



Board Report

File #: 2024-0020, File Type: Informational Report

Agenda Number: 25.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
FEBRUARY 15, 2024**

**SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY**

**ACTION: RECEIVE AND FILE**

**RECOMMENDATION**

RECEIVE AND FILE the Public Safety Report.

**ISSUE**

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

**BACKGROUND**

At its February 2022 meeting, the Board received and filed a Reimagining Public Safety Framework (Framework), which outlines a human-centered approach to public safety guided by the principle that everyone is entitled to a safe, dignified, and human experience. This Framework reflects Metro’s Public Safety Mission and Values statements, which the Board adopted in December 2021. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

**DISCUSSION**

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system and works in coordination with other departments, including Operations and Customer Experience, to implement strategies to advance this objective. SSLE forms the foundation of Metro’s multi-layered approach to safety and security, focused specifically on protecting our customers and

employees by preventing and addressing crime on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities and performance and outcome-related data for December, the most recent month for which systemwide law enforcement data is available.

## **DEPLOYMENTS AND TRENDS**

In 2023, Metro significantly and strategically revised its approach to safety and security as the societal issues of opioids and other drug use, people experiencing homelessness, and post-COVID aggression have been reflected in behaviors exhibited on our system. Recent crime data reflects the effectiveness of Metro's strategically layered approach to addressing these challenges as we continue to observe sharp decreases in the most serious crimes and increased arrests in areas such as trespassing and drug-related offenses, demonstrating effective proactive efforts and enforcement in those areas.

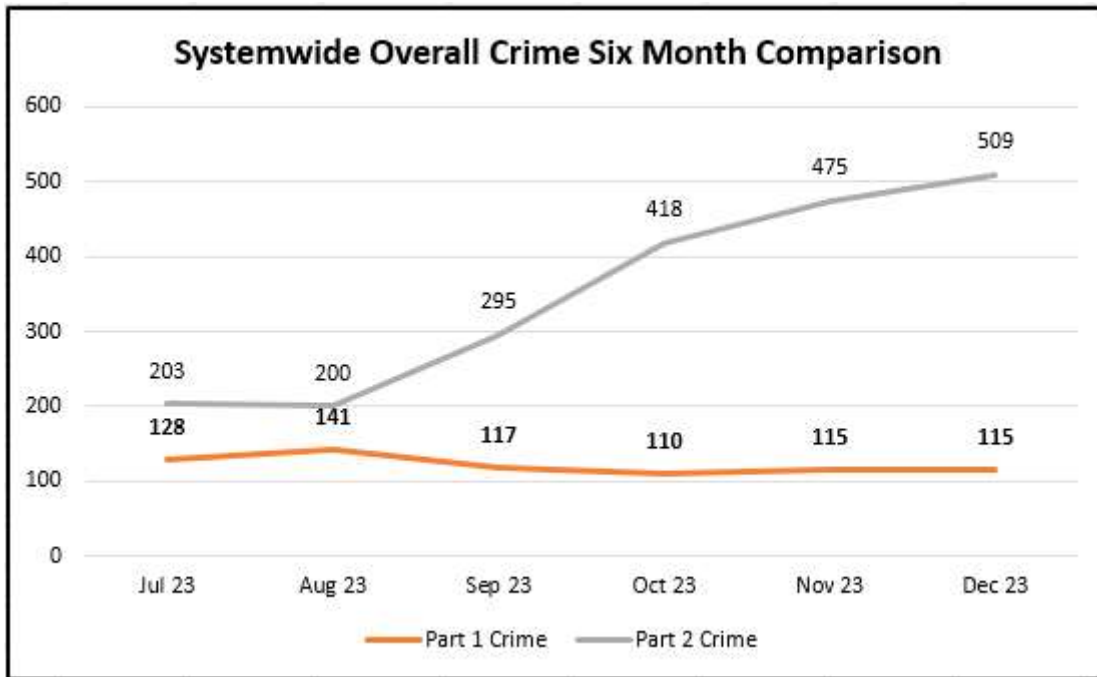
SSLE's initiatives included the Drug-Free Metro Campaign, which kicked off in February 2023 and reduced the number of people using drugs on the system; followed by a Supplemental Deployment on the B and D Lines in April, where most of the drug use activity was identified; Bus Riding Teams by Metro Transit Security and law enforcement partners started deploying in July on bus lines with the highest occurrences of bus operator assaults; and alignment of contract security and Metro custodial personnel to ensure subway ancillary areas are clean, and trespassers are cleared or arrested.

Additionally, Metro focused on reducing the number of people who attempt to shelter on the system at the close of rail service and reducing fare evasion by ensuring all patrons leave the station at the end of the line and TAP back in if they choose to continue riding the system.

## **Systemwide Crime Stats**

The following represents crime statistics and data analysis for the month of December 2023.

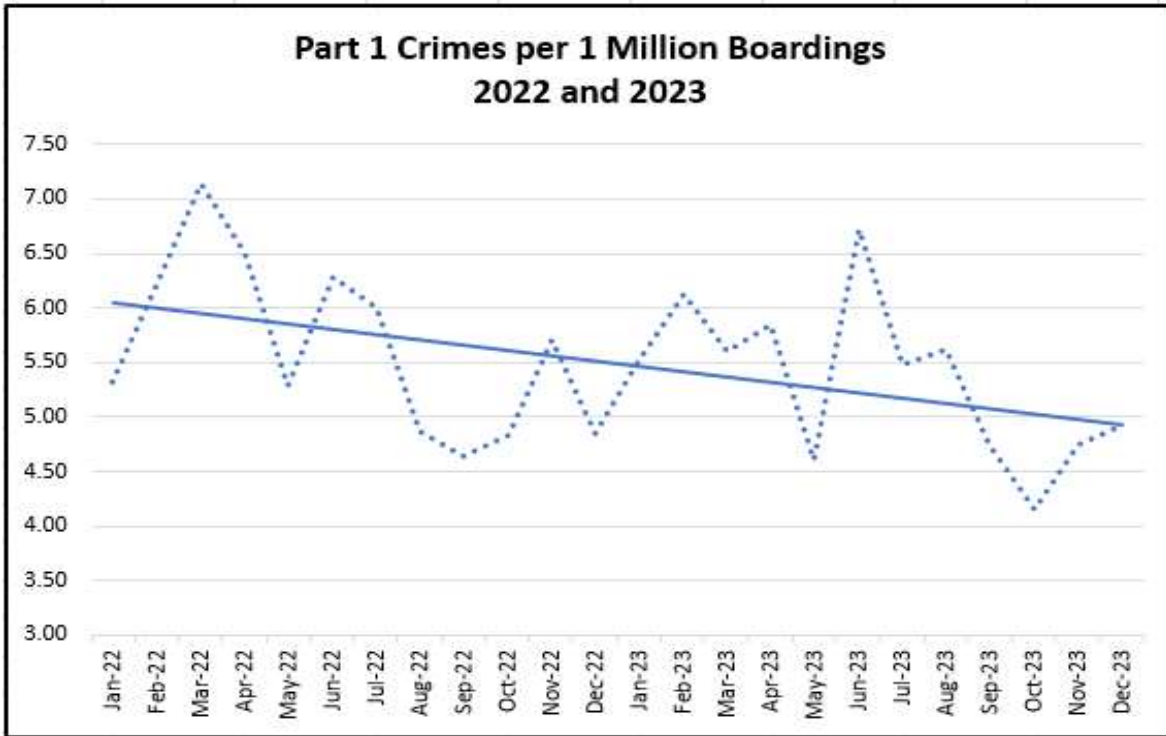
The significant number of trespassing arrests and enforcement is having its desired impact, which is the continued decrease in violent crime incidents on the system.



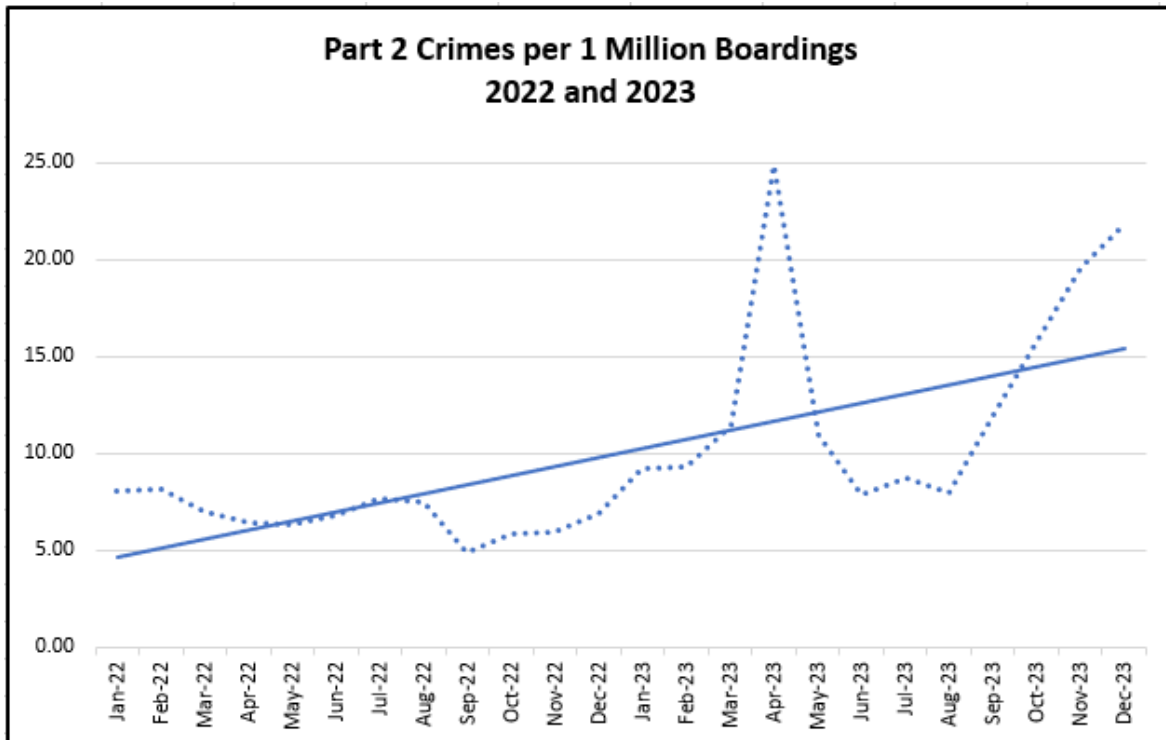
For the year, Part 1 crimes per 1 million boardings decreased by 5.5% compared to 2022 (see table below). For more details, please refer to Attachment A.

Systemwide	2023	2022	% Change
Part 1 Crimes	1,514	1,435	5.5%
Ridership	284,905,030	255,253,370	11.6%
Part 1 Crimes per 1 Million Boardings	5.31	5.62	-5.5%

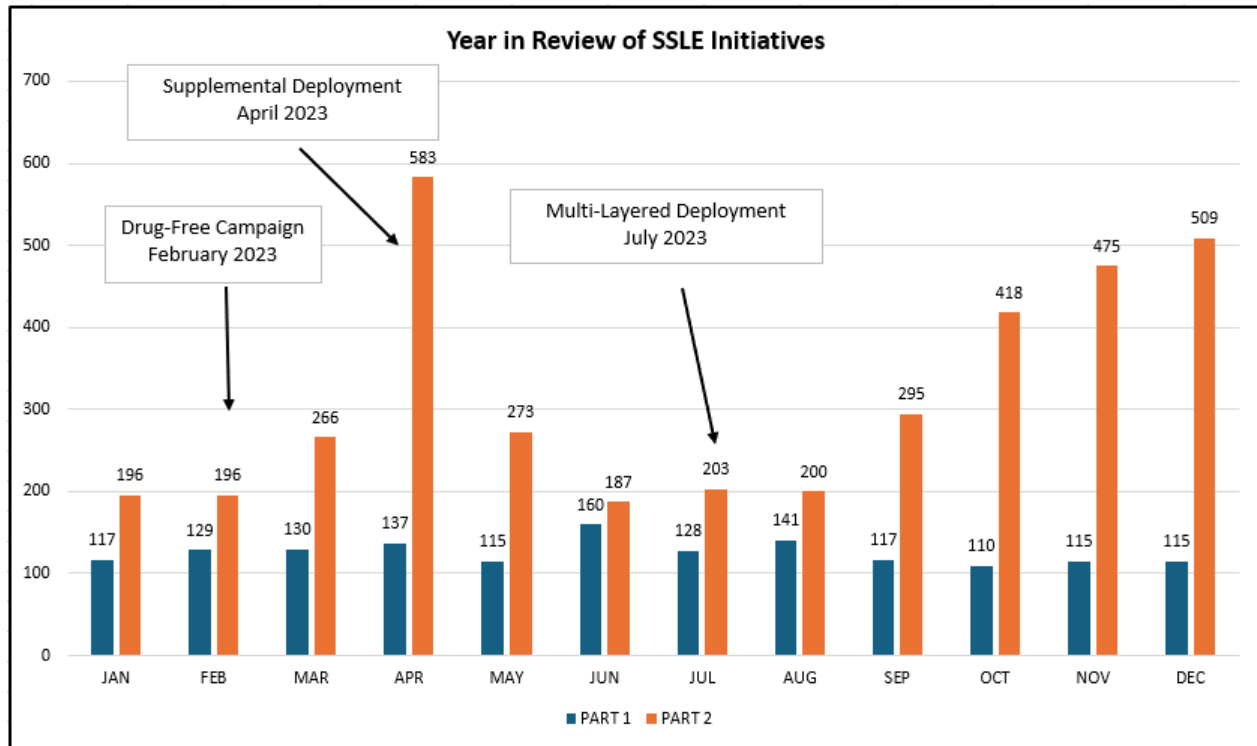
The graph below shows that Part 1 crimes per 1 million boardings are trending down from 2022 to 2023:



The graph below shows that Part 2 crimes per 1 million boardings have increased from 2022 to 2023.



This increase is primarily due to Metro’s increased efforts to remove individuals from the system for trespassing in the ancillary areas and for narcotics use.



December 2023 Deployment Results

The following reflects the results of the deployment for the month of December and the impacts of curtailing crime on the system.

*Law Enforcement*

LAPD, LASD, and LBPD enforce the penal code on the system, including conducting trespass investigations. Ejections represent law enforcement engagements during trespass investigations in which an individual is removed after determining they did not possess a TAP Card or pay fare to access the rail or bus system. The two charts below depict law enforcement efforts in support of the Multi-layered Planned Deployment, including homeless outreach.

Law Enforcement Efforts (December 2023)	Arrests	Citations	Warnings
LAPD	470	184	1178
LASD	121	157	452
LBPD	1	16	0

\*Law enforcement citations and warnings are not related to fare but for trespassing, loitering, and moving violations.

Law Enforcement Homeless Outreach	December Totals
LAPD HOPE Team Outreach Services Offered and Accepted*	Offered: 115 Accepted: 24
LASD MET Team Outreach Services Contacts and Accepted*	Contacts: 1327 Accepted: 14
LBPD Quality of Life Team (QOL)*	Contacts: 72 Accepted: 18

\*LAPD’s HOPE team defines accepting services as when the individual agrees to accept or requests assistance. This includes placing them in direct contact with a service provider, physically transporting an individual to a shelter that has services available, obtaining emergency medical services, or placing the individual on a mental health hold.

\*The LASD MET team defines accepted services when a person accepts referrals to shelters, rehabs, or is connected to LAHSA or PATH

\*LBPD Quality of Life (QOL) leads a “Shelter the Unsheltered” initiative with PATH assisting in the morning hours. QOL works with PATH to coordinate services for those experiencing homelessness.

**Contract Security**

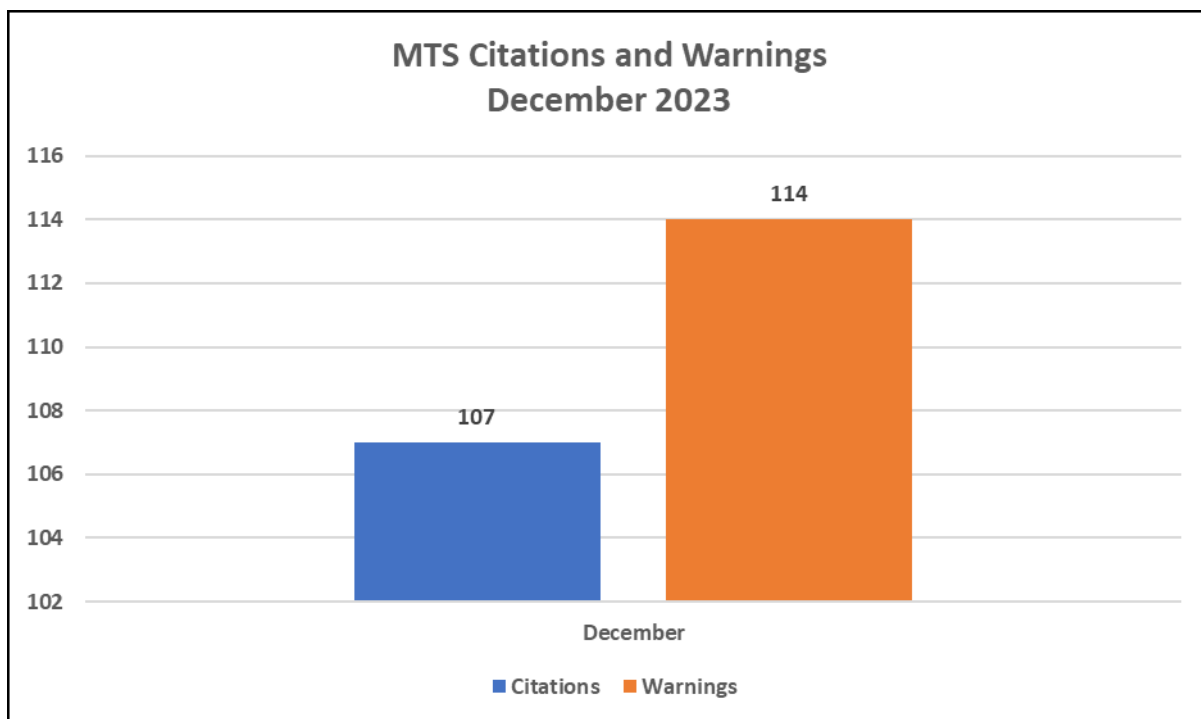
Contract security (CS) officers offload trains at the end-of-line stations and provide security support for maintenance employees while they perform their duties at the stations. CS cleared 9,794 trains and offloaded 9,373 patrons during the month of December. Data from this first month will establish a baseline, and we can measure the impact on safety and security moving forward. The additional support provided by CS has addressed concerns articulated by Metro employees, who were facing increased harassment from patrons who refused to exit the system at the end-of-line stations. This effort, in conjunction with law enforcement support, has also addressed individuals attempting to shelter on the system and violate Metro’s Customer Code of Conduct by ensuring all patrons exit the station and TAP back in if they wish to continue their use of transit.

CS has also proven helpful in identifying areas where unhoused riders could benefit from additional support or resources. CS shares their observations during weekly Multi-layered Planned Deployment meetings with Metro Homeless Outreach and law enforcement partners. CS observations are compared with feedback from Metro Blue Shirts and Transit Ambassadors to understand where unhoused riders require the most resources. The table below reflects the homeless outreach efforts during the multi-layered deployment throughout December.

Metro Homeless Outreach Efforts	December Total
Engagements	1339
Enrollments into Homeless Management Information System (HMIS)	126
Interim Placements	27
Permanent Housing Placement	4

*Transit Security*

The primary role of Metro Transit Security (MTS) in the Multi-layered Planned Deployment is Code of Conduct enforcement. Since the onset of the Multi-layered Planned Deployment, SSLE has noted that 96% of the Code of Conduct violations cited on the system have been for fare evasion since the revised Code of Conduct was incorporated in June 2023. In December, MTS officers issued 221 citations and written warnings for Code of Conduct violations. Of those, 211 (95%) were due to individuals failing to provide proof of fare. The remaining citations and written warnings issued in December were for Code of Conduct violations: littering, smoking/vaping, urination/defecation, loitering, and unruly activities. The numbers reflect the continued efforts of MTS to deter those attempting to access the system in violation of the Code of Conduct. Code of Conduct enforcement is critical to maintaining order on the system and deterring non-destination travelers who attempt to leverage the system for illicit activity.



TRANSIT SECURITY FARE COMPLIANCE TEAMS - DECEMBER 2023			
DEPLOYMENT PERIOD	LINES COVERED <sup>1</sup>	REMOVALS - FARE <sup>2</sup>	REMOVALS - CoC <sup>3</sup>
12/04/23 - 12/08/23	A, B, C, E	139	24
12/11/23 - 12/15/23	A, B, C, E	135	23
12/18/23 - 12/22/23	A, B, C, E	88	28
12/25/23 - 12/29/23	A, B, C, E	40	9

<sup>1</sup> Refers to Focus Stations and End-of-Line Stations on indicated rail line.

<sup>2</sup> Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

TRANSIT SECURITY TRAIN RIDING TEAMS - DECEMBER 2023				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS - FARE <sup>2</sup>	REMOVALS - CoC <sup>3</sup>
12/04/23 - 12/08/23	A, B, C, E	227	139	24
12/11/23 - 12/15/23	A, B, C, E	171	135	23
12/18/23 - 12/22/23	A, B, C, E	109	88	28
12/25/23 - 12/29/23	A, B, C, E	50	40	9

<sup>1</sup> Combined number of trips taken by TRT on the referenced rail lines.

<sup>2</sup> Combined number of persons removed from the train for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from the train for Code of Conduct violations.

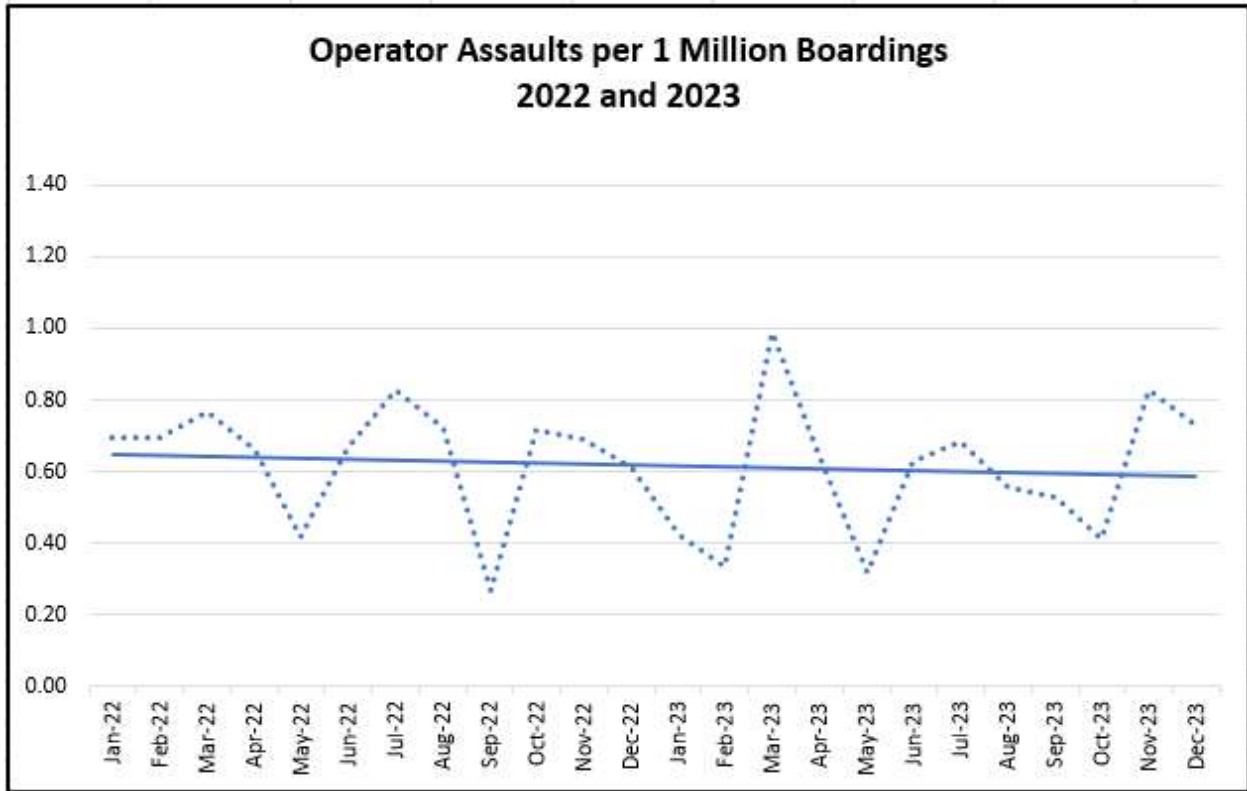
### Operator Safety

In December, operator assaults decreased by 15% compared to November 2023 (17 vs. 20). Using hands (punch/slap) and spitting on the operator were the top two methods of assault. Of the 17 assaults, nine were reported to have a bus barrier in use, five occurred outside of the barrier, and the remaining three did not provide details of bus barrier use. Of the reported assaults, two victims required medical transport.

When analyzing the total operator assaults in 2023 and 2022 in relation to ridership, the results show that assaults on operators per 1 million boardings decreased by 8.2% in 2023 vs. 2022.

Systemwide	2023	2022	% Change
Operator Assaults	168	164	2.4%
Ridership	284,905,030	255,253,370	11.6%
Operator Assaults per 1 Million Boardings	0.59	0.64	-8.2%





Assaults in December were slightly higher than the monthly average of 14 operator assaults in 2023 and higher than historical averages over the past six years, as shown in Figure A.

The methods of assaults that occurred in December are summarized in Figure B.

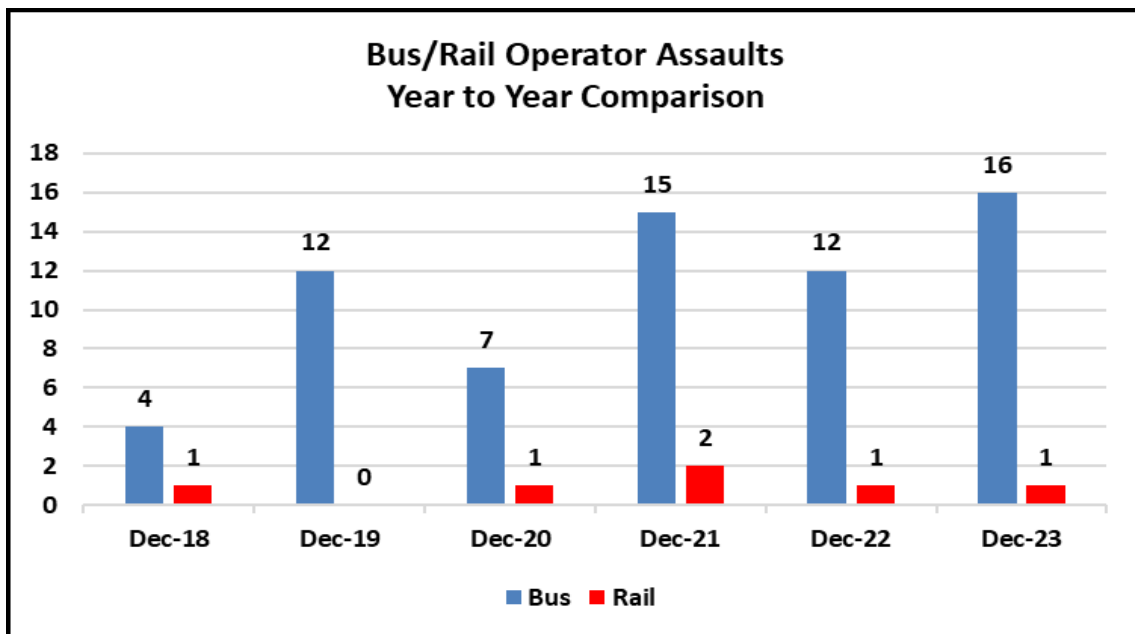


Figure A: Bus/Rail Operator Assaults Year-to-Year Comparison

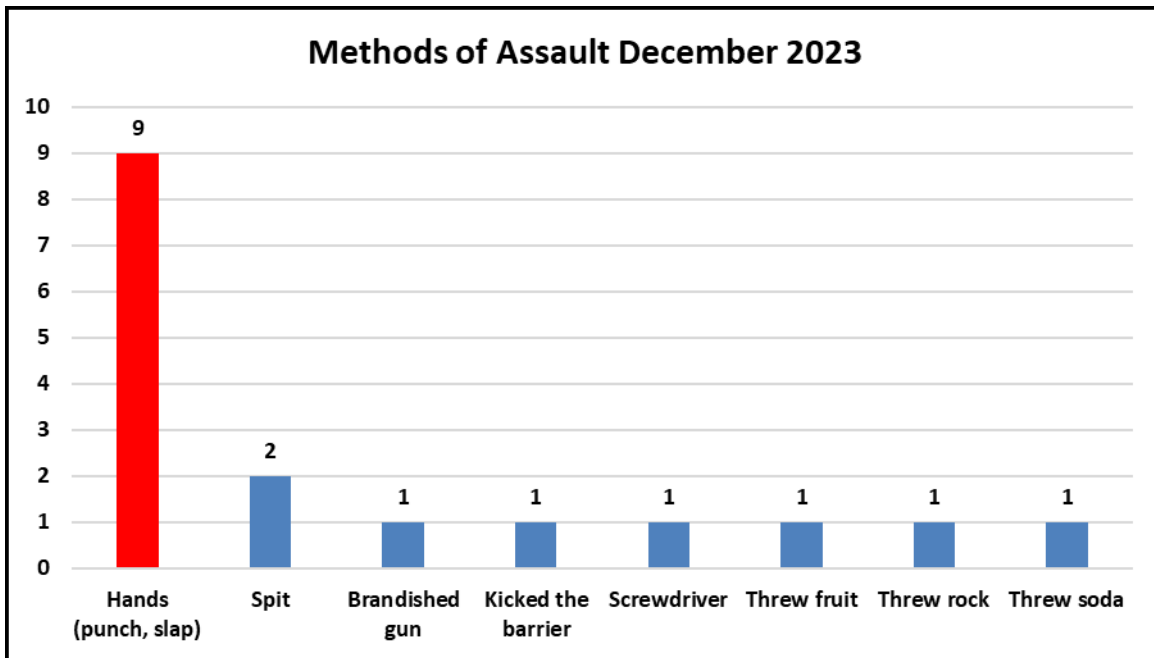


Figure B: Methods of Assault

To improve security and prevent operator assaults, staff are working on various strategies, including deploying Metro Transit Security Bus Riding Teams and law enforcement bus boardings, retrofitting bus barriers, providing de-escalation training, and participating in collaborative meetings with other Metro departments. Bus Riding Teams and law enforcement bus boardings increase uniformed presence across the bus system. Retrofitted bus barriers will offer bus operators more protection, and after gathering feedback from operators, a new glass prototype is being developed. De-escalation materials and training were made available in 2023 to better prepare Metro employees for different types of negative interactions and provide the fundamental skills to deal with those situations. In addition, through the Joint Labor Management Safety Committee (JLMSC) and Operations Safety Steering Committee (OSSC), Metro staff can discuss safety concerns and develop interventions and initiatives to enhance overall operator safety.

### *Bus Riding Teams*

Transit Security Bus Riding Teams continue to rotate across the top 10 bus lines with reported incidents of operator assaults and lines with newly reported incidents of operator assaults to enforce Metro’s Code of Conduct. In December, seven Transit Security Bus Riding Teams were deployed across the five service areas of Metro’s bus system. Three teams were deployed on the Day Shift and PM Shift, and one team was deployed on the Early Morning Shift (Owl Service). The following table illustrates the Bus Riding Team deployment for December and the number of trips.

TRANSIT SECURITY BUS RIDING TEAMS - DECEMBER 2023				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS <sup>2</sup>	VERBAL WARNINGS <sup>3</sup>
12/04/23 - 12/08/23	18, 207, 260	104	101	129
12/11/23 - 12/15/23	4, 207, 210	114	138	177
12/18/23 - 12/22/23	111, 164, 204, 207	94	117	130
12/25/23 - 12/29/23	164, 204, 207	77	91	55

<sup>1</sup> Combined number of trips taken by BRT on the referenced bus lines.

<sup>2</sup> Combined number of persons removed at the bus door for fare evasion.

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Two remaining Transit Security Bus Riding Teams are tentatively scheduled to be deployed by Spring 2024. The MTS teams are augmented with the support of law enforcement. For December, there were 11,325 bus boardings by LAPD officers and 8,976 bus boardings by LASD deputies.

In addition to Code of Conduct enforcement, TSOs provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist patrons in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Riding Teams can address.

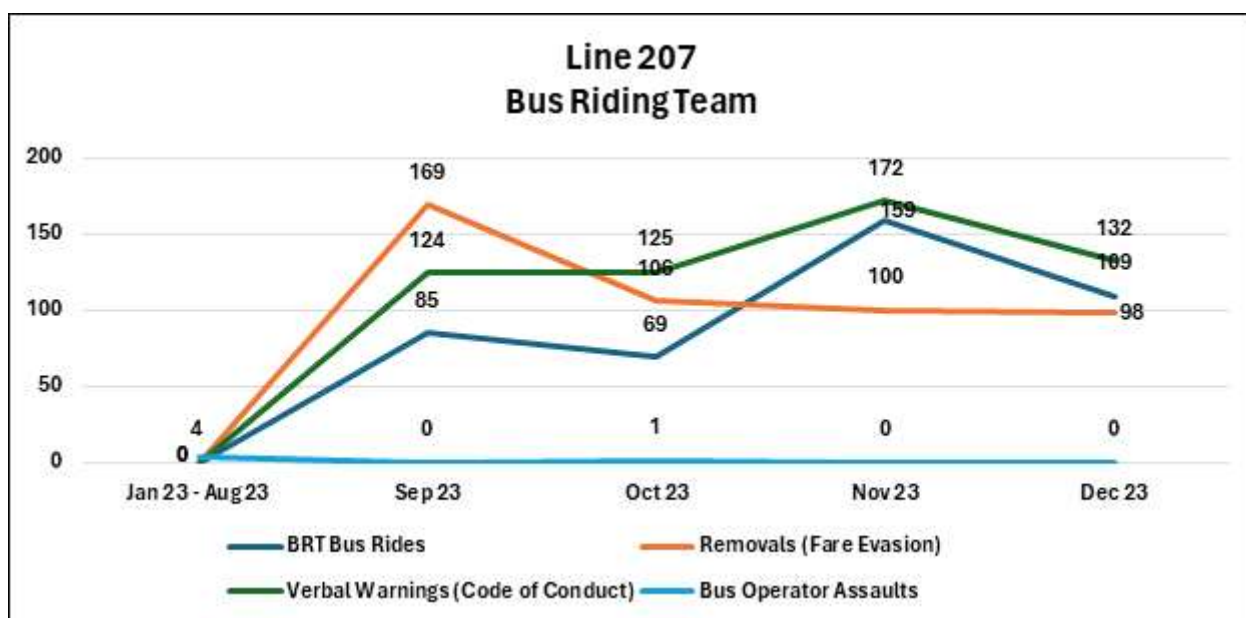
@metrolosangeles love Love LOVE the security presence this morning.  
It's a comforting feeling THANK YOU



## Line 207 Fixed Deployment

By July 2023, Line 207 (Western Av.) had documented six operator assaults, four of which were in a specific segment of the Line’s route. It was also identified as the top bus line for reported incidents of crime. To reduce operator assaults and crime, Line 207 was selected for a fixed Bus Riding Team deployment.

A Transit Security Bus Riding Team was deployed from September to December on Line 207, covering the segment of the Line’s route that reported the highest number of operator assaults (4 out of 6). During the fixed deployment, removals for fare evasion at the door decreased from 169 to 98 (-58%), and only one operator assault (-75%) occurred in the segment covered by the Bus Riding Team.



Staff will continue to review crime statistics and physical assault data to identify potential trends and patterns to inform deployment strategies to reduce crime on the bus system and help decrease and prevent bus operator assaults. In addition, staff engages with bus operators from all ten bus divisions at monthly RAP sessions to obtain feedback on lines and geographical areas where bus operators have safety concerns.

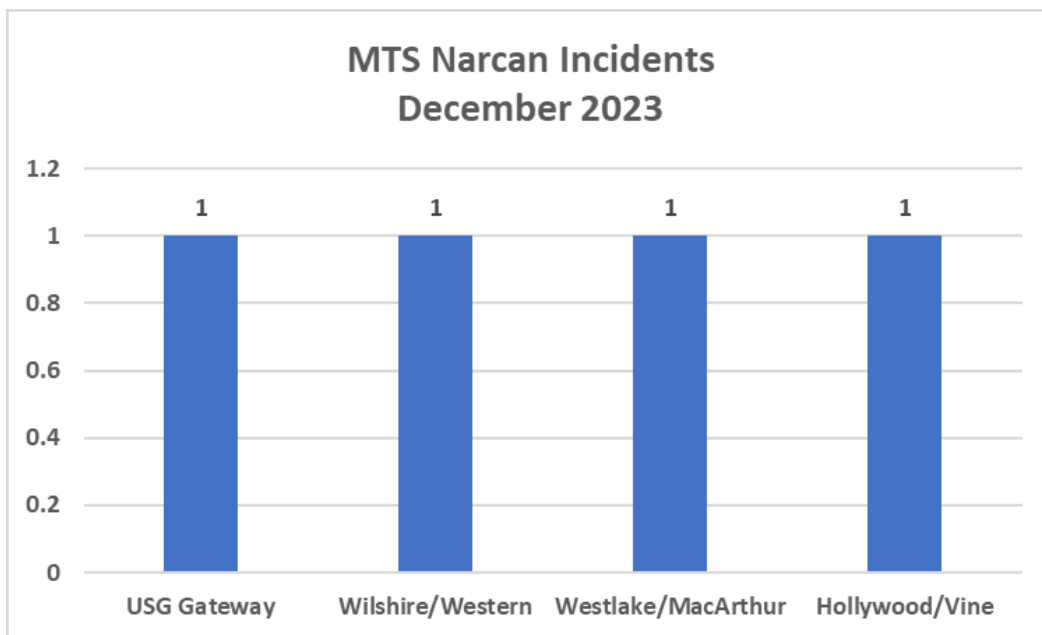
## ACTIVITIES

### Narcan Deployment

In 2023, Transit Security Officers and Transit Ambassadors were trained in administering Narcan. They are augmented by law enforcement officers who receive this training through their respective agencies.

During December, MTS reported four Narcan incidents. All the incidents resulted in the successful

revival of the individual experiencing symptoms of an overdose.



As for Metro Ambassadors, they reported **18 Narcan incidents**, with one fatality:

- (6) Incidents at WLMP Station
- (3) Incidents at 7<sup>th</sup> Street/Metro Center Station - 1 of 3 was a fatal incident
- (3) Incidents on a B Line Train
- (2) Incident on a E Line Train
- (2) Incidents at Willowbrook/Rosa Parks Station
- (1) Incident at North Hollywood Station
- (1) Incident at Wilshire/Vermont Station

In total, MTS and Ambassadors reported 22 incidents in December, which is a 22% increase compared to the 17 reported incidents in November. This increase could be attributed to the holiday season, which can be a trigger for individuals struggling with substance abuse.

### Public Facing Dashboard Update

SSLE and ITS conducted their Project Kickoff meeting with the external vendor project team to establish objectives and a project approach. The methodology and approach consist of:

1. Refining Requirements & Sprint Planning
2. Project Buildout, Iterations, and Testing

3. Customer Experience Office Review
4. User Acceptance Testing
5. Training and Communication
6. Production Cutover and Delivery

The current scope period of performance for delivery is two to six months. SSLE will continue to update the Committee on the progress and timeline of delivery.

## **Emergency Management Update**

### *Emergency Training and Exercises*

Exercise 20 of 20 for the calendar year 2023 was conducted on Tuesday, December 14, 2023, in response to a management request from a train vs. vehicle incident on September 28, 2023, in Pasadena. The primary goal was for all participants to better understand how Metro and first responders can meet objectives while minimizing compromise, balancing life, safety, and security, and minimizing disruption to service. There was good participation and discovery during the Tabletop Exercise (TTX). Several details of how participating agencies respond to this type of incident were new and enlightening information, increasing awareness for both Metro personnel and first responder agencies. Although the response to the September 28 incident was good, communication and coordination can be further improved. A total of 42 participants included Pasadena PD, Pasadena FD, LASD, Metro RTOS/Rail Instruction, ROC, Division 11 and 24 Management, MOW (TP and Signals), and the Emergency Management Department (EMD). A date for a follow-up Full-Scale Exercise is tentatively earmarked for the first quarter of 2024.



On December 7, EMD coordinated a bus familiarization training for LAPD, SWAT, and HazMat Teams at Metro's Division 4 to increase their awareness and knowledge of how to safely respond to criminal incidents on Metro buses.

On December 20, EMD coordinated rail training for the LAPD Bomb Squad and K-9 Teams at Division 21 in preparation for their annual K-9 transit certification.

In 2023, EMD conducted training and exercises with over 24 local, state, and federal response agencies to increase their knowledge and ability to respond safely to our system and better protect our front-line staff. In addition to engaging with 24 response agencies, EMD exercised and trained with over 665 participants, including Metro personnel and first responders regionwide.

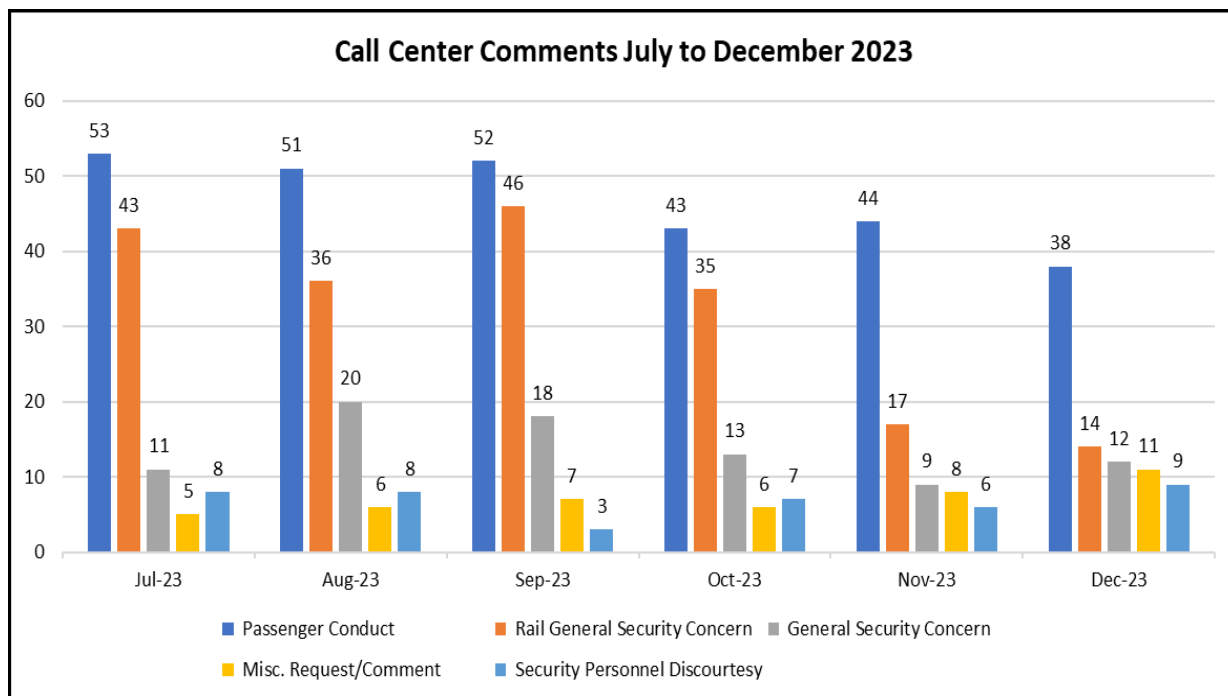
## **CUSTOMER COMMENTS**

The main concern in December was the El Segundo Station on the C Line with posts related to graffiti, broken escalators, and other Facilities/Infrastructure concerns. SSLE will provide this information to Facilities Maintenance and Facilities Contract Maintenance and highlight this station within the Security Operations Center to ensure additional activity visibility.

## **Call Center Comments**

From November to December, customer comments related to *Passenger Conduct* decreased from 44 to 38. Customer comments related to *Rail General Security Concern* decreased from November

to December from 17 to 14. For customer comments related to *General Security Concern*, there was an increase from November to December from 9 to 12. Examples of some of these comments are riders complaining about individuals smoking on the train, drinking alcoholic beverages, and playing loud music. SSLE will continue highlighting top themes from comments submitted to the Call Center and collaborate with its public safety partners to address them as part of the Multi-layered Planned Deployment.



### Transit Watch (TW) App

Transit Watch App reports related to safety and criminal elements for December totaled 2,264, an increase of 6.9% compared to November. The Security Operations Center’s Security Control Specialists (SCS) response time, based on initial reporting, has decreased by 6.4% from November (0.77 minutes) to December (0.57 minutes). By comparison, in FY23, the average response time was 4.9 minutes, exceeding that fiscal year’s target of 4 minutes. For FY24, SSLE established a target response time of 2 minutes to ensure a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system. The reported number for December exceeded the target goal and demonstrates Metro’s commitment to providing excellent customer service and timely security resources to keep patrons and employees safe.

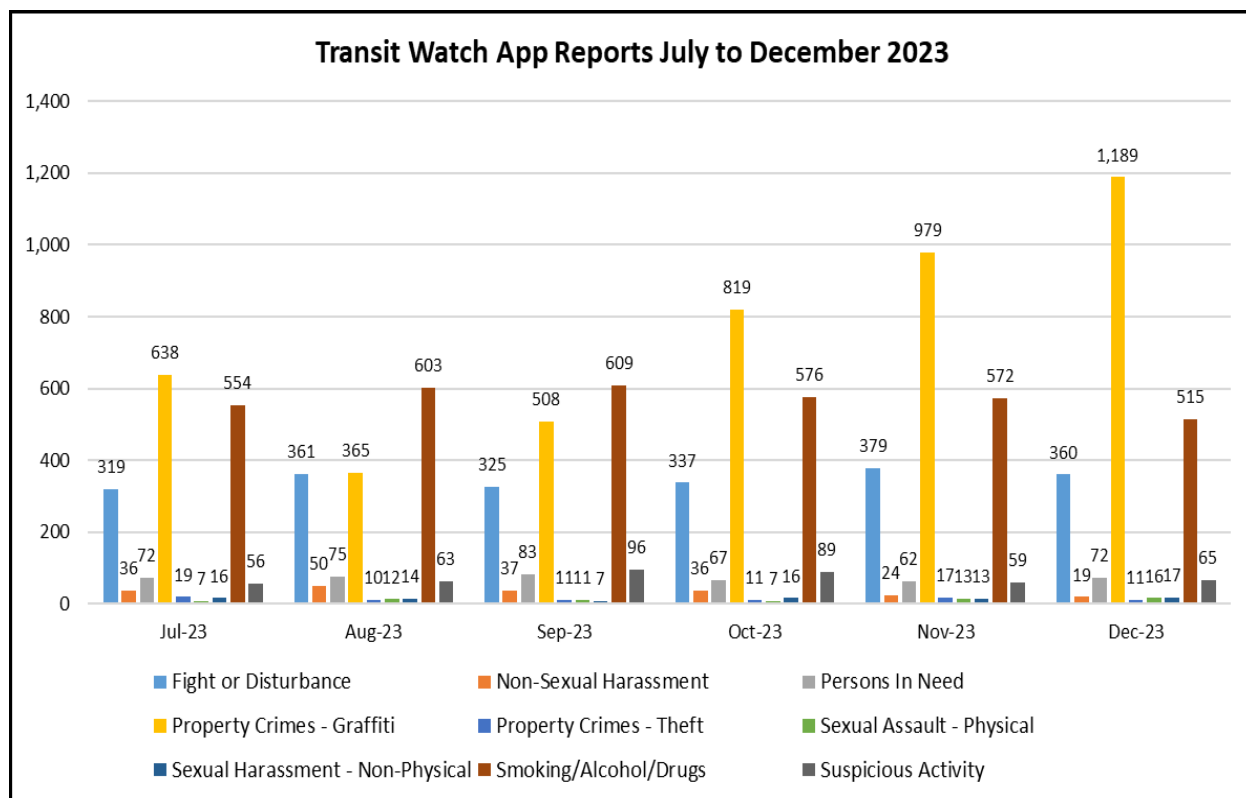
Of the incident types reported through the Transit Watch application, graffiti, sexual harassment-non-physical, and sexual assault-physical saw the highest increases in reporting from November to December. Graffiti incidents reported in December were 1,189 vs. 979 in November (a 21.5% increase). Of the 1,189 graffiti incidents captured, Ambassadors reported 69% (817) of these occurrences. The number of sexual harassment-non-physical reports submitted in December was 17 vs. 13 in November (a 30.8% increase). Sexual assault-physical reports submitted in December were



16 vs. 13 in November (a 23.1% increase). In December, SSLE utilized the weekly meetings between members of the Multi-layer Planned Deployment to discuss observed increases in security incidents, which included sexual assault and harassment. Sexual assault incidents have been addressed by law enforcement in the form of arrests. Still, SSLE is also exploring best practices such as messaging/awareness campaigns, education, and video analytics to address both sexual assault and harassment systemwide.

The top three locations reporting sexual assault-physical incidents in December were Union Station (3), Pershing Square Station (2), and Wilshire/Western Station (2). For graffiti incidents, the top three locations were Pico Station (52), Vermont/Santa Monica Station (46), and Willowbrook/Rosa Parks Station (26). Sexual harassment-non-physical incidents were reported sporadically across different stations, with no station reporting more than one incident.

In December, Transit Watch reports highlighted increased property crime and cleanliness issues along the A, C, and E lines. However, through information sharing within the Multi-layered Planned Deployment, it was quickly assessed that these issues were due to increased ridership due to holiday travel and sporting events. These observations resulted in increased patrols at stations with the highest observations. The strategies developed as a result of Transit Watch reporting have led to an 8.8% decline in fights/disturbances, non-sexual harassment, theft, and smoking/alcohol/drugs.



**METRO AMBASSADOR PROGRAM UPDATE**

A Metro Ambassador's role is to improve the perception of safety by providing support to riders, connecting riders to resources, and reporting incidents or maintenance needs. Metro Ambassadors were deployed on the A Line, B Line, C Line, D Line, G Line, K Line, and J Line and bus lines 210, 40, 20, and 720.

*New G Line Deployment:* As of Friday, 12/22/2023, we have scheduled 12 Metro Ambassadors a day to support customers on the G Line, assisting customers from North Hollywood to Chatsworth.

### **By the numbers**

For the month of **December 2023**, Metro Ambassadors conducted 63,605 customer interactions and reported the following:

- 1,871 Cleanliness Issues
- 706 Graffiti Incidents
- 343 Elevator and Escalator Problems
- 259 Safety Issues

### **EQUITY PLATFORM**

Metro continues to take a cross-disciplinary approach to address the system's various safety needs. Using a multi-layered public safety model, the agency recognizes the need to use a multitude of strategies and resources, including a humane approach to supporting vulnerable and unhoused riders, responding to customer concerns, and improving cleanliness and security to better protect riders and Metro employees on the system. Operator safety remains a top priority, and as much of Metro's ridership is on buses, SSLE is increasing its presence on the buses by deploying Metro Transit Security Bus Riding Teams. Direct feedback is obtained by staff at monthly operator RAP sessions to make informed decisions for each deployment. In addition, as EFCs are a critical point of consideration to ensure security resources are equitably distributed systemwide, Metro Ambassadors were recently deployed on the G Line.

### **NEXT STEPS**

SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

### **ATTACHMENTS**

Attachment A - Part 1 Crimes per 1 Million Boardings 2022 vs. 2023

Attachment B - Board Motion 36.1

Attachment C - Arrests by Race & Ethnicity December 2023

Attachment D - Total Crime Summary December 2023

Attachment E - Systemwide Law Enforcement Overview December 2023

Attachment F - MTA Supporting Data December 2023

Attachment G - Bus & Rail Operator Assaults December 2023

Attachment H - Sexual Harassment Crimes December 2023

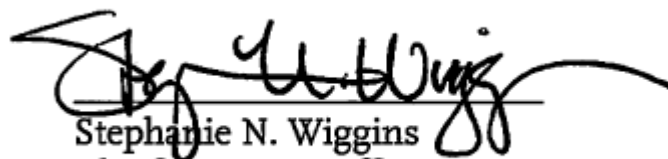
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Stephanie N. Wiggins  
Chief Executive Officer



**Metro**

## SYSTEM SECURITY & LAW ENFORCEMENT

### Attachment A

<b>Systemwide</b>	<b>2023</b>	<b>2022</b>	<b>% Change</b>
Part 1 Crimes	1,514	1,435	5.5%
Ridership	284,905,030	255,253,370	11.6%
Part 1 Crimes per 1 Million Boardings	5.31	5.62	-5.5%

<b>Systemwide</b>	<b>Jan-23</b>	<b>Jan-22</b>	<b>% Change</b>
Part 1 Crimes	117	100	17.0%
Ridership	21,234,326	18,766,760	13.1%
Part 1 Crimes per 1 Million Boardings	5.51	5.33	3.4%

<b>Systemwide</b>	<b>Feb-23</b>	<b>Feb-22</b>	<b>% Change</b>
Part 1 Crimes	129	116	11.2%
Ridership	21,047,072	18,714,368	12.5%
Part 1 Crimes per 1 Million Boardings	6.13	6.20	-1.1%

<b>Systemwide</b>	<b>Mar-23</b>	<b>Mar-22</b>	<b>% Change</b>
Part 1 Crimes	130	158	-17.7%
Ridership	23,202,121	22,146,136	4.8%
Part 1 Crimes per 1 Million Boardings	5.60	7.13	-21.5%

<b>Systemwide</b>	<b>Apr-23</b>	<b>Apr-22</b>	<b>% Change</b>
Part 1 Crimes	137	138	-0.7%
Ridership	23,412,400	21,224,360	10.3%
Part 1 Crimes per 1 Million Boardings	5.85	6.50	-10.0%

<b>Systemwide</b>	<b>May-23</b>	<b>May-22</b>	<b>% Change</b>
Part 1 Crimes	115	114	0.9%
Ridership	24,941,553	21,548,571	15.7%
Part 1 Crimes per 1 Million Boardings	4.61	5.29	-12.8%

<b>Systemwide</b>	<b>Jun-23</b>	<b>Jun-22</b>	<b>% Change</b>
Part 1 Crimes	160	132	21.2%
Ridership	23,824,620	21,031,952	13.3%
Part 1 Crimes per 1 Million Boardings	6.72	6.28	7.0%

<b>Systemwide</b>	<b>Jul-23</b>	<b>Jul-22</b>	<b>% Change</b>
Part 1 Crimes	128	123	4.1%
Ridership	23,337,404	20,508,580	13.8%
Part 1 Crimes per 1 Million Boardings	5.48	6.00	-8.5%

<b>Systemwide</b>	<b>Aug-23</b>	<b>Aug-22</b>	<b>% Change</b>
Part 1 Crimes	141	108	30.6%
Ridership	25,124,083	22,201,130	13.2%
Part 1 Crimes per 1 Million Boardings	5.61	4.86	15.4%

<b>Systemwide</b>	<b>Sep-23</b>	<b>Sep-22</b>	<b>% Change</b>
Part 1 Crimes	117	104	12.5%
Ridership	24,671,730	22,380,399	10.2%
Part 1 Crimes per 1 Million Boardings	4.74	4.65	2.1%

<b>Systemwide</b>	<b>Oct-23</b>	<b>Oct-22</b>	<b>% Change</b>
Part 1 Crimes	110	115	-4.3%
Ridership	26,528,697	23,759,202	11.7%
Part 1 Crimes per 1 Million Boardings	4.15	4.84	-14.3%

<b>Systemwide</b>	<b>Nov-23</b>	<b>Nov-22</b>	<b>% Change</b>
Part 1 Crimes	115	124	-7.3%
Ridership	24,218,275	21,759,811	11.3%
Part 1 Crimes per 1 Million Boardings	4.75	5.70	-16.7%

<b>Systemwide</b>	<b>Dec-23</b>	<b>Dec-22</b>	<b>% Change</b>
Part 1 Crimes	115	103	11.7%
Ridership	23,362,749	21,212,101	10.1%
Part 1 Crimes per 1 Million Boardings	4.92	4.86	1.4%

Metro

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA



## Board Report

**File #:** 2023-0226, **File Type:** Motion / Motion Response

**Agenda Number:** 36.1

### REGULAR BOARD MEETING MARCH 23, 2023

#### Motion by:

#### **DIRECTORS NAJARIAN, BARGER, SOLIS, BUTTS, DUTRA, AND HORVATH**

#### Motion Related to Item 36 Monthly Update on Public Safety

Since the pandemic began in March 2020, overall crime has risen on our system. While bus ridership has almost recovered to pre-pandemic levels, it has plummeted on our rail system hovering at just under 50% with some lines at an anemic 30%. When analyzing crime data by rail line and bus lines, reported crime has risen exponentially on the B/D (Red/Purple) lines. Most troubling on these lines is the meteoric rise in reported crimes against society, such as illicit drug use and sales including on our plazas, rail platforms and ancillary areas. If we are to make our system safe for all our customers and bring back riders, we must improve our ability to address these issues and ensure our riders feel safe.

Over the past several years, Metro has implemented several non-law enforcement initiatives to reimagine public safety and security on our system. From deploying Homeless Outreach Teams and Transit Ambassadors to connect people using the system with appropriate information, to implementing design-driven interventions to address persistent illicit activity on our system and infrastructure. All these initiatives demonstrate Metro's commitment to the safety of Metro riders and employees.

Most recently, Metro launched the 30-day pilot Drug-Free Metro Campaign along the B/D lines. Staff has reported that there have already been measurable improvements along the system and therefore the customer experience. In the pilot's second week, Metro observed a 21 percent decrease in Transit Watch Reports related to incidents of smoking, alcohol consumption, and drug use. By week three there was an additional 50 percent reduction in the reported activity. Moreover, the Drug-Free Metro Campaign has resulted in a 10 percent decrease in the total number of customer complaints across the system during the 4-week surge period. As a first step, we should extend this pilot.

However, to address this crisis comprehensively and allocate resources where they are most needed, it is critical that we identify those rail stations most acutely impacted by crime "hot spots" and deploy transit Security Officers (TSOs), our Ambassadors, who will take appropriate actions, including our Respect the Ride program, and work with the Drug-Free Metro Campaign team and explore working with homeless supportive services and substance abuse intervention organizations.

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Moreover, as an agency we should evaluate environmental design and Infrastructure interventions for our bus stops, stations, including platforms, plazas, and ancillary areas, that improve safety and the overall customer experience.

**SUBJECT: MOTION RELATED TO ITEM 36 MONTHLY UPDATE ON PUBLIC SAFETY**

**RECOMMENDATION**

APPROVE Motion by Directors Najarian, Barger, Solis, Butts, Dutra, and Horvath that the Board direct the CEO to:

- A. Extend the pilot Drug-Free Metro Campaign on the B/D lines an additional 90 days;
- B. Deploy TSOs and Ambassadors to B/D station "hot spots" most acutely impacted by the increase in reported crime and take appropriate actions including applying the code of conduct and Respect the Ride program, as well as working with the Substance Abuse/Safety Campaign;
- C. Coordinate with the Los Angeles County Departments of Public Health and Mental Health to make substance abuse prevention and treatment resources available to the riding public as part of the pilot campaign;
- D. Evaluate current staffing to determine if additional internal resources should be allocated to supplement the pilot campaign and expand our TSO and Ambassador programs;
- E. Report back monthly with observations and outcomes of the above actions beginning in April 2023; and
- F. Report back in 90 days on environmental design and infrastructure intervention options for our bus stops, stations, including platforms, plazas, and ancillary areas, that improve safety and the overall customer experience.

**DUPONT-WALKER AMENDMENT:**

WE FURTHER DIRECT THE CEO TO:

Report back in 90 days with a status update on the specific environmental interventions being implemented at Westlake/MacArthur Park station including the installation of "paddle style" fare gates. Report on how upgraded fares gate infrastructure can be scaled to include additional B and D Line stations.

**BUTTS AMENDMENT:** Include in the monthly report back: deployment information that includes the number of boardings that are accomplished by ambassadors and contract services; provide information about the time people spend on the system; juxtaposed against the number of hours that are spent on people in cars, we need to know the breakdown of where law enforcement resources are deployed.



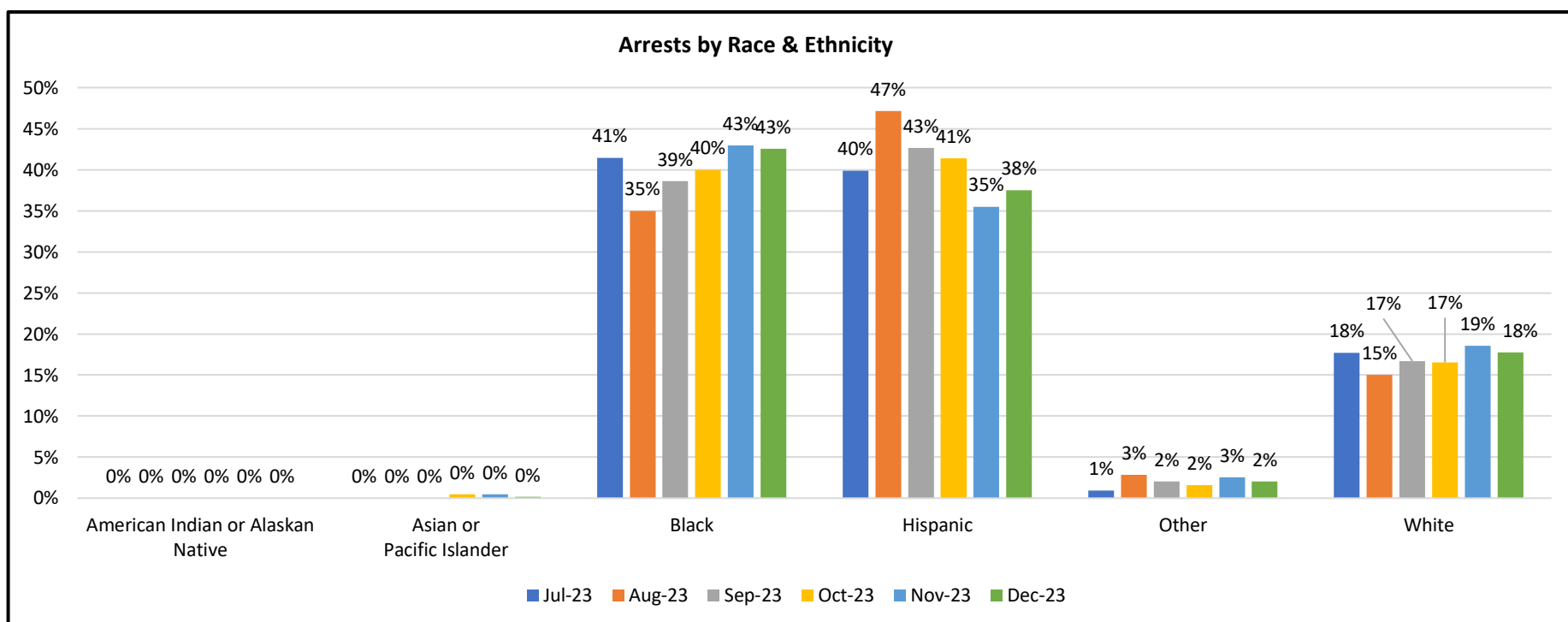
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment C

Arrests December 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>Systemwide - Arrests</b>	0	0	0	1	29	223	27	195	1	11	16	89	592
<b>Total</b>	<b>0</b>		<b>1</b>		<b>252</b>		<b>222</b>		<b>12</b>		<b>105</b>		<b>592</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.17%</b>		<b>42.57%</b>		<b>37.50%</b>		<b>2.03%</b>		<b>17.74%</b>		<b>100.00%</b>

Arrests December 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>Bus Systemwide (includes G &amp; J Lines)</b>	0	0	0	0	3	11	1	27	0	1	0	6	49
<b>Rail Systemwide</b>	0	0	0	1	25	209	26	166	1	10	16	83	537
<b>Union Station and 7th &amp; Metro Station</b>	0	0	0	0	1	3	0	2	0	0	0	0	6
<b>Total</b>	<b>0</b>		<b>1</b>		<b>252</b>		<b>222</b>		<b>12</b>		<b>105</b>		<b>592</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.17%</b>		<b>42.57%</b>		<b>37.50%</b>		<b>2.03%</b>		<b>17.74%</b>		<b>100.00%</b>

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) December 2023	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>A Line (Blue)</b>	0	0	0	0	4	35	9	40	1	5	4	14	112
<b>B Line (Red)</b>	0	0	0	1	17	146	14	94	0	4	10	62	348
<b>C Line (Green)</b>	0	0	0	0	0	6	2	16	0	0	1	4	29
<b>D Line (Purple)</b>	0	0	0	0	1	5	0	1	0	1	0	1	9
<b>E Line (Expo)</b>	0	0	0	0	3	13	1	4	0	0	1	2	24
<b>Bus - G Line (Orange)</b>	0	0	0	0	2	2	0	4	0	0	0	3	11
<b>Bus - J Line (Silver)</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>K Line</b>	0	0	0	0	0	4	0	11	0	0	0	0	15
<b>Union Station</b>	0	0	0	0	1	2	0	2	0	0	0	0	5
<b>7th &amp; Metro Station</b>	0	0	0	0	0	1	0	0	0	0	0	0	1
<b>Bus Systemwide (excludes G &amp; J Lines)</b>	0	0	0	0	1	9	1	23	0	1	0	3	38
<b>Total</b>	<b>0</b>		<b>1</b>		<b>252</b>		<b>222</b>		<b>12</b>		<b>105</b>		<b>592</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.17%</b>		<b>42.57%</b>		<b>37.50%</b>		<b>2.03%</b>		<b>17.74%</b>		<b>100.00%</b>







# SYSTEM SECURITY & LAW ENFORCEMENT

Attachment D

## Total Crime Summary - December 2023

**Part 1 Crimes 5-Year Trend - Systemwide**

January - December	2019	2020	2021	2022	2023
<b>Part 1 Crimes</b>					
Agg Assault	274	269	412	478	536
Arson	1	5	9	6	0
Bike Theft	72	50	44	44	25
Burglary	8	9	16	13	16
Homicide	1	3	5	6	6
Larceny	743	383	388	510	481
Motor Vehicle Theft	22	19	13	17	43
Rape	9	9	14	12	13
Robbery	287	219	257	349	394
<b>Totals</b>	<b>1,417</b>	<b>966</b>	<b>1,158</b>	<b>1,435</b>	<b>1,514</b>

**Part 1 Crimes 5-Year Trend December only - Systemwide**

	Dec-19	Dec-20	Dec-21	Dec-22	Dec-23
<b>Part 1 Crimes</b>					
Agg Assault	31	21	33	32	40
Arson	0	0	1	0	0
Bike Theft	2	4	6	1	0
Burglary	1	1	0	1	3
Homicide	0	0	0	0	2
Larceny	54	25	31	36	36
Motor Vehicle Theft	3	2	2	1	2
Rape	0	1	0	1	0
Robbery	18	20	41	31	32
<b>Totals</b>	<b>109</b>	<b>74</b>	<b>114</b>	<b>103</b>	<b>115</b>

**Part 1 Crimes 5-Year Trend - Rail**

January - December	2019	2020	2021	2022	2023
<b>Part 1 Crimes</b>					
Agg Assault	156	174	264	310	356
Arson	1	5	9	5	0
Bike Theft	49	33	26	29	13
Burglary	8	8	15	10	14
Homicide	0	3	5	5	6
Larceny	463	284	292	360	357
Motor Vehicle Theft	20	17	9	10	40
Rape	9	9	13	11	13
Robbery	173	165	190	267	269
<b>Totals</b>	<b>879</b>	<b>698</b>	<b>823</b>	<b>1,007</b>	<b>1,068</b>

**Part 1 Crimes 5-Year Trend December only - Rail**

	Dec-19	Dec-20	Dec-21	Dec-22	Dec-23
<b>Part 1 Crimes</b>					
Agg Assault	20	12	20	18	29
Arson	0	0	1	0	0
Bike Theft	1	2	5	1	0
Burglary	1	1	0	1	2
Homicide	0	0	0	0	2
Larceny	36	19	24	28	29
Motor Vehicle Theft	2	2	2	1	2
Rape	0	1	0	1	0
Robbery	10	11	36	25	19
<b>Totals</b>	<b>70</b>	<b>48</b>	<b>88</b>	<b>75</b>	<b>83</b>

**Part 1 Crimes 5-Year Trend - Bus**

January - December	2019	2020	2021	2022	2023
<b>Part 1 Crimes</b>					
Agg Assault	118	95	148	168	180
Arson	0	0	0	1	0
Bike Theft	23	17	18	15	12
Burglary	0	1	1	3	2
Homicide	1	0	0	1	0
Larceny	280	99	96	150	124
Motor Vehicle Theft	2	2	4	7	3
Rape	0	0	1	1	0
Robbery	114	54	67	82	125
<b>Totals</b>	<b>538</b>	<b>268</b>	<b>335</b>	<b>428</b>	<b>446</b>

**Part 1 Crimes 5-Year Trend December only - Bus**

	Dec-19	Dec-20	Dec-21	Dec-22	Dec-23
<b>Part 1 Crimes</b>					
Agg Assault	11	9	13	14	11
Arson	0	0	0	0	0
Bike Theft	1	2	1	0	0
Burglary	0	0	0	0	1
Homicide	0	0	0	0	0
Larceny	18	6	7	8	7
Motor Vehicle Theft	1	0	0	0	0
Rape	0	0	0	0	0
Robbery	8	9	5	6	13
<b>Totals</b>	<b>39</b>	<b>26</b>	<b>26</b>	<b>28</b>	<b>32</b>

**Part 2 Crimes 5-Year Trend - Systemwide**

January - December	2019	2020	2021	2022	2023
<b>Part 2 Crimes</b>					
Battery	906	715	839	996	1,171
Narcotics	219	81	148	155	568
Sex Offenses	121	81	100	102	115
Trespassing	120	85	92	126	1,635
Vandalism	149	213	286	286	184
Weapons	52	33	45	56	128
<b>Totals</b>	<b>1,567</b>	<b>1,208</b>	<b>1,510</b>	<b>1,721</b>	<b>3,801</b>

**Part 2 Crimes 5-Year Trend December only - Systemwide**

	Dec-19	Dec-20	Dec-21	Dec-22	Dec-23
<b>Part 2 Crimes</b>					
Battery	67	43	86	74	94
Narcotics	27	8	7	22	60
Sex Offenses	5	4	9	9	7
Trespassing	18	5	6	18	318
Vandalism	8	22	13	15	13
Weapons	3	3	2	8	17
<b>Totals</b>	<b>128</b>	<b>85</b>	<b>123</b>	<b>146</b>	<b>509</b>

**Part 2 Crimes 5-Year Trend - Rail**

January - December	2019	2020	2021	2022	2023
<b>Part 2 Crimes</b>					
Battery	511	422	479	568	737
Narcotics	131	37	53	71	444
Sex Offenses	70	59	73	71	68
Trespassing	113	77	84	111	1,615
Vandalism	84	126	181	198	96
Weapons	39	22	24	33	94
<b>Totals</b>	<b>948</b>	<b>743</b>	<b>894</b>	<b>1,052</b>	<b>3,054</b>

**Part 2 Crimes 5-Year Trend December only - Rail**

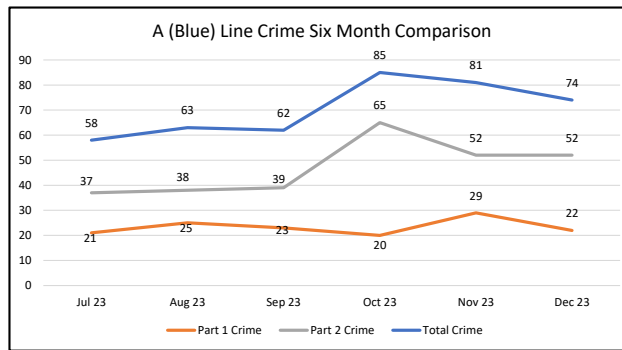
	Dec-19	Dec-20	Dec-21	Dec-22	Dec-23
<b>Part 2 Crimes</b>					
Battery	38	24	48	48	58
Narcotics	18	2	4	10	51
Sex Offenses	5	3	8	7	3
Trespassing	18	5	6	14	318
Vandalism	3	16	10	10	6
Weapons	1	1	1	5	10
<b>Totals</b>	<b>83</b>	<b>51</b>	<b>77</b>	<b>94</b>	<b>446</b>

**Part 2 Crimes 5-Year Trend - Bus**

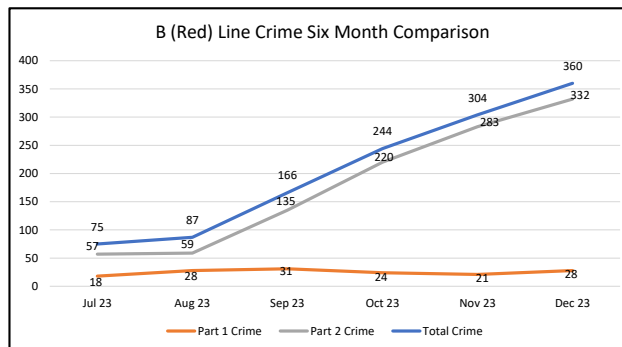
January - December	2019	2020	2021	2022	2023
<b>Part 2 Crimes</b>					
Battery	395	293	360	428	434
Narcotics	88	44	95	84	124
Sex Offenses	51	22	27	31	47
Trespassing	7	8	8	15	20
Vandalism	65	87	105	88	88
Weapons	13	11	21	23	34
<b>Totals</b>	<b>619</b>	<b>465</b>	<b>616</b>	<b>669</b>	<b>747</b>

**Part 2 Crimes 5-Year Trend December only - Bus**

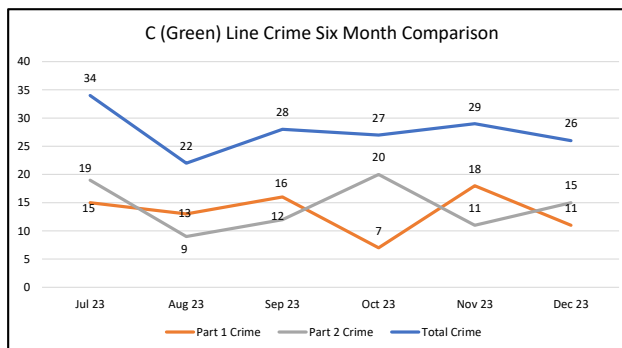
	Dec-19	Dec-20	Dec-21	Dec-22	Dec-23
<b>Part 2 Crimes</b>					
Battery	29	19	38	26	36
Narcotics	9	6	3	12	9
Sex Offenses	0	1	1	2	4
Trespassing	0	0	0	4	0
Vandalism	5	6	3	5	7
Weapons	2	2	1	3	7
<b>Totals</b>	<b>45</b>	<b>34</b>	<b>46</b>	<b>52</b>	<b>63</b>



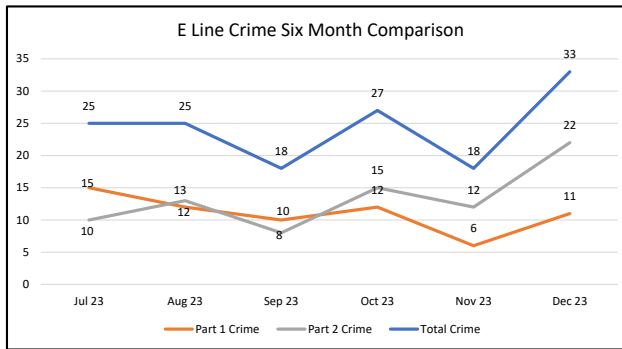
In December, the A (Blue) Line saw a 8.6% decrease in total crime compared to the previous month (74 vs 81). Part 1 crimes decreased by 24% (22 vs 29) which was a result of decreases in robberies (2 vs 13) and bike thefts (0 vs 2). Part 2 crimes remained unchanged (52 vs 52) mainly due to decreases in batteries (11 vs 15), vandalism (1 vs 3), and weapons arrests (2 vs 5), and increases in narcotics (8 vs 3) and trespassing arrests (29 vs 25).



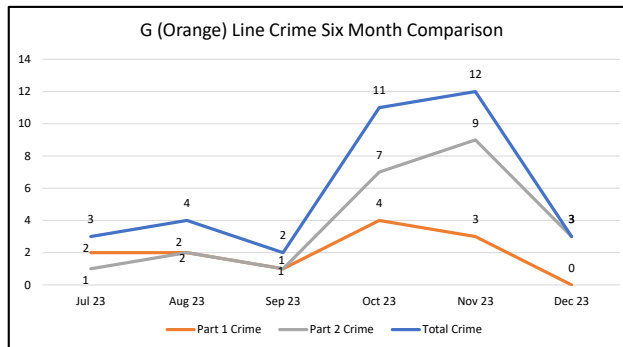
In December, the B (Red) Line saw a 18.4% increase in total crime compared to the previous month (360 vs 304). Part 1 crimes increased by 33% (28 vs 21) as a result of increases in aggravated assaults (13 vs 9), robberies (8 vs 5), and larcenies (7 vs 6). Part 2 crimes increased by 17.3% (332 vs 283). This was due to increases in trespassing (266 vs 211) and batteries (25 vs 22).



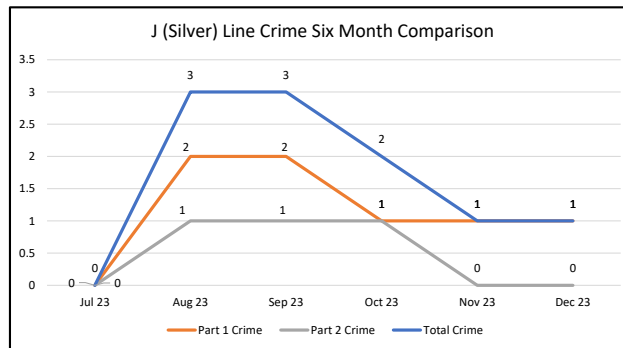
In December, the C (Green) Line saw a 10.3% decrease (26 vs 29) in total crime compared to the previous month. Part 1 crimes decreased by 39% (11 vs 18) as a result of decreases in larcenies (4 vs 9), bike thefts (0 vs 1), and robberies (3 vs 4). Part 2 crimes increased by 36% (15 vs 11). This was a result of increases in narcotics (5 vs 3) and trespassing arrests (7 vs 1), while also experiencing decreases in batteries (2 vs 3) and vandalism (0 vs 3).



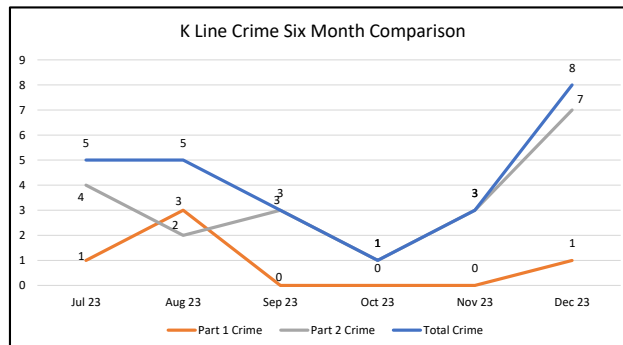
In December, the E Line saw an 83% increase (33 vs 18) in total crime compared to the previous month. Part 1 crimes increased from 6 to 11 crimes as a result of increases in larcenies (3 vs 1) and robberies (6 vs 2). Part 2 crimes increased by 83% (22 vs 12) due to increases in batteries (8 vs 4), vandalism (1 vs 0), narcotics (2 vs 1), and trespassing arrests (11 vs 6).



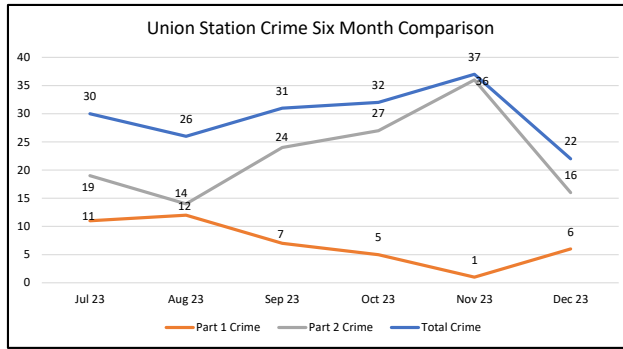
In December, the G (Orange) Line saw a decrease in crime of 75% (3 vs 12) from the previous month. Part 1 crimes decreased from 3 to 0 due to decreases in aggravated assaults (0 vs 1) and robberies (0 vs 2). Part 2 crimes decreased by 67% due to decreases in narcotics arrests, vandalism, and weapons arrests.



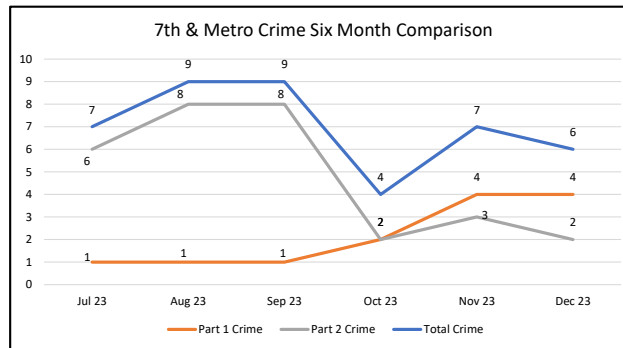
In December, crime on the J (Silver) Line remained unchanged (1 vs 1) from the previous month. There was one aggravated assault on the line during the month.



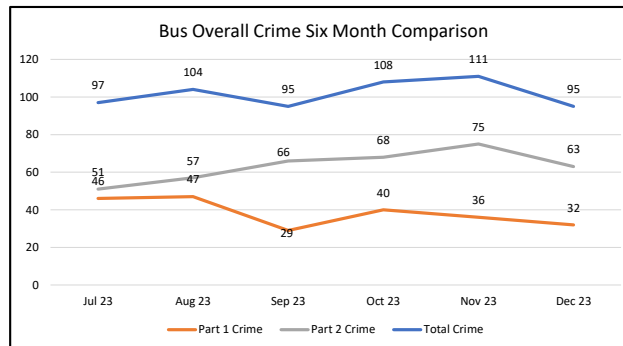
In December, crime on the K Line increased by 167% (8 vs 3) from the previous month. There was one Part 1 crime (one homicide) and seven Part 2 crimes. There were increases in narcotics arrests (4 vs 0) and weapons arrests (1 vs 0).



In December, crime at Union Station decreased by 41% (22 vs 37). Part 1 crimes increased from 1 to 6 as a result of increases in larcenies (5 vs 1) and aggravated assaults (1 vs 0). Part 2 crimes decreased by 56% (16 vs 36) which was due to an 87% decrease in trespassing arrests (3 vs 23).



In December, crime at 7th & Metro station decreased by 14% (6 vs 7). Part 1 crimes remained unchanged with 4 incidents due to 3 larcenies and 1 aggravated assault. Part 2 crimes decreased by 33% (2 vs 3). This was due to an increase in batteries (2 vs 1) while experiencing a decrease in trespassing (0 vs 1) and weapons arrests (0 vs 1).

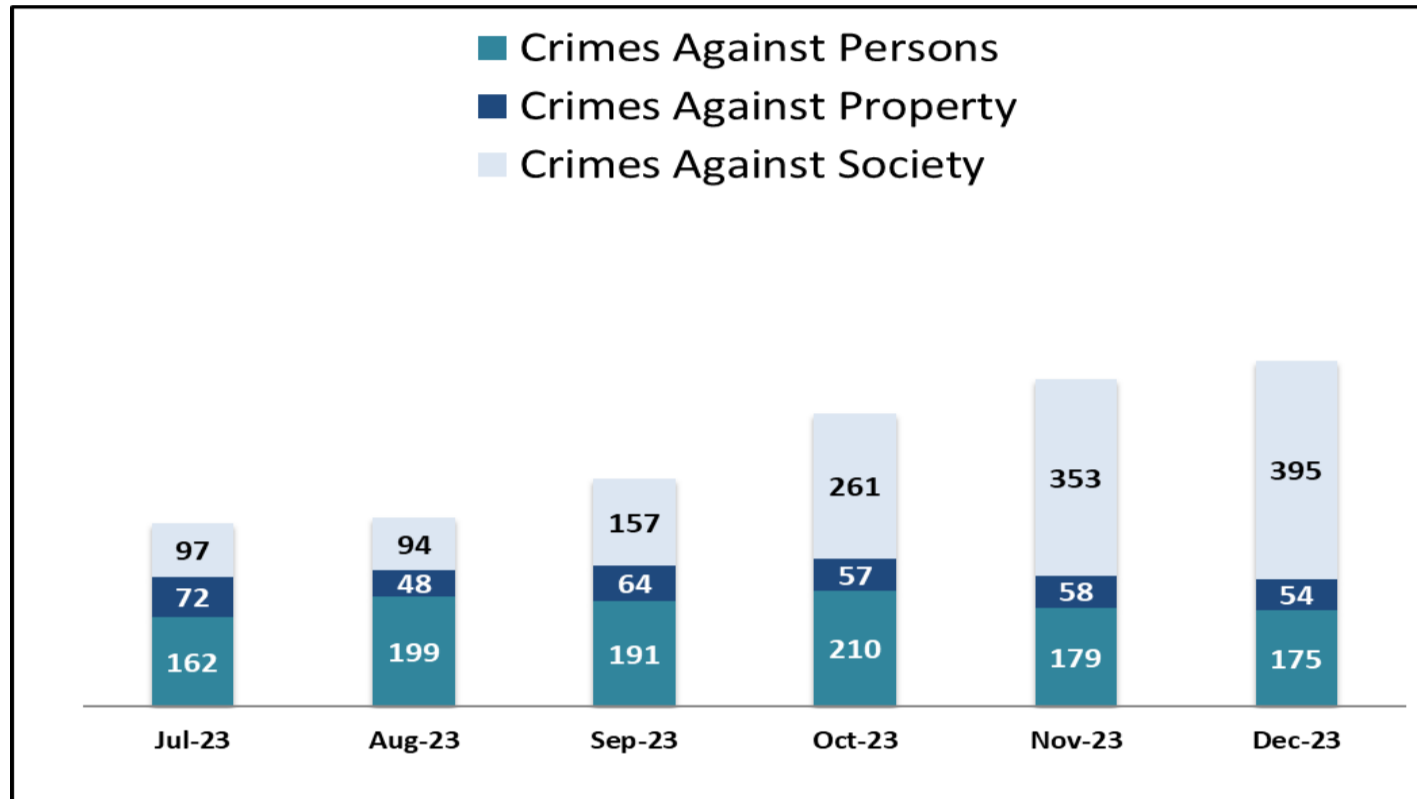


In December, crime on buses decreased by 14.4% (95 vs 111). Part 1 crimes decreased by 11% (32 vs 36) as a result of decreases in aggravated assaults (11 vs 15) and larcenies (7 vs 8). Part 2 crimes decreased by 16% (63 vs 75). This was due to decreases in batteries (36 vs 39) vandalism (7 vs 11), narcotics (9 vs 17), and trespassing arrests (0 vs 2).

**SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW**

DECEMBER 2023

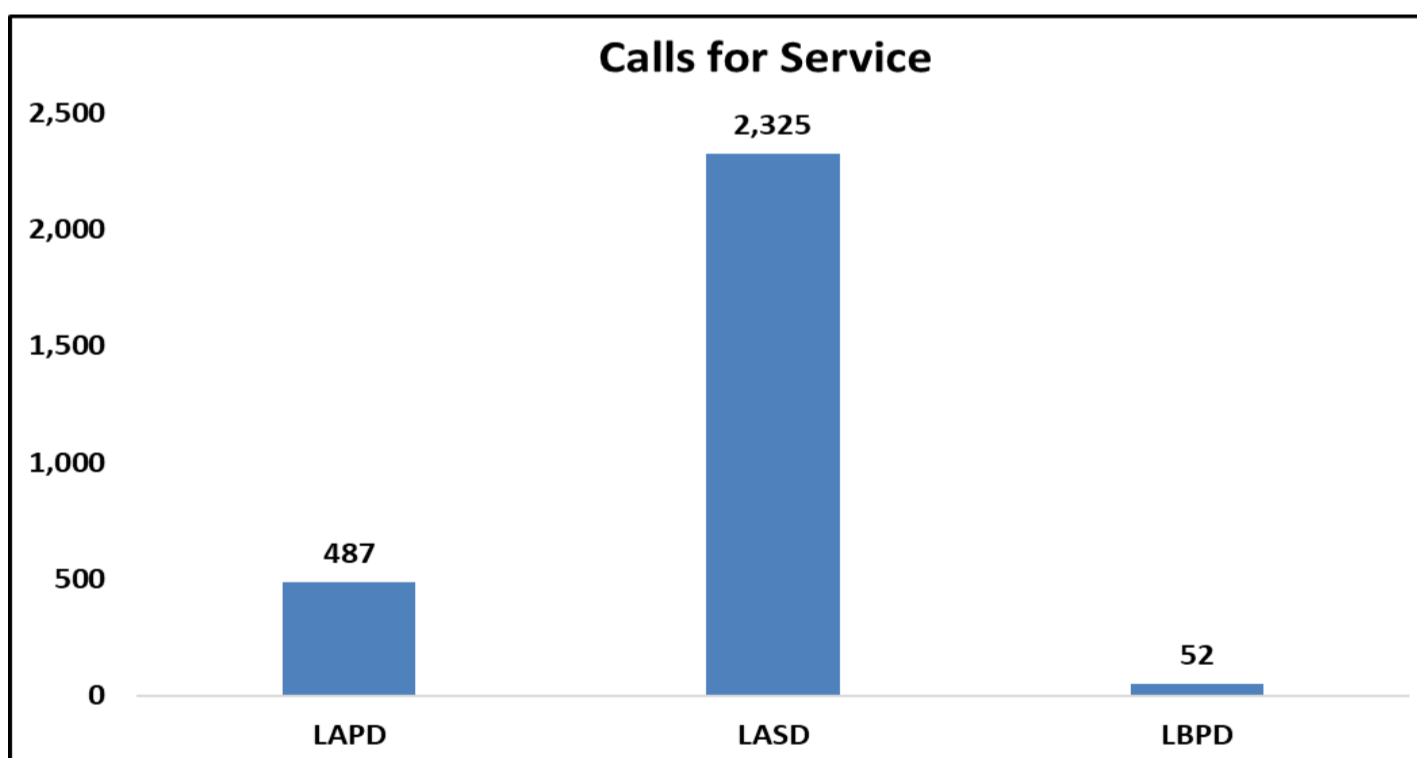
Attachment E

**Total Crimes**


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

**Calls for Service**


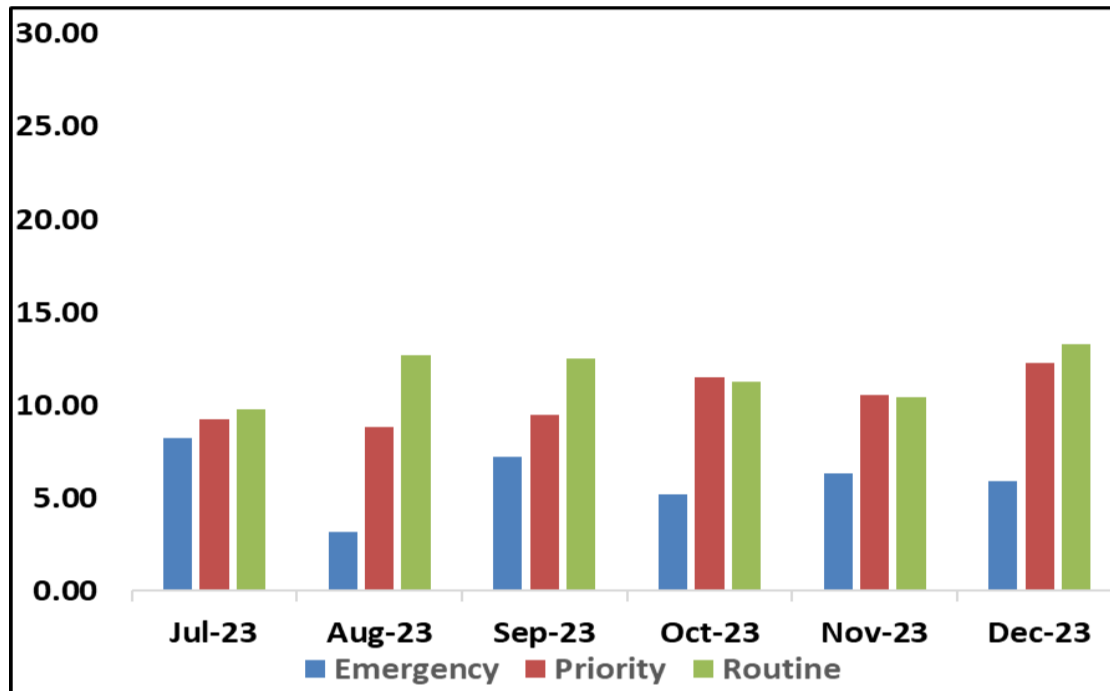
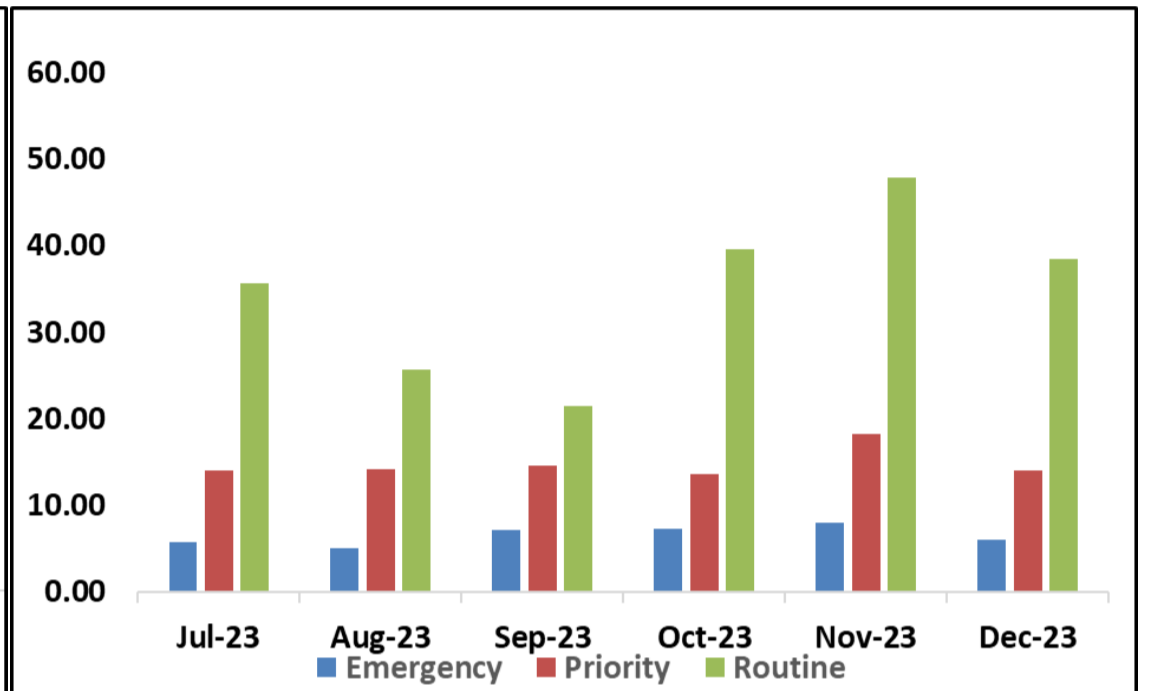
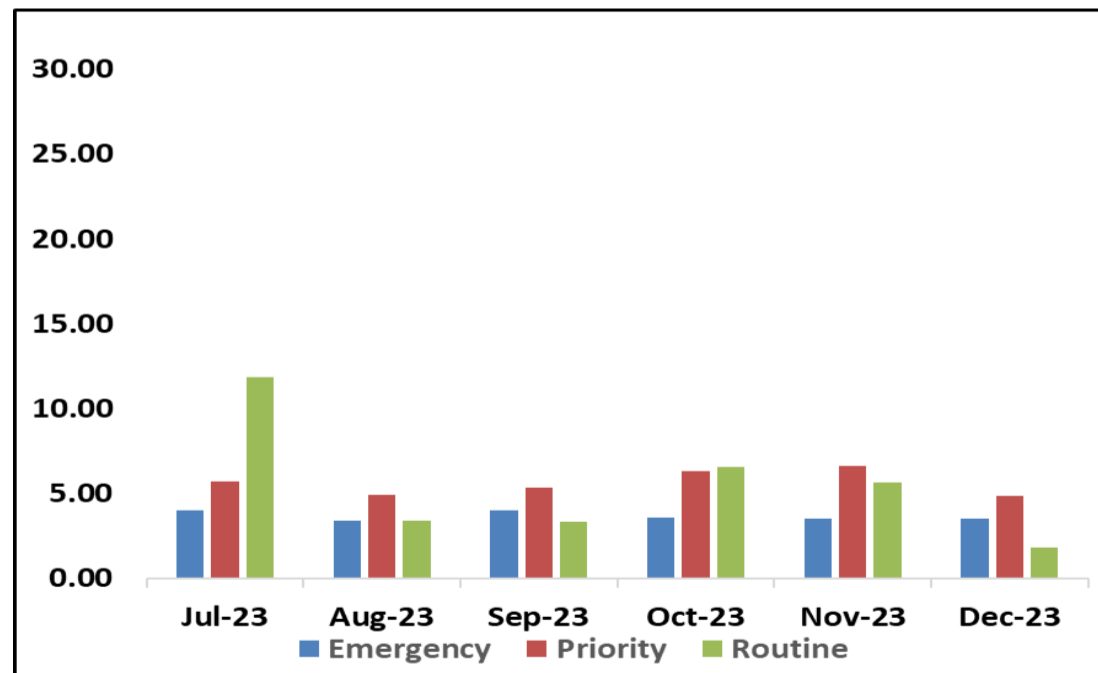
**SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW**

DECEMBER 2023

Attachment D

**Average Incident Response Times**

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

**LAPD**

**LASD**

**LBPD**


# Transit Police

## Monthly Crime Report


**Attachment D**

	2023	2022	%
	December	December	Change
<b>CRIMES AGAINST PERSONS</b>			
Homicide	2	0	200.0%
Rape	0	1	-100.0%
Robbery	32	31	3.2%
Aggravated Assault	36	29	24.1%
Aggravated Assault on Operator	4	3	33.3%
Battery	81	64	26.6%
Battery on Operator	13	10	30.0%
Sex Offenses	7	9	-22.2%
<b>SUB-TOTAL</b>	<b>175</b>	<b>147</b>	<b>19.0%</b>
<b>CRIMES AGAINST PROPERTY</b>			
Burglary	3	1	100.0%
Larceny	36	36	0.0%
Bike Theft	0	1	-100.0%
Motor Vehicle Theft	2	1	100.0%
Arson	0	0	0.0%
Vandalism	13	15	-13.3%
<b>SUB-TOTAL</b>	<b>54</b>	<b>54</b>	<b>0.0%</b>
<b>CRIMES AGAINST SOCIETY</b>			
Weapons	17	8	112.5%
Narcotics	60	22	172.7%
Trespassing	318	18	1666.7%
<b>SUB-TOTAL</b>	<b>395</b>	<b>48</b>	<b>722.9%</b>
<b>TOTAL</b>	<b>624</b>	<b>249</b>	<b>150.6%</b>
<b>ENFORCEMENT EFFORTS</b>			
Arrests	592	284	108.5%
Citations	357	567	-37.0%
Calls for Service	2,864	1,508	89.9%



**Metro**

**SYSTEM SECURITY & LAW ENFORCEMENT**

**MONTHLY, BI-ANNUAL, ANNUAL COMPARISON**

**DECEMBER 2023**

Attachment D

**Crimes**

**Monthly**

<b>System-Wide</b>	<b>Dec-23</b>	<b>Dec-22</b>	<b>% Change</b>
Crimes Against Persons	175	147	19.05%
Crimes Against Property	54	54	0.00%
Crimes Against Society	395	48	722.92%
<b>Total</b>	<b>624</b>	<b>249</b>	<b>150.60%</b>

**Six Months**

<b>System-Wide</b>	<b>Jul-23-Dec-23</b>	<b>Jul-22-Dec-22</b>	<b>% Change</b>
Crimes Against Persons	1,116	949	17.60%
Crimes Against Property	353	373	-5.36%
Crimes Against Society	1,357	202	571.78%
<b>Total</b>	<b>2,826</b>	<b>1,524</b>	<b>85.43%</b>

**Annual**

<b>System-Wide</b>	<b>Jan-23-Dec-23</b>	<b>Jan-22-Dec-22</b>	<b>% Change</b>
Crimes Against Persons	2,235	1,943	15.03%
Crimes Against Property	749	876	-14.50%
Crimes Against Society	2,331	337	591.69%
<b>Total</b>	<b>5,315</b>	<b>3,156</b>	<b>68.41%</b>

**Average Emergency Response Times**

**Monthly**

<b>Dec-23</b>	<b>Dec-22</b>	<b>% Change</b>
5:08	4:55	4.41%

**Six Months**

<b>Jul-23-Dec-23</b>	<b>Jul-22-Dec-22</b>	<b>% Change</b>
5:23	5:33	-3.00%

**Annual**

<b>Jan-23-Dec-23</b>	<b>Jan-22-Dec-22</b>	<b>% Change</b>
5:32	5:22	3.11%

**Bus/Rail Operator Assaults**

**Monthly**

<b>Dec-23</b>	<b>Dec-22</b>	<b>% Change</b>
17	13	30.77%

**Six Months**

<b>Jul-23-Dec-23</b>	<b>Jul-22-Dec-22</b>	<b>% Change</b>
91	84	8.33%

**Annual**

<b>Jan-23-Dec-23</b>	<b>Jan-22-Dec-22</b>	<b>% Change</b>
168	164	2.44%

**Ridership**

**Monthly**

<b>Dec-23</b>	<b>Dec-22</b>	<b>% Change</b>
23,362,749	21,212,101	10.14%

**Six Months**

<b>Jul-23-Dec-23</b>	<b>Jul-22-Dec-22</b>	<b>% Change</b>
147,242,938	131,821,223	11.70%

**Annual**

<b>Jan-23-Dec-23</b>	<b>Jan-22-Dec-22</b>	<b>% Change</b>
284,905,030	255,253,370	11.62%





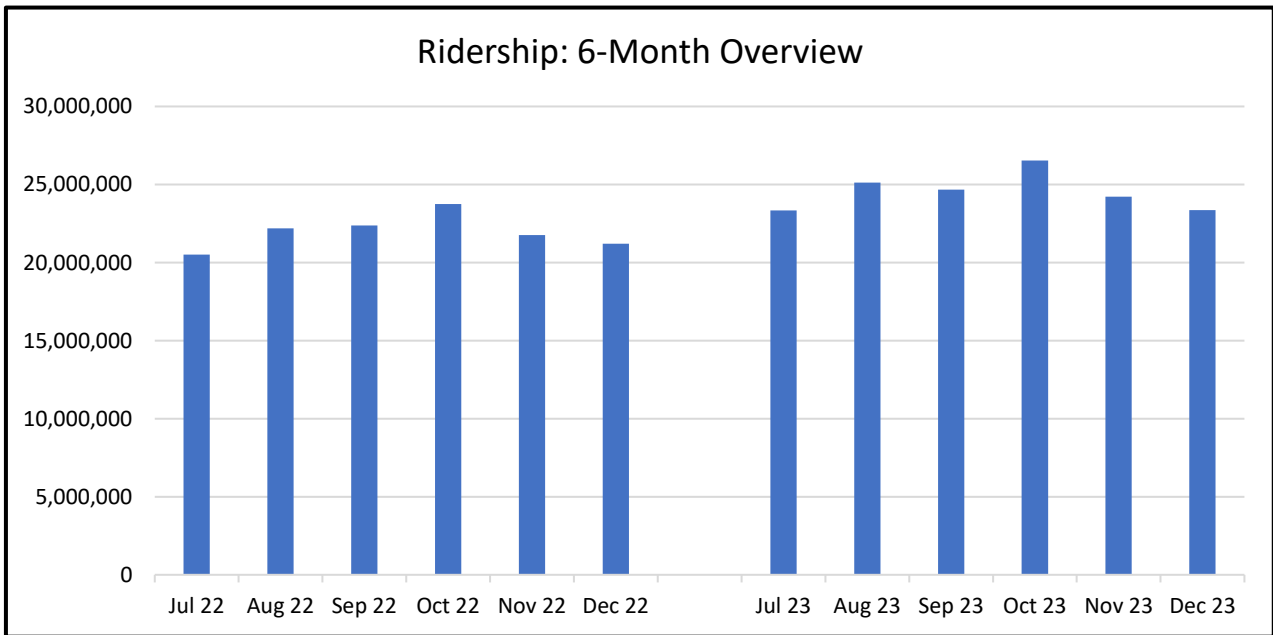
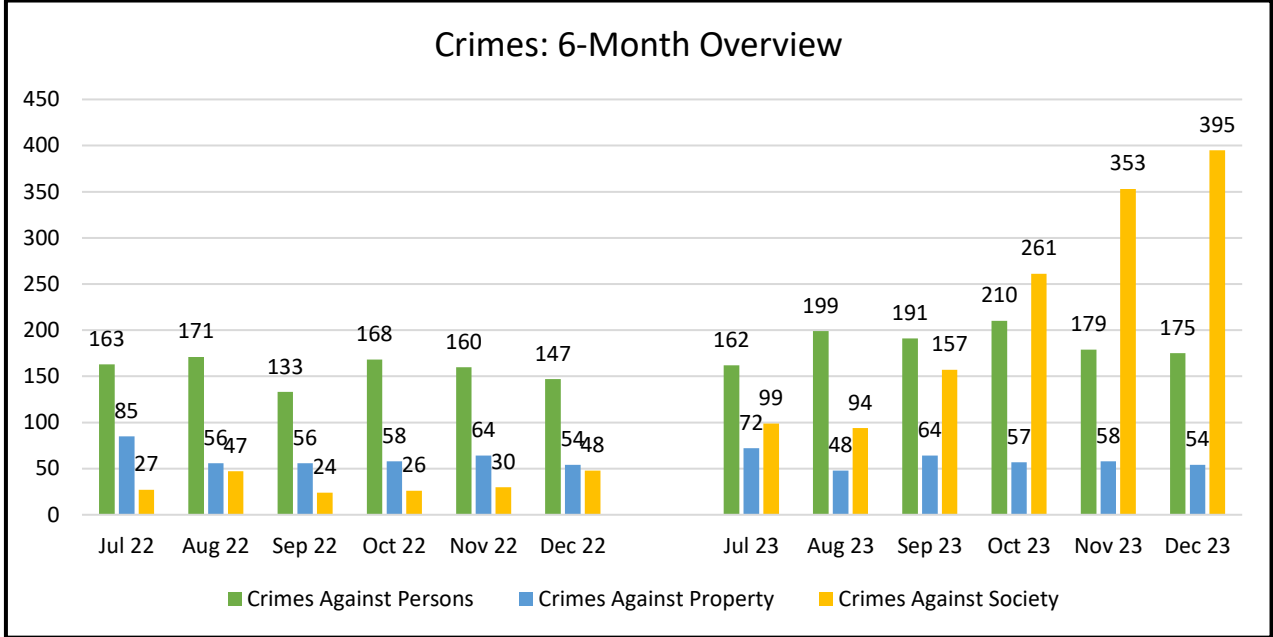
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

DECEMBER 2023

Attachment D



# A LINE (BLUE)

**ATTACHMENT F**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023**

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBDP	FYTD
Homicide	0	0	0	0
Rape	0	0	0	2
Robbery	1	1	0	39
Aggravated Assault	3	7	1	45
Aggravated Assault on Operator	0	0	0	0
Battery	3	4	4	83
Battery Rail Operator	0	0	0	1
Sex Offenses	1	0	0	7
<b>SUB-TOTAL</b>	<b>8</b>	<b>12</b>	<b>5</b>	<b>177</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	LBDP	FYTD
Burglary	0	0	0	0
Larceny	2	4	1	41
Bike Theft	0	0	0	4
Motor Vehicle Theft	0	2	0	9
Arson	0	0	0	0
Vandalism	0	1	0	15
<b>SUB-TOTAL</b>	<b>2</b>	<b>7</b>	<b>1</b>	<b>69</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	LBDP	FYTD
Weapons	1	1	0	19
Narcotics	3	5	0	47
Trespassing	28	0	1	113
<b>SUB-TOTAL</b>	<b>32</b>	<b>6</b>	<b>1</b>	<b>179</b>
<b>TOTAL</b>	<b>42</b>	<b>25</b>	<b>7</b>	<b>425</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	1	0	14
Azusa Downtown	0	0	0	6
Irwindale	0	0	0	2
Duarte/City of Hope	1	0	0	5
Monrovia	0	0	0	3
Arcadia	0	0	0	4
Sierra Madre Villa	0	1	0	9
Allen	0	0	0	1
Lake	1	0	0	5
Memorial Park	0	0	0	2
Del Mar	0	0	0	2
Fillmore	0	1	0	2
South Pasadena	0	0	0	4
Highland Park	2	0	1	5
Southwest Museum	0	0	1	3
Heritage Square	1	0	0	2
Lincoln/Cypress	0	0	2	3
Chinatown	0	1	2	8
Union Station	0	0	0	1
Little Tokyo/Arts Dist	2	0	6	16
Historic Broadway	0	0	3	4
Grand Av Arts/Bunker Hill	0	0	13	61
7th St/Metro Ctr	1	0	0	12
Pico	0	0	1	17
Grand/LATTC	0	1	1	11
San Pedro St	0	0	0	6
Washington	0	0	2	15
Vernon	1	0	0	6
Slauson	1	0	1	13
Florence	2	1	1	7
Firestone	0	0	1	12
103rd St/Watts Towers	1	0	0	4
Willowbrook/Rosa Parks	4	1	2	61
Compton	2	0	1	24
Artesia	0	2	0	10
Del Amo	1	0	0	14
Wardlow	1	0	0	3
Willow St	0	1	0	5
PCH	0	0	0	6
Anaheim St	3	0	0	14
5th St	0	0	0	3
1st St	0	0	0	5
Downtown Long Beach	0	0	1	9
Pacific Av	1	0	0	1
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	1
<b>Total</b>	<b>25</b>	<b>10</b>	<b>39</b>	<b>421</b>

ARRESTS				
AGENCY	LAPD	LASD	LBDP	FYTD
Felony	9	9	0	95
Misdemeanor	44	49	1	430
<b>TOTAL</b>	<b>53</b>	<b>58</b>	<b>1</b>	<b>525</b>

CITATIONS				
AGENCY	LAPD	LASD	LBDP	FYTD
Misdemeanor Citations	0	0	0	3
Other Citations	16	78	2	447
Vehicle Code Citations	11	3	14	58
<b>TOTAL</b>	<b>27</b>	<b>81</b>	<b>16</b>	<b>508</b>

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBDP	FYTD
Routine	9	808	1	3,750
Priority	35	122	33	1,093
Emergency	9	12	18	208
<b>TOTAL</b>	<b>53</b>	<b>942</b>	<b>52</b>	<b>5,051</b>

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBDP
Dispatched	20%	N/C	2%
Proactive	80%	N/C	98%
<b>TOTAL</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	83%
Blue Line-LASD	N/C
Blue Line-LBDP	82%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBDP	FYTD
Azusa	0	19	0	105
Irwindale	0	19	0	176
Duarte Station	0	4	0	33
Monrovia	0	15	0	46
Magnolia Ave	0	0	0	0
Arcadia Station	0	10	0	62
Pasadena	0	29	0	205
South Pasadena	0	24	0	87
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	64	0	0	277
Slauson	0	8	0	48
Florence	0	7	0	100
Firestone	0	5	0	54
103rd St	13	0	0	43
Willowbrook	0	40	0	191
Compton	0	23	0	86
Artesia	0	4	0	56
Del Amo	0	4	0	171
Wardlow Rd	0	0	7	16
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
<b>TOTAL</b>	<b>77</b>	<b>211</b>	<b>7</b>	<b>1,756</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

# B LINE (RED)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	1
Rape	0	2
Robbery	8	37
Aggravated Assault	13	66
Aggravated Assault on Operator	0	0
Battery	25	149
Battery Rail Operator	0	0
Sex Offenses	2	15
<b>SUB-TOTAL</b>	<b>48</b>	<b>270</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	1
Larceny	7	43
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	3	17
<b>SUB-TOTAL</b>	<b>10</b>	<b>61</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	6	25
Narcotics	30	155
Trespassing	266	725
<b>SUB-TOTAL</b>	<b>302</b>	<b>905</b>
<b>TOTAL</b>	<b>360</b>	<b>1,236</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	43	212
Misdemeanor	314	1045
<b>TOTAL</b>	<b>357</b>	<b>1,257</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	85	265
Vehicle Code Citations	7	7
<b>TOTAL</b>	<b>92</b>	<b>272</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	36	134
Priority	190	934
Emergency	10	80
<b>TOTAL</b>	<b>236</b>	<b>1,148</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	19%
Proactive	81%
<b>TOTAL</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	1	2	68	103
Civic Center/Grand Park	0	1	1	21
Pershing Square	4	1	19	118
7th St/Metro Ctr	7	0	36	121
Westlake/MacArthur Park	5	4	33	329
Wilshire/Vermont	3	0	2	52
Wilshire/Normandie	0	0	6	16
Vermont/Beverly	0	0	2	14
Wilshire/Western	2	0	3	20
Vermont/Santa Monica	0	0	1	21
Vermont/Sunset	1	0	9	25
Hollywood/Western	1	0	6	30
Hollywood/Vine	2	0	9	33
Hollywood/Highland	3	0	9	41
Universal City/Studio City	3	0	5	26
North Hollywood	16	2	93	231
Red Line Rail Yard	0	0	0	37
<b>Total</b>	<b>48</b>	<b>10</b>	<b>302</b>	<b>1,238</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	80%

LEGEND
<b>Los Angeles Police Department</b>

# C LINE (GREEN)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	2
Robbery	0	3	19
Aggravated Assault	0	2	15
Aggravated Assault on Operator	0	0	0
Battery	2	0	20
Battery Rail Operator	0	0	0
Sex Offenses	0	0	1
<b>SUB-TOTAL</b>	<b>2</b>	<b>5</b>	<b>58</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	1	1	3
Larceny	2	2	35
Bike Theft	0	0	2
Motor Vehicle Theft	0	0	3
Arson	0	0	0
Vandalism	0	0	10
<b>SUB-TOTAL</b>	<b>3</b>	<b>3</b>	<b>53</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	4
Narcotics	0	5	29
Trespassing	5	2	22
<b>SUB-TOTAL</b>	<b>5</b>	<b>8</b>	<b>55</b>
<b>TOTAL</b>	<b>10</b>	<b>16</b>	<b>166</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	2	24
Misdemeanor	6	20	104
<b>TOTAL</b>	<b>7</b>	<b>22</b>	<b>128</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	33	250
Vehicle Code Citations	1	1	7
<b>TOTAL</b>	<b>3</b>	<b>34</b>	<b>257</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	7	504	2,268
Priority	16	55	334
Emergency	2	9	42
<b>TOTAL</b>	<b>25</b>	<b>568</b>	<b>2,644</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	31%
Proactive	81%	69%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	1	4
Douglas	0	0	0	3
El Segundo	0	1	0	6
Mariposa	0	0	0	2
Aviation/LAX	1	0	2	11
Hawthorne/Lennox	1	1	3	19
Crenshaw	3	0	0	11
Vermont/Athens	0	0	0	7
Harbor Fwy	0	0	0	20
Avalon	1	3	3	15
Willowbrook/Rosa Parks	0	0	2	28
Long Beach Bl	0	1	1	21
Lakewood Bl	1	0	1	8
Norwalk	0	0	0	11
<b>Total</b>	<b>7</b>	<b>6</b>	<b>13</b>	<b>166</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	85%
Green Line-LASD	79%

LEGEND
<b>Los Angeles Police Department</b>
<b>Los Angeles County Sheriff's Department</b>

# E LINE

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	1	0	1
Rape	0	0	0
Robbery	5	1	22
Aggravated Assault	1	0	23
Aggravated Assault on Operator	0	0	0
Battery	2	5	38
Battery Rail Operator	0	1	1
Sex Offenses	0	0	3
<b>SUB-TOTAL</b>	<b>9</b>	<b>7</b>	<b>88</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	3	0	18
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	1	0	3
<b>SUB-TOTAL</b>	<b>4</b>	<b>0</b>	<b>23</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	2	0	6
Trespassing	10	1	27
<b>SUB-TOTAL</b>	<b>12</b>	<b>1</b>	<b>35</b>
<b>TOTAL</b>	<b>25</b>	<b>8</b>	<b>146</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	5	1	22
Misdemeanor	14	4	59
<b>TOTAL</b>	<b>19</b>	<b>5</b>	<b>81</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	11	5	57
Vehicle Code Citations	0	0	0
<b>TOTAL</b>	<b>11</b>	<b>5</b>	<b>57</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	12	281	1,288
Priority	53	26	453
Emergency	5	2	60
<b>TOTAL</b>	<b>70</b>	<b>309</b>	<b>1,801</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	N/C
Proactive	83%	N/C
<b>TOTAL</b>	<b>100%</b>	<b>0%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	2	0	1	7
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	2
Indiana (both LAPD & LASD)	0	0	0	3
Soto	0	0	1	2
Mariachi Plaza	0	0	0	2
Pico/Aliso	0	1	0	2
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	4
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	1
Pico	0	0	1	6
LATTC/Ortho Institute	2	0	5	14
Jefferson/USC	1	0	0	6
Expo Park/USC	1	0	0	8
Expo/Vermont	0	0	0	7
Expo/Western	0	1	3	6
Expo/Crenshaw	1	0	1	13
Farmdale	1	2	0	9
Expo/La Brea	0	0	1	6
La Cienega/Jefferson	1	0	0	8
Culver City	0	0	0	2
Palms	0	0	0	5
Westwood/Rancho Park	1	0	0	2
Expo/Sepulveda	1	0	0	5
Expo/Bundy	0	0	0	4
26th St/Bergamot	0	0	0	1
17th St/SMC	0	0	0	2
Downtown Santa Monica	5	0	0	18
Expo Line Rail Yard	0	0	0	0
<b>Total</b>	<b>16</b>	<b>4</b>	<b>13</b>	<b>146</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	86%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	41	217
Figuroa St	0	0	0
Exposition Blvd	110	0	689
Culver City	0	0	10
Santa Monica	0	16	106
<b>TOTAL</b>	<b>110</b>	<b>57</b>	<b>1022</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# G LINE (ORANGE)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	3
Aggravated Assault	0	6
Aggravated Assault on Operator	0	0
Battery	1	3
Battery Bus Operator	0	0
Sex Offenses	0	1
<b>SUB-TOTAL</b>	<b>1</b>	<b>13</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	3
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	2
<b>SUB-TOTAL</b>	<b>0</b>	<b>5</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	2	9
Trespassing	0	7
<b>SUB-TOTAL</b>	<b>2</b>	<b>17</b>
<b>TOTAL</b>	<b>3</b>	<b>35</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	3	12
Misdemeanor	8	40
<b>TOTAL</b>	<b>11</b>	<b>52</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	3	255
<b>TOTAL</b>	<b>3</b>	<b>255</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	3	8
Priority	11	35
Emergency	2	3
<b>TOTAL</b>	<b>16</b>	<b>46</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	17%
Proactive	83%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	86%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	0	16
Laurel Canyon	0	0	0	0
Valley College	0	0	0	1
Woodman	0	0	1	1
Van Nuys	0	0	0	3
Sepulveda	0	0	0	0
Woodley	0	0	0	0
Balboa	0	0	0	1
Reseda	0	0	0	1
Tampa	0	0	1	1
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	1	0	0	4
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	0	0	0	1
<b>Total</b>	<b>1</b>	<b>0</b>	<b>2</b>	<b>32</b>

# J LINE (SILVER)

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	3
Aggravated Assault	1	0	3
Aggravated Assault on Operator	0	0	0
Battery	0	0	2
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>8</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>
<b>TOTAL</b>	<b>1</b>	<b>0</b>	<b>10</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	3
Misdemeanor	0	0	7
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>10</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	260
Vehicle Code Citations	2	0	216
<b>TOTAL</b>	<b>2</b>	<b>0</b>	<b>476</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	9	61
Priority	0	1	19
Emergency	0	2	5
<b>TOTAL</b>	<b>0</b>	<b>12</b>	<b>85</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	18%	22%
Proactive	82%	78%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	0
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	0	0
Slauson	1	0	0	1
Manchester	0	0	0	0
Harbor Fwy	0	0	0	0
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	0
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	89%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# K LINE

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	1	0	1
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	3
Battery Bus Operator	0	0	0
Sex Offenses	0	0	1
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>8</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	3
Narcotics	0	4	6
Trespassing	2	0	7
<b>SUB-TOTAL</b>	<b>2</b>	<b>5</b>	<b>16</b>
<b>TOTAL</b>	<b>3</b>	<b>5</b>	<b>25</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	1	5
Misdemeanor	4	10	30
<b>TOTAL</b>	<b>4</b>	<b>11</b>	<b>35</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	13
Vehicle Code Citations	0	0	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>13</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	169	716
Priority	3	2	43
Emergency	2	1	6
<b>TOTAL</b>	<b>6</b>	<b>172</b>	<b>765</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	15%	40%
Proactive	85%	60%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	1	1
Martin Luther King Jr Station	0	0	0	5
Leimert Park Station	0	0	1	3
Hyde Park Station	1	0	0	2
Fairview Heights Station	0	0	2	7
Downtown Inglewood Station	0	0	2	5
Westchester / Veterans Station	0	0	1	2
<b>Total</b>	<b>1</b>	<b>0</b>	<b>7</b>	<b>25</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	87%
K Line - LASD	89%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	



# BUS PATROL

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	11	2	59
Aggravated Assault	3	3	69
Aggravated Assault on Operator	3	1	24
Battery	18	5	155
Battery Bus Operator	3	9	65
Sex Offenses	3	1	17
<b>SUB-TOTAL</b>	<b>41</b>	<b>21</b>	<b>389</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	1	2
Larceny	5	2	51
Bike Theft	0	0	5
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	2	5	42
<b>SUB-TOTAL</b>	<b>7</b>	<b>8</b>	<b>101</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	4	3	21
Narcotics	1	6	51
Trespassing	0	0	3
<b>SUB-TOTAL</b>	<b>5</b>	<b>9</b>	<b>75</b>
<b>TOTAL</b>	<b>53</b>	<b>38</b>	<b>565</b>

LASD's Crimes per Sector		
Sector		FYTD
Westside	1	15
San Fernando	2	11
San Gabriel Valley	8	34
Gateway Cities	8	46
South Bay	19	94
<b>Total</b>	<b>38</b>	<b>200</b>

LAPD's Crimes per Sector		
Sector		FYTD
<b>Valley Bureau</b>		
Van Nuys	1	10
West Valley	1	6
North Hollywood	1	16
Foothill	0	3
Devonshire	0	6
Mission	3	6
Topanga	0	8
<b>Central Bureau</b>		
Central	7	53
Rampart	2	21
Hollenbeck	1	5
Northeast	2	13
Newton	4	32
<b>West Bureau</b>		
Hollywood	4	18
Wilshire	4	17
West LA	1	13
Pacific	0	4
Olympic	7	27
<b>Southwest Bureau</b>		
Southwest	7	31
Harbor	0	5
77th Street	8	57
Southeast	0	14
<b>Total</b>	<b>53</b>	<b>365</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	6	2	122
Misdemeanor	7	23	243
<b>TOTAL</b>	<b>13</b>	<b>25</b>	<b>365</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	7	35	299
Vehicle Code Citations	37	2	113
<b>TOTAL</b>	<b>44</b>	<b>37</b>	<b>412</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	5	202	1,152
Priority	22	114	681
Emergency	3	6	66
<b>TOTAL</b>	<b>30</b>	<b>322</b>	<b>1,899</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	4%
Proactive	0%	96%
<b>TOTAL</b>	<b>0%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# UNION STATION

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	5
Aggravated Assault	1	8
Aggravated Assault on Operator	0	0
Battery	10	65
Battery Rail Operator	0	0
Sex Offenses	0	4
<b>SUB-TOTAL</b>	<b>11</b>	<b>82</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	5	27
Bike Theft	0	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	3
<b>SUB-TOTAL</b>	<b>6</b>	<b>32</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	2	9
Trespassing	3	54
<b>SUB-TOTAL</b>	<b>5</b>	<b>64</b>
<b>TOTAL</b>	<b>22</b>	<b>178</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	1	26
Misdemeanor	4	84
<b>TOTAL</b>	<b>5</b>	<b>110</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	2	21
Vehicle Code Citations	0	0
<b>TOTAL</b>	<b>2</b>	<b>21</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	10	67
Priority	30	301
Emergency	4	33
<b>TOTAL</b>	<b>44</b>	<b>401</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	20%
Proactive	80%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	79%

LEGEND
Los Angeles Police Department

# 7TH & METRO STATION

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2023**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	2
Aggravated Assault	1	4
Aggravated Assault on Operator	0	0
Battery	2	17
Battery Rail Operator	0	0
Sex Offenses	0	0
<b>SUB-TOTAL</b>	<b>3</b>	<b>23</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	3	7
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
<b>SUB-TOTAL</b>	<b>3</b>	<b>7</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	0
Trespassing	0	11
<b>SUB-TOTAL</b>	<b>0</b>	<b>12</b>
<b>TOTAL</b>	<b>6</b>	<b>42</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	1	1
Misdemeanor	0	4
<b>TOTAL</b>	<b>1</b>	<b>5</b>

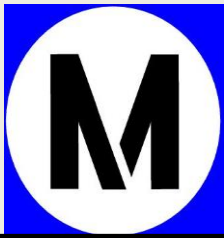
CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	21
Vehicle Code Citations	0	0
<b>TOTAL</b>	<b>0</b>	<b>21</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	1	7
Priority	6	47
Emergency	0	4
<b>TOTAL</b>	<b>7</b>	<b>58</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	

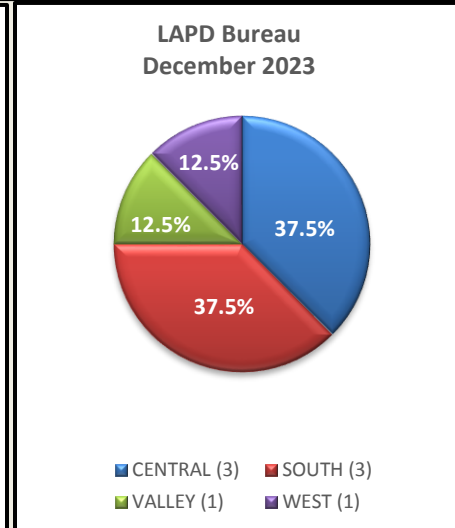
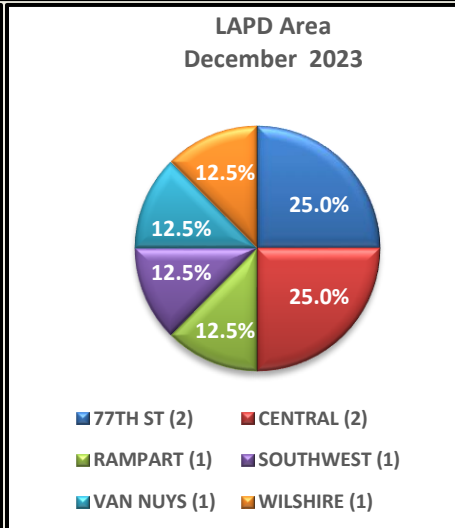
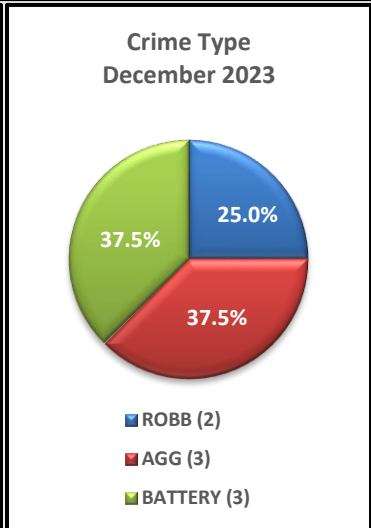
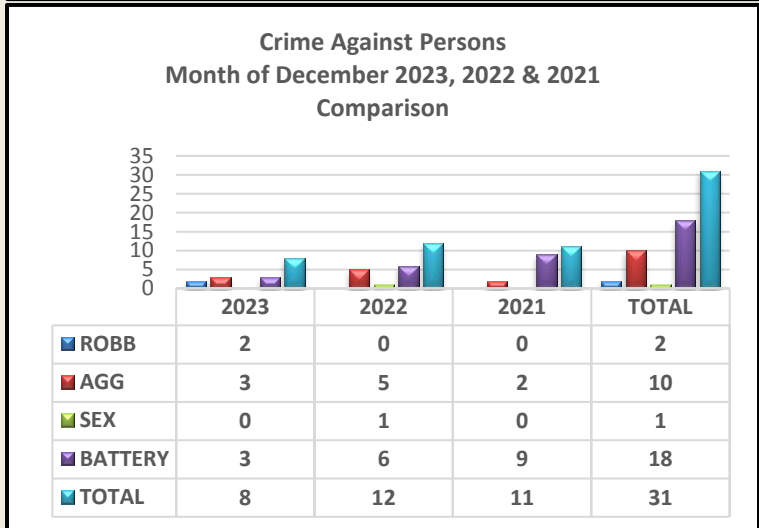
LEGEND
Los Angeles Police Department



# Los Angeles Police Department - Transit Services Division Monthly Bus / Rail Operator Assault Recap Report



## December 2023



DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR 5150	BARRIER UTILIZED
12/02/23 @ 2050 HRS	Western Ave. & Washington Bl. Bus Line # 207 Bus # 8705	<p><b>BATTERY</b> Suspect flagged victim down as victim pulled away from the curb. Victim opened the bus door and allowed suspect to enter. Once inside, suspect reached over the plastic barrier and punched victim's face once then attempted to punched victim a 2<sup>nd</sup> time. Victim leaned away and avoided contact. Suspect then walked to the rear of the bus and sat down. Victim placed the bus in park and reported the incident. Suspect walked towards the front of the bus and stated to victim, "You going to drive, or we gone have a problem!" Victim provided suspect an excuse for the delay. Suspect returned to rear of the bus and sat back into his seat. Officers observed the bus stopped at the intersection, entered bus and took the suspect into custody.</p> <p><b>INJURIES:</b> Face pain (right side). <b>ARREST</b></p>	M/B 35 YOA	No No	Yes
12/06/23 @ 0530 HRS	6 <sup>th</sup> St. & Spring St. Bus Line # 16 Bus # 8604	<p><b>ROBBERY (ATT CARJACKING)</b>. Officers responded to a "silent alarm" and observed suspect honking the bus horn. Victim stated he observed suspect holding an object that appeared to be a small silver caliber revolver. Suspect stood in front of the bus and stated, "Get off my bus, I'm not kidding, get off my bus!" Fearful, victim complied. Suspect entered and demanded all passengers exit bus. Suspect attempted to put bus in gear (unsuccessful) and simultaneously honked the horn and moved the bus steering wheel. <b>NO INJURIES. ARREST</b></p>	M/H 28 YOA	Unkn Yes	Yes

## Monthly Bus / Rail Operator Assaults Recap Report

December 2023

Page 2

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR 5150	BARRIER UTILIZED
12/06/23 @ 2245 HRS	Pico & Rimpau Bus Line # 30 Bus # 3967	<b>AGG ASSAULT</b> Victim approached bus after a restroom break. Victim observed suspect walking towards her as she entered the bus. Victim closed the bus door and suspect became irate. Suspect picked up a nearby rock and threw it three times at the driver side window causing damage to the window. Victim state the rock did not hit her, but the rock narrowly missed her.  <b>NO INJURIES: NO ARREST</b>	M/B 30 YOA	Unkn Unkn	N/A
12/07/23 @ 1220 HRS	38 <sup>th</sup> Pl. & Western Line # 207 Bus # 1985	<b>AGG ASSAULT / BRANDISHING</b> Suspect argued with another bus patron, began to kick her and then threatened to shoot her. Victim pushed the panic alarm and suspect heard the alarm. Suspect heard the alarm, walked to the front of the bus and approached the victim. Suspected stated, "You called the police on me?" Suspect then lifted his shirt and brandished a handgun tucked in his pants. Suspect exited bus and fled location. Fearful, victim drove bus to a few more stops and parked.  <b>INJURIES.</b> Victim too nervous to continue (TNTC). <b>NO ARREST</b>	M/B 37 YOA	Unkn Unkn	Unkn
12/07/23 @ 1640 HRS	6 <sup>th</sup> St. & Hill St. & Line # 18 Bus # 1669	<b>BATTERY</b> Suspect entered bus and stated, "Why did you close the door?" Then without provocation, suspect spat on victim making contact with victim's right eye (approximately 1 foot away from victim). Suspect proceeded to walk to the back of the bus and sat down. Suspect later exited bus and fled location. Victim flagged down LAPD Officers and requested a report. Victim requested to pull bus into the division and to see a company doctor.  <b>INJURIES:</b> Spit inside right eye. <b>NO ARREST</b>	M/B 35 YOA	Unkn Unkn	Unkn
12/16/23 @ 1600 HRS	67 <sup>th</sup> St & Western Bus Line # 207 Bus # 9505	<b>BATTERY</b> Suspect approached victim side bus and yelled for victim to pull the bus over. Victim continued until she could safely pull into the next bus stop. Suspect approached victim and punched victim's face. In self-defense, victim punched suspect twice. Suspect exited bus and fled location.  <b>NO INJURIES: NO ARREST</b>	F/B 60 YOA	Yes Unkn	Unkn
12/18/23 @ 1815 HRS	6 <sup>th</sup> St. & Alvarado Bus Line # 603 Bus # 4024	<b>AGG ASSAULT</b> Suspect agitated (NFI) and began to yell at other patrons. Suspect then yelled, "Hurry the f... up!" Victim stopped the bus and remained seated. Suspect walk up to the plastic barrier, reach through the enclosure and struck victim's head with an unknown object (later described by another patron as a screwdriver). Suspect exited bus and fled.  <b>INJURIES:</b> Golf ball size contusion, red in color above left eye. <b>NO ARREST</b>	M/H 40 YOA	Unkn Unkn	Yes

DATE & TIME	BUS / RAIL# LOCATION	NARRATIVE	SUSP INFO	TRANSIENT AND / OR 5150	BARRIER UTILIZED
12/21/23 @ 0008 HRS	15233 Ventura Bl Bus Line # 234 Bus # 5959	<p><b>ATTEMPT ROBBERY</b> Victim arrived to the end of the line observed suspect laying down and sleeping. Victim attempted to wake suspect up by banging on a row of seats advising he had to get up and exit bus. Suspect jumped to his feet and charged victim. Suspect grabbed victim's hair and forced victim's head toward the floor and simultaneously stated, "Give me your money, give me your money!" Suspect reached into victim's shirt and pants pockets. Victim plead to suspect she did not have any money. Suspect removed and unknown sharp object from his pants pocket and slashed at victim striking victim's left bicep. Suspect released victim, exited bus and fled location.</p> <p><b>INJURIES:</b> Victim transported to Sherman Oaks Hospital. Victim treated for 6 inch cut to left bicep which required 15 stitches. <b>NO ARREST</b></p>	M/UNKN 30 YOA	Unkn Unkn	N/A

\* Please note that the robbery incidents on 12/6/2023 and 12/21/2023 were reported as robberies and not as bus operator assaults since a crime cannot be counted more than once and a robbery has a higher severity than a battery.



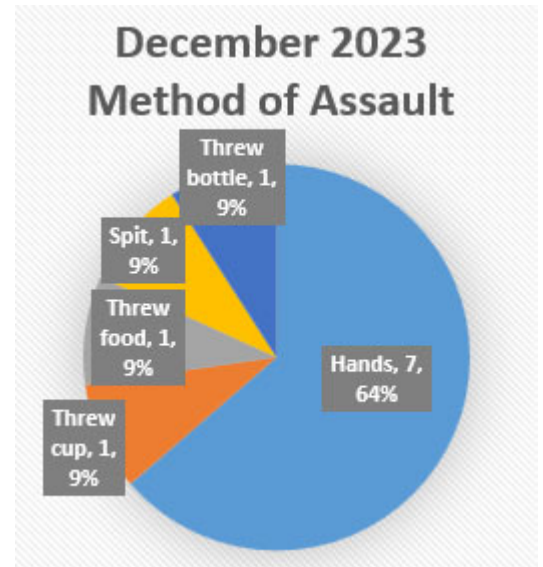
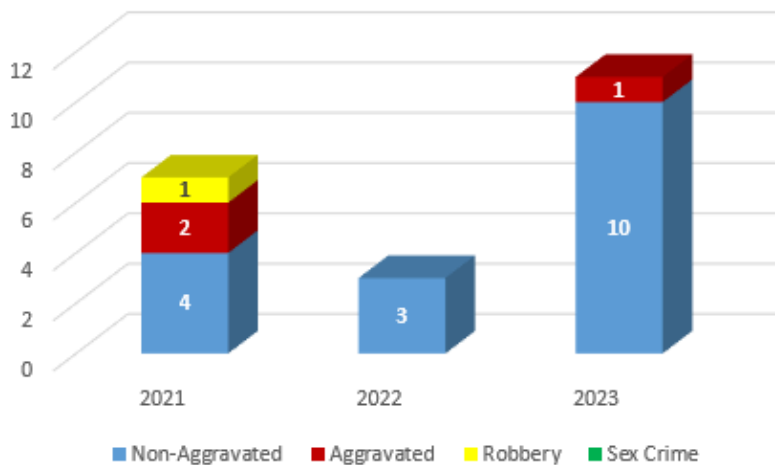
# Monthly Bus/Rail Operator Assault Report



**December 2023**

## December Bus/Rail Operator Assaults

December 2021 - 2023 Assaults



In December, there were one aggravated assault and ten non-aggravated assaults. There were no arrests.

Date	Time	Line	Bus #	Narrative	Barrier
12/2/2023	22:00	60	4056	Huntington Park 12/2 2200hrs - Sus MB/30s Sus plastic bottle and kicked the barrier into bus op's leg when told to exit for causing a disturbance. Op transported to hospital.	Yes
12/4/2023	19:50	E Line	N/A	D/T Santa Monica 12/4 1950hrs - Sus transient FW/30s Sus threw a strawberry at rail op during train sweep	N/A (o)
12/7/2023	18:49	117	6108	Inglewood 12/7 1849hrs - Sus MB/20yrs and FB/20yrs Suspects assaulted bus op when told to stop blocking door	Yes
12/12/2023	16:30	125	1527	Paramount 12/12 1630hrs - Sus MH/20s Sus punched bus op over open alcohol bottle	N/A (o)
12/13/2023	9:32	761	8741	Sylmar 12/13 0932hrs - Sus transient FH/30s Sus assaulted bus op over bus being out of service. Op transported to hospital.	N/A (o)
12/15/2023	16:00	62	5846	East LA 12/15 1600hrs - Sus MH/18yrs Sus punched bus op over missing his stop	Yes
12/18/2023	14:15	180	1713	Pasadena 12/18 1415hrs - Sus MB/40s Sus punched bus op when told to exit at last stop	N/A (o)
12/24/2023	17:01	111	8453	Inglewood 12/24 1700hrs - Sus MB Sus spit on bus op whe told to exit bus for causing a disturbance	Yes
12/25/2023	16:50	260	5907	Long Beach 12/25 1650hrs - Sus MB/20s Sus assaulted bus op over fare	Yes
12/26/2023	13:41	115	6038	Downey 12/26 1341hrs - Sus transient MW Sus threw soda on bus op for almost hitting him with bus	Yes
12/26/2023	13:30	108	5918	Culver City 12/26 1330hrs - Sus MB/25yrs Sus assaulted bus op when told to exit bus to catch another bus	Yes

\*B (NU): Barrier installed, not used; N/A (o): Not applicable, assault occurred outside of barrier



## System Security & Law Enforcement

Attachment H

### Sexual Crimes / Harassment Calls for Service December 2023

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between December 1<sup>st</sup> and December 31<sup>st</sup>, Metro Transit Security, LAPD, LASD, and LBPD received seven (7) incidents and referred all victims of sexual crimes / harassment to the above free hotlines.

December 2023 Incident Type & Totals					
	LAPD	LASD	LBPD	MTS	SSLE
Sexual Harassment	0	0	0	0	0
Sexual Battery	2	1	0	0	3
Lewd Conduct	1	0	0	0	1
Indecent Exposure	3	0	0	0	3
Rape	0	0	0	0	0
<b>TOTAL</b>	<b>6</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>7</b>

Counseling Information Provided	
	December 2023
YES	7
NO- If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
<b>TOTAL</b>	<b>7</b>





# **FEBRUARY 2024**

## MONTHLY UPDATE ON PUBLIC SAFETY

Gina Osborn  
Chief Safety Officer

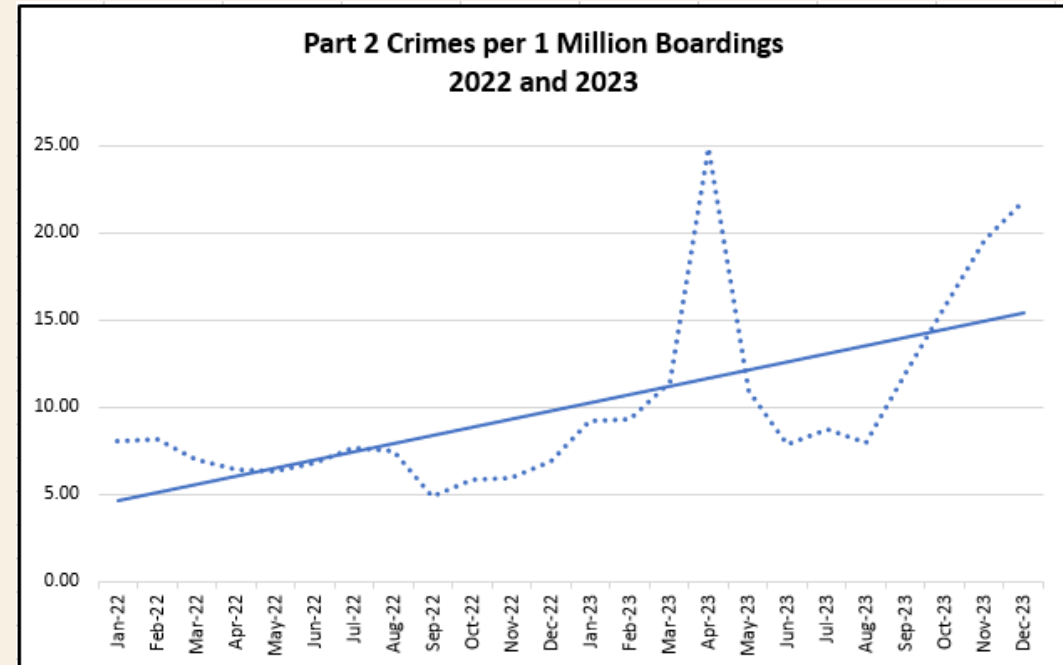
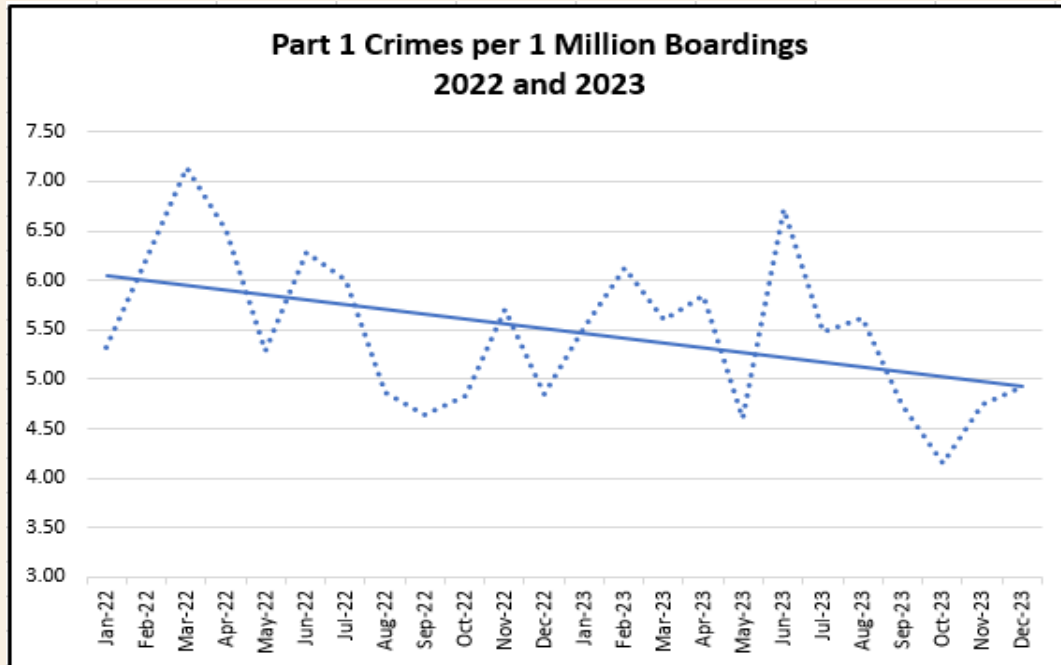
# 2023 YEAR-END OVERVIEW

## PUBLIC SAFETY TRENDS AND STATISTICS

Systemwide	2023	2022	% Change
Part 1 Crimes	1,514	1,435	5.5%
Ridership	284,905,030	255,253,370	11.6%
Part 1 Crimes per 1 Million Boardings	5.31	5.62	-5.5%

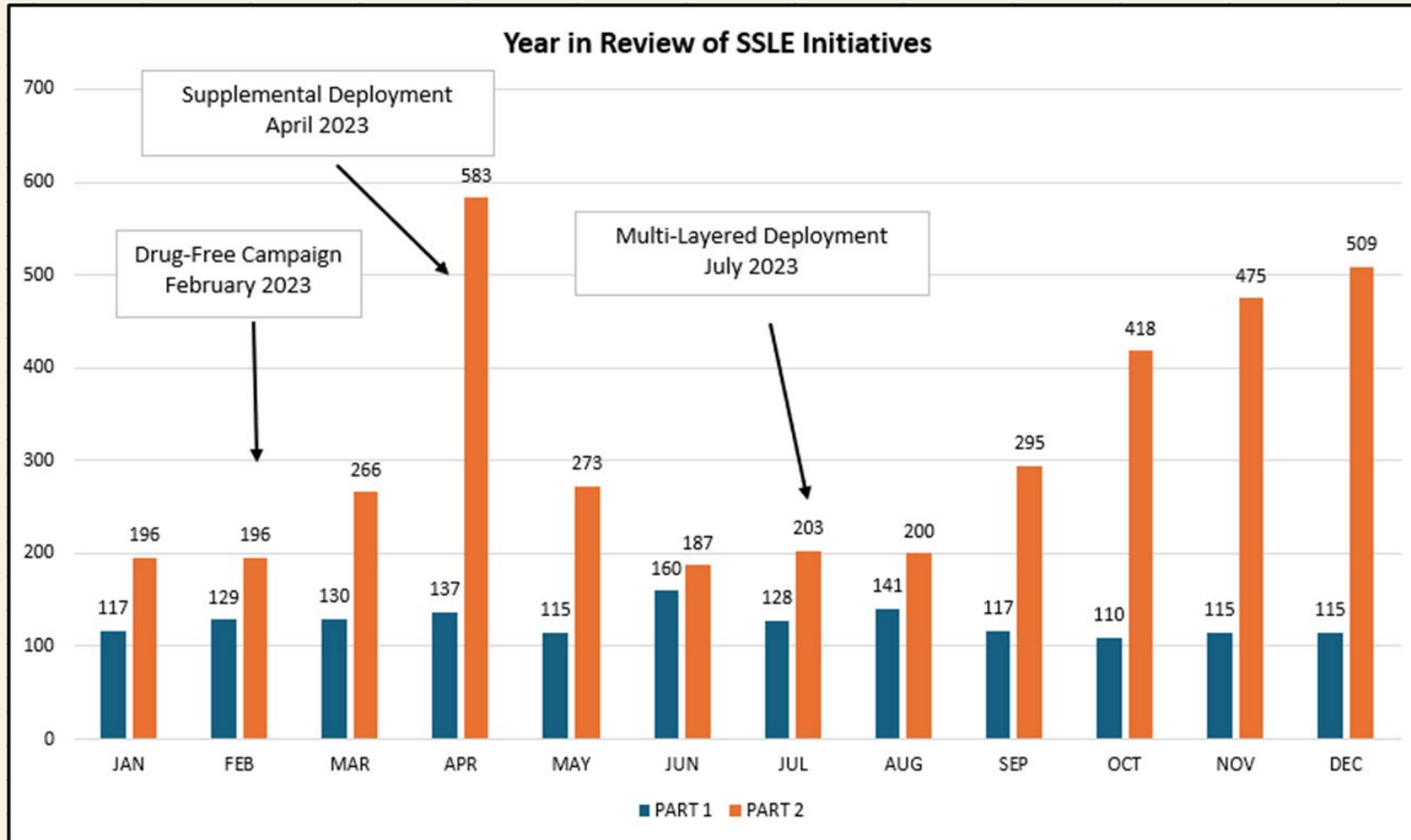
Systemwide	2023	2022	% Change
Part 2 Crimes	3,801	1,721	120.9%
Ridership	284,905,030	255,253,370	11.6%
Part 2 Crimes per 1 Million Boardings	13.34	6.74	97.9%

- Part 1 crimes (violent or major crime classification) per 1 million boardings **decreased by 5.5%** compared to 2022.
- The increase in Part 2 crimes is primarily due to Metro's increased efforts to remove individuals from the system for trespassing in the ancillary areas and for narcotics use.



# 2023 YEAR-END OVERVIEW

## PUBLIC SAFETY TRENDS AND STATISTICS



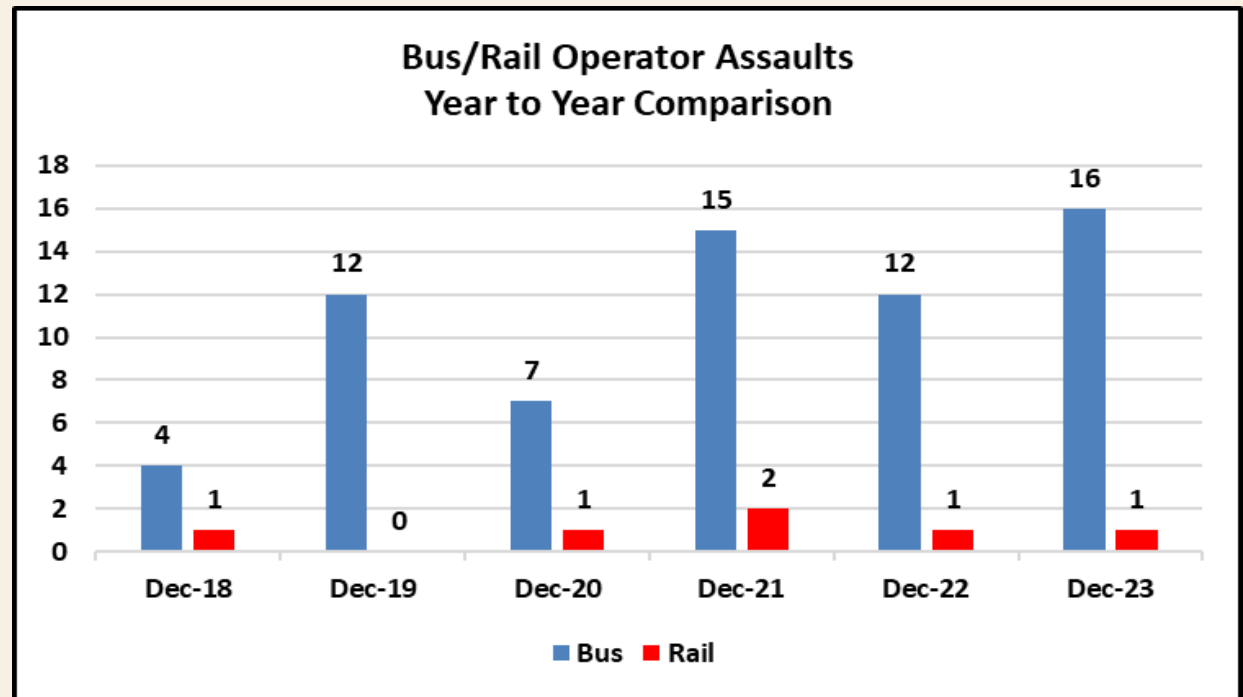
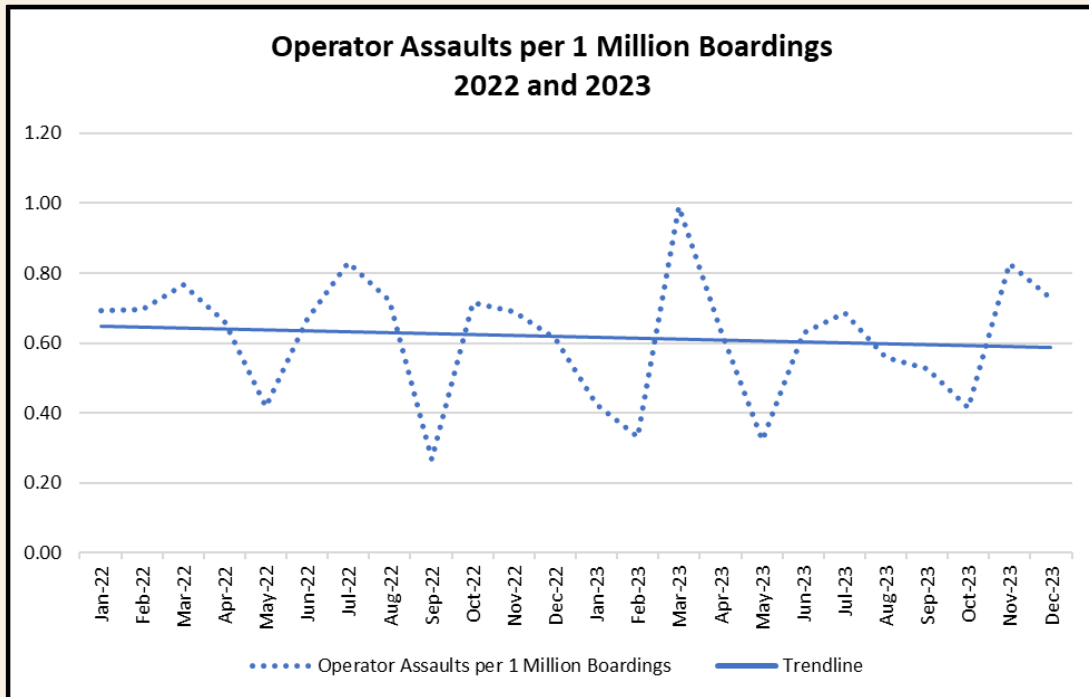
In 2023, Metro significantly and strategically revised its approach to safety and security and implemented the multi-layered deployment to address societal issues of opioids and other drug use, people experiencing homelessness, and post-COVID aggression that have impacted the Metro system.

# 2023 YEAR-END OVERVIEW

## OPERATOR ASSAULTS

When analyzing the total operator assaults in 2023 and 2022 in relation to ridership, the results show that assaults on operators per 1 million boardings **decreased by 8.2%** in 2023 vs. 2022

Systemwide	2023	2022	% Change
Operator Assaults	168	164	2.4%
Ridership	284,905,030	255,253,370	11.6%
Operator Assaults per 1 Million Boardings	0.59	0.64	-8.2%

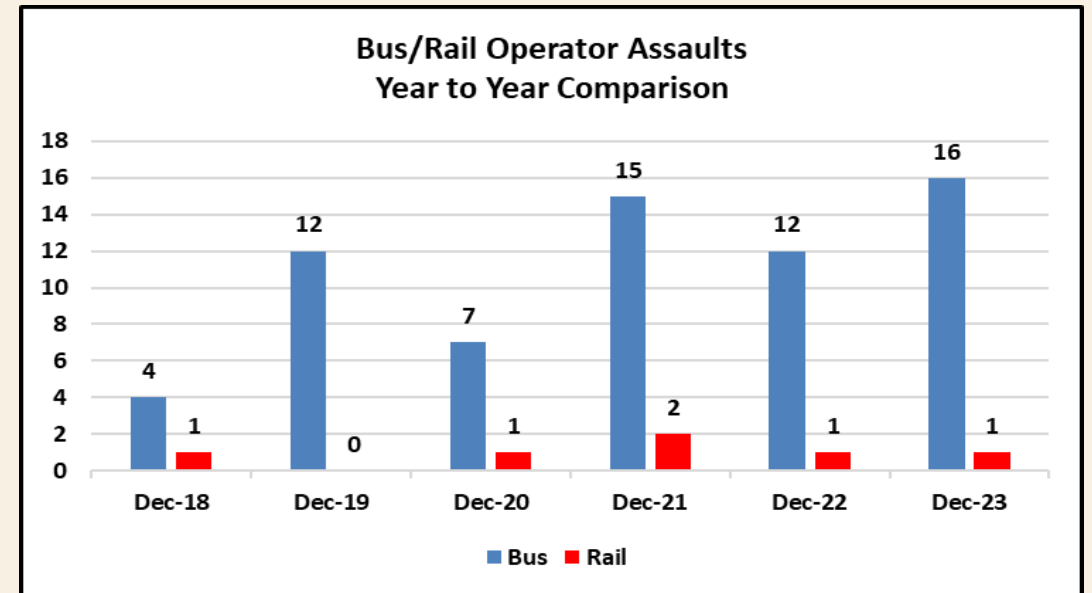
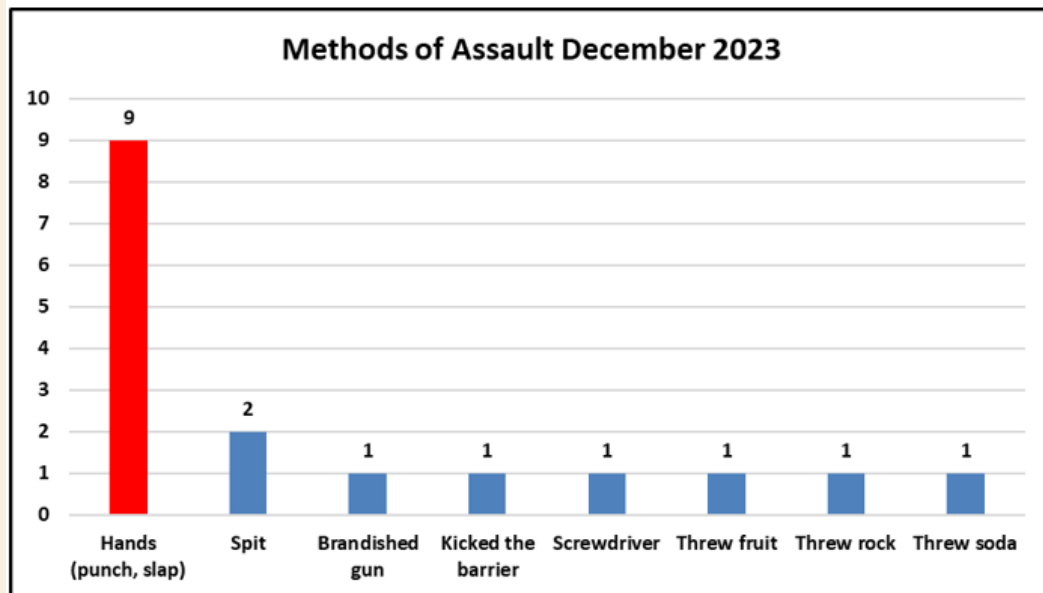


# DECEMBER 2023 OPERATOR ASSAULTS

- **Operator assaults decreased from 20 in November to 17 in December**
- Using hands (punch, slap) and spitting were the top two methods of assault
- Upset followed by no reason and told to exit were the top reasons for assaults

Top Reasons for Assault	
Reason	Count
Upset	7
No reason	4
Told to exit	4
Upset over fare	1
Missed stop	1
<b>Grand Total</b>	<b>17</b>

- Line 207 (Western Av.) was identified as the top bus line for reported incidents of crime and had six documented operator assaults by August 2023.
- A fixed Bus Riding Team deployment went from September to December, reducing fare evasion at the door by 58% with only one operator assault (-75%).



# MULTI-LAYERED DEPLOYMENT UPDATE



Since July 10, 2023, Metro has been utilizing a multi-layered deployment, which has a significant impact across the entire rail system, including end-of-line stations and mid-point (focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.

The following reflects the results of the deployment for the month of December.

- 221 citations and written warnings issued by Transit Security Officers.
- Contract Security cleared 9,794 trains and offloaded 9,373 patrons
- Law enforcement conducted:
  - 592 arrests
  - 357 citations
  - 1630 warnings

Law Enforcement Homeless Outreach	December Totals
LAPD HOPE Team Outreach Services Offered and Accepted*	Offered: 115 Accepted: 24
LASD MET Team Outreach Services Contacts and Accepted*	Contacts: 1327 Accepted: 14
LBPD Quality of Life Team (QOL)*	Contacts: 72 Accepted: 18

# METRO AMBASSADORS UPDATE

## SUPPORT

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. They were deployed on all Metro Rail Lines, including G and J line, and bus lines 210, 40, 20, and 720.

*New G Line Deployments:* Since 12/22/2023, we have scheduled 12 Metro Ambassadors a day to support customers on the G Line from North Hollywood to Chatsworth.

## CONNECT

For the month of **December 2023**, Metro Ambassadors conducted **63,605** customer engagements and reported the following:

- 1,871 Cleanliness Issues
- 706 Graffiti Incidents
- 343 Elevator and Escalator Problems
- 259 Safety Issues



## REPORT

For the month of December 2023, Metro Ambassadors reported **18 Narcan** incidents, with 1 fatality:

- (6) incidents at Westlake/MacArthur Park Station
- (3) incidents at 7th St. Metro Ctr. – 1 was fatal
- (3) incident on B Line Train
- (2) incidents on E Line Train
- (2) incident at Willowbrook/Rosa Parks Station
- (1) incident at North Hollywood Station
- (1) incident at Wilshire/Vermont Station