Los Angeles County Metropolitan Transportation Authority One Gateway Plaza 3rd Floor Board Room Los Angeles, CA



**Board Report** 

File #: 2023-0610, File Type: Oral Report / Presentation

Agenda Number: 4.

REGULAR BOARD MEETING SEPTEMBER 28, 2023

#### SUBJECT: REPORT BY THE CHIEF EXECUTIVE OFFICER

#### RECOMMENDATION

RECEIVE report by the Chief Executive Officer.

# Report by the CEO Item #4





CHIEF EXECUTIVE OFFICER

September 2023

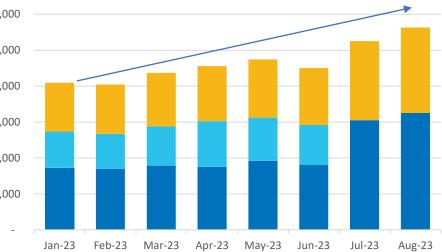
## AUGUST 2023 IS THE 9<sup>TH</sup> STRAIGHT MONTH OF YOY **↑**



# Image: Series Series 3,000,000 7,280,442 2,500,000 2,500,000 2,500,000 3,419,779 4,283,970 4,718,506 1,500,000 1,500,000 1,500,000 12,351,879 2019 2020 2012 2022 2023

AUGUST MONTHLY RIDERSHIP

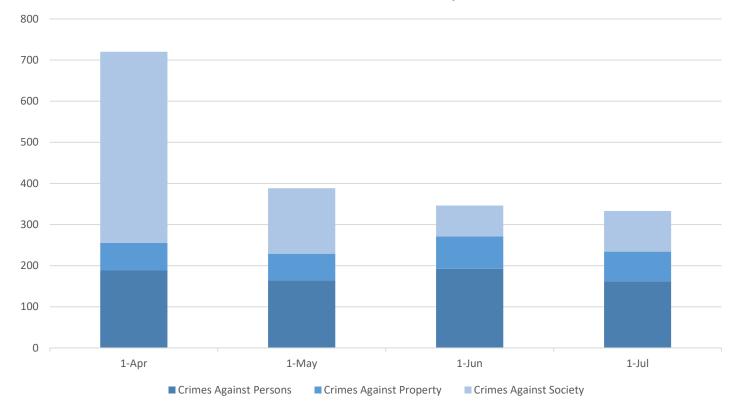
TOTAL MONTHLY RIDERSHIP Lines Served by the Regional Connector



SATURDAY & SUNDAY AVG RIDERSHIP IS 97% OF PRE-PANDEMIC LEVELS

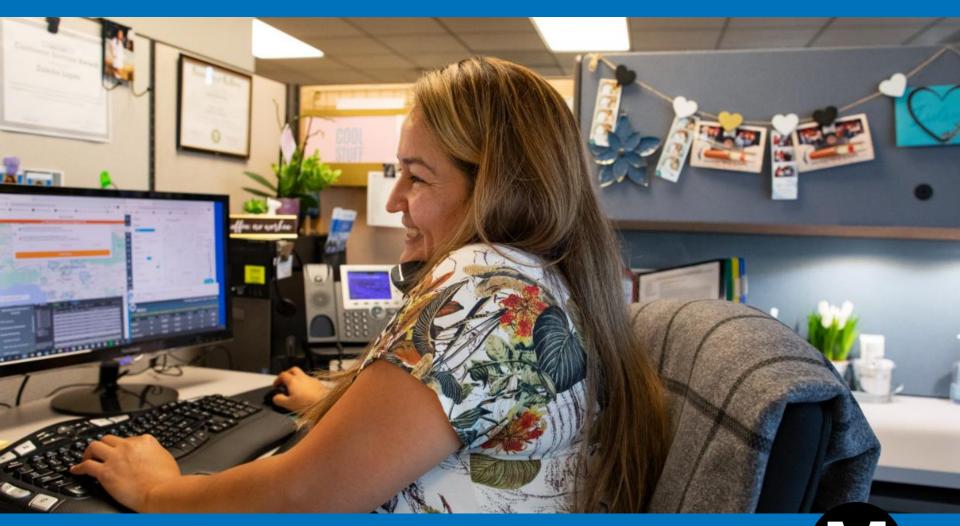
## OVERALL CRIME ON METRO'S SYSTEM HAS DECLINED BY 54% SINCE APRIL

Metro Crime Statistics by Month



#### JULY SAW THE THIRD STRAIGHT MONTH OF DECLINES

#### **METRO CELEBRATES CUSTOMER SERVICE WEEK**



## OCTOBER 2-6, 2023 metro.net/STAR

#### **HISPANIC HERITAGE MONTH**



#### NATIONAL HISPANIC HERITAGE MONTH 2023



#### **HISPANIC HERITAGE MONTH!**



#### **TAP CARDS FOR OCTOBER**



