



## Board Report

**File #:** 2022-0500, **File Type:** Informational Report

**Agenda Number:**

### OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE

**SEPTEMBER 15, 2022**

**SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY**

**ACTION: RECEIVE AND FILE**

#### **RECOMMENDATION**

RECEIVE AND FILE Public Safety Report.

#### **ISSUE**

Metro's main priority is to provide a safe experience for riders and a safe work environment for employees. As noted in the 2021 Public Safety Survey, safety is a top concern for riders - about four-in-ten respondents who have reduced their Metro ridership cited their safety (not related to COVID) as a reason. Metro is researching, listening, and reassessing current safety programs, and launching new safety initiatives. This report provides a status update on these public safety initiatives.

#### **BACKGROUND**

Metro's mission is to provide a world-class transportation system that enhances the quality of life for all who live, work and play within LA County. Metro has implemented several non-law enforcement initiatives aimed at improving public safety, as well as providing riders with the tools to report crime and foster an environment where they are empowered to look out for themselves and each other. The Chief Safety Office continues to incorporate information from surveys, customer complaints, and physical security assessments, amongst others, to analyze a wide array of safety-related issues. Using this information, Metro will formulate solutions to problems, anticipates future issues, and develops programs and initiatives for areas needing improvement.

#### **DISCUSSION**

The Chief Safety Office is responsible for the strategic and cohesive deployment of Transit Security, private security, and law enforcement personnel. Through their collaboration, they focus on increasing their presence in the system, protecting Metro riders, employees, and infrastructure, and conducting fare and code enforcement. Furthermore, the Chief Safety Office oversees safety programs and tools such as the *Respect the Ride* pilot, the Transit Watch app, the Public Safety Advisory Committee, and other efforts that are responsive to the security needs of riders and employees. The following initiatives outline the status of existing programs and the research efforts

for new initiatives.

## **RESPECT THE RIDE PILOT**

Metro launched the Respect the Ride pilot at 7<sup>th</sup> & Metro Station on April 4, 2022. The mission is to use a multi-layered and comprehensive approach to increase safety and enhance the customer experience on the Metro system. PATH homeless outreach, custodians, Transportation Supervisors, Facilities Maintenance, Street Teams, Blue Shirts, Transit Security Officers, law enforcement, and TAP fare personnel work collaboratively to accomplish this goal.

Prior to the gates opening at our Respect the Ride stations, the PATH homeless outreach teams connect unhoused individuals with services and housing. Blue Shirts stand at the fare machines and assist riders with purchasing TAP cards, explain how to use the Transit app - Metro's official app - to plan transit trips and get real-time arrival estimates for buses and trains and provide information on Metro's Low-Income Fare and Easy (LIFE) Program. In addition, Metro Street Teams hand out masks.

Transit Security Officers have also been taking an "Inside Out" approach by riding the Red Line trains, providing visibility, and conducting fare and code of conduct compliance. Contract security officers were also deployed and have been providing guard presence near the ancillary entrances/doors.

The multi-layered approach between all Metro departments to increase safety has resulted in a dramatic change to include:

- According to Operations Management, custodians feel safer while conducting their duties. A detailed daily cleaning at 7<sup>th</sup> & Metro has transitioned to general maintenance.
- Staff's observational reports of loitering and unhoused sheltering on the system have decreased significantly.
- PATH Teams have handed out over 1,000 hygiene bags to unhoused individuals and have connected hundreds to housing resources.

The Respect the Ride efforts continue at Union Station and 7th/Metro Station. The program was recently expanded to MacArthur Park Station on August 15, 2022. This deployment is expected to last 30 days, Monday through Friday, from 6:30 am to 8:00 pm.

## **OPERATOR SAFETY**

### *Bus/Rail Operator Assaults and Bus Boardings*

In July, there were a total of seventeen (17) assaults on bus/rail operators, with eleven (11) assaults occurring in LAPD's jurisdiction and six (6) assaults occurring in LASD's jurisdiction. Furthermore, there were 17,154 bus boardings by LAPD officers and 4,001 bus boardings by LASD deputies.

The problem locations for the eleven assaults in LAPD's jurisdiction have been identified through

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daily analysis. The assaults on bus operators were committed by different suspects and four of the suspects were arrested. Currently, there are no crime trends or patterns that have been identified by LAPD and LASD.

#### *LAPD's Transit Services Division's (TSD) Special Problems Unit (SPU) Deployment*

LAPD Transit Services Division's Special Problems Unit was tasked and deployed to address assaults committed against bus operators on July 11, 2022. The Operations department provided a list of 10 top bus lines having a high number of assaults and ridership recorded from a 16-month extraction period. In addition, a Tactical Operations plan was prepared by LAPD Transit Services Division and the Special Problems Unit was deployed to 9 out of the 10 lines identified. The mission concluded on July 25, 2022. It was discovered that the majority of Operator concerns were mainly focused on issues and disruptive behavior related to Metro's Customer Code of Conduct violations and fare evasion. Some of those disruptive behaviors or Customr Code of Conduct violations, such as having an open container, overlap as penal code violations and were addressed by law enforcement. However, addressing Code of Conduct violations and fare evasion would require the deployment of Transit Security Officers on the bus system.

In support of this effort, the Chief Safety Officer participated in a quarterly operations meeting at divisions to hear from bus operators directly about their safety concerns. As a result of their feedback, SSLE initiated the Respect the Ride Bus Officers Pilot on August 31<sup>st</sup> and placed Transit Security Officers on two bus lines to conduct fare enforcement.

## **UPDATES ON SAFETY PROGRAMS**

### *Security Operations Control*

The Security Control room at Union Station Gateway is in the process of being reconfigured and upgraded. The operational functionality will improve its usefulness and streamline its current operation. From the manufacturer's perspective, the current technical equipment has reached its end of life. The computers are over ten years old and will be replaced with current Metro standard computers. In addition, the video monitoring system does not lend itself well to swiftly switching and sharing views of notable situations.

The Security Operations Control (SOC) is essential for Transit Security operations. This upgrade will allow access to live video from anywhere Metro has cameras including our mobile platform. All archived videos can be accessed to review situations where video recording is critical for operations. In addition, Transit Security can run dispatch operations on behalf of the USG Emergency Operations Center when needed. The SOC is the coordination center for all task management and workflow for the Transit Security department. As such, it is vital for emergency and special events that the SOC be equipped with technology and equipment that efficiently and effectively drive Metro's coordination efforts. Technological upgrades to the SOC will allow Metro to achieve its top priority, which is the safety of our riders and employees. The System Security and Law Enforcement department is working continuously to ensure our customers and employees can ride and work safely, without fear, 100% of the time. The project's scope will be conducted in three phases and is scheduled to be completed by the end of the calendar year.

### *CCTV Upgrades*

Metro is working on a Genetec prototype software solution to install 100 licenses to integrate with existing B Line station cameras. Genetec is a video management system (VMS) that seamlessly controls all video operations and allows rapid response to emerging situations within a single, modular platform. The Genetec VMS will allow users to efficiently manage and prioritize events such as critical area protection, perimeter protection, unauthorized access, and persons of interest.

### *Deployment Assessment: Ancillary Door Operations*

In response to the security requests received from our frontline staff and to prevent ancillary intrusion/hatch alarms, on Friday, July 29, 2022, and Monday, August 1, 2022, contract security services (RMI) began to post contract security officers at all ancillary doors at the Red Line Westlake/MacArthur Park Station and Wilshire/Vermont Station respectively. The posting of contract security officers at every ancillary door is in response to excessive amounts of “hatch alarm” calls, trespasser calls, ancillary intrusion alarms, and clean-up requests. The contract security officers are posted at the ancillary doors 24 hours a day, seven days a week. Posting contract security officers at each ancillary door is a collaborative effort between Metro Transit Security, Facilities Maintenance, Maintenance and Engineering, Rail Communications, and several other Metro departments to ensure we are being responsive to our frontline workers’ requests.

### *City/County Prosecutors*

Staff recently received notice that a Deputy District Attorney and a Los Angeles City Attorney have been assigned to Metro. As a result, our law enforcement partners can report to these Metro-designated attorneys for all Metro employee assaults. In addition, in coordination with the Metro Office of Inspector General, we are working on getting exclusion orders on repeat criminal and code of conduct offenders. This will also increase safety for our riders and employees.

### *NARCAN Program*

Metro is pursuing a program that will properly train and equip Metro Transit Security Department personnel with NARCAN, so they can safely intervene when responding to a medical emergency of an opioid overdose. In August, staff met with CORE (Connecting to Opportunities for Recovery and Engagement) Center Services (LA County Department of Public Health) to discuss the potential of utilizing their services to implement a Transit Security NARCAN program. Following discussions, CORE requested an email outlining Metro’s needs/requests, which will be forwarded to their medical director for consideration. A response/update is still pending. Once approved, a timeline will be provided, and the next steps.

Furthermore, staff contacted LASD about initiating a NARCAN training program for Transit Security. A request to formalize an MOU was sent. Metro is awaiting a response; if approved, the process will take about 5-6 weeks to start training all Transit Security personnel. We will include a status update on this initiative when more information becomes available.

## **OFFICER HIGHLIGHTS**

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On July 28, 2022, LAPD officers assigned to Union Station observed a group of approximately 15 individuals who appeared to look lost as they walked back and forth inside the station. The officers approached the group and asked if they could assist them. While speaking with the group, officers learned that the group was Amish and had traveled to California from Ohio to seek “life-saving” medical treatment for one of their family members. The family had traveled across the country by train and were now attempting to locate transportation to the hospital. Realizing the family’s unfamiliarity with the area and our public transportation system, the officers offered to assist the family by providing them transportation to their destination.

## **COMMUNITY ENGAGEMENT**

### *Public Safety Advisory Committee (PSAC)*

In August, PSAC held one (1) General Committee meeting, one (1) Non-Law Enforcement Alternatives ad-hoc subcommittee meeting, and two (2) working sessions. The following recommendations were developed and discussed in these meetings: Public Safety Analytics & Bias-Free Policing Policies and Onboard Bus Safety Strategies (Attachment A). Furthermore, during both working sessions, committee members had the opportunity to provide feedback on future committee processes, lessons learned, as well as refining goals, and objectives.

## **EQUITY PLATFORM**

Metro has been exploring new safety programs, including those beyond policing, to provide safe and clean transit service to riders. For example, NARCAN for Transit Security will equip officers with NARCAN, a life-saving drug. As a result, officers can intervene as bystanders with this extra layer of protection to assist individuals in need of immediate emergency treatment.

In recognition of leveraging our technology to enhance safety, the CCTV software upgrade initiative is a non-law enforcement alternative from which employees and riders can benefit. The CCTV software will help employees recognize emerging situations and prioritize events that compromise safety in the transit system. In addition, it will improve our customer service and response time.

## **NEXT STEPS**

Staff will continue to monitor our law enforcement partners, private security, and Transit Security performance, monitor crime stats, and adjust deployment as necessary.

## **ATTACHMENTS**

Attachment A - Onboard Bus Safety Strategies Recommendations  
Attachment B - August 17, 2022, PSAC General Meeting Minutes  
Attachment C - Systemwide Law Enforcement Overview July 2022  
Attachment D - MTA Supporting Data July 2022  
Attachment E - Transit Police Summary July 2022

Attachment F - Monthly, Bi-Annual, Annual Comparison July 2022

Attachment G - Violent, Prop, and Part 1 Crimes July 2022

Attachment H - Demographics Data July 2022

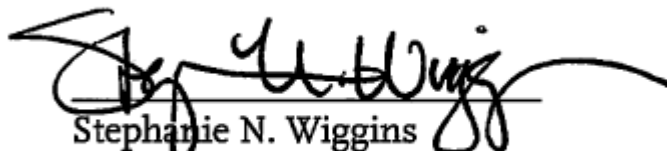
Attachment I - Bus & Rail Operator Assaults July 2022

Attachment J - Sexual Harassment Crimes July 2022

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Stephanie N. Wiggins  
Chief Executive Officer

## Public Safety Advisory Committee

Prepared by the PSAC Facilitator Team

# MEMO

**Date:** August 26th, 2022

**To:** Metro Office of the Chief Executive Officer

**From:** Public Safety Advisory Committee (PSAC)

**Re:** Outcomes from the August 17th, 2022, General Committee meeting - Recommendations on Onboard Bus Safety Strategies

During the August 17th, 2022, Public Safety Advisory Committee (PSAC) meeting, the advisory body held a vote to approve the following:

- A proposal to approve the draft [Recommendations on Onboard Bus Safety Strategies](#).

Below is a summary of the committee action:

- PSAC voted to approve a modified version of the Recommendations on Onboard Bus Safety Strategies. The vote was 9 “yes,” 0 “no,” and 0 “abstain” votes (Link: [Approved Recommendations on Onboard Bus Safety Strategies](#))

## Proposal to Approve Recommendations on Onboard Bus Safety Strategies

The committee voted to approve a modified version of the recommendations. The final text is linked above, with modifications highlighted in green. The final text included the following modifications:

- Modify “deploy bus operators in pairs” to “use a buddy system that deploys vehicle operators with additional staffing support.”
- Add “LA County” as a potential partner to serve “unincorporated areas.”
- Add a recommendation calling for “modifications to the operator panic button.”
  - Additionally, members requested that this item be a “lower priority when compared to staffing and rider environment improvements.”

# Recommendations on Onboard Bus Safety Strategies

## About these Recommendations

This document lays out the Public Safety Advisory Committee's (PSAC, the committee) recommendations for strategies to improve bus operator and passenger safety on Metro. During internal focus groups and staff interviews, bus operators expressed concerns about their safety in the system, particularly after 3:00 p.m. and during nighttime service. Operators also reported that Code of Conduct violations are frequent and often go unaddressed. In response, Metro's board has allocated \$3M for onboard safety strategies, including CCTV, increased staff presence, and improved emergency communications protocols. The following recommendations include opportunities to improve bus operator security through non-law enforcement alternatives and other staffing solutions. The document also identifies opportunities to implement improvements to the design of buses and on-system communications infrastructure.

## A Note on Deployment & Data

PSAC understands that the lines chosen for deployment of these onboard bus safety strategies will be primarily determined by the number of bus operator assaults, with additional consideration given to the number of Code of Conduct and fare enforcement violations. The committee recommends that Metro consider additional factors including the following: reviewing incident reports for contextual information on rider and operator assaults, bus service reliability and timing, and vehicle conditions in their analysis. Metro should review incident reports to understand the factors influencing assaults on drivers and passengers (e.g., inability to pay fares, passengers experiencing mental distress, etc.). They should use this context to determine the appropriate staffing response (e.g., considering fare-free options, enhanced presence, and flexible deployment of mental health service providers, etc.). Additionally, Metro should prioritize customer experience enhancements on priority bus lines, focusing on enhancing reliability, delivering excellent customer service, providing real-time information, and ensuring cleanliness on vehicles and at stops.

## Expanding the Scope of Public Safety Considerations

PSAC recommends that Metro considers customer experience, service improvements, and fareless transit programs as interventions that improve public safety on buses. Looking beyond the traditional security methods of staffing, physical interventions, and communication, focusing on improved service and rider satisfaction will greatly improve safety outcomes in the system. With fare collection being a key point of contention between riders and operators, the committee endorses a fareless transit program to eliminate that point of conflict. Additionally, this policy will assist low-income riders – the primary users of Metro transit – by improving access to jobs and recreation. Metro bus riders are more numerous and ride more miles than rail riders, at almost a 4:1 disparity during 2021.<sup>1</sup> Given that bus riders make up the core of Metro service, the agency should continue to prioritize working with local jurisdictions to implement bus-only lanes and dedicate internal resources for vehicle deep cleaning to meet the needs of their core ridership.

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<sup>1</sup> Metro Ridership. (n.d.). Retrieved August 10, 2022, from <https://isotp.metro.net/MetroRidership/YearOverYear.aspx>



## Staffing Strategies

PSAC has articulated the following recommendations to improve and expand staffing on Metro's bus routes. These recommendations will enhance safety for riders and operators and foster a rider culture as outlined in PSAC's [Mission, Vision, Values](#), and [Code of Conduct](#) documents:

- **Increased Staff Presence:** Currently, Metro's contract law enforcement partners deploy teams of officers to ride buses that are deemed priority safety concerns. However, these partners lack the resources to sufficiently cover the system. In keeping with PSAC's long-term vision to shift funding from law enforcement to non-law enforcement alternatives, the committee has identified opportunities to add Metro staff presence on buses to improve operator and rider safety.

PSAC recommends that Metro deploys a combination of the following solutions as appropriate: transit ambassadors, homeless outreach teams, mental health crisis response teams, unarmed Metro transit security officers, [and](#) social service providers. Increased uniformed staff presence can alleviate the stress felt by operators and reduce Code of Conduct violations. These employees can also act as a liaison between law enforcement in emergencies. [Metro may consider utilizing a "buddy system," where vehicle operators are consistently accompanied by a staff member from the applicable partner named above. In this "buddy system," those partners would be present throughout the driver's shift, rather than responding to incidents.](#)

Additionally, Metro's recruitment efforts for these positions should focus on reaching people who live in the communities served by priority bus lines, individuals involved with the justice system, veterans, and people facing barriers to employment.

- **Staff Training:** PSAC highlighted the need for staff on the system to be culturally competent, trained in de-escalation techniques, familiar with Metro's security ecosystem, and aware of how they interface with law enforcement. Cultural competency means that staff should be recruited from (or have an understanding of) the communities these bus lines serve. See recommendation #8 "[Acknowledging context for vulnerable transit riders](#)" from the Code of Conduct recommendations for further information on how the experience of public safety on transit differs for different population groups. To this end, the committee recommends that onboard bus staff are well-trained in de-escalation techniques that can be utilized in tense situations. Staff must also have a full understanding of Metro's security system and the roles of non-law enforcement alternatives and non-contracted law enforcement. Staff must be able to easily assess a situation and deploy the proper resources as needed.
- **Increased Partnerships with Cities and the County:** The Metro system extends through many cities across LA County. Recently, certain cities indicated their interest in partnering with Metro on contracted law enforcement duties. Rather than utilizing these cities' resources as law enforcement, PSAC recommends exploring partnerships between Metro and these cities to provide non-law enforcement staffing solutions. These partnerships would increase local staff presence along Metro's bus lines without expanding the law enforcement services from LAPD and LASD. [Additionally, Metro may consider partnering with LA County to provide services specifically for unincorporated areas.](#)
- **Customer-Centric Workforce:** Metro should train and foster a workforce with a strong culture of providing excellent customer service. However, this approach will only be achieved through high-quality jobs that offer competitive wages.

## Physical Intervention Strategies

Making improvements to the environment on the bus and at stops will help improve safety and comfort for riders and operators. PSAC has articulated the following recommendations as physical interventions to improve onboard bus safety:

- **Improved Rider Environment:** The environment onboard a bus will impact the way riders interact with each other and the Metro system. Maintaining a clean bus can reduce anxiety and discomfort among riders, leading to improved perceptions of safety. PSAC also recommends that Metro improve the environment at bus stops to alleviate stress among riders; this includes well-maintained bus stops that have adequate lighting, shade structures, and benches.
- **Panic Button Modifications:** To modify the existing panic button for bus operators, Metro may consider including features that alert waiting bus riders, partners responding to incidents, and other relevant parties to incidents occurring on the vehicle. This could occur through messages on the bus destination sign, signal lights, or other visual notifications. It is important that these modifications do not exacerbate the unfolding situation and should be designed accordingly. However, the committee would like this strategy to be considered a lower priority than staffing and rider environment improvements.

## Communication Strategies

PSAC has prioritized building a positive relationship between the public and Metro as a key safety strategy. PSAC has articulated the following recommendations as communication strategies to improve onboard bus safety and improve customer service:

- **Service Alerts:** PSAC has noted there have been instances of buses passing riders at bus stops because they are full. This may result in unhappy passengers when the next available bus arrives, increasing the likelihood of an incident. PSAC recommends developing or utilizing an existing application or alert system that will notify riders ahead of time whether a bus is unable to take on more passengers. Additionally, when a bus is unavailable, PSAC recommends offering an alternative mode of transport for riders (e.g., Metro Micro) to use.
- **Public Campaigns:** PSAC has highlighted an opportunity for Metro to build stronger relationships with bus riders through public campaigns and outreach. This includes getting to know routine commuters on bus lines to start a “Get to Know Your Rider” campaign. Additionally, PSAC recommends establishing a reward system by enabling Metro staff and security to recognize riders that are courteous and helpful. Through positive messaging and reinforcement, Metro can emphasize that bus safety is a collective responsibility.

# Metro Public Safety Advisory Committee

## General Committee Meeting #32

### Meeting Summary

Wednesday, August 17<sup>th</sup>, 2022

5:00 – 7:00 p.m.

#### I. Call to Order

##### a. **Zoom Meeting Protocols**

- i. Facilitator Richard France called the meeting to order. Facilitator Dryjanski announced that Spanish and American Sign Language interpretation services would be available during the meeting.

##### b. **Agenda**

- i. Facilitator France reviewed the agenda for the meeting.

##### c. **Roll Call**

**Present:** Andrea Urmanita, Darryl Goodus, Glenda Murrell, Maricela de Rivera, Chauncey Smith, Esteban Gallardo, Scarlett de Leon, Clarence Davis, Constance Strickland, Florence Annang, Glenda Murrell, Mohammad Tajsar

**Absent:** Raul Gomez, Jessica Kellogg, Jose Raigoza, Sabrina Howard, Charles Hammerstein, Ma'ayan Dembo, Ashley Ajayi

##### d. **Approval of Meeting Minutes for 07/20/22**

- i. Committee members voted to approve the meeting minutes for the July 20<sup>th</sup>, 2022, General Committee meeting.
- ii. The meeting minutes were approved unanimously.

#### II. General Public Comment

The facilitators opened public comment. No comments were provided.

#### III. Discussion Items

##### **Item 1: ACT-LA Activation Event Announcement**

Scarlett de Leon (Alliance for Community Transit LA & PSAC) provided an overview of ACT-LA's upcoming event. The event is being held in partnership with Metro and LA County Supervisor Holly Mitchell's office.

- a. **Context setting:** Member De Leon provided an overview of the activation event. Located at the Compton station, the event will demonstrate community safety strategies through temporary environmental design strategies. It will also feature other tactics endorsed by PSAC such as station programming, public education campaigns, the presence of social services, notification of

- job opportunities, and other care-centered spatial tactics.
- b. Transit Ambassadors:** Metro staff shared that transit ambassadors will not be able to join the activation, but Metro will be providing “blue shirt” security staff instead.
  - c. Expanding program:** Member Garcia asked if the group was interested in conducting these events in other supervisorial districts.
    - i. Member De Leon replied that the goal is to have activations in every district but currently the organization needs to identify additional capacity and funding.
  - b. Volunteers:** Members Tajsar and Annang shared that they plan to volunteer to participate in the activation.

## **Item 2: Vote on the Public Safety Analytics and Bias-Free Policing Policy Recommendations**

Committee members voted to approve these recommendations from the Non-Law Enforcement Alternatives ad-hoc committee.

- a. Context Setting:** Facilitator Dryjanski noted that the recommendations were discussed and modified during the 7/20 General Committee meeting but were not approved because the committee did not have the attendance to reach a simple majority in a vote.
- b. Voting Action**
  - i. The committee voted to approve the modified recommendations on Metro’s Public Safety Analytics and Bias-Free Policing Policy:
    - 1. Yes: 10 votes No: 0 votes Abstain: 0 votes
    - 2. The recommendations were approved.

## **Item 3: Transit Ambassadors Update**

Committee members received an update on the status of Metro’s new transit ambassador program.

- a. Context Setting:** Metro staff Gina Osborn provided an overview of Metro’s new transit ambassador program. The program will have a phased launch this fall. PSAC’s recommendations played a key role in the development of the ambassador’s training curriculum.
- b. Discussion:** Committee members provided feedback on the pilot transit ambassador program.
  - i. **Ambassador Safety and Protocol:** Member Davis asked if PSAC could view uniform mockups. He also asked for more information on Metro’s plans for ensuring ambassador safety.
    - 1. Metro staff replied that they are exploring designating any assault on Metro staff as a felony. They also indicated that staff would provide an update on uniforms when possible.
  - ii. **Contracting and Supervision:** Member Tajsar asked for clarification on what party – Metro or the subcontractor – will oversee hiring and transit ambassador supervision.
    - 1. Metro Staff responded the transit ambassador program will be supervised by the

- Customer Experience team at Metro. Regarding hiring, the subcontractor manages hiring but Metro has the authority to dismiss workers that do not meet Metro's standards.
2. Member Tajsar requested that Metro share recruitment opportunities for the transit ambassador program with PSAC members to aid by publicizing the job postings to their networks.
- iii. **Pilot Region:** Member de Rivera asked whether there is a location or region that is targeted to deploy the program or if it will be launched systemwide.
1. Metro staff replied that deployment areas are still being determined but they highlighted areas where the Respect the Ride program is occurring as key locations. They added that ambassadors may also be deployed at the Crenshaw Line opening.
  2. Additionally, Member de Rivera noted that the committee's goal for ambassadors is to improve safety for riders of color. She hopes the program will not lead to increased policing for these communities.
- iv. **Ambassador Communication with Security Staff:** Member Garcia asked Metro staff about the process for transit ambassadors to communicate with other Metro security personnel when confronted with a situation beyond their capacity i.e., a violent incident.
1. Metro staff replied that as part of the agency's multi-layered approach, Metro will train ambassadors to be knowledgeable of the appropriate security partner to call in those instances.
- v. **Customer Experience Headquarters:** Member Davis suggested having a customer experience location at the Crenshaw station to serve as a hub for community resources.
1. Metro staff shared the new Customer Experience chief Jennifer Vitas is working on improving the resources Metro offers.
- vi. **Funding for Transit Ambassadors Contractors:** Member Smith shared concerns that most of the program's funds are going to RMI International. He is concerned because the company offers armed security staff. He recommended that a larger portion of funding be awarded to the other subcontractor because they are working directly with community organizations.
1. Metro staff replied that transit ambassadors will not be armed. Additionally, they noted that RMI will be hiring new employees specifically for this program and will not be using the security staff they currently employ.
  2. Metro staff added that Strive Wellbeing, the other contractor, only proposed to provide coverage on rail stations/vehicles, whereas RMI will be providing coverage at all Metro locations, hence the difference in funding.
- vii. **Ambassador Schedules:** Member Annang asked for more information on the proposed schedules for ambassadors.
1. Metro staff responded that there will be two shifts: 6 AM to 2 PM and 2 PM to 10

PM. For safety reasons, transit ambassadors will not be deployed overnight.

2. Member Annang also asked how riders will be able to identify where ambassadors are stationed as the program rolls out.
  - a. Metro staff replied that they have not discussed whether the deployment schedule for ambassadors will be publicized, but they will consider that possibility.
- viii. **Deployment & Mental Health Services:** Member Goodus commented that he hopes the ambassador's deployment will be determined through an equitable process to ensure that stations in need are not overlooked. He also shared that he hopes mental health services will be supporting ambassadors.
- ix. **Ambassador Schedule:** Member Davis suggested Metro revisit the scheduling for ambassador shifts. Citing his experience as a security guard, he noted that 2-10 PM is a difficult time for workers and that may lead to low-performing staff.
  1. Member Murrell suggested an earlier start time of 4 AM, citing this as the time when she experiences the most incidents where additional staff is needed.

#### **Item 4: Onboard Bus Safety Strategies Recommendations**

Members discussed and voted to approve the Onboard Bus Safety Strategies Recommendations. Developed in the Non-Law Enforcement Alternatives ad hoc committee, these recommendations propose strategies to improve bus operator and passenger safety on Metro buses.

- a. **Context Setting:** Facilitator France reviewed the key themes of the recommendations, including a focus on operator safety, additional data requests to inform care-centered deployment of these strategies, and an expansion of what measures contribute to public safety on buses.
- b. **Discussion:** Committee members provided feedback on the recommendations and offered modifications for the final draft of recommendations.
  - i. **Emergency Buttons:** Member Davis recommended there be different buttons available to operators for medical reasons and other emergencies. He added that the buttons could also correspond to a lighting system outside of the bus or train that signals responding staff the type of emergency on board.
    1. Metro staff confirmed there is an SOS button available for operators.
    2. Member Murrell shared that there is a "Call the Police" alert that is visible outside of trains and buses when prompted by drivers in an emergency. She also shared that drivers already have two-way radio that is used to call dispatch for medical emergencies.
  - ii. **Operator Teams:** Member Garcia asked about the practicality of deploying operators in pairs given current staffing shortages. He also asked if Metro could partner with LA County to better serve unincorporated areas.
    1. Member Murrell shared that operators already go out in pairs in the morning, and she appreciates having a partner to split responsibilities.

- iii. **Funding Priorities:** Member de Rivera expressed appreciation for the acknowledgment of Metro's budget constraints. Given this, she recommended that adding staff and expanding Metro's cleaning capacity should be a priority over an additional panic button.

**c. Public Comments**

- iv. No public comments were provided

**d. Proposal:** Facilitator Dryjanski put forward a proposal to approve the recommendations with the following modifications:

- i. Modify "deploy bus operators in pairs" to "use a buddy system that deploys vehicle operators with additional staffing support."
- ii. Add "LA County" as a potential partner to serve "unincorporated areas."
- iii. Add a recommendation calling for "modifications to the operator panic button" and note that members requested this item be "lower priority when compared to staffing and rider environment improvements."

**e. Voting action**

- i. The committee voted to approve the modified recommendations on Metro's bus safety strategies:
  - 1. Yes: 9 votes No: 0 votes Abstain: 0 votes
  - 2. The item was approved.

#### IV. General Public Comment

General public comment was taken.

- a. A commentator recommended that PSAC use more accessible language in their documents to reach participants with different reading comprehension levels.
- b. A commentator urged Metro to improve cleanliness on trains and platforms.
- c. A commentator asked for more information on the uniforms used by transit ambassadors, to ensure riders with disabilities can identify ambassadors.
  - i. Metro staff took the commenter's contact info and will reach out with more information.

#### v. Adjournment

- a. Meeting adjourned at 7:02 p.m.

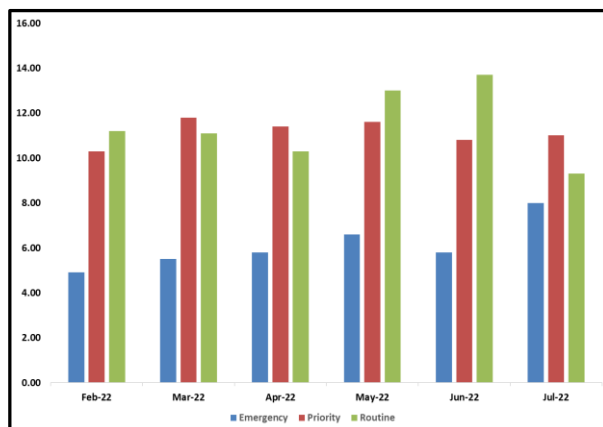
# SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

## JULY 2022

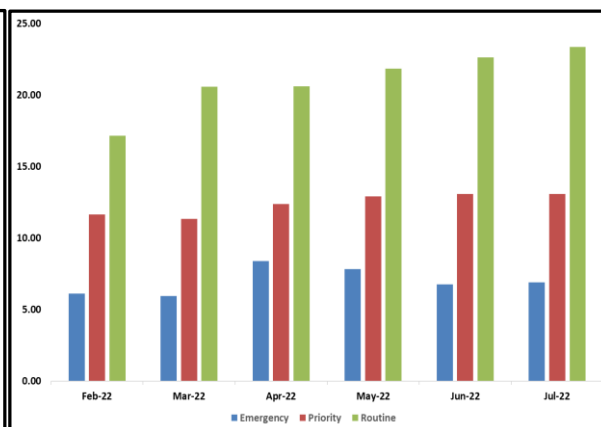
### Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPd to respond to Emergency, Priority, and Routine calls

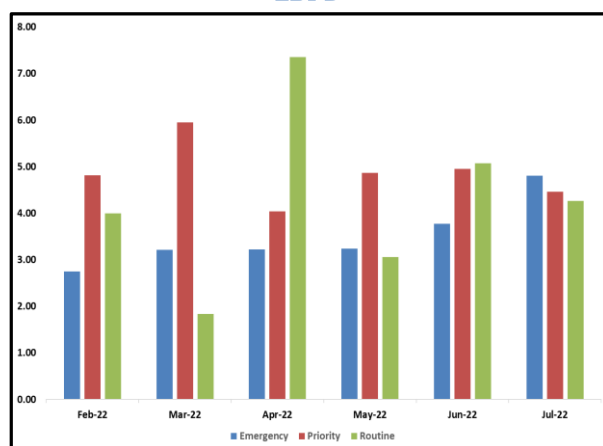
**LAPD**



**LASD**



**LBPd**

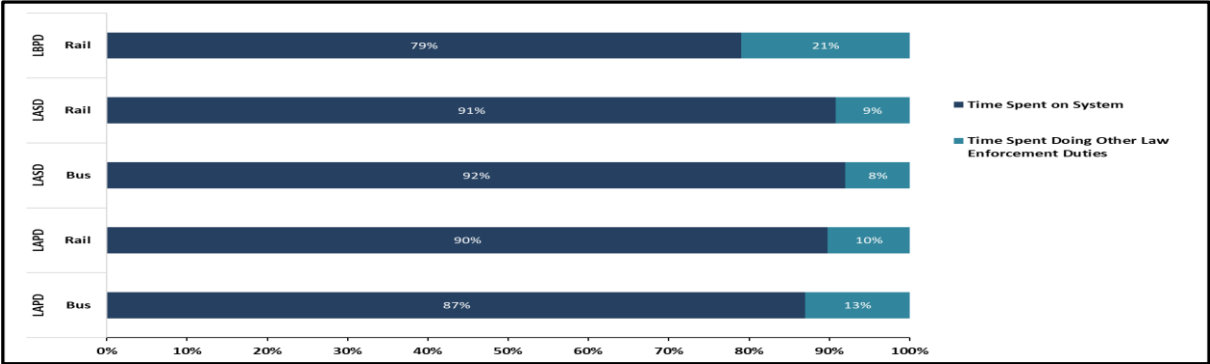




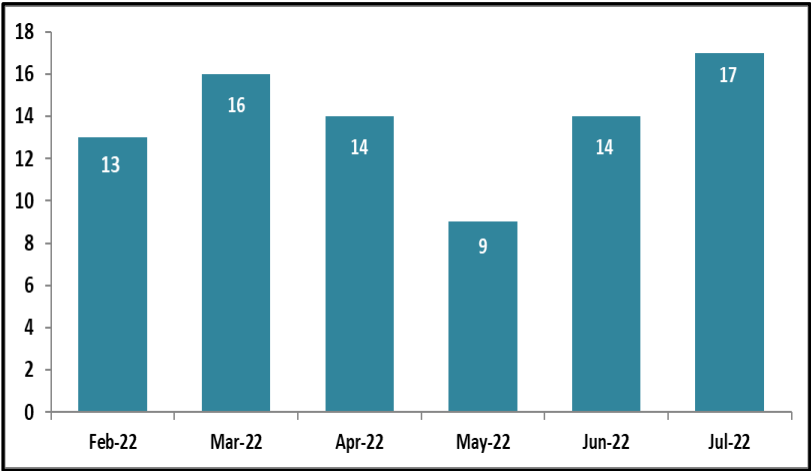
# SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

## JULY 2022

Percentage of Time Spent on the System



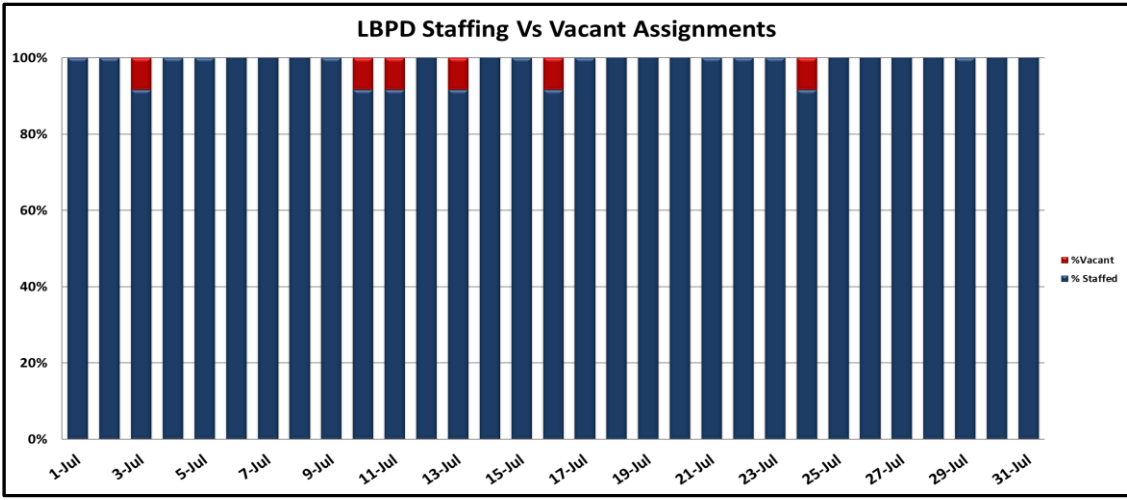
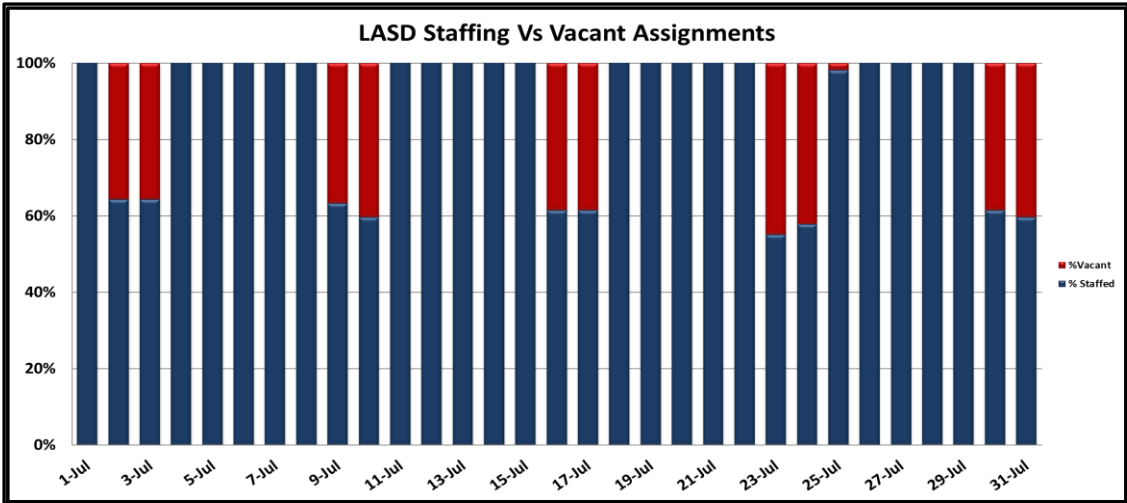
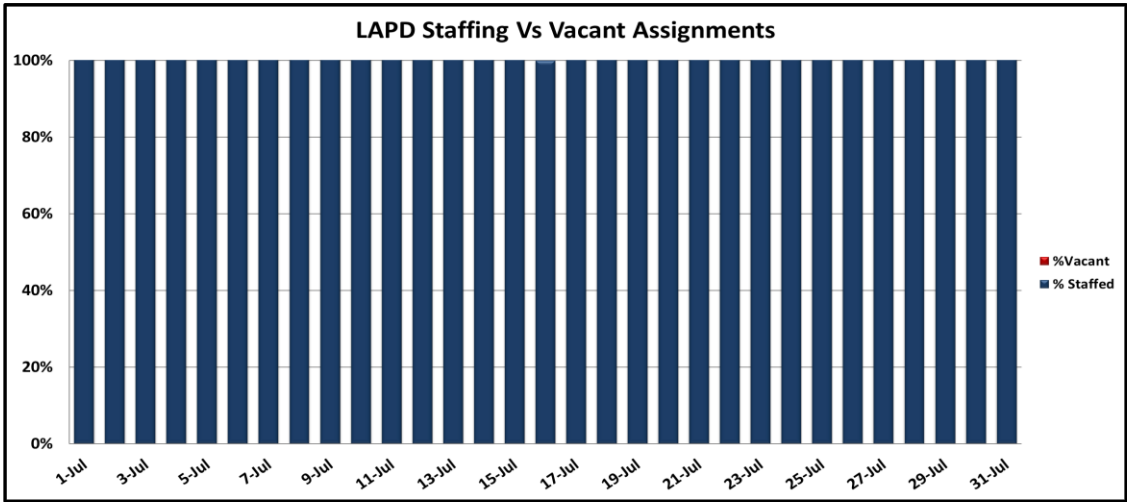
Bus Operator Assaults



SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

JULY 2022

Ratio of Staffing Levels vs Vacant Assignments

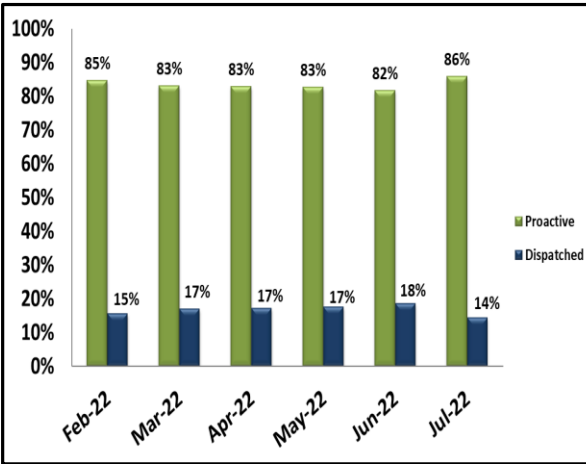


# SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

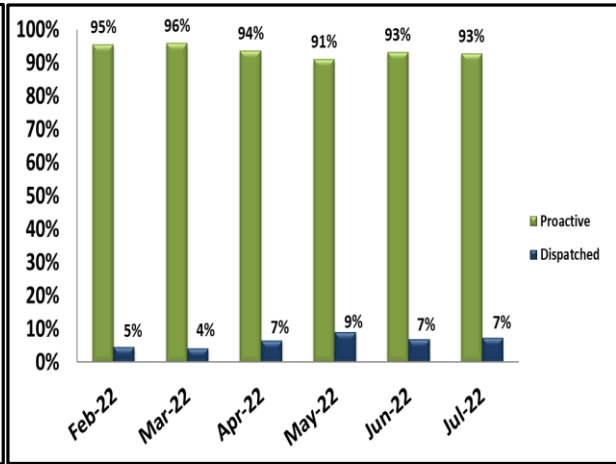
JULY 2022

## Ratio of Proactive vs Dispatched Activity

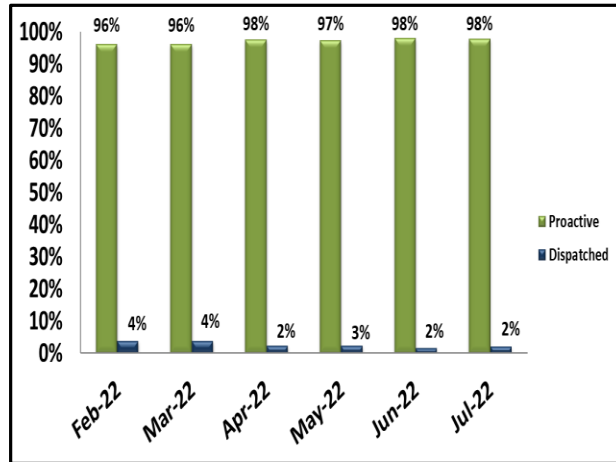
### LAPD



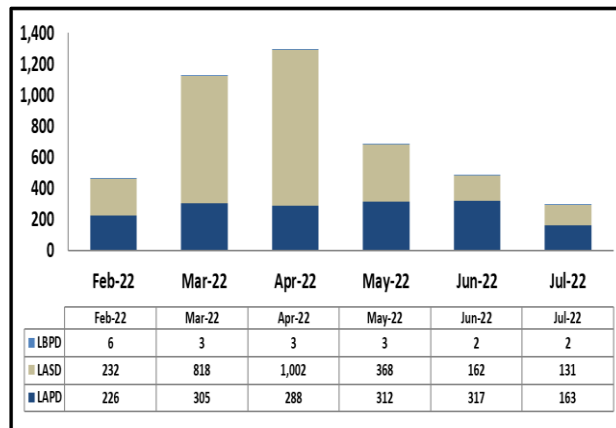
### LASD



### LBPB



## Grade Crossing Operations



### Grade Crossing Operation Locations July:

1. Blue Line Stations (172)
2. Expo Line Stations (92)
3. Gold Line Stations (32)

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPd	FYTD
Homicide	0	0	0	1
Rape	0	0	0	1
Robbery	3	3	1	59
Aggravated Assault	1	3	0	74
Aggravated Assault on Operator	0	0	0	0
Battery	1	6	0	100
Battery Rail Operator	0	0	0	1
Sex Offenses	0	1	0	13
SUB-TOTAL	5	13	1	249
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPd	FYTD
Burglary	0	0	0	6
Larceny	2	4	0	58
Bike Theft	0	1	0	4
Motor Vehicle Theft	0	0	0	3
Arson	0	0	0	3
Vandalism	0	5	2	46
SUB-TOTAL	2	10	2	120
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPd	FYTD
Weapons	0	0	0	12
Narcotics	0	6	0	33
Trespassing	0	0	0	5
SUB-TOTAL	0	6	0	50
TOTAL	7	29	3	419

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	1	1	0	11
Pico	0	1	0	20
Grand/LATTC	2	0	0	12
San Pedro St	1	0	0	12
Washington	0	0	0	31
Vernon	1	0	0	13
Slauson	4	0	1	26
Florence	2	0	1	21
Firestone	1	1	1	34
103rd St/Watts Towers	0	0	0	9
Willowbrook/Rosa Parks	1	5	3	82
Compton	0	2	0	23
Artesia	2	1	0	37
Del Amo	3	1	0	22
Wardlow	1	0	0	11
Willow St	0	1	0	10
PCH	0	0	0	6
Anaheim St	0	0	0	7
5th St	0	0	0	2
1st St	0	0	0	1
Downtown Long Beach	0	1	0	19
Pacific Av	0	0	0	9
Blue Line Rail Yard	0	0	0	1
Total	19	14	6	419

ARRESTS				
AGENCY	LAPD	LASD	LBPd	FYTD
Felony	1	35	3	145
Misdemeanor	0	239	1	633
TOTAL	1	274	4	778

CITATIONS				
AGENCY	LAPD	LASD	LBPd	FYTD
Other Citations	0	52	4	273
Vehicle Code Citations	0	0	11	674
TOTAL	0	52	15	947

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPd	FYTD
Routine	7	71	9	1033
Priority	20	118	43	1,947
Emergency	1	17	43	403
TOTAL	28	206	95	3,383

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPd
Dispatched	4%	6%	2%
Proactive	96%	94%	98%
TOTAL	100%	100%	100%

PERCENTAGE OF TIME ON THE RAIL SYSTEM	
Blue Line-LAPD	90%
Blue Line-LASD	87%
Blue Line-LBPd	79%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPd	FYTD
Washington St	42	0	0	469
Flower St	23	0	0	188
103rd St	2	0	0	10
Wardlow Rd	0	0	2	67
Pacific Ave.	0	0	0	0
Willowbrook	0	26	0	682
Slauson	0	4	0	108
Firestone	0	7	0	143
Florence	0	13	0	256
Compton	0	19	0	552
Artesia	0	20	0	590
Del Amo	0	13	0	293
Long Beach Blvd	1	0	0	1
TOTAL	68	102	2	3,359

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	4
Robbery	0	0	44
Aggravated Assault	1	4	22
Aggravated Assault on Operator	0	0	1
Battery	0	6	30
Battery Rail Operator	0	0	1
Sex Offenses	0	0	7
SUB-TOTAL	1	10	110
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	0	4	26
Bike Theft	0	0	1
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	0	1	38
SUB-TOTAL	0	5	67
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	2	9
Narcotics	0	3	12
Trespassing	0	1	5
SUB-TOTAL	0	6	26
TOTAL	1	21	203

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	0	15
Douglas	0	1	0	4
El Segundo	1	0	0	6
Mariposa	2	0	0	7
Aviation/LAX	0	0	0	7
Hawthorne/Lennox	0	0	0	16
Crenshaw	2	0	1	24
Vermont/Athens	0	2	0	16
Harbor Fwy	1	0	0	14
Avalon	0	0	0	11
Willowbrook/Rosa Parks	0	0	0	24
Long Beach BI	1	1	4	23
Lakewood BI	0	0	0	9
Norwalk	4	1	1	27
Total	11	5	6	203

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	10	63
Misdemeanor	1	42	109
TOTAL	1	52	172

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	55	199
Vehicle Code Citations	71	7	167
TOTAL	71	62	366

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	3	116	1,589
Priority	16	76	972
Emergency	0	12	124
TOTAL	19	204	2,685

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	11%
Proactive	84%	89%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	91%
Green Line-LASD	95%

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	1
Robbery	3	0	61
Aggravated Assault	0	0	51
Aggravated Assault on Operator	0	0	0
Battery	2	0	65
Battery Rail Operator	0	0	2
Sex Offenses	0	0	5
SUB-TOTAL	5	0	185
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	7	0	86
Bike Theft	0	0	2
Motor Vehicle Theft	0	0	0
Arson	0	0	1
Vandalism	1	0	16
SUB-TOTAL	8	0	105
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	4
Narcotics	0	0	2
Trespassing	1	1	5
SUB-TOTAL	1	1	11
TOTAL	14	1	301

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	0	0	0	5
Pico	0	0	0	3
LATTC/Ortho Institute	0	0	0	8
Jefferson/USC	0	2	1	14
Expo Park/USC	0	1	0	14
Expo/Vermont	1	1	0	22
Expo/Western	2	1	0	51
Expo/Crenshaw	1	3	0	34
Farmdale	0	0	0	13
Expo/La Brea	0	0	0	27
La Cienega/Jefferson	1	0	0	14
Culver City	0	0	0	14
Palms	0	0	0	4
Westwood/Rancho Park	0	0	0	7
Expo/Sepulveda	0	0	0	13
Expo/Bundy	0	0	0	5
26th St/Bergamot	0	0	0	5
17th St/SMC	0	0	0	10
Downtown Santa Monica	0	0	1	38
Expo Line Rail Yard	0	0	0	0
Total	5	8	2	301

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	1	34
Misdemeanor	0	9	36
TOTAL	0	10	70

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	10	62
Vehicle Code Citations	0	0	2
TOTAL	0	10	64

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	11	62	858
Priority	54	29	976
Emergency	6	9	115
TOTAL	71	100	1,949

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	11%	14%
Proactive	89%	86%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	89%
Expo Line-LASD	93%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Exposition Blvd	86	0	580
Santa Monica	N/A	6	678
Culver City	N/A	0	94
TOTAL	86	6	1,352

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	1	2
Rape	0	5
Robbery	5	64
Aggravated Assault	8	131
Aggravated Assault on Operator	0	0
Battery	17	229
Battery Rail Operator	0	3
Sex Offenses	2	39
<b>SUB-TOTAL</b>	<b>33</b>	<b>473</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	1	1
Larceny	16	134
Bike Theft	0	6
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	11	77
<b>SUB-TOTAL</b>	<b>28</b>	<b>218</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	5	48
<b>SUB-TOTAL</b>	<b>5</b>	<b>48</b>
<b>TOTAL</b>	<b>66</b>	<b>739</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	3	80
Misdemeanor	4	82
<b>TOTAL</b>	<b>7</b>	<b>162</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	11	71
Vehicle Code Citations	6	43
<b>TOTAL</b>	<b>17</b>	<b>114</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	21	306
Priority	161	2,125
Emergency	12	186
<b>TOTAL</b>	<b>194</b>	<b>2,617</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
<b>TOTAL</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	7	0	0	76
Civic Center/Grand Park	0	2	0	30
Pershing Square	1	5	0	53
7th St/Metro Ctr	2	2	0	66
Westlake/MacArthur Park	9	2	2	97
Wilshire/Vermont	4	1	0	61
Wilshire/Normandie	1	0	0	7
Vermont/Beverly	2	2	1	45
Wilshire/Western	1	2	1	18
Vermont/Santa Monica	2	2	0	42
Vermont/Sunset	1	0	0	23
Hollywood/Western	0	1	0	32
Hollywood/Vine	0	4	0	35
Hollywood/Highland	3	0	0	45
Universal City/Studio City	0	1	0	35
North Hollywood	0	4	1	73
Red Line Rail Yard	0	0	0	0
<b>Total</b>	<b>33</b>	<b>28</b>	<b>5</b>	<b>738</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	89%

LEGEND
Los Angeles Police Department

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	1
Robbery	1	2	20
Aggravated Assault	0	0	21
Aggravated Assault on Operator	0	0	0
Battery	0	0	33
Battery Rail Operator	0	0	1
Sex Offenses	0	1	10
<b>SUB-TOTAL</b>	<b>1</b>	<b>3</b>	<b>86</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	0	3	33
Bike Theft	0	1	9
Motor Vehicle Theft	0	0	3
Arson	0	0	1
Vandalism	0	2	42
<b>SUB-TOTAL</b>	<b>0</b>	<b>6</b>	<b>90</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	2
Narcotics	0	0	13
Trespassing	0	0	11
<b>SUB-TOTAL</b>	<b>0</b>	<b>1</b>	<b>26</b>
<b>TOTAL</b>	<b>1</b>	<b>10</b>	<b>202</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	8	62
Misdemeanor	1	82	251
<b>TOTAL</b>	<b>1</b>	<b>90</b>	<b>313</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	91	355
Vehicle Code Citations	2	1	39
<b>TOTAL</b>	<b>2</b>	<b>92</b>	<b>394</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	7	185	2,144
Priority	25	109	1,501
Emergency	3	14	151
<b>TOTAL</b>	<b>35</b>	<b>308</b>	<b>3,796</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	8%
Proactive	83%	92%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	1	0	15
Azusa Downtown	0	0	0	12
Irwindale	1	0	0	11
Duarte/City of Hope	1	0	0	10
Monrovia	1	1	0	13
Arcadia	0	0	0	13
Sierra Madre Villa	0	0	1	22
Allen	0	0	0	5
Lake	0	1	0	10
Memorial Park	0	0	0	10
Del Mar	0	1	0	4
Fillmore	0	1	0	7
South Pasadena	0	0	0	4
Highland Park	0	0	0	6
Southwest Museum	0	0	0	10
Heritage Square	0	0	0	4
Lincoln/Cypress	0	0	0	3
Chinatown	0	0	0	5
Union Station	0	0	0	10
Little Tokyo/Arts Dist	0	0	0	0
Pico/Aliso	0	0	0	4
Mariachi Plaza	1	0	0	5
Soto	0	0	0	6
Indiana (both LAPD & LASD)	0	1	0	3
Maravilla	0	0	0	2
East LA Civic Ctr	0	0	0	2
Atlantic	0	0	0	6
<b>Total</b>	<b>4</b>	<b>6</b>	<b>1</b>	<b>202</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Gold Line-LAPD	90%
Gold Line-LASD	88%

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
Marmion Way	1	0	310
Arcadia Station	0	3	193
Irwindale	0	9	372
Monrovia	0	2	164
City of Pasadena	0	4	671
Magnolia Ave	0	0	8
Duarte Station	0	0	237
City Of Azusa	0	3	370
South Pasadena	0	2	98
City Of East LA	0	0	636
Figueroa St	8	0	205
<b>TOTAL GOAL= 10</b>	<b>9</b>	<b>23</b>	<b>3,264</b>

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department



MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	8
Aggravated Assault	1	15
Aggravated Assault on Operator	0	0
Battery	0	15
Battery Bus Operator	0	4
Sex Offenses	0	1
SUB-TOTAL	1	43
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	5
Bike Theft	0	1
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	3
SUB-TOTAL	0	9
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	1	52

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	11
Misdemeanor	0	7
TOTAL	0	18

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	49	418
Vehicle Code Citations	217	1,224
TOTAL	266	1,642

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	11
Priority	4	85
Emergency	0	1
TOTAL	4	97

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
TOTAL	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	0	9
Laurel Canyon	0	0	0	2
Valley College	0	0	0	0
Woodman	0	0	0	2
Van Nuys	0	0	0	7
Sepulveda	0	0	0	4
Woodley	0	0	0	1
Balboa	1	0	0	4
Reseda	0	0	0	6
Tampa	0	0	0	1
Pierce College	0	0	0	2
De Soto	0	0	0	2
Canoga	0	0	0	4
Warner Center	0	0	0	0
Sherman Way	0	0	0	2
Roscoe	0	0	0	2
Nordhoff	0	0	0	2
Chatsworth	0	0	0	2
Total	1	0	0	52

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	88%

LEGEND
Los Angeles Police Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	1
Robbery	0	0	2
Aggravated Assault	0	0	5
Aggravated Assault on Operator	0	0	0
Battery	0	0	5
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	0	0	13
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	6
Bike Theft	0	0	1
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	0	0	7
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	1
Trespassing	0	0	1
SUB-TOTAL	0	0	2
TOTAL	0	0	22

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	1
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	3
Downtown	0	0	0	1
37th St/USC	0	0	0	0
Slauson	0	0	0	3
Manchester	0	0	0	2
Harbor Fwy	0	0	0	6
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	6
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	0	0	0	22

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	5
Misdemeanor	0	0	15
TOTAL	0	0	20

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	11	0	456
Vehicle Code Citations	140	0	1,456
TOTAL	151	0	1,912

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	2	42
Priority	1	3	48
Emergency	0	0	6
TOTAL	1	5	96

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	15%	3%
Proactive	85%	97%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	91%
Silver Line- LASD	90%

Los Angeles Police Department
Los Angeles County Sheriff's Department

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	1
Robbery	6	1	71
Aggravated Assault	6	10	124
Aggravated Assault on Operator	1	2	40
Battery	23	7	307
Battery Bus Operator	10	4	123
Sex Offenses	2	0	24
SUB-TOTAL	48	24	691
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	3
Larceny	8	1	137
Bike Theft	1	0	21
Motor Vehicle Theft	0	1	8
Arson	0	0	0
Vandalism	3	3	98
SUB-TOTAL	12	5	267
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	2	14
Narcotics	0	3	63
Trespassing	0	1	8
SUB-TOTAL	0	6	85
TOTAL	60	35	1,043

LASD's Crimes per Sector		
Sector		FYTD
Westside	2	47
San Fernando	0	14
San Gabriel Valley	5	65
Gateway Cities	18	131
South Bay	10	105
Total	35	362

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	0	20
West Valley	3	14
North Hollywood	2	28
Foothill	2	13
Devonshire	0	7
Mission	0	12
Topanga	1	11
Central Bureau		
Central	9	89
Rampart	6	50
Hollenbeck	0	17
Northeast	1	28
Newton	7	43
West Bureau		
Hollywood	5	34
Wilshire	3	42
West LA	1	16
Pacific	0	17
Olympic	4	72
Southwest Bureau		
Southwest	9	79
Harbor	1	4
77th Street	6	63
Southeast	0	22
Total	60	681

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	3	13	129
Misdemeanor	3	72	547
TOTAL	6	85	676

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	89	814
Vehicle Code Citations	2	15	187
TOTAL	2	104	1,001

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	4	99	1,813
Priority	16	129	1,702
Emergency	3	15	182
TOTAL	23	243	3,697

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	2%
Proactive	81%	98%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	87%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# UNION STATION

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JULY 2022

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	2
Robbery	0	23
Aggravated Assault	5	31
Aggravated Assault on Operator	0	0
Battery	9	150
Battery Rail Operator	0	0
Sex Offenses	4	19
<b>SUB-TOTAL</b>	<b>18</b>	<b>225</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	1	6
Larceny	2	70
Bike Theft	0	9
Motor Vehicle Theft	0	2
Arson	0	0
Vandalism	4	31
<b>SUB-TOTAL</b>	<b>7</b>	<b>118</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	1	24
<b>SUB-TOTAL</b>	<b>1</b>	<b>24</b>
<b>TOTAL</b>	<b>26</b>	<b>367</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	2	72
Misdemeanor	8	104
<b>TOTAL</b>	<b>10</b>	<b>176</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	1	14
Vehicle Code Citations	0	15
<b>TOTAL</b>	<b>1</b>	<b>29</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	5	136
Priority	49	650
Emergency	7	43
<b>TOTAL</b>	<b>61</b>	<b>829</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	19%
Proactive	81%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT AT UNION STATION	
LOCATION	LAPD
Union Station	90%

LEGEND	
Los Angeles Police Department	

# Transit Police

## Monthly Crime Report



	2021	2022
	July	July
<b>CRIMES AGAINST PERSONS</b>		
Homicide	0	1
Rape	4	0
Robbery	24	25
Aggravated Assault	36	39
Aggravated Assault on Operator	2	3
Battery	61	71
Battery on Operator	6	14
Sex Offenses	12	10
<b>SUB-TOTAL</b>	<b>145</b>	<b>163</b>
<b>CRIMES AGAINST PROPERTY</b>		
Burglary	4	2
Larceny	32	47
Bike Theft	8	3
Motor Vehicle Theft	0	1
Arson	0	0
Vandalism	31	32
<b>SUB-TOTAL</b>	<b>75</b>	<b>85</b>
<b>CRIMES AGAINST SOCIETY</b>		
Weapons	1	5
Narcotics	10	12
Trespassing	4	10
<b>SUB-TOTAL</b>	<b>15</b>	<b>27</b>
<b>TOTAL</b>	<b>235</b>	<b>275</b>
<b>ENFORCEMENT EFFORTS</b>		
Arrests	134	541
Citations	210	845
Calls for Service	1,353	1,597



**Metro**

*To provide excellence in service and support*

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JULY 2022

Crimes

Monthly	System-Wide	Jul-21	Jul-22	% Change
	Crimes Against Persons	145	163	12.41%
	Crimes Against Property	75	85	13.33%
	Crimes Against Society	15	27	80.00%
	Total	235	275	17.02%

Six Months	System-Wide	Feb-21-Jul-21	Feb-22-Jul-22	% Change
	Crimes Against Persons	766	992	29.50%
	Crimes Against Property	371	517	39.35%
	Crimes Against Society	171	146	-14.62%
	Total	1,308	1,655	26.53%

Annual	System-Wide	Aug-20-Jul-21	Aug-21-Jul-22	% Change
	Crimes Against Persons	1,382	1,930	39.65%
	Crimes Against Property	670	926	38.21%
	Crimes Against Society	285	257	-9.82%
	Total	2,337	3,113	33.20%

Average Emergency Response Times

Monthly	Jul-21	Jul-22	Change in Seconds	% Change
	4:29	6:34	125	46.47%

Six Months	Feb-21-Jul-21	Feb-22-Jul-22	Change in Seconds	% Change
	4:18	5:32	74	28.68%

Annual	Aug-20-Jul-21	Aug-21-Jul-22	Change in Seconds	% Change
	4:37	5:08	31	11.19%

Bus Operator Assaults

Monthly	Jul-21	Jul-22	% Change
	8	17	112.50%

Six Months	Feb-21-Jul-21	Feb-22-Jul-22	% Change
	41	83	102.44%

Annual	Aug-20-Jul-21	Aug-21-Jul-22	% Change
	80	167	108.75%

Ridership

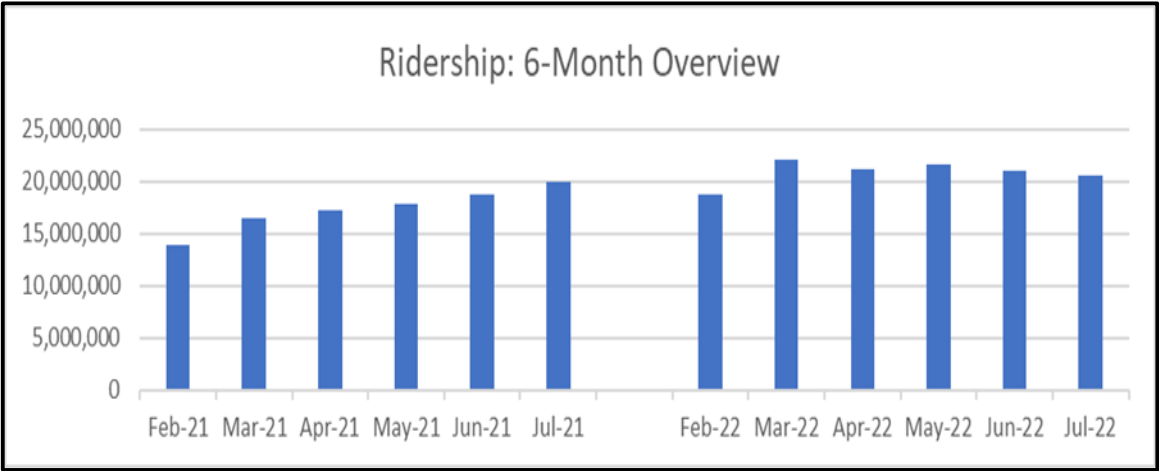
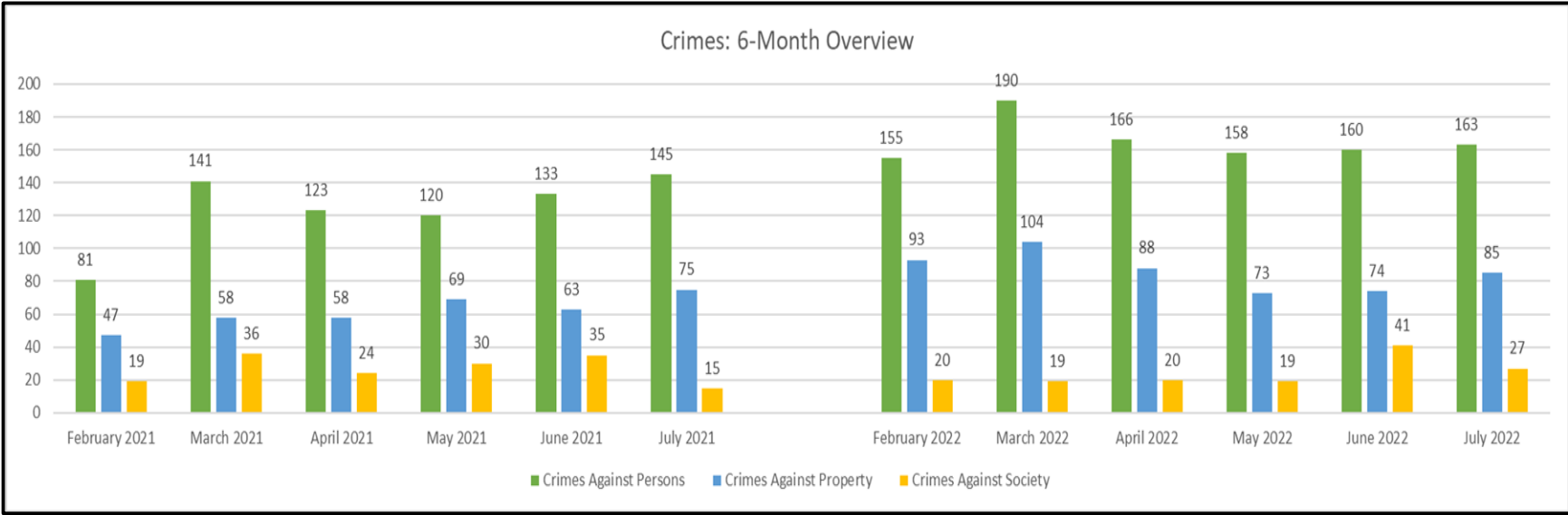
Monthly	Jul-21	Jul-22	% Change
	20,024,393	20,508,580	2.42%

Six Months	Feb-21-Jul-21	Feb-22-Jul-22	% Change
	104,234,210	125,173,967	20.09%

Annual	Aug-20-Jul-21	Aug-21-Jul-22	% Change
	201,378,087	254,111,315	26.19%

# MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

## JULY 2022



**Violent and Property Crimes  
July 2022**

<b>VIOLENT CRIMES</b>	<b>7/01/2022 TO 7/31/2022</b>	<b>6/01/2022 TO 6/30/2022</b>	<b>% Change</b>	<b>6/01/2022 TO 6/30/2022</b>	<b>5/01/2022 TO 5/31/2022</b>	<b>% Change</b>	<b>1/01/2022 TO 7/31/2022</b>	<b>1/01/2021 TO 7/31/2021</b>	<b>% Change</b>	<b>1/01/2022 TO 7/31/2022</b>	<b>1/01/2020 TO 7/31/2020</b>	<b>% Change</b>
Homicide	1	0	N/A	0	0	0.0%	2	2	0.0%	2	1	100.0%
Rape	0	1	-100.0%	1	2	-50.0%	8	9	-11.1%	8	5	60.0%
Robbery	25	35	-28.6%	35	30	16.7%	200	128	56.3%	200	134	49.3%
Agg Assault	41	39	5.1%	39	33	18.2%	266	206	29.1%	266	135	97.0%
Agg Assault on Operator	3	2	50.0%	2	3	-33.3%	19	9	111.1%	19	9	111.1%
<b>TOTAL VIOLENT</b>	<b>70</b>	<b>77</b>	<b>-9.1%</b>	<b>77</b>	<b>68</b>	<b>13.2%</b>	<b>495</b>	<b>354</b>	<b>39.8%</b>	<b>495</b>	<b>284</b>	<b>74.3%</b>
<b>PROPERTY CRIMES</b>	<b>7/01/2022 TO 7/31/2022</b>	<b>6/01/2022 TO 6/30/2022</b>	<b>% Change</b>	<b>6/01/2022 TO 6/30/2022</b>	<b>5/01/2022 TO 5/31/2022</b>	<b>% Change</b>	<b>1/01/2022 TO 7/31/2022</b>	<b>1/01/2021 TO 7/31/2021</b>	<b>% Change</b>	<b>1/01/2022 TO 7/31/2022</b>	<b>1/01/2020 TO 7/31/2020</b>	<b>% Change</b>
Burglary	2	1	100.0%	1	0	N/A	10	11	-9.1%	10	4	150.0%
Larceny	47	48	-2.1%	48	42	14.3%	333	198	68.2%	333	260	28.1%
Bike Theft	3	6	-50.0%	6	3	100.0%	30	27	11.1%	30	32	-6.3%
Motor Vehicle Theft	1	0	N/A	0	1	-100.0%	10	6	66.7%	10	9	11.1%
<b>TOTAL PROPERTY</b>	<b>53</b>	<b>55</b>	<b>-3.6%</b>	<b>55</b>	<b>46</b>	<b>19.6%</b>	<b>383</b>	<b>242</b>	<b>58.3%</b>	<b>383</b>	<b>305</b>	<b>25.6%</b>
<b>TOTAL PART 1</b>	<b>123</b>	<b>132</b>	<b>-6.8%</b>	<b>132</b>	<b>114</b>	<b>15.8%</b>	<b>878</b>	<b>596</b>	<b>47.3%</b>	<b>878</b>	<b>589</b>	<b>49.1%</b>

This table summarizes Violent Crimes and Property Crimes, which make up Part 1 Crimes.



## ARRESTEE DEMOGRAPHIC

07/01/2022 - 07/31/2022

CRIME TYPE	MALE					FEMALE		TOTAL	% oF TOTAL
	BLK	HISP	WHI	OTH	TOTAL	BLK	TOTAL		
RED LINE	13	5	1	0	19	0	0	19	46.3%
7TH & METRO CTR	4	1	0	0	5	0	0	5	12.2%
UNION STATION	3	1	1	0	5	0	0	5	12.2%
HOLLYWOOD / HIGHLAND	2	0	0	0	2	0	0	2	4.9%
WESTLAKE / MACARTHUR PK	2	0	0	0	2	0	0	2	4.9%
WILSHIRE / VERMONT	0	1	0	0	1	0	0	1	2.4%
VERMONT / BEVERLY	1	0	0	0	1	0	0	1	2.4%
HOLLYWOOD / VINE	0	2	0	0	2	0	0	4	9.8%
UNIVER CITY / STUDIO CITY	1	0	0	0	1	0	0	1	2.4%
UNION STATION	6	2	2	0	10	0	0	10	24.4%
BRT	4	1	0	0	5	1	1	6	14.6%
CENTRAL - BRT	2	0	0	0	2	1	1	3	7.3%
SOUTH - BRT	1	1	0	0	2	0	0	2	4.9%
WEST - BRT	1	0	0	0	1	0	0	1	2.4%
BLUE LINE	0	1	0	1	2	0	0	2	4.9%
VERNON	0	1	0	0	1	0	0	1	2.4%
JEFFERSON / USC	0	0	0	1	1	0	0	1	2.4%
PURPLE LINE	1	0	0	0	1	0	0	1	2.4%
WILSHIRE / NORMANDIE	1	0	0	0	1	0	0	1	2.4%
EXPO LINE	0	1	0	0	1	0	0	1	2.4%
EXPO / SEPULVEDA	0	1	0	0	1	0	0	1	2.4%
GREEN LINE	1	0	0	0	1	0	0	1	2.4%
HARBOR FRWY	1	0	0	0	1	0	0	1	2.4%
ORANGE LINE	0	1	0	0	1	0	0	1	2.4%
VAN NUYS	0	1	0	0	1	0	0	1	2.4%
TOTAL	25	11	3	1	40	1	1	41	100.0%
% of TOTAL	61.0%	26.8%	7.3%	2.4%	97.6%	2.4%	2.4%	100.0%	

ARREST TYPE	MALE					FEMALE		TOTAL
	BLK	HISP	WHI	OTH	TOTAL	BLK	TOTAL	
MISDEMEANOR	14	8	2	1	25	0	0	25
RED LINE	9	3	1	0	13	0	0	13
UNION STATION	3	2	1	0	6	0	0	6
BRT	1	1	0	0	2	0	0	2
EXPO LINE	0	1	0	0	1	0	0	1
BLUE LINE	0	0	0	1	1	0	0	1
GREEN LINE	1	0	0	0	1	0	0	1
ORANGE LINE	0	1	0	0	1	0	0	1
FELONY	10	2	1	0	13	1	1	14
RED LINE	4	1	0	0	5	0	0	5
UNION STATION	3	0	1	0	4	0	0	4
BRT	2	0	0	0	2	1	1	3
PURPLE LINE	1	0	0	0	1	0	0	1
BLUE LINE	0	1	0	0	1	0	0	1
INFRACTION	1	1	0	0	2	0	0	2
BRT	1	0	0	0	1	0	0	1
RED LINE	0	1	0	0	1	0	0	1
TOTAL	25	11	3	1	40	1	1	41
% of TOTAL	61.0%	26.8%	7.3%	2.4%	97.6%	2.4%	2.4%	100%

## Los Angeles Sheriff's Department - Transit Services Bureau

Arrestee Information for the Month of July 2022

07/01/2022 - 07/31/2022

Attachment H

Premise	Female				Total Female	Male				Total Male	Total Arrests
	Black	Hispanic	Other	White		Black	Hispanic	Other	White		
A-Line - Del Amo	0	0	0	0	0	1	2	0	0	3	3
A-Line - Artesia	2	2	0	1	5	4	6	0	4	14	19
A-Line - Compton	1	0	0	1	2	4	0	0	0	4	6
A-Line - Willowbrook	4	0	0	0	4	3	6	0	1	10	14
A-Line - Firestone	0	0	0	0	0	0	1	0	0	1	1
A-Line - Florence	1	0	0	0	1	4	3	0	0	7	8
A-Line - Slauson	0	5	0	0	5	1	3	0	1	5	10
C-Line - Redondo Beach	0	0	0	0	0	1	0	0	2	3	3
C-Line - Douglas	0	0	0	0	0	0	0	0	0	0	0
C-Line - El Segundo	0	0	0	0	0	0	0	0	0	0	0
C-Line - Mariposa	0	0	0	0	0	1	2	0	0	3	3
C-Line - Hawthorne	1	0	0	0	1	0	2	0	1	3	4
C-Line - Crenshaw	1	0	0	0	1	3	1	0	0	4	5
C-Line - Vermont	0	0	0	0	0	4	0	0	0	4	4
C-Line - Willowbrook	0	0	0	0	0	0	1	0	0	1	1
C-Line - Long Beach	0	0	0	3	3	5	9	0	1	15	18
C-Line - Lakewood	0	0	0	0	0	0	2	0	0	2	2
C-Line - Norwalk	0	2	0	0	2	2	8	0	0	10	12
E-Line - Culver City	0	0	0	0	0	0	0	0	0	0	0
E-Line - 26th/Bergamot	0	0	0	1	1	0	1	0	0	1	2
E-Line - 17th/SMC	0	0	0	0	0	0	0	0	0	0	0
E-Line - Downtown Santa Monica	0	0	0	0	0	5	0	0	3	8	8
L-Line - Atlantic	0	0	0	0	0	0	0	0	0	0	0
L-Line - East LA Civic Center	0	0	0	0	0	0	0	0	0	0	0
L-Line - Maravilla	0	0	0	0	0	0	0	0	0	0	0
L-Line - Indiana	0	0	0	0	0	0	3	0	0	3	3
L-Line - South Pasadena	0	0	0	0	0	0	0	0	0	0	0
L-Line - Fillmore	0	0	0	1	1	0	1	0	0	1	2
L-Line - Del Mar	0	0	0	0	0	1	0	0	0	1	1
L-Line - Memorial Park	0	0	0	0	0	1	0	0	1	2	2
L-Line - Lake	1	2	0	6	9	7	4	0	4	15	24
L-Line - Allen	0	0	0	0	0	2	0	0	0	2	2

## Los Angeles Sheriff's Department - Transit Services Bureau

Arrestee Information for the Month of July 2022

07/01/2022 - 07/31/2022

Attachment H

Premise	Female				Total Female	Male				Total Male	Total Arrest
	Black	Hispanic	Other	White		Black	Hispanic	Other	White		
L-Line - Sierra Madre Villa	1	0	0	1	2	9	6	1	6	22	24
L-Line - Arcadia	0	1	0	0	1	2	1	1	2	6	7
L-Line - Monrovia	0	1	0	0	1	1	5	0	0	6	7
L-Line - Duarte	0	1	0	0	1	1	3	0	0	4	5
L-Line - Irwindale	0	0	0	0	0	1	1	0	1	3	3
L-Line - Azusa Downtown	0	1	0	0	1	0	4	0	2	6	7
L-Line - APU/Citrus College	0	0	0	0	0	2	0	0	1	3	3
J-Line - Carson	0	0	0	0	0	0	0	0	0	0	0
J-Line - El Monte	0	0	0	0	0	0	0	0	0	0	0
Bus	5	6	0	7	18	17	35	0	15	67	85
Total	17	21	0	21	59	82	110	2	45	239	298

## Long Beach Police Department - Metro Transportation Detail

## Arrestee Demographic Stats - July 2022

8/15/22

Crimes Against Persons	Arr/Cite	Gender	Ethnicity	Age	Station	Unhoused
Robbery, Person	Arr	M	B	54	Wardlow Stn	No

Crimes Against Property	Arr/Cite	Gender	Ethnicity	Age	Station	Unhoused
Vandalism (\$400 or more)	Arr	M	B	38	Downtown Long Beach Stn	Yes

Crimes Against Society	Arr/Cite	Gender	Ethnicity	Age	Station	Unhoused
<i>Violation Parole</i>	<i>Arr</i>	<i>M</i>	<i>W</i>	<i>39</i>	<i>Willow Street Stn</i>	<i>Yes</i>
<i>Public Trans-Urinating/Defecating</i>	<i>Cite</i>	<i>M</i>	<i>B</i>	<i>46</i>	<i>Downtown Long Beach Stn</i>	<i>No</i>

## Long Beach Police Department - Metro Transportation Detail

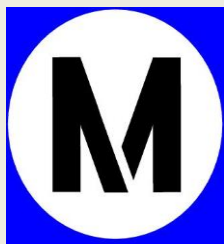
### Suspect Demographic Stats - July 2022

8/15/22

Crimes Against Persons	Suspect	Gender	Ethnicity	Age	Station	Unhoused

Crimes Against Property	Suspect	Gender	Ethnicity	Age	Station	Unhoused
Vandalism; Damage Property	Unk	Unk	Unk	Unk	Willow Parking Structure	Unk

Crimes Against Society	Suspect	Gender	Ethnicity	Age	Station	Unhoused

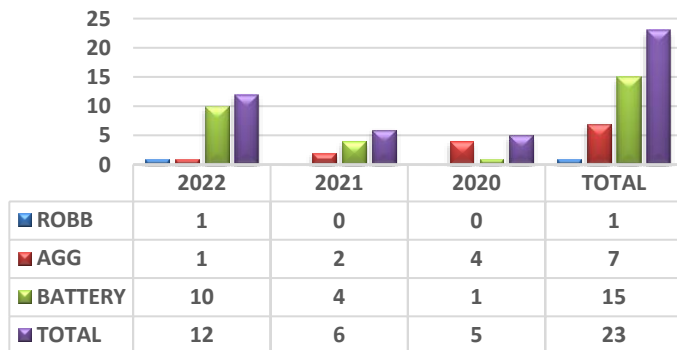


# Los Angeles Police Department - Transit Services Division Monthly Bus / Rail Operator Assault Recap Report

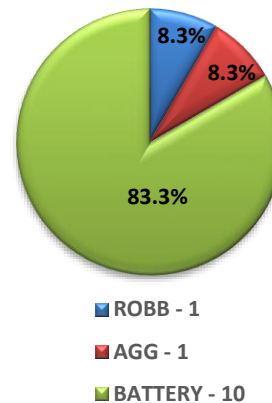
## JULY 2022



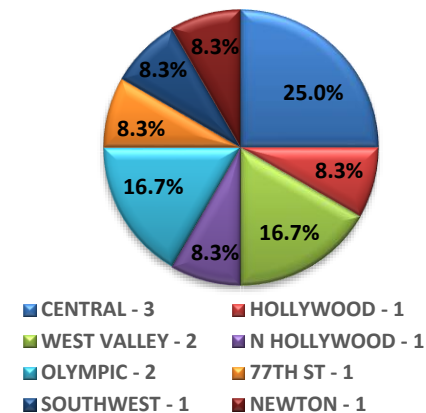
Crimes Against Persons  
Month of July 2022, 2021 & 2020  
Comparison



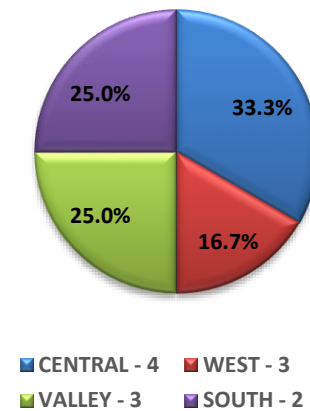
Type of Assault  
Month of July 2022



LAPD Operation Area  
Month of July 2022



LAPD Operation Bureau  
Month of July 2022



DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
07/01/22 @ 1910 HRS	Bus Line # 207 Bus # 9550 Western Av. & Sunset Bl.	<p><b>BATTERY</b> Suspect attempted to enter bus with a child seated inside a stroller. Victim advised due to safety protocol, the child would have to be removed from the stroller prior to boarding. Suspect ignored victim's request and proceeded to enter bus with the child seated inside the stroller. Victim again stated child needed to be removed from the stroller prior to boarding. Suspect entered and then pushed the partition door towards victim causing the door to hit victim. Victim called PD for assistance. Suspect was interviewed by PD and stated victim became belligerent. Suspect further stated as he entered bus, victim hit him with partition door. Suspect filed a counter report.</p> <p><b>NO INJURIES. NO ARREST</b></p>	M/B 25 YOA	No No	Yes
07/02/22 @ 1310 HRS	Bus Line # 210 Bus # 1943 Wilton Pl & Western Bl	<p><b>BATTERY</b> Victim stopped bus to allow suspect to enter. Unprovoked, suspect entered bus and threw a cup of unknown liquid on victim. Suspect walked away speaking on his cell and smiling.</p> <p><b>INJURIES:</b> Victim too nervous to continue. <b>NO ARREST</b></p>	M/B 20 YOA	Unkn Unkn	Unkn

# Monthly Bus / Rail Operator Assaults Recap Report

July 2022

Page 2

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
07/03/22 @ 1400	Bus Line # 207 Bus # 9570 Wilshire Bl. & Western Av.	<b>BATTERY</b> Victim arrived at location and remained stationary due to being early on her route. Suspect walked up to the front of the bus and told victim to move the bus. Victim replied stating she would not move bus because she was early. Suspect swung his arm above the partition door and struck victim's forehead. Victim stated the height of the partition helped reduce the force and contact with suspect's arm. Suspect exited bus and fled location  <b>NO INJURIES:</b> Victim refused RA services. <b>NO ARREST</b>	M/B 40 YOA	Unkn Unkn	Yes
07/03/22 @ 1940 HRS	Bus Line # 204 Bus # 9541 Vernon Av. & Vermont Av.	<b>BATTERY</b> Victim operated bus and observed to her left, a lit firework traveling through the intersection towards her bus. Victim described it as a mortar. The firework struck underneath the bus and just under the driver's side window. The firework made a loud explosive bang. Victim immediately pulled bus over.  <b>NO INJURIES. NO ARREST</b>	Unkn Unkn	Unkn Unkn	Unkn
07/10/22 @ 0025 HRS	Orange Line Bus # 19508 5373 Lankershim Bl. N. HWD STATION	<b>ROBBERY / CARJACKING</b> Victim sat a few seats behind driver's seat, observed suspect enter bus and state, "I'm going to take your bus." Suspect attempt to enter the driver's seat barrier door. Victim stood up and approached suspect. Suspect took a fighting stance, lifted his leg and simulating a kick. Suspect then bypassed the driver's barrier and sat in the driver's seat. Victim deactivated bus causing bus to move forward, contacting curb and become inoperable. Suspect exited and fled. Responding officers completed a "Field Show" and arrested suspect. Officers also noted suspect was heavily intoxicated and had in his possession a shopping cart with an open container of alcohol.  <b>NO INJURIES. ARREST</b>	M/H 49 YOA	Yes Unkn	Yes
07/11/22 @ 1435 HRS	Bus Line #207 Bus # 9580 48 <sup>th</sup> St & Western	<b>ADW / BRANDISHING</b> Suspect stepped inside bus holding a hammer. Suspect stopped approximately 2 feet from victim near the fare machine. Suspect yelled, "What, you don't want me on the bus? I'm going to kill you." Suspect then stepped off bus. Victim encountered LAPD Officers 10 blocks later conducting "bus boarding" and completed a report.  <b>NO INJURIES. NO ARREST</b>	M/B 50 YOA	Unkn Unkn	Unkn

# Monthly Bus / Rail Operator Assaults Recap Report

July 2022

Page 3

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
07/11/22 @ 2210 HRS	Bus Line # 164 Bus # 8289 14800 Victory Bl	<b>BATTERY</b> Victim assisted a wheelchair patron with exiting bus. Suspect vegan arguing with victim and victim asked suspect to give her some space to work. Suspect refused and kneed victim twice in her legs almost knocking victim to the ground. Suspect exited bus and boarded another bus.  <b>NO INJURIES. NO ARREST</b>	M/B 33 YOA	Unkn Unkn	No
07/13/22 @ 0150 HRS	Bus Line # 4 Bus # 9504 2 <sup>nd</sup> St. & Broadway	<b>BATTERY</b> Suspect entered bus and rambled. Suspect then became irate. Victim pulled bus over and told suspect to exit bus. Victim looked away and was abruptly struck in the face by suspect. Suspected exited bus and fled location.  <b>INJURIES:</b> Victim treated by RA for suffered mouth pain. <b>NO ARREST</b>	M/B 40 YOA	Unkn Unkn	Unkn
07/13/22 @ 1645 HRS	Bus Line # 53 Bus # 3936 5 <sup>th</sup> St & Los Angeles St.	<b>BATTERY</b> Suspect began verbal dispute with other bus patron and proceeded to exit the front of the bus. Suspect faced driver and spat on victim, landing saliva on victim's face.  <b>INJURIES:</b> Saliva contact to face. <b>NO INJURIES</b>	M/W 50 YOA	Unkn Unkn	Unkn
07/16/22 @ 1950 HRS	Bus Line # 240 Bus # 2048 Haskell & Ventura	<b>BATTERY</b> Suspect yelled to victim, "drive faster, drive faster." Victim ignored suspect and kept driving. Suspect approached victim and threw possible water all over the right side of victim's body. Suspect then grabbed pamphlets (located near the front entrance of the bus) and threw them at victim. Victim stopped bus and asked suspect to exit. Suspect exited bus and fled location.  <b>NO INJURIES. NO ARREST</b>	F/B 45 YOA	Unkn Unkn	Unkn
07/21/22 @ 1655 HRS	Bus Line # 240 Bus # 5700 Ventura Blvd E/O Louise	<b>BATTERY</b> Victim smelt a strong odor of marijuana emanating from a group of 5 males sitting in the last row. Moments later, a female bus patron advised the odor of marijuana was making it hard for her to breathe. Victim exit the driver's seat and approached the group of 5 males and advised they must exit due to the strong odor. The group yelled at victim but agreed to exit. Victim returned to the driver's seat and was punched in his face by suspect. Suspect then yelled, "f..... you." Suspect exited bus and fled location.  <b>INJURIES:</b> Victim treated by RA for face pain. <b>NO ARREST</b>	M/B 21 YOA	Unkn Unkn	Unkn



Monthly Bus / Rail Operator Assaults Recap Report

July 2022

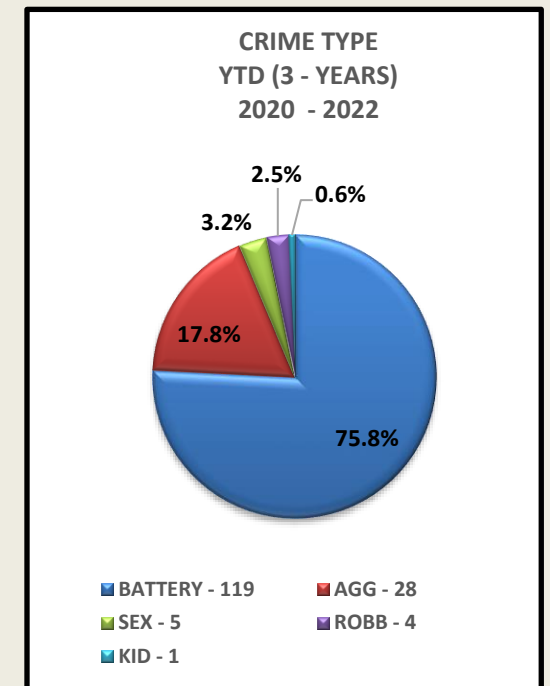
Page 4

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
07/31/22 @ 1837 HRS	Bus Line # 108 Bus # 5787 Central Av. & Slauson Av.	<b>BATTERY</b> Victim was stationary when suspect entered bus and accused victim of previously passing him up a previous day. Victim replied she did not recollect passing suspect up. Suspect threw a blue (possible fruit drink) liquid on victim causing victim's shirt to become wet. Suspect fled location towards Central Av.  <b>NO INJURIES. NO ARREST</b>	M/B 30 YOA	Unkn Unkn	Unkn

### 3 - Year YTD ending July 2022, Type of Assault & Crime Type Statistical Analysis

TYPE OF ASSAULT	2022	2021	DIFF	% CHG	2021	2020	DIFF	% CHG	TOTAL	% of 3 YR TOTAL
PUNCH / HIT / KICK / PUSH	32	22	10	45.5%	22	18	4	22.2%	72	45.9%
SPITTING	19	11	8	72.7%	11	15	-4	-26.7%	45	28.7%
THREW OBJ/ FOOD / LIQUID	10	4	6	150.0%	4	6	-2	-33.3%	20	12.7%
BRANDISH / GUN / KNIFE / WEAPON	1	6	-5	-83.3%	6	3	3	100.0%	10	6.4%
SEX	1	2	-1	-50.0%	2	2	0	0.0%	5	3.2%
ROBBERY	3	0	3	N/C	0	1	-1	-100.0%	4	2.5%
PEPPER SPRAY / UNKN SPRAY	0	1	-1	-100.0%	1	0	1	N/C	1	0.6%
TOTAL	66	46	20	43.5%	46	45	1	2.2%	157	100.0%

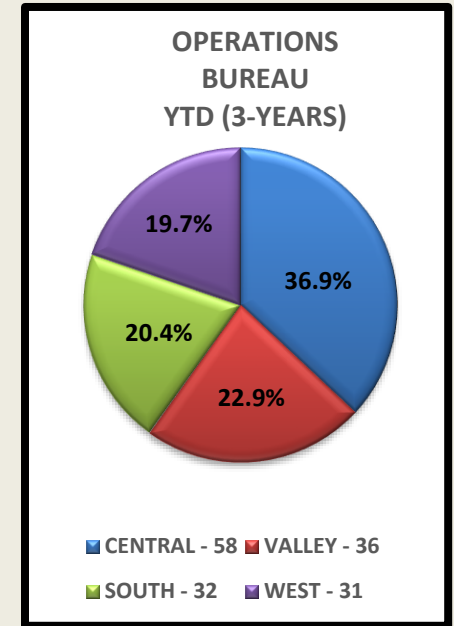
CRIME TYPE	2022	2021	DIFF	% CHG	2021	2020	DIFF	% CHG	TOTAL
BATTERY	56	30	26	86.7%	30	33	-3	-9.1%	119
AGG	6	13	-7	-53.8%	13	9	4	44.4%	28
SEX	1	2	-1	-50.0%	2	2	0	0.0%	5
ROBB	3	0	3	N/C	0	1	-1	-100.0%	4
KID	0	1	-1	-100.0%	1	0	1	N/C	1
TOTAL	66	46	20	43.5%	46	45	1	2.2%	157



### 3 Year YTD ending July 2022, Bureau & Area Statistical Analysis

BUREAU	2022	2021	DIFF	% CHG	2021	2020	DIFF	% CHG	TOTAL
CENTRAL	24	22	2	9.1%	22	12	10	83.3%	58
VALLEY	16	12	4	33.3%	12	8	4	50.0%	36
SOUTH	10	6	4	66.7%	6	16	-10	-62.5%	32
WEST	16	6	10	166.7%	6	9	-3	-33.3%	31
TOTAL	66	46	20	43.5%	46	45	1	2.2%	157

AREA	2022	2021	DIFF	% CHG	2021	2020	DIFF	% CHG	TOTAL	% of (3-Year) TOTAL
CENTRAL	8	11	-3	-27.3%	11	6	5	83.3%	25	15.9%
OLYMPIC	10	2	8	400.0%	2	7	-5	-71.4%	19	12.1%
SOUTHWEST	5	0	5	N/C	0	5	-5	-100.0%	10	6.4%
NEWTON	8	0	8	N/C	0	2	-2	-100.0%	10	6.4%
77TH ST	3	3	0	0.0%	3	4	-1	-25.0%	10	6.4%
NORTHEAST	5	2	3	150.0%	2	2	0	0.0%	9	5.7%
SOUTHEAST	2	1	1	100.0%	1	4	-3	-75.0%	7	4.5%
VAN NUYS	2	3	-1	-33.3%	3	2	1	50.0%	7	4.5%
HOLLENBECK	2	4	-2	-50.0%	4	1	3	300.0%	7	4.5%
RAMPART	1	5	-4	-80.0%	5	1	4	400.0%	7	4.5%
NORTH HWD	3	3	0	0.0%	3	1	2	200.0%	7	4.5%
DEVONSHIRE	3	2	1	50.0%	2	1	1	100.0%	6	3.8%
HOLLYWOOD	2	1	1	100.0%	1	2	-1	-50.0%	5	3.2%
WEST VALLEY	3	1	2	200.0%	1	1	0	0.0%	5	3.2%
WILSHIRE	2	3	-1	-33.3%	3	0	3	N/C	5	3.2%
HARBOR	0	2	-2	-100.0%	2	3	-1	-33.3%	5	3.2%
FOOTHILL	1	1	0	0.0%	1	2	-1	-50.0%	4	2.5%
MISSION	3	0	3	N/C	0	1	-1	-100.0%	4	2.5%
TOPANGA	1	2	-1	-50.0%	2	0	2	N/C	3	1.9%
WLA	2	0	2	N/C	0	0	0	N/C	2	1.3%
TOTAL	66	46	20	43.5%	46	45	1	2.2%	157	100.0%

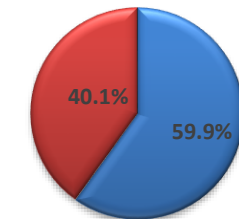


## 3 Year to Date Victim & Suspect (Gender & Ethnicity) Demographics - Statistical Analysis

### VICTIM DEMOGRAPHICS

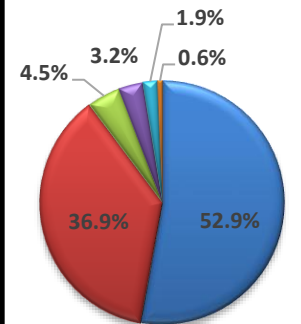
YEAR	MALE						FEMALE						% of (3-Year) TOTAL
	H	B	W	O	A	TOTAL	B	H	UNK	W	O	TOTAL	
2022	24	9	2	3	1	39	18	8	1	0	0	27	66
2021	21	3	1	1	0	26	10	9	0	1	0	20	46
2020	15	9	3	0	2	29	9	6	0	0	1	16	45
TOTAL	60	21	6	4	3	94	37	23	1	1	1	63	157
% of (3-Year) TOTAL	38.2%	13.4%	3.8%	2.5%	1.9%	59.9%	23.6%	14.6%	0.6%	0.6%	0.6%	40.1%	100.0%

Victim Gender - YTD  
3 -Years (2020 - 2022)



MALE - 94 FEMALE - 63

Victim Ethnicity - YTD  
3 -Years (2020 - 2022)

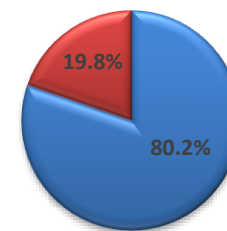


HISP - 83 BLK - 58  
WHI - 7 OTH - 5  
ASIAN - 3 UNKN - 1

### SUSPECT DEMOGRAPHICS

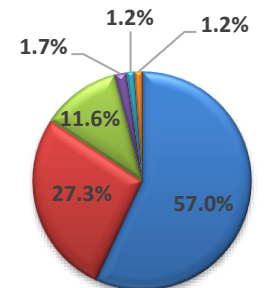
YEAR	MALE							FEMALE						TOTAL	% of (3-Year) TOTAL
	B	H	W	A	O	UNK	TOTAL	B	H	W	A	UNK	TOTAL		
2022	31	19	8	0	0	0	58	10	2	0	1	1	14	72	41.9%
2021	21	9	7	1	1	1	40	6	1	1	0	0	8	48	27.9%
2020	21	14	3	1	1	0	40	9	2	1	0	0	12	52	30.2%
TOTAL	73	42	18	2	2	1	138	25	5	2	1	1	34	172	100.0%

Suspect Gender - YTD  
3 -Years (2020 - 2022)



MALE - 138 FEMALE - 34

Suspect Ethnicity - YTD  
3 -Years (2020 - 2022)



BLK - 98 HISP - 47  
WHI - 20 ASIAN - 3  
UNK - 2 OTH - 2

**Note: Suspect Demographics can include multiple suspects or no suspect information.**



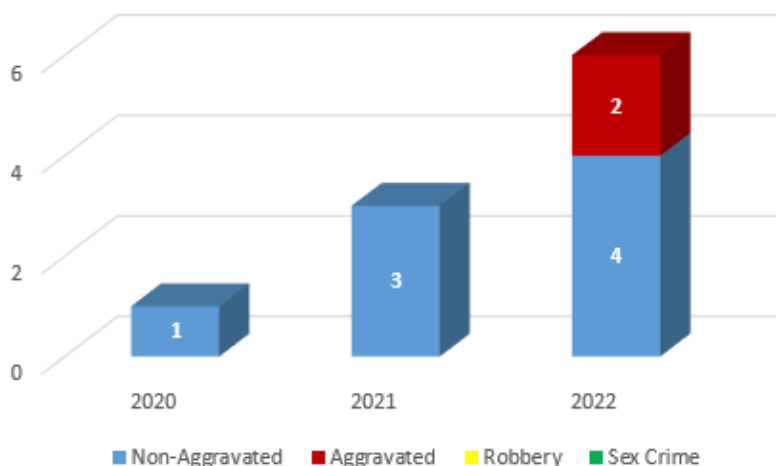
## Monthly Bus/Rail Operator Assault Report



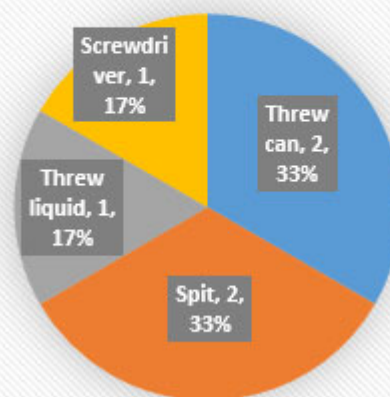
July 2022

### July Bus/Rail Operator Assaults

July 2020 - 2022 Assaults



July 2022  
Method of Assault

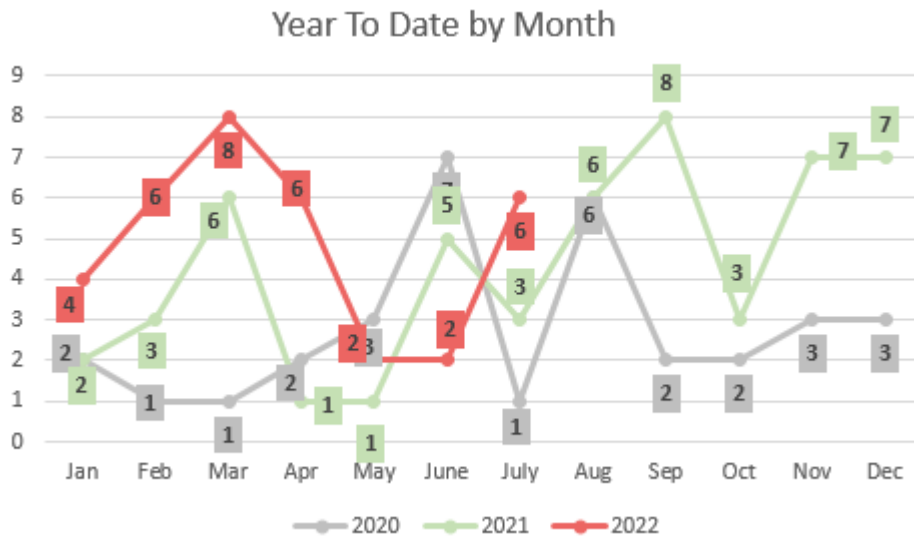


In July, there were four non-aggravated assaults with 1 arrest, and two aggravated assault with two arrests.

Date	Time	Line	Bus #	Narrative	Barrier
7/2/2022	0:20	4	8829	West Hollywood 7/2 0030hrs Sus MB/30yrs assaulted bus op over fare	Yes
7/11/2022	6:20	Terminal	5647	El Monte Terminal 7/11 0620hrs Sus transient MH/33yrs arrested for spitting on bus op over fare	Yes
7/19/2022	7:10	108	5824	Commerce 7/19 0710hrs Sus transient MH/30s threw beer can at bus op's face over open container	Yes
7/21/2022	14:11	70	5815	Monterey Park 7/21 1411hrs Sus MH/59yrs arrested for throwing beer can at bus op	Yes
7/24/2022	18:35	207	9500	LA 7/24 1835hrs Sus MB/25yrs threw sponge and spit on bus op for missing his stop	Yes
7/28/2022	6:40	180	1616	Glendale 7/28 0640hrs Sus FB/42yrs arrested for threatening bus op w/screwdriver	Yes

\*B (NU): Barrier installed, not used; N/A (o): Not applicable, assault occurred outside of barrier

# Year to Date Assaults



## YTD Operator Assaults

YTD 2020 - 17

YTD 2021- 21

YTD 2022 - 34

## Solve Rate

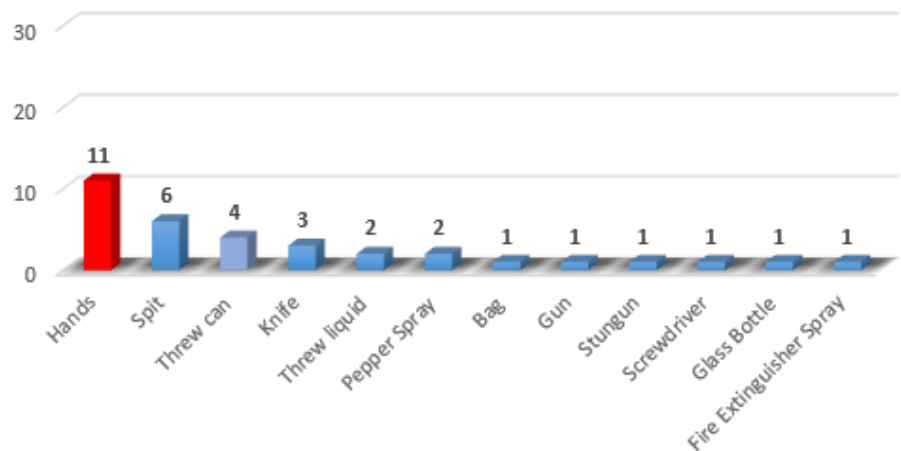
Type	Unsolved	Solved	Total	% Solved
Aggravated Assault	6	7	13	53.8%
Non-Aggravated Assault	13	8	21	38.1%
Robbery			0	#DIV/0!
Sex Crime			0	#DIV/0!
Total	19	15	34	44.1%

44% of assaults have been solved. The most frequent method of assault has been using hands.

## Top Reasons for Assault

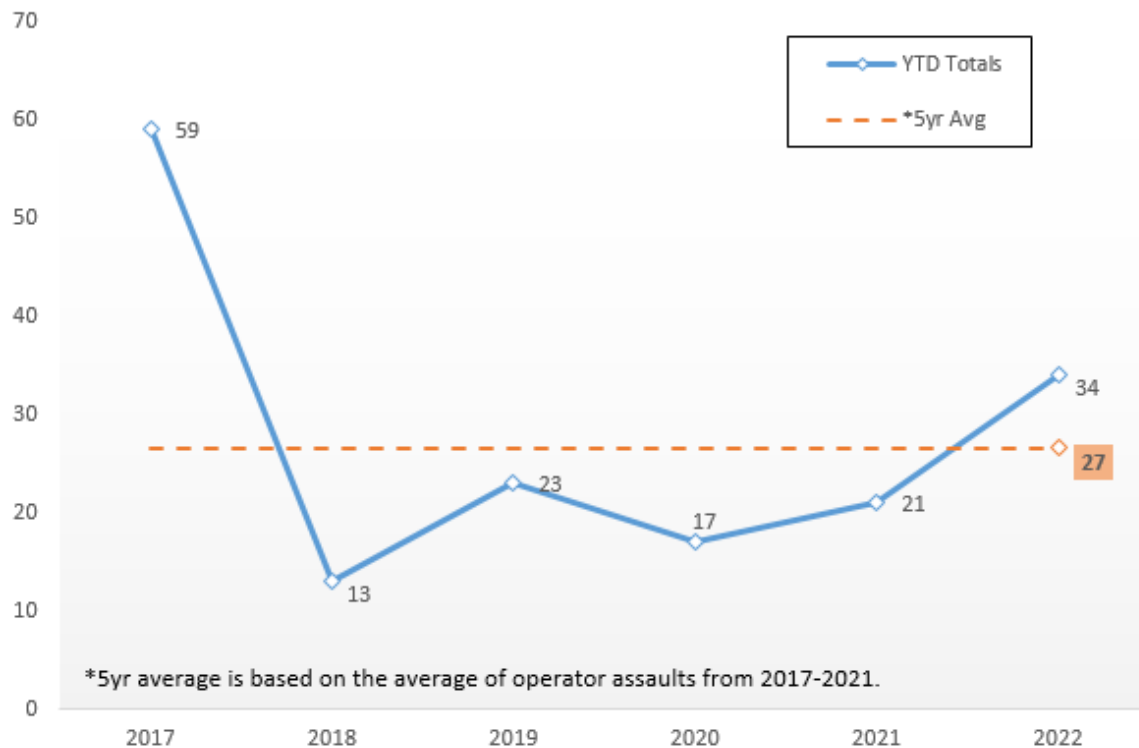
Reason	Count
No Reason	7
Other	7
Fare	4
Mentally ill	3
Disorderly	3
Policy/drink	2
Out of service	2
Missed stop	1
Passenger Pass Up	1
Other/Vehicle accident	1
Mask/Fare	1
Mask	1
Policy/Food	1
<b>Grand Total</b>	<b>34</b>

## Year to Date: Method of Assault



# Year to Date Assaults CONTINUED

## Bus/Rail Operator Assaults - YTD

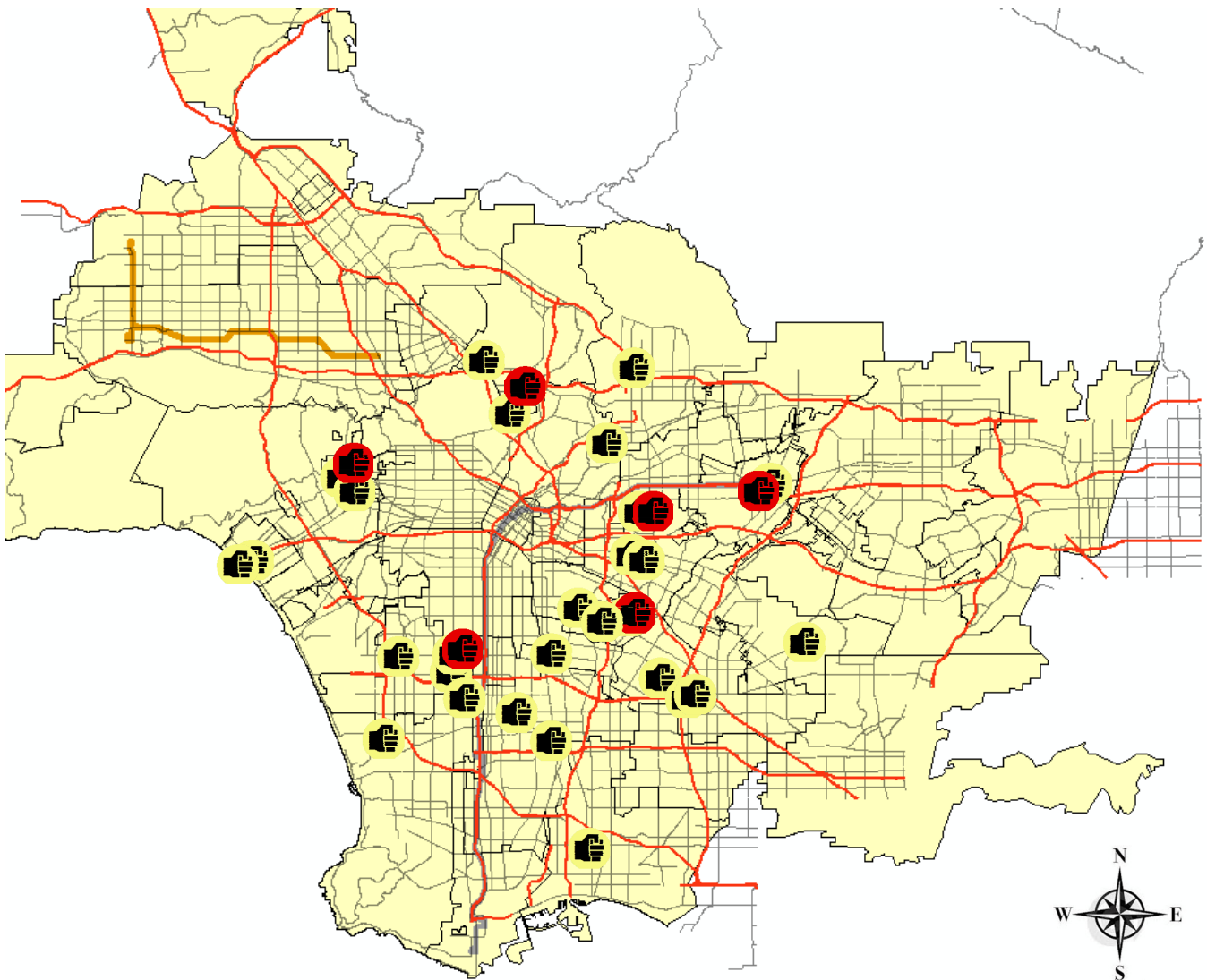


Prior to July 1st 2017, LASD patrolled the entire Metro system.

Barrier/No Barrier	Count
Not reported	0
No Barrier/Monitor	0
Operator assaulted outside barrier	10
Barrier (Not Used)	0
Barrier Used	24
<b>Grand Total</b>	<b>34</b>

Of the 34 incidents reported this year, 10 occurred outside the barrier. In 24 incidents, the barrier was used.

## Map of 2022 Bus/Rail Operator Assaults



### Bus Operator Assaults



July



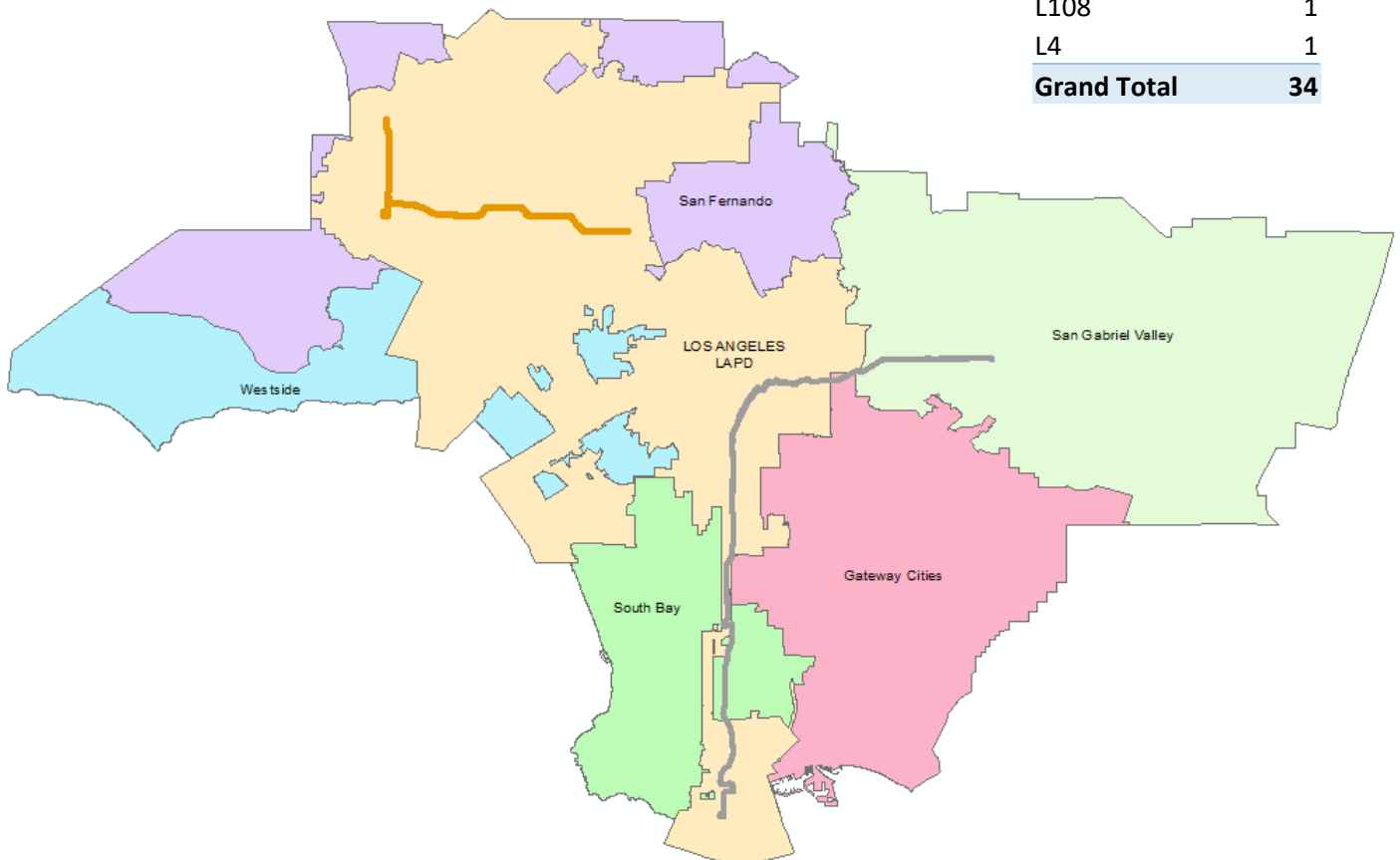
Jan—Jun



## Bus Sector and Line Statistics - YTD

Sector	Count
South Bus Gateway	12
South Bus Southbay	8
North Bus San Gabriel	4
North Bus San Fernando	3
South Bus Westside	2
North Bus El Monte Terminal	2
South Rail Expo	1
North Rail Expo	1
South Rail Green	1
<b>Grand Total</b>	<b>34</b>

Line	Count
L207	3
E Line	2
L70	2
L111	2
L60	2
L18	2
L258	2
L204	2
L260	2
Terminal	1
C Line	1
L266	1
L180	1
L94	1
L74	1
L-Unk	1
L51	1
L217	1
L120	1
L117	1
L662	1
L287	1
L108	1
L4	1
<b>Grand Total</b>	<b>34</b>



### Sexual Crime / Harassment Calls for Service July 2022

Calls related to sexual harassment are routed through Metro Transit Security Operations Center, which then transfers the caller to a free 24/7 hotline — Peace Over Violence, Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between July 1st and July 31<sup>st</sup>, Metro Transit Security, LAPD, LASD, and LBPD received eleven (11) incidents and referred a total of ten (10) victims of sexual harassment to the above free hotlines. The victim in the other incident refused the counseling information.

July 2022 Incident Type & Totals					
	LAPD	LASD	LBPD	MTS	SSLE
Sexual Harassment	1	0	0	0	1
Sexual Battery	6	1	0	0	7
Lewd Conduct	0	0	0	0	0
Indecent Exposure	2	1	0	0	3
Rape	0	0	0	0	0
<b>TOTAL</b>	<b>9</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>11</b>

Counseling Information Provided	
	July 2022
YES	10
NO- If no, why?	1
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	1
Officer Witnessed Incident	0
<b>TOTAL</b>	<b>11</b>

July 2022: Dept. Average Incident Response Time Sex Crime / Harassment Measured in Minutes			
Agency	Time Tracking: Incident Rpt. To Call Created	Time Tracking: Call Generated To On Scene	Time Tracking: Incident Rept. To On Scene
LAPD	7	16	23
LASD	1	9	10
LBPD	N/A	N/A	N/A
MTS	N/A	N/A	N/A
<b>DEPT AVERAGE</b>	<b>6</b>	<b>15</b>	<b>20</b>

# Monthly Update on Public Safety

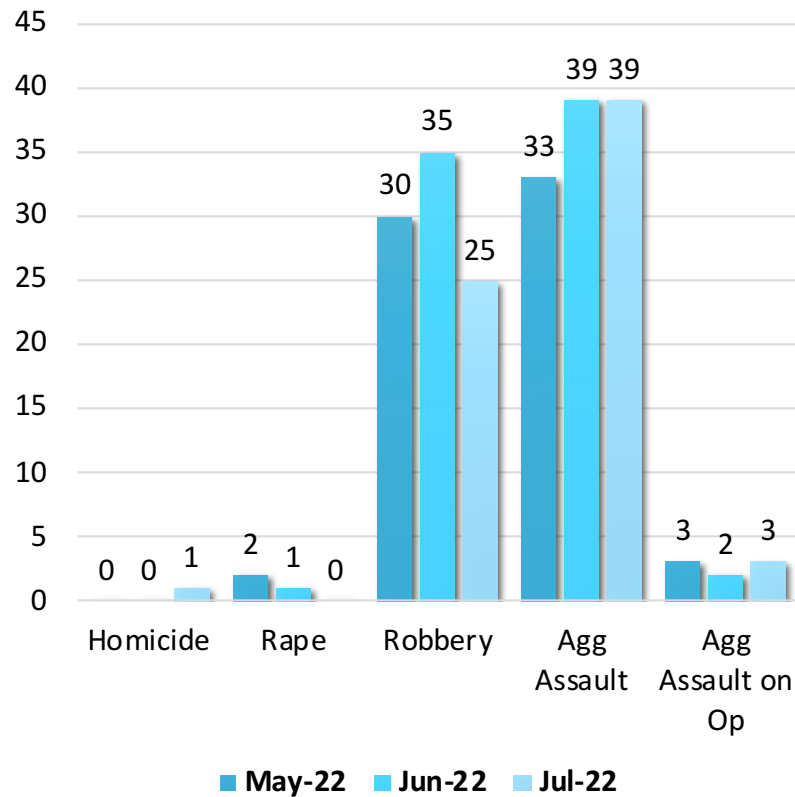
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OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

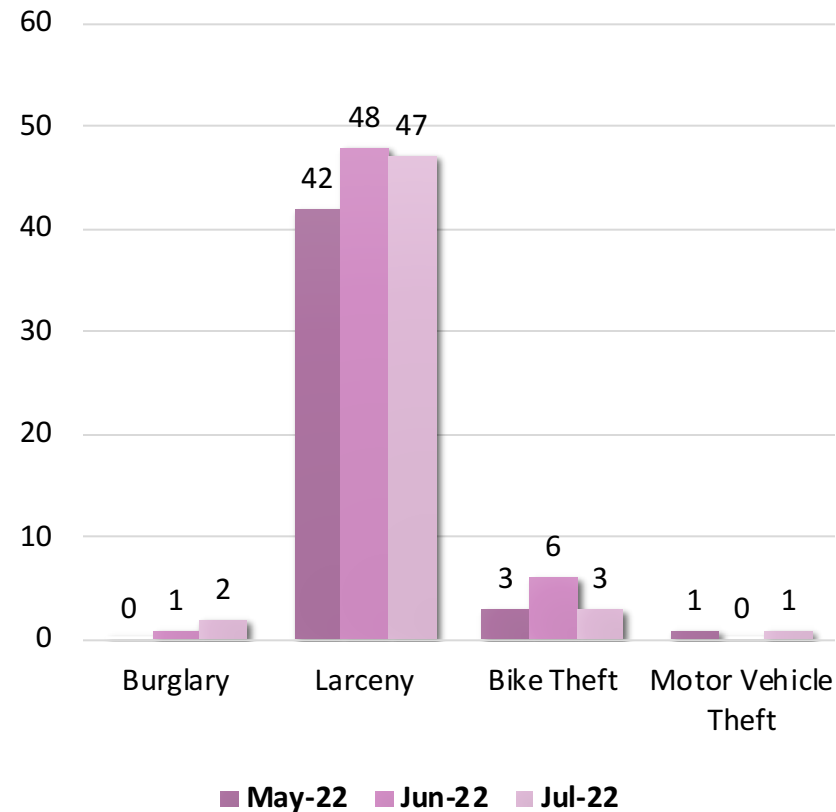
SEPTEMBER 15, 2022

# Crime Stats

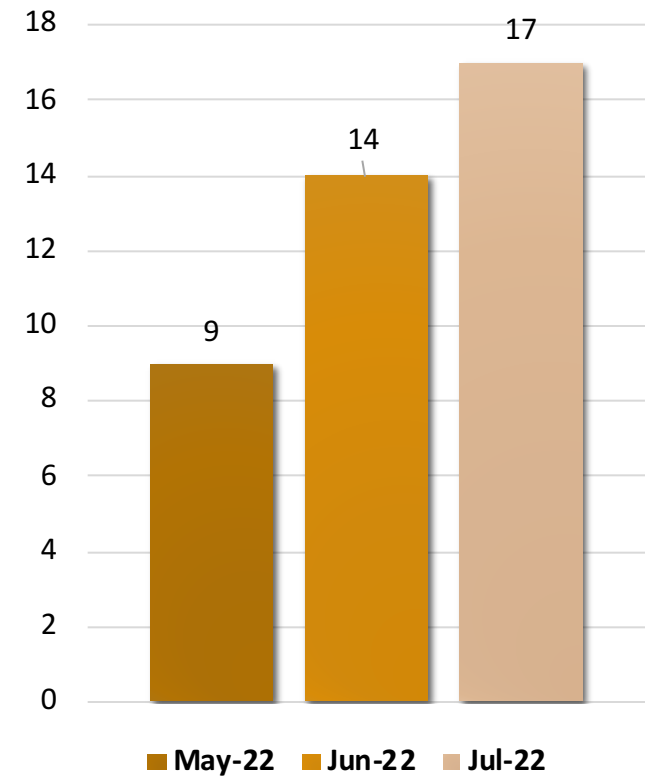
## Violent Crimes



## Property Crimes



## Operator Assaults



# LAPD's Transit Services Division's (TSD) Special Problems Unit (SPU) Deployment

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- On July 11, 2022, LAPD Transit Services Division's Special Problems Unit was deployed to address the increase in assaults committed against bus operators and to directly mitigate incidents with visible patrol/enforcement.
- The Operations department provided a list of 10 top bus lines having a high number of assaults and ridership recorded from a 16-month extraction period.
- A Tactical Operations plan was prepared by LAPD Transit Services Division and the Special Problems Unit was deployed.
- The operation concluded on July 25, 2022.
- It was discovered that the majority of Operator concerns were mainly focused on issues and disruptive behavior related to Metro's Customer Code of Conduct violations and fare evasion.
- The assessment by SPU indicate incidents are random, prompted by Bus Operators attempting to maintain order on their buses, and involving persons either experiencing mental illness or those who took a physical response to the operator's intervention.

# Deployment Assessment: Ancillary Door Operations

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- On Friday, July 29, 2022, and Monday, August 1, 2022, contract security officers were posted at all ancillary doors at the Red Line Westlake/MacArthur Park Station and Wilshire/Vermont Station, 24 hours a day, 7 days a week.
- Posting contract security officers at each ancillary door was a collaborative effort between:
  - Metro Transit Security
  - Facilities Maintenance
  - Maintenance and Engineering
  - Rail Communications
- The targeted stations during the effort experienced the following:
  - 21% reduction in ancillary door intrusions
  - 33% reduction in emergency exit door intrusions
  - 51% reduction in emergency hatch intrusions

# Security Enhancements

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## Security Operations Control

- The Security Control room at Union Station Gateway is in the process of being reconfigured and upgraded.
- This upgrade will allow access to live video from anywhere Metro has cameras including our mobile platform.
- The operational functionality will improve its usefulness and streamline its current operation.

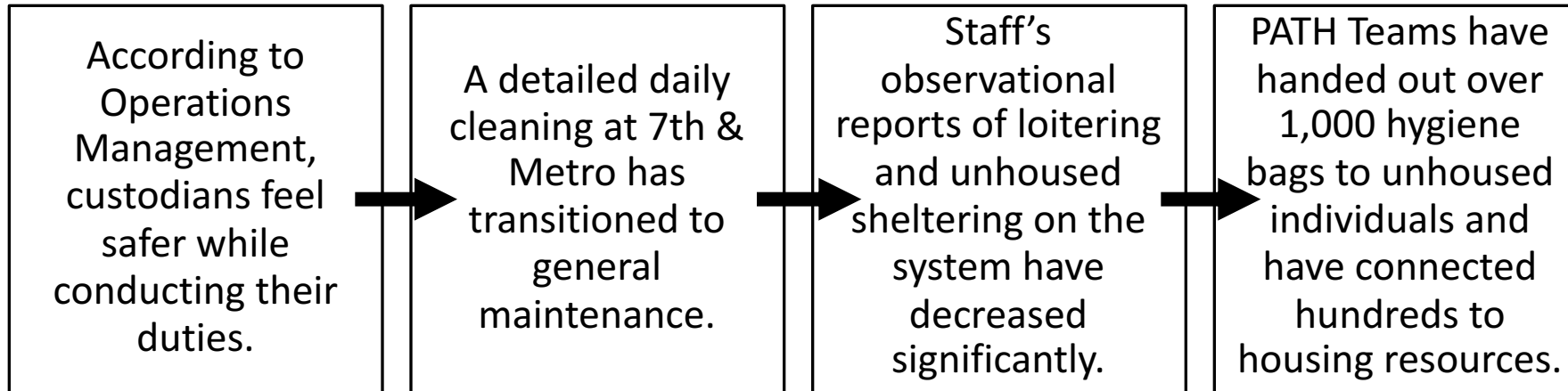
## CCTV Upgrades

- Metro is working on a Genetec prototype software solution to install 100 licenses to integrate with existing B Line station cameras.
- Genetec is a video management system (VMS) that seamlessly controls all video operations and allows rapid response to emerging situations within a single, modular platform.
- The Genetec VMS will allow users to efficiently manage and prioritize events such as critical area protection, perimeter protection and unauthorized access.

# Respect the Ride Updates

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- The multi-layered approach between all Metro departments to increase safety has resulted in a dramatic change to include:



- The program was recently expanded to MacArthur Park Station on August 15, 2022.