



Board Report

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Agenda Number: 38.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE MARCH 21, 2024

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

BACKGROUND

Within Metro's Public Safety Mission statement, the agency recognizes that each individual is entitled to a safe, dignified, and human experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and law enforcement services. Furthermore, since July 2023, Metro has been using a multi-layered deployment model to utilize all resources from the public safety ecosystem.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

DISCUSSION

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system and works in coordination with other departments, including Operations and Customer Experience, to implement strategies to advance this objective. SSLE forms the foundation of Metro's multi-layered approach to safety and security, focused specifically on protecting our customers and

employees by preventing and addressing crime on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities and performance and outcome-related data for January, the most recent month for which systemwide law enforcement data is available.

DEPLOYMENTS AND TRENDS

Metro continues to incorporate enhancements and find proactive ways that our safety and security model can address evolving common community issues displayed on our system. The agency's multi-layered approach continues to strategically address challenges, as reflected in the recent crime data with declines in serious crimes and the constant pursuit of increased arrests for trespassing and drug use on the system.

SSLE's steady coordination with our law enforcement partners, contract security, transit security, and other multi-layered partners allowed for strategic safety and security operations to be incorporated, enhanced, and continued. In December 2023, we demonstrated the success of the Multi-Layered Planned Deployment, with increased enforcement resulting in a reduction of serious crime systemwide. January presented an opportunity to see whether the success would continue into the new year. So far, a reduction in serious crime on the system has continued. The success of the Multi-Layered Planned Deployment further provided an opportunity to reflect on January 2023. A year ago, Metro had been impacted by significant drug use and crime and lacked holistic enforcement and a fully cohesive multi-layered deployment. Data from this January demonstrates a tangible example of how collaborative efforts have resulted in a safer and more secure system. In addition, we saw calls for service increase significantly in the fall of 2023, from 1,381 in September 2023 to 3,483 in October 2023 (an increase of 152%). Since then, calls for service have remained relatively high in comparison to prior years, and we credit this to the increased visibility of our security and law enforcement personnel systemwide.

Systemwide Crime Stats

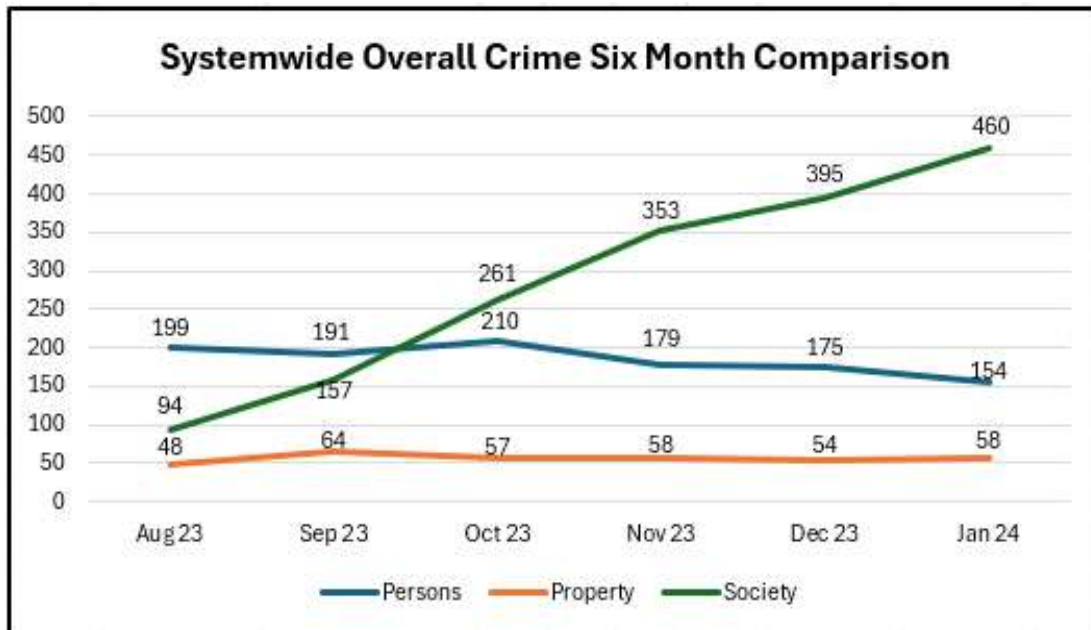
The following represents crime statistics and data analysis for the month of January 2024.

In January, ridership was 24,024,647, an increase of 2.8% from December 2023 (23,362,749) and an increase of 13.1% from January 2023 (21,234,326). Crimes Against Persons systemwide went down 12.0% in January compared to December 2023 (154 vs. 175) and down 16.8% from a year ago in January 2023 (154 vs. 185). By mode, this correlates to a decrease in Crimes Against Persons of 27.0% (81 vs. 111) on the rail system in January 2024 when compared to December 2023, with specific declines in aggravated assaults (16 vs. 29) and robberies (12 vs. 19). When compared to January 2023, Crimes Against Persons on the rail system decreased by 36.2% (81 vs. 127) in January 2024.

By contrast, Crimes Against Persons on the bus system increased by 14% (73 vs. 64) in January 2024 when compared to December 2023. This is due to an increase in batteries (46 vs. 36) and a slight uptick in aggravated assaults (13 vs. 11). Meanwhile, robberies decreased on the bus system by 46.2% (7 vs. 13). When compared to January 2023, Crimes Against Persons on the bus system increased by 25.9% in January 2024. This is due to increases in aggravated assaults (13 vs. 11), batteries (46 vs. 41), and robberies (7 vs. 4).

Enforcement-related arrests for trespassing and narcotics resulted in a 16.5% increase (460 vs. 395) in Crimes Against Society systemwide. The enhanced efforts of law enforcement, transit security, and contract security in critical areas led to a 17.3% increase (373 vs. 318) in trespassing arrests and a 15% increase (69 vs. 60) in narcotics arrests in January 2024 versus December 2023. On the rail system, Crimes Against Society saw increases in trespassing arrests of 16.7% (371 vs. 318), narcotics arrests of 23.5% (63 vs. 51), and weapons arrests of 50.0% (15 vs. 10). When compared to January 2023, Crimes Against Society on the rail system increased by 780.4% (449 vs. 51) in January 2024 due to the increase in narcotics, trespassing, and weapon arrests. On the bus system, Crimes Against Society decreased by 31.3% when compared to December 2023 (11 vs. 16). When compared to January 2023, Crimes Against Society decreased by 38.9% in January 2024.

In January, our law enforcement partners conducted task forces and operations on the system in response to data analysis that identified certain problem areas. Los Angeles Police Department's (LAPD) Special Problems Unit (SPU) conducted three task forces on the B Line. The SPU team was responsible for making significant arrests, including several arrests for possession of concealed firearms, possession of firearms during the sales of narcotics, possession of methamphetamines, and arrests for organized retail theft. The Los Angeles County Sheriff's Department (LASD) conducted undercover operations on the Metro system. The Transit Services Bureau (TSB), in conjunction with LASD's Human Trafficking Task Force, conducted a plain clothes operation at the C Line Long Beach Blvd Station. The operation resulted in several arrests of suspects soliciting decoys for prostitution in and around Metro's property, particularly at bus stops and layovers. In addition, LASD conducted two plain clothes operations at the A Line Azusa Downtown Station. The operation called for plain clothes personnel to observe individuals committing crimes and the use of any controlled substance(s) at this station, resulting in several arrests of suspects.



In January 2024, Crimes Against Persons per 1 million boardings decreased by 14.4% compared to December 2023 (see table below).

Systemwide	Jan-24	Dec-23	% Change
Crimes Against Persons	154	175	-12.0%
Ridership	24,024,647	23,362,749	2.8%
Crimes Against Persons per 1 Million Boardings	6.41	7.49	-14.4%

When comparing January 2024 to one year ago, we see that Crimes Against Persons per 1 million boardings have decreased by 26.4% (see table below).

Systemwide	Jan-24	Jan-23	% Change
Crimes Against Persons	154	185	-16.8%
Ridership	24,024,647	21,234,326	13.1%
Crimes Against Persons per 1 Million Boardings	6.41	8.71	-26.4%

Deployment Results

The following reflects the results of the deployment for the month of January and the effects of preventing and reducing crime on the system.

Law Enforcement

LAPD, LASD, and LBPD enforce the penal code on the system, including conducting trespass investigations. Ejections represent law enforcement engagements during trespass investigations in which an individual is removed after determining they did not possess a TAP Card or pay fare to access the rail or bus system.

Law Enforcement Efforts (January 2024)	Arrests	Citations	Warnings
LAPD	577	455	1281
LASD	171	195	661
LBPD	3	24	0

*Law

enforcement citations and warnings are not related to fare but for trespassing, loitering, and moving violations.

Law enforcement homeless outreach data has been omitted from this report as staff works to align how homeless outreach data is defined and reported. Currently, each law enforcement partner defines their outreach efforts differently, which can make it challenging to demonstrate the impact of their work across the system. Once the data has been aligned, staff will resume reporting.

End of Line

Contract security (CS) officers offload trains at the end-of-line (EOL) stations and provide security support for maintenance employees while performing their duties. CS cleared 18,363 trains and offloaded 28,363 patrons during January. The significant increase directly correlates with adding three stations to the end-of-line initiative. The three end-of-line stations added were Atlantic, APU/Citrus College, and Wilshire/Western Stations. There is also a direct correlation between the increase in train clearing and offloading.

December 2023

Station	Trains Cleared	Offloading
North/Hollywood	2,488	3,508
Union Station	9,077	6,012
APU/ Citrus	836	1,793
Grand Total	12,401	11,313

January 2024

Station	Trains Cleared	Offloading
North/Hollywood	2,067	2,000
Union Station	6,282	7,934
APU/ Citrus	4,221	7,854
Atlantic	3,327	6,332
Wilshire/ Western	2,466	4,338
Grand Total	18,363	28,458

CS shares their observations during weekly Multi-Layered Planned Deployment meetings with Metro Homeless Outreach and law enforcement partners. CS observations are compared with feedback from Metro Blue Shirts and Transit Ambassadors to understand where unhoused riders require the most resources. The table below reflects the entirety of the homeless outreach efforts throughout January’s Multi-Layered Planned Deployment.

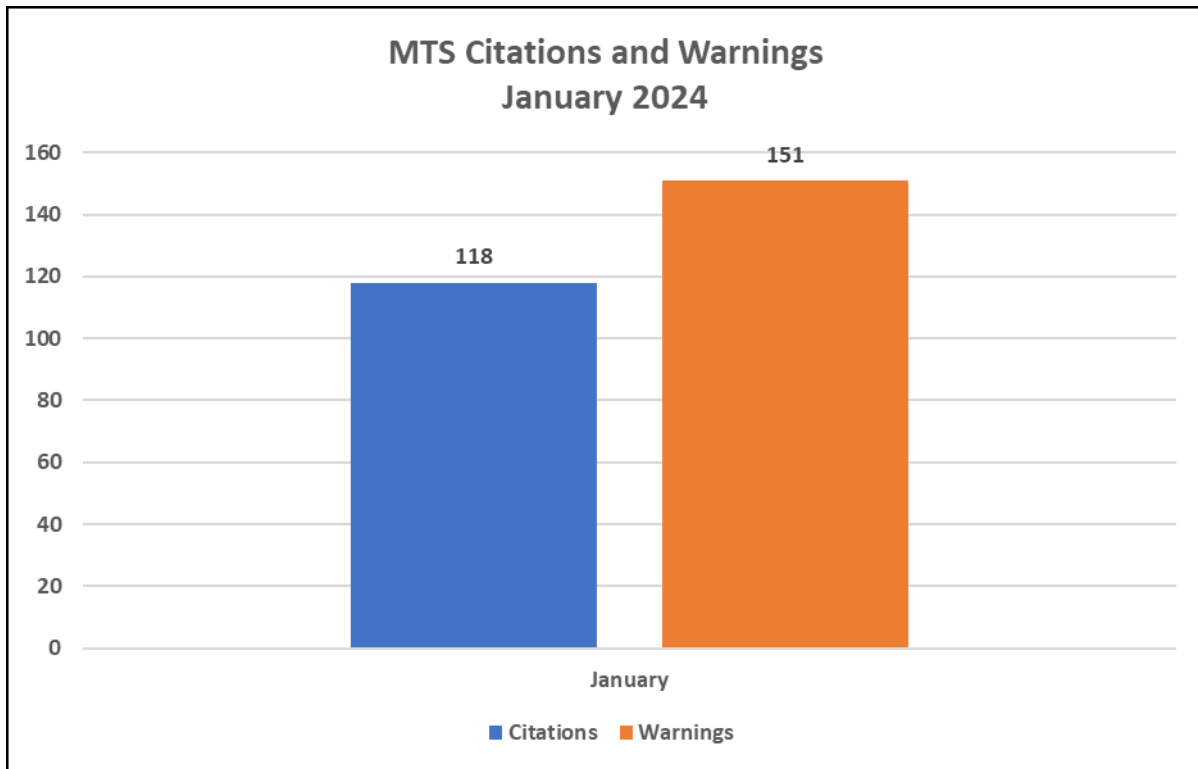
Metro Homeless Outreach Efforts	January Totals
Engagements	2047
Enrollments into Homeless Management Information System (HMIS)	186
Interim Placements	43
Permanent Housing Placements	9

Metro Homeless Outreach has fixed posts at key EOL stations within the Multi-Layered Planned Deployment. Staff currently provides support for six EOL stations (Union Station, Downtown Santa Monica, Downtown Long Beach, Atlantic, North Hollywood, and APU/Citrus). The efforts at EOL account for 1,462 (71%) of 2,047 total engagements during the month of January. The table below reflects the outreach efforts at EOL stations.

Metro Homeless Outreach Efforts (End of Line)	January Totals
Engagements	1462
Enrollments into Homeless Management Information System (HMIS)	160
Interim Placements	34
Permanent Housing Placements	9

Transit Security

The primary role of Metro Transit Security (MTS) in the Multi-Layered Planned Deployment is Code of Conduct enforcement. Since the onset of the Multi-Layered Planned Deployment, SSLE has noted that 96% of the Code of Conduct violations cited on the system have been for fare evasion since the revised Code of Conduct was incorporated in June 2023. In January, MTS officers issued 118 citations and 151 written warnings for Code of Conduct violations. Of those, 260 (97%) were due to individuals failing to provide proof of fare. The remaining citations and written warnings issued in January were for Code of Conduct violations: throwing objects, smoking/vaping, urination/defecation, and failure to comply with a lawful order. The numbers reflect MTS's continued efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct. Code of Conduct enforcement is critical to maintaining order on the system and deterring non-destination travelers.



TRANSIT SECURITY FARE COMPLIANCE TEAMS - JANUARY 2024			
DEPLOYMENT PERIOD	LINES COVERED ¹	REMOVALS - FARE ²	REMOVALS - CoC ³
01/01/24 - 01/05/24	A, B, E	35	27
01/08/24 - 01/12/24	A, B, E	41	13
01/15/24 - 01/19/24	A, B, C, E	417	152
01/22/24 - 01/26/24	A, B, C, E	490	255
01/29/24 - 02/02/24	A, B, C, E	516	211

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

TRANSIT SECURITY TRAIN RIDING TEAMS - JANUARY 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS - FARE ²	REMOVAL - CoC ³
01/01/24 - 01/05/24	A, C, E	38	39	14
01/08/24 - 01/12/24	A, E	12	20	11
01/15/24 - 01/19/24	A, B, E	73	54	39
01/22/24 - 01/26/24	A, B, E	31	28	17
01/29/24 - 02/02/24	A, C, E	30	17	11

¹ Combined number of trips taken by TRT on the referenced rail lines.

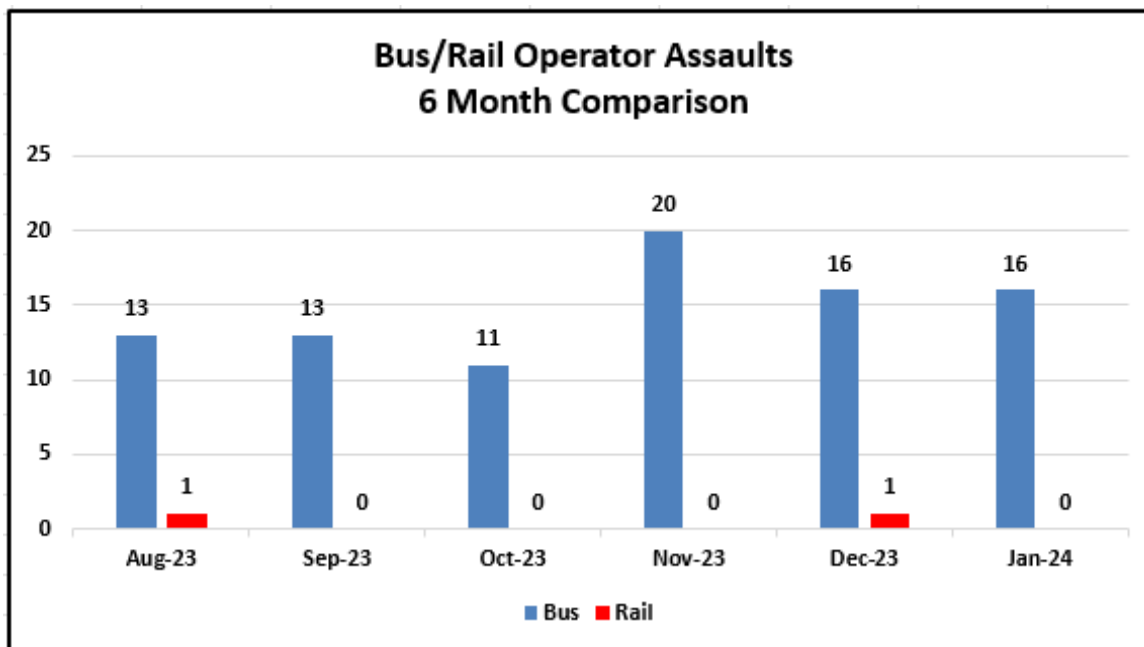
² Combined number of persons removed from the train for fare evasion (No proof of fare).

³ Combined number of persons removed from the train for Code of Conduct violations.

Operator Safety

In January, operator assaults decreased by one assault when compared to December 2023 (16 vs. 17). Using hands (punch, slap), spitting on the operator, and brandishing a gun were the top three methods of assault. Of the 16 assaults, eight were reported to have a bus barrier in use, one occurred outside of the bus, and the remaining seven did not provide details of bus barrier use. Of the reported assaults, three victims were transported by a Metro employee to see the company doctor, one victim required medical transport, and one victim received medical treatment on scene.

Assaults in January were higher than historical averages over the past six years, as shown in Figure A. The methods of assaults that occurred in January are summarized in Figure B.



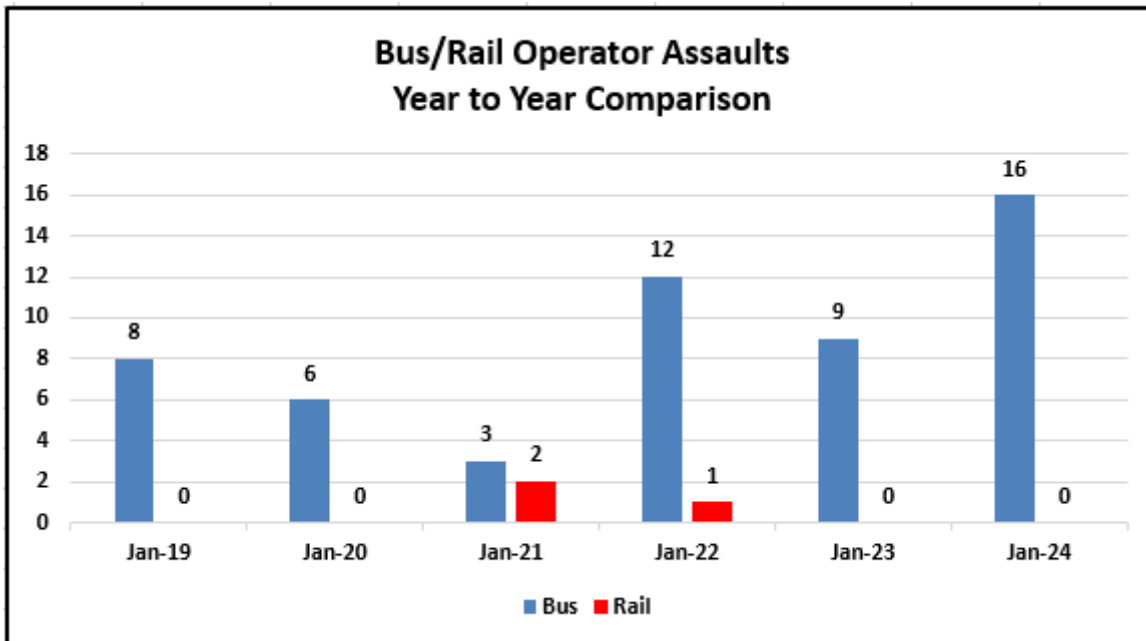


Figure A: Bus/Rail Operator Assaults Year-to-Year Comparison

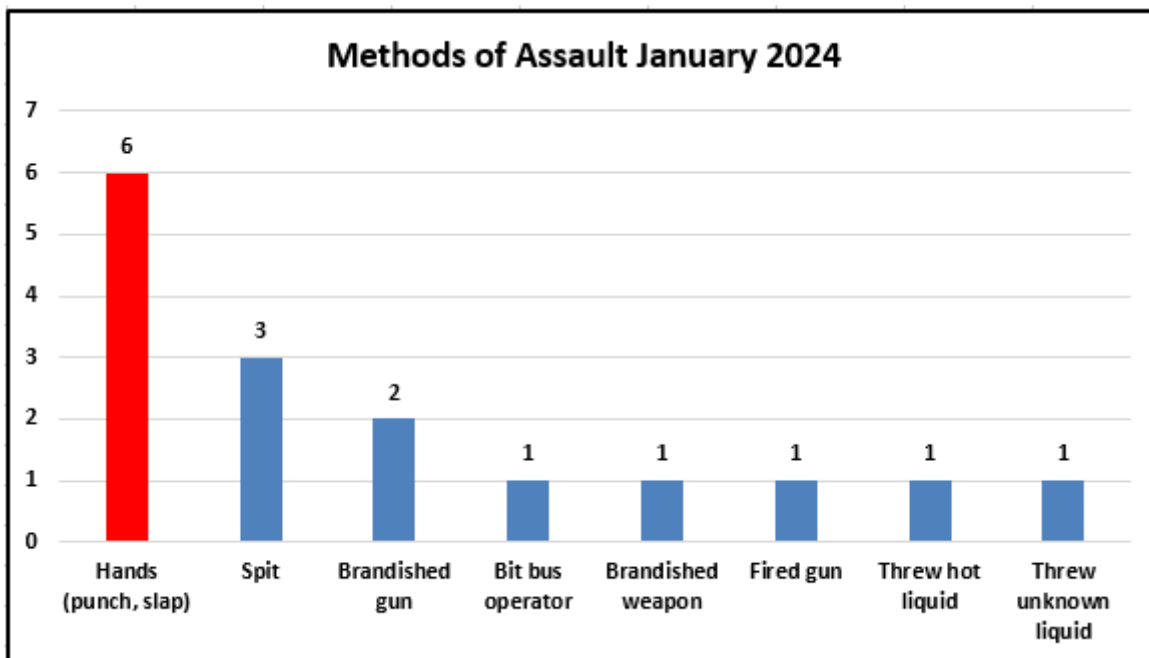


Figure B: Methods of Assault

Bus Riding Teams

Transit Security Bus Riding Teams continue to rotate across the top 10 bus lines with reported incidents of operator assaults and lines with newly reported incidents of operator assaults to enforce Metro’s Code of Conduct. In January, seven Transit Security Bus Riding Teams were deployed across the five service areas of Metro’s bus system. Three teams were deployed on the Day Shift

and PM Shift, and one team was deployed on the Early Morning Shift (Owl Service). The following table illustrates the Bus Riding Team deployment for January and the number of trips. A reduced number of trips occurred in the last two weeks of January due to the redeployment of resources to support systemwide needs due to the inclement weather and resulting station of emergency in the City of Los Angeles.

TRANSIT SECURITY BUS RIDING TEAMS - JANUARY 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS ²	VERBAL WARNINGS ³
01/01/24 - 01/05/24	164, 207, 754	84	99	92
01/08/24 - 01/12/24	111, 204, 754	91	178	158
01/15/24 - 01/19/24	233, 234, G Line	93	109	59
01/22/24 - 01/26/24	18, 60, 260	65	58	36
01/29/24 - 02/02/24	111, 115, 117	62	106	29

¹ Combined number of trips taken by BRT on the referenced bus lines.

² Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Two remaining Transit Security Bus Riding Teams are tentatively scheduled to be deployed by Spring 2024. The MTS teams are augmented with the support of law enforcement. In January, there were 11,707 and 8,781 bus boardings by LAPD officers and LASD deputies, respectively. As a crime reduction measure, staff are coordinating with LAPD Transit to increase law enforcement presence on bus lines that have shown a noticeable increase in crime.

In addition to Code of Conduct enforcement, TSOs provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist patrons in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Riding Teams can address.

Staff will continue to review crime statistics and physical assault data to identify potential trends and patterns that will inform deployment strategies to reduce crime on the bus system and help decrease and prevent bus operator assaults. In addition, staff engage with bus operators from all ten bus divisions at monthly RAP sessions to obtain feedback on lines and geographical areas where bus operators have safety concerns.

ACTIVITIES

Narcan Deployment

MTS did not have a Narcan incident during the month of January. This marks the first time Transit

Security Officers have not been involved in a Narcan incident since they began administering it on the system in March 2023.

As for Metro Ambassadors, they reported **18 Narcan incidents**, with two drug-related fatalities:

- (6) Incidents at WLMP Station
- (2) Incidents On Train
- (2) Incidents at Grand Avenue Arts/Bunker Hill Station - 1 of 2 was a fatal incident
- (2) Incidents at Union Station - 1 of 2 was a fatal incident
- (1) Incident at Wilshire/Western
- (1) Incident at Del Amo Station
- (1) Incident at 7th Street/Flower Bus Stop
- (1) Incident at Universal City/Studio City
- (1) Incident at Little Tokyo/Arts District Station
- (1) Incident at 7th Street/Metro Center Station

In total, Ambassadors reported 18 incidents in January, which is the same number of reported incidents in December.

Public Facing Dashboard Update

SSLE and ITS continued working with the external vendor project team throughout January regarding the Public Facing Dashboard project. The primary goal of this project is to design and create a user-friendly and informative public dashboard that pulls specific data from the internal SSLE Crime Dashboard, integrating crime statistics, arrests, calls for service, the Customer Comment Analysis & Tracking System (CCATS), Transit Watch App data, and citations.

The current scope performance period for the Public Facing Dashboard delivery remains on track for FY24 Q4. SSLE will continue to update the Committee on the progress and timeline of delivery.

Emergency Management Update

Emergency Training and Exercises

On January 25, the Emergency Management Department (EMD) conducted its first of 11 planned exercises for the calendar year. The tabletop discussion-based exercise was conducted at the Non-Revenue and Rail Communications, Division 10. The objectives were to increase employee awareness of Metro's Active Shooter Lockdown Procedures, increase first responder knowledge of Metro's non-revenue sites, and improve emergency response coordination between Metro and local

first responders. Participants included representation from LAPD, Allied and Inter-Con Contract Security, Metro Transit Security, Vehicle Non-Revenue, Rail Communications, Bus Operations Control, Vehicle Operations, System Security and Law Enforcement, and the Emergency Management Department.



On January 28, EMD coordinated LAPD's K-9 annual certification at Rail Division 21. Five K-9 teams participated in the certification process, which was evaluated by the Transportation Security Administration (TSA). Certification is required annually to ensure LAPD K-9 teams are well-trained to respond to and perform searches on Metro vehicles.

CUSTOMER COMMENTS

In January, we continue to see riders on social media accounts requesting increased security. This request for increased security personnel has continued a trend from October to the present. SSLE will continue to ensure visible security presence on the system through the security of multi-layer resources.

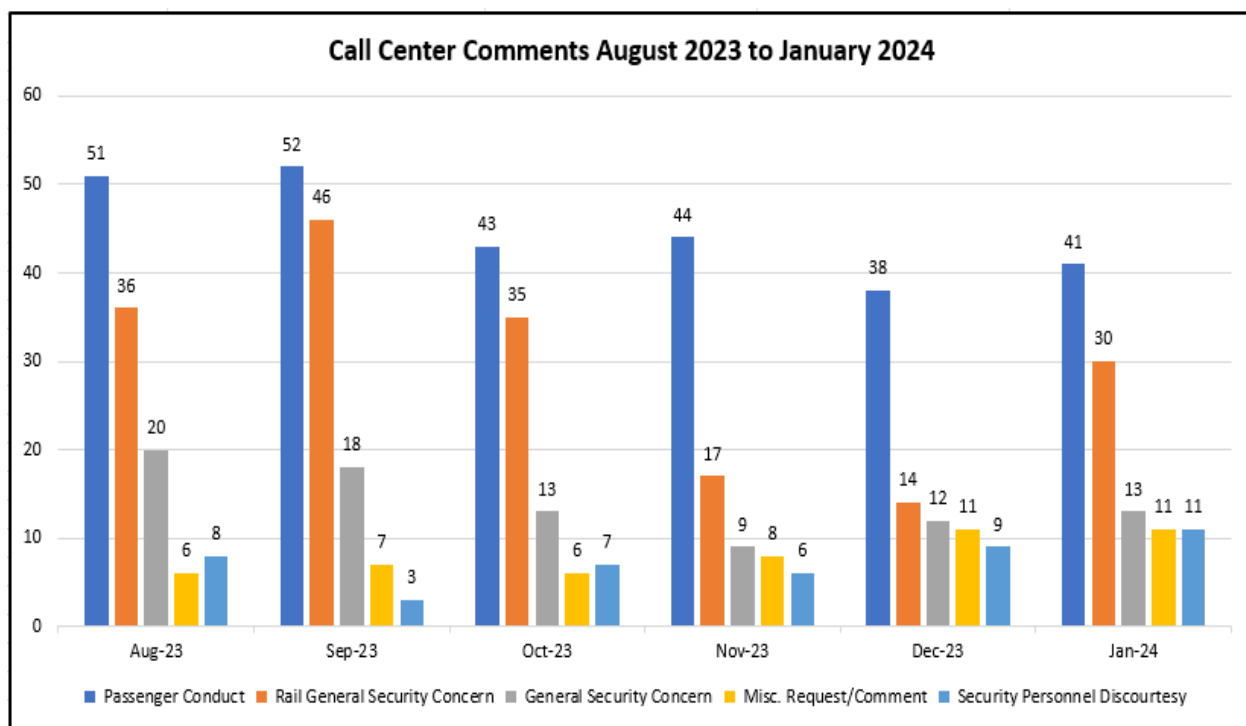
The Safety Personnel subtopic generated the highest volume of engagement overall, with Safety and Security having the highest volume of positive engagement. On Reddit, we observed multiple accounts positively commenting about the Ambassadors, emphasizing the distinction between security and Ambassadors, and clarifying the role of Ambassadors in Metro.

Call Center Comments

From December to January, customer comments related to *Passenger Conduct* increased from 38 to 41. Customer comments related to *Rail General Security Concern* increased from December to

January from 14 to 30. For customer comments related to *General Security Concern*, there was an increase from December to January from 12 to 13. Examples of some of the most common comments received are riders complaining about individuals smoking on the train, drinking alcoholic beverages, and playing loud music. SSLE will continue highlighting top themes from comments submitted to the Call Center and collaborate with its public safety partners to address them as part of the Multi-Layered Planned Deployment.

Staff reviews all safety and security-related customer comments for trends and patterns to inform possible shifts of uniformed personnel deployments to where ongoing Code of Conduct and crime issues are identified. Moreover, any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.



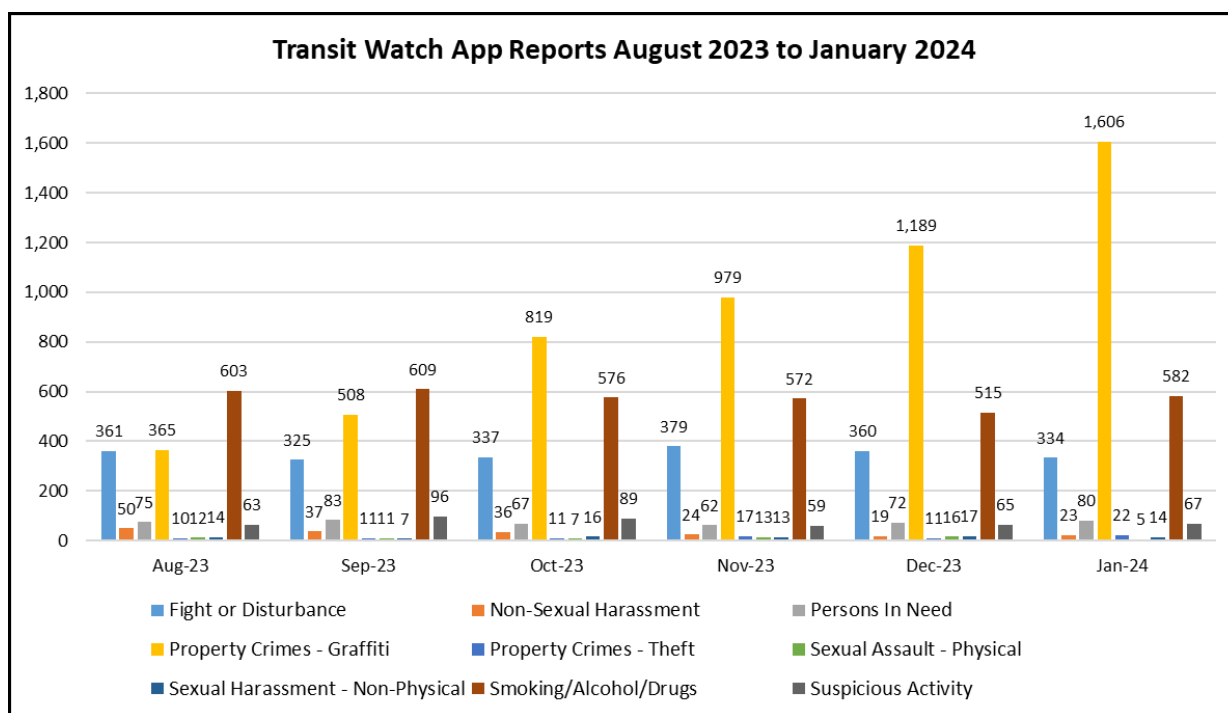
Transit Watch (TW) App

Transit Watch App reports related to safety and criminal elements for January totaled 2,733, an increase of 20.7% compared to December. The Security Operations Center’s Security Control Specialists (SCS) response time for receiving the report to initial contact with the reporting party has remained unchanged from December to January (0.57 minutes). By comparison, in FY23, the average response time was 4.9 minutes, exceeding the fiscal year’s target of 4 minutes. For FY24, SSLE established a target response time of 2 minutes to ensure a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system. The reported number for January exceeded the target goal and demonstrates Metro’s commitment to providing excellent customer service and timely security resources to keep patrons and employees safe.

Types of Reported Incidents

Of the incident types reported through the Transit Watch application, graffiti, theft, and non-sexual harassment saw the highest increases in reporting from December to January.

Graffiti incidents reported in January were 1,606 vs. 1,189 in December (a 35.1% increase). Of the 1,606 graffiti incidents captured, Ambassadors reported 71% (1,146) of these occurrences, a 40% increase compared to 817 reported in December. The number of theft reports submitted in January was 22 vs. 11 in December (a 100% increase), while non-sexual harassment reports submitted in January were 23 vs. 19 in December (a 21% increase).



Transit Watch reports highlighted increased property crime and cleanliness issues along the A, B, C, and E lines. These observations resulted in increased patrols at stations with the highest observations. The strategies developed as a result of Transit Watch reporting have led to a 10.2% decline in fights/disturbances, sexual assault-physical, and sexual harassment-non-physical incidents from December to January.

Moreover, in January, SSLE utilized the weekly meetings between members of the Multi-Layered Planned Deployment to discuss observed increases in security incidents, which included theft and harassment. These efforts led to a 69% decrease in sexual assault reports, from 16 reports in December to five reports in January. SSLE continues to explore best practices such as messaging/awareness campaigns, education, and video analytics to address both sexual assault and harassment systemwide.

Stations with the Most Reported Incidents

For graffiti incidents, the top three locations in January were Lincoln/Cypress Station (51), Pico Station (51), and Vermont/Santa Monica Station (42). The top two locations reporting theft incidents were Willowbrook/Rosa Parks Station (2) and Wilshire/Vermont Station (2). The remaining theft reports were reported sporadically across different stations. The top two locations reporting non-sexual harassment incidents were Pico Station (2) and Little Tokyo/Arts District Station (2). The remaining non-sexual harassment reports were reported sporadically across different stations.

METRO AMBASSADOR PROGRAM UPDATE

A Metro Ambassador's role is to improve the perception of safety by providing support to riders, connecting riders to resources, and reporting incidents or maintenance needs. Metro Ambassadors were deployed on all rail lines, G Line, J Line, and bus lines 210, 40, 20, and 720.

By the numbers

For the month of **January 2024**, Metro Ambassadors conducted 61,536 customer interactions and reported the following:

- 2,557 Cleanliness Issues
- 1,146 Graffiti Incidents
- 372 Elevator and Escalator Problems
- 223 Safety Issues

EQUITY PLATFORM

Metro continues to take a cross-disciplinary approach to address the system's various safety needs. Using a multi-layered public safety model, SSLE collaborates with law enforcement partners, contract security, multi-disciplinary outreach teams, and Metro Ambassadors to support vulnerable and unhoused riders, respond to customer concerns, and improve cleanliness and security on the system. Staff recognizes that there are different avenues for the public to share their experience using our system. By monitoring social media posts, customer comments received at the Call Center, and reports from the Transit Watch App, SSLE can better understand public feedback on current security initiatives and how they can be improved for a better, safer rider experience. Recent positive engagement on social media demonstrates the effectiveness of the multi-layered public safety model as Metro and its public safety partners work collectively to address reported issues. The safety of our operators is equally important, and as such, SSLE maintains its presence through the deployments of Metro Transit Security Bus Riding Teams.

NEXT STEPS

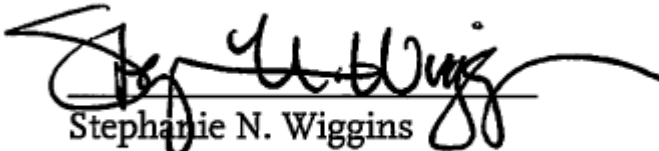
SSLE continues to manage our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

ATTACHMENTS

- Attachment A - Arrests by Race & Ethnicity January 2024
- Attachment B - Total Crime Summary January 2024
- Attachment C - Systemwide Law Enforcement Overview January 2024
- Attachment D - MTA Supporting Data January 2024
- Attachment E - Bus & Rail Operator Assaults January 2024
- Attachment F - Sexual Harassment Crimes January 2024

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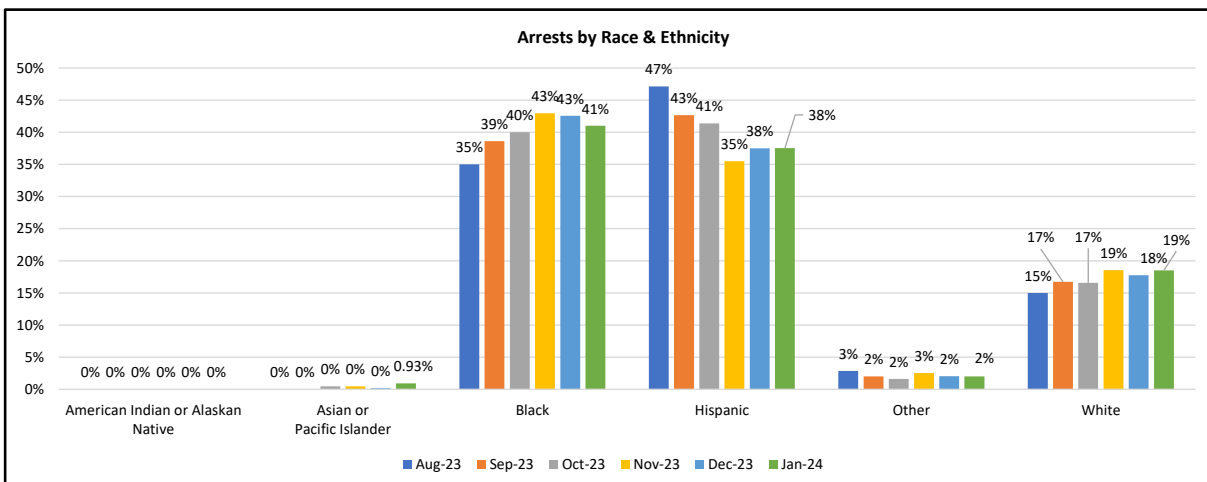
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment A

Arrests January 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	0	7	42	266	31	251	0	15	28	111	751
Total	0		7		308		282		15		139		751
% Share	0.00%		0.93%		41.01%		37.55%		2.00%		18.51%		100.00%

Arrests January 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	5	19	3	33	0	2	2	9	73
Rail Systemwide	0	0	0	7	37	247	28	216	0	12	26	102	675
Union Station and 7th & Metro Station	0	0	0	0	0	0	0	2	0	1	0	0	3
Total	0		7		308		282		15		139		751
% Share	0.00%		0.93%		41.01%		37.55%		2.00%		18.51%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) January 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	1	4	43	10	49	0	2	7	18	134
B Line (Red)	0	0	0	6	30	182	15	129	0	10	19	71	462
C Line (Green)	0	0	0	0	0	5	3	28	0	0	0	4	40
D Line (Purple)	0	0	0	0	2	5	0	5	0	0	0	6	18
E Line (Expo)	0	0	0	0	1	6	0	4	0	0	0	2	13
Bus - G Line (Orange)	0	0	0	0	0	0	0	0	0	0	0	0	0
Bus - J Line (Silver)	0	0	0	0	0	0	1	0	0	0	0	0	1
K Line	0	0	0	0	0	6	0	1	0	0	0	1	8
Union Station	0	0	0	0	0	0	0	2	0	1	0	0	3
7th & Metro Station	0	0	0	0	0	0	0	0	0	0	0	0	0
Bus Systemwide (excludes G & J Lines)	0	0	0	0	5	19	2	33	0	2	2	9	72
Total	0		7		308		282		15		139		751
% Share	0.00%		0.93%		41.01%		37.55%		2.00%		18.51%		100.00%





SYSTEM SECURITY & LAW ENFORCEMENT

Attachment B

Part 1 Crimes 5-Year Trend - Systemwide

January	2020	2021	2022	2023	2024
Part 1 Crimes					
Agg Assault	23	19	33	44	29
Arson	2	0	0	0	0
Bike Theft	7	1	2	0	1
Burglary	1	0	3	2	0
Homicide	0	1	1	1	0
Larceny	45	22	35	40	43
Motor Vehicle Theft	3	1	2	2	4
Rape	4	1	0	0	2
Robbery	23	15	24	28	19
Totals	108	60	100	117	98

Part 1 Crimes 5-Year Trend - Rail

January	2020	2021	2022	2023	2024
Part 1 Crimes					
Agg Assault	20	14	24	33	16
Arson	2	0	0	0	0
Bike Theft	4	0	2	0	1
Burglary	1	0	3	2	0
Homicide	0	1	0	1	0
Larceny	34	17	26	31	28
Motor Vehicle Theft	3	1	2	2	1
Rape	4	1	0	0	0
Robbery	19	12	21	24	12
Totals	87	46	78	93	58

Part 1 Crimes 5-Year Trend - Bus

January	2020	2021	2022	2023	2024
Part 1 Crimes					
Agg Assault	3	5	9	11	13
Arson	0	0	0	0	0
Bike Theft	3	1	0	0	0
Burglary	0	0	0	0	0
Homicide	0	0	1	0	0
Larceny	11	5	9	9	15
Motor Vehicle Theft	0	0	0	0	3
Rape	0	0	0	0	2
Robbery	4	3	3	4	7
Totals	21	14	22	24	40

Part 2 Crimes 5-Year Trend - Systemwide

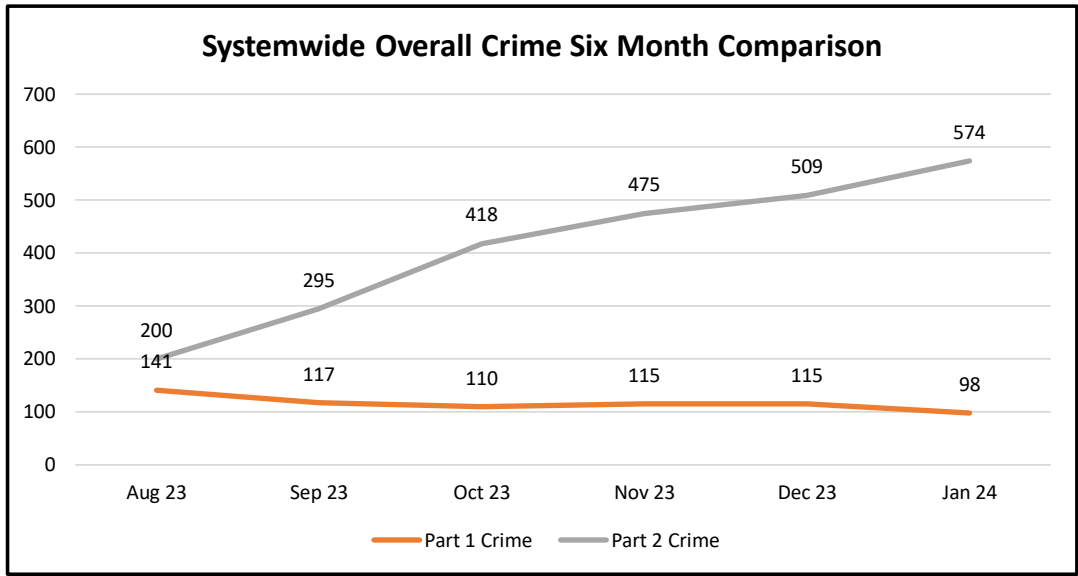
January	2020	2021	2022	2023	2024
Part 2 Crimes					
Battery	84	42	102	109	97
Narcotics	8	9	8	33	69
Sex Offenses	8	3	5	3	7
Trespassing	8	8	5	31	373
Vandalism	13	23	29	15	10
Weapons	3	2	3	5	18
Totals	124	87	152	196	574

Part 2 Crimes 5-Year Trend - Rail

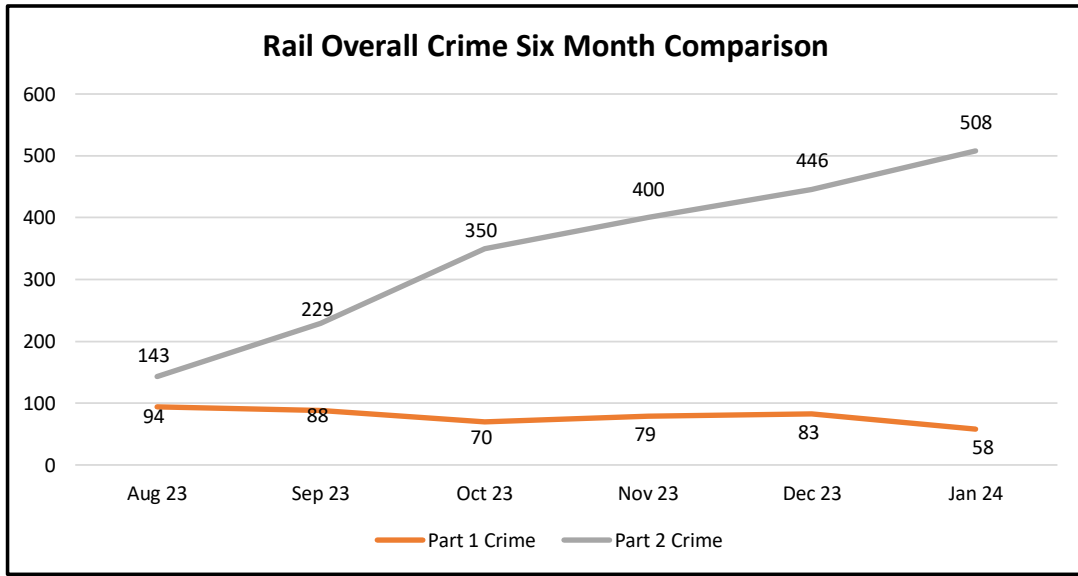
January	2020	2021	2022	2023	2024
Part 2 Crimes					
Battery	48	31	61	68	51
Narcotics	5	2	4	17	63
Sex Offenses	6	3	5	1	2
Trespassing	8	8	4	31	371
Vandalism	9	18	19	7	6
Weapons	1	2	3	3	15
Totals	77	64	96	127	508

Part 2 Crimes 5-Year Trend - Bus

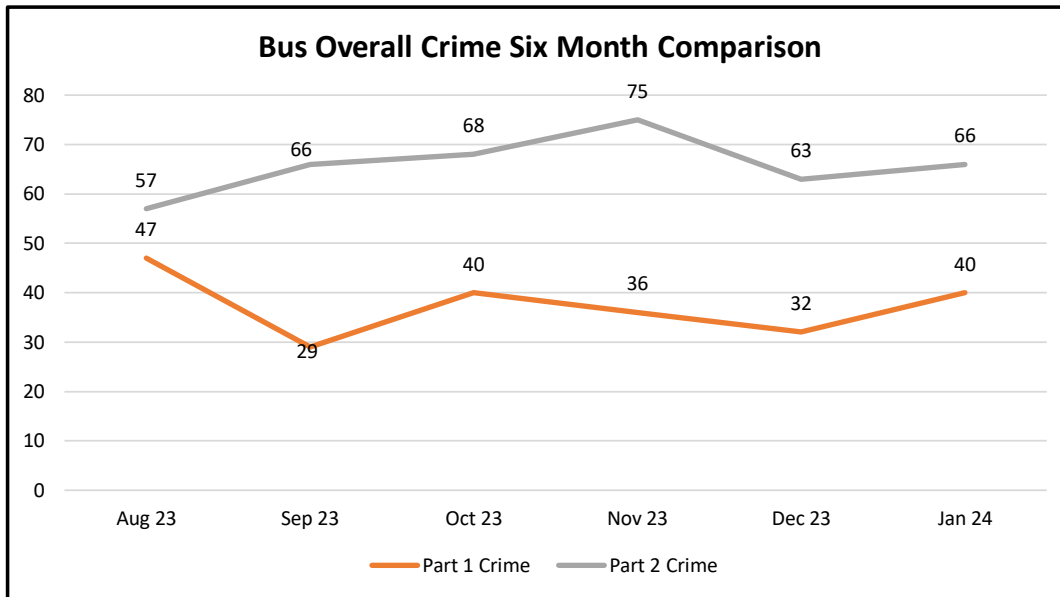
January	2020	2021	2022	2023	2024
Part 2 Crimes					
Battery	36	11	41	41	46
Narcotics	3	7	4	16	6
Sex Offenses	2	0	0	2	5
Trespassing	0	0	1	0	2
Vandalism	4	5	10	8	4
Weapons	2	0	0	2	3
Totals	47	23	56	69	66



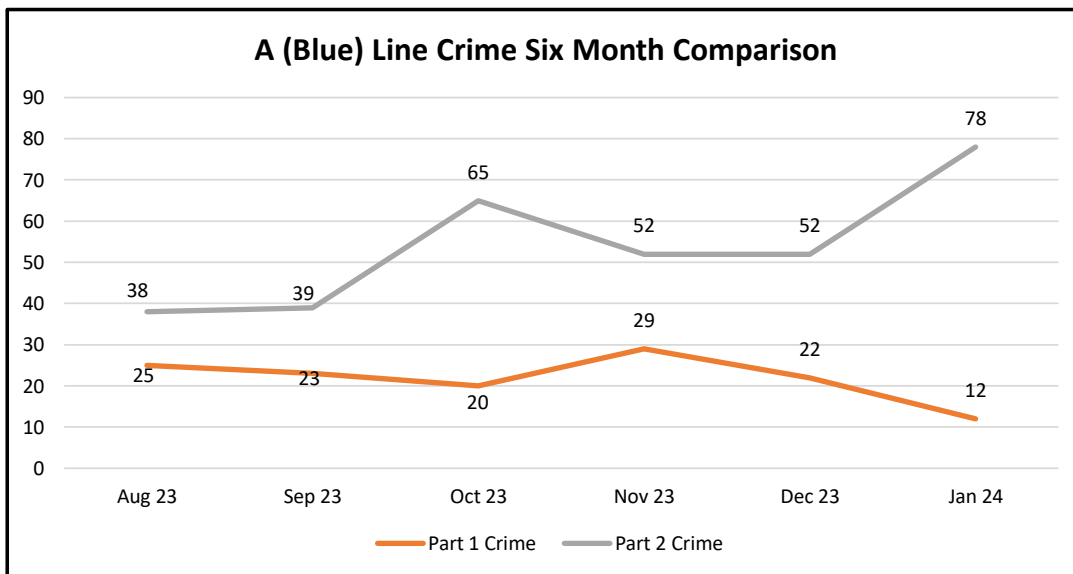
In January, total crime systemwide increased by 7.7% compared to the previous month (672 vs 624). Part 1 crimes decreased by 15% (98 vs 115) which was a result of decreases in aggravated assaults (29 vs 40) and robberies (19 vs 32). Part 2 crimes increased by 13% (574 vs 509) as a result of increases in trespassing arrests (373 vs 318), narcotics arrests (69 vs 60), and batteries (97 vs 94).



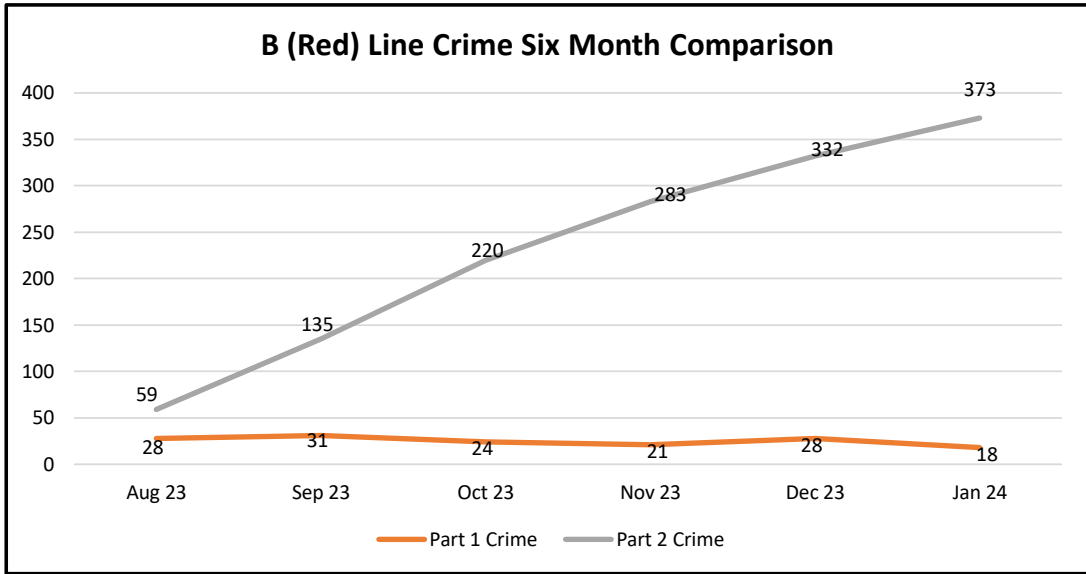
In January, total crime on the rail lines increased by 7% compared to the previous month (566 vs 529). Part 1 crimes decreased by 30% (58 vs 83) as a result of decreases in aggravated assaults (16 vs 29) and robberies (12 vs 19). Part 2 crimes increased by 14% (508 vs 446) as a result of increases in trespassing (371 vs 318), narcotics (63 vs 51), and weapons arrests (15 vs 10).



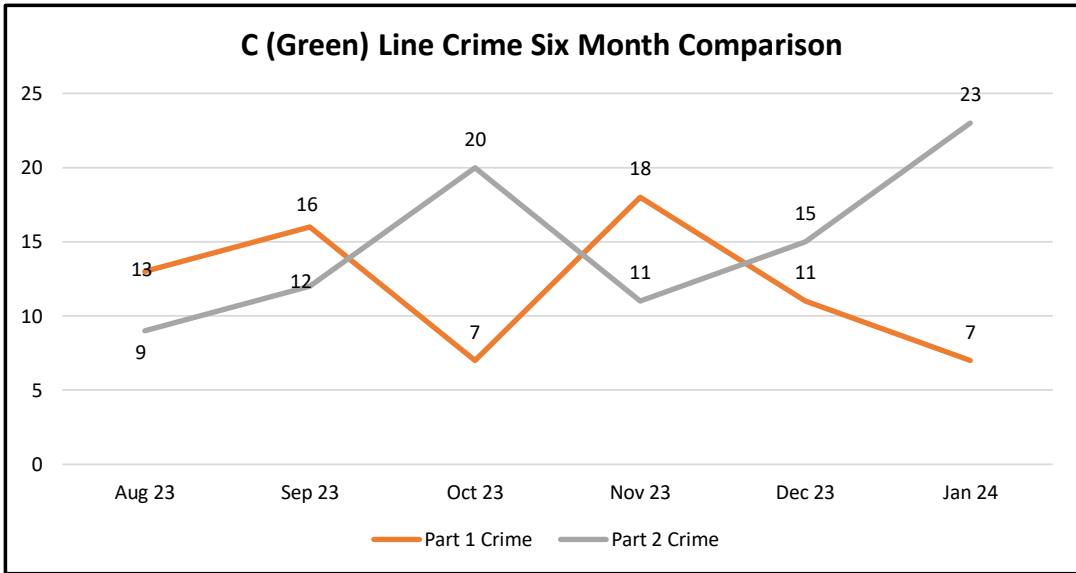
In January, crime on buses increased by 12% (106 vs 95). Part 1 crimes increased by 25% (40 vs 32) as a result of increases in aggravated assaults (13 vs 11), larcenies (15 vs 7), and rapes (2 vs 0). Part 2 crimes increased by 5% (66 vs 63). This was due to increases in batteries (46 vs 36), sex offenses (5 vs 4), and trespassing arrests (2 vs 0). At the same time, there were decreases in vandalism (4 vs 7), narcotics (6 vs 9), and weapons arrests (3 vs 7).



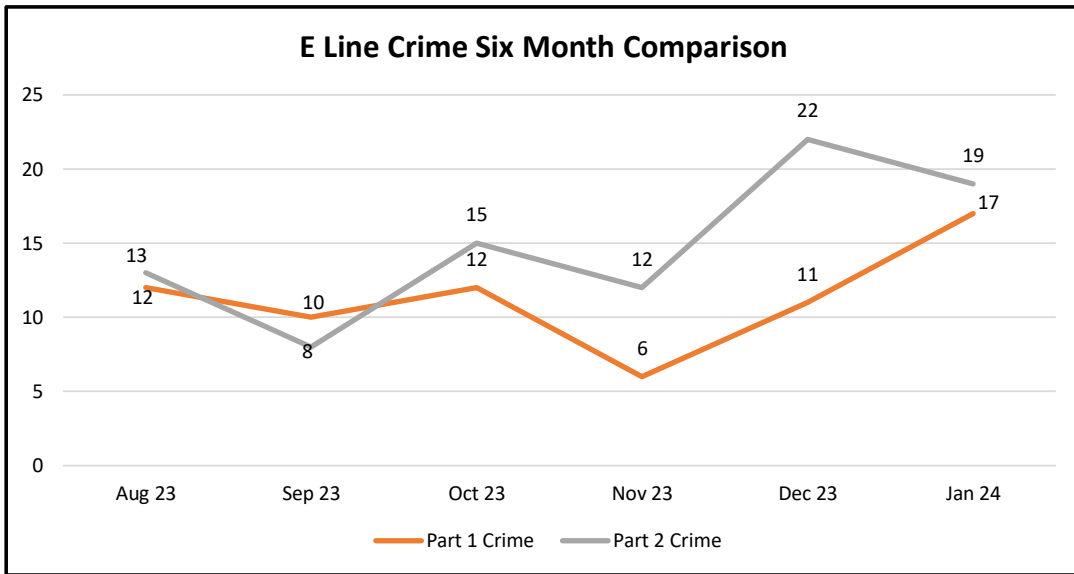
In January, the A (Blue) Line saw a 22% increase in total crime compared to the previous month (90 vs 74). Part 1 crimes decreased by 46% (12 vs 22) which was a result of decreases in aggravated assaults (6 vs 11) and larcenies (4 vs 7). Part 2 crimes increased by 50% (78 vs 52) as a result of increases in batteries (16 vs 11), narcotics (9 vs 8), trespassing (48 vs 29), and weapons arrests (4 vs 2).



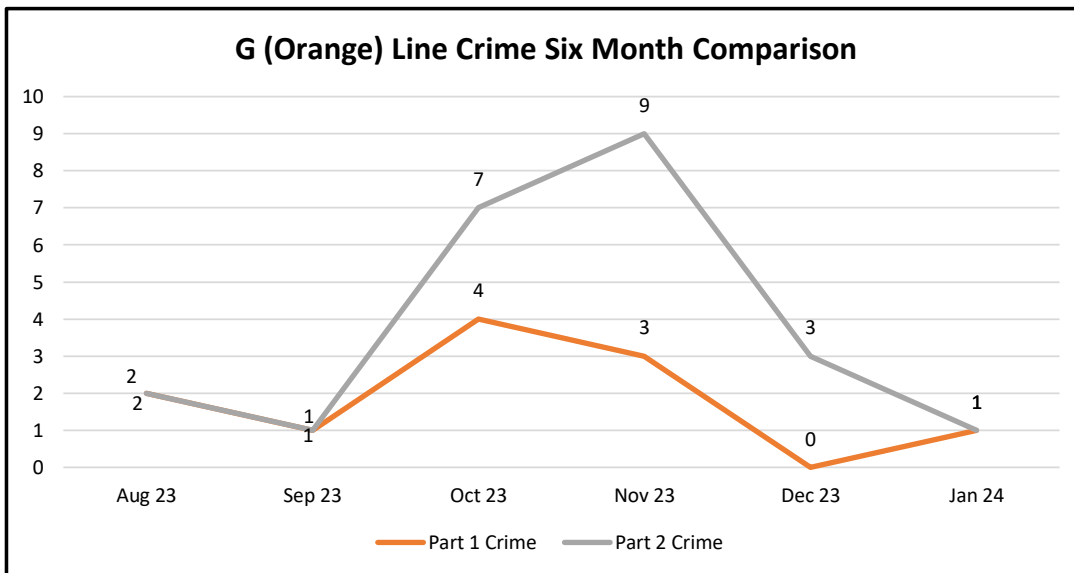
In January, the B (Red) Line saw a 8.6% increase in total crime compared to the previous month (391 vs 360). Part 1 crimes decreased by 36% (18 vs 28) as a result of decreases in aggravated assaults (5 vs 13) and robberies (4 vs 8). Part 2 crimes increased by 12% (373 vs 332). This was due to increases in narcotics (39 vs 30), trespassing (306 vs 266), and weapons arrests (10 vs 6), while also experiencing decreases in batteries (14 vs 25).



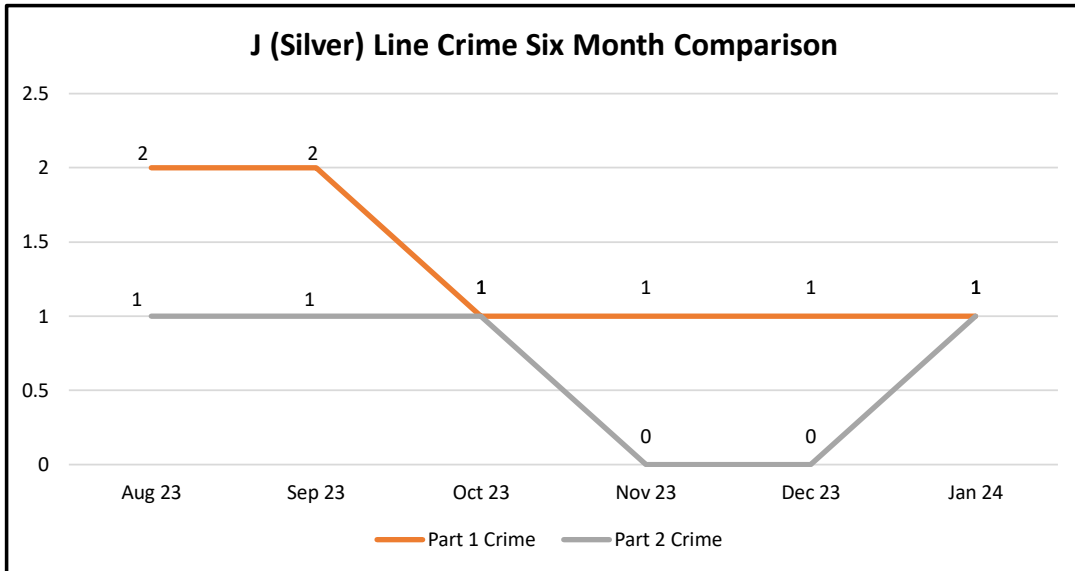
In January, the C (Green) Line saw a 15% increase (30 vs 26) in total crime compared to the previous month. Part 1 crimes decreased by 36% (7 vs 11) as a result of decreases in aggravated assaults (1 vs 2), burglaries (0 vs 2), and robberies (1 vs 3). Part 2 crimes increased by 53% (23 vs 15). This was a result of increases in batteries (3 vs 2), narcotics arrests (15 vs 5), and vandalism (1 vs 0), while also experiencing decreases in trespassing (4 vs 7) and weapons arrests (0 vs 1).



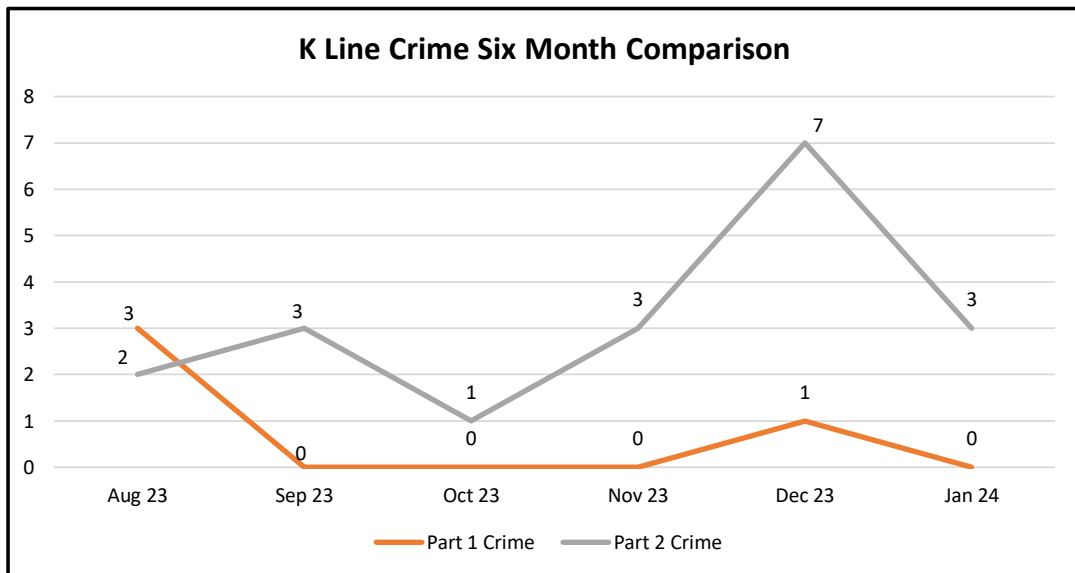
In January, the E Line saw a 9% increase (36 vs 33) in total crime compared to the previous month. Part 1 crimes increased from 11 to 17 as a result of increases in aggravated assaults (4 vs 1), bike thefts (1 vs 0), and larcenies (8 vs 3). Part 2 crimes decreased by 14% (19 vs 22) due to decreases in narcotics (0 vs 2) and zero batteries on rail operators (0 vs 1).



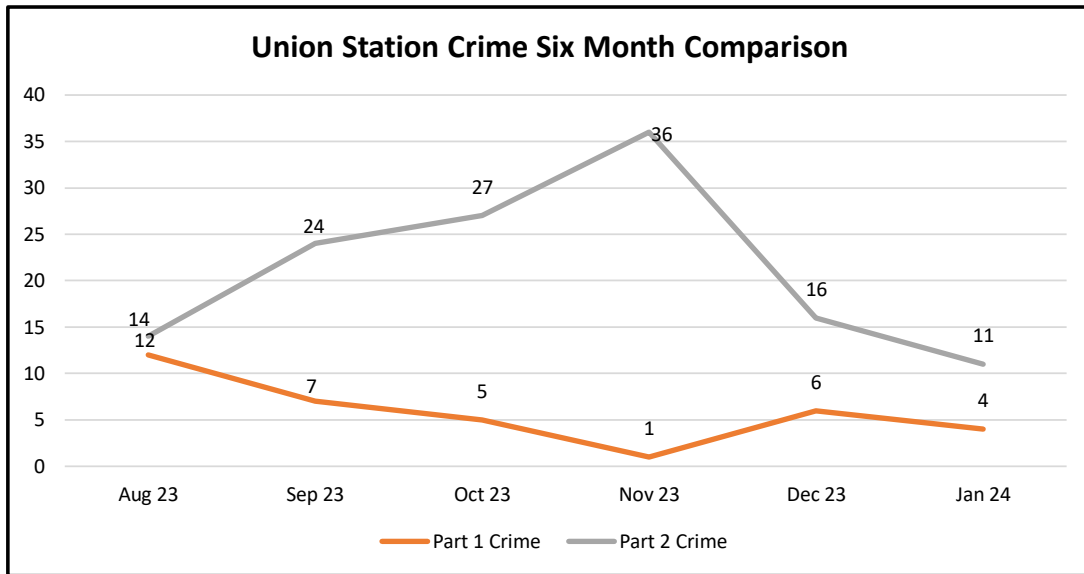
In January, the G (Orange) Line saw a 33% decrease (2 vs 3) in total crime from the previous month. Part 1 crimes increased from 0 to 1 due to an increase in larcenies (1 vs 0). Part 2 crimes decreased by 67% due to decreases in narcotics arrests (0 vs 2).



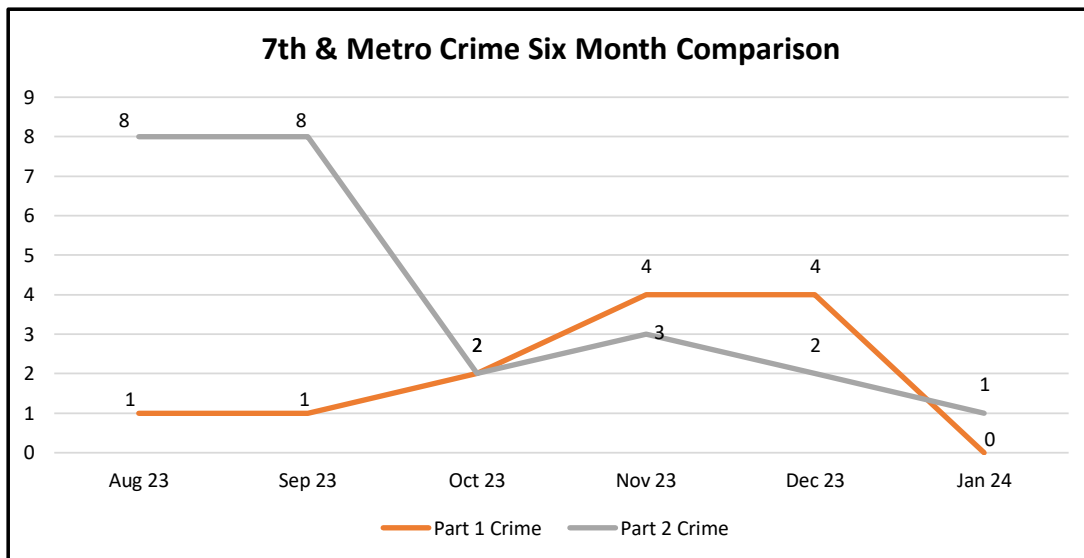
In January, crime on the J (Silver) Line increased (2 vs 1) from the previous month. There was one aggravated assault on the line during the month (1 vs 1) and there was one trespassing arrest.



In January, crime on the K Line decreased by 63% (3 vs 8) from the previous month. There were zero Part 1 crimes and Part 2 crimes decreased by 57% (3 vs 7).



In January, crime at Union Station decreased by 32% (15 vs 22). Part 1 crimes decreased by 33% (4 vs 6) as a result of decreases in aggravated assaults (0 vs 1) and larcenies (3 vs 5). Part 2 crimes decreased by 31% (11 vs 16) due to a decrease in narcotics (0 vs 2) and trespassing arrests (0 vs 3).

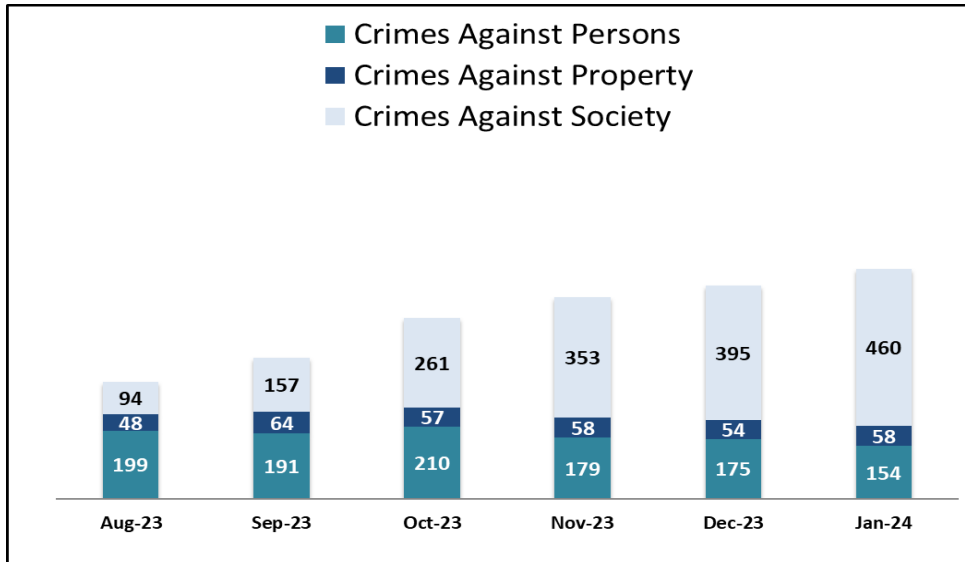


In January, crime at 7th & Metro station decreased by 83% (1 vs 6). Part 1 crimes decreased from 4 to 0. Part 2 crimes decreased by 50% (1 vs 2) due to a decrease in batteries (1 vs 2).

SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

JANUARY 2024

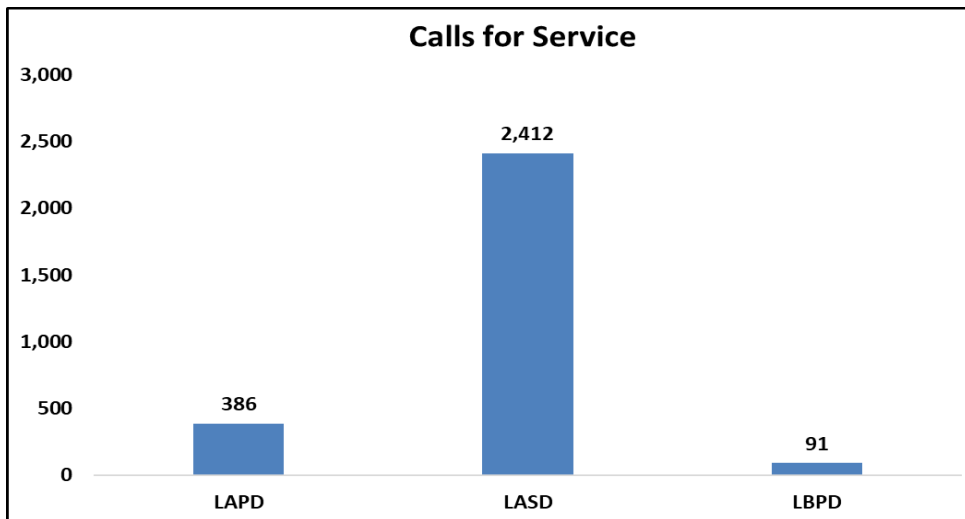
Attachment C

Total Crimes


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

Calls for Service


SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

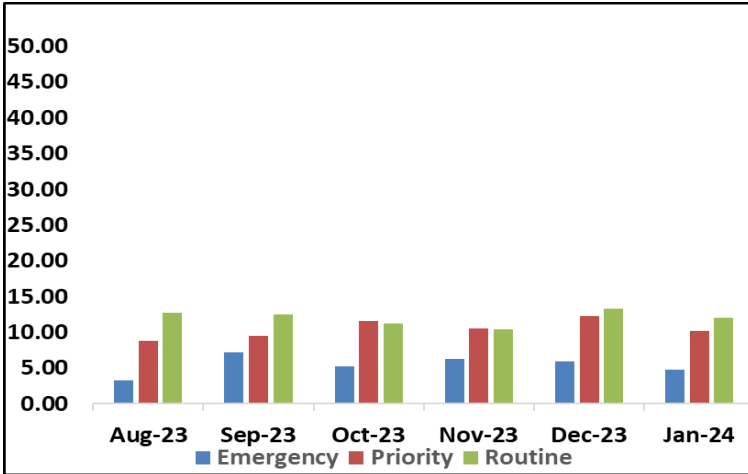
JANUARY 2024

Attachment C

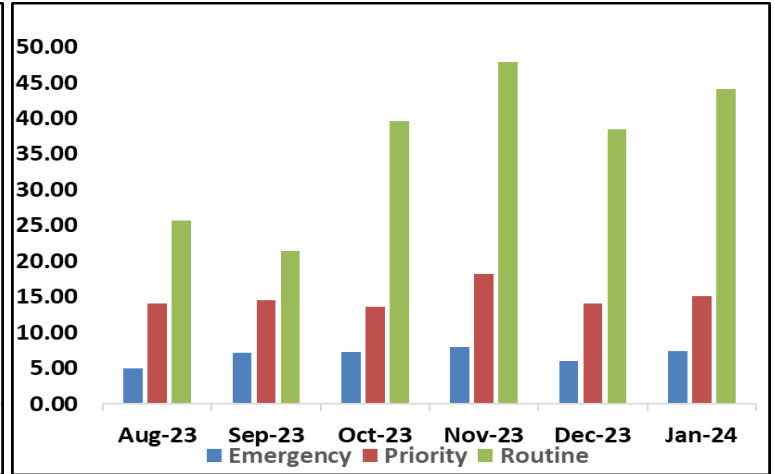
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

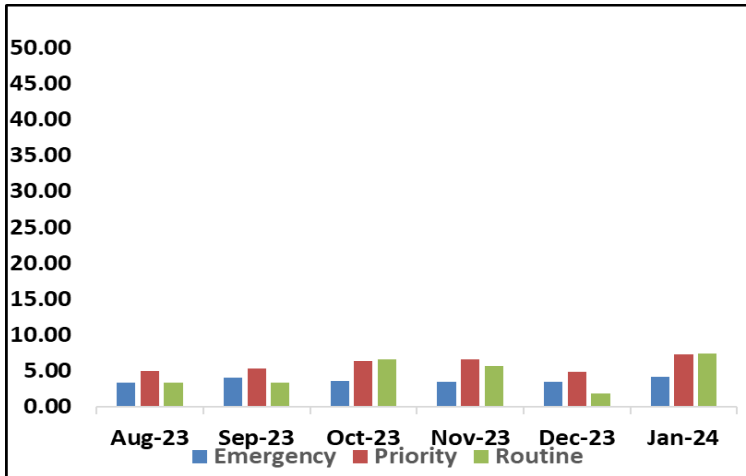
LAPD



LASD



LBPD



Transit Police

Monthly Crime Report



Attachment C

	2024	2023	%
	January	January	Change
CRIMES AGAINST PERSONS			
Homicide	0	1	-100.0%
Rape	2	0	200.0%
Robbery	19	28	-32.1%
Aggravated Assault	25	43	-41.9%
Aggravated Assault on Operator	4	1	300.0%
Battery	85	101	-15.8%
Battery on Operator	12	8	50.0%
Sex Offenses	7	3	133.3%
SUB-TOTAL	154	185	-16.8%
CRIMES AGAINST PROPERTY			
Burglary	0	2	-100.0%
Larceny	43	40	7.5%
Bike Theft	1	0	100.0%
Motor Vehicle Theft	4	2	100.0%
Arson	0	0	0.0%
Vandalism	10	15	-33.3%
SUB-TOTAL	58	59	-1.7%
CRIMES AGAINST SOCIETY			
Weapons	18	5	260.0%
Narcotics	69	33	109.1%
Trespassing	373	31	1103.2%
SUB-TOTAL	460	69	566.7%
TOTAL	672	313	114.7%
ENFORCEMENT EFFORTS			
Arrests	751	285	163.5%
Citations	674	430	56.7%
Calls for Service	2,889	1,448	99.5%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JANUARY 2024

Attachment C

Crimes

Monthly

System-Wide	Jan-24	Jan-23	% Change
Crimes Against Persons	154	185	-16.76%
Crimes Against Property	58	59	-1.69%
Crimes Against Society	460	69	566.67%
Total	672	313	114.70%

Six Months

System-Wide	Aug-23-Jan-24	Aug-22-Jan-23	% Change
Crimes Against Persons	1,108	965	14.82%
Crimes Against Property	339	347	-2.31%
Crimes Against Society	1,720	244	604.92%
Total	3,167	1,556	103.53%

Annual

System-Wide	Feb-23-Jan-24	Feb-22-Jan-23	% Change
Crimes Against Persons	2,204	1,963	12.28%
Crimes Against Property	748	864	-13.43%
Crimes Against Society	2,722	390	597.95%
Total	5,674	3,217	76.38%

Average Emergency Response Times

Monthly

Jan-24	Jan-23	% Change
5:28	6:04	-9.89%

Six Months

Aug-23-Jan-24	Aug-22-Jan-23	% Change
5:18	5:28	-3.05%

Annual

Feb-23-Jan-24	Feb-22-Jan-23	% Change
5:29	5:30	-0.30%

Bus Operator Assaults

Monthly

Jan-24	Jan-23	% Change
16	9	77.78%

Six Months

Aug-23-Jan-24	Aug-22-Jan-23	% Change
91	76	19.74%

Annual

Feb-23-Jan-24	Feb-22-Jan-23	% Change
175	160	9.38%

Ridership

Monthly

Jan-24	Jan-23	% Change
24,024,647	21,234,326	13.14%

Six Months

Aug-23-Jan-24	Aug-22-Jan-23	% Change
147,930,181	132,546,969	11.61%

Annual

Feb-23-Jan-24	Feb-22-Jan-23	% Change
287,695,351	257,720,936	11.63%



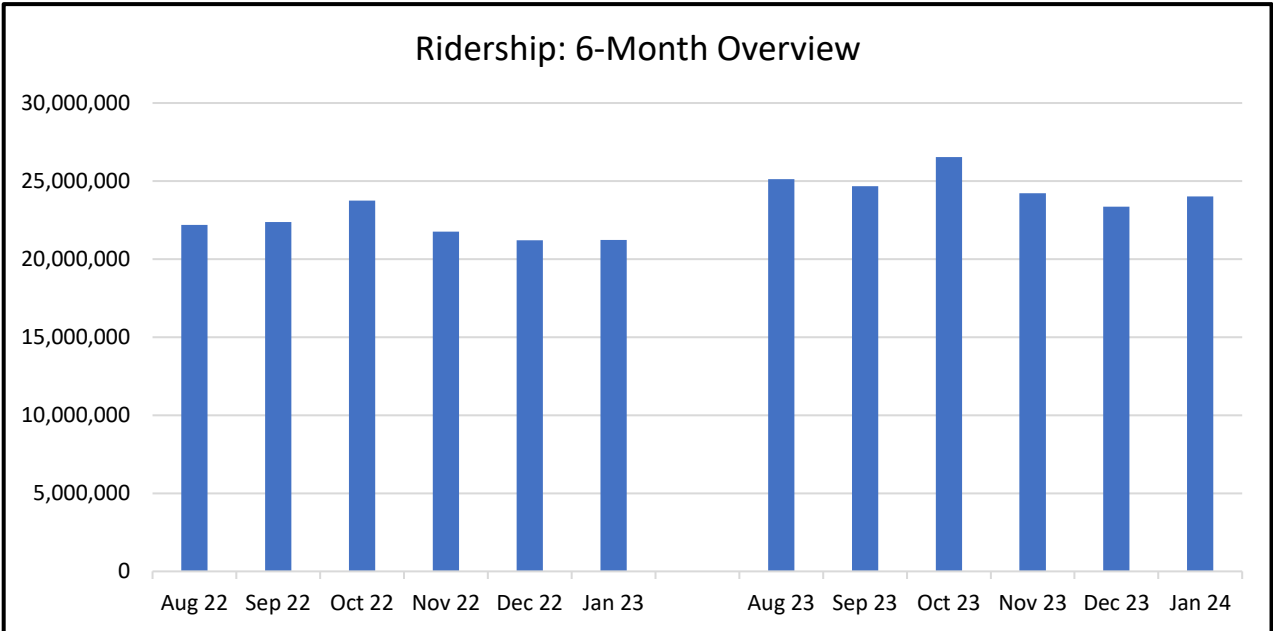
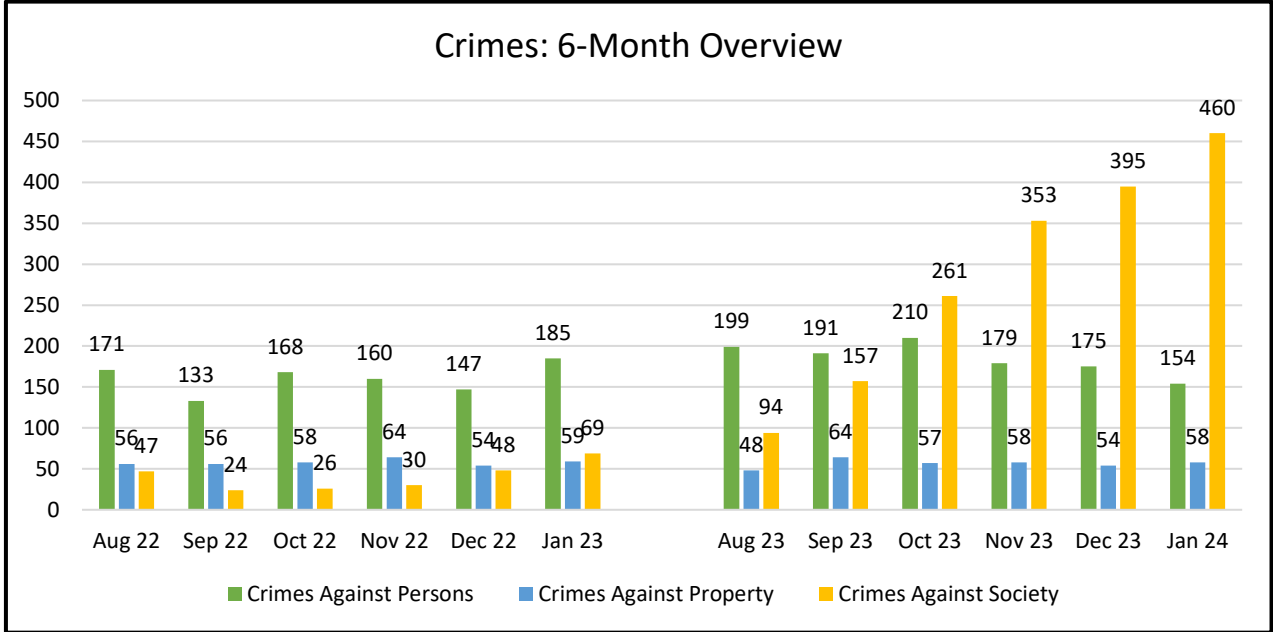
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

JANUARY 2024

Attachment C



A LINE (BLUE)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	0
Rape	0	0	0	2
Robbery	1	1	0	41
Aggravated Assault	2	2	2	51
Aggravated Assault on Operator	0	0	0	0
Battery	4	6	6	99
Battery Rail Operator	0	0	0	1
Sex Offenses	1	0	0	8
SUB-TOTAL	8	9	8	202
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD
Burglary	0	0	0	0
Larceny	1	3	0	45
Bike Theft	0	0	0	4
Motor Vehicle Theft	0	0	0	9
Arson	0	0	0	0
Vandalism	0	0	0	15
SUB-TOTAL	1	3	0	73
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD
Weapons	1	3	0	23
Narcotics	0	9	0	56
Trespassing	40	5	3	161
SUB-TOTAL	41	17	3	240
TOTAL	50	29	11	515

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	1	0	0	15
Azusa Downtown	0	0	3	9
Irwindale	0	0	0	2
Duarte/City of Hope	1	0	0	6
Monrovia	0	1	1	5
Arcadia	0	0	1	5
Sierra Madre Villa	0	0	0	9
Allen	0	0	0	1
Lake	0	0	0	5
Memorial Park	0	0	0	2
Del Mar	1	0	0	3
Fillmore	1	1	0	4
South Pasadena	0	0	0	4
Highland Park	1	0	0	6
Southwest Museum	0	0	0	3
Heritage Square	0	0	2	4
Lincoln/Cypress	0	0	4	7
Chinatown	1	0	1	10
Union Station	1	0	0	2
Little Tokyo/Arts Dist	0	0	6	22
Historic Broadway	0	0	3	7
Grand Av Arts/Bunker Hill	1	0	21	83
7th St/Metro Ctr	0	0	1	13
Pico	0	0	2	19
Grand/LATTC	1	0	0	12
San Pedro St	1	1	0	8
Washington	0	0	1	16
Vernon	1	0	0	7
Slauson	0	0	2	15
Florence	1	0	1	9
Firestone	0	0	1	13
103rd St/Watts Towers	1	0	0	5
Willowbrook/Rosa Parks	2	0	7	70
Compton	2	0	1	27
Artesia	0	1	0	11
Del Amo	0	0	0	14
Wardlow	2	0	0	5
Willow St	3	1	0	9
PCH	0	0	0	6
Anaheim St	0	0	0	14
5th St	0	0	0	3
1st St	0	0	0	5
Downtown Long Beach	2	0	3	14
Pacific Av	1	0	0	2
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	1
Total	25	5	61	512

ARRESTS				
AGENCY	LAPD	LASD	LBPD	FYTD
Felony	5	11	1	112
Misdemeanor	42	73	2	547
TOTAL	47	84	3	659

CITATIONS				
AGENCY	LAPD	LASD	LBPD	FYTD
Misdemeanor Citations	0	0	0	3
Other Citations	45	105	9	606
Vehicle Code Citations	18	2	15	93
TOTAL	63	107	24	702

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPD	FYTD
Routine	6	874	9	4,639
Priority	48	123	56	1,320
Emergency	4	10	26	248
TOTAL	58	1,007	91	6,207

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPD
Dispatched	18%	N/C	2%
Proactive	82%	N/C	99%
TOTAL	100%	0%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	85%
Blue Line-LASD	N/C
Blue Line-LBPD	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPD	FYTD
Azusa	0	14	0	119
Irwindale	0	21	0	197
Duarte Station	0	3	0	36
Monrovia	0	5	0	51
Magnolia Ave	0	0	0	0
Arcadia Station	0	13	0	75
Pasadena	0	35	0	240
South Pasadena	0	31	0	118
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	39	0	0	316
Slauson	0	11	0	59
Florence	0	8	0	108
Firestone	0	8	0	62
103rd St	12	0	0	55
Willowbrook	0	17	0	208
Compton	0	7	0	93
Artesia	0	6	0	62
Del Amo	0	1	0	172
Wardlow Rd	0	0	9	25
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	51	180	9	1,996

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

B LINE (RED)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	1
Rape	0	2
Robbery	4	41
Aggravated Assault	5	71
Aggravated Assault on Operator	0	0
Battery	14	163
Battery Rail Operator	0	0
Sex Offenses	1	16
SUB-TOTAL	24	294
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	1
Larceny	8	51
Bike Theft	0	0
Motor Vehicle Theft	1	1
Arson	0	0
Vandalism	3	20
SUB-TOTAL	12	73
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	10	35
Narcotics	39	194
Trespassing	306	1,031
SUB-TOTAL	355	1,260
TOTAL	391	1,627

ARRESTS		
AGENCY	LAPD	FYTD
Felony	57	269
Misdemeanor	423	1,468
TOTAL	480	1,737

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	219	484
Vehicle Code Citations	15	22
TOTAL	234	506

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	19	153
Priority	124	1,058
Emergency	10	90
TOTAL	153	1,301

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	19%
Proactive	81%
TOTAL	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	0	0	34	137
Civic Center/Grand Park	1	0	1	23
Pershing Square	1	0	67	186
7th St/Metro Ctr	4	3	49	177
Westlake/MacArthur Park	3	2	78	412
Wilshire/Vermont	0	2	3	57
Wilshire/Normandie	1	0	3	20
Vermont/Beverly	1	0	1	16
Wilshire/Western	0	0	8	28
Vermont/Santa Monica	2	0	3	26
Vermont/Sunset	0	0	11	36
Hollywood/Western	0	0	8	38
Hollywood/Vine	1	0	11	45
Hollywood/Highland	2	1	7	51
Universal City/Studio City	0	1	5	32
North Hollywood	8	3	66	308
Red Line Rail Yard	0	0	0	37
Total	24	12	355	1,629

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	82%

LEGEND
Los Angeles Police Department

C LINE (GREEN)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	2
Robbery	1	0	20
Aggravated Assault	0	1	16
Aggravated Assault on Operator	0	0	0
Battery	1	2	23
Battery Rail Operator	0	0	0
Sex Offenses	0	0	1
SUB-TOTAL	2	3	63
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	3
Larceny	1	4	40
Bike Theft	0	0	2
Motor Vehicle Theft	0	0	3
Arson	0	0	0
Vandalism	0	1	11
SUB-TOTAL	1	5	59
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	4
Narcotics	3	12	44
Trespassing	4	0	26
SUB-TOTAL	7	12	74
TOTAL	10	20	196

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	4	29
Misdemeanor	7	28	139
TOTAL	8	32	168

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	3	33	286
Vehicle Code Citations	0	0	7
TOTAL	3	33	293

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	4	531	2,803
Priority	7	45	386
Emergency	1	4	47
TOTAL	12	580	3,236

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	36%
Proactive	83%	64%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	87%
Green Line-LASD	90%

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	0	4
Douglas	0	0	0	3
El Segundo	0	0	0	6
Mariposa	0	1	0	3
Aviation/LAX	0	0	0	11
Hawthorne/Lennox	0	0	2	21
Crenshaw	0	1	1	13
Vermont/Athens	0	1	0	8
Harbor Fwy	0	1	3	24
Avalon	2	0	4	21
Willowbrook/Rosa Parks	2	2	3	35
Long Beach Bl	1	0	2	24
Lakewood Bl	0	0	0	8
Norwalk	0	0	4	15
Total	5	6	19	196

E LINE

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	3	1	26
Aggravated Assault	3	1	27
Aggravated Assault on Operator	0	0	0
Battery	7	0	45
Battery Rail Operator	0	0	1
Sex Offenses	0	0	3
SUB-TOTAL	13	2	103
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	7	1	26
Bike Theft	0	1	1
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	1	0	4
SUB-TOTAL	8	2	33
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	0	6
Trespassing	11	0	38
SUB-TOTAL	11	0	46
TOTAL	32	4	182

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	22
Misdemeanor	12	1	72
TOTAL	12	1	94

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	11	3	71
Vehicle Code Citations	6	0	6
TOTAL	17	3	77

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	8	293	1,589
Priority	32	24	509
Emergency	8	3	71
TOTAL	48	320	2,169

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	
Dispatched	17%		N/C
Proactive	83%		N/C
TOTAL	100%		0%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	1	0	8
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	2
Indiana (both LAPD & LASD)	0	1	0	4
Soto	0	0	3	5
Mariachi Plaza	0	0	0	2
Pico/Aliso	1	0	3	6
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	4
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	1	0	2
Pico	1	0	0	7
LATTC/Ortho Institute	6	1	1	22
Jefferson/USC	0	0	1	7
Expo Park/USC	0	0	0	8
Expo/Vermont	1	0	1	9
Expo/Western	2	0	0	8
Expo/Crenshaw	0	4	1	18
Farmdale	0	1	0	10
Expo/La Brea	1	1	0	8
La Cienega/Jefferson	1	0	0	9
Culver City	1	0	0	3
Palms	0	0	0	5
Westwood/Rancho Park	0	0	1	3
Expo/Sepulveda	0	0	0	5
Expo/Bundy	0	0	0	4
26th St/Bergamot	0	0	0	1
17th St/SMC	0	0	0	2
Downtown Santa Monica	1	0	0	19
Expo Line Rail Yard	0	0	0	0
Total	15	10	11	182

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	85%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	20	237
Figueroa St	0	0	0
Exposition Blvd	63	0	752
Culver City	0	2	12
Santa Monica	0	19	125
TOTAL	63	41	1,126

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	3
Aggravated Assault	0	6
Aggravated Assault on Operator	0	0
Battery	1	4
Battery Bus Operator	0	0
Sex Offenses	0	1
SUB-TOTAL	1	14
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	1	4
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	2
SUB-TOTAL	1	6
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	9
Trespassing	0	7
SUB-TOTAL	0	17
TOTAL	2	37

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	12
Misdemeanor	0	40
TOTAL	0	52

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	7	7
Vehicle Code Citations	2	257
TOTAL	9	264

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	1	9
Priority	6	41
Emergency	0	3
TOTAL	7	53

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	22%
Proactive	78%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	83%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	1	0	17
Laurel Canyon	0	0	0	0
Valley College	0	0	0	1
Woodman	1	0	0	2
Van Nuys	0	0	0	3
Sepulveda	0	0	0	0
Woodley	0	0	0	0
Balboa	0	0	0	1
Reseda	0	0	0	1
Tampa	0	0	0	1
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	0	0	0	4
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	0	0	0	1
Total	1	1	0	34

J LINE (SILVER)

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	3
Aggravated Assault	1	0	4
Aggravated Assault on Operator	0	0	0
Battery	0	0	2
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	1	0	9
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	0	0	1
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	1	0	2
SUB-TOTAL	1	0	2
TOTAL	2	0	12

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	3
Misdemeanor	1	0	8
TOTAL	1	0	11

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	2	264
Vehicle Code Citations	2	0	218
TOTAL	4	2	482

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	3	64
Priority	2	0	21
Emergency	0	0	5
TOTAL	2	3	90

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	6%
Proactive	81%	94%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	90%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	0	0
Slauson	1	0	1	3
Manchester	0	0	0	1
Harbor Fwy	0	0	0	2
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	2
Carson	0	0	0	1
PCH	0	0	0	1
San Pedro/Beacon	0	0	0	0
Total	1	0	1	12

K LINE

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	3
Battery Bus Operator	0	0	0
Sex Offenses	0	0	1
SUB-TOTAL	0	0	8
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
SUB-TOTAL	0	0	1
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	4
Narcotics	0	0	6
Trespassing	2	0	9
SUB-TOTAL	2	1	19
TOTAL	2	1	28

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	5
Misdemeanor	2	6	38
TOTAL	2	6	43

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	0	15
Vehicle Code Citations	0	0	0
TOTAL	2	0	15

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	182	898
Priority	5	2	50
Emergency	1	0	7
TOTAL	6	184	955

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	46%
Proactive	84%	54%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	1
Martin Luther King Jr Station	0	0	0	5
Leimert Park Station	0	0	1	4
Hyde Park Station	0	0	1	3
Fairview Heights Station	0	0	0	7
Downtown Inglewood Station	0	0	1	6
Westchester / Veterans Station	0	0	0	2
Total	0	0	3	28

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	87%
K Line - LASD	90%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT D
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	2	2
Robbery	4	3	66
Aggravated Assault	5	3	77
Aggravated Assault on Operator	3	1	28
Battery	29	4	188
Battery Bus Operator	8	4	77
Sex Offenses	4	1	22
SUB-TOTAL	53	18	460
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	11	3	65
Bike Theft	0	0	5
Motor Vehicle Theft	0	3	4
Arson	0	0	0
Vandalism	2	2	46
SUB-TOTAL	13	8	122
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	2	24
Narcotics	2	4	57
Trespassing	1	0	4
SUB-TOTAL	4	6	85
TOTAL	70	32	667

LASD's Crimes per Sector		
Sector		FYTD
Westside	4	19
San Fernando	0	11
San Gabriel Valley	9	43
Gateway Cities	8	54
South Bay	11	105
Total	32	232

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	2	12
West Valley	1	7
North Hollywood	0	16
Foothill	2	5
Devonshire	0	6
Mission	3	9
Topanga	0	8
Central Bureau		
Central	10	63
Rampart	6	27
Hollenbeck	3	8
Northeast	4	17
Newton	6	38
West Bureau		
Hollywood	2	20
Wilshire	5	22
West LA	1	14
Pacific	1	5
Olympic	5	32
Southwest Bureau		
Southwest	3	34
Harbor	0	5
77th Street	11	68
Southeast	5	19
Total	70	435

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	12	11	145
Misdemeanor	12	37	292
TOTAL	24	48	437

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	59	41	399
Vehicle Code Citations	48	9	170
TOTAL	107	50	569

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	4	11	1,167
Priority	18	100	799
Emergency	0	207	273
TOTAL	22	318	2,239

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	4%
Proactive	0%	96%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	6
Aggravated Assault	0	8
Aggravated Assault on Operator	0	0
Battery	10	75
Battery Rail Operator	0	0
Sex Offenses	0	4
SUB-TOTAL	11	93
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	3	30
Bike Theft	0	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	4
SUB-TOTAL	4	36
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	9
Trespassing	0	54
SUB-TOTAL	0	64
TOTAL	15	193

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	26
Misdemeanor	3	87
TOTAL	3	113

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	16	37
Vehicle Code Citations	0	0
TOTAL	16	37

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	11	78
Priority	61	362
Emergency	5	38
TOTAL	77	478

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	81%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT D

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - JANUARY 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	2
Aggravated Assault	0	4
Aggravated Assault on Operator	0	0
Battery	1	18
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	1	24
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	7
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	0	7
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	0
Trespassing	0	11
SUB-TOTAL	0	12
TOTAL	1	43

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	1
Misdemeanor	0	4
TOTAL	0	5

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	21
Vehicle Code Citations	0	0
TOTAL	0	21

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	7
Priority	1	48
Emergency	0	4
TOTAL	1	59

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	19%
Proactive	81%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	84%

LEGEND
Los Angeles Police Department



**Bus/Rail Operator Assaults
January 2024**

Date	Time	Line	Bus#	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
1/1/2024	12:50	70	1802	El Monte	Suspect bit bus operator over demanding stop. Suspect pepper sprayed Metro security.	Yes	Demanded stop	Bit bus operator	No
1/1/2024	17:10	115	6080	Los Angeles	Suspect pointed gun at bus operator over traffic dispute	Yes	Traffic dispute	Brandished gun	No
1/2/2024	21:40	33	3889	Cadillac & Venice Bl	Suspect simulated a gun and simultaneously ordered victim to take-off or he would "spray" (street vernacular for shooting) the bus. Fearful, victim activated the silent emergency alarm. Victim instructed bus patrons to exit bus. PD arrived and took suspect into custody. No weapon found.	Unkn	Wanted to board	Brandished gun	No
1/8/2024	21:45	207	8831	Venice Bl & Western Av	Victim arrived at a designated bus stop. Suspect entered bus and unprovoked yelled, "You F...n "N" word" then spat towards victim. Spit landed on the plastic barrier and victim's shoulder. Suspect repeated his words four times and spat on victim a total of 3 times. LAPD arrived at scene and took suspect into custody.	Yes	No reason	Spit	No
1/9/2024	12:03	55	4015	Los Angeles	Suspect punched and spit on bus operator for unknown reasons.	Yes	No reason	Hands (punch, slap)	No
1/9/2024	15:00	260	1801	Pasadena	Suspect punched bus operator when asked to exit bus at end of line.	Yes	Told to exit	Hands (punch, slap)	No
1/14/2024	20:24	460	5677	Norwalk	Suspect spit on bus operator for missing bus stop.	Yes	Missed stop	Spit	No
1/17/2024	6:20	204	8710	Sunset Bl & Vermont	Victim parked bus passed bus layover stop (no space available in designated layover location). Victim proceeded to exit bus when suspect entered. Victim advised bus was not in service and there was another bus scheduled to arrive soon. Suspect became angry and began shouting at victim. Suspect punched victim's face and fled location.	N/A	Wanted to board	Hands (punch, slap)	No
1/18/2024	17:10	234	Unkn	Astoria & San Fernando Rd	Prior to arriving at the bus stop, suspect approached bus and attempted to place his bicycle on the bicycle rack. Victim waved to suspect, signaling for suspect to move out of the way. Suspect appeared upset with victim's request. Suspect stepped onto the bus and stated, "I'll shoot you and I'll end your life." Suspect exited bus, removed his bicycle off the bike rack and then reentered bus. Suspect reached over the barrier and spat on victim's face.	Yes	Told to wait to board	Spit	No
1/19/2024	19:40	2	8605	Sunset Bl & Alvarado Bl	Victim honked the bus horn due to suspect blocking the turning lane. Suspect exited his vehicle then returned to his vehicle. Suspect produced an unknown black object and pointed it in a shooting position towards the bus / victim. Victim observed a flash and heard a "detonation." Suspect fled in vehicle. No damaged discovered on bus.	N/A	Operator honked horn	Fired gun	No
1/21/2024	7:55	207	9505	8th St & Soto St	Suspect entered bus, bypassed fare machine and laid down on the bus bench reserved for handicapped patrons. Victim instructed suspect to sit up. Suspect began to yell obscenities and rose up out of his seat. Suspect then stated, "I'm gonna kill you." Suspect produced an unknown sharp object (later determined to be pliers) and held it in his hands. Fearful, victim stopped bus and contacted BOC. Victim exited, suspect followed victim off the bus and continued to argue with victim. LAPD responded to location and took suspect into custody.	Unkn	Upset bc was told to sit up	Brandished weapon	No
1/21/2024	14:20	233	8709	Plummer St & Sepulveda Bl	Suspect entered bus and continuously banged on the bus window and pulled the wire alerting bus operator to stop. Victim arrived at a designated bus stop and asked suspect to exit. Suspect became angry, approached victim and splashed victim's face with an unknown liquid (possibly alcohol).	Unkn	No reason	Threw unknown liquid	No
1/22/2024	11:20	81	1915	Slauson Av & Figueroa St	Suspect attempted to sneak into bus carrying an unknown beverage container. Victim observed suspect's actions and advised he needed to exit bus. Suspect refused to exit. Victim advised she would not continue until suspect exited bus. Suspect became enraged and argued with victim. Suspect approached victim and threw a unknown hot beverage at victim striking victims face, chest, torso and legs. Suspect exited bus and fled location.	Unkn	Told to exit	Threw hot liquid	No
1/25/2024	9:25	108	5917	Culver City	Suspect transient MB/67yrs arrested for attempted rape of bus operator.*	Yes	Unknown	Attempted rape	No
1/27/2024	10:40	754	9534	3rd St & Vermont Av	Suspect entered bus and approached victim. Victim thought suspect wanted to tell her something, so she leaned over the protective barrier. Suspect then spat on victim's face. Suspect exited bus, victim exited and followed suspect, causing a physical altercation to begin. Victim punched suspect and suspect struck the back of victim's head and ear with a possible purse. Citizens intervened and separated suspect and victim. Suspect fled location.	Yes	No reason	Hands (punch, slap)	No
1/27/2024	13:30	180	1713	7th St & Alvarado St	Suspect sat behind the driver's (victim) seat. Victim overheard suspect speaking explicit language to himself or as he spoke on his cell. Victim advised suspect to be quiet due to a woman and small children sitting in front of him. Suspect replied, "shut the f... up, on the set (gang statement)." Suspect further stated he was in a gang. Suspect approached victim, swung at victim and grazed victim's head. Suspect re-approached victim and continued to swing at victim multiple times. Victim was able to place suspect in a headlock and punched suspect multiple times. Suspect then bit victim's chest causing victim to release the headlock. Suspect exited bus and fled location.	No	Told to lower voice	Hands (punch, slap)	Yes
1/28/2024	6:25	Unkn	Unkn	Colorado Bl & Ellenwood Dr	Suspect approached victim on the bus and struck victim's face. Suspect then yelled, "why didn't you pick my mother at the bus stop?" Suspect exited bus and fled location.	No	No reason	Hands (punch, slap)	No

*Please note that the attempted rape on 1/25/2024 was counted as a rape and not as a bus operator assault since a crime cannot be counted more than once and an attempted rape has a higher severity than a battery.



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment F

Sexual Crimes / Harassment Calls for Service January 2024

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between January 1st and January 31st, Metro Transit Security, LAPD, LASD, and LBPD received nine (9) incidents and referred all victims of sexual crimes / harassment to the above free hotlines.

Incident Type & Totals						
	Jan 24	Dec 23	% Change	Jan 24	Jan 23	% Change
Sexual Harassment	1	0	100.0%	1	0	100.0%
Sexual Battery	4	3	33.3%	4	2	100.0%
Lewd Conduct	2	1	100.0%	2	1	100.0%
Indecent Exposure	2	3	-33.3%	2	0	200.0%
TOTAL	9	7	28.6%	9	3	200.0%

Counseling Information Provided	
	January 2024
YES	9
NO- If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
TOTAL	9

March 2024

Monthly Update on Public Safety

Gina Osborn
Chief Safety Officer

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January 2024 Public Safety Trends & Stats

Systemwide:

- Crimes Against Persons were **down 12%** from December 2023 and **down 16.8%** from a year ago in January 2023.
- Crimes Against Property were up 7.4% from December 2023 and down 1.7% from a year ago in January 2023.
- Crimes Against Society increased by 16.5% from December 2023 due to Metro’s continued efforts to remove individuals from the system for trespassing in the ancillary areas and for narcotics use; it increased by 566.7% compared to January 2023 before efforts to support the ancillary areas went into effect.
 - Law enforcement, transit security, and contract security’s collaborative efforts in critical areas led to a 17.3% increase in trespassing arrests and a 15% increase in narcotics arrests compared to December 2023.

Systemwide	Jan-24	Dec-23	% Change Jan 24 vs Dec 23	Jan-23	% Change Jan 24 vs Jan 23
Crimes Against Persons	154	175	-12.0%	185	-16.8%
Crimes Against Property	58	54	7.4%	59	-1.7%
Crimes Against Society	460	395	16.5%	69	566.7%
Ridership	24,024,647	23,362,749	2.8%	21,234,326	13.1%
Crimes Against Persons per 1 Million Boardings	6.41	7.49	-14.4%	8.71	-26.4%
Crimes Against Property per 1 Million Boardings	2.41	2.31	4.4%	2.78	-13.1%
Crimes Against Society per 1 Million Boardings	19.15	16.91	13.2%	3.25	489.2%

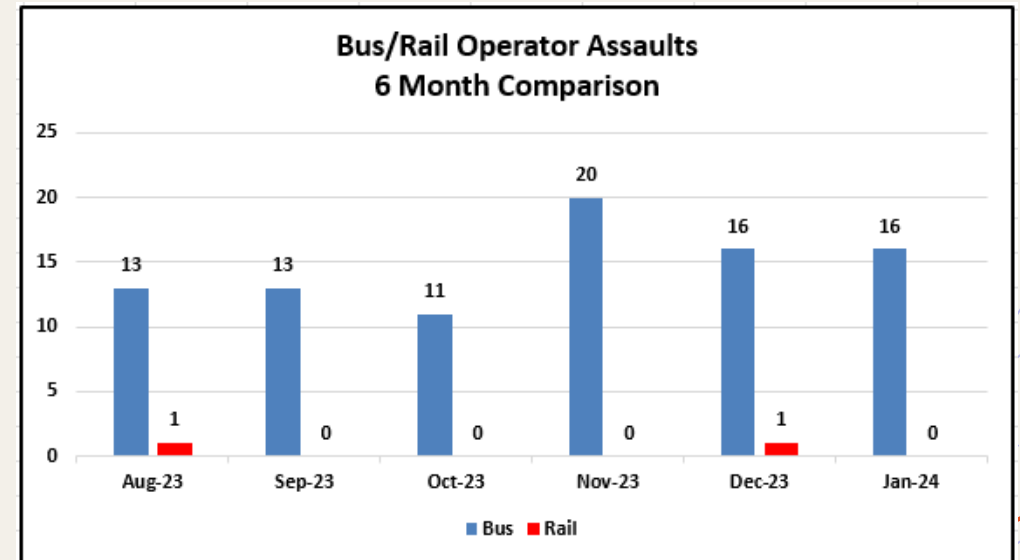
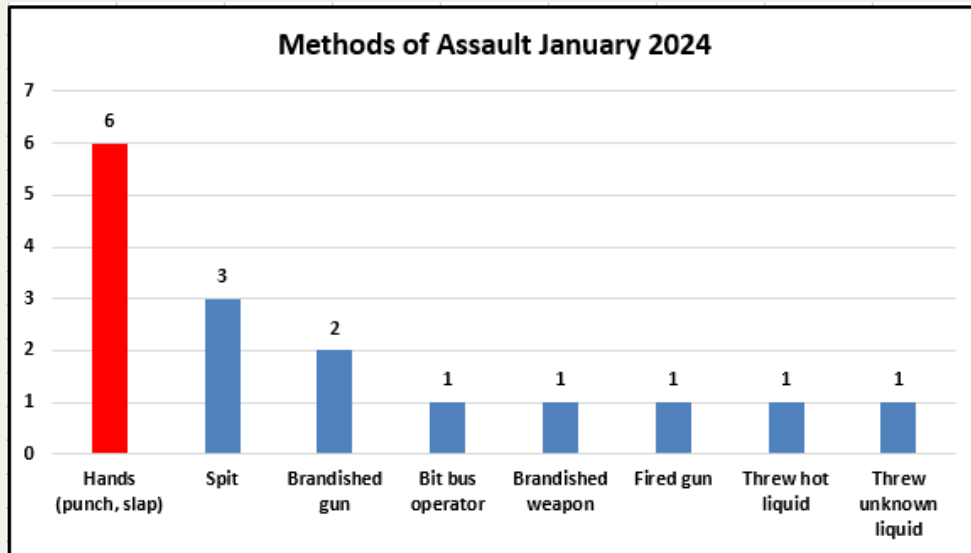
Per 1 million boardings:

- Crimes Against Persons decreased by 14.4% compared to December 2023 and decreased by 26.4% when compared to January 2023.
- Crimes Against Property increased by 4.4% compared to December 2023 and decreased by 13.1% compared to January 2023.
- Crimes Against Society increased by 13.2% compared to December 2023 and increased by 489.2% compared to January 2023.

January 2024 Operator Assaults

Top Reasons for Assault	
Reason	Count
No reason	5
Told to exit	2
Wanted to board	2
Demanded stop	1
Missed stop	1
Operator honked horn	1
Told to lower voice	1
Told to wait to board	1
Traffic dispute	1
Was told to sit up	1
Grand Total	16

- **Operator assaults decreased from 17 in December to 16 in January**
- Using hands (punch, slap), spitting on the operator, and brandishing a gun were the top three methods of assault
- No reason specified, told to exit, and wanting to board when the bus was not in service were the top reasons for assaults
- Ongoing operator safety strategies include: Dedicated Transit Security bus riding teams, Law Enforcement boarding teams, Ambassadors on buses, bus barrier retrofit, and de-escalation training.



Multi-Layered Deployment Update

Since July 10, 2023, Metro has been utilizing a multi-layered deployment, which has a significant impact across the entire rail system, including end-of-line stations and mid-point (focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.

The following reflects the results of the deployment for the month of January.

- 118 citations and 151 written warnings issued by Transit Security Officers
- Contract Security cleared 18,363 trains and offloaded 28,363 patrons
- Law enforcement conducted:
 - 751 arrests
 - 674 citations
 - 1,942 warnings

Metro Ambassadors Update

Support

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. They were deployed on all Metro Rail Lines, including G and J lines, and bus lines 210, 40, 20, and 720.

Connect

For the month of January 2024, Metro Ambassadors conducted 61,536 customer engagements and reported the following:

- 2,557 Cleanliness Issues
- 1,146 Graffiti Incidents
- 372 Elevator and Escalator Problems
- 223 Safety Issues

Report

For the month of January 2024, Metro Ambassadors reported 18 Narcan incidents, with two drug-related fatalities:

- (6) incidents at Westlake/MacArthur Park Station
- (2) incident on a Train
- (2) Incidents at Grand Ave. Arts/Bunker Hill Station
- (2) incidents at Union Station.
- (1) incident at Wilshire/Vermont Station
- (1) Incident at Del Amo Station
- (1) Incident at 7th Street/Flower Bus Stop
- (1) Incident at Universal City/Studio City
- (1) Incident at Little Tokyo/Arts District Station
- (1) incidents at 7th St./Metro Ctr.