



Board Report

File #: 2022-0089, **File Type:** Informational Report

Agenda Number: 24.

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

MARCH 17, 2022

SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY PERFORMANCE

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE Transit Safety and Security Report.

ISSUE

As of June 2021, Metro System Security & Law Enforcement (SSLE) has revised and updated the performance data to improve accuracy and details related to KPIs for its multi-agency law enforcement deployment strategies provided by the Los Angeles Police Department (LAPD), Los Angeles County Sheriff's Department (LASD), and Long Beach Police Department (LBPD). To avoid discrepancies related to crime reclassifications and maintain consistency with contract terms and conditions, SSLE will have all data submitted by the 15th of every month. This will provide ample time for staff to review, thereby providing the Board with complete and accurate data.

BACKGROUND

The following sections provide data, trends, and updates on SSLE initiatives to help improve public safety on the Metro system.

DISCUSSION

LAW ENFORCEMENT CONTRACT COMPLIANCE

Technical Review

The SSLE Administration and Compliance Unit continue to verify that all field Officers/Deputies on duty are tapping their Metro-issued badges at all TAP machines when patrolling Metro buses, trains, and rail stations/corridors. This ensures high visibility for riders utilizing Metro's services, while also establishing a method of accountability for our contracted law enforcement personnel.

Upon reviewing the sample size from December 2021 and the relevant supporting information provided by LAPD and LBPD, it was determined that the Officers from the daily deployment schedule

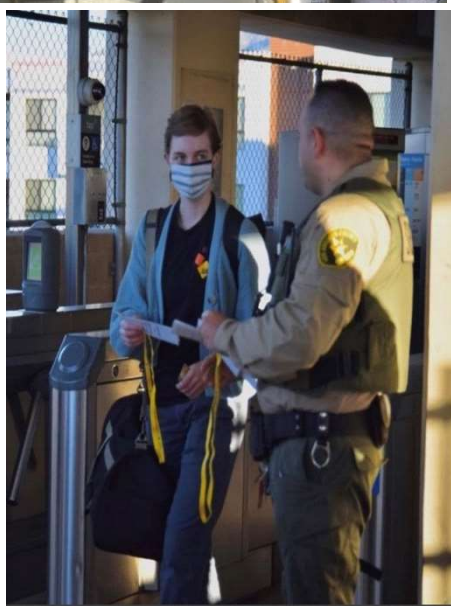
served at their respective details and are compliant with the contract.

LASD encountered a problem with their information technology. Due to this problem, they could not complete their review of staff's discrepancies discovered and submit relevant supporting information. LASD will continue to work on these issues. Upon receiving supporting information, staff will review and report findings in the April report.

Community Policing Updates

As part of Metro's Community Safety Partnerships, each contracted agency hosts its own community policing events. The following is an update on reported community engagements in January and February:

AGENCY	DATE	LOCATION	EVENT	DESCRIPTION
LASD	1/27/2022	Sierra Madre Villa Station	Fentanyl Awareness	Informational pop-up designed to educate riders on the dangers of fentanyl — 40 attendees
LAPD	2/3/2022	Harbor Gateway Transit Center	Donuts with a Cop	Bus Operator engagement pop-up — 25 attendees
LASD	2/23/2022	Willowbrook/Rosa Parks Station	Anti-Hate Campaign	LA Stop Hate campaign pop-up — 20 attendees
LASD	2/24/2022	Santa Monica Station	Coffee with a Deputy	Community engagement pop-up — 25 attendees
LBPD	3/9/2022	Willow Station	Coffee with a Cop	Community engagement pop-up
LAPD	3/10/2022	Canoga Station	Coffee with a Cop	Community engagement pop-up



Human Trafficking Awareness Month Lunch & Learn

As part of Human Trafficking Awareness Month, SSLE hosted a Lunch & Learn webinar for Metro employees.. The presentation taught participants about the critical role transit agencies play in combating human trafficking. Speakers included Dr. Kezban Sokat (Associate Professor from the Mineta Transportation Institute at San Jose State University), Sergeant Jeffrey Walker (Los Angeles County Sheriff's Department Special Victims Bureau-Human Trafficking Task Force), and Tera Hilliard (CEO of Forgotten Children, Inc.). Sixty (60) Metro employees attended the webinar. Additionally, SSLE provided two agency-wide emails with information on how to report human trafficking..

On the Move Riders Program - Cyber Seniors Series

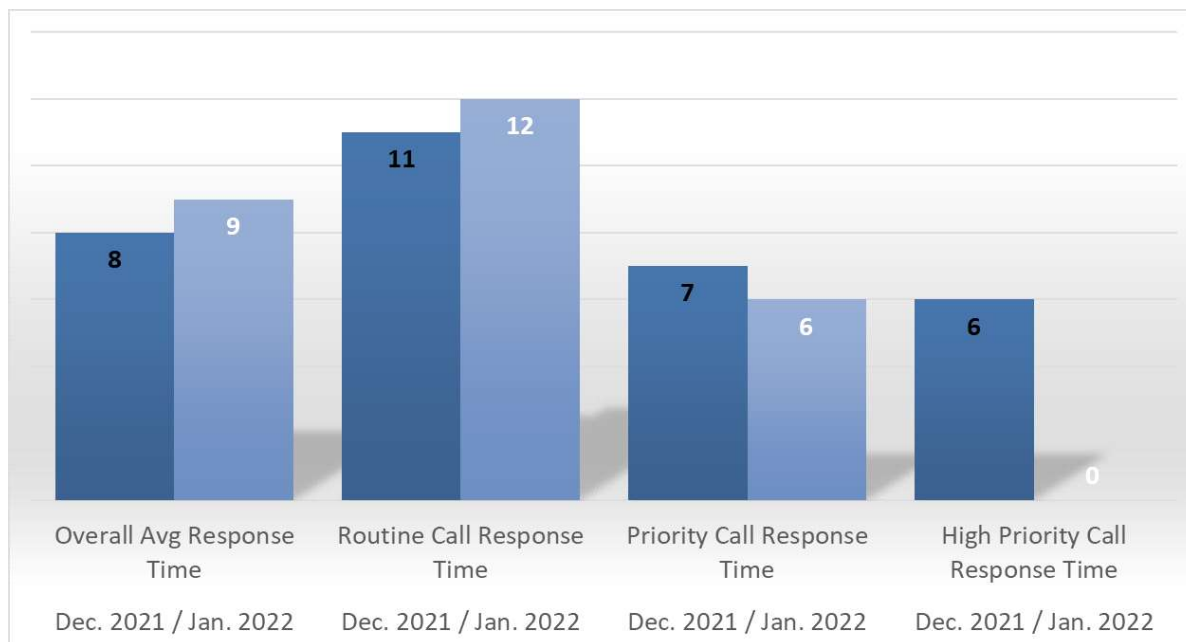
Quality Service Audits

For January, MTS completed seventeen (17) Quality Service Audits. MTS Supervisors contacted two (2) internal partners, and fifteen (15) patrons to gain feedback on the performance of our officers. Those surveyed gave ratings ranging from "meets," "exceeded," and "greatly exceeded" expectations for the services rendered by Transit Security Officers (TSOs).

Calls for Service

For the month of January, Transit Security received 462 calls for service, compared to 421 calls for service in December 2021. The following is a breakdown of the call categories and response times.

- Routine: Transit Security received 323 calls and responded to 276 of them with an average response time of twelve (12) minutes. The remaining calls were assigned to law enforcement, contract security, or other entities such as maintenance, Rail Operations Control, Bus Operations Control, local fire department, or elevator tech.
- Priority: Transit Security received 139 calls and responded to 116 of them with an average response time of six (6) minutes. The remaining calls were assigned to law enforcement, contract security, or other entities such as maintenance, Rail Operations Control, Bus Operations Control, local fire department, or elevator tech.
- High Priority: Transit Security did not receive any high priority calls.



BUS OPERATIONS SECURITY

In January, there were a total of thirteen (13) assaults on bus/rail operators, with nine (9) assaults occurring in LAPD's jurisdiction and four (4) assaults occurring in LASD's jurisdiction. Furthermore, there were 16,743 bus boardings by LAPD officers and 6,200 bus boardings by LASD deputies on

various routes throughout the system. LAPD's analysis revealed that the decrease in bus operator assaults (from November 2021's twelve-month high of 12 assaults followed by 11 assaults in December 2021) can be attributed to Transit Services Bureau officers' bus boardings and interactions with bus patrons at the identified problem locations. The problem locations have been identified through daily analysis and officers interacting with bus operators at the end of the line. Detectives determined the incidents were unrelated based on the suspects' descriptions, location of occurrence, and victim interviews. Currently, there are no crime trends or patterns that have been identified by both LAPD and LASD.

Staff is implementing the following concepts to decrease operator assaults and increase the feeling of safety:

- Law enforcement partners and SSLE Community Liaison meet weekly with bus operators to build relationships, discuss safety strategies, de-escalation techniques, and reporting processes.
- Bystander Training that will introduce operators to scenario-based training for response options to events on a bus.
- A weekly newsletter to be distributed via email and at Divisions to address safety and security tips, wellness, emergency preparedness, and other relative topics.
- Collaboration with Operations to collect and evaluate feedback from operators to better understand needs.
- Consideration of deployment of Metro Transit Security on buses.

We will provide updates on the effectiveness of the above strategies in future reports.

SUPER BOWL SECURITY PLAN

In February 2022, SSLE participated in region-wide preparedness activities to support Super Bowl LVI, which was held at SoFi Stadium in Inglewood. Support was also directed to Downtown Los Angeles, where the Super Bowl Experience was being held at the Los Angeles Convention Center. Led by Metro's Emergency Management Department, Metro activated its Emergency Operations Center (EOC). Leading up to the Super Bowl and Super Bowl Experience, Emergency Management developed the Event Action (Security) Plan and established a liaison with the City of Inglewood's Operation Center for coordination, communication, and collaboration among the more than twenty (20) command posts. Additionally, LAPD, LASD, Metro Transit Security, and contract security (RMI) increased their presence on the Metro system by 174%. This increased security measure also included partners from the Transportation Security Administration (TSA). Overall, the Super Bowl planning initiative, which Metro had been strategizing for more than nine months prior to February, was vital to the success of Metro's response to all the Super Bowl activities. As Metro prepares for future major events coming to Los Angeles, this operation will serve as a guide to inform SSLE and its partners of how best to ensure a safe and efficient transportation system.

SAFETY BULLETIN

Transit Security began publishing a weekly periodical focusing on a multitude of safety-related topics

spanning from health, environmental, and personal safety, workplace safety, and more. In addition, it will include interactive opportunities for employees to provide feedback on developing topics through polls. The bulletin will be sent to employees via email, included once a week in the Daily Brief, as well as printed and distributed to Operations divisions. The pilot issue was delivered on February 24th, 2022. Internal marketing will include posters featuring a QR code directing readers to archived issues that can be searched by topic.

SEXUAL HARASSMENT

The Peace Over Violence (POV) contract ended on January 1st, 2022. Calls are now being routed through Metro Transit Security Operations Center, which then transfers the caller to one (1) of three (3) free 24/7 hotlines - Peace Over Violence, Center for the Pacific Asian Family Inc., and Sister Family Services - that can provide more directed counseling. Between January 1st through January 31st, Metro Transit Security, LAPD, and LASD received and referred a total of 13 victims of sexual harassment to the above free hotlines.

BYSTANDER PROGRAM

The previous report announced that the Bystander Intervention Training Program would be launching in February 2022. This date has been adjusted to Spring of 2022 to allow draft materials to be thoroughly reviewed by an internal working group consisting of members from the Office of Civil Rights, Racial Equity & Inclusion, County Counsel, and the Office of Inspector General. The expanded launch window will also grant more time to prepare the learning materials for launch on Metro’s Adobe Captivate Prime learning portal.

EQUITY PLATFORM

The weekly safety bulletin will serve as a channel for SSLE to communicate with employees, especially front-line staff. The periodical will benefit employees and help empower them by providing valuable safety information to improve their work environment. As mentioned above, it will also include interactive features such as polls to gather employee feedback on developing safety topics.

The random Quality Service Audits (QSA) provide a key assessment tool to help measure and enhance customer’s perception of safety, security, customer service, and public sentiment toward Metro Transit Security. This comes in the form of a survey that asks to rate the service provided by Transit Security Officers. Participants range from external and internal personnel and patrons who ride the system. For the month of January, we had the following representation of QSAs for riders/patrons.

January QSA Demographics	Avg. Rating (out of 20)	2017 System Demographics (On-board Survey)
18% African American	18	16% African American
29% Hispanic	19	56% Hispanic
35% Caucasian	18	13% Caucasian
0% Asian American	NA	9% Asian American
0%	NA	1% Native American

6% Other	17	5% Other
12% No info	17	

NEXT STEPS

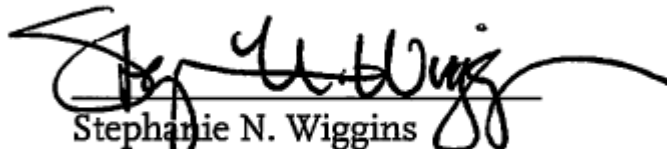
Staff will continue to monitor our law enforcement partners, private security, and Transit Security performance, monitor crime stats, and adjust deployment as necessary.

ATTACHMENTS

- Attachment A - Sexual Harassment Crimes January 2022
- Attachment B - Systemwide Law Enforcement Overview January 2022
- Attachment C - MTA Supporting Data January 2022
- Attachment D - Transit Police Summary January 2022
- Attachment E - Monthly, Bi-Annual, Annual Comparison January 2022
- Attachment F - Violent, Prop, and Part 1 Crimes January 2022
- Attachment G - Demographics Data January 2022

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Reviewed by: Gina Osborn, Chief Safety Officer, (213) 922-3055



Stephanie N. Wiggins
Chief Executive Officer

Sexual Crime / Harassment Calls for Service (January 2022)

January 2022 Incident Type & Totals					
	LAPD	LASD	LBPD	MTS	SSLE
Sexual Harassment	1	0	0	2	3
Sexual Battery	5	0	0	1	6
Lewd Conduct	0	0	0	0	0
Indecent Exposure	0	1	0	3	4
Rape	0	0	0	0	0
TOTAL	6	1	0	6	13

Counseling Information Provided	
	January 2022
YES	12
NO- If no, why?	1
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	1
Officer Witnessed Incident	0
TOTAL	13

January 2022: Dept. Average Incident Response Time Sex Crime / Harassment Measured in Minutes			
Agency	Time Tracking: Incident Rpt. To Call Created	Time Tracking: Call Generated To On Scene	Time Tracking: Incident Rept. To On Scene
LAPD	0	4	4
LASD	1	1	2
LBPD	N/A	N/A	N/A
MTS	0	9	9
DEPT AVERAGE	0	5	5

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

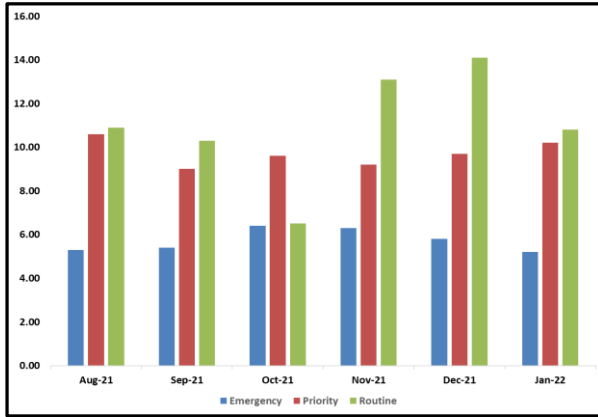
JANUARY 2022

Attachment B

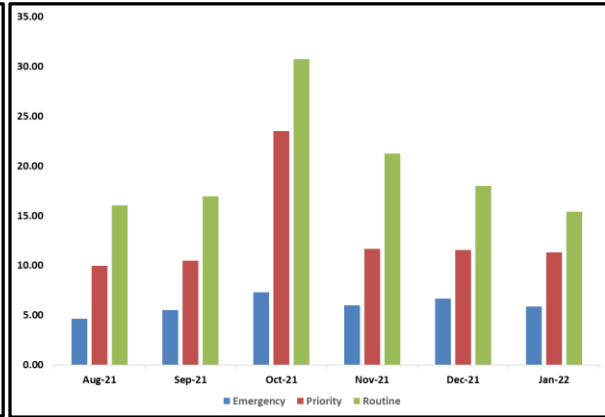
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

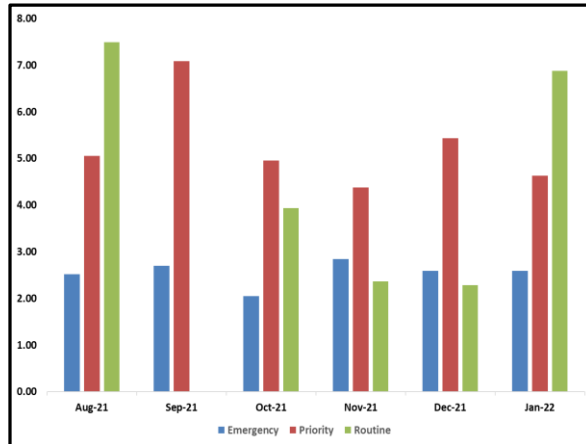
LAPD



LASD



LBPD

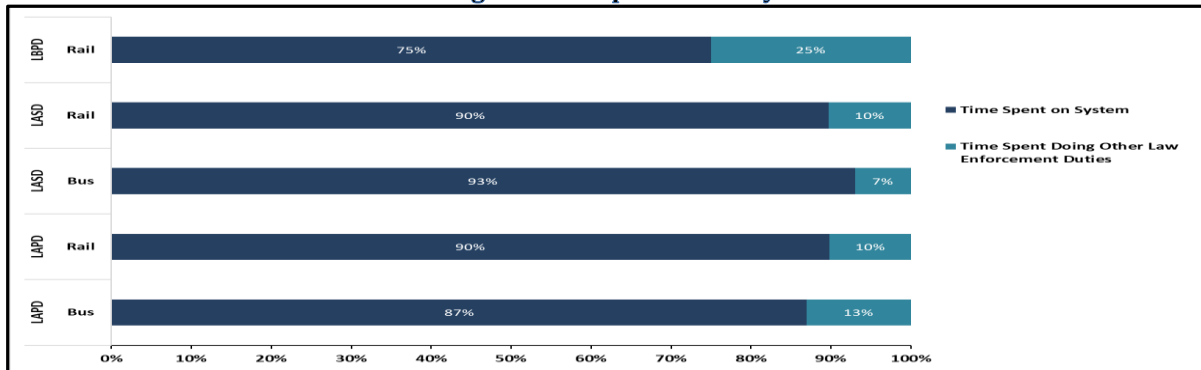


SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

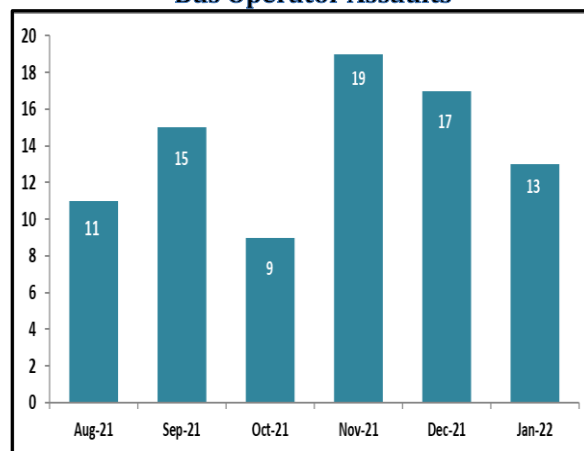
JANUARY 2022

Attachment C

Percentage of Time Spent on the System



Bus Operator Assaults

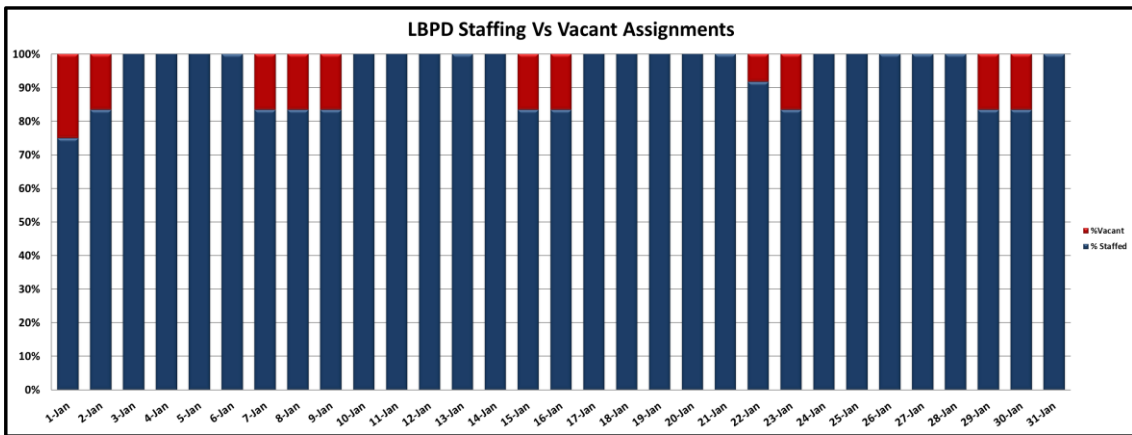
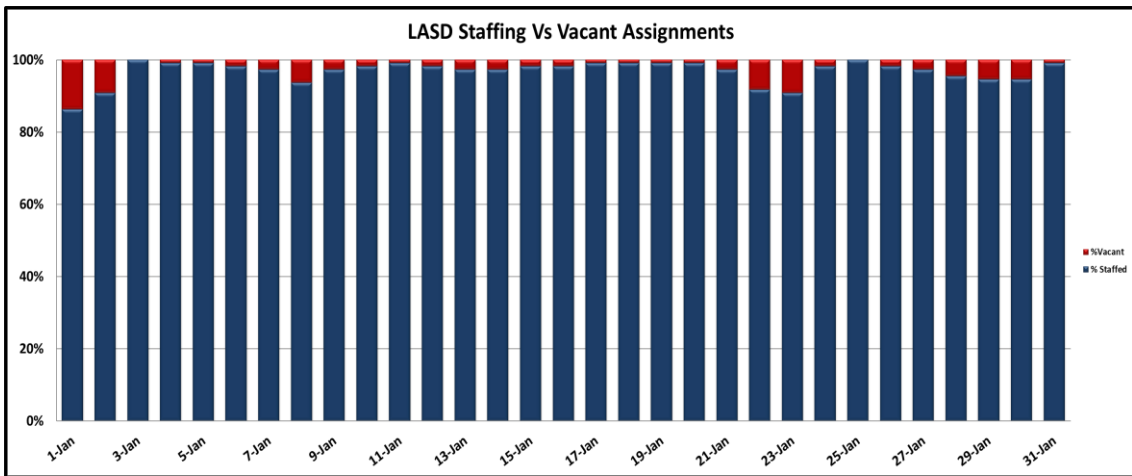
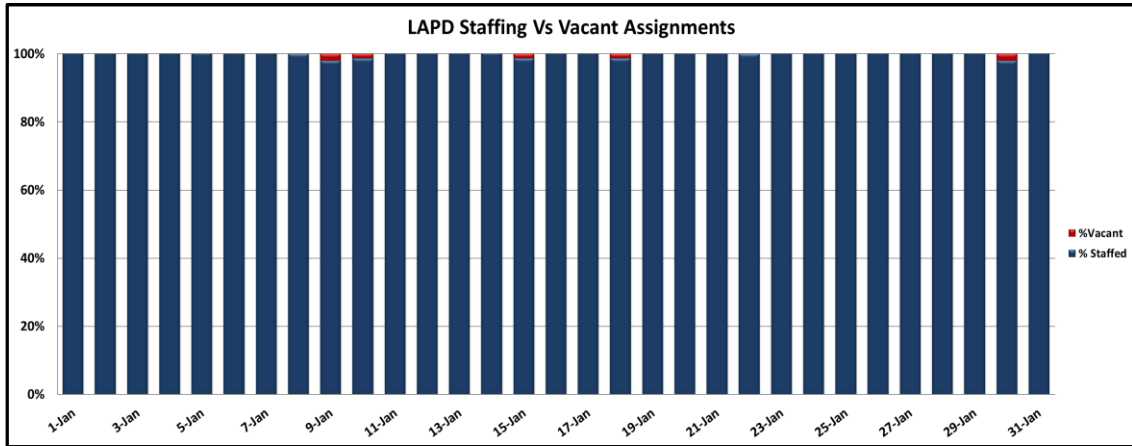


SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

JANUARY 2022

Attachment C

Ratio of Staffing Levels vs Vacant Assignments



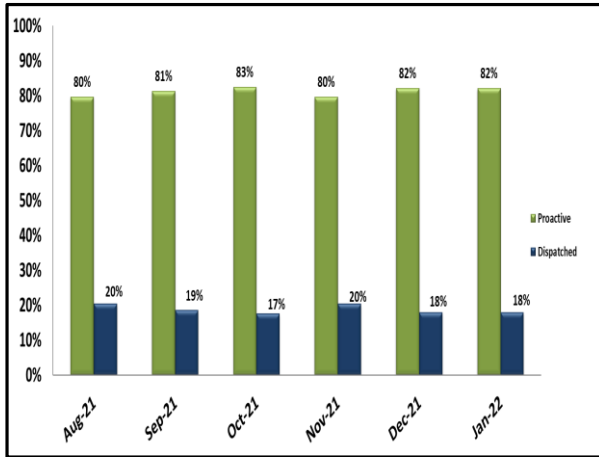
SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

JANUARY 2022

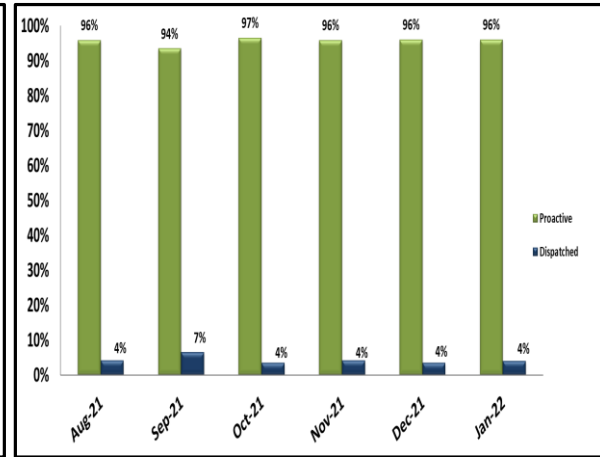
Attachment C

Ratio of Proactive vs Dispatched Activity

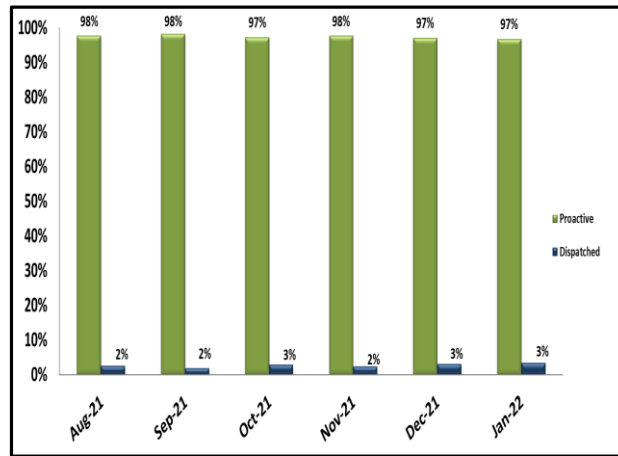
LAPD



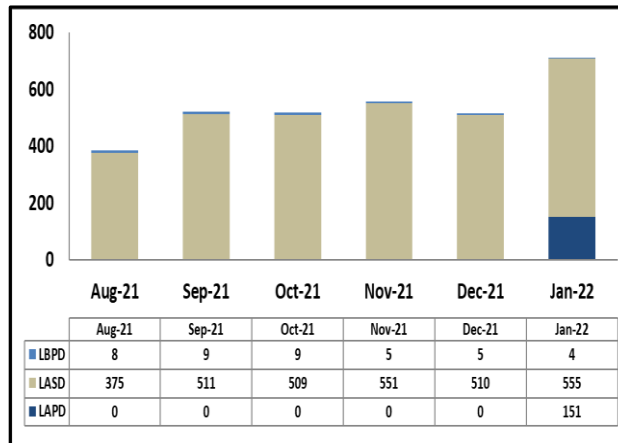
LASD



LBPD



Grade Crossing Operations



Grade Crossing Operation Locations January:

1. Blue Line Stations (273)
2. Expo Line Stations (133)
3. Gold Line Stations (304)

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	1
Rape	0	0	0	1
Robbery	1	5	0	28
Aggravated Assault	1	4	1	39
Aggravated Assault on Operator	0	0	0	0
Battery	2	3	2	60
Battery Rail Operator	0	0	0	1
Sex Offenses	0	0	0	7
SUB-TOTAL	4	12	3	137
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD
Burglary	0	0	1	4
Larceny	2	3	0	26
Bike Theft	0	0	0	1
Motor Vehicle Theft	0	0	0	1
Arson	0	0	0	1
Vandalism	0	0	0	19
SUB-TOTAL	2	3	1	52
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD
Weapons	0	0	1	6
Narcotics	0	2	0	11
Trespassing	0	0	0	4
SUB-TOTAL	0	2	1	21
TOTAL	6	17	5	210

ARRESTS				
AGENCY	LAPD	LASD	LBPD	FYTD
Felony	0	9	2	60
Misdemeanor	1	27	1	212
TOTAL	1	36	3	272

CITATIONS				
AGENCY	LAPD	LASD	LBPD	FYTD
Other Citations	5	20	0	118
Vehicle Code Citations	0	0	39	474
TOTAL	5	20	39	592

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPD	FYTD
Routine	2	63	8	578
Priority	27	72	49	964
Emergency	2	7	16	176
TOTAL	31	142	73	1,718

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPD
Dispatched	22%	2%	3%
Proactive	78%	98%	97%
TOTAL	100%	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	0	0	0	5
Pico	1	0	0	8
Grand/LATTC	0	0	0	6
San Pedro St	0	0	0	6
Washington	0	2	0	18
Vernon	2	0	0	11
Slauson	1	0	0	8
Florence	1	0	0	11
Firestone	1	2	1	20
103rd St/Watts Towers	1	0	0	8
Willowbrook/Rosa Parks	5	0	1	42
Compton	2	0	0	13
Artesia	2	1	0	15
Del Amo	0	0	0	7
Wardlow	1	1	0	5
Willow St	0	0	0	5
PCH	0	0	0	3
Anaheim St	0	0	0	2
5th St	0	0	0	1
1st St	0	0	0	1
Downtown Long Beach	2	0	1	10
Pacific Av	0	0	0	5
Blue Line Rail Yard	0	0	0	0
Total	19	6	3	210

PERCENTAGE OF TIME ON THE RAIL SYSTEM	
Blue Line-LAPD	91%
Blue Line-LASD	82%
Blue Line-LBPD	75%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPD	FYTD
Washington St	29	0	0	29
Flower St	25	0	0	25
103rd St	2	0	0	2
Wardlow Rd	0	0	4	48
Pacific Ave.	0	0	0	0
Willowbrook	0	52	0	426
Slauson	0	5	0	61
Firestone	0	14	0	73
Florence	0	19	0	158
Compton	0	34	0	405
Artesia	0	62	0	422
Del Amo	0	27	0	199
Long Beach Blvd	0	0	0	0
TOTAL	56	213	4	1,848

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	0	3	18
Aggravated Assault	0	1	15
Aggravated Assault on Operator	0	0	1
Battery	0	3	13
Battery Rail Operator	0	0	0
Sex Offenses	0	0	6
SUB-TOTAL	0	7	54
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	0	0	9
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	0	5	24
SUB-TOTAL	0	5	35
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	2	4
Narcotics	0	2	2
Trespassing	0	0	1
SUB-TOTAL	0	4	7
TOTAL	0	16	96

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	3	31
Misdemeanor	0	8	23
TOTAL	0	11	54

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	8	42
Vehicle Code Citations	6	0	11
TOTAL	8	8	53

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	2	142	873
Priority	9	53	428
Emergency	0	8	46
TOTAL	11	203	1,347

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	4%
Proactive	83%	96%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	1	0	0	5
Douglas	0	1	0	1
El Segundo	0	0	0	3
Mariposa	0	0	0	2
Aviation/LAX	0	0	0	6
Hawthorne/Lennox	0	0	0	6
Crenshaw	1	1	1	12
Vermont/Athens	1	0	0	5
Harbor Fwy	0	0	0	5
Avalon	0	0	0	7
Willowbrook/Rosa Parks	3	2	2	20
Long Beach Bl	0	1	0	10
Lakewood Bl	0	0	0	3
Norwalk	1	0	1	11
Total	7	5	4	96

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	90%
Green Line-LASD	93%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	4	1	37
Aggravated Assault	2	0	16
Aggravated Assault on Operator	0	0	0
Battery	4	3	34
Battery Rail Operator	0	1	2
Sex Offenses	0	0	3
SUB-TOTAL	10	5	92
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	8	0	34
Bike Theft	1	0	2
Motor Vehicle Theft	0	0	0
Arson	0	0	1
Vandalism	2	0	10
SUB-TOTAL	11	0	47
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	4
Narcotics	0	0	0
Trespassing	0	0	2
SUB-TOTAL	0	0	6
TOTAL	21	5	145

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	14
Misdemeanor	0	2	12
TOTAL	0	2	26

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	6	3	16
Vehicle Code Citations	0	0	1
TOTAL	6	3	17

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	9	59	483
Priority	45	21	477
Emergency	3	4	47
TOTAL	57	84	1,007

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	13%	6%
Proactive	87%	94%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	90%
Expo Line-LASD	95%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	51	0	54
Santa Monica	0	71	379
Culver City	0	11	55
TOTAL	51	82	488

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	0	0	0	3
Pico	0	0	0	0
LATTC/Ortho Institute	0	0	0	3
Jefferson/USC	0	0	0	5
Expo Park/USC	0	0	0	4
Expo/Vermont	2	0	0	12
Expo/Western	2	1	0	24
Expo/Crenshaw	1	3	0	13
Farmdale	1	1	0	8
Expo/La Brea	1	2	0	11
La Cienega/Jefferson	1	2	0	8
Culver City	3	0	0	10
Palms	1	0	0	2
Westwood/Rancho Park	0	0	0	2
Expo/Sepulveda	1	2	0	8
Expo/Bundy	0	0	0	3
26th St/Bergamot	0	0	0	2
17th St/SMC	1	0	0	3
Downtown Santa Monica	1	0	0	24
Expo Line Rail Yard	0	0	0	0
Total	15	11	0	145

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	1
Rape	0	3
Robbery	4	32
Aggravated Assault	14	72
Aggravated Assault on Operator	0	0
Battery	21	109
Battery Rail Operator	0	1
Sex Offenses	3	22
SUB-TOTAL	42	240
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	5	62
Bike Theft	0	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	3	28
SUB-TOTAL	8	92
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	1	18
SUB-TOTAL	1	18
TOTAL	51	350

ARRESTS

AGENCY	LAPD	FYTD
Felony	5	35
Misdemeanor	3	43
TOTAL	8	78

CITATIONS

AGENCY	LAPD	FYTD
Other Citations	8	18
Vehicle Code Citations	9	14
TOTAL	17	32

CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	35	180
Priority	168	1145
Emergency	8	100
TOTAL	211	1,425

DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	7	1	0	40
Civic Center/Grand Park	0	0	0	13
Pershing Square	6	0	0	25
7th St/Metro Ctr	1	1	0	34
Westlake/MacArthur Park	6	2	0	49
Wilshire/Vermont	6	0	0	18
Wilshire/Normandie	0	0	0	3
Vermont/Beverly	2	0	0	19
Wilshire/Western	0	0	0	9
Vermont/Santa Monica	1	0	0	14
Vermont/Sunset	1	1	0	9
Hollywood/Western	3	0	0	16
Hollywood/Vine	5	0	0	20
Hollywood/Highland	2	1	0	27
Universal City/Studio City	1	1	0	19
North Hollywood	1	1	1	35
Red Line Rail Yard	0	0	0	0
Total	42	8	1	350

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM

Red Line- LAPD	89%
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LEGEND

Los Angeles Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	1
Robbery	0	0	7
Aggravated Assault	1	0	11
Aggravated Assault on Operator	0	0	0
Battery	4	2	18
Battery Rail Operator	0	0	1
Sex Offenses	0	1	8
SUB-TOTAL	5	3	46
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	1	1
Larceny	0	1	21
Bike Theft	0	0	6
Motor Vehicle Theft	0	0	3
Arson	0	0	0
Vandalism	1	3	30
SUB-TOTAL	1	5	61
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	6
Trespassing	0	2	6
SUB-TOTAL	0	2	12
TOTAL	6	10	119

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	4	29
Misdemeanor	3	12	65
TOTAL	4	16	94

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	8	18	105
Vehicle Code Citations	10	0	14
TOTAL	18	18	119

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	7	157	1159
Priority	22	91	752
Emergency	3	12	70
TOTAL	32	260	1,981

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	18%	7%
Proactive	82%	93%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	1	1	0	7
Azusa Downtown	0	0	0	5
Irwindale	0	0	0	7
Duarte/City of Hope	0	2	0	6
Monrovia	0	0	0	9
Arcadia	0	0	1	8
Sierra Madre Villa	1	0	1	16
Allen	0	0	0	1
Lake	0	0	0	4
Memorial Park	0	0	0	5
Del Mar	0	0	0	3
Fillmore	0	1	0	4
South Pasadena	0	0	0	3
Highland Park	1	0	0	3
Southwest Museum	0	0	0	9
Heritage Square	0	0	0	2
Lincoln/Cypress	0	0	0	3
Chinatown	0	1	0	5
Union Station	1	0	0	4
Little Tokyo/Arts Dist	0	0	0	0
Pico/Aliso	0	0	0	2
Mariachi Plaza	2	0	0	3
Soto	1	0	0	3
Indiana (both LAPD & LASD)	0	0	0	2
Maravilla	0	0	0	2
East LA Civic Ctr	0	0	0	0
Atlantic	1	1	0	3
Total	8	6	2	119

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Gold Line-LAPD	89%
Gold Line-LASD	89%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	37	0	37
Arcadia Station	0	17	97
Irwindale	0	48	190
Monrovia	0	12	79
City of Pasadena	0	57	240
Magnolia Ave	0	0	8
Duarte Station	0	15	97
City Of Azusa	0	29	144
South Pasadena	0	13	47
City Of East LA	0	69	350
Figueroa St	7	0	7
TOTAL GOAL= 10	44	260	1,296

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	4
Aggravated Assault	3	10
Aggravated Assault on Operator	0	0
Battery	1	8
Battery Bus Operator	0	2
Sex Offenses	0	0
SUB-TOTAL	4	24
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	1
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	2
SUB-TOTAL	0	3
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	4	27

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	1
Misdemeanor	0	4
TOTAL	0	5

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	28	28
Vehicle Code Citations	78	78
TOTAL	106	106

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	2	7
Priority	10	36
Emergency	0	0
TOTAL	12	43

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	89%

LEGEND	
Los Angeles Police Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	1	0	0	7
Laurel Canyon	1	0	0	2
Valley College	0	0	0	0
Woodman	0	0	0	1
Van Nuys	0	0	0	4
Sepulveda	1	0	0	3
Woodley	0	0	0	0
Balboa	0	0	0	1
Reseda	1	0	0	2
Tampa	0	0	0	1
Pierce College	0	0	0	2
De Soto	0	0	0	1
Canoga	0	0	0	1
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	0	0	0	0
Total	4	0	0	27

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	1
Robbery	0	0	0
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	2
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	0	0	5
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	0	4
Bike Theft	0	0	1
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	1	0	5
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	1
Trespassing	0	0	0
SUB-TOTAL	0	0	1
TOTAL	1	0	11

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	3
Misdemeanor	0	0	8
TOTAL	0	0	11

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	57	0	57
Vehicle Code Citations	102	0	103
TOTAL	159	0	160

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	2	19
Priority	1	1	19
Emergency	0	0	2
TOTAL	1	3	40

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	14%	4%
Proactive	86%	96%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	1
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	2
Downtown	0	0	0	1
37th St/USC	0	0	0	0
Slauson	0	1	0	3
Manchester	0	0	0	0
Harbor Fwy	0	0	0	1
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	3
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	0	1	0	11

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	91%
Silver Line- LASD	97%

Los Angeles Police Department
Los Angeles County Sheriff's Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	1	0	1
Rape	0	0	0
Robbery	3	0	35
Aggravated Assault	4	2	61
Aggravated Assault on Operator	0	0	21
Battery	16	12	170
Battery Bus Operator	9	3	63
Sex Offenses	0	0	9
SUB-TOTAL	33	17	360
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	7	1	54
Bike Theft	0	0	9
Motor Vehicle Theft	0	0	2
Arson	0	0	0
Vandalism	5	5	52
SUB-TOTAL	12	6	118
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	7
Narcotics	0	4	34
Trespassing	1	0	3
SUB-TOTAL	1	4	44
TOTAL	46	27	522

LASD's Crimes per Sector		
Sector		FYTD
Westside	3	27
San Fernando	2	12
San Gabriel Valley	2	30
Gateway Cities	11	62
South Bay	9	57
Total	27	188

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	0	13
West Valley	0	5
North Hollywood	4	18
Foothill	1	5
Devonshire	0	4
Mission	2	5
Topanga	0	6
Central Bureau		
Central	6	51
Rampart	3	18
Hollenbeck	0	7
Northeast	3	11
Newton	1	17
West Bureau		
Hollywood	2	14
Wilshire	2	20
West LA	0	8
Pacific	0	11
Olympic	4	31
Southwest Bureau		
Southwest	5	40
Harbor	0	1
77th Street	8	38
Southeast	5	11
Total	46	334

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	6	3	59
Misdemeanor	2	31	278
TOTAL	8	34	337

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	54	424
Vehicle Code Citations	0	13	113
TOTAL	0	67	537

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	6	134	1,143
Priority	14	115	840
Emergency	1	11	69
TOTAL	21	260	2,052

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	1%
Proactive	81%	99%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	87%
LASD BUS	93%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2022

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	2
Robbery	3	15
Aggravated Assault	0	17
Aggravated Assault on Operator	0	0
Battery	16	86
Battery Rail Operator	0	0
Sex Offenses	1	5
SUB-TOTAL	20	125
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	1	5
Larceny	7	46
Bike Theft	1	5
Motor Vehicle Theft	2	2
Arson	0	0
Vandalism	5	13
SUB-TOTAL	16	71
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	1	17
SUB-TOTAL	1	17
TOTAL	37	213

ARRESTS		
AGENCY	LAPD	FYTD
Felony	6	37
Misdemeanor	4	51
TOTAL	10	88

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	2
Vehicle Code Citations	0	0
TOTAL	0	2

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	12	69
Priority	61	324
Emergency	4	11
TOTAL	77	404

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	23%
Proactive	77%
TOTAL	100%

PERCENTAGE OF TIME SPENT AT UNION STATION	
LOCATION	LAPD
Union Station	87%

LEGEND	
Los Angeles Police Department	

Transit Police

Monthly Crime Report



Attachment D

	2021	2022
	January	January
CRIMES AGAINST PERSONS		
Homicide	1	1
Rape	1	0
Robbery	15	24
Aggravated Assault	17	33
Aggravated Assault on Operator	2	0
Battery	39	89
Battery on Operator	3	13
Sex Offenses	3	5
SUB-TOTAL	81	165
CRIMES AGAINST PROPERTY		
Burglary	0	3
Larceny	22	35
Bike Theft	1	2
Motor Vehicle Theft	1	2
Arson	0	0
Vandalism	23	29
SUB-TOTAL	47	71
CRIMES AGAINST SOCIETY		
Weapons	2	3
Narcotics	9	8
Trespassing	8	5
SUB-TOTAL	19	16
TOTAL	147	252
ENFORCEMENT EFFORTS		
Arrests	119	133
Citations	142	474
Calls for Service	1,267	1,478

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JANUARY 2022

Attachment E

Crimes

Monthly	System-Wide	Jan-21	Jan-22	% Change
	Crimes Against Persons	81	165	103.70%
	Crimes Against Property	47	71	51.06%
	Crimes Against Society	19	16	-15.79%
	Total	147	252	71.43%

Six Months	System-Wide	Aug-20-Jan-21	Aug-21-Jan-22	% Change
	Crimes Against Persons	616	938	52.27%
	Crimes Against Property	299	409	36.79%
	Crimes Against Society	114	111	-2.63%
	Total	1,029	1,458	41.69%

Annual	System-Wide	Feb-20-Jan-21	Feb-21-Jan-22	% Change
	Crimes Against Persons	1,235	1,704	37.98%
	Crimes Against Property	655	780	19.08%
	Crimes Against Society	199	282	41.71%
	Total	2,089	2,766	32.41%

Average Emergency Response Times

Monthly	Jan-21	Jan-22	Change in Seconds	% Change
	4:42	4:33	-9	-3.19%

Six Months	Aug-20-Jan-21	Aug-21-Jan-22	Change in Seconds	% Change
	4:56	4:46	-10	-3.38%

Annual	Feb-20-Jan-21	Feb-21-Jan-22	Change in Seconds	% Change
	4:42	4:32	-10	-3.55%

Bus Operator Assaults

Monthly	Jan-21	Jan-22	% Change
	5	13	160.00%

Six Months	Aug-20-Jan-21	Aug-21-Jan-22	% Change
	39	84	115.38%

Annual	Feb-20-Jan-21	Feb-21-Jan-22	% Change
	76	125	64.47%

Fare Compliance

Monthly	Jan-21	Jan-22	% Change	
	Green Checks	180	449	149.44%
	Yellow Checks	87	511	487.36%
	Red Checks	5	29	480.00%
	Total	272	989	263.60%

Six Months	Aug-20-Jan-21	Aug-21-Jan-22	% Change	
	Green Checks	282	463	64.18%
	Yellow Checks	153	516	237.25%
	Red Checks	17	29	70.59%
	Total	452	1,008	123.01%

Annual	Feb-20-Jan-21	Feb-21-Jan-22	% Change	
	Green Checks	54,547	489	-99.10%
	Yellow Checks	14,313	530	-96.30%
	Red Checks	9,479	32	-99.66%
	Total	78,339	1,051	-98.66%

Ridership

Monthly	Jan-21	Jan-22	% Change
	13,560,354	18,766,760	38.39%

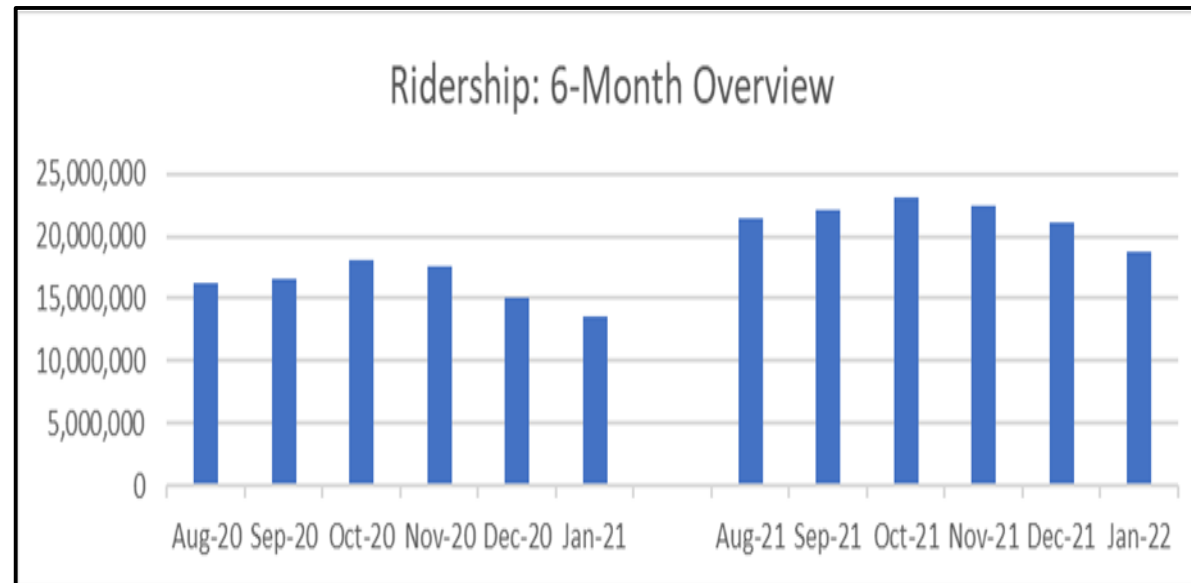
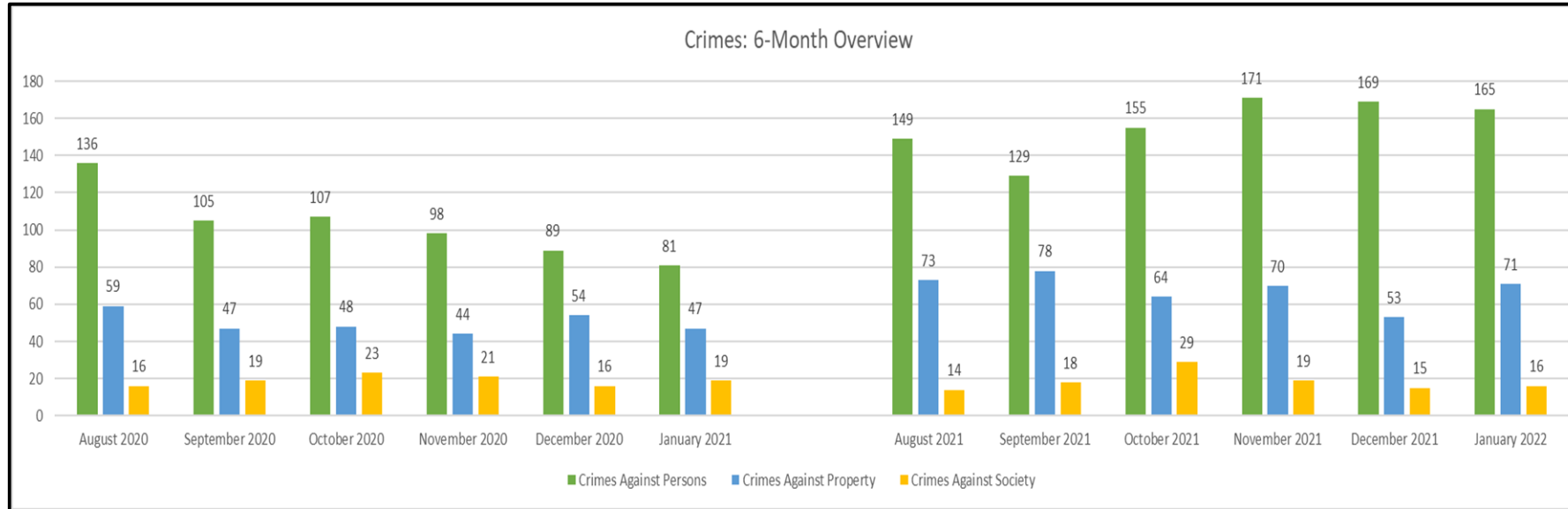
Six Months	Aug-20-Jan-21	Aug-21-Jan-22	% Change
	97,143,877	128,937,348	32.73%

Annual	Feb-20-Jan-21	Feb-21-Jan-22	% Change
	200,162,487	233,171,558	16.49%

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JANUARY 2022

Attachment F



**Violent and Property Crimes
January 2022**

Attachment F

VIOLENT CRIMES	1/01/2022 TO 1/31/2022	12/01/2021 TO 12/31/2021	% Change	12/01/2021 TO 12/31/2021	11/01/2021 TO 11/30/2021	% Change	1/01/2022 TO 1/31/2022	1/01/2021 TO 1/31/2021	% Change	1/01/2022 TO 1/31/2022	1/01/2020 TO 1/31/2020	% Change
Homicide	1	0	N/A	0	1	-100.0%	1	1	0.0%	1	0	N/A
Rape	0	0	0.0%	0	0	0.0%	0	1	-100.0%	0	4	-100.0%
Robbery	24	41	-41.5%	41	23	78.3%	24	15	60.0%	24	23	4.3%
Agg Assault	33	29	13.8%	29	36	-19.4%	33	17	94.1%	33	23	43.5%
Agg Assault on Operator	0	4	-100.0%	4	5	-20.0%	0	2	-100.0%	0	0	0.0%
TOTAL VIOLENT	58	74	-21.6%	74	65	13.8%	58	36	61.1%	58	50	16.0%
PROPERTY CRIMES	1/01/2022 TO 1/31/2022	12/01/2021 TO 12/31/2021	% Change	12/01/2021 TO 12/31/2021	11/01/2021 TO 11/30/2021	% Change	1/01/2022 TO 1/31/2022	1/01/2021 TO 1/31/2021	% Change	1/01/2022 TO 1/31/2022	1/01/2020 TO 1/31/2020	% Change
Burglary	3	0	N/A	0	0	0.0%	3	0	N/A	3	1	200.0%
Larceny	35	31	12.9%	31	42	-26.2%	35	22	59.1%	35	45	-22.2%
Bike Theft	2	6	-66.7%	6	2	200.0%	2	1	100.0%	2	7	-71.4%
Motor Vehicle Theft	2	2	0.0%	2	1	100.0%	2	1	100.0%	2	3	-33.3%
TOTAL PROPERTY	42	39	7.7%	39	45	-13.3%	42	24	75.0%	42	56	-25.0%
TOTAL PART 1	100	113	-11.5%	113	110	2.7%	100	60	66.7%	100	106	-5.7%

This table summarizes Violent Crimes and Property Crimes, which make up Part 1 Crimes.

Los Angeles Police Department Transit Services Division

ARREST DEMOGRAPHIC

01/01/2022 - 01/31/22

PREMISE	MALE					FEMALE			TOTAL
	BLK	HISP	WHI	OTH	TOTAL MALE	BLK	NATIVE AMER	TOTAL FEMALE	
RED LINE	13	3	4	0	0	1	0	1	21
WILSHIRE / VERMONT	3	0	1	0	4	0	0	0	4
7TH & METRO CTR	3	0	0	0	3	0	0	0	3
HOLLYWOOD / VINE	1	1	1	0	3	0	0	0	3
UNION STATION	0	1	0	0	1	1	0	1	2
VERMONT / SUNSET	2	0	0	0	2	0	0	0	2
NORTH HOLLYWOOD	0	1	1	0	2	0	0	0	2
PERSHING SQUARE	2	0	0	0	2	0	0	0	2
7TH & METRO CTR	1	0	0	0	1	0	0	0	1
VERMONT / BEVERLY	0	0	1	0	1	0	0	0	1
WESTLAKE MACARTHUR PARK	1	0	0	0	1	0	0	0	1
UNION STATION	4	3	1	0	8	2	2	4	12
UNION STATION	4	3	1	0	8	2	2	4	12
BUS	1	4	0	0	5	3	0	3	8
BUS	1	4	0	0	5	3	0	3	8
ORANGE LINE	3	1	0	0	4	0	0	0	4
NORTH HOLLYWOOD	2	1	0	0	3	0	0	0	3
CHATSWORTH	1	0	0	0	1	0	0	0	1
SILVER LINE	1	0	1	1	3	0	0	0	3
HARBOR GATEWAY TRANSIT CTR	1	0	0	1	2	0	0	0	2
MANCHESTER	0	0	1	0	1	0	0	0	1
BLUE LINE	0	1	0	0	1	2	0	2	3
PICO	0	1	0	0	1	2	0	2	3
GOLD LINE	1	1	0	1	3	0	0	0	3
MARIACHI PLAZA	1	1	0	0	2	0	0	0	2
HERITAGE WAY	0	0	0	1	1	0	0	0	1
PURPLE LINE	0	1	0	0	1	1	0	1	2
WILSHIRE / NORMANDIE	0	1	0	0	1	0	0	0	1
CIVIC CENTER / GRAND PARK	0	0	0	0	0	1	0	1	1
EXPO LINE	1	0	0	0	1	0	0	0	1
EXPO / WESTERN	1	0	0	0	1	0	0	0	1
TOTAL	24	14	6	2	46	9	2	11	57
% OF MONTHLY TOTAL	42.1%	24.6%	10.5%	3.5%	80.7%	15.8%	3.5%	19.3%	100.0%

Los Angeles Sheriff's Department - Transit Services Bureau
 Arrestee Information for the Month of January 2022
 01/01/2022 - 01/31/2022

Premise	Female				Total Female	Male				Total Male	Total Arrest
	Black	Hispanic	Other	White		Black	Hispanic	Other	White		
L-Line - Sierra Madre Villa	0	0	0	0	0	1	1	0	1	3	3
L-Line - Arcadia	0	0	0	0	0	1	0	0	1	2	2
L-Line - Monrovia	0	0	0	0	0	0	0	0	0	0	0
L-Line - Duarte	0	0	0	0	0	0	0	0	0	0	0
L-Line - Irwindale	0	0	0	1	1	0	1	0	0	1	2
L-Line - Azusa Downtown	0	0	0	0	0	0	1	1	0	2	2
L-Line - APU/Citrus College	0	1	0	0	1	0	5	0	0	5	6
J-Line - Carson	0	0	0	0	0	0	0	0	0	0	0
J-Line - El Monte	0	0	0	0	0	0	0	0	0	0	0
Bus	6	2	0	0	8	7	12	0	7	26	34
Total	9	5	0	3	17	23	40	1	18	82	99

Long Beach Police Department - Metro Transportation Detail

Arrestee Demographic Stats - January 2022

2/15/22

Crimes Against Persons	Arr/Cite	Gender	Ethnicity	Age	Station	Unhoused
Battery	Cite	M	B	45	Downtown Long Beach Stn	Yes
Assault; Not Firearm	Arr	F	B	30	Downtown Long Beach Stn	Yes


Crimes Against Property	Arr/Cite	Gender	Ethnicity	Age	Station	Unhoused

Crimes Against Society	Arr/Cite	Gender	Ethnicity	Age	Station	Unhoused
Carry Concealed Dirk or Dagger	Arr	M	H	27	Downtown Long Beach Stn	Yes

Monthly Update on Transit Safety & Security Performance

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

MARCH 17, 2022

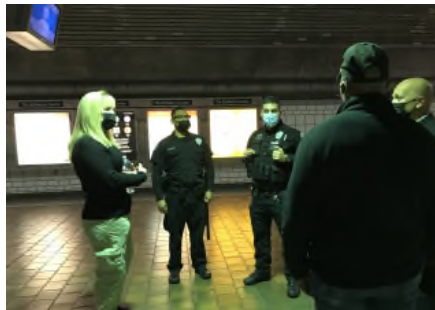


Crime Stats

VIOLENT CRIMES	January 2022	December 2021	% Change	December 2021	November 2021	% Change	January 2022	January 2021	% Change	January 2022	January 2020	% Change
Homicide	1	0	N/A	0	1	-100.0%	1	1	0.0%	1	0	N/A
Rape	0	0	0.0%	0	0	0.0%	0	1	-100.0%	0	4	-100.0%
Robbery	24	41	-41.5%	41	23	78.3%	24	15	60.0%	24	23	4.3%
Agg Assault	33	29	13.8%	29	36	-19.4%	33	17	94.1%	33	23	43.5%
Agg Assault on Op	0	4	-100.0%	4	5	-20.0%	0	2	-100.0%	0	0	0.0%
TOTAL VIOLENT	58	74	-21.6%	74	65	13.8%	58	36	61.1%	58	50	16.0%

PROPERTY CRIMES	January 2022	December 2021	% Change	December 2021	November 2021	% Change	January 2022	January 2021	% Change	January 2022	January 2020	% Change
Burglary	3	0	N/A	0	0	0.0%	3	0	N/A	3	1	200.0%
Larceny	35	31	12.9%	31	42	-26.2%	35	22	59.1%	35	45	-22.2%
Bike Theft	2	6	-66.7%	6	2	200.0%	2	1	100.0%	2	7	-71.4%
Motor Vehicle Theft	2	2	0.0%	2	1	100.0%	2	1	100.0%	2	3	-33.3%
TOTAL PROPERTY	42	39	7.7%	39	45	-13.3%	42	24	75.0%	42	56	-25.0%
TOTAL PART 1	100	113	-11.5%	113	110	2.7%	100	60	66.7%	100	106	-5.7%

System Tour & Security Safety Bulletin



- Chief Safety Officer, Gina Osborn, and SSLE staff toured the rail system on Feb 23rd to have a first-hand view of the safety conditions.
- First issue of the weekly Transit Security Safety Bulletin was released on Feb 24th and included the following topics: reporting emergencies, incidents, and concerns.
- Chief Gina Osborn conducted a ride along with Operations schedule checkers on March 9th.

SSLE Programs and Outreach Efforts



On the Move
RIDERS PROGRAM
VIRTUAL

Get with the tech!
Join Metro's On the Move Riders Program in partnership with Cyber Seniors for a series of app and mobile device training webinars for iPhone and Android users.

Transit Watch App February 15-17, 2022 10am	TAP LA App March 15-18, 2022 10am	Metro Micro App April 12-14, 2022 10am

- **Human Trafficking Awareness Month Lunch & Learn:** SSLE hosted a webinar designed to increase awareness for human trafficking during the week of the Super Bowl.
- **On the Move Riders Program – Cyber Seniors Series:** Ongoing program designed to educate seniors on how to safely ride the Metro system, as well as how to use resources such as the TAP, Transit, and Transit Watch apps.
- **Super Bowl Security Plan:** SSLE worked in conjunction with LAPD, LASD, LBPD, RMI International, TSA, and local entities to provide security across the Metro system for both the Super Bowl in Inglewood and the Super Bowl Experience in Downtown L.A.
- **New Law Enforcement Contract Services SOW:** Posted for public comment on March 8th, closes on April 7th

Analytics-Led: Data Points for Consideration

- BOC/ROC Incident Reports (Code 2 Calls)
- Bus & Rail CAD (Computer Aided Dispatch)
- CCATS(Customer Concerns Analysis Tracking System)
- CCTV(Closed-Circuit Television) Camera Feeds
- Code of Conduct Citations
- Customer and Employee Surveys
- Dispatch Calls for Service
- E-Tel/P-Tel
- Emergency Management Panels
- Emergency Trip Station Switch Alerts
- Homeless Outreach
- Intrusion Alarms and Alerts
- Joint Regional Intelligence Center (JRIC)
- Law Enforcement Crime Statistics
- Law Enforcement Service Request Form
- Mystery Rider Program
- Passenger Intercom on the Train
- Ridership
- Social Media
- Station Lighting
- TAP Card
- Transit Ambassador Program Feedback
- Transit Watch App
- TSA Intelligence from ST(Surface Transportation) and PT-ISAC(Public Transportation Information Sharing & Analysis Center)