



**Board Report**

**File #:** 2023-0217, **File Type:** Oral Report / Presentation

**Agenda Number:** 35.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
APRIL 20, 2023**

**SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH**

**RECOMMENDATION**

RECOGNIZE Operations Employees of the Month.

**EQUITY PLATFORM**

Employee of the Month (EOM) nominations to the Chief Operations Officer must be for frontline employees or field supervisors serving in a customer-facing role. Operations management is encouraged to nominate employees that have achieved excellence and/or gone above and beyond their assigned job role/functions and are diverse in both gender and ethnicity. In addition, a review of the location, job responsibilities, and seniority is considered when making final selections to ensure there is diverse representation among the various groups within the department. Operations also work with Logistics, Maintenance, and System Security & Law Enforcement who nominates employees once a quarter who work at our various Metro locations.

Prepared by: Diane Corral-Lopez, Executive Officer, Operations Admin (213) 922-7676

Reviewed by: Conan Cheung, Chief Operations Officer (213) 418-3034

Stephanie N. Wiggins  
Chief Executive Officer

**April 2023**  
**Rail Employee of the Month**  
**&**  
**Microtransit Employee of the Quarter**



**Metro**

Operations, Safety, and Customer Experience Committee

April 20, 2023

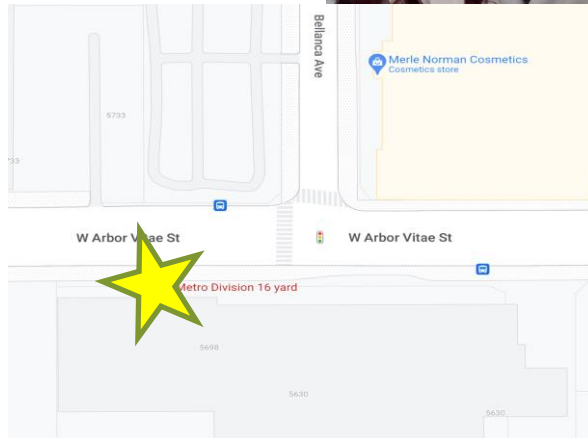
# Employee of the Month & Employee of the Quarter



## Rail Operations

Train Operator

**Nicole Burris**



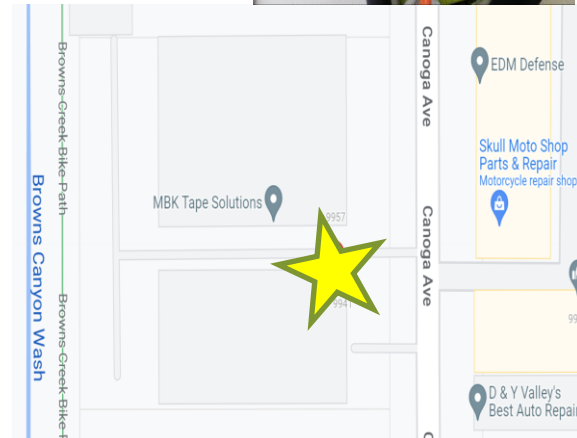
**Division 16 – Los Angeles**

## Microtransit

Microtransit

Operator

**Jose Rios**



**Chatsworth Reporting Location**