



## Board Report

File #: 2024-0221, File Type: Informational Report

Agenda Number: 29.

### OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE MAY 16, 2024

**SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY**

**ACTION: RECEIVE AND FILE**

#### **RECOMMENDATION**

RECEIVE AND FILE the Public Safety Report.

#### **ISSUE**

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

#### **BACKGROUND**

Within Metro's Public Safety Mission statement, the agency recognizes that each individual is entitled to a safe, dignified, and human experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and law enforcement services. Furthermore, since July 2023, Metro has been using a multi-layered deployment model to utilize all resources from the public safety ecosystem.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

#### **DISCUSSION**

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations and Customer Experience. SSLE forms the foundation of Metro's multi-layered approach to safety and security, focused specifically on protecting our customers and employees by preventing and addressing crime

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on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities and performance and outcome-related data for March, the most recent month for which systemwide law enforcement data is available.

## **DEPLOYMENTS AND TRENDS**

Metro continues to incorporate enhancements and find proactive ways for its safety and security model to address evolving societal issues that intersect with the system. The agency's multi-layered approach with high visibility presence continues to strategically address challenges, as reflected in the recent systemwide declines in:

- Crimes Against Persons (including two consecutive months of bus system declines)
- Crimes Against Property (with three consecutive months both systemwide and on the rail system)

Ridership in March 2024 was 25,880,698, up 9.4% from March 2023 (23,655,987), marking our 16<sup>th</sup> consecutive month of year-over-year ridership growth. When observing Crimes Against Persons per 1 million boardings, a decline has continued this month in the annual comparison of March 2024 to March 2023. SSLE's weekly coordination with its law enforcement partners, security partners, and other multi-layered resources prescribes strategic collaboration related to safety and security on the system. The multi-layered safety partners conduct weekly report-outs and utilize data from various internal and external sources (i.e., Call Center, Transit Watch app, crime reports, etc.) to ensure strategies are maintained, adjusted, or newly incorporated to mitigate crime spikes on the system.

## **Systemwide Crime Stats**

The following represents crime statistics and data analysis for March 2024.

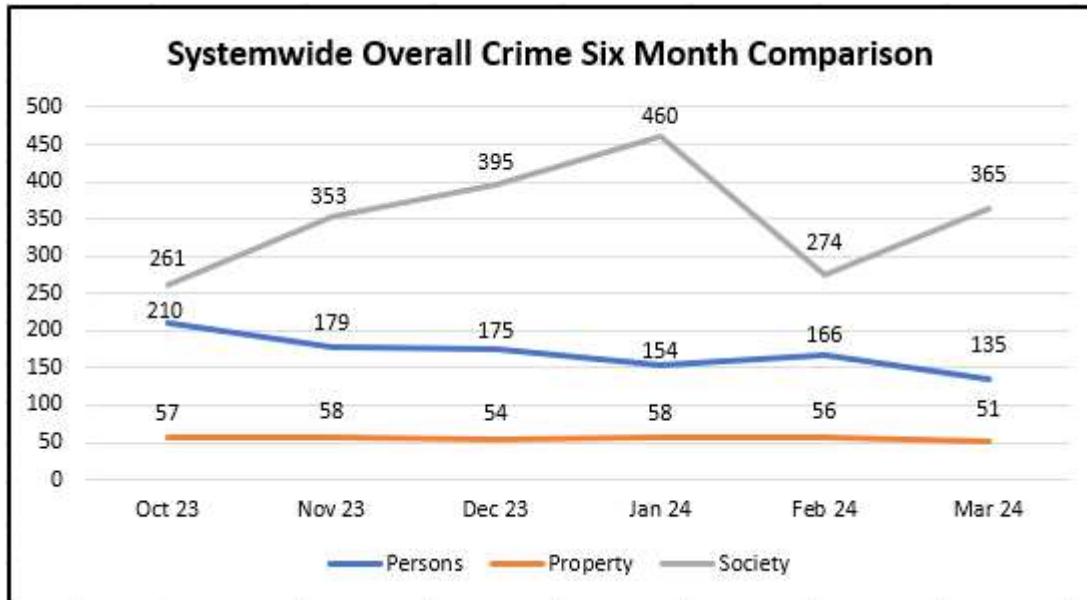
The overall system rate of Crimes Against Persons declined by 18.7% in March 2024 compared to February 2024 (135 vs. 166). By mode, Crimes Against Persons on the rail system decreased by 8.5%, specifically due to decreases in aggravated assaults (17 vs. 28) and sex offenses (3 vs. 6). Crimes Against Persons on the bus system decreased by 31.9% from February 2024 due to decreases in aggravated assaults (11 vs. 15), batteries (27 vs. 41), and sex offenses (3 vs. 6).

Crimes Against Property systemwide decreased by 8.9% when comparing March 2024 to February 2024. On the rail system, crime decreased by 3.1%, attributed mainly to a 12.0% decrease in larcenies in March 2024 compared to the previous month (22 vs. 25). Crimes Against Property on the bus system saw a decrease in March 2024 from February 2024 of 16.7% (20 vs. 24).

As a result of Operation Maintaining Order, there was an increase in enforcement-related arrests for

trespassing, narcotics, and weapons, which resulted in a systemwide increase of 33.2% (365 vs. 274) in Crimes Against Society. By mode, the rail system experienced increases in trespassing of 23.6% (257 vs. 208) and narcotics arrests of 78.7% (84 vs. 47). On the bus system, there was an increase of 75.0% (14 vs. 8) compared to February 2024.

The following chart demonstrates the crime trend over the past six months:



The following three tables compare crime data for Crimes Against Persons, Property, and Society per one million boardings for March 2024, February 2024, and March 2023:

Crimes Against Persons (which includes violent crimes) per 1 million boardings decreased by 27.6% when compared to February 2024 and decreased by 40.1% when compared to March 2023:

Systemwide	Mar-24	Feb-24	% Change Mar 24 vs Feb 24	Mar-23	% Change Mar 24 vs Mar 23
Crimes Against Persons	135	166	-18.7%	206	-34.5%
Ridership	25,880,698	23,031,303	12.4%	23,655,987	9.4%
Crimes Against Persons per 1 Million Boardings	5.22	7.21	-27.6%	8.71	-40.1%

Crimes Against Property per 1 million boardings saw a decrease of 19.0% compared to February 2024 and decreased by 26.0% compared to March 2023:

Systemwide	Mar-24	Feb-24	% Change Mar 24 vs Feb 24	Mar-23	% Change Mar 24 vs Mar 23
Crimes Against Property	51	56	-8.9%	63	-19.0%
Ridership	25,880,698	23,031,303	12.4%	23,655,987	9.4%
Crimes Against Property per 1 Million Boardings	1.97	2.43	-19.0%	2.66	-26.0%

Crimes Against Society per 1 million boardings increased by 18.5% compared to February 2024 and increased by 162.7% compared to March 2023:

Systemwide	Mar-24	Feb-24	% Change Mar 24 vs Feb 24	Mar-23	% Change Mar 24 vs Mar 23
Crimes Against Society	365	274	33.2%	127	187.4%
Ridership	25,880,698	23,031,303	12.4%	23,655,987	9.4%
Crimes Against Society per 1 Million Boardings	14.10	11.90	18.5%	5.37	162.7%

## Deployment Results

The following reflects the results of the deployment for March and the effects of preventing and reducing crime on the system.

### Law Enforcement

LAPD, LASD, and LBPB enforce the penal code on the system, including conducting trespass investigations. The table below represents the law enforcement efforts to enforce the penal code on the system for March.

Law Enforcement Efforts (March 2024)	Arrests	Citations*	Warnings*
LAPD	515	365	1542
LASD	143	159	515
LBPB	1	2	0

\*Law enforcement citations and warnings are not related to fare but for trespassing, loitering, and moving violations.

Law enforcement homeless outreach data has been omitted from this report as staff works to align how homeless outreach data is defined and reported. Currently, each law enforcement partner defines their outreach efforts differently, making it challenging to demonstrate the impact of their work across the system. Staff will coordinate with the Homeless Outreach team to define particular data sets and provide law enforcement partners with a standardized template to provide their data. This allows for a streamlined approach to understanding the outreach efforts systemwide and reporting information and trends. Once the data has been aligned, staff will resume reporting in July 2024.

### End of Line

Contract security (CS) officers offload trains at the end-of-line (EOL) stations. This operation functions to deter patrons from riding our system without valid fare while promoting a clean and safe environment. Offloading operations also simultaneously provide security support for Metro employees performing their duties. For the month of March, CS cleared 13,367 trains. The number of "Trains Cleared" decreased because the protocol for offloading the train was modified. In February, CS offloaded patrons from the train to the platform, whereas in March, CS offloaded patrons from the train to past the turnstiles. This new process lengthens the time required to offload a patron, reducing the number of train cars that are cleared monthly.

January 2024		
Station	Trains Cleared	Patrons Offloaded
North/Hollywood	2,067	2,000
Union Station	6,282	7,934
APU/Citrus	4,221	7,854
Atlantic	3,327	6,332
Wilshire/Western	2,466	4,338
Grand Total	18,363	28,458

February 2024		
Station	Trains Cleared	Patrons Offloaded
APU/Citrus	3,035	7,809
Atlantic	1,997	3,510
Downtown Long Beach	1,310	5,742
Downtown Santa Monica	523	1,022
Expo/Crenshaw	306	5
North/Hollywood	1,281	2,499
Norwalk	617	1,306
Redondo Beach	1,099	2,322
Union Station	4,413	6,137
Westchester/Veterans	710	1,503
Wilshire/Western	1,597	4,312
Grand Total	16,888	36,167

March 2024		
Station	Trains Cleared	Patrons Offloaded
APU/Citrus	1,623	8,641
Atlantic	1,251	3,085
Downtown Long Beach	1,260	9,833
Downtown Santa Monica	1,588	4,794
Expo/Crenshaw	471	93
North/Hollywood	1,508	3,991
Norwalk	788	2,213
Redondo Beach	1,025	4,396
Union Station	2,509	4,187
Westchester/Veterans	978	2,940
Wilshire/Western	366	2,830
Grand Total	13,367	47,003

CS shares their observations during weekly multi-layered planned deployment meetings with Metro Homeless Outreach and law enforcement partners. CS observations are compared with feedback from Metro Blue Shirts and Transit Ambassadors to understand where unhoused riders require the most resources. In March, Metro Homeless Outreach efforts continue to target the following stations: Westlake/MacArthur Park, Willowbrook/Rosa Parks, Vermont/Santa Monica, and Lake. The table below reflects these efforts.

Metro Homeless Outreach Efforts (Excluding End of Line)	March Totals
Engagements	943
Enrollments into Homeless Management Information System (HMIS)	14
Interim Placements	6
Permanent Housing Placements	0

Metro Homeless Outreach has fixed posts at key EOL stations within the multi-layered planned deployment. Staff currently support six EOL stations (Union Station, Downtown Santa Monica, Downtown Long Beach, Atlantic, North Hollywood, and APU/Citrus). The efforts at EOL account for 1,545 (62%) of 2,488 total engagements during the month of March. The table below reflects the outreach efforts at EOL stations.

Metro Homeless Outreach Efforts (End of Line)	March Totals
Engagements	1545
Enrollments into Homeless Management Information System (HMIS)	161
Interim Placements	56
Permanent Housing Placements	2

### *Transit Security*

The primary role of Metro Transit Security (MTS) in the Multi-Layered Planned Deployment is Code of Conduct enforcement. In March, MTS officers issued 412 citations and 120 written warnings for Code of Conduct violations. Of those, 508 (95%) were due to individuals failing to provide proof of fare. A breakdown of the remaining citations is shown in the table below. The numbers reflect MTS's continued efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct. The significant increase in citations and written warnings from the month prior is attributed to Operation Maintaining Order.

In March, Metro Transit Security, with support from the LAPD Transit Services Division, conducted Operation Maintaining Order as an added layer to the current Multilayered Planned Deployment. This operation aimed to address and mitigate graffiti and broken glass vandalism, as reported on the Transit Watch app, as well as mid-line fare and Code of Conduct issues on the A Line to reduce the number of non-destination travelers.

Rail stations in Operation Maintaining Order were selected based on two data points provided by Metro Facilities Contracted Maintenance and LAPD Transit Services Division. Data received from

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Facilities Contracted Maintenance was related to graffiti, broken glass, and glass replacement for a 12-month period ending on January 31, 2024. LAPD Transit Services Division provided Part 1 crime data from October 2023 to January 2024. Based on the data received, the following stations were selected as focus stations for Operation Maintaining Order:

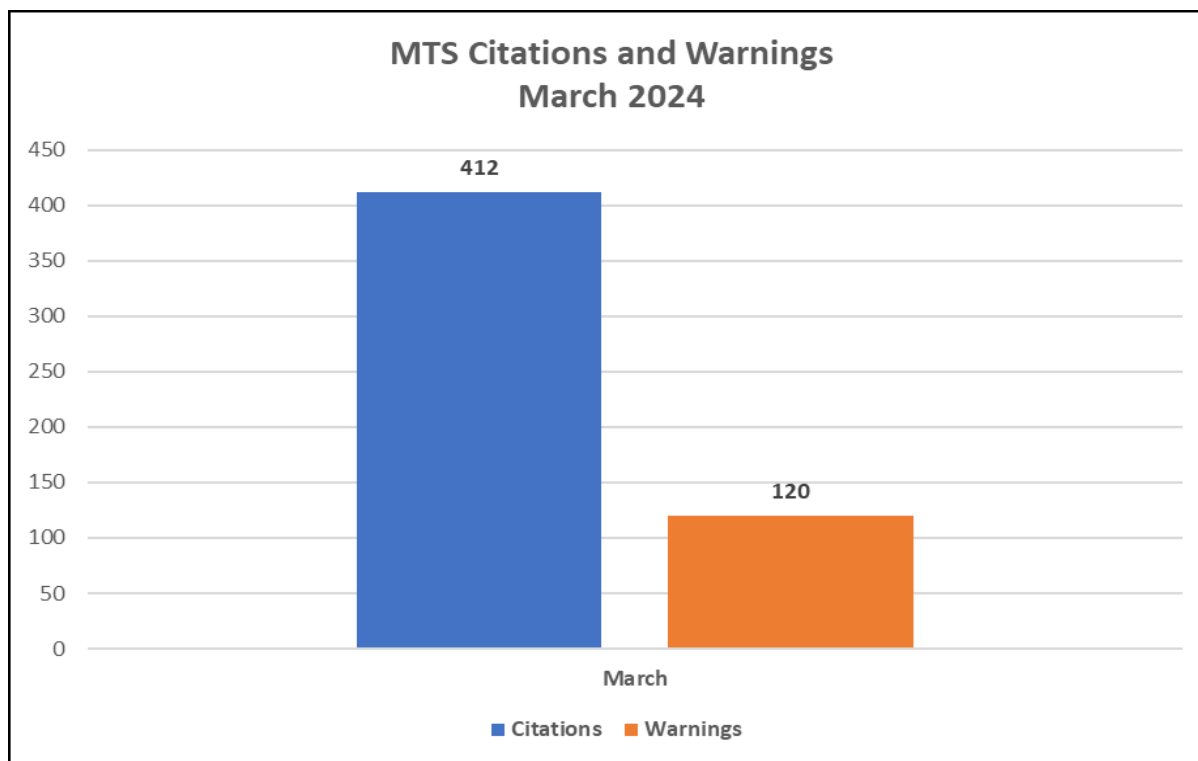
- Union Station (A Line)
- Union Station (B/D Line)
- North Hollywood Station (B Line)
- Wilshire/Vermont Station (B/D Line)

Transit Security Officers conducted 100% enforcement of fare evasion and Code of Conduct violations at these focus stations from March 4 to March 14, 2024. The operation resulted in a total of 249 citations, 55 written warnings, and 118 train removals for fare evasion.

Staff will continue to review crime statistics and other internal data to identify potential trends and patterns that will inform deployment strategies to reduce crime on the transit system.

Citations and Warnings - March 2024	
Category	Count
Proof of Fare	509
Smoking/Vaping	6
Urinating/Defecating	3
Follow Rider Rules	3
Disruptive Activities	2
Blocking Access/Exits with a Bicycle	2
Littering	2
Allowing Access	1
Unruly or Loud Activities	1
Loitering	1
Treating Others with Respect	1
Food or Drink in Container	1





TRANSIT SECURITY FARE COMPLIANCE TEAMS - MARCH 2024			
DEPLOYMENT PERIOD	LINES COVERED <sup>1</sup>	REMOVALS - FARE <sup>2</sup>	REMOVALS - CoC <sup>3</sup>
03/04/24 - 03/08/24	A, B, C, E	226	77
03/11/24 - 03/15/24	A, B, C, E	138	46
03/18/24 - 03/22/24	A, B, C, E	183	72
03/25/24 - 03/29/24	A, B, C, E	326	120

<sup>1</sup> Refers to Focus Stations and End-of-Line Stations on indicated rail line.

<sup>2</sup> Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

TRANSIT SECURITY TRAIN RIDING TEAMS - MARCH 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS - FARE <sup>2</sup>	REMOVAL - CoC <sup>3</sup>
03/04/24 - 03/08/24	A, B, C, E	76	41	33
03/11/24 - 03/15/24	A, B, C, E	70	64	40
03/18/24 - 03/22/24	A, B, C, E	73	77	37
03/25/24 - 03/29/24	A, B, C, E	72	75	42

<sup>1</sup> Combined number of trips taken by TRT on the referenced rail lines.

<sup>2</sup> Combined number of persons removed from the train for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from the train for Code of Conduct violations.



## Operator Safety

In March, operator assaults decreased by two assaults when compared to February 2024 (10 vs. 12). Spitting and using hands (punch, slap) were the top two methods of assault, followed by using a BB gun, throwing a bottle, and using pepper spray, each having one incident. Of the 10 assaults, seven reported a bus barrier in use, one occurred outside the bus, and the remaining two did not provide details of bus barrier use. Of the reported assaults, three victims required medical transport, and one victim was transported to see the company doctor. Two assaults occurred on Line 207 on Western Avenue, while the remaining eight occurred on various bus lines. This follows the usual monthly pattern where operator assaults tend to be scattered throughout various bus lines. Five of the assaults occurred between 12 noon and 5:59 p.m., four assaults occurred between 6:00 p.m. and 11:59 p.m., and one assault occurred between 6:00 a.m. and 11:59 a.m.

Though assaults in March were lower than historical averages over the past six years, the recent severity or anomaly (i.e., hijacking) incidents on our buses created a need for a collaborative increased presence of security and law enforcement resources on our high-crime volume bus lines. This includes strategy sessions on future plans to increase bus riding teams and the goal of enhanced visibility systemwide on our buses. Figure A shows the trend in operator assaults for the past six months.

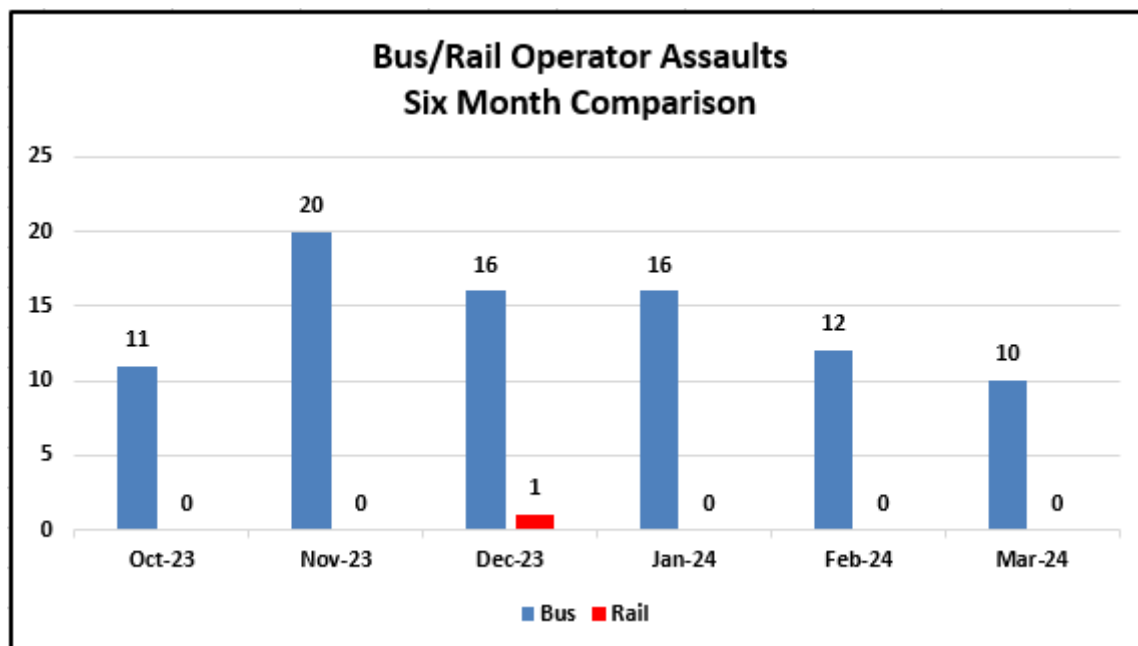


Figure A: Bus/Rail Operator Assaults

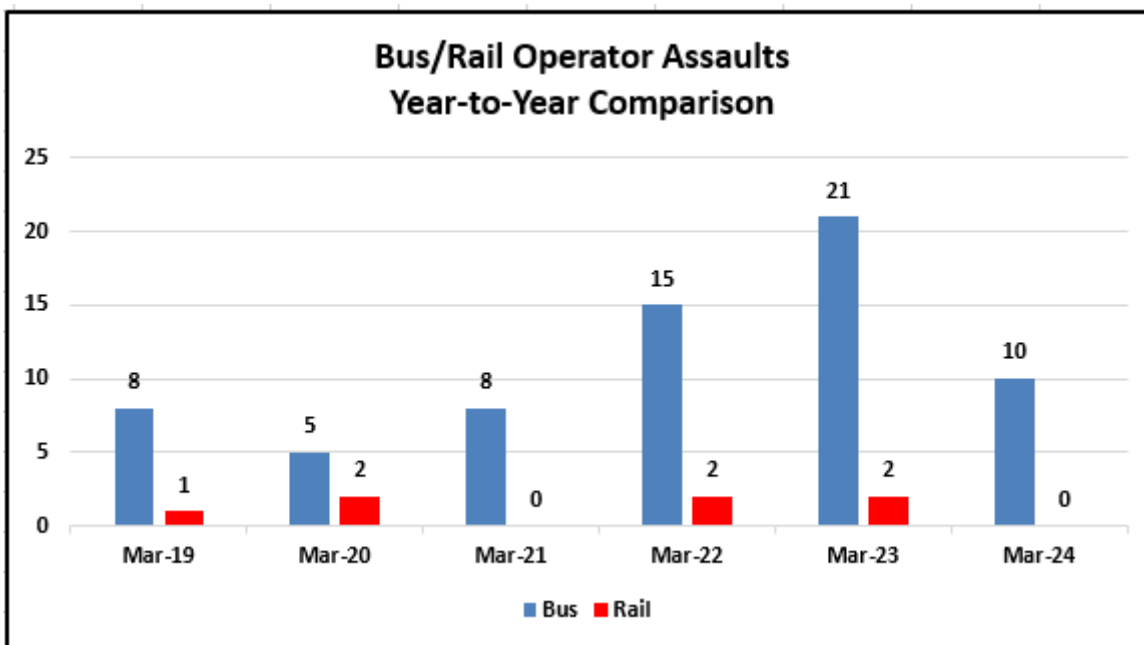


Figure B: Bus/Rail Operator Assaults Year-to-Year Comparison

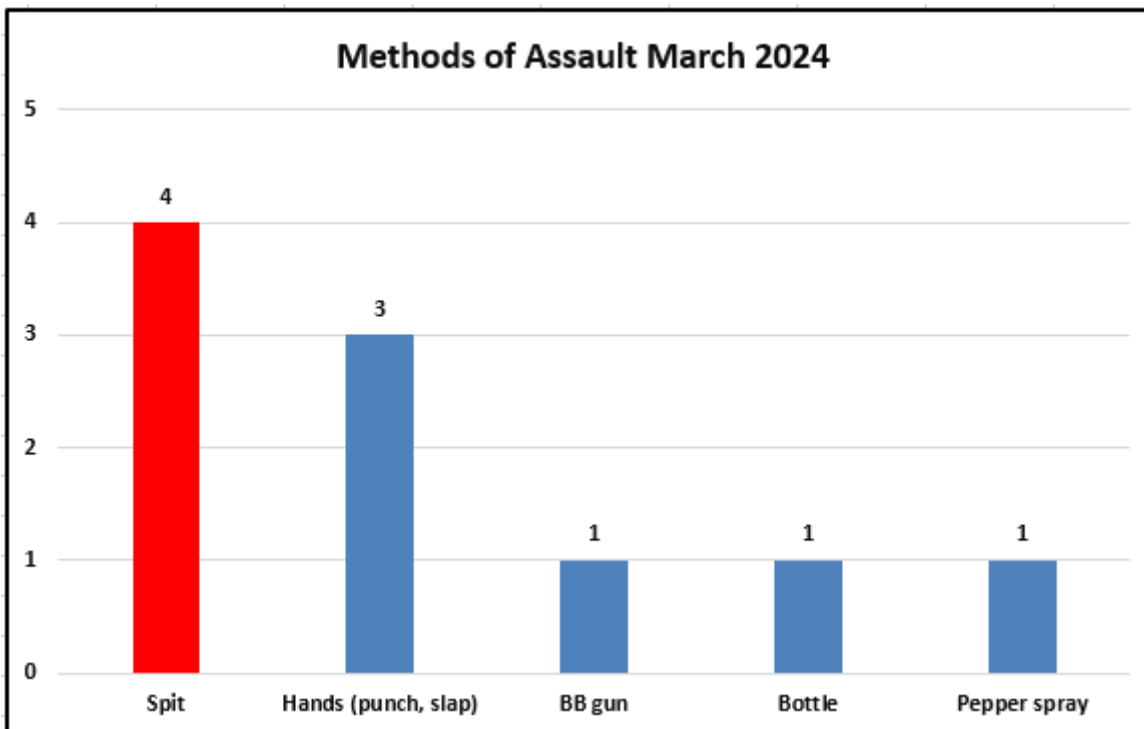


Figure C: Methods of Assault

### *Bus Riding Teams*

Transit Security Bus Riding Teams rotate across the top 10 bus lines with reported incidents of operator assaults and lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro's Code of Conduct. In March, an end-of-line operation was conducted during Owl Service at the Chatsworth Station, part of the G Line, to address bus operator concerns of non-destination travelers refusing to alight buses at the end-of-line. This BRT operation resulted in 112 removals for non-compliance between March 18 and March 29. Staff received positive feedback from bus operators and Division 8 management on this operation. As such, a similar operation will take place in April at the eastern terminus of the G Line at North Hollywood Station.

TRANSIT SECURITY BUS RIDING TEAMS - MARCH 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS <sup>1</sup>	REMOVALS <sup>2</sup>	VERBAL WARNINGS <sup>3</sup>
03/04/24 - 03/08/24	111, 207, J Line	94	174	17
03/11/24 - 03/15/24	111, 207, J Line	78	129	31
03/18/24 - 03/22/24	207, 602, G Line	84	225	57
03/25/24 - 03/29/24	38, 207, G Line	76	176	41

<sup>1</sup> Combined number of trips taken by BRT on the referenced bus lines.

<sup>2</sup> Combined number of persons removed at the bus door for fare evasion.

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Two remaining Transit Security Bus Riding Teams are tentatively scheduled to be deployed by Summer 2024. The MTS teams are augmented with law enforcement support. Law enforcement Bus Teams conduct bus boardings, which is when an officer momentarily boards a bus during its stop, asks the operator if everything is okay, and ensures there are no safety issues on board. In March, there were 13,017 and 9,134 bus boardings by LAPD officers and LASD deputies, respectively.

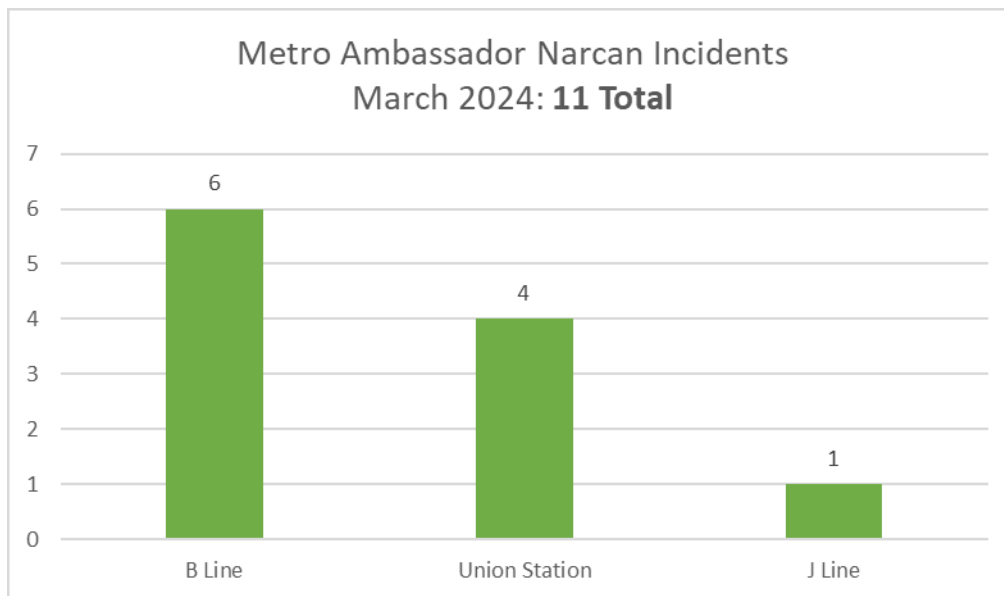
In addition to Code of Conduct enforcement, TSOs provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist patrons in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Riding Teams can address. Additionally, when possible, TSOs provide operators with verbal tips related to safety and de-escalation tactics to ensure they can respond appropriately to incidents that may threaten their safety.

Staff will continue to review crime statistics and physical assault data to identify potential trends and patterns that will inform deployment strategies to reduce crime on the bus system and help decrease and prevent bus operator assaults. In addition, staff engages with bus operators from all ten bus divisions at monthly RAP sessions to obtain feedback on lines and geographical areas where bus operators have safety concerns.

## ACTIVITIES

## Narcan Deployment

MTS, LASD, and Metro Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose. LAPD and LBPD are not required to carry Narcan, per their agency's policies. In March, MTS did not have any incidents while Metro Ambassadors saved 11 lives through the timely administration of Narcan. LASD reported two Narcan incidents on March 18 and 24.



In total, 13 Narcan incidents were reported in March, a 46% decrease from the 24 reported incidents in February. With a noticeable decline on the Red (B) Line, which can be attributed to the 24/7 coverage of contract security and their efforts to keep the ancillary areas clear in addition to actively addressing issues such as trespassing on the tracks/right of way and assisting in the offloading of non-destination travelers at the end of lines. Also, through the use of upgraded intrusion detection at certain station ancillary areas, it provides for proactive alerting, allowing streamlined communication between the Rail Operations Center and the Security Operations Center and a direct dispatch of contract security officers to trespassing in ancillary areas that are known for being briefly occupied for drug use.

## Public Facing Dashboard Update

In mid-April, SSLE and ITS provided a 70% completed draft of the Public Facing Dashboard to the Office of the CEO for preview. Based on the positive feedback received, staff is now developing a welcome/landing page that will provide public awareness of Metro's public safety mission, 'spotlights' of what is happening on the system, define public safety initiatives, and descriptions of our multilayer resources and how they can help riders. Currently under our review are the detailed dashboard pages, the mock welcome/landing page, programming for integration of charts and graphs, and the loading of SSLE's data. This viewing and knowledge experience for the public will align with Metro's branding and best practices as we continue to receive input from our Marketing and Customer Experience partners.

## CUSTOMER COMMENTS

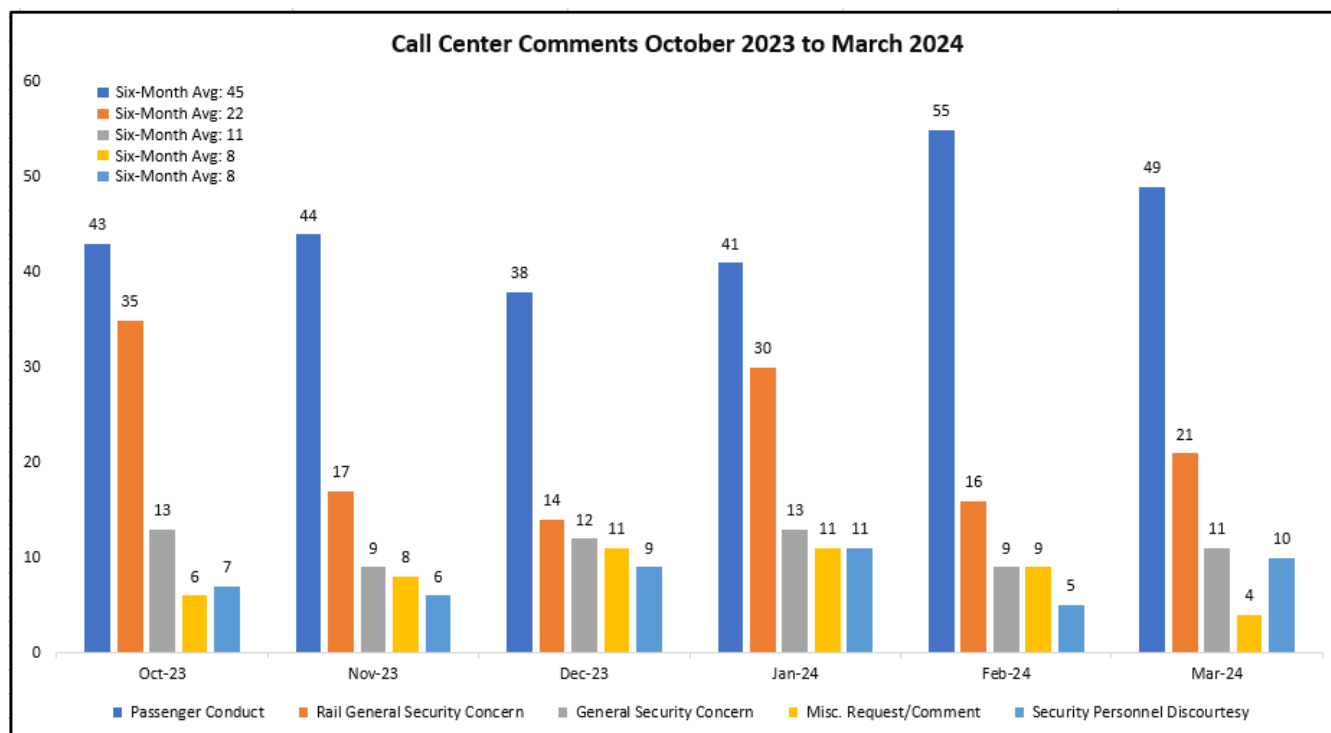
In March, there was a 7.1% decrease in engagements related to Safety and Security on social media accounts compared to February. However, it saw the second-highest volume of engagement over the last seven months on this topic. A high proportion of these comments mention graffiti in stations. In addition, comments from prior months mention the need for increased security to assist with passenger conduct, including the use of drugs on the system, continuing a trend from October to the present. SSLE will continue to ensure visible security presence through multi-layer security resources.

The Safety Personnel subtopic continues to generate the highest volume of engagement overall, with Safety and Security having average positive and negative comments. Examples on Reddit and Facebook included positive discussions around Ambassadors positively impacting users' perception of safety in Metro. Of safety and security engagement mentioning specific Metro stations, the majority of comments continue to mention Union Station. Users also expressed security concerns at Harbor Freeway Station and Crenshaw Station, mentioning elevator functionality, station lighting, and graffiti. SSLE will communicate with our multi-layer resources for visibility at these locations for visibility and target graffiti offenders, as well as follow up with Facilities Maintenance and Station Experience on strategies to improve lighting.

### Call Center Comments

From February to March, customer comments related to *Passenger Conduct* decreased by 10.9% from 55 to 49. Examples of some of the most common comments received are riders complaining about individuals smoking on the train, drinking alcoholic beverages, and playing loud music.

Customer comments related to *Rail General Security Concern* and *General Security Concern* increased by 31.3% (16 to 21) and 22.2% (9 to 11), respectively. Examples of these types of incidents range from harassment to assault. SSLE will continue highlighting top themes from comments submitted to the Call Center and collaborate with its public safety partners to address them as part of the Multi-Layered Planned Deployment.



Staff reviews all safety and security-related customer comments for trends and patterns to inform possible shifts of uniformed personnel deployments to where ongoing Code of Conduct and crime issues are identified. Moreover, any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.

### Transit Watch (TW) App

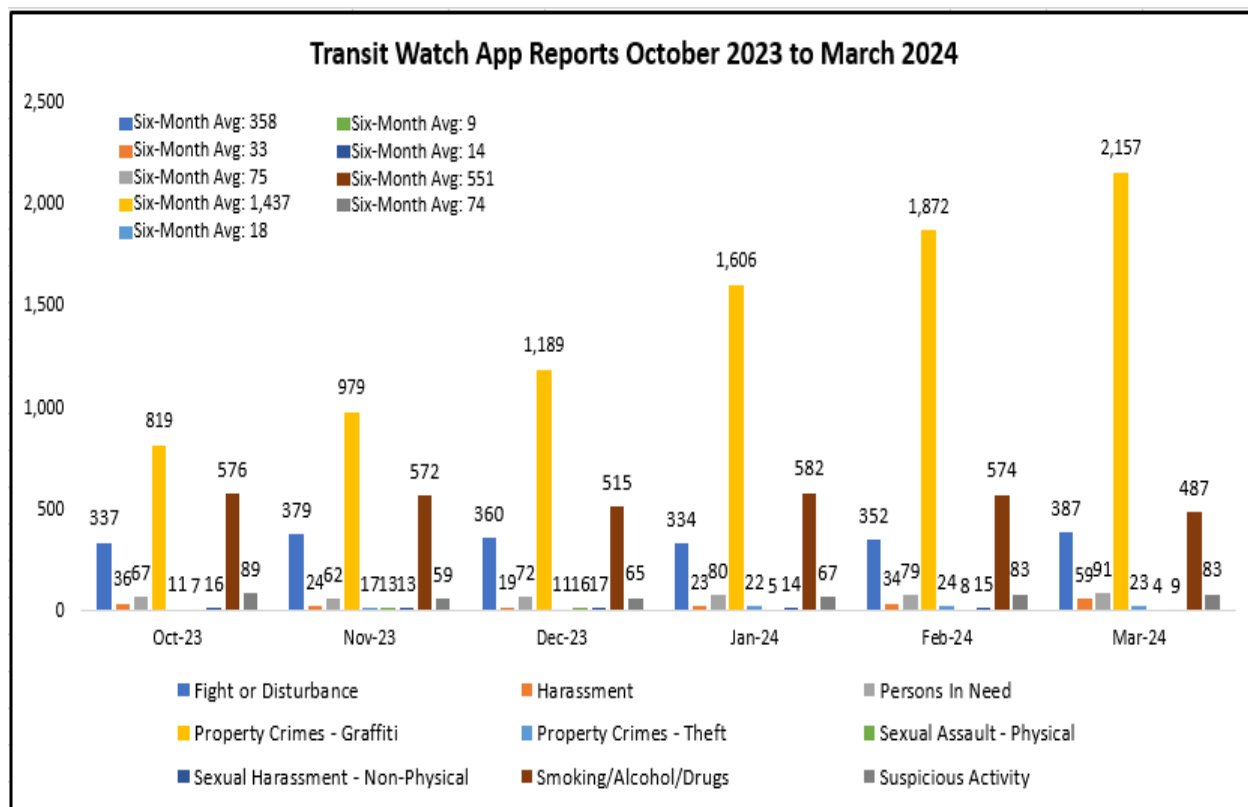
Transit Watch App reports related to safety and criminal elements for March totaled 3,300, an increase of 8.5% compared to February. The Security Operations Center's Security Control Specialists' (SCS) response time for receiving the report to initial contact with the reporting party decreased by 10.8% from February to March (0.58 minutes). By comparison, in FY23, the average response time was 4.9 minutes, exceeding the fiscal year's target of 4 minutes. For FY24, SSLE established a target response time of 2 minutes to ensure a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system. The reported number for March exceeds the target goal and demonstrates Metro's commitment to providing excellent customer service and timely security resources to keep patrons and employees safe.

### Types of Reported Incidents

Of the incident types reported through the Transit Watch application, property crimes- graffiti, harassment, and fights or disturbances increased in reporting from February to March.

Graffiti incidents reported in March were 2,157 vs. 1,872 in February (a 15.2% increase). Of the

2,157 graffiti incidents captured, Ambassadors reported 66.8% (1,441) of these occurrences, a 7.9% increase compared to 1,336 reported in February. The number of harassment reports submitted in March was 59 vs. 34 in February (a 73.5% increase), while fight or disturbance reports submitted in March were 387 vs. 352 in February (a 9.9% increase).



Transit Watch reports highlighted increased property crime and cleanliness issues along the A, B, C, and E lines. These observations resulted in increased patrols at stations with the highest observations.

SSLE also utilized the weekly meetings between members of the Multilayered Planned Deployment to discuss observed increases in security incidents, which included theft. SSLE will continue to explore best practices such as messaging/awareness campaigns, education, and video analytics to address graffiti, theft, and harassment systemwide. Additionally, SSLE will look to identify locations (stations, trains, and buses) and the time of day of harassment reports to determine if any patterns exist and work with multi-layer resources to develop a strategy for visibility to prevent and minimize these types of incidents.

### *Stations with the Most Reported Incidents*

For graffiti incidents, the top three locations in March were Willowbrook/Rosa Parks Station (80), Little Tokyo/Arts District Station (54), and North Hollywood Station (50). The top three locations reporting harassment incidents were Historic Broadway Station (6), Vermont/Sunset Station (3), and



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Vermont/Santa Monica Station (3). The top three locations reporting fight or disturbance incidents were 7<sup>th</sup> Street/Metro Center Station (12), Union Station (11), and Wilshire/Vermont Station (10).

## **METRO AMBASSADOR PROGRAM UPDATE**

A Metro Ambassador's role is to improve the perception of safety by providing support to riders, connecting riders to resources, and reporting safety incidents or maintenance needs. Metro Ambassadors were deployed on all rail lines, G Line, J Line, and bus lines 210, 40, and 720.

### **By the numbers**

For the month of March 2024, Metro Ambassadors conducted 74,110 customer engagements and reported the following:

- 2,155 Cleanliness Issues (25% decrease from last month)
- 1,433 Graffiti Incidents (7% increase from last month)
- 354 Elevator and Escalator Problems (17% decrease from last month)
- 291 Safety Issues (17% increase from last month)

## **EQUITY PLATFORM**

Metro continues to take a cross-disciplinary approach to improve ridership, customer experience, and, most importantly, the safety of Metro's system. Using a multilayered public safety model, SSLE collaborates with law enforcement partners, contract security, multi-disciplinary outreach teams, and Metro Ambassadors to support vulnerable and unhoused riders, respond to customer concerns, and improve cleanliness and security on the system. For example, for riders that don't have fare, the Blue Shirts team is strategically deployed to locations where Transit Security Officers are conducting fare compliance so they can educate riders about Metro's fare programs. Operator safety remains a top priority, and bus operator concerns are taken seriously, as seen with the recent operation of Bus Riding Teams at Chatsworth Station in response to concerns about non-destination travelers not alighting during Owl Service. Moreover, the joint efforts of Metro Transit Security and LAPD in Operation Maintaining Order on the A Line demonstrate the agency's commitment to targeting safety issues such as graffiti and improving overall public perception of safety. Many Equity Focus Communities are by the A Line, such as Duarte, Huntington Park, and Compton, and these community members can subsequently benefit from the improved riding experience when they take the A Line. Through these safety operations and the multi-layered deployment, Metro supports employees in performing their duties safely and provides riders with a safe trip experience.

## **NEXT STEPS**

SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer

complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

## **ATTACHMENTS**

Attachment A - Arrests by Race & Ethnicity March 2024

Attachment B - Total Crime Summary March 2024

Attachment C - Systemwide Law Enforcement Overview March 2024

Attachment D - MTA Supporting Data March 2024

Attachment E - Bus & Rail Operator Assaults March 2024

Attachment F - Sexual Harassment Crimes March 2024


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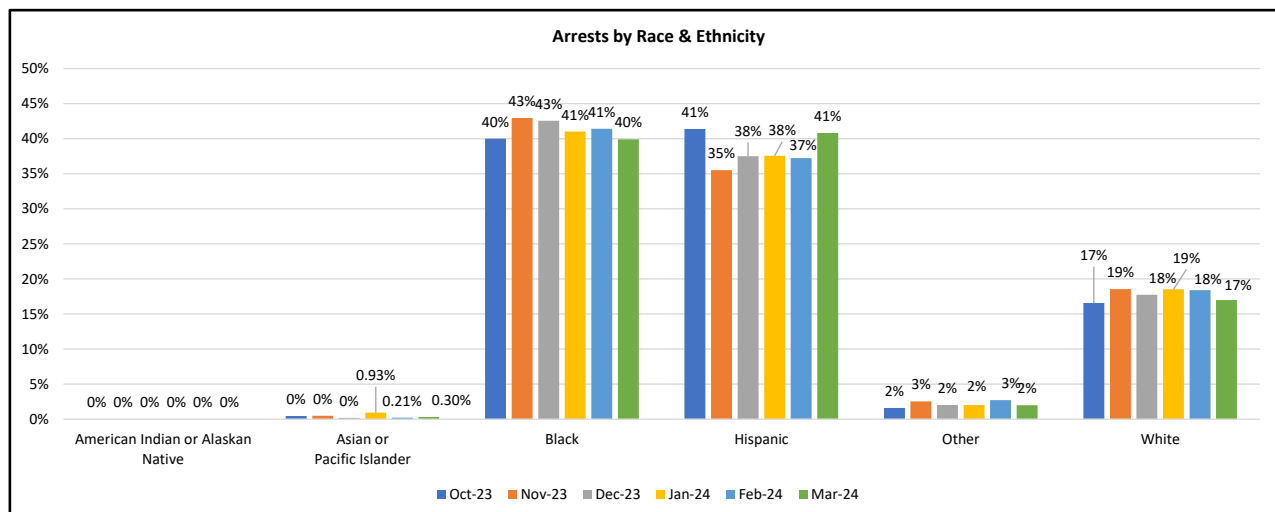
## SYSTEM SECURITY & LAW ENFORCEMENT

### Attachment A

Arrests March 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>Systemwide - Arrests</b>	0	0	0	2	24	239	31	238	2	11	15	97	659
<b>Total</b>	<b>0</b>		<b>2</b>		<b>263</b>		<b>269</b>		<b>13</b>		<b>112</b>		<b>659</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.30%</b>		<b>39.91%</b>		<b>40.82%</b>		<b>1.97%</b>		<b>17.00%</b>		<b>100.00%</b>

Arrests March 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>Bus Systemwide (includes G &amp; J Lines)</b>	0	0	0	0	1	17	4	38	0	1	2	3	66
<b>Rail Systemwide</b>	0	0	0	2	22	217	26	198	2	10	13	93	583
<b>Union Station and 7th &amp; Metro Station</b>	0	0	0	0	1	5	1	2	0	0	0	1	10
<b>Total</b>	<b>0</b>		<b>2</b>		<b>263</b>		<b>269</b>		<b>13</b>		<b>112</b>		<b>659</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.30%</b>		<b>39.91%</b>		<b>40.82%</b>		<b>1.97%</b>		<b>17.00%</b>		<b>100.00%</b>

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) March 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
<b>A Line (Blue)</b>	0	0	0	0	7	39	9	49	0	0	2	14	120
<b>B Line (Red)</b>	0	0	0	2	11	136	14	115	2	10	9	71	370
<b>C Line (Green)</b>	0	0	0	0	3	11	2	21	0	0	2	2	41
<b>D Line (Purple)</b>	0	0	0	0	0	12	0	1	0	0	0	4	17
<b>E Line (Expo)</b>	0	0	0	0	0	16	1	9	0	0	0	2	28
<b>Bus - G Line (Orange)</b>	0	0	0	0	0	0	0	1	0	0	0	0	1
<b>Bus - J Line (Silver)</b>	0	0	0	0	0	2	0	4	0	0	0	0	6
<b>K Line</b>	0	0	0	0	1	3	0	3	0	0	0	0	7
<b>Union Station</b>	0	0	0	0	1	5	1	2	0	0	0	1	10
<b>7th &amp; Metro Station</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Bus Systemwide (excludes G &amp; J Lines)</b>	0	0	0	0	1	15	4	33	0	1	2	3	59
<b>Total</b>	<b>0</b>		<b>2</b>		<b>263</b>		<b>269</b>		<b>13</b>		<b>112</b>		<b>659</b>
<b>% Share</b>	<b>0.00%</b>		<b>0.30%</b>		<b>39.91%</b>		<b>40.82%</b>		<b>1.97%</b>		<b>17.00%</b>		<b>100.00%</b>





## SYSTEM SECURITY & LAW ENFORCEMENT

Attachment B

### Total Crime Summary - March 2024

Total Crimes 5-Year Trend - Systemwide

January-March	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	55	61	111	127	93
Agg Assault on Op	2	6	8	5	7
Battery	212	170	245	273	233
Battery on Operator	16	13	35	34	31
Homicide	0	1	1	1	1
Rape	4	4	2	5	6
Robbery	61	47	87	98	59
Sex Offenses	26	24	21	32	25
<b>Subtotal</b>	<b>376</b>	<b>326</b>	<b>510</b>	<b>575</b>	<b>455</b>
<b>Crimes Against Property</b>					
Arson	2	2	2	0	1
Bike Theft	17	6	13	6	2
Burglary	2	2	5	7	2
Larceny	149	66	138	114	125
Motor Vehicle Theft	5	2	7	13	9
Vandalism	41	75	103	44	26
<b>Subtotal</b>	<b>216</b>	<b>153</b>	<b>268</b>	<b>184</b>	<b>165</b>
<b>Crimes Against Society</b>					
Narcotics	21	46	22	144	212
Trespassing	36	25	25	105	844
Weapons	11	15	8	26	43
<b>Subtotal</b>	<b>68</b>	<b>86</b>	<b>55</b>	<b>275</b>	<b>1,099</b>
<b>Total</b>	<b>660</b>	<b>565</b>	<b>833</b>	<b>1,034</b>	<b>1,719</b>

Total Crimes 5-Year Trend - Rail

January-March	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	43	44	81	95	61
Agg Assault on Op	0	2	0	0	0
Battery	136	121	167	190	150
Battery on Operator	2	1	3	3	0
Homicide	0	1	0	1	0
Rape	4	4	2	5	4
Robbery	46	39	73	77	35
Sex Offenses	21	14	18	16	11
<b>Subtotal</b>	<b>252</b>	<b>226</b>	<b>344</b>	<b>387</b>	<b>261</b>
<b>Crimes Against Property</b>					
Arson	2	2	2	0	1
Bike Theft	14	3	8	1	1
Burglary	2	2	5	7	2
Larceny	110	48	103	83	75
Motor Vehicle Theft	4	2	3	12	4
Vandalism	27	41	75	21	16
<b>Subtotal</b>	<b>159</b>	<b>98</b>	<b>196</b>	<b>124</b>	<b>99</b>
<b>Crimes Against Society</b>					
Narcotics	12	16	13	105	194
Trespassing	35	23	21	101	836
Weapons	9	8	7	18	36
<b>Subtotal</b>	<b>56</b>	<b>47</b>	<b>41</b>	<b>224</b>	<b>1,066</b>
<b>Total</b>	<b>467</b>	<b>371</b>	<b>581</b>	<b>735</b>	<b>1,426</b>

Total Crimes 5-Year Trend - Bus

January-March	2020	2021	2022	2023	2024
<b>Crimes Against Persons</b>					
Agg Assault	12	17	30	32	32
Agg Assault on Op	2	4	8	5	7
Battery	76	49	78	83	83
Battery on Operator	14	12	32	31	31
Homicide	0	0	1	0	1
Rape	0	0	0	0	2
Robbery	15	8	14	21	24
Sex Offenses	5	10	3	16	14
<b>Subtotal</b>	<b>124</b>	<b>100</b>	<b>166</b>	<b>188</b>	<b>194</b>
<b>Crimes Against Property</b>					
Arson	0	0	0	0	0
Bike Theft	3	3	5	5	1
Burglary	0	0	0	0	0
Larceny	39	18	35	31	50
Motor Vehicle Theft	1	0	4	1	5
Vandalism	14	34	28	23	10
<b>Subtotal</b>	<b>57</b>	<b>55</b>	<b>72</b>	<b>60</b>	<b>66</b>
<b>Crimes Against Society</b>					
Narcotics	9	30	9	39	18
Trespassing	1	2	4	4	8
Weapons	2	7	1	8	7
<b>Subtotal</b>	<b>12</b>	<b>39</b>	<b>14</b>	<b>51</b>	<b>33</b>
<b>Total</b>	<b>193</b>	<b>194</b>	<b>252</b>	<b>299</b>	<b>293</b>

Total Crimes 5-Year Trend March only - Systemwide

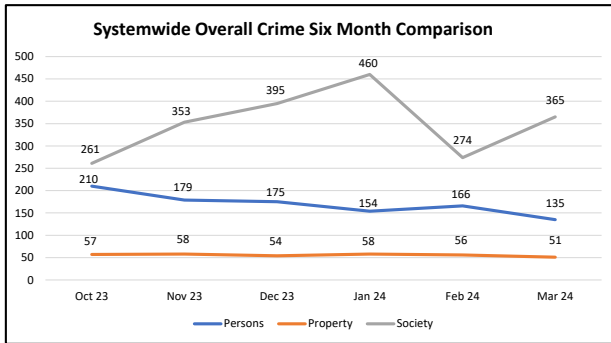
	Mar-20	Mar-21	Mar-22	Mar-23	Mar-24
<b>Crimes Against Persons</b>					
Agg Assault	12	26	51	45	26
Agg Assault on Op	0	3	4	3	2
Battery	64	75	79	89	72
Battery on Operator	7	5	13	20	8
Homicide	0	0	0	0	0
Rape	0	1	1	2	2
Robbery	19	19	33	34	19
Sex Offenses	7	12	9	13	6
<b>Subtotal</b>	<b>109</b>	<b>141</b>	<b>190</b>	<b>206</b>	<b>135</b>
<b>Crimes Against Property</b>					
Arson	0	1	1	0	0
Bike Theft	3	4	7	3	1
Burglary	1	0	1	4	2
Larceny	49	25	56	35	37
Motor Vehicle Theft	1	0	4	4	4
Vandalism	20	28	35	17	7
<b>Subtotal</b>	<b>74</b>	<b>58</b>	<b>104</b>	<b>63</b>	<b>51</b>
<b>Crimes Against Society</b>					
Narcotics	7	18	9	61	93
Trespassing	12	11	10	57	259
Weapons	3	7	0	9	13
<b>Subtotal</b>	<b>22</b>	<b>36</b>	<b>19</b>	<b>127</b>	<b>365</b>
<b>Total</b>	<b>205</b>	<b>235</b>	<b>313</b>	<b>396</b>	<b>551</b>

Total Crimes 5-Year Trend March only - Rail

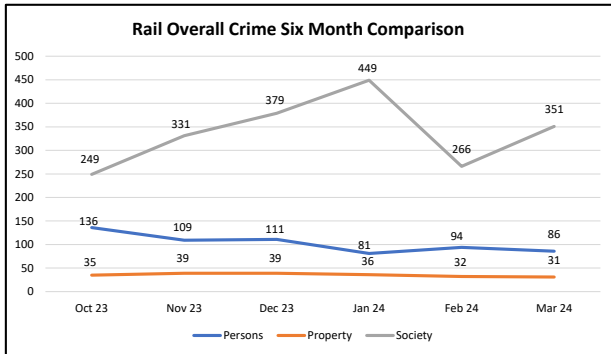
	Mar-20	Mar-21	Mar-22	Mar-23	Mar-24
<b>Crimes Against Persons</b>					
Agg Assault	8	20	38	32	17
Agg Assault on Op	0	0	0	0	0
Battery	43	51	56	68	53
Battery on Operator	2	0	2	2	0
Homicide	0	0	0	0	0
Rape	0	1	1	2	2
Robbery	13	17	29	25	11
Sex Offenses	7	5	8	5	3
<b>Subtotal</b>	<b>73</b>	<b>94</b>	<b>134</b>	<b>134</b>	<b>86</b>
<b>Crimes Against Property</b>					
Arson	0	1	1	0	0
Bike Theft	3	3	5	0	0
Burglary	1	0	1	4	2
Larceny	35	17	43	24	22
Motor Vehicle Theft	1	0	0	3	2
Vandalism	12	13	24	10	5
<b>Subtotal</b>	<b>52</b>	<b>34</b>	<b>74</b>	<b>41</b>	<b>31</b>
<b>Crimes Against Society</b>					
Narcotics	4	4	6	50	84
Trespassing	12	10	8	56	257
Weapons	3	5	0	7	10
<b>Subtotal</b>	<b>19</b>	<b>19</b>	<b>14</b>	<b>113</b>	<b>351</b>
<b>Total</b>	<b>144</b>	<b>147</b>	<b>222</b>	<b>288</b>	<b>468</b>

Total Crimes 5-Year Trend March only - Bus

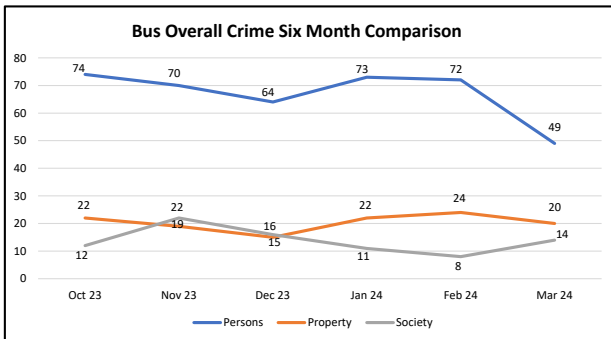
	Mar-20	Mar-21	Mar-22	Mar-23	Mar-24
<b>Crimes Against Persons</b>					
Agg Assault	4	6	13	13	9
Agg Assault on Op	0	3	4	3	2
Battery	21	24	23	21	19
Battery on Operator	5	5	11	18	8
Homicide	0	0	0	0	0
Rape	0	0	0	0	0
Robbery	6	2	4	9	8
Sex Offenses	0	7	1	8	3
<b>Subtotal</b>	<b>36</b>	<b>47</b>	<b>56</b>	<b>72</b>	<b>49</b>
<b>Crimes Against Property</b>					
Arson	0	0	0	0	0
Bike Theft	0	1	2	3	1
Burglary	0	0	0	0	0
Larceny	14	8	13	11	15
Motor Vehicle Theft	0	0	4	1	2
Vandalism	8	15	11	7	2
<b>Subtotal</b>	<b>22</b>	<b>24</b>	<b>30</b>	<b>22</b>	<b>20</b>
<b>Crimes Against Society</b>					
Narcotics	3	14	3	11	9
Trespassing	0	1	2	1	2
Weapons	0	2	0	2	3
<b>Subtotal</b>	<b>3</b>	<b>17</b>	<b>5</b>	<b>14</b>	<b>14</b>
<b>Total</b>	<b>61</b>	<b>88</b>	<b>91</b>	<b>108</b>	<b>83</b>



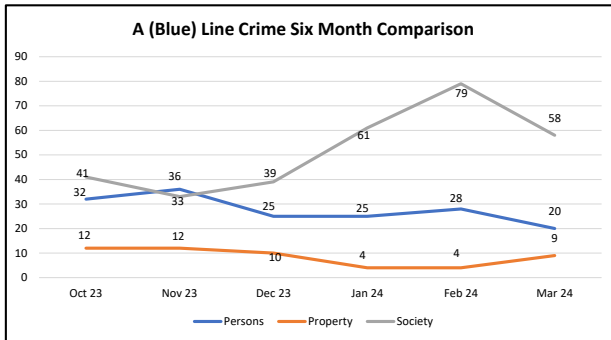
Systemwide	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	42	26	-38.1%
Agg Assault on Op	1	2	100.0%
Battery	76	72	-5.3%
Battery on Operator	11	8	-27.3%
Homicide	1	0	-100.0%
Rape	2	2	0.0%
Robbery	21	19	-9.5%
Sex Offenses	12	6	-50.0%
<b>Total</b>	<b>166</b>	<b>135</b>	<b>-18.7%</b>
<b>Crimes Against Property</b>			
Arson	1	0	-100.0%
Bike Theft	0	1	100.0%
Burglary	0	2	100.0%
Larceny	45	37	-17.8%
Motor Vehicle Theft	1	4	300.0%
Vandalism	9	7	-22.2%
<b>Total</b>	<b>56</b>	<b>51</b>	<b>-8.9%</b>
<b>Crimes Against Society</b>			
Narcotics	50	93	86.0%
Trespassing	212	259	22.2%
Weapons	12	13	8.3%
<b>Total</b>	<b>274</b>	<b>365</b>	<b>33.2%</b>



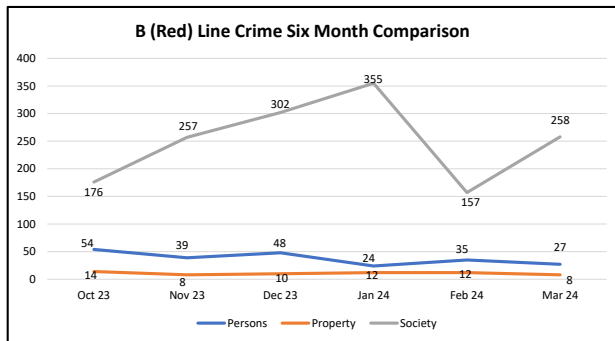
Rail	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	28	17	-39.3%
Agg Assault on Op	0	0	0.0%
Battery	46	53	15.2%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	2	2	0.0%
Robbery	12	11	-8.3%
Sex Offenses	6	3	-50.0%
<b>Total</b>	<b>94</b>	<b>86</b>	<b>-8.5%</b>
<b>Crimes Against Property</b>			
Arson	1	0	-100.0%
Bike Theft	0	0	0.0%
Burglary	0	2	200.0%
Larceny	25	22	-12.0%
Motor Vehicle Theft	1	2	100.0%
Vandalism	5	5	0.0%
<b>Total</b>	<b>32</b>	<b>31</b>	<b>-3.1%</b>
<b>Crimes Against Society</b>			
Narcotics	47	84	78.7%
Trespassing	208	257	23.6%
Weapons	11	10	-9.1%
<b>Total</b>	<b>266</b>	<b>351</b>	<b>32.0%</b>



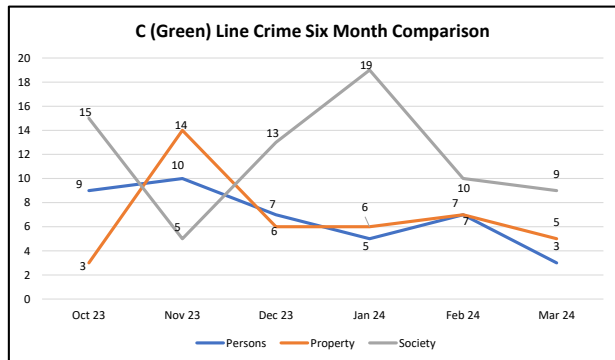
Bus	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	14	9	-35.7%
Agg Assault on Op	1	2	100.0%
Battery	30	19	-36.7%
Battery on Operator	11	8	-27.3%
Homicide	1	0	-100.0%
Rape	0	0	0.0%
Robbery	9	8	-11.1%
Sex Offenses	6	3	-50.0%
<b>Total</b>	<b>72</b>	<b>49</b>	<b>-31.9%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	1	100.0%
Burglary	0	0	0.0%
Larceny	20	15	-25.0%
Motor Vehicle Theft	0	2	200.0%
Vandalism	4	2	-50.0%
<b>Total</b>	<b>24</b>	<b>20</b>	<b>-16.7%</b>
<b>Crimes Against Society</b>			
Narcotics	3	9	200.0%
Trespassing	4	2	-50.0%
Weapons	1	3	200.0%
<b>Total</b>	<b>8</b>	<b>14</b>	<b>75.0%</b>



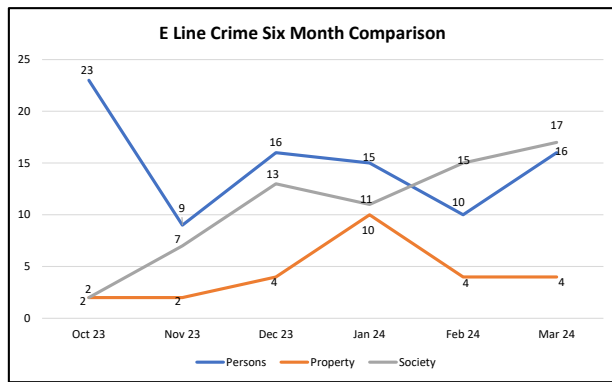
A (Blue) Line	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	8	4	-50.0%
Agg Assault on Op	0	0	0.0%
Battery	13	14	7.7%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	5	1	-80.0%
Sex Offenses	2	1	-50.0%
<b>Total</b>	<b>28</b>	<b>20</b>	<b>-28.6%</b>
<b>Crimes Against Property</b>			
Arson	1	0	-100.0%
Bike Theft	0	0	0.0%
Burglary	0	1	100.0%
Larceny	3	5	66.7%
Motor Vehicle Theft	0	2	200.0%
Vandalism	0	1	100.0%
<b>Total</b>	<b>4</b>	<b>9</b>	<b>125.0%</b>
<b>Crimes Against Society</b>			
Narcotics	16	11	-31.3%
Trespassing	59	46	-22.0%
Weapons	4	1	-75.0%
<b>Total</b>	<b>79</b>	<b>58</b>	<b>-26.6%</b>



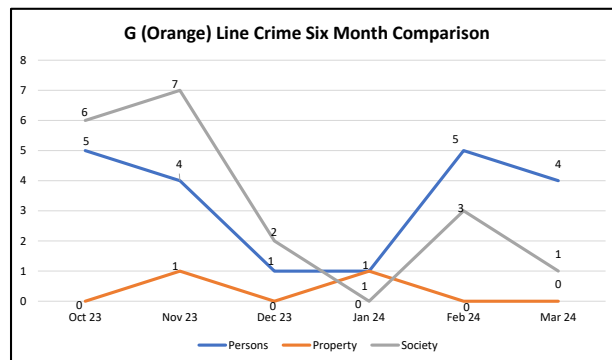
B (Red) Line	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	11	3	-72.7%
Agg Assault on Op	0	0	0.0%
Battery	19	15	-21.1%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	1	1	0.0%
Robbery	3	6	100.0%
Sex Offenses	1	2	100.0%
<b>Total</b>	<b>35</b>	<b>27</b>	<b>-22.9%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	9	6	-33.3%
Motor Vehicle Theft	0	0	0.0%
Vandalism	3	2	-33.3%
<b>Total</b>	<b>12</b>	<b>8</b>	<b>-33.3%</b>
<b>Crimes Against Society</b>			
Narcotics	24	60	150.0%
Trespassing	130	192	47.7%
Weapons	3	6	100.0%
<b>Total</b>	<b>157</b>	<b>258</b>	<b>64.3%</b>



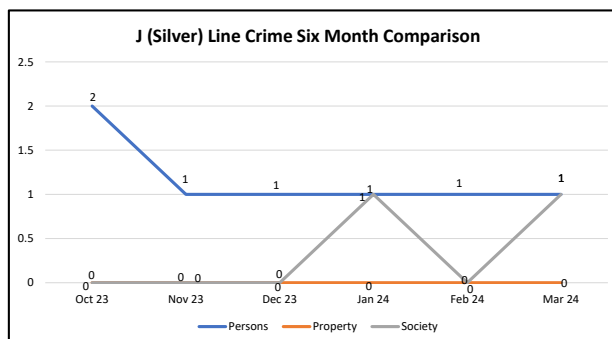
C (Green) Line	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	0	2	200.0%
Agg Assault on Op	0	0	0.0%
Battery	4	1	-75.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	0	-100.0%
Sex Offenses	0	0	0.0%
<b>Total</b>	<b>7</b>	<b>3</b>	<b>-57.1%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	1	100.0%
Larceny	5	4	-20.0%
Motor Vehicle Theft	1	0	-100.0%
Vandalism	1	0	-100.0%
<b>Total</b>	<b>7</b>	<b>5</b>	<b>-28.6%</b>
<b>Crimes Against Society</b>			
Narcotics	5	8	60.0%
Trespassing	3	0	-100.0%
Weapons	2	1	-50.0%
<b>Total</b>	<b>10</b>	<b>9</b>	<b>-10.0%</b>



E Line	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	4	5	25.0%
Agg Assault on Op	0	0	0.0%
Battery	3	10	233.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	1	0	-100.0%
Robbery	1	1	0.0%
Sex Offenses	1	0	-100.0%
<b>Total</b>	<b>10</b>	<b>16</b>	<b>60.0%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	3	4	33.3%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	0	-100.0%
<b>Total</b>	<b>4</b>	<b>4</b>	<b>0.0%</b>
<b>Crimes Against Society</b>			
Narcotics	2	4	100.0%
Trespassing	11	13	18.2%
Weapons	2	0	-100.0%
<b>Total</b>	<b>15</b>	<b>17</b>	<b>13.3%</b>

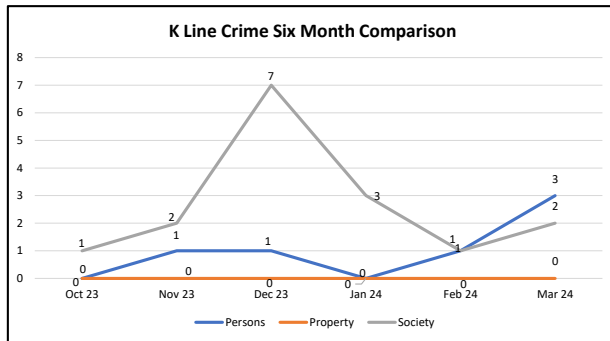


G (Orange) Line	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	1	2	100.0%
Agg Assault on Op	0	0	0.0%
Battery	4	0	-100.0%
Battery on Operator	0	1	100.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	1	100.0%
Sex Offenses	0	0	0.0%
<b>Total</b>	<b>5</b>	<b>4</b>	<b>-20.0%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>
<b>Crimes Against Society</b>			
Narcotics	0	0	0.0%
Trespassing	2	1	-50.0%
Weapons	1	0	-100.0%
<b>Total</b>	<b>3</b>	<b>1</b>	<b>-66.7%</b>

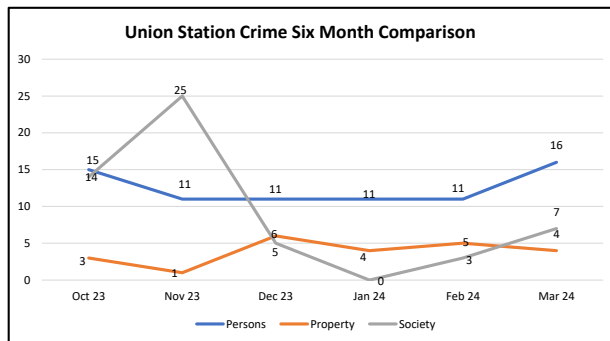


J (Silver) Line	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	0	1	100.0%
Agg Assault on Op	0	0	0.0%
Battery	0	0	0.0%
Battery on Operator	1	0	-100.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
<b>Total</b>	<b>1</b>	<b>1</b>	<b>0.0%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>
<b>Crimes Against Society</b>			
Narcotics	0	0	0.0%
Trespassing	0	1	100.0%
Weapons	0	0	0.0%
<b>Total</b>	<b>0</b>	<b>1</b>	<b>100.0%</b>

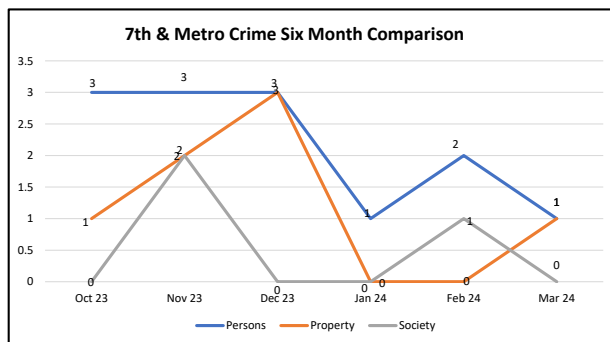




K Line	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	1	2	100.0%
Agg Assault on Op	0	0	0.0%
Battery	0	1	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
<b>Total</b>	<b>1</b>	<b>3</b>	<b>200.0%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0.0%</b>
<b>Crimes Against Society</b>			
Narcotics	0	1	100.0%
Trespassing	1	0	-100.0%
Weapons	0	1	100.0%
<b>Total</b>	<b>1</b>	<b>2</b>	<b>100.0%</b>



Union Station	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	4	0	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	5	12	140.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	1	100.0%
Robbery	0	3	300.0%
Sex Offenses	2	0	-100.0%
<b>Total</b>	<b>11</b>	<b>16</b>	<b>45.5%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	5	3	-40.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	1	100.0%
<b>Total</b>	<b>5</b>	<b>4</b>	<b>-20.0%</b>
<b>Crimes Against Society</b>			
Narcotics	0	0	0.0%
Trespassing	3	6	100.0%
Weapons	0	1	100.0%
<b>Total</b>	<b>3</b>	<b>7</b>	<b>133.3%</b>



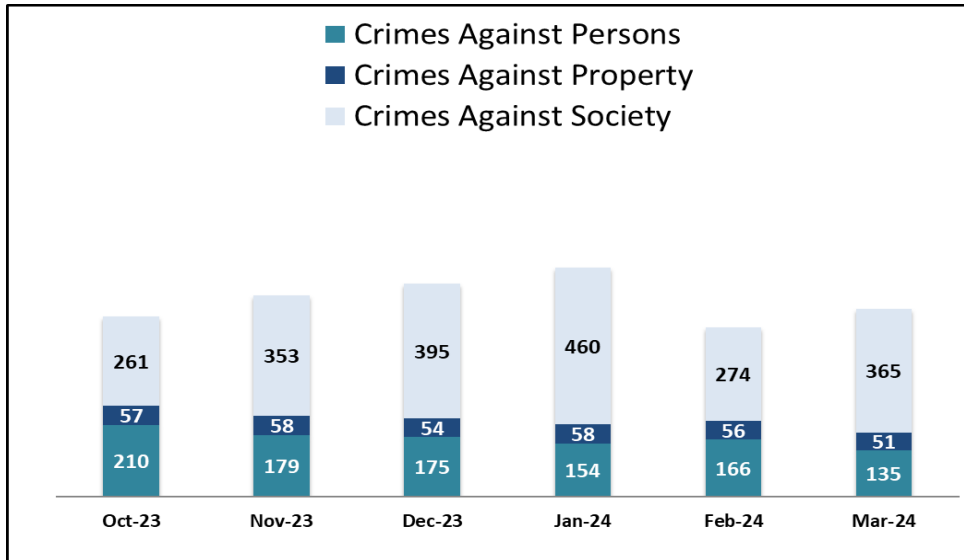
7th & Metro	Feb 24	Mar 24	% Change
<b>Crimes Against Persons</b>			
Agg Assault	0	1	100.0%
Agg Assault on Op	0	0	0.0%
Battery	2	0	-100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
<b>Total</b>	<b>2</b>	<b>1</b>	<b>-50.0%</b>
<b>Crimes Against Property</b>			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	1	100.0%
<b>Total</b>	<b>0</b>	<b>1</b>	<b>100.0%</b>
<b>Crimes Against Society</b>			
Narcotics	0	0	0.0%
Trespassing	1	0	-100.0%
Weapons	0	0	0.0%
<b>Total</b>	<b>1</b>	<b>0</b>	<b>-100.0%</b>

## SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

MARCH 2024

Attachment C

### Total Crimes

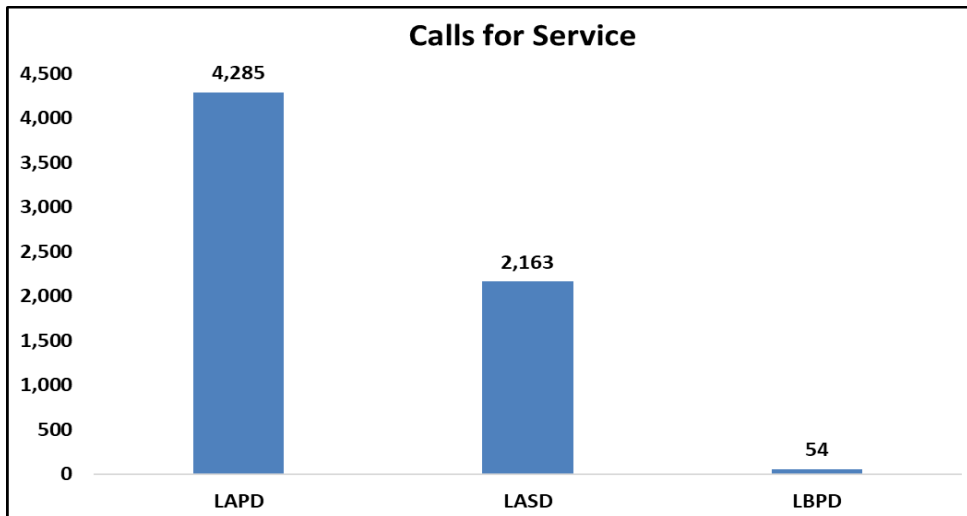


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

### Calls for Service





## SYSTEM SECURITY & LAW ENFORCEMENT

### SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

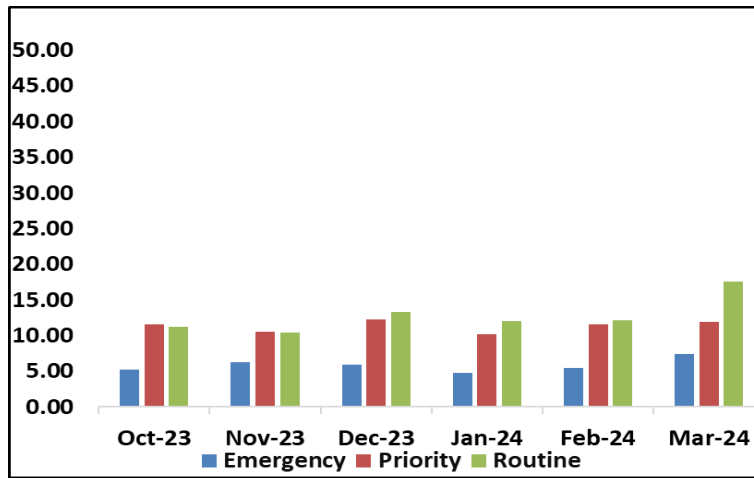
MARCH 2024

Attachment C

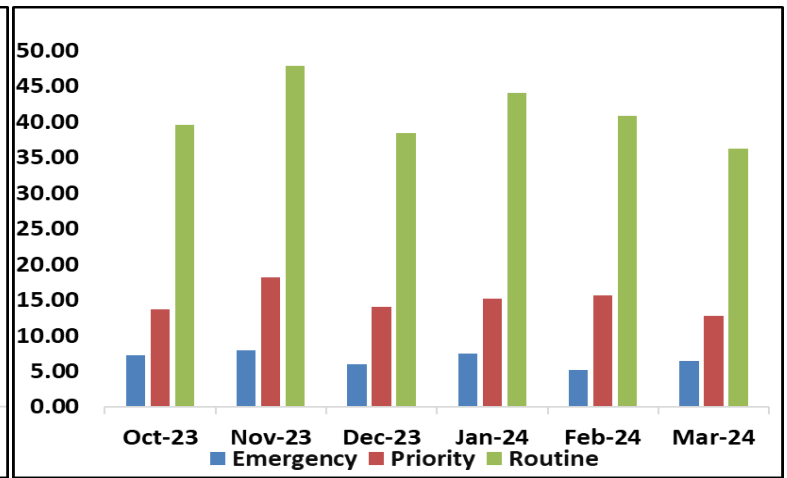
#### Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPd to respond to Emergency, Priority, and Routine calls

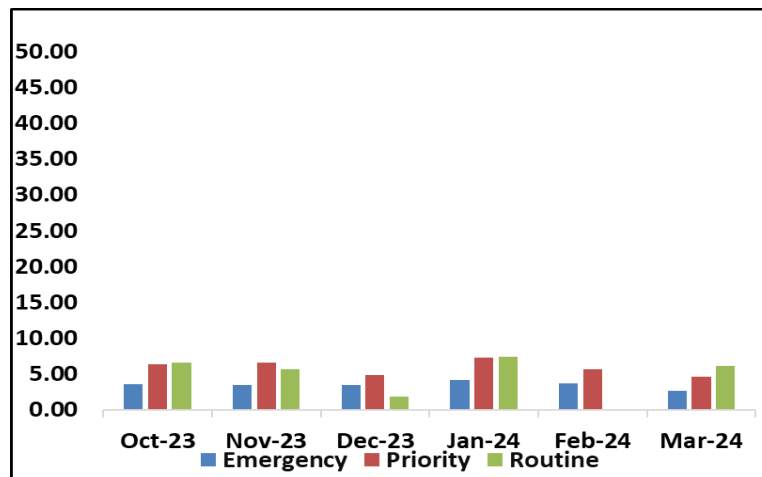
LAPD



LASD



LBPd



# Transit Police

## Monthly Crime Report



Attachment C

	2024	2023	%
	March	March	Change
<b>CRIMES AGAINST PERSONS</b>			
Homicide	0	0	0.0%
Rape	2	2	0.0%
Robbery	19	34	-44.1%
Aggravated Assault	26	45	-42.2%
Aggravated Assault on Operator	2	3	-33.3%
Battery	72	89	-19.1%
Battery on Operator	8	20	-60.0%
Sex Offenses	6	13	-53.8%
<b>SUB-TOTAL</b>	<b>135</b>	<b>206</b>	<b>-34.5%</b>
<b>CRIMES AGAINST PROPERTY</b>			
Burglary	2	4	-50.0%
Larceny	37	35	5.7%
Bike Theft	1	3	-66.7%
Motor Vehicle Theft	4	4	0.0%
Arson	0	0	0.0%
Vandalism	7	17	-58.8%
<b>SUB-TOTAL</b>	<b>51</b>	<b>63</b>	<b>-19.0%</b>
<b>CRIMES AGAINST SOCIETY</b>			
Weapons	13	9	44.4%
Narcotics	93	61	52.5%
Trespassing	259	57	354.4%
<b>SUB-TOTAL</b>	<b>365</b>	<b>127</b>	<b>187.4%</b>
<b>TOTAL</b>	<b>551</b>	<b>396</b>	<b>39.1%</b>
<b>ENFORCEMENT EFFORTS</b>			
Arrests	659	383	72.1%
Citations	526	495	6.3%
Calls for Service	6,502	4,131	57.4%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

MARCH 2024

Attachment C

Crimes

Monthly

System-Wide	Mar-24	Mar-23	% Change
Crimes Against Persons	135	206	-34.47%
Crimes Against Property	51	63	-19.05%
Crimes Against Society	365	127	187.40%
Total	551	396	39.14%

Six Months

System-Wide	Oct-23-Mar-24	Oct-22-Mar-23	% Change
Crimes Against Persons	1,019	1,051	-3.04%
Crimes Against Property	334	360	-7.22%
Crimes Against Society	2,108	379	456.20%
Total	3,461	1,790	93.35%

Annual

System-Wide	Apr-23-Mar-24	Apr-22-Mar-23	% Change
Crimes Against Persons	2,115	2,008	5.33%
Crimes Against Property	730	792	-7.83%
Crimes Against Society	3,155	557	466.43%
Total	6,000	3,357	78.73%

Average Emergency Response Times

Monthly

Mar-24	Mar-23	% Change
5:30	5:13	5.43%

Six Months

Oct-23-Mar-24	Oct-22-Mar-23	% Change
5:21	5:29	-2.43%

Annual

Apr-23-Mar-24	Apr-22-Mar-23	% Change
5:27	5:37	-2.97%

Bus Operator Assaults

Monthly

Mar-24	Mar-23	% Change
10	23	-56.52%

Six Months

Oct-23-Mar-24	Oct-22-Mar-23	% Change
86	84	2.38%

Annual

Apr-23-Mar-24	Apr-22-Mar-23	% Change
167	160	4.38%

Ridership

Monthly

Mar-24	Mar-23	% Change
25,880,698	23,202,121	11.54%

Six Months

Oct-23-Mar-24	Oct-22-Mar-23	% Change
147,046,369	132,214,633	11.22%

Annual

Apr-23-Mar-24	Apr-22-Mar-23	% Change
292,358,159	261,109,625	11.97%



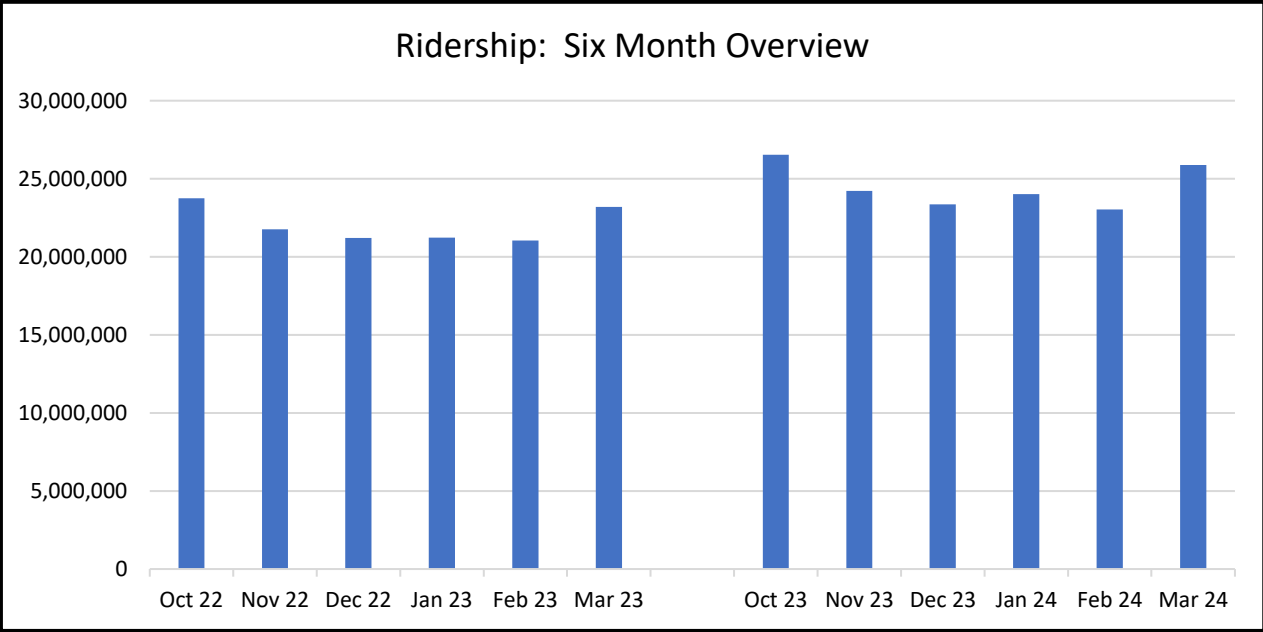
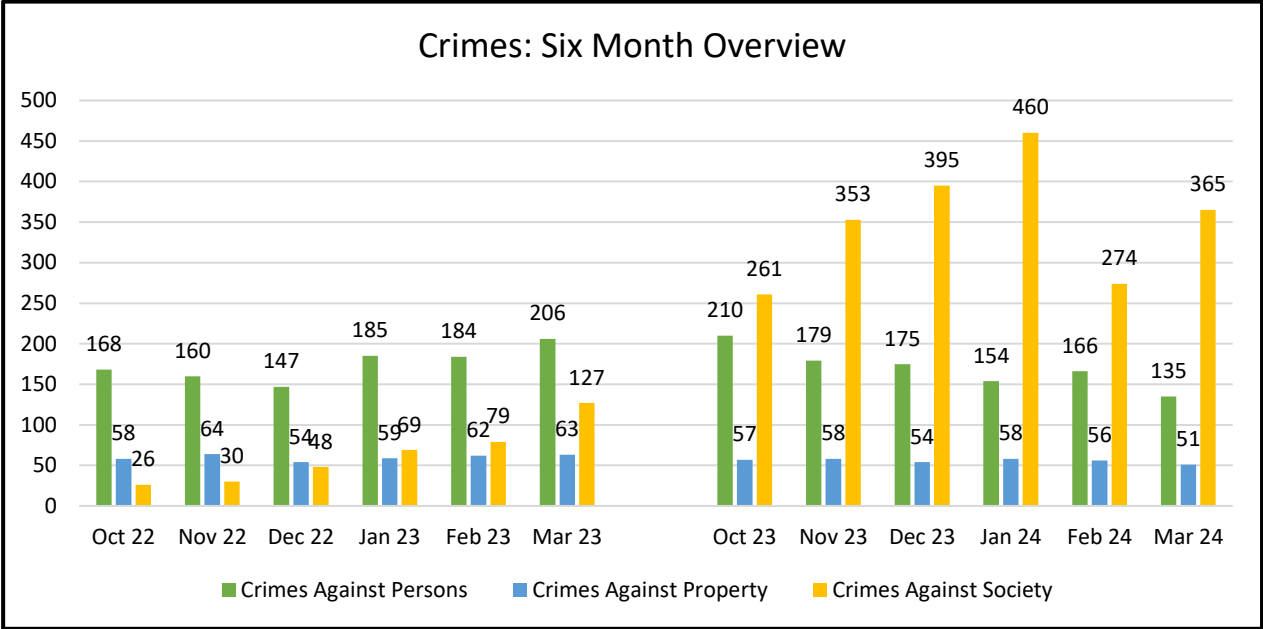
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

MARCH 2024

Attachment C



# A LINE (BLUE)

ATTACHMENT D

## MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPd	FYTD
Homicide	0	0	0	0
Rape	0	0	0	2
Robbery	0	1	0	47
Aggravated Assault	0	4	0	63
Aggravated Assault on Operator	0	0	0	0
Battery	4	6	4	126
Battery Rail Operator	0	0	0	1
Sex Offenses	0	1	0	11
<b>SUB-TOTAL</b>	<b>4</b>	<b>12</b>	<b>4</b>	<b>250</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPd	FYTD
Burglary	0	0	1	1
Larceny	3	1	1	53
Bike Theft	0	0	0	4
Motor Vehicle Theft	0	1	1	11
Arson	0	0	0	1
Vandalism	0	1	0	16
<b>SUB-TOTAL</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>86</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPd	FYTD
Weapons	0	0	1	28
Narcotics	4	7	0	83
Trespassing	42	3	1	266
<b>SUB-TOTAL</b>	<b>46</b>	<b>10</b>	<b>2</b>	<b>377</b>
<b>TOTAL</b>	<b>53</b>	<b>25</b>	<b>9</b>	<b>713</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	1	0	0	16
Azusa Downtown	0	0	1	11
Irwindale	0	0	0	2
Duarte/City of Hope	0	0	0	7
Monrovia	0	0	0	5
Arcadia	0	0	0	5
Sierra Madre Villa	0	1	0	10
Allen	0	0	0	2
Lake	1	0	0	7
Memorial Park	0	0	0	2
Del Mar	0	0	0	6
Fillmore	1	0	0	7
South Pasadena	0	0	0	4
Highland Park	1	0	0	7
Southwest Museum	0	0	0	4
Heritage Square	0	0	0	4
Lincoln/Cypress	0	0	2	12
Chinatown	0	0	3	16
Union Station	0	0	0	2
Little Tokyo/Arts Dist	0	0	7	32
Historic Broadway	0	0	4	21
Grand Av Arts/Bunker Hill	0	0	29	156
7th St/Metro Ctr	0	0	0	13
Pico	0	0	0	21
Grand/LATTC	0	1	0	14
San Pedro St	0	1	0	14
Washington	0	0	0	20
Vernon	0	1	0	8
Slauson	0	0	1	19
Florence	2	0	1	14
Firestone	0	1	1	19
103rd St/Watts Towers	3	0	1	10
Willowbrook/Rosa Parks	3	1	6	85
Compton	1	0	0	29
Artesia	3	0	0	15
Del Amo	0	0	0	17
Wardlow	0	0	0	5
Willow St	0	2	0	13
PCH	1	0	1	8
Anaheim St	0	0	0	14
5th St	0	0	0	3
1st St	0	0	0	5
Downtown Long Beach	2	1	1	21
Pacific Av	1	0	0	4
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	1
<b>Total</b>	<b>20</b>	<b>9</b>	<b>58</b>	<b>710</b>

ARRESTS				
AGENCY	LAPD	LASD	LBPd	FYTD
Felony	9	6	0	143
Misdemeanor	61	43	1	759
<b>TOTAL</b>	<b>70</b>	<b>49</b>	<b>1</b>	<b>902</b>

CITATIONS				
AGENCY	LAPD	LASD	LBPd	FYTD
Misdemeanor Citations	0	0	0	3
Other Citations	51	53	2	814
Vehicle Code Citations	12	1	0	112
<b>TOTAL</b>	<b>63</b>	<b>54</b>	<b>2</b>	<b>929</b>

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPd	FYTD
Routine	311	789	5	6,473
Priority	53	123	40	1,728
Emergency	14	16	9	318
<b>TOTAL</b>	<b>378</b>	<b>928</b>	<b>54</b>	<b>8,519</b>

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPd
Dispatched	20%	N/C	2%
Proactive	80%	N/C	98%
<b>TOTAL</b>	<b>100%</b>	<b>0%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	85%
Blue Line-LASD	N/C
Blue Line-LBPd	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPd	FYTD
Azusa	0	27	0	160
Irwindale	0	18	0	236
Duarte Station	0	7	0	53
Monrovia	0	10	0	67
Magnolia Ave	0	0	0	0
Arcadia Station	0	12	0	96
Pasadena	0	55	0	333
South Pasadena	0	27	0	163
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	79	0	0	469
Slauson	0	15	0	80
Florence	0	10	0	120
Firestone	0	16	0	81
103rd St	0	0	0	79
Willowbrook	0	12	0	228
Compton	0	5	0	108
Artesia	0	4	0	70
Del Amo	0	4	0	180
Wardlow Rd	0	0	2	30
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
<b>TOTAL</b>	<b>79</b>	<b>222</b>	<b>2</b>	<b>2,553</b>

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department



# B LINE (RED)

## ATTACHMENT D

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	1
Rape	1	4
Robbery	6	50
Aggravated Assault	3	85
Aggravated Assault on Operator	0	0
Battery	15	197
Battery Rail Operator	0	0
Sex Offenses	2	19
<b>SUB-TOTAL</b>	<b>27</b>	<b>356</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	1
Larceny	6	66
Bike Theft	0	0
Motor Vehicle Theft	0	1
Arson	0	0
Vandalism	2	25
<b>SUB-TOTAL</b>	<b>8</b>	<b>93</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	6	44
Narcotics	60	278
Trespassing	192	1,353
<b>SUB-TOTAL</b>	<b>258</b>	<b>1,675</b>
<b>TOTAL</b>	<b>293</b>	<b>2,124</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	63	369
Misdemeanor	324	1,994
<b>TOTAL</b>	<b>387</b>	<b>2,363</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	170	817
Vehicle Code Citations	6	39
<b>TOTAL</b>	<b>176</b>	<b>856</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	714	905
Priority	203	1,527
Emergency	25	136
<b>TOTAL</b>	<b>942</b>	<b>2,568</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	20%
Proactive	80%
<b>TOTAL</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	1	1	32	178
Civic Center/Grand Park	0	0	2	28
Pershing Square	1	0	13	216
7th St/Metro Ctr	5	1	11	207
Westlake/MacArthur Park	4	1	35	479
Wilshire/Vermont	1	1	12	74
Wilshire/Normandie	0	0	2	26
Vermont/Beverly	1	0	7	29
Wilshire/Western	1	1	4	38
Vermont/Santa Monica	0	0	2	29
Vermont/Sunset	1	0	11	56
Hollywood/Western	1	0	12	59
Hollywood/Vine	2	1	9	67
Hollywood/Highland	1	0	10	74
Universal City/Studio City	1	1	14	62
North Hollywood	7	1	82	467
Red Line Rail Yard	0	0	0	37
<b>Total</b>	<b>27</b>	<b>8</b>	<b>258</b>	<b>2,126</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	82%

LEGEND
Los Angeles Police Department

# C LINE (GREEN)

## ATTACHMENT D

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	2
Robbery	0	0	23
Aggravated Assault	0	2	18
Aggravated Assault on Operator	0	0	0
Battery	0	1	28
Battery Rail Operator	0	0	0
Sex Offenses	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>3</b>	<b>73</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	1	4
Larceny	1	3	49
Bike Theft	0	0	2
Motor Vehicle Theft	0	0	4
Arson	0	0	0
Vandalism	0	0	12
<b>SUB-TOTAL</b>	<b>1</b>	<b>4</b>	<b>71</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	7
Narcotics	0	8	57
Trespassing	0	0	29
<b>SUB-TOTAL</b>	<b>0</b>	<b>9</b>	<b>93</b>
<b>TOTAL</b>	<b>1</b>	<b>16</b>	<b>237</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	0	5
Douglas	0	0	0	3
El Segundo	0	0	0	6
Mariposa	0	0	1	5
Aviation/LAX	0	0	0	13
Hawthorne/Lennox	1	1	1	27
Crenshaw	0	0	0	15
Vermont/Athens	1	1	0	14
Harbor Fwy	0	1	0	27
Avalon	0	0	0	22
Willowbrook/Rosa Parks	1	1	2	43
Long Beach Bl	0	1	3	29
Lakewood Bl	0	0	1	10
Norwalk	0	0	1	18
<b>Total</b>	<b>3</b>	<b>5</b>	<b>9</b>	<b>237</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	2	7	45
Misdemeanor	1	31	196
<b>TOTAL</b>	<b>3</b>	<b>38</b>	<b>241</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	5	44	365
Vehicle Code Citations	1	1	9
<b>TOTAL</b>	<b>6</b>	<b>45</b>	<b>374</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	67	439	3,747
Priority	20	48	506
Emergency	0	4	64
<b>TOTAL</b>	<b>87</b>	<b>491</b>	<b>4,317</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	17%	31%
Proactive	83%	69%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	85%
Green Line-LASD	91%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# E LINE

## ATTACHMENT D

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	1
Robbery	1	0	28
Aggravated Assault	3	2	36
Aggravated Assault on Operator	0	0	0
Battery	8	2	58
Battery Rail Operator	0	0	1
Sex Offenses	0	0	4
<b>SUB-TOTAL</b>	<b>12</b>	<b>4</b>	<b>129</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	1	3	33
Bike Theft	0	0	1
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	0	0	5
<b>SUB-TOTAL</b>	<b>1</b>	<b>3</b>	<b>41</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	4
Narcotics	3	1	12
Trespassing	10	3	62
<b>SUB-TOTAL</b>	<b>13</b>	<b>4</b>	<b>78</b>
<b>TOTAL</b>	<b>26</b>	<b>11</b>	<b>248</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	1	29
Misdemeanor	17	9	114
<b>TOTAL</b>	<b>18</b>	<b>10</b>	<b>143</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	14	10	114
Vehicle Code Citations	8	1	22
<b>TOTAL</b>	<b>22</b>	<b>11</b>	<b>136</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	325	256	2,411
Priority	64	20	674
Emergency	19	2	107
<b>TOTAL</b>	<b>408</b>	<b>278</b>	<b>3,192</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	15%	N/C
Proactive	85%	N/C
<b>TOTAL</b>	<b>100%</b>	<b>0%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	0	0	8
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	2
Indiana (both LAPD & LASD)	0	0	0	6
Soto	0	0	1	10
Mariachi Plaza	0	0	3	7
Pico/Aliso	0	0	0	6
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	4
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	2
Pico	3	0	0	12
LATTC/Ortho Institute	0	0	2	27
Jefferson/USC	1	0	2	12
Expo Park/USC	0	0	0	8
Expo/Vermont	3	0	0	12
Expo/Western	0	0	2	11
Expo/Crenshaw	2	0	2	26
Farmdale	0	0	0	10
Expo/La Brea	0	1	0	11
La Cienega/Jefferson	0	0	0	9
Culver City	0	0	0	3
Palms	2	0	0	7
Westwood/Rancho Park	0	0	0	3
Expo/Sepulveda	0	0	0	6
Expo/Bundy	1	0	0	5
26th St/Bergamot	0	1	0	3
17th St/SMC	0	1	0	4
Downtown Santa Monica	4	1	4	32
Expo Line Rail Yard	0	0	0	0
<b>Total</b>	<b>16</b>	<b>4</b>	<b>16</b>	<b>247</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	86%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	31	292
Figueroa St	0	0	0
Exposition Blvd	87	0	959
Culver City	0	0	12
Santa Monica	0	11	159
<b>TOTAL</b>	<b>87</b>	<b>42</b>	<b>1,422</b>

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# G LINE (ORANGE)

## ATTACHMENT D

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

#### REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	4
Aggravated Assault	2	9
Aggravated Assault on Operator	0	0
Battery	0	8
Battery Bus Operator	1	1
Sex Offenses	0	1
<b>SUB-TOTAL</b>	<b>4</b>	<b>23</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	4
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	2
<b>SUB-TOTAL</b>	<b>0</b>	<b>6</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	2
Narcotics	0	9
Trespassing	1	10
<b>SUB-TOTAL</b>	<b>1</b>	<b>21</b>
<b>TOTAL</b>	<b>5</b>	<b>50</b>

#### ARRESTS

AGENCY	LAPD	FYTD
Felony	0	15
Misdemeanor	1	43
<b>TOTAL</b>	<b>1</b>	<b>58</b>

#### CITATIONS

AGENCY	LAPD	FYTD
Other Citations	3	11
Vehicle Code Citations	12	270
<b>TOTAL</b>	<b>15</b>	<b>281</b>

#### CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	270	282
Priority	48	93
Emergency	8	12
<b>TOTAL</b>	<b>326</b>	<b>387</b>

#### DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	19%
Proactive	81%
<b>TOTAL</b>	<b>100%</b>

#### CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	0	18
Laurel Canyon	1	0	0	1
Valley College	0	0	0	2
Woodman	0	0	0	3
Van Nuys	0	0	0	3
Sepulveda	0	0	0	2
Woodley	0	0	0	0
Balboa	0	0	0	1
Reseda	1	0	0	2
Tampa	0	0	0	1
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	2	0	0	6
Warner Center	0	0	0	0
Sherman Way	0	0	0	1
Roscoe	0	0	0	0
Nordhoff	0	0	0	1
Chatsworth	0	0	1	5
<b>Total</b>	<b>4</b>	<b>0</b>	<b>1</b>	<b>47</b>

#### PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM

Orange Line- LAPD	82%
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#### LEGEND

Los Angeles Police Department

# J LINE (SILVER)

## ATTACHMENT D

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	3
Aggravated Assault	1	0	5
Aggravated Assault on Operator	0	0	0
Battery	0	0	2
Battery Bus Operator	0	0	1
Sex Offenses	0	0	0
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>11</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	1	0	3
<b>SUB-TOTAL</b>	<b>1</b>	<b>0</b>	<b>3</b>
<b>TOTAL</b>	<b>2</b>	<b>0</b>	<b>15</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	2	5
Misdemeanor	3	1	13
<b>TOTAL</b>	<b>3</b>	<b>3</b>	<b>18</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	0	264
Vehicle Code Citations	2	1	223
<b>TOTAL</b>	<b>2</b>	<b>1</b>	<b>487</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	142	12	221
Priority	28	3	54
Emergency	3	0	8
<b>TOTAL</b>	<b>173</b>	<b>15</b>	<b>283</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	15%
Proactive	80%	85%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	1	1
Slauson	1	0	0	4
Manchester	0	0	0	1
Harbor Fwy	0	0	0	3
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	0	0	0	2
Carson	0	0	0	1
PCH	0	0	0	1
San Pedro/Beacon	0	0	0	0
<b>Total</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>15</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	89%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# K LINE

## ATTACHMENT D

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	2	5
Aggravated Assault on Operator	0	0	0
Battery	0	1	4
Battery Bus Operator	0	0	0
Sex Offenses	0	0	1
<b>SUB-TOTAL</b>	<b>0</b>	<b>3</b>	<b>12</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	0
<b>SUB-TOTAL</b>	<b>0</b>	<b>0</b>	<b>1</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	5
Narcotics	1	0	7
Trespassing	0	0	10
<b>SUB-TOTAL</b>	<b>1</b>	<b>1</b>	<b>22</b>
<b>TOTAL</b>	<b>1</b>	<b>4</b>	<b>35</b>

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	1
Martin Luther King Jr Station	0	0	0	5
Leimert Park Station	0	0	1	5
Hyde Park Station	0	0	0	5
Fairview Heights Station	0	0	1	8
Downtown Inglewood Station	0	0	0	6
Westchester / Veterans Station	3	0	0	5
<b>Total</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>35</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	2	9
Misdemeanor	5	0	47
<b>TOTAL</b>	<b>5</b>	<b>2</b>	<b>56</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	3	0	20
Vehicle Code Citations	0	0	0
<b>TOTAL</b>	<b>3</b>	<b>0</b>	<b>20</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	143	156	1,331
Priority	10	2	66
Emergency	1	0	9
<b>TOTAL</b>	<b>154</b>	<b>158</b>	<b>1,406</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	39%
Proactive	84%	61%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	85%
K Line - LASD	96%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# BUS PATROL

**ATTACHMENT D**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024**

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	2
Robbery	4	3	82
Aggravated Assault	6	0	96
Aggravated Assault on Operator	1	1	31
Battery	16	3	233
Battery Bus Operator	5	2	94
Sex Offenses	3	0	31
<b>SUB-TOTAL</b>	<b>35</b>	<b>9</b>	<b>570</b>
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	2
Larceny	8	7	100
Bike Theft	0	1	6
Motor Vehicle Theft	0	2	6
Arson	0	0	0
Vandalism	1	1	52
<b>SUB-TOTAL</b>	<b>9</b>	<b>11</b>	<b>166</b>
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	3	27
Narcotics	3	6	69
Trespassing	0	0	6
<b>SUB-TOTAL</b>	<b>3</b>	<b>9</b>	<b>102</b>
<b>TOTAL</b>	<b>47</b>	<b>29</b>	<b>838</b>

LASD's Crimes per Sector		
Sector		FYTD
Westside	1	21
San Fernando	2	13
San Gabriel Valley	6	53
Gateway Cities	5	65
South Bay	15	136
<b>Total</b>	<b>29</b>	<b>288</b>

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	2	14
West Valley	2	10
North Hollywood	0	19
Foothill	1	7
Devonshire	2	8
Mission	1	10
Topanga	0	8
Central Bureau		
Central	4	73
Rampart	1	34
Hollenbeck	0	9
Northeast	1	23
Newton	1	44
West Bureau		
Hollywood	6	28
Wilshire	3	29
West LA	1	19
Pacific	1	7
Olympic	6	42
Southwest Bureau		
Southwest	7	49
Harbor	0	5
77th Street	7	90
Southeast	1	22
<b>Total</b>	<b>47</b>	<b>550</b>

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	8	9	172
Misdemeanor	10	32	368
<b>TOTAL</b>	<b>18</b>	<b>41</b>	<b>540</b>

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	10	35	481
Vehicle Code Citations	48	13	301
<b>TOTAL</b>	<b>58</b>	<b>48</b>	<b>782</b>

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	863	193	2,414
Priority	402	93	1,423
Emergency	85	7	375
<b>TOTAL</b>	<b>1350</b>	<b>293</b>	<b>4,212</b>

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	3%
Proactive	0%	97%
<b>TOTAL</b>	<b>0%</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	90%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

# UNION STATION

## ATTACHMENT D

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	1	1
Robbery	3	9
Aggravated Assault	0	12
Aggravated Assault on Operator	0	0
Battery	12	92
Battery Rail Operator	0	0
Sex Offenses	0	6
<b>SUB-TOTAL</b>	<b>16</b>	<b>120</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	3	38
Bike Theft	0	2
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	5
<b>SUB-TOTAL</b>	<b>4</b>	<b>45</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	2
Narcotics	0	9
Trespassing	6	63
<b>SUB-TOTAL</b>	<b>7</b>	<b>74</b>
<b>TOTAL</b>	<b>27</b>	<b>239</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	5	36
Misdemeanor	5	94
<b>TOTAL</b>	<b>10</b>	<b>130</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	14	52
Vehicle Code Citations	0	0
<b>TOTAL</b>	<b>14</b>	<b>52</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	334	420
Priority	88	497
Emergency	4	51
<b>TOTAL</b>	<b>426</b>	<b>968</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	20%
Proactive	80%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	80%

LEGEND
Los Angeles Police Department



# 7TH & METRO STATION

## ATTACHMENT D

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - MARCH 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	2
Aggravated Assault	1	5
Aggravated Assault on Operator	0	0
Battery	0	20
Battery Rail Operator	0	0
Sex Offenses	0	0
<b>SUB-TOTAL</b>	<b>1</b>	<b>27</b>
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	7
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	1
<b>SUB-TOTAL</b>	<b>1</b>	<b>8</b>
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	0	0
Trespassing	0	12
<b>SUB-TOTAL</b>	<b>0</b>	<b>13</b>
<b>TOTAL</b>	<b>2</b>	<b>48</b>

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	1
Misdemeanor	0	4
<b>TOTAL</b>	<b>0</b>	<b>5</b>

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	3	26
Vehicle Code Citations	3	3
<b>TOTAL</b>	<b>6</b>	<b>29</b>

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	25	34
Priority	14	65
Emergency	2	7
<b>TOTAL</b>	<b>41</b>	<b>106</b>

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	16%
Proactive	84%
<b>TOTAL</b>	<b>100%</b>

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	85%

LEGEND
Los Angeles Police Department



Bus/Rail Operator Assaults  
March 2024

SYSTEM SECURITY & LAW ENFORCEMENT

Attachment E

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
3/2/2024	14:32	207	8713	Vernon Av & Western Av	ADW On 03/02/2024 @ 1432 HRS, suspect stepped onto the bus and threw a beer bottle at victim. Suspect exited and fled. On 03/04/24 victim observed suspect several times at the intersection of Vernon Ave and Western Ave. Determined to apprehend suspect, victim completed her shift and returned to the location. Victim called PD and upon their arrival, provided officers a copy of the LAPD investigative report. Victim identified suspect and suspect was detained pending an assault investigation. INJURIES: Victim was Too Nervous To Continue (TNTC). Arrest.	Yes	No reason	Bottle	No
3/4/2024	19:40	152	1999	Haskell Av & Sherman Way	BATTERY Suspects 1 – 3 entered bus and were observed drinking and play fighting. Victim directed suspects to exit due to their continual disturbance. Suspects exited bus from the rear approached the front bus entrance and reentered. Suspects 1 – 3 threw gang signs towards victim. Upon reentering, suspects 1 - 3 began assaulting victim. Suspects exited bus and fled location. INJURIES: Bruising to forehead, cuts on right finger and pain to both hands. Victim was transported to Valley Presbyterian Hospital. No arrest.	Yes	No reason	Hands (punch, slap)	Yes
3/4/2024	16:54	210	1689	67th St & Crenshaw Bl	BATTERY Suspect yelled out, "this is my stop, stop the bus!" Victim advised he would pull over at the next stop. Suspect began to yell and curse at victim. Suspect walked up to the driver's partition and confronted victim. Fearful, victim pulled bus over to allow suspect to exit. Prior to exiting, suspect spat around barrier causing spit to enter victim's eyes. Suspect exited bus retrieved his bicycle from the bike rack and rode away. INJURIES: Spit contact on victim's eyes. Treated by LAFD. Transported by MTA Supervisor to company doctor. No arrest.	Yes	Demanded stop	Spit	Yes
3/8/2024	14:35	40	1965	Hawthorne & El Segundo	Sus MH/27yrs arrested for spitting on bus op over drinking on bus. Arrest.	Yes	Intoxicated	Spit	No
3/12/2024	20:00	234	1561	Ventura Bl & Sepulveda Bl	BATTERY Victim returned to the bus after a restroom break. As victim approached bus, victim advised patrons bus was out of service. Suspect approached victim and asked for a ride. Victim again advised bus was out of service. Suspect began yelling at victim (speaking Spanish) and called victim a racist in English. Suspect then punched victim's face three times. Victim attempted to defend himself and suspect fled location. Per victim's statement, suspect appeared to be under the influence of alcohol. INJURIES: Victim suffered redness and swelling to his cheeks. Victim was transported to Sherman Oaks Hospital. No arrest.	N/A	Intoxicated	Hands (punch, slap)	Yes
3/17/2024	22:00	602	4149	Veteran Federal Building	Sus transient MB/45yrs arrested for assaulting patron and pepper spraying bus op. Op transported to hospital. No arrest.	Yes	No reason	Pepper spray	Yes
3/20/2024	10:10	152	1663	Roscoe Bl & Reseda Bl	BATTERY Suspect entered bus and sat in the rear. Victim observed suspect throw bottles and trash out the window. Victim stopped bus and notified his supervisor. Suspect became angry and approached victim with a lighter. Fearful, victim opened bus doors to allow patrons to exit bus. An unknown patron pushed suspect out the bus. Suspect re-boarded bus and punched victim's face with two closed fists. Victim defended himself by kicking and pushing suspect off the bus. Suspect fled location but was observed by LAPD officers and eventually apprehended by a South Traffic Division motor cop. A "Use of Force" occurred and suspect was taken into custody. NOTE: During transport, suspect kicked the police vehicle windows causing it to pop out of the frame. Suspect also caused interior damage. INJURIES: Pain and injuries to face and head. Private persons arrest.	N/A	Told to exit	Hands (punch, slap)	No
3/20/2024	23:11	2	8517	7th St & Spring St	KIDNAPPING Suspect boarded bus at 7th St. & Spring St. Victim stated only suspect and victim were on the bus. Suspect approached victim and stated, "keep driving straight." Victim observed suspect with his hands in a bag, simulating he had a gun. Fearful, victim complied. Several minutes later, suspect stated to victim, "I'm going to kill you." Suspect then grabbed the bus steering wheel and attempt to take control of the bus. Victim also grabbed the steering wheel and a struggle ensued causing the bus to collide with a parked vehicle on the southwest corner of Olympic and Georgia. As the struggle continued, the bus collided with a second parked vehicle. The bus then collided into the wall of the Marriott Hotel. Suspect exited the bus and dropped his gun outside on the ground (just in front of the bus door). Suspect fled location. LAPD officers canvassed the area and located the suspect. Suspect was taken into custody. It was determined suspect was in possession of a BB gun with a detachable magazine. Upon taking suspect into custody, it was discovered suspect had victim's watch in his custody. The watch was returned to victim. Also, it was determined there was an occupant sleeping in one of the parked vehicles that the bus collided. The occupant sustained injuries. INJURIES: Victim was transported and treated at Good Samaritan Hospital for pain. Arrest.*	Yes	No reason	Gun	Yes
3/24/2024	13:20	33	8626	Venice Bl & Abbott Kinney	ADW Suspect entered bus through the rear door and did not pay fare. Victim continued her route until she was advised by a patron that suspect had a gun in his hand and was "cocking" it. Victim made an emergency notification to dispatch. Victim stopped the bus and instructed all patrons to exit. Suspect walked to the front of the bus, drinking a Modelo beer and asked victim in Spanish, "Why is the bus stopped?" Suspect then reached around the partition and pointed a black handgun at victim's head. Suspect continued to speak in Spanish and stated he was from Guatemala. Suspect exited, victim continued to operate bus to a safe location, parked bus and waited for PD arrival. Officers located suspect and took suspect into custody. Officers discovered the previously thought black handgun was a BB gun which suspect had thrown 2 - feet from where he sat (outside the bus). NO INJURIES. Arrest.	Yes	Told to exit	BB gun	No
3/25/2024	17:10	110	5986	Centinela & Eucalyptus	Sus FB/20s spit on bus op when asked to exit through front door. No arrest.	Yes	Told to exit	Spit	No
3/27/2024	23:15	207	8710	Franklin Av & Western Av	BATTERY Victim completed the bus route run. Victim advised suspect it was the end of the line and she needed to exit bus. Suspect refused to exit, became irate and a verbal altercation ensued. Suspect spat on victim and attempted to assault victim. Suspect then exited bus and fled location. INJURIES: Victim refused RA response but requested to see the company doctor. No arrest.	Unkn	Told to exit	Spit	No

\*Please note that this incident was charged as a kidnapping and not as an assault on a bus operator.



## SYSTEM SECURITY & LAW ENFORCEMENT

### Attachment F

#### Sexual Crimes / Harassment Calls for Service March 2024

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between March 1 and March 31, Metro Transit Security, LAPD, LASD, and LBPD received nine (9) incidents and referred eight (8) victims of sexual crimes / harassment to the above free hotlines. One (1) victim was a juvenile and the parents contacted police to file a report.

Incident Type & Totals						
	Mar 24	Feb 24	% Change	Mar 24	Mar 23	% Change
Sexual Harassment	0	0	0.0%	0	0	0.0%
Sexual Battery	7	5	40.0%	7	10	-30.0%
Lewd Conduct	1	1	0.0%	1	1	0.0%
Indecent Exposure	1	4	-75.0%	1	2	-50.0%
TOTAL	9	10	-10.0%	9	13	-30.8%

Counseling Information Provided	
	March 2024
Yes	8
No - If no, why?	1
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	1
Not Offered	0
Refused	0
Officer Witnessed Incident	0
TOTAL	9



# **MAY 2024**

## **MONTHLY UPDATE ON PUBLIC SAFETY**

Ken Hernandez  
Interim Chief Safety Officer

# MARCH 2024

## PUBLIC SAFETY TRENDS & STATS

### Systemwide

- **Crimes Against Persons** declined by 18.7% compared to February 2024.
- **Crimes Against Property** decreased by 8.9% when compared to February 2024.
- **Crimes Against Society** increased by 33.2% as a result of enforcement-related arrests for trespassing, narcotics, and weapons during Operation Maintaining Order.

Systemwide	Mar-24	Feb-24	% Change Mar 24 vs Feb 24	Mar-23	% Change Mar 24 vs Mar 23
Crimes Against Persons	135	166	-18.7%	206	-34.5%
Ridership	25,880,698	23,031,303	12.4%	23,655,987	9.4%
Crimes Against Persons per 1 Million Boardings	5.22	7.21	-27.6%	8.71	-40.1%

Systemwide	Mar-24	Feb-24	% Change Mar 24 vs Feb 24	Mar-23	% Change Mar 24 vs Mar 23
Crimes Against Property	51	56	-8.9%	63	-19.0%
Ridership	25,880,698	23,031,303	12.4%	23,655,987	9.4%
Crimes Against Property per 1 Million Boardings	1.97	2.43	-19.0%	2.66	-26.0%

Systemwide	Mar-24	Feb-24	% Change Mar 24 vs Feb 24	Mar-23	% Change Mar 24 vs Mar 23
Crimes Against Society	365	274	33.2%	127	187.4%
Ridership	25,880,698	23,031,303	12.4%	23,655,987	9.4%
Crimes Against Society per 1 Million Boardings	14.10	11.90	18.5%	5.37	162.7%

### Per 1 Million Boardings

Total crime decreased by 1.1% compared to February 2024 and increased by 27.2% compared to March 2023.

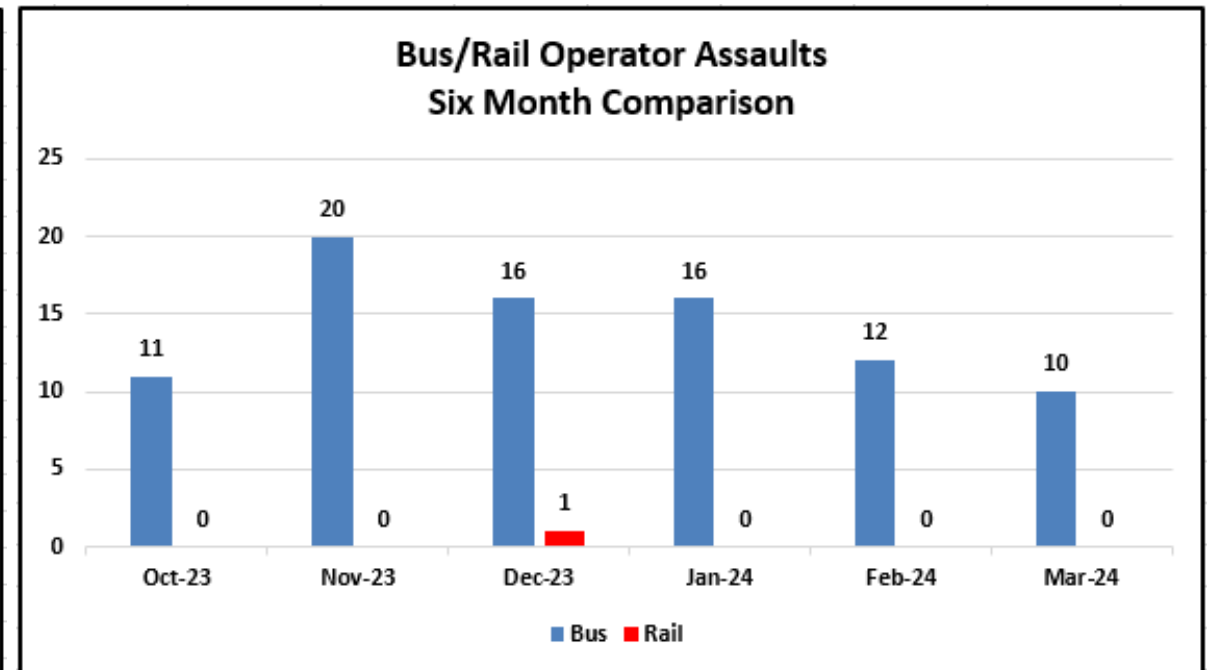
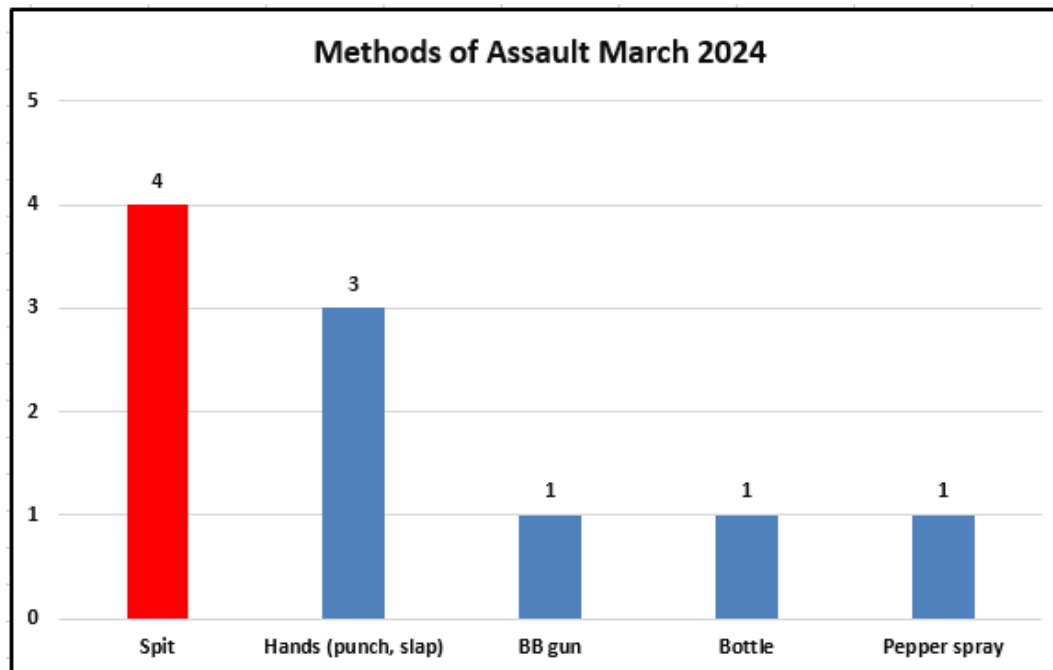
- **Crimes Against Persons** decreased by 27.6% compared to February 2024 and decreased by 40.1% compared to March 2023.
- **Crimes Against Property** decreased by 19% compared to February 2024 and by 26% compared to March 2023.
- **Crimes Against Society** increased by 18.5% compared to February 2024 and by 162.7% compared to March 2023.

# MARCH 2024

## OPERATOR ASSAULTS

- Operator assaults decreased from 12 in February to 10 in March
- Spitting and using hands (punch, slap) were the top two methods of assault
- Told to exit, no reason, and intoxicated were the top reasons for assaults

Top Reasons for Assault	
Reason	Count
Told to exit	4
No reason	3
Intoxicated	2
Demanded stop	1
Grand Total	10

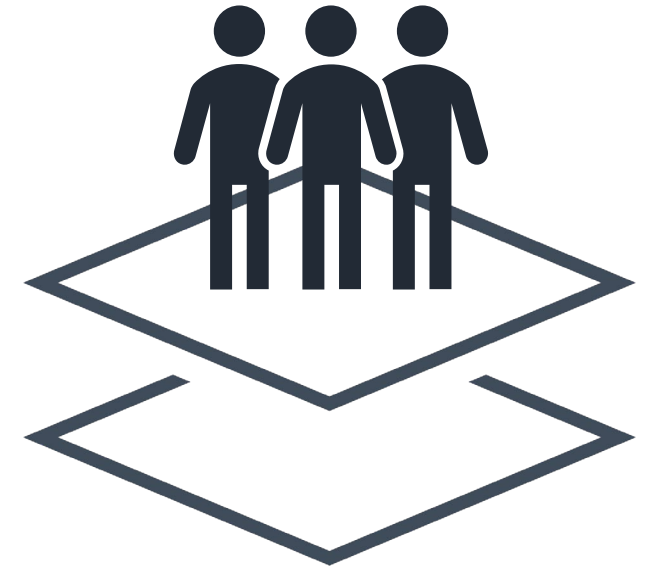


# MULTI-LAYERED DEPLOYMENT UPDATE

Since July 10, 2023, Metro has been utilizing a multi-layered deployment, which has a significant impact across the entire rail system, including end-of-line stations and mid-point (focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.

The following reflects the results of the deployment for the month of March.

- 412 citations and 120 written warnings issued by Transit Security Officers
- Contract Security cleared 13,367 trains
- Law enforcement conducted:
  - 659 arrests
  - 526 citations
  - 2,057 warnings



# METRO AMBASSADORS UPDATE

## Support

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. They were deployed on all Metro Rail Lines, including G and J lines, and bus lines 210, 40, and 720.

## Connect

For the month of March 2024, Metro Ambassadors conducted 74,110 customer engagements and reported the following:

- 2,155 Cleanliness Issues (25% decrease from last month)
- 1,433 Graffiti Incidents (7% increase from last month)
- 354 Elevator and Escalator Problems (17% decrease from last month)
- 291 Safety Issues (17% increase from last month)

## Report

For the month of March 2024, Metro Ambassadors saved 11 lives through the timely administration of Narcan:

