

Board Report

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2023-0112, File Type: Informational Report Agenda Number:

REGULAR BOARD MEETING MARCH 23, 2023

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

<u>ISSUE</u>

Metro's main priority is providing riders with a safe experience and employees with a safe work environment. Metro is researching, listening, reassessing current safety programs, and launching new safety initiatives. This report provides a report on the state of safety at Metro, including data, current safety initiatives, and other safety related information.

BACKGROUND

Metro's mission is to provide a world-class transportation system that enhances the quality of life for everyone living, working, and playing in LA County. Metro has implemented several non-law enforcement initiatives to reimagine public safety. The Chief Safety Office is responsible for the public safety program's strategic and cohesive deployment. Through agency collaboration, the focus is to increase a safety presence on the system, protecting Metro riders, employees, and infrastructure and conducting fare and code enforcement. Furthermore, the Chief Safety Office oversees safety programs and tools such as Respect the Ride, the Transit Watch app, the Employee Assault Mitigation Task Force, and other efforts that are responsive to the security needs of riders and employees.

DISCUSSION

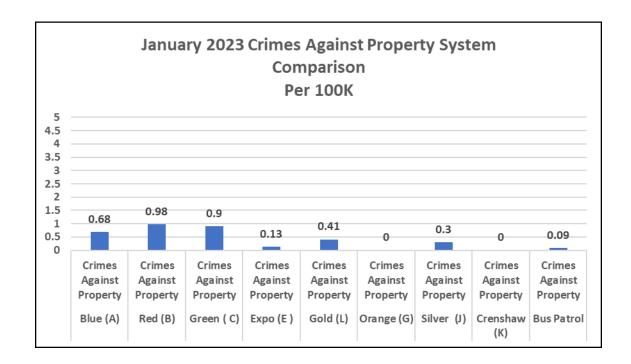
The following outlines the status of existing programs and the research efforts for new initiatives to help reduce crime.

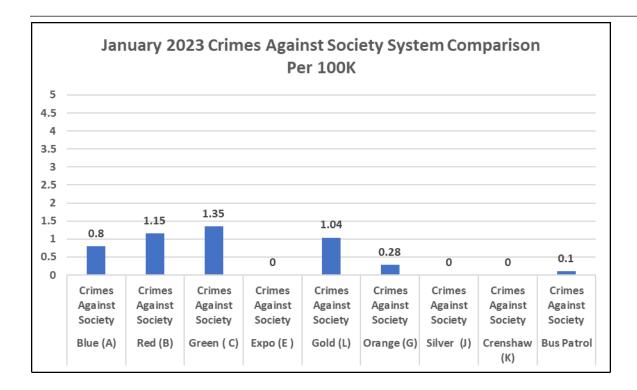
Crime statistics are provided monthly by LAPD, LASD, and LBPD. Attachment A provides the system

-wide Law Enforcement Overview for the month of January 2023. The report covers <u>Crimes Against Persons</u> - violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals. Crimes <u>Against Property</u> - crimes to obtain money, property, or some other benefit (i.e. theft, vandalism, robbery) and <u>Crimes Against Society</u> represent society's prohibition against engaging in certain types of activity (i.e. drug violations).

The overall rate of crime is very low on the bus system. The reported incidents of crime on the bus system have decreased (January over January). However, there is a significant increase in incidents of drug violations, primarily on the Red Line.

An analysis of Part 2 crimes (crimes against society such as narcotics, trespassing, or weapons possession) for January revealed increases in both trespassing and narcotic possession/use incidents on the Blue, Red, Green, and Gold Lines. The rise in trespass incidents is likely linked to the below-average temperatures along with heavier than normal precipitation impacting the LA region throughout the winter. The inclement weather has likely pushed more of the unhoused into the system, reflected in ancillary intrusions and presence on the rail system and platforms.





With 33.8% of all crime occurring on the Red Line, specific strategies and resources are used on this Line to help improve the safety of our riders and front-line employees. Attachment C details the number of crimes that our law enforcement partners reported for January 2023 by each rail line, including by buses system-wide, Union Station, and 7th & Metro Station.

An analysis of Part 1 crimes on the Red Line was conducted by comparing crime statistics from January 2022 to those in January 2023. There was a 66% increase in crime incidents in January 2023 compared to the same month the previous year. Crimes Against Persons increased a total of 45.24%, and the biggest increases were robberies (150%), battery (47.69%), and aggravated assaults (28.57%). Crimes Against Property increased 175% over the previous year, which was impacted by the growing number of larceny incidents (280%). Larceny, though prevalent, is typically a nonviolent criminal offense (pickpocketing, bike thefts). Total incidents of crimes against persons and property for January 2022 is 50, while ridership is 2,052,814. Total incidents of crimes against persons and property for January 2023 is 83, while ridership is 2,221, 754.

Red Line Report	ed Crime 20	22 vs 2023	
CRIMES AGAINST PERSONS	Jan 2022	Jan 2023	% Change
Homicide	0	1	100%
Rape	0	0	0%
Robbery	4	10	150%
Aggravated Assault	14	18	28.57%
Aggravated Assault on Operator	0	0	0%
Battery	21	31	47.69%
Battery Rail Operator	0	0	0%
Sex Offenses	3	1	-66.67%
Total	42	61	45.24%
CRIMES AGAINST PROPERTY	Jan 2022	Jan 2023	% Change
Burglary	0	0	0%
Larceny	5	19	280%
Bike Theft	0	0	0%
Motor Vehicle Theft	0	0	0%
Arson	0	0	0%
Vandalism	3	3	0%
Total	8	22	175 %
CRIMES AGAINST SOCIETY	Jan 2022	Jan 2023	% Change
Weapons	0	1	100%
Narcotics	0	6	600%
Trespassing	1	19	1800%
Total	1	26	2500%

An additional analysis was done on the Crimes Against Society on the Red Line, comparing January 2022 and January 2023. Both narcotic related crimes (possession/use) and trespassing had notable increases. Inclement weather likely impacted trespassing increases during January, while the increase in narcotic-related incidents is consistent with County and nationwide trends.

ANTI-DRUG CAMPAIGN

Narcotic violations impacting the Metro system have evolved into a severe problem, including narcotics sales, chronic drug usage, and overdoses that have reduced the quality of service and endangered our riders and employees.

As shared at last month's Board meeting, drug related fatalities on the system have been on the rise. In response to the February Board meeting, the following chart provides details of the coroner verified drug-related fatalities on the system in 2022. Coroner confirmation of the cause of death for the remaining 11 cases from January 2023 is still pending.

2022 Coroner Verified Drug Deaths			
Drug Identified in System	Number of Confirmed deaths		
Fentanyl	9		
Methamphetamine	1		
2022 Total	10		

In February 2023, there were 12 suspected drug related fatalities which are pending confirmation of cause from the coroner.

Narcan is used to reverse opioid overdose quickly. Our law enforcement partners and PATH outreach workers already carry Narcan. Staff began the rollout of Narcan to Metro Transit Security starting on March 10th. Staff is working on a plan for Metro Ambassadors to be trained and issued Narcan.

On February 13th, staff launched a 30-day Anti-Drug Campaign using a comprehensive, layered approach with the following goals:

- Remove individuals arrested for committing crimes on our system, with a particular focus on drug crimes
- Significantly decrease drug sales, usage, and overdoses on trains, platforms, and in stations
- Remove individuals who are not using the system for the purpose of transportation
- Increase the feeling of safety for our riders and employees
- Increase cleanliness and the overall customer experience on targeted lines
- Decrease crime while taking a holistic approach by offering eligible offenders a drug diversion program and necessary mental health/social services for people experiencing homelessness and suffering from drug addiction

Based on the Transit Watch App reporting, complaints from customers and employees, and crime statistics, problematic stations have been identified as the most challenging for drug usage and crime. The following activities were implemented to address these issues:

- Law Enforcement (LAPD & LASD)
 - Proactively patrolling their respective areas of service, investigating illegal drug activities that have negatively impacted Metro employees and riders.
 - LAPD -focus on the high crime trains and platforms addressing any illegal drug activities.
 - LASD- focus on high crime stations, platforms, and trains within their assigned territory, addressing any illegal drug activities.

- LAPD- provide resources from their HOPE Teams, SPU Units, and clinicians from the Department of Mental Health to address individuals using or selling drugs on the system or experiencing mental illness.
 - Eligible individuals arrested for drug related crimes were offered a drug diversion program in collaboration with the City Attorney's and District Attorney's Offices.
- Metro Transit Security (MTS)
 - Strategically deployed at the high crime stations during the AM and PM hours, focused on proactive patrols of the trains, platforms, and/or mezzanines and turnstiles to address code of conduct, fare compliance, wellness checks, and loitering.
- Contract Security
 - Strategically deployed at all high crime stations during the AM and PM hours, focused on proactive patrols of the ancillary areas to address trespassing.
- Metro Ambassadors
 - Strategically deployed across all problematic stations during the AM and PM hours, focused on customer service on station platforms, mezzanines, and on rail cars.
 - Ambassadors served as extra eyes and ears for any safety, security, or cleaning issues.
- Metro's social services teams continued to conduct outreach and offer services to the unhoused before station openings

The following metrics were used to determine the success of this campaign:

- Before and after photos of the high crime areas
- Reduction in customer complaints and Transit Watch App complaints relating to drug usage and cleanliness in the high crime areas
- Decrease in crime in high crime areas
- Employee surveys after the campaign depicting increased safety on the system

In addition, a media campaign was launched to re-educate and inform the public about Metro's zerotolerance policy on illegal drugs before and during their rides through a cadence of communications to riders throughout the month of increased enforcement.

By the numbers: During the reporting period of 2/13/2023-3/11/2023, the Anti-Drug Campaign has yielded the following results:

 1,658 Transit Watch App reports were submitted about drugs, alcohol, and smoking on the system, of which 947 (57.1%) were reported by the public and 711 (42.9%) by Metro Transit Ambassadors. 68 citations and 36 warnings were issued by MTS, of which 8 were specific to eating, drinking, or smoking on the system. The following table represents a full breakdown of citations and warnings issued during the review period:

Citations and Warnings 02/13/2023-03/11/2023		
Ticket/Citation		
Reason	Total	
6-05-110.A Eating Drinking Smoking	6	
6-05-120.A Loitering	4	
6-05-230.A Fare Evasion	39	
6-05-230. C.1 Boarding Without Proof	18	
6-05-230. C.5 Refuse to Show Proof	1	
Subtotal	68	
Warning		
6-05-110.A Eating Drinking Smoking	2	
6-05-120.A Loitering	0	
6-05-230.A Fare Evasion	24	
6-05-230. C.1 Boarding Without Proof	10	
Subtotal		
Total	104	

Law enforcement conducted 205 drug related arrests.

A review of arrests, CCATS, and Transit Watch App data indicates a nearly equal amount of reporting and arrest activity on both the trains and station platforms. SSLE noted a decline in overall reported drug activity on the Transit Watch App during week four of the Anti-Drug Campaign compared to week 3. Week four yielded 154 reports compared to 1,224 reported during the first week (-87%).

FARE EVASION

Fare enforcement is a key component of Metro's Code of Conduct. A subset of unarmed Metro Transit Security Officers conduct fare enforcement daily. When conducting fare enforcement, if passengers have no proof of fare, they will be issued a warning and will be documented via a mobile phone validator. For a passenger that has been warned and does not valid fare a second time, they will be cited. In December 2021, the Metro Office of Civil Rights launched a Mystery Rider Fare Observation Program to independently review the fare compliance process.

See Attachment I for the March 2023 Fare Observations Report from the mystery rider fare compliance program.

OPERATOR SAFETY

In January, there were a total of nine (9) assaults on bus/rail operators, with seven (7) assaults occurring in LAPD's jurisdiction and two (2) assaults occurring in LASD's jurisdiction. All of the assaults in January occurred on the bus system. These assaults represent a 31% decrease from December 2022, when thirteen (13) assaults were reported. A review of the incidents indicated that 45% were caused by no discernible reason or as a result of a missed stop. An analysis of the time of day for the assaults determined that 80% of reported incidents occurred between 6am and 6pm. For January, there were 15,664 bus boardings by LAPD officers and 2,322 bus boardings by LASD deputies.

METRO AMBASSADOR PROGRAM

By the numbers - Reporting Period: 1/6/2023 - 3/2/2023 Metro Ambassadors conducted 58,232 customer interactions and reported the following:

- 1,493 cleanliness issues
- 497 graffiti incidents
- 404 elevator and escalator problems
- 322 safety issues

Metro Ambassadors will continue to support our customers and employees as extra eyes and ears on Metro bus and rail systems.

EQUITY PLATFORM

The Anti-Drug Campaign is a multi-layered effort to address heightened concerns from our riders and employees regarding illegal drug use on the system. Through this campaign, we aim to remind riders that the use of illegal drugs on the system will not be tolerated, and appropriate action will be taken for those violating this policy. Metro's social services teams will be deployed and explore the feasibility of having eligible individuals arrested for drug-related crimes offered a drug diversion program. The goal of this agency approach aims to look at more long-term and sustainable solutions for individuals willing to accept services and avoid a repeated cycle of incarceration.

Metro's balanced approach to decreasing crime on the system will be focused on drug-related and violent crime as a measure of success. Metrics include drug-related arrests; changes to the baseline of drug use on Metro's system, based on Customer Comment Analysis & Tracking System, Transit Watch reports, and Transit Ambassador reports per month; employee surveys targeted at three stations; Vermont/Wilshire, 7th and Metro, and North Hollywood. The target audience for these surveys is frontline staff, including cleaning crews and service. The surveys will be issued by the Blue Shirts and be made available online via a QR code, an in-person iPad survey, and an in-person paper version.

NEXT STEPS

Staff will continue to monitor our law enforcement partners, private security, and Transit Security performance, monitor crime stats, and adjust deployment as necessary.

ATTACHMENTS

Attachment A - Systemwide Law Enforcement Overview January 2023

Attachment B - MTA Supporting Data January 2023

Attachment C - Transit Police Summary January 2023

Attachment D - Monthly, Bi-Annual, Annual Comparison January 2023

Attachment E - Violent, Prop, and Part 1 Crimes January 2023

Attachment F - Demographics Data January 2023

Attachment G - Bus & Rail Operator Assaults January 2023

Attachment H- Sexual Harassment Crimes January 2023

Attachment I - March 2023 Fare Observations Report

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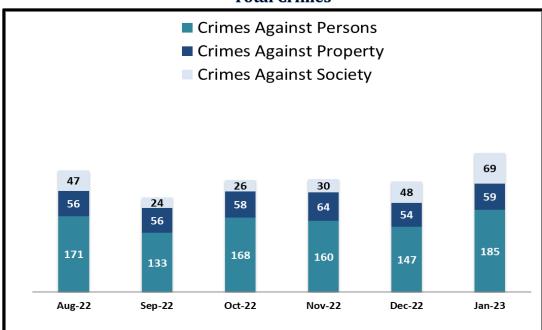
SYSTEM SECURITY & LAW ENFORCEMENT

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

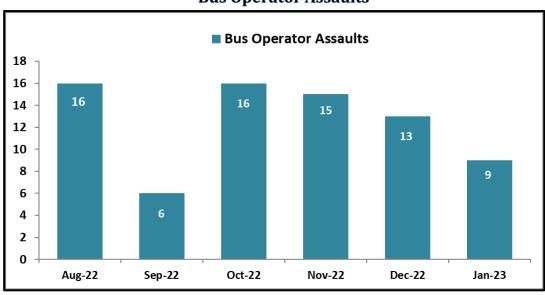
JANUARY 2023

Attachment A

Total Crimes



Bus Operator Assaults





SYSTEM SECURITY & LAW ENFORCEMENT

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

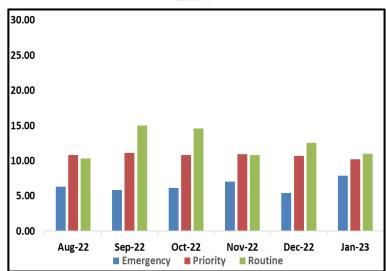
JANUARY 2023

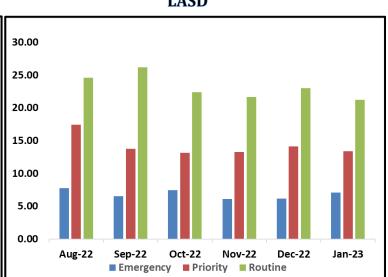
Attachment A

Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

LAPD LASD

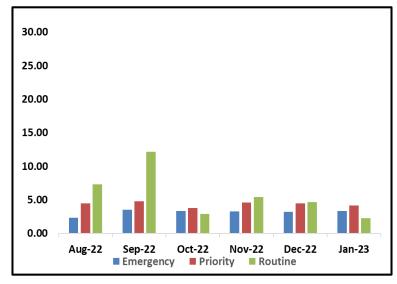




LBPD

Calls for Service

LAPD: 380 LASD: 1,084 LBPD: 64





A LINE (BLUE)

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

	REPORTED O	RIME		
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	1
Rape	0	0	0	1
Robbery	1	3	0	35
Aggravated Assault	2	3	0	34
Aggravated Assault on Operator	0	0	0	0
Battery	3	3	0	41
Battery Rail Operator	0	0	0	1
Sex Offenses	0	0	0	7
SUB-TOTAL	6	9	0	120
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD
Burglary	0	0	0	1
Larceny	1	0	1	32
Bike Theft	0	0	0	1
Motor Vehicle Theft	0	1	1	6
Arson	0	0	0	1
Vandalism	1	1	0	25
SUB-TOTAL	2	2	2	66
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD
Weapons	0	0	0	6
Narcotics	0	6	0	25
Trespassing	0	0	1	1
SUB-TOTAL	0	6	1	32
TOTAL	8	17	3	218

CF	RIMES PER S	TATION		
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	0	1	0	9
Pico	1	1	0	6
Grand/LATTC	3	0	0	10
San Pedro St	0	0	0	5
Washington	2	0	0	9
Vernon	0	0	0	2
Slauson	0	0	2	15
Florence	3	2	0	19
Firestone	2	0	0	11
103rd St/Watts Towers	0	0	0	4
Willowbrook/Rosa Parks	2	0	2	46
Compton	1	0	2	15
Artesia	0	0	0	12
Del Amo	1	0	0	17
Wardlow	0	0	0	2
Willow St	0	0	0	9
PCH	0	0	1	6
Anaheim St	0	0	0	7
5th St	0	0	0	2
1st St	0	2	0	3
Downtown Long Beach	0	0	0	7
Pacific Av	0	0	0	1
Blue Line Rail Yard	0	0	0	1
Total	15	6	7	218

ARRESTS				
AGENCY	LAPD	LASD	LBPD	FYTD
Felony	1	7	1	103
Misdemeanor	0	21	1	413
TOTAL**	1	28	2	516

CI	TATIONS			
AGENCY	LAPD	LASD	LBPD	FYTD
Other Citations	0	24	6	264
Vehicle Code Citations	0	3	12	88
TOTAL	0	27	18	352

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPD	FYTD
Routine	7	83	4	554
Priority	21	59	43	1,055
Emergency	7	3	17	224
TOTAL	35	145	64	1,833

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPD
Dispatched	16%	3%	2%
Proactive	84%	97%	98%
TOTAL	100%	100%	100%

PERCENTAGE OF TIME ON THE RAIL SYSTEM			
Blue Line-LAPD	91%		
Blue Line-LASD	84%		
Blue Line-LBPD	80%		

GRADE C	ROSSING OPI	ERATIONS	;	
LOCATION	LAPD	LASD	LBPD	FYTD
Washington St	36	0	0	326
Flower St	0	0	0	48
103rd St	18	0	0	136
Wardlow Rd	0	0	3	17
Pacific Ave.	0	0	0	0
Willowbrook	0	0	0	279
Slauson	1	0	0	25
Firestone	0	0	0	26
Florence	0	0	0	47
Compton	0	0	0	67
Artesia	0	0	0	39
Del Amo	0	0	0	46
Long Beach Blvd	0	0	0	2
TOTAL	55	0	3	1,058

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

^{**}Totals do not include arrests made due to an infraction.



B LINE (RED)

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	FYTD		
Homicide	1	4		
Rape	0	2		
Robbery	10	48		
Aggravated Assault	18	69		
Aggravated Assault on Operator	0	1		
Battery	31	122		
Battery Rail Operator	0	0		
Sex Offenses	1	10		
SUB-TOTAL	61	256		
CRIMES AGAINST PROPERTY	LAPD	FYTD		
Burglary	0	1		
Larceny	19	80		
Bike Theft	0	2		
Motor Vehicle Theft	0	0		
Arson	0	0		
Vandalism	3	28		
SUB-TOTAL	22	111		
CRIMES AGAINST SOCIETY	LAPD	FYTD		
Weapons	1	1		
Narcotics	6	6		
Trespassing	19	48		
SUB-TOTAL	26	55		
TOTAL	109	422		

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	3	1	0	31
Civic Center/Grand Park	1	1	2	11
Pershing Square	3	0	1	26
7th St/Metro Ctr	8	4	0	44
Westlake/MacArthur Park	13	3	2	85
Wilshire/Vermont	8	1	6	39
Wilshire/Normandie	2	0	0	10
Vermont/Beverly	1	1	0	9
Wilshire/Western	3	2	0	17
Vermont/Santa Monica	0	1	0	17
Vermont/Sunset	2	0	1	8
Hollywood/Western	2	2	1	19
Hollywood/Vine	4	2	2	27
Hollywood/Highland	3	0	0	17
Universal City/Studio City	2	1	0	9
North Hollywood	6	3	4	46
Red Line Rail Yard	0	0	0	0
Total	61	22	19	415

ARRESTS				
AGENCY	LAPD	FYTD		
Felony	21	65		
Misdemeanor	46	117		
TOTAL**	67	182		

CITATIONS				
AGENCY	LAPD	FYTD		
Other Citations	15	84		
Vehicle Code Citations	0	78		
TOTAL 15 162				

CALLS FOR SERVICE					
AGENCY LAPD FYTD					
Routine	30	164			
Priority	154	1,058			
Emergency	13	87			
TOTAL	197	1,309			

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD		
Dispatched	20%		
Proactive 80%			
TOTAL	100%		

PERCENTAGE OF TIME SPENT O	N THE RAIL SYSTEN
Red Line- LAPD	88%

LEGEND Los Angeles Police Department

^{**}Totals do not include arrests made due to an infraction.



C LINE (GREEN)

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME					
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD		
Homicide	0	0	0		
Rape	0	0	1		
Robbery	0	3	17		
Aggravated Assault	0	1	20		
Aggravated Assault on Operator	0	0	0		
Battery	0	3	23		
Battery Rail Operator	0	0	0		
Sex Offenses	0	0	0		
SUB-TOTAL	0	7	61		
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD		
Burglary	0	0	0		
Larceny	2	1	18		
Bike Theft	0	0	2		
Motor Vehicle Theft	0	0	1		
Arson	0	0	0		
Vandalism	0	1	11		
SUB-TOTAL	2	2	32		
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD		
Weapons	0	1	8		
Narcotics	0	5	16		
Trespassing	0	0	1		
SUB-TOTAL	0	6	25		
TOTAL	2	15	118		

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	2	1	0	8
Douglas	1	0	0	5
El Segundo	1	0	0	7
Mariposa	0	0	0	4
Aviation/LAX	0	1	0	7
Hawthorne/Lennox	0	0	3	11
Crenshaw	0	0	1	13
Vermont/Athens	1	0	0	11
Harbor Fwy	0	0	0	5
Avalon	0	1	0	4
Willowbrook/Rosa Parks	0	0	2	10
Long Beach Bl	0	0	0	15
Lakewood Bl	1	0	0	2
Norwalk	1	1	0	16
Total	7	4	6	118

ARRESTS					
AGENCY LAPD LASD FYTD					
Felony	0	3	32		
Misdemeanor	1	14	123		
TOTAL** 1 17 155					

CITATIONS					
AGENCY LAPD LASD FYTD					
Other Citations	3	16	209		
Vehicle Code Citations	23	4	312		
TOTAL 26 20 521					

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	FYTD	
Routine	3	130	837	
Priority	10	46	505	
Emergency	1	5	59	
TOTAL	14	181	1,401	

DISPATCHED VS. PROACTIVE				
AGENCY LAPD LASD				
Dispatched	16%	11%		
Proactive	84%	89%		
TOTAL 100% 100%				

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM			
Green Line-LAPD 91%			
Green Line-LASD	94%		

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

^{**}Totals do not include arrests made due to an infraction.



E LINE (EXPO)

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD	
Homicide	0	0	1	
Rape	0	0	0	
Robbery	3	1	30	
Aggravated Assault	0	2	15	
Aggravated Assault on Operator	0	0	0	
Battery	7	1	28	
Battery Rail Operator	0	0	0	
Sex Offenses	0	0	3	
SUB-TOTAL	10	4	77	
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD	
Burglary	0	0	0	
Larceny	1	0	25	
Bike Theft	0	0	3	
Motor Vehicle Theft	0	0	0	
Arson	0	0	0	
Vandalism	0	0	1	
SUB-TOTAL	1	0	29	
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD	
Weapons	0	0	0	
Narcotics	0	0	0	
Trespassing	0	0	3	
SUB-TOTAL	0	0	3	
TOTAL	11	4	109	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
7th St/Metro Ctr	2	0	0	5
Pico	1	0	0	1
LATTC/Ortho Institute	0	0	0	2
Jefferson/USC	0	0	0	5
Expo Park/USC	0	0	0	8
Expo/Vermont	3	1	0	14
Expo/Western	1	0	0	17
Expo/Crenshaw	1	0	0	11
Farmdale	1	0	0	7
Expo/La Brea	1	0	0	2
La Cienega/Jefferson	0	0	0	5
Culver City	0	0	0	6
Palms	0	0	0	3
Westwood/Rancho Park	0	0	0	1
Expo/Sepulveda	0	0	0	3
Expo/Bundy	0	0	0	3
26th St/Bergamot	1	0	0	2
17th St/SMC	0	0	0	2
Downtown Santa Monica	3	0	0	12
Expo Line Rail Yard	0	0	0	0
Total	14	1	0	109

ARRESTS					
AGENCY LAPD LASD FYTD					
Felony	0	0	12		
Misdemeanor	0	3	30		
TOTAL** 0 3 42					

CITATIONS				
AGENCY LAPD LASD FYTD				
Other Citations	0	4	43	
Vehicle Code Citations	1	0	12	
TOTAL	1	4	55	

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	7	61	483
Priority	26	26	561
Emergency	6	4	57
TOTAL	39	91	1,101
	-		

DISPATCHED VS. PROACTIVE					
AGENCY LAPD LASD					
Dispatched	16%	8%			
Proactive	84%	92%			
TOTAL 100% 100%					

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM			
Expo Line-LAPD 91%			
Expo Line-LASD	95%		

GRADE CROSSING OPERATIONS					
LOCATION LAPD LASD FYTD					
Exposition Blvd	124	0	949		
Santa Monica	0	12	70		
Culver City	0	3	21		
TOTAL	124	15	1,040		

LEGEND Los Angeles Police Department Los Angeles County Sheriff's Department

^{**}Totals do not include arrests made due to an infraction.



G LINE (ORANGE)

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	FYTD		
Homicide	0	0		
Rape	0	0		
Robbery	1	5		
Aggravated Assault	1	5		
Aggravated Assault on Operator	0	0		
Battery	0	9		
Battery Bus Operator	1	2		
Sex Offenses	0	1		
SUB-TOTAL	3	22		
CRIMES AGAINST PROPERTY	LAPD	FYTD		
Burglary	0	0		
Larceny	0	1		
Bike Theft	0	1		
Motor Vehicle Theft	0	0		
Arson	0	0		
Vandalism	0	1		
SUB-TOTAL	0	3		
CRIMES AGAINST SOCIETY	LAPD	FYTD		
Weapons	1	1		
Narcotics	0	0		
Trespassing	0	2		
SUB-TOTAL	1	3		
TOTAL	4	28		

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	0	3
Laurel Canyon	0	0	0	0
Valley College	0	0	0	0
Woodman	0	0	0	0
Van Nuys	1	0	0	3
Sepulveda	0	0	0	1
Woodley	0	0	0	2
Balboa	1	0	0	4
Reseda	1	0	0	2
Tampa	0	0	0	4
Pierce College	0	0	0	1
De Soto	0	0	0	1
Canoga	0	0	0	2
Warner Center	0	0	0	0
Sherman Way	0	0	0	2
Roscoe	0	0	0	1
Nordhoff	0	0	0	0
Chatsworth	0	0	0	1
Total	3	0	0	27

ARRESTS				
AGENCY	LAPD	FYTD		
Felony	2	7		
Misdemeanor	1	9		
TOTAL**	3	16		

CITATIONS				
AGENCY	LAPD	FYTD		
Other Citations	5	160		
Vehicle Code Citations	36	798		
TOTAL	41	958		

CALLS FOR SERVICE					
AGENCY LAPD FYTD					
Routine	0	3			
Priority	6	58			
Emergency	1	4			
TOTAL	7	65			

DISPATCHED VS. PROACTIVE			
AGENCY LAPD			
Dispatched	15%		
Proactive	85%		
TOTAL 100%			

PERCENTAGE OF TIME SPENT ON	THE BUS SYSTEM
Orange Line- LAPD	91%

LEGEND Los Angeles Police Department

^{**}Totals do not include arrests made due to an infraction.



J LINE (SILVER)

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD	
Homicide	0	0	0	
Rape	0	0	0	
Robbery	0	0	1	
Aggravated Assault	0	0	2	
Aggravated Assault on Operator	0	0	1	
Battery	0	0	2	
Battery Bus Operator	0	0	0	
Sex Offenses	0	0	1	
SUB-TOTAL	0	0	7	
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD	
Burglary	0	0	0	
Larceny	0	0	0	
Bike Theft	0	0	0	
Motor Vehicle Theft	0	0	0	
Arson	0	0	0	
Vandalism	1	0	2	
SUB-TOTAL	1	0	2	
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD	
Weapons	0	0	0	
Narcotics	0	0	1	
Trespassing	0	0	0	
SUB-TOTAL	0	0	1	
TOTAL	1	0	10	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	0	0
Slauson	0	0	0	3
Manchester	0	0	0	1
Harbor Fwy	0	1	0	2
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	2
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	0	1	0	10

ARRESTS					
AGENCY LAPD LASD FYTD					
Felony	0	0	1		
Misdemeanor	0	2	7		
TOTAL**	0	2	8		

CITATIONS					
AGENCY LAPD LASD FYTD					
Other Citations	6	0	155		
Vehicle Code Citations	70	0	738		
TOTAL	76	0	893		

CALLS FOR SERVICE					
AGENCY LAPD LASD FYTD					
Routine	0	14	34		
Priority	2	5	35		
Emergency	0	0	2		
TOTAL	2	19	71		

DISPATCHED VS. PROACTIVE				
AGENCY LAPD LASD				
Dispatched	19%	10%		
Proactive	81%	90%		
TOTAL	100%	100%		

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM				
Silver Line- LAPD 91%				
Silver Line- LASD	85%			

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

^{**}Totals do not include arrests made due to an infraction.



K LINE

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD	
Homicide	0	0	0	
Rape	0	0	0	
Robbery	0	0	0	
Aggravated Assault	2	0	2	
Aggravated Assault on Operator	0	0	0	
Battery	0	0	0	
Battery Bus Operator	0	0	0	
Sex Offenses	0	0	0	
SUB-TOTAL	2	0	2	
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD	
Burglary	0	0	0	
Larceny	0	0	1	
Bike Theft	0	0	0	
Motor Vehicle Theft	0	0	0	
Arson	0	0	0	
Vandalism	0	0	0	
SUB-TOTAL	0	0	1	
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD	
Weapons	0	0	0	
Narcotics	0	0	0	
Trespassing	0	0	0	
SUB-TOTAL	0	0	0	
TOTAL	2	0	3	

CRIMES PER STATION					
STATION	FYTD				
Expo / Crenshaw	0	0	0	0	
Martin Luther King Jr Station	2	0	0	2	
Leimert Park Station	0	0	0	0	
Hyde Park Station	0	0	0	0	
Fairview Heights Station	0	0	0	0	
Downtown Inglewood Station	0	0	0	0	
Westchester / Veterans Station	0	0	0	1	
Total	2	0	0	3	

ARRESTS						
AGENCY LAPD LASD FYTD						
Felony	0	0	0			
Misdemeanor	0	1	4			
TOTAL**	0	1	4			

CITATIONS						
AGENCY LAPD LASD FYTD						
Other Citations	0	0	5			
Vehicle Code Citations	0	0	0			
TOTAL	0	0	5			

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	FYTD	
Routine	0	33	118	
Priority	2	7	45	
Emergency	1	0	1	
TOTAL	3	40	164	

DISPATCHED VS. PROACTIVE					
AGENCY LAPD LASD					
Dispatched	15%	14%			
Proactive	85%	86%			
TOTAL 100% 100%					

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM				
K Line - LAPD 88%				
K Line - LASD	96%			

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

^{**}Totals do not include arrests made due to an infraction.



L LINE (GOLD)

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME					
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD		
Homicide	0	0	0		
Rape	0	0	0		
Robbery	0	1	14		
Aggravated Assault	0	0	14		
Aggravated Assault on Operator	0	0	1		
Battery	1	0	18		
Battery Rail Operator	0	0	0		
Sex Offenses	0	0	6		
SUB-TOTAL	1	1	53		
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD		
Burglary	0	0	0		
Larceny	1	0	14		
Bike Theft	0	0	3		
Motor Vehicle Theft	0	0	1		
Arson	0	0	1		
Vandalism	1	0	10		
SUB-TOTAL	2	0	29		
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD		
Weapons	0	0	7		
Narcotics	0	0	5		
Trespassing	2	3	19		
SUB-TOTAL	2	3	31		
TOTAL	5	4	113		

CRIMES PER STATION					
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD	
APU/Citrus College	0	0	1	11	
Azusa Downtown	1	0	1	17	
Irwindale	0	0	0	6	
Duarte/City of Hope	0	0	0	5	
Monrovia	0	0	0	4	
Arcadia	0	0	0	8	
Sierra Madre Villa	0	0	0	6	
Allen	0	0	0	2	
Lake	0	0	0	12	
Memorial Park	0	0	0	3	
Del Mar	0	0	0	1	
Fillmore	0	0	1	7	
South Pasadena	0	0	0	2	
Highland Park	0	1	0	3	
Southwest Museum	0	0	0	2	
Heritage Square	0	0	0	0	
Lincoln/Cypress	0	0	0	2	
Chinatown	0	0	0	3	
Union Station	1	0	1	6	
Little Tokyo/Arts Dist	0	0	0	0	
Pico/Aliso	0	1	0	2	
Mariachi Plaza	0	0	0	2	
Soto	0	0	1	2	
Indiana (both LAPD & LASD)	0	0	0	5	
Maravilla	0	0	0	0	
East LA Civic Ctr	0	0	0	0	
Atlantic	0	0	0	2	
Total	2	2	5	113 Page 8	

ARRESTS							
AGENCY LAPD LASD FYTD							
Felony	0	2	42				
Misdemeanor	1	32	307				
TOTAL**	1 34 34						

CITATIONS					
AGENCY	LAPD	LASD	FYTD		
Other Citations	0	30	367		
Vehicle Code Citations	0	2	18		
TOTAL	0 32 385				

CALLS FOR SERVICE						
AGENCY LAPD LASD FYTD						
Routine	6	160	1,117			
Priority	16	69	726			
Emergency	2	9	94			
TOTAL	24	238	1,937			

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	
Dispatched	19%	9%	
Proactive	81%	91%	
TOTAL	100%	100%	

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM			
Gold Line-LAPD 91%			
Gold Line-LASD 89%			

GRADE CROSSING OPERATIONS						
LOCATION	LAPD LASD FYTD					
Marmion Way	0	0	1			
Arcadia Station	0	4	25			
Irwindale	0	13	89			
Monrovia	0	2	17			
City of Pasadena	0	6	87			
Magnolia Ave	0	0	0			
Duarte Station	0	1	22			
City Of Azusa	0	2	49			
South Pasadena	0	0	40			
City Of East LA	0	2	61			
Figueroa St	0	0	8			
TOTAL GOAL= 10	0	30	399			

Legend Los Angeles Police Department Los Angeles County Sheriff's Department

^{**}Totals do not include arrests made due to an infraction.



BUS PATROL

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME						
CRIMES AGAINST PERSONS LAPD LASD FYTD						
Homicide	0	0	0			
Rape	0	0	0			
Robbery	1	2	42			
Aggravated Assault	5	4	72			
Aggravated Assault on Operator	1	0	18			
Battery	31	2	177			
Battery Bus Operator	5	2	68			
Sex Offenses	1	1	17			
SUB-TOTAL	44	11	394			
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD			
Burglary	0	0	1			
Larceny	6	3	69			
Bike Theft	0	0	2			
Motor Vehicle Theft	0	0	2			
Arson	0	0	1			
Vandalism	2	5	42			
SUB-TOTAL	8	8	117			
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD			
Weapons	0	1	19			
Narcotics	2	14	69			
Trespassing	0	0	7			
SUB-TOTAL	2	15	95			
TOTAL	54	34	606			

LASD's Crimes per Sector			
Sector		FYTD	
Westside	3	20	
San Fernando	2	6	
San Gabriel Valley	2	29	
Gateway Cities	14	100	
South Bay	13	100	
Total	34	255	

LAPD's Crimes per Sector					
Sector		FYTD			
Valley	Bureau				
Van Nuys	2	14			
West Valley	0	10			
North Hollywood	1	9			
Foothill	1	3			
Devonshire	1	4			
Mission	1	5			
Topanga	0	4			
Central	Bureau				
Central	16	61			
Rampart	3	22			
Hollenbeck	0	4			
Northeast	0	6			
Newton	3	28			
West	West Bureau				
Hollywood	1	21			
Wilshire	0	13			
West LA	3	12			
Pacific	0	7			
Olympic	7	32			
Southwe	st Bureau				
Southwest	6	40			
Harbor	1	5			
77th Street	5	38			
Southeast	1	12			
Total	52	350			

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	8	10	137
Misdemeanor	8	89	651
TOTAL**	16	99	788

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	106	788
Vehicle Code Citations	6	50	312
TOTAL	8	156	1,100

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	4	168	960
Priority	2	109	884
Emergency	0	13	86
TOTAL	6	290	1,930

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	3%
Proactive	81%	97%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM		
LAPD BUS	89%	
LASD BUS	92%	

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

^{**}Totals do not include arrests made due to an infraction.



UNION STATION

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

DEPORTED CRIME		
REPORTED CRIME		->/
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	4
Aggravated Assault	2	21
Aggravated Assault on Operator	0	0
Battery	15	79
Battery Rail Operator	0	0
Sex Offenses	0	7
SUB-TOTAL	17	111
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	2	4
Larceny	5	23
Bike Theft	0	3
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	11
SUB-TOTAL	7	41
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	1
Narcotics	0	0
Trespassing	4	21
SUB-TOTAL	5	22
TOTAL	29	174

ARRESTS				
AGENCY LAPD FYTD				
Felony	3	26		
Misdemeanor	7	77		
TOTAL**	103			

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	37
Vehicle Code Citations	0	7
TOTAL	0	44

CALLS FOR SERVICE				
AGENCY	LAPD	FYTD		
Routine	7	66		
Priority	37	329		
Emergency	3	28		
TOTAL 47 423				

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	21%	
Proactive	79%	
TOTAL	100%	

PERCENTAGE OF TIME SPENT AT UNION STATION		
LOCATION LAPD		
Union Station 88%		

LEGEND Los Angeles Police Department

^{**}Totals do not include arrests made due to an infraction.



7TH & METRO STATION

ATTACHMENT B

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	FYTD	
Homicide	0	0	
Rape	0	0	
Robbery	2	6	
Aggravated Assault	3	4	
Aggravated Assault on Operator	0	0	
Battery	4	14	
Battery Rail Operator	0	0	
Sex Offenses	0	0	
SUB-TOTAL	9	24	
CRIMES AGAINST PROPERTY	LAPD	FYTD	
Burglary	0	0	
Larceny	0	1	
Bike Theft	0	0	
Motor Vehicle Theft	0	0	
Arson	0	0	
Vandalism	0	0	
SUB-TOTAL	0	1	
CRIMES AGAINST SOCIETY	LAPD	FYTD	
Weapons	0	0	
Narcotics	0	0	
Trespassing	2	4	
SUB-TOTAL	2	4	
TOTAL	11	29	

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	2
Misdemeanor	0	8
TOTAL**	0	10

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	1	8
Vehicle Code Citations	5	5
TOTAL	6	13

CALLS FOR SERVICE			
AGENCY	LAPD	FYTD	
Routine	0	3	
Priority	5	19	
Emergency	1	2	
TOTAL	6	24	

DISPATCHED VS. PROACTIVE		
AGENCY LAPD		
Dispatched	20%	
Proactive	80%	
TOTAL	100%	

PERCENTAGE OF TIME SPENT AT 7TH & METRO STATION			
LOCATION LAPD			
7th & Metro Station	88%		

	LEGEND		
Los Angeles Police Department			

^{**}Totals do not include arrests made due to an infraction.



Transit Police

Monthly Crime Report







Attachment C

	2023	2022	%
	January	January	Change
CRIMES AGAINST PERSONS		_	
Homicide	1	1	0.0%
Rape	0	0	0.0%
Robbery	28	24	16.7%
Aggravated Assault	43	33	30.3%
Aggravated Assault on Operator	1	0	N/A
Battery	101	89	13.5%
Battery on Operator	8	13	-38.5%
Sex Offenses	3	5	-40.0%
SUB-TOTAL	185	165	12.1%
CRIMES AGAINST PROPERTY			
Burglary	2	3	-33.3%
Larceny	40	35	14.3%
Bike Theft	0	2	-100.0%
Motor Vehicle Theft	2	2	0.0%
Arson	0	0	0.0%
Vandalism	15	29	-48.3%
SUB-TOTAL	59	71	-16.9%
CRIMES AGAINST SOCIETY	_		
Weapons	5	3	66.7%
Narcotics	33	8	312.5%
Trespassing	31	5	520.0%
SUB-TOTAL	69	16	331.3%
TOTAL	313	252	24.2%
ENFORCEMENT EFFORTS			
Arrests	285	133	114.3%
Citations	430	474	-9.3%
Calls for Service	1,448	1,478	-2.0%



SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JANUARY 2023

Attachment D

Cr	ime	S
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Monthly

System-Wide	Jan-22	Jan-23	% Change
Crimes Against Persons	165	185	12.12%
Crimes Against Property	71	59	-16.90%
Crimes Against Society	16	69	331.25%
Total	252	313	24.21%

Six Months

System-Wide	Aug-21-Jan-22	Aug-22-Jan-23	% Change
Crimes Against Persons	938	964	2.77%
Crimes Against Property	409	347	-15.16%
Crimes Against Society	111	244	119.82%
Total	1,458	1,555	6.65%

Annual

System-Wide	Feb-21-Jan-22	Feb-22-Jan-23	% Change
Crimes Against Persons	1,704	1,956	14.79%
Crimes Against Property	mes Against Property 780 864		10.77%
Crimes Against Society	282	390	38.30%
Total	2,766	3,210	16.05%

Average Emergency Response Times

М	o	n	t	h	lν	
•	v				ıv	

Jan-22	Jan-23	% Change
4:33	6:04	33.33%

Six Months

Aug-21-Jan-22	Aug-22-Jan-23	% Change
4:46	5:28	14.69%

Annual

Feb-21-Jan-22	Feb-22-Jan-23	% Change
4:32	5:30	21.32%

Bus Operator Assaults

Monthly

Jan-22	Jan-23	% Change
13	9	-30.77%

Six Months

Aug-21-Jan-22	Aug-22-Jan-23	% Change
84	75	-10.71%

Annual

Feb-21-Jan-22	Feb-22-Jan-23	% Change
125	158	26.40%

Ridership

Monthly

Jan-22	Jan-23	% Change
18,766,760	21,234,326	13.15%

Six Months

Aug-21-Jan-22	Aug-22-Jan-23	% Change
128,937,348	132,546,969	2.80%

Annual

Feb-21-Jan-22	Feb-22-Jan-23	% Change
233,171,558	257,720,936	10.53%



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment E

Violent and Property Crimes January 2023

VIOLENT CRIMES	1/01/2023 TO	12/01/2022 TO	%	12/01/2022 TO	11/01/2022 TO	%	1/01/2023 TO	1/01/2019 TO		1/01/2023 TO	1/01/2018 TO	
	1/31/2023	12/31/2022	Change	12/31/2022	11/30/2022	Change	1/31/2023	1/31/2019	% Change	1/31/2023	1/31/2018	% Change
Homicide	1	0	N/A	0	1	-100.0%	1	0	N/A	1	0	N/A
Rape	0	1	-100.0%	1	1	0.0%	0	1	-100.0%	0	0	0.0%
Robbery	28	31	-9.7%	31	31	0.0%	28	29	-3.4%	28	27	3.7%
Aggravated Assault	43	29	48.3%	29	35	-17.1%	43	25	72.0%	43	23	87.0%
Aggravated Assault on Operator	1	3	-66.7%	3	9	-66.7%	1	0	N/A	1	0	N/A
TOTAL VIOLENT	73	64	14.1%	64	77	-16.9%	73	55	32.7%	73	50	46.0%
PROPERTY CRIMES	1/01/2023 TO	12/01/2022 TO	%	12/01/2022 TO	11/01/2022 TO	%	1/01/2023 TO	1/01/2019 TO		1/01/2023 TO	1/01/2018 TO	
	1/31/2023	12/31/2022	Change	12/31/2022	11/30/2022	Change	1/31/2023	1/31/2019	% Change	1/31/2023	1/31/2018	% Change
Burglary	2	1	100.0%	1	0	N/A	2	1	100.0%	2	1	100.0%
Larceny	40	36	11.1%	36	43	-16.3%	40	77	-48.1%	40	53	-24.5%
Bike Theft	0	1	-100.0%	1	2	-50.0%	0	5	-100.0%	0	7	-100.0%
Motor Vehicle Theft	2	1	100.0%	1	2	-50.0%	2	3	-33.3%	2	3	-33.3%
TOTAL PROPERTY	44	39	12.8%	39	47	-17.0%	44	86	-48.8%	44	64	-31.3%
TOTAL PART 1	117	103	13.6%	103	124	-16.9%	117	141	-17.0%	117	114	2.6%

This table summarizes Violent Crimes and Property Crimes, which make up Part 1 Crimes.

System Security & Law Enforcement



Los Angeles Police Department Transit Services Division Arrest Demographic 01/01/2023 - 01/31/2023

			N	1ALE				FEMALE		
				PAC						
RAIL / STATION	BLK	HISP	WHI	ISLANDER	ASIAN	TOTAL	BLK	HISP	TOTAL	TOTAL
RED	27	19	10	2	1	59	4	3	7	66
WESTLAKE / MACARTHUR PARK	4	4	4	1	0	13	0	2	2	15
WILSHIRE / VERMONT	7	2	3	0	0	12	2	0	2	14
UNION STATION	3	3	0	0	0	6	0	1	1	7
NORTH HWD	1	3	1	1	0	6	1	0	1	7
7TH & METRO CENTER	5	1	0	0	0	6	1	0	1	7
PERSHING SQUARE	2	2	1	0	1	6	0	0	0	6
HWD / VINE	3	2	0	0	0	5	0	0	0	5
UNIV CITY / STUDIO CITY	0	2	0	0	0	2	0	0	0	2
CIVIC CTR / GRAND PARK	0	0	1	0	0	1	0	0	0	1
HWD / WESTERN	1	0	0	0	0	1	0	0	0	1
VERMONT / SUNSET	1	0	0	0	0	1	0	0	0	1
BRT	7	7	0	0	0	14	0	2	2	16
CENTRAL BUREAU	4	3	0	0	0	7	0	2	2	9
SOUTH BUREAU	2	3	0	0	0	5	0	0	0	5
WEST BUREAU	0	1	0	0	0	1	0	0	0	1
VALLEY BUREAU	1	0	0	0	0	1	0	0	0	1
UNION STATION (Not Line Specific)	3	1	3	1	0	8	2	0	2	10
ORANGE	1	1	0	0	0	2	1	0	1	3
NORTH HWD	1	1	0	0	0	2	1	0	1	3
PURPLE	1	0	0	0	0	1	0	0	0	1
WILSHIRE / WESTERN	1	0	0	0	0	1	0	0	0	1
GOLD	0	1	0	0	0	1	0	0	0	1
sото	0	1	0	0	0	1	0	0	0	1
BLUE	1	0	0	0	0	1	0	0	0	1
7TH & METRO CENTER	1	0	0	0	0	1	0	0	0	1
GREEN	0	1	0	0	0	1	0	0	0	1
HARBOR FRWY	0	1	0	0	0	1	0	0	0	1
TOTAL	40	30	13	3	1	87	7	5	12	99
% of TOTAL	40.4%	30.3%	13.1%	3.0%	1.0%	87.9%	7.1%	5.1%	12.1%	100.0%

Los Angeles Sheriff's Department - Transit Services Bureau Arrestee Information for the Month of January 2023 01/01/2023 - 01/31/2023

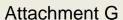
		Fen	nale		Total	Male				Total	Total
Premise	Black	Hispanic	Other	White	Female	Black	Hispanic	Other	White	Male	Arrests
A-Line - Del Amo	0	0	0	0	0	1	0	0	0	1	1
A-Line - Artesia	1	0	0	1	2	1	1	0	1	3	5
A-Line - Compton	0	0	2	0	2	1	1	0	0	2	4
A-Line - Willowbrook	0	0	0	0	0		3	0	1	8	8
A-Line - Firestone	0	0	0	0	0	1	1	0	0	2	2
A-Line - Florence	0	0	0	0	0		0	0	1	3	3
A-Line - Slauson	0	0	0	0	0	1	3	0	0	4	4
C-Line - Redondo Beach	1	0	0	0	1	1	0	0	1	2	3
C-Line - Douglas	0	0	0	0	0	0	0	0	0	0	0
C-Line - El Segundo	0	0	0	0	0	1	0	0	0	1	1
C-Line - Mariposa	0	0	0	0	0	0	0	0	0	0	0
C-Line - Hawthorne	0	0	0	0	0	0	3	0	0	3	3
C-Line - Crenshaw	0	0	0	0	0	1	0	0	0	1	1
C-Line - Vermont	0	1	0	0	1	1	0	0	0	1	2
C-Line - Willowbrook	0	0	0	0	0	1	1	0	0	2	2
C-Line - Long Beach	0	0	0	0	0	1	1	0	0	2	2
C-Line - Lakewood	0	0	0	0	0	0	0	0	0	0	0
C-Line - Norwalk	0	0	0	0	0	2	1	0	0	3	3
E-Line - Culver City	0	0	0	0	0	0	0	0	0	0	0
E-Line - 26th/Bergamot	0	0	0	0	0	0	0	0	0	0	0
E-Line - 17th/SMC	0	0	0	0	0	0	0	0	0	0	0
E-Line - Downtown Santa Monica	1	0	0	0	1	0	1	0	1	2	3
K-Line - Western/Veterans	0	0	0	0	0	0	0	0	0	0	0
K-Line - Downtown Inglewood	0	0	0	0	0	0	0	0	0	0	0
K-Line - Fairview Heights	0	0	0	0	0	1	0	0	0	1	1
L-Line - Atlantic	0	0	0	0	0	0	0	0	0	0	0
L-Line - East LA Civic Center	0	0	0	0	0	0	0	0	0	0	0
L-Line - Maravilla	0	0	0	0	0	0	0	0	0	0	0
L-Line - Indiana	0	0	0	0	0	0	0	0	0	0	0
L-Line - South Pasadena	0	0	0	0	0	0	0	0	1	1	1
L-Line - Fillmore	0	0	0	0	0	2	0	0	0	2	2
L-Line - Del Mar	0	0	0	0	0	0	0	0	0	0	0
L-Line - Memorial Park	0	0	1	1	2	0	1	0	0	1	3
L-Line - Lake	1	3	0	3	7	1	0	0	2	3	10
L-Line - Allen	0	0	0	0	0	0	0	0	0	0	0

Los Angeles Sheriff's Department - Transit Services Bureau Arrestee Information for the Month of January 2023 01/01/2023 - 01/31/2023

	Female				Total	Male				Total	Total
Premise	Black	Hispanic	Other	White	Female	Black	Hispanic	Other	White	Male	Arrest
L-Line - Sierra Madre Villa	0	0	0	1	1	0	2	0	2	4	5
L-Line - Arcadia	0	0	0	0	0	0	0	0	1	1	1
L-Line - Monrovia	0	0	0	0	0	0	0	0	0	0	0
L-Line - Duarte	0	0	0	1	1	0	1	0	0	1	2
L-Line - Irwindale	0	0	0	0	0	0	1	0	1	2	2
L-Line - Azusa Downtown	0	0	0	0	0	1	1	0	0	2	2
L-Line - APU/Citrus College	0	0	0	2	2	2	1	0	1	4	6
J-Line - Carson	0	0	0	0	0	0	0	0	0	0	0
J-Line - El Monte	0	0	0	0	0	0	2	0	0	2	2
Bus	8	7	1	1	17	16	53	2	11	82	99
Total	12	11	4	10	37	42	78	2	24	146	183

Long Beach Police Department - Metro Transportation Detail Arrestee Demographic Stats - January 2023 01/01/2023 - 01/31/2023

Rail / Station	Arr/Cite	Gender	Ethnicity	Age	Unhoused	Total
A-Line 1st Street	Arr	М	В	35	Yes	1
A-Line Pacific Coast Highway	Cite	М	В	37	No	1
Total						2

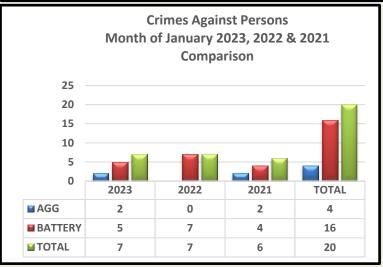


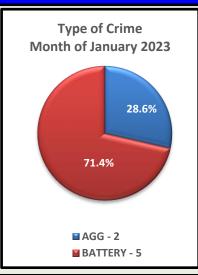


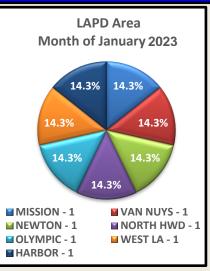
Los Angeles Police Department - Transit Services Division Monthly Bus / Rail Operator Assault Recap Report

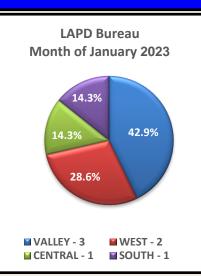












DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
01/03/23	Bus Line # 207	ADW / BB ROUNDS FIRED. Victim drove bus and believe he heard shots fired towards his direction.	M/B	No	N/A
@ 1040 HRS	Bus # 8850 248 S. Western	Victim also observed visible damage to his window and windshield of the driver's side. LAPD Officers arrived and determined the rounds were fired from a nearby apartment building. Officers evacuated the apartment building. After several unsuccessful attempts, officers sought assistance from LAPD SWAT. SWAT responded and discovered the suspect deceased w/a self-inflicted gunshot wound to the mouth with an exit wound to the back of the head. INJURIES: None. NO ARREST: Suspect deceased, self - inflicted gunshot wound.	29 YOA	Yes	
01/11/23 @	Bus Line # 33 Bus # 8625	BATTERY Victim passed suspect waiting at a bus stop due to the bus being full. Victim stopped at the next bus stop to allow bus patrons to exit. Suspect ran up to the bus, entered aggressively and swung	F/B 21 YOA	Yes Unkn	Unkn
0900 HRS	Venice & National	her arm at victim. Victim stepped back and prevented contact with suspect. Suspect then spat on victim three times causing her saliva to land on victim's thigh. LAPD responded, victim pointed out suspect. Suspect was taken into custody.			
		INJURIES: Spit contact to victim's thigh. ARREST			

Monthly Bus / Rail Operator Assaults Recap Report January 2023 Page 2

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
01/13/23 @ 1545 HRS	Orange Line Van Nuys Station Bus Line # 901 Bus # 19519	BATTERY Victim instructed suspect to enter bus from the rear. Suspect entered bus, walked to the front of the bus, reached around the plexiglass and struck the right side of victim's face. INJURIES: Too Nervous To Continue. NO ARREST	M/H 25 YOA	Unkn Unkn	Yes
01/19/23 @ 0700 HRS	Bus Line # 761 Bus # 1700 Van Nuys & Parthenia	BATTERY Suspect entered bus and advised he did not have bus fare. Victim allowed suspect to enter w/out paying fare. Suspect then placed items on the black box. Victim advised suspect to remove the items and to stand behind the yellow line. Suspect walked up to victim and spat once on victim. The plexiglass separated victim from suspect, however, some of the suspect's saliva made contact with victim. INJURIES: Spit contact to victim. Victim requested to see company doctor. No man power available to restore service. NO ARREST	M/B 46 YOA	Unkn Yes	Unkn
01/24/23 @ 0930 HRS	Bus Line # 45 Bus # 1722 Gage & Broadway	BATTERY Suspect entered bus agitated due to the previous bus passing him at the bus stop and causing him to be late for work. Suspect accused victim of not driving fast enough. Suspect stated to victim, "I will smack you like the b you are!" Suspect reached over the plastic barrier and slapped victim's cheek. Victim defended herself by grabbing suspect's beanie in the hopes of deflecting suspect's assault. Victim pulled over, suspect exited and fled location. INJURIES: Victim sustained cut on her hand. Officers observed victim bleeding. NO ARREST	M/B 30 YOA	Unkn Unkn	Yes
01/26/23 @ 2145 HRS	Bus Line # 162 Bus # 1766 Collins & Vineland	BATTERY Suspect walked to the front of the bus and demanded victim to stop and allow him to exit. Victim advised he had to wait until the next bus stop. Suspect became irate and began a verbal argument with victim. Suspect then threw an unknown liquid at victim then spat on victim. Victim stopped bus and allowed Suspect to exit. INJURIES: Eye irritation. Victim was transported to Company Doctor. NO ARREST	M/H 20YOA	Unkn Unkn	Unkn
01/31/23 @ 2245 HRS	Bus Line # 246 Bus # 6124 22 nd St & Pacific Ave	ADW (HATE CRIME) Suspect laid on the front door of bus and yelled racial slurs at victim. Subject threw a glass bottle at victim, missing victim. Victim was standing outside bus when incident occurred. INJURIES: None. ARREST	M/W 65 YOA	Yes Yes	N/A



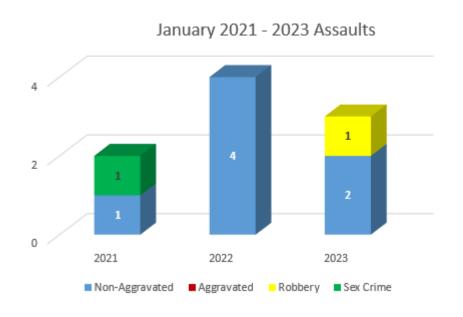
Los Angeles County Sheriff's Department Transit Services Bureau

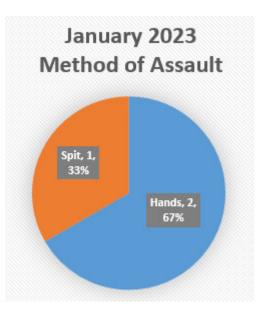
Monthly Bus/Rail Operator Assault Report



January 2023

January Bus/Rail Operator Assaults





In January, there were two non-aggravated assaults and 1 robbery. There were no arrests.

Date	Time	Line	Bus #	Narrative	Barrier
				Huntington Park 1/25 1344hrs	
1/25/2023	13:44	251	8572	Sus MH/40s punched bus op over loud music	Yes
				San Fernando 1/26 1810hrs	
				Sus MH/20s stole bus op's phone after spitting on bus op. Bus Op	
1/26/2023	18:10	234	1976	asked suspect to stop cussing at a juvenile.	Yes
				Inglewood 1/27 1325hrs	
1/27/2023	13:25	115	6009	Sus FO punched bus op during argument	Yes

^{*}B (NU): Barrier installed, not used; N/A (o): Not applicable, assault occurred outside of barrier



System Security & Law Enforcement

Sexual Crime / Harassment Calls for Service January 2023

Calls related to sexual harassment are routed through Metro Transit Security Operations Center, which then transfers the caller to a free 24/7 hotline — Peace Over Violence, Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between January 1st and January 31st, Metro Transit Security, LAPD, LASD, and LBPD received three (3) incidents and referred all three victims of sexual harassment to the above free hotlines.

January 2023 Incident Type & Totals									
	LAPD	LASD	LBPD	MTS	SSLE				
Sexual Harassment	0	0	0	0	0				
Sexual Battery	2	0	0	0	2				
Lewd Conduct	0	1	0	0	1				
Indecent Exposure	0	0	0	0	0				
Rape	0	0	0	0	0				
TOTAL	2	1	0	0	3				

Counseling Information Provided						
	January 2023					
YES	3					
NO- If no, why?	0					
Gone On Arrival	0					
Did Not Have Info	0					
Telephonic Report	0					
Not Offered	0					
Refused	0					
Officer Witnessed Incident	0					
TOTAL	3					

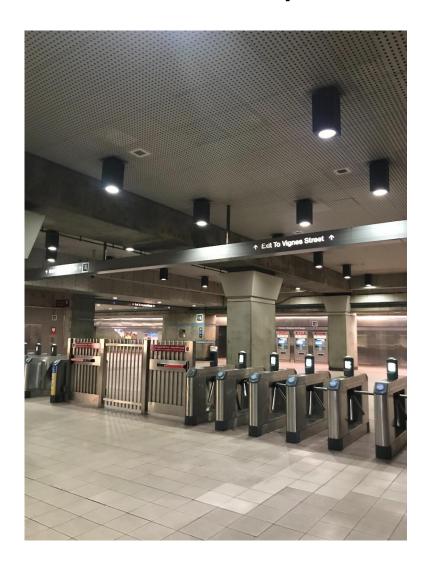


System Security & Law Enforcement

Attachment H

Metro Partner	Call Type	Incident (Date/ Time)	Location of Occurrence	Disposition	LE/ MTS/ Other on Scene (Date/Time)
				Suspect groped the victim's buttucks while on	
LAPD	Sexual Battery	1/17/23 1616 hrs.	Red (Westlake)	escalator.	1/17/2023 1637 hrs.
				Suspect groped the victim's buttucks while exiting the	
LAPD	Sexual Battery	1/24/23 1215 hrs.	Bus	rear door of the bus.	1/24/2023
	·				
LASD	Lewd Conduct	01/05/2023 1440hrs	Bus line 94 in Glendale	Suspect MB/50yrs arrested for lewd conduct on bus.	1/5/2023 1510hrs

March 1, 2023 Fare Observation Reports



Prepared by

Mobility Advancement Group

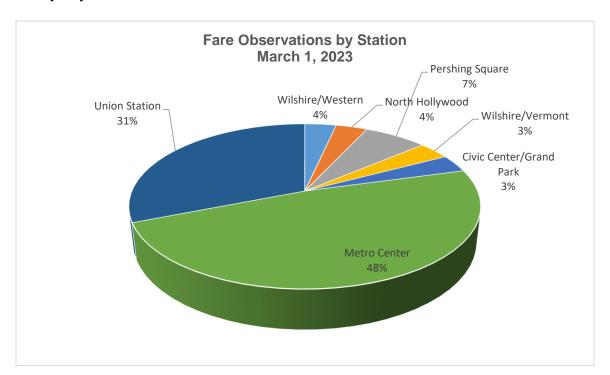
INTRODUCTION

On March 1, 2023 three transit surveyors conducted 29 fare observations at seven Red Line Stations. The purpose of these surveys was to observe any fare enforcement actions by Safety System-Law Enforcement (SSLE) personnel.

3,856 passenger boardings were observed.

STATIONS SURVEYED

Seven Red Line Stations were surveyed during the peak hour periods. The percentage of surveys by stations is shown below.



FARE ENFORCEMENT ACTIVITY

Six checks for payment were made at Metro Center, North Hollywood, and Union Station.

Five fare checks were conducted by Metro Security Officers and one by Metro Ambassadors. This is noted on report #405.

Eleven reports noted the presence of LAPD officers. LAPD officers did not perform any fare enforcement activities.



LAW ENFORCEMENT ACTION

Reports #404 and #410 contain notes of LAPD arrests. These arrests did not involve fare enforcement.

REPORTS

Copies of all twenty-nine (29) reports are included in an attached Excel file.

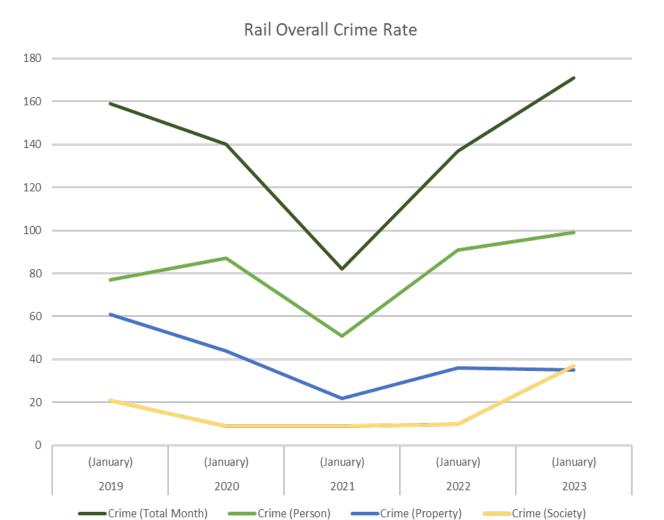
Fare Observation Surveys-Rail-March 1, 2023

Sample	Date	Station	Observer	Start Time	End Time	Total Time	Passengers	SSLE?	Fares Checked?	Notes
400	03/01/23	Union Station-Red Line	Observer102	6:30 AM	6:50 AM	0:20	143	No	No	
401	03/01/23	Union Station-Red Line	Observer102	6:52 AM	7:13 AM	0:21	167	Yes	No	Metro Security
402	03/01/23	Pershing Square	Observer102	7:21 AM	7:42 AM	0:21	85	No	No	
403	03/01/23	Metro Center-Red Line	Observer102	7:46 AM	8:06 AM	0:20	172	Yes	No	Metro Security
404	03/01/23	Metro Center-Blue Line	Observer102	8:08 AM	8:34 AM	0:26	271	Yes	Yes	LAPD & Metro (at turnstiles). Note LAPD arrest.
405	03/01/23	North Hollywood	Observer102	9:14 AM	9:34 AM	0:20	104	Yes	Yes	Private Security. Metro Ambassadors were at turnstiles.
406	03/01/23	Metro Center-Blue Line	Observer113	6:27 AM	6:48 AM	0:21	68	Yes	No	LAPD
407	03/01/23	Metro Center-Red Line	Observer113	6:49 AM	7:10 AM	0:21	102	Yes	No	Metro Security
408	03/01/23	Union Station-Red Line	Observer113	7:13 AM	7:34 AM	0:21	92	Yes	No	LAPD
409	03/01/23	Pershing Square	Observer113	7:53 AM	8:11 AM	0:18	57	No	No	
410	03/01/23	Metro Center-Red Line	Observer113	8:12 AM	8:33 AM	0:21	112	Yes	No	LAPD & Homeland Security. Note LAPD arrest.
411	03/01/23	Metro Center-Blue Line	Observer113	8:34 AM	9:05 AM	0:31	87	Yes	No	LAPD & Homeland Security.
412	03/01/23	Union Station-Red Line	Observer 114	6:59 AM	7:20 AM	0:21	273	Yes	No	LAPD & Metro Security
413	03/01/23	Union Station-Red Line	Observer 114	7:21 AM	7:45 AM	0:24	104	Yes	Yes	Metro and LAPD. Metro checked fares on train.
414	03/01/23	Civic Center/Grand Park	Observer 114	7:51 AM	8:12 AM	0:21	37	No	No	Metro Ambassadors
415	03/01/23	Wilshire/Vermont	Observer 114	8:15 AM	8:43 AM	0:28	97	Yes	No	Metro Ambassadors & Private Security
416	03/01/23	Metro Center-Red Line	Observer 114	8:47 AM	9:07 AM	0:20	244	Yes	No	Metro Ambassadors & Private Security
417	03/01/23	Metro Center-Blue Line	Observer 114	9:08 AM	9:32 AM	0:24	228	Yes	No	LAPD, Metro Ambassadors, Metro Security, & Private Security
418	03/01/23	Union Station-Red Line	Observer102	2:53 PM	3:13 PM	0:20	66	No	No	Metro Ambassadors next to TVMs.
419	03/01/23	Metro Center-Blue Line	Observer113	2:45 PM	3:06 PM	0:21	96	Yes	Yes	See note on Metro Security fare enforcement.
420	03/01/23	Metro Center-Red Line	Observer113	3:07 PM	3:28 PM	0:21	124	Yes	Yes	See note on Metro Security fare enforcement.
421	03/01/23	Union Station-Red Line	Observer113	3:37 PM	3:57 PM	0:20	66	Yes	No	Private Security
422	03/01/23	Union Station-Red Line	Observer113	3:58 PM	4:19 PM	0:21	73	Yes	No	Private Security
423	03/01/23	Pershing Square	Observer113	4:27 PM	4:48 PM	0:21	68	Yes	No	LAPD
424	03/01/23	Pershing Square	Observer 114	3:19 PM	3:42 PM	0:23	58	Yes	No	LAPD & Metro Security
425	03/01/23	Metro Center-Red Line	Observer 114	3:47 PM	4:07 PM	0:20	379	Yes	No	LAPD & Metro Ambassadors
426	03/01/23	Metro Center-Blue Line	Observer 114	4:08 PM	4:28 PM	0:20	275	Yes	Yes	LAPD, Metro Ambassadors & Metro Security by turnstiles.
427	03/01/23	Union Station-Red Line	Observer 114	4:37 PM	4:57 PM	0:20	94	No	No	Metro Ambassadors next to TVMs.
428	03/01/23	Wilshire & Western	Observer 114	4:58 PM	5:20 PM	0:22	114	Yes	No	Private Security
429	04/14/22	Wilshire/Normandie	Observer102	3:35 PM	4:14 PM	0:39	51	No	No	

Monthly Public Safety Update

GINA OSBORN

CHIEF SAFETY OFFICER



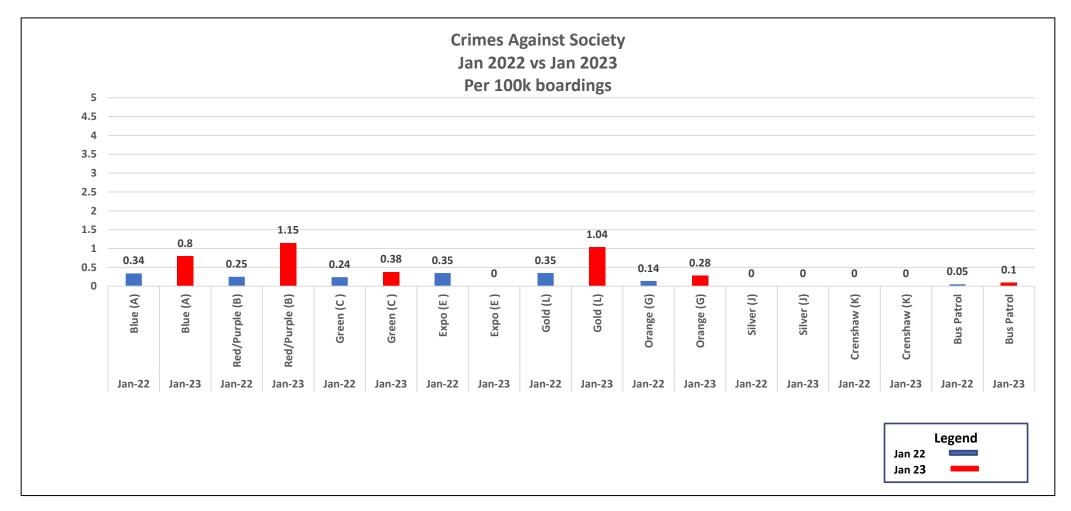
Rail Statistics (January)	2019 (January)	2020 (January)	2021 (January)	2022 (January)	2023 (January)
Crime (Total Month)	159	140	82	137	171
Crime (Person)	77	87	51	91	99
Crime (Property)	61	44	22	36	35
Crime (Society)	21	9	9	10	37

Jan 2023 vs Jan 2022

- 25% increase (171 vs 137) in Total Crime on the Rail System
- 270% increase (37 vs 10) in "Society"
 Crimes on the Rail System due largely to drug violations

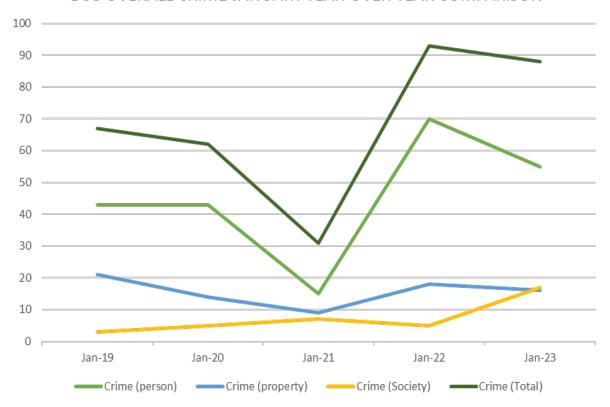
<u>Crimes Against Person-</u> Violent crimes (i.e. homicide, aggravated assaults) are those in which the victims are always individuals. <u>Crimes Against Property</u> - Crimes to obtain money, property, or some other benefit (i.e. theft, vandalism, robbery).

Crimes Against Society - Represent society's prohibition against engaging in certain types of activity (i.e. drug violations).



- Part 2 crimes (crimes against society such as narcotics, trespassing, or weapons possession) increased in both trespassing and narcotic possession/use incidents on the Blue, Red, Green, and Gold and Orange Lines. There was a minimal increase on the Bus lines.
- The increases related to the Red/Purple and the Gold line was due to an increase in trespassing and narcotics incidents.

BUS OVERALL CRIME JANUARY YEAR OVER YEAR COMPARISON



Bus Statistics (January)	2019 (January)	2020 (January)	2021 (January)	2022 (January)	2023 (January)
Crime (Total Month)	67	62	31	93	88
Crime (person)	43	43	15	70	55
Crime (Property)	21	14	9	18	16
Crime (Society)	3	5	7	5	17

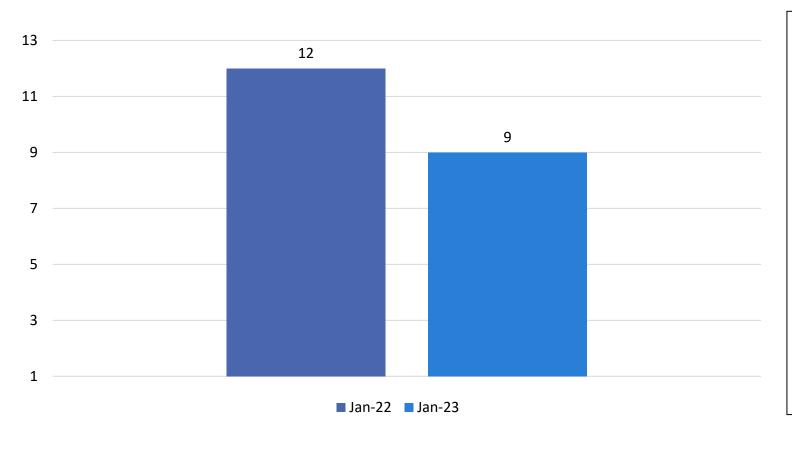
Jan 2023 vs Jan 2022

- 5% decrease (88 vs 93) in Total Crime on Bus due to decrease in "Person" Crimes (55 vs 70)
- 240% increase (17 vs 5) in "Society" Crimes on Bus due largely to drug violations.

<u>Crimes Against Person-</u> Violent crimes (i.e. homicide, aggravated assaults) are those in which the victims are always individuals. <u>Crimes Against Property</u> - Crimes to obtain money, property, or some other benefit (i.e. theft, vandalism, robbery).

Crimes Against Society - Represent society's prohibition against engaging in certain types of activity (i.e. drug violations).

January 2023 Bus Operator Assaults



- In January, there were a total of 9
 bus operator assaults. These
 assaults represent a 31%
 decrease from December 2022
 and a 16.7% decrease compared
 to 2022.
- 45% of incidents were caused by no discernible reason or as a result of a missed stop.
- 80% of reported incidents occurred between the hours of 6am and 6pm.

Anti-Drug Campaign Results

2/13/2023-3/11/2023:

On February 13th, Metro launched a 30-day Anti-Drug Campaign, using a comprehensive, layered approach to increase the feeling of safety of riders and employees by decreasing crime while taking a holistic approach that offered mental health/social services and a drug diversion program for those experiencing homelessness or suffered from drug addiction.

The Anti Drug Campaign was rolled out on the Red, Blue, and Gold lines and was supported by Transit Ambassadors, MTS, Contract Security, LAPD, LASD, PATH, and various social services teams.

- **Overall the Anti-Drug campaign resulted in a 10% decrease in customer reported drug related complaints on the system.**
- By week 4 of the campaign, Transit Watch reports related to Smoking/Alcohol/Drugs was significantly reduced compared to Week 1. Week 1 had a total of 701 reports but by Week 4 the total was 154 (78% reduction).
- •68 citations and 36 warnings were issued by MTS.
- Law enforcement conducted 205 drug related arrests.

Our law enforcement partners and PATH outreach workers already carry Narcan. Staff completed the rollout of Narcan to Metro Transit Security on March 10th. Staff is working on a plan for Metro Ambassadors to be trained and issued Narcan.

Metro Ambassadors Update

SUPPORT

CONNECT

245 Metro Ambassadors riding and roving on:

Conducted **58,232** customer interactions*

- •Bus routes: 40, 210, 20, 720
- Silver Line
- •Rail Lines: A, B, C, D, K, L

60 more Ambassadors currently in training

REPORT

1,493 cleanliness issues

- 497 graffiti incidents
- 404 elevator and escalator problems
- 322 safety issues

*Reporting period: 1/6/2023 – 3/2/2023

Customer Email



Good News Stories

Customer report received via email on 3/18/2023 11:21AM.

"Hi, I travel on the metro every week with my 2 yr old son. There are many types of people on the train, and we don't always feel safe. I very much appreciate the role of the Ambassadors in making me feel safer using it. All of them have been kind and friendly and professional and my son loves to see them. It's great that they are so visible. Please continue this program."