



**Board Report**

**File #:** 2024-0228, **File Type:** Informational Report

**Agenda Number:** 34.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE  
JUNE 20, 2024**

**SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY**

**ACTION: RECEIVE AND FILE**

**RECOMMENDATION**

RECEIVE AND FILE the Public Safety Report.

**ISSUE**

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

**BACKGROUND**

Within Metro’s Public Safety Mission statement, the agency recognizes that each individual is entitled to a safe, dignified, and human experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and law enforcement services. Furthermore, since July 2023, Metro has been using a comprehensive deployment model to utilize all resources from the public safety ecosystem.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

**DISCUSSION**

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations and Customer Experience. SSLE forms the foundation of Metro’s comprehensive approach to safety and security, focused specifically on protecting our customers and employees by preventing and addressing crime

on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities and performance and outcome-related data for April, the most recent month for which systemwide law enforcement data is available.

## **DEPLOYMENTS AND TRENDS**

Metro continues to incorporate enhancements and find innovative ways for its proactive safety and security model to address evolving societal issues that intersect with the system. The agency's comprehensive resource approach to safety, with high visible presence on the system, continues to strategically address, minimize, or prevent crime occurrences systemwide. Our activities are reflected within the positive and the areas of improvement, as daily challenges allow for continuous safety/security corrective measures systemwide. This includes:

- Systemwide crime numbers (down from last month)
- Crimes Against Persons (increases in both rail and bus, after consecutive months of bus system declines)
- Crimes Against Property (with four consecutive months of declines systemwide)
- Crimes Against Society (significant decrease systemwide from the previous month)

Ridership in April 2024 was 26,210,300, up 10.8% from April 2023 (23,661,295), marking our 17th consecutive month of year-over-year ridership growth. When observing Crimes Against Persons per 1 million boardings, a decline has continued this month in the annual comparison of April 2024 to April 2023, a trend that first began in January 2024.

SSLE's weekly coordination with its law enforcement partners, security partners, and other multi-layered resources prescribes strategic collaboration related to safety and security on the system. The multi-layered safety partners conduct weekly report-outs and utilize data from various internal and external sources (i.e., Call Center, Transit Watch app, crime reports, etc.) to ensure strategies are maintained, adjusted, or newly incorporated to mitigate crime spikes or arising trends on the system.

## **Systemwide Crime Stats**

The following represents crime statistics and data analysis for April 2024.

The overall number of crimes systemwide declined in April 2024 by 18.9% (447 vs 551) compared to March 2024.

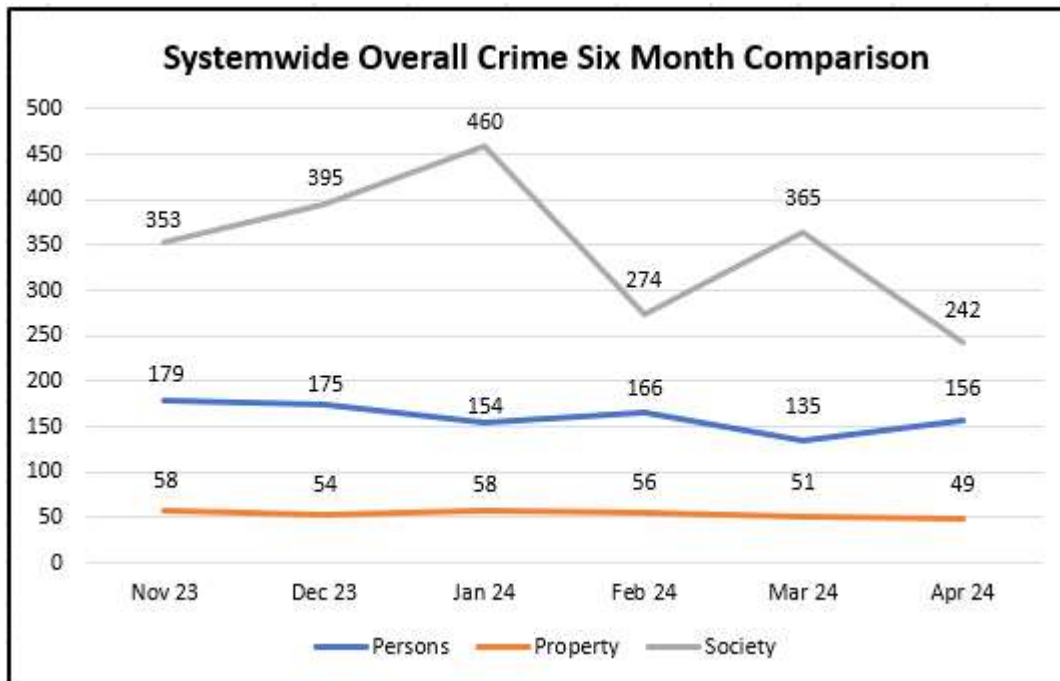
Crimes Against Persons rose 15.6% in April 2024 compared to March 2024 (156 vs. 135). By mode, Crimes Against Persons on the rail system increased by 18.6% (102 vs. 86), specifically due to increases in aggravated assaults (22 vs. 17), robberies (21 vs. 11), and sex offenses (7 vs. 3). The bus system increased by five or 10.2% (54 vs. 49) mainly due to an increase in aggravated assaults

(16 vs. 11). Despite the increase in Crimes Against Persons from March to April, Crimes Against Persons in 2024 are trending lower than in 2023. In 2023, Crimes Against Persons averaged 186 per month, while in 2024 (four months of data), they are averaging 153 per month. This represents a 17.7% decrease in average monthly Crimes Against Persons (violent crimes).

Crimes Against Property systemwide slightly decreased by 3.9% when comparing April 2024 to March 2024. On the rail system, crime increased by one or 3.2% (32 vs. 31). Crimes Against Property on the bus system saw a 15.0% (17 vs. 20) decline from March 2024 to April 2024.

Crimes Against Society throughout the system saw a significant decrease of 33.7% (242 vs. 365). By mode, the rail system experienced declines in trespassing (162 vs. 257) and narcotics (55 vs. 84). On the bus system, there was an overall decrease of 7.1% compared to March 2024.

The following chart demonstrates the crime trend over the past six months:



The following three tables compare crime data for Crimes Against Persons, Property, and Society per one million boardings for April 2024, March 2024, and April 2023.

Crimes Against Persons (which include violent crimes) per one million boardings increased by 14.1% when compared to March 2024 and decreased by 25.1% when compared to April 2023:

| <b>Systemwide</b>                              | <b>Apr-24</b> | <b>Mar-24</b> | <b>% Change<br/>Mar 24 vs<br/>Feb 24</b> | <b>Apr-23</b> | <b>% Change<br/>Apr 24 vs<br/>Apr 23</b> |
|--|---------------|---------------|--|---------------|--|
| Crimes Against Persons                         | 156           | 135           | 15.6%                                    | 188           | -17.0%                                   |
| Ridership                                      | 26,210,300    | 25,880,698    | 1.3%                                     | 23,661,295    | 10.8%                                    |
| Crimes Against Persons per 1 Million Boardings | 5.95          | 5.22          | 14.1%                                    | 7.95          | -25.1%                                   |

Crimes Against Property per one million boardings saw a decrease of 5.1% compared to March 2024 and decreased by 34.0% compared to April 2023:

| <b>Systemwide</b>                               | <b>Apr-24</b> | <b>Mar-24</b> | <b>% Change<br/>Mar 24 vs<br/>Feb 24</b> | <b>Apr-23</b> | <b>% Change<br/>Apr 24 vs<br/>Apr 23</b> |
|---|---------------|---------------|--|---------------|--|
| Crimes Against Property                         | 49            | 51            | -3.9%                                    | 67            | -26.9%                                   |
| Ridership                                       | 26,210,300    | 25,880,698    | 1.3%                                     | 23,661,295    | 10.8%                                    |
| Crimes Against Property per 1 Million Boardings | 1.87          | 1.97          | -5.1%                                    | 2.83          | -34.0%                                   |

Crimes Against Society per one million boardings decreased by 34.5% compared to March 2024 and decreased by 53.0% compared to April 2023:

| <b>Systemwide</b>                              | <b>Apr-24</b> | <b>Mar-24</b> | <b>% Change<br/>Mar 24 vs<br/>Feb 24</b> | <b>Apr-23</b> | <b>% Change<br/>Apr 24 vs<br/>Apr 23</b> |
|--|---------------|---------------|--|---------------|--|
| Crimes Against Society                         | 242           | 365           | -33.7%                                   | 465           | -48.0%                                   |
| Ridership                                      | 26,210,300    | 25,880,698    | 1.3%                                     | 23,661,295    | 10.8%                                    |
| Crimes Against Society per 1 Million Boardings | 9.23          | 14.10         | -34.5%                                   | 19.65         | -53.0%                                   |

## Deployment Results

The following reflects the results of the deployment for April and the effects of preventing and reducing crime on the system.

### *Law Enforcement*

LAPD, LASD, and LBPD enforce the penal code on the system, including conducting trespass investigations. The table below represents the law enforcement efforts to enforce the penal code on the system for April.

| Law Enforcement Efforts (April 2024) | Arrests | Citations* | Warnings* |
|--------------------------------------|---------|------------|-----------|
| LAPD                                 | 368     | 466        | 1346      |
| LASD                                 | 151     | 154        | 407       |
| LBPDP                                | 0       | 2          | 0         |

\*Law enforcement citations and warnings are not related to fare but for trespassing, loitering, and moving violations.

Law enforcement homeless outreach data has been omitted from this report as staff works to align how homeless outreach data is defined and reported. Currently, each law enforcement partner defines their outreach efforts differently, making it challenging to demonstrate the impact of their work across the system. Staff will coordinate with the Homeless Outreach team to define particular data sets and provide law enforcement partners with a standardized template to provide their data. This allows for a streamlined approach to understanding the outreach efforts systemwide and reporting information and trends. Once the data has been aligned, staff will resume reporting in July 2024.

*End of Line*

Contract security (CS) officers offload trains at the end-of-line (EOL) stations. This operation functions to deter patrons from riding our system without valid fare while allowing cleaning to promote a clean and safe environment. Offloading operations also simultaneously provide security support for Metro employees performing their duties. For the month of April, CS cleared 12,272 trains.

| Station               | March 2024     |                   | April 2024     |                   |
|-----------------------|----------------|-------------------|----------------|-------------------|
|                       | Trains Cleared | Patrons Offloaded | Trains Cleared | Patrons Offloaded |
| APU/Citrus            | 1,623          | 8,641             | 1,524          | 7,248             |
| Atlantic              | 1,251          | 3,085             | 1,234          | 2,837             |
| Downtown Long Beach   | 1,260          | 9,833             | 814            | 4,440             |
| Downtown Santa Monica | 1,588          | 4,794             | 1,056          | 3,023             |
| Expo/Crenshaw         | 471            | 93                | 670            | 51                |
| North/Hollywood       | 1,508          | 3,991             | 958            | 6,387             |
| Norwalk               | 788            | 2,213             | 830            | 3,265             |
| Redondo Beach         | 1,025          | 4,396             | 1,145          | 1,672             |
| Union Station         | 2,509          | 4,187             | 2,231          | 6,894             |
| Westchester/Veterans  | 978            | 2,940             | 1,143          | 3,870             |
| Wilshire/Western      | 366            | 2,830             | 667            | 3,147             |
| Grand Total           | 13,367         | 47,003            | 12,272         | 42,834            |

CS shares their observations during weekly comprehensive planned deployment meetings with Metro Homeless Outreach and law enforcement partners. CS observations are compared with feedback from Metro Blue Shirts and Transit Ambassadors to understand where unhoused riders require the most resources. In April, Metro Homeless Outreach efforts continue to target the following stations: Westlake/MacArthur Park, Willowbrook/Rosa Parks, Vermont/Santa Monica, and Lake. The table below reflects these efforts.

| Metro Homeless Outreach Efforts (Excluding End of Line)        | April Totals |
|--|--------------|
| Engagements  | 876          |
| Enrollments into Homeless Management Information System (HMIS) | 33           |
| Interim Placements   | 5            |
| Permanent Housing Placements                                   | 0            |

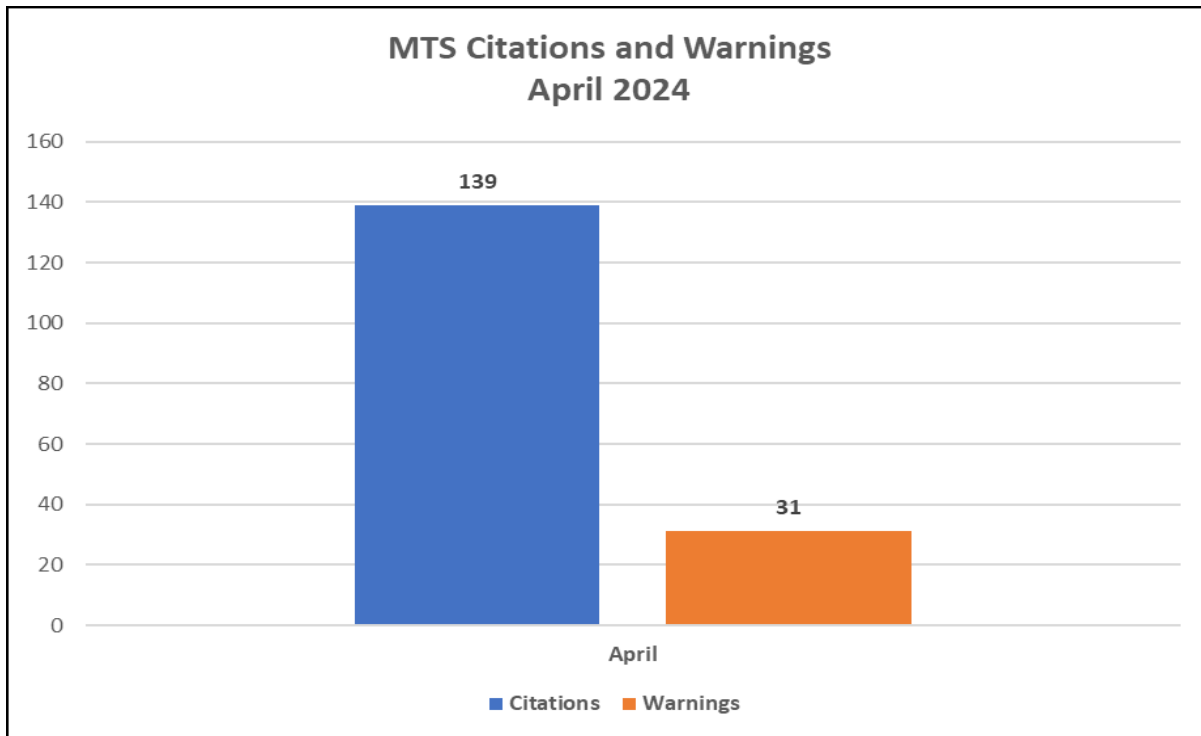
Metro Homeless Outreach has fixed posts at key EOL stations within the comprehensive planned deployment. Staff currently support six EOL stations (Union Station, Downtown Santa Monica, Downtown Long Beach, Atlantic, North Hollywood, and APU/Citrus). The efforts at EOL account for 1,621 (65%) of 2,497 total engagements during the month of April. The table below reflects the outreach efforts at EOL stations.

| Metro Homeless Outreach Efforts (End of Line)                  | April Totals |
|--|--------------|
| Engagements  | 1621         |
| Enrollments into Homeless Management Information System (HMIS) | 123          |
| Interim Placements   | 38           |
| Permanent Housing Placements                                   | 4            |

*Transit Security*

The primary role of Metro Transit Security (MTS) in the Comprehensive Planned Deployment is Code of Conduct enforcement. In April, MTS officers issued 131 citations and 39 written warnings for Code of Conduct violations. Of those, 153 (90%) were due to individuals failing to provide proof of fare. A breakdown of the remaining citations is shown in the table below. The numbers reflect MTS's continued efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct.

| Citations and Warnings - April 2024 |       |
|-------------------------------------|-------|
| Category                            | Count |
| Proof of Fare                       | 153   |
| Smoking/Vaping                      | 13    |
| Failure to Comply with Code         | 2     |
| Littering or Dumping                | 1     |
| Urinating/Defecating                | 1     |



| TRANSIT SECURITY FARE COMPLIANCE TEAMS - APRIL 2024 |                            |                              |                             |
|---|----------------------------|------------------------------|-----------------------------|
| DEPLOYMENT PERIOD                                   | LINES COVERED <sup>1</sup> | REMOVALS - FARE <sup>2</sup> | REMOVALS - CoC <sup>3</sup> |
| 04/01/24 - 04/05/24                                 | A, B, C, E                 | 276                          | 179                         |
| 04/08/24 - 04/12/24                                 | A, B, C, E                 | 237                          | 160                         |
| 04/15/24 - 04/19/24                                 | A, B, C, E                 | 341                          | 181                         |
| 04/22/24 - 04/26/24                                 | A, B, C, E                 | 264                          | 184                         |
| 04/29/24 - 05/03/24                                 | A, B, C, E                 | 258                          | 177                         |

<sup>1</sup> Refers to Focus Stations and End-of-Line Stations on indicated rail line.

<sup>2</sup> Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

| TRANSIT SECURITY TRAIN RIDING TEAMS - APRIL 2024 |               |                    |                              |                            |
|--|---------------|--------------------|------------------------------|----------------------------|
| DEPLOYMENT PERIOD                                | LINES COVERED | TRIPS <sup>1</sup> | REMOVALS - FARE <sup>2</sup> | REMOVAL - CoC <sup>3</sup> |
| 04/01/24 - 04/05/24                              | A, B, C, E    | 89                 | 91                           | 54                         |
| 04/08/24 - 04/12/24                              | A, B, C, E    | 80                 | 97                           | 59                         |
| 04/15/24 - 04/19/24                              | A, B, C, E    | 86                 | 82                           | 43                         |
| 04/22/24 - 04/26/24                              | A, B, C, E    | 80                 | 95                           | 63                         |
| 04/29/24 - 05/03/24                              | A, B, C, E    | 82                 | 94                           | 61                         |

<sup>1</sup> Combined number of trips taken by TRT on the referenced rail lines.

<sup>2</sup> Combined number of persons removed from the train for fare evasion (No proof of fare).

<sup>3</sup> Combined number of persons removed from the train for Code of Conduct violations.

### Operator Safety

In April, operator assaults increased by two assaults when compared to March 2024 (12 vs. 10). Brandishing a knife, using hands (punch, slap), and using a knife were the top three methods of assault. Of the 12 assaults, eight reported a bus barrier in use, two occurred outside the bus, and the remaining two did not provide details of bus barrier use. Of the reported assaults, four victims required medical transport. All 12 assaults occurred on various bus lines, and the occurrences of operator assaults are scattered throughout Metro’s service area. Six of the assaults occurred between 12 noon and 5:59 p.m., three assaults occurred between 6:00 p.m. and 11:59 p.m., two assaults occurred between 6:00 a.m. and 11:59 a.m., and one assault occurred between 12:00 a.m. and 5:59 a.m.

Figures A and B provide context on how operator assaults this month compare to prior months and to prior years, respectively. Figure C shows the methods of assault that were used in April.



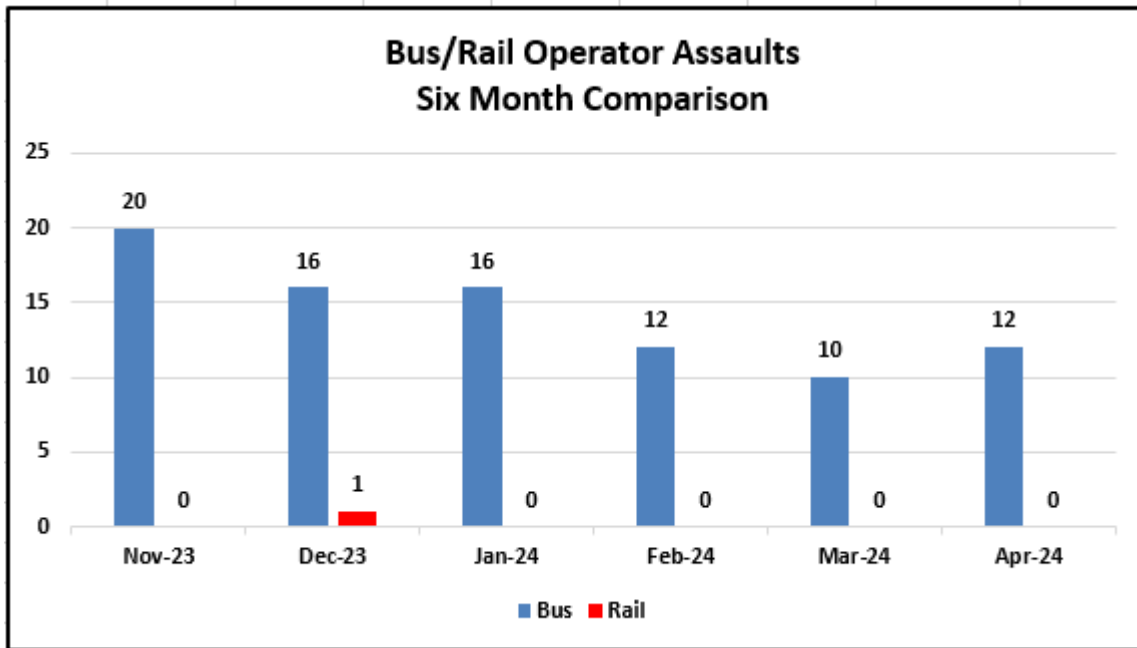


Figure A: Bus/Rail Operator Assaults

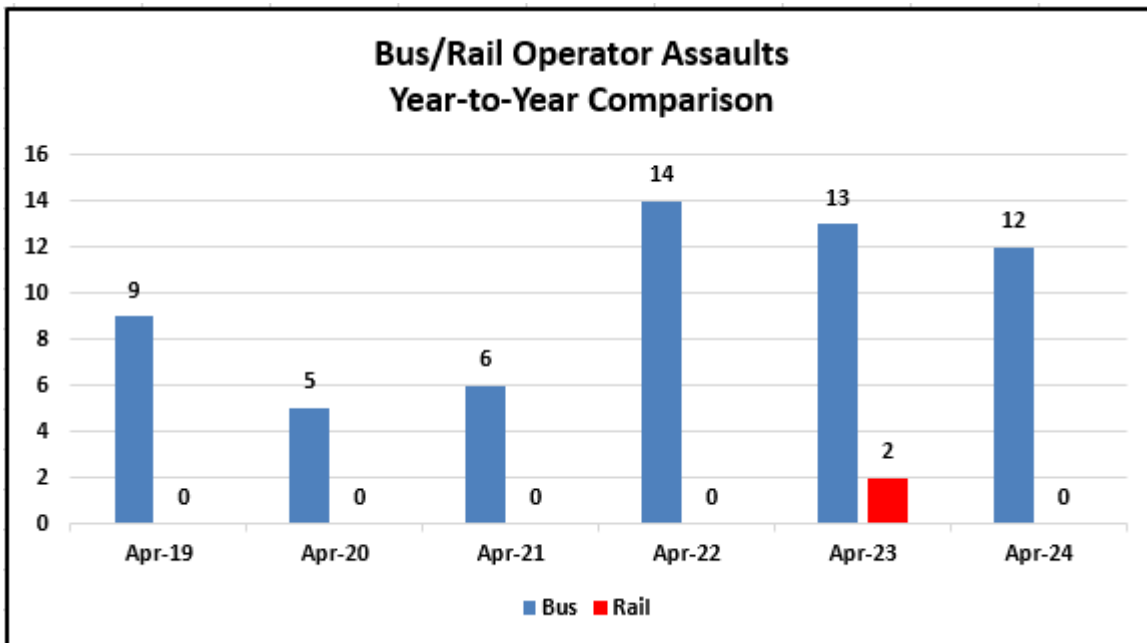


Figure B: Bus/Rail Operator Assaults Year-to-Year Comparison

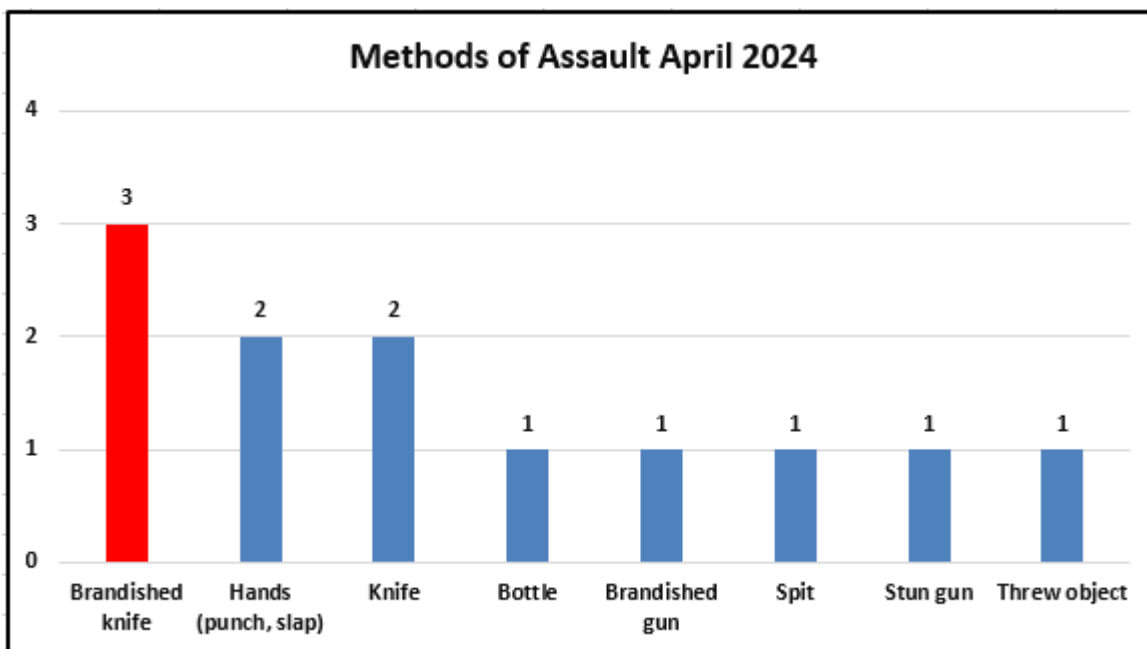


Figure C: Methods of Assault

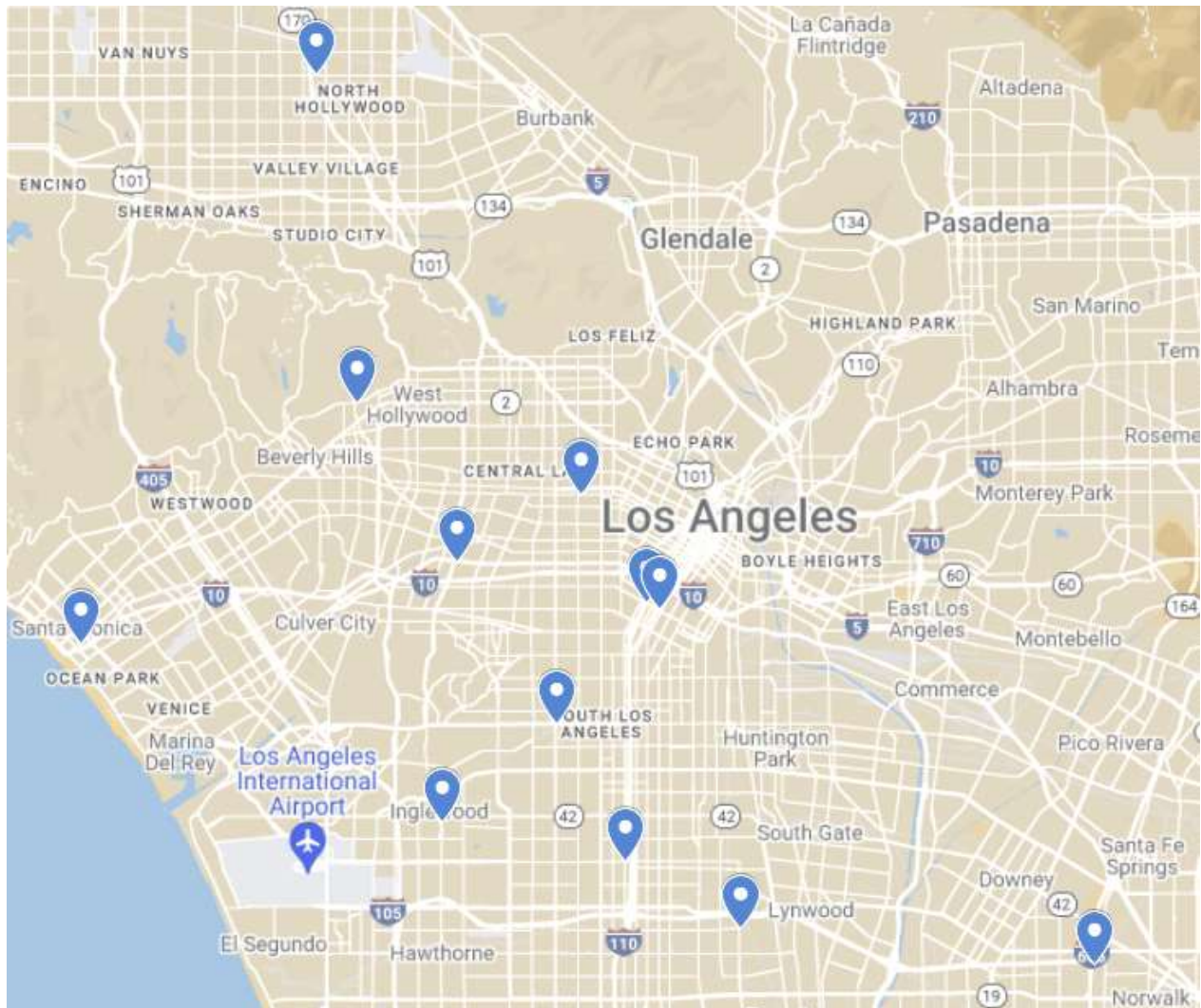


Figure D: Geographic Locations of April Operator Assaults

### *Bus Safety Teams*

Transit Security Bus Safety Teams rotate across the top 10 bus lines with reported incidents of operator assaults and lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro’s Code of Conduct. In April, an end-of-line operation was conducted during Owl Service at the North Hollywood G Line Station to address bus operator concerns about non-destination travelers refusing to alight buses at the end of the line. This Bus Safety Team operation resulted in 144 removals for non-compliance between April 1 and April 12. Staff received positive feedback from bus operators and Division 8 management on this operation. As such, a similar operation will take place in May in Santa Monica.

| TRANSIT SECURITY BUS SAFETY TEAMS – APRIL 2024 |                          |                    |                       |                              |
|--|--------------------------|--------------------|-----------------------|------------------------------|
| DEPLOYMENT PERIOD                              | LINES COVERED            | TRIPS <sup>1</sup> | REMOVALS <sup>2</sup> | VERBAL WARNINGS <sup>3</sup> |
| 04/01/24 – 04/05/24                            | 111, 207, J Line, G Line | 96                 | 152                   | 33                           |
| 04/08/24 – 04/12/24                            | 111, 207, J Line, G Line | 94                 | 115                   | 56                           |
| 04/15/24 – 04/19/24                            | 111, 207, J Line         | 81                 | 126                   | 49                           |
| 04/22/24 – 04/26/24                            | 53, 207, J Line          | 86                 | 125                   | 51                           |
| 04/29/24 – 05/03/24                            | 111, 207, J Line         | 90                 | 154                   | 55                           |

<sup>1</sup> Combined number of trips taken by Bus Safety Teams on the referenced bus lines.

<sup>2</sup> Combined number of persons removed at the bus door for fare evasion.

<sup>3</sup> Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Two remaining Transit Security Bus Safety Teams are tentatively scheduled to be deployed by late Summer 2024. The MTS teams are augmented with law enforcement support. Law enforcement Bus Teams conduct bus boardings, which is when an officer momentarily boards a bus during its stop, asks the operator if everything is okay, and ensures there are no safety issues on board. In April, there were 9,571 and 10,321 bus boardings by LAPD officers and LASD deputies, respectively.

In addition to Code of Conduct enforcement, TSOs provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist patrons in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Safety Teams can address. Additionally, when possible, TSOs provide operators with verbal tips related to safety and de-escalation tactics to ensure they can respond appropriately to incidents that may threaten their safety.

Staff will continue to review crime statistics and physical assault data to identify potential trends and patterns that will inform deployment strategies to reduce crime on the bus system and help decrease and prevent bus operator assaults. In addition, staff engage with bus operators from all 10 bus divisions at monthly RAP sessions to obtain feedback on lines and geographical areas where bus operators have safety concerns.

## ACTIVITIES

### Public Safety Surge Update

The Metro system has experienced acts of significant violence on the system in recent months. While Metro and its security partners have taken many steps to improve safety, the Board agreed more must be done to protect riders and employees. As a result, the Board approved Motion 31 by Directors Bass, Barger, Hahn, Solis, Najarian, and Yaroslavsky (Attachment A) at its May 2024 Meeting, directing staff to increase the daily planned deployment of public safety personnel to be physically present on buses and trains, establish a unified command led by SSLE, ensure working cellular service throughout the rail system, and bolster education of the Transit Watch app. The

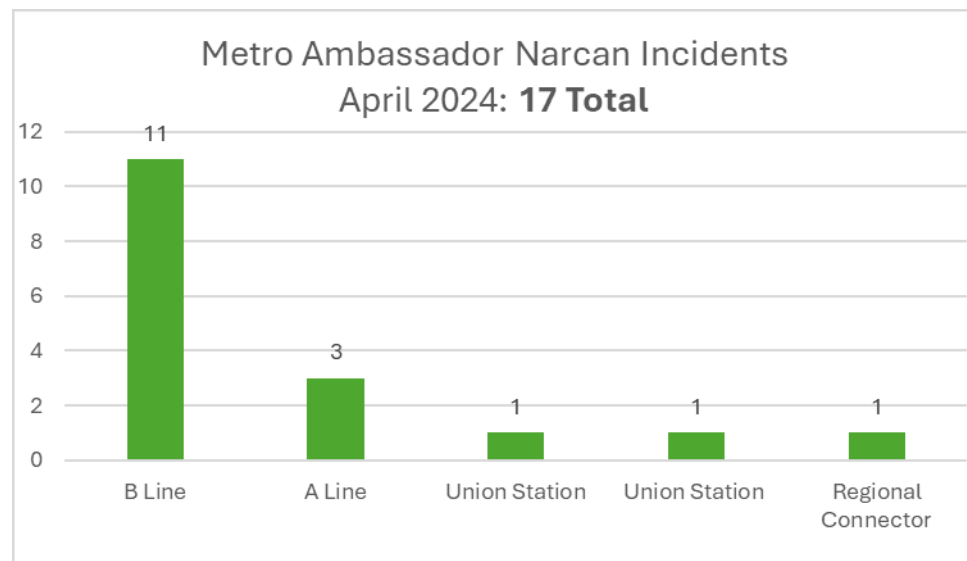
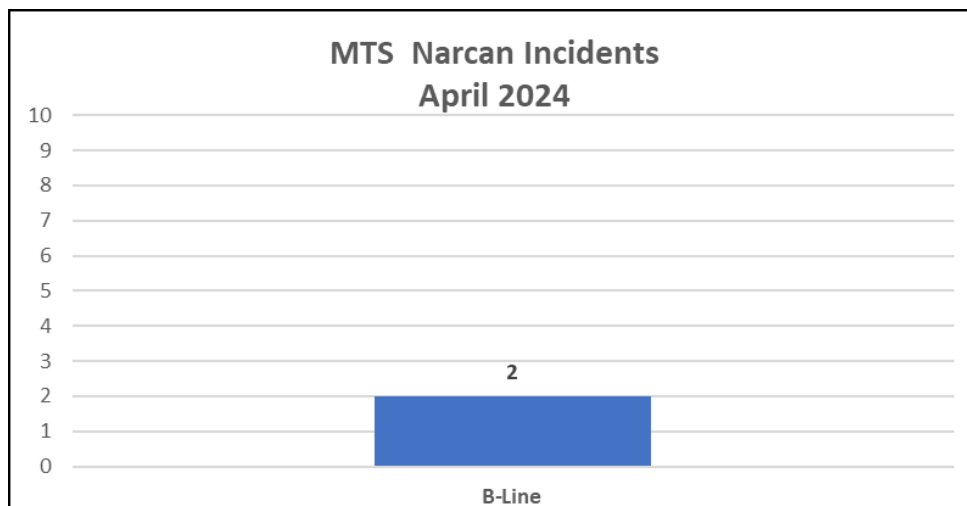
following is a snapshot of activities for the first two weeks of the Public Safety Surge (May 20-May 28).

| Deployment Resource                              | 5/20 -5/23  | 5/24-5/28   | Total 5/20-5/28  |
|--|---|---|--|
| LAPD – B/D and E Lines within their jurisdiction | 21 Reported Crimes: <ul style="list-style-type: none"> <li>• 20 Trespassing</li> <li>• 1 Battery</li> </ul> 55 Arrests: <ul style="list-style-type: none"> <li>• 47 Trespassing-related</li> <li>• 8 Related to Warrants</li> </ul> | 51 Reported Crimes: <ul style="list-style-type: none"> <li>• 48 Trespassing</li> <li>• 2 Narcotics</li> <li>• 1 Robbery</li> </ul> 97 Arrests: <ul style="list-style-type: none"> <li>• 74 Trespassing-related</li> <li>• 16 Related to Warrants</li> <li>• 2 Weapons</li> <li>• 1 Robbery</li> </ul> | 72 Reported Crimes: <ul style="list-style-type: none"> <li>• 68 Trespassing</li> <li>• 2 Narcotics</li> <li>• 1 Battery</li> <li>• 1 Robbery</li> </ul> 152 Surge-related Arrests: <ul style="list-style-type: none"> <li>• 121 Trespassing-related</li> <li>• 24 Related to Warrants</li> <li>• 2 Weapons</li> <li>• 1 Robbery</li> </ul> |
| LASD – A & C Lines                               | 0 Reported Crimes<br>4 Arrests: <ul style="list-style-type: none"> <li>• 2 Narcotics</li> <li>• 1 Open Container/Drinking in Public</li> <li>• 1 Weapons-related</li> </ul>   | 0 Reported Crimes<br>0 Arrests  | 0 Reported Crimes<br>4 Arrests: <ul style="list-style-type: none"> <li>• 2 Narcotics</li> <li>• 1 Open Container/Drinking in Public</li> <li>• 1 Weapons-related</li> </ul>  |
| LBPD – A Line Stations within their jurisdiction | 0 Reported Crimes<br>0 Arrests  | 0 Reported Crimes<br>0 Arrests  | 1 Reported Crime: <ul style="list-style-type: none"> <li>• 1 Rape (investigation leads to a possible unsubstantiated claim)</li> </ul> 0 Arrests   |
| Allied Universal                                 | 10 Reported Crimes: <ul style="list-style-type: none"> <li>• 6 Vandalism</li> <li>• 4 Narcotics</li> </ul>  | 15 Reported Crimes: <ul style="list-style-type: none"> <li>• 9 Vandalism</li> <li>• 5 Trespassing</li> <li>• 1 Weapons</li> </ul>   | 25 Reported Crimes: <ul style="list-style-type: none"> <li>• 15 Vandalism</li> <li>• 5 Trespassing</li> <li>• 4 Narcotics</li> <li>• 1 Weapons</li> </ul>  |
| Inter-Con  | 0 Reported Crimes<br>0 Arrests  | 0 Reported Crimes<br>0 Arrests  | 0 Reported Crimes<br>0 Arrests   |

Staff will continue to provide updates on the surge and its activities in future months.

### Narcan Deployment

MTS, LASD, and Metro Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose. LAPD and LBPD are not required to carry Narcan, per their agency’s policies. In April, MTS saved two lives, while Metro Ambassadors saved 17 lives through the timely administration of Narcan, a 54% increase from last month. LASD reported one Narcan incident on April 7.



In total, 20 Narcan incidents were reported in April, a 54% increase from the 13 reported incidents in March. The continued observed decline on the B Line can be attributed to the 24/7 coverage of contract security and their efforts to keep the ancillary (non-public) areas clear in addition to actively addressing issues, such as trespassing on the tracks and right of way and assisting the offloading of non-destination travelers at end-of-line stations. Additionally, the use of upgraded intrusion detection

at certain station ancillary areas provides for proactive alerting, which allows streamlined communication between the Rail Operations Center and the Security Operations Center and a direct dispatch of contract security officers to trespassing in ancillary areas that are known for being briefly occupied for drug use.

### **Public Facing Dashboard Update**

Marketing staff continues to update the Safety landing page on Metro.net (metro.net/safety) that provides public awareness of Metro's public safety mission, offers 'spotlights' of what is happening on the system, and describes how we are keeping riders safe and what they can do to be safe. In May, SSLE met with ITS and individuals from Marketing to ensure that the development of the SSLE dashboard is aligned with feedback received from Customer Experience and that the dashboard complements the overall messaging strategy for system safety. Collaborating with Marketing brings insights into user experience and design and ensures that the dashboard's content and design align with Customer Experience's guidelines and the overall messaging strategy. Furthermore, by working closely with ITS and Marketing, the team can gather feedback early and make necessary adjustments throughout the development process. Currently under review are the detailed dashboard pages, the integration of the dashboard into metro.net/safety, and the loading of SSLE's data. Staff will ensure the public's viewing and knowledge experience of the dashboard aligns with Metro's branding and best practices as they continue to receive input from Marketing and Customer Experience partners and iterative on deeper integration of the data into the landing page and overall messaging strategy.

### **Emergency Management Update**

On April 3, Metro's Emergency Management Department's Interim Senior Director, Moniek Pointer, was a featured speaker at the California Emergency Services Association's (CESA) Spring Program. The presentation focused on the activities conducted by Metro for preparedness activities, how the agency has planned for and responded to large-scale special events, and how to best coordinate with transit agencies for mutual aid coordination and support for emergency response and recovery.

#### *Emergency Training and Exercises*

In April, Emergency Management coordinated Metro's participation in the LAFD CNG First Responder Seminar. The event took place on April 10 and 11 and was coordinated in response to the nine LAFD Firefighters who were injured in February when responding to a non-Metro CNG vehicle fire. Corporate Safety and Bus Maintenance provided educational material for emergency response to Metro CNG vehicles, participated in a question-and-answer panel discussion, and displayed a vehicle with an instructor to answer any specific questions on Metro's CNG fueling system. The event hosted over 500 firefighters from around the country each day of the seminar.

On April 25, EMD conducted the fourth of 11 planned exercises for this calendar year. The full-scale exercise was conducted at the C Line Norwalk Station using an Active Shooter with Hostages scenario. The objectives were to increase engagement with local first responders, improve response time and awareness of response procedures, and enhance coordination and communication with our

first responder and jurisdictional partners. Participants included the Los Angeles Sheriff's Department, the City of Norwalk's Emergency Management Department, the City of Norwalk Public Safety Department, the City of Norwalk Community Emergency Response Team Volunteers, the Metro Maintenance of Way, Rail Operations, Rail Operations Control Center, C Line Management, and the Emergency Management Department.



## CUSTOMER COMMENTS

In April, there was a 19.8% increase in engagements related to Safety and Security on social media accounts compared to March, representing the highest volume in seven months. April also saw 11.4% more posts and comments than the second-highest month, February 2024. The spike in engagement followed the tragic fatal incident at the Universal City/Studio City Station on April 23, which attracted media coverage and increased online discussions about safety on the Metro system. SSLE will continue to ensure visible security presence through comprehensive security resources.

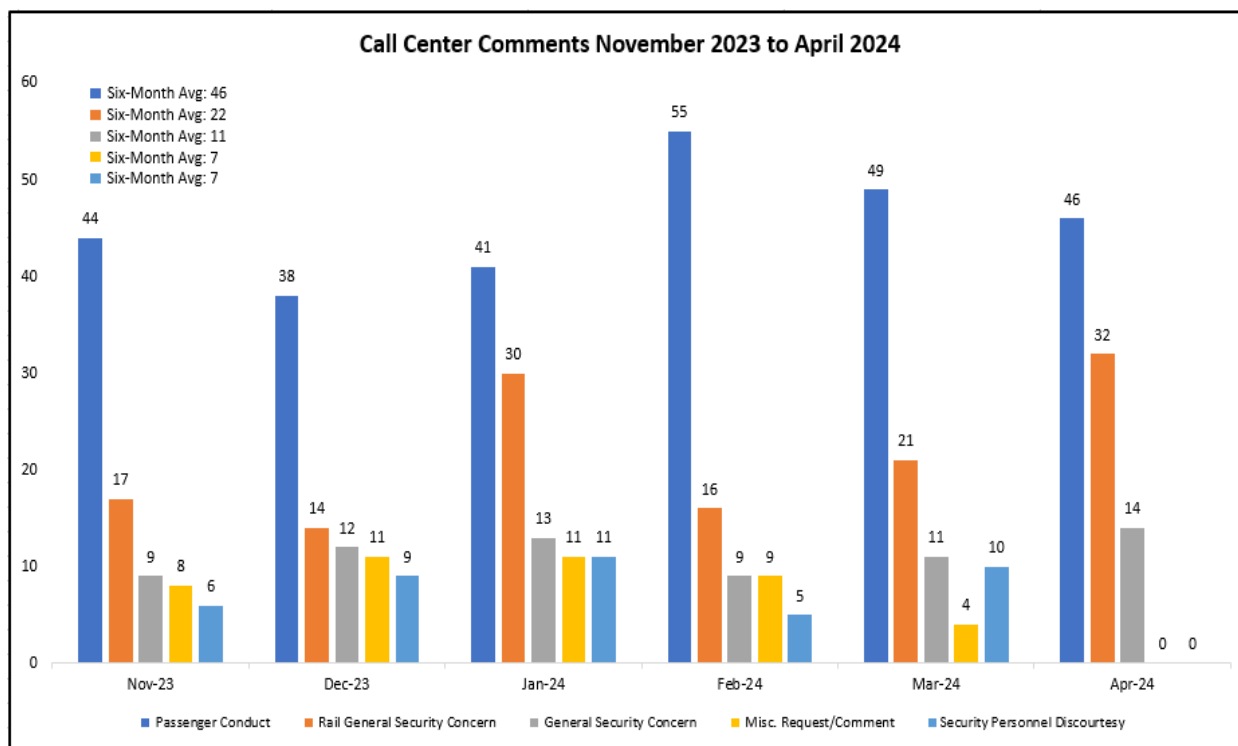
The Safety Personnel subtopic continues to generate the highest volume of engagement overall, as the issue of Safety and Security has averaged an overall negative sentiment. Reddit's volume of posts and comments increased by nearly 50%, and sentiment was more negative overall. When discussing safety and security at specific Metro stations, Union Station is frequently mentioned. Users also expressed security concerns at Harbor Freeway Station, primarily concerning graffiti and cleanliness. In addition, passenger conduct was expressed as an issue at the Avalon Station and 7<sup>th</sup> Street/Metro Center Station.

## Call Center Comments



From March to April, customer comments related to *Passenger Conduct* decreased by 6.1% from 49 to 46. Examples of some of the most common comments received are riders complaining about individuals smoking on the train, drinking alcoholic beverages, and playing loud music.

Customer comments related to *Rail General Security Concern* and *General Security Concern* increased by 52.4% (21 to 32) and 27.3% (11 to 14), respectively. Examples of these types of incidents range from harassment to assault. SSLE will continue highlighting top themes from comments submitted to the Call Center and collaborate with its public safety partners to address them as part of the Comprehensive Planned Deployment.



Staff reviews all safety and security-related customer comments for trends and patterns to inform possible shifts of uniformed personnel deployments to where ongoing Code of Conduct and crime issues are identified. Moreover, any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.

### Transit Watch (TW) App

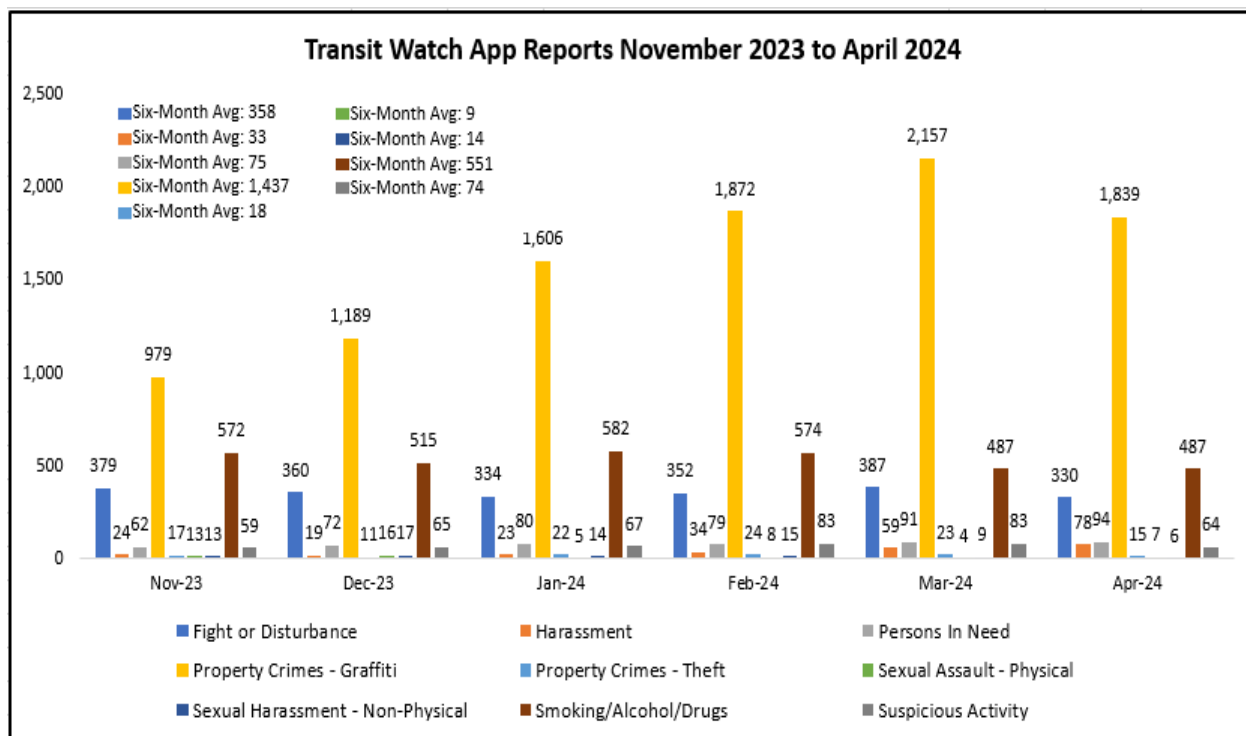
Transit Watch App reports related to safety and criminal activity for April totaled 2,920, a decrease of 11.5% compared to March. The Security Operations Center’s Security Control Specialists’ (SCS) response time for receiving the report to initial contact with the reporting party decreased by 20.7% from March to April (0.46 minutes). By comparison, in FY23, the average response time was 4.9 minutes, exceeding the fiscal year’s target of 4 minutes. For FY24, SSLE established a target response time of 2 minutes to ensure a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system. The reported

number for April exceeds the target goal and demonstrates Metro’s commitment to providing excellent customer service and timely security resources to keep patrons and employees safe.

*Types of Reported Incidents*

Of the incident types reported through the Transit Watch application, harassment reports increased from March to April. Smoking/alcohol/drugs remained constant. Property crimes-graffiti decreased from March to April; however, this category made up the majority of the incidents, at 63%.

Graffiti incidents reported in April were 1,839 vs. 2,157 in March (a 14.7% decrease). Of the 1,839 graffiti incidents captured, Ambassadors reported 74.7% (1,373) of these occurrences, a 4.7% decrease compared to 1,441 reported in March. The number of harassment reports submitted in April was 78 vs. 59 in March (a 32.2% increase), while the number of smoking/alcohol/drugs reports submitted in April was 487, the same number reported in March.



Transit Watch reports highlighted increased property crime and cleanliness issues along the A, B, C, and E lines. These observations resulted in increased patrols at stations with the highest observations.

SSLE also utilized the weekly meetings between members of the Comprehensive Planned Deployment to discuss observed increases in security incidents, which included theft. SSLE will continue to explore best practices such as messaging/awareness campaigns, education, and video analytics to address graffiti, theft, and harassment systemwide. Additionally, SSLE will look to identify locations (stations, trains, and buses) and the time of day of harassment reports to determine if any

patterns exist and work with multi-layer resources to develop a strategy for visibility to prevent and minimize these types of incidents.

### *Stations with the Most Reported Incidents*

For graffiti incidents, the top three locations in April were Willowbrook/Rosa Parks Station (77), Hawthorne/Lennox Station (64), and Pico Station (47). The top three locations reporting harassment incidents were Little Tokyo/Arts District Station (8), 7<sup>th</sup> Street/Metro Center Station (5), and Union Station (4). The top three locations reporting smoking/alcohol/drug incidents were 7<sup>th</sup> Street/Metro Center Station (21), North Hollywood Station (15), and Union Station (15).

## **METRO AMBASSADOR PROGRAM UPDATE**

A Metro Ambassador's role is to provide support to riders, connecting riders to resources, and reporting safety incidents or maintenance needs, thereby helping to improve the perception of safety. Metro Ambassadors were deployed on all rail lines, G Line, J Line, and bus lines 210, 40, and 720.

**Public Safety Advisory Committee (PSAC) Ambassador Ride Along:** On April 24, Metro Ambassador Program Senior Director Karen Parks participated in the PSAC Metro Ambassador Ride Along. PSAC members had the opportunity to observe firsthand the work performed by Metro Ambassadors on the system and ask questions.

### **April 2024 Special Deployments**

Ambassadors were sent to special deployments to help with crowd control and wayfinding, assist customers who need special assistance and to keep a watchful eye to report or de-escalate any safety related incidents.

- G Line Detours
- Dodger Games
- Vaisakhi Celebration Parade
- Bus Lines 106 & 605
- Anime Show at the Convention Center
- Long Beach Grand Prix
- B Line Bus Bridge Deployment

### **By the numbers**

For the month of April 2024, Metro Ambassadors conducted 69,950 customer engagements and reported the following:

- 1,964 Cleanliness Issues (8.8% decrease from last month)
- 1,369 Graffiti Incidents (4.4% decrease from last month)

- 359 Elevator and Escalator Problems (1.4% increase from last month)
- 290 Safety Issues (0.3% decrease from last month)

### Ambassadors in Action

- **April 6, 2024, Wilshire/Western Bus Stop, 4:40 PM:** Metro Ambassadors noticed a shattered glass display and observed an individual at the bus stop wielding a golf club, shouting at passersby, and indecently exposing herself. Ambassadors promptly contacted BOC, who notified LAPD and Supervision. Police officers arrived and apprehended the individual.
- **April 7, 2024, Union Station, 9:52 AM:** A person who appeared to be unhoused approached the Metro Ambassadors seeking medical assistance, indicating that moving was painful. The Ambassadors promptly called 911, and paramedics arrived to transport the individual to a medical facility.
- **April 10, 2024, Westlake/MacArthur Park Station, 6:21 PM:** A customer alerted ambassadors to a person overdosing on the platform. Upon reaching this individual, the Metro Ambassadors administered 5 Narcan doses and contacted ROC and 911. The individual regained consciousness, and Ambassadors assisted him in sitting down until paramedics arrived. The customer declined transportation to a medical facility and boarded the B Line train.
- **April 21, 2024, Little Tokyo/Arts District Station, 8:10 AM:** A group of individuals were loitering on the stairs, blocking the customers' ability to pass through. It also appeared as though they were participating in drug use. Security and LAPD were notified and had the individuals leave the station.

### Positive Customer Feedback - Metro Ambassadors

A report was received by the Metro call center regarding an incident on April 12, 2024. The customer wrote, "I want to praise the Metro Ambassadors. I see them everywhere I go helping riders out. Just having them around has made me feel safer. Today in particular I saw something really kind and wonderful. Someone had fallen asleep near the elevator. They walked over to him and bent down and asked if he was ok. He gave them a thumbs up and they gave him a thumbs up and then continued along the platform."

Report received via CCATS, for incident on April 8, 2024. The customer wrote, "Kudos to the Metro Ambassador who was there to assist with loading my tap card. He was very helpful and informed me of the Ambassador program. I feel safer knowing that this program is in place".

### EQUITY PLATFORM

Metro continues to take a cross-disciplinary approach to improve ridership, customer experience, and, most importantly, the safety of Metro's system. The collaboration between SSLE and its partners in the comprehensive public safety model remains strong as they work strategically together to

support vulnerable and unhoused riders, respond to customer concerns, and improve cleanliness and security on the system. Each public safety resource is deployed on the system after carefully considering customer comments and crime data and observations shared by law enforcement partners, contract security, multi-disciplinary outreach teams, and Metro Ambassadors to ensure every resource is used efficiently. To address upticks in incidents, such as harassment, SSLE increased overall visible presence on the system.

Operator safety continues to be a top priority, as seen with another operation of Bus Safety Teams on the G Line, in response to concerns about non-destination travelers not alighting during Owl Service. Bus operators have repeatedly expressed that they need more security presence during Owl Service, so this recent operation shows that their voices are being heard and action is being taken to address their concerns. Through these safety operations and the comprehensive deployment, Metro aims to create a safer environment for employees to perform their duties and riders to enjoy their trip experience.

### **NEXT STEPS**

SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

### **ATTACHMENTS**

- Attachment A - Board Motion 31
- Attachment B - Arrests by Race & Ethnicity April 2024
- Attachment C - Total Crime Summary April 2024
- Attachment D - Systemwide Law Enforcement Overview April 2024
- Attachment E - MTA Supporting Data April 2024
- Attachment F - Bus & Rail Operator Assaults April 2024
- Attachment G - Sexual Harassment Crimes April 2024

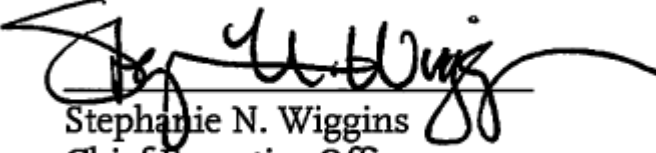
Prepared by: Robert Gummer, Interim Deputy Chief, System Security & Law Enforcement Officer, (213) 922-4513

Vanessa Smith, Executive Officer, Customer Experience, (213) 922-7009

Imelda Hernandez, Senior Manager, Transportation Planning, (213) 922-4848

Reviewed by: Kenneth Hernandez, Interim Chief Safety Officer, Chief Safety Office, (213) 922-2990

Jennifer Vides, Chief Customer Experience Officer, Customer Experience Office, (213) 940-4060



Stephanie N. Wiggins  
Chief Executive Officer



# Metro

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

## Board Report

**File #:** 2024-0365, **File Type:** Motion / Motion Response

**Agenda Number:** 31.

### REGULAR BOARD MEETING MAY 23, 2024

#### Motion by:

**DIRECTORS BASS, BARGER, HAHN, SOLIS, NAJARIAN, AND YAROSLAVSKY**

#### Metro Public Safety Surge Motion

Recently, our system has endured an uptick in violence and crime. Law enforcement agencies are reporting a rise in crime, resulting in increased arrests and citations for trespassing, narcotics, and weapons possession. As Metro ridership continues to increase to pre-pandemic levels, reaching more than 950,000 weekday riders in March 2024, the increase in crime threatens to derail our goal of exceeding 1.2 million weekday riders if we cannot ensure the safety of those who want and need to use the bus and rail system. As a Board, we propose urgent, decisive action to keep our riders, employees, and community members safe.

The Metro Board of Directors took swift action last month to approve the manufacture and installation of reinforced physical barriers to better protect bus operators from this senseless violence. Metro's entire bus fleet is anticipated to be fitted with new barriers by the end of the year. However, this is not enough. There has been a surge in violent crimes across the Metro bus and rail system over the past 3 months, resulting in death, injuries, and increased safety concerns for Metro's riders and frontline employees.

Additionally, Wi-Fi and cell phone service are not reliably available throughout Metro's rail system, hampering our riders' ability to communicate with public safety personnel. Metro's Transit Watch Mobile App, for instance, allows riders to directly contact emergency and law enforcement personnel by text or phone, but requires Wi-Fi or cellular service. We must ensure Wi-Fi and cell phone service are available systemwide so that riders can quickly and easily contact public safety personnel when needed.

While Metro and its security partners have taken many steps to improve safety, we must do more to ensure the safety of our riders and employees across the system.

**SUBJECT: METRO PUBLIC SAFETY SURGE MOTION**

#### **RECOMMENDATION**

APPROVE Motion by Bass, Barger, Hahn, Solis, Najarian, and Yaroslavsky that the Board direct the

Chief Executive Officer to:

- A. Increase the daily planned deployment of public safety personnel, adjusting deployment to focus on the rail cars, buses, and stations with the highest incidents of crime and public safety issues so that riders and frontline employees feel safe.
- B. Direct public safety personnel, including Los Angeles Police Department, Los Angeles Sheriff's Department, Long Beach Police Department, and Metro Transit Security officers to be physically present on buses and trains.
- C. Direct public safety personnel to proactively walk through rail cars and ride buses. Public safety personnel must also schedule overlapping or staggered shift times to ensure continuity and avoid gaps in coverage.
- D. Establish a unified command led by Metro's Systems Security & Law Enforcement Department, with representation from all public safety resources.
- E. Ensure that cellular service is enabled and working at all underground metro rail stations, on the platforms, and during transit throughout the rail system, and bolster education and awareness of Metro's Transit Watch Mobile App so riders can directly access an emergency response.





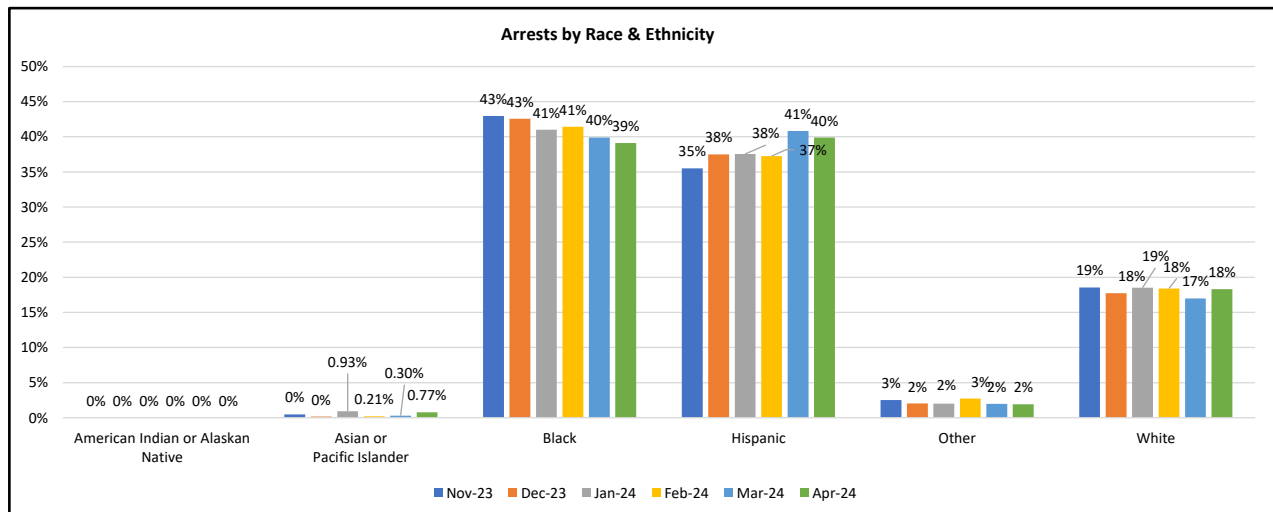
# SYSTEM SECURITY & LAW ENFORCEMENT

Attachment B

| Arrests<br>April 2024       | American Indian<br>or Alaskan Native |      | Asian or<br>Pacific Islander |      | Black         |      | Hispanic      |      | Other        |      | White         |      | Total          |
|-----------------------------|--------------------------------------|------|------------------------------|------|---------------|------|---------------|------|--------------|------|---------------|------|----------------|
|                             | Female                               | Male | Female                       | Male | Female        | Male | Female        | Male | Female       | Male | Female        | Male |                |
| <b>Systemwide - Arrests</b> | 0                                    | 0    | 2                            | 2    | 37            | 166  | 25            | 182  | 2            | 8    | 19            | 76   | 519            |
| <b>Total</b>                | <b>0</b>                             |      | <b>4</b>                     |      | <b>203</b>    |      | <b>207</b>    |      | <b>10</b>    |      | <b>95</b>     |      | <b>519</b>     |
| <b>% Share</b>              | <b>0.00%</b>                         |      | <b>0.77%</b>                 |      | <b>39.11%</b> |      | <b>39.88%</b> |      | <b>1.93%</b> |      | <b>18.30%</b> |      | <b>100.00%</b> |

| Arrests<br>April 2024                            | American Indian<br>or Alaskan Native |      | Asian or<br>Pacific Islander |      | Black         |      | Hispanic      |      | Other        |      | White         |      | Total          |
|--|--------------------------------------|------|------------------------------|------|---------------|------|---------------|------|--------------|------|---------------|------|----------------|
|  | Female                               | Male | Female                       | Male | Female        | Male | Female        | Male | Female       | Male | Female        | Male |                |
| <b>Bus Systemwide (includes G &amp; J Lines)</b> | 0                                    | 0    | 2                            | 1    | 14            | 29   | 8             | 38   | 1            | 1    | 6             | 12   | 112            |
| <b>Rail Systemwide</b>                           | 0                                    | 0    | 0                            | 1    | 23            | 136  | 17            | 142  | 1            | 7    | 13            | 63   | 403            |
| <b>Union Station and 7th &amp; Metro Station</b> | 0                                    | 0    | 0                            | 0    | 0             | 1    | 0             | 2    | 0            | 0    | 0             | 1    | 4              |
| <b>Total</b>                                     | <b>0</b>                             |      | <b>4</b>                     |      | <b>203</b>    |      | <b>207</b>    |      | <b>10</b>    |      | <b>95</b>     |      | <b>519</b>     |
| <b>% Share</b>                                   | <b>0.00%</b>                         |      | <b>0.77%</b>                 |      | <b>39.11%</b> |      | <b>39.88%</b> |      | <b>1.93%</b> |      | <b>18.30%</b> |      | <b>100.00%</b> |

| Arrests (by Line, Bus, Union Station, and 7th & Metro Station)<br>April 2024 | American Indian<br>or Alaskan Native |      | Asian or<br>Pacific Islander |      | Black         |      | Hispanic      |      | Other        |      | White         |      | Total          |
|--|--------------------------------------|------|------------------------------|------|---------------|------|---------------|------|--------------|------|---------------|------|----------------|
|  | Female                               | Male | Female                       | Male | Female        | Male | Female        | Male | Female       | Male | Female        | Male |                |
| <b>A Line (Blue)</b>   | 0                                    | 0    | 0                            | 1    | 7             | 24   | 5             | 40   | 0            | 1    | 2             | 15   | 95             |
| <b>B Line (Red)</b>  | 0                                    | 0    | 0                            | 0    | 12            | 86   | 9             | 75   | 1            | 6    | 10            | 40   | 239            |
| <b>C Line (Green)</b>  | 0                                    | 0    | 0                            | 0    | 2             | 15   | 2             | 18   | 0            | 0    | 1             | 5    | 43             |
| <b>D Line (Purple)</b>   | 0                                    | 0    | 0                            | 0    | 0             | 2    | 0             | 0    | 0            | 0    | 0             | 1    | 3              |
| <b>E Line (Expo)</b>   | 0                                    | 0    | 0                            | 0    | 2             | 7    | 1             | 8    | 0            | 0    | 0             | 2    | 20             |
| <b>Bus - G Line (Orange)</b>   | 0                                    | 0    | 0                            | 1    | 0             | 7    | 0             | 4    | 0            | 1    | 1             | 4    | 18             |
| <b>Bus - J Line (Silver)</b>   | 0                                    | 0    | 0                            | 0    | 0             | 0    | 0             | 0    | 0            | 0    | 0             | 0    | 0              |
| <b>K Line</b>  | 0                                    | 0    | 0                            | 0    | 0             | 2    | 0             | 1    | 0            | 0    | 0             | 0    | 3              |
| <b>Union Station</b>   | 0                                    | 0    | 0                            | 0    | 0             | 1    | 0             | 2    | 0            | 0    | 0             | 1    | 4              |
| <b>7th &amp; Metro Station</b>   | 0                                    | 0    | 0                            | 0    | 0             | 0    | 0             | 0    | 0            | 0    | 0             | 0    | 0              |
| <b>Bus Systemwide (excludes G &amp; J Lines)</b>                             | 0                                    | 0    | 2                            | 0    | 14            | 22   | 8             | 34   | 1            | 0    | 5             | 8    | 94             |
| <b>Total</b>   | <b>0</b>                             |      | <b>4</b>                     |      | <b>203</b>    |      | <b>207</b>    |      | <b>10</b>    |      | <b>95</b>     |      | <b>519</b>     |
| <b>% Share</b>   | <b>0.00%</b>                         |      | <b>0.77%</b>                 |      | <b>39.11%</b> |      | <b>39.88%</b> |      | <b>1.93%</b> |      | <b>18.30%</b> |      | <b>100.00%</b> |





# SYSTEM SECURITY & LAW ENFORCEMENT

Attachment C

## Total Crime Summary - April 2024

### Total Crimes 5-Year Trend - Systemwide

| January-April                  | 2020       | 2021       | 2022         | 2023         | 2024         |
|--------------------------------|------------|------------|--------------|--------------|--------------|
| <b>Crimes Against Persons</b>  |            |            |              |              |              |
| Agg Assault                    | 69         | 92         | 153          | 170          | 125          |
| Agg Assault on Op              | 2          | 6          | 11           | 8            | 13           |
| Battery                        | 257        | 229        | 319          | 348          | 306          |
| Battery on Operator            | 21         | 19         | 46           | 46           | 37           |
| Homicide                       | 0          | 1          | 1            | 2            | 2            |
| Rape                           | 5          | 4          | 5            | 7            | 6            |
| Robbery                        | 74         | 64         | 110          | 136          | 87           |
| Sex Offenses                   | 32         | 34         | 31           | 46           | 35           |
| <b>Subtotal</b>                | <b>460</b> | <b>449</b> | <b>676</b>   | <b>763</b>   | <b>611</b>   |
| <b>Crimes Against Property</b> |            |            |              |              |              |
| Arson                          | 2          | 3          | 3            | 0            | 1            |
| Bike Theft                     | 21         | 10         | 18           | 9            | 3            |
| Burglary                       | 2          | 3          | 7            | 9            | 4            |
| Larceny                        | 181        | 100        | 196          | 156          | 161          |
| Motor Vehicle Theft            | 6          | 4          | 8            | 16           | 10           |
| Vandalism                      | 58         | 91         | 124          | 61           | 35           |
| <b>Subtotal</b>                | <b>270</b> | <b>211</b> | <b>356</b>   | <b>251</b>   | <b>214</b>   |
| <b>Crimes Against Society</b>  |            |            |              |              |              |
| Narcotics                      | 22         | 64         | 29           | 205          | 276          |
| Trespassing                    | 43         | 28         | 37           | 494          | 1,010        |
| Weapons                        | 12         | 18         | 9            | 41           | 55           |
| <b>Subtotal</b>                | <b>77</b>  | <b>110</b> | <b>75</b>    | <b>740</b>   | <b>1,341</b> |
| <b>Total</b>                   | <b>807</b> | <b>770</b> | <b>1,107</b> | <b>1,754</b> | <b>2,166</b> |

### Total Crimes 5-Year Trend March only - Systemwide

|                                | Apr-20     | Apr-21     | Apr-22     | Apr-23     | Apr-24     |
|--------------------------------|------------|------------|------------|------------|------------|
| <b>Crimes Against Persons</b>  |            |            |            |            |            |
| Agg Assault                    | 14         | 31         | 42         | 43         | 32         |
| Agg Assault on Op              | 0          | 0          | 3          | 3          | 6          |
| Battery                        | 45         | 59         | 74         | 75         | 73         |
| Battery on Operator            | 5          | 6          | 11         | 12         | 6          |
| Homicide                       | 0          | 0          | 0          | 1          | 1          |
| Rape                           | 1          | 0          | 3          | 2          | 0          |
| Robbery                        | 13         | 17         | 23         | 38         | 28         |
| Sex Offenses                   | 6          | 10         | 10         | 14         | 10         |
| <b>Subtotal</b>                | <b>84</b>  | <b>123</b> | <b>166</b> | <b>188</b> | <b>156</b> |
| <b>Crimes Against Property</b> |            |            |            |            |            |
| Arson                          | 0          | 1          | 1          | 0          | 0          |
| Bike Theft                     | 4          | 4          | 5          | 3          | 1          |
| Burglary                       | 0          | 1          | 2          | 2          | 2          |
| Larceny                        | 32         | 34         | 58         | 42         | 36         |
| Motor Vehicle Theft            | 1          | 2          | 1          | 3          | 1          |
| Vandalism                      | 17         | 16         | 21         | 17         | 9          |
| <b>Subtotal</b>                | <b>54</b>  | <b>58</b>  | <b>88</b>  | <b>67</b>  | <b>49</b>  |
| <b>Crimes Against Society</b>  |            |            |            |            |            |
| Narcotics                      | 1          | 18         | 7          | 61         | 64         |
| Trespassing                    | 7          | 3          | 12         | 389        | 166        |
| Weapons                        | 1          | 3          | 1          | 15         | 12         |
| <b>Subtotal</b>                | <b>9</b>   | <b>24</b>  | <b>20</b>  | <b>465</b> | <b>242</b> |
| <b>Total</b>                   | <b>147</b> | <b>205</b> | <b>274</b> | <b>720</b> | <b>447</b> |

### Total Crimes 5-Year Trend - Rail

| January-April                  | 2020       | 2021       | 2022       | 2023         | 2024         |
|--------------------------------|------------|------------|------------|--------------|--------------|
| <b>Crimes Against Persons</b>  |            |            |            |              |              |
| Agg Assault                    | 51         | 61         | 116        | 130          | 83           |
| Agg Assault on Op              | 0          | 2          | 0          | 0            | 0            |
| Battery                        | 170        | 157        | 216        | 244          | 201          |
| Battery on Operator            | 2          | 1          | 3          | 5            | 0            |
| Homicide                       | 0          | 1          | 0          | 2            | 1            |
| Rape                           | 5          | 4          | 5          | 7            | 4            |
| Robbery                        | 54         | 50         | 93         | 99           | 56           |
| Sex Offenses                   | 24         | 21         | 22         | 26           | 18           |
| <b>Subtotal</b>                | <b>306</b> | <b>297</b> | <b>455</b> | <b>513</b>   | <b>363</b>   |
| <b>Crimes Against Property</b> |            |            |            |              |              |
| Arson                          | 2          | 3          | 3          | 0            | 1            |
| Bike Theft                     | 17         | 5          | 10         | 3            | 2            |
| Burglary                       | 2          | 3          | 5          | 9            | 4            |
| Larceny                        | 139        | 75         | 138        | 111          | 100          |
| Motor Vehicle Theft            | 5          | 2          | 4          | 14           | 5            |
| Vandalism                      | 38         | 51         | 90         | 31           | 19           |
| <b>Subtotal</b>                | <b>203</b> | <b>139</b> | <b>250</b> | <b>168</b>   | <b>131</b>   |
| <b>Crimes Against Society</b>  |            |            |            |              |              |
| Narcotics                      | 13         | 23         | 15         | 154          | 249          |
| Trespassing                    | 42         | 26         | 32         | 488          | 998          |
| Weapons                        | 10         | 9          | 8          | 32           | 48           |
| <b>Subtotal</b>                | <b>65</b>  | <b>58</b>  | <b>55</b>  | <b>674</b>   | <b>1,295</b> |
| <b>Total</b>                   | <b>574</b> | <b>494</b> | <b>760</b> | <b>1,355</b> | <b>1,789</b> |

### Total Crimes 5-Year Trend March only - Rail

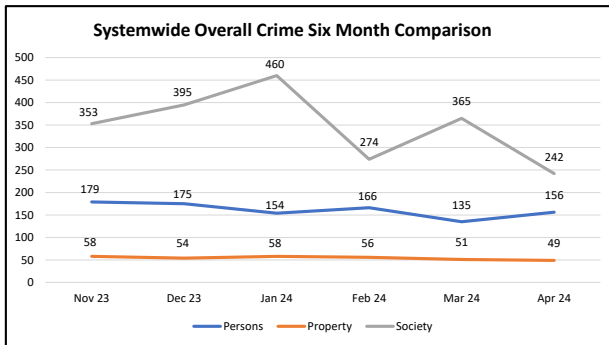
|                                | Apr-20     | Apr-21     | Apr-22     | Apr-23     | Apr-24     |
|--------------------------------|------------|------------|------------|------------|------------|
| <b>Crimes Against Persons</b>  |            |            |            |            |            |
| Agg Assault                    | 8          | 17         | 35         | 35         | 22         |
| Agg Assault on Op              | 0          | 0          | 0          | 0          | 0          |
| Battery                        | 34         | 36         | 49         | 54         | 51         |
| Battery on Operator            | 0          | 0          | 0          | 2          | 0          |
| Homicide                       | 0          | 0          | 0          | 1          | 1          |
| Rape                           | 1          | 0          | 3          | 2          | 0          |
| Robbery                        | 8          | 11         | 20         | 22         | 21         |
| Sex Offenses                   | 3          | 7          | 4          | 10         | 7          |
| <b>Subtotal</b>                | <b>54</b>  | <b>71</b>  | <b>111</b> | <b>126</b> | <b>102</b> |
| <b>Crimes Against Property</b> |            |            |            |            |            |
| Arson                          | 0          | 1          | 1          | 0          | 0          |
| Bike Theft                     | 3          | 2          | 2          | 2          | 1          |
| Burglary                       | 0          | 1          | 0          | 2          | 2          |
| Larceny                        | 29         | 27         | 35         | 28         | 25         |
| Motor Vehicle Theft            | 1          | 0          | 1          | 2          | 1          |
| Vandalism                      | 11         | 10         | 15         | 10         | 3          |
| <b>Subtotal</b>                | <b>44</b>  | <b>41</b>  | <b>54</b>  | <b>44</b>  | <b>32</b>  |
| <b>Crimes Against Society</b>  |            |            |            |            |            |
| Narcotics                      | 1          | 7          | 2          | 49         | 55         |
| Trespassing                    | 7          | 3          | 11         | 387        | 162        |
| Weapons                        | 1          | 1          | 1          | 14         | 12         |
| <b>Subtotal</b>                | <b>9</b>   | <b>11</b>  | <b>14</b>  | <b>450</b> | <b>229</b> |
| <b>Total</b>                   | <b>107</b> | <b>123</b> | <b>179</b> | <b>620</b> | <b>363</b> |

### Total Crimes 5-Year Trend - Bus

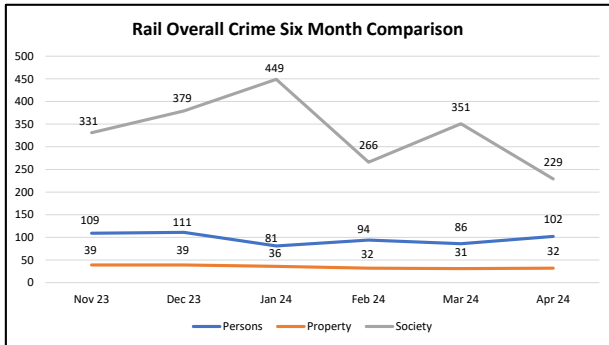
| January-April                  | 2020       | 2021       | 2022       | 2023       | 2024       |
|--------------------------------|------------|------------|------------|------------|------------|
| <b>Crimes Against Persons</b>  |            |            |            |            |            |
| Agg Assault                    | 18         | 31         | 37         | 40         | 42         |
| Agg Assault on Op              | 2          | 4          | 11         | 8          | 13         |
| Battery                        | 87         | 72         | 103        | 104        | 105        |
| Battery on Operator            | 19         | 18         | 43         | 41         | 37         |
| Homicide                       | 0          | 0          | 1          | 0          | 1          |
| Rape                           | 0          | 0          | 0          | 0          | 2          |
| Robbery                        | 20         | 14         | 17         | 37         | 31         |
| Sex Offenses                   | 8          | 13         | 9          | 20         | 17         |
| <b>Subtotal</b>                | <b>154</b> | <b>152</b> | <b>221</b> | <b>250</b> | <b>248</b> |
| <b>Crimes Against Property</b> |            |            |            |            |            |
| Arson                          | 0          | 0          | 0          | 0          | 0          |
| Bike Theft                     | 4          | 5          | 8          | 6          | 1          |
| Burglary                       | 0          | 0          | 2          | 0          | 0          |
| Larceny                        | 42         | 25         | 58         | 45         | 61         |
| Motor Vehicle Theft            | 1          | 2          | 4          | 2          | 5          |
| Vandalism                      | 20         | 40         | 34         | 30         | 16         |
| <b>Subtotal</b>                | <b>67</b>  | <b>72</b>  | <b>106</b> | <b>83</b>  | <b>83</b>  |
| <b>Crimes Against Society</b>  |            |            |            |            |            |
| Narcotics                      | 9          | 41         | 14         | 51         | 27         |
| Trespassing                    | 1          | 2          | 5          | 6          | 12         |
| Weapons                        | 2          | 9          | 1          | 9          | 7          |
| <b>Subtotal</b>                | <b>12</b>  | <b>52</b>  | <b>20</b>  | <b>66</b>  | <b>46</b>  |
| <b>Total</b>                   | <b>233</b> | <b>276</b> | <b>347</b> | <b>399</b> | <b>377</b> |

### Total Crimes 5-Year Trend March only - Bus

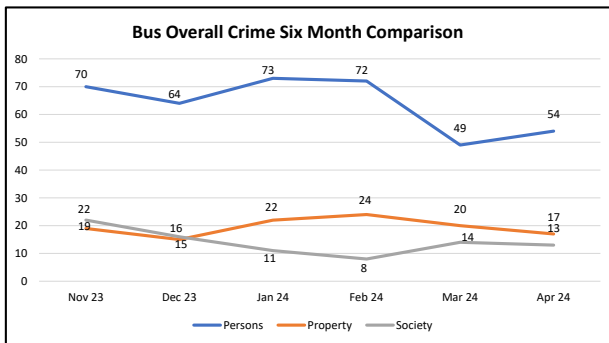
|                                | Apr-20    | Apr-21    | Apr-22    | Apr-23     | Apr-24    |
|--------------------------------|-----------|-----------|-----------|------------|-----------|
| <b>Crimes Against Persons</b>  |           |           |           |            |           |
| Agg Assault                    | 6         | 14        | 7         | 8          | 10        |
| Agg Assault on Op              | 0         | 0         | 3         | 3          | 6         |
| Battery                        | 11        | 23        | 25        | 21         | 22        |
| Battery on Operator            | 5         | 6         | 11        | 10         | 6         |
| Homicide                       | 0         | 0         | 0         | 0          | 0         |
| Rape                           | 0         | 0         | 0         | 0          | 0         |
| Robbery                        | 5         | 6         | 3         | 16         | 7         |
| Sex Offenses                   | 3         | 3         | 6         | 4          | 3         |
| <b>Subtotal</b>                | <b>30</b> | <b>52</b> | <b>55</b> | <b>62</b>  | <b>54</b> |
| <b>Crimes Against Property</b> |           |           |           |            |           |
| Arson                          | 0         | 0         | 0         | 0          | 0         |
| Bike Theft                     | 1         | 2         | 3         | 1          | 0         |
| Burglary                       | 0         | 0         | 2         | 0          | 0         |
| Larceny                        | 3         | 7         | 23        | 14         | 11        |
| Motor Vehicle Theft            | 0         | 2         | 0         | 1          | 0         |
| Vandalism                      | 6         | 6         | 6         | 7          | 6         |
| <b>Subtotal</b>                | <b>10</b> | <b>17</b> | <b>34</b> | <b>23</b>  | <b>17</b> |
| <b>Crimes Against Society</b>  |           |           |           |            |           |
| Narcotics                      | 0         | 11        | 5         | 12         | 9         |
| Trespassing                    | 0         | 0         | 1         | 2          | 4         |
| Weapons                        | 0         | 2         | 0         | 1          | 0         |
| <b>Subtotal</b>                | <b>0</b>  | <b>13</b> | <b>6</b>  | <b>15</b>  | <b>13</b> |
| <b>Total</b>                   | <b>40</b> | <b>82</b> | <b>95</b> | <b>100</b> | <b>84</b> |



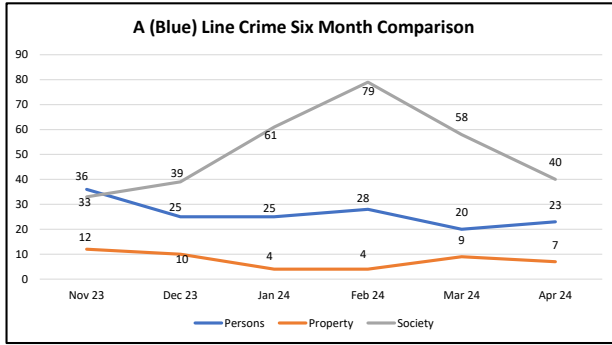
| Systemwide                     | Apr 24     | Mar 24     | % Change      |
|--------------------------------|------------|------------|---------------|
| <b>Crimes Against Persons</b>  |            |            |               |
| Agg Assault                    | 32         | 26         | -23.1%        |
| Agg Assault on Op              | 6          | 2          | 200.0%        |
| Battery                        | 73         | 72         | -1.4%         |
| Battery on Operator            | 6          | 8          | -25.0%        |
| Homicide                       | 1          | 0          | 100.0%        |
| Rape                           | 0          | 2          | -100.0%       |
| Robbery                        | 28         | 19         | 47.4%         |
| Sex Offenses                   | 10         | 6          | 66.7%         |
| <b>Total</b>                   | <b>156</b> | <b>135</b> | <b>15.6%</b>  |
| <b>Crimes Against Property</b> |            |            |               |
| Arson                          | 0          | 0          | 0.0%          |
| Bike Theft                     | 1          | 1          | 0.0%          |
| Burglary                       | 2          | 2          | 0.0%          |
| Larceny                        | 36         | 37         | -2.7%         |
| Motor Vehicle Theft            | 1          | 4          | -75.0%        |
| Vandalism                      | 9          | 7          | 28.6%         |
| <b>Total</b>                   | <b>49</b>  | <b>51</b>  | <b>-3.9%</b>  |
| <b>Crimes Against Society</b>  |            |            |               |
| Narcotics                      | 64         | 93         | -31.2%        |
| Trespassing                    | 166        | 259        | -35.9%        |
| Weapons                        | 12         | 13         | -7.7%         |
| <b>Total</b>                   | <b>242</b> | <b>365</b> | <b>-33.7%</b> |



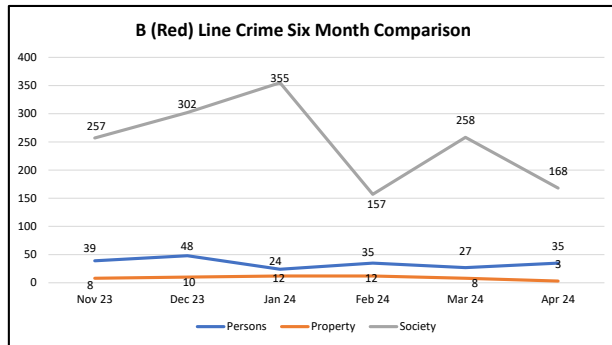
| Rail                           | Apr 24     | Mar 24     | % Change      |
|--------------------------------|------------|------------|---------------|
| <b>Crimes Against Persons</b>  |            |            |               |
| Agg Assault                    | 22         | 17         | 29.4%         |
| Agg Assault on Op              | 0          | 0          | 0.0%          |
| Battery                        | 51         | 53         | -3.8%         |
| Battery on Operator            | 0          | 0          | 0.0%          |
| Homicide                       | 1          | 0          | 100.0%        |
| Rape                           | 0          | 2          | -100.0%       |
| Robbery                        | 21         | 11         | 90.9%         |
| Sex Offenses                   | 7          | 3          | 133.3%        |
| <b>Total</b>                   | <b>102</b> | <b>86</b>  | <b>18.6%</b>  |
| <b>Crimes Against Property</b> |            |            |               |
| Arson                          | 0          | 0          | 0.0%          |
| Bike Theft                     | 1          | 0          | 100.0%        |
| Burglary                       | 2          | 2          | 0.0%          |
| Larceny                        | 25         | 22         | 13.6%         |
| Motor Vehicle Theft            | 1          | 2          | -50.0%        |
| Vandalism                      | 3          | 5          | -40.0%        |
| <b>Total</b>                   | <b>32</b>  | <b>31</b>  | <b>3.2%</b>   |
| <b>Crimes Against Society</b>  |            |            |               |
| Narcotics                      | 55         | 84         | -34.5%        |
| Trespassing                    | 162        | 257        | -37.0%        |
| Weapons                        | 12         | 10         | 20.0%         |
| <b>Total</b>                   | <b>229</b> | <b>351</b> | <b>-34.8%</b> |



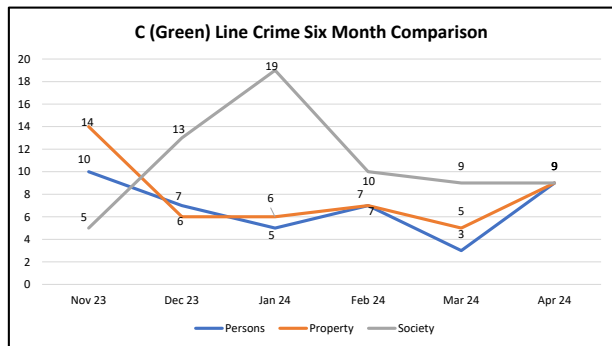
| Bus                            | Apr 24    | Mar 24    | % Change      |
|--------------------------------|-----------|-----------|---------------|
| <b>Crimes Against Persons</b>  |           |           |               |
| Agg Assault                    | 10        | 9         | 11.1%         |
| Agg Assault on Op              | 6         | 2         | 200.0%        |
| Battery                        | 22        | 19        | 15.8%         |
| Battery on Operator            | 6         | 8         | -25.0%        |
| Homicide                       | 0         | 0         | 0.0%          |
| Rape                           | 0         | 0         | 0.0%          |
| Robbery                        | 7         | 8         | -12.5%        |
| Sex Offenses                   | 3         | 3         | 0.0%          |
| <b>Total</b>                   | <b>54</b> | <b>49</b> | <b>10.2%</b>  |
| <b>Crimes Against Property</b> |           |           |               |
| Arson                          | 0         | 0         | 0.0%          |
| Bike Theft                     | 0         | 1         | -100.0%       |
| Burglary                       | 0         | 0         | 0.0%          |
| Larceny                        | 11        | 15        | -26.7%        |
| Motor Vehicle Theft            | 0         | 2         | -100.0%       |
| Vandalism                      | 6         | 2         | 200.0%        |
| <b>Total</b>                   | <b>17</b> | <b>20</b> | <b>-15.0%</b> |
| <b>Crimes Against Society</b>  |           |           |               |
| Narcotics                      | 9         | 9         | 0.0%          |
| Trespassing                    | 4         | 2         | 100.0%        |
| Weapons                        | 0         | 3         | -100.0%       |
| <b>Total</b>                   | <b>13</b> | <b>14</b> | <b>-7.1%</b>  |



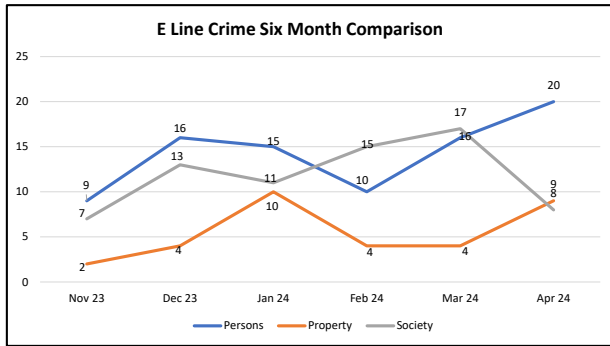
| A (Blue) Line                  | Apr 24    | Mar 24    | % Change      |
|--------------------------------|-----------|-----------|---------------|
| <b>Crimes Against Persons</b>  |           |           |               |
| Agg Assault                    | 9         | 4         | 125.0%        |
| Agg Assault on Op              | 0         | 0         | 0.0%          |
| Battery                        | 10        | 14        | -28.6%        |
| Battery on Operator            | 0         | 0         | 0.0%          |
| Homicide                       | 0         | 0         | 0.0%          |
| Rape                           | 0         | 0         | 0.0%          |
| Robbery                        | 4         | 1         | 300.0%        |
| Sex Offenses                   | 0         | 1         | -100.0%       |
| <b>Total</b>                   | <b>23</b> | <b>20</b> | <b>15.0%</b>  |
| <b>Crimes Against Property</b> |           |           |               |
| Arson                          | 0         | 0         | 0.0%          |
| Bike Theft                     | 1         | 0         | 100.0%        |
| Burglary                       | 1         | 1         | 0.0%          |
| Larceny                        | 4         | 5         | -20.0%        |
| Motor Vehicle Theft            | 0         | 2         | -100.0%       |
| Vandalism                      | 1         | 1         | 0.0%          |
| <b>Total</b>                   | <b>7</b>  | <b>9</b>  | <b>-22.2%</b> |
| <b>Crimes Against Society</b>  |           |           |               |
| Narcotics                      | 10        | 11        | -9.1%         |
| Trespassing                    | 27        | 46        | -41.3%        |
| Weapons                        | 3         | 1         | 200.0%        |
| <b>Total</b>                   | <b>40</b> | <b>58</b> | <b>-31.0%</b> |



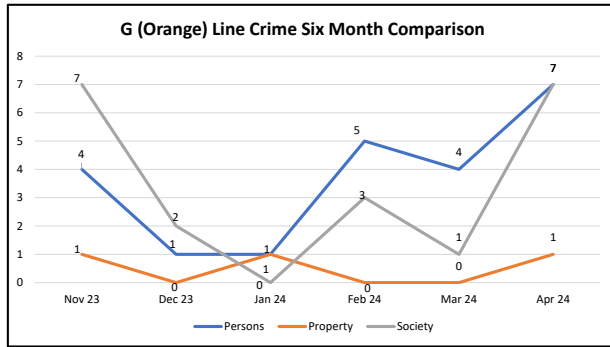
| B (Red) Line                   | Apr 24     | Mar 24     | % Change      |
|--------------------------------|------------|------------|---------------|
| <b>Crimes Against Persons</b>  |            |            |               |
| Agg Assault                    | 4          | 3          | 33.3%         |
| Agg Assault on Op              | 0          | 0          | 0.0%          |
| Battery                        | 21         | 15         | 40.0%         |
| Battery on Operator            | 0          | 0          | 0.0%          |
| Homicide                       | 1          | 0          | 100.0%        |
| Rape                           | 0          | 1          | -100.0%       |
| Robbery                        | 4          | 6          | -33.3%        |
| Sex Offenses                   | 5          | 2          | 150.0%        |
| <b>Total</b>                   | <b>35</b>  | <b>27</b>  | <b>29.6%</b>  |
| <b>Crimes Against Property</b> |            |            |               |
| Arson                          | 0          | 0          | 0.0%          |
| Bike Theft                     | 0          | 0          | 0.0%          |
| Burglary                       | 0          | 0          | 0.0%          |
| Larceny                        | 3          | 6          | -50.0%        |
| Motor Vehicle Theft            | 0          | 0          | 0.0%          |
| Vandalism                      | 0          | 2          | -100.0%       |
| <b>Total</b>                   | <b>3</b>   | <b>8</b>   | <b>-62.5%</b> |
| <b>Crimes Against Society</b>  |            |            |               |
| Narcotics                      | 37         | 60         | -38.3%        |
| Trespassing                    | 123        | 192        | -35.9%        |
| Weapons                        | 8          | 6          | 33.3%         |
| <b>Total</b>                   | <b>168</b> | <b>258</b> | <b>-34.9%</b> |



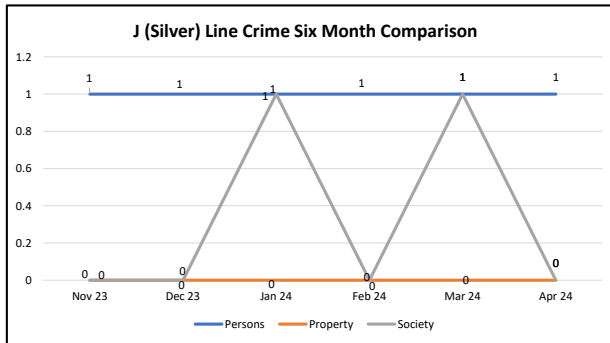
| C (Green) Line                 | Apr 24   | Mar 24   | % Change      |
|--------------------------------|----------|----------|---------------|
| <b>Crimes Against Persons</b>  |          |          |               |
| Agg Assault                    | 4        | 2        | 100.0%        |
| Agg Assault on Op              | 0        | 0        | 0.0%          |
| Battery                        | 0        | 1        | -100.0%       |
| Battery on Operator            | 0        | 0        | 0.0%          |
| Homicide                       | 0        | 0        | 0.0%          |
| Rape                           | 0        | 0        | 0.0%          |
| Robbery                        | 5        | 0        | 500.0%        |
| Sex Offenses                   | 0        | 0        | 0.0%          |
| <b>Total</b>                   | <b>9</b> | <b>3</b> | <b>200.0%</b> |
| <b>Crimes Against Property</b> |          |          |               |
| Arson                          | 0        | 0        | 0.0%          |
| Bike Theft                     | 0        | 0        | 0.0%          |
| Burglary                       | 0        | 1        | -100.0%       |
| Larceny                        | 8        | 4        | 100.0%        |
| Motor Vehicle Theft            | 1        | 0        | 100.0%        |
| Vandalism                      | 0        | 0        | 0.0%          |
| <b>Total</b>                   | <b>9</b> | <b>5</b> | <b>80.0%</b>  |
| <b>Crimes Against Society</b>  |          |          |               |
| Narcotics                      | 6        | 8        | -25.0%        |
| Trespassing                    | 2        | 0        | 200.0%        |
| Weapons                        | 1        | 1        | 0.0%          |
| <b>Total</b>                   | <b>9</b> | <b>9</b> | <b>0.0%</b>   |



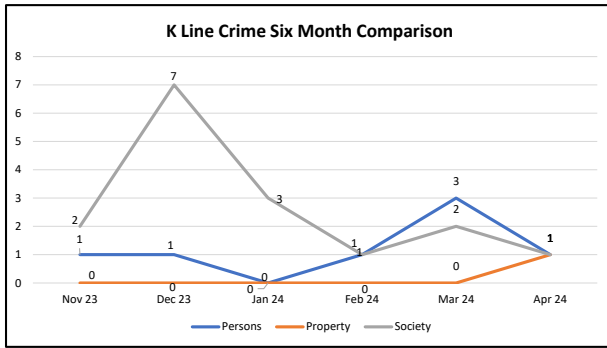
| E Line                         | Apr 24    | Mar 24    | % Change      |
|--------------------------------|-----------|-----------|---------------|
| <b>Crimes Against Persons</b>  |           |           |               |
| Agg Assault                    | 3         | 5         | -40.0%        |
| Agg Assault on Op              | 0         | 0         | 0.0%          |
| Battery                        | 9         | 10        | -10.0%        |
| Battery on Operator            | 0         | 0         | 0.0%          |
| Homicide                       | 0         | 0         | 0.0%          |
| Rape                           | 0         | 0         | 0.0%          |
| Robbery                        | 6         | 1         | 500.0%        |
| Sex Offenses                   | 2         | 0         | 200.0%        |
| <b>Total</b>                   | <b>20</b> | <b>16</b> | <b>25.0%</b>  |
| <b>Crimes Against Property</b> |           |           |               |
| Arson                          | 0         | 0         | 0.0%          |
| Bike Theft                     | 0         | 0         | 0.0%          |
| Burglary                       | 0         | 0         | 0.0%          |
| Larceny                        | 9         | 4         | 125.0%        |
| Motor Vehicle Theft            | 0         | 0         | 0.0%          |
| Vandalism                      | 0         | 0         | 0.0%          |
| <b>Total</b>                   | <b>9</b>  | <b>4</b>  | <b>125.0%</b> |
| <b>Crimes Against Society</b>  |           |           |               |
| Narcotics                      | 2         | 4         | -50.0%        |
| Trespassing                    | 6         | 13        | -53.8%        |
| Weapons                        | 0         | 0         | 0.0%          |
| <b>Total</b>                   | <b>8</b>  | <b>17</b> | <b>-52.9%</b> |



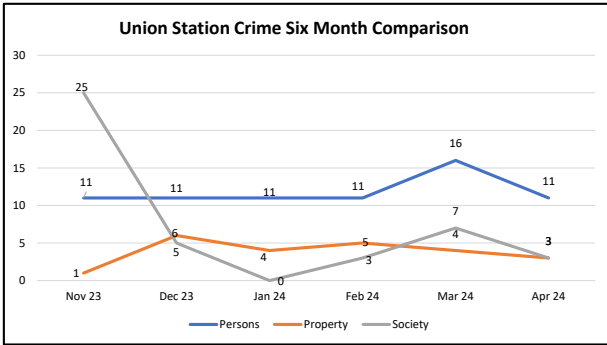
| G (Orange) Line                | Apr 24   | Mar 24   | % Change      |
|--------------------------------|----------|----------|---------------|
| <b>Crimes Against Persons</b>  |          |          |               |
| Agg Assault                    | 3        | 2        | 50.0%         |
| Agg Assault on Op              | 0        | 0        | 0.0%          |
| Battery                        | 4        | 0        | 400.0%        |
| Battery on Operator            | 0        | 1        | -100.0%       |
| Homicide                       | 0        | 0        | 0.0%          |
| Rape                           | 0        | 0        | 0.0%          |
| Robbery                        | 0        | 1        | -100.0%       |
| Sex Offenses                   | 0        | 0        | 0.0%          |
| <b>Total</b>                   | <b>7</b> | <b>4</b> | <b>75.0%</b>  |
| <b>Crimes Against Property</b> |          |          |               |
| Arson                          | 0        | 0        | 0.0%          |
| Bike Theft                     | 0        | 0        | 0.0%          |
| Burglary                       | 0        | 0        | 0.0%          |
| Larceny                        | 1        | 0        | 100.0%        |
| Motor Vehicle Theft            | 0        | 0        | 0.0%          |
| Vandalism                      | 0        | 0        | 0.0%          |
| <b>Total</b>                   | <b>1</b> | <b>0</b> | <b>100.0%</b> |
| <b>Crimes Against Society</b>  |          |          |               |
| Narcotics                      | 4        | 0        | 400.0%        |
| Trespassing                    | 3        | 1        | 200.0%        |
| Weapons                        | 0        | 0        | 0.0%          |
| <b>Total</b>                   | <b>7</b> | <b>1</b> | <b>600.0%</b> |



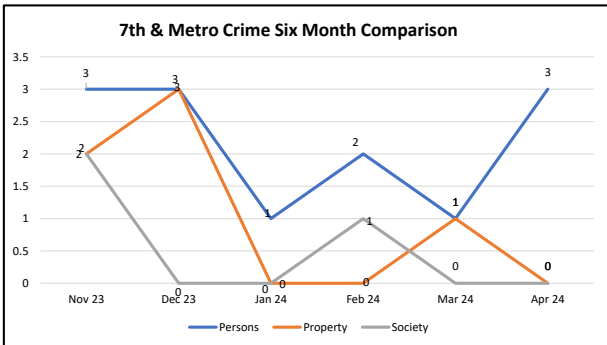
| J (Silver) Line                | Apr 24   | Mar 24   | % Change       |
|--------------------------------|----------|----------|----------------|
| <b>Crimes Against Persons</b>  |          |          |                |
| Agg Assault                    | 1        | 1        | 0.0%           |
| Agg Assault on Op              | 0        | 0        | 0.0%           |
| Battery                        | 0        | 0        | 0.0%           |
| Battery on Operator            | 0        | 0        | 0.0%           |
| Homicide                       | 0        | 0        | 0.0%           |
| Rape                           | 0        | 0        | 0.0%           |
| Robbery                        | 0        | 0        | 0.0%           |
| Sex Offenses                   | 0        | 0        | 0.0%           |
| <b>Total</b>                   | <b>1</b> | <b>1</b> | <b>0.0%</b>    |
| <b>Crimes Against Property</b> |          |          |                |
| Arson                          | 0        | 0        | 0.0%           |
| Bike Theft                     | 0        | 0        | 0.0%           |
| Burglary                       | 0        | 0        | 0.0%           |
| Larceny                        | 0        | 0        | 0.0%           |
| Motor Vehicle Theft            | 0        | 0        | 0.0%           |
| Vandalism                      | 0        | 0        | 0.0%           |
| <b>Total</b>                   | <b>0</b> | <b>0</b> | <b>0.0%</b>    |
| <b>Crimes Against Society</b>  |          |          |                |
| Narcotics                      | 0        | 0        | 0.0%           |
| Trespassing                    | 0        | 1        | -100.0%        |
| Weapons                        | 0        | 0        | 0.0%           |
| <b>Total</b>                   | <b>0</b> | <b>1</b> | <b>-100.0%</b> |



| K Line                         | Apr 24   | Mar 24   | % Change      |
|--------------------------------|----------|----------|---------------|
| <b>Crimes Against Persons</b>  |          |          |               |
| Agg Assault                    | 0        | 2        | -100.0%       |
| Agg Assault on Op              | 0        | 0        | 0.0%          |
| Battery                        | 0        | 1        | -100.0%       |
| Battery on Operator            | 0        | 0        | 0.0%          |
| Homicide                       | 0        | 0        | 0.0%          |
| Rape                           | 0        | 0        | 0.0%          |
| Robbery                        | 1        | 0        | 100.0%        |
| Sex Offenses                   | 0        | 0        | 0.0%          |
| <b>Total</b>                   | <b>1</b> | <b>3</b> | <b>-66.7%</b> |
| <b>Crimes Against Property</b> |          |          |               |
| Arson                          | 0        | 0        | 0.0%          |
| Bike Theft                     | 0        | 0        | 0.0%          |
| Burglary                       | 0        | 0        | 0.0%          |
| Larceny                        | 0        | 0        | 0.0%          |
| Motor Vehicle Theft            | 0        | 0        | 0.0%          |
| Vandalism                      | 1        | 0        | 100.0%        |
| <b>Total</b>                   | <b>1</b> | <b>0</b> | <b>100.0%</b> |
| <b>Crimes Against Society</b>  |          |          |               |
| Narcotics                      | 0        | 1        | -100.0%       |
| Trespassing                    | 1        | 0        | 100.0%        |
| Weapons                        | 0        | 1        | -100.0%       |
| <b>Total</b>                   | <b>1</b> | <b>2</b> | <b>-50.0%</b> |



| Union Station                  | Apr 24    | Mar 24    | % Change      |
|--------------------------------|-----------|-----------|---------------|
| <b>Crimes Against Persons</b>  |           |           |               |
| Agg Assault                    | 1         | 0         | 100.0%        |
| Agg Assault on Op              | 0         | 0         | 0.0%          |
| Battery                        | 10        | 12        | -16.7%        |
| Battery on Operator            | 0         | 0         | 0.0%          |
| Homicide                       | 0         | 0         | 0.0%          |
| Rape                           | 0         | 1         | -100.0%       |
| Robbery                        | 0         | 3         | -100.0%       |
| Sex Offenses                   | 0         | 0         | 0.0%          |
| <b>Total</b>                   | <b>11</b> | <b>16</b> | <b>-31.3%</b> |
| <b>Crimes Against Property</b> |           |           |               |
| Arson                          | 0         | 0         | 0.0%          |
| Bike Theft                     | 0         | 0         | 0.0%          |
| Burglary                       | 1         | 0         | 100.0%        |
| Larceny                        | 1         | 3         | -66.7%        |
| Motor Vehicle Theft            | 0         | 0         | 0.0%          |
| Vandalism                      | 1         | 1         | 0.0%          |
| <b>Total</b>                   | <b>3</b>  | <b>4</b>  | <b>-25.0%</b> |
| <b>Crimes Against Society</b>  |           |           |               |
| Narcotics                      | 0         | 0         | 0.0%          |
| Trespassing                    | 3         | 6         | -50.0%        |
| Weapons                        | 0         | 1         | -100.0%       |
| <b>Total</b>                   | <b>3</b>  | <b>7</b>  | <b>-57.1%</b> |

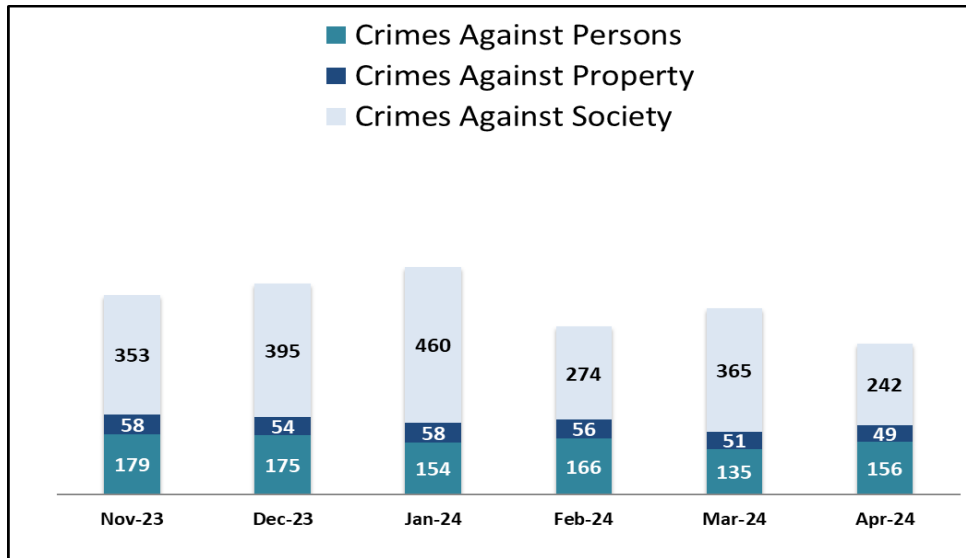


| 7th & Metro                    | Apr 24   | Mar 24   | % Change       |
|--------------------------------|----------|----------|----------------|
| <b>Crimes Against Persons</b>  |          |          |                |
| Agg Assault                    | 1        | 1        | 0.0%           |
| Agg Assault on Op              | 0        | 0        | 0.0%           |
| Battery                        | 1        | 0        | 100.0%         |
| Battery on Operator            | 0        | 0        | 0.0%           |
| Homicide                       | 0        | 0        | 0.0%           |
| Rape                           | 0        | 0        | 0.0%           |
| Robbery                        | 1        | 0        | 100.0%         |
| Sex Offenses                   | 0        | 0        | 0.0%           |
| <b>Total</b>                   | <b>3</b> | <b>1</b> | <b>200.0%</b>  |
| <b>Crimes Against Property</b> |          |          |                |
| Arson                          | 0        | 0        | 0.0%           |
| Bike Theft                     | 0        | 0        | 0.0%           |
| Burglary                       | 0        | 0        | 0.0%           |
| Larceny                        | 0        | 0        | 0.0%           |
| Motor Vehicle Theft            | 0        | 0        | 0.0%           |
| Vandalism                      | 0        | 1        | -100.0%        |
| <b>Total</b>                   | <b>0</b> | <b>1</b> | <b>-100.0%</b> |
| <b>Crimes Against Society</b>  |          |          |                |
| Narcotics                      | 0        | 0        | 0.0%           |
| Trespassing                    | 0        | 0        | 0.0%           |
| Weapons                        | 0        | 0        | 0.0%           |
| <b>Total</b>                   | <b>0</b> | <b>0</b> | <b>0.0%</b>    |

**SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW**

APRIL 2024

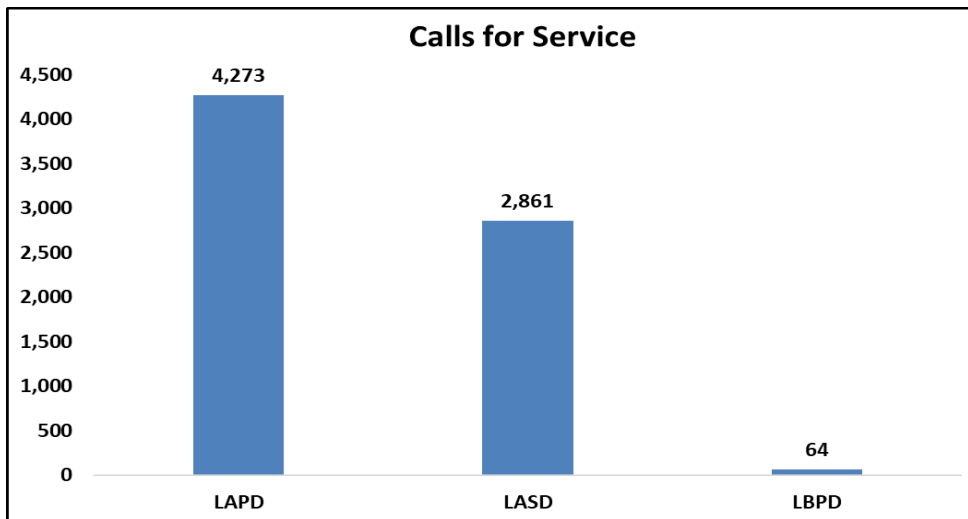
Attachment D

**Total Crimes**


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

**Calls for Service**


SYSTEM-WIDE LAW ENFORCEMENT OVERVIEW

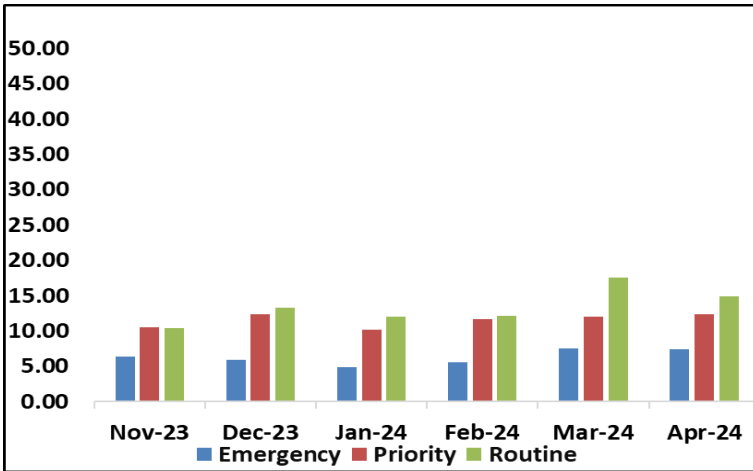
APRIL 2024

Attachment D

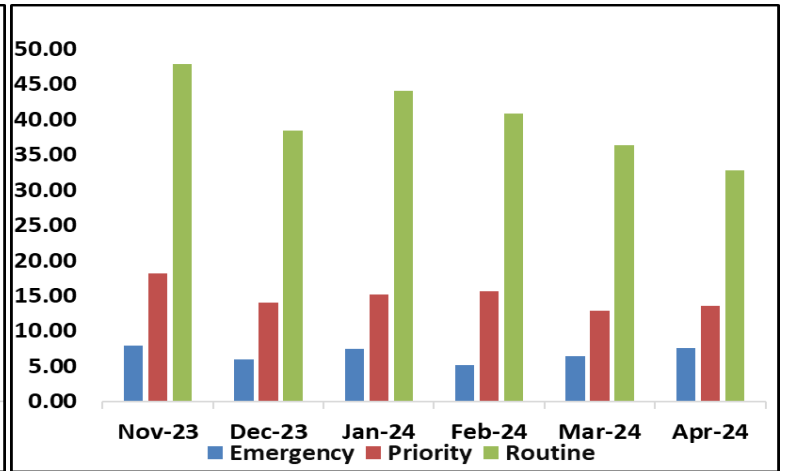
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

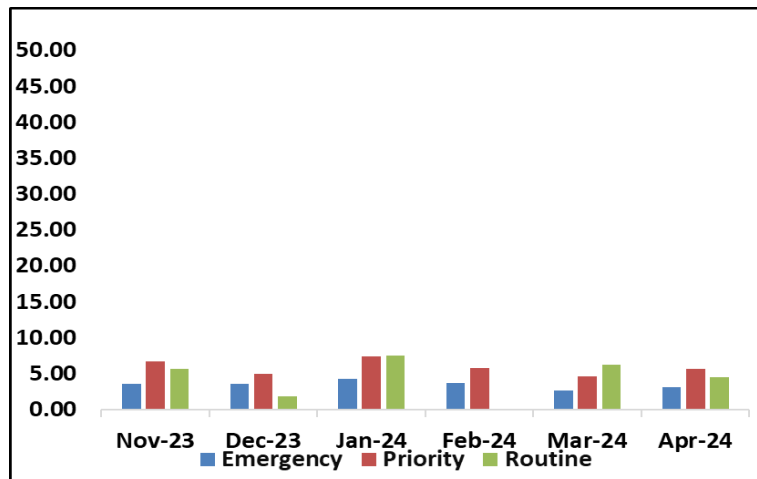
LAPD



LASD



LBPD





# Transit Police

## Monthly Crime Report


**Attachment D**

|                                | 2024       | 2023       | %             |
|--------------------------------|------------|------------|---------------|
|                                | April      | April      | Change        |
| <b>CRIMES AGAINST PERSONS</b>  |            |            |               |
| Homicide                       | 1          | 1          | 0.0%          |
| Rape                           | 0          | 2          | -100.0%       |
| Robbery                        | 28         | 38         | -26.3%        |
| Aggravated Assault             | 32         | 43         | -25.6%        |
| Aggravated Assault on Operator | 6          | 3          | 100.0%        |
| Battery                        | 73         | 75         | -2.7%         |
| Battery on Operator            | 6          | 12         | -50.0%        |
| Sex Offenses                   | 10         | 14         | -28.6%        |
| <b>SUB-TOTAL</b>               | <b>156</b> | <b>188</b> | <b>-17.0%</b> |
| <b>CRIMES AGAINST PROPERTY</b> |            |            |               |
| Burglary                       | 2          | 2          | 0.0%          |
| Larceny                        | 36         | 42         | -14.3%        |
| Bike Theft                     | 1          | 3          | -66.7%        |
| Motor Vehicle Theft            | 1          | 3          | -66.7%        |
| Arson                          | 0          | 0          | 0.0%          |
| Vandalism                      | 9          | 17         | -47.1%        |
| <b>SUB-TOTAL</b>               | <b>49</b>  | <b>67</b>  | <b>-26.9%</b> |
| <b>CRIMES AGAINST SOCIETY</b>  |            |            |               |
| Weapons                        | 12         | 15         | -20.0%        |
| Narcotics                      | 64         | 61         | 4.9%          |
| Trespassing                    | 166        | 389        | -57.3%        |
| <b>SUB-TOTAL</b>               | <b>242</b> | <b>465</b> | <b>-48.0%</b> |
| <b>TOTAL</b>                   | <b>447</b> | <b>720</b> | <b>-37.9%</b> |
| <b>ENFORCEMENT EFFORTS</b>     |            |            |               |
| Arrests                        | 519        | 760        | -31.7%        |
| Citations                      | 622        | 676        | -8.0%         |
| Calls for Service              | 7,198      | 3,426      | 110.1%        |



**Metro**

**SYSTEM SECURITY & LAW ENFORCEMENT**

**MONTHLY, BI-ANNUAL, ANNUAL COMPARISON**

**APRIL 2024**

Attachment D

**Crimes**

**Monthly**

| <b>System-Wide</b>      | <b>Apr-24</b> | <b>Apr-23</b> | <b>% Change</b> |
|-------------------------|---------------|---------------|-----------------|
| Crimes Against Persons  | 156           | 188           | -17.02%         |
| Crimes Against Property | 49            | 67            | -26.87%         |
| Crimes Against Society  | 242           | 465           | -47.96%         |
| <b>Total</b>            | <b>447</b>    | <b>720</b>    | <b>-37.92%</b>  |

**Six Months**

| <b>System-Wide</b>      | <b>Nov-23-Apr-24</b> | <b>Nov-22-Apr-23</b> | <b>% Change</b> |
|-------------------------|----------------------|----------------------|-----------------|
| Crimes Against Persons  | 965                  | 1,070                | -9.81%          |
| Crimes Against Property | 326                  | 369                  | -11.65%         |
| Crimes Against Society  | 2,089                | 818                  | 155.38%         |
| <b>Total</b>            | <b>3,380</b>         | <b>2,257</b>         | <b>49.76%</b>   |

**Annual**

| <b>System-Wide</b>      | <b>May-23-Apr-24</b> | <b>May-22-Apr-23</b> | <b>% Change</b> |
|-------------------------|----------------------|----------------------|-----------------|
| Crimes Against Persons  | 2,083                | 2,030                | 2.61%           |
| Crimes Against Property | 712                  | 771                  | -7.65%          |
| Crimes Against Society  | 2,932                | 1,002                | 192.61%         |
| <b>Total</b>            | <b>5,727</b>         | <b>3,803</b>         | <b>50.59%</b>   |

**Average Emergency Response Times**

**Monthly**

| <b>Apr-24</b> | <b>Apr-23</b> | <b>% Change</b> |
|---------------|---------------|-----------------|
| 7.33          | 6.47          | 13.29%          |

**Six Months**

| <b>Nov-23-Apr-24</b> | <b>Nov-22-Apr-23</b> | <b>% Change</b> |
|----------------------|----------------------|-----------------|
| 5.69                 | 5.62                 | 1.11%           |

**Annual**

| <b>May-23-Apr-24</b> | <b>May-22-Apr-23</b> | <b>% Change</b> |
|----------------------|----------------------|-----------------|
| 5.52                 | 5.67                 | -2.60%          |

**Bus Operator Assaults**

**Monthly**

| <b>Apr-24</b> | <b>Apr-23</b> | <b>% Change</b> |
|---------------|---------------|-----------------|
| 12            | 15            | -20.00%         |

**Six Months**

| <b>Nov-23-Apr-24</b> | <b>Nov-22-Apr-23</b> | <b>% Change</b> |
|----------------------|----------------------|-----------------|
| 87                   | 82                   | 6.10%           |

**Annual**

| <b>May-23-Apr-24</b> | <b>May-22-Apr-23</b> | <b>% Change</b> |
|----------------------|----------------------|-----------------|
| 164                  | 161                  | 1.86%           |

**Ridership**

**Monthly**

| <b>Apr-24</b> | <b>Apr-23</b> | <b>% Change</b> |
|---------------|---------------|-----------------|
| 26,210,300    | 23,661,295    | 10.77%          |

**Six Months**

| <b>Nov-23-Apr-24</b> | <b>Nov-22-Apr-23</b> | <b>% Change</b> |
|----------------------|----------------------|-----------------|
| 146,727,972          | 132,116,726          | 11.06%          |

**Annual**

| <b>May-23-Apr-24</b> | <b>May-22-Apr-23</b> | <b>% Change</b> |
|----------------------|----------------------|-----------------|
| 295,156,059          | 263,546,560          | 11.99%          |



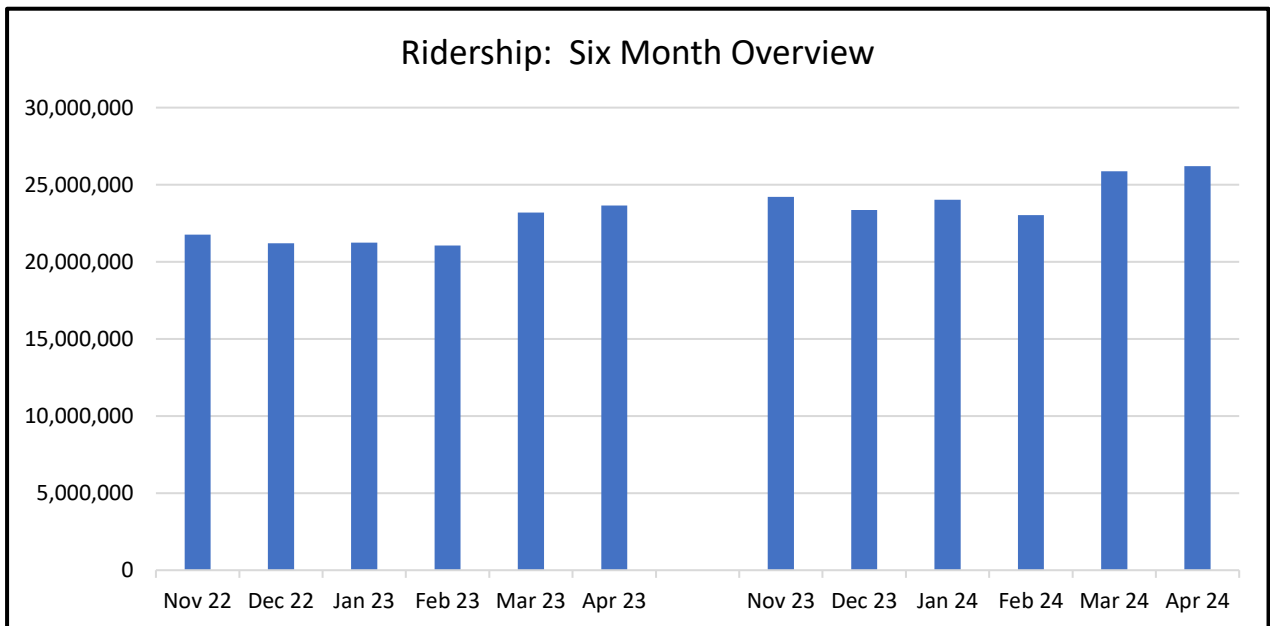
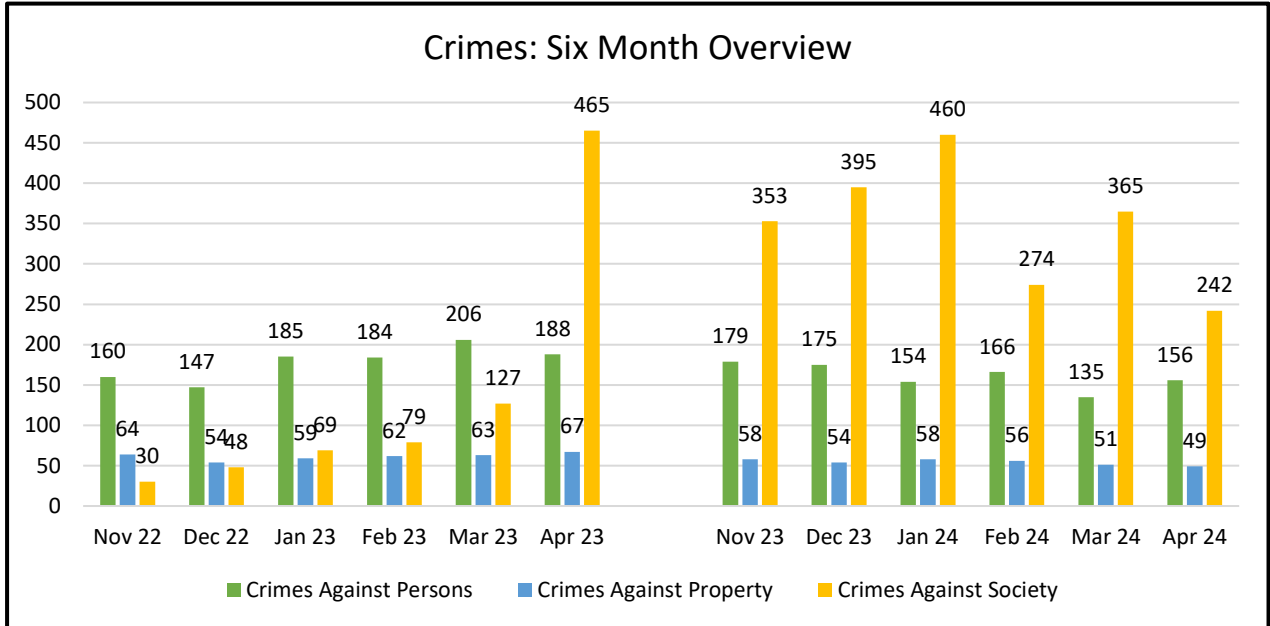
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

APRIL 2024

Attachment D



# A LINE (BLUE)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024**

| REPORTED CRIME                 |           |           |          |            |
|--------------------------------|-----------|-----------|----------|------------|
| CRIMES AGAINST PERSONS         | LAPD      | LASD      | LBPD     | FYTD       |
| Homicide                       | 0         | 0         | 0        | 0          |
| Rape                           | 0         | 0         | 0        | 2          |
| Robbery                        | 1         | 2         | 1        | 51         |
| Aggravated Assault             | 1         | 7         | 1        | 72         |
| Aggravated Assault on Operator | 0         | 0         | 0        | 0          |
| Battery                        | 5         | 3         | 2        | 136        |
| Battery Rail Operator          | 0         | 0         | 0        | 1          |
| Sex Offenses                   | 0         | 0         | 0        | 11         |
| <b>SUB-TOTAL</b>               | <b>7</b>  | <b>12</b> | <b>4</b> | <b>273</b> |
| CRIMES AGAINST PROPERTY        | LAPD      | LASD      | LBPD     | FYTD       |
| Burglary                       | 0         | 0         | 1        | 2          |
| Larceny                        | 4         | 0         | 0        | 57         |
| Bike Theft                     | 1         | 0         | 0        | 5          |
| Motor Vehicle Theft            | 0         | 0         | 0        | 11         |
| Arson                          | 0         | 0         | 0        | 1          |
| Vandalism                      | 1         | 0         | 0        | 17         |
| <b>SUB-TOTAL</b>               | <b>6</b>  | <b>0</b>  | <b>1</b> | <b>93</b>  |
| CRIMES AGAINST SOCIETY         | LAPD      | LASD      | LBPD     | FYTD       |
| Weapons                        | 1         | 1         | 1        | 31         |
| Narcotics                      | 3         | 7         | 0        | 93         |
| Trespassing                    | 24        | 1         | 2        | 293        |
| <b>SUB-TOTAL</b>               | <b>28</b> | <b>9</b>  | <b>3</b> | <b>417</b> |
| <b>TOTAL</b>                   | <b>41</b> | <b>21</b> | <b>8</b> | <b>783</b> |

| CRIMES PER STATION        |                        |                         |                        |            |
|---------------------------|------------------------|-------------------------|------------------------|------------|
| STATION                   | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD       |
| APU/Citrus College        | 1                      | 0                       | 0                      | 17         |
| Azusa Downtown            | 0                      | 0                       | 0                      | 11         |
| Irwindale                 | 0                      | 0                       | 0                      | 2          |
| Duarte/City of Hope       | 0                      | 0                       | 0                      | 7          |
| Monrovia                  | 1                      | 0                       | 0                      | 6          |
| Arcadia                   | 1                      | 0                       | 0                      | 6          |
| Sierra Madre Villa        | 1                      | 0                       | 0                      | 11         |
| Allen                     | 0                      | 0                       | 0                      | 2          |
| Lake                      | 0                      | 0                       | 1                      | 8          |
| Memorial Park             | 0                      | 0                       | 0                      | 2          |
| Del Mar                   | 0                      | 0                       | 0                      | 6          |
| Fillmore                  | 1                      | 0                       | 0                      | 8          |
| South Pasadena            | 0                      | 0                       | 0                      | 4          |
| Highland Park             | 1                      | 0                       | 1                      | 9          |
| Southwest Museum          | 1                      | 0                       | 0                      | 5          |
| Heritage Square           | 0                      | 0                       | 2                      | 6          |
| Lincoln/Cypress           | 1                      | 0                       | 0                      | 13         |
| Chinatown                 | 0                      | 0                       | 2                      | 18         |
| Union Station             | 0                      | 0                       | 0                      | 2          |
| Little Tokyo/Arts Dist    | 1                      | 1                       | 1                      | 35         |
| Historic Broadway         | 0                      | 1                       | 6                      | 28         |
| Grand Av Arts/Bunker Hill | 1                      | 0                       | 15                     | 172        |
| 7th St/Metro Ctr          | 0                      | 0                       | 1                      | 14         |
| Pico                      | 1                      | 0                       | 0                      | 22         |
| Grand/LATTC               | 0                      | 1                       | 0                      | 15         |
| San Pedro St              | 1                      | 1                       | 0                      | 16         |
| Washington                | 0                      | 2                       | 0                      | 22         |
| Vernon                    | 0                      | 0                       | 0                      | 8          |
| Slauson                   | 1                      | 0                       | 0                      | 20         |
| Florence                  | 2                      | 0                       | 2                      | 18         |
| Firestone                 | 0                      | 0                       | 0                      | 19         |
| 103rd St/Watts Towers     | 0                      | 0                       | 0                      | 10         |
| Willowbrook/Rosa Parks    | 2                      | 0                       | 4                      | 91         |
| Compton                   | 1                      | 0                       | 0                      | 30         |
| Artesia                   | 1                      | 0                       | 0                      | 16         |
| Del Amo                   | 0                      | 0                       | 2                      | 19         |
| Wardlow                   | 1                      | 0                       | 0                      | 6          |
| Willow St                 | 0                      | 1                       | 2                      | 16         |
| PCH                       | 1                      | 0                       | 1                      | 10         |
| Anaheim St                | 0                      | 0                       | 0                      | 14         |
| 5th St                    | 1                      | 0                       | 0                      | 4          |
| 1st St                    | 0                      | 0                       | 0                      | 5          |
| Downtown Long Beach       | 1                      | 0                       | 0                      | 22         |
| Pacific Av                | 0                      | 0                       | 0                      | 4          |
| Blue Line Rail Yard       | 0                      | 0                       | 0                      | 0          |
| Other                     | 0                      | 0                       | 0                      | 1          |
| <b>Total</b>              | <b>23</b>              | <b>7</b>                | <b>40</b>              | <b>780</b> |

| ARRESTS      |           |           |          |            |
|--------------|-----------|-----------|----------|------------|
| AGENCY       | LAPD      | LASD      | LBPD     | FYTD       |
| Felony       | 9         | 10        | 0        | 162        |
| Misdemeanor  | 34        | 42        | 0        | 835        |
| <b>TOTAL</b> | <b>43</b> | <b>52</b> | <b>0</b> | <b>997</b> |

| CITATIONS              |           |           |          |              |
|------------------------|-----------|-----------|----------|--------------|
| AGENCY                 | LAPD      | LASD      | LBPD     | FYTD         |
| Misdemeanor Citations  | 0         | 0         | 0        | 3            |
| Other Citations        | 31        | 50        | 2        | 897          |
| Vehicle Code Citations | 4         | 0         | 0        | 116          |
| <b>TOTAL</b>           | <b>35</b> | <b>50</b> | <b>2</b> | <b>1,016</b> |

| CALLS FOR SERVICE |            |              |           |               |
|-------------------|------------|--------------|-----------|---------------|
| AGENCY            | LAPD       | LASD         | LBPD      | FYTD          |
| Routine           | 349        | 1,068        | 6         | 7,896         |
| Priority          | 56         | 112          | 36        | 1,932         |
| Emergency         | 4          | 16           | 22        | 360           |
| <b>TOTAL</b>      | <b>409</b> | <b>1,196</b> | <b>64</b> | <b>10,188</b> |

| DISPATCHED VS. PROACTIVE |             |           |             |
|--------------------------|-------------|-----------|-------------|
| AGENCY                   | LAPD        | LASD      | LBPD        |
| Dispatched               | 17%         | N/C       | 3%          |
| Proactive                | 83%         | N/C       | 97%         |
| <b>TOTAL</b>             | <b>100%</b> | <b>0%</b> | <b>100%</b> |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM |     |
|---|-----|
| Blue Line-LAPD                              | 84% |
| Blue Line-LASD                              | N/C |
| Blue Line-LBPD                              | 80% |

| GRADE CROSSING OPERATIONS |           |            |          |              |
|---------------------------|-----------|------------|----------|--------------|
| LOCATION                  | LAPD      | LASD       | LBPD     | FYTD         |
| Azusa                     | 0         | 18         | 0        | 178          |
| Irwindale                 | 0         | 12         | 0        | 248          |
| Duarte Station            | 0         | 3          | 0        | 56           |
| Monrovia                  | 0         | 11         | 0        | 78           |
| Magnolia Ave              | 0         | 0          | 0        | 0            |
| Arcadia Station           | 0         | 20         | 0        | 116          |
| Pasadena                  | 0         | 40         | 0        | 373          |
| South Pasadena            | 0         | 18         | 0        | 181          |
| Marmion Way               | 0         | 0          | 0        | 0            |
| Flower St                 | 0         | 0          | 0        | 0            |
| Washington St             | 75        | 0          | 0        | 544          |
| Slauson                   | 0         | 22         | 0        | 102          |
| Florence                  | 0         | 33         | 0        | 153          |
| Firestone                 | 0         | 29         | 0        | 110          |
| 103rd St                  | 7         | 0          | 0        | 86           |
| Willowbrook               | 0         | 25         | 0        | 253          |
| Compton                   | 0         | 28         | 0        | 136          |
| Artesia                   | 0         | 18         | 0        | 88           |
| Del Amo                   | 0         | 34         | 0        | 214          |
| Wardlow Rd                | 0         | 0          | 3        | 33           |
| Long Beach Blvd           | 0         | 0          | 0        | 0            |
| Pacific Av                | 0         | 0          | 0        | 0            |
| <b>TOTAL</b>              | <b>82</b> | <b>311</b> | <b>3</b> | <b>2,949</b> |

| LEGEND                                  |  |
|---|--|
| Los Angeles Police Department           |  |
| Los Angeles County Sheriff's Department |  |
| Long Beach Police Department            |  |

# B LINE (RED)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024**

| REPORTED CRIME                 |            |              |
|--------------------------------|------------|--------------|
| CRIMES AGAINST PERSONS         | LAPD       | FYTD         |
| Homicide                       | 1          | 2            |
| Rape                           | 0          | 4            |
| Robbery                        | 4          | 54           |
| Aggravated Assault             | 4          | 89           |
| Aggravated Assault on Operator | 0          | 0            |
| Battery                        | 21         | 218          |
| Battery Rail Operator          | 0          | 0            |
| Sex Offenses                   | 5          | 24           |
| <b>SUB-TOTAL</b>               | <b>35</b>  | <b>391</b>   |
| CRIMES AGAINST PROPERTY        | LAPD       | FYTD         |
| Burglary                       | 0          | 1            |
| Larceny                        | 3          | 69           |
| Bike Theft                     | 0          | 0            |
| Motor Vehicle Theft            | 0          | 1            |
| Arson                          | 0          | 0            |
| Vandalism                      | 0          | 25           |
| <b>SUB-TOTAL</b>               | <b>3</b>   | <b>96</b>    |
| CRIMES AGAINST SOCIETY         | LAPD       | FYTD         |
| Weapons                        | 8          | 52           |
| Narcotics                      | 37         | 315          |
| Trespassing                    | 123        | 1,476        |
| <b>SUB-TOTAL</b>               | <b>168</b> | <b>1,843</b> |
| <b>TOTAL</b>                   | <b>206</b> | <b>2,330</b> |

| ARRESTS      |            |              |
|--------------|------------|--------------|
| AGENCY       | LAPD       | FYTD         |
| Felony       | 43         | 412          |
| Misdemeanor  | 199        | 2,193        |
| <b>TOTAL</b> | <b>242</b> | <b>2,605</b> |

| CITATIONS              |            |              |
|------------------------|------------|--------------|
| AGENCY                 | LAPD       | FYTD         |
| Other Citations        | 161        | 978          |
| Vehicle Code Citations | 25         | 64           |
| <b>TOTAL</b>           | <b>186</b> | <b>1,042</b> |

| CALLS FOR SERVICE |            |              |
|-------------------|------------|--------------|
| AGENCY            | LAPD       | FYTD         |
| Routine           | 652        | 1557         |
| Priority          | 177        | 1,704        |
| Emergency         | 13         | 149          |
| <b>TOTAL</b>      | <b>842</b> | <b>3,410</b> |

| DISPATCHED VS. PROACTIVE |             |
|--------------------------|-------------|
| AGENCY                   | LAPD        |
| Dispatched               | 18%         |
| Proactive                | 82%         |
| <b>TOTAL</b>             | <b>100%</b> |

| CRIMES PER STATION         |                        |                         |                        |              |
|----------------------------|------------------------|-------------------------|------------------------|--------------|
| STATION                    | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD         |
| Union Station              | 0                      | 0                       | 7                      | 185          |
| Civic Center/Grand Park    | 0                      | 0                       | 1                      | 29           |
| Pershing Square            | 2                      | 0                       | 11                     | 229          |
| 7th St/Metro Ctr           | 8                      | 1                       | 14                     | 230          |
| Westlake/MacArthur Park    | 2                      | 1                       | 37                     | 519          |
| Wilshire/Vermont           | 2                      | 0                       | 11                     | 87           |
| Wilshire/Normandie         | 0                      | 0                       | 1                      | 27           |
| Vermont/Beverly            | 1                      | 0                       | 2                      | 32           |
| Wilshire/Western           | 0                      | 0                       | 6                      | 44           |
| Vermont/Santa Monica       | 0                      | 0                       | 1                      | 30           |
| Vermont/Sunset             | 4                      | 0                       | 9                      | 69           |
| Hollywood/Western          | 0                      | 0                       | 2                      | 61           |
| Hollywood/Vine             | 1                      | 0                       | 11                     | 79           |
| Hollywood/Highland         | 3                      | 0                       | 8                      | 85           |
| Universal City/Studio City | 1                      | 0                       | 11                     | 74           |
| North Hollywood            | 11                     | 1                       | 36                     | 515          |
| Red Line Rail Yard         | 0                      | 0                       | 0                      | 37           |
| <b>Total</b>               | <b>35</b>              | <b>3</b>                | <b>168</b>             | <b>2,332</b> |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM |     |
|---|-----|
| Red Line- LAPD                              | 83% |

| LEGEND                        |
|-------------------------------|
| Los Angeles Police Department |

# C LINE (GREEN)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024**

| REPORTED CRIME                 |          |           |            |
|--------------------------------|----------|-----------|------------|
| CRIMES AGAINST PERSONS         | LAPD     | LASD      | FYTD       |
| Homicide                       | 0        | 0         | 1          |
| Rape                           | 0        | 0         | 2          |
| Robbery                        | 0        | 5         | 28         |
| Aggravated Assault             | 1        | 3         | 22         |
| Aggravated Assault on Operator | 0        | 0         | 0          |
| Battery                        | 0        | 0         | 28         |
| Battery Rail Operator          | 0        | 0         | 0          |
| Sex Offenses                   | 0        | 0         | 1          |
| <b>SUB-TOTAL</b>               | <b>1</b> | <b>8</b>  | <b>82</b>  |
| CRIMES AGAINST PROPERTY        | LAPD     | LASD      | FYTD       |
| Burglary                       | 0        | 0         | 4          |
| Larceny                        | 3        | 5         | 57         |
| Bike Theft                     | 0        | 0         | 2          |
| Motor Vehicle Theft            | 0        | 1         | 5          |
| Arson                          | 0        | 0         | 0          |
| Vandalism                      | 0        | 0         | 12         |
| <b>SUB-TOTAL</b>               | <b>3</b> | <b>6</b>  | <b>80</b>  |
| CRIMES AGAINST SOCIETY         | LAPD     | LASD      | FYTD       |
| Weapons                        | 0        | 1         | 8          |
| Narcotics                      | 0        | 6         | 63         |
| Trespassing                    | 1        | 1         | 31         |
| <b>SUB-TOTAL</b>               | <b>1</b> | <b>8</b>  | <b>102</b> |
| <b>TOTAL</b>                   | <b>5</b> | <b>22</b> | <b>264</b> |

| ARRESTS      |          |           |            |
|--------------|----------|-----------|------------|
| AGENCY       | LAPD     | LASD      | FYTD       |
| Felony       | 1        | 5         | 51         |
| Misdemeanor  | 2        | 35        | 233        |
| <b>TOTAL</b> | <b>3</b> | <b>40</b> | <b>284</b> |

| CITATIONS              |          |           |            |
|------------------------|----------|-----------|------------|
| AGENCY                 | LAPD     | LASD      | FYTD       |
| Other Citations        | 2        | 47        | 414        |
| Vehicle Code Citations | 0        | 1         | 10         |
| <b>TOTAL</b>           | <b>2</b> | <b>48</b> | <b>424</b> |

| CALLS FOR SERVICE |           |            |              |
|-------------------|-----------|------------|--------------|
| AGENCY            | LAPD      | LASD       | FYTD         |
| Routine           | 54        | 682        | 4,483        |
| Priority          | 10        | 48         | 564          |
| Emergency         | 1         | 4          | 69           |
| <b>TOTAL</b>      | <b>65</b> | <b>734</b> | <b>5,116</b> |

| DISPATCHED VS. PROACTIVE |             |             |
|--------------------------|-------------|-------------|
| AGENCY                   | LAPD        | LASD        |
| Dispatched               | 18%         | 36%         |
| Proactive                | 82%         | 64%         |
| <b>TOTAL</b>             | <b>100%</b> | <b>100%</b> |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM |     |
|---|-----|
| Green Line-LAPD                             | 85% |
| Green Line-LASD                             | 91% |

| LEGEND   |
|--|
| <b>Los Angeles Police Department</b>           |
| <b>Los Angeles County Sheriff's Department</b> |

| CRIMES PER STATION     |                        |                         |                        |            |
|------------------------|------------------------|-------------------------|------------------------|------------|
| STATION                | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD       |
| Redondo Beach          | 0                      | 0                       | 0                      | 5          |
| Douglas                | 0                      | 0                       | 0                      | 3          |
| El Segundo             | 0                      | 1                       | 0                      | 7          |
| Mariposa               | 0                      | 0                       | 0                      | 5          |
| Aviation/LAX           | 0                      | 1                       | 0                      | 14         |
| Hawthorne/Lennox       | 1                      | 0                       | 1                      | 29         |
| Crenshaw               | 3                      | 2                       | 1                      | 21         |
| Vermont/Athens         | 1                      | 0                       | 0                      | 15         |
| Harbor Fwy             | 1                      | 2                       | 0                      | 30         |
| Avalon                 | 0                      | 0                       | 1                      | 23         |
| Willowbrook/Rosa Parks | 0                      | 1                       | 2                      | 46         |
| Long Beach Bl          | 3                      | 1                       | 4                      | 37         |
| Lakewood Bl            | 0                      | 0                       | 0                      | 10         |
| Norwalk                | 0                      | 1                       | 0                      | 19         |
| <b>Total</b>           | <b>9</b>               | <b>9</b>                | <b>9</b>               | <b>264</b> |

# E LINE

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024

| REPORTED CRIME                 |           |           |            |
|--------------------------------|-----------|-----------|------------|
| CRIMES AGAINST PERSONS         | LAPD      | LASD      | FYTD       |
| Homicide                       | 0         | 0         | 1          |
| Rape                           | 0         | 0         | 1          |
| Robbery                        | 6         | 0         | 34         |
| Aggravated Assault             | 2         | 1         | 39         |
| Aggravated Assault on Operator | 0         | 0         | 0          |
| Battery                        | 4         | 5         | 67         |
| Battery Rail Operator          | 0         | 0         | 1          |
| Sex Offenses                   | 1         | 1         | 6          |
| <b>SUB-TOTAL</b>               | <b>13</b> | <b>7</b>  | <b>149</b> |
| CRIMES AGAINST PROPERTY        | LAPD      | LASD      | FYTD       |
| Burglary                       | 0         | 0         | 1          |
| Larceny                        | 8         | 1         | 42         |
| Bike Theft                     | 0         | 0         | 1          |
| Motor Vehicle Theft            | 0         | 0         | 1          |
| Arson                          | 0         | 0         | 0          |
| Vandalism                      | 0         | 0         | 5          |
| <b>SUB-TOTAL</b>               | <b>8</b>  | <b>1</b>  | <b>50</b>  |
| CRIMES AGAINST SOCIETY         | LAPD      | LASD      | FYTD       |
| Weapons                        | 0         | 0         | 4          |
| Narcotics                      | 1         | 1         | 14         |
| Trespassing                    | 4         | 2         | 68         |
| <b>SUB-TOTAL</b>               | <b>5</b>  | <b>3</b>  | <b>86</b>  |
| <b>TOTAL</b>                   | <b>26</b> | <b>11</b> | <b>285</b> |

| ARRESTS      |          |           |            |
|--------------|----------|-----------|------------|
| AGENCY       | LAPD     | LASD      | FYTD       |
| Felony       | 2        | 2         | 33         |
| Misdemeanor  | 7        | 9         | 130        |
| <b>TOTAL</b> | <b>9</b> | <b>11</b> | <b>163</b> |

| CITATIONS              |           |          |            |
|------------------------|-----------|----------|------------|
| AGENCY                 | LAPD      | LASD     | FYTD       |
| Other Citations        | 13        | 8        | 135        |
| Vehicle Code Citations | 9         | 0        | 31         |
| <b>TOTAL</b>           | <b>22</b> | <b>8</b> | <b>166</b> |

| CALLS FOR SERVICE |            |            |              |
|-------------------|------------|------------|--------------|
| AGENCY            | LAPD       | LASD       | FYTD         |
| Routine           | 279        | 344        | 3,034        |
| Priority          | 72         | 16         | 762          |
| Emergency         | 9          | 1          | 117          |
| <b>TOTAL</b>      | <b>360</b> | <b>361</b> | <b>3,913</b> |

| DISPATCHED VS. PROACTIVE |             |           |
|--------------------------|-------------|-----------|
| AGENCY                   | LAPD        | LASD      |
| Dispatched               | 16%         | N/C       |
| Proactive                | 84%         | N/C       |
| <b>TOTAL</b>             | <b>100%</b> | <b>0%</b> |

| CRIMES PER STATION         |                        |                         |                        |            |
|----------------------------|------------------------|-------------------------|------------------------|------------|
| STATION                    | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD       |
| Atlantic                   | 1                      | 0                       | 0                      | 9          |
| East LA Civic Ctr          | 1                      | 0                       | 0                      | 2          |
| Maravilla                  | 0                      | 0                       | 0                      | 2          |
| Indiana (both LAPD & LASD) | 1                      | 0                       | 0                      | 7          |
| Soto                       | 3                      | 0                       | 0                      | 13         |
| Mariachi Plaza             | 1                      | 0                       | 3                      | 11         |
| Pico/Aliso                 | 0                      | 0                       | 0                      | 6          |
| Little Tokyo/Arts Dist     | 0                      | 0                       | 0                      | 0          |
| Historic Broadway          | 0                      | 0                       | 0                      | 4          |
| Grand Av Arts/Bunker Hill  | 0                      | 0                       | 0                      | 0          |
| 7th St/Metro Ctr           | 0                      | 0                       | 0                      | 2          |
| Pico                       | 0                      | 0                       | 0                      | 12         |
| LATTC/Ortho Institute      | 1                      | 1                       | 0                      | 29         |
| Jefferson/USC              | 0                      | 0                       | 0                      | 12         |
| Expo Park/USC              | 0                      | 0                       | 0                      | 8          |
| Expo/Vermont               | 0                      | 0                       | 1                      | 13         |
| Expo/Western               | 0                      | 1                       | 1                      | 13         |
| Expo/Crenshaw              | 0                      | 2                       | 0                      | 28         |
| Farmdale                   | 1                      | 0                       | 0                      | 11         |
| Expo/La Brea               | 4                      | 2                       | 0                      | 17         |
| La Cienega/Jefferson       | 2                      | 0                       | 0                      | 11         |
| Culver City                | 0                      | 0                       | 0                      | 3          |
| Palms                      | 1                      | 1                       | 0                      | 9          |
| Westwood/Rancho Park       | 0                      | 0                       | 0                      | 3          |
| Expo/Sepulveda             | 0                      | 0                       | 0                      | 6          |
| Expo/Bundy                 | 0                      | 1                       | 0                      | 6          |
| 26th St/Bergamot           | 0                      | 0                       | 1                      | 4          |
| 17th St/SMC                | 0                      | 0                       | 0                      | 4          |
| Downtown Santa Monica      | 4                      | 1                       | 2                      | 39         |
| Expo Line Rail Yard        | 0                      | 0                       | 0                      | 0          |
| <b>Total</b>               | <b>20</b>              | <b>9</b>                | <b>8</b>               | <b>284</b> |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM |     |
|---|-----|
| Expo Line-LAPD                              | 85% |
| Expo Line-LASD                              | N/C |

| GRADE CROSSING OPERATIONS |           |            |              |
|---------------------------|-----------|------------|--------------|
| LOCATION                  | LAPD      | LASD       | FYTD         |
| East Los Angeles          | 0         | 22         | 314          |
| Figueroa St               | 0         | 0          | 0            |
| Exposition Blvd           | 82        | 0          | 1,041        |
| Culver City               | 0         | 22         | 34           |
| Santa Monica              | 0         | 90         | 249          |
| <b>TOTAL</b>              | <b>82</b> | <b>134</b> | <b>1,638</b> |

| LEGEND                                  |  |
|---|--|
| Los Angeles Police Department           |  |
| Los Angeles County Sheriff's Department |  |

# G LINE (ORANGE)

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024**

| REPORTED CRIME                 |           |           |
|--------------------------------|-----------|-----------|
| CRIMES AGAINST PERSONS         | LAPD      | FYTD      |
| Homicide                       | 0         | 0         |
| Rape                           | 0         | 0         |
| Robbery                        | 0         | 4         |
| Aggravated Assault             | 3         | 12        |
| Aggravated Assault on Operator | 0         | 0         |
| Battery                        | 4         | 12        |
| Battery Bus Operator           | 0         | 1         |
| Sex Offenses                   | 0         | 1         |
| <b>SUB-TOTAL</b>               | <b>7</b>  | <b>30</b> |
| CRIMES AGAINST PROPERTY        | LAPD      | FYTD      |
| Burglary                       | 0         | 0         |
| Larceny                        | 1         | 5         |
| Bike Theft                     | 0         | 0         |
| Motor Vehicle Theft            | 0         | 0         |
| Arson                          | 0         | 0         |
| Vandalism                      | 0         | 2         |
| <b>SUB-TOTAL</b>               | <b>1</b>  | <b>7</b>  |
| CRIMES AGAINST SOCIETY         | LAPD      | FYTD      |
| Weapons                        | 0         | 2         |
| Narcotics                      | 4         | 13        |
| Trespassing                    | 3         | 13        |
| <b>SUB-TOTAL</b>               | <b>7</b>  | <b>28</b> |
| <b>TOTAL</b>                   | <b>15</b> | <b>65</b> |

| ARRESTS      |           |           |
|--------------|-----------|-----------|
| AGENCY       | LAPD      | FYTD      |
| Felony       | 2         | 17        |
| Misdemeanor  | 16        | 59        |
| <b>TOTAL</b> | <b>18</b> | <b>76</b> |

| CITATIONS              |           |            |
|------------------------|-----------|------------|
| AGENCY                 | LAPD      | FYTD       |
| Other Citations        | 8         | 19         |
| Vehicle Code Citations | 18        | 288        |
| <b>TOTAL</b>           | <b>26</b> | <b>307</b> |

| CALLS FOR SERVICE |            |            |
|-------------------|------------|------------|
| AGENCY            | LAPD       | FYTD       |
| Routine           | 283        | 565        |
| Priority          | 44         | 137        |
| Emergency         | 4          | 16         |
| <b>TOTAL</b>      | <b>331</b> | <b>718</b> |

| DISPATCHED VS. PROACTIVE |             |
|--------------------------|-------------|
| AGENCY                   | LAPD        |
| Dispatched               | 15%         |
| Proactive                | 85%         |
| <b>TOTAL</b>             | <b>100%</b> |

| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM |     |
|--|-----|
| Orange Line- LAPD                          | 86% |

| LEGEND                        |
|-------------------------------|
| Los Angeles Police Department |

| CRIMES PER STATION |                        |                         |                        |           |
|--------------------|------------------------|-------------------------|------------------------|-----------|
| STATION            | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD      |
| North Hollywood    | 2                      | 1                       | 4                      | 25        |
| Laurel Canyon      | 0                      | 0                       | 0                      | 1         |
| Valley College     | 1                      | 0                       | 0                      | 3         |
| Woodman            | 0                      | 0                       | 1                      | 4         |
| Van Nuys           | 0                      | 0                       | 0                      | 3         |
| Sepulveda          | 1                      | 0                       | 0                      | 3         |
| Woodley            | 0                      | 0                       | 0                      | 0         |
| Balboa             | 0                      | 0                       | 0                      | 1         |
| Reseda             | 1                      | 0                       | 2                      | 5         |
| Tampa              | 0                      | 0                       | 0                      | 1         |
| Pierce College     | 0                      | 0                       | 0                      | 0         |
| De Soto            | 0                      | 0                       | 0                      | 1         |
| Canoga             | 2                      | 0                       | 0                      | 8         |
| Warner Center      | 0                      | 0                       | 0                      | 0         |
| Sherman Way        | 0                      | 0                       | 0                      | 1         |
| Roscoe             | 0                      | 0                       | 0                      | 0         |
| Nordhoff           | 0                      | 0                       | 0                      | 1         |
| Chatsworth         | 0                      | 0                       | 0                      | 5         |
| <b>Total</b>       | <b>7</b>               | <b>1</b>                | <b>7</b>               | <b>62</b> |



# J LINE (SILVER)

ATTACHMENT E

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024

| REPORTED CRIME                 |          |          |           |
|--------------------------------|----------|----------|-----------|
| CRIMES AGAINST PERSONS         | LAPD     | LASD     | FYTD      |
| Homicide                       | 0        | 0        | 0         |
| Rape                           | 0        | 0        | 0         |
| Robbery                        | 0        | 0        | 3         |
| Aggravated Assault             | 1        | 0        | 6         |
| Aggravated Assault on Operator | 0        | 0        | 0         |
| Battery                        | 0        | 0        | 2         |
| Battery Bus Operator           | 0        | 0        | 1         |
| Sex Offenses                   | 0        | 0        | 0         |
| <b>SUB-TOTAL</b>               | <b>1</b> | <b>0</b> | <b>12</b> |
| CRIMES AGAINST PROPERTY        | LAPD     | LASD     | FYTD      |
| Burglary                       | 0        | 0        | 0         |
| Larceny                        | 0        | 0        | 1         |
| Bike Theft                     | 0        | 0        | 0         |
| Motor Vehicle Theft            | 0        | 0        | 0         |
| Arson                          | 0        | 0        | 0         |
| Vandalism                      | 0        | 0        | 0         |
| <b>SUB-TOTAL</b>               | <b>0</b> | <b>0</b> | <b>1</b>  |
| CRIMES AGAINST SOCIETY         | LAPD     | LASD     | FYTD      |
| Weapons                        | 0        | 0        | 0         |
| Narcotics                      | 0        | 0        | 0         |
| Trespassing                    | 0        | 0        | 3         |
| <b>SUB-TOTAL</b>               | <b>0</b> | <b>0</b> | <b>3</b>  |
| <b>TOTAL</b>                   | <b>1</b> | <b>0</b> | <b>16</b> |

| ARRESTS      |          |          |           |
|--------------|----------|----------|-----------|
| AGENCY       | LAPD     | LASD     | FYTD      |
| Felony       | 0        | 0        | 5         |
| Misdemeanor  | 0        | 0        | 13        |
| <b>TOTAL</b> | <b>0</b> | <b>0</b> | <b>18</b> |

| CITATIONS              |          |          |            |
|------------------------|----------|----------|------------|
| AGENCY                 | LAPD     | LASD     | FYTD       |
| Other Citations        | 1        | 0        | 265        |
| Vehicle Code Citations | 5        | 0        | 228        |
| <b>TOTAL</b>           | <b>6</b> | <b>0</b> | <b>493</b> |

| CALLS FOR SERVICE |            |           |            |
|-------------------|------------|-----------|------------|
| AGENCY            | LAPD       | LASD      | FYTD       |
| Routine           | 103        | 15        | 339        |
| Priority          | 21         | 0         | 75         |
| Emergency         | 1          | 0         | 9          |
| <b>TOTAL</b>      | <b>125</b> | <b>15</b> | <b>423</b> |

| DISPATCHED VS. PROACTIVE |             |             |
|--------------------------|-------------|-------------|
| AGENCY                   | LAPD        | LASD        |
| Dispatched               | 13%         | 13%         |
| Proactive                | 87%         | 87%         |
| <b>TOTAL</b>             | <b>100%</b> | <b>100%</b> |

| CRIMES PER STATION         |                        |                         |                        |           |
|----------------------------|------------------------|-------------------------|------------------------|-----------|
| STATION                    | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD      |
| El Monte                   | 0                      | 0                       | 0                      | 2         |
| Cal State LA               | 0                      | 0                       | 0                      | 0         |
| LAC/USC Medical Ctr        | 0                      | 0                       | 0                      | 0         |
| Alameda                    | 0                      | 0                       | 0                      | 0         |
| Downtown                   | 0                      | 0                       | 0                      | 0         |
| 37th St/USC                | 0                      | 0                       | 0                      | 1         |
| Slauson                    | 0                      | 0                       | 0                      | 4         |
| Manchester                 | 1                      | 0                       | 0                      | 2         |
| Harbor Fwy                 | 0                      | 0                       | 0                      | 3         |
| Rosecrans                  | 0                      | 0                       | 0                      | 0         |
| Harbor Gateway Transit Ctr | 0                      | 0                       | 0                      | 2         |
| Carson                     | 0                      | 0                       | 0                      | 1         |
| PCH                        | 0                      | 0                       | 0                      | 1         |
| San Pedro/Beacon           | 0                      | 0                       | 0                      | 0         |
| <b>Total</b>               | <b>1</b>               | <b>0</b>                | <b>0</b>               | <b>16</b> |

| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM |     |
|--|-----|
| Silver Line- LAPD                          | 88% |
| Silver Line- LASD                          | 84% |

| LEGEND                                  |  |
|---|--|
| Los Angeles Police Department           |  |
| Los Angeles County Sheriff's Department |  |

# K LINE

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024**

| REPORTED CRIME                 |          |          |           |
|--------------------------------|----------|----------|-----------|
| CRIMES AGAINST PERSONS         | LAPD     | LASD     | FYTD      |
| Homicide                       | 0        | 0        | 1         |
| Rape                           | 0        | 0        | 0         |
| Robbery                        | 0        | 1        | 2         |
| Aggravated Assault             | 0        | 0        | 5         |
| Aggravated Assault on Operator | 0        | 0        | 0         |
| Battery                        | 0        | 0        | 4         |
| Battery Bus Operator           | 0        | 0        | 0         |
| Sex Offenses                   | 0        | 0        | 1         |
| <b>SUB-TOTAL</b>               | <b>0</b> | <b>1</b> | <b>13</b> |
| CRIMES AGAINST PROPERTY        | LAPD     | LASD     | FYTD      |
| Burglary                       | 0        | 0        | 0         |
| Larceny                        | 0        | 0        | 1         |
| Bike Theft                     | 0        | 0        | 0         |
| Motor Vehicle Theft            | 0        | 0        | 0         |
| Arson                          | 0        | 0        | 0         |
| Vandalism                      | 1        | 0        | 1         |
| <b>SUB-TOTAL</b>               | <b>1</b> | <b>0</b> | <b>2</b>  |
| CRIMES AGAINST SOCIETY         | LAPD     | LASD     | FYTD      |
| Weapons                        | 0        | 0        | 5         |
| Narcotics                      | 0        | 0        | 7         |
| Trespassing                    | 1        | 0        | 11        |
| <b>SUB-TOTAL</b>               | <b>1</b> | <b>0</b> | <b>23</b> |
| <b>TOTAL</b>                   | <b>2</b> | <b>1</b> | <b>38</b> |

| ARRESTS      |          |          |           |
|--------------|----------|----------|-----------|
| AGENCY       | LAPD     | LASD     | FYTD      |
| Felony       | 0        | 0        | 9         |
| Misdemeanor  | 3        | 0        | 50        |
| <b>TOTAL</b> | <b>3</b> | <b>0</b> | <b>59</b> |

| CITATIONS              |          |          |           |
|------------------------|----------|----------|-----------|
| AGENCY                 | LAPD     | LASD     | FYTD      |
| Other Citations        | 3        | 0        | 23        |
| Vehicle Code Citations | 0        | 0        | 0         |
| <b>TOTAL</b>           | <b>3</b> | <b>0</b> | <b>23</b> |

| CALLS FOR SERVICE |            |            |              |
|-------------------|------------|------------|--------------|
| AGENCY            | LAPD       | LASD       | FYTD         |
| Routine           | 137        | 218        | 1,686        |
| Priority          | 8          | 1          | 75           |
| Emergency         | 1          | 0          | 10           |
| <b>TOTAL</b>      | <b>146</b> | <b>219</b> | <b>1,771</b> |

| DISPATCHED VS. PROACTIVE |             |             |
|--------------------------|-------------|-------------|
| AGENCY                   | LAPD        | LASD        |
| Dispatched               | 18%         | 57%         |
| Proactive                | 82%         | 43%         |
| <b>TOTAL</b>             | <b>100%</b> | <b>100%</b> |

| CRIMES PER STATION             |                        |                         |                        |           |
|--------------------------------|------------------------|-------------------------|------------------------|-----------|
| STATION                        | CRIMES AGAINST PERSONS | CRIMES AGAINST PROPERTY | CRIMES AGAINST SOCIETY | FYTD      |
| Expo / Crenshaw                | 0                      | 0                       | 0                      | 1         |
| Martin Luther King Jr Station  | 0                      | 1                       | 0                      | 6         |
| Leimert Park Station           | 0                      | 0                       | 1                      | 6         |
| Hyde Park Station              | 0                      | 0                       | 0                      | 5         |
| Fairview Heights Station       | 1                      | 0                       | 0                      | 9         |
| Downtown Inglewood Station     | 0                      | 0                       | 0                      | 6         |
| Westchester / Veterans Station | 0                      | 0                       | 0                      | 5         |
| <b>Total</b>                   | <b>1</b>               | <b>1</b>                | <b>1</b>               | <b>38</b> |

| PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM |     |
|---|-----|
| K Line - LAPD                               | 86% |
| K Line - LASD                               | 90% |

| LEGEND                                  |  |
|---|--|
| Los Angeles Police Department           |  |
| Los Angeles County Sheriff's Department |  |

# BUS PATROL

**ATTACHMENT E**
**MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024**

| REPORTED CRIME                 |           |           |            |
|--------------------------------|-----------|-----------|------------|
| CRIMES AGAINST PERSONS         | LAPD      | LASD      | FYTD       |
| Homicide                       | 0         | 0         | 1          |
| Rape                           | 0         | 0         | 2          |
| Robbery                        | 4         | 3         | 89         |
| Aggravated Assault             | 4         | 2         | 102        |
| Aggravated Assault on Operator | 4         | 2         | 37         |
| Battery                        | 7         | 11        | 251        |
| Battery Bus Operator           | 2         | 4         | 100        |
| Sex Offenses                   | 1         | 2         | 34         |
| <b>SUB-TOTAL</b>               | <b>22</b> | <b>24</b> | <b>616</b> |
| CRIMES AGAINST PROPERTY        | LAPD      | LASD      | FYTD       |
| Burglary                       | 0         | 0         | 2          |
| Larceny                        | 6         | 4         | 110        |
| Bike Theft                     | 0         | 0         | 6          |
| Motor Vehicle Theft            | 0         | 0         | 6          |
| Arson                          | 0         | 0         | 0          |
| Vandalism                      | 1         | 5         | 58         |
| <b>SUB-TOTAL</b>               | <b>7</b>  | <b>9</b>  | <b>182</b> |
| CRIMES AGAINST SOCIETY         | LAPD      | LASD      | FYTD       |
| Weapons                        | 0         | 0         | 27         |
| Narcotics                      | 0         | 5         | 74         |
| Trespassing                    | 1         | 0         | 7          |
| <b>SUB-TOTAL</b>               | <b>1</b>  | <b>5</b>  | <b>108</b> |
| <b>TOTAL</b>                   | <b>30</b> | <b>38</b> | <b>906</b> |

| LASD's Crimes per Sector |           |            |
|--------------------------|-----------|------------|
| Sector                   |           | FYTD       |
| Westside                 | 5         | 26         |
| San Fernando             | 1         | 14         |
| San Gabriel Valley       | 8         | 61         |
| Gateway Cities           | 9         | 74         |
| South Bay                | 15        | 151        |
| <b>Total</b>             | <b>38</b> | <b>326</b> |

| LAPD's Crimes per Sector |           |            |
|--------------------------|-----------|------------|
| Sector                   |           | FYTD       |
| <b>Valley Bureau</b>     |           |            |
| Van Nuys                 | 1         | 15         |
| West Valley              | 1         | 11         |
| North Hollywood          | 3         | 22         |
| Foothill                 | 0         | 7          |
| Devonshire               | 0         | 8          |
| Mission                  | 1         | 11         |
| Topanga                  | 0         | 8          |
| <b>Central Bureau</b>    |           |            |
| Central                  | 1         | 74         |
| Rampart                  | 1         | 35         |
| Hollenbeck               | 0         | 9          |
| Northeast                | 0         | 23         |
| Newton                   | 2         | 46         |
| <b>West Bureau</b>       |           |            |
| Hollywood                | 1         | 29         |
| Wilshire                 | 0         | 29         |
| West LA                  | 1         | 20         |
| Pacific                  | 0         | 7          |
| Olympic                  | 1         | 43         |
| <b>Southwest Bureau</b>  |           |            |
| Southwest                | 5         | 54         |
| Harbor                   | 0         | 5          |
| 77th Street              | 11        | 101        |
| Southeast                | 1         | 23         |
| <b>Total</b>             | <b>30</b> | <b>580</b> |

| ARRESTS      |           |           |            |
|--------------|-----------|-----------|------------|
| AGENCY       | LAPD      | LASD      | FYTD       |
| Felony       | 8         | 39        | 219        |
| Misdemeanor  | 38        | 9         | 415        |
| <b>TOTAL</b> | <b>46</b> | <b>48</b> | <b>634</b> |

| CITATIONS              |            |           |            |
|------------------------|------------|-----------|------------|
| AGENCY                 | LAPD       | LASD      | FYTD       |
| Other Citations        | 16         | 38        | 535        |
| Vehicle Code Citations | 147        | 10        | 458        |
| <b>TOTAL</b>           | <b>163</b> | <b>48</b> | <b>993</b> |

| CALLS FOR SERVICE |             |            |              |
|-------------------|-------------|------------|--------------|
| AGENCY            | LAPD        | LASD       | FYTD         |
| Routine           | 952         | 237        | 3,603        |
| Priority          | 492         | 86         | 2,001        |
| Emergency         | 66          | 13         | 454          |
| <b>TOTAL</b>      | <b>1510</b> | <b>336</b> | <b>6,058</b> |

| DISPATCHED VS. PROACTIVE |           |             |
|--------------------------|-----------|-------------|
| AGENCY                   | LAPD      | LASD        |
| Dispatched               | 0%        | 4%          |
| Proactive                | 0%        | 96%         |
| <b>TOTAL</b>             | <b>0%</b> | <b>100%</b> |

| PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM |     |
|--|-----|
| LAPD BUS                                   | 0%  |
| LASD BUS                                   | 92% |

| LEGEND                                  |  |
|---|--|
| Los Angeles Police Department           |  |
| Los Angeles County Sheriff's Department |  |

# UNION STATION

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024

| REPORTED CRIME                 |           |            |
|--------------------------------|-----------|------------|
| CRIMES AGAINST PERSONS         | LAPD      | FYTD       |
| Homicide                       | 0         | 0          |
| Rape                           | 0         | 1          |
| Robbery                        | 0         | 9          |
| Aggravated Assault             | 1         | 13         |
| Aggravated Assault on Operator | 0         | 0          |
| Battery                        | 10        | 102        |
| Battery Rail Operator          | 0         | 0          |
| Sex Offenses                   | 0         | 6          |
| <b>SUB-TOTAL</b>               | <b>11</b> | <b>131</b> |
| CRIMES AGAINST PROPERTY        | LAPD      | FYTD       |
| Burglary                       | 1         | 1          |
| Larceny                        | 1         | 39         |
| Bike Theft                     | 0         | 2          |
| Motor Vehicle Theft            | 0         | 0          |
| Arson                          | 0         | 0          |
| Vandalism                      | 1         | 6          |
| <b>SUB-TOTAL</b>               | <b>3</b>  | <b>48</b>  |
| CRIMES AGAINST SOCIETY         | LAPD      | FYTD       |
| Weapons                        | 0         | 2          |
| Narcotics                      | 0         | 9          |
| Trespassing                    | 3         | 66         |
| <b>SUB-TOTAL</b>               | <b>3</b>  | <b>77</b>  |
| <b>TOTAL</b>                   | <b>17</b> | <b>256</b> |

| ARRESTS      |          |            |
|--------------|----------|------------|
| AGENCY       | LAPD     | FYTD       |
| Felony       | 2        | 38         |
| Misdemeanor  | 2        | 96         |
| <b>TOTAL</b> | <b>4</b> | <b>134</b> |

| CITATIONS              |           |           |
|------------------------|-----------|-----------|
| AGENCY                 | LAPD      | FYTD      |
| Other Citations        | 9         | 61        |
| Vehicle Code Citations | 2         | 2         |
| <b>TOTAL</b>           | <b>11</b> | <b>63</b> |

| CALLS FOR SERVICE |            |             |
|-------------------|------------|-------------|
| AGENCY            | LAPD       | FYTD        |
| Routine           | 302        | 722         |
| Priority          | 88         | 585         |
| Emergency         | 3          | 54          |
| <b>TOTAL</b>      | <b>393</b> | <b>1361</b> |

| DISPATCHED VS. PROACTIVE |             |
|--------------------------|-------------|
| AGENCY                   | LAPD        |
| Dispatched               | 19%         |
| Proactive                | 81%         |
| <b>TOTAL</b>             | <b>100%</b> |

| PERCENTAGE OF TIME SPENT ON THE SYSTEM |     |
|--|-----|
| Union Station                          | 83% |

| LEGEND                        |  |
|-------------------------------|--|
| Los Angeles Police Department |  |

# 7TH & METRO STATION

## ATTACHMENT E

### MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - APRIL 2024

| REPORTED CRIME                 |          |           |
|--------------------------------|----------|-----------|
| CRIMES AGAINST PERSONS         | LAPD     | FYTD      |
| Homicide                       | 0        | 0         |
| Rape                           | 0        | 0         |
| Robbery                        | 1        | 3         |
| Aggravated Assault             | 1        | 6         |
| Aggravated Assault on Operator | 0        | 0         |
| Battery                        | 1        | 21        |
| Battery Rail Operator          | 0        | 0         |
| Sex Offenses                   | 0        | 0         |
| <b>SUB-TOTAL</b>               | <b>3</b> | <b>30</b> |
| CRIMES AGAINST PROPERTY        | LAPD     | FYTD      |
| Burglary                       | 0        | 0         |
| Larceny                        | 0        | 7         |
| Bike Theft                     | 0        | 0         |
| Motor Vehicle Theft            | 0        | 0         |
| Arson                          | 0        | 0         |
| Vandalism                      | 0        | 1         |
| <b>SUB-TOTAL</b>               | <b>0</b> | <b>8</b>  |
| CRIMES AGAINST SOCIETY         | LAPD     | FYTD      |
| Weapons                        | 0        | 1         |
| Narcotics                      | 0        | 0         |
| Trespassing                    | 0        | 12        |
| <b>SUB-TOTAL</b>               | <b>0</b> | <b>13</b> |
| <b>TOTAL</b>                   | <b>3</b> | <b>51</b> |

| ARRESTS      |          |          |
|--------------|----------|----------|
| AGENCY       | LAPD     | FYTD     |
| Felony       | 0        | 1        |
| Misdemeanor  | 0        | 4        |
| <b>TOTAL</b> | <b>0</b> | <b>5</b> |

| CITATIONS              |           |           |
|------------------------|-----------|-----------|
| AGENCY                 | LAPD      | FYTD      |
| Other Citations        | 6         | 32        |
| Vehicle Code Citations | 6         | 9         |
| <b>TOTAL</b>           | <b>12</b> | <b>41</b> |

| CALLS FOR SERVICE |           |            |
|-------------------|-----------|------------|
| AGENCY            | LAPD      | FYTD       |
| Routine           | 76        | 110        |
| Priority          | 14        | 79         |
| Emergency         | 2         | 9          |
| <b>TOTAL</b>      | <b>92</b> | <b>198</b> |

| DISPATCHED VS. PROACTIVE |             |
|--------------------------|-------------|
| AGENCY                   | LAPD        |
| Dispatched               | 17%         |
| Proactive                | 83%         |
| <b>TOTAL</b>             | <b>100%</b> |

| PERCENTAGE OF TIME SPENT ON THE SYSTEM |     |
|--|-----|
| 7th & Metro Station                    | 82% |

| LEGEND                        |  |
|-------------------------------|--|
| Los Angeles Police Department |  |



**Bus/Rail Operator Assaults  
April 2024**

| Date      | Time  | Line | Bus  | Intersection/City           | Narrative  | Barrier | Reason           | Method              | Transported to Hospital? |
|-----------|-------|------|------|-----------------------------|--|---------|------------------|---------------------|--------------------------|
| 4/13/2024 | 20:27 | 53   | 1931 | Wilmington & 119th St       | Sus MB/30yrs stabbed bus op for unknown reasons. Operator transported to hospital.   | Yes     | No reason        | Knife               | Yes                      |
| 4/16/2024 | 18:30 | 111  | 8436 | Norwalk Station             | Sus transient MB/32yrs arrested for hitting bus op when asked to exit for bus out of service.  | N/A (o) | Told to exit     | Hands (punch, slap) | Yes                      |
| 4/18/2024 | 2:00  | 4    | 9538 | 5th St & Colorado Av        | Sus transient MB/30yrs arrested for punching bus op when told he couldn't board bus. Op transported to hospital  | Yes     | Refused entry    | Hands (punch, slap) | Yes                      |
| 4/21/2024 | 21:35 | 81   | 6030 | Figueroa St & Century Bl    | BATTERY On 04/21/2024 @ 2135 HRS. Suspect entered bus and stated to victim, "If I get mad, I'm gonna kill someone" suspect then proceeded to sit down. Victim advised suspect he had to exit bus or she would have him removed. Suspect walked to the front of the bus and threw an object (later identified as a 5-hour energy bottle) at victim, striking victim's lip. Suspect then exited bus and fled location. An additional passenger (wheelchair bound) stated suspect struck his head but declined medical attention.<br>INJURIES: Victim sustained minor swelling to her upper right lip and stated she was "Too Nervous To Continue" (TNTC) and wanted to go home. Victim refused ComPsych services. NO ARREST  | Yes     | No reason        | Bottle              | No                       |
| 4/25/2024 | 13:45 | 212  | 5711 | La Brea Av & Washington Bl  | Sus MB/30s threatened bus operator with knife when asked to turn down music.   | Yes     | Upset over music | Brandished knife    | No                       |
| 4/25/2024 | 16:08 | 110  | 5976 | 62nd St & Western Av        | AGG ASSAULT / BRANDISHING Suspect boarded bus and asked for a courtesy ride followed by two children that entered but did request a courtesy ride. Victim permitted suspect to enter without paying fare but advised the children if they wanted to ride free, they had to ask. The children replied, "Ok" and sat down. Suspect approached victim, produced a knife and asked victim, "Are you f...with those kids?" Victim replied, "No, I am not." Suspect replied, "Ok, because I will get you out of here. Suspect then demanded, "Let me out this M... F.... Victim stopped bus, suspect exited and fled location.<br>INJURIES: Victim stated he was shaken and unable to complete assignment stating, "Too Nervous To Continue" (TNTC). Victim refused ComPsych services. NO ARREST   | Unkn    | Upset            | Brandished knife    | No                       |
| 4/26/2024 | 12:35 | 910  | 8361 | Adams Bl & Figueroa Way     | BATTERY Victim observed a sexual assault in progress. The sexual assault suspect (Male / White) then brandished a knife at another (Male / Hispanic) passenger when he attempted to protect the (Female / Black) sexual assault victim. Suspect and victim exited bus and continued their altercation. Suspect proceeded to stab victim. Victim attempted to secure bus thus prevented patrons from exiting bus. Suspect became irate and demanded victim to allow her to exit. Suspect punched victim's face once, exited the rear of the bus and fled.<br>INJURIES: Victim stated she was "Too Nervous to Continue" (TNTC). Victim was offered ComPsych services. NO ARREST<br>Sexual Assault Incident Update: Suspect was located due to a blood trail determined to be the result of suspect severing his finger with his own knife. Suspect was taken into custody. | Unkn    | Unknown          | Knife               | No                       |
| 4/26/2024 | 13:30 | 45   | 1596 | Adams Bl & Broadway         | AGG ASSAULT Victim observed suspect assault another patron. Victim pushed the emergency button and stopped the bus. Suspect approached the victim and attempted to punch victim. Victim utilized her hands and blocked suspect's punches. Suspect then stunned victim's stomach area with a taser. Suspect then returned back to the other patron and attempted to again assault patron. All patrons began to exit the bus as well as the bus operator. Suspect remained on the bus and closed the bus door. Multiple patrons were also tased by suspect.<br>INJURIES: Victim was transported to California Hospital.<br>ARREST  | Yes     | Unknown          | Stun gun            | Yes                      |
| 4/28/2024 | 13:30 | 2    | 8487 | Sunset Bl & San Vicente Bl  | Sus FB/61yrs arrested for throwing strawberries at bus op when sus demanded stop   | Yes     | Demanded stop    | Threw object        | No                       |
| 4/29/2024 | 11:40 | 163  | 2020 | Vanowen St & Laurelgrove Av | AGG ASSAULT / BRANDISHING Suspect approached victim and demanded victim allow him to exit bus. Victim advised he would have to exit at the next stop. Suspect then lifted up his shirt and brandished a 4" kitchen knife with the blade pointing upwards. Suspect again demanded victim to stop. Suspect further stated victim's refusal to stop the bus is the reason bus operators are having safety issues recently. Suspect exited bus and fled location. During the interview, victim advised his conversation with suspect was spoken in Spanish.<br>INJURIES: Victim stated he was "Too Nervous to Continue" (TNTC).<br>NO ARREST   | Yes     | Demanded stop    | Brandished knife    | No                       |
| 4/30/2024 | 11:40 | 20   | 4128 | Wilshire Bl & Normandie     | AGG ASSAULT / BRANDISHING Suspect engaged in a verbal altercation with another patron. Victim approached suspect and observed the butt of a black firearm sticking out of victim's backpack. Suspect had his hand on the grip but did not remove the firearm from the backpack. Victim told suspect to exit bus. Suspect told victim "keep driving." Victim returned back to the driver's seat, pressed the silent alarm. Doors opened, and suspect exited the bus through the rear door. As suspect walked away, suspect simulated a gun with his fingers pointing in the direction of victim.<br>NO INJURIES: Victim was adamant he was extremely ok to continue his route. NO ARREST  | N/A (o) | Unknown          | Brandished gun      | No                       |
| 4/30/2024 | 17:26 | 40   | 6128 | La Brea Av & Hillcrest Bl   | Sus MB spit on bus op when he almost fell when bus accelerated   | Yes     | Upset            | Spit                | No                       |



**SYSTEM SECURITY & LAW ENFORCEMENT**

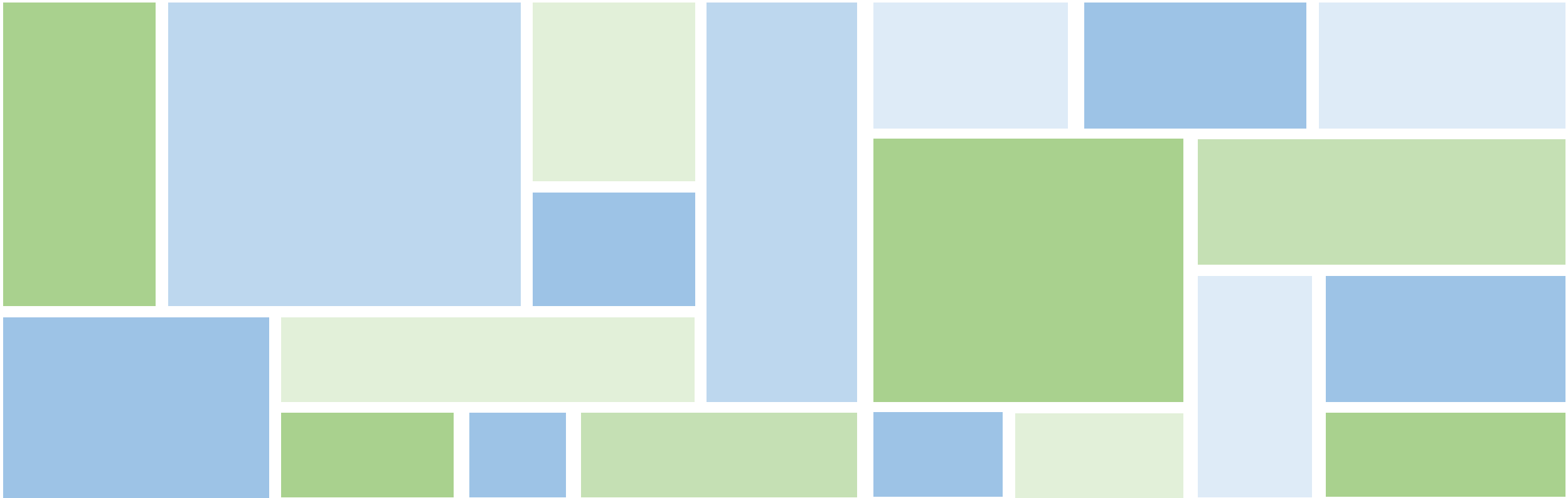
Attachment G

**Sexual Crimes / Harassment Calls for Service April 2024**

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between April 1 and April 30, Metro Transit Security, LAPD, LASD, and LBPD received twelve (12) incidents and referred all victims of sexual crimes / harassment to the above free hotlines.

| Incident Type & Totals |           |          |              |           |           |              |
|------------------------|-----------|----------|--------------|-----------|-----------|--------------|
|                        | Apr 24    | Mar 24   | % Change     | Apr 24    | Apr 23    | % Change     |
| Sexual Harassment      | 0         | 0        | 0.0%         | 0         | 0         | 0.0%         |
| Sexual Battery         | 6         | 7        | -14.3%       | 6         | 9         | -33.3%       |
| Lewd Conduct           | 1         | 1        | 0.0%         | 1         | 1         | 0.0%         |
| Indecent Exposure      | 5         | 1        | 400.0%       | 5         | 3         | 66.7%        |
| <b>TOTAL</b>           | <b>12</b> | <b>9</b> | <b>33.3%</b> | <b>12</b> | <b>13</b> | <b>-7.7%</b> |

| Counseling Information Provided |            |
|---------------------------------|------------|
|                                 | April 2024 |
| Yes                             | 12         |
| No - If no, why?                | 0          |
| Gone On Arrival                 | 0          |
| Did Not Have Info               | 0          |
| Telephonic Report               | 1          |
| Not Offered                     | 0          |
| Refused                         | 0          |
| Officer Witnessed Incident      | 0          |
| <b>TOTAL</b>                    | <b>12</b>  |



# **JUNE 2024**

## **MONTHLY UPDATE ON PUBLIC SAFETY**

Ken Hernandez  
Interim Chief Safety Officer



# APRIL 2024

## PUBLIC SAFETY TRENDS & STATS

### Systemwide

- **Crimes Against Persons** rose 15.6% compared to March 2024.
- **Crimes Against Property** decreased by 3.9% when compared to March 2024.
- **Crimes Against Society** significantly decreased by 33.7% when compared to March 2024.

| Systemwide                                     | Apr-24     | Mar-24     | % Change<br>Mar 24 vs<br>Feb 24 | Apr-23     | % Change<br>Apr 24 vs<br>Apr 23 |
|--|------------|------------|---------------------------------|------------|---------------------------------|
| Crimes Against Persons                         | 156        | 135        | 15.6%                           | 188        | -17.0%                          |
| Ridership                                      | 26,210,300 | 25,880,698 | 1.3%                            | 23,661,295 | 10.8%                           |
| Crimes Against Persons per 1 Million Boardings | 5.95       | 5.22       | 14.1%                           | 7.95       | -25.1%                          |

| Systemwide                                      | Apr-24     | Mar-24     | % Change<br>Mar 24 vs<br>Feb 24 | Apr-23     | % Change<br>Apr 24 vs<br>Apr 23 |
|---|------------|------------|---------------------------------|------------|---------------------------------|
| Crimes Against Property                         | 49         | 51         | -3.9%                           | 67         | -26.9%                          |
| Ridership                                       | 26,210,300 | 25,880,698 | 1.3%                            | 23,661,295 | 10.8%                           |
| Crimes Against Property per 1 Million Boardings | 1.87       | 1.97       | -5.1%                           | 2.83       | -34.0%                          |

| Systemwide                                     | Apr-24     | Mar-24     | % Change<br>Mar 24 vs<br>Feb 24 | Apr-23     | % Change<br>Apr 24 vs<br>Apr 23 |
|--|------------|------------|---------------------------------|------------|---------------------------------|
| Crimes Against Society                         | 242        | 365        | -33.7%                          | 465        | -48.0%                          |
| Ridership                                      | 26,210,300 | 25,880,698 | 1.3%                            | 23,661,295 | 10.8%                           |
| Crimes Against Society per 1 Million Boardings | 9.23       | 14.10      | -34.5%                          | 19.65      | -53.0%                          |

### Per 1 Million Boardings

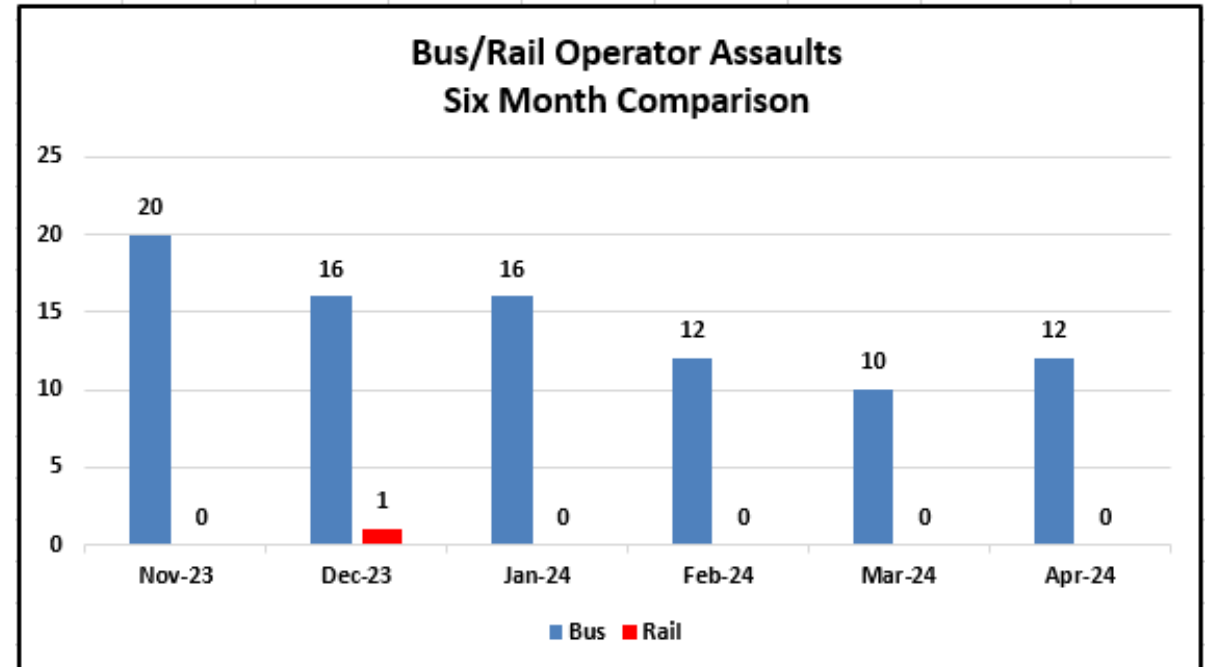
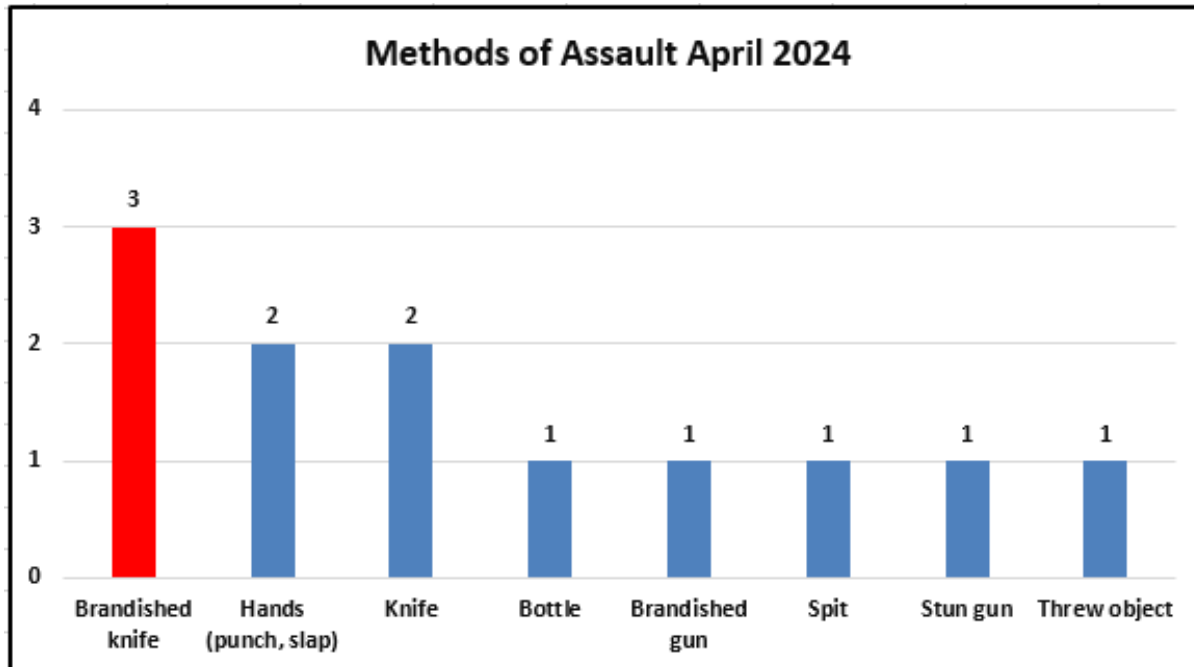
Total crime decreased by 19.9% compared to March 2024 and by 44% compared to April 2023.

- **Crimes Against Persons** increased by 14.1% compared to March 2024 and decreased by 25.1% compared to April 2023.
- **Crimes Against Property** decreased by 5.1% compared to March 2024 and by 34% compared to April 2023.
- **Crimes Against Society** decreased by 34.5% compared to March 2024 and by 53% compared to April 2023.

# APRIL 2024 OPERATOR ASSAULTS

- Operator assaults increased from 10 in March to 12 in April
- Brandishing a knife, using hands (punch, slap), and using a knife were the top three methods of assault
- Upset, no reason, and demanded stop were the top reasons for assaults

| Top Reasons for Assault |           |
|-------------------------|-----------|
| Reason                  | Count     |
| Upset                   | 5         |
| No reason               | 2         |
| Demanded stop           | 2         |
| Refused entry           | 1         |
| Told to exit            | 1         |
| Upset over music        | 1         |
| <b>Grand Total</b>      | <b>12</b> |

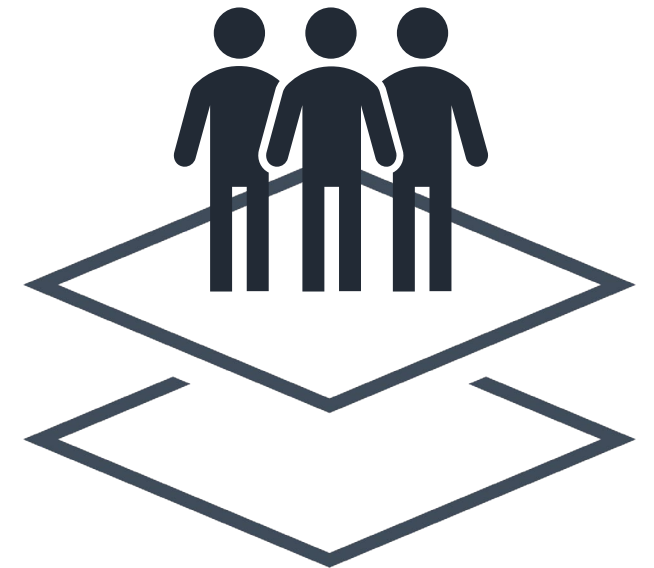


# MULTI-LAYERED DEPLOYMENT UPDATE

Since July 10, 2023, Metro has been utilizing a multi-layered deployment, which has a significant impact across the entire rail system, including end-of-line stations and mid-point (focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.

The following reflects the results of the deployment for the month of April.

- 131 citations and 39 written warnings issued by Transit Security Officers
- Contract Security cleared 12,272 trains
- Law enforcement conducted:
  - 519 arrests
  - 622 citations
  - 1,753 warnings



# PUBLIC SAFETY SURGE UPDATE

| Deployment Resource                              | Total 5/20-5/28   |  |
|--|---|--|
| LAPD – B/D and E Lines within their jurisdiction | 72 Reported Crimes: <ul style="list-style-type: none"> <li>• 68 Trespassing</li> <li>• 2 Narcotics</li> <li>• 1 Battery</li> <li>• 1 Robbery</li> </ul>   | 152 Surge-related Arrests: <ul style="list-style-type: none"> <li>• 121 Trespassing-related</li> <li>• 24 Related to Warrants</li> <li>• 2 Weapons</li> <li>• 1 Robbery</li> </ul> |
| LASD – A & C Lines                               | 0 Reported Crimes   | 4 Arrests: <ul style="list-style-type: none"> <li>• 2 Narcotics</li> <li>• 1 Open Container/Drinking in Public</li> <li>• 1 Weapons-related</li> </ul>                             |
| LBPD – A Line Stations within their jurisdiction | 0 Reported Crimes   | 0 Arrests  |
| Allied Universal                                 | 25 Reported Crimes: <ul style="list-style-type: none"> <li>• 15 Vandalism</li> <li>• 5 Trespassing</li> <li>• 4 Narcotics</li> <li>• 1 Weapons</li> </ul> | 0 Arrests  |
| Inter-Con  | 0 Reported Crimes   | 0 Arrests  |

- Contracted law enforcement partners have expanded their visible presence, primarily on the rail system.
- MTS is focusing on increasing its visible presence on the bus system. The surge is initially focusing on end-of-line offloading, based on feedback from our union partners.

# METRO AMBASSADORS UPDATE

## Support

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. They were deployed on all rail lines, G line, J line, and bus lines 210, 40, and 720.

Special Deployments included support for G Line Detours, Dodger Games, the Vaisakhi Celebration Parade, Anime Show at the Convention Center, Long Beach Grand Prix, B Line Bus Bridges, and Bus Lines 106 & 605 by LA General Medical Center(ongoing).

## Connect

For the month of April 2024, Metro Ambassadors conducted 69,950 customer engagements and reported the following:

- 1,964 Cleanliness Issues (8.8% decrease from last month)
- 1,369 Graffiti Incidents (4.4% increase from last month)
- 359 Elevator and Escalator Problems (1.4% increase last month)
- 290 Safety Issues (0.3% increase from last month)

## Report

For the month of April 2024, Metro Ambassadors saved 17 lives through the timely administration of Narcan:

