



File #: 2023-0486, File Type: Oral Report / Presentation

Agenda Number: 40.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
SEPTEMBER 21, 2023**

SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH

RECOMMENDATION

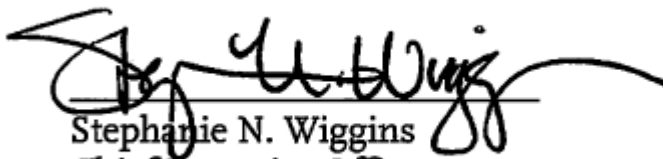
RECOGNIZE Operations Employees of the Month.

Equity Platform

Employee of the Month (EOM) nominations to the Chief Operations Officer must be for frontline employees or field supervisors serving in a customer-facing role. Operations management is encouraged to nominate employees that have achieved excellence and/or gone above and beyond their assigned job role/functions and are diverse in both gender and ethnicity. In addition, a review of the location, job responsibilities, and seniority is considered when making final selections to ensure there is diverse representation among the various groups within the department. Operations also work with Logistics, Maintenance, and System Security & Law Enforcement who nominate employees who work at our various Metro locations.

Prepared by: Diane Corral-Lopez, Executive Officer, Operations Admin (213) 922-7676

Reviewed by: Conan Cheung, Chief Operations Officer (213) 418-3034



Stephanie N. Wiggins
Chief Executive Officer

**September 2023
Bus Transportation &
MicroTransit
Employees of the Month**



Metro

Operations, Safety, and Customer Experience Committee
September 21, 2023

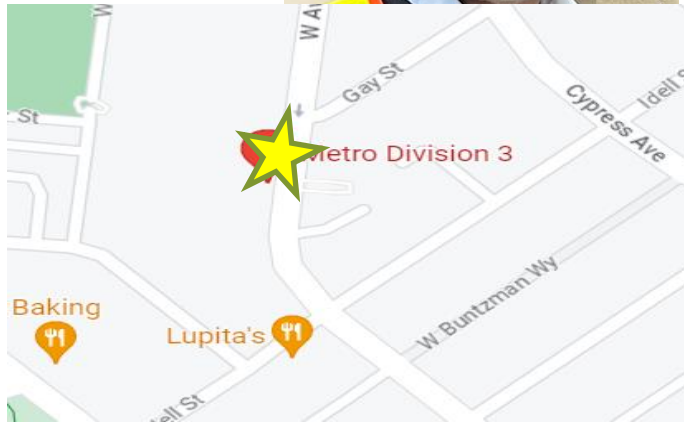
Employees of the Month



Bus Transportation

Bus Operator

Herman Gavia



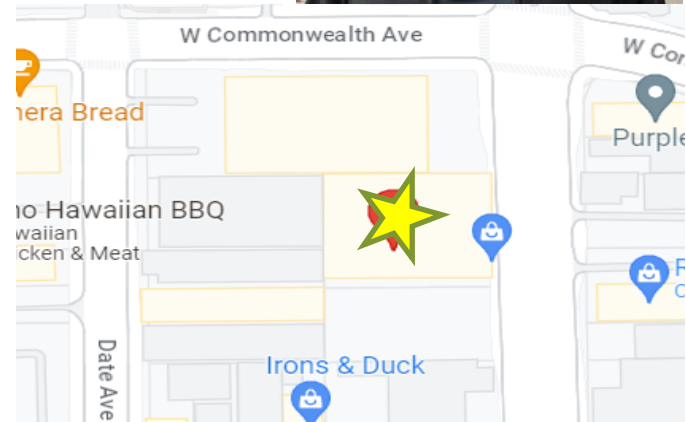
Division 3 – North Los Angeles/Cypress Park

MicroTransit

MicroTransit

Operator

Ta Tanisha Woodson



MicroTransit – Alhambra Location