priority assignments and special skill assignments (i.e., Dispatcher; Transit Watch; Training staff, etc.). These positions must be filled with straight time personnel unless the Director of Transit Security approves a deviation. We are currently looking to train additional personnel for these special skill assignments to further reduce overtime.

LAW ENFORCEMENT CONTRACT COMPLIANCE

Subsequent testing of the Mobile Phone Validator (MPV) dashboard has shown uneven to subpar results. When specific dates, times, deployment periods and watch/shift are researched the results are sporadic an undependable. After additional discussion with Axiom personnel, it was determined that this is likely a result of poor or no connectivity in the subterranean portions of the system. Once Officers enter the underground portion of the system, their location is not detected by the satellite which isolates their position until they surface again. Many Officers do not surface at all during a shift because they are assigned to stations or platforms that are underground. However, some officers, show up routinely and frequently on our map because many of their assignments are fixed posts at mezzanines, terraces, or other non-tunnel locations. On Monday June 29th, Axiom's Project Manager, sent us an information sheet about how their satellite works, and addressed some questions about the poor connectivity and the impact on our mapping functionality. He admitted that the lack of connectivity will continue, and they currently do not have a solution.

An alternative to the map features could be a report conducted by the Mobile Device Manager (MDM) system, which would tell us which TAP cards (in this case, badges) were read and at what times. With this tool we could see which employees logged into the MPV application, at what time, and at which point they logged off. However, we have tried running reports on three different occasions and no reports were ever generated, Axiom personnel stated on July 14th that the reports function should be operational. We will continue to run reports and report any issues to Axiom. SSLE has begun to look at other vendors, or options that may provide a better solution. We will work with Metro IT to develop a Request for Proposal to determine if there are effective options.

TRANSIT SECURITY HIRING EFFORTS

Current Staffing Levels

As of 7/1	16/20:
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Job Title	# Budgeted	# Filled	Vacancies	Capacity
Transit Security LT	5	5	0	100.00%
Transit Security SGT	12	10	2	83.33 %
SR Transit Security OFCR	15	13	2	86.67%
Transit Security OFCR II	75	72	3	98.67%
Transit Security OFCR I	77	67	10	87.01%
TOTAL	184	167	17	90.76%

<u>Hiring Plan</u>

We have processed 161 applicants through the qualification process (interview, written assessment, physical agility, and live scan). Intake meetings are being completed with qualified candidates to select those suitable to continue with the process. Beginning July 27, 2020, we will process another 87 applicants.

Training: Metro Academy Program (MAP)

- **M A P CLASS 18** -. The curriculum has been modified similarly to the Class 17 curriculum due to the unavailability of most 3rd party training vendors. Also, staffing of the training cadre will be modified because of the small size of the class as to have minimal impact on operations.
- ENHANCED SEXUAL HARASSMENT TRAINING PowerPoint training completed at roll calls. 97% complete.

BUS OPERATOR ASSAULTS

In June, there were a total of (13) assaults on bus operators, with (6) assaults occurring in LAPD's jurisdiction and (7) assaults occurring in LASD's jurisdiction. All (13) assaults occurred on the bus system on different lines. Ten of the suspects were males and (3) of the suspects were females. Five suspects were arrested.

EMERGENCY MANAGEMENT COVID-19 RESPONSE

The Emergency Management Department (EMD) has continued to support Metro's Incident Management Team in the Agency's response to COVID-19. EMD activated Metro's Emergency Operations Center (EOC) starting March 10, 2020, and began coordination of bi-weekly Command Staff meetings, intelligence briefings and communication with local government and transit partners on regional response, best practices and real-time lessons learned during this incident.

EMD has implemented a Duty Officer Program, with 24/7 availability to aid Metro employees with any questions regarding Metro's COVID-19 response, COVID-19 case tracking and reporting, and all incident related assistance or inquiries for information. Metro's EOC has facilitated and/or provided guidance in notifications to staff, acquiring of emergency supplies, funding regulations & expense reimbursement strategies, safety protocols, regional transit communications (Joint Information Center), and requests from LA County and City EOCs.

Since March 10, 2020 the Emergency Management Department has facilitated the following for COVID-19 response activities:

- 60 Command Staff Meetings
- Over 200 Duty Officer calls
- 77 Command Staff Public Health Intelligence Briefs
- 92 Operational Periods of EOC Activation
- Through LA County Office of Emergency Management, acquired over 100,000 masks and other personal protective equipment and supplies, for employees
- Maintain direct communication with APTA & DHS/TSA/CISA, LA County Public Health, LA County Office of Emergency Management, and LA City Emergency Management Department COVID-19 Planning Groups
- Assisted in collecting data and facilitating the FEMA reimbursement application process for Metro's COVID-19 response and mitigation expenses

Emergency Management has also procured emergency water with a 50-year shelf life and distributed

to all divisions, locations and headquarters.

HOMELESS OUTREACH SERVICES

Updates are reflected on the Quarterly Homeless Outreach report.

SEXUAL HARASSMENT INITIATIVES

SSLE has developed a new Sexual Harassment response protocol and Sensitivity Training to better meet the needs of victims of sexual harassment while aboard Metro. Training was complete as of July 1, 2020 and internal and external Metro marketing materials have been updated.

PEACE OVER VIOLENCE PERFORMANCE JUNE 2020 METRICS

Performance Measure	Number Served
Total Sexual Harassment Cases Contacting POV	2
Total Cases of Metro Located Sexual Harassment Contacting POV	2
Total Number of Metro Riders Requesting Counseling Services	2
Total Number of Police Reports Filed or Intended to File	2
Total Number of Active Cases	1

JUNE FULL BOARD MEETING

At June's Full Board Meeting, Board Director Fasana requested a report back on how the changes in Metro's fare enforcement have impacted our fare revenue. The FY20 budget assumption before COVID for fare revenue was approximately \$23.7 million per month, of which \$16.6M was estimated for Bus and \$6.8M for Rail. The fare revenue collected after COVID-19 is around \$1.2 to \$1.6 million a month. This is a 95% drop in fare revenue since the Safe-at-Home orders were implemented.

The decrease in fare revenue is mostly attributed to a decrease in ridership as a result of the Safe-at-Home orders and Metro implementing rear-door boarding on buses to minimize contact between our bus operators and riders. Also, our fare enforcement officers realigned their efforts from fare enforcement to educating our riders on essential travel.

NEXT STEPS

Staff will continue to monitor our law enforcement partners, private security, and Transit Security performance, monitor crime stats, and adjust deployment as necessary.

ATTACHMENTS

Attachment A - System-Wide Law Enforcement Overview June 2020 Attachment B - MTA Supporting Data June 2020 Attachment C - Key Performance Indicators June 2020 Attachment D - Transit Police Summary June 2020

Prepared by: Jimmy Abarca, Senior Administrative Analyst, System Security and Law Enforcement,

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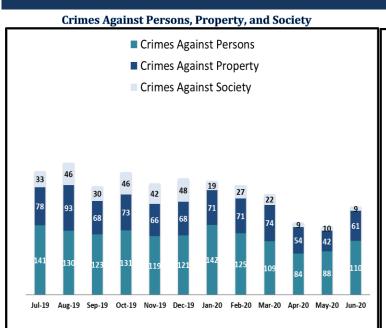
Reviewed by: Bob Green, Chief System Security and Law Enforcement Officer, (213) 922-4811

Phillip A. Washington Chief Executive Officer

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

JUNE 2020

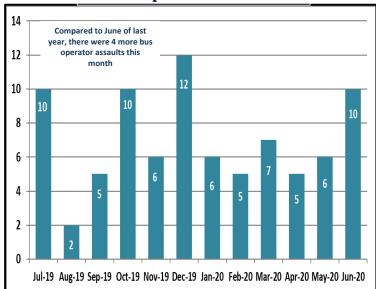
Attachment A



When compared to the same period last year, Crimes Against Persons decreased by 33 crimes, Crimes Against Property decreased by 30 crimes, and Crimes Against Society decreased by 11 crimes.

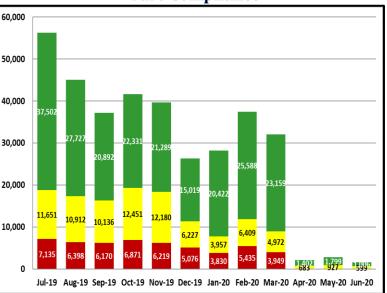
Average Emergency Response Times 6.00 5.00 4.00 3.00 2.00 1.00 0.00 Jul-19 Aug-19 Sep-19 Oct-19 Nov-19 Dec-19 Jan-20 Feb-20 Mar-20 Apr-20 Mav-20 Jun-20 Jul-19 Aug-19 Sep-19 Oct-19 Nov-19 Dec-19 Jan-20 Feb-20 Mar-20 Apr-20 May-20 Jun-20 Emergency 5.71 5.52 5.05 4.02 4.79 3.79 4.59 4.11 5.33 4.46 4.24 4.13

Average emergency response time was 5.33 mins.



Bus Operator Assaults

Fare Compliance



Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

Red Checks- Occurs when a patron has invalid fare

		RIME		
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	0
Rape	0	0	0	1
Robbery	0	3	1	42
Aggravated Assault	0	0	0	28
Aggravated Assault on Operator	0	0	0	0
Battery	1	3	0	56
Battery Rail Operator	0	0	0	0
Sex Offenses	0	0	0	8
SUB-TOTAL	1	6	1	135
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD
Burglary	0	0	0	3
Larceny	2	4	1	46
Bike Theft	0	0	0	1
Motor Vehicle Theft	0	0	0	6
Arson	0	0	0	1
Vandalism	1	2	0	30
Other	0	0	0	0
SUB-TOTAL	3	6	1	87
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD
Weapons	0	1	0	18
Narcotics	0	1	0	55
Trespassing	0	0	0	15
SUB-TOTAL	0	2	0	88
TOTAL	4	14	2	310

CF	RIMES PER S	TATION		
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	0	1	0	19
Pico	1	0	0	9
Grand/LATTC	0	0	0	1
San Pedro St	0	0	0	5
Washington	0	1	0	6
Vernon	0	0	0	4
Slauson	2	1	0	19
Florence	0	0	0	20
Firestone	1	0	0	14
103rd St/Watts Towers	0	1	0	10
Willowbrook/Rosa Parks	1	2	2	72
Compton	1	1	0	39
Artesia	0	1	0	37
Del Amo	1	1	0	12
Wardlow	0	0	0	2
Willow St	0	0	0	10
РСН	0	0	0	8
Anaheim St	0	0	0	8
5th St	0	0	0	2
1st St	1	0	0	3
Downtown Long Beach	0	3	0	12
Pacific Av	0	0	0	1
Blue Line Rail Yard	0	0	0	0
Total	8	12	2	313

ARRESTS				
AGENCY	LAPD	LASD	LBPD	FYTD
Felony	0	0	1	197
Misdemeanor	1	15	17	808
TOTAL	1	15	18	1005

CITATIONS				
AGENCY	LAPD	LASD	LBPD	FYTD
Other Citations	2	14	0	10,132
Vehicle Code Citations	1	0	15	8,698
TOTAL	3	14	15	18,830

LAPD 1	LASD 74	LBPD 4	FYTD 827
1	74	4	827
10	83	27	1,412
2	15	12	345
13	172	43	2,584
	2	2 15	2 15 12

DISPATCHED VS. PROACTIVE				
AGENCY	LAPD	LASD	LBPD	
Dispatched	24%	4%	3%	
Proactive	76%	96%	97%	
TOTAL	100%	100%	100%	

PERCENTAGE OF TIME ON THE RAIL SYSTEM				
Blue Line-LAPD	91%			
Blue Line-LASD	15%			
Blue Line-LBPD	70%			

GRADE CROSSING OPERATIONS					
LOCATION	LAPD	LASD	LBPD	FYTD	
Washington St	0	0	0	109	
Flower St	0	0	0	46	
103rd St	0	0	0	3	
Wardlow Rd	0	0	2	33	
Pacific Ave.	0	0	0	2	
Willowbrook	0	35	0	311	
Slauson	0	0	0	83	
Firestone	0	0	0	38	
Florence	0	17	0	134	
Compton	0	36	0	209	
Artesia	0	21	0	61	
Del Amo	0	0	0	40	
Long Beach Blvd	0	0	0	10	
TOTAL	0	109	2	1,079	

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JUNE 2020

REPORTED CRIME						
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD			
Homicide	0	0	0			
Rape	0	0	3			
Robbery	0	5	39			
Aggravated Assault	0	2	21			
Aggravated Assault on Operator	0	0	0			
Battery	2	0	42			
Battery Rail Operator	0	0	0			
Sex Offenses	0	0	8			
SUB-TOTAL	2	7	113			
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD			
Burglary	0	0	3			
Larceny	1	2	21			
Bike Theft	0	0	1			
Motor Vehicle Theft	0	0	4			
Arson	0	1	2			
Vandalism	0	2	17			
SUB-TOTAL	1	5	48			
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD			
Weapons	0	0	12			
Narcotics	0	0	21			
Trespassing	0	0	5			
SUB-TOTAL	0	0	38			
TOTAL	3	12	199			

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	0	9
Douglas	0	0	0	0
El Segundo	0	0	0	4
Mariposa	0	0	0	1
Aviation/LAX	0	0	0	5
Hawthorne/Lennox	1	1	0	11
Crenshaw	0	0	0	19
Vermont/Athens	4	2	0	23
Harbor Fwy	1	0	0	11
Avalon	1	1	0	16
Willowbrook/Rosa Parks	0	1	0	47
Long Beach Bl	0	0	0	26
Lakewood Bl	1	0	0	14
Norwalk	1	1	0	16
Total	9	6	0	202

ARRESTS				
AGENCY	LAPD	LASD	FYTD	
Felony	0	3	75	
Misdemeanor	1	4	291	
TOTAL	1	7	366	

CITATIONS				
AGENCY	LAPD	LASD	FYTD	
Other Citations	0	4	397	
Vehicle Code Citations	5	0	103	
TOTAL	5	4	500	

CALLS FOR SERVICE				
LAPD	LASD	FYTD		
0	91	1,220		
5	70	980		
0	11	135		
5	172	2,335		
	LAPD 0	LAPD LASD 0 91 5 70 0 11		

DISPATCHED VS. PROACTIVE					
AGENCY LAPD LASD					
Dispatched	18%	5%			
Proactive	82%	95%			
TOTAL 100% 100%					

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM			
Green Line-LAPD	89%		
Green Line-LASD	20%		

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

REPORTED CRIME						
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD			
Homicide	0	0	0			
Rape	0	0	0			
Robbery	5	0	34			
Aggravated Assault	1	0	23			
Aggravated Assault on Operator	0	0	0			
Battery	7	0	60			
Battery Rail Operator	0	0	0			
Sex Offenses	0	1	17			
SUB-TOTAL	13	1	134			
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD			
Burglary	0	0	1			
Larceny	2	1	63			
Bike Theft	1	0	18			
Motor Vehicle Theft	0	0	0			
Arson	0	0	0			
Vandalism	1	1	6			
SUB-TOTAL	4	2	88			
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD			
Weapons	0	0	2			
Narcotics	0	0	3			
Trespassing	0	0	6			
SUB-TOTAL	0	0	11			
TOTAL	17	3	233			

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	0	0	0	9
Pico	0	0	0	1
LATTC/Ortho Institute	0	0	0	18
Jefferson/USC	0	0	0	10
Expo Park/USC	2	0	0	6
Expo/Vermont	1	0	0	18
Expo/Western	2	0	0	21
Expo/Crenshaw	1	2	0	18
Farmdale	4	0	0	20
Expo/La Brea		1	0	20
La Cienega/Jefferson	3	0	0	16
Culver City	0	0	0	11
Palms	0	0	0	7
Westwood/Rancho Park	0	0	0	2
Expo/Sepulveda	0	1	0	10
Expo/Bundy	0	0	0	22
26th St/Bergamot	0	1	0	7
17th St/SMC	1	1	0	8
Downtown Santa Monica	0	0	0	19
Expo Line Rail Yard	0	0	0	0
Total	14	6	0	243

ARRESTS				
AGENCY	LAPD	LASD	FYTD	
Felony	0	0	56	
Misdemeanor	1	0	112	
TOTAL	1	0	168	

CITATIONS				
AGENCY	LAPD	LASD	FYTD	
Other Citations	0	0	270	
Vehicle Code Citations	2	0	203	
TOTAL	2	0	473	

CALLS FOR SERVICE			
LAPD	LASD	FYTD	
6	51	963	
36	22	829	
3	4	84	
45	77	1,876	
	LAPD 6 36 3	LAPD LASD 6 51 36 22 3 4	

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	
Dispatched	18%	8%	
Proactive	82%	92%	
TOTAL	100%	100%	

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM		
Expo Line-LAPD	91%	
Expo Line-LASD	8%	

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	0	0	995
Santa Monica	N/A	6	148
Culver City	N/A	0	6
TOTAL	0	6	1,149

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

RED LINE

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JUNE 2020

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	FYTD	
Homicide	0	0	
Rape	0	2	
Robbery	2	34	
Aggravated Assault	3	52	
Aggravated Assault on Operator	0	0	
Battery	11	190	
Battery Rail Operator	0	2	
Sex Offenses	3	19	
SUB-TOTAL	19	299	
CRIMES AGAINST PROPERTY	LAPD	FYTD	
Burglary	0	0	
Larceny	6	144	
Bike Theft	0	10	
Motor Vehicle Theft	0	1	
Arson	0	0	
Vandalism	4	18	
SUB-TOTAL	10	173	
CRIMES AGAINST SOCIETY	LAPD	FYTD	
Weapons	0	0	
Narcotics	0	0	
Trespassing	1	35	
SUB-TOTAL	1	35	
TOTAL	30	507	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	3	0	0	75
Civic Center/Grand Park	0	0	0	12
Pershing Square	2	0	0	41
7th St/Metro Ctr	1	0	0	50
Westlake/MacArthur Park	4	2	0	68
Wilshire/Vermont	1	1	0	35
Wilshire/Normandie	0	0	0	6
Vermont/Beverly	1	0	0	29
Wilshire/Western	0	2	0	17
Vermont/Santa Monica	1	0	0	23
Vermont/Sunset	0	0	0	16
Hollywood/Western	0	0	0	17
Hollywood/Vine	0	0	0	24
Hollywood/Highland	2	0	0	28
Universal City/Studio City	3	1	1	17
North Hollywood	1	4	0	47
Red Line Rail Yard	0	0	0	0
Total	19	10	1	505

ARRESTS			
AGENCY	LAPD	FYTD	
Felony	1	257	
Misdemeanor	4	888	
TOTAL	5	1,145	

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	3,940
Vehicle Code Citations	0	1,276
TOTAL	0	5,216

CALLS FOR SERVICE			
AGENCY	LAPD	FYTD	
Routine	19	40	
Priority	97	189	
Emergency	6	9	
TOTAL	122	238	

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	18%	
Proactive	82%	
TOTAL	100%	

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM Red Line- LAPD 89%

LEGEND	
Los Angeles Police Department	

REPORTED CRIME					
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD		
Homicide	0	0	0		
Rape	0	0	2		
Robbery	0	2	16		
Aggravated Assault	0	1	14		
Aggravated Assault on Operator	0	0	0		
Battery	2	5	41		
Battery Rail Operator	0	0	2		
Sex Offenses	0	0	3		
SUB-TOTAL	2	8	78		
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD		
Burglary	0	0	0		
Larceny	0	0	37		
Bike Theft	0	0	13		
Motor Vehicle Theft	0	0	4		
Arson	0	0	1		
Vandalism	1	1	22		
SUB-TOTAL	1	1	77		
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD		
Weapons	0	0	5		
Narcotics	0	1	7		
Trespassing	1	0	3		
SUB-TOTAL	1	1	15		
TOTAL	4	10	170		

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	0	0	10
Azusa Downtown	0	0	0	5
Irwindale	1	0	1	9
Duarte/City of Hope	1	0	0	10
Monrovia	3	0	0	13
Arcadia	0	0	0	4
Sierra Madre Villa	1	1	0	11
Allen	0	0	0	4
Lake	0	0	0	5
Memorial Park	2	0	0	14
Del Mar	0	0	0	2
Fillmore	0	0	0	2
South Pasadena	0	0	0	2
Highland Park	0	0	0	6
Southwest Museum	0	0	0	6
Heritage Square	0	0	0	2
Lincoln/Cypress	0	1	0	7
Chinatown	0	0	0	4
Union Station	2	0	0	17
Little Tokyo/Arts Dist	0	0	0	4
Pico/Aliso	0	0	0	2
Mariachi Plaza	0	0	0	4
Soto	0	0	1	7
Indiana (both LAPD & LASD)	0	0	0	6
Maravilla	0	0	0	2
East LA Civic Ctr	0	0	0	2
Atlantic	0	0	0	10
Total	10	2	2	170
				Page 5

ARRESTS					
AGENCY LAPD LASD FYTD					
Felony	0	0	43		
Misdemeanor	2	2	165		
TOTAL 2 208					

CITATIONS				
AGENCY	LAPD	LASD	FYTD	
Other Citations	2	5	384	
Vehicle Code Citations	0	0	100	
TOTAL	2	5	484	

CALLS FOR SERVICE					
AGENCY LAPD LASD FYTD					
Routine	6	106	1,401		
Priority	17	87	1,345		
Emergency	2	7	151		
TOTAL	25	200	2,897		

DISPATCHED VS. PROACTIVE				
AGENCY LAPD LASD				
Dispatched	21%	6%		
Proactive	79%	94%		
TOTAL	100%	100%		

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM			
Gold Line-LAPD 88%			
Gold Line-LASD 22%			

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	FYTD	
Marmion Way	0	0	684	
Arcadia Station	0	7	100	
Irwindale	0	6	48	
Monrovia	0	6	50	
City of Pasadena	0	12	251	
Magnolia Ave	0	0	1	
Duarte Station	0	4	45	
City Of Azusa	0	20	136	
South Pasadena	0	7	135	
City Of East LA	0	38	136	
Figueroa St	0	0	342	
TOTAL GOAL= 10	0	100	1,928	

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	FYTD		
Homicide	0	1		
Rape	0	0		
Robbery	2	14		
Aggravated Assault	0	7		
Aggravated Assault on Operator	0	0		
Battery	3	19		
Battery Bus Operator	0	1		
Sex Offenses	0	1		
SUB-TOTAL	5	43		
CRIMES AGAINST PROPERTY	LAPD	FYTD		
Burglary	0	0		
Larceny	1	8		
Bike Theft	1	4		
Motor Vehicle Theft	0	0		
Arson	0	0		
Vandalism	1	5		
SUB-TOTAL	3	17		
CRIMES AGAINST SOCIETY	LAPD	FYTD		
Weapons	0	0		
Narcotics	0	0		
Trespassing	0	0		
SUB-TOTAL	0	0		
TOTAL	8	60		

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	1	0	0	15
Laurel Canyon	0	0	0	0
Valley College	0	0	0	1
Woodman	0	0	0	0
Van Nuys	0	0	0	8
Sepulveda	0	0	0	2
Woodley	0	0	0	2
Balboa	0	1	0	4
Reseda	0	0	0	3
Tampa	1	0	0	4
Pierce College	0	0	0	2
De Soto	0	1	0	1
Canoga	1	0	0	5
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	1	0	0	2
Nordhoff	0	0	0	3
Chatsworth	1	1	0	8
Total	5	3	0	61

ARRESTS					
AGENCY	LAPD	FYTD			
Felony	0	10			
Misdemeanor	0	40			
TOTAL	0	50			

CITATIONS				
AGENCY	LAPD	FYTD		
Other Citations	0	2,480		
Vehicle Code Citations	0	2,391		
TOTAL	0	4,871		

CALLS FOR SERVICE			
AGENCY	LAPD	FYTD	
Routine	2	41	
Priority	5	145	
Emergency	2	11	
TOTAL	9	197	

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	15%	
Proactive	85%	
TOTAL 100%		

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM		
Orange Line- LAPD	91%	

LEGEND		
Los Angeles Police Department		

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD	
Homicide	0	0	0	
Rape	0	0	0	
Robbery	0	0	3	
Aggravated Assault	0	0	2	
Aggravated Assault on Operator	0	0	0	
Battery	2	0	5	
Battery Bus Operator	0	0	0	
Sex Offenses	0	0	2	
SUB-TOTAL	2	0	12	
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD	
Burglary	0	0	0	
Larceny	2	0	10	
Bike Theft	0	0	0	
Motor Vehicle Theft	0	0	0	
Arson	0	0	0	
Vandalism	0	0	2	
SUB-TOTAL	2	0	12	
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD	
Weapons	0	0	0	
Narcotics	0	0	2	
Trespassing	0	0	0	
SUB-TOTAL	0	0	2	
TOTAL	4	0	26	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	2
Downtown	0	0	0	3
37th St/USC	0	0	0	0
Slauson	0	0	0	1
Manchester	0	0	0	0
Harbor Fwy	2	0	0	5
Rosecrans	0	1	0	4
Harbor Gateway Transit Ctr	1	1	0	7
Carson	0	0	0	1
РСН	0	0	0	1
San Pedro/Beacon	0	0	0	1
Total	3	2	0	27

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	1
Misdemeanor	0	0	74
TOTAL	0	0	75

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	2,364
Vehicle Code Citations	0	0	2,445
TOTAL	0	0	4,809

		CALLS FOR SERVICE			
LAPD	LASD	FYTD			
1	2	40			
2	2	74			
0	0	7			
3	4	121			
	LAPD 1 2 0 3	1 2			

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	
Dispatched	0%	2%	
Proactive	0%	98%	
TOTAL 0% 100%			

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM			
Silver Line- LAPD 0%			
Silver Line- LASD 98%			

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

BUS PATROL

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JUNE 2020

REPORTED CRIME							
CRIMES AGAINST PERSONS LAPD LASD FYTD							
Homicide	0	0	0				
Rape	0	0	0				
Robbery	2	0	56				
Aggravated Assault	3	4	77				
Aggravated Assault on Operator	2	1	13				
Battery	8	11	251				
Battery Bus Operator	4	3	66				
Sex Offenses	0	0	31				
SUB-TOTAL	19	19	494				
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD				
Burglary	0	0	0				
Larceny	9	2	162				
Bike Theft	0	1	12				
Motor Vehicle Theft	0	0	2				
Arson	0	0	0				
Vandalism	2	4	56				
SUB-TOTAL	11	7	232				
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD				
Weapons	0	0	14				
Narcotics	0	3	78				
Trespassing	0	0	6				
SUB-TOTAL	0	3	98				
TOTAL	30	29	824				

LASD's Crimes per Sector			
Sector FYTD			
Westside	6	20	
San Fernando	0	11	
San Gabriel Valley	8	50	
Gateway Cities	9	107	
South Bay	6	94	
Total	29	282	

LAPD's Crit	mes per Sector		
Sector		FYTD	
Valle	y Bureau		
Van Nuys	1	16	
West Valley	1	9	
North Hollywood	2	18	
Foothill	0	5	
Devonshire	0	4	
Mission	0	5	
Topanga	0	6	
Centra	al Bureau		
Central	1	84	
Rampart	1	32	
Hollenbeck	0	7	
Northeast	1	8	
Newton	2	43	
West	Bureau		
Hollywood	1	18	
Wilshire	0	26	
West LA	1	13	
Pacific	1	6	
Olympic	2	50	
Southwest Bureau			
Southwest	11	81	
Harbor	1	7	
77th Street	0	74	
Southeast	4	30	
Total	30	542	

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	2	6	116
Misdemeanor	1	11	638
TOTAL	3	17	754

CITATIONS				
AGENCY	LAPD	LASD	FYTD	
Other Citations	0	11	762	
Vehicle Code Citations	1	12	391	
TOTAL	1	23	1,153	

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	92	1,368
Priority	6	168	1,930
Emergency	0	16	214
TOTAL	6	276	3,512

DISPATCHED VS. PROACTIVE			
AGENCY LAPD LASD			
Dispatched	19%	2%	
Proactive	81%	98%	
TOTAL 100% 100%			

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM			
LAPD BUS 88%			
LASD BUS 35%			

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

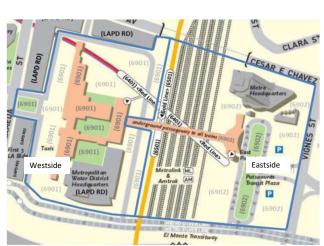
ATTACHMENT B

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UNION STATION

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JUNE 2020

REPORTED CRIME CRIMES AGAINST PERSONS LAPD FYTD Homicide 0 0 Rape 0 0 Robbery 1 10 Aggravated Assault 0 11 0 0 Aggravated Assault on Operator Battery 3 85 Battery Rail Operator 0 0 Sex Offenses 7 1 SUB-TOTAL 5 113 CRIMES AGAINST PROPERTY LAPD FYTD Burglary 0 1 Larceny 3 69 Bike Theft 0 7 Motor Vehicle Theft 0 0 Arson 0 0 Vandalism 8 1 SUB-TOTAL 4 85 CRIMES AGAINST SOCIETY LAPD FYTD Weapons 0 0 0 0 Narcotics Trespassing 1 54 SUB-TOTAL 1 54 TOTAL 10 252



ARRESTS				
AGENCY LAPD FYTD				
Felony	3	50		
Misdemeanor	7	178		
TOTAL	10	228		

ATTACHMENT B

CITATIONS				
AGENCY LAPD FYTD				
Other Citations	2	239		
Vehicle Code Citations	0	92		
TOTAL	2	331		

CALLS FOR SERVICE				
AGENCY	LAPD	FYTD		
Routine	9	218		
Priority	29	377		
Emergency	0	19		
TOTAL	38	614		

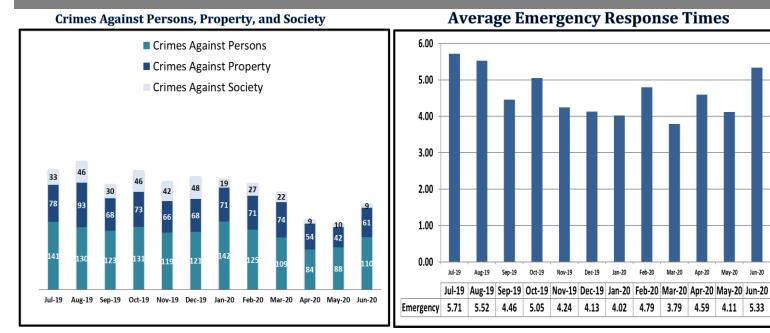
DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	25%	
Proactive	75%	
TOTAL	100%	

PERCENTAGE OF TIME SPENT AT UNION STATION		
LOCATION	LAPD	
Union Station	87%	

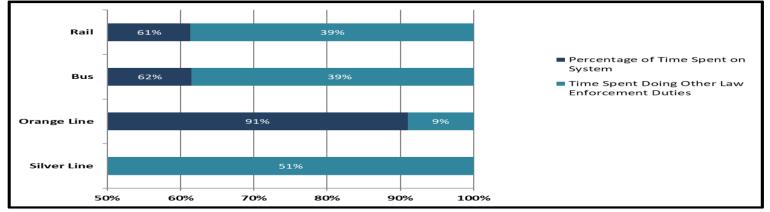
LEGEND Los Angeles Police Department

KEY PERFORMANCE INDICATORS JUNE 2020

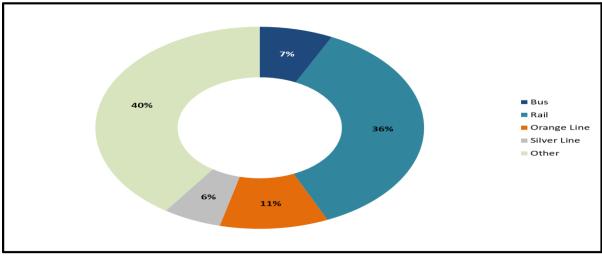
Attachment C



Percentage of Time Spent on the System

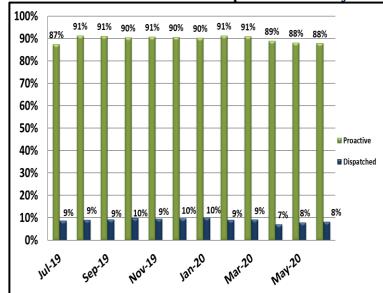


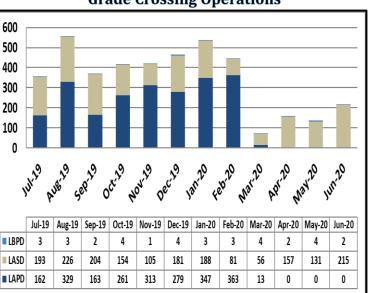






KEY PERFORMANCE INDICATORS





Grade Crossing Operation Locations June:

- 1. Blue Line Stations (111)
- 2. Expo Line Stations (6)
- 3. Gold Line Stations (100)

Transit Police

Monthly Crime Report



	2019	2020
	June	June
CRIMES AGAINST PERSONS		
Homicide	0	0
Rape	0	0
Robbery	15	23
Aggravated Assault	24	14
Aggravated Assault on Operator	0	3
Battery	89	58
Battery on Operator	6	7
Sex Offenses	9	5
SUB-TOTAL	143	110
CRIMES AGAINST PROPERTY		
Burglary	1	0
Larceny	59	36
Bike Theft	7	3
Motor Vehicle Theft	1	0
Arson	0	1
Vandalism	23	21
Other	0	0
SUB-TOTAL	91	61
CRIMES AGAINST SOCIETY		
	1	1
Weapons Narcotics	14	5
	5	3
Trespassing SUB-TOTAL	20	<u> </u>
TOTAL	254	180
TOTAL	234	100
ENFORCEMENT EFFORTS		
Arrests	393	82
Citations	1,556	76
Fare Checks	65,115	1,619
Calls for Service	1,164	1,210



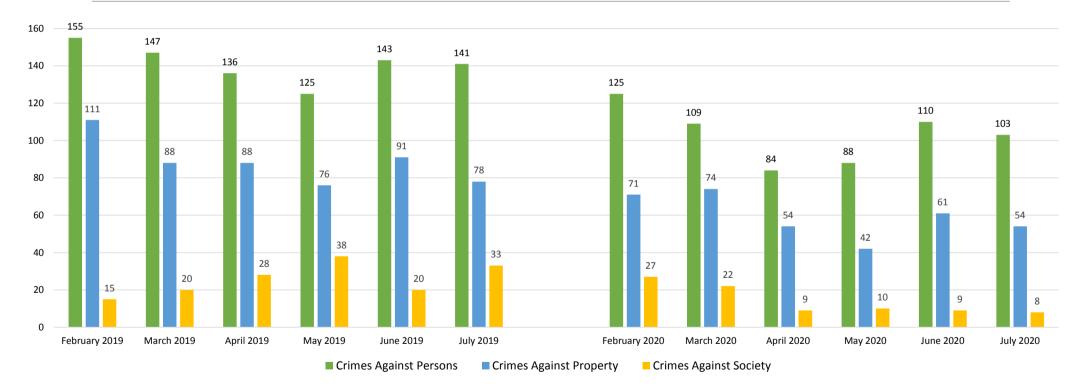
To provide excellence in service and support

Monthly Update on Transit Safety and Security Performance

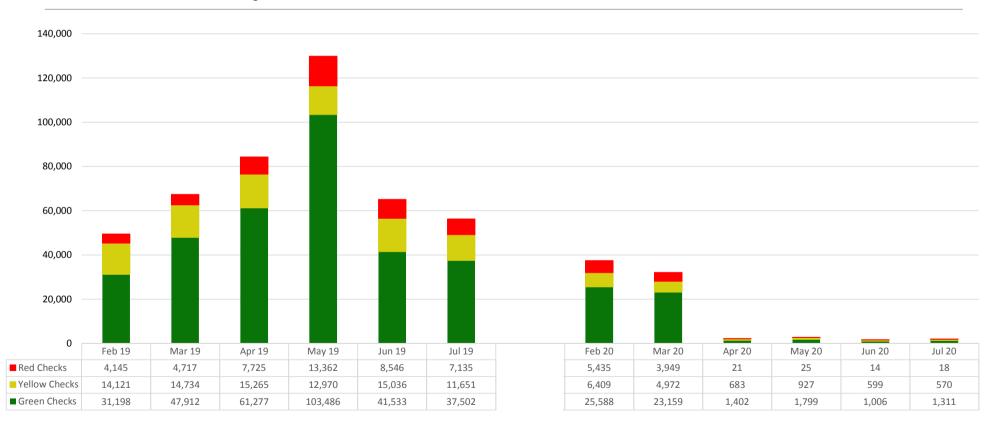
2020-0486

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE

Crime Overview: 2019 vs 2020

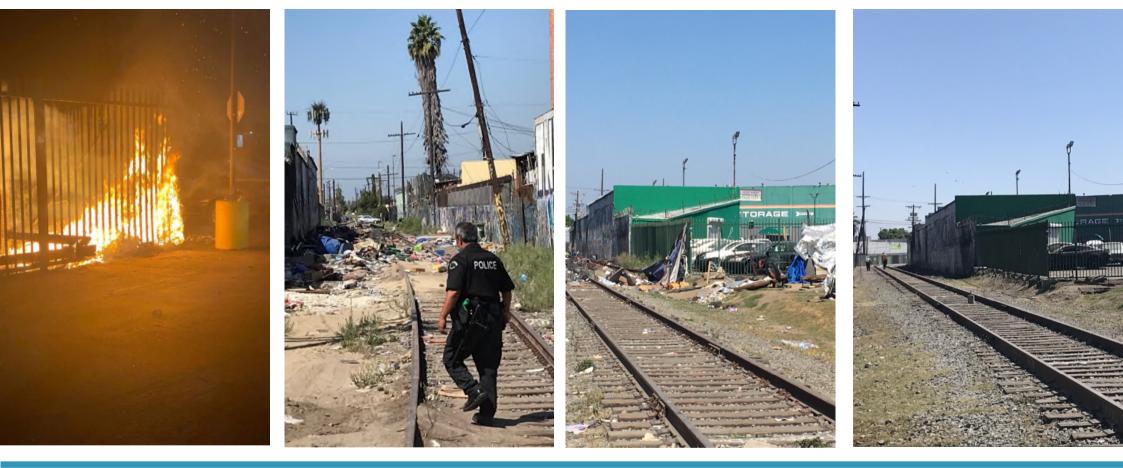


Fare Compliance: 2019 vs 2020





Divisions 1 and 2 20 Encampment Fires since January 2020



New Security Measures at Harbor Subway Station (Slauson/Western Ave)

COVID-19 Response Activities & Grant News

Provided over 40,000 masks to Law Enforcement and Transit Security personnel use and to utilize as a de-escalation tool for Metro system patrons without masks.

Assisted with FEMA reimbursement application process for Metro's COVID-19 response and mitigation expenses, totaling over \$177 million.

Received a \$12.1 million grant for an enterprise video management system, a cyber-security assessment, and a facility hardening project.