



Board Report

File #: 2023-0661, **File Type:** Informational Report

Agenda Number: 29.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE NOVEMBER 16, 2023

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all users of the transportation system. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and the perceptions of safety for both riders and employees. The following summarizes current initiatives aimed at accomplishing this objective and recent public safety trends.

BACKGROUND

At its February 2022 meeting, the Board received and filed a Reimagining Public Safety Framework (Framework), which outlines a human-centered approach to public safety guided by the principle that everyone is entitled to a safe, dignified, and human experience. This Framework reflects Metro's Public Safety Mission and Values statements, which were adopted by the Board in December 2021. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as transit security and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

DISCUSSION

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system and works in coordination with other departments, including Operations and Customer Experience, to implement strategies to advance this objective. The following is a snapshot of activities, as well as performance and outcome-related data for the month of September which is the

most recent month for which systemwide law enforcement data is available.

DEPLOYMENTS AND TRENDS

Multi-Layered Deployment

On July 10, Metro established a multi-layered deployment utilizing all resources from the public safety ecosystem with applied lessons learned from the Drug-Free Campaign and Supplement Deployment, both of which were rolled out earlier this year. This strategic, proactive security model has had significant impact across the entire rail system, including end-of-line stations and mid-point (Focus) stations by decreasing the number of non-destination travelers who are required to leave the rail system at the end of the night when the system closes. The deployment was created by representatives and executives from all the Metro safety layers including Metro Transit Security, Metro Ambassadors, Social Service Outreach Teams, Contract Security and Law Enforcement, as well as deployment consultants, with equity, customer experience, and accountability in mind.

The following reflects the results of the deployment through the end of September and impacts on curtailing crime on the system.

Systemwide Crime Continues to Trend Downward

Systemwide ridership for the month of September reached a post-pandemic high of 24,671,730. Overall systemwide Part 1 crimes (violent or major crime classification) declined by 17% (117 vs 141) when comparing August to September. The decline was associated to a drop of 41.8% (32 vs 55) in aggravated assaults and 21.6% (29 vs 37) in robberies. By mode, this correlates to a decrease of 6.4% (88 vs 94) on the rail system with specific declines in aggravated assaults of 37.1% and robberies of 15.4%. In addition, bus systemwide Part 1 crimes experienced a significant decrease of 38.3% (29 vs 47). This relates to a decrease of aggravated assaults by 50%, robberies by 36.4%, and operator aggravated assaults by 66.7%. This was attributed to the systemwide multi-layered public safety deployment that ensures only individuals for the purpose of transit are on the system. Furthermore, the decrease is attributed to the Metro Transit Security Bus Riding Teams riding the top 10 bus lines with the highest number of operator assaults.

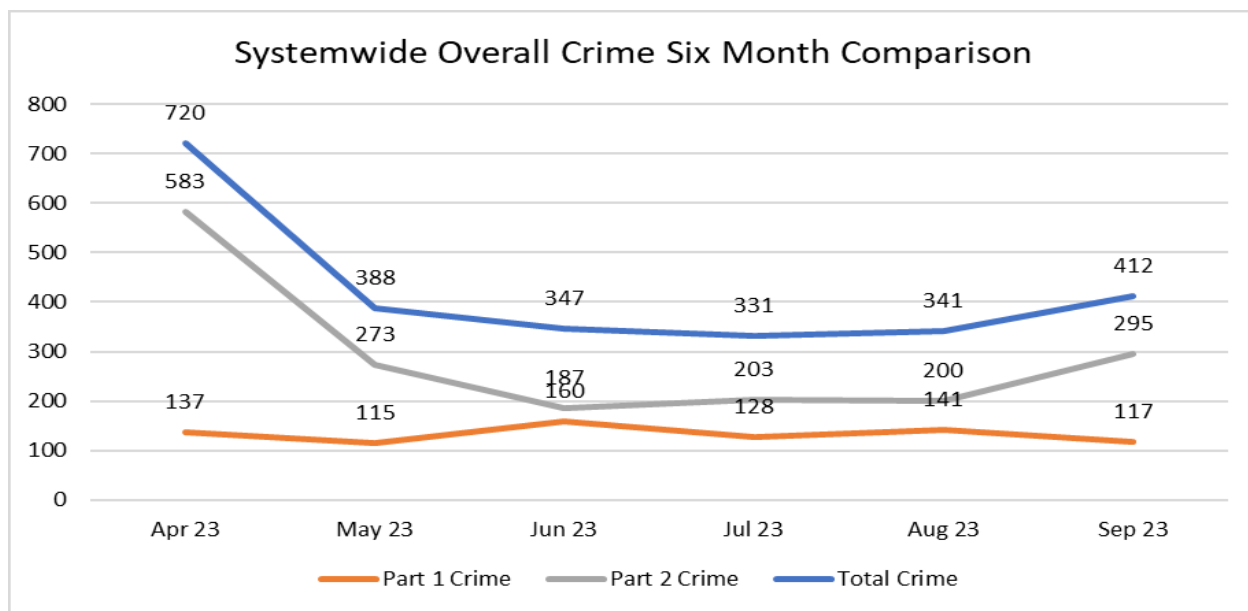
Part 2 crimes (less serious crime classification) systemwide increased by 47.5% (295 vs 200) in comparison from August to September. The increase was a direct result of a significant rise of 145% (98 vs 40) in trespassing arrests, 26.2% (106 vs 84) in battery incidents, and 22% in narcotic arrests. The rail system Part 2 crimes triggered the significant increase in overall rail crime by 60.1% (229 vs 143). This increase was based on trespassing arrests of 151% (98 vs 39), narcotics arrests of 37% (40 vs 29), and batteries of 34% (74 vs 55).

The substantial increase in the number of trespassing arrests is directly attributed to our increased focus on addressing trespassers both in our ancillary areas and on our system. For the ancillary areas, Contract Security began conducting sweeps a minimum of three times a day and contacting the Security Operations Center to coordinate law enforcement support for arrests and performed 22 ancillary trespasser removals for September. Another contributing factor to the increase in

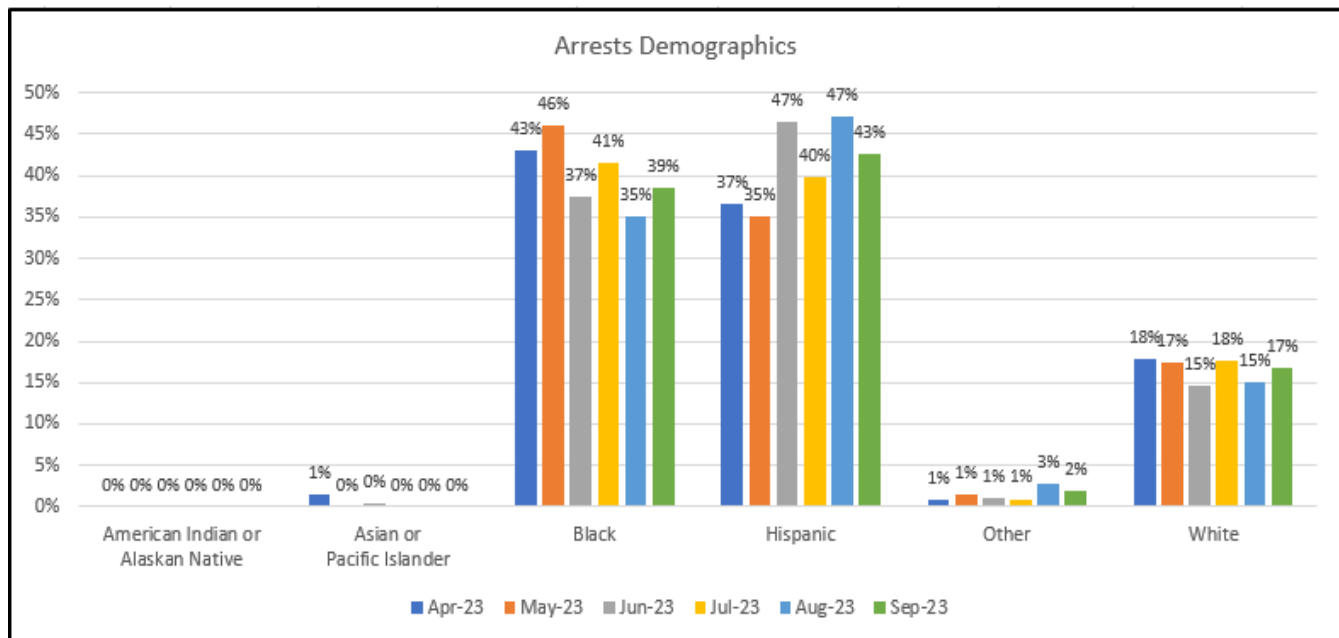
trespassing arrests includes the multi-layered roving teams comprised of law enforcement and Metro Transit Security conducting trespassing investigations on the system, inclusive of those found riding our system with no proof of fare. SSLE will continue to monitor trespassing crimes as we transition to a new Contract Security contract with proactive accountability at below grade coverage areas. SSLE will also deploy an additional 87 contract security officers in support of the enhanced ancillary sweeps during the 10 p.m. - 6 a.m. shift for 24/7 coverage. This may likely result in an initial increase in trespassing incidents and/or arrests as individuals attempt to shelter on the system, especially during the winter months. SSLE's goal is to deter and work toward a 0% trespasser rate in all ancillary areas.

Bus systemwide Part 2 crimes increased by 15.8%, which was associated with vandalism (7 vs 2), battery (32 vs 29), and battery on operator (11 vs 7) compared to August.

Since our increased enforcement efforts began in April, overall crime is still sharply down across the system by 42.7%. This is despite September's temporary increase in trespasser arrests over those in August (412 vs 341), which led to 20.8% month over month systemwide crime increase. All numbers are headed where we anticipated them going based on our deployment and enforcement strategies.



Arrest demographics have been steady over the last six months. For September, arrests fell into the following demographic categories: 39% Black, 43% Hispanic, 2% Other, and 17% White.



Law Enforcement

LAPD, LASD, and LBPD enforce the penal code on the system, including conducting trespass investigations. Ejections represent law enforcement engagements during trespass investigations in which an individual is removed after it’s determined they did not possess a Tap Card or pay fare to access the rail or bus system. The below charts depict the totality of law enforcement efforts in support of the multi-layered deployment, including homeless outreach.

Multi-Layered Deployment: Law Enforcement Efforts	Totals
Arrests	347
Citations	558
Warnings	2597

*Law enforcement citations and warnings are not related to fare, but for trespassing, loitering, and moving violations.

Law Enforcement Homeless Outreach	Total Stats
LAPD HOPE Team Outreach Services Offered and Accepted*	Offered: 293 Accepted: 16
LASD MET Team Outreach Services Contacts and Accepted*	Contacts: 1631 Accepted: 14
Long Beach Quality of Life Team (QOL)	Contacts: 134 Accepted: 41

*LAPD’s HOPE team defines accepting services as when the individual agrees to accept, or requests assistance. This includes placing them in direct contact with a service provider, physically transporting an individual to a shelter that has services available, obtaining emergency medical services, or placing the individual on a mental health hold.

*LASD MET team defines accepted services when a person accepts referrals to shelters, rehabs, or is connected to LAHSA or PATH.

*Long Beach Quality of Life (QOL) leads a “Shelter the Unsheltered” initiative with PATH assisting in the morning hours. QOL works with PATH to coordinate services for those experiencing homelessness.

Transit Security

The primary role of Metro Transit Security’s (MTS) in the multi-layered deployment is code of conduct enforcement. The month of September saw a gradual decrease in citations and written warnings when compared to the month of August. From September 1 to September 30, MTS officers issued 207 citations and written warnings. Of those, 204 (99%) were due to individuals failing to provide proof of fare. The remaining citations and written warnings issued in September were for the following code of conduct violations: Disruptive Activities, Smoking/Vaping or Use of Alcohol, and the Six-Foot Length limit (Bicycles or other wheeled riding devices over six (6) feet long are prohibited). MTS also issued 1,901 verbal warnings during the month of September.

Operator Safety

In September 2023, operator assaults decreased by 7% compared to August 2023 (13 vs 14). Spitting on the operator and using hands (punch/slap) were the top two methods of assault. Of the 13 assaults, 8 were reported to have a bus barrier in use 62%). Two of the assaults occurred outside of the bus, one assault occurred as the bus operator was walking back into the bus, and two were reported as unknown if a bus barrier was used. No patterns or trends were identified.

The rate of assaults in September is consistent with the monthly averages in 2023, although higher than historical averages over the past six years as shown in Figure A. The type of assaults that occurred in September are summarized in Figure B.

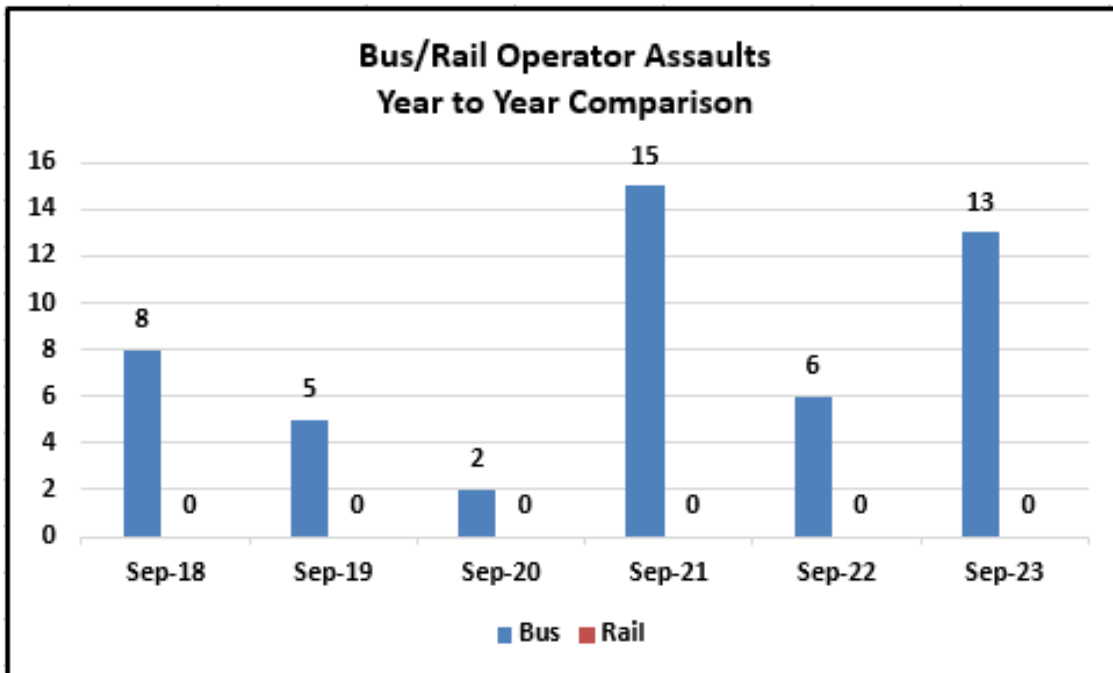
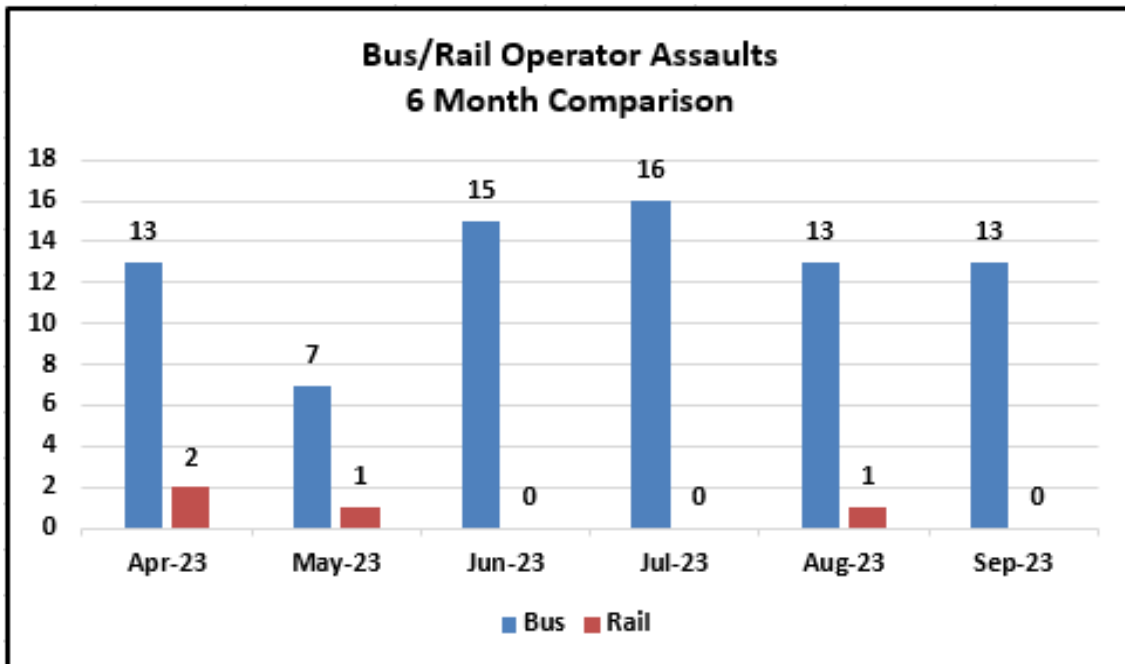


Figure A: Bus/Rail Operator Assaults Year to Year Comparison

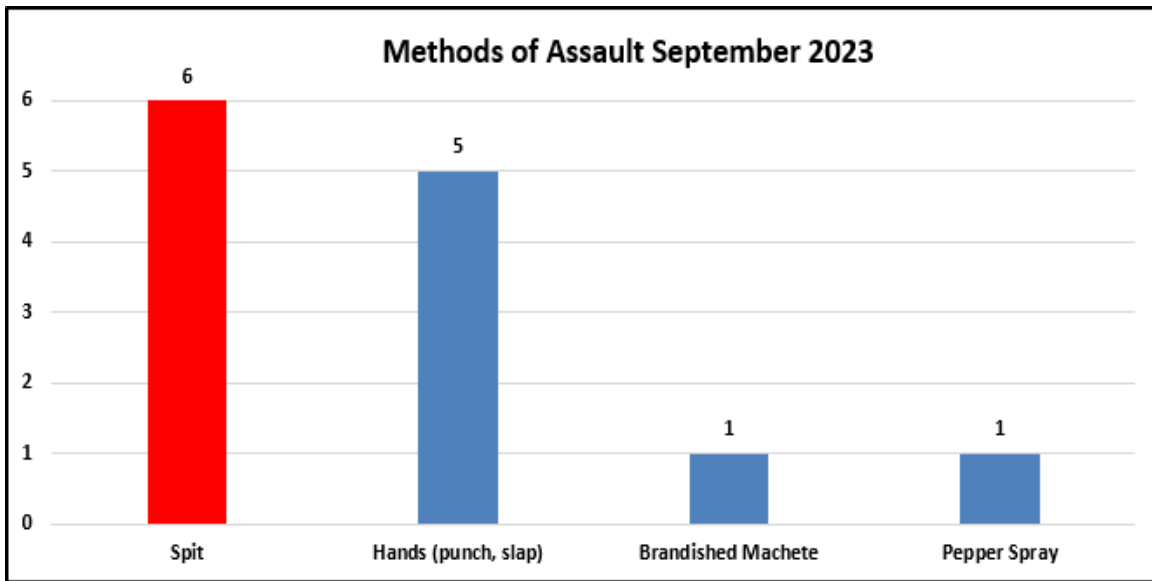


Figure B: Methods of Assault

Bus Riding Teams

SSLE continues to rotate its Transit Security Bus Riding Teams across the top 10 bus lines with reported incidents of operator assaults, to enforce Code of Conduct violations. In September, there were three (3) Transit Security Bus Riding Teams, with one team deployed at each of the three (3) shifts, across the five service areas of Metro’s bus system. The following table illustrates their deployment for September and number of trips.

TRANSIT SECURITY BUS RIDING TEAMS - SEPTEMBER 2023		
DEPLOYMENT PERIOD	LINES COVERED	TRIPS
09/04/23 - 09/08/23	234	98
09/11/23 - 09/15/23	115, 233	101
09/18/23 - 09/22/23	207, 224	105
09/25/23 - 09/29/23	2	96

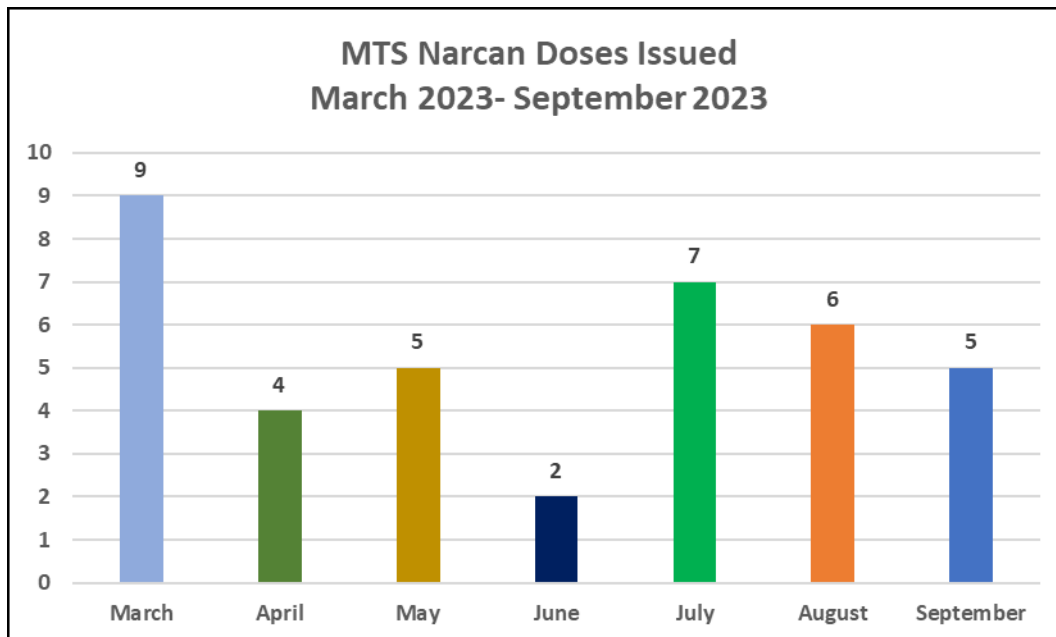
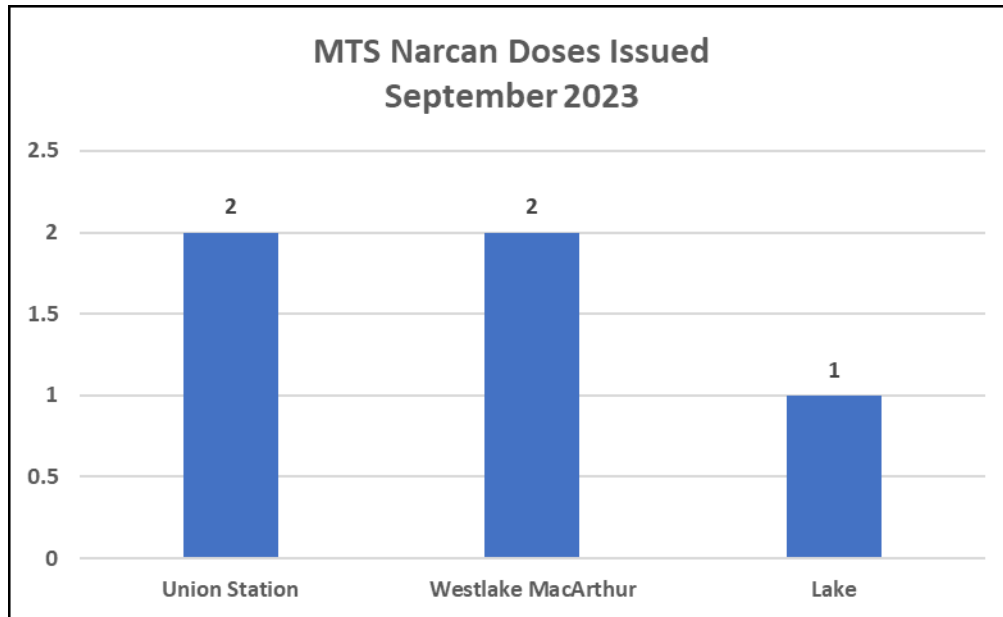
An additional four teams will be deployed in October and the remaining two teams by Spring 2024, with a grand total of 9 teams. The MTS teams are augmented with the support of law enforcement. For September, there were 9,612 bus boardings by LAPD officers and 9,180 bus boardings by LASD deputies.

Staff continuously reviews crime stats to identify potential trends and patterns to inform deployment strategies to reduce crime on the bus system and help decrease and prevent bus operator assaults. In addition, staff engages with bus operators from all 10 bus divisions at monthly RAP sessions to obtain feedback on lines and geographical areas where bus operators have safety concerns.

ACTIVITIES

Narcan Deployment

In March, Transit Security Officers were trained on how to administer Narcan. Between March and September 2023, Metro Transit Security Officers have deployed Narcan a total of 38 times.



Public Facing Dashboard Update

As reported last month, SSLE is in the final development stages of its public facing dashboard that will house public safety data. On October 17, the CEO's Office and Customer Experience (CX) reviewed a draft of the dashboard and provided feedback. The SSLE Analytics Unit and ITS are currently incorporating all feedback received to ensure data is displayed in a clear and concise format to be easily understood by the public. Additionally, ITS is utilizing web developer services to support delivery of the dashboard. SSLE will present the updated dashboard to the CEO's Office and CX for final review and approval by mid-November.

Emergency Management Update

In September, the Emergency Management Department (EMD) facilitated Metro's observance of National Preparedness Month, providing resources and tools for Metro Employees to better prepare for natural and human-made disasters. In support of this observance, Metro's Employee Personal Preparedness Guide was disseminated to all Metro employees. In collaboration with Communications weekly emails, specific preparedness themes were distributed to all personnel to inspire and encourage development of their home and family emergency plans.

During the month of September, EMD was invited to present on Metro's emergency preparedness and response to two Advisory Committees. Information was shared about emergency evacuations and system accessibility during emergencies with Metro's Accessibility Advisory Committee on September 14. On September 27, an overview of Metro's planning, preparedness and response for large-scale special events was presented to Metro's Community Advisory Committee.

On September 26, EMD conducted a Full-scale Exercise (FSE) on the E-Line West at the Downtown Santa Monica Station. The Exercise scenario was a "Fire on the train at the station". There were 60 participants including personnel from several Metro departments: EMD, Rail Operations, and Corporate Safety along with external agency partners; LA Sheriff's Department, Santa Monica's Fire and Police Departments, and McCormick Ambulance. All 20 volunteers were successfully evacuated and treated. There was excellent communication and coordination between the responding agencies. This was the first exercise in Santa Monica since 2018 and received great feedback from all participating stakeholders and the Santa Monica Daily Press on September 27.

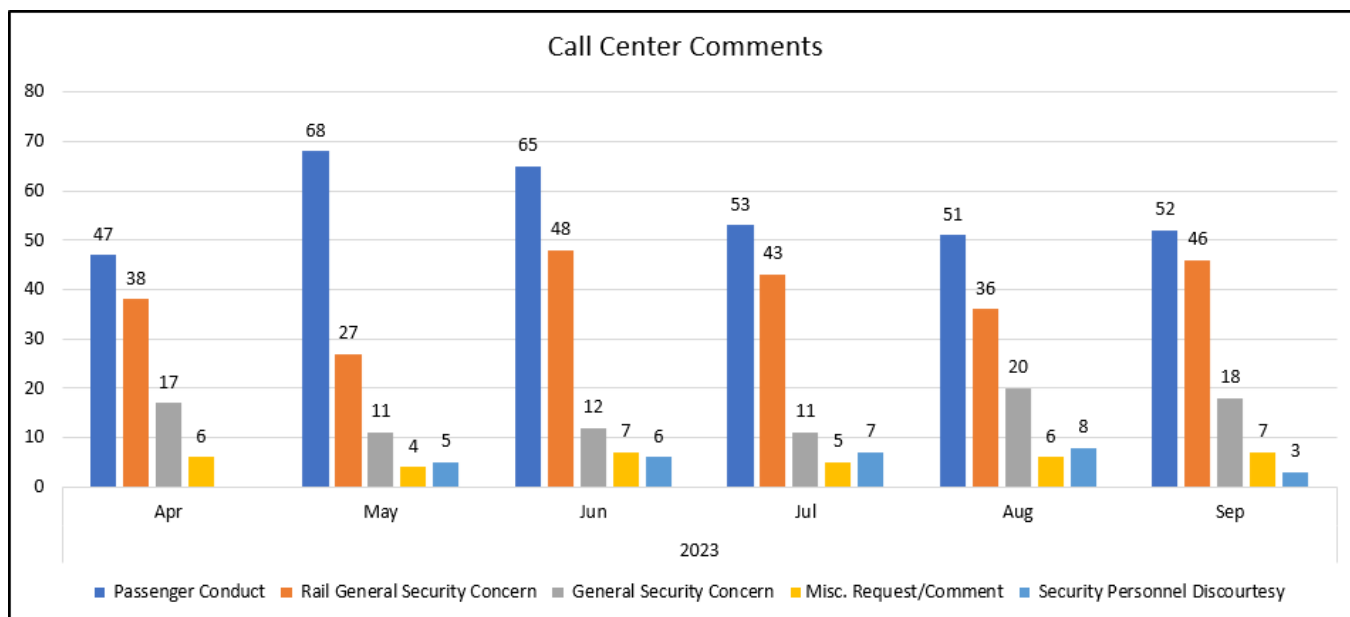


COMMENTS

CUSTOMER

Call Center Comments

Customer comments related to *Passenger Conduct* remain the highest public safety category across April through September. This is followed by *Rail General Security Concern* and *General Security Concern* comments with 46 and 18, respectively, in September. SSLE will highlight top themes from comments submitted to the Call Center and collaborate with its public safety partners to address as part of the multi-layered deployment.



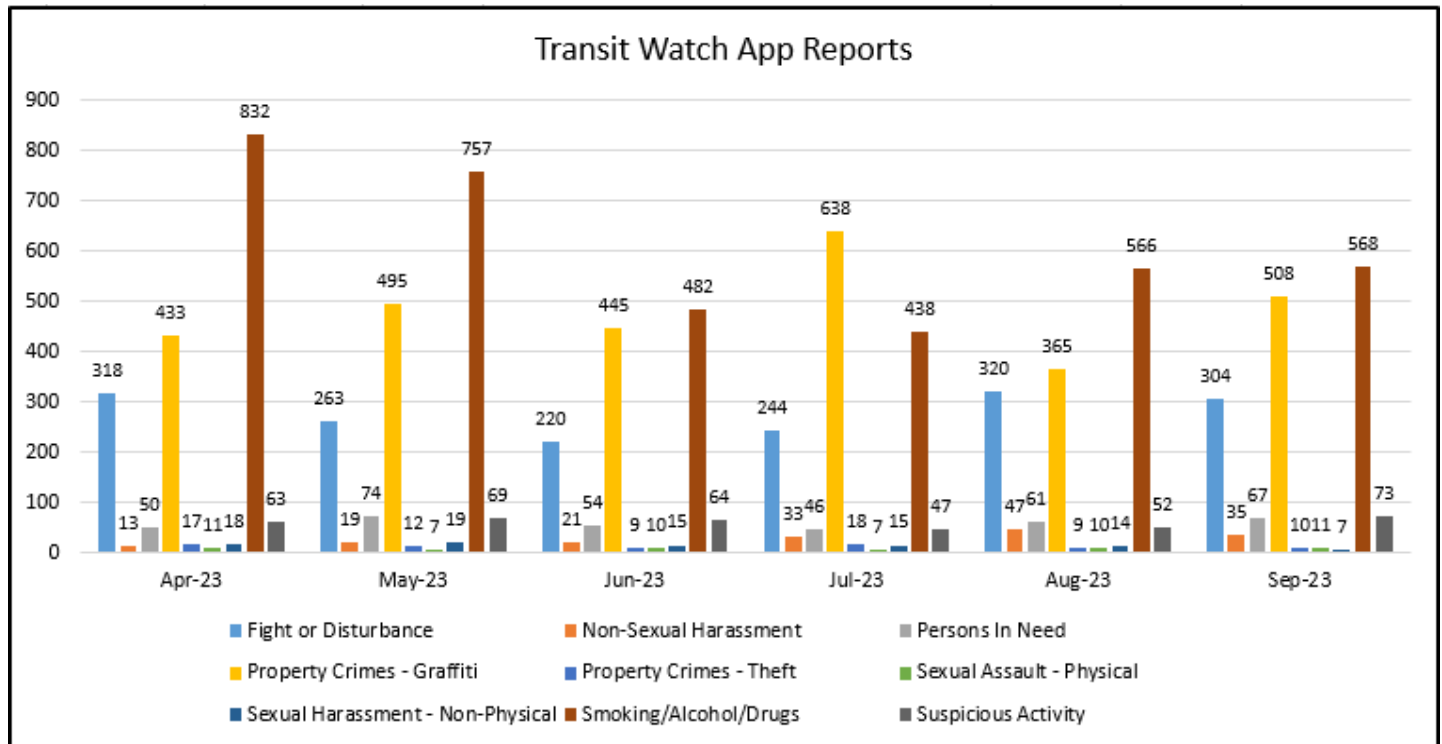
Transit Watch (TW) App

Transit Watch app reports related to safety and/or criminal elements for the month of September totaled 1,583, which is an increase of 6.5% compared to August. In September, SSLE encouraged its law enforcement partners and contract security to utilize the TW application for reporting. This resulted in a 2.7% (87) increase in TW reports. The Security Operations Center’s Security Control Specialists response times decreased by 20% from August (5.45 minutes) to September (4.39 minutes).

The top 3 areas of increased reporting were 40% in suspicious activity, 39% in graffiti, and 9.8% in persons in need, while the smoking/alcohol/drug category maintained the highest report for consecutive months with September totaling 568 reports. Of the 508 graffiti incidents captured, Ambassadors reported 73% (371) of these occurrences which were subsequently provided to law enforcement through SSLE.

The top 3 locations reporting graffiti were Willowbrook/Rosa Parks station (24), Lincoln Height/Cypress Park station (22), and Pico station (20). For suspicious activity, the top 3 locations were Westlake/MacArthur Park (11), Union Station (7), and Wilshire/Vermont (7).

SSLE will coordinate with the multi-layered public safety resources to develop strategies in identifying and addressing repeat offenders. Additionally, there was a 10% decline in customer reports of fights/disturbances, non-sexual harassment, and sexual harassment nonphysical.



METRO AMBASSADOR PROGRAM UPDATE

A Metro Ambassador’s job is to support our riders, connect riders to resources, and report incidents or maintenance needs. Metro Ambassadors were deployed on the A Line, B Line, C Line, D Line, K Line, J Line, as well as bus lines 210, 40, 20, and 720.

Ambassadors were certified and equipped to carry and administer Narcan in April 2023. For the month of September 2023, Metro Ambassadors reported 11 Narcan incidents:

- (4) incidents at WLMP
- (2) incidents at Union Station
- (1) incident at Wilshire/Vermont Station
- (1) incident at Historic Broadway Station
- (1) incident at 7th Street/Metro Center Station
- (1) incident at Civic Center/Grand Park Station
- (1) incident at Irwindale Station

By the numbers

For the month of September 2023, Metro Ambassadors conducted **53,694** customer interactions and

reported the following:

- 881 Cleanliness Issues
- 278 Graffiti Incidents
- 262 Elevator and Escalator Problems
- 209 Safety Issues

EQUITY PLATFORM

Metro continues to implement a multi-layered public safety model that takes a cross-disciplinary approach to address the various safety needs of the system, such as providing personnel with the proper equipment to address the social issues seen in the system. Providing Transit Security Officers and Ambassadors with Narcan has been impactful in addressing drug use on the system, particularly on the B (Red) Line and in Equity Focus Communities. Staff will continue to train front-line personnel to address the diverse safety needs of the system. Lastly, Metro Transit Security continues to deploy bus riding teams on bus lines to support operators, help curtail operator assaults and enhance the customer experience.

NEXT STEPS

SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

ATTACHMENTS

Attachment A - Arrests Demographics September 2023

Attachment B - Total Crime Summary September 2023

Attachment C - Systemwide Law Enforcement Overview September 2023

Attachment D - MTA Supporting Data September 2023

Attachment E - Bus & Rail Operator Assaults September 2023

Attachment F - Sexual Harassment Crimes September 2023

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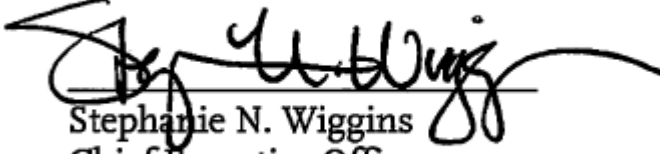
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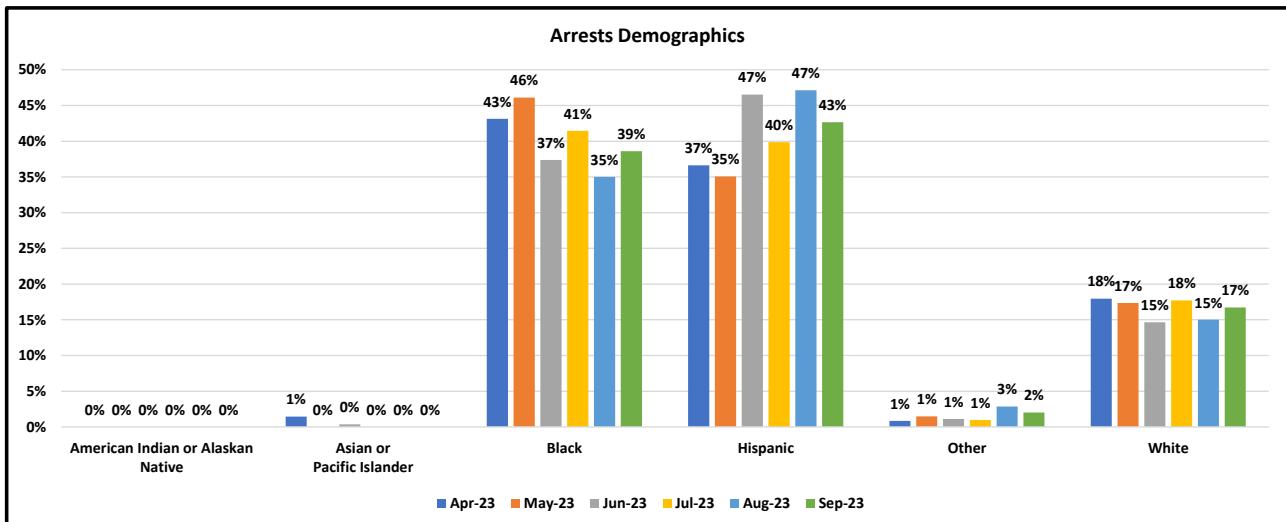
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment A

Arrests September 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	0	0	14	120	14	134	2	5	17	41	347
Total	0		0		134		148		7		58		347
% Share	0.00%		0.00%		38.62%		42.65%		2.02%		16.71%		100.00%

Arrests September 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	4	23	4	42	1	1	3	3	81
Rail Systemwide	0	0	0	0	7	90	10	91	1	4	13	36	252
Union Station	0	0	0	0	3	7	0	1	0	0	1	2	14
Total	0		0		134		148		7		58		347
% Share	0.00%		0.00%		38.62%		42.65%		2.02%		16.71%		100.00%

Arrests (by Line, Bus, and Union Station) September 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	0	2	25	1	25	0	2	2	14	71
B Line (Red)	0	0	0	0	4	56	6	55	1	1	11	22	156
C Line (Green)	0	0	0	0	1	7	2	3	0	1	0	0	14
D Line (Purple)	0	0	0	0	0	0	0	1	0	0	0	0	1
E Line (Expo)	0	0	0	0	0	1	1	5	0	0	0	0	7
Bus - G Line (Orange)	0	0	0	0	1	5	0	2	1	1	0	0	10
Bus - J Line (Silver)	0	0	0	0	0	0	0	2	0	0	0	0	2
K Line	0	0	0	0	0	1	0	2	0	0	0	0	3
Union Station	0	0	0	0	3	7	0	1	0	0	1	2	14
Bus Systemwide (excludes G & J Lines)	0	0	0	0	3	18	4	38	0	0	3	3	69
Total	0		0		134		148		7		58		347
% Share	0.00%		0.00%		38.62%		42.65%		2.02%		16.71%		100.00%





SYSTEM SECURITY & LAW ENFORCEMENT

Attachment B

Total Crime Summary - September 2023

Part 1 Crimes 5-Year Trend - Systemwide

January - September	2019	2020	2021	2022	2023
Part 1 Crimes					
Agg Assault	207	191	293	360	416
Arson	1	5	7	5	0
Bike Theft	58	40	34	37	21
Burglary	6	4	14	11	12
Homicide	1	2	3	4	4
Larceny	592	312	282	395	381
Motor Vehicle Theft	18	12	10	12	36
Rape	6	5	13	9	11
Robbery	218	177	166	260	293
Totals	1,107	748	822	1,093	1,174

Part 1 Crimes 5-Year Trend September only - Systemwide

	Sep-19	Sep-20	Sep-21	Sep-22	Sep-23
Part 1 Crimes					
Agg Assault	20	18	39	34	34
Arson	0	0	0	0	0
Bike Theft	7	4	4	1	3
Burglary	2	0	2	1	1
Homicide	0	0	1	0	1
Larceny	47	22	42	35	44
Motor Vehicle Theft	2	1	1	1	2
Rape	0	0	2	0	3
Robbery	16	24	19	32	29
Totals	94	69	110	104	117

Part 1 Crimes 5-Year Trend - Rail

January - September	2019	2020	2021	2022	2023
Part 1 Crimes					
Agg Assault	122	125	192	232	278
Arson	1	5	7	4	0
Bike Theft	37	28	19	23	9
Burglary	6	4	14	9	11
Homicide	0	2	3	3	4
Larceny	366	235	215	278	284
Motor Vehicle Theft	17	10	6	6	33
Rape	6	5	12	8	11
Robbery	126	135	118	197	206
Totals	681	549	586	760	836

Part 1 Crimes 5-Year Trend September only - Rail

	Sep-19	Sep-20	Sep-21	Sep-22	Sep-23
Part 1 Crimes					
Agg Assault	7	13	27	20	22
Arson	0	0	0	0	0
Bike Theft	5	3	2	1	1
Burglary	2	0	2	1	1
Homicide	0	0	1	0	1
Larceny	31	18	34	28	36
Motor Vehicle Theft	2	1	1	1	2
Rape	0	0	2	0	3
Robbery	10	20	15	24	22
Totals	57	55	84	75	88

Part 1 Crimes 5-Year Trend - Bus

January - September	2019	2020	2021	2022	2023
Part 1 Crimes					
Agg Assault	85	66	101	128	138
Arson	0	0	0	1	0
Bike Theft	21	12	15	14	12
Burglary	0	0	0	2	1
Homicide	1	0	0	1	0
Larceny	226	77	67	117	97
Motor Vehicle Theft	1	2	4	6	3
Rape	0	0	1	1	0
Robbery	92	42	48	63	87
Totals	426	199	236	333	338

Part 1 Crimes 5-Year Trend September only - Bus

	Sep-19	Sep-20	Sep-21	Sep-22	Sep-23
Part 1 Crimes					
Agg Assault	13	5	12	14	12
Arson	0	0	0	0	0
Bike Theft	2	1	2	0	2
Burglary	0	0	0	0	0
Homicide	0	0	0	0	0
Larceny	16	4	8	7	8
Motor Vehicle Theft	0	0	0	0	0
Rape	0	0	0	0	0
Robbery	6	4	4	8	7
Totals	37	14	26	29	29

Part 2 Crimes 5-Year Trend - Systemwide

January - September	2019	2020	2021	2022	2023
Part 2 Crimes					
Battery	700	563	581	756	858
Narcotics	143	48	123	119	389
Sex Offenses	95	64	76	78	89
Trespassing	77	68	65	73	848
Vandalism	113	160	222	240	130
Weapons	35	23	34	41	85
Totals	1,163	926	1,101	1,307	2,399

Part 2 Crimes 5-Year Trend September only - Systemwide

	Sep-19	Sep-20	Sep-21	Sep-22	Sep-23
Part 2 Crimes					
Battery	79	53	58	61	117
Narcotics	16	12	10	18	50
Sex Offenses	8	10	10	6	7
Trespassing	9	3	4	1	98
Vandalism	10	20	29	18	14
Weapons	5	4	4	5	9
Totals	127	102	115	109	295

Part 2 Crimes 5-Year Trend - Rail

January - September	2019	2020	2021	2022	2023
Part 2 Crimes					
Battery	399	337	331	424	542
Narcotics	92	25	42	59	295
Sex Offenses	59	45	53	55	52
Trespassing	71	64	58	65	836
Vandalism	65	91	133	167	70
Weapons	29	16	18	25	63
Totals	715	578	635	795	1,858

Part 2 Crimes 5-Year Trend September only - Rail

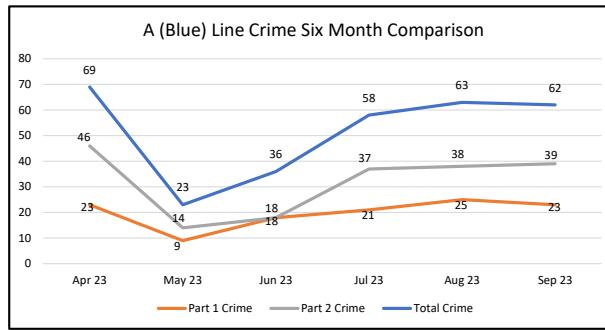
	Sep-19	Sep-20	Sep-21	Sep-22	Sep-23
Part 2 Crimes					
Battery	49	31	28	32	74
Narcotics	8	5	3	7	40
Sex Offenses	8	5	10	4	3
Trespassing	8	2	3	1	98
Vandalism	5	10	19	11	7
Weapons	4	2	3	2	7
Totals	82	55	66	57	229

Part 2 Crimes 5-Year Trend - Bus

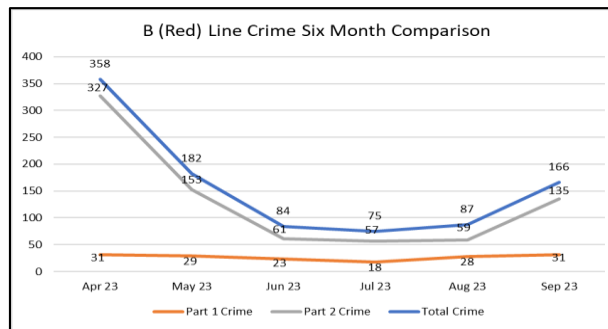
January - September	2019	2020	2021	2022	2023
Part 2 Crimes					
Battery	301	226	250	332	316
Narcotics	51	23	81	60	94
Sex Offenses	36	19	23	23	37
Trespassing	6	4	7	8	12
Vandalism	48	69	89	73	60
Weapons	6	7	16	16	22
Totals	448	348	466	512	541

Part 2 Crimes 5-Year Trend September only - Bus

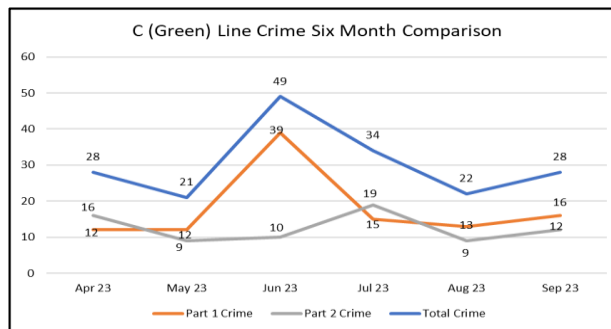
	Sep-19	Sep-20	Sep-21	Sep-22	Sep-23
Part 2 Crimes					
Battery	30	22	30	29	43
Narcotics	8	7	7	11	10
Sex Offenses	0	5	0	2	4
Trespassing	1	1	1	0	0
Vandalism	5	10	10	7	7
Weapons	1	2	1	3	2
Totals	45	47	49	52	66



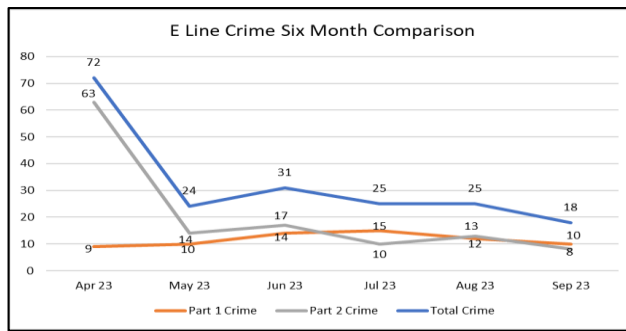
In September 2023, the A (Blue) Line saw a 1.6% decrease (62 vs 63) in total crime compared to the previous month. Part 1 crimes decreased by 8% (23 vs 25), which was a result of decreases in larceny and robbery incidents. Part 2 crimes increased overall by one. There were increases in sex offenses and trespassing, as well as decreases in weapons arrests.



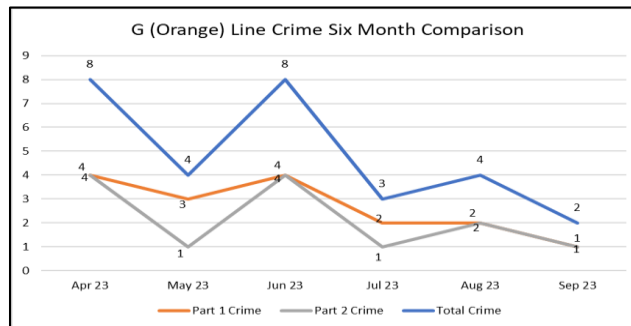
In September 2023, the B (Red) Line saw a 91% increase (166 vs 87) in total crime compared to the previous month. Part 1 crimes increased by 11% (31 vs 28). This was a result of one homicide, an increase in larceny incidents (12 vs 6), and an increase in robbery incidents (9 vs 5). In addition, there was a decrease in aggravated assault incidents (9 vs 17). Part 2 crimes increased by 129% in September compared to the previous month (135 vs 59). The increase was related to an increase in battery incidents (31 vs 23), an increase in narcotics arrests (25 vs 13), an increase in trespassing arrests (71 vs 17), an increase in vandalisms (3 vs 1), and an increase in weapons arrests (5 vs 3). There were no sex offenses reported which was a decrease from August (0 vs 2).



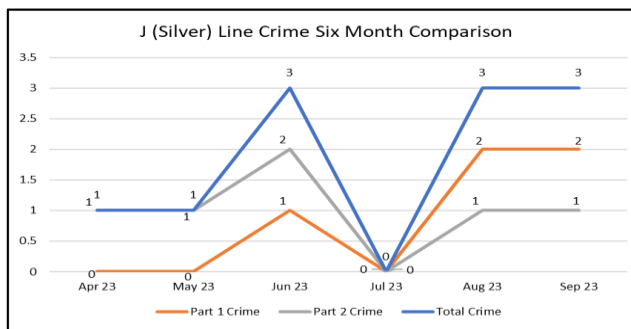
In September 2023, the C (Green) Line saw a 27% increase (28 vs 22) in total crime compared to the previous month. Part 1 crimes increased by 23% (16 vs 13). This was a result of an increase in larceny incidents as well as a rape incident that was reported for the month. Part 2 crimes increased by 33% (12 vs 9). This was a result of increases in battery and vandalism incidents, although there was a decrease in narcotics arrests.



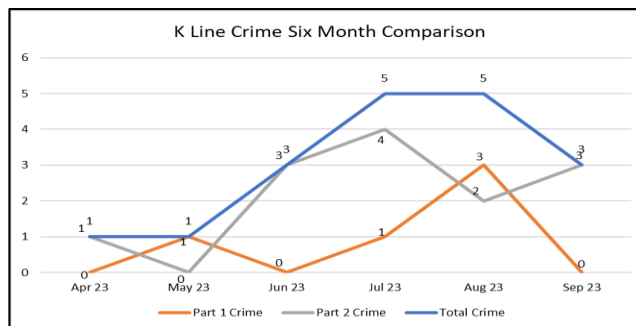
In September, the E Line saw a 28% decrease (18 vs 25) in total crime compared to the previous month. Part 1 crimes decreased by 17% (10 vs 12). This was a result of a decrease in aggravated assaults (2 vs 5) and a decrease in robbery incidents (3 vs 5), in addition to increases in burglary (1 vs 0) and larceny incidents (4 vs 2). Part 2 crimes decreased by 39% (8 vs 13), as a result of a decrease in battery (4 vs 6), trespassing (3 vs 4), sex offenses (0 vs 1), and weapons incidents (0 vs 1). There was also one narcotics arrest just as in the previous month (1 vs 1).



In September, the G (Orange) Line saw a decrease of 2 crimes (2 vs 4) compared to the previous month. Part 1 crimes decreased by one (1 vs 2), with one larceny incident as the only Part 1 crime for the month. Part 2 crimes also decreased by one (1 vs 2), which consisted of a single occurrence of vandalism (1 vs 0), and decreases in battery incidents (0 vs 1) and narcotics arrests (0 vs 1).



In September, crime on the J (Silver) Line remained unchanged from the previous month (3 vs 3). Part 1 crimes remained unchanged (2 vs 2), with an increase in larceny of one incident (1 vs 0) and a decrease in aggravated assault incidents of one (0 vs 1). Robbery incidents remained unchanged from the prior month with one incident reported. Part 2 crimes remained unchanged (1 vs 1) with one battery incident reported (1 vs 0) in addition to a decrease in trespassing (0 vs 1).

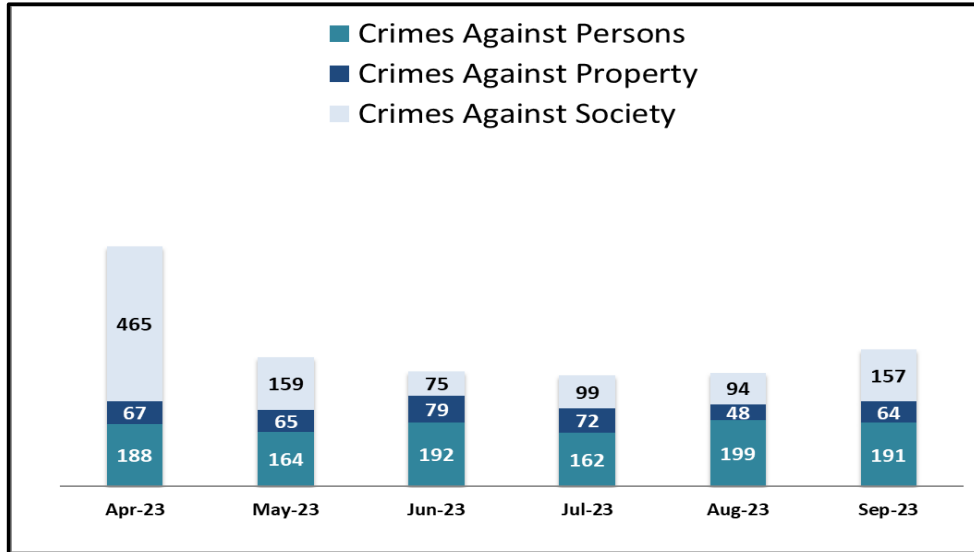


In September, the K (Crenshaw) Line saw a decrease of 40% in total crime (3 vs 5) compared to the previous month. Part 1 crimes decreased by 3 from the prior month (0 vs 3). This was attributed to a decrease in aggravated assaults (0 vs 2) and larceny incidents (0 vs 1). Part 2 crimes increased by 50% (3 vs 2) due to one battery incident (1 vs 0) and narcotics arrests (2 vs 0). In addition, there were decreases in trespassing (0 vs 1) and weapons arrests (0 vs 1).

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

SEPTEMBER 2023

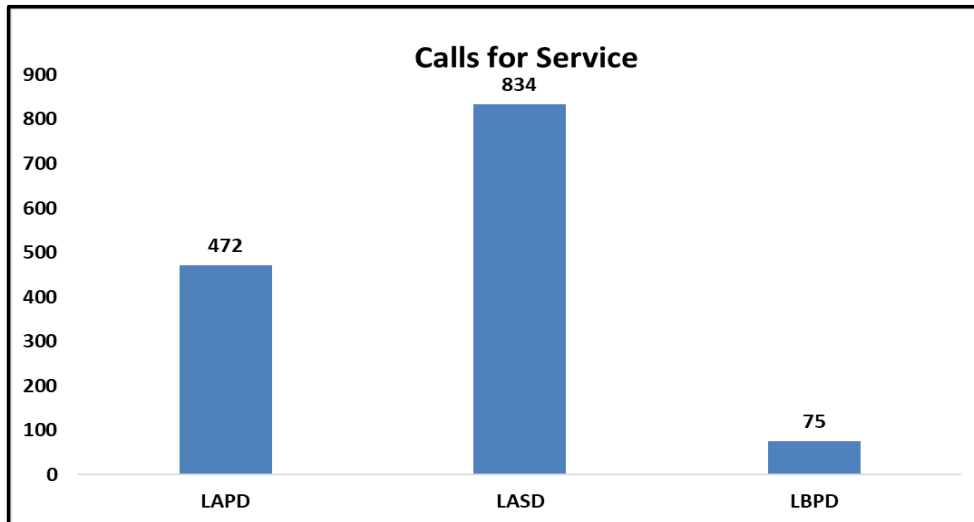
Attachment C

Total Crimes


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)



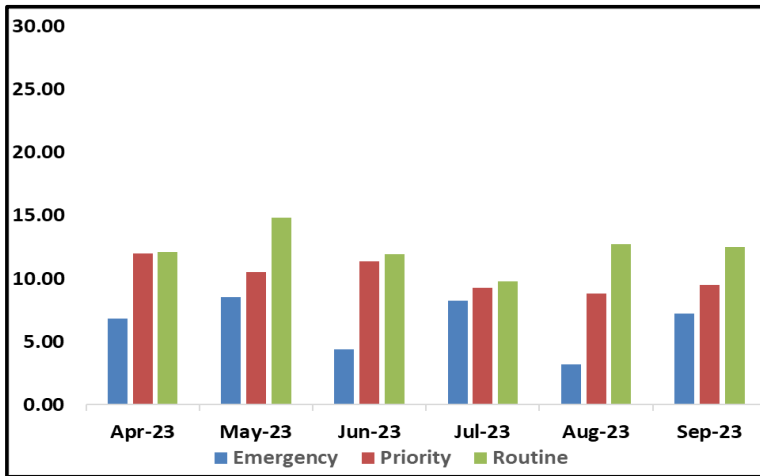
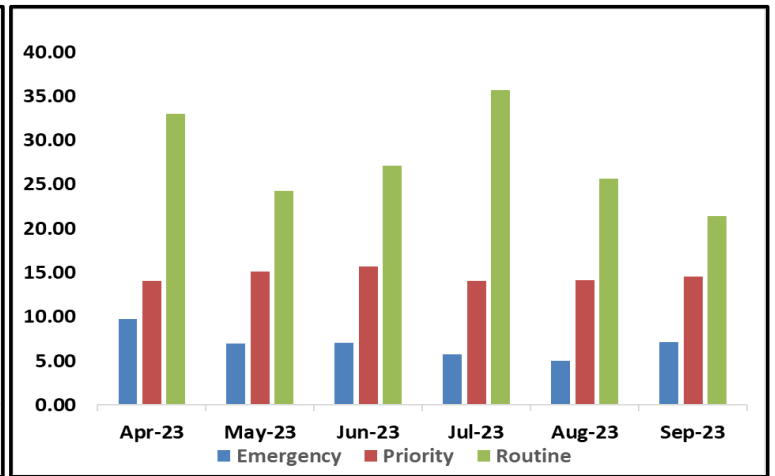
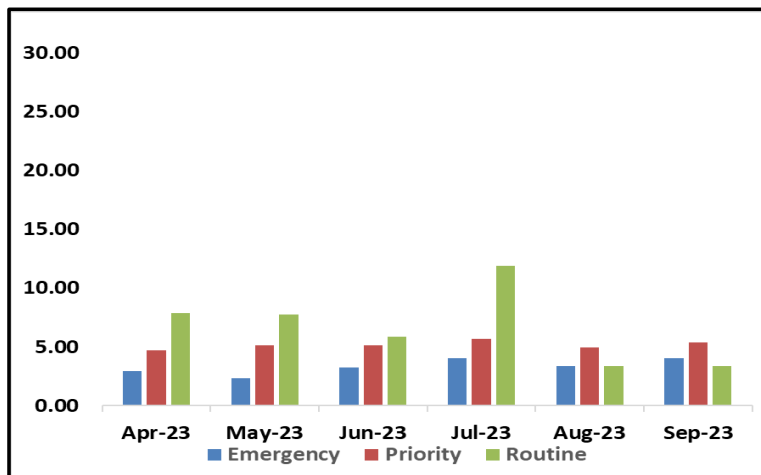
SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

SEPTEMBER 2023

Attachment C

Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

LAPD

LASD

LBPD


Transit Police

Monthly Crime Report


Attachment C

	2023	2022	%
	September	September	Change
CRIMES AGAINST PERSONS			
Homicide	1	0	100.0%
Rape	3	0	300.0%
Robbery	29	32	-9.4%
Aggravated Assault	32	33	-3.0%
Aggravated Assault on Operator	2	1	100.0%
Battery	106	56	89.3%
Battery on Operator	11	5	120.0%
Sex Offenses	7	6	16.7%
SUB-TOTAL	191	133	43.6%
CRIMES AGAINST PROPERTY			
Burglary	1	1	0.0%
Larceny	44	35	25.7%
Bike Theft	3	1	200.0%
Motor Vehicle Theft	2	1	100.0%
Arson	0	0	0.0%
Vandalism	14	18	-22.2%
SUB-TOTAL	64	56	14.3%
CRIMES AGAINST SOCIETY			
Weapons	9	5	80.0%
Narcotics	50	18	177.8%
Trespassing	98	1	9700.0%
SUB-TOTAL	157	24	554.2%
TOTAL	412	213	93.4%
ENFORCEMENT EFFORTS			
Arrests	347	221	57.0%
Citations	558	310	80.0%
Calls for Service	1,381	1,303	6.0%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

SEPTEMBER 2023

Attachment C

Crimes

Monthly

System-Wide	Sep-23	Sep-22	% Change
Crimes Against Persons	191	133	43.61%
Crimes Against Property	64	56	14.29%
Crimes Against Society	157	24	554.17%
Total	412	213	93.43%

Six Months

System-Wide	Apr-23-Sep-23	Apr-22-Sep-22	% Change
Crimes Against Persons	1,096	951	15.25%
Crimes Against Property	395	432	-8.56%
Crimes Against Society	1,049	178	489.33%
Total	2,540	1,561	62.72%

Annual

System-Wide	Oct-22-Sep-23	Oct-21-Sep-22	% Change
Crimes Against Persons	2,146	1,956	9.71%
Crimes Against Property	755	887	-14.88%
Crimes Against Society	1,428	296	382.43%
Total	4,329	3,139	37.91%

Average Emergency Response Times

Monthly

Sep-23	Sep-22	% Change
4:01	5:17	-23.97%

Six Months

Apr-23-Sep-23	Apr-22-Sep-22	% Change
5:11	5:44	-9.59%

Annual

Oct-22-Sep-23	Oct-21-Sep-22	% Change
5:20	5:19	0.31%

Bus Operator Assaults

Monthly

Sep-23	Sep-22	% Change
13	6	116.67%

Six Months

Apr-23-Sep-23	Apr-22-Sep-22	% Change
81	76	6.58%

Annual

Oct-22-Sep-23	Oct-21-Sep-22	% Change
164	163	0.61%

Ridership

Monthly

Sep-23	Sep-22	% Change
24,671,730	22,380,399	10.24%

Six Months

Apr-23-Sep-23	Apr-22-Sep-22	% Change
145,019,223	128,894,992	12.51%

Annual

Oct-22-Sep-23	Oct-21-Sep-22	% Change
277,233,856	255,157,777	8.65%



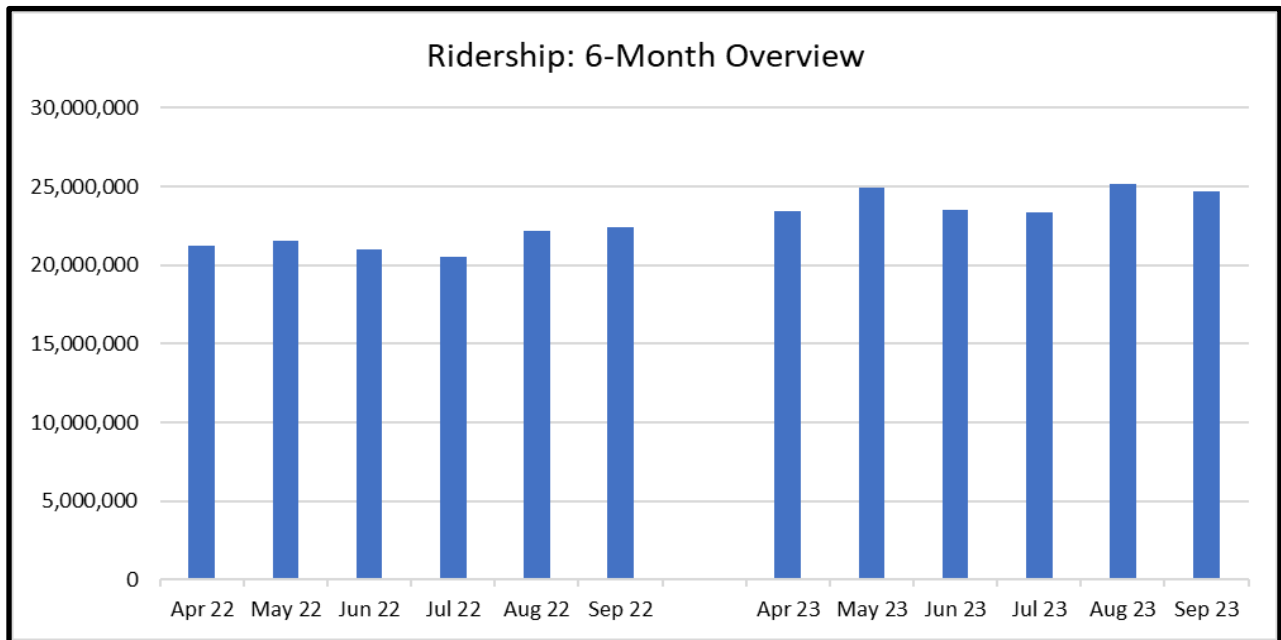
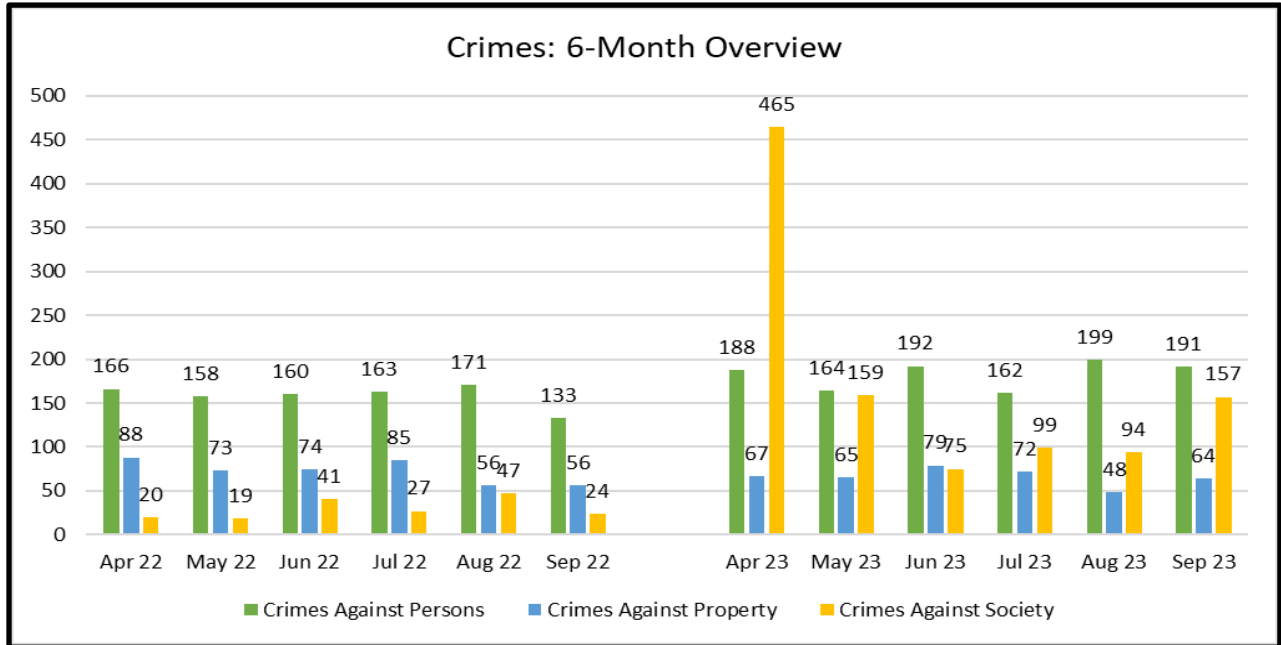
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

SEPTEMBER 2023

Attachment C



A LINE (BLUE)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	0
Rape	0	2	0	2
Robbery	2	3	0	19
Aggravated Assault	5	2	0	20
Aggravated Assault on Operator	0	0	0	0
Battery	5	4	3	38
Battery Rail Operator	0	0	0	1
Sex Offenses	0	2	0	4
SUB-TOTAL	12	13	3	84
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD
Burglary	0	0	0	0
Larceny	5	2	0	23
Bike Theft	0	0	0	1
Motor Vehicle Theft	0	2	0	4
Arson	0	0	0	0
Vandalism	0	1	1	7
SUB-TOTAL	5	5	1	35
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD
Weapons	0	2	0	9
Narcotics	3	6	0	26
Trespassing	7	5	0	31
SUB-TOTAL	10	13	0	66
TOTAL	27	31	4	185

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	1	1	10
Azusa Downtown	0	1	0	3
Irwindale	0	0	0	1
Duarte/City of Hope	0	0	0	1
Monrovia	1	0	0	3
Arcadia	0	0	0	2
Sierra Madre Villa	1	1	0	5
Allen	0	0	0	0
Lake	0	0	1	4
Memorial Park	0	0	0	2
Del Mar	0	0	0	1
Fillmore	0	0	1	1
South Pasadena	0	0	0	1
Highland Park	0	0	0	1
Southwest Museum	1	0	0	1
Heritage Square	0	0	0	0
Lincoln/Cypress	0	0	0	1
Chinatown	2	0	0	4
Union Station	0	0	0	0
Little Tokyo/Arts Dist	1	1	3	6
Historic Broadway	0	0	0	1
Grand Av Arts/Bunker Hill	0	0	3	9
7th St/Metro Ctr	1	1	0	8
Pico	3	0	3	10
Grand/LATTC	0	0	0	1
San Pedro St	0	1	0	2
Washington	2	2	1	8
Vernon	1	0	0	4
Slauson	0	0	0	3
Florence	0	0	0	1
Firestone	3	0	0	6
103rd St/Watts Towers	1	0	0	3
Willowbrook/Rosa Parks	5	1	7	34
Compton	2	0	3	16
Artesia	0	1	0	3
Del Amo	1	0	0	6
Wardlow	0	0	0	0
Willow St	1	0	0	4
PCH	0	0	0	4
Anaheim St	1	0	0	6
5th St	0	0	0	0
1st St	1	1	0	2
Downtown Long Beach	0	0	0	6
Pacific Av	0	0	0	0
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	1
Total	28	11	23	185

ARRESTS				
AGENCY	LAPD	LASD	LBPD	FYTD
Felony	5	6	0	42
Misdemeanor	19	41	0	201
TOTAL	24	47	0	243

CITATIONS				
AGENCY	LAPD	LASD	LBPD	FYTD
Misdemeanor Citations	0	0	1	3
Other Citations	12	44	4	220
Vehicle Code Citations	0	0	10	20
TOTAL	12	44	15	243

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPD	FYTD
Routine	6	160	4	608
Priority	30	88	52	566
Emergency	5	16	19	97
TOTAL	41	264	75	1,271

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPD
Dispatched	18%	N/C	3%
Proactive	82%	N/C	97%
TOTAL	100%	0%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	85%
Blue Line-LASD	N/C
Blue Line-LBPD	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPD	FYTD
Azusa	0	19	0	48
Irwindale	0	37	0	97
Duarte Station	0	6	0	19
Monrovia	0	4	0	18
Magnolia Ave	0	0	0	0
Arcadia Station	0	12	0	22
Pasadena	0	28	0	93
South Pasadena	0	7	0	21
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	32	0	0	124
Slauson	0	9	0	21
Florence	0	21	0	50
Firestone	0	9	0	19
103rd St	10	0	0	25
Willowbrook	0	25	0	102
Compton	0	4	0	24
Artesia	0	8	0	30
Del Amo	0	19	0	84
Wardlow Rd	0	0	4	6
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	42	208	4	803

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

B LINE (RED)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	1	1
Rape	0	1
Robbery	9	17
Aggravated Assault	9	35
Aggravated Assault on Operator	0	0
Battery	31	70
Battery Rail Operator	0	0
Sex Offenses	0	5
SUB-TOTAL	50	129
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	12	23
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	3	6
SUB-TOTAL	15	29
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	5	10
Narcotics	25	54
Trespassing	71	106
SUB-TOTAL	101	170
TOTAL	166	328

ARRESTS		
AGENCY	LAPD	FYTD
Felony	36	76
Misdemeanor	121	204
TOTAL	157	280

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	28	87
Vehicle Code Citations	0	0
TOTAL	28	87

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	23	69
Priority	145	444
Emergency	19	43
TOTAL	187	556

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	21%
Proactive	79%
TOTAL	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	1	2	0	7
Civic Center/Grand Park	1	1	6	12
Pershing Square	1	1	10	18
7th St/Metro Ctr	7	0	9	34
Westlake/MacArthur Park	5	1	35	86
Wilshire/Vermont	5	0	4	28
Wilshire/Normandie	2	0	2	4
Vermont/Beverly	0	0	1	7
Wilshire/Western	1	0	0	7
Vermont/Santa Monica	1	1	4	10
Vermont/Sunset	2	1	2	8
Hollywood/Western	5	0	2	17
Hollywood/Vine	2	2	1	13
Hollywood/Highland	4	0	5	16
Universal City/Studio City	3	0	2	11
North Hollywood	10	6	18	50
Red Line Rail Yard	0	0	0	0
Total	50	15	101	328

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	82%

LEGEND
Los Angeles Police Department

C LINE (GREEN)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	1	1
Robbery	0	3	10
Aggravated Assault	0	3	9
Aggravated Assault on Operator	0	0	0
Battery	2	4	11
Battery Rail Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	2	11	32
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	9	0	19
Bike Theft	0	0	1
Motor Vehicle Theft	0	0	2
Arson	0	0	0
Vandalism	0	2	7
SUB-TOTAL	9	2	30
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	1
Narcotics	0	3	15
Trespassing	1	0	6
SUB-TOTAL	1	3	22
TOTAL	12	16	84

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	4	13
Misdemeanor	1	8	43
TOTAL	2	12	56

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	5	15	157
Vehicle Code Citations	0	2	4
TOTAL	5	17	161

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	8	110	361
Priority	19	29	135
Emergency	1	6	22
TOTAL	28	145	518

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	15%	15%
Proactive	85%	85%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	0	1
Douglas	0	0	0	2
El Segundo	0	1	0	2
Mariposa	0	0	0	1
Aviation/LAX	1	1	1	6
Hawthorne/Lennox	1	0	2	9
Crenshaw	0	0	0	7
Vermont/Athens	1	0	0	3
Harbor Fwy	1	6	0	10
Avalon	0	2	0	5
Willowbrook/Rosa Parks	3	0	1	13
Long Beach Bl	4	0	0	12
Lakewood Bl	0	1	0	6
Norwalk	2	0	0	7
Total	13	11	4	84

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	87%
Green Line-LASD	94%

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

E LINE

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	3	0	9
Aggravated Assault	1	1	14
Aggravated Assault on Operator	0	0	0
Battery	2	2	15
Battery Rail Operator	0	0	0
Sex Offenses	0	0	2
SUB-TOTAL	6	3	40
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	1	1
Larceny	3	1	13
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	1
SUB-TOTAL	3	2	15
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	1
Narcotics	1	0	2
Trespassing	3	0	10
SUB-TOTAL	4	0	13
TOTAL	13	5	68

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	13
Misdemeanor	3	3	22
TOTAL	4	3	35

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	12	4	30
Vehicle Code Citations	0	0	0
TOTAL	12	4	30

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	12	91	309
Priority	65	23	228
Emergency	8	8	37
TOTAL	85	122	574

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	N/C
Proactive	84%	N/C
TOTAL	100%	0%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	1	0	3
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	2
Indiana (both LAPD & LASD)	0	0	0	2
Soto	0	0	0	0
Mariachi Plaza	0	0	0	0
Pico/Aliso	0	0	0	0
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	4
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	1	0	0	1
Pico	0	1	0	4
LATTC/Ortho Institute	2	0	1	6
Jefferson/USC	0	0	0	3
Expo Park/USC	1	0	0	3
Expo/Vermont	1	1	0	5
Expo/Western	0	0	1	2
Expo/Crenshaw	0	0	2	5
Farmdale	1	0	0	3
Expo/La Brea	0	0	0	3
La Cienega/Jefferson	0	1	0	2
Culver City	0	0	0	1
Palms	0	0	0	2
Westwood/Rancho Park	0	0	0	1
Expo/Sepulveda	0	0	0	4
Expo/Bundy	0	0	0	1
26th St/Bergamot	0	0	0	0
17th St/SMC	0	0	0	1
Downtown Santa Monica	3	1	0	9
Expo Line Rail Yard	0	0	0	0
Total	9	5	4	68

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	86%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	25	102
Figueroa St	0	0	0
Exposition Blvd	122	0	327
Culver City	0	2	3
Santa Monica	0	22	68
TOTAL	122	49	500

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	1
Aggravated Assault	0	1
Aggravated Assault on Operator	0	0
Battery	0	1
Battery Bus Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	0	3
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	1	3
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	1
SUB-TOTAL	2	4
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	1
Trespassing	0	1
SUB-TOTAL	0	2
TOTAL	2	9

ARRESTS		
AGENCY	LAPD	FYTD
Felony	2	5
Misdemeanor	8	11
TOTAL	10	16

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	102	252
TOTAL	102	252

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	0
Priority	5	13
Emergency	0	0
TOTAL	5	13

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	89%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	1	0	4
Laurel Canyon	0	0	0	0
Valley College	0	0	0	1
Woodman	0	0	0	0
Van Nuys	0	0	0	1
Sepulveda	0	0	0	0
Woodley	0	0	0	0
Balboa	0	0	0	1
Reseda	0	0	0	0
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	1	0	1
Canoga	0	0	0	1
Warner Center	0	0	0	0
Sherman Way	0	0	0	0
Roscoe	0	0	0	0
Nordhoff	0	0	0	0
Chatsworth	0	0	0	0
Total	0	2	0	9

J LINE (SILVER)

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	0	2
Aggravated Assault	0	0	1
Aggravated Assault on Operator	0	0	0
Battery	1	0	1
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	2	0	4
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	1	0	1
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	1
SUB-TOTAL	0	0	1
TOTAL	3	0	6

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	1
Misdemeanor	0	2	6
TOTAL	0	2	7

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	260
Vehicle Code Citations	213	0	213
TOTAL	213	0	473

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	18	39
Priority	3	2	14
Emergency	0	0	2
TOTAL	3	20	55

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	19%
Proactive	83%	81%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	0
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	0	0
Slauson	0	0	0	0
Manchester	0	1	0	1
Harbor Fwy	2	0	0	2
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	0
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	2	1	0	3

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	88%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

K LINE

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	1	2
Battery Bus Operator	0	0	0
Sex Offenses	0	0	1
SUB-TOTAL	0	1	6
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	0	0	1
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	2	2
Trespassing	0	0	2
SUB-TOTAL	0	2	6
TOTAL	0	3	13

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	3
Misdemeanor	0	2	5
TOTAL	1	2	8

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	11	0	13
Vehicle Code Citations	0	0	0
TOTAL	11	0	13

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	38	110
Priority	1	2	23
Emergency	0	0	1
TOTAL	1	40	134

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	19%
Proactive	84%	81%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	0
Martin Luther King Jr Station	0	0	0	2
Leimert Park Station	0	0	0	2
Hyde Park Station	0	0	0	1
Fairview Heights Station	1	0	1	5
Downtown Inglewood Station	0	0	1	2
Westchester / Veterans Station	0	0	0	1
Total	1	0	2	13

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	86%
K Line - LASD	93%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	4	2	24
Aggravated Assault	4	6	45
Aggravated Assault on Operator	2	0	13
Battery	25	6	76
Battery Bus Operator	9	2	29
Sex Offenses	4	0	8
SUB-TOTAL	48	16	195
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	4	2	24
Bike Theft	1	1	5
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	2	4	15
SUB-TOTAL	7	7	46
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	2	10
Narcotics	5	5	29
Trespassing	0	0	1
SUB-TOTAL	5	7	40
TOTAL	60	30	281

LASD's Crimes per Sector		
Sector		FYTD
Westside	1	7
San Fernando	0	3
San Gabriel Valley	5	10
Gateway Cities	6	23
South Bay	18	57
Total	30	100

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	2	5
West Valley	1	2
North Hollywood	3	10
Foothill	0	1
Devonshire	0	5
Mission	1	2
Topanga	0	3
Central Bureau		
Central	10	30
Rampart	6	11
Hollenbeck	0	1
Northeast	4	7
Newton	8	22
West Bureau		
Hollywood	1	7
Wilshire	1	7
West LA	1	6
Pacific	0	2
Olympic	1	8
Southwest Bureau		
Southwest	5	15
Harbor	1	3
77th Street	11	25
Southeast	4	9
Total	60	181

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	11	20	84
Misdemeanor	13	25	130
TOTAL	24	45	214

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	21	43	170
Vehicle Code Citations	0	19	44
TOTAL	21	62	214

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	138	512
Priority	2	95	296
Emergency	3	10	29
TOTAL	6	243	837

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	2%
Proactive	81%	98%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	85%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	4
Aggravated Assault	1	5
Aggravated Assault on Operator	0	0
Battery	17	33
Battery Rail Operator	0	0
Sex Offenses	1	3
SUB-TOTAL	20	45
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	4	19
Bike Theft	1	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	1
SUB-TOTAL	5	22
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	4
Trespassing	6	15
SUB-TOTAL	6	20
TOTAL	31	87

ARRESTS		
AGENCY	LAPD	FYTD
Felony	3	11
Misdemeanor	11	40
TOTAL	14	51

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	2	4
Vehicle Code Citations	0	0
TOTAL	2	4

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	14	42
Priority	74	183
Emergency	10	22
TOTAL	98	247

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	19%
Proactive	81%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	81%

LEGEND
Los Angeles Police Department

7TH & METRO STATION

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	2
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	3	12
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	4	14
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	1
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	0	1
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	5	10
SUB-TOTAL	5	10
TOTAL	9	25

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	0	0
TOTAL	0	0

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	10	21
Vehicle Code Citations	0	0
TOTAL	10	21

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	2	5
Priority	14	33
Emergency	2	4
TOTAL	18	42

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	16%
Proactive	84%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	83%

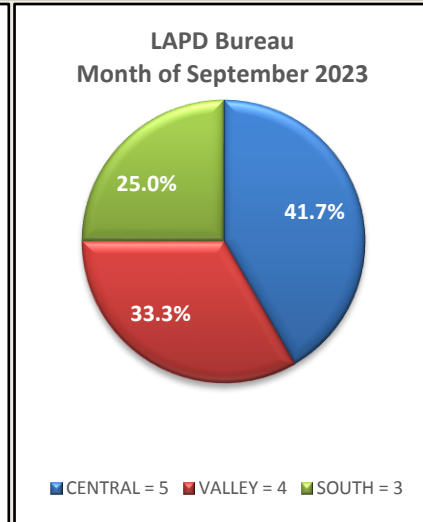
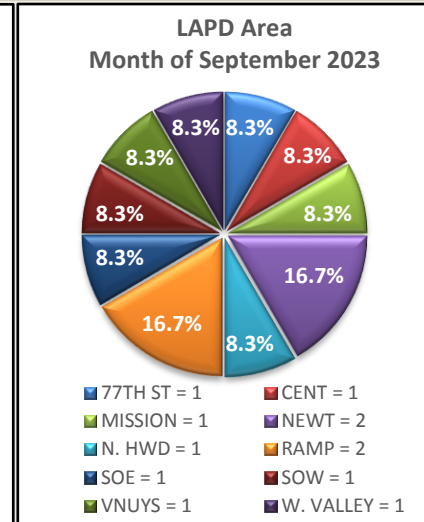
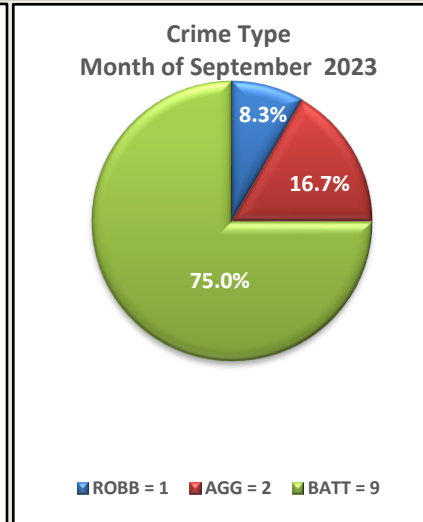
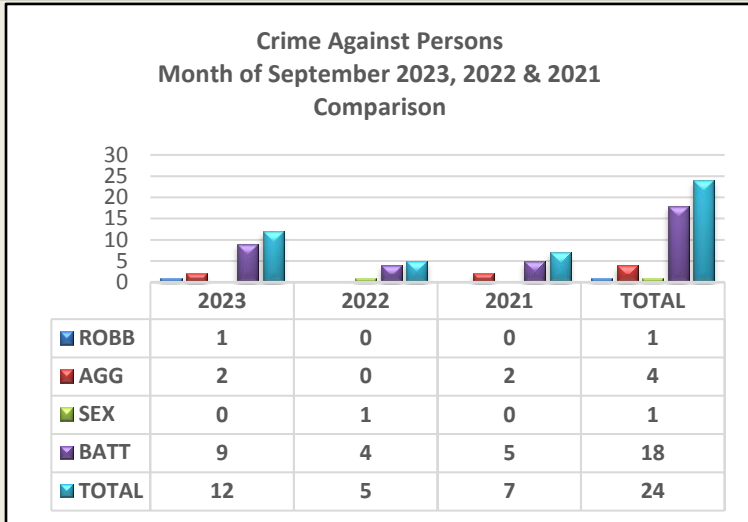
LEGEND
Los Angeles Police Department



Los Angeles Police Department - Transit Services Division Monthly Bus / Rail Operator Assault Recap Report



September 2023



DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
09/01/23 @ 1610 HRS	Laurel Canyon & Chamberlain Bus Line # 230 Bus # 6046	AGG ASSAULT / BRANDISHING Suspect entered bus and two other juveniles. All passed by fare machine and did not pay. Victim advised to pay fare or exit bus. Suspect removed a machete from his backpack and approached victim. Fearful, victim pulled the plexiglass to barricade himself from suspect. Suspect exited with the other two juveniles, picked up a handful of decorative rocks and threw them at the bus, shattering the side windows. Suspect entered another bus and fled location. NO INJURIES. NO ARREST	M/B 17 YOA	No No	Yes
09/01/23 @ 1850 HRS	49 TH St & Figueroa Bus Line #81 Bus # 4133	BATTERY Suspected entered bus and assaulted a 70-year-old patron as she attempted to exit bus. Victim (bus operator) exited bus to take pictures of the incident. Suspect approached victim and punched victim's face. Citizens interceded, grabbed suspect and attempted to hold suspect down until PD arrival. INJURIES: Knot on head, requested to see the company doctor. ARREST	M/H 24 YOA	24 YOA	N/A

Monthly Bus / Rail Operator Assaults Recap Report
September 2023
Page 2

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
09/05/23 @ 1730 HRS	Ventura Blvd & Valley Vista Bus Line# 240 Bus #8484	BATTERY Suspect entered bus and proceeded to the back of the bus. Suspect stated, "you mother f..., you grazed me." Suspect approached victim 1 and punched victim's cheek. Victim 2 (bus operator), contacted BOC and reported incident. Suspect observed victim 2's reaction, approached victim 2 and punched the plexiglass. Suspect then spat on victim, striking victim's face. Suspect exited and fled. INJURIES: Spit on face. Victim requested to see company doctor. NO ARREST	M/B 50 YOA	Yes Yes	Yes
09/08/23 @ 2200 HRS	Adams Blvd & La Brea Bus Line 212 Bus # 5699	BATTERY Suspect requested to exit bus premature of the bus stop. Victim advised it was not safe and she was unable to stop bus and allow suspect to exit. Upon arrival at the next bus stop, suspect stepped on the farebox platform and spat on victim's face causing saliva to enter victim's eye. INJURIES: Spit on right eye causing irritation. Too Nervous to Continue. NO ARREST	M/H 60 YOA	Unkn Unkn	Yes
09/13/23 @ 0910 HRS	Ventura Blvd. & Newcastle Bus Line #240 Bus # 8440	BATTERY Suspect entered the bus and asked victim to wait for his friend. Victim advised he could not wait because it would cause him to be late for his other bus stops. Victim proceeded to drive bus. Suspect approached victim, raised his head over the plexiglass and spat on victim's face. Suspect exited bus and fled location. INJURIES: Spit on face. NO ARREST	M/B 17 YOA	No No	Yes
09/15/23 @ 0725 HRS	Adams Blvd & Griffith Bus Line # 55 Bus # 4055	BATTERY Suspect entered bus another parting holding a small dog. Victim asked if it was a "service dog?" Suspect entered bus with other party and began to argue. Victim contacted BOC and advised of the situation. Suspect and other party (with dog) proceeded to exit bus. Prior to exiting, suspect reach over plexiglass and spat on victim. NO INJURIES. Victim requested to see company doctor. NO ARREST	M/H 25 YOA	Unkn Unkn	Yes
09/15/23 @ 1910 HRS	Westlake Av & Wilshire Blvd Bus Line #51 Bus # 9501	ROBBERY Victim parked bus at the "layaway." Victim noted bus was empty. Victim exited bus and soon observed suspect exit the rear door holding victim's purse. Victim demanded suspect to return her purse and then grabbed her purse. Suspect began hitting victim's head with a portable desk lamp. Victim reached and took the portable desk lamp from suspect and began hitting suspect. Suspect managed to regain possession of the lamp and again struck victim. Suspect also kicked victim's stomach. Fearful, victim allowed suspect to take possession of her purse and belongings (fell out of purse during the struggle) and fled. NO INJURIES: NO ARREST *	M/B 40 YOA	Unkn Unkn	N/A

* Please note that the robbery incident on 9/15/2023 was reported as a robbery and not as a bus operator assault since a crime cannot be counted more than once and a robbery has a higher severity than a battery.

Monthly Bus / Rail Operator Assaults Recap Report

September 2023

Page 3

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
09/18/23 @ 2225 HRS	7 th St. & Spring Bus Line # 28 Bus # 3995	BATTERY Victim drove passed suspects 1 – 2 and stopped at the closest bus stop. Suspects angered victim did not stop prematurely prior to approaching the bus stop. Suspects 1 – 2 yelled at victim. Victim asked suspects exit due to their demeanor. Suspects punched victim 4 – 5 times, exited bus and fled location. INJURIES: Laceration (1 inch), middle of forehead. NO ARREST	Susp 1 M/B 25 YOA & Susp 2 F/B 25 YOA	Unkn Unkn	Unkn
09/22/23 @ 2335 HRS	N. Hollywood Orange Line Bus Layover Bus Line # 901 Bus # 19539	BATTERY Victim arrived at last stop and advised all patrons to exit bus. Suspect was observed lingering and advised he was looking for his drugs. Suspect accused victim of making him loose his drugs due to victim driving bus too fast. Eventually suspect exited bus along with victim. Suspect continued to yell at victim and then pushed victim. Victim took a defensive stance to defend himself but suspect not push him a 2 nd time. INJURIES: No physical injuries. Too Nervous to Continue. ARREST	M/B 44 YOA	Yes Unkn	N/A
09/25/23 @ 1840 HRS	Gage & Broadway Bus Line # 44 Bus # 3920	ADW Victim exited bus to utilize a business restroom (Hercules Burger). Suspect approached the bathroom and discovered suspect was preventing him from entering. Victim advised the urgency of utilizing the bathroom. Victim entered restroom. As victim exited restroom, suspect grabbed victim's neck. Victim pushed suspect away causing suspect to become enraged. Suspect followed victim back to the bus and pepper sprayed victim as he entered bus. Suspect fled location. INJURIES: Restricted breathing (coughing) due to pepper spray exposure. Transported to Gardena Hospital. NO ARREST	F/B 40 YOA	No No	N/A
09/26/2023 @ 1530 HRS	Alvarado N/O Temple Bus Line # 2 Bus # 8414	BATTERY Suspect utilized profanity towards other bus patrons. Victim asked suspect to stop. Suspect approached victim, spat on victim's face, exited bus, then turned and kicked out the windows on the bus door causing it to shatter. Suspect fled location. INJURIES: Spit on face. NO ARREST	M/H 25 YOA	Unkn Unkn	Yes
09/29/23 @ 1015 HRS	95 th St & Central Bus Line # 53 Bus # 1866	BATTERY Suspects 1 – 2 entered bus and immediately began to comment on victim's hair and expressed they were upset that victim did not greet them "good morning." Suspects and victim engaged in a verbal altercation. Both suspects spat on victim and began to hit victim. Suspects exited bus, entered another bus and fled location. INJURIES: Spit on face. NO ARREST	Susp 1 F/B 30 YOA & Susp 2 F/B 30 YOA	No No	Unkn



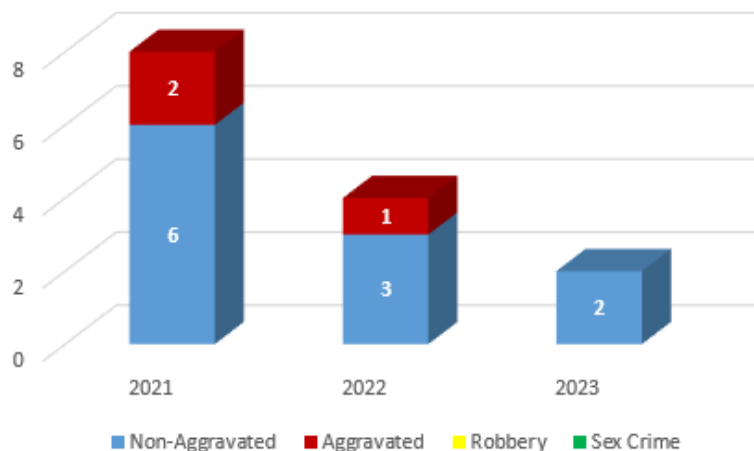
Monthly Bus/Rail Operator Assault Report



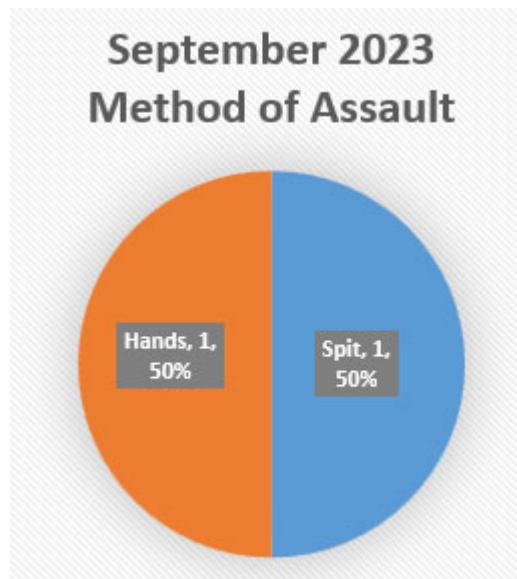
September 2023

September Bus/Rail Operator Assaults

September 2021 - 2023 Assaults



September 2023 Method of Assault



In September, there were two non-aggravated assaults with one arrest.

Date	Time	Line	Bus #	Narrative	Barrier
9/28/2023	1:50	20	5645	Santa Monica 9/28 0150hrs Sus MB/30yrs spit on bus op when told it was the last stop	Yes
9/29/2023	7:30	18	1596	East LA 9/29 0730hrs Sus MH/28yrs arrested for punching bus op for no reason	Yes

*B (NU): Barrier installed, not used; N/A (o): Not applicable, assault occurred outside of barrier



System Security & Law Enforcement

Attachment F

Sexual Crimes / Harassment Calls for Service September 2023

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between September 1st and September 30th, Metro Transit Security, LAPD, LASD, and LBPD received ten (10) incidents and referred all victims of sexual crimes / harassment to the above free hotlines.

September 2023 Incident Type & Totals					
	LAPD	LASD	LBPD	MTS	SSLE
Sexual Harassment	0	1	0	0	1
Sexual Battery	5	1	0	0	6
Lewd Conduct	0	0	0	0	0
Indecent Exposure	0	0	0	0	0
Rape	0	3	0	0	3
TOTAL	5	5	0	0	10

Counseling Information Provided	
	September 2023
YES	10
NO- If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
TOTAL	10

November 2023 Monthly Update on Public Safety

Gina Osborn
Chief Safety Officer

New Multi-Layered Deployment Update

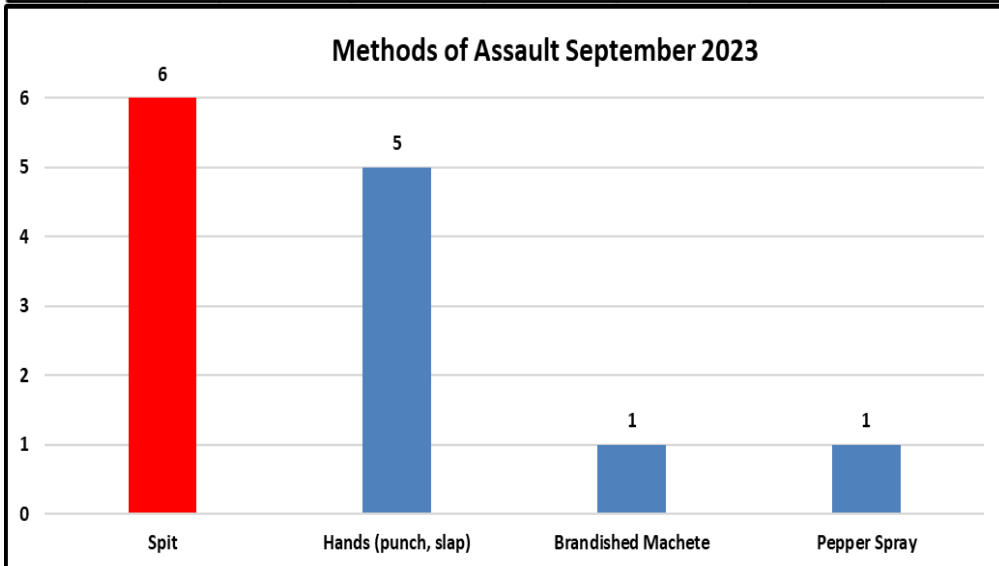
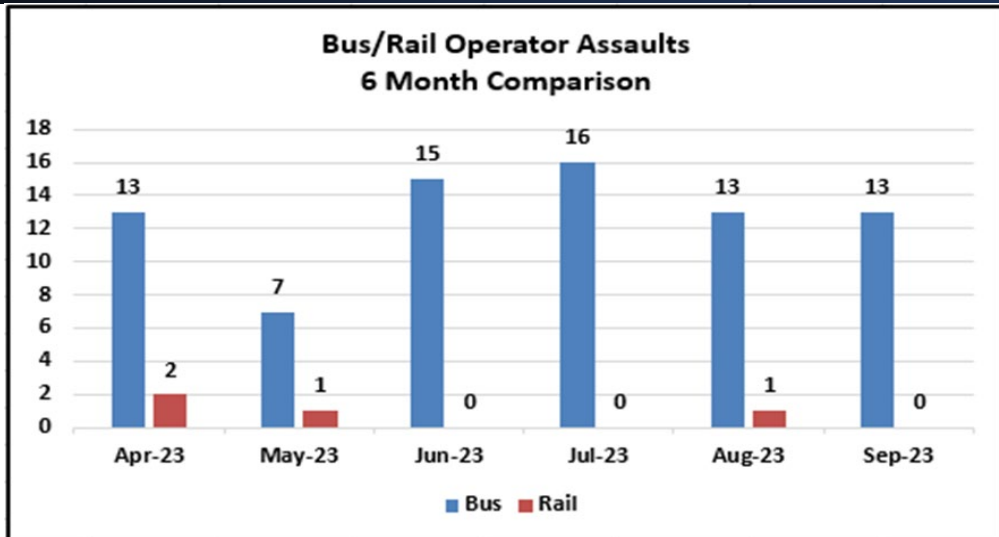
- On July 10, Metro established a multi-layered deployment that will have a significant impact across the entire rail system including end-of-line stations and mid-point (Focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.
- The following reflects the results of the deployment for the month of September.
 - 207 citations and written warnings, and 1,901 verbal warnings issued by Transit Security Officers.
 - Law enforcement conducted:
 - 347 arrests
 - 558 citations
 - 733 warnings

Law Enforcement Homeless Outreach	Totals
LAPD HOPE Team Outreach Services	Offered: 93 Accepted: 6
LASD MET Team Outreach Services Contacts	Offered: 613 Accepted: 1
Long Beach Quality of Life Team (QOL)	Offered: 55 Accepted: 30

September Public Safety Trends and Statistics

- Overall systemwide Part 1 crimes (violent or major crime classification) declined by 17% (117 vs 141) when comparing August to September.
 - The decline was associated to a drop of 41.8% (32 vs 55) in aggravated assaults and 21.6% (29 vs 37) in robberies.
- Part 2 crimes (less serious crime classification) systemwide increased by 47.5% (295 vs 200) in comparison from August to September.
 - The increase was a direct result of a significant rise of 145% (98 vs 40) in trespassing arrests, 26.2% (106 vs 84) in battery incidents, and 22% in narcotic arrests.
 - The substantial increase in the number of trespassing arrests is directly attributed to an increased focus on addressing trespassers both in the ancillary areas and on the system.
- Since our increased enforcement efforts began in April, overall crime is still sharply down across the system by 42.7%.

September 2023 Operator Assaults



- Bus/Rail **operator assaults decreased from 14 in August to 13 in September**
- Spitting on the operator was the top method of assault followed by assault with hands (punch, slap)
- No reason and upset over stop were the top reasons for assaults

Top Reasons for Assault September 2023	
Reason	Count
No reason	10
Upset over stop	2
Upset over fare	1
Grand Total	13

Metro Ambassadors Update

SUPPORT

Metro Ambassadors continue to support riders, connect riders to resources, and report incidents or maintenance needs. They were deployed on the A Line, B Line, C Line, D Line, E Line, K Line, J Line, as well as bus lines 210, 40, 20, and 720.

CONNECT

For the month of **September 2023**, Metro Ambassadors conducted **53,964** customer interactions and reported the following:

- 881 Cleanliness Issues
- 262 Elevator and Escalator Problems
- 278 Graffiti Incidents
- 209 Safety Issues

REPORT

Ambassadors were certified and equipped to carry and administer Narcan in April 2023. For the month of September 2023, Metro Ambassadors reported **11 Narcan** incidents:

- (4) incidents at WLMP
- (2) incidents at Union Station
- (1) incidents at 7th St. Metro Ctr.
- (1) incident at Wilshire/Vermont Station
- (1) incident at Historic Broadway Station
- (1) incident at Civic Center/Grand Park Station
- (1) incident at Irwindale Station