



Board Report

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Agenda Number: 44.

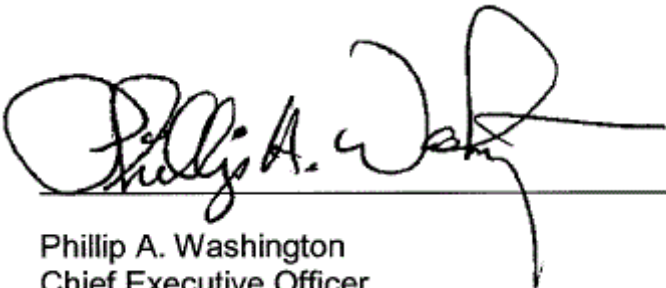
**REGULAR BOARD MEETING
MAY 27, 2021**

SUBJECT: TAP UPDATE

ACTION: ORAL REPORT

RECOMMENDATION

RECEIVE oral report on TAP Update.



Phillip A. Washington
Chief Executive Officer

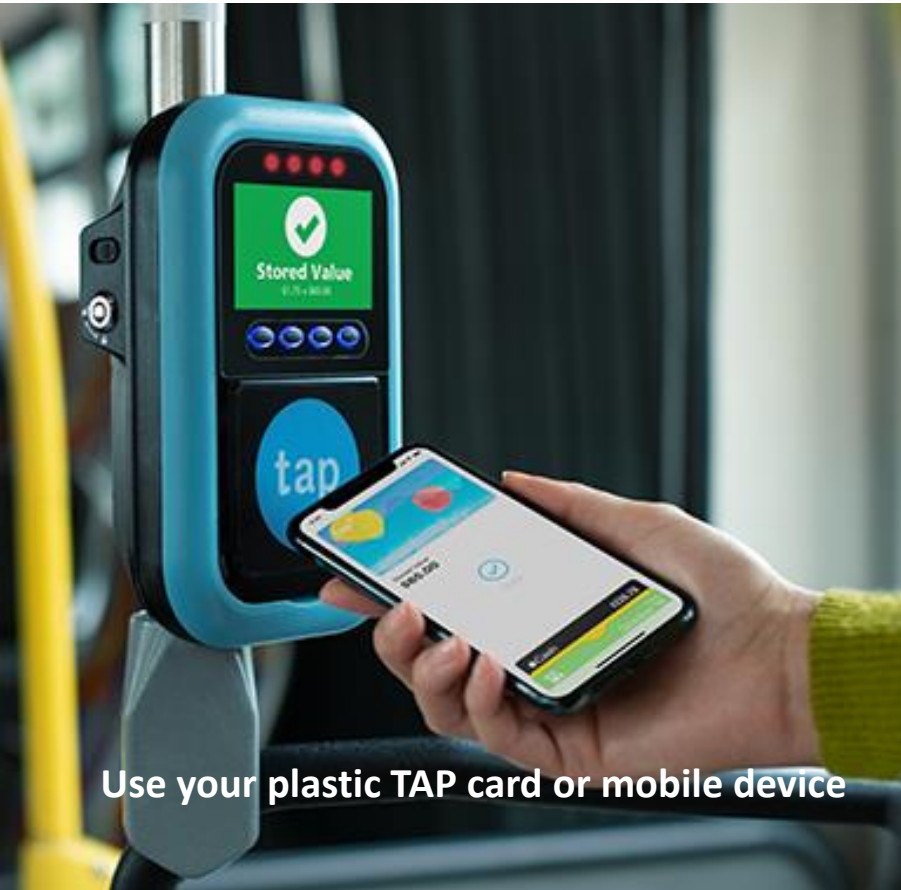
TAP Update

David Sutton

Executive Officer, TAP Program

May 27, 2021

Fare Capping Approved by Board in March



- Simplifies fare purchase and enables best fares for all riders
- Up-front purchase no longer required; just pay as you go
- Pilot begins with Metro Day Pass in December/January
- Next step: Report back to full board after completion of Day Pass Pilot

Use your plastic TAP card or mobile device

Half-Price on Regular Metro Passes



- TAP will be ready for return to front-door boarding with half-price regular passes
- Half-price will remain in effect for 6 months
- Includes Metro Day Pass, 7-Day Pass and 30-Day Pass

Development of K-12 Fareless Options



- Pending Board approval:
 - Step 1:** Establish agreements, business rules and policies for the programs
 - Step 2:** Automatically load existing K-12 Student TAP cards (apx 40K)
 - Step 3:** Develop and launch a scalable web portal to enroll remaining Countywide students
- Multiple agreements will be needed for 1.4 M students in 80+ Districts in County (pending Muni partnerships)
- Timeline pending District participation and finalization of agreements