



**Board Report**

**File #:** 2024-0168, **File Type:** Informational Report

**Agenda Number:** 33.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
APRIL 18, 2024**

**SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY**

**ACTION: RECEIVE AND FILE**

**RECOMMENDATION**

RECEIVE AND FILE the Public Safety Report.

**ISSUE**

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

**BACKGROUND**

Within Metro’s Public Safety Mission statement, the agency recognizes that each individual is entitled to a safe, dignified, and human experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and law enforcement services. Furthermore, since July 2023, Metro has been using a multi-layered deployment model to utilize all resources from the public safety ecosystem.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

**DISCUSSION**

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations and Customer Experience. SSLE forms the foundation of Metro’s multi-layered approach to safety and security, focused specifically on protecting our customers and employees by preventing and addressing crime

on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities and performance and outcome-related data for February, the most recent month for which systemwide law enforcement data is available.

## **DEPLOYMENTS AND TRENDS**

Metro continues to incorporate enhancements and find proactive ways for its safety and security model to address evolving societal issues that intersect with the system. The agency's multi-layered approach with high visibility presence continues to strategically address challenges, as reflected in the recent systemwide declines in Crimes Against Society and Crimes Against Property.

Ridership in February 2024 was 23,031,303, up 9.43% from February 2023 (21,047,072). Although Crimes Against Persons increased from January to February 2024, the implementation of the Multi-Layered Planned Deployment in mid-2023 is demonstrated in the annual comparison of February 2023 with February 2024 and the declines in the number of crimes and Crimes Against Persons per 1 million boardings. SSLE's steady coordination with its law enforcement partners, contract security, transit security, and other multi-layered partners allowed for strategic safety and security operations to be incorporated, enhanced, and continued. This includes utilizing data such as call center comments, Transit Watch app reports, weekly coordination meetings, and trend reports to develop and implement strategic efforts to target crime spikes, adjustments at Focus Stations, End of Line stations, Bus Riding Teams, or Code of Conduct enforcement.

## **Systemwide Crime Stats**

The following represents crime statistics and data analysis for February 2024.

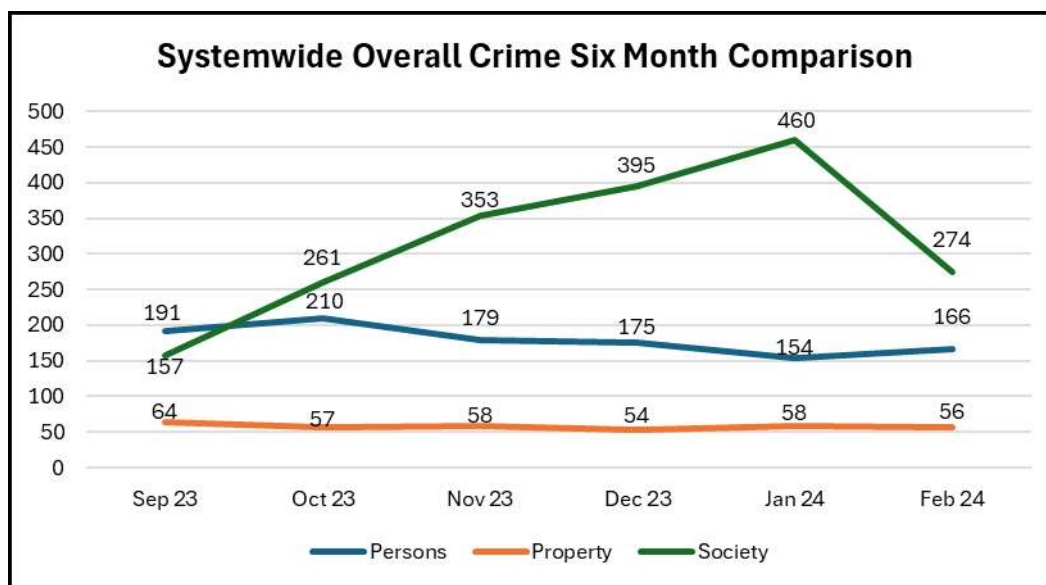
The overall system rate of Crimes Against Persons rose 7.8% in February 2024 compared to January 2024 (166 vs. 154). By mode, Crimes Against Persons on the rail system increased by 16%, specifically due to increases in aggravated assaults (28 vs. 16) and sex offenses (6 vs. 2). The bus system dropped by 1.4% from January 2024 due to a decline in batteries (41 vs. 46).

Crimes Against Property systemwide slightly decreased by 3.4% when comparing February 2024 to January 2024. On the rail system, crime decreased by 11.1%, attributed mainly to a 10.7% decrease in larcenies in February 2024 compared to the previous month (25 vs. 28). Crimes Against Property on the bus system saw a slight increase in February 2024 from January 2024 (24 vs. 22).

Systemwide, Crimes Against Society decreased significantly by 40.4% (274 vs. 460), as this was a result of enforcement-related arrests for trespassing, narcotics, and weapons, attributing to a decline of these types of activities on the system. By mode, the rail system experienced declines in trespassing of 43.9% (208 vs. 371), narcotics arrests of 25.4% (47 vs. 63), and weapons of 26.7% (11 vs. 15). On the bus system, there was an overall decrease of 27.3% compared to January 2024.

In February, our law enforcement partners observed increased cell phone thefts on buses. Most of these incidents occurred on the Western Avenue corridor in LAPD’s South Bureau. In response, LAPD implemented a focused bus riding team on this corridor, which led to a 78.6% reduction in cell phone thefts the following week.

The following chart and tables demonstrate six-month and annual comparisons.



The three tables below compare Crimes Against Persons, Property, and Society comparing February 2024 to January 2024, as well as February 2023:

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Persons	166	154	7.8%	184	-9.8%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Persons per 1 Million Boardings	7.21	6.41	12.4%	8.74	-17.6%

Crimes Against Property per 1 million boardings saw a slight increase of 0.7% compared to January 2024 and decreased by 17.5% compared to February 2023:

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Property	56	58	-3.4%	62	-9.7%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Property per 1 Million Boardings	2.43	2.41	0.7%	2.95	-17.5%

Crimes Against Society per 1 million boardings decreased by 37.9% compared to January 2024 and increased by 217% compared to February 2023:

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Society	274	460	-40.4%	79	246.8%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Society per 1 Million Boardings	11.90	19.15	-37.9%	3.75	217.0%

### Deployment Results

The following reflects the results of the deployment for February and the effects of preventing and reducing crime on the system.

#### Law Enforcement

LAPD, LASD, and LBPB enforce the penal code on the system, including conducting trespass investigations. The chart below represents the law enforcement efforts to enforce the penal code on the system for February.

Law Enforcement Efforts (February 2024)	Arrests	Citations*	Warnings*
LAPD	375	351	1439
LASD	101	100	384
LBPB	2	3	0

\*Law enforcement citations and warnings are not related to fare but for trespassing, loitering, and moving violations.

Law enforcement homeless outreach data has been omitted from this report as staff works to align how homeless outreach data is defined and reported. Currently, each law enforcement partner defines their outreach efforts differently, making it challenging to demonstrate the impact of their work across the system. Staff will coordinate with the Homeless Outreach team to define particular data sets and provide law enforcement partners with a standardized template to provide their data. This allows for a streamlined approach to understanding the outreach efforts systemwide and reporting information and trends. Once the data has been aligned, staff will resume reporting by May 2024.

#### End of Line

Contract security (CS) officers offload trains at the end-of-line (EOL) stations and provide security support for maintenance employees while performing their duties. CS cleared 16,888 trains. The following six EOL stations were added for February: Downtown Long Beach, Downtown Santa Monica, Expo/Crenshaw, Norwalk, Redondo Beach, and Westchester/Veterans. There is a decrease in the number of "Trains Cleared" because this metric was redefined to count the number of trains

instead of train cars per train.

December 2023

Station	Trains Cleared	Patrons Offloaded
North/Hollywood	2,488	3,508
Union Station	9,077	6,012
APU/Citrus	836	1,793
Grand Total	12,401	11,313

January 2024

Station	Trains Cleared	Patrons Offloaded
North/Hollywood	2,067	2,000
Union Station	6,282	7,934
APU/Citrus	4,221	7,854
Atlantic	3,327	6,332
Wilshire/Western	2,466	4,338
Grand Total	18,363	28,458

February 2024

Station	Trains Cleared	Patrons Offloaded
APU/Citrus	3,035	7,809
Atlantic	1,997	3,510
Downtown Long Beach	1,310	5,742
Downtown Santa Monica	523	1,022
Expo/Crenshaw	306	5
North/Hollywood	1,281	2,499
Norwalk	617	1,306
Redondo Beach	1,099	2,322
Union Station	4,413	6,137
Westchester/Veterans	710	1,503
Wilshire/Western	1,597	4,312
Grand Total	16,888	36,167

CS shares their observations during weekly multi-layered planned deployment meetings with Metro Homeless Outreach and law enforcement partners. CS observations are compared with feedback from Metro Blue Shirts and Transit Ambassadors to understand where unhoused riders require the most resources. In February, Metro Homeless Outreach efforts, were targeted at the following stations: Westlake/MacArthur Park, Willowbrook/Rosa Parks, Vermont/Santa Monica, and Lake. The table below reflects these efforts.

Metro Homeless Outreach Efforts (Excluding End of Line)	February Totals
Engagements	633
Enrollments into Homeless Management Information System (HMIS)	56
Interim Placements	17
Permanent Housing Placements	0

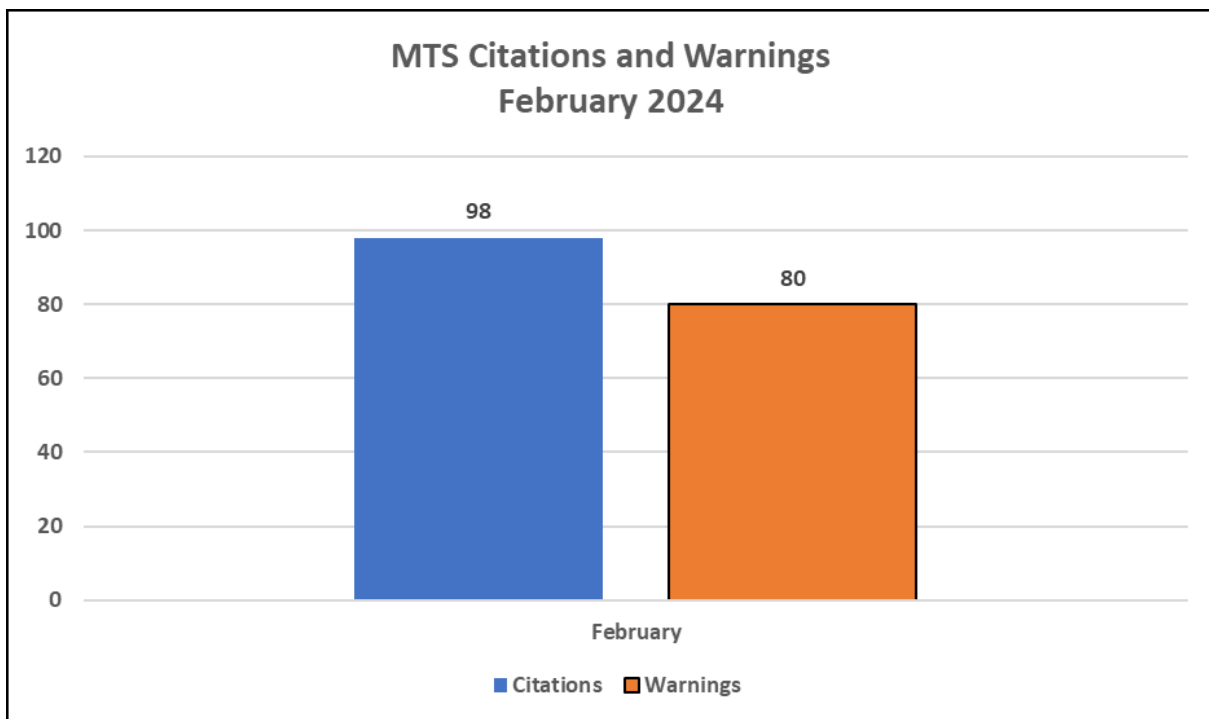
Metro Homeless Outreach has fixed posts at key EOL stations within the multi-layered planned deployment. Staff currently support six EOL stations (Union Station, Downtown Santa Monica, Downtown Long Beach, Atlantic, North Hollywood, and APU/Citrus). The efforts at EOL account for 1,

636 (72%) of 2,269 total engagements during the month of February. The table below reflects the outreach efforts at EOL stations.

Metro Homeless Outreach Efforts (End of Line)	February Totals
Engagements	1636
Enrollments into Homeless Management Information System (HMIS)	142
Interim Placements	60
Permanent Housing Placements	2

*Transit Security*

The primary role of Metro Transit Security (MTS) in the Multi-Layered Planned Deployment is Code of Conduct enforcement. Since the onset of the Multi-Layered Planned Deployment in July 2023 and the revised Code of Conduct incorporated in June 2023, SSLE has noted that 96% of the Code of Conduct violations cited on the system have been for fare evasion. In February, MTS officers issued 98 citations and 80 written warnings for Code of Conduct violations. Of those, 165 (93%) were due to individuals failing to provide proof of fare. The remaining citations and written warnings were for disruptive activities (2), blocking access/exits with a bicycle (2), smoking/vaping (4), loitering (2), urinating/defecating (1), treating others with respect (1) and littering (1). The numbers reflect MTS's continued efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct. Code of Conduct enforcement is critical to maintaining order on the system and deterring non-destination travelers.



TRANSIT SECURITY FARE COMPLIANCE TEAMS – FEBRUARY 2024			
DEPLOYMENT PERIOD	LINES COVERED <sup>1</sup>	REMOVALS – FARES <sup>2</sup>	REMOVALS – CoC <sup>3</sup>
02/05/24 – 02/09/24	A, B, C, E	564	243
02/12/24 – 02/16/24	A, B, C, E	333	112
02/19/24 – 02/23/24	A, B, C, E	388	141
02/26/24 – 03/01/24	A, B, C, E	432	172

<sup>1</sup> Refers to Focus Stations and End-of-Line Stations on indicated rail line.

<sup>2</sup> Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

TRANSIT SECURITY TRAIN RIDING TEAMS – FEBRUARY 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS – FARES <sup>2</sup>	REMOVALS – CoC <sup>3</sup>
02/05/24 – 02/09/24	A, B, C, E	50	27	13
02/12/24 – 02/16/24	A, B, C, E	36	46	4
02/19/24 – 02/23/24	A, B, C, E	13	25	9
02/26/24 – 03/01/24	A, B, C, E	45	42	17

<sup>1</sup> Combined number of trips taken by TRT on the referenced rail lines.

<sup>2</sup> Combined number of persons removed from the train for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from the train for Code of Conduct violations.

## Operator Safety

In February, operator assaults decreased by four assaults when compared to January 2024 (12 vs. 16). Using hands (punch, slap), brandishing a gun (paint gun), and throwing an object were the top three methods of assault. Of the 12 assaults, five reported a bus barrier in use, one occurred outside the bus, and the remaining six did not provide details of bus barrier use. Of the reported assaults, two victims required medical transport, one victim was transported to see the company doctor, and one victim received medical treatment on scene. Two of the assaults occurred on Line 207 on Western Avenue, while the remaining ten assaults all occurred on various bus lines. This follows the usual monthly pattern where operator assaults tend to be scattered throughout various bus lines. Five of the assaults occurred between 12:00 p.m. and 5:59 p.m., three assaults occurred between 6:00 a.m. and 11:59 a.m., two assaults occurred between 6:00 p.m. and 11:59 p.m., and the remaining two assaults occurred between 12:00 a.m. and 5:59 a.m. Assaults in February were higher than historical averages over the past six years, as shown in Figure A. The methods of assaults that occurred in February are summarized in Figure B.

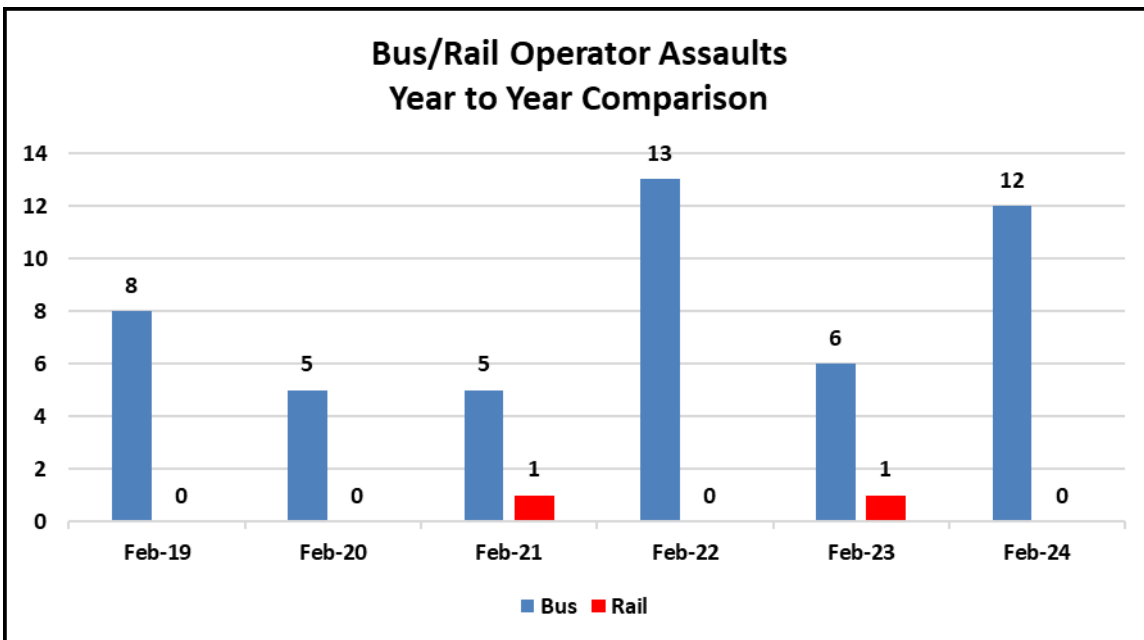
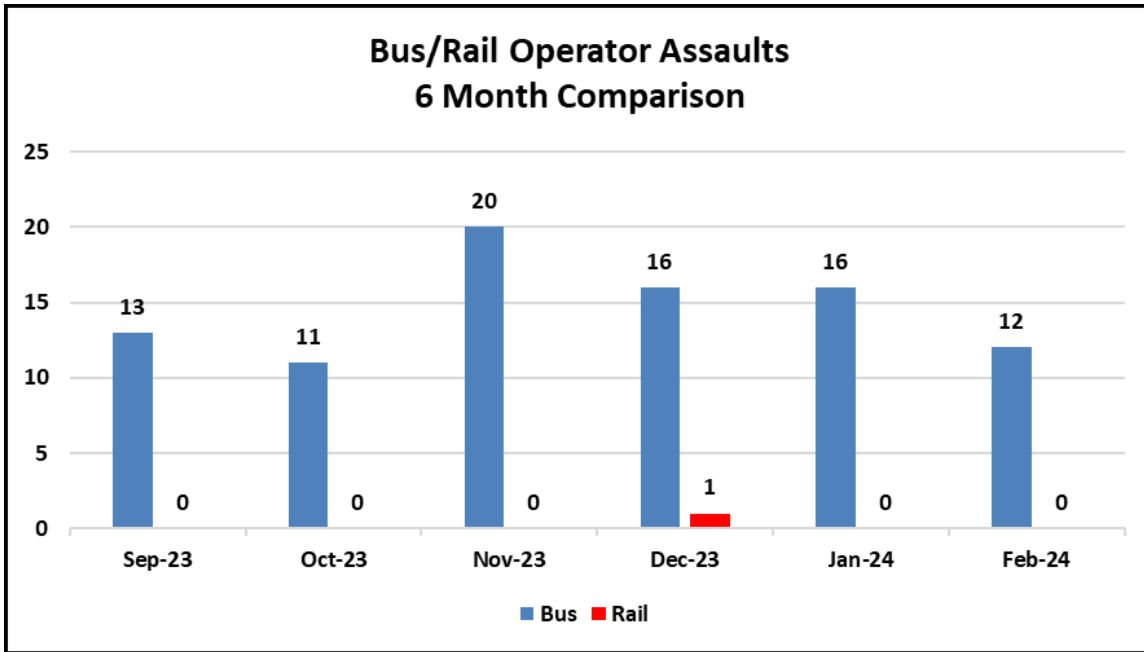


Figure A: Bus/Rail Operator Assaults Year-to-Year Comparison



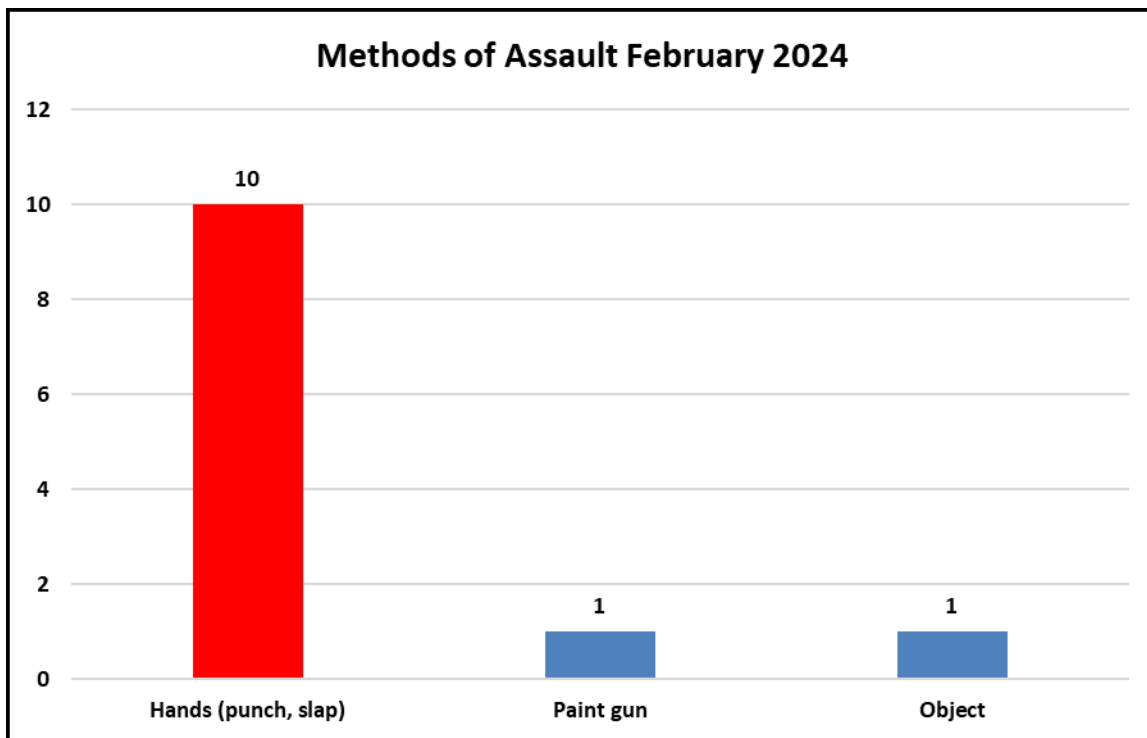


Figure B: Methods of Assault

*Bus Riding Teams*

Transit Security Bus Riding Teams rotate across the top 10 bus lines with reported incidents of operator assaults and lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro’s Code of Conduct. In February, a fixed deployment was added to Line 111 to address increased crime, significant incidents, and operator assaults.

TRANSIT SECURITY BUS RIDING TEAMS – FEBRUARY 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS <sup>2</sup>	VERBAL WARNINGS <sup>3</sup>
02/05/24 – 02/09/24	111, 115, 117	86	115	4
02/12/24 – 02/16/24	2, 10, 111	49	47	11
02/19/24 – 02/23/24	2, 4, 111	47	104	14
02/26/24 – 03/01/24	111, 115, 207	91	74	41

<sup>1</sup> Combined number of trips taken by BRT on the referenced bus lines.

<sup>2</sup> Combined number of persons removed at the bus door for fare evasion.

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Two remaining Transit Security Bus Riding Teams are tentatively scheduled to be deployed by Summer 2024. The MTS teams are augmented with the support of law enforcement.

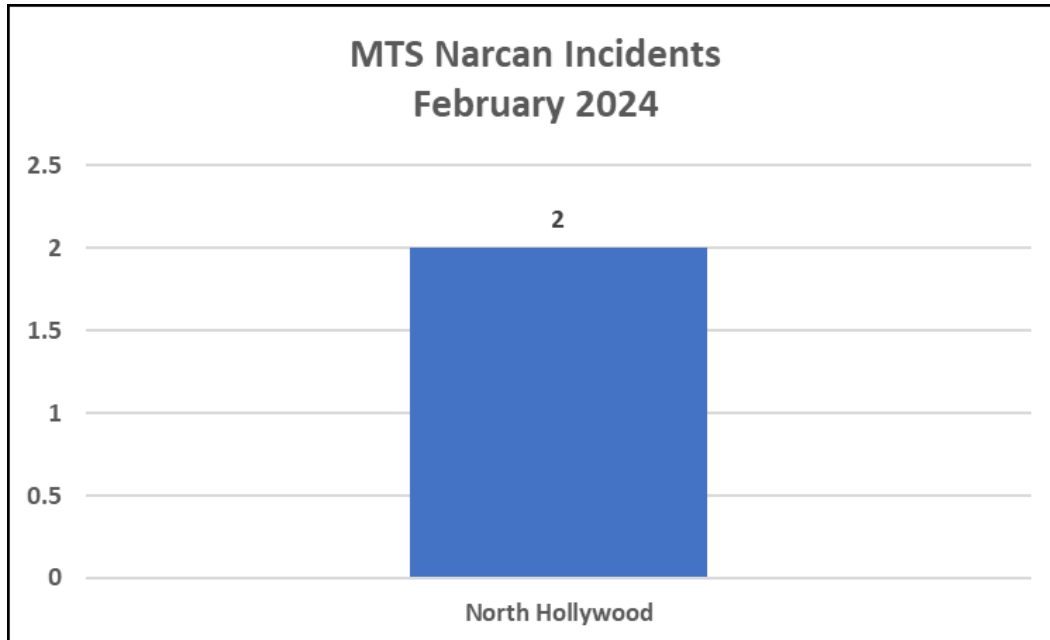
In addition to Code of Conduct enforcement, TSOs provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist patrons in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Riding Teams can address. Additionally, when possible, TSOs provide operators with verbal tips related to safety and de-escalation tactics to ensure they can respond appropriately to incidents that may threaten their safety.

Staff will continue to review crime statistics and physical assault data to identify potential trends and patterns that will inform deployment strategies to reduce crime on the bus system and help decrease and prevent bus operator assaults. In addition, staff engage with bus operators from all ten bus divisions at monthly RAP sessions to obtain feedback on lines and geographical areas where bus operators have safety concerns.

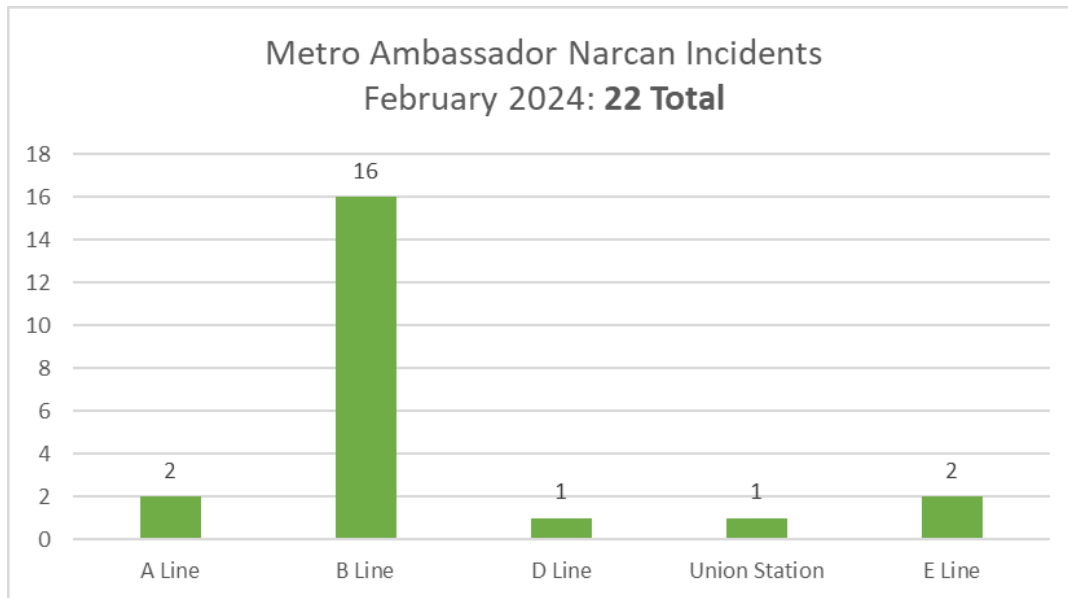
## ACTIVITIES

### Narcan Deployment

For February 2024, MTS reported **2 Narcan incidents**, with no drug-related fatalities. Both incidents occurred at the North Hollywood Station on the same day (February 1).



Metro Ambassadors reported **22 Narcan incidents**, with one drug-related fatality:



In total, MTS and Ambassadors reported 24 incidents in February, which is a 33% increase compared to the 18 reported incidents in January.

### Public Facing Dashboard Update

SSLE and ITS continue to make headway with the Public Facing Dashboard. Currently being developed are the detailed dashboard pages, the landing page, programming for integration of charts and graphs, and the loading of SSLE’s data. During the week of April 5, the consultant will provide a link for the Metro team to start reviewing and providing feedback in preparation for an initial draft preview by the Office of the CEO in mid-April.

### Emergency Management Update

#### *Emergency Training and Exercises*

From February 2 to 6, the Emergency Management Department (EMD) activated Metro’s Emergency Operations Center (EOC) to a Level 3, coordinating Metro’s planning and response to the multiple-day storm event. EMD facilitated daily meetings for Metro departments to provide updates on the evolving weather forecasts and impacts on streets and transit routes, facilitate coordination of resource needs and requests, and collaborate on our patrons' and employees' safety and security. EMD participated in the City and County of Los Angeles Emergency Operations Center briefings to maintain situational awareness of all storm-related activities throughout the jurisdiction.



On February 24, EMD conducted the second of 11 planned exercises for this calendar year. The full-scale exercise was conducted at the A Line Glenarm Crossing in Pasadena using a train vs. pedestrian scenario. The objectives were to increase engagement with local first responders, improve awareness of response procedures, and enhance intra-agency coordination. Participants included the Pasadena Fire Department, Pasadena Police Department, Los Angeles Sheriff's Department, Metro Maintenance of Way, Rail Operations, Rail Operations Control Center, A Line North and South Management, and the Emergency Management Department.

### **Ancillary Areas Motion 30 Response - Quarterly Update**

The following is a quarterly update on Motion 30 (Attachment A) by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn outlining progress on securing and cleaning ancillary areas.

#### *Maintenance*

- All ancillary areas along the B, D, and E lines are cleaned weekly by Custodial Services. The ancillary areas on the K line are cleaned as needed.
- The feedback received from Metro employees is that the ancillary areas have maintained desirable results.
- This is a direct result of the increased frequency of corridor inspections by security officers, increased frequency of station corridor cleaning, new cleaning products, updated Standard Operating Procedures for chemical and staff safety, and equipment that protects staff from

potential exposure to untreated corridors.

### Security

- As of February 1, 2024, 87 contract security officers were deployed to the system to support the ancillary efforts.
- Contract security is deployed 24/7 at all 24 subway stations throughout the B, D, E, and K lines, inspects every ancillary area nine times per day, and work with law enforcement to conduct arrests on any trespassers they encounter.
- Contract security, MTS, and LAPD efforts resulted in 25 trespassing arrests in ancillary areas in February.
- Contract security continues to respond to ancillary door alarms set off by intruders. Contract security is instrumental in keeping the ancillary areas clean by providing security escorts to custodial services while the ancillaries are cleaned.
- Contract security reports damage, repair requests, and clean-up requests via the Metro Transit Watch app between the regularly scheduled clean-ups.

### Alarms

- All audible alarms at the B/D Line ancillary doors have been programmed to activate for up to two hours if the door was entered or exited without first tapping a valid employee ID card on the adjacent badge reader.
- The alarms are reset by contract security officers at the station only via the badge readers, and any observed activities are reported to the Security Operations Center.

Staff will continue to provide quarterly updates to the Board on the above activities and their progress.

## CUSTOMER COMMENTS

In February, there was an 18.8% increase in engagements related to Safety and Security on social media accounts compared to January, garnering the highest volume of engagements over the last seven months on this topic. These comments mention or request increased security to assist with passenger conduct, including the use of drugs on the system, continuing a trend from October to the present. SSLE will continue to ensure visible security presence through the multi-layer security resources.

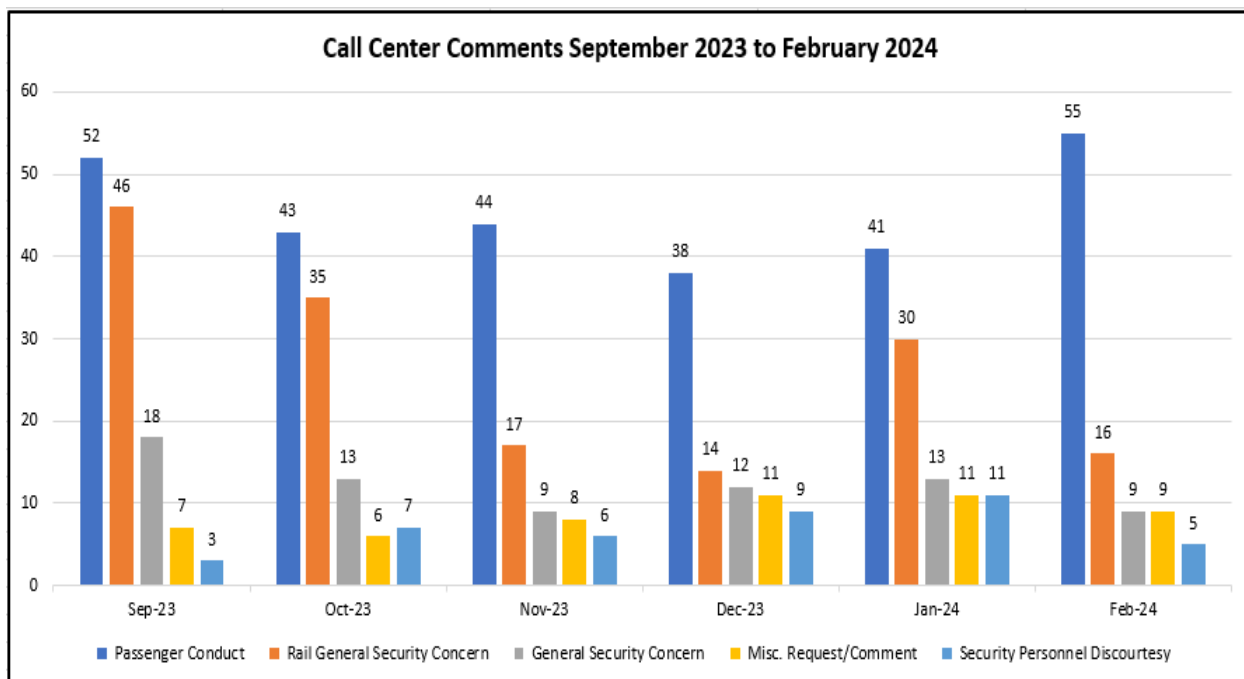
The Safety Personnel subtopic continues to generate the highest volume of engagement overall, with Safety and Security having average positive and negative comments. Examples on Reddit included positive discussions around increased security at stations such as Downtown Santa Monica and LA Trade Tech College, and on X, users credited Metro's "safety upgrades" while discussing increased ridership.

### Call Center Comments

From January to February, customer comments related to *Passenger Conduct* increased by 34.1%

from 41 to 55. Examples of some of the most common comments received are riders complaining about individuals smoking on the train, drinking alcoholic beverages, and playing loud music.

Customer comments related to *Rail General Security Concern* and *General Security Concern* decreased by 46.7% (30 to 16) and 30.8% (13 to 9), respectively. Examples of these types of incidents range from harassment to assault, so a reduction in these types of comments is welcomed. SSLE will continue highlighting top themes from comments submitted to the Call Center and collaborate with its public safety partners to address them as part of the Multi-Layered Planned Deployment.



Staff reviews all safety and security-related customer comments for trends and patterns to inform possible shifts of uniformed personnel deployments to where ongoing Code of Conduct and crime issues are identified. Moreover, any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.

### Transit Watch (TW) App

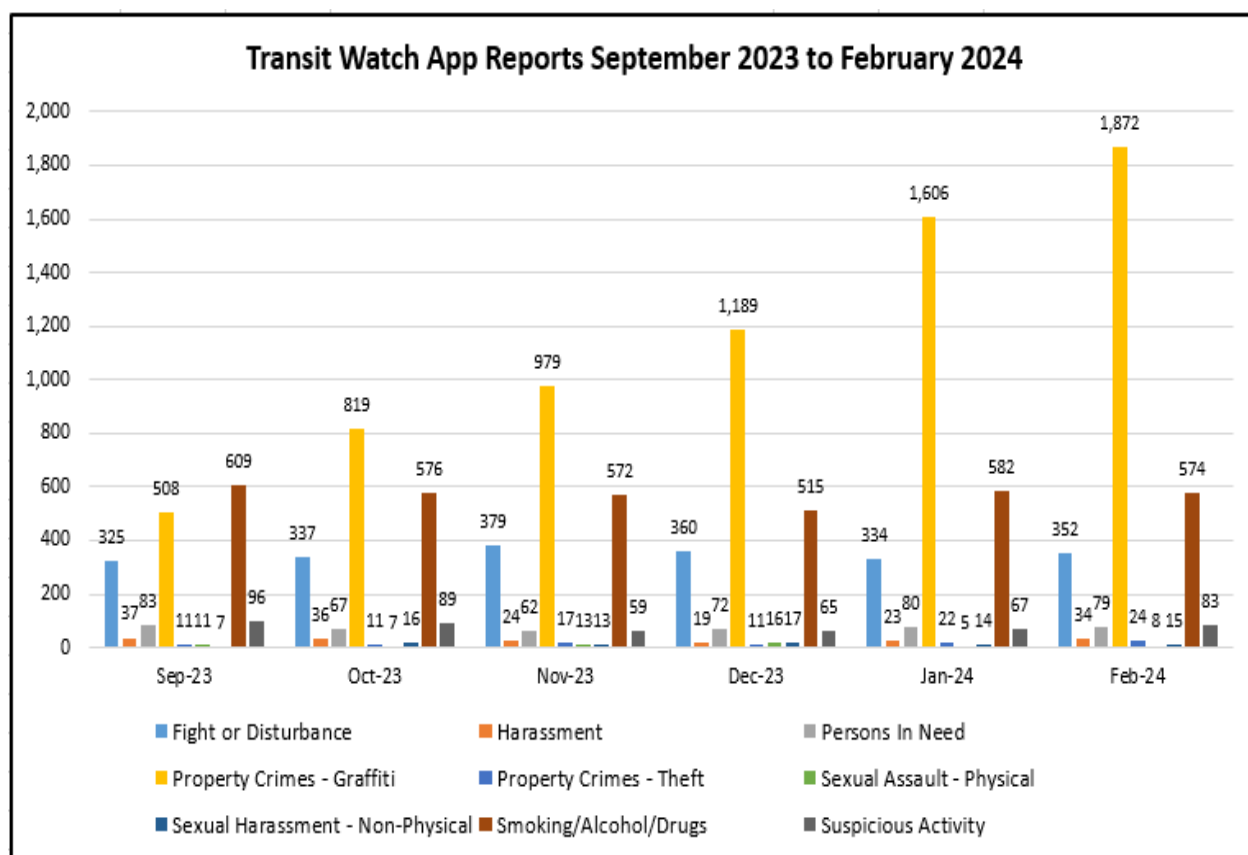
Transit Watch App reports related to safety and criminal elements for February totaled 3,041, an increase of 11.3% compared to January. The Security Operations Center’s Security Control Specialists (SCS) response time for receiving the report to initial contact with the reporting party increased by 14.0% from January to February (0.65 minutes). By comparison, in FY23, the average response time was 4.9 minutes, exceeding the fiscal year’s target of 4 minutes. For FY24, SSLE established a target response time of 2 minutes to ensure a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system. The reported number for February exceeded the target goal and demonstrated Metro’s commitment to

providing excellent customer service and timely security resources to keep patrons and employees safe.

*Types of Reported Incidents*

Of the incident types reported through the Transit Watch application, property crimes- graffiti, harassment, and fights or disturbances increased in reporting from January to February.

Graffiti incidents reported in February were 1,872 vs. 1,606 in January (a 16.6% increase). Of the 1,872 graffiti incidents captured, Ambassadors reported 71.4% (1,336) of these occurrences, a 16.6% increase compared to 1,146 reported in January. The number of harassment reports submitted in February was 34 vs. 23 in January (a 47.8% increase), while fight or disturbance reports submitted in February were 352 vs. 334 in January (a 5.4% increase).



Transit Watch reports highlighted increased property crime and cleanliness issues along the A, B, C, and E lines. These observations resulted in increased patrols at stations with the highest observations.

SSLE also utilized the weekly meetings between members of the Multi-Layered Planned Deployment to discuss observed increases in security incidents, which included theft. SSLE will continue to explore best practices such as messaging/awareness campaigns, education, and video analytics to

address graffiti, theft, and harassment systemwide.

### *Stations with the Most Reported Incidents*

For graffiti incidents, the top three locations in February were Vermont/Santa Monica Station (64), Willowbrook/Rosa Parks Station (64), and Pico Station (63). The top three locations reporting harassment incidents were Westlake/MacArthur Park Station (4), Union Station (3), and 7<sup>th</sup> Street/Metro Center Station (3). The top three locations reporting fight or disturbance incidents were Union Station (12), 7<sup>th</sup> Street/Metro Center Station (10), and Little Tokyo/Arts District Station (8).

## **METRO AMBASSADOR PROGRAM UPDATE**

A Metro Ambassador's role is to improve the perception of safety by providing support to riders, connecting riders to resources, and reporting safety incidents or maintenance needs. Metro Ambassadors were deployed on all rail lines, G Line, J Line, and bus lines 210, 40, 20, and 720.

### **By the numbers**

For the month of **February 2024**, Metro Ambassadors conducted 58,036 customer engagements and reported the following:

- 2,881 Cleanliness Issues
- 1,336 Graffiti Incidents
- 424 Elevator and Escalator Problems
- 249 Safety Issues

## **EQUITY PLATFORM**

Metro continues to take a cross-disciplinary approach to improve the safety of Metro's system and improve ridership and customers' experience. Using a multi-layered public safety model, SSLE collaborates with law enforcement partners, contract security, multi-disciplinary outreach teams, and Metro Ambassadors to support vulnerable and unhoused riders, respond to customer concerns, and improve cleanliness and security on the system. Contract security officers now provide security support at six additional end-of-line stations to assist maintenance employees with cleaning trains at the end of the line. Additionally, operator safety remains a top priority as SSLE maintains its presence across the system. The recent fixed deployments of Metro Transit Security Bus Riding Teams demonstrate the agency's commitment to keeping our operators and patrons safe and deterring crime. LAPD's crime suppression efforts on bus lines 108, 207, and 754 have created a safer environment for riders. Through these combined safety measures, Metro is improving the customer experience by connecting riders to social services, enhancing the protection of secured areas, allowing employees to perform their duties safely, and providing a safe trip experience for riders through the multi-layered deployment.



## **NEXT STEPS**

SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

## **ATTACHMENTS**

Attachment A - Board Motion 30

Attachment B - Arrests by Race & Ethnicity February 2024

Attachment C - Total Crime Summary February 2024

Attachment D - Systemwide Law Enforcement Overview February 2024

Attachment E - MTA Supporting Data February 2024

Attachment F - Bus & Rail Operator Assaults February 2024

Attachment G - Sexual Harassment Crimes February 2024

Prepared by: Robert Gummer, Senior Executive Officer, System Security & Law Enforcement, (213) 922-4513

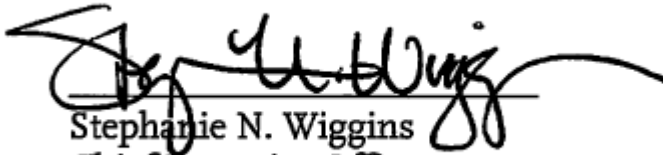
Vanessa Smith, Executive Officer, Customer Experience, (213) 922-7009

Imelda Hernandez, Senior Manager, Transportation Planning, (213) 922-4848

Reviewed by: Kenneth Hernandez, Interim Chief Safety Officer, Chief Safety Office, (213) 922-2990

Jennifer Vides, Chief Customer Experience Officer, Customer Experience Office, (213) 940-4060

Conan Cheung, Chief Operations Officer, Operations, (213) 418-3034



Stephanie N. Wiggins  
Chief Executive Officer



Metro

Board Report

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

File #: 2023-0598, File Type: Motion / Motion Response

Agenda Number: 30.

**REVISED**  
**EXECUTIVE MANAGEMENT COMMITTEE**  
**SEPTEMBER 21, 2023**

Motion by:

**DIRECTORS BASS, HORVATH, KREKORIAN, NAJARIAN, SOLIS, AND HAHN**

Ancillary Areas

As Los Angeles County's homelessness and addiction crises have worsened, Metro has experienced a rise in people trespassing in the ancillary spaces of its system. Within Metro underground stations, primarily on the B (Red) & D (Purple) Lines, there are 97 ancillary corridors and rooms designed for use by Metro personnel and closed to the public except for emergency evacuations. Ancillary areas are also found on the E (Expo), K (Crenshaw/LAX), and Regional Connector Lines. Metro personnel use these corridors to access specific equipment rooms to support operations, including traction power rooms, train control and communications rooms, ventilation dampers, and elevator machinery rooms. Many of these ancillary corridors are monitored but unlocked per Fire/Life Safety design to allow for alternate emergency exit pathways.

In May 2023, Metro commissioned an industrial hygienist to study the condition of these areas and provide recommendations as to any steps Metro needed to take to properly clean the ancillary areas and protect employees from associated hazards. The study discovered trace levels of biohazards, such as drug residue and human waste. It concluded that Metro needed to adjust cleaning methods and require the use of personal protective equipment (PPE) to ensure the safety of employees who clean and perform maintenance in these areas.

In June 2023, in response to the findings of the environmental study, Corporate Safety developed standard operating procedures outlining the cleaning protocols, decontamination process, and waste disposal process. Based on these recommendations, a new 2-step process was introduced to clean and secure the ancillary areas.

Step 1: Armed security officers inspect the ancillary areas for the presence of trespassers. Once secured, the custodians presoak the ancillary areas with a cleaning agent called Apple Meth Remover, which has been proven more effective in significantly reducing contamination than the previous cleaning agent MonoFoil M. The cleaning agent needs to soak for four hours.

Step 2: After the required time has passed, the ancillary areas are re-inspected to ensure no trespassers are present; then, custodians re-enter to remove any debris left behind by trespassers

and conduct a deep cleaning of the site.

Since August, all ancillary areas on the 16 B & D-Line stations are considered “hot spots” and are cleaned and decontaminated with this two-step process every other week (twice a month).

Additionally, System Security and Law Enforcement (SSLE), has developed a plan to deploy contract security officers (security team) at every B & D-Line station to actively patrol and conduct three inspections of every ancillary area per shift, two shifts per day. To maintain accountability, each security team will contact the Metro Security Operations Center before and after each inspection. In the event a trespasser is identified, they will be detained and removed from the ancillary areas by the security team. As frequently as possible, the Los Angeles Police Department will be contacted to arrest the individual for trespassing. Should the trespasser be arrested three times, SSLE will work with Transit Court to get the trespasser banned from the system for a period of time.

Local audible alarms at the B, D, & E-Line Station ancillary areas operate as follows when the badge reader is not used before opening the emergency exit doors:

- Alarm sounds when the door is opened and continues until the door closes, and no motion is detected behind the door.
- Alarm switches off when the door is closed OR when the door stays open, and motion is detected behind the door.

The alarms on the K-Line & Regional Connector stay activated when the door is opened and is only deactivated with a SSLE activated key.

As Metro continues to improve the ancillary areas' cleanliness and safety and address the environmental study findings, the Board should receive regular status updates on this crucial issue.

**SUBJECT: ANCILLARY AREAS MOTION**

**RECOMMENDATION**

APPROVE Motion by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn that the Board direct the Chief Executive Officer to:

- A. Provide the Board with a current update on the status of the ancillary areas and their cleaning status;
- B. Develop a detailed plan to conduct daily inspections and cleaning of the ancillary areas across the Metro rail system. This plan is to include methods Metro will take to ensure the areas have been serviced by Metro staff;
- C. Ensure that once an ancillary area alarm has been activated, the audible notification continues until manually deactivated by Metro staff;
- D. Evaluate options to further secure these areas for their intended use while maintaining

emergency access; and

- E. Report back to the Board in October and quarterly thereafter on the status of all the above, including an updated industrial hygienist audit within 12 months.



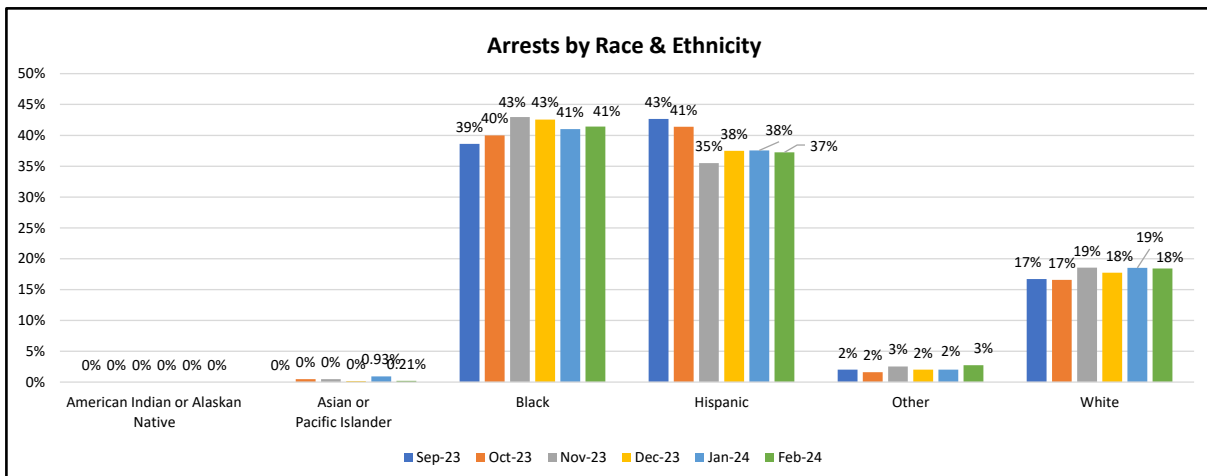
# SYSTEM SECURITY & LAW ENFORCEMENT

Attachment B

Arrests February 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>Systemwide - Arrests</b>	0	0	0	1	24	174	16	162	0	13	8	80	478
<b>Total</b>	<b>0</b>		<b>1</b>		<b>198</b>		<b>178</b>		<b>13</b>		<b>88</b>		<b>478</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.21%</b>		<b>41.42%</b>		<b>37.24%</b>		<b>2.72%</b>		<b>18.41%</b>		<b>100.00%</b>

Arrests February 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>Bus Systemwide (includes G &amp; J Lines)</b>	0	0	0	1	6	13	2	15	0	3	3	7	50
<b>Rail Systemwide</b>	0	0	0	0	18	156	14	147	0	10	5	71	421
<b>Union Station and 7th &amp; Metro Station</b>	0	0	0	0	0	5	0	0	0	0	0	2	7
<b>Total</b>	<b>0</b>		<b>1</b>		<b>198</b>		<b>178</b>		<b>13</b>		<b>88</b>		<b>478</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.21%</b>		<b>41.42%</b>		<b>37.24%</b>		<b>2.72%</b>		<b>18.41%</b>		<b>100.00%</b>

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) February 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>A Line (Blue)</b>	0	0	0	0	2	43	7	52	0	1	1	17	123
<b>B Line (Red)</b>	0	0	0	0	14	86	5	67	0	5	4	41	222
<b>C Line (Green)</b>	0	0	0	0	1	10	1	16	0	0	0	4	32
<b>D Line (Purple)</b>	0	0	0	0	1	8	0	1	0	3	0	4	17
<b>E Line (Expo)</b>	0	0	0	0	0	6	1	9	0	0	0	5	21
<b>Bus - G Line (Orange)</b>	0	0	0	0	1	2	0	2	0	0	0	0	5
<b>Bus - J Line (Silver)</b>	0	0	0	0	0	0	0	0	0	0	0	1	1
<b>K Line</b>	0	0	0	0	0	3	0	2	0	1	0	0	6
<b>Union Station</b>	0	0	0	0	0	5	0	0	0	0	0	2	7
<b>7th &amp; Metro Station</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Bus Systemwide (excludes G &amp; J Lines)</b>	0	0	0	1	5	11	2	13	0	3	3	6	44
<b>Total</b>	<b>0</b>		<b>1</b>		<b>198</b>		<b>178</b>		<b>13</b>		<b>88</b>		<b>478</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.21%</b>		<b>41.42%</b>		<b>37.24%</b>		<b>2.72%</b>		<b>18.41%</b>		<b>100.00%</b>





# SYSTEM SECURITY & LAW ENFORCEMENT

Attachment C

## Total Crime Summary - February 2024

**Total Crimes 5-Year Trend - Systemwide**

January-February	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	43	35	60	82	67
Agg Assault on Op	2	3	4	2	5
Battery	148	95	166	184	161
Battery on Operator	9	8	22	14	23
Homicide	0	1	1	1	1
Rape	4	3	1	3	4
Robbery	42	28	54	64	40
Sex Offenses	19	12	12	19	19
<b>Subtotal</b>	<b>267</b>	<b>185</b>	<b>320</b>	<b>369</b>	<b>320</b>
<b>Crimes Against Property</b>					
Arson	2	1	1	0	1
Bike Theft	14	2	6	3	1
Burglary	1	2	4	3	0
Larceny	100	41	82	79	88
Motor Vehicle Theft	4	2	3	9	5
Vandalism	21	47	68	27	19
<b>Subtotal</b>	<b>142</b>	<b>95</b>	<b>164</b>	<b>121</b>	<b>114</b>
<b>Crimes Against Society</b>					
Narcotics	14	28	13	83	119
Trespassing	24	14	15	48	585
Weapons	8	8	8	17	30
<b>Subtotal</b>	<b>46</b>	<b>50</b>	<b>36</b>	<b>148</b>	<b>734</b>
<b>Total</b>	<b>455</b>	<b>330</b>	<b>520</b>	<b>638</b>	<b>1,168</b>

**Total Crimes 5-Year Trend February only - Systemwide**

	Feb-20	Feb-21	Feb-22	Feb-23	Feb-24
<b>Crimes Against Persons</b>					
Agg Assault	20	18	27	39	42
Agg Assault on Op	2	1	4	1	1
Battery	70	56	77	83	76
Battery on Operator	3	5	9	6	11
Homicide	0	0	0	0	1
Rape	0	2	1	3	2
Robbery	19	13	30	36	21
Sex Offenses	11	9	7	16	12
<b>Subtotal</b>	<b>125</b>	<b>104</b>	<b>155</b>	<b>184</b>	<b>166</b>
<b>Crimes Against Property</b>					
Arson	0	1	1	0	1
Bike Theft	7	1	4	3	0
Burglary	0	2	1	1	0
Larceny	55	19	47	39	45
Motor Vehicle Theft	1	1	1	7	1
Vandalism	8	24	39	12	9
<b>Subtotal</b>	<b>71</b>	<b>48</b>	<b>93</b>	<b>62</b>	<b>56</b>
<b>Crimes Against Society</b>					
Narcotics	6	19	5	50	50
Trespassing	16	6	10	17	212
Weapons	5	6	5	12	12
<b>Subtotal</b>	<b>27</b>	<b>31</b>	<b>20</b>	<b>79</b>	<b>274</b>
<b>Total</b>	<b>223</b>	<b>183</b>	<b>268</b>	<b>325</b>	<b>496</b>

**Total Crimes 5-Year Trend - Rail**

January-February	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	35	24	43	63	44
Agg Assault on Op	0	2	0	0	0
Battery	93	70	111	122	97
Battery on Operator	0	1	1	1	0
Homicide	0	1	0	1	0
Rape	4	3	1	3	2
Robbery	33	22	44	52	24
Sex Offenses	14	9	10	11	8
<b>Subtotal</b>	<b>179</b>	<b>132</b>	<b>210</b>	<b>253</b>	<b>175</b>
<b>Crimes Against Property</b>					
Arson	2	1	1	0	1
Bike Theft	11	0	3	1	1
Burglary	1	2	4	3	0
Larceny	75	31	60	59	53
Motor Vehicle Theft	3	2	3	9	2
Vandalism	15	28	51	11	11
<b>Subtotal</b>	<b>107</b>	<b>64</b>	<b>122</b>	<b>83</b>	<b>68</b>
<b>Crimes Against Society</b>					
Narcotics	8	12	7	55	110
Trespassing	23	13	13	45	579
Weapons	6	3	7	11	26
<b>Subtotal</b>	<b>37</b>	<b>28</b>	<b>27</b>	<b>111</b>	<b>715</b>
<b>Total</b>	<b>323</b>	<b>224</b>	<b>359</b>	<b>447</b>	<b>958</b>

**Total Crimes 5-Year Trend February only - Rail**

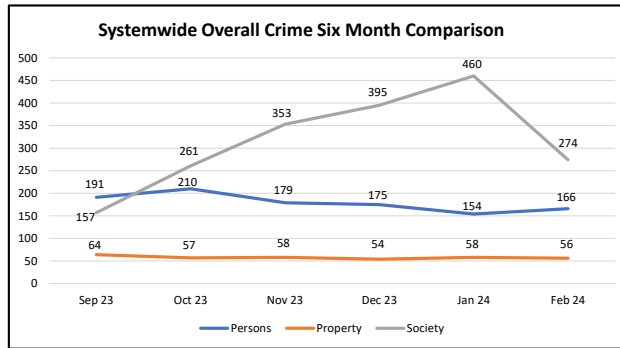
	Feb-20	Feb-21	Feb-22	Feb-23	Feb-24
<b>Crimes Against Persons</b>					
Agg Assault	15	12	19	30	28
Agg Assault on Op	0	0	0	0	0
Battery	45	39	51	54	46
Battery on Operator	0	1	0	1	0
Homicide	0	0	0	0	0
Rape	0	2	1	3	2
Robbery	14	10	23	28	12
Sex Offenses	8	6	5	10	6
<b>Subtotal</b>	<b>82</b>	<b>70</b>	<b>99</b>	<b>126</b>	<b>94</b>
<b>Crimes Against Property</b>					
Arson	0	1	1	0	1
Bike Theft	7	0	1	1	0
Burglary	0	2	1	1	0
Larceny	41	14	34	28	25
Motor Vehicle Theft	0	1	1	7	1
Vandalism	6	10	32	4	5
<b>Subtotal</b>	<b>54</b>	<b>28</b>	<b>70</b>	<b>41</b>	<b>32</b>
<b>Crimes Against Society</b>					
Narcotics	3	10	3	38	47
Trespassing	15	5	9	14	208
Weapons	5	1	4	8	11
<b>Subtotal</b>	<b>23</b>	<b>16</b>	<b>16</b>	<b>60</b>	<b>266</b>
<b>Total</b>	<b>159</b>	<b>114</b>	<b>185</b>	<b>227</b>	<b>392</b>

**Total Crimes 5-Year Trend - Bus**

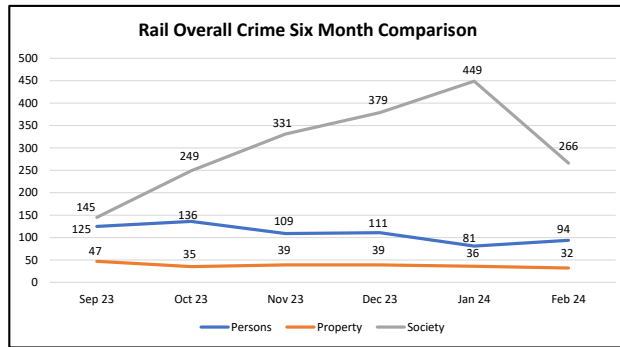
January-February	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	8	11	17	19	23
Agg Assault on Op	2	1	4	2	5
Battery	55	25	55	62	64
Battery on Operator	9	7	21	13	23
Homicide	0	0	1	0	1
Rape	0	0	0	0	2
Robbery	9	6	10	12	16
Sex Offenses	5	3	2	8	11
<b>Subtotal</b>	<b>88</b>	<b>53</b>	<b>110</b>	<b>116</b>	<b>145</b>
<b>Crimes Against Property</b>					
Arson	0	0	0	0	0
Bike Theft	3	2	3	2	0
Burglary	0	0	0	0	0
Larceny	25	10	22	20	35
Motor Vehicle Theft	1	0	0	0	3
Vandalism	6	19	17	16	8
<b>Subtotal</b>	<b>35</b>	<b>31</b>	<b>42</b>	<b>38</b>	<b>46</b>
<b>Crimes Against Society</b>					
Narcotics	6	16	6	28	9
Trespassing	1	1	2	3	6
Weapons	2	5	1	6	4
<b>Subtotal</b>	<b>9</b>	<b>22</b>	<b>9</b>	<b>37</b>	<b>19</b>
<b>Total</b>	<b>132</b>	<b>106</b>	<b>161</b>	<b>191</b>	<b>210</b>

**Total Crimes 5-Year Trend February only - Bus**

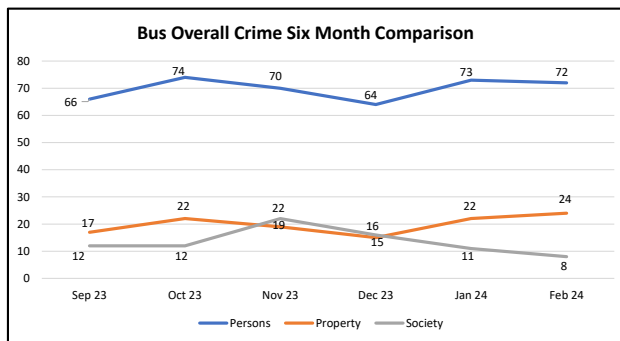
	Feb-20	Feb-21	Feb-22	Feb-23	Feb-24
<b>Crimes Against Persons</b>					
Agg Assault	5	6	8	9	14
Agg Assault on Op	2	1	4	1	1
Battery	25	17	26	29	30
Battery on Operator	3	4	9	5	11
Homicide	0	0	0	0	1
Rape	0	0	0	0	0
Robbery	5	3	7	8	9
Sex Offenses	3	3	2	6	6
<b>Subtotal</b>	<b>43</b>	<b>34</b>	<b>56</b>	<b>58</b>	<b>72</b>
<b>Crimes Against Property</b>					
Arson	0	0	0	0	0
Bike Theft	0	1	3	2	0
Burglary	0	0	0	0	0
Larceny	14	5	13	11	20
Motor Vehicle Theft	1	0	0	0	0
Vandalism	2	14	7	8	4
<b>Subtotal</b>	<b>17</b>	<b>20</b>	<b>23</b>	<b>21</b>	<b>24</b>
<b>Crimes Against Society</b>					
Narcotics	3	9	2	12	3
Trespassing	1	1	1	3	4
Weapons	0	5	1	4	1
<b>Subtotal</b>	<b>4</b>	<b>15</b>	<b>4</b>	<b>19</b>	<b>8</b>
<b>Total</b>	<b>64</b>	<b>69</b>	<b>83</b>	<b>98</b>	<b>104</b>



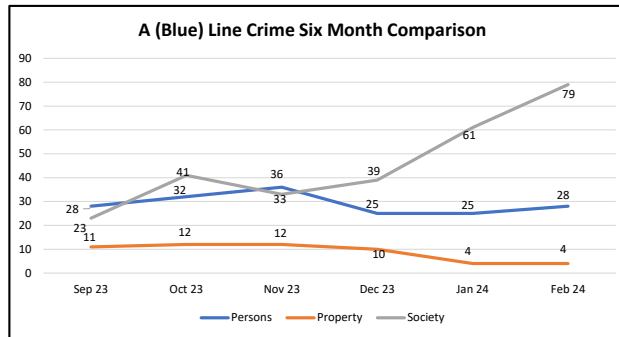
In February, total crime systemwide decreased by 26.2% compared to the previous month (496 vs 672). Crimes Against Persons increased by 7.8% (166 vs 154) which was a result of increases in aggravated assaults (43 vs 29) and robberies (21 vs 19). Crimes Against Property decreased by 3.4% (56 vs 58) as a result of decreases in thefts (46 vs 48). Crimes Against Society saw a decrease of 40.4%. This decrease was a result of decreases in narcotics arrests (50 vs 69), trespassing arrests (212 vs 373), and weapons arrests (12 vs 18).



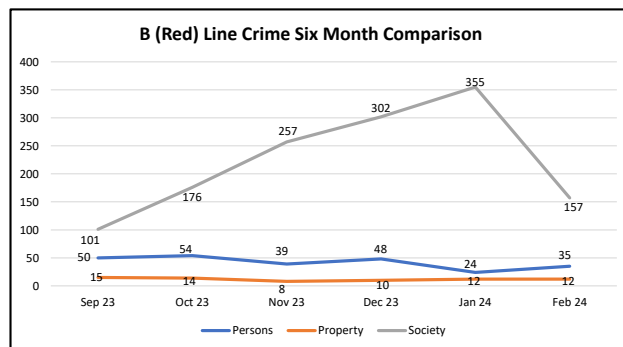
In February, total crime on the rail lines decreased by 30.7% compared to the previous month (392 vs 566). Crimes Against Persons increased by 16% (94 vs 81) as a result of increases in aggravated assaults (28 vs 16) and sex offenses (6 vs 2); rail lines saw a decrease in batteries (46 vs 51). Crimes Against Property saw a reduction of 11.1% (32 vs 36), led by decreases in larcenies (25 vs 28). Crimes Against Society decreased by 40.8%. This was a result of decreases in narcotics arrests (47 vs 63), trespassing arrests (208 vs 371), and weapons arrests (11 vs 15).



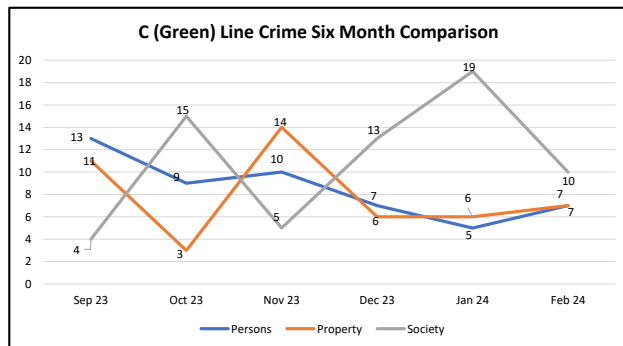
In February, crime on buses decreased by 1.9% (104 vs 106). Crimes Against Persons decreased by 1.4% as a result of decreases in batteries (41 vs 46) and increases in aggravated assaults (15 vs 13). Crimes Against Property saw an increase of 9.1% (24 vs 22) due to increases in thefts (20 vs 18). Crimes Against Society decreased by 27.3% (8 vs 11), mainly as a result of decreases in narcotics arrests (3 vs 6) and weapons arrests (1 vs 3).



In February, the A (Blue) Line saw a 23.3% increase in total crime compared to the previous month (111 vs 90). Crimes Against Persons increased by 12% (28 vs 25) as a result of increases in aggravated assaults (8 vs 6), robberies (5 vs 2), and sex offenses (2 vs 1); the A Line saw a decrease in batteries (13 vs 16). Crimes Against Property remained the same as in the previous month (4 vs 4). Crimes Against Society increased by 29.5% (79 vs 61). This was due to increases in narcotics arrests (16 vs 9) and trespassing arrests (59 vs 48).

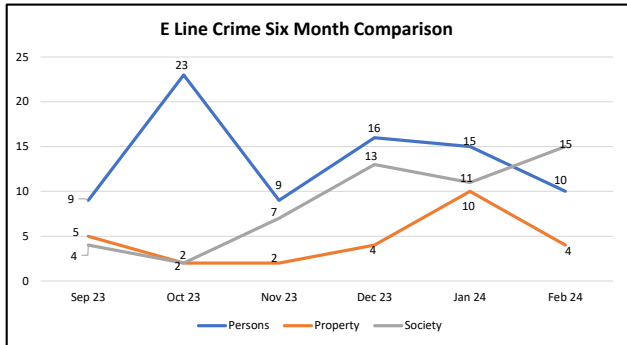


In February, the B (Red) Line saw a 47.8% decrease in total crime compared to the previous month (204 vs 391). Crimes Against Persons increased by 45.8% as a result of increases in aggravated assaults (11 vs 5) and batteries (19 vs 14). Crimes Against Property remained the same as in the previous month with 12 incidents which included 9 larcenies and 3 vandalism incidents. Crimes Against Society decreased by 55.8%. This was due to decreases in narcotics arrests (24 vs 39), trespassing arrests (130 vs 306), and weapons arrests (3 vs 10).

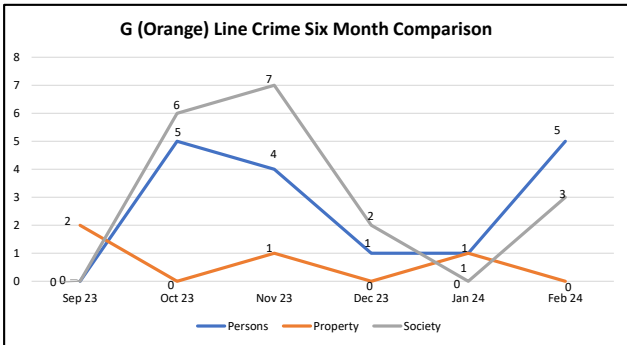


In February, the C (Green) Line saw a 20% decrease (24 vs 30) in total crime compared to the previous month. Crimes Against Persons increased by 40% (7 vs 5) as a result of increases in batteries (4 vs 3) and robberies (3 vs 1). Crimes Against Property increased by 16.7% (7 vs 6) due to an increase in thefts (6 vs 5). Crimes Against Society decreased by 47.4% (10 vs 19). This was mainly due to decreases in narcotics arrests (5 vs 15) and trespassing arrests (3 vs 4).

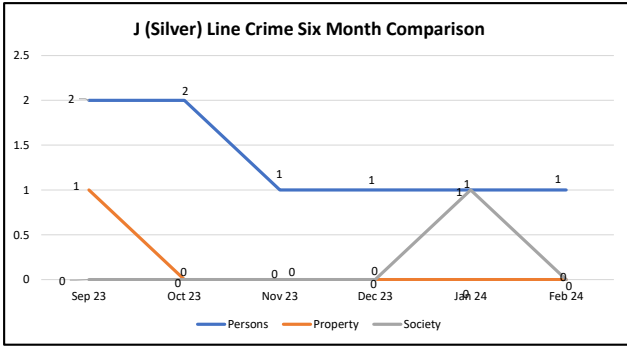




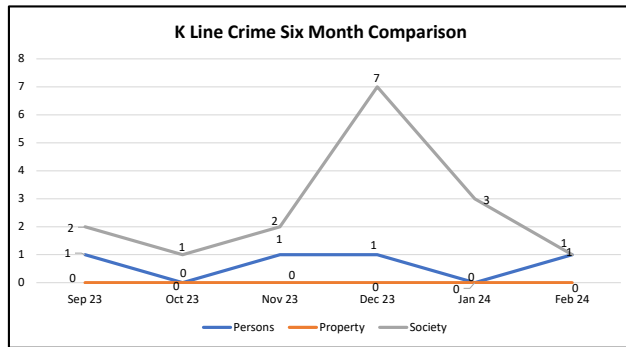
In February, the E Line saw a 19.4% decrease (29 vs 36) in total crime compared to the previous month. Crimes Against Persons decreased by 33.3% as a result of decreases in batteries (3 vs 7) and robberies (1 vs 4). Crimes Against Property decreased by 60% (4 vs 10) due to decreases in larcenies (3 vs 8). Crimes Against Society increased by 36.4% (15 vs 11), with increases in narcotics arrests (2 vs 0) and weapons arrests (2 vs 0).



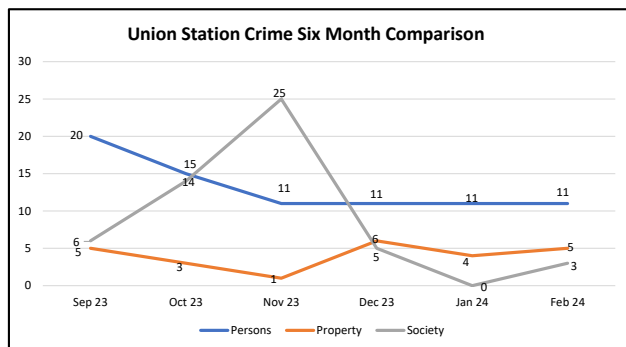
In February, the G (Orange) Line saw a 300% increase (8 vs 2) in total crime from the previous month. Crimes Against Persons increased by 400% (5 vs 1) as a result of increases in batteries (4 vs 1) and an increase in aggravated assaults (1 vs 0). Crimes Against Property decreased from 1 incident in the previous month to 0 incidents. Crimes Against Society increased (3 vs 0) due to an increase in trespassing arrests (2 vs 0) and weapons arrests (1 vs 0).



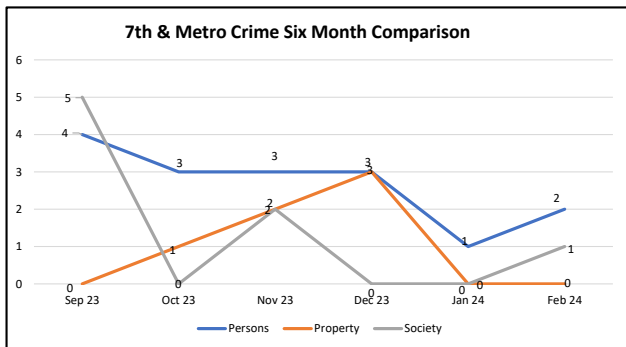
In February, crime on the J (Silver) Line decreased (1 vs 2) from the previous month. There was one battery against an operator.



In February, crime on the K Line decreased by 33.3% (2 vs 3) from the previous month. Crimes Against Persons saw one incident which was an aggravated assault. There were no Crimes Against Property and Crimes Against Society decreased by 66.7% (1 vs 3), with decreases in trespassing arrests (1 vs 2) and weapons arrests (0 vs 1).



In February, crime at Union Station increased by 26.7% (19 vs 15). Crimes Against Persons remained the same with 11 crimes (4 aggravated assaults, 5 batteries, and 2 sex offenses). Crimes Against Property increased by 25% (5 vs 4) mainly due to an increase in larcenies (5 vs 3). Crimes Against Society saw 3 incidents versus 0 the prior month, due to 3 trespassing arrests.

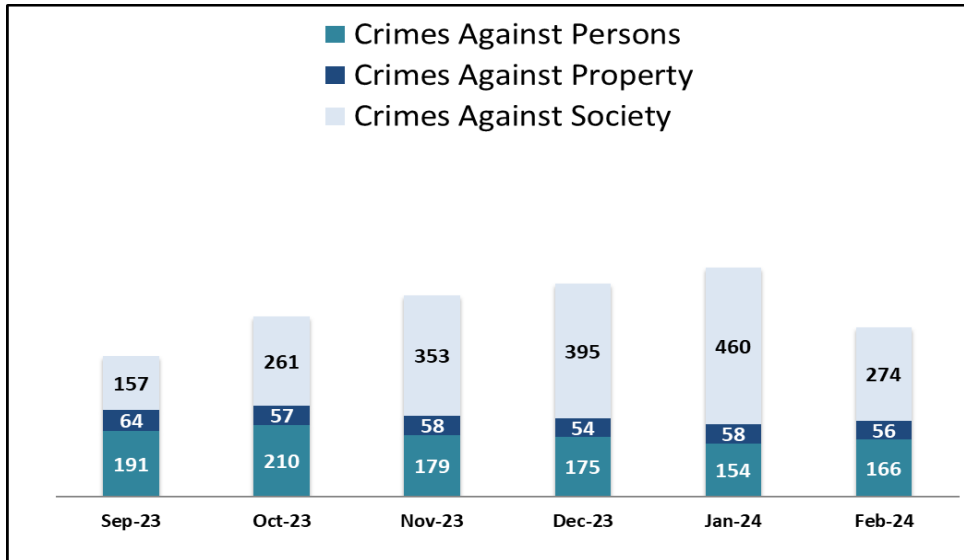


In February, crime at 7th & Metro station increased by 200% (3 vs 1). Crimes Against Persons increased from 1 incident the prior month to 2 incidents due to an increase in batteries (2 vs 1). There were zero Crimes Against Property and there was 1 Crime Against Society due to 1 trespassing arrest.

**SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW**

FEBRUARY 2024

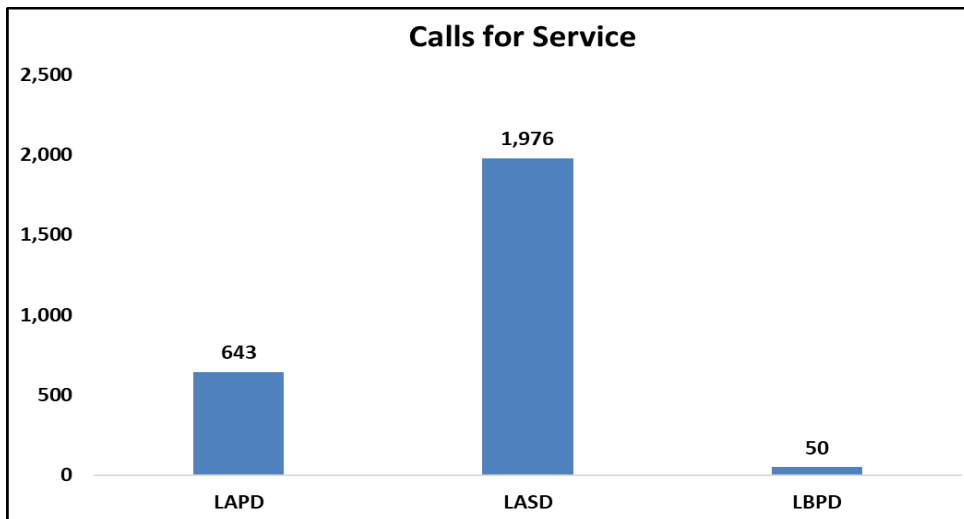
Attachment D

**Total Crimes**


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

**Calls for Service**


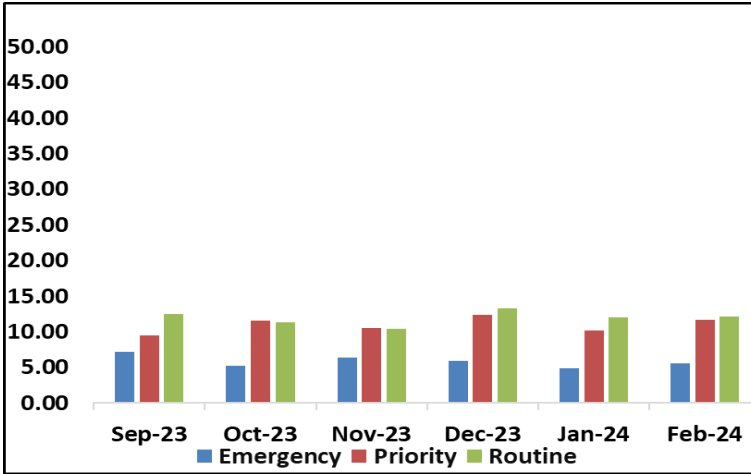
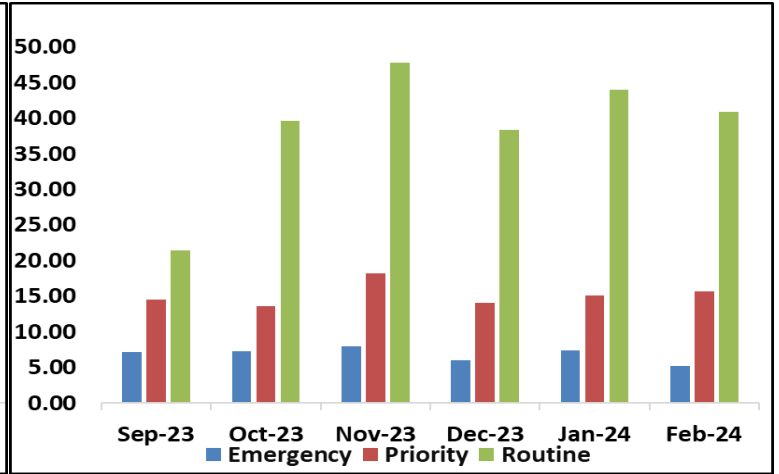
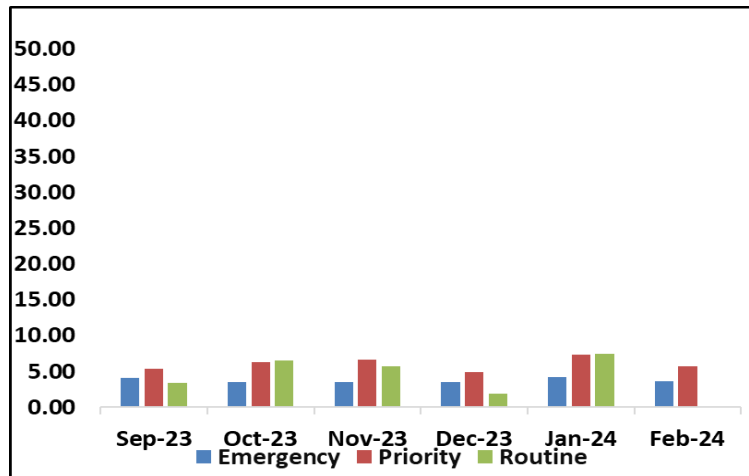
**SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW**

FEBRUARY 2024

Attachment D

**Average Incident Response Times**

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

**LAPD**

**LASD**

**LBPD**


# Transit Police

## Monthly Crime Report


**Attachment D**

	2024	2023	%
	February	February	Change
<b>CRIMES AGAINST PERSONS</b>			
Homicide	1	0	100.0%
Rape	2	3	-33.3%
Robbery	21	36	-41.7%
Aggravated Assault	42	39	7.7%
Aggravated Assault on Operator	1	1	0.0%
Battery	76	83	-8.4%
Battery on Operator	11	6	83.3%
Sex Offenses	12	16	-25.0%
<b>SUB-TOTAL</b>	<b>166</b>	<b>184</b>	<b>-9.8%</b>
<b>CRIMES AGAINST PROPERTY</b>			
Burglary	0	1	-100.0%
Larceny	45	39	15.4%
Bike Theft	0	3	-100.0%
Motor Vehicle Theft	1	7	-85.7%
Arson	1	0	100.0%
Vandalism	9	12	-25.0%
<b>SUB-TOTAL</b>	<b>56</b>	<b>62</b>	<b>-9.7%</b>
<b>CRIMES AGAINST SOCIETY</b>			
Weapons	12	12	0.0%
Narcotics	50	50	0.0%
Trespassing	212	17	1147.1%
<b>SUB-TOTAL</b>	<b>274</b>	<b>79</b>	<b>246.8%</b>
<b>TOTAL</b>	<b>496</b>	<b>325</b>	<b>52.6%</b>
<b>ENFORCEMENT EFFORTS</b>			
Arrests	478	314	52.2%
Citations	454	485	-6.4%
Calls for Service	2,669	1,455	83.4%



**Metro**

## SYSTEM SECURITY & LAW ENFORCEMENT

### MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

FEBRUARY 2024

Attachment D

#### Crimes

##### Monthly

System-Wide	Feb-24	Feb-23	% Change
Crimes Against Persons	166	184	-9.78%
Crimes Against Property	56	62	-9.68%
Crimes Against Society	274	79	246.84%
Total	496	325	52.62%

##### Six Months

System-Wide	Sep-23-Feb-24	Sep-22-Feb-23	% Change
Crimes Against Persons	1,075	978	9.92%
Crimes Against Property	347	353	-1.70%
Crimes Against Society	1,900	276	588.41%
Total	3,322	1,607	106.72%

##### Annual

System-Wide	Mar-23-Feb-24	Mar-22-Feb-23	% Change
Crimes Against Persons	2,186	1,992	9.74%
Crimes Against Property	742	833	-10.92%
Crimes Against Society	2,917	449	549.67%
Total	5,845	3,274	78.53%

#### Average Emergency Response Times

##### Monthly

Feb-24	Feb-23	% Change
4:46	5:38	-15.38%

##### Six Months

Sep-23-Feb-24	Sep-22-Feb-23	% Change
5:28	5:29	-0.30%

##### Annual

Mar-23-Feb-24	Mar-22-Feb-23	% Change
5:25	5:35	-2.99%

#### Bus Operator Assaults

##### Monthly

Feb-24	Feb-23	% Change
12	7	71.43%

##### Six Months

Sep-23-Feb-24	Sep-22-Feb-23	% Change
89	67	32.84%

##### Annual

Mar-23-Feb-24	Mar-22-Feb-23	% Change
180	154	16.88%

#### Ridership

##### Monthly

Feb-24	Feb-23	% Change
23,031,303	21,047,072	9.43%

##### Six Months

Sep-23-Feb-24	Sep-22-Feb-23	% Change
145,837,401	131,392,911	10.99%

##### Annual

Mar-23-Feb-24	Mar-22-Feb-23	% Change
289,679,582	260,053,640	11.39%



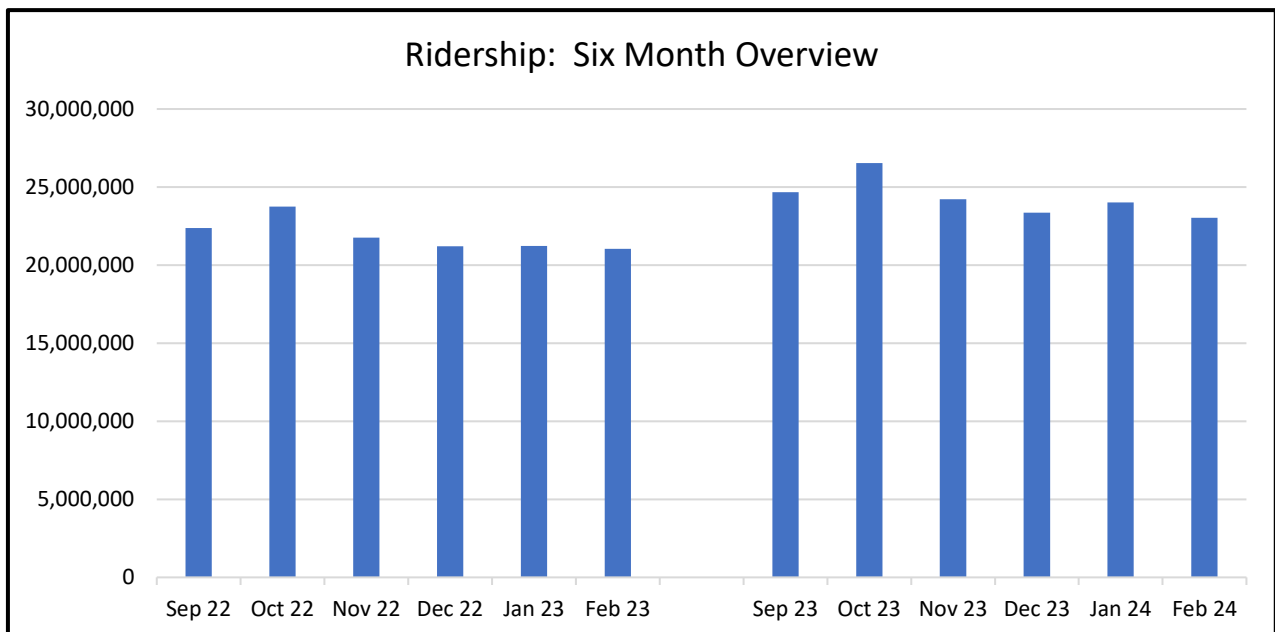
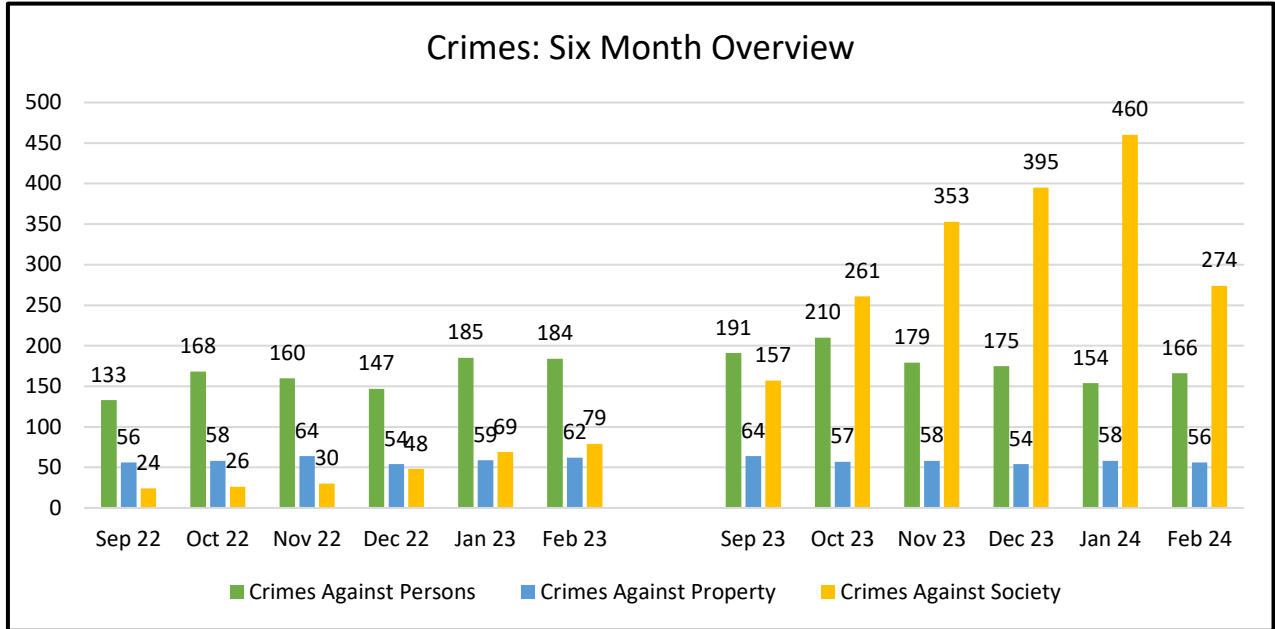
Metro

# SYSTEM SECURITY & LAW ENFORCEMENT

## MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

FEBRUARY 2024

Attachment D



# A LINE (BLUE)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024**

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	0
Rape	0	0	0	2
Robbery	2	2	1	46
Aggravated Assault	3	5	0	59
Aggravated Assault on Operator	0	0	0	0
Battery	5	6	2	112
Battery Rail Operator	0	0	0	1
Sex Offenses	0	2	0	10
<b>SUB-TOTAL</b>	<b>10</b>	<b>15</b>	<b>3</b>	<b>230</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD
Burglary	0	0	0	0
Larceny	2	1	0	48
Bike Theft	0	0	0	4
Motor Vehicle Theft	0	0	0	9
Arson	0	1	0	1
Vandalism	0	0	0	15
<b>SUB-TOTAL</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>77</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD
Weapons	1	2	1	27
Narcotics	8	8	0	72
Trespassing	56	1	2	220
<b>SUB-TOTAL</b>	<b>65</b>	<b>11</b>	<b>3</b>	<b>319</b>
<b>TOTAL</b>	<b>77</b>	<b>28</b>	<b>6</b>	<b>626</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	0	0	15
Azusa Downtown	0	0	1	10
Irwindale	0	0	0	2
Duarte/City of Hope	1	0	0	7
Monrovia	0	0	0	5
Arcadia	0	0	0	5
Sierra Madre Villa	0	0	0	9
Allen	1	0	0	2
Lake	0	0	1	6
Memorial Park	0	0	0	2
Del Mar	3	0	0	6
Fillmore	2	0	0	6
South Pasadena	0	0	0	4
Highland Park	0	0	0	6
Southwest Museum	0	0	1	4
Heritage Square	0	0	0	4
Lincoln/Cypress	0	0	3	10
Chinatown	0	0	3	13
Union Station	0	0	0	2
Little Tokyo/Arts Dist	0	0	3	25
Historic Broadway	2	1	7	17
Grand Av Arts/Bunker Hill	0	0	44	127
7th St/Metro Ctr	0	0	0	13
Pico	1	1	0	21
Grand/LATTC	1	0	0	13
San Pedro St	5	0	0	13
Washington	0	0	4	20
Vernon	0	0	0	7
Slauson	0	1	2	18
Florence	2	0	0	11
Firestone	1	1	2	17
103rd St/Watts Towers	1	0	0	6
Willowbrook/Rosa Parks	0	0	5	75
Compton	1	0	0	28
Artesia	1	0	0	12
Del Amo	3	0	0	17
Wardlow	0	0	0	5
Willow St	1	0	1	11
PCH	0	0	0	6
Anaheim St	0	0	0	14
5th St	0	0	0	3
1st St	0	0	0	5
Downtown Long Beach	1	0	2	17
Pacific Av	1	0	0	3
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	1
<b>Total</b>	<b>28</b>	<b>4</b>	<b>79</b>	<b>623</b>

ARRESTS				
AGENCY	LAPD	LASD	LBPD	FYTD
Felony	6	10	0	128
Misdemeanor	80	25	2	654
<b>TOTAL</b>	<b>86</b>	<b>35</b>	<b>2</b>	<b>782</b>

CITATIONS				
AGENCY	LAPD	LASD	LBPD	FYTD
Misdemeanor Citations	0	0	0	3
Other Citations	68	32	2	708
Vehicle Code Citations	5	0	1	99
<b>TOTAL</b>	<b>73</b>	<b>32</b>	<b>3</b>	<b>810</b>

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPD	FYTD
Routine	14	713	2	5,368
Priority	65	97	30	1,512
Emergency	5	8	18	279
<b>TOTAL</b>	<b>84</b>	<b>818</b>	<b>50</b>	<b>7,159</b>

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPD
Dispatched	15%	N/C	8%
Proactive	85%	N/C	98%
<b>TOTAL</b>	<b>100%</b>	<b>0%</b>	<b>106%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	84%
Blue Line-LASD	N/C
Blue Line-LBPD	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPD	FYTD
Azusa	0	14	0	133
Irwindale	0	21	0	218
Duarte Station	0	10	0	46
Monrovia	0	6	0	57
Magnolia Ave	0	0	0	0
Arcadia Station	0	9	0	84
Pasadena	0	38	0	278
South Pasadena	0	18	0	136
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	74	0	0	390
Slauson	0	6	0	65
Florence	0	2	0	110
Firestone	0	3	0	65
103rd St	24	0	0	79
Willowbrook	0	8	0	216
Compton	0	10	0	103
Artesia	0	4	0	66
Del Amo	0	4	0	176
Wardlow Rd	0	0	3	28
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
<b>TOTAL</b>	<b>98</b>	<b>153</b>	<b>3</b>	<b>2,250</b>

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department



# B LINE (RED)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	1
Rape	1	3
Robbery	3	44
Aggravated Assault	11	82
Aggravated Assault on Operator	0	0
Battery	19	182
Battery Rail Operator	0	0
Sex Offenses	1	17
<b>SUB-TOTAL</b>	<b>35</b>	<b>329</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	1
Larceny	9	60
Bike Theft	0	0
Motor Vehicle Theft	0	1
Arson	0	0
Vandalism	3	23
<b>SUB-TOTAL</b>	<b>12</b>	<b>85</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	3	38
Narcotics	24	218
Trespassing	130	1,161
<b>SUB-TOTAL</b>	<b>157</b>	<b>1,417</b>
<b>TOTAL</b>	<b>204</b>	<b>1,831</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	37	306
Misdemeanor	202	1,670
<b>TOTAL</b>	<b>239</b>	<b>1,976</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	163	647
Vehicle Code Citations	11	33
<b>TOTAL</b>	<b>174</b>	<b>680</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	38	191
Priority	266	1,324
Emergency	21	111
<b>TOTAL</b>	<b>325</b>	<b>1,626</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	21%
Proactive	79%
<b>TOTAL</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	0	3	4	144
Civic Center/Grand Park	0	0	3	26
Pershing Square	1	1	14	202
7th St/Metro Ctr	5	3	5	190
Westlake/MacArthur Park	5	0	22	439
Wilshire/Vermont	0	1	2	60
Wilshire/Normandie	2	1	1	24
Vermont/Beverly	3	0	2	21
Wilshire/Western	1	0	3	32
Vermont/Santa Monica	0	0	1	27
Vermont/Sunset	1	0	7	44
Hollywood/Western	1	0	7	46
Hollywood/Vine	2	1	7	55
Hollywood/Highland	2	1	9	63
Universal City/Studio City	1	0	13	46
North Hollywood	11	1	57	377
Red Line Rail Yard	0	0	0	37
<b>Total</b>	<b>35</b>	<b>12</b>	<b>157</b>	<b>1,833</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	80%

LEGEND
<b>Los Angeles Police Department</b>

# C LINE (GREEN)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	2
Robbery	0	3	23
Aggravated Assault	0	0	16
Aggravated Assault on Operator	0	0	0
Battery	1	3	27
Battery Rail Operator	0	0	0
Sex Offenses	0	0	1
<b>SUB-TOTAL</b>	<b>1</b>	<b>6</b>	<b>70</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	3
Larceny	1	4	45
Bike Theft	0	0	2
Motor Vehicle Theft	1	0	4
Arson	0	0	0
Vandalism	0	1	12
<b>SUB-TOTAL</b>	<b>2</b>	<b>5</b>	<b>66</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	2	6
Narcotics	0	5	49
Trespassing	2	1	29
<b>SUB-TOTAL</b>	<b>2</b>	<b>8</b>	<b>84</b>
<b>TOTAL</b>	<b>5</b>	<b>19</b>	<b>220</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	3	4	36
Misdemeanor	2	23	164
<b>TOTAL</b>	<b>5</b>	<b>27</b>	<b>200</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	2	28	316
Vehicle Code Citations	0	0	7
<b>TOTAL</b>	<b>2</b>	<b>28</b>	<b>323</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	6	432	3,241
Priority	16	36	438
Emergency	7	6	60
<b>TOTAL</b>	<b>29</b>	<b>474</b>	<b>3,739</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	35%
Proactive	83%	65%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	1	0	0	5
Douglas	0	0	0	3
El Segundo	0	0	0	6
Mariposa	0	1	0	4
Aviation/LAX	1	1	0	13
Hawthorne/Lennox	1	0	2	24
Crenshaw	1	1	0	15
Vermont/Athens	2	1	1	12
Harbor Fwy	0	1	1	26
Avalon	0	0	1	22
Willowbrook/Rosa Parks	0	2	2	39
Long Beach Bl	0	0	1	25
Lakewood Bl	0	0	1	9
Norwalk	1	0	1	17
<b>Total</b>	<b>7</b>	<b>7</b>	<b>10</b>	<b>220</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	85%
Green Line-LASD	90%

LEGEND
<b>Los Angeles Police Department</b>
<b>Los Angeles County Sheriff's Department</b>

# E LINE

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	1	1
Robbery	1	0	27
Aggravated Assault	3	1	31
Aggravated Assault on Operator	0	0	0
Battery	3	0	48
Battery Rail Operator	0	0	1
Sex Offenses	1	0	4
<b>SUB-TOTAL</b>	<b>8</b>	<b>2</b>	<b>113</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	2	1	29
Bike Theft	0	0	1
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	0	1	5
<b>SUB-TOTAL</b>	<b>2</b>	<b>2</b>	<b>37</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	2	0	4
Narcotics	1	1	8
Trespassing	9	2	49
<b>SUB-TOTAL</b>	<b>12</b>	<b>3</b>	<b>61</b>
<b>TOTAL</b>	<b>22</b>	<b>7</b>	<b>211</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	4	1	27
Misdemeanor	11	5	88
<b>TOTAL</b>	<b>15</b>	<b>6</b>	<b>115</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	13	6	90
Vehicle Code Citations	6	1	13
<b>TOTAL</b>	<b>19</b>	<b>7</b>	<b>103</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	13	228	1,830
Priority	54	27	590
Emergency	11	4	86
<b>TOTAL</b>	<b>78</b>	<b>259</b>	<b>2,506</b>

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	
Dispatched	16%		N/C
Proactive	84%		N/C
<b>TOTAL</b>	<b>100%</b>		<b>0%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	0	0	8
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	2
Indiana (both LAPD & LASD)	0	1	1	6
Soto	0	0	4	9
Mariachi Plaza	1	0	1	4
Pico/Aliso	0	0	0	6
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	4
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	2
Pico	0	0	2	9
LATTC/Ortho Institute	2	0	1	25
Jefferson/USC	2	0	0	9
Expo Park/USC	0	0	0	8
Expo/Vermont	0	0	0	9
Expo/Western	0	1	0	9
Expo/Crenshaw	1	0	3	22
Farmdale	0	0	0	10
Expo/La Brea	1	1	0	10
La Cienega/Jefferson	0	0	0	9
Culver City	0	0	0	3
Palms	0	0	0	5
Westwood/Rancho Park	0	0	0	3
Expo/Sepulveda	1	0	0	6
Expo/Bundy	0	0	0	4
26th St/Bergamot	0	1	0	2
17th St/SMC	1	0	0	3
Downtown Santa Monica	1	0	3	23
Expo Line Rail Yard	0	0	0	0
<b>Total</b>	<b>10</b>	<b>4</b>	<b>15</b>	<b>211</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	85%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	24	261
Figuroa St	0	0	0
Exposition Blvd	120	0	872
Culver City	0	0	12
Santa Monica	0	23	148
<b>TOTAL</b>	<b>120</b>	<b>47</b>	<b>1,293</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# G LINE (ORANGE)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	3
Aggravated Assault	1	7
Aggravated Assault on Operator	0	0
Battery	4	8
Battery Bus Operator	0	0
Sex Offenses	0	1
<b>SUB-TOTAL</b>	<b>5</b>	<b>19</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	4
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	2
<b>SUB-TOTAL</b>	<b>0</b>	<b>6</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	2
Narcotics	0	9
Trespassing	2	9
<b>SUB-TOTAL</b>	<b>3</b>	<b>20</b>
<b>TOTAL</b>	<b>8</b>	<b>45</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	3	15
Misdemeanor	2	42
<b>TOTAL</b>	<b>5</b>	<b>57</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	1	8
Vehicle Code Citations	1	258
<b>TOTAL</b>	<b>2</b>	<b>266</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	3	12
Priority	4	45
Emergency	1	4
<b>TOTAL</b>	<b>8</b>	<b>61</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	80%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	1	18
Laurel Canyon	0	0	0	0
Valley College	1	0	0	2
Woodman	1	0	0	3
Van Nuys	0	0	0	3
Sepulveda	2	0	0	2
Woodley	0	0	0	0
Balboa	0	0	0	1
Reseda	0	0	0	1
Tampa	0	0	0	1
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	0	0	0	4
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	1	0	2	4
<b>Total</b>	<b>5</b>	<b>0</b>	<b>3</b>	<b>42</b>

# J LINE (SILVER)

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	3
Aggravated Assault	0	0	4
Aggravated Assault on Operator	0	0	0
Battery	0	0	2
Battery Bus Operator	1	0	1
Sex Offenses	0	0	0
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>10</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	0	2
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>2</b>
<b>TOTAL</b>	<b>1</b>	<b>0</b>	<b>13</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	3
Misdemeanor	1	0	9
<b>TOTAL</b>	<b>1</b>	<b>0</b>	<b>12</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	264
Vehicle Code Citations	1	1	220
<b>TOTAL</b>	<b>1</b>	<b>1</b>	<b>484</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	3	67
Priority	2	0	23
Emergency	0	0	5
<b>TOTAL</b>	<b>2</b>	<b>3</b>	<b>95</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	14%	9%
Proactive	86%	91%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	0	0
Slauson	0	0	0	3
Manchester	0	0	0	1
Harbor Fwy	1	0	0	3
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	2
Carson	0	0	0	1
PCH	0	0	0	1
San Pedro/Beacon	0	0	0	0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>13</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	88%
Silver Line- LASD	87%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# K LINE

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	1	0	3
Aggravated Assault on Operator	0	0	0
Battery	0	0	3
Battery Bus Operator	0	0	0
Sex Offenses	0	0	1
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>9</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	4
Narcotics	0	0	6
Trespassing	1	0	10
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>20</b>
<b>TOTAL</b>	<b>2</b>	<b>0</b>	<b>30</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	2	0	7
Misdemeanor	2	2	42
<b>TOTAL</b>	<b>4</b>	<b>2</b>	<b>49</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	1	1	17
Vehicle Code Citations	0	0	0
<b>TOTAL</b>	<b>1</b>	<b>1</b>	<b>17</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	1	133	1,032
Priority	3	1	54
Emergency	0	1	8
<b>TOTAL</b>	<b>4</b>	<b>135</b>	<b>1,094</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	18%	52%
Proactive	82%	48%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	1
Martin Luther King Jr Station	0	0	0	5
Leimert Park Station	0	0	0	4
Hyde Park Station	1	0	1	5
Fairview Heights Station	0	0	0	7
Downtown Inglewood Station	0	0	0	6
Westchester / Veterans Station	0	0	0	2
<b>Total</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>30</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	86%
K Line - LASD	87%

LEGEND	
<b>Los Angeles Police Department</b>	
<b>Los Angeles County Sheriff's Department</b>	

# BUS PATROL

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	1	0	1
Rape	0	0	2
Robbery	7	2	75
Aggravated Assault	9	4	90
Aggravated Assault on Operator	1	0	29
Battery	15	11	214
Battery Bus Operator	8	2	87
Sex Offenses	3	3	28
<b>SUB-TOTAL</b>	<b>44</b>	<b>22</b>	<b>526</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	19	1	85
Bike Theft	0	0	5
Motor Vehicle Theft	0	0	4
Arson	0	0	0
Vandalism	3	1	50
<b>SUB-TOTAL</b>	<b>22</b>	<b>2</b>	<b>146</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	24
Narcotics	1	2	60
Trespassing	1	1	6
<b>SUB-TOTAL</b>	<b>2</b>	<b>3</b>	<b>90</b>
<b>TOTAL</b>	<b>68</b>	<b>27</b>	<b>762</b>

LASD's Crimes per Sector		
Sector		FYTD
Westside	1	20
San Fernando	0	11
San Gabriel Valley	4	47
Gateway Cities	6	60
South Bay	16	121
<b>Total</b>	<b>27</b>	<b>259</b>

LAPD's Crimes per Sector		
Sector		FYTD
<b>Valley Bureau</b>		
Van Nuys	0	12
West Valley	1	8
North Hollywood	3	19
Foothill	1	6
Devonshire	0	6
Mission	0	9
Topanga	0	8
<b>Central Bureau</b>		
Central	6	69
Rampart	6	33
Hollenbeck	1	9
Northeast	5	22
Newton	5	43
<b>West Bureau</b>		
Hollywood	2	22
Wilshire	4	26
West LA	4	18
Pacific	1	6
Olympic	4	36
<b>Southwest Bureau</b>		
Southwest	8	42
Harbor	0	5
77th Street	15	83
Southeast	2	21
<b>Total</b>	<b>68</b>	<b>503</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	5	5	155
Misdemeanor	8	26	326
<b>TOTAL</b>	<b>13</b>	<b>31</b>	<b>481</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	8	29	436
Vehicle Code Citations	68	2	240
<b>TOTAL</b>	<b>76</b>	<b>31</b>	<b>676</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	6	185	1,358
Priority	32	97	928
Emergency	5	5	283
<b>TOTAL</b>	<b>43</b>	<b>287</b>	<b>2,569</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	4%
Proactive	0%	96%
<b>TOTAL</b>	<b>0%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	90%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# UNION STATION

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	6
Aggravated Assault	4	12
Aggravated Assault on Operator	0	0
Battery	5	80
Battery Rail Operator	0	0
Sex Offenses	2	6
<b>SUB-TOTAL</b>	<b>11</b>	<b>104</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	5	35
Bike Theft	0	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	4
<b>SUB-TOTAL</b>	<b>5</b>	<b>41</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	9
Trespassing	3	57
<b>SUB-TOTAL</b>	<b>3</b>	<b>67</b>
<b>TOTAL</b>	<b>19</b>	<b>212</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	5	31
Misdemeanor	2	89
<b>TOTAL</b>	<b>7</b>	<b>120</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	1	38
Vehicle Code Citations	0	0
<b>TOTAL</b>	<b>1</b>	<b>38</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	8	86
Priority	47	409
Emergency	9	47
<b>TOTAL</b>	<b>64</b>	<b>542</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	83%

LEGEND	
Los Angeles Police Department	



# 7TH & METRO STATION

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - FEBRUARY 2024**

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	2
Aggravated Assault	0	4
Aggravated Assault on Operator	0	0
Battery	2	20
Battery Rail Operator	0	0
Sex Offenses	0	0
<b>SUB-TOTAL</b>	<b>2</b>	<b>26</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	7
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>7</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	0
Trespassing	1	12
<b>SUB-TOTAL</b>	<b>1</b>	<b>13</b>
<b>TOTAL</b>	<b>3</b>	<b>46</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	1
Misdemeanor	0	4
<b>TOTAL</b>	<b>0</b>	<b>5</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	2	23
Vehicle Code Citations	0	0
<b>TOTAL</b>	<b>2</b>	<b>23</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	2	9
Priority	3	51
Emergency	1	5
<b>TOTAL</b>	<b>6</b>	<b>65</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	85%

LEGEND
Los Angeles Police Department



**Bus/Rail Operator Assaults  
February 2024**

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
2/7/2024	15:50	207	1956	Western Av & Jefferson Bl	Suspect exited bus then re-entered. Victim asked suspect, "Are you going to stay on or get off?" Victim proceeded to operate bus and advised suspect to stand behind the yellow safety line. Seconds later, suspect reached around the protective barrier and with a closed fist, punched victim's face. Victim stopped the bus and suspect exited through the bus window, on the right side of the bus. Victim noted suspect was not wearing shoes.	Yes	No reason	Hands (punch, slap)	No
2/8/2024	9:40	2	6077	Hill St & MLK Jr Bl	Suspect was observed banging on a bus parked behind victim's bus. Victim parked bus and stood outside awaiting her relief. Suspect later rode up to victim from behind on his bike and pushed victim's back, simultaneously yelling, "F... Metro." Suspect continued riding his bike and fled location.	N/A	No reason	Hands (punch, slap)	No
2/8/2024	19:25	720	8787	6th St & Broadway	Victim operated bus and immediately felt a sharp stinging pain on his left hand as he held the bus steering wheel. Victim looked in all directions and observed suspect holding a large purple air soft rifle in his hands. Victim stopped bus, exited and confronted suspect. Victim then flagged down patrolling officers and stated suspect was the person that fired the purple pain gun striking his left hand. Suspect replied, "I was trying to hit the stop sign on the other side of the street, I never meant to hit him. I'm sorry." Victim requested suspect arrested. Officers noted there was no evidence of paint on the bus or on victim.	N/A	No reason	Paint gun	No
2/16/2024	10:50	165	1766	Victory Bl & Lankershim Bl	Suspect entered bus. Victim observed suspect from his rearview mirror. Suspect stated, "what are you looking at?" Suspect then approached victim and spat on victim's face. Victim stood up to direct suspect off the bus. Suspect then punched the back of victim's head. Suspect exited bus and victim followed suspect off the bus resulting in both engaging in mutual battery. Suspect walked away and fled location.	Yes	No reason	Hands (punch, slap)	No
2/19/2024	13:00	210	1784	Vernon Av & Crenshaw Bl	Victim stopped and parked bus due to being ahead of the schedule. Another MTA bus operator pulled in behind victim's bus and dropped off suspect. The other operator communicated to victim that suspect caused problems on their bus. Suspect attempted to enter bus but was advised he could not enter due to causing problems on the previous bus. Suspect ignored victim's request and made entry into bus. Fearful, victim rose up from his seat due to suspect's close contact. Victim blocked suspect's path and a verbal altercation ensued. Victim advised suspect to back up due to suspect's bad breath. Suspect then spat on victim and began making derogatory statements. Victim pushed suspect out of the bus and continued his route. Victim then observed blood on his arm which was not his blood. Victim called PD and was later transported via RA to Kaiser West LA due to his concerns of bodily blood contact. Suspect contacted BOA and reported incident claiming he was the victim of an assault.	N/A	Refused entry	Hands (punch, slap)	Yes
2/21/2024	20:50	90	3976	Fair Av & Cumpston St	Victim arrived at the end of the route and observed suspect sleeping inside bus. Victim advised suspect she had to exit and attempted to wake suspect up. Suspect became agitated and began to hit victim approximately 20 times using both hands. Suspect continuously walked towards victim, striking victim and eventually breaking victim's glasses. As both parties reached the front of the bus, victim pinned suspect against the side of the bus to protect himself from getting hit. An unknown citizen entered the bus and separated both parties. Suspect exited bus and fled location.	N/A	Told to exit	Hands (punch, slap)	Yes
2/21/2024	17:30	754	9528	Los Angeles	Sus MH/25yrs demanded stop. When told he would have to wait sus punched bus op	Yes	Demanded stop	Hands (punch, slap)	No
2/23/2024	13:15	40	5681	Stocker & Crenshaw Bl	Victim arrived at a designated bus stop allowing passengers to exit and enter bus. As victim pulled away from the curb, she observed suspect striking the rear (outer area) of the bus multiple times. Victim stopped the bus. Suspect approached the front of the bus and banged on the front door as she simultaneously shouted profanities at victim. Victim felt unsafe and refused to allow suspect to enter bus. Approximately 15 minutes later again, victim was stopped at the intersection of Stocker & Crenshaw to allow boarding and deboarding. Victim observed suspect in the passenger seat of a blue vehicle (NFI). Suspect exited vehicle, walked to the front of the bus and pounded on the front door with both hands, demanding entry. Victim again refused. Suspect walked to the driver's side, reached into the bus and struck victim's left thigh with a closed fist. Suspect fled location on foot.	N/A	Refused entry	Hands (punch, slap)	No
2/25/2024	9:10	105	3958	Vernon Av & Hoover St	Victim assisted suspect with boarding due to suspect utilizing a wheelchair. As victim assisted suspect, suspect began making flirtations comments to victim stating, "Can I go home with you" and "I'm your man, I'm going home with you." Victim told suspect she wasn't interested. Victim proceeded to apply the safety locks to victim's wheelchair. Suspect grabbed victim's inner thigh for approximately 4 seconds. Victim told suspect to not touch her and to get off the bus. Suspect refused. Victim pulled over and called an MTA supervisor. Suspect exited bus (without assistance) and fled location.	N/A	Interested in op	Hands (punch, slap)	No
2/27/2024	17:15	207	5929	Western Av & Hollywood Bl	Victim arrived at bus stop and dropped off passengers. As victim closed the door, suspect attempted to exit bus and a verbal argument ensued. Victim reopened the door and stated to suspect "be ready next time." Suspect turned around, faced victim and swung a pool cue in victim's direction, nearly hitting victim. Suspect exited bus and fled location.	Yes	Became upset	Object	No
2/27/2024	1:23	660	1995	Pasadena	Sus MH punched bus op in face when told to exit	Yes	Told to exit	Hands (punch, slap)	No
2/29/2024	N/A	N/A	N/A	Pending	Information for this bus operator assault is pending.	N/A	Pending	Hands (punch, slap)	Pending



**SYSTEM SECURITY & LAW ENFORCEMENT**

Attachment G

**Sexual Crimes / Harassment Calls for Service February 2024**

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between February 1 and February 29, Metro Transit Security, LAPD, LASD, and LBPD received ten (10) incidents and referred all victims of sexual crimes / harassment to the above free hotlines.

Incident Type & Totals						
	Feb 24	Jan 24	% Change	Feb 24	Feb 23	% Change
Sexual Harassment	0	1	-100.0%	0	0	0.0%
Sexual Battery	5	4	25.0%	5	7	-28.6%
Lewd Conduct	1	2	-50.0%	1	3	-66.7%
Indecent Exposure	4	2	100.0%	4	1	300.0%
<b>TOTAL</b>	<b>10</b>	<b>9</b>	<b>11.1%</b>	<b>10</b>	<b>11</b>	<b>-9.1%</b>

Counseling Information Provided	
	February 2024
YES	10
NO- If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
<b>TOTAL</b>	<b>10</b>

# April 2024 Monthly Update on Public Safety

Ken Hernandez  
Interim Chief Safety Officer



# February 2024 Public Safety Trends & Stats

## Systemwide

- **Crimes Against Persons** rose 7.8% compared to January 2024.
- **Crimes Against Property** slightly decreased by 3.4% when compared to January 2024.
- **Crimes Against Society** decreased significantly by 40.4% as a result of enforcement-related arrests for trespassing, narcotics, and weapons, which can be attributed to a decline of these activities on the system.

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Persons	166	154	7.8%	184	-9.8%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Persons per 1 Million Boardings	7.21	6.41	12.4%	8.74	-17.6%

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Property	56	58	-3.4%	62	-9.7%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Property per 1 Million Boardings	2.43	2.41	0.7%	2.95	-17.5%

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Society	274	460	-40.4%	79	246.8%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Society per 1 Million Boardings	11.90	19.15	-37.9%	3.75	217.0%

## Per 1 Million Boardings

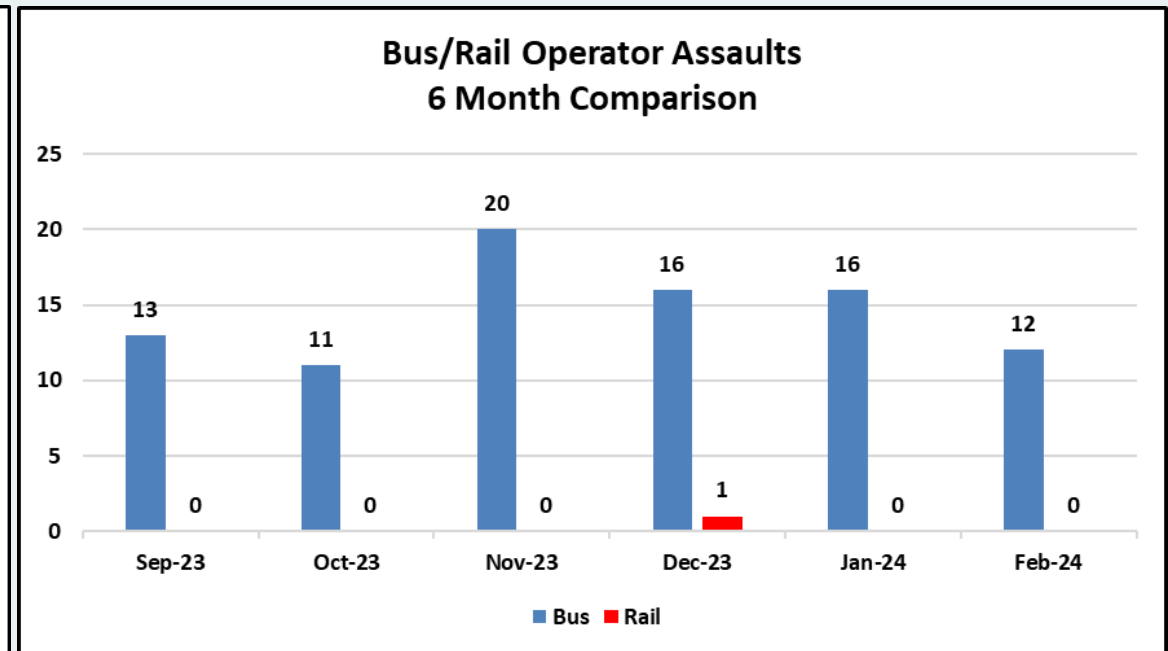
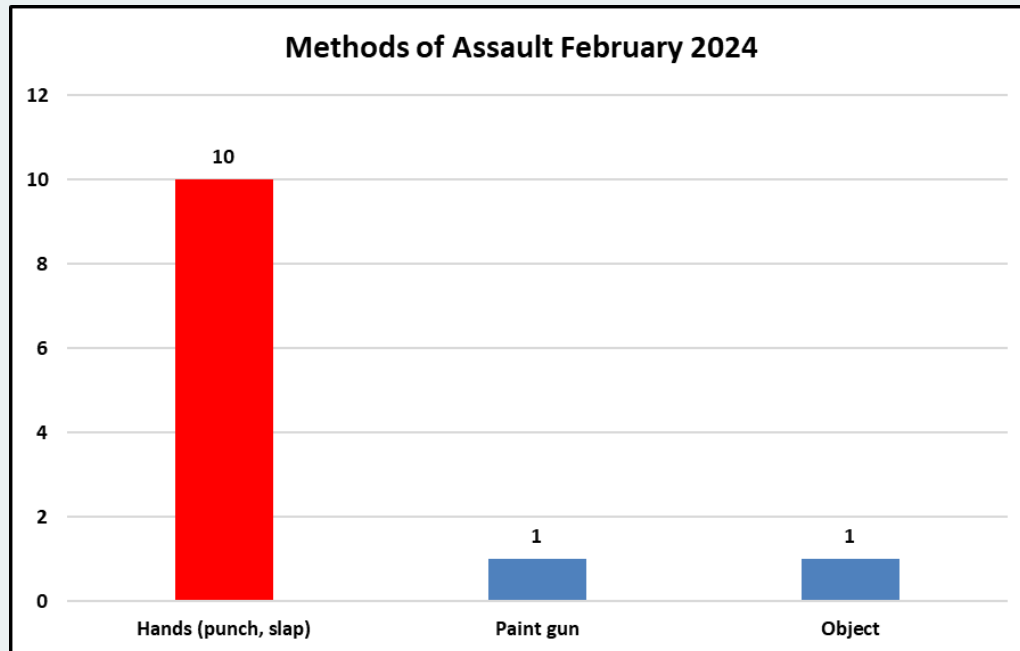
Total crime decreased by 23.0% compared to January 2024 and increased by 39.5% compared to February 2023.

- **Crimes Against Persons** increased by 12.4% compared to January 2024 and decreased by 17.6% compared to February 2023.
- **Crimes Against Property** saw a slight increase of 0.7% compared to January 2024 and decreased by 17.5% compared to February 2023.
- **Crimes Against Society** decreased by 37.9% compared to January 2024 and increased by 217% compared to February 2023.

# February 2024 Operator Assaults

- Operator assaults decreased from 16 in January to 12 in February
- Using hands (punch, slap), brandishing a gun (paint gun), and throwing an object were the top three methods of assault
- No reason specified, refused entry, and told to exit were the top reasons for assaults

Top Reasons for Assault	
Reason	Count
No reason	5
Refused entry	2
Told to exit	2
Demanded stop	1
Interested in operator	1
Upset	1
<b>Grand Total</b>	<b>12</b>



# Multi-Layered Deployment Update

Since July 10, 2023, Metro has been utilizing a multi-layered deployment, which has a significant impact across the entire rail system, including end-of-line stations and mid-point (focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.

The following reflects the results of the deployment for the month of February.

- 98 citations and 80 written warnings issued by Transit Security Officers
- Contract Security cleared 16,888 trains
- Law enforcement conducted:
  - 478 arrests
  - 454 citations
  - 1,823 warnings

# Metro Ambassadors Update

## Support

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. They were deployed on all Metro Rail Lines, including G and J lines, and bus lines 210, 40, 20, and 720.

## Connect

For the month of February 2024, Metro Ambassadors conducted 58,036 customer engagements and reported the following:

- 2,881 Cleanliness Issues
- 1,336 Graffiti Incidents
- 424 Elevator and Escalator Problems
- 249 Safety Issues



## Report

For the month of February 2024, Metro Ambassadors saved 21 lives through the timely administration of Narcan and reported one drug-related fatality:

