



Board Report

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Agenda Number: 36.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
JANUARY 18, 2024**

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

BACKGROUND

At its February 2022 meeting, the Board received and filed a Reimagining Public Safety Framework (Framework), which outlines a human-centered approach to public safety guided by the principle that everyone is entitled to a safe, dignified, and human experience. This Framework reflects Metro's Public Safety Mission and Values statements, which the Board adopted in December 2021. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

DISCUSSION

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system and works in coordination with other departments, including Operations and Customer Experience, to implement strategies to advance this objective. SSLE forms the foundation of Metro's multi-layered approach to safety and security, focused specifically on protecting our customers and employees by preventing and addressing crime on our system, enforcing Metro's code of conduct,

ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities, as well as performance and outcome-related data for October and November, the most recent months for which systemwide law enforcement data is available.

DEPLOYMENTS AND TRENDS

In 2023, Metro significantly and strategically revised its approach to safety and security as the societal issues of opioids and other drug use, people experiencing homelessness, and post-Covid aggression have been reflected in behaviors exhibited on our system. Recent crime data reflects the effectiveness of Metro's strategically layered approach to addressing challenges with continued sharp decreases in the most serious crimes we want minimized and increased arrests in areas such as trespassing, demonstrating effective proactive efforts and enforcement in those areas.

SSLE's initiatives have included the Drug-Free Metro Campaign, which kicked off in February 2023 and reduced the number of people using drugs on the system; followed by a Supplemental Deployment on the B and D Lines in April where most of the drug use activity was identified; Bus Riding Teams by Metro Transit Security and law enforcement partners started deploying in July on bus lines with the highest occurrences of bus operator assaults; alignment of contract security and Metro custodial personnel ensuring subway ancillary areas are clean and trespassers are cleared and/or arrested; and targeting the most affected areas of the system with resources such as the Westlake MacArthur Park Station.

Additionally, Metro focused on reducing the number of people who attempt to shelter on the system at the close of rail service and reducing fare evasion by ensuring all patrons leave the station at the end of the line and TAP back in if they choose to continue riding the system.

Systemwide Crime Stats

The following represents crime statistics and data analysis for the months of October and November 2023.

Metro reached a post-pandemic ridership high of 26,528,687 in October, which is an increase of 11.7% from October 2022 (23,759,202), typically resulting in a level of crime increase due to more riders on the system. However, in October, Part 1 crimes systemwide (violent or major crime classification) were down 6% from September 2023 and down 4% from the previous year October 2022. By mode, this correlates to a decrease of 20.5% (70 vs 88) on the rail system with specific declines in larcenies of 47.2% and robberies of 9.1%. By contrast, Part 1 crimes on buses increased by 37.9% (40 vs 29). This is due to an increase in aggravated assaults (16 vs 12), larcenies (12 vs 8), and robberies (12 vs 7).

Enforcement related arrests for trespassing and narcotics resulted in a 41.7% (418 vs 295) increase

of Part 2 (less serious crime classification) crime numbers systemwide. The efforts of law enforcement, transit security, and contract security led to a 102% (198 vs 98) increase in trespassing arrests and a 6% (53 vs 50) increase in narcotics arrests. On the rail system, Part 2 crimes saw increases in trespassing arrests of 95.9% (192 vs 98) and increases in narcotics arrests of 22.5% (49 vs 40). On the bus system, Part 2 crimes saw a slight increase of 3% when compared to September, which was associated with (6 vs 0) trespassing on the G (Orange) Line when during law enforcement sweeps of individuals loitering at the bus station areas after revenue service resulted in arrests.

Through the month of November, Metro achieved 12 consecutive months of year-over-year ridership increases (24,218,275 vs 21,759,811 in November 2022). Despite this continued increase in riders, Part 1 crimes continued to trend downward overall throughout 2023 despite a slight increase from October to November.

In November, Part 1 crimes were up by 4.5% from October and down by 7.3% from November 2022. On the rail system, Part 1 crimes were up by 12.9% (79 vs 70) with key factors of increases in larcenies (25 vs 19) and robberies (24 vs 20) due to cell phone thefts and copper wire thefts; with a decrease in aggravated assaults by 18.5% (22 vs 27). By contrast, Part 1 crimes on buses decreased by 10%, with reductions in aggravated assaults (15 vs 16) and larcenies (8 vs 12).

November experienced a continuation of enforcement-related arrests for trespassing and narcotics, which led to a 13.6% increase in Part 2 crimes systemwide (475 vs 418). On the rail system, though there was an increase of Part 2 crimes by 14.3% (400 vs 350), batteries had a significant decline of 28.8% (57 vs 80). The increases were mainly attributed to enforcement activities resulting in a 40.1% increase in trespassing (269 vs 192) and a 62.5% increase in weapons (13 vs 8) from October. Part 2 crimes on buses increased by 10.3% (75 vs 68) from October mainly due to an increase in arrests of narcotics (17 vs 4), attributed to enhanced Bus Riding Teams on the system. The bus system also experienced a 9.3% decrease in batteries (39 vs 43) and trespassing (2 vs 6) compared to October.

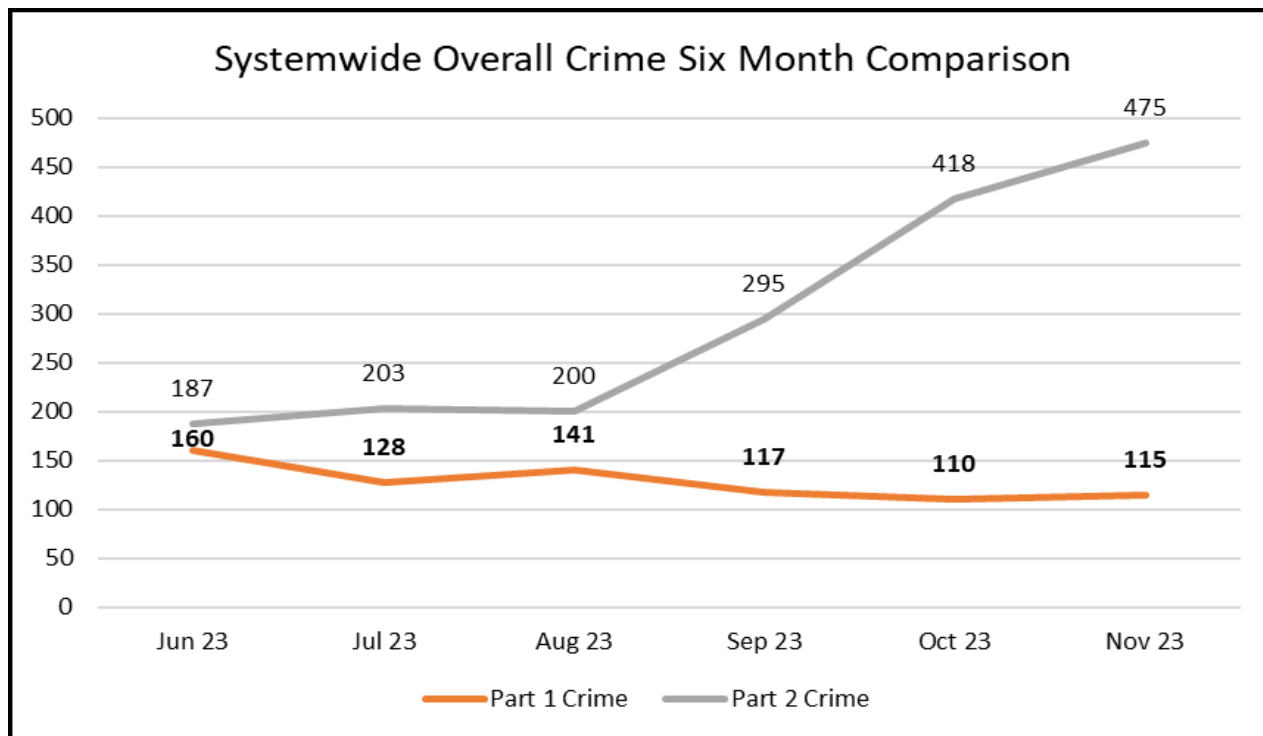
The following reflects the results of the deployment for the months of October and November and the impacts of curtailing crime on the system.

Enforcement-related arrests for trespassing and narcotics (which fall under the less serious Part 2 crime category) were up, as expected, because of the increased focus on those areas. The increased numbers of arrests demonstrate that Metro's strategy and efforts are effectively addressing these issues. The significant number of trespassing arrests and enforcement is having its desired impact, which is the continued decrease in violent crime incidents on the system.

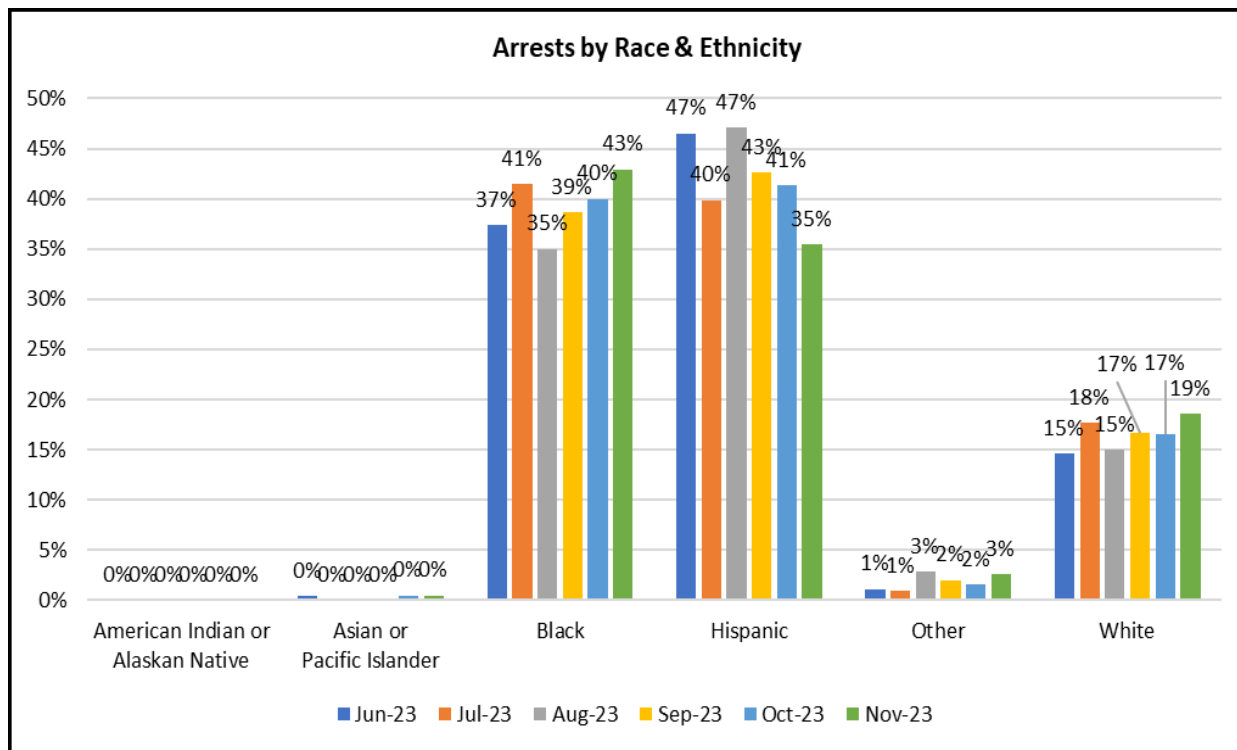
Specific to trespassing arrests, Contract Security is conducting a minimum of three ancillary (non-public areas) inspections per shift at all 24 subway stations. Another contributing factor to the increase in trespassing arrests was due to the multi-layered roving teams comprised of law enforcement and Metro Transit Security conducting trespassing investigations on the system, inclusive of those found riding the system without proof of fare. As of November, 28 additional contract security officers have been deployed in support of the enhanced ancillary sweeps during the 10 p.m. - 6 a.m. shift for 24/7 coverage. Metro expects the full deployment of the 87 additional contract security officers by January 14 and to increase the number of trespassing and narcotics arrests on the system. SSLE will continue to monitor trespassing crimes with proactive accountability

at below-grade coverage areas.

Part 2 crimes on buses in October had a slight increase of 3% when compared to September, which was associated with an increase in trespassing (6 vs 0), vandalism (10 vs 7), and battery (33 vs 32). November also saw an increase over October in Part 2 crimes on buses which was largely attributed to an increase in narcotics arrests (17 vs 4).



The following chart displays October arrests by race and ethnicity: 40% Black, 41% Hispanic, 17% White, and 2% Other and for November: 43% Black, 35% Hispanic, 19% White, and 3% Other.



Law Enforcement

LAPD, LASD, and LBPD enforce the penal code on the system, including conducting trespass investigations. Ejections represent law enforcement engagements during trespass investigations in which an individual is removed after determining they did not possess a TAP Card or pay fare to access the rail or bus system. The below charts depict law enforcement efforts in support of the multi-layered deployment, including homeless outreach.

Multi-Layered Deployment: Law Enforcement Efforts	October Totals	November Totals
Arrests	435	631
Citations	204	233
Warnings	845	665

*Law enforcement citations and warnings are not related to fare, but for trespassing, loitering, and moving violations.

Law Enforcement Homeless Outreach	October Totals	November Totals
LAPD HOPE Team Outreach Services	Offered: 185 Accepted: 49	Offered: 93 Accepted: 6
LASD MET Team Outreach Services Contact	Offered: 848 Accepted: 8	Offered: 613 Accepted: 1
Long Beach Quality of Life Team (QOL)	Offered: 66 Accepted: 11	Offered: 52 Accepted: 12

*LAPD’s HOPE team defines accepting services as when the individual agrees to accept or requests assistance. This includes placing them in direct contact with a service provider, physically transporting an individual to a shelter that has services available, obtaining emergency medical services, or placing the individual on a mental health hold.

*The LASD MET team defines accepted services when a person accepts referrals to shelters, rehabs, or is connected to LAHSA or PATH.

*Long Beach Quality of Life (QOL) leads a “Shelter the Unsheltered” initiative with PATH assisting in the morning hours. QOL works with PATH to coordinate services for those experiencing homelessness.

Contract Security

On October 1, 2023, Metro onboarded two new contract security (CS) companies to provide security services at 77 Metro locations. The contract is divided into a north and south region. Allied Universal Security provides support for the north region and Inter-Con Security provides support for the south region. The locations include 10 support facilities, 19 Divisions, and 48 rail stations. All locations are fully staffed with a total of 450 security personnel including eight supervisors and two dispatchers. Both contracts provide a 50/50 model of armed and unarmed security personnel. A new guard tour system was also implemented that provides real-time information to measure performance and oversight for accountability.

CS officers working the ancillary areas were properly trained and equipped with PPE to support the ancillary cleaning efforts and the ancillary inspections. On November 1, 2023, CS began offloading trains at the end-of-line stations and providing security support for maintenance employees while they performed their duties at the stations.

Also on November 1, 2023, both companies completed the revision of their Use of Force policy and Arrest procedures to be aligned with Metro’s posture of arresting ancillary trespassers and for other violations in the system.

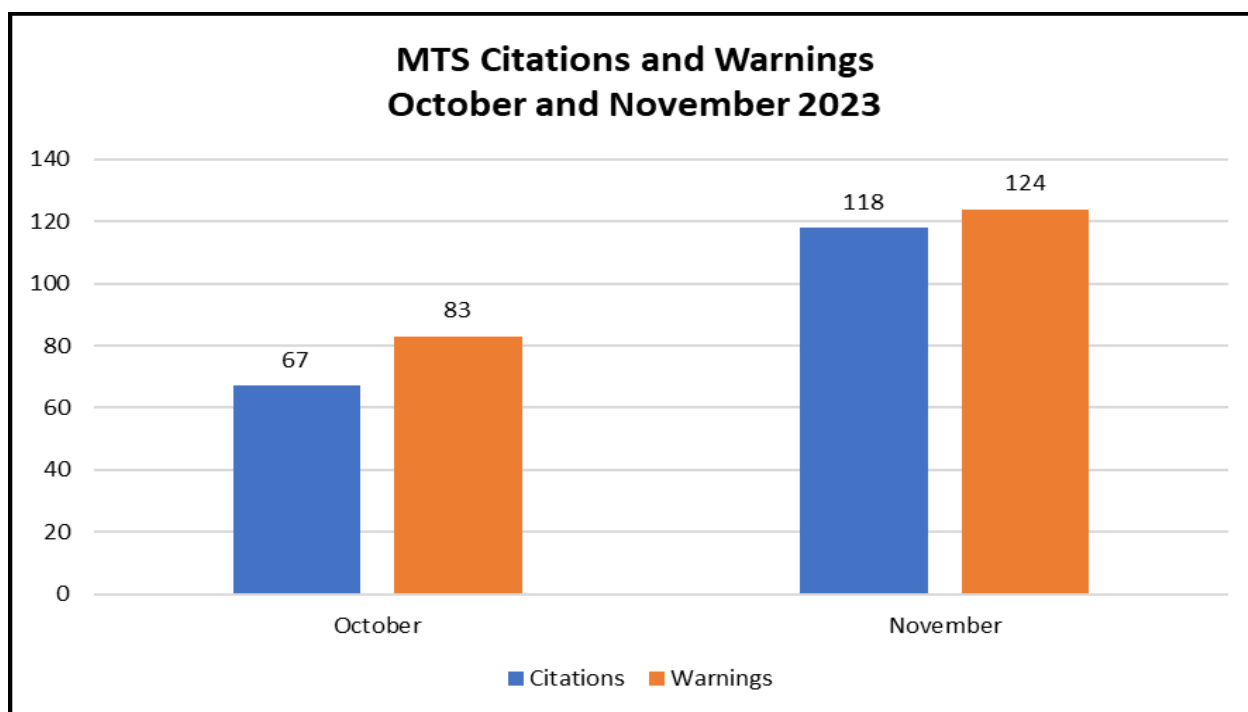
The next steps are to complete the deployment of an additional 87-armed security officers to support the ancillary efforts at 24 subway stations.

Transit Security

The primary role of Metro Transit Security (MTS) in the multi-layered deployment is code of conduct enforcement. Since the onset of the multi-layered deployment, SSLE has noted that a majority of the

code of conduct violations cited on the system have been for fare evasion. From October 1 to October 31, MTS officers issued 150 citations and written warnings. Of those, 147 (98%) were due to individuals failing to provide proof of fare. The remaining citations and written warnings issued in October were for the following code of conduct violations: loitering, failing to comply with orders, and trespassing in non-public areas.

From November 1 to November 30th, MTS officers issued 242 citations and written warnings. Of those, 235 (97%) were due to individuals failing to provide proof of fare. The remaining citations and written warnings issued in November were for the following code of conduct violations: smoking/Vaping or use of alcohol, urination/defecation, failing to comply with orders, having food/drink, and for an animal not being properly housed in a carrier.



Operator Safety

The Federal Transit Administration (FTA) reported that there was a 121% increase in operator assaults at transit agencies across the nation between 2008 and 2021. The most significant spike occurred as patrons returned to public transportation in 2021 after the pandemic lockdowns were lifted. The number of incidents continued to grow nationwide in 2022 and 2023 respectively, and as a result, transit operator and employee assaults have been designated by the FTA and the White House as being a “national level hazard.”

In October 2023, operator assaults decreased by 15.4% compared to September 2023 (11 vs 13). Spitting on the operator and using hands (punch/slap) were the top two methods of assault. Of the 11 assaults, five were reported to have a bus barrier in use (45.5%). Two of the assaults occurred while

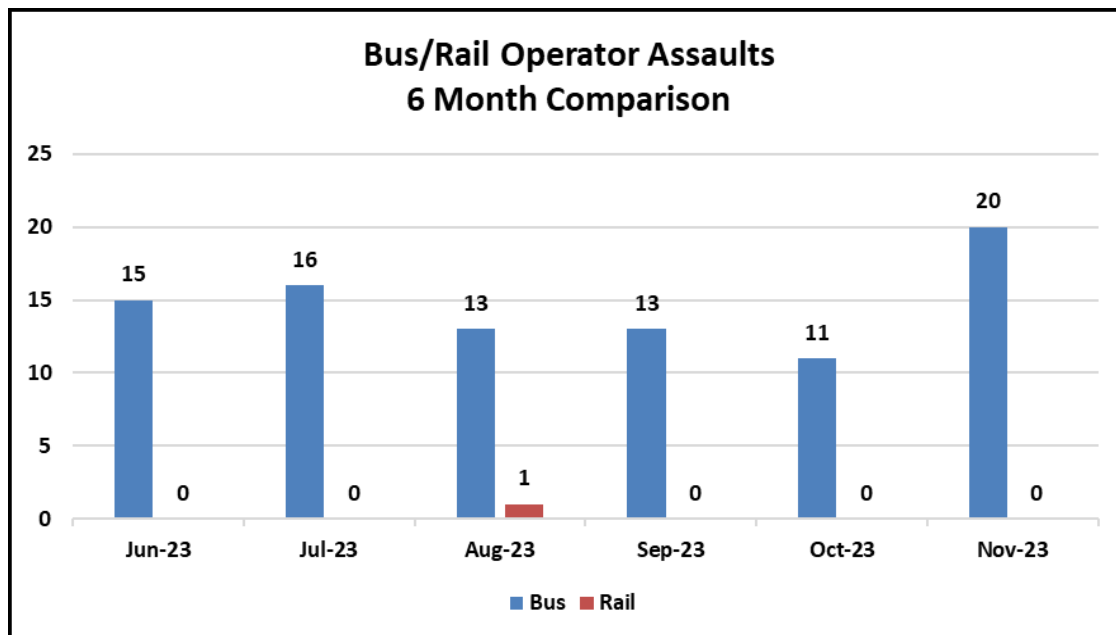
the suspect stood outside of the bus and brandished a gun at the bus operators, two assaults occurred outside of the bus when the bus operators were shoved, and one was reported as unknown if a bus barrier was used. Of the reported assaults in October, no victims required medical transport.

In November 2023, operator assaults increased when compared to October 2023 (20 vs 11). Spitting on the operator and using hands (punch/slap) were, again, the top two methods of assault. Of the 20 assaults, thirteen were reported to have a bus barrier in use (65%). One of the assaults occurred outside of the bus when the bus operator and suspect exited the bus, another assault occurred when a suspect in a vehicle intentionally slammed on the gas and crashed into a bus, and five assaults were reported as unknown if a bus barrier was used. Of the reported assaults in November, three required medical transport. No patterns or trends were identified in October and November.

The rate of assaults in October is consistent with the monthly averages in 2023, although higher than historical averages over the past six years as shown in Figure A.

The rate of assaults in November is higher than the monthly averages in 2023. However, the rate is consistent with historical averages over the past six years as shown in Figure A.

The type of assaults that occurred in October and November are summarized in Figure B.



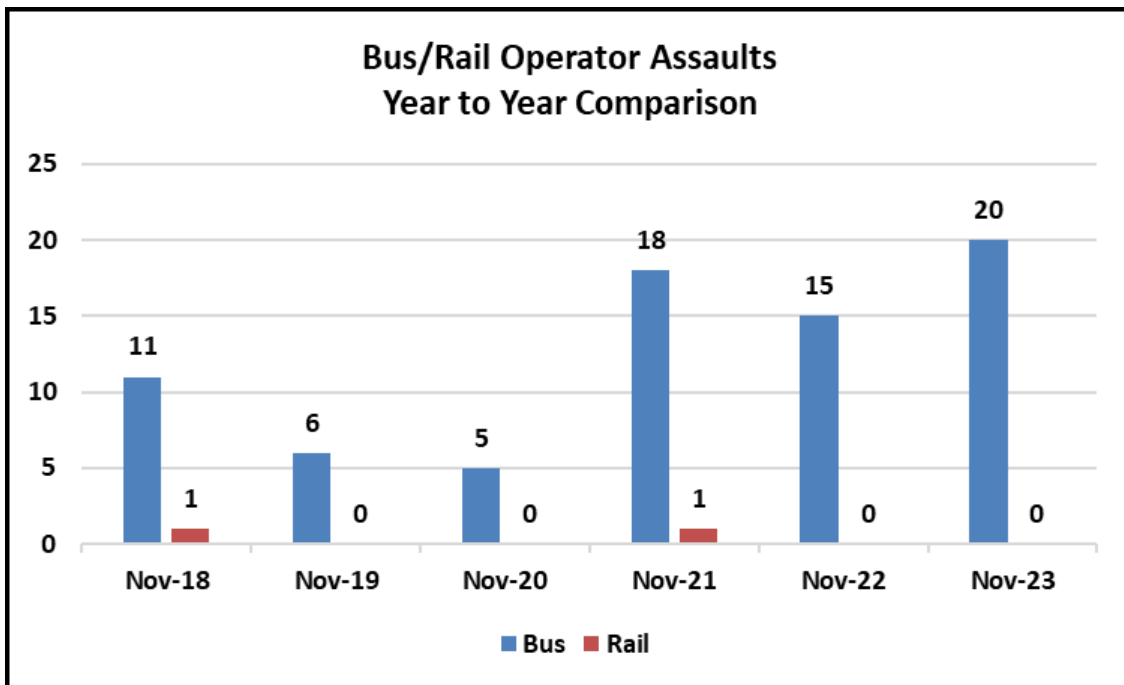
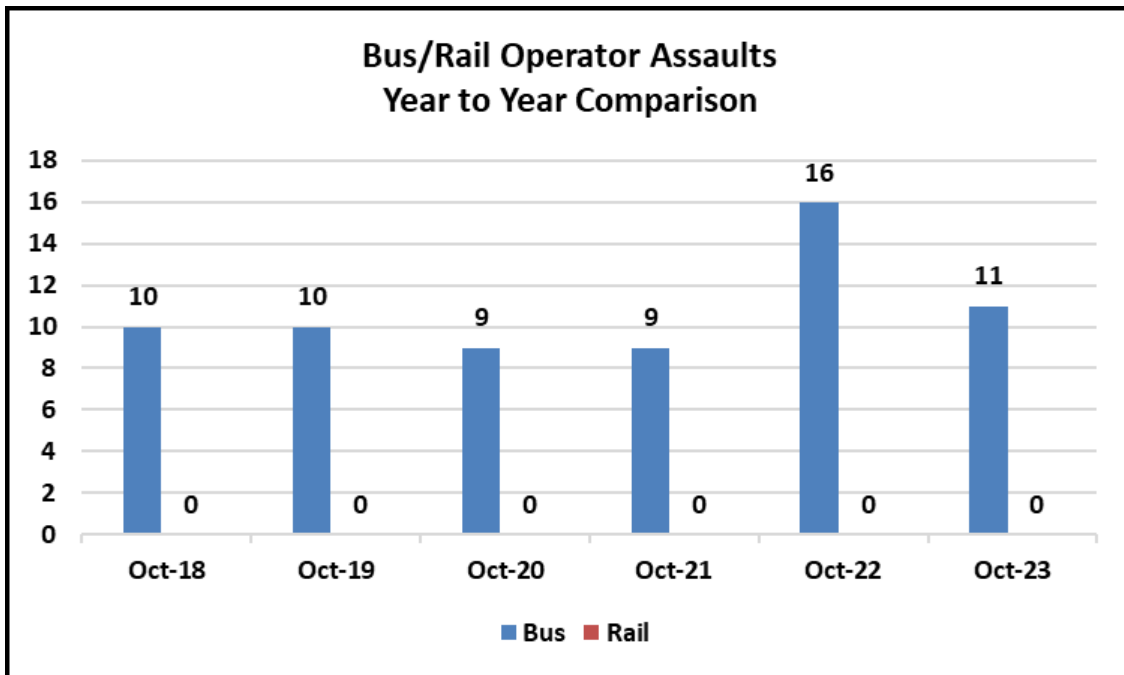


Figure A: Bus/Rail Operator Assaults Year to Year Comparison

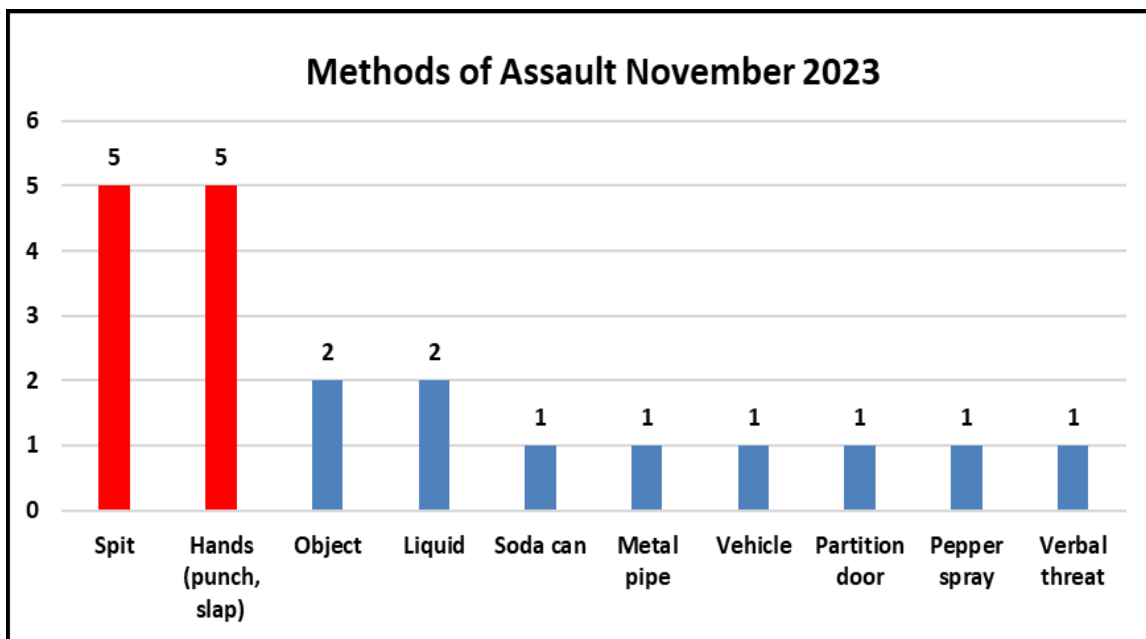
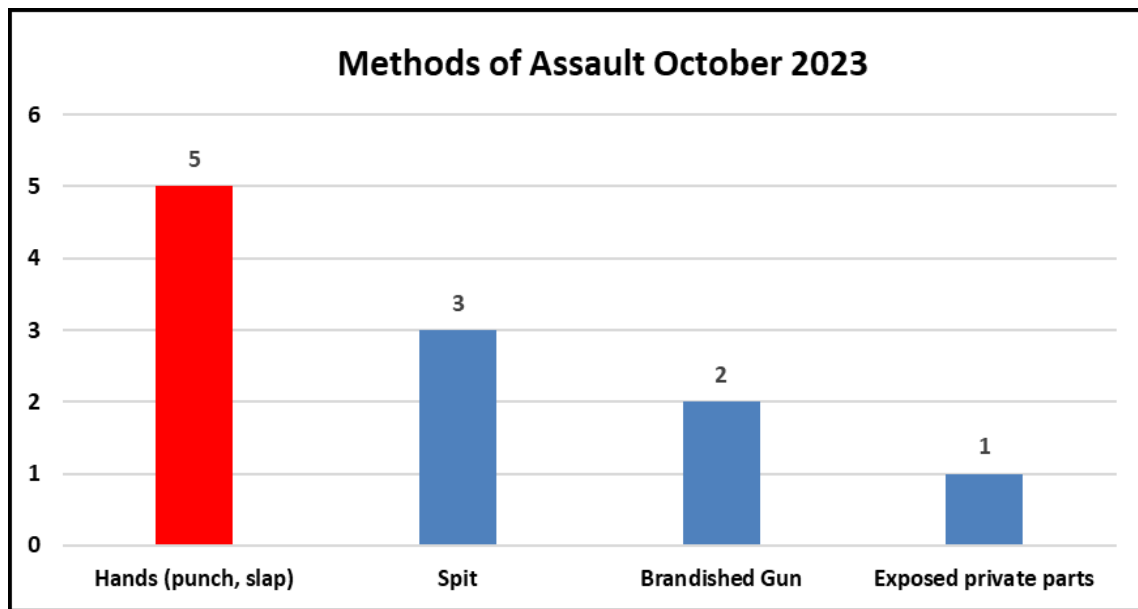


Figure B: Methods of Assault

Bus Riding Teams

Transit Security Bus Riding Teams continue to rotate across the top 10 bus lines with reported incidents of operator assaults and lines with new reported incidents of operator assaults to enforce code of conduct violations. In October and November, seven (7) Transit Security Bus Riding Teams were deployed across the five service areas of Metro’s bus system. Three (3) teams were deployed on the Day Shift and PM Shift, and one (1) team was deployed on the Early Morning Shift (Owl

Service). The following table illustrates the Bus Riding Team deployment for October and November and the number of trips.

TRANSIT SECURITY BUS RIDING TEAMS - OCTOBER 2023		
DEPLOYMENT PERIOD	LINES COVERED	TRIPS
10/02/23 - 10/06/23	105, 115, 204	181
10/09/23 - 10/13/23	33, 234, G Line	180
10/16/23 - 10/20/23	18, 60, 162	200
10/23/23 - 10/27/23	16/18, 20/720, 207	134
10/30/23 - 11/03/23	45, 60, 207	258
TRANSIT SECURITY BUS RIDING TEAMS - NOVEMBER 2023		
DEPLOYMENT PERIOD	LINES COVERED	TRIPS
11/06/23 - 11/10/23	207, 234, G Line	96
11/13/23 - 11/17/23	2, 40, 207	111
11/20/23 - 11/24/23	105, 108, 207	159
11/27/23 - 12/01/23	20/720, 204/754, 207	103

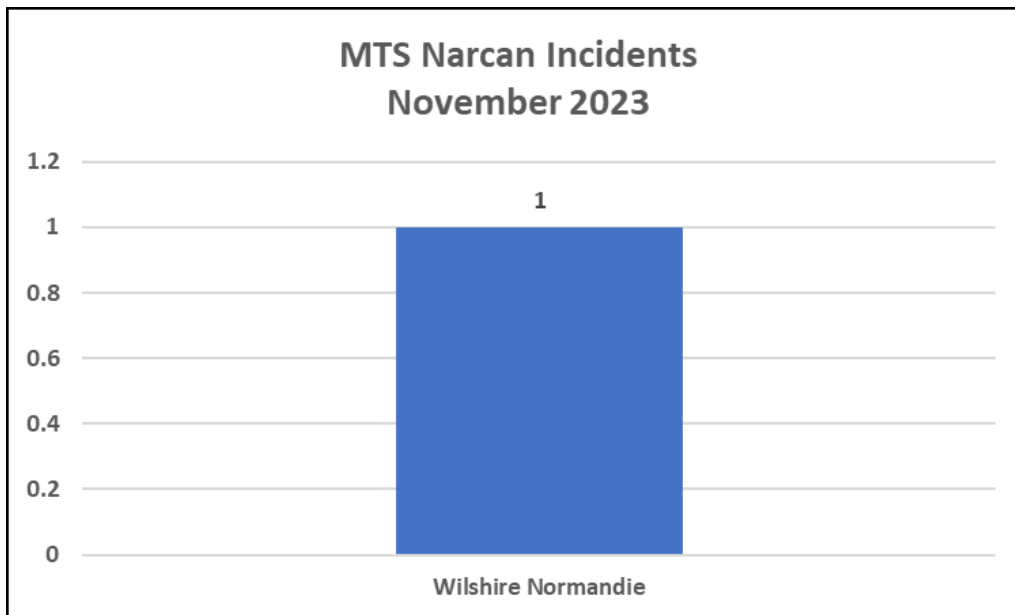
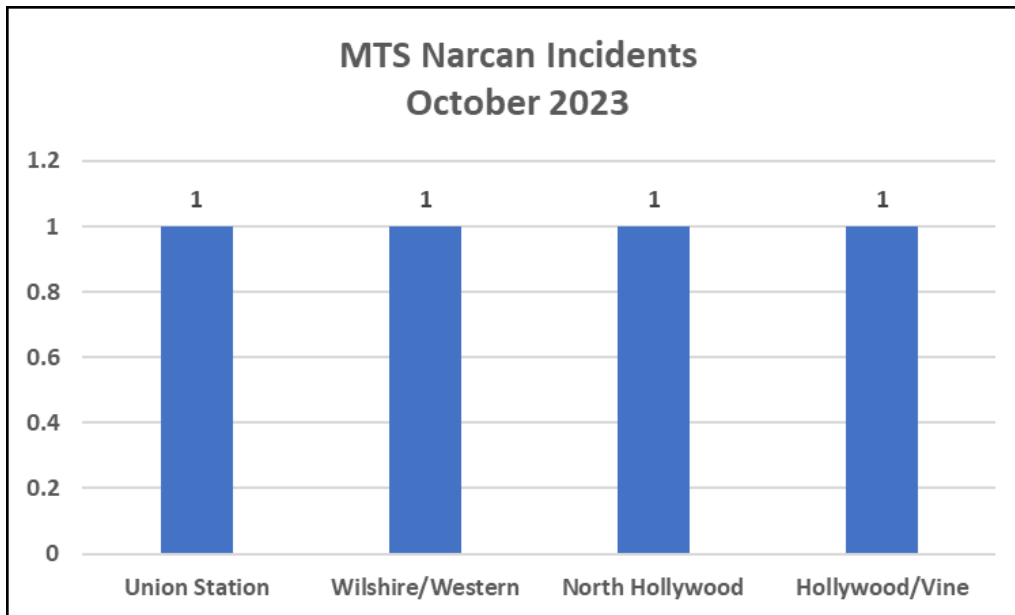
Four (4) additional Bus Riding Teams have been deployed since October and two remaining teams are tentatively scheduled to be deployed by Spring 2024. The MTS teams are augmented with the support of law enforcement. For October, there were 10,793 bus boardings by LAPD officers and 8,483 bus boardings by LASD deputies. For November, there were 12,615 bus boardings by LAPD officers and 8,965 bus boardings by LASD deputies.

Staff will be deploying a survey instrument by the end of January to capture operator feedback and the impact of bus riding teams on their feeling of safety. Furthermore, staff continuously reviews crime stats to identify potential trends and patterns to inform deployment strategies to reduce crime on the bus system and help decrease and prevent bus operator assaults. In addition, staff engages with bus operators from all 10 bus divisions at monthly RAP sessions to obtain feedback on lines and geographical areas where bus operators have safety concerns.

ACTIVITIES

Narcan Deployment

In March 2023, Transit Security Officers were trained on how to administer Narcan. MTS reported four Narcan incidents during the month of October and one incident in November. All of the incidents resulted in the successful revival of the individual experiencing symptoms of an overdose.



Ambassadors were certified and equipped to carry and administer Narcan in April 2023. Metro Ambassadors reported a total of 33 Narcan incidents, thus saving a life in each, for the months of October and November 2023:

October 2023 - 17 Narcan incidents

- (6) incidents at WLMP Station
- (3) Incidents at Union Station
- (1) Incident at Wilshire/Western Station

- (1) Incident at Vermont/Beverly Station
- (1) Incident at Arcadia Station
- (1) Incident at Hollywood/Highland Station
- (1) Incident at Wilshire/Vermont Station
- (1) Incident at Little Tokyo/Arts District Station
- (1) Incident at 7th Street/Metro Center Station
- (1) Incident at North Hollywood Station

November 2023 - 16 Narcan incidents

- (7) Incidents at WLMP Station
- (2) Incidents at Union Station
- (2) Incidents at Wilshire/Normandie Station
- (2) Incidents at 7th Street/Metro Center Station
- (1) Incident On Train
- (1) Incident at North Hollywood Station
- (1) Incident at Little Tokyo Station

In total, MTS and Ambassadors reported 38 incidents in October and November.

Public Facing Dashboard Update

SSLE continues to work with its internal stakeholders to refine the dashboard in preparation for delivery of a public-facing dashboard. The primary objective of this project is to create a comprehensive dashboard that will be displayed in a user-friendly design providing various data points related to crime, arrests, calls for service, Transit Watch App reports, customer comments, and other informative information for the public to access.

In October and November, SSLE and ITS refined the dashboard to include feedback from internal stakeholders, such as capturing the User Interface (UI) and User Experience (UX) perspective and making the dashboard into a useful public-facing tool. To accomplish and ensure UX/UI best practices, accessibility guidelines, compatibility with common browsers, various desk and mobile devices, and ease of comprehension and usability by the public was adhered to. SSLE and ITS determined the best approach was to engage external services to develop and deliver a product that Metro could present on its website. SSLE and ITS have received a proof of concept and with

concurrency from Customer Experience, is moving forward with a scope of work and the initial steps towards completion of the project. The current scope period of performance for delivery is two to six months. SSLE will continue to update the Board on the progress and timeline of delivery.

Security Operations Center Upgrade Project

The Security Operations Center (SOC) is responsible for supporting the day-to-day incident management of safety and security events systemwide. In addition, the SOC handles Metro Transit Security radio communications, CCTV monitoring, Transit Watch, and incoming calls for service.

The SOC upgrade project began construction in August 2023 and was completed in November 2023. The SOC has been upgraded and reconfigured to improve its operational functionality, streamline current operations, including coordination with the Rail Operations Control Center, Bus Operations Control, and enhance its capability to provide connectivity, safety, and security to Metro's public safety ecosystem and Metro staff. In its former configuration, the SOC had outdated equipment, including computer workstations that were over ten years old and video monitoring capabilities that were unable to switch and share views of safety and security incidents. Given the criticality of the SOC to SSLE Operations, special events, and emergency operations; addressing those issues was essential to critical path activities such as crime reduction and providing an increased security posture across the Metro system. This project is of benefit to Metro's entire multi-layered public safety ecosystem.



Union Station Security Improvements

Security at Union Station has improved through the addition of two security guards in the passageway to increase the presence where the passengers exit off the trains on the upper platforms. The guards have been very engaged and have made hundreds of contacts with the public. Furthermore, the communication between the different jurisdictions at Union Station has improved with the installation of an Allied Security radio in the LAPD Watch Command, and the distribution of hand-held radios to the Metrolink security guards on the platforms to communicate with the Los Angeles Union Station Security Operations Center. Lastly, the Allied contract has been amended to allow the guards to pursue a person who has committed an offense in the guards' presence and

maintain contact with the person until the appropriate jurisdiction has taken control of the person. In the past, if an Allied guard observed someone strike another person in the passageway, the Allied guard had no contractual authority to follow the person and await law enforcement.

Emergency Management Update

Emergency Training and Exercises

Exercise 19 of 20 for calendar year 2023 was conducted on Wednesday, October 25, that includes station, vehicle, and Division familiarization and exercises agencywide. The Emergency Management Department (EMD) conducted a workplace violence/active shooter Full-Scale Exercise (FSE) with LAPD in coordination with the annual Division 15 Lockdown Drill. LAPD's Transit Services Bureau and Foothill Division responded to Bus Division 15, performing a suspect search of both Transportation and Maintenance buildings until the suspect was identified and the threat neutralized. This was also an opportunity for officers to become familiar with Metro Bus Division 15, which most had never visited or trained at prior. During the Full-Scale Exercise, Metro personnel also conducted a Division lockdown drill, to simulate the actions employees should take with an active shooter or armed intruder on the property. All staff were able to safely lockdown or shelter in place while law enforcement swept the facilities and mitigated the threat.

Both the on-site law enforcement exercise and Division lockdown drill were successful with (43) FSE participants and approximately (73) Division Drill participants.



On Wednesday, November 1, EMD presented to the Metro Technical Advisory Committee (TAC) on Metro's emergency preparedness and response activities. The Committee was particularly interested in how Metro plans for special events and collaborates with local jurisdictions and partner transit agencies. EMD shared how it prepared with internal and external stakeholders for Super Bowl 56 at SoFi Stadium, Metro's response to Tropical Storm Hilary, along with some of the current committee participation and collaboration for the upcoming 2028 Olympics. During the presentation there were several questions related to training and exercises and the California Highway Patrol (CHP) representative expressed interest in coordinating Bus Familiarization Training and renewing participation in Metro full-scale exercises for local CHP Officers. Overall, the presentation was well received and appeared appreciative by TAC members.

Emergency Response

In response to the I-10 freeway fire and closure, Emergency Management coordinated with the Los

Angeles City Emergency Management Department and Department of Transportation to share situational awareness and traffic resource requests to support consistent movement of buses in heavily impacted traffic areas.

Lastly, the Emergency Management Department represented Metro at the Local Business Assistance Resource Center (LBARC), along with 17 other organizations, to provide information and resources to support the businesses impacted by the fire and closure of the I-10 freeway. The LBARC was open for three consecutive weeks, two days each week, with EMD participating each day to provide schedules for bus lines in the impacted area and information on the upcoming bus schedule changes.



Ancillary Areas Motion 30 Response - Quarterly Update

The following is a quarterly update on Motion #30 by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn outlining progress on securing and cleaning the ancillary areas.

- All ancillary areas along the B, D, E, and K lines have been cleaned by Custodial Services. On November 20, 2023, the ancillary cleaning schedule was enhanced from eight stations per week to 21 stations per week. The feedback received from Metro employees is that the ancillary areas are much cleaner throughout the system. This is in part due to the increased frequency of station corridor cleaning, new cleaning product being used that cut the dwell time for chemical activation from 4 hours to 30 minutes, updated Standard Operating Procedures for new chemical and staff safety, equipment that secure staff from potential exposure to untreated corridors and increased numbers in certified staff.
- As of December 24, 2023, an additional 62 contract security officers were deployed on the system to support the ancillary efforts. Contract security is deployed 24/7 at 24 subway

stations throughout the B, D, K, and E lines. Contract security inspects every ancillary area three times per shift. In addition, they respond to all ancillary door alarms and inspect the ancillary for any trespassers. Contract security also reports damaged property and clean-up requests by utilizing the Metro Transit Watch App.

- All audible alarms at the ancillary doors have been reprogrammed to sound for up to two hours if the door was entered or exited without first tapping a valid employee ID card on the adjacent badge reader. The alarms are reset by contract security officers at the station via the badge readers and any observed activities are reported to the Security Operations Center. Once cameras and other monitoring technology are installed, manned security coverage is expected to be reduced to original staffing levels.
- Contract security, MTS, and LAPD efforts resulted in 27 removals and 15 trespassing arrests in October and 17 removals and 22 trespassing arrests in November. Metro personnel have noted that the ancillary areas are the cleanest since the effort began in 2018 due to the combined efforts of security, maintenance, and custodial staff.

Staff will continue to provide quarterly updates to the Board on the above activities and their progress.

CUSTOMER COMMENTS

Social Media Posts

Metro's Safety and Security Social Listening Report provides an analysis of social media comments related to Safety and Security on the Metro system. For the month of October, the most common themes expressed on social media relate to homelessness, drug-related issues, weapons-related issues, mental health, Metro facilities and infrastructure, and safety personnel. Homelessness was the most frequently mentioned issue, followed by drug-related Issues and safety personnel.

In October, the report identified 593 posts, comments, and replies related to Safety and Security on Metro social media channels. Four social media platforms. Facebook, Reddit, X (formerly Twitter), and Messenger, generated the most engagement with Metro related to Safety & Security with X producing 45.2% followed by Reddit at 28.2% total volume of public comments and posts related to safety and security.

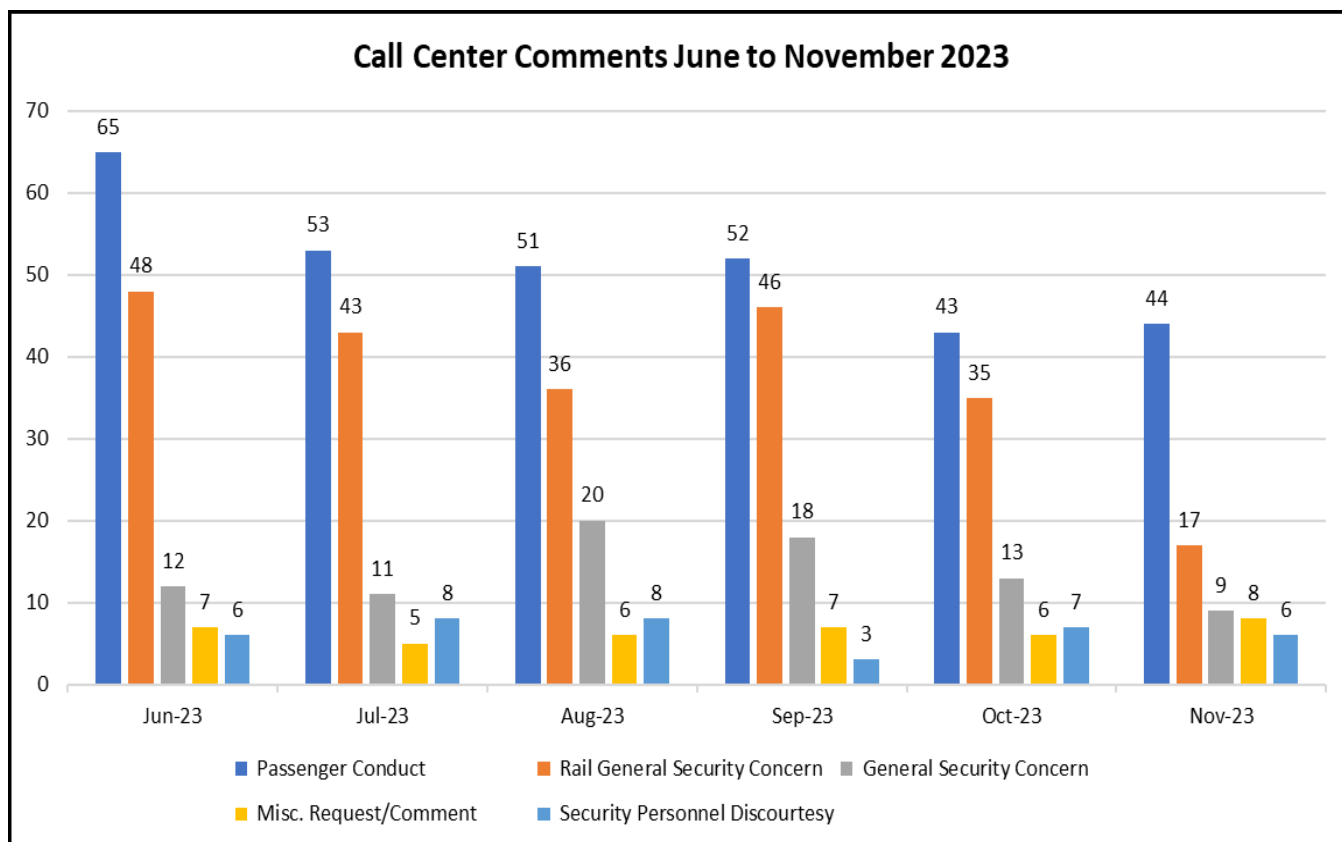
Although the negative comments about Safety & Security outweigh positive comments (2 to 1), there were a number of comments mentioning positive experiences with Metro.

In November, the report observed a slightly higher volume of engagement in the Safety and Security topic compared to October, making it the second-highest volume of engagement of all topics monitored. There was an uptick in accounts positively discussing increased security and improved infrastructure in November. We observed an increase in first-time riders positively discussing Safety and Security on Metro such as a post discussing a rider's first experience with Metro and comments highlighting recent improvements and increased security. SSLE will continue to coordinate with

Customer Experience and monitor social media posts.

Call Center Comments

Customer comments related to *Passenger Conduct* remained the highest public safety category from June through November. From September to October, customer comments related to *Passenger Conduct* decreased from 52 to 43, and slightly increased in November to 44. Customer comments related to *Rail General Security Concern* decreased month-to-month from September through November from 46 to 35 to 17, respectively. For customer comments related to *General Security Concern*, there was also a decrease month-to-month from September through November from 18 to 13 to 9, respectively. SSLE will continue to highlight top themes from comments submitted to the Call Center and collaborate with its public safety partners to address as part of the multi-layered deployment.



Transit Watch (TW) App

Transit Watch App reports related to safety and/or criminal elements for the month of October totaled 1,958, which is an increase of 16.1% compared to September. The Security Operations Center’s Security Control Specialists (SCS) response time, based on initial reporting, has decreased by 69% from September (4.39 minutes) to October (1.36 minutes). In November, the response time

decreased again by 43% to 0.77 minutes, though there was an increase of 8.2% in reports. By comparison, in FY23, the average response time was 4.9 minutes which exceeded that fiscal year's target of 4-minutes. For FY24, SSLE established a target response time of 2 minutes to ensure a faster process for determining the proper response and dispatch of resources, which in turn improves calls for service response times on the system. The reported numbers for both October and November exceeded the target goals and demonstrates Metro's commitment to providing excellent customer service and timely security resources to keep patrons and employees safe.

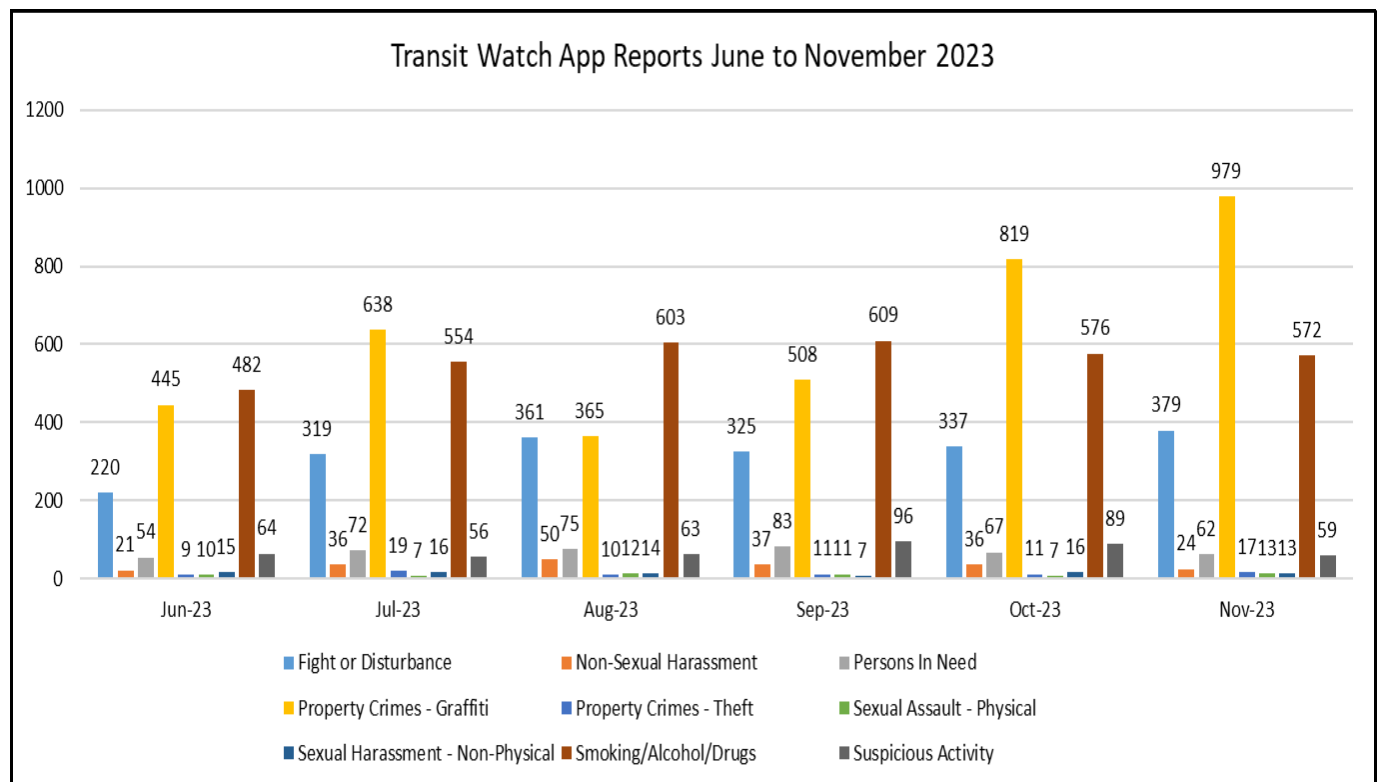
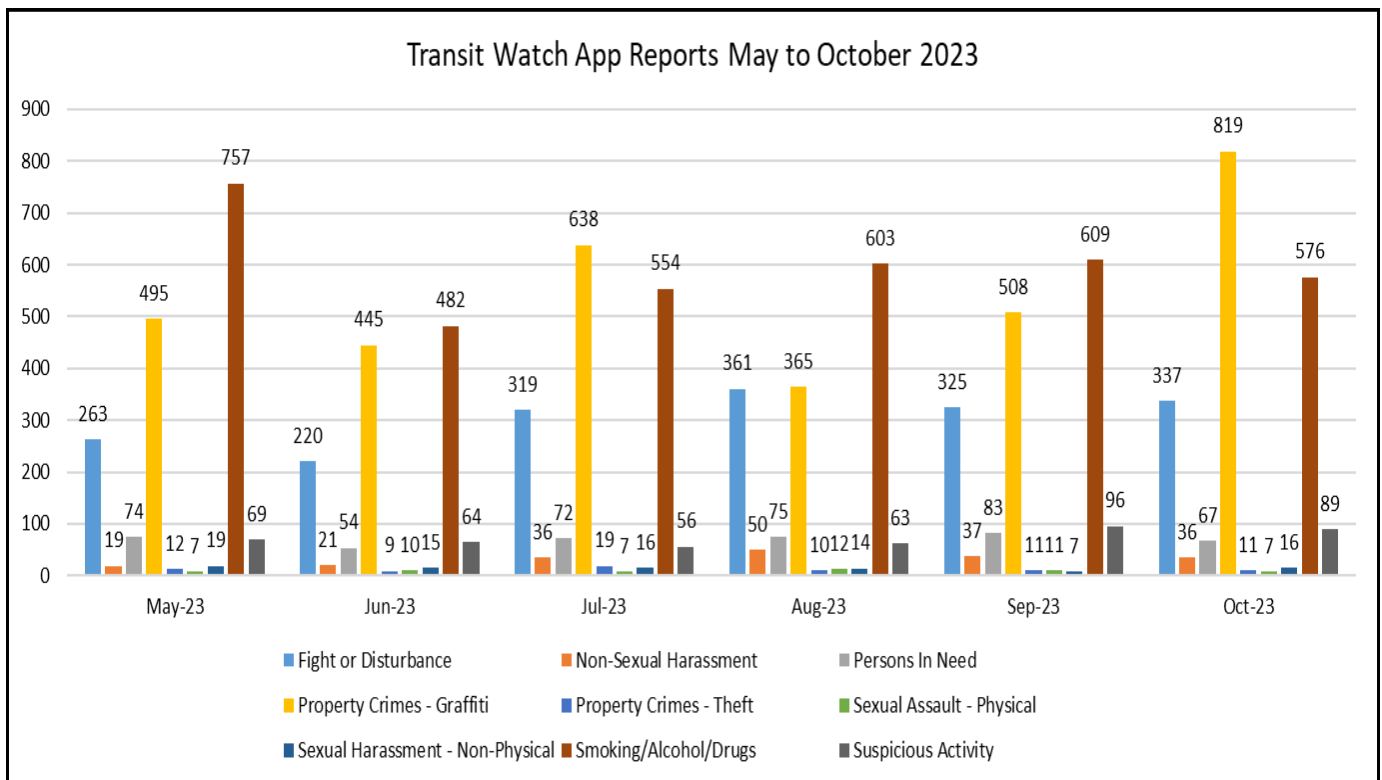
The top three areas of increased reporting in October were sexual harassment - non-physical, graffiti, and fight or disturbance. Graffiti was the category with the highest number of reports in October, totaling 819 reports, followed by the smoking/alcohol/drugs category which had 576 reports. Of the 819 graffiti incidents captured, Ambassadors reported 72% (586) of these occurrences, which were subsequently provided to law enforcement through SSLE.

In November, the top three areas of increased reporting were sexual assault - physical, theft, and graffiti. Of the 979 graffiti incidents captured, Ambassadors reported 53% (523) of these occurrences.

The top three locations reporting graffiti in October were Historic Broadway station (38), Little Tokyo/Arts District station (30), followed by three stations with the third most reports of graffiti which were Lincoln/Cypress station (25), 7th Street/Metro Center station (25), and Indiana station (25).

In November, the top three locations reporting graffiti were Little Tokyo/Arts District station (92), Historic Broadway station (87), and Grand Av Arts/Bunker Hill station (67). The top 3 locations reporting a sexual assault - physical were 7th Street/Metro station (3), 26th St/Bergamot station (2), and several stations reporting one incident each (Pico, Highland Park, Hollywood/Vine, and Hollywood/Western).

SSLE uses these reports, as well as information from Transit Security, law enforcement partners, and private security to inform deployment strategies, enabling resources to be directed to the areas that have the highest need. SSLE coordinates with the multi-layered public safety resources to develop strategies for identifying and addressing repeat offenders. In October and November, Transit Watch reporting led to a reduction in property crimes along both the A and C Lines, as increased patrols at the station and street level within the Regional Connector. In addition to the mitigation of property crimes on the system, the strategies developed as a result of Transit Watch reporting has led to a 6.6% decline in customer reports of non-sexual harassment, persons in need, smoking/alcohol/drugs, and suspicious activity.



METRO AMBASSADOR PROGRAM UPDATE

A Metro Ambassador's job is to support our riders, connect riders to resources, and report incidents or maintenance needs. Metro Ambassadors were deployed on the A Line, B Line, C Line, D Line, K Line, and J Line, as well as bus lines 210, 40, 20, and 720.

By the numbers

For the month of **October 2023**, Metro Ambassadors conducted 63,035 customer interactions and reported the following:

- 1,129 Cleanliness Issues
- 534 Graffiti Incidents
- 320 Elevator and Escalator Problems
- 269 Safety Issues

For the month of **November 2023**, Metro Ambassadors conducted 69,401 customer interactions and reported the following:

- 1,206 Cleanliness Issues
- 543 Graffiti Incidents
- 283 Elevator and Escalator Problems
- 271 Safety Issues

EQUITY PLATFORM

Metro continues to implement a multi-layered public safety model that takes a cross-disciplinary approach to address the various safety needs of the system to provide an equitable distribution of security resources systemwide, with EFCs being a critical point of consideration in this deployment. Staff incorporates feedback from front-line employees and riders, in addition to groups such as the Public Safety Advisory Committee, to make enhancements to the model. Most recently, SSLE has been incorporating new data points into its analysis of safety in the system. Typically, crime data has been the primary metric, but with the understanding that not all crime is reported, staff has begun to include call center comments and social media trends to better assess where additional safety resources are needed and where progress is being reflected. Through the incorporation of these data points, Metro's safety partners will have a more robust understanding of safety across the system.

NEXT STEPS

SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

ATTACHMENTS

Attachment A - Arrests by Race & Ethnicity October & November 2023

Attachment B - Total Crime Summary October & November 2023

Attachment C - Systemwide Law Enforcement Overview October & November 2023

Attachment D - MTA Supporting Data October & November 2023

Attachment E - Bus & Rail Operator Assaults October & November 2023

Attachment F - Sexual Harassment Crimes October & November 2023

Prepared by: Robert Gummer, Senior Executive Officer, System Security & Law Enforcement, (213) 922-4513

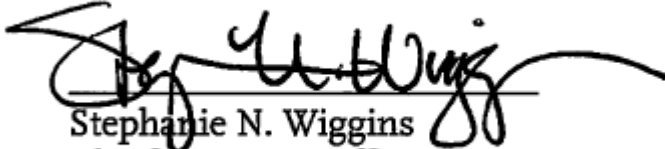
Vanessa Smith, Executive Officer, Customer Experience, (213) 922-7009

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Reviewed by: Gina Osborn, Chief Safety Officer, Chief Safety Office, (213) 922-3055

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Stephanie N. Wiggins
Chief Executive Officer



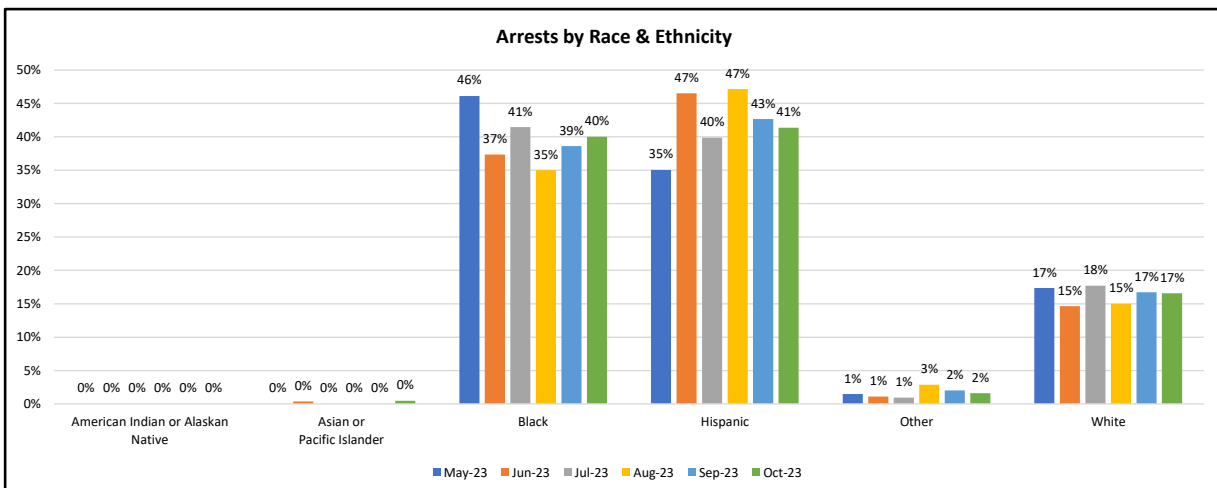
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment A

Arrests October 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	0	2	24	150	14	166	1	6	13	59	435
Total	0		2		174		180		7		72		435
% Share	0.00%		0.46%		40.00%		41.38%		1.61%		16.55%		100.00%

Arrests October 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	5	16	2	31	0	0	2	7	63
Rail Systemwide	0	0	0	2	17	119	10	127	1	6	11	48	341
Union Station and 7th & Metro Station	0	0	0	0	2	15	2	8	0	0	0	4	31
Total	0		2		174		180		7		72		435
% Share	0.00%		0.46%		40.00%		41.38%		1.61%		16.55%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) October 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	0	4	23	2	36	0	2	2	5	74
B Line (Red)	0	0	0	2	12	81	6	73	1	3	7	42	227
C Line (Green)	0	0	0	0	0	9	1	10	0	0	2	1	23
D Line (Purple)	0	0	0	0	0	3	1	2	0	1	0	0	7
E Line (Expo)	0	0	0	0	0	2	0	5	0	0	0	0	7
Bus - G Line (Orange)	0	0	0	0	0	1	0	0	0	0	0	0	1
Bus - J Line (Silver)	0	0	0	0	1	0	0	2	0	0	0	0	3
K Line	0	0	0	0	1	1	0	1	0	0	0	0	3
Union Station	0	0	0	0	2	15	1	8	0	0	0	4	30
7th & Metro Station	0	0	0	0	0	0	1	0	0	0	0	0	1
Bus Systemwide (excludes G & J Lines)	0	0	0	0	4	15	2	29	0	0	2	7	59
Total	0		2		174		180		7		72		435
% Share	0.00%		0.46%		40.00%		41.38%		1.61%		16.55%		100.00%





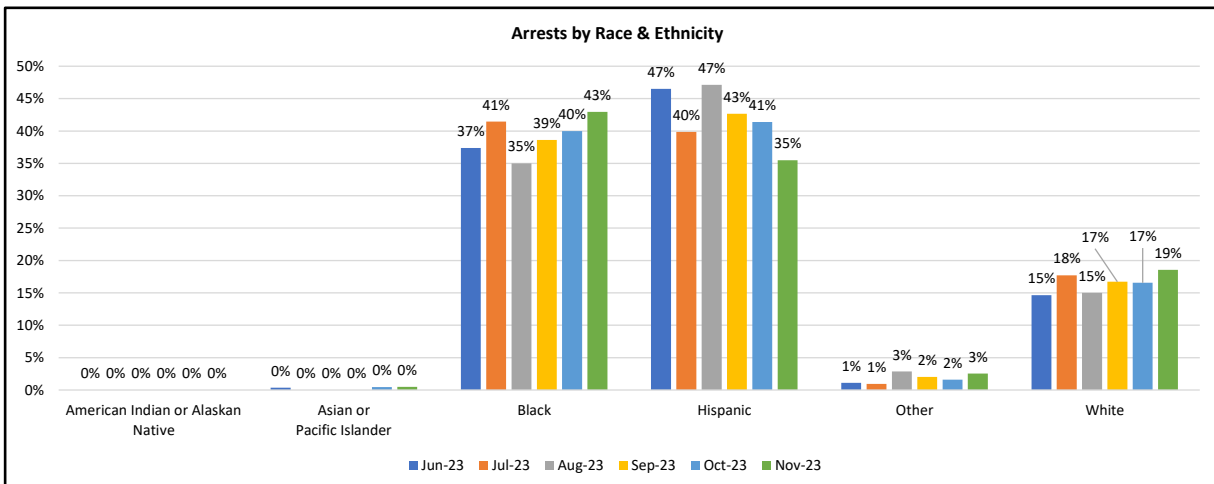
SYSTEM SECURITY & LAW ENFORCEMENT

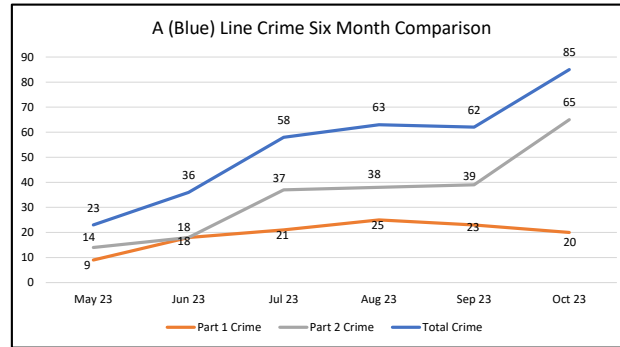
Attachment A

Arrests November 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	0	3	41	230	21	203	3	13	19	98	631
Total	0		3		271		224		16		117		631
% Share	0.00%		0.48%		42.95%		35.50%		2.54%		18.54%		100.00%

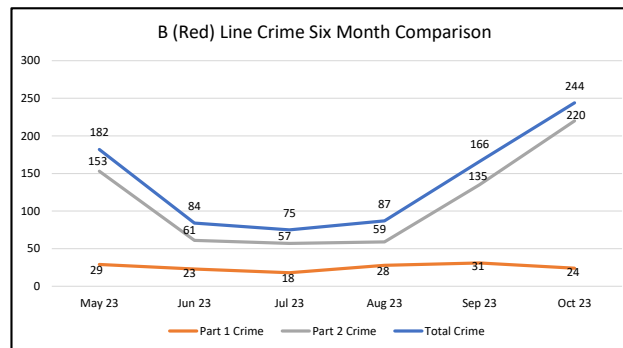
Arrests November 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	7	21	2	34	0	3	1	10	78
Rail Systemwide	0	0	0	3	29	199	18	162	2	10	17	86	526
Union Station and 7th & Metro Station	0	0	0	0	5	10	1	7	1	0	1	2	27
Total	0		3		271		224		16		117		631
% Share	0.00%		0.48%		42.95%		35.50%		2.54%		18.54%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) November 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	0	5	39	3	37	1	0	2	9	96
B Line (Red)	0	0	0	3	22	140	13	101	1	10	13	75	378
C Line (Green)	0	0	0	0	0	9	1	9	0	0	0	1	20
D Line (Purple)	0	0	0	0	0	4	0	4	0	0	0	0	8
E Line (Expo)	0	0	0	0	1	4	0	9	0	0	0	1	15
Bus - G Line (Orange)	0	0	0	0	3	7	0	8	0	1	1	4	24
Bus - J Line (Silver)	0	0	0	0	0	0	0	0	0	0	0	0	0
K Line	0	0	0	0	1	3	1	2	0	0	2	0	9
Union Station	0	0	0	0	4	8	1	7	1	0	1	2	24
7th & Metro Station	0	0	0	0	1	2	0	0	0	0	0	0	3
Bus Systemwide (excludes G & J Lines)	0	0	0	0	4	14	2	26	0	2	0	6	54
Total	0		3		271		224		16		117		631
% Share	0.00%		0.48%		42.95%		35.50%		2.54%		18.54%		100.00%

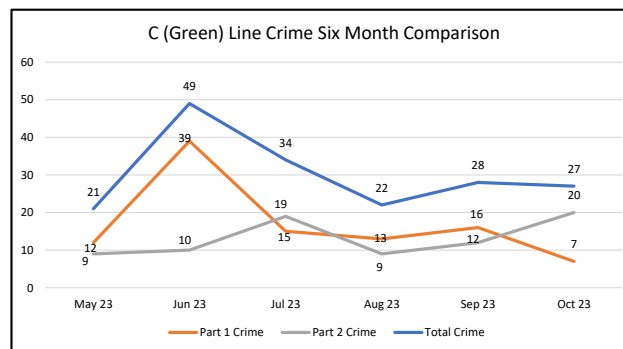




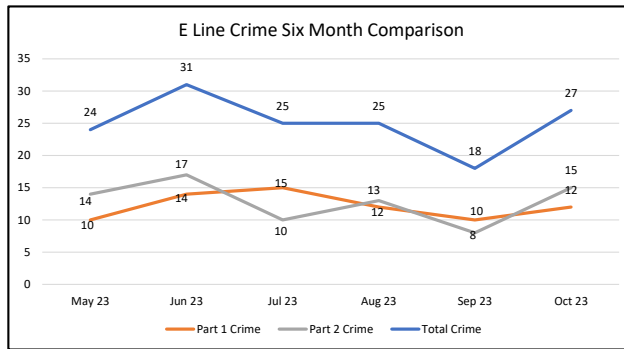
In October 2023, the A (Blue) Line saw a 37.1% increase in total crime compared to the previous month (85 vs 62). Part 1 crimes decreased by 13% (20 vs 23) which was a result of decreases in larceny. Part 2 crimes increased by 67% (65 vs 39) mainly due to increases in battery (19 vs 12) and trespassing arrests (28 vs 12).



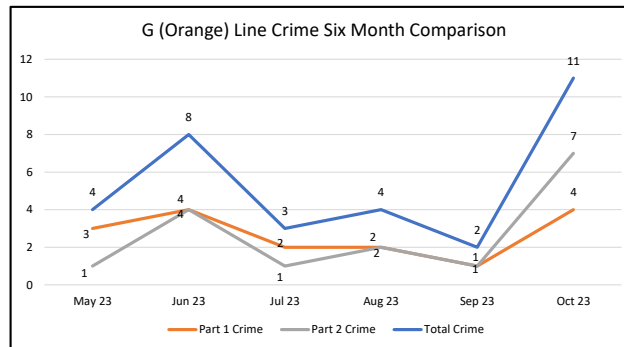
In October 2023, the B (Red) Line saw a 47% increase in total crime compared to the previous month (244 vs 166). Part 1 crimes decreased by 23% (24 vs 31) as a result of decreases in robbery (7 vs 9) and larceny (7 vs 12). Part 2 crimes increased by 63% (220 vs 135). This was due to an increase in trespassing (142 vs 71) and narcotic arrests (31 vs 25).



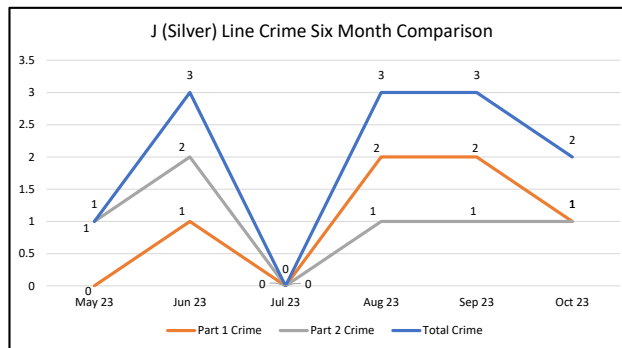
In October 2023, the C (Green) Line saw a 3.6% decrease (27 vs 28) in total crime compared to the previous month. Part 1 crimes decreased by 56% (7 vs 16) as a result of decreases in larcenies (3 vs 9), aggravated assaults (2 vs 3), and robberies (2 vs 3). Part 2 crimes increased by 67% (20 vs 12). This was a result of increases in narcotics (6 vs 3) and trespassing arrests (8 vs 1).



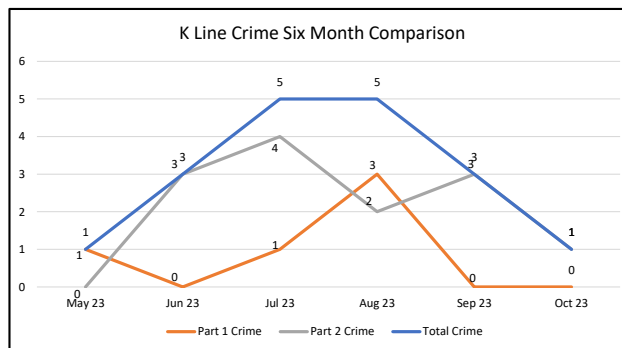
In October, the E Line saw a 50% increase (27 vs 18) in total crime compared to the previous month. Part 1 crimes increased by 20% (12 vs 10) as a result of increases in aggravated assaults (6 vs 2) and robberies (5 vs 3). Part 2 crimes increased by 87.5% (15 vs 8) due to an increase in battery incidents (12 vs 4).



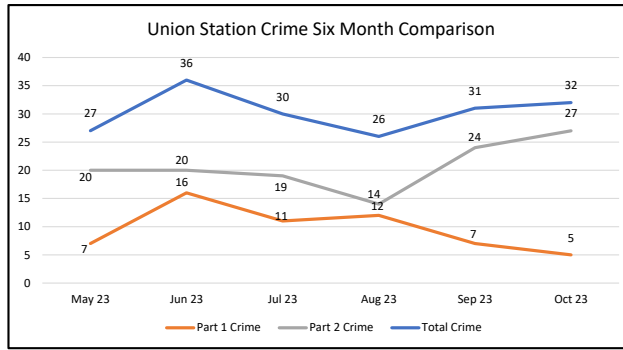
In October, the G (Orange) Line saw an increase in crime of 450% (11 vs 2) from the previous month. Part 1 crimes increased by 300% (4 vs 1) after experiencing 4 aggravated assaults. Part 2 crimes also increased but this was mainly due to 6 trespassing arrests (there were 0 trespassing arrests in the previous two months).



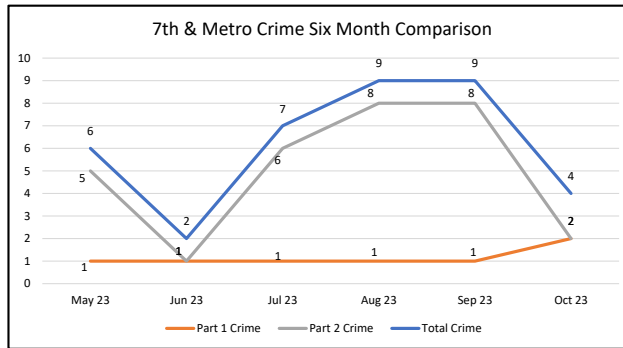
In October, crime on the J (Silver) Line saw a decrease of 33% (2 vs 3). There was one aggravated assault and one battery on the line during the month.



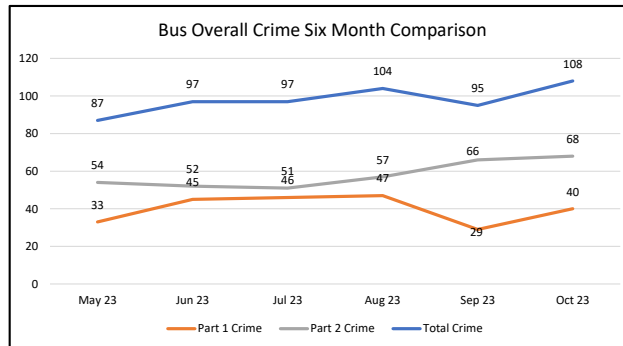
In October, crime on the K Line decreased by 67% (1 vs 3) from the previous month. There were zero Part 1 crimes and one Part 2 crime which was a trespassing arrest.



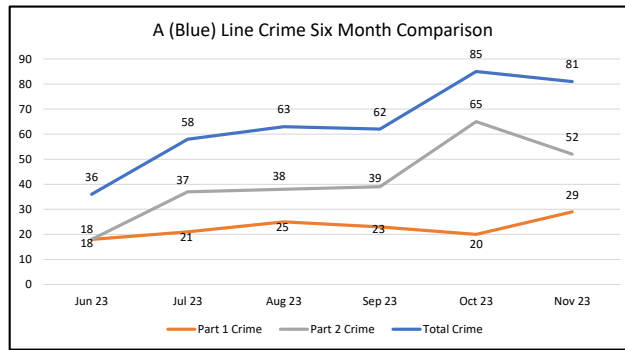
In October, crime at Union Station slightly increased by 3.2% (32 vs 31). Part 1 crimes decreased by 29% (5 vs 7) as a result of a 50% decrease in larceny incidents (2 vs 4). Part 2 crimes increased by 13% (27 vs 24) which was due to a 117% increase in trespassing arrests (13 vs 6). Battery incidents decreased by 35% (11 vs 17).



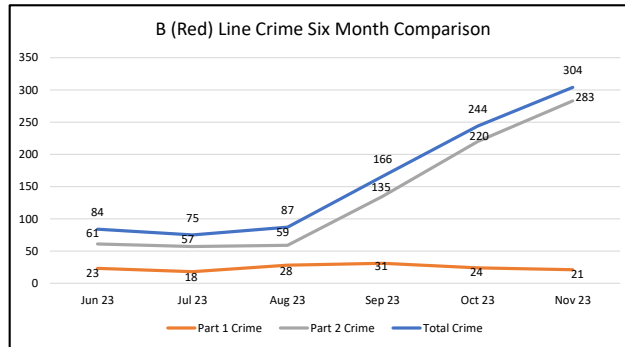
In October, crime at 7th & Metro station decreased by 56% (4 vs 9). Part 1 crimes increased from 1 to 2 incidents which was due to one aggravated assault and one larceny incident. Part 2 crimes decreased by 75% (2 vs 8). Battery incidents decreased by 33% (2 vs 3) and trespassing arrests decreased from 5 to 0.



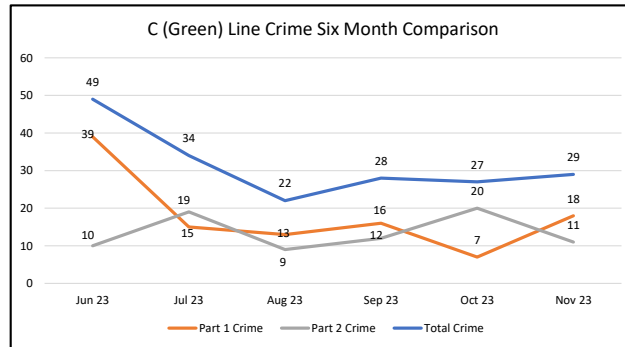
In October, crime on buses increased by 13.7% (108 vs 95). Part 1 crimes increased by 38% (40 vs 29) as a result of a 33% increase in aggravated assaults (16 vs 12), a 50% increase in larceny incidents (12 vs 8), and a 71% increase in robbery incidents (12 vs 7). Part 2 crimes saw a small increase of 3% (68 vs 66). Narcotics arrests decreased by 60% (4 vs 10) while trespassing arrests increased (6 vs 0).



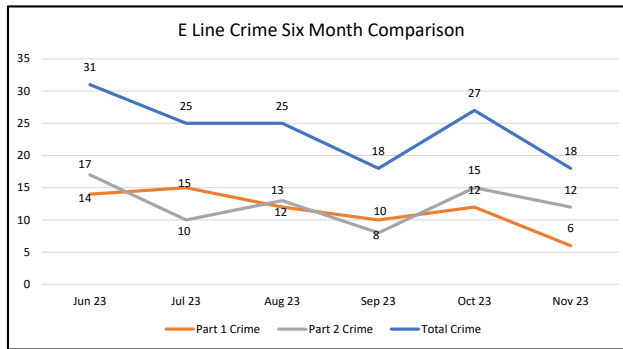
In November 2023, the A (Blue) Line saw a 4.7% decrease in total crime compared to the previous month (81 vs 85). Part 1 crimes increased by 45% (29 vs 20) which was a result of increases in robberies (13 vs 5), larcenies (6 vs 5), and bike thefts (2 vs 1). Part 2 crimes decreased by 20% (52 vs 65) mainly due to decreases in batteries (15 vs 19), narcotics (3 vs 10), and trespassing arrests (25 vs 28).



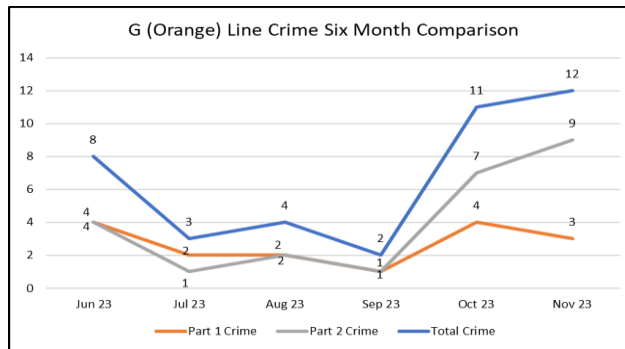
In November 2023, the B (Red) Line saw a 25% increase in total crime compared to the previous month (304 vs 244). Part 1 crimes decreased by 13% (21 vs 24) as a result of decreases in robberies and larcenies. Part 2 crimes increased by 29% (283 vs 220). This was due to an increase in trespassing (211 vs 142) and narcotic arrests (40 vs 31).



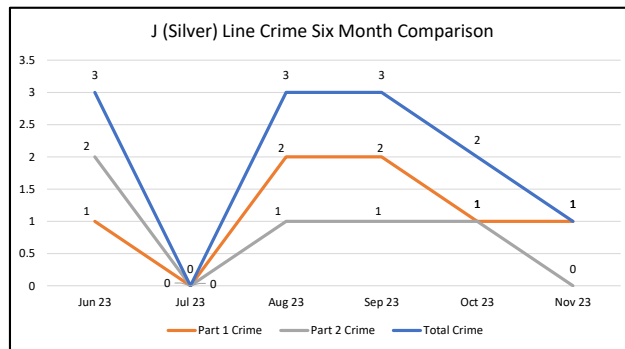
In November 2023, the C (Green) Line saw a 7.4% increase (29 vs 27) in total crime compared to the previous month. Part 1 crimes increased by 157% (18 vs 7) as a result of increases in larcenies (9 vs 3) and robberies (4 vs 2). Part 2 crimes decreased by 45% (11 vs 20). This was a result of decreases in narcotics (3 vs 6) and trespassing arrests (1 vs 8).



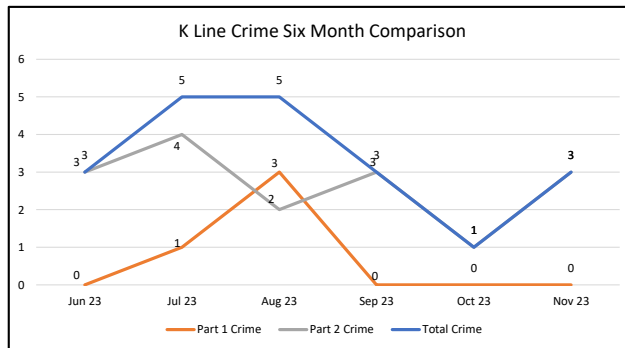
In November, the E Line saw a 33% decrease (18 vs 27) in total crime compared to the previous month. Part 1 crimes decreased by 50% (6 vs 12) as a result of decreases in aggravated assaults (2 vs 6) and robberies (2 vs 5). Part 2 crimes decreased by 20% (12 vs 15) mainly due to a decrease in batteries (4 vs 12).



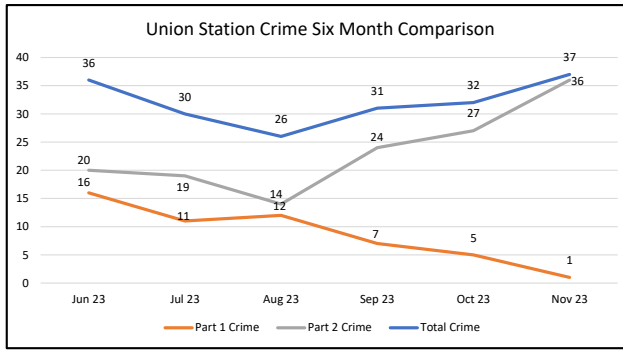
In November, the G (Orange) Line saw an increase in crime of 9% (12 vs 11) from the previous month. Part 1 crimes decreased by 25% (3 vs 4) mainly due to decreases in aggravated assaults. Part 2 crimes increased by 29% but this was mainly due to 6 narcotics arrests (there were 0 narcotics arrests in the previous two months).



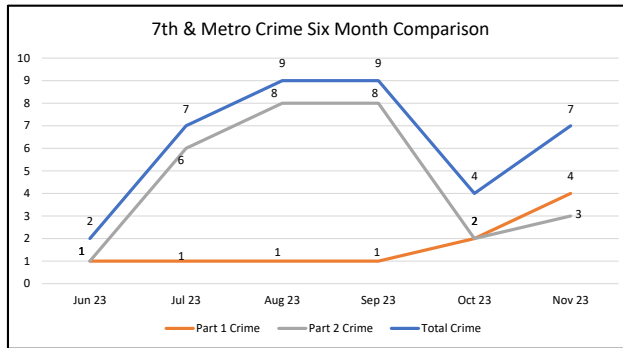
In November, crime on the J (Silver) Line saw a decrease of 50% (1 vs 2). There was one robbery on the line during the month.



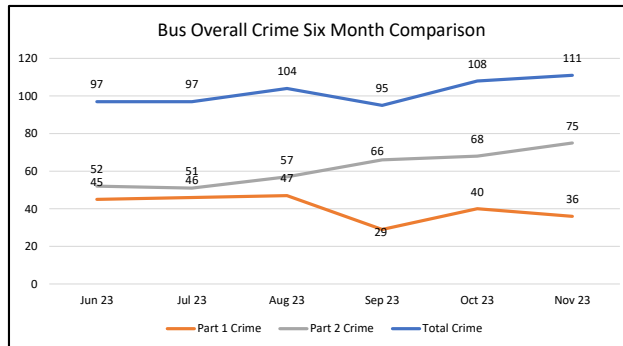
In November, crime on the K Line increased by 200% (3 vs 1) from the previous month. There were zero Part 1 crimes and three Part 2 crime which were two trespassing arrests and one battery incident.



In November, crime at Union Station increased by 15.6% (37 vs 32). Part 1 crimes decreased by 80% (1 vs 5) as a result of decreases in aggravated assaults, larcenies, and robberies. Part 2 crimes increased by 33% (36 vs 27) which was due to a 77% increase in trespassing arrests (23 vs 13).



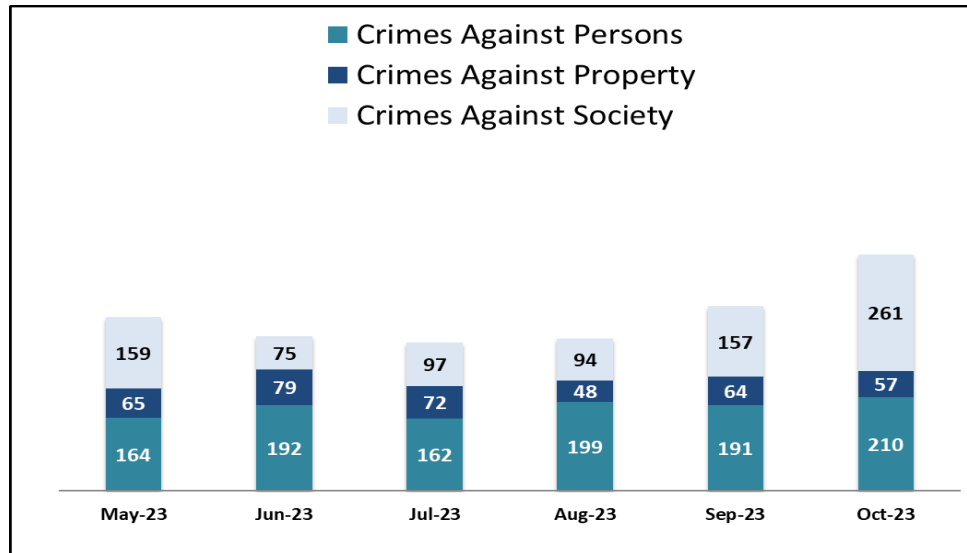
In November, crime at 7th & Metro station increased by 75% (7 vs 4). Part 1 crimes increased from 2 to 4 incidents which was due to an increase of one aggravated assault and one larceny incident. Part 2 crimes increased by 50% (3 vs 2). This was due to increases in trespassing and weapons arrests.



In November, crime on buses increased by 2.8% (111 vs 108). Part 1 crimes decreased by 10% (36 vs 40) as a result of a decrease in larcenies (8 vs 12). Part 2 crimes increased by 10% (75 vs 68). This was due to increases in batteries on bus operators and narcotics arrests.

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW
OCTOBER 2023

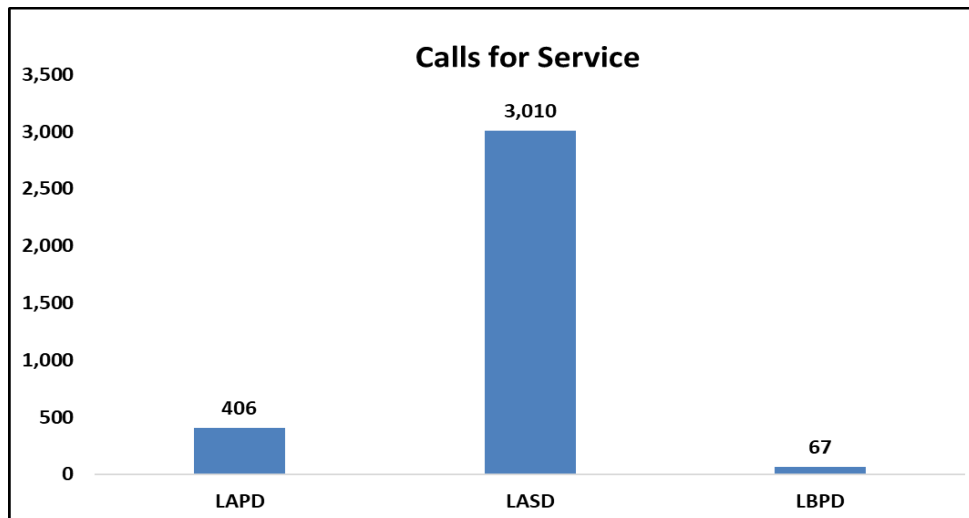
Attachment C

Total Crimes


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)



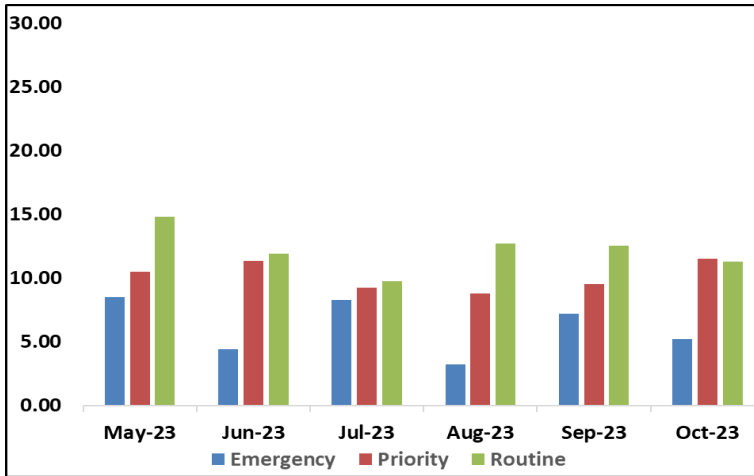
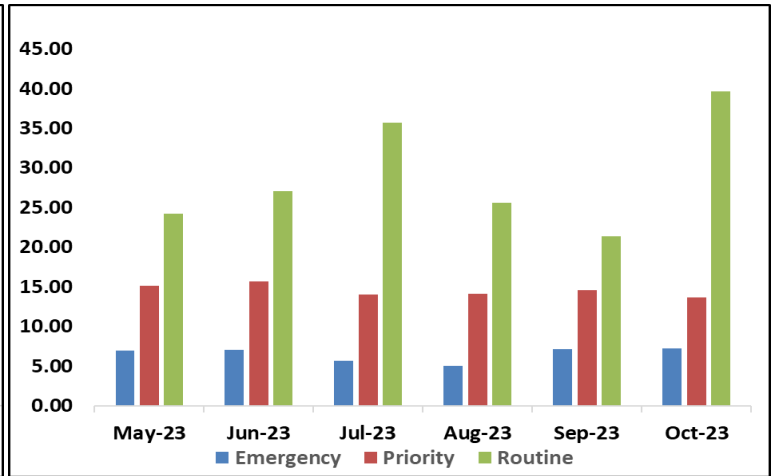
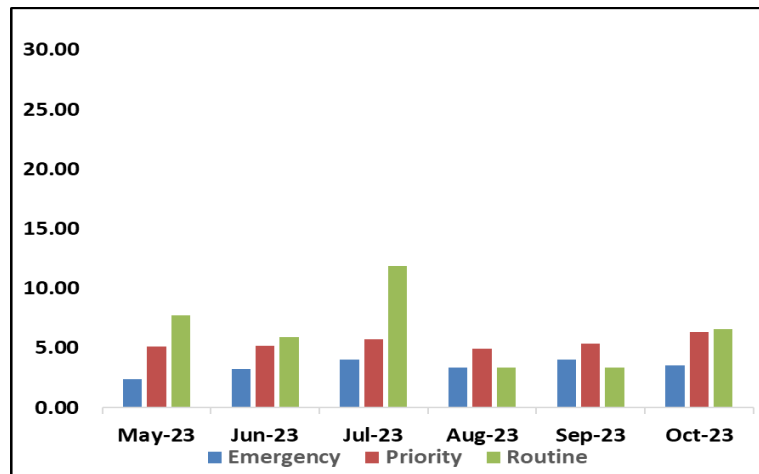
SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

OCTOBER 2023

Attachment C

Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

LAPD

LASD

LBPD


Transit Police

Monthly Crime Report


Attachment C

	2023	2022	%
	October	October	Change
CRIMES AGAINST PERSONS			
Homicide	0	1	-100.0%
Rape	1	1	0.0%
Robbery	32	27	18.5%
Aggravated Assault	42	41	2.4%
Aggravated Assault on Operator	1	1	0.0%
Battery	113	74	52.7%
Battery on Operator	10	15	-33.3%
Sex Offenses	11	8	37.5%
SUB-TOTAL	210	168	25.0%
CRIMES AGAINST PROPERTY			
Burglary	0	1	-100.0%
Larceny	31	36	-13.9%
Bike Theft	1	4	-75.0%
Motor Vehicle Theft	2	2	0.0%
Arson	0	1	-100.0%
Vandalism	23	14	64.3%
SUB-TOTAL	57	58	-1.7%
CRIMES AGAINST SOCIETY			
Weapons	10	2	400.0%
Narcotics	53	10	430.0%
Trespassing	198	14	1314.3%
SUB-TOTAL	261	26	903.8%
TOTAL	528	252	109.5%
ENFORCEMENT EFFORTS			
Arrests	435	224	94.2%
Citations	204	638	-68.0%
Calls for Service	3,483	1,456	139.2%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

OCTOBER 2023

Attachment C

Crimes

Monthly

System-Wide	Oct-23	Oct-22	% Change
Crimes Against Persons	210	168	25.00%
Crimes Against Property	57	58	-1.72%
Crimes Against Society	261	26	903.85%
Total	528	252	109.52%

Six Months

System-Wide	May-23-Oct-23	May-22-Oct-22	% Change
Crimes Against Persons	1,118	953	17.31%
Crimes Against Property	385	402	-4.23%
Crimes Against Society	843	184	358.15%
Total	2,346	1,539	52.44%

Annual

System-Wide	Nov-22-Oct-23	Nov-21-Oct-22	% Change
Crimes Against Persons	2,188	1,969	11.12%
Crimes Against Property	754	881	-14.42%
Crimes Against Society	1,661	293	466.89%
Total	4,603	3,143	46.45%

Average Emergency Response Times

Monthly

Oct-23	Oct-22	% Change
3:32	5:37	-37.09%

Six Months

May-23-Oct-23	May-22-Oct-22	% Change
4:48	5:43	-16.03%

Annual

Nov-22-Oct-23	Nov-21-Oct-22	% Change
5:13	5:20	-2.19%

Bus Operator Assaults

Monthly

Oct-23	Oct-22	% Change
11	16	-31.25%

Six Months

May-23-Oct-23	May-22-Oct-22	% Change
77	78	-1.28%

Annual

Nov-22-Oct-23	Nov-21-Oct-22	% Change
159	170	-6.47%

Ridership

Monthly

Oct-23	Oct-22	% Change
26,528,697	23,759,202	11.66%

Six Months

May-23-Oct-23	May-22-Oct-22	% Change
148,135,520	131,429,834	12.71%

Annual

Nov-22-Oct-23	Nov-21-Oct-22	% Change
280,003,351	255,865,088	9.43%



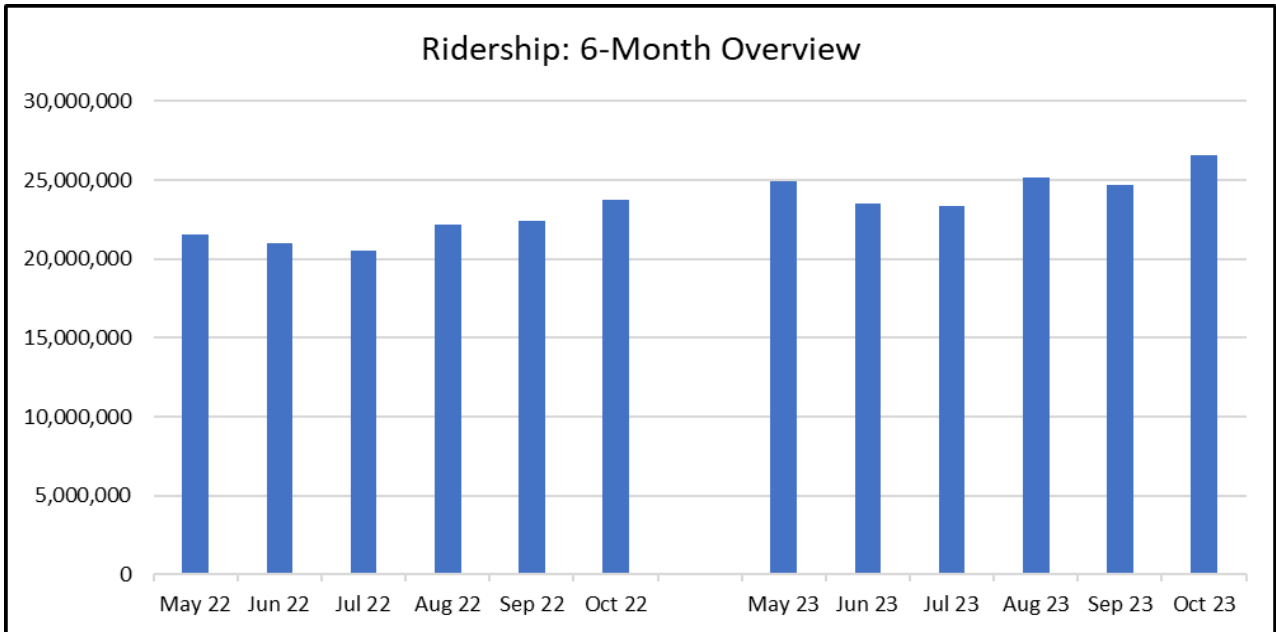
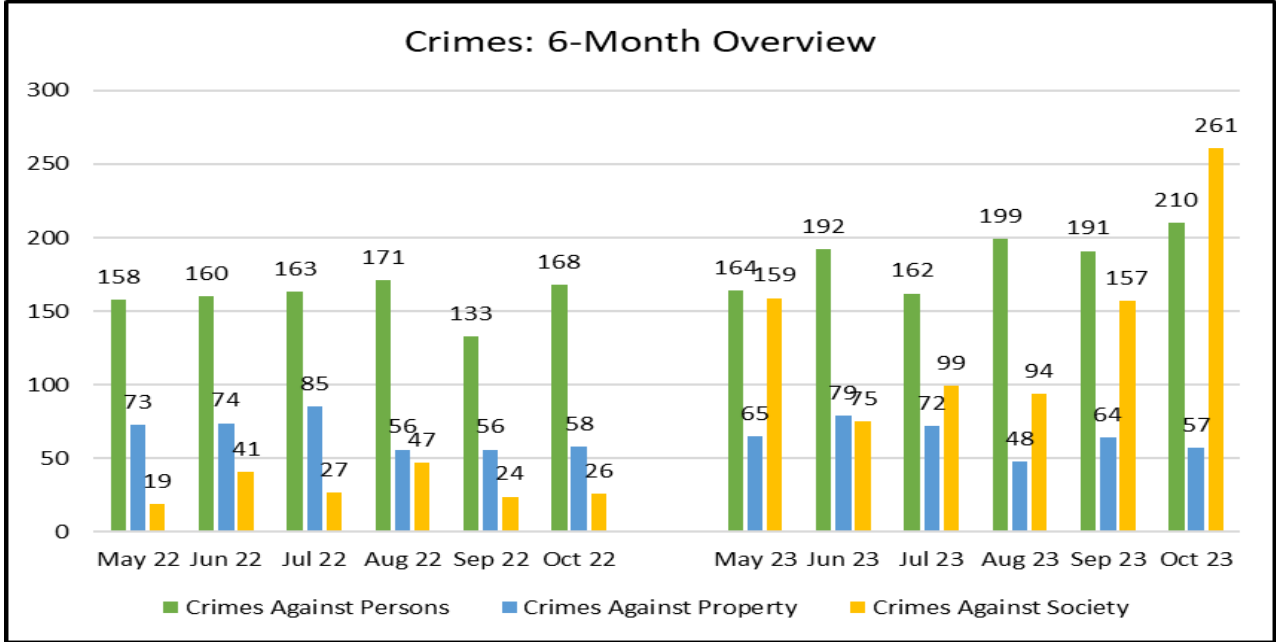
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

OCTOBER 2023

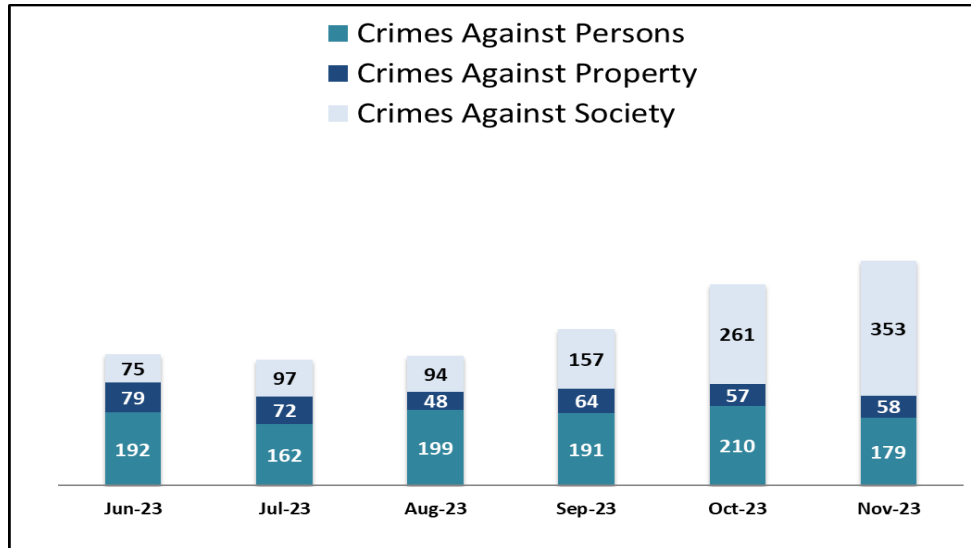
Attachment C



SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

NOVEMBER 2023

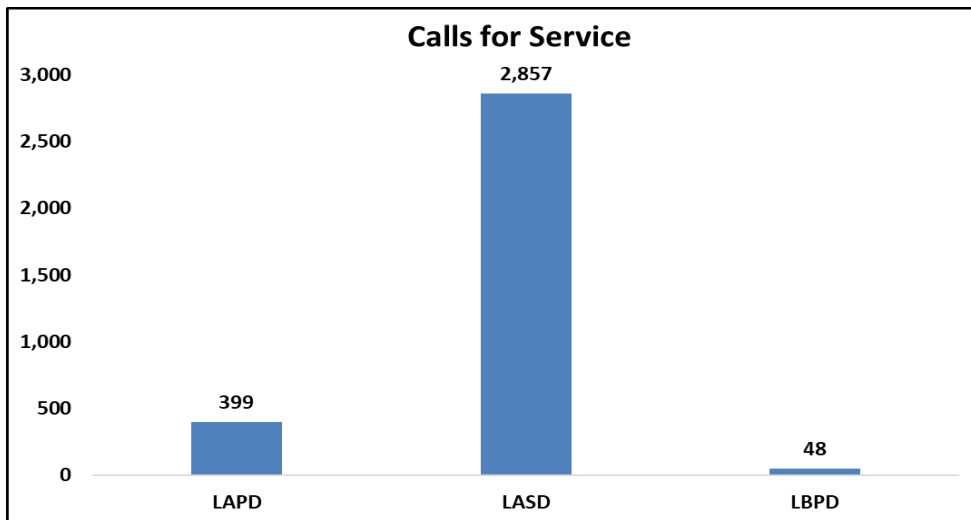
Attachment C

Total Crimes


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)



SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

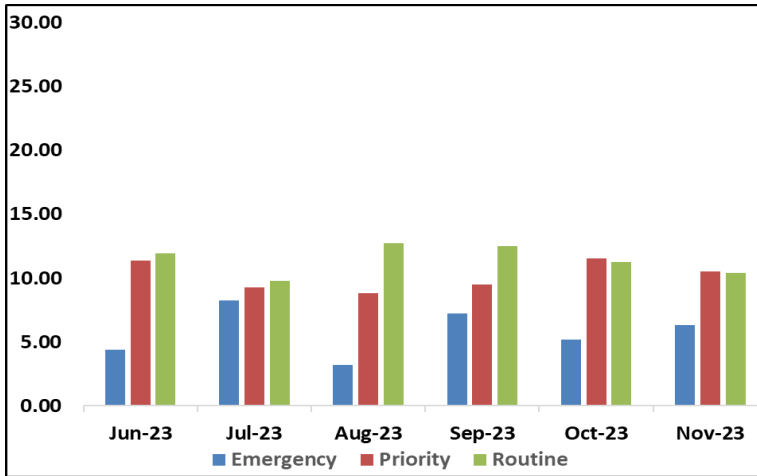
NOVEMBER 2023

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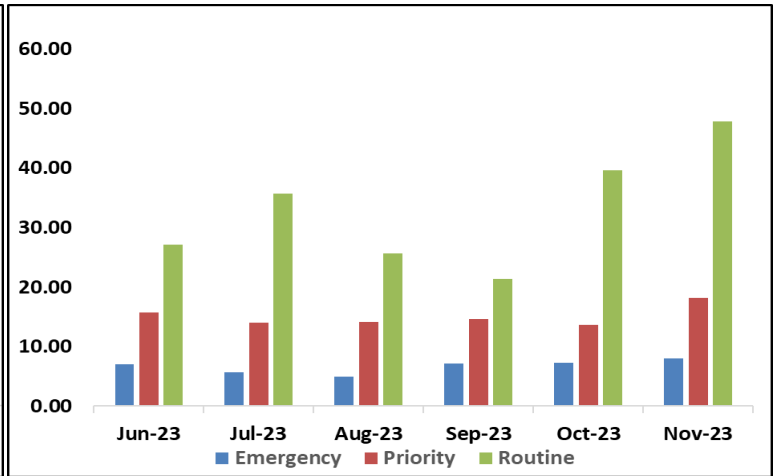
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

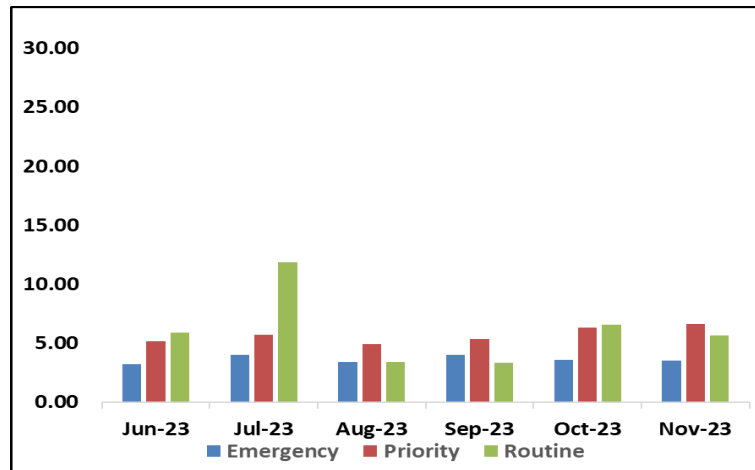
LAPD



LASD



LBPD



Transit Police

Monthly Crime Report


Attachment C

	2023	2022	%
	November	November	Change
CRIMES AGAINST PERSONS			
Homicide	0	1	-100.0%
Rape	1	1	0.0%
Robbery	37	31	19.4%
Aggravated Assault	31	35	-11.4%
Aggravated Assault on Operator	6	9	-33.3%
Battery	82	70	17.1%
Battery on Operator	14	6	133.3%
Sex Offenses	8	7	14.3%
SUB-TOTAL	179	160	11.9%
CRIMES AGAINST PROPERTY			
Burglary	1	0	100.0%
Larceny	33	43	-23.3%
Bike Theft	3	2	50.0%
Motor Vehicle Theft	3	2	50.0%
Arson	0	0	0.0%
Vandalism	18	17	5.9%
SUB-TOTAL	58	64	-9.4%
CRIMES AGAINST SOCIETY			
Weapons	16	5	220.0%
Narcotics	66	4	1550.0%
Trespassing	271	21	1190.5%
SUB-TOTAL	353	30	1076.7%
TOTAL	590	254	132.3%
ENFORCEMENT EFFORTS			
Arrests	631	252	150.4%
Citations	233	602	-61.3%
Calls for Service	3,304	1,455	127.1%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

NOVEMBER 2023

Attachment C

Crimes

Monthly

System-Wide	Nov-23	Nov-22	% Change
Crimes Against Persons	179	160	11.88%
Crimes Against Property	58	64	-9.38%
Crimes Against Society	353	30	1076.67%
Total	590	254	132.28%

Six Months

System-Wide	Jun-23-Nov-23	Jun-22-Nov-22	% Change
Crimes Against Persons	1,133	955	18.64%
Crimes Against Property	378	393	-3.82%
Crimes Against Society	1,037	195	431.79%
Total	2,548	1,543	65.13%

Annual

System-Wide	Dec-22-Nov-23	Dec-21-Nov-22	% Change
Crimes Against Persons	2,207	1,958	12.72%
Crimes Against Property	748	875	-14.51%
Crimes Against Society	1,984	304	552.63%
Total	4,939	3,137	57.44%

Average Emergency Response Times

Monthly

Nov-23	Nov-22	% Change
3:29	5:26	-35.89%

Six Months

Jun-23-Nov-23	Jun-22-Nov-22	% Change
4:24	5:38	-21.89%

Annual

Dec-22-Nov-23	Dec-21-Nov-22	% Change
5:03	5:23	-6.19%

Bus Operator Assaults

Monthly

Nov-23	Nov-22	% Change
20	15	33.33%

Six Months

Jun-23-Nov-23	Jun-22-Nov-22	% Change
89	84	5.95%

Annual

Dec-22-Nov-23	Dec-21-Nov-22	% Change
164	166	-1.20%

Ridership

Monthly

Nov-23	Nov-22	% Change
24,218,275	21,759,811	11.30%

Six Months

Jun-23-Nov-23	Jun-22-Nov-22	% Change
147,412,242	131,641,074	11.98%

Annual

Dec-22-Nov-23	Dec-21-Nov-22	% Change
282,461,815	255,138,090	10.71%



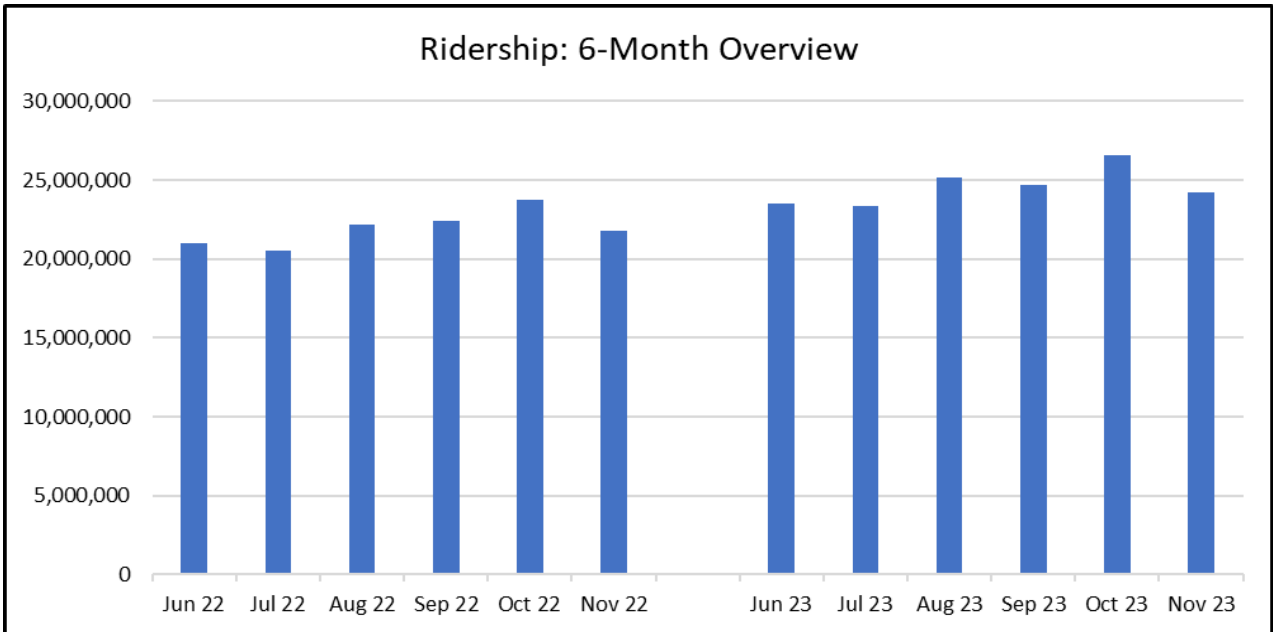
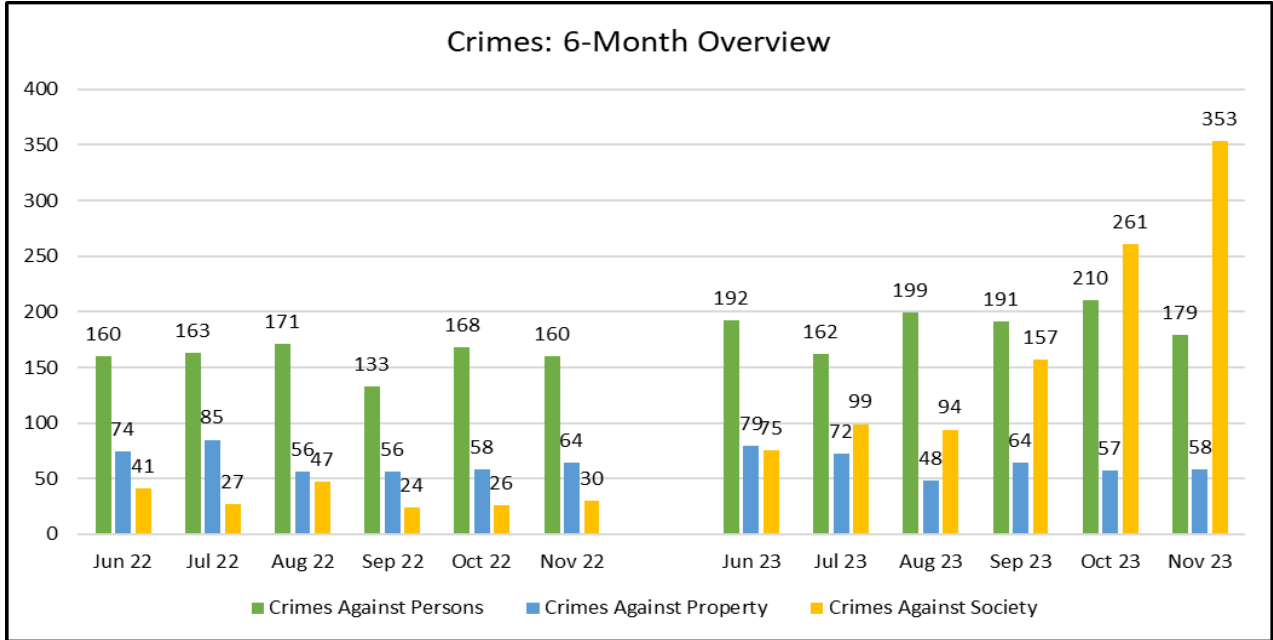
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

NOVEMBER 2023

Attachment C



A LINE (BLUE)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBDP	FYTD
Homicide	0	0	0	0
Rape	0	0	0	2
Robbery	1	2	2	24
Aggravated Assault	1	6	0	27
Aggravated Assault on Operator	0	0	0	0
Battery	8	7	4	57
Battery Rail Operator	0	0	0	1
Sex Offenses	0	0	1	5
SUB-TOTAL	10	15	7	116
CRIMES AGAINST PROPERTY	LAPD	LASD	LBDP	FYTD
Burglary	0	0	0	0
Larceny	1	3	1	28
Bike Theft	0	1	0	2
Motor Vehicle Theft	0	2	0	6
Arson	0	0	0	0
Vandalism	1	3	0	11
SUB-TOTAL	2	9	1	47
CRIMES AGAINST SOCIETY	LAPD	LASD	LBDP	FYTD
Weapons	1	2	0	12
Narcotics	1	9	0	36
Trespassing	21	5	2	59
SUB-TOTAL	23	16	2	107
TOTAL	35	40	10	270

ARRESTS				
AGENCY	LAPD	LASD	LBDP	FYTD
Felony	4	9	1	56
Misdemeanor	12	47	1	261
TOTAL	16	56	2	317

CITATIONS				
AGENCY	LAPD	LASD	LBDP	FYTD
Misdemeanor Citations	0	0	0	3
Other Citations	0	81	0	301
Vehicle Code Citations	0	2	4	26
TOTAL	0	83	4	330

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBDP	FYTD
Routine	9	1,187	1	1,805
Priority	34	105	44	749
Emergency	2	13	22	134
TOTAL	45	1,305	67	2,688

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBDP
Dispatched	17%	N/C	3%
Proactive	83%	N/C	97%
TOTAL	100%	0%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	1	0	0	11
Azusa Downtown	1	0	0	4
Irwindale	1	0	0	2
Duarte/City of Hope	0	0	2	3
Monrovia	0	0	0	3
Arcadia	0	0	0	2
Sierra Madre Villa	1	1	1	8
Allen	0	0	0	0
Lake	0	0	0	4
Memorial Park	0	0	0	2
Del Mar	0	0	0	1
Fillmore	0	0	0	1
South Pasadena	1	0	0	2
Highland Park	0	0	0	1
Southwest Museum	0	0	0	1
Heritage Square	1	0	0	1
Lincoln/Cypress	0	0	0	1
Chinatown	0	0	0	4
Union Station	1	0	0	1
Little Tokyo/Arts Dist	0	0	0	6
Historic Broadway	0	0	0	1
Grand Av Arts/Bunker Hill	0	1	19	29
7th St/Metro Ctr	0	0	0	8
Pico	2	1	0	13
Grand/LATTC	2	0	2	5
San Pedro St	0	0	1	3
Washington	4	0	1	13
Vernon	0	0	0	4
Slauson	2	0	2	7
Florence	0	1	0	2
Firestone	2	0	2	10
103rd St/Watts Towers	0	0	0	3
Willowbrook/Rosa Parks	5	1	5	45
Compton	0	1	1	18
Artesia	1	1	3	8
Del Amo	0	4	0	10
Wardlow	1	0	1	2
Willow St	0	0	0	4
PCH	2	0	0	6
Anaheim St	2	0	0	8
5th St	1	1	0	2
1st St	1	0	0	3
Downtown Long Beach	0	0	1	7
Pacific Av	0	0	0	0
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	1
Total	32	12	41	270

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	85%
Blue Line-LASD	N/C
Blue Line-LBDP	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBDP	FYTD
Azusa	0	20	0	68
Irwindale	0	44	0	141
Duarte Station	0	4	0	23
Monrovia	0	8	0	26
Magnolia Ave	0	0	0	0
Arcadia Station	0	19	0	41
Pasadena	0	55	0	148
South Pasadena	0	15	0	36
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	61	0	0	185
Slauson	0	8	0	29
Florence	0	30	0	80
Firestone	0	12	0	31
103rd St	5	0	0	30
Willowbrook	0	28	0	130
Compton	0	17	0	41
Artesia	0	14	0	44
Del Amo	0	43	0	127
Wardlow Rd	0	0	1	7
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	66	317	1	1187

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

B LINE (RED)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	1
Rape	1	2
Robbery	7	24
Aggravated Assault	9	44
Aggravated Assault on Operator	0	0
Battery	32	102
Battery Rail Operator	0	0
Sex Offenses	5	10
SUB-TOTAL	54	183
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	7	30
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	7	13
SUB-TOTAL	14	43
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	3	13
Narcotics	31	85
Trespassing	142	248
SUB-TOTAL	176	346
TOTAL	244	572

ARRESTS		
AGENCY	LAPD	FYTD
Felony	34	110
Misdemeanor	200	404
TOTAL	234	514

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	87
Vehicle Code Citations	0	0
TOTAL	0	87

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	12	81
Priority	130	574
Emergency	10	53
TOTAL	152	708

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	6	0	3	16
Civic Center/Grand Park	0	0	3	15
Pershing Square	7	0	22	47
7th St/Metro Ctr	12	4	7	57
Westlake/MacArthur Park	4	2	88	180
Wilshire/Vermont	4	2	4	38
Wilshire/Normandie	0	0	1	5
Vermont/Beverly	2	0	1	10
Wilshire/Western	3	0	2	12
Vermont/Santa Monica	3	2	2	17
Vermont/Sunset	2	0	0	10
Hollywood/Western	1	0	2	20
Hollywood/Vine	1	0	3	17
Hollywood/Highland	3	1	5	25
Universal City/Studio City	0	0	5	16
North Hollywood	0	0	2	52
Red Line Rail Yard	6	3	28	37
Total	54	14	178	574

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	82%

LEGEND
Los Angeles Police Department

C LINE (GREEN)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	1
Robbery	0	2	12
Aggravated Assault	1	1	11
Aggravated Assault on Operator	0	0	0
Battery	1	3	15
Battery Rail Operator	0	0	0
Sex Offenses	1	0	1
SUB-TOTAL	3	6	41
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	2	1	22
Bike Theft	0	0	1
Motor Vehicle Theft	0	0	2
Arson	0	0	0
Vandalism	0	0	7
SUB-TOTAL	2	1	33
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	2
Narcotics	0	6	21
Trespassing	4	4	14
SUB-TOTAL	4	11	37
TOTAL	9	18	111

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	1	14
Misdemeanor	0	22	65
TOTAL	0	23	79

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	34	191
Vehicle Code Citations	0	1	5
TOTAL	0	35	196

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	4	701	1066
Priority	13	53	201
Emergency	1	3	26
TOTAL	18	757	1,293

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	14%	32%
Proactive	86%	68%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	86%
Green Line-LASD	91%

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	1	0	2
Douglas	0	0	0	2
El Segundo	0	0	1	3
Mariposa	0	0	0	1
Aviation/LAX	0	1	0	7
Hawthorne/Lennox	0	0	0	9
Crenshaw	1	0	0	8
Vermont/Athens	2	0	0	5
Harbor Fwy	3	1	3	17
Avalon	0	0	1	6
Willowbrook/Rosa Parks	3	0	5	21
Long Beach Bl	0	0	5	17
Lakewood Bl	0	0	0	6
Norwalk	0	0	0	7
Total	9	3	15	111

E LINE

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	4	1	14
Aggravated Assault	6	0	20
Aggravated Assault on Operator	0	0	0
Battery	9	3	27
Battery Rail Operator	0	0	0
Sex Offenses	0	0	2
SUB-TOTAL	19	4	63
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	1	0	14
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	0	2
SUB-TOTAL	2	0	17
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	2
Narcotics	1	0	3
Trespassing	0	0	10
SUB-TOTAL	1	1	15
TOTAL	22	5	95

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	1	14
Misdemeanor	1	5	28
TOTAL	1	6	42

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	8	38
Vehicle Code Citations	0	0	0
TOTAL	0	8	38

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	8	342	659
Priority	49	30	307
Emergency	4	1	42
TOTAL	61	373	1,008

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	
Dispatched	15%		N/C
Proactive	85%		N/C
TOTAL	100%	0%	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	0	0	3
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	2
Indiana (both LAPD & LASD)	0	0	0	2
Soto	0	0	0	0
Mariachi Plaza	1	0	0	1
Pico/Aliso	1	0	0	1
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	4
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	1
Pico	1	0	0	5
LATTC/Ortho Institute	0	0	0	6
Jefferson/USC	1	0	1	5
Expo Park/USC	1	0	0	4
Expo/Vermont	1	0	0	6
Expo/Western	0	0	0	2
Expo/Crenshaw	2	0	0	7
Farmdale	1	0	0	4
Expo/La Brea	1	1	0	5
La Cienega/Jefferson	4	0	0	6
Culver City	1	0	0	2
Palms	2	1	0	5
Westwood/Rancho Park	0	0	0	1
Expo/Sepulveda	0	0	0	4
Expo/Bundy	3	0	0	4
26th St/Bergamot	1	0	0	1
17th St/SMC	0	0	1	2
Downtown Santa Monica	2	0	0	11
Expo Line Rail Yard	0	0	0	0
Total	23	2	2	95

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	85%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	37	139
Figuroa St	0	0	0
Exposition Blvd	135	0	462
Culver City	0	7	10
Santa Monica	0	20	88
TOTAL	135	64	699

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	1
Aggravated Assault	4	5
Aggravated Assault on Operator	0	0
Battery	0	1
Battery Bus Operator	0	0
Sex Offenses	1	1
SUB-TOTAL	5	8
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	3
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	1
SUB-TOTAL	0	4
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	1
Trespassing	6	7
SUB-TOTAL	6	8
TOTAL	11	20

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	5
Misdemeanor	1	12
TOTAL	1	17

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	0	252
TOTAL	0	252

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	3	3
Priority	5	18
Emergency	1	1
TOTAL	9	22

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	88%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	1	0	4	9
Laurel Canyon	0	0	0	0
Valley College	0	0	0	1
Woodman	0	0	0	0
Van Nuys	0	0	0	1
Sepulveda	0	0	0	0
Woodley	0	0	0	0
Balboa	0	0	0	1
Reseda	0	0	1	1
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	1	0	0	2
Warner Center	0	0	0	0
Sherman Way	0	0	0	0
Roscoe	0	0	0	0
Nordhoff	0	0	1	1
Chatsworth	0	0	0	0
Total	2	0	6	17

J LINE (SILVER)

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	2
Aggravated Assault	0	1	2
Aggravated Assault on Operator	0	0	0
Battery	1	0	2
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	1	1	6
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	0	0	1
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	1
SUB-TOTAL	0	0	1
TOTAL	1	1	8

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	1	3
Misdemeanor	0	1	7
TOTAL	1	2	10

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	260
Vehicle Code Citations	0	1	214
TOTAL	0	1	474

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	4	43
Priority	0	3	17
Emergency	0	1	3
TOTAL	0	8	63

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	13%	15%
Proactive	87%	85%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	1	0	0	1
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	0	0
Slauson	0	0	0	0
Manchester	0	0	0	0
Harbor Fwy	0	0	0	0
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	1	0	0	1
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	2	0	0	2

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	90%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

K LINE

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	2
Battery Bus Operator	0	0	0
Sex Offenses	0	0	1
SUB-TOTAL	0	0	6
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	0	0	1
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	0	2
Trespassing	1	0	3
SUB-TOTAL	1	0	7
TOTAL	1	0	14

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	4
Misdemeanor	0	2	7
TOTAL	1	2	11

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	13
Vehicle Code Citations	0	0	0
TOTAL	0	0	13

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	224	335
Priority	0	3	26
Emergency	2	0	3
TOTAL	3	227	364

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	46%
Proactive	84%	54%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	0
Martin Luther King Jr Station	0	0	1	3
Leimert Park Station	0	0	0	2
Hyde Park Station	0	0	0	1
Fairview Heights Station	0	0	0	5
Downtown Inglewood Station	0	0	0	2
Westchester / Veterans Station	0	0	0	1
Total	0	0	1	14

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	85%
K Line - LASD	88%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	8	4	36
Aggravated Assault	9	1	55
Aggravated Assault on Operator	0	1	14
Battery	25	7	108
Battery Bus Operator	5	5	39
Sex Offenses	2	0	10
SUB-TOTAL	49	18	262
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	9	3	36
Bike Theft	0	0	5
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	4	6	25
SUB-TOTAL	13	9	68
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	2	12
Narcotics	0	4	33
Trespassing	0	0	1
SUB-TOTAL	0	6	46
TOTAL	62	33	376

LASD's Crimes per Sector		
Sector		FYTD
Westside	3	10
San Fernando	2	5
San Gabriel Valley	8	18
Gateway Cities	9	32
South Bay	11	68
Total	33	133

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	2	7
West Valley	3	5
North Hollywood	3	13
Foothill	2	3
Devonshire	1	6
Mission	0	2
Topanga	2	5
Central Bureau		
Central	6	36
Rampart	4	15
Hollenbeck	0	1
Northeast	1	8
Newton	6	28
West Bureau		
Hollywood	3	10
Wilshire	1	8
West LA	1	7
Pacific	1	3
Olympic	7	15
Southwest Bureau		
Southwest	5	20
Harbor	0	3
77th Street	13	38
Southeast	1	10
Total	62	243

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	6	10	100
Misdemeanor	3	40	173
TOTAL	9	50	273

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	51	221
Vehicle Code Citations	0	22	66
TOTAL	0	73	287

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	5	217	734
Priority	23	112	431
Emergency	4	11	44
TOTAL	32	340	1,209

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	3%
Proactive	0%	97%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	5
Aggravated Assault	2	7
Aggravated Assault on Operator	0	0
Battery	11	44
Battery Rail Operator	0	0
Sex Offenses	1	4
SUB-TOTAL	15	60
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	2	21
Bike Theft	0	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	2
SUB-TOTAL	3	25
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	1	5
Trespassing	13	28
SUB-TOTAL	14	34
TOTAL	32	119

ARRESTS		
AGENCY	LAPD	FYTD
Felony	8	19
Misdemeanor	22	62
TOTAL	30	81

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	4
Vehicle Code Citations	0	0
TOTAL	0	4

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	12	54
Priority	65	248
Emergency	6	28
TOTAL	83	330

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	20%
Proactive	80%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	82%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - OCTOBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	2
Aggravated Assault	1	1
Aggravated Assault on Operator	0	0
Battery	2	14
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	3	17
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	1	2
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	1	2
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	10
SUB-TOTAL	0	10
TOTAL	4	29

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	1	1
TOTAL	1	1

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	21
Vehicle Code Citations	0	0
TOTAL	0	21

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	5
Priority	3	36
Emergency	0	4
TOTAL	3	45

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	83%

LEGEND
Los Angeles Police Department

A LINE (BLUE)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	0
Rape	0	0	0	2
Robbery	1	5	7	37
Aggravated Assault	0	7	0	34
Aggravated Assault on Operator	0	0	0	0
Battery	7	6	2	72
Battery Rail Operator	0	0	0	1
Sex Offenses	1	0	0	6
SUB-TOTAL	9	18	9	152
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD
Burglary	0	0	0	0
Larceny	0	5	1	34
Bike Theft	0	2	0	4
Motor Vehicle Theft	0	1	0	7
Arson	0	0	0	0
Vandalism	2	0	1	14
SUB-TOTAL	2	8	2	59
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD
Weapons	1	4	0	17
Narcotics	1	2	0	39
Trespassing	25	0	0	84
SUB-TOTAL	27	6	0	140
TOTAL	38	32	11	351

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	1	1	13
Azusa Downtown	2	0	0	6
Irwindale	0	0	0	2
Duarte/City of Hope	1	0	0	4
Monrovia	0	0	0	3
Arcadia	1	1	0	4
Sierra Madre Villa	0	0	0	8
Allen	1	0	0	1
Lake	0	0	0	4
Memorial Park	0	0	0	2
Del Mar	0	1	0	2
Fillmore	0	0	0	1
South Pasadena	2	0	0	4
Highland Park	0	0	1	2
Southwest Museum	0	0	1	2
Heritage Square	0	0	0	1
Lincoln/Cypress	0	0	0	1
Chinatown	0	0	1	5
Union Station	0	0	0	1
Little Tokyo/Arts Dist	1	0	1	8
Historic Broadway	0	0	0	1
Grand Av Arts/Bunker Hill	2	2	15	48
7th St/Metro Ctr	0	0	3	11
Pico	0	0	3	16
Grand/LATTC	2	0	2	9
San Pedro St	3	0	0	6
Washington	0	0	0	13
Vernon	1	0	0	5
Slauson	2	1	1	11
Florence	1	0	0	3
Firestone	1	0	0	11
103rd St/Watts Towers	0	0	0	3
Willowbrook/Rosa Parks	4	2	3	54
Compton	1	2	0	21
Artesia	0	0	0	8
Del Amo	2	0	1	13
Wardlow	0	0	0	2
Willow St	0	0	0	4
PCH	0	0	0	6
Anaheim St	3	0	0	11
5th St	1	0	0	3
1st St	2	0	0	5
Downtown Long Beach	1	0	0	8
Pacific Av	0	0	0	0
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	1
Total	34	10	33	347

ARRESTS				
AGENCY	LAPD	LASD	LBPD	FYTD
Felony	8	11	2	77
Misdemeanor	38	36	1	336
TOTAL	46	47	3	413

CITATIONS				
AGENCY	LAPD	LASD	LBPD	FYTD
Misdemeanor Citations	0	0	0	3
Other Citations	3	47	0	351
Vehicle Code Citations	0	0	4	30
TOTAL	3	47	4	384

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPD	FYTD
Routine	10	1,117	0	2,932
Priority	25	97	32	903
Emergency	6	13	16	169
TOTAL	41	1,227	48	4,004

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPD
Dispatched	18%	N/C	2%
Proactive	82%	N/C	98%
TOTAL	100%	0%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	85%
Blue Line-LASD	N/C
Blue Line-LBPD	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPD	FYTD
Azusa	0	18	0	86
Irwindale	0	16	0	157
Duarte Station	0	6	0	29
Monrovia	0	5	0	31
Magnolia Ave	0	0	0	0
Arcadia Station	0	11	0	52
Pasadena	0	28	0	176
South Pasadena	0	27	0	63
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	28	0	0	213
Slauson	0	11	0	40
Florence	0	13	0	93
Firestone	0	18	0	49
103rd St	0	0	0	30
Willowbrook	0	21	0	151
Compton	0	22	0	63
Artesia	0	8	0	52
Del Amo	0	40	0	167
Wardlow Rd	0	0	2	9
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	28	244	2	1,461

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

B LINE (RED)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	1
Rape	0	2
Robbery	5	29
Aggravated Assault	9	53
Aggravated Assault on Operator	0	0
Battery	22	124
Battery Rail Operator	0	0
Sex Offenses	3	13
SUB-TOTAL	39	222
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	1	1
Larceny	6	36
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	14
SUB-TOTAL	8	51
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	6	19
Narcotics	40	125
Trespassing	211	459
SUB-TOTAL	257	603
TOTAL	304	876

ARRESTS		
AGENCY	LAPD	FYTD
Felony	59	169
Misdemeanor	327	731
TOTAL	386	900

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	93	180
Vehicle Code Citations	0	0
TOTAL	93	180

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	17	98
Priority	170	744
Emergency	17	70
TOTAL	204	912

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	21%
Proactive	79%
TOTAL	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	4	0	12	32
Civic Center/Grand Park	1	0	3	19
Pershing Square	1	2	44	94
7th St/Metro Ctr	5	2	14	78
Westlake/MacArthur Park	12	0	95	287
Wilshire/Vermont	1	0	8	47
Wilshire/Normandie	1	0	4	10
Vermont/Beverly	0	0	2	12
Wilshire/Western	1	0	2	15
Vermont/Santa Monica	1	0	2	20
Vermont/Sunset	1	0	4	15
Hollywood/Western	1	1	1	23
Hollywood/Vine	2	0	3	22
Hollywood/Highland	0	1	3	29
Universal City/Studio City	0	0	2	18
North Hollywood	8	2	58	120
Red Line Rail Yard	0	0	0	37
Total	39	8	257	878

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	80%

LEGEND
Los Angeles Police Department

C LINE (GREEN)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	1	2
Robbery	2	2	16
Aggravated Assault	0	2	13
Aggravated Assault on Operator	0	0	0
Battery	1	2	18
Battery Rail Operator	0	0	0
Sex Offenses	0	0	1
SUB-TOTAL	3	7	51
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	0	9	31
Bike Theft	1	0	2
Motor Vehicle Theft	0	1	3
Arson	0	0	0
Vandalism	1	2	10
SUB-TOTAL	2	12	47
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	3
Narcotics	0	3	24
Trespassing	1	0	15
SUB-TOTAL	1	4	42
TOTAL	6	23	140

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	7	21
Misdemeanor	1	12	78
TOTAL	1	19	99

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	24	215
Vehicle Code Citations	0	0	5
TOTAL	0	24	220

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	5	686	1,757
Priority	9	53	263
Emergency	3	2	31
TOTAL	17	741	2,051

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	35%
Proactive	84%	65%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	1	0	0	3
Douglas	0	1	0	3
El Segundo	0	1	1	5
Mariposa	0	0	1	2
Aviation/LAX	0	1	0	8
Hawthorne/Lennox	0	4	1	14
Crenshaw	0	0	0	8
Vermont/Athens	0	2	0	7
Harbor Fwy	3	0	0	20
Avalon	0	1	1	8
Willowbrook/Rosa Parks	4	0	1	26
Long Beach Bl	0	2	0	19
Lakewood Bl	0	0	0	6
Norwalk	2	2	0	11
Total	10	14	5	140

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	85%
Green Line-LASD	91%

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

E LINE

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	2	0	16
Aggravated Assault	1	1	22
Aggravated Assault on Operator	0	0	0
Battery	3	1	31
Battery Rail Operator	0	0	0
Sex Offenses	1	0	3
SUB-TOTAL	7	2	72
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	1	0	15
Bike Theft	0	0	0
Motor Vehicle Theft	0	1	1
Arson	0	0	0
Vandalism	0	0	2
SUB-TOTAL	1	1	19
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	1	4
Trespassing	6	0	16
SUB-TOTAL	6	1	22
TOTAL	14	4	113

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	2	16
Misdemeanor	11	2	41
TOTAL	11	4	57

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	1	2	41
Vehicle Code Citations	0	0	0
TOTAL	1	2	41

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	3	333	995
Priority	46	21	374
Emergency	8	3	53
TOTAL	57	357	1,422

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	
Dispatched	17%		N/C
Proactive	83%		N/C
TOTAL	100%	0%	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	1	0	0	4
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	2
Indiana (both LAPD & LASD)	0	1	0	3
Soto	0	0	1	1
Mariachi Plaza	1	0	0	2
Pico/Aliso	0	0	0	1
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	4
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	1
Pico	0	0	0	5
LATTC/Ortho Institute	1	0	0	7
Jefferson/USC	0	0	0	5
Expo Park/USC	2	0	1	7
Expo/Vermont	1	0	0	7
Expo/Western	0	0	0	2
Expo/Crenshaw	1	0	3	11
Farmdale	0	1	1	6
Expo/La Brea	0	0	0	5
La Cienega/Jefferson	1	0	0	7
Culver City	0	0	0	2
Palms	0	0	0	5
Westwood/Rancho Park	0	0	0	1
Expo/Sepulveda	0	0	0	4
Expo/Bundy	0	0	0	4
26th St/Bergamot	0	0	0	1
17th St/SMC	0	0	0	2
Downtown Santa Monica	1	0	1	13
Expo Line Rail Yard	0	0	0	0
Total	9	2	7	113

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	86%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	37	176
Figueroa St	0	0	0
Exposition Blvd	117	0	579
Culver City	0	0	10
Santa Monica	0	2	90
TOTAL	117	39	855

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	2	3
Aggravated Assault	1	6
Aggravated Assault on Operator	0	0
Battery	1	2
Battery Bus Operator	0	0
Sex Offenses	0	1
SUB-TOTAL	4	12
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	3
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	2
SUB-TOTAL	1	5
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	1
Narcotics	6	7
Trespassing	0	7
SUB-TOTAL	7	15
TOTAL	12	32

ARRESTS		
AGENCY	LAPD	FYTD
Felony	4	9
Misdemeanor	20	32
TOTAL	24	41

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	0	252
TOTAL	0	252

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	2	5
Priority	6	24
Emergency	0	1
TOTAL	8	30

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	14%
Proactive	86%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	87%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	7	16
Laurel Canyon	0	0	0	0
Valley College	0	0	0	1
Woodman	0	0	0	0
Van Nuys	2	0	0	3
Sepulveda	0	0	0	0
Woodley	0	0	0	0
Balboa	0	0	0	1
Reseda	0	0	0	1
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	1	0	0	3
Warner Center	0	0	0	0
Sherman Way	1	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	0	1	0	1
Total	4	1	7	29

J LINE (SILVER)

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	1	3
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	2
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	0	1	7
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	0	0	1
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	1
SUB-TOTAL	0	0	1
TOTAL	0	1	9

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	3
Misdemeanor	0	0	7
TOTAL	0	0	10

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	260
Vehicle Code Citations	0	0	214
TOTAL	0	0	474

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	9	52
Priority	0	1	18
Emergency	0	0	3
TOTAL	0	10	73

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	15%	14%
Proactive	85%	86%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	89%
Silver Line- LASD	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	1	0	0	1
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	0	0
Slauson	0	0	0	0
Manchester	0	0	0	0
Harbor Fwy	0	0	0	0
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	0
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	1	0	0	1

K LINE

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	1	3
Battery Bus Operator	0	0	0
Sex Offenses	0	0	1
SUB-TOTAL	0	1	7
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	0	0	1
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	0	2
Trespassing	2	0	5
SUB-TOTAL	2	0	9
TOTAL	2	1	17

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	4
Misdemeanor	3	6	16
TOTAL	3	6	20

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	13
Vehicle Code Citations	0	0	0
TOTAL	0	0	13

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	2	209	546
Priority	2	10	38
Emergency	0	0	3
TOTAL	4	219	587

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	18%	48%
Proactive	82%	52%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	0
Martin Luther King Jr Station	0	0	2	5
Leimert Park Station	0	0	0	2
Hyde Park Station	0	0	0	1
Fairview Heights Station	0	0	0	5
Downtown Inglewood Station	1	0	0	3
Westchester / Veterans Station	0	0	0	1
Total	1	0	2	17

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	87%
K Line - LASD	90%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	6	4	46
Aggravated Assault	6	2	63
Aggravated Assault on Operator	6	0	20
Battery	21	3	132
Battery Bus Operator	9	5	53
Sex Offenses	3	0	13
SUB-TOTAL	51	14	327
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	6	2	44
Bike Theft	0	0	5
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	6	4	35
SUB-TOTAL	12	6	86
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	1	14
Narcotics	3	8	44
Trespassing	2	0	3
SUB-TOTAL	6	9	61
TOTAL	69	29	474

LASD's Crimes per Sector		
Sector		FYTD
Westside	4	14
San Fernando	4	9
San Gabriel Valley	8	26
Gateway Cities	6	38
South Bay	7	75
Total	29	162

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	2	9
West Valley	0	5
North Hollywood	2	15
Foothill	0	3
Devonshire	0	6
Mission	1	3
Topanga	3	8
Central Bureau		
Central	10	46
Rampart	4	19
Hollenbeck	3	4
Northeast	3	11
Newton	0	28
West Bureau		
Hollywood	4	14
Wilshire	5	13
West LA	5	12
Pacific	1	4
Olympic	5	20
Southwest Bureau		
Southwest	4	24
Harbor	2	5
77th Street	11	49
Southeast	4	14
Total	69	312

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	9	5	114
Misdemeanor	13	27	213
TOTAL	22	32	327

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	36	257
Vehicle Code Citations	0	8	74
TOTAL	0	44	331

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	6	205	945
Priority	25	89	545
Emergency	4	9	57
TOTAL	35	303	1,547

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	3%
Proactive	0%	97%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	5
Aggravated Assault	0	7
Aggravated Assault on Operator	0	0
Battery	11	55
Battery Rail Operator	0	0
Sex Offenses	0	4
SUB-TOTAL	11	71
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	1	22
Bike Theft	0	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	2
SUB-TOTAL	1	26
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	2	7
Trespassing	23	51
SUB-TOTAL	25	59
TOTAL	37	156

ARRESTS		
AGENCY	LAPD	FYTD
Felony	6	25
Misdemeanor	18	80
TOTAL	24	105

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	15	19
Vehicle Code Citations	0	0
TOTAL	15	19

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	3	57
Priority	23	271
Emergency	1	29
TOTAL	27	357

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	20%
Proactive	80%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	81%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - NOVEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	2
Aggravated Assault	2	3
Aggravated Assault on Operator	0	0
Battery	1	15
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	3	20
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	2	4
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	2	4
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	1
Narcotics	0	0
Trespassing	1	11
SUB-TOTAL	2	12
TOTAL	7	36

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	3	4
TOTAL	3	4

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	21
Vehicle Code Citations	0	0
TOTAL	0	21

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	1	6
Priority	5	41
Emergency	0	4
TOTAL	6	51

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	81%

LEGEND
Los Angeles Police Department

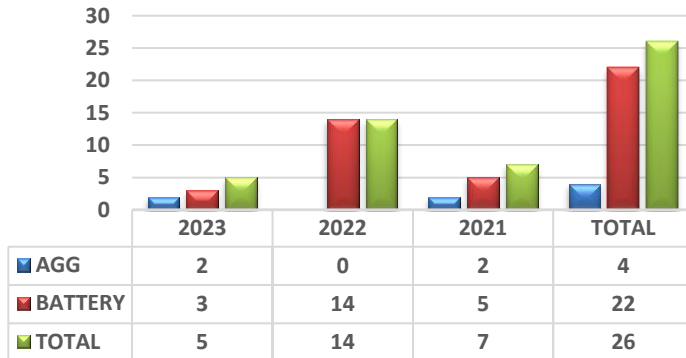


Los Angeles Police Department - Transit Services Division Monthly Bus / Rail Operator Assault Recap Report

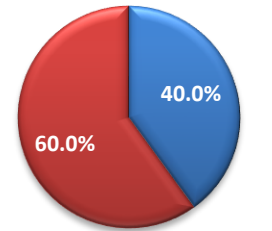
October 2023



Crime Against Persons
Month of October 2023, 2022 & 2021
Comparison

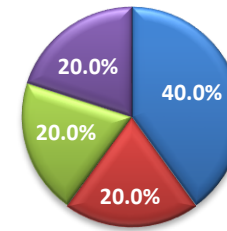


Crime Type
Month of October 2023



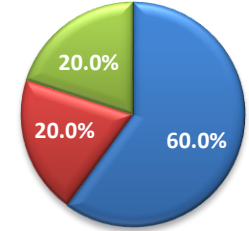
AGG = 2 BATTERY = 3

LAPD Area
Month of October 2023



HWD = 2 PACIFIC = 1
RAMPART = 1 TOPANGA = 1

LAPD Bureau
Month of October 2023



WEST = 3 CENTRAL = 1
VALLEY = 1

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
10/02/23 @ 1200 HRS	6 th & Alvarado & Chamberlain Unkn Bus Line & Bus Number	AGG ASSAULT / BRANDISHING Victim observed suspect walking against a solid red hand signal and the tri-light was green. Victim pressed he bus horn to alert suspect to move away. Suspect immediately looked in victim's direction and brandished a handgun from his waistband. Suspect held the handgun and continued to walk towards the s/w/c of Alvarado and 6 th Street. NO INJURIES. NO ARREST	M/B UNKN YOA	Unkn Unkn	N/A
10/16/23 @ 1750 HRS	Topanga & Ventura Bus Line #69 Bus # 1776	BATTERY Suspect walked toward the front of the bus and began yelling at victim (speaking Spanish). Victim did not understand suspect. Suspect then spat on victim's face. Victim stopped bus, opened the bus front door and allowed suspect to exit. Victim stated he was "shook-up" from the incident and was deemed unfit for duty by MTA personnel. INJURIES: Spit on face. NO ARREST	M/H 55 YOA	Unkn Unkn	Unkn

Monthly Bus / Rail Operator Assaults Recap Report

October 2023

Page 2

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
10/17/23 @ 1710 HRS	6111 W. 96 th LAX Bus Terminal Bus Line # 111 Bus # 8415	ATTEMPT BATTERY Victim arrived at the end of the line and proceed to exited to utilize a nearby restroom but stopped when suspect approached her from the street and stated, "You are so fine, you have a fat ass, would you like to talk to me?" Suspect entered bus and victim advised suspect to exit and bus was no longer in use and she had to leave. Suspect refused and continued his approach. Fearful, victim enclosed herself behind the partition, honked the bus horn and yelled for help. Suspect continued his efforts and reached around the partition and continued his sexual comments. MTA Bus Supervisor arrived and witnessed victim's distress and repeatedly asked suspect to exit the bus. Suspect eventually complied. Outside the bus, suspect exposed his genitals to an unknown female passing by. Suspect continued to grab his penis and star at the victim from a distance. LASD arrived and advised they were unable to assist due to location being LAPD jurisdiction. LAPD arrived and took suspect in custody. NO INJURIES. ARREST	M/B 34 YOA	Yes Yes	Yes
10/26/23 @ 0835 HRS	Santa Monica & Western Bus Line 4 Bus # 8752	BATTERY Victim had to suddenly apply brakes to prevent a collision. As a result, a patron ending up falling and cutting her finger. Victim got up and walked back to check on the patron. As victim approached the patron, suspect gabbed victim's arm and shoved him up against the handrail. Victim asked the suspect several time to let him go but suspect refused. In an attempt to defend himself, victim head butted and kneed suspect. Victim also punched suspect several times causing the physical altercation to escalate. Another patron intervened, suspect exited bus and fled location. INJURIES: Victim sustained a ½ inch laceration above his nose caused by his glasses. NO ARREST	M/B 40 YOA	Unkn Unkn	N/A
10/29/23 @ 1108 HRS	Franklin Ave & Western Ave Ventura Blvd. Bus Line # 207 Bus # 9511	AGG ASSAULT Victim observed suspect standing out side and urinating on the sidewalk. Suspect approached the bus but was not allowed to enter. Suspect stated to victim, "What time you opening the door?" Victim relieved she was not going to open the door. Suspect became irate, banged on the dub door and then punched the passenger side bus mirror causing damage. Suspect the lifted his shirt and retrieved a handgun from his waistband. Victim drove from location, fleeing suspect and parked at Western & Hollywood Blvd. LAPD Hollywood Area detective noted suspect matched the description of a shooter in another incident. Upon the assigned detective's request, victim arrived at Hollywood Area Station and was shown a 6-pack photo line-up. Victim unable to identify suspect. NO INJURIES: NO ARREST	M/H 25 YOA	Unkn Unkn	N/A



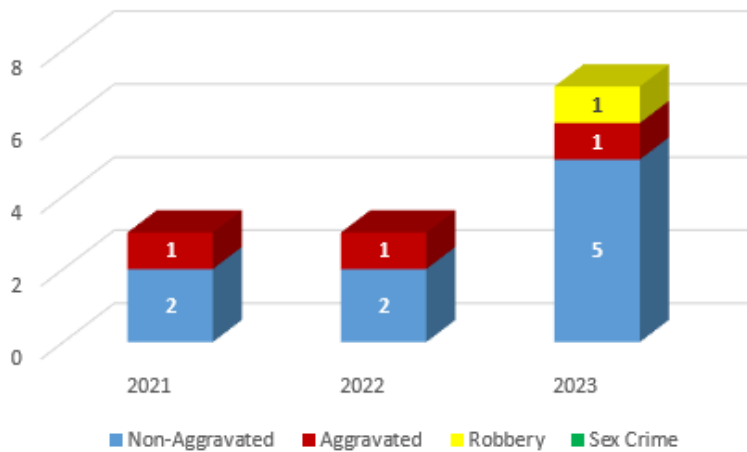
Monthly Bus/Rail Operator Assault Report



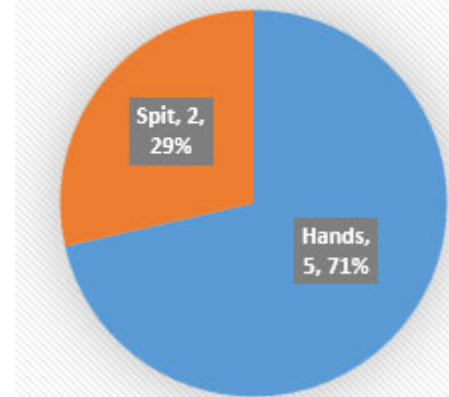
October 2023

October Bus/Rail Operator Assaults

October 2021 - 2023 Assaults



October 2023
Method of Assault



In October, there were five non-aggravated assaults with two arrests, one agg assault with an arrest, and one robbery.

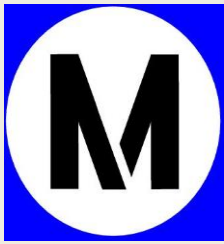
Date	Time	Line	Bus #	Narrative	Barrier
10/4/2023	6:00	18	1850	East LA 10/4 0600hrs Sus MH/35yrs demanded money from the bus op*	Yes
10/10/2023	20:00	111	8457	LA 10/10 2000hrs Sus transient FB/30s spit on bus op for no reason	Yes
10/11/2023	16:08	180	5682	Glendale 10/11 1608hrs Sus FB punched bus op for no reason	Yes
10/11/2023	17:35	260	2053	Long Beach 10/11 1735hrs Sus MB/25yrs spit on bus op when asked to exit bus for smoking	Yes
10/14/2023	18:45	210	1957	Redondo Beach 10/14 1845hrs Sus MB/30yrs arrested for pushing bus op when told bus was out of	N/A (o)
10/18/2023	17:00	115	6127	10/18 1700hrs Sus FB/23yrs arrested for assaulting bus op over fare	Yes
10/31/2023	20:20	117	2026	Downey 10/31 2020hrs Sus MH/31yrs detained for bumping bus op. Bus op non-desirous	N/A (o)

*B (NU): Barrier installed, not used; N/A (o): Not applicable, assault occurred outside of barrier

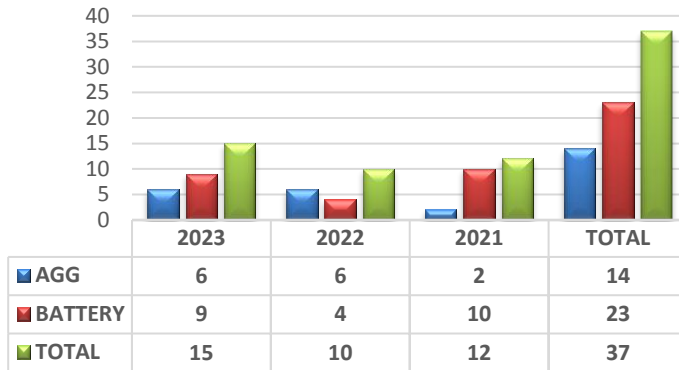
* Please note that the robbery incident on 10/4/2023 was reported as a robbery and not as a bus operator assault since a crime cannot be counted more than once and a robbery has a higher severity than a battery.

Los Angeles Police Department - Transit Services Division Monthly Bus / Rail Operator Assault Recap Report

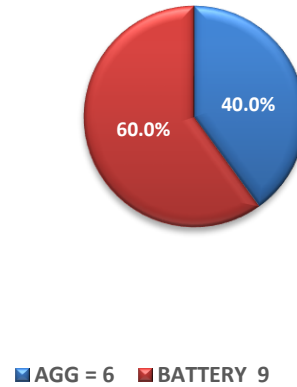
November 2023



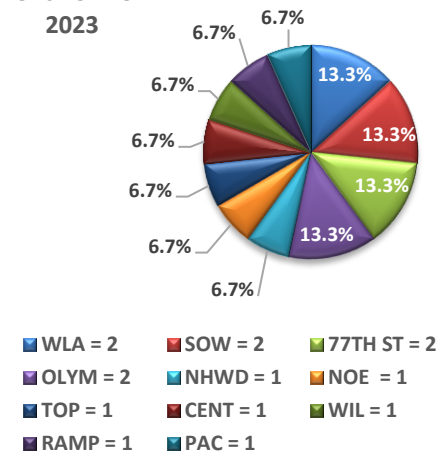
Crime Against Persons
Month of November 2023, 2022 & 2021
Comparison



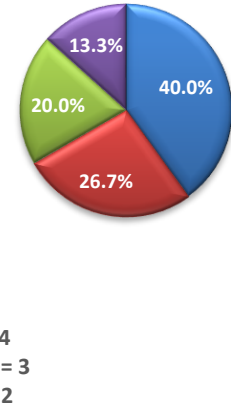
Crime Type
Month of Nov
2023



LAPD Area
Month of Nov
2023



LAPD Bureau
Month of Nov
2023



DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
11/01/23 @ 1915 HRS	Vanowen & Laurel Canyon Bus Line # 164 Bus # 4096	BATTERY Suspect entered bus inebriated and continued moving inside the bus and disturbing other bus patrons. Victim asked suspect to sit down. Suspect approached victim, spat on victim, exited bus and fled. INJURIES: Spit on face. Victim was Too Nervous to Continue (TNTC). NO ARREST	M/H 25 YOA	Unkn Unkn	Yes
11/07/23 @ 0530 HRS	6 th Street & Alvarado Bus Line #2 Bus # 8412	BATTERY Victim stopped bus along the curb. Suspect approached victim and stated, "What the "F" are you doing?" Suspect approached victim and attempted to punch victim over the barrier but missed. Suspect then produced a soda can and threw the contents at victim, dousing victim's face. Suspected exited bus and fled location. INJURIES: Soda on face. Victim was TNTC. NO ARREST	F/B 35 YOA	Unkn Unkn	Yes

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
11/09/23 @ 1100 HRS	Venice & Magnolia Bus Line # 33 Bus # 8595	<p>AGG ASSAULT Suspect entered bus and did not use the correct fare. Victim confronted suspect and suspect immediately screamed and yelled at victim. Victim advised suspect if he did not stop yelling and screaming, he would have to exit bus. Due to suspect's increasingly angry behavior, victim pulled bus over and exited bus. Suspect exited bus then pushed victim causing victim to fall to the ground. Operator pushed suspect back then turn and attempt to re-enter bus. Suspect approached victim and struck victim with a metal pipe then fled.</p> <p>INJURIES: Bleeding laceration to the head. Victim was transported to California Hospital. NO ARREST</p>	M/H 50 YOA	Unkn Unkn	N/A
11/09/23 @ 1345 HRS	5 th & Wall Bus Line # Unkn Bus # 5831	<p>AGG ASSAULT Suspect (in vehicle) intentionally slammed on the gas and hit a bus operated by victim. Suspected exited her vehicle and attempted to flee location. Citizen / bystanders prevented suspect from fleeing location. Officers arrived and took suspect into custody. Suspect displayed erratic behavior throughout the investigation and provided several names to officers.</p> <p>NO INJURIES. ARREST</p>	F/W 23 YOA	Unkn Yes	N/A
11/10/23 @ 0500 HRS	Venice Ave & Western Ave Bus Line # 207 Bus # 9549	<p>BATTERY Suspect entered bus and immediately yelled at victim. Victim tried to calm suspect, but victim's attempts appeared to agitate suspect causing him to become angrier. Suspect then spat on victim's forehead. Suspect observed victim calling PD, exited bus and fled location.</p> <p>NO INJURIES: Spit on forehead. Victim was TNTC. NO ARREST</p>	M/H 25 YOA	Unkn	N/A
11/11/23 @ 1130 HRS	Santa Monica & Westwood Bus Line # 4 Bus # 8826	<p>BATTERY Victim observed suspect drinking alcoholic beverages and acting erratic. Victim stopped bus and asked suspect to exit. As suspect exited bus, suspect slammed the partition door panel onto victim's leg.</p> <p>NO INJURIES: ARREST</p>	M/H 29 YOA	Unkn Unkn	Yes
11/11/23 @ 1720 HRS	MLK Jr Blvd & Figueroa Bus Line # 160 Bus # 40	<p>BATTERY Suspect was combative with other bus patrons. Subject than punched victim's face and spat on victim. Officers arrived at scene and spoke with victim and subject. Subject stated he was angry that victim refused to pick up his sister. Initially victim stated he wanted subject arrested but later stated he did not want subject arrested.</p> <p>INJURIES: Swollen forehead and facial pain. RA arrived and provided victim an ice pack.</p> <p>NO ARREST</p>	M/B 14 YOA	No No	Unkn

Monthly Bus / Rail Operator Assaults Recap Report

November 2023

Page 3

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
11/14/23 @ 1105 HRS	Vanowen & Owenmouth Bus Line # 150 Bus # 1749	BATTERY Suspect entered bus and did not pay fare. Victim asked suspect to pay fare. Suspect refused and became agitated. Victim advised suspect she's contacting dispatch to advised of the issue. Suspect clinched her fist, reached around the barrier and struck victim's face. Suspect exited through the emergency window and walked from location. Victim advised suspect is a regular bus patron and had previously entered bus without paying bus fare. Victim further stated she has previously allowed suspect to not pay bus fare. INJURIES: Victim sustained a 1" laceration on her lip. Victim was transported to Northridge Hospital. NO ARREST	F/B 30 YOA	Unkn Unkn	Yes
11/16/23 @ 2052 HRS	West Blvd & Florence Ave Bus Line # 111 Bus # 8374	AGG ASSAULT Suspect exited bus, removed a bicycle from the bike rack and knocked on the door, asking victim to open the bus doors. Victim opened door and allowed suspect to re-enter bus. Suspect entered bus, picked and unknown object, reached around the barrier and struck victim multiple times. Suspect exited bus and rode away on his bicycle. NO INJURIES: Victim complained of head pain but refused medical attention. Victim was TNTC. NO ARREST	M/B 30 YOA	Unkn Unkn	Yes
11/21/23 @ 1230 HRS	Century Blvd & Airport Blvd Bus Line # 117 Bus # 1770	BATTERY Suspect entered bus and stated, "Didn't you see me standing up?" Suspect proceeded to raise his skateboard in an aggressive manner, becoming closer to victim and further stated, "I'ma hit you with the skateboard." Suspect observed victim reach the phone to contact management. Suspect walked to the back of the bus. Suspect later walked to the front of the bus and spat on victim's face as he exited bus. NO INJURIES: Spit on face. Victim was TNTC. NO ARREST	M/B 28 YOA	Unkn Unkn	Yes
11/21/23 @ 1810 HRS	Homeland & Crenshaw Bus Line # 40 Bus # 5927	CRIMINAL THREATS HATE CRIME / BRANDISHING Victim observed suspect entered bus, engaged in an altercation with another bus patron and simultaneously hit a box cutter against a speaker in a threatening manner. Victim pulled bus over and instructed all the bus patrons to exit bus. Victim also instructed suspect to exit but suspect refused. Seeking safety, victim entered the driver's compartment and closed the door. Suspect stood outside the barrier and yelled, "I'm going to "F" you up, "F" you "N" multiple times. LAPD arrived and took suspect into custody. NO INJURIES: ARREST	F/H 31 YOA	No Yes	Yes

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR MENTALLY DISABLED	BARRIER UTILIZED
11/23/23 @ 1150 HRS	Venice & Thurman Bus Line # 33 Bus # 3889	<p>AGG ASSAULT Suspect entered bus and immediately became angry because the bus was parked and not moving. Victim advised bus was not yet scheduled to move. Suspect continued to express her anger and began to slam the barrier with her hand. Suspect then armed herself with a fire extinguisher located inside the bus. Suspect leaned to the barrier section that allowed access to victim and threw the fire extinguisher in victim's direction. Victim raised her arm and prevented impact to her face but contact was made to victim's right tricep. Victim activated the bus alarm. Officers arrived at the scene and took suspect into custody. As the officer attempted to fasten a seat belt around suspect, suspect spat on the officer's face and then bit her pinky finger.</p> <p>INJURIES: Pain on victim's right tricep. Victim refused RA transport. ARREST</p>	F/B 30 YOA	Yes Yes	Yes
11/27/23 @ 0035 HRS	Santa Monica Bl. & Westwood Bl. Bus Line # 233 Bus # 6056	<p>BATTERY Suspect boarded bus with his dog (large pit bull), began to smoke narcotics and caused a disturbance. Victim continued to operate bus and then stopped at an intersection. Victim instructed suspect to exit bus. Suspect became upset, got up from his seat, walked towards victim and threw his drink at victim. Suspect exited bus and punched the driver's side window causing it to shatter. Suspect began walking S/B on Wilshire leaving his dog behind but later returned to retrieve the dog.</p> <p>NO INJURIES: Victim was treated for eye irritation. Victim was TNTC.</p> <p>NO ARREST</p>	M/H 40 YOA	Unkn Unkn	Unkn
11/29/23 @ 1505 HRS	Denker & Florence Bus Line # 111 Bus # 8437	<p>AGG ASSAULT Suspect argued with other bus patron. Victim 1 interjected and told suspect to be respectful. Suspect then turned towards victim 1 and pepper sprayed victim. Suspect walked towards the front of the bus and dispersed more pepper spray making contact with bus operator's (victim 2) face and lips. Suspect exited bus and fled location.</p> <p>NO INJURIES: Pepper spray contact on face and lip. RA responded and advised there was nothing they could do and the effects of the pepper spray would eventually wear off over the next few hours. NO ARREST</p>	M/B 40 YOA	Unkn Unkn	Unkn
11/30/23 @ 0200 HRS	Sunset Blvd & Vermont Av Bus Line # 204 Bus # 9564	<p>BATTERY Suspect entered bus and continued to call victim names. Victim contacted BOC and advised she wanted suspect removed from the bus. Suspect then reached around the barrier and punched victim's chest twice.</p> <p>INJURIES: Victim was treated by RA for injuries to her face and arm and chest pain.</p> <p>NO ARREST</p>	M/B 50 YOA	Unkn Unkn	Unkn



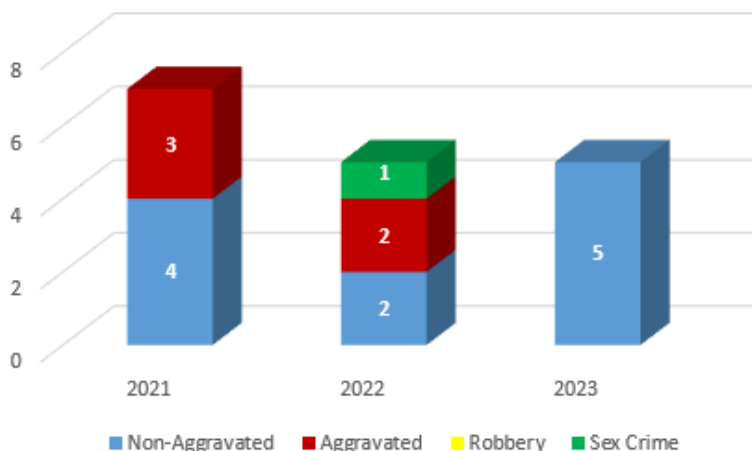
Monthly Bus/Rail Operator Assault Report



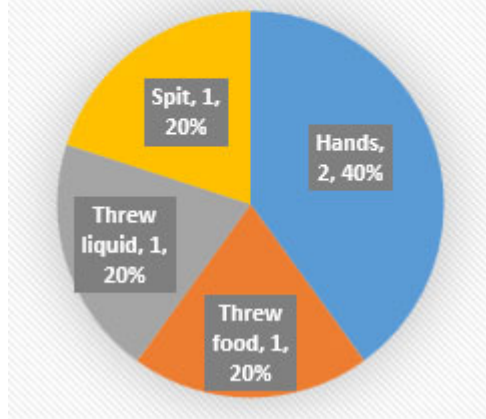
November 2023

November Bus/Rail Operator Assaults

November 2021 - 2023 Assaults



November 2023 Method of Assault



In November, there were five non-aggravated assaults.

Date	Time	Line	Bus #	Narrative	Barrier
11/19/2023	10:30	90	1951	Glendale 11/19 1030hrs Sus MW/40yrs threw coffee on bus op	Yes
11/20/2023	5:40	111	8437	Los Angeles 11/20 0550hrs Sus transient MB/40 spit on bus op	Yes
11/21/2023	14:30	108	5714	Culver City 11/21 1430hrs Sus MB/50s punched bus op over loud music	Yes
11/26/2023	12:30	720	8720	Santa Monica 11/26 1230hrs Sus transient MB/25yrs spit on bus op when told only one more stop	Yes
11/28/2023	9:20	260	4008	East LA 11/28 0920hrs Sus MB punched bus op in face for no reason	Yes

*B (NU): Barrier installed, not used; N/A (o): Not applicable, assault occurred outside of barrier



System Security & Law Enforcement

Attachment F

Sexual Crimes / Harassment Calls for Service October 2023

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between October 1st and October 31st, Metro Transit Security, LAPD, LASD, and LBPD received eleven (11) incidents and referred all victims of sexual crimes / harassment to the above free hotlines.

October 2023 Incident Type & Totals					
	LAPD	LASD	LBPD	MTS	SSLE
Sexual Harassment	0	0	0	0	0
Sexual Battery	6	0	0	0	6
Lewd Conduct	1	0	0	0	1
Indecent Exposure	3	0	0	0	3
Rape	1	0	0	0	1
TOTAL	11	0	0	0	11

Counseling Information Provided	
	October 2023
YES	11
NO- If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
TOTAL	11



System Security & Law Enforcement

Attachment F

Sexual Crimes / Harassment Calls for Service November 2023

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November 2023 Incident Type & Totals					
	LAPD	LASD	LBPD	MTS	SSLE
Sexual Harassment	0	0	0	0	0
Sexual Battery	5	0	0	0	5
Lewd Conduct	2	0	0	0	2
Indecent Exposure	2	0	0	0	2
Rape	0	1	0	0	1
TOTAL	9	1	0	0	10

Counseling Information Provided	
	November 2023
YES	10
NO- If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
TOTAL	10

January 2024 Monthly Update on Public Safety

Gina Osborn
Chief Safety Officer

October & November 2023 Public Safety Trends and Statistics

Part 1 crimes (violent or major crime classification) reported in October and November reflected the success of safety and security strategies as incidents were down when compared to the prior year despite the significant increases in ridership. Part 1 crimes systemwide:

- Reduced by 6%, September to October 2023 and 4% from October 2022.
- Slight increase compared to October (4.5%), however, down 7.3% compared to November 2022.

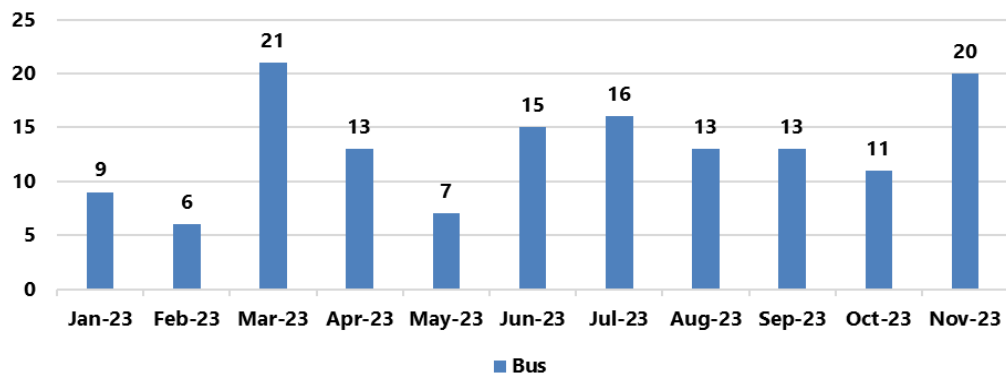
	Oct-22	Nov-22		Oct-23	Nov-23
Part 1 Crimes	115	124		110	115
Ridership	23,759,202	21,759,811		26,528,697	24,218,275
Part 1 Crimes per 1 Million Boardings	4.84	5.70		4.15	4.75

Metro's multi-layered safety approach generated month-to-month steady increase successes in Part 2 crime arrests:

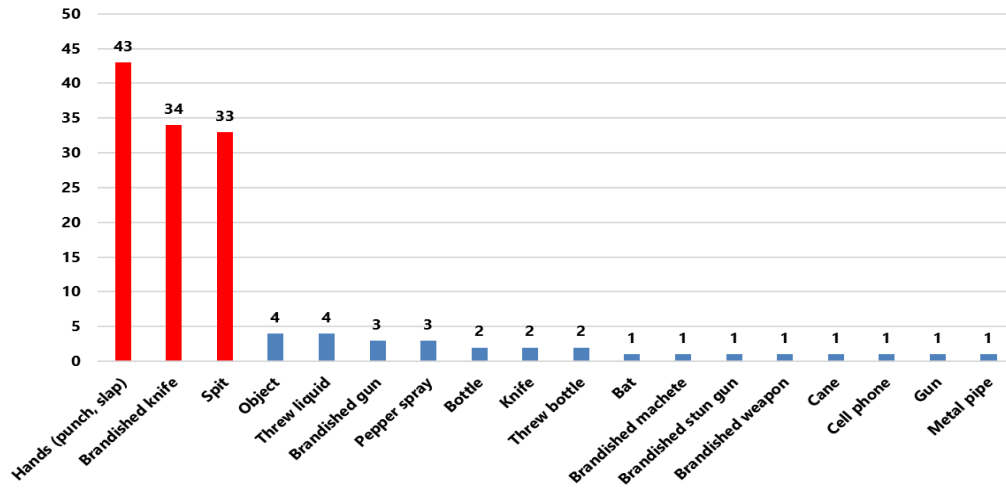
- October: trespassing 102% (198 vs 98) and narcotics 6% (53 vs 50)
- November: trespassing 37% (271 vs 198) and narcotics 20% (66 vs 52)

Bus Operator Assaults

**Bus Operator Assaults
January to November 2023**



Methods of Assault January to November 2023



- Despite an increase in ridership in 2023 over 2022, bus operator assaults per 1 million boardings in 2023 decreased from 0.80 to 0.70
- Bus operator assaults decreased from 13 in September to 11 in October but increased to 20 in November
- Assault with hands (punch, slap) was the top method of assault followed by brandishing a weapon and spitting on the bus operator

January-November	2022	2023
Bus Operator Assaults	145	144
Bus Ridership	181,337,501	204,477,187
Assaults per 1 Million Bus Boardings	0.80	0.70

Bus Operator Safety Strategies

Metro Transit Security Bus Riding Teams



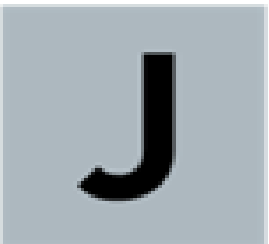
- In March 2023, the Board approved 44 Transit Security Officer positions for the creation of dedicated bus riding teams.
- A Bus Riding Team consists of two (2) Transit Security Officer I and one (1) Transit Security Officer II.
- Since then, 7 teams have been deployed across the five service areas of Metro's bus system to deter riders from entering without the appropriate fare and request voluntary compliance of the Metro Customer Code of Conduct.
- The teams rotate across the top 10 bus lines, identified by the highest reported incidents of operator assaults. The list of lines is evaluated monthly to redeploy teams based on data or upon request.
- In October, MTS Bus Riding Teams recorded 953 bus rides (on 13 lines). In November, MTS Bus Riding Teams recorded 469 bus rides (on 8 lines).
- 3 additional teams are scheduled to be deployed by Spring 2024.

Law Enforcement Bus Boardings



- Bus boardings differ from bus riding teams, in that law enforcement officers onboard the bus and check-in with the operators and move on to the next bus. MTS Bus Riding Teams board from the rear or front doors and position themselves at either end of the bus. They are provided with route details associated with the specific bus line, get off a bus every (3) three to (4) four stops to board another bus to continuously ride buses between the segment provided.
- In October and November, there was a total of 40,856 law enforcement bus boardings.

Bus Operator Safety Strategies



Metro Transit Ambassadors have deployed 28 bus riding teams per day.

- Line 20 – DTLA – Wilshire/La Brea.
- Line 40 – DTLA-South Bay Galleria via ML King Bl.-Hawthorne Bl.
- Line 210 – Hollywood/Vine Station – South Bay Galleria via Vine St.-Wilshire/Western Station-Crenshaw Bl.
- Line 720 – DTLA - Wilshire/La Brea

G-Line

- Since December 22, 2023, we have deployed 6 Ambassadors teams per day that are riding The MTS teams are roving the entire G Line, assisting customers from North Hollywood to Chatsworth.

J-Line

- San Pedro, DTLA and El Monte.

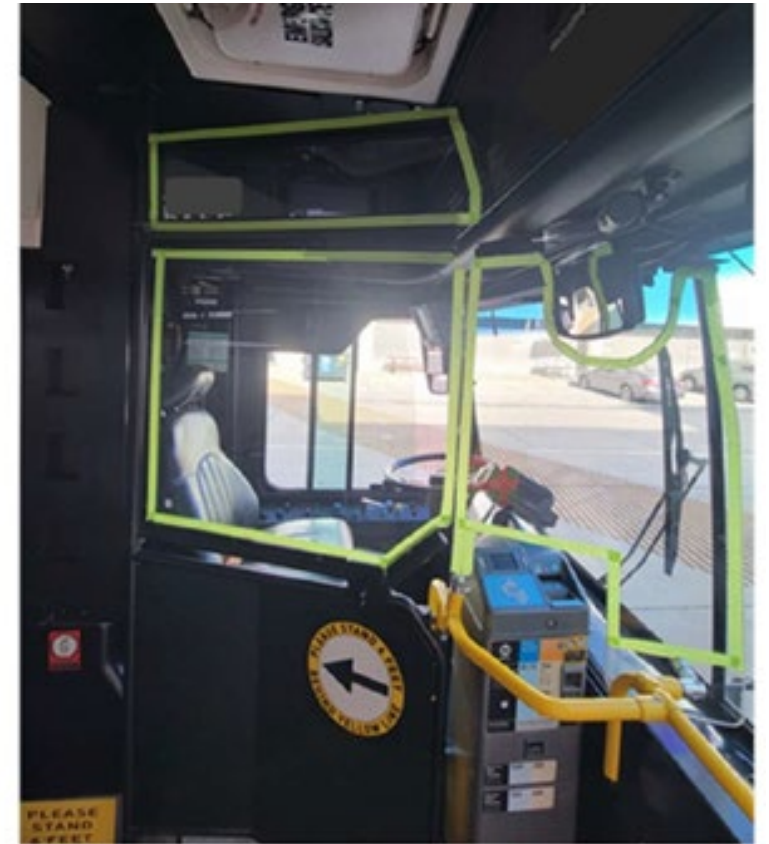
Operator Feedback

- Operators have expressed appreciation for Ambassador riding teams service and visibility.

Bus Operator Safety Strategies

Bus Barrier Retrofit

- Metro's entire fleet of 2,035 buses have operator barriers.
- Two prototype barriers with more protection were tested to obtain operator feedback.
- Operators preferred Prototype 2, with glass extending to the windshield and ceiling.
- Some operators voiced concern about reflections or glare when driving.
- Glass material may reduce reflections, so a new prototype with glass is in development.
- New glass prototypes will be tested to obtain feedback from stakeholders.



Prototype 2

Extended to windshield

Bus Operator Safety Strategies

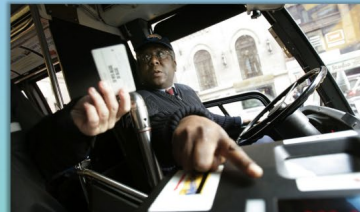
De-escalation Training

- In January 2023, Metro initiated a De-Escalation Month campaign to provide all employees information on how to act in the face of conflict to reduce/eliminate workplace violence and assaults.
- Throughout 2023, de-escalation materials and information were posted throughout Metro, displayed on Safety TVs, and made available on Corporate Safety's website.
- In December 2023, a new mandatory de-escalation training was launched for all Metro employees.
- The training presents different methods of de-escalation, teaching Metro employees' ways to avoid potential conflict and/or violence using thoughtful words, actions, and body language.
- The training also prepares Metro employees for different types of negative interactions and gives them the fundamental skills to deal with these situations in the moment.
- The training is standardized but may be used as a building block for additional job-specific training provided by an employee's department.

What is De-Escalation?

Conflict may occur following a triggering event, such as:

- A disagreement over fare
- Delays in service
- Bringing prohibited items on the bus/train
- Rudeness
- Etc.



M Metro

Back T-10704 Replay

Bus Operator Safety Strategies

Joint Labor Management Safety Committee (JLMSC)

- The JLMSC was established in compliance with the Bipartisan Infrastructure Law and incorporated into Metro's Public Transportation Agency Safety Plan.
- The Committee is comprised of five labor representatives (one from each Union) and five Metro Management staff and was convened in 2022.
- The Committee has been meeting monthly to discuss safety and security concerns, establish fiscal year KPIs and Targets, identify interventions to improve data-driven risks, as well as share and discuss pilot programs that have the potential to minimize our safety and security incidents.

Operations Safety Steering Committee (OSSC)

- The OSSC includes executives from Operations, Safety, and Security to discuss safety topics and develop safety strategies and initiatives, inclusive of responding to the Federal Transit Administration's proposed directive of conducting a safety risk assessment, identifying safety risk mitigations or strategies, and providing information to the FTA on how transit agencies are assessing, mitigating, and monitoring the safety risk associated with assaults on transit workers.
- The committee discusses and reviews safety related trends, agency data, and industry standards.
- OSSC meetings improve coordination, decision making, and allocation of resources to address safety issues.
- The committee will meet quarterly.