



Board Report

File #: 2024-0965, File Type: Informational Report

Agenda Number: 33.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
NOVEMBER 21, 2024**

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

BACKGROUND

Within Metro’s Public Safety Mission statement, the agency recognizes that each individual is entitled to a safe, dignified, and humane experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and law enforcement services. Furthermore, since July 2023, Metro has been using a comprehensive deployment model to utilize all resources from the public safety ecosystem.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as homeless outreach staff, transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

DISCUSSION

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations and Customer Experience. SSLE forms the foundation of Metro’s comprehensive approach to safety and security,

focused specifically on protecting our customers and employees by preventing and addressing crime on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities, performance, and outcome-related data for September, the most recent month for which systemwide law enforcement data is available.

OVERVIEW

Metro reached a milestone in September, averaging more than one million weekday riders for the first time since before the pandemic. This represents an 8.52% increase from September 2023 (26,774,520 vs. 24,671,730), marking the 22nd consecutive month of year-over-year ridership growth. Per 1 million boardings, Crimes Against Persons (violent crimes) have decreased compared to the previous month (7.10 vs. 7.3).

The surge of public safety personnel continued its fourth full month, successfully counteracting the typical summer peaks of violent crime. The decrease in violent crimes from August to September was 5.5% in 2024 compared to a 4.0% decrease in 2023. Removing trespassers and focusing on narcotics, weapons, and outstanding warrants drove the effort that resulted in year-over-year reductions in September for Crimes Against Persons.

Since late August, staff have been testing different weapons detection systems with some notable preliminary findings detailed below. The Station Experience unit continues to make improvements to Metro stations through various upgrades and programs. Metro also remains on track to become the first transit agency in the U.S. to install new, fully enclosed bus barriers on its entire fleet by the end of the year.

The multi-layered safety partners conduct weekly report-outs and utilize data from various internal and external sources (i.e., Call Center, Transit Watch app, crime reports, etc.) to ensure these strategies are maintained, adjusted, or newly incorporated to mitigate crime spikes or arising trends on the system.

ACTIVITIES AND INITIATIVES

Weapons Detection Pilots Update

Metro began cost-free pilots with multiple vendors in late August that will continue through November 2024. The piloted technologies can be broadly categorized as video analytics-based brandished weapon detection and concealed weapon screening. A summary of the activity and preliminary findings are outlined in Attachment B.

Station Experience Updates

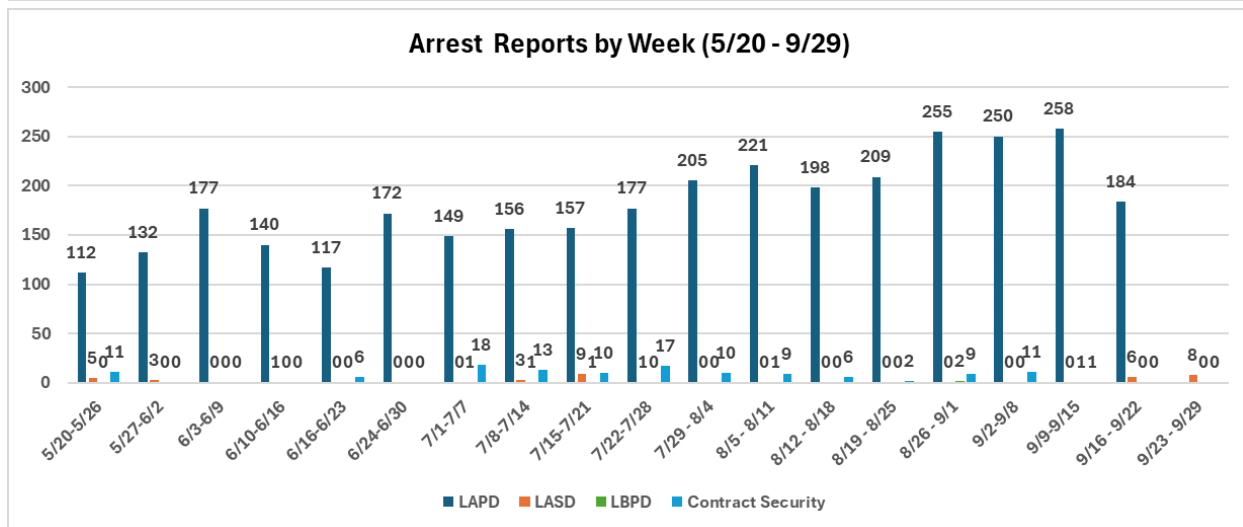
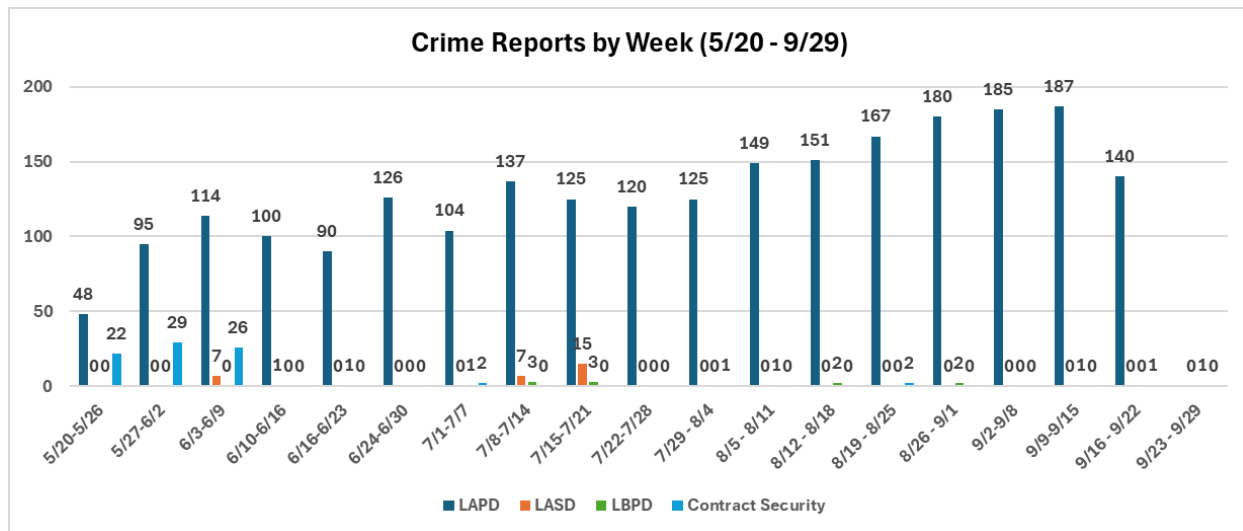
As part of Metro's commitment to safety and its continued efforts to ensure the system is used for its intended use, the agency is partnering with city officials and community groups, including neighborhood councils and local businesses, to find bespoke solutions to address the differing challenges at various stations. Attachment C provides brief descriptions of the most recent initiatives

Metro’s Station Experience team has implemented.

Public Safety Surge Update

In May 2024, the Board directed staff to surge the daily planned deployment of public safety personnel to be physically present on buses and trains and at stations (Motion 31; Attachment D). These efforts, along with Metro initiatives such as the TAP to Exit program, demonstrate the holistic approach to safety that will continue into the fall months. Moreover, tactics like increased coordination with law enforcement and data-centric deployment that were employed during the surge are now part of standard operating procedures for safety operations.

The following is a snapshot of the Public Safety Surge from May 20 to September 29 by the numbers. It should be noted that in the following data, LAPD did not report on Surge-specific figures between September 20 and September 30. However, LAPD did report on other activities, as noted later in this report.



After analyzing 19 weeks of surge data, staff observed the following:

- There were 2,388 crimes reported by surge law enforcement personnel and 3,312 surge-related arrests between May 20, 2024, and September 29, 2024.
- There was a significant decrease (21%) in reported trespassing incidents (514 vs. 640) in September.
- There was a 23% decrease in arrests in September compared to August, due largely to decreases in arrests related to trespassing (640 vs. 430) and warrants (144 vs. 105).
- Arrests related to warrants decreased in September compared to August (65 vs. 144).

SURGE RELATED CRIMES AND ARRESTS				
INCIDENT TYPE	AUGUST		SEPTEMBER	
	CRIME	ARREST	CRIME	ARREST
Agg Assault	1	0	0	1
Arson	0	1	0	0
Assault on Operator	0	0	0	0
Battery	2	1	0	0
Battery on Operator	0	0	0	0
Bike Theft	1	1	0	0
Burglary	0	0	0	0
Larceny	2	1	2	1
Narcotics	25	25	12	22
Released from Custody	0	146	0	105
Robbery	1	0	0	0
Trespassing	640	640	514	534
Vandalism	0	4	1	0
Warrants	0	144	0	65
Weapons	5	4	2	3
Other	30	3	14	9
TOTAL	707	970	545	740

Note: LAPD did not report any Surge-related figures between September 20-30.

Ancillary Areas Motion 30 Response - Industrial Hygiene Audit Report

The following is the result of the industrial hygiene audit as required by Motion 30 by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn. To evaluate the efficacy of Metro’s efforts in the ancillary areas, a follow-up audit was conducted in August by our industrial hygienist consultant. Source samples were taken for illicit drug residues, such as fentanyl and methamphetamine, from the ancillary corridors at the Wilshire/Vermont station on August 15, 2024, and the Westlake/MacArthur Park station on August 21, 2024. The results of the samples were compared with previous baseline samples taken at these same stations on May 10, 2023, and March 12, 2024, respectively. Attachment E shows photo comparisons between the two stations from 2023 to 2024.

While the baseline samples indicated high levels of fentanyl and methamphetamine residues above the State thresholds, the most recent samples indicated that the levels of methamphetamine residues were now well below the State threshold. Also, the results indicated that the levels of fentanyl

residues were mostly below the State threshold. Based on this evidence, the conditions in the ancillary areas have been significantly improved for employees who work in these areas. As a result, employees are not required to wear PPE in the ancillary areas unless evidence of drug paraphernalia is encountered or identified.

The improvement in the conditions in the ancillary areas can be attributed to diligent and focused attention by an ad-hoc team that meets weekly to evaluate the conditions of the ancillary spaces. The team developed multiple strategies to mitigate the risk for our employees and customers, including:

- Enhancing enforcement and inspection of the corridors by SSLE to keep unauthorized individuals out of the ancillary spaces.
- Implementing engineering improvements such as audible intrusion alarms at the emergency exit doors and additional cameras to detect trespassers in ancillary spaces.
- Developing cleaning protocols for the corridors using effective cleaning and neutralizing products.

These actions and strategies collectively have resulted in a significant improvement in the safety and condition of the ancillary corridors and fewer trespassing and vandalism instances. The ad-hoc task force, which continues to meet weekly, will evaluate the weekly data and determine additional measures that may be warranted to continue to maintain the safe and healthy conditions of the ancillary corridors.

SYSTEMWIDE CRIME STATS

Crimes Against Persons decreased by 5.5% in September 2024 compared to August 2024 (190 vs. 201). By mode, Crimes Against Persons on the rail system decreased by 13.5% (109 vs. 126), mainly due to decreases in aggravated assaults (28 vs. 31), batteries (53 vs. 66), and robberies (16 vs. 19). In comparison, Crimes Against Persons on the bus system increased in September compared to August by 8.0% (81 vs. 75). This was due to increases in aggravated assaults (21 vs. 17) and batteries (51 vs. 46). In contrast, there was a decrease in robberies (8 vs. 11).

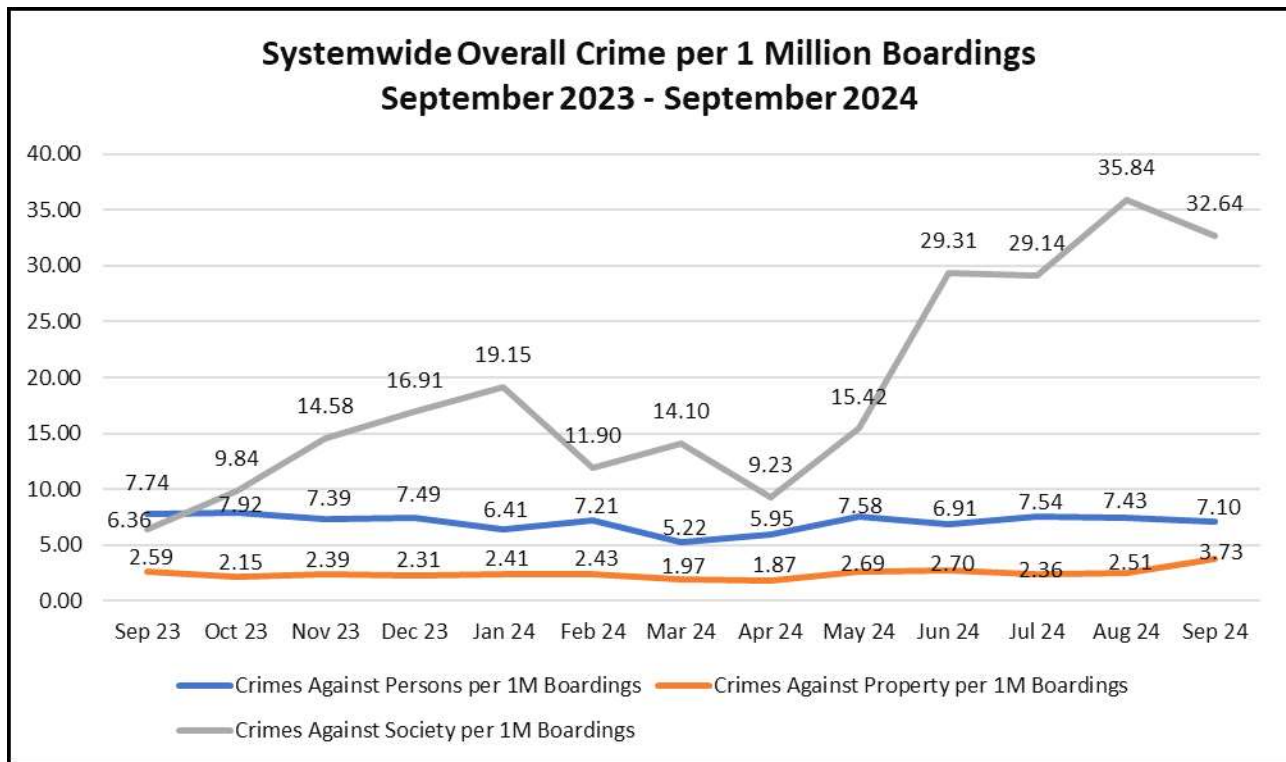
On a monthly average, Crimes Against Persons from January to September 2024 decreased 5.8% from the same period in 2023. From January to September 2023, Crimes Against Persons averaged 186 per month, while in 2024, they averaged 175 per month. When the number of boardings is considered, Crimes Against Persons in 2024 have decreased by 13.8% compared to 2023 (6.82 vs. 7.91 Crimes Against Persons per 1 million boardings).

Crimes Against Property systemwide increased by 47.1% when comparing September 2024 to August 2024 (100 vs. 68). On the rail system, these crimes increased by 6.7% (48 vs. 45), mainly due to an increase in thefts (36 vs. 34). Crimes Against Property on the bus system saw an increase of 29 incidents (52 vs. 23), driven by increases in vandalism (22 vs. 10) and thefts (30 vs. 12). The increases occurred largely in the LAPD's Central and West Bureaus. Analysis done by LAPD Detectives did not detect a clear trend.

Crimes Against Society systemwide saw a decrease of 9.9% in September compared to August (874 vs. 970). By mode, the rail system experienced decreases in trespassing (726 vs. 768), narcotics (96

vs. 119), and weapons (23 vs. 25). On the bus system, Crimes Against Society decreased by 50.0% (29 vs. 58), which was a result of decreases in narcotics (15 vs. 20) and trespassing (10 vs. 35). More information can be found in Attachments F, G, H, and I.

The following chart compares Crimes Against Persons, Property, and Society crime data per one million boardings.



In September 2024, Crimes Against Persons per one million boardings decreased by 4.4% compared to August 2024 and 8.3% compared to September 2023. Crimes Against Property per one million boardings increased by 48.7% compared to August 2024 and 44.0% when compared to September 2023. Crimes Against Society per one million boardings decreased by 8.9% compared to August 2024 and increased by 413.0% compared to September 2023.

FRONTLINE SAFETY

For the month of September, there were 29 assaults on Metro personnel. Staff continues to analyze these assaults and collaborate with stakeholders within the weekly SSLE Public Safety Operations meeting to assist in developing preventive strategies, improving response protocols, and properly deploying resources to improve safety on the system for staff.

Assaults on Metro Employees & Contractors		
Type	Aug-24	Sep-24
On Bus Operators	17	13
On Rail Operators	0	0
On Metro Transit Security Officers	3	7
On Contract Security Officers	23	7
On Ambassadors	14	1
On Blue Shirts	1	0
On Custodians	2	1
Total	60	29

Operator Safety

While the number of operator assaults was less than the previous month, the relative rankings of the top 10 lines experiencing the most assaults were unchanged except for the J Line, which moved up (was ranked worse) by two positions. This line coincidentally experienced two incidents within a short span of time. Both involved the suspect spitting on the operator, and after each incident, the suspect was quickly taken into custody. The J Line is on the priority list for barrier installation by Bus Maintenance. Buses on this line are assigned to Divisions 9 and 18. Not all buses at these Divisions have been retrofitted yet, but they are on track for completion by the end of the calendar year, as per the original goal.

Using hands (punching, slapping) and spitting were the top methods of assault on operators in September. Of the 13 assaults, eight reported a non-retrofitted bus barrier in use, two reported no barrier in use, two occurred outside the barrier, and one did not provide details of bus barrier use. Of the reported assaults, two victims required medical transport. Two assaults occurred on the J Line, two assaults occurred on Line 45, and all other assaults occurred on various bus lines scattered throughout Metro's service area. These assaults occurred at various times of the day, and therefore, no trends were identified.

Figures A and B provide context on operator assaults for the month of September compared to prior months and years, respectively. Methods of assaults for the month are illustrated in Figure C. Details of the assaults can be found in Attachment J.

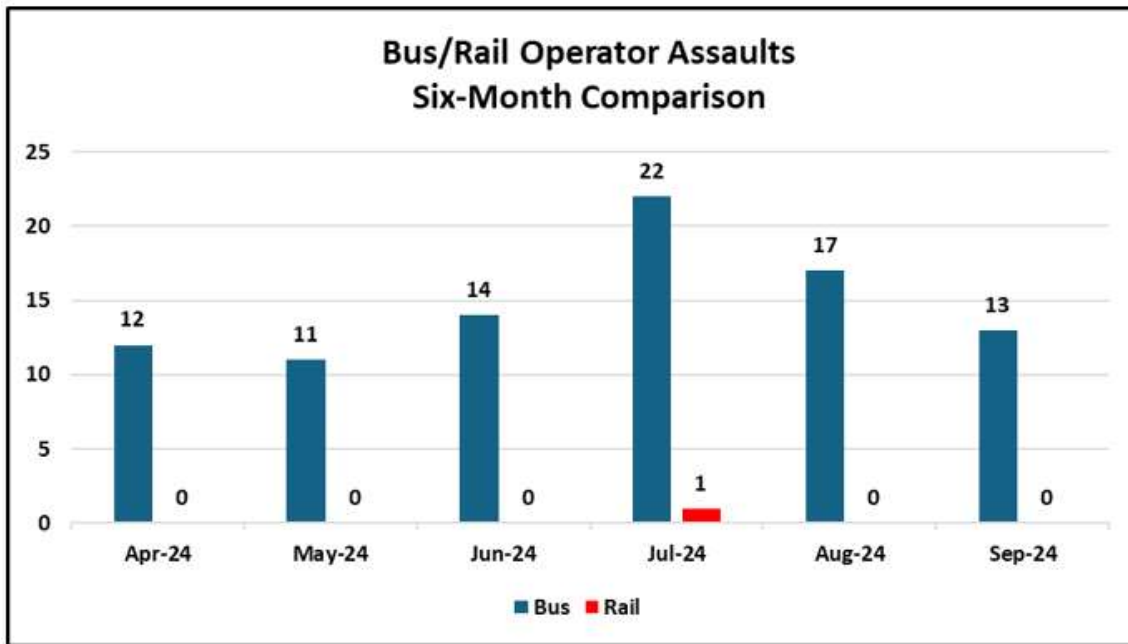


Figure A: Bus/Rail Operator Assaults Six-Month Comparison

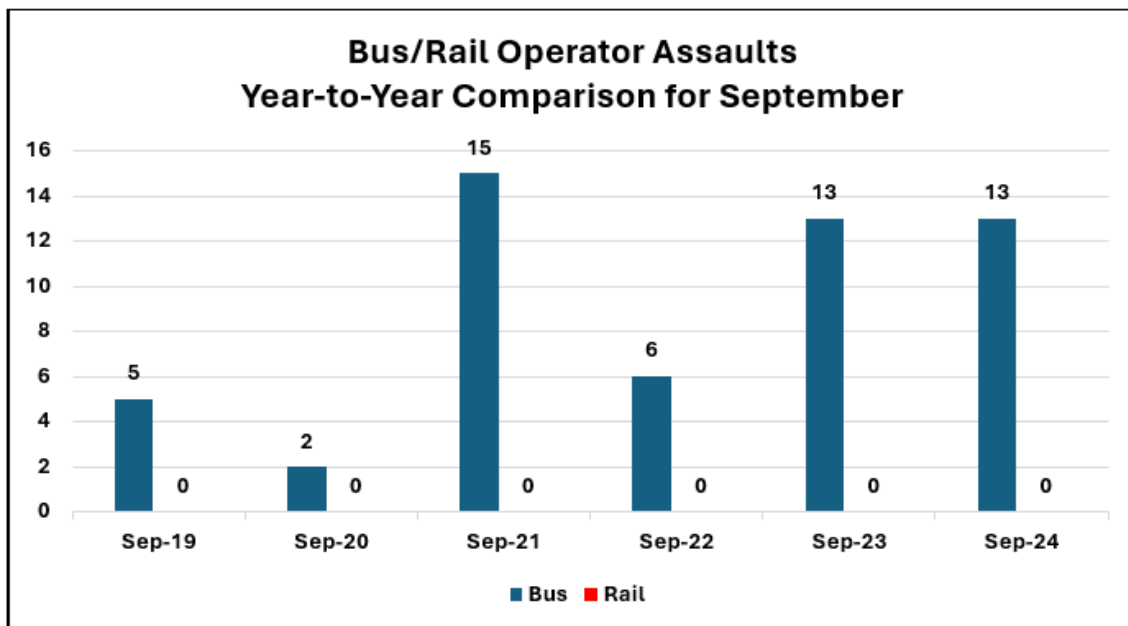


Figure B: Bus/Rail Operator Assaults Year-to-Year Comparison

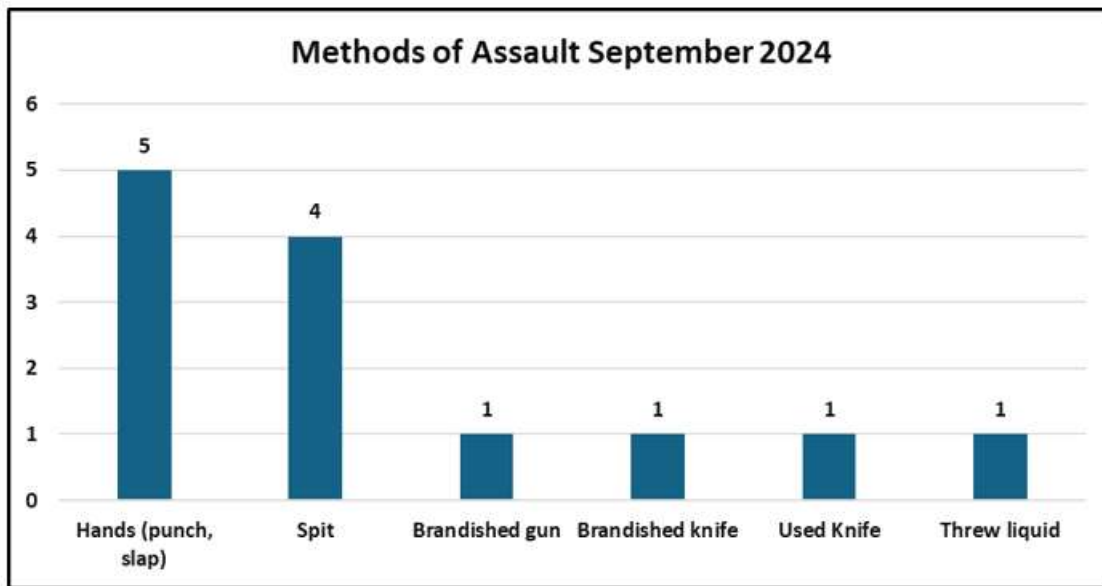


Figure C: Methods of Assault

Reason	Count
Upset	8
No reason	3
Asked to exit	1
Missed stop	1
Grand Total	13

Figure D: Reasons for Assaults

Other Frontline Staff Safety

There were 16 assaults on frontline staff, excluding bus and rail operators. The methods of assault on these frontline staff vary from suspects using their hands to shove or punch staff to spitting, biting, throwing objects or liquid, and using pepper spray. Assaults on Security Officers tend to involve physical altercations because they usually approach individuals asking them to change their behavior to adhere to the Code of Conduct, which often results in a confrontational or resistive reaction from the suspect. For other frontline staff like Ambassadors, Blue Shirts, and Custodians, assaults tend to be more unpredictable and involve random shows of aggression such as spitting, verbal threats, and/or throwing objects and liquid, although they may also be physically assaulted. Methods of assaults and reasons for assaults are illustrated in Figures E and F, respectively.

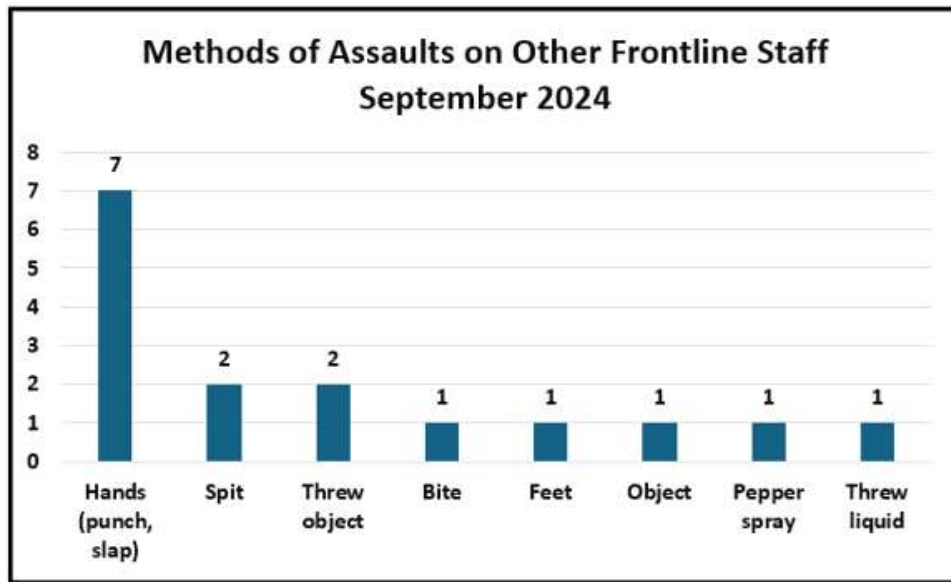


Figure E: Methods of Assault on Other Frontline Staff

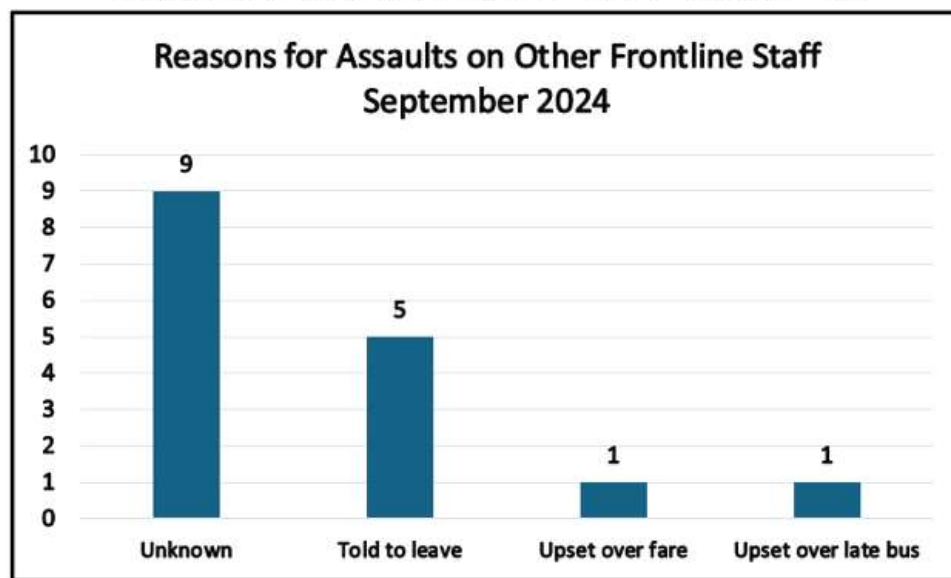


Figure F: Reasons for Assaults on Other Frontline Staff

Bus Safety Teams

Transit Security Bus Safety Teams rotate across the top ten bus lines with reported incidents of operator assaults and lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro’s Code of Conduct.

In September, end-of-line operations were conducted during Owl Service at the eastern terminus points of Line 2 (Exposition Park) and Line 4 (Downtown Los Angeles) to address bus operator concerns about non-destination individuals who are refusing to alight buses at the end of the line. These operations resulted in 215 removals for non-compliance at the eastern terminus point of Line 2 (Exposition Park) and 247 removals for non-compliance at the eastern terminus point of Line 4 (Downtown Los Angeles). MTS provides the dates and times of upcoming offloading operations to

HOME, and their participation is dependent on their schedule.

TRANSIT SECURITY BUS SAFETY TEAMS – SEPTEMBER 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS ²	VERBAL WARNINGS ³
09/02/24 – 09/06/24	2, 4, 30, 207	98	130	115
09/09/24 – 09/13/24	2, 4, 30, 207	94	122	107
09/16/24 – 09/20/24	2, 4, 30, 207	99	138	111
09/23/24 – 09/27/24	2, 4, 30, 207	95	121	109

¹ Combined number of trips taken by BST on the referenced bus lines.

² Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

The MTS teams are augmented with law enforcement support. In September, there were 3,394 and 5,800 bus boardings by LAPD officers and LASD deputies, respectively.

In addition to Code of Conduct enforcement, TSOs provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist patrons in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Safety Teams can address. Additionally, when possible, TSOs provide operators with verbal tips related to safety and de-escalation tactics to ensure they can respond appropriately to incidents that may threaten their safety.

DEPLOYMENT RESULTS

The following reflects the results of the deployment for September and the effects of preventing and reducing crime on the system.

Law Enforcement

LAPD, LASD, and LBPD enforce the penal code on the system, including conducting trespass investigations. The table below represents the law enforcement efforts to enforce the penal code on the system for September.

Law Enforcement Efforts						
Agency	Arrests			Citations*		
	Rolling 12-Month Average	August 2024	September 2024	Rolling 12-Month Average	August 2024	September 2024
LAPD	577	1,244	1,005	520	1,426	1,445
LASD	136	167	140	151	159	132
LBPD	2	2	1	6	0	14
Total	714	1,413	1,146	678	1,585	1,591

*Law enforcement citations are not related to fare but for trespassing, loitering, and moving violations.

In September, the three law enforcement agencies made 1,146 arrests and issued 1,591 citations.

Law enforcement citations and warnings are not related to fare but are given for trespassing, loitering, and moving violations. Details on the demographics of individuals arrested can be found in Attachment K.

End of Line

Contract Security (CS) officers offload trains at the end-of-line (EOL) stations. This operation functions to deter patrons from riding the system without valid fare while allowing train cleaning to promote a clean and safe environment. Offloading operations also simultaneously provide security support for Metro employees performing their duties.

Station	August 2024		September 2024	
	Trains Cleared	Patrons Offloaded	Trains Cleared	Patrons Offloaded
APU/Citrus	1,635	6,172	1,617	5,576
Atlantic	7,353	6,135	3,466	2,696
Downtown Long Beach	1,707	7,047	1,556	8,667
Downtown Santa Monica	896	7,783	585	6,682
Expo/Crenshaw	802	311	697	323
North/Hollywood	1,308	4,900	955	1,929
Norwalk	643	9,407	747	11,282
Redondo Beach	1,297	2,867	1,323	2,962
Union Station	2,188	3,627	1,980	3,486
Westchester/Veterans	1,334	3,146	1,060	3,719
Wilshire/Western	1,640	4,255	1,452	2,604
Grand Total	20,803	55,650	15,438	49,926

As CS officers maintain their efforts at these stations, they establish a consistent process and expectations for Metro riders when the train reaches its last stop. Consequently, staff is observing fewer complaints from both riders and front-line staff. Metro service attendants and schedule checkers have been able to perform their duties with relative ease as the CS officers are present to ensure each train car is empty and step in if staff need security assistance.

Transit Security

The primary role of Metro Transit Security in the Comprehensive Planned Deployment is Code of Conduct enforcement. In September, MTS officers issued 555 citations and 350 written warnings for Code of Conduct violations. Of those, 905 (96.0%) were due to individuals failing to provide proof of fare. A breakdown of the remaining citations and warnings is shown in the table below. This month's increase in citations and warnings can be attributed to the introduction of the TAP-to-Exit program at Downtown Santa Monica Station, where citations are being issued to patrons who do not have a TAP card with valid fare. As such, the citations and warnings in September are noticeably higher than the 12-month average, shown in the table below. The numbers reflect MTS's continued efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct.

MTS Citations and Warnings			Citations and Warnings - September 2024		
	September 2024	12-month Avg	Category	Count	12-Month Avg
Citations	555	525	Proof of Fare	869	353
Warnings	350	222	Smoking/Vaping	19	13
			Animal in Carrier	5	2
			Food or Drink	4	3
			Urinating/Defecating	3	2
			Unruly or Loud Activities	2	2
			Weapons Prohibited	2	1
			Authorized Persons Allowed	1	2
			Total	905	378

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of September’s monthly activity.

TRANSIT SECURITY FARE COMPLIANCE TEAMS – SEPTEMBER 2024			
DEPLOYMENT PERIOD	LINES COVERED ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
09/02/24 – 09/06/24	A, B, C, E	225	144
09/09/24 – 09/13/24	A, B, C, E	222	138
09/16/24 – 09/20/24	A, B, C, E	223	132
09/23/24 – 09/27/24	A, B, C, E	224	141

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce fare and Code of Conduct aboard trains. The table below provides a recap of September’s monthly activity.

TRANSIT SECURITY TRAIN RIDING TEAMS – SEPTEMBER 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
09/02/24 – 09/06/24	A, B, C, E	75	82	40
09/09/24 – 09/13/24	A, B, C, E	79	80	38
09/16/24 – 09/20/24	A, B, C, E	80	88	47
09/23/24 – 09/27/24	A, B, C, E	82	92	53

¹ Combined number of trips taken by TRT on the referenced rail lines.

² Combined number of persons removed from the train for fare evasion (No proof of fare).

³ Combined number of persons removed from the train for Code of Conduct violations.

Metro Ambassadors

Metro Ambassadors provide support to riders, connecting riders to resources and reporting safety

incidents or maintenance needs, thereby helping to improve the perception of safety. Metro Ambassadors were deployed on all rail lines, G Line, J Line, and bus lines 210, 40, and 720, and provided crowd control and wayfinding support for special events. Since May 25, 2024, Metro has been deploying additional Ambassadors during peak times across two 4-hour shifts to increase visibility at key locations and provide more support for riders. As part of the surge, Metro continues to aim to deploy 52 additional Ambassadors daily.

Additionally, we continued with the special deployment at USC General Hospital through the month of September - four Metro Ambassadors were deployed daily to remain fixed at the Marengo/State bus stop, which serves Line 106/605.

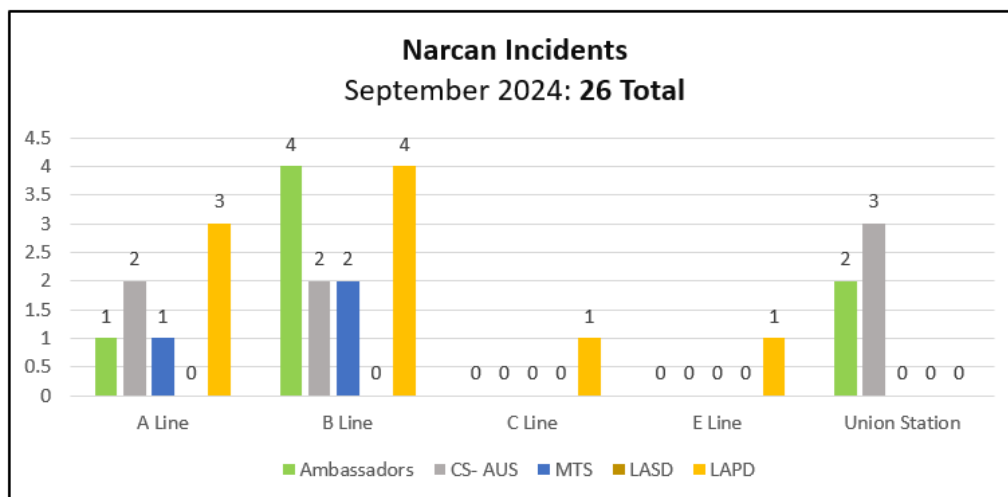
For the month of September 2024, Metro Ambassadors conducted 65,071 customer engagements and reported the following:

- 2299 Cleanliness Issues (23% increase compared to last month)
- 1985 Graffiti Incidents (25.08% increase compared to last month)
- 475 Elevator and Escalator Problems (30.85% increase compared to last month)
- 7 lives were saved through the timely administration of Narcan, compared to 14 saved in August.

Narcan Deployment

MTS, LASD, LAPD, and Metro Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose. LBPD is not required to carry Narcan, per its agency’s policies. Contract Security (Inter-Con Security and Allied Universal Security) was recently trained to use Narcan. Inter-Con started carrying Narcan on August 19, while Allied Universal Security began on September 2.

In total, 26 Narcan incidents were reported in September. Ambassadors and Contract Security both reported seven incidents, while MTS and LAPD reported three and nine, respectively. LASD did not report any incidents for the reporting month.



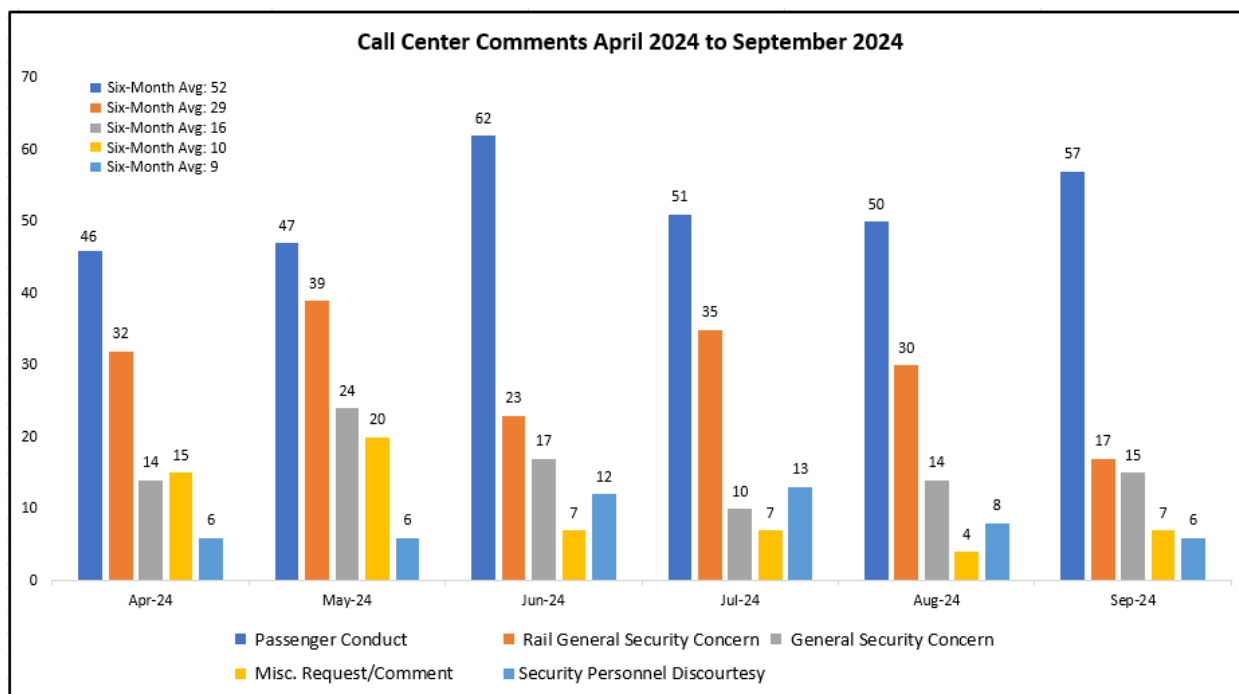
CUSTOMER COMMENTS

Using various sources, including Metro social media accounts, the Transit Watch app, and the Call Center, staff assessed the public sentiment of the Metro system. In September, engagements related to safety and security increased by 5.8% (more posts) compared to August. The most significant increases were seen on Transit Watch, which received 25.8% more reports in September than in August. Similar to last month, the most discussed topic was related to Metro facilities and infrastructure, which had 4,479 mentions (19.56% more than in August). This increase is mainly due to the large number of graffiti reports submitted by the Ambassadors and contract security officers.

When discussing safety and security at specific Metro stations, Union Station experienced the largest decrease in mentions this month, from 243 mentions in August to 119 in September (a 51% decrease). Despite the decrease, Union Station is still the most mentioned station. Mentions of Union Station most frequently discuss cleanliness, broken equipment, and drug use at the station. Hollywood/Highland Station experienced the largest increase in mentions between August and September. Based on Ambassador feedback and other tactical information, Metro Contract Security adjusted their train riding team coverage to include platform checks at Hollywood/Highland. SSLE Data Analytics reported information on the weekly calls with security and maintenance task forces for stakeholder awareness and strategy development. They will continue tracking the monthly data for changes and customer comments.

Call Center Comments

From August to September, passenger comments on *Passenger Conduct* increased by 14.0% from 50 to 57. Examples of some of the most common comments received are riders complaining about individuals smoking on the train, drinking alcoholic beverages, and playing loud music. SSLE Metro Transit Security and Contract Security train riding teams were informed to continue to enforce and provide education on the Metro Code of Conduct. Customer comments related to *Rail General Security Concern* and *General Security Concern* decreased by 43.3% (30 to 17) and increased by 7.1% (14 to 15), respectively. Examples of these types of incidents range from harassment to assault. SSLE will continue highlighting top themes from comments submitted to the Call Center and collaborate with its public safety partners to address them as part of the Comprehensive Planned Deployment. The table below shows call center comments by type and month from April 2024 to September 2024.



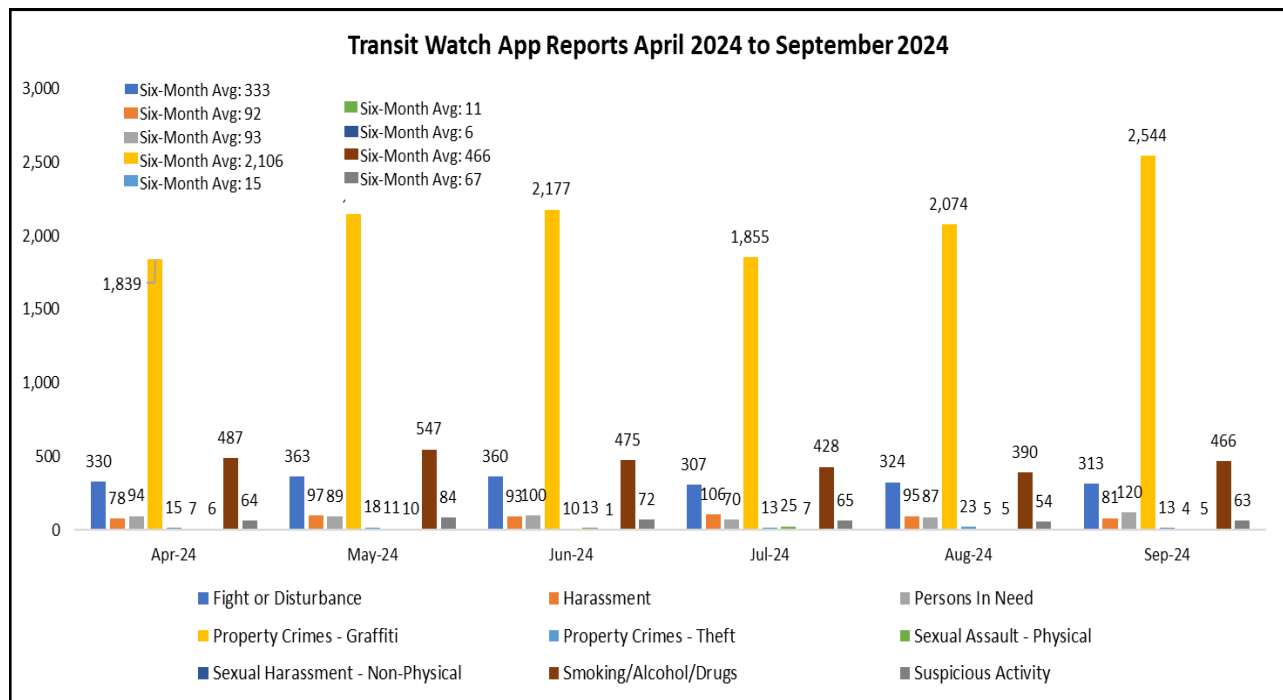
Staff review all safety- and security-related customer comments regarding trends and patterns to inform possible shifts of uniformed personnel deployments to where the ongoing Code of Conduct and crime issues are identified. Moreover, any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.

Transit Watch (TW) App Reports

Transit Watch App reports related to safety and criminal activity for September totaled 3,609, an increase of 18.1% compared to August. The Security Operations Center’s Security Control Specialists (SCS) continue to meet the FY25 SSLE target response time of 120 seconds, with a response time of 43 seconds for September. By comparison, in FY24, the average response time was 99 seconds, also falling within the fiscal year’s target. This target response time ensures a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system.

Types of Reported Incidents

Of the incident types reported through the Transit Watch application, property crimes - graffiti reports, fights or disturbances, and smoking/alcohol/drugs reports increased from August to September. Property crimes - graffiti made up most of the incidents, at 71%. Graffiti incidents reported in September were 2,544 vs 2,074 in August (a 22.7% increase). Of the 2,544 graffiti incidents captured, Ambassadors reported 79.7% (2,028) of these occurrences, a 26.4% increase compared to 1,604 reported in August. The number of fight or disturbance reports submitted in September was 313 vs 324 in August (a 3.4% decrease), while the number of smoking/alcohol/drugs reports submitted in September was 466, a 19.5% increase versus August (390).



Transit Watch reports highlighted increased property crime and cleanliness issues along the A, B, C, and E lines. These observations resulted in increased patrols at stations with the highest observations. SSLE also utilized the weekly meetings between members of the Comprehensive Planned Deployment to discuss observed increases in security incidents, which included theft. Staff will continue to explore best practices such as messaging and awareness campaigns, education, and video analytics to address graffiti, theft, and harassment systemwide. Additionally, SSLE will look to identify locations (stations, trains, and buses) and the time of day of harassment reports to determine if any patterns exist and work with multi-layer resources to develop a strategy for visibility to prevent and minimize these types of incidents.

In September, the top three locations for graffiti incidents were Willowbrook/Rosa Parks Station (96), Pico Station (83), and Hawthorne/Lennox Station (74). The top three locations reporting fight or disturbance incidents were Union Station (37), 7th St/Metro Center Station (34), and Wilshire/Vermont Station (23). The top three locations reporting Smoking/Alcohol/Drugs were 7th Street/Metro Center Station (58), Union Station (43), and Westlake/MacArthur Park Station (29) Station.

EQUITY PLATFORM

Metro continues to take a cross-disciplinary approach to grow ridership, improve the customer experience, and, most importantly, ensure the safety of Metro’s system. The collaboration between SSLE and its partners in the comprehensive public safety model remains strong as they work together strategically to support vulnerable and unhoused riders, respond to customer concerns, and improve cleanliness and security on the system. Each public safety resource is deployed on the system after carefully considering customer comments, crime data, and observations shared by law enforcement partners, contract security, multi-disciplinary outreach teams, and Metro Ambassadors to ensure every resource is used efficiently.

Operator safety remains a top priority as the new retrofit barriers continue to be installed on Metro fleets and Bus Safety Teams assist with offloading during Owl Service. Additionally, as the weapons detection pilots continue, Metro aims to reduce and deter the presence of weapons on the system while adhering to the Bias-Free Policing and Public Safety Analytics Policies to avert racial profiling and bias. Before vendors of the no-cost pilots came on board, they were required to develop and implement clear guidelines to explicitly mitigate biased policing. There also have been reports of malfunctioning elevators across the J Line as well as concerns about elevator safety and cleanliness, which impacts people with disabilities who rely on them. The recent completion of the Elevator Open Door Program at all capable elevators aims to address those concerns, and custodians have reported significant improvements. Through these initiatives, safety operations, and comprehensive deployment, Metro is creating a safer environment for employees to perform their duties and riders to enjoy their trip experience.

NEXT STEPS

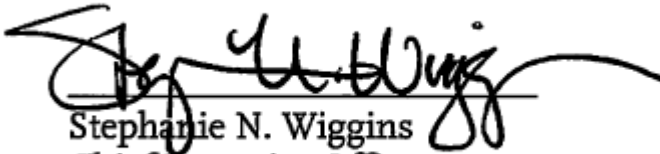
SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions

ATTACHMENTS

- Attachment A - Board Motion 30
- Attachment B - Weapons Detection Pilots Updates
- Attachment C - Station Experience Updates
- Attachment D - Board Motion 31
- Attachment E - Ancillary Areas Photo Comparisons (Wilshire/Vermont and Westlake/MacArthur Park)
- Attachment F - Total Crime Summary September 2024
- Attachment G - Systemwide Law Enforcement Overview September 2024
- Attachment H - MTA Supporting Data September 2024
- Attachment I - Sexual Harassment Crimes September 2024
- Attachment J - Bus & Rail Operator Assaults September 2024
- Attachment K - Arrests by Race & Ethnicity September 2024

Prepared by: Robert Gummer, Deputy Chief, System Security & Law Enforcement
Officer
Vanessa Smith, Executive Officer, Customer Experience
Stephen Tu, Deputy Executive Officer, Operations
Imelda Hernandez, Senior Manager, Transportation Planning

Reviewed by: Kenneth Hernandez, Chief Transit Safety Officer (Interim)
Jennifer Vides, Chief Customer Experience Officer
Conan Cheung, Chief Operations Officer



Stephanie N. Wiggins
Chief Executive Officer



Metro

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

Board Report

File #: 2023-0598, File Type: Motion / Motion Response

Agenda Number: 30.

REVISED
EXECUTIVE MANAGEMENT COMMITTEE
SEPTEMBER 21, 2023

Motion by:

DIRECTORS BASS, HORVATH, KREKORIAN, NAJARIAN, SOLIS, AND HAHN

Ancillary Areas

As Los Angeles County's homelessness and addiction crises have worsened, Metro has experienced a rise in people trespassing in the ancillary spaces of its system. Within Metro underground stations, primarily on the B (Red) & D (Purple) Lines, there are 97 ancillary corridors and rooms designed for use by Metro personnel and closed to the public except for emergency evacuations. Ancillary areas are also found on the E (Expo), K (Crenshaw/LAX), and Regional Connector Lines. Metro personnel use these corridors to access specific equipment rooms to support operations, including traction power rooms, train control and communications rooms, ventilation dampers, and elevator machinery rooms. Many of these ancillary corridors are monitored but unlocked per Fire/Life Safety design to allow for alternate emergency exit pathways.

In May 2023, Metro commissioned an industrial hygienist to study the condition of these areas and provide recommendations as to any steps Metro needed to take to properly clean the ancillary areas and protect employees from associated hazards. The study discovered trace levels of biohazards, such as drug residue and human waste. It concluded that Metro needed to adjust cleaning methods and require the use of personal protective equipment (PPE) to ensure the safety of employees who clean and perform maintenance in these areas.

In June 2023, in response to the findings of the environmental study, Corporate Safety developed standard operating procedures outlining the cleaning protocols, decontamination process, and waste disposal process. Based on these recommendations, a new 2-step process was introduced to clean and secure the ancillary areas.

Step 1: Armed security officers inspect the ancillary areas for the presence of trespassers. Once secured, the custodians presoak the ancillary areas with a cleaning agent called Apple Meth Remover, which has been proven more effective in significantly reducing contamination than the previous cleaning agent MonoFoil M. The cleaning agent needs to soak for four hours.

Step 2: After the required time has passed, the ancillary areas are re-inspected to ensure no trespassers are present; then, custodians re-enter to remove any debris left behind by trespassers

and conduct a deep cleaning of the site.

Since August, all ancillary areas on the 16 B & D-Line stations are considered “hot spots” and are cleaned and decontaminated with this two-step process every other week (twice a month).

Additionally, System Security and Law Enforcement (SSLE), has developed a plan to deploy contract security officers (security team) at every B & D-Line station to actively patrol and conduct three inspections of every ancillary area per shift, two shifts per day. To maintain accountability, each security team will contact the Metro Security Operations Center before and after each inspection. In the event a trespasser is identified, they will be detained and removed from the ancillary areas by the security team. As frequently as possible, the Los Angeles Police Department will be contacted to arrest the individual for trespassing. Should the trespasser be arrested three times, SSLE will work with Transit Court to get the trespasser banned from the system for a period of time.

Local audible alarms at the B, D, & E-Line Station ancillary areas operate as follows when the badge reader is not used before opening the emergency exit doors:

- Alarm sounds when the door is opened and continues until the door closes, and no motion is detected behind the door.
- Alarm switches off when the door is closed OR when the door stays open, and motion is detected behind the door.

The alarms on the K-Line & Regional Connector stay activated when the door is opened and is only deactivated with a SSLE activated key.

As Metro continues to improve the ancillary areas' cleanliness and safety and address the environmental study findings, the Board should receive regular status updates on this crucial issue.

SUBJECT: ANCILLARY AREAS MOTION

RECOMMENDATION

APPROVE Motion by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn that the Board direct the Chief Executive Officer to:

- A. Provide the Board with a current update on the status of the ancillary areas and their cleaning status;
- B. Develop a detailed plan to conduct daily inspections and cleaning of the ancillary areas across the Metro rail system. This plan is to include methods Metro will take to ensure the areas have been serviced by Metro staff;
- C. Ensure that once an ancillary area alarm has been activated, the audible notification continues until manually deactivated by Metro staff;
- D. Evaluate options to further secure these areas for their intended use while maintaining

emergency access; and

- E. Report back to the Board in October and quarterly thereafter on the status of all the above, including an updated industrial hygienist audit within 12 months.

Weapons Detection Pilots Updates Summary of the Activity and Preliminary Findings

System Security and Law Enforcement (SSLE) is piloting weapons detection technologies to evaluate their potential to reduce the presence of firearms in the transit system. The technologies can be broadly categorized into two groups: video analytics-based brandished weapon detection and concealed weapon screening. Staff have been collaborating with multiple vendors to organize cost-free pilots of their respective solutions and test their effectiveness. Initial pilots began in late August and will continue through December 2024.

Video Analytics-Based Weapons Detection

Staff tested four visual detection solutions in the Union Station West area, enabling 25 of the CCTV cameras to detect the brandishing of firearms. Visual detection systems leverage artificial intelligence (AI) and computer vision algorithms to scan existing CCTV video feeds in real-time, identifying threats and disseminating alerts to designated responders through pre-established channels.

Methodology

Staff conducted multiple rounds of testing of each of the four solutions to assess their detection capability and establish a baseline of performance.

Weapons Detection System	Scheduled Piloting	Test 1	Test 2	Test 3
Pilot A	September 2024	9/6/24	9/10/24	9/13/24
Pilot B	September 2024	9/16/24	9/24/24	9/26/24
Pilot C	September 2024	9/26/24	10/04/24	10/08/24
Pilot D	October 2024	10/08/24	10/11/24	10/14/24

The overall assessment of the solutions included evaluating the alerting mechanism, alert viewing platform or dashboard, frequency of false positives, and integration with existing or upcoming security infrastructure.

SSLE staff developed a uniform testing protocol, brandishing a selection of various inert and training replica firearms in different positions in view of cameras in different station areas. Staff tested each system during station closure hours.

Summary of Results

Following the completion of the four pilots, staff found:

- These solutions are incompatible with the existing CCTV systems on buses and train cars as they cannot provide constant video feed.
- Ample network bandwidth is necessary to handle the burden of processing additional video streams. Layering multiple video processing solutions, such as

CCTV viewing and recording and video analytics (such as weapons detection) systems, can overload network systems or exceed equipment specifications.

- Certain types of weapons, mainly large firearms and rifles, have a slightly higher rate of detection than smaller-sized weapons, such as revolvers and compact pistols.
- Detection capabilities varied widely between systems, but the testing results established a clear ranking based on performance, with one solution scoring higher than the rest. No system achieved total detection of all firearms brandished; however, the highest-ranking system was the only one to detect a replica M9 pistol in every position brandished, testing session, and camera tested.
- In systems without third-party verification, dedicated personnel resources are necessary to screen out false positives since the system can incorrectly identify everyday items as weapons. Staff witnessed wheelchairs, walking canes, bicycles, electric scooters, and other handheld items being identified as weapons.
- All systems disseminate alerts through multiple channels. Staff subscribed to receive alerts through all available channels. Overall, alerts are generated almost instantaneously once a firearm is identified. Third-party verification results in a delayed alert since the system requests human verification from operators at an off-site operations center.

Staff are confident that the solution implemented as part of Pilot A sets a benchmark in detection the other solutions cannot reach, in addition to the absence of false positives given that third-party verification is built into the system. Based on this conclusion, staff have made a high-level assessment of the requirements for systemwide implementation.

As previously mentioned, video-analytics-based systems require a continuous video stream from cameras, something that rolling stock is not able to provide. As for divisions, bus and rail stations, and other fixed facilities, an in-depth network engineering analysis is necessary to determine the extent to which this system can be currently deployed. There are locations where the system may be deployed without infrastructure changes because the facilities were recently constructed or upgraded. For other locations, an assessment must be made to determine the scope of capital projects necessary to upgrade the CCTV and network infrastructure to meet the required specifications. Determining the extent to which this solution can be deployed is far beyond the scope of the current effort.

Concealed Weapons Screening

Staff have also been organizing pilot demonstrations of concealed weapons screening technologies. These systems are designed to identify concealed weapons, such as firearms or large-edged weapons, using advanced sensors, AI, and other technologies. They offer a noninvasive screening method to detect and identify hidden threats without physical contact and eliminate the need to remove personal belongings.

Progress is ongoing on the implementation of pilots and testing. The current schedule is as follows:

Weapons Screening	System Setup	Scheduled Piloting/Testing	Scheduled Piloting/Testing <i>(subject to change)</i>	Progress
Pilot AA	Lane	Metal Detection	October/November 2024	Start date week of 10/21
Pilot BB	Pillar	Metal Detection	November 2024	Target start date week of 11/26
Pilot CC	Millimeter Wave	Millimeter Wave	November 2024	Coordinating Pilot Implementation

Status of Piloting and Testing

Pilot AA

Metro has received the vendor's weapons detection system. Staff previously conducted a demonstration of the single-lane system. During the demonstration, no passengers or members of the public were screened. Having gained valuable insight into the system's footprint, staff worked with the vendor to develop different screening procedures and establish the Concept of Operations (ConOps). Staff also worked closely with the County Counsel's office to substantiate the pilot's operating procedures with the legal basis and the agency's authority to conduct weapons screening.

This pilot began the week of October 21st in the mezzanine area of the eastern access to the B/D Line. Passengers are selected for screening using a predetermined interval and then subject to secondary screenings if alerts are generated and an appropriate course of action to be followed if a weapon is found. Metro Transit Security and law enforcement will provide the necessary personnel to direct passengers, conduct primary and secondary screenings when necessary, and intervene if a passenger refuses screening or is found to be in possession of a weapon.

Pilot BB

Staff is targeting to start the pilot the week of 11/26. The vendor will ship the units a few weeks prior. The ConOps for this pilot will be refined according to the type of screening technology and set-up.

Pilot CC

Staff continue to work with the vendor to secure an agreement for the piloting of the technology. Progress has been hampered based on the system's power and data connectivity requirements, as well as the hardware installation requirements, which, in an atypical environment such as the underground B/D Line station, represent a significant challenge.

Station Experience Updates

Joint Development Partnership to Address Concerns at Wilshire/Western Outdoor Plaza
Over the past year, the Los Angeles City Council Tenth District and local stakeholders have voiced concerns about illicit activity in the shared-use outdoor plaza above Wilshire/Western Station. Because this plaza is not under Metro jurisdiction for cleaning and security, staff engaged with the property ownership of Solair Retail to have them put new measures in place, including onsite security guards, a commercial janitorial contractor, and prominent markers and “No Trespassing” signage delineating “private” property and public sidewalk areas to enforce appropriate activity on the station plaza. A recent site visit on October 1, 2024, indicates substantially cleaner and safer conditions. Appropriate plaza activity was observed between Metro riders transferring between bus and rail and retail customers around the plaza.

Eagle Eye Bird Abatement Pilot Improves Cleanliness

Harbor Gateway Transit Center did not pass its recent quarterly inspection due to significantly stained floors caused by bird droppings throughout the station. While Metro’s Code of Conduct does not allow the feeding of birds or animals, this violation is difficult to enforce, and signage has not proven effective at deterring this unwanted behavior. The team identified an innovative product that had very promising results, and we will now consider expanding this to other stations with similar bird-dropping challenges. The Eagle Eye system is a network of devices that safely deters birds from designated areas by utilizing light beams reflected from direct sunlight. This new product is resulting in substantially cleaner waiting areas for bus riders in the pilot area compared to the unmodified area, and we know that cleaner conditions help contribute to improved perceptions of safety.

Increased Fare Compliance Efforts Begin at Long Beach & Azusa End-of-Line Stations

Building off the success of the TAP-To-Exit program at gated stations, Metro Transit Security (MTS) is planning to increase fare compliance efforts at key end-of-line stations at Downtown Long Beach and APU/Citrus College A Line stations. These efforts will be layered to the existing end-of-line presence at these stations, as MTS Officers will be equipped with Mobile Phone Validators that can verify valid TAP fare media.

Classical Music Program Expands to Slauson, Lake, & Reseda Stations

We are building off the success of the previously implemented classical music at several B/D Line stations, whereby staff has recently expanded this program to Lake and Slauson A Line stations, as well as Reseda G Line station. Over the past year, these three stations have encountered persistent issues of loitering, drug use, and vandalism from non-destination riders. Recently, LASD conducted an undercover drug operation at Lake Station in Pasadena, which revealed that seven out of eight who were arrested were engaged in criminal activity within the stairwells or topside entrance.

Throne Restrooms Hit Milestone of 100,000 Riders & Employees Served in First Year

On the eve of the one-year anniversary of the Throne program, which began with just four locations under the Office of Strategic Innovation’s Unsolicited Proposal program,

real-time data shows that Thrones have now been used more than 100,000 times since their deployment. The 100,000th use occurred at the Sylmar/San Fernando Station layover, which is used by our frontline bus operators. As staff works on fulfilling the Board-approved plan to expand up to 64 locations in the coming year, here are some takeaways from the first year:

- User reported cleanliness continues to score well at 4.14 out of 5-star rating across all locations
- 50% of users are return customers
- Busiest days tend to be Wed-Thurs-Fri and in the afternoon/evenings from 3 pm to 10 pm
- Three in four users enter via SMS text message, confirming the equitable ease of use for non-data phone users (including those with basic or Lifeline phone)

We know that improvements to cleanliness also translate to improved perceptions of safety, so this program has helped provide a popular customer amenity while also improving the overall customer experience.

Metro

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA



Board Report

File #: 2024-0365, File Type: Motion / Motion Response

Agenda Number: 31.

REGULAR BOARD MEETING MAY 23, 2024

Motion by:

DIRECTORS BASS, BARGER, HAHN, SOLIS, NAJARIAN, AND YAROSLAVSKY

Metro Public Safety Surge Motion

Recently, our system has endured an uptick in violence and crime. Law enforcement agencies are reporting a rise in crime, resulting in increased arrests and citations for trespassing, narcotics, and weapons possession. As Metro ridership continues to increase to pre-pandemic levels, reaching more than 950,000 weekday riders in March 2024, the increase in crime threatens to derail our goal of exceeding 1.2 million weekday riders if we cannot ensure the safety of those who want and need to use the bus and rail system. As a Board, we propose urgent, decisive action to keep our riders, employees, and community members safe.

The Metro Board of Directors took swift action last month to approve the manufacture and installation of reinforced physical barriers to better protect bus operators from this senseless violence. Metro's entire bus fleet is anticipated to be fitted with new barriers by the end of the year. However, this is not enough. There has been a surge in violent crimes across the Metro bus and rail system over the past 3 months, resulting in death, injuries, and increased safety concerns for Metro's riders and frontline employees.

Additionally, Wi-Fi and cell phone service are not reliably available throughout Metro's rail system, hampering our riders' ability to communicate with public safety personnel. Metro's Transit Watch Mobile App, for instance, allows riders to directly contact emergency and law enforcement personnel by text or phone, but requires Wi-Fi or cellular service. We must ensure Wi-Fi and cell phone service are available systemwide so that riders can quickly and easily contact public safety personnel when needed.

While Metro and its security partners have taken many steps to improve safety, we must do more to ensure the safety of our riders and employees across the system.

SUBJECT: METRO PUBLIC SAFETY SURGE MOTION

RECOMMENDATION

APPROVE Motion by Bass, Barger, Hahn, Solis, Najarian, and Yaroslavsky that the Board direct the

Chief Executive Officer to:

- A. Increase the daily planned deployment of public safety personnel, adjusting deployment to focus on the rail cars, buses, and stations with the highest incidents of crime and public safety issues so that riders and frontline employees feel safe.
- B. Direct public safety personnel, including Los Angeles Police Department, Los Angeles Sheriff's Department, Long Beach Police Department, and Metro Transit Security officers to be physically present on buses and trains.
- C. Direct public safety personnel to proactively walk through rail cars and ride buses. Public safety personnel must also schedule overlapping or staggered shift times to ensure continuity and avoid gaps in coverage.
- D. Establish a unified command led by Metro's Systems Security & Law Enforcement Department, with representation from all public safety resources.
- E. Ensure that cellular service is enabled and working at all underground metro rail stations, on the platforms, and during transit throughout the rail system, and bolster education and awareness of Metro's Transit Watch Mobile App so riders can directly access an emergency response.

Wilshire/Vermont Station

Before Enhanced Cleaning Efforts



Current Conditions



Wilshire/Vermont Station

Before Enhanced Cleaning Efforts



Current Conditions



Wilshire/Vermont Station

Before Enhanced Cleaning Efforts



Current Conditions



Wilshire/Vermont Station

Before Enhanced Cleaning Efforts



Current Conditions



Westlake/MacArthur Park Station

Before Enhanced Cleaning Efforts



Current Conditions



Westlake/MacArthur Park Station

Before Enhanced Cleaning Efforts



Current Conditions



Westlake/MacArthur Park Station

Before Enhanced Cleaning Efforts



Current Conditions





SYSTEM SECURITY & LAW ENFORCEMENT

Attachment F

Total Crime Summary - September 2024

Total Crimes 5-Year Trend Year-to-Date - Systemwide

	2020	2021	2022	2023	2024
Crimes Against Persons					
Agg Assault	181	275	337	386	337
Agg Assault on Op	10	18	23	30	36
Battery	515	521	660	768	763
Battery on Operator	48	60	96	90	92
Homicide	2	3	4	4	5
Rape	5	13	9	11	11
Robbery	177	166	260	293	246
Sex Offenses	64	76	78	89	84
Subtotal	1,002	1,132	1,467	1,671	1,574
Crimes Against Property					
Arson	5	7	5	0	2
Bike Theft	40	34	37	21	5
Burglary	4	14	11	12	7
Larceny	312	282	395	381	396
Motor Vehicle Theft	12	10	12	36	17
Vandalism	160	222	240	130	156
Subtotal	533	569	700	580	583
Crimes Against Society					
Narcotics	48	123	119	389	828
Trespassing	68	65	73	848	4,075
Weapons	23	34	41	85	181
Subtotal	139	222	233	1,322	5,084
Total	1,674	1,923	2,400	3,573	7,241

Total Crimes 5-Year Trend Current Month only - Systemwide

	Sep-20	Sep-21	Sep-22	Sep-23	Sep-24
Crimes Against Persons					
Agg Assault	18	35	33	32	45
Agg Assault on Op	0	4	1	2	4
Battery	51	47	56	106	95
Battery on Operator	2	11	5	11	9
Homicide	0	1	0	1	1
Rape	0	2	0	3	0
Robbery	24	19	32	29	24
Sex Offenses	10	10	6	7	12
Subtotal	105	129	133	191	190
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	4	4	1	3	0
Burglary	0	2	1	1	1
Larceny	22	42	35	44	65
Motor Vehicle Theft	1	1	1	2	1
Vandalism	20	29	18	14	33
Subtotal	47	78	56	64	100
Crimes Against Society					
Narcotics	12	10	18	50	111
Trespassing	3	4	1	98	736
Weapons	4	4	5	9	27
Subtotal	19	18	24	157	874
Total	171	225	213	412	1,164

Total Crimes 5-Year Trend Year-to-End - Rail

	2020	2021	2022	2023	2024
Crimes Against Persons					
Agg Assault	125	189	230	277	216
Agg Assault on Op	0	3	2	1	1
Battery	331	329	420	536	483
Battery on Operator	6	2	4	6	0
Homicide	2	3	3	4	2
Rape	5	12	8	11	9
Robbery	135	118	197	206	162
Sex Offenses	45	53	55	52	52
Subtotal	649	709	919	1,093	925
Crimes Against Property					
Arson	5	7	4	0	2
Bike Theft	28	19	23	9	4
Burglary	4	14	9	11	6
Larceny	235	215	278	284	250
Motor Vehicle Theft	10	6	6	33	10
Vandalism	91	133	167	70	74
Subtotal	373	394	487	407	346
Crimes Against Society					
Narcotics	25	42	59	295	740
Trespassing	64	58	65	836	3,988
Weapons	16	18	25	63	156
Subtotal	105	118	149	1,194	4,884
Total	1,127	1,221	1,555	2,694	6,155

Total Crimes 5-Year Trend Current Month only - Rail

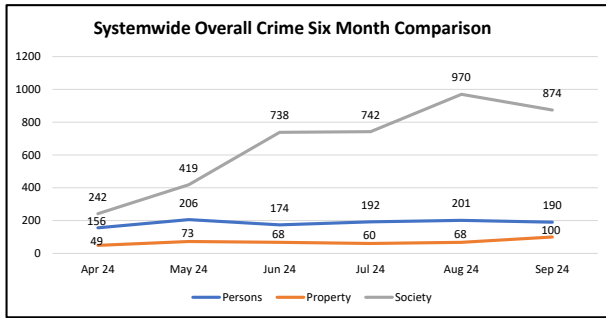
	Sep-20	Sep-21	Sep-22	Sep-23	Sep-24
Crimes Against Persons					
Agg Assault	13	27	20	22	28
Agg Assault on Op	0	0	0	0	0
Battery	31	28	32	74	53
Battery on Operator	0	0	0	0	0
Homicide	0	1	0	1	0
Rape	0	2	0	3	0
Robbery	20	15	24	22	16
Sex Offenses	5	10	4	3	12
Subtotal	69	83	80	125	109
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	3	2	1	1	0
Burglary	0	2	1	1	1
Larceny	18	34	28	36	35
Motor Vehicle Theft	1	1	1	2	1
Vandalism	10	19	11	7	11
Subtotal	32	58	42	47	48
Crimes Against Society					
Narcotics	5	3	7	40	96
Trespassing	2	3	1	98	726
Weapons	2	3	2	7	23
Subtotal	9	9	10	145	845
Total	110	150	132	317	1,002

Total Crimes 5-Year Trend Year-to-Date - Bus

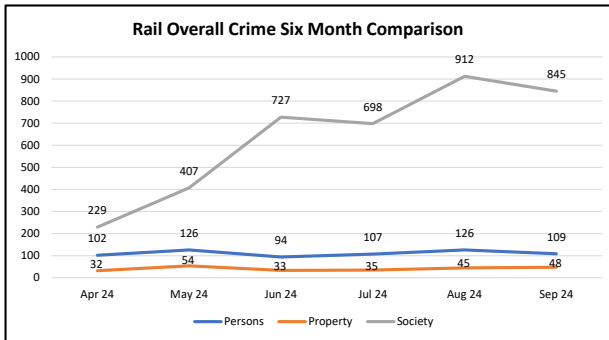
	2020	2021	2022	2023	2024
Crimes Against Persons					
Agg Assault	56	86	107	109	121
Agg Assault on Op	10	15	21	29	35
Battery	184	192	240	232	280
Battery on Operator	42	58	92	84	92
Homicide	0	0	1	0	3
Rape	0	1	1	0	2
Robbery	42	48	63	87	84
Sex Offenses	19	23	23	37	32
Subtotal	353	423	548	578	649
Crimes Against Property					
Arson	0	0	1	0	0
Bike Theft	12	15	14	12	1
Burglary	0	0	2	1	1
Larceny	77	67	117	97	146
Motor Vehicle Theft	2	4	6	3	7
Vandalism	69	89	73	60	82
Subtotal	160	175	213	173	237
Crimes Against Society					
Narcotics	23	81	60	94	88
Trespassing	4	7	8	12	87
Weapons	7	16	16	22	25
Subtotal	34	104	84	128	200
Total	547	702	845	879	1,086

Total Crimes 5-Year Trend Current Month only - Bus

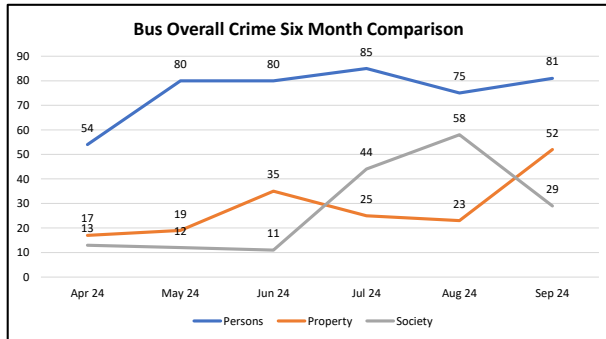
	Sep-20	Sep-21	Sep-22	Sep-23	Sep-24
Crimes Against Persons					
Agg Assault	5	8	13	10	17
Agg Assault on Op	0	4	1	2	4
Battery	20	19	24	32	42
Battery on Operator	2	11	5	11	9
Homicide	0	0	0	0	1
Rape	0	0	0	0	0
Robbery	4	4	8	7	8
Sex Offenses	5	0	2	4	0
Subtotal	36	46	53	66	81
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	1	2	0	2	0
Burglary	0	0	0	0	0
Larceny	4	8	7	8	30
Motor Vehicle Theft	0	0	0	0	0
Vandalism	10	10	7	7	22
Subtotal	15	20	14	17	52
Crimes Against Society					
Narcotics	7	7	11	10	15
Trespassing	1	1	0	0	10
Weapons	2	1	3	2	4
Subtotal	10	9	14	12	29
Total	61	75	81	95	162



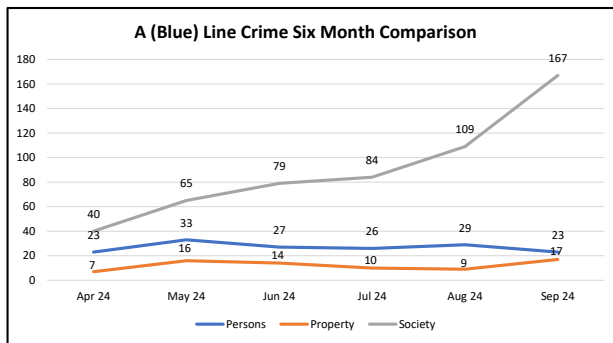
Systemwide	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	45	43	4.7%
Agg Assault on Op	4	5	-20.0%
Battery	95	100	-5.0%
Battery on Operator	9	12	-25.0%
Homicide	1	0	100.0%
Rape	0	1	-100.0%
Robbery	24	30	-20.0%
Sex Offenses	12	10	20.0%
Subtotal	190	201	-5.5%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	1	1	0.0%
Larceny	65	45	44.4%
Motor Vehicle Theft	1	1	0.0%
Vandalism	33	21	57.1%
Subtotal	100	68	47.1%
Crimes Against Society			
Narcotics	111	139	-20.1%
Trespassing	736	803	-8.3%
Weapons	27	28	-3.6%
Subtotal	874	970	-9.9%
Total	1,164	1,239	-6.1%



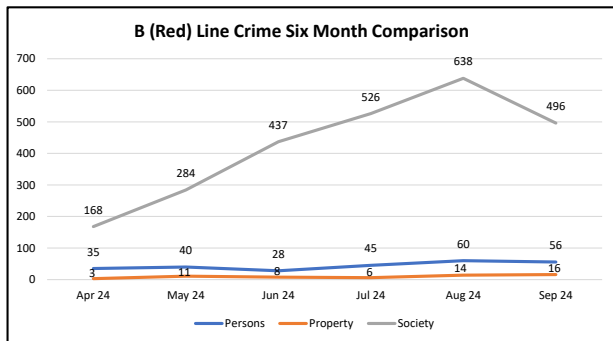
Rail	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	28	31	-9.7%
Agg Assault on Op	0	0	0.0%
Battery	53	66	-19.7%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	1	-100.0%
Robbery	16	19	-15.8%
Sex Offenses	12	9	33.3%
Subtotal	109	126	-13.5%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	1	0	100.0%
Larceny	35	33	6.1%
Motor Vehicle Theft	1	1	0.0%
Vandalism	11	11	0.0%
Subtotal	48	45	6.7%
Crimes Against Society			
Narcotics	96	119	-19.3%
Trespassing	726	768	-5.5%
Weapons	23	25	-8.0%
Subtotal	845	912	-7.3%
Total	1,002	1,083	-7.5%



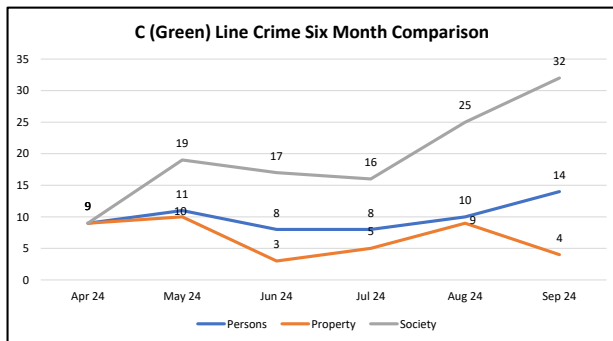
Bus	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	17	12	41.7%
Agg Assault on Op	4	5	-20.0%
Battery	42	34	23.5%
Battery on Operator	9	12	-25.0%
Homicide	1	0	100.0%
Rape	0	0	0.0%
Robbery	8	11	-27.3%
Sex Offenses	0	1	-100.0%
Subtotal	81	75	8.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	1	-100.0%
Larceny	30	12	150.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	22	10	120.0%
Subtotal	52	23	126.1%
Crimes Against Society			
Narcotics	15	20	-25.0%
Trespassing	10	35	-71.4%
Weapons	4	3	33.3%
Subtotal	29	58	-50.0%
Total	162	156	3.8%



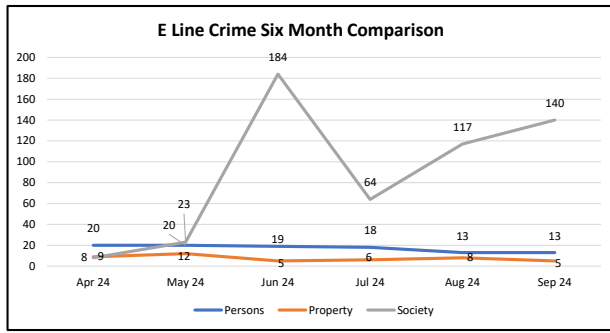
A (Blue) Line	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	5	7	-28.6%
Agg Assault on Op	0	0	0.0%
Battery	9	16	-43.8%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	6	5	20.0%
Sex Offenses	3	1	200.0%
Subtotal	23	29	-20.7%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	1	0	100.0%
Larceny	14	7	100.0%
Motor Vehicle Theft	1	0	100.0%
Vandalism	1	2	-50.0%
Subtotal	17	9	88.9%
Crimes Against Society			
Narcotics	14	22	-36.4%
Trespassing	144	84	71.4%
Weapons	9	3	200.0%
Subtotal	167	109	53.2%
Total	207	147	40.8%



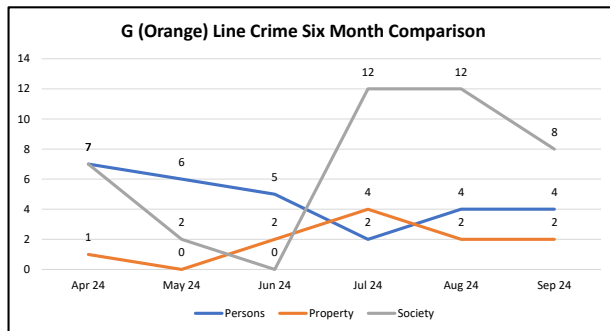
B (Red) Line	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	14	16	-12.5%
Agg Assault on Op	0	0	0.0%
Battery	31	32	-3.1%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	5	7	-28.6%
Sex Offenses	6	5	20.0%
Subtotal	56	60	-6.7%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	11	8	37.5%
Motor Vehicle Theft	0	0	0.0%
Vandalism	5	6	-16.7%
Subtotal	16	14	14.3%
Crimes Against Society			
Narcotics	72	76	-5.3%
Trespassing	416	545	-23.7%
Weapons	8	17	-52.9%
Subtotal	496	638	-22.3%
Total	568	712	-20.2%



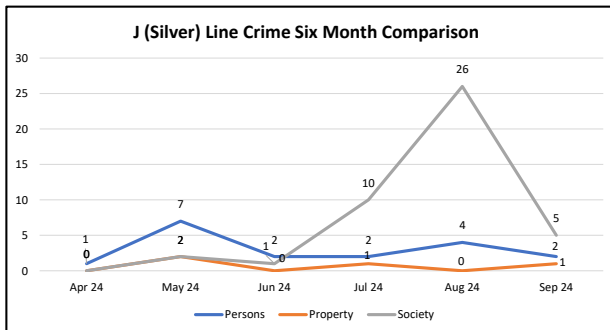
C (Green) Line	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	8	2	300.0%
Agg Assault on Op	0	0	0.0%
Battery	2	3	-33.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	3	0.0%
Sex Offenses	1	2	100.0%
Subtotal	14	10	40.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	4	9	-55.6%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	4	9	-55.6%
Crimes Against Society			
Narcotics	8	8	0.0%
Trespassing	20	14	42.9%
Weapons	4	3	33.3%
Subtotal	32	25	28.0%
Total	50	44	13.6%



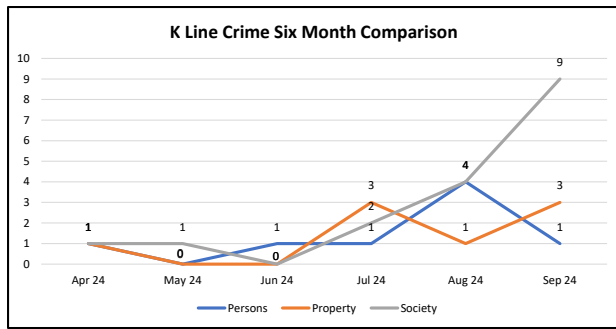
E Line	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	1	1	0.0%
Agg Assault on Op	0	0	0.0%
Battery	9	7	28.6%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	1	-100.0%
Robbery	1	3	-66.7%
Sex Offenses	2	1	100.0%
Subtotal	13	13	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	3	6	-50.0%
Motor Vehicle Theft	0	1	-100.0%
Vandalism	2	1	100.0%
Subtotal	5	8	-37.5%
Crimes Against Society			
Narcotics	1	10	-90.0%
Trespassing	138	105	31.4%
Weapons	1	2	-50.0%
Subtotal	140	117	19.7%
Total	158	138	14.5%



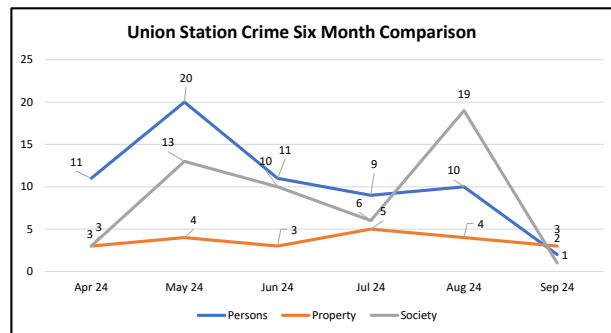
G (Orange) Line	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	1	0	100.0%
Agg Assault on Op	0	0	0.0%
Battery	2	3	-33.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	1	0.0%
Sex Offenses	0	0	0.0%
Subtotal	4	4	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	2	2	0.0%
Subtotal	2	2	0.0%
Crimes Against Society			
Narcotics	4	1	300.0%
Trespassing	4	11	-63.6%
Weapons	0	0	0.0%
Subtotal	8	12	-33.3%
Total	14	18	-22.2%



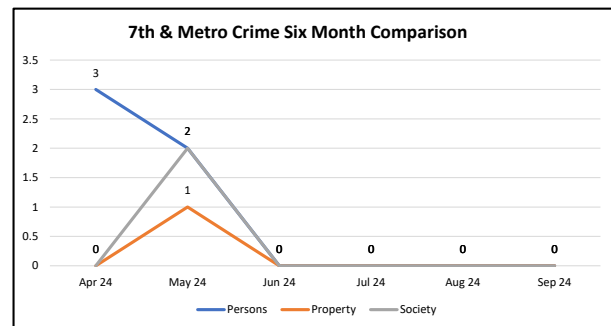
J (Silver) Line	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	0	1	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	0	3	-100.0%
Battery on Operator	2	0	200.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	2	4	-50.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	0	100.0%
Subtotal	1	0	100.0%
Crimes Against Society			
Narcotics	3	4	-25.0%
Trespassing	1	22	-95.5%
Weapons	1	0	100.0%
Subtotal	5	26	-80.8%
Total	8	30	-73.3%



K Line	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	0	2	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	1	2	-50.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	1	4	-75.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	2	1	100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	0	100.0%
Subtotal	3	1	200.0%
Crimes Against Society			
Narcotics	0	3	-100.0%
Trespassing	8	1	700.0%
Weapons	1	0	100.0%
Subtotal	9	4	125.0%
Total	13	9	44.4%



Union Station	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	0	3	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	1	6	-83.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	1	0.0%
Sex Offenses	0	0	0.0%
Subtotal	2	10	-80.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	1	2	-50.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	2	2	0.0%
Subtotal	3	4	-25.0%
Crimes Against Society			
Narcotics	1	0	100.0%
Trespassing	0	19	-100.0%
Weapons	0	0	0.0%
Subtotal	1	19	-94.7%
Total	6	33	-81.8%

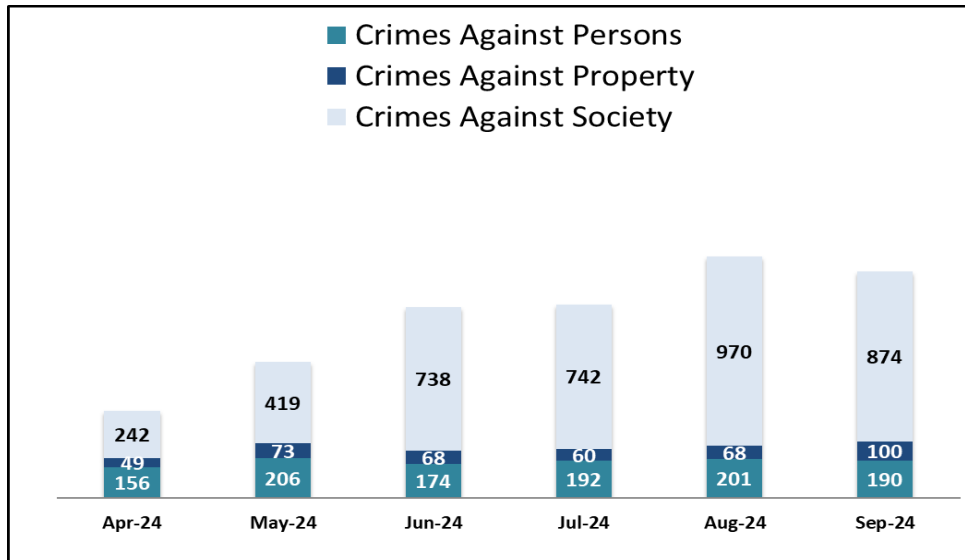


7th & Metro	Sep 24	Aug 24	% Change
Crimes Against Persons			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	0	0	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	0	0	0.0%
Total	0	0	0.0%

SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

SEPTEMBER 2024

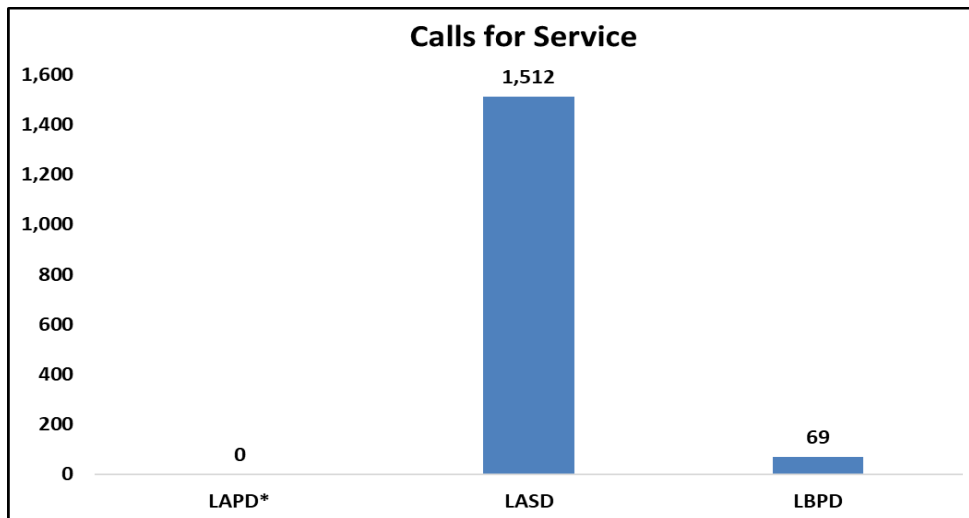
Attachment G

Total Crimes


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)



* LAPD Calls for Service data is currently unavailable

SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

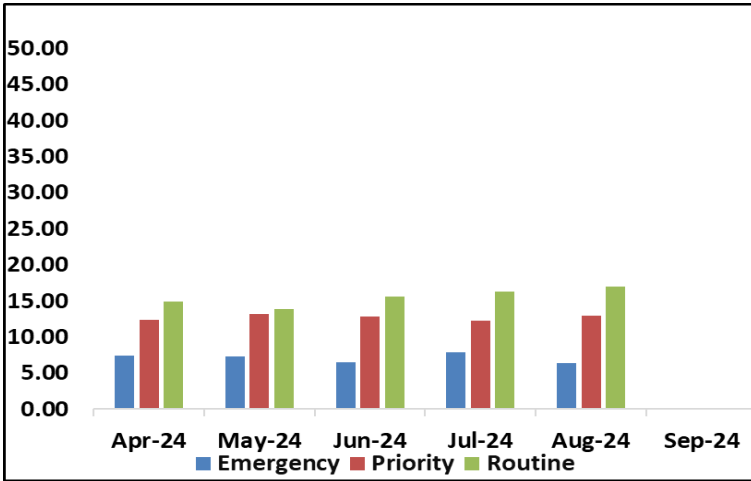
SEPTEMBER 2024

Attachment F

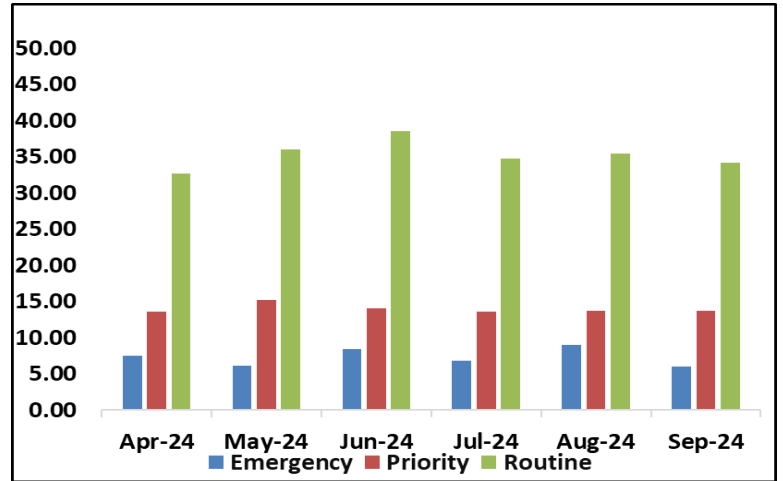
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

LAPD

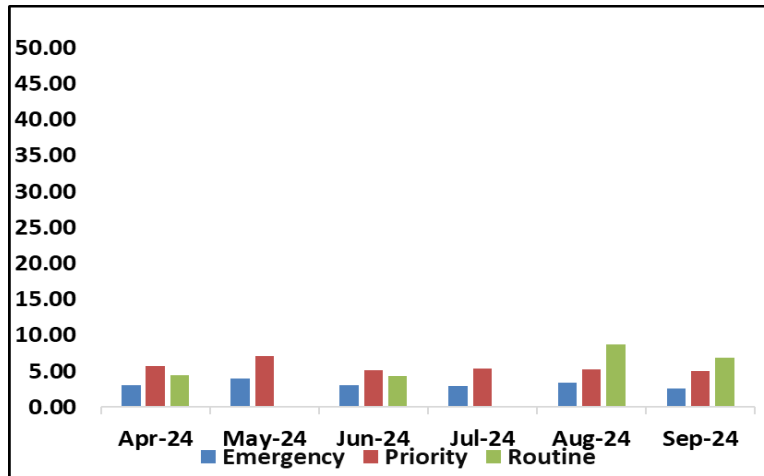


LASD



* LAPD Incident Response Times data is currently unavailable

LBPD



Transit Police

Monthly Crime Report


Attachment F

	2024	2023	%
	September	September	Change
CRIMES AGAINST PERSONS			
Homicide	1	1	0.0%
Rape	0	3	-100.0%
Robbery	24	29	-17.2%
Aggravated Assault	45	32	40.6%
Aggravated Assault on Operator	4	2	100.0%
Battery	95	106	-10.4%
Battery on Operator	9	11	-18.2%
Sex Offenses	12	7	71.4%
SUB-TOTAL	190	191	-0.5%
CRIMES AGAINST PROPERTY			
Burglary	1	1	0.0%
Larceny	65	44	47.7%
Bike Theft	0	3	-100.0%
Motor Vehicle Theft	1	2	-50.0%
Arson	0	0	0.0%
Vandalism	33	14	135.7%
SUB-TOTAL	100	64	56.3%
CRIMES AGAINST SOCIETY			
Weapons	27	9	200.0%
Narcotics	111	50	122.0%
Trespassing	736	98	651.0%
SUB-TOTAL	874	157	456.7%
TOTAL	1,164	412	182.5%
ENFORCEMENT EFFORTS			
Arrests	1,146	347	230.3%
Citations	1,591	558	185.1%
Calls for Service	1,581	1,381	14.5%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

SEPTEMBER 2024

Attachment F

Crimes

Monthly

System-Wide	Sep-24	Sep-23	% Change
Crimes Against Persons	190	191	-0.52%
Crimes Against Property	100	64	56.25%
Crimes Against Society	874	157	456.69%
Total	1,164	412	182.52%

Six Months

System-Wide	Apr-24-Sep-24	Apr-23-Sep-23	% Change
Crimes Against Persons	1,119	1,096	2.10%
Crimes Against Property	418	396	5.56%
Crimes Against Society	3,985	1,047	280.61%
Total	5,522	2,539	117.49%

Annual

System-Wide	Oct-23-Sep-24	Oct-22-Sep-23	% Change
Crimes Against Persons	2,138	2,147	-0.42%
Crimes Against Property	752	756	-0.53%
Crimes Against Society	6,093	1,426	327.28%
Total	8,983	4,329	107.51%

Average Emergency Response Times

Monthly

Sep-24	Sep-23	% Change
2.84	6.12	-53.57%

Six Months

Apr-24-Sep-24	Apr-23-Sep-23	% Change
5.46	5.54	-1.55%

Annual

Oct-23-Sep-24	Oct-22-Sep-23	% Change
5.40	5.51	-1.95%

Bus Operator Assaults

Monthly

Sep-24	Sep-23	% Change
13	13	0.00%

Six Months

Apr-24-Sep-24	Apr-23-Sep-23	% Change
90	81	11.11%

Annual

Oct-23-Sep-24	Oct-22-Sep-23	% Change
176	165	6.67%

Ridership

Monthly

Sep-24	Sep-23	% Change
26,774,520	24,671,730	8.52%

Six Months

Apr-24-Sep-24	Apr-23-Sep-23	% Change
157,869,285	145,784,540	8.29%

Annual

Oct-23-Sep-24	Oct-22-Sep-23	% Change
304,915,654	277,999,173	9.68%



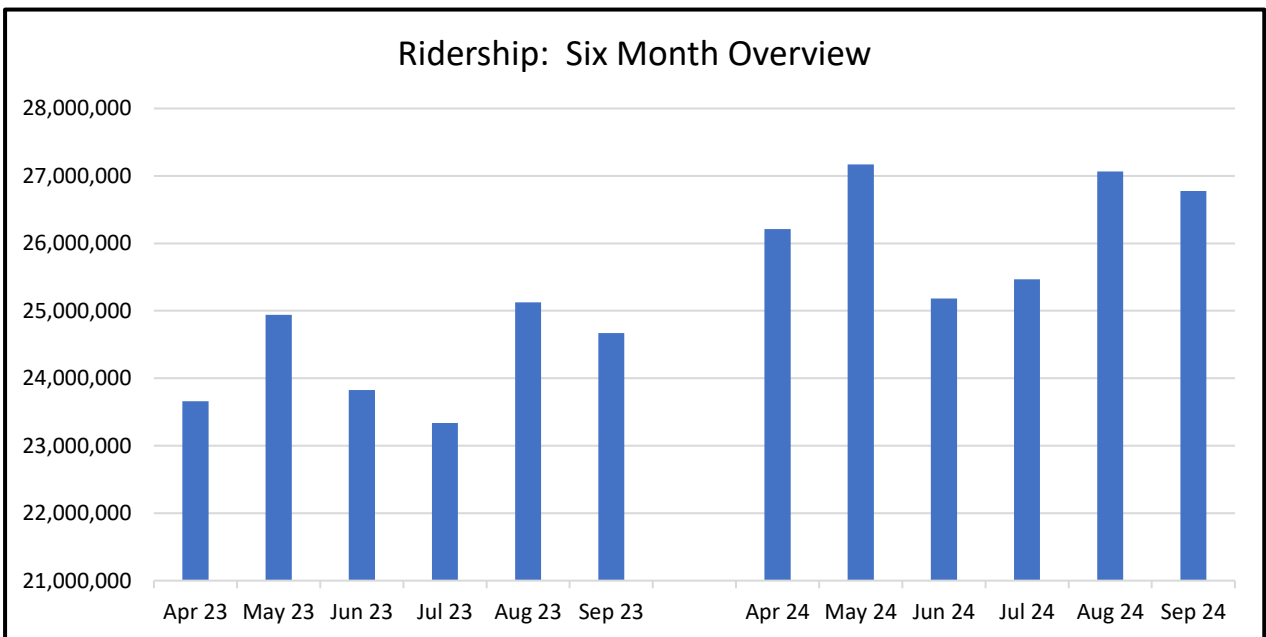
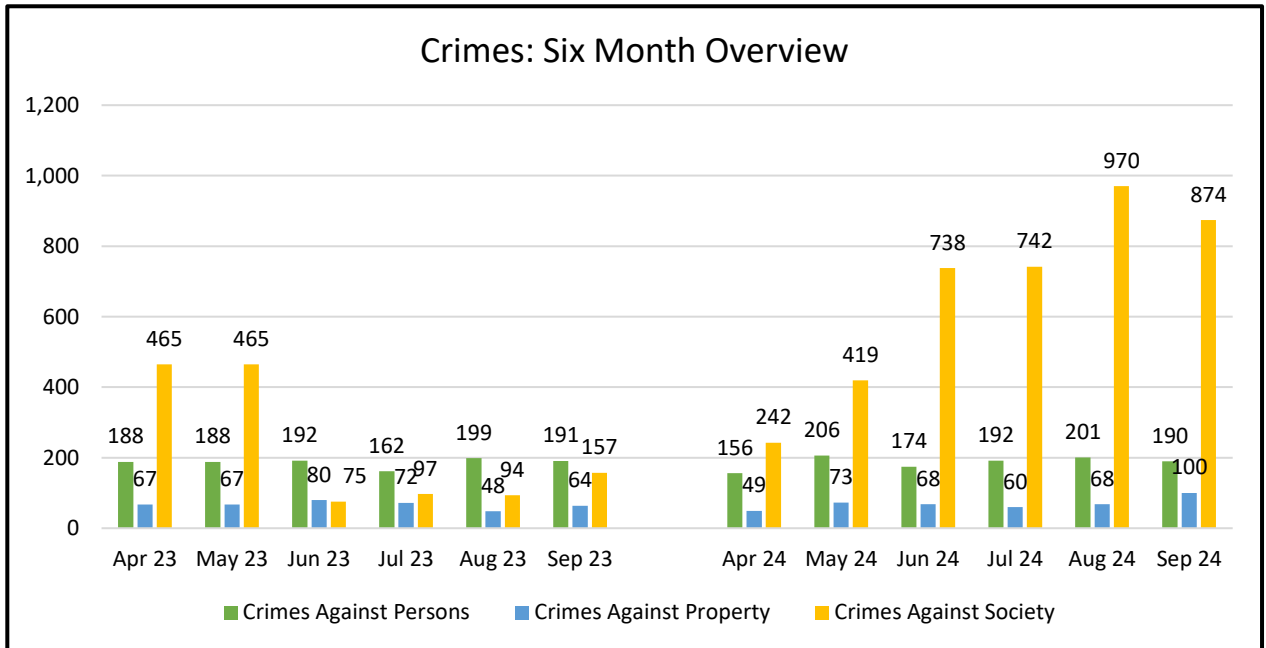
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

SEPTEMBER 2024

Attachment F



A LINE (BLUE)

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPD	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	1	5	0	23
Aggravated Assault	1	4	0	16
Aggravated Assault on Operator	0	0	0	1
Battery	1	5	3	34
Battery Rail Operator	0	0	0	0
Sex Offenses	1	2	0	4
SUB-TOTAL	4	16	3	78
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPD	FYTD
Burglary	0	1	0	1
Larceny	7	7	0	26
Bike Theft	0	0	0	0
Motor Vehicle Theft	0	1	0	2
Arson	0	0	0	0
Vandalism	0	1	0	7
SUB-TOTAL	7	10	0	36
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPD	FYTD
Weapons	4	5	0	12
Narcotics	5	9	0	50
Trespassing	140	4	0	298
SUB-TOTAL	149	18	0	360
TOTAL	160	44	3	474

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	0	0	0	0
Azusa Downtown	0	0	2	6
Irwindale	0	1	0	1
Duarte/City of Hope	0	0	0	0
Monrovia	1	0	0	2
Arcadia	0	1	0	1
Sierra Madre Villa	0	1	0	1
Allen	0	0	0	1
Lake	0	0	5	11
Memorial Park	1	0	0	2
Del Mar	1	0	1	3
Fillmore	1	0	0	3
South Pasadena	2	0	0	2
Highland Park	0	1	7	15
Southwest Museum	0	0	4	17
Heritage Square	0	0	4	8
Lincoln/Cypress	0	2	3	10
Chinatown	1	1	13	47
Union Station	0	0	0	7
Little Tokyo/Arts Dist	0	1	9	32
Historic Broadway	0	0	6	13
Grand Av Arts/Bunker Hill	0	0	70	133
7th St/Metro Ctr	0	0	0	3
Pico	1	2	5	14
Grand/LATTC	2	0	21	33
San Pedro St	0	0	2	5
Washington	0	0	1	4
Vernon	0	0	2	5
Slauson	0	0	1	11
Florence	1	3	0	5
Firestone	3	0	0	12
103rd St/Watts Towers	0	0	2	2
Willowbrook/Rosa Parks	4	2	7	30
Compton	2	0	0	5
Artesia	0	2	1	12
Del Amo	0	0	1	3
Wardlow	0	0	0	0
Willow St	2	0	0	6
PCH	0	0	0	0
Anaheim St	0	0	0	2
5th St	0	0	0	1
1st St	0	0	0	0
Downtown Long Beach	1	0	0	4
Pacific Av	0	0	0	1
Blue Line Rail Yard	0	0	0	0
Other	0	0	0	0
Total	23	17	167	473

ARRESTS				
AGENCY	LAPD	LASD	LBPD	FYTD
Felony	22	12	0	87
Misdemeanor	167	41	1	479
TOTAL	189	53	1	566

CITATIONS				
AGENCY	LAPD	LASD	LBPD	FYTD
Misdemeanor Citations	0	0	0	0
Other Citations	174	53	2	531
Vehicle Code Citations	1	0	12	26
TOTAL	175	53	14	557

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPD	FYTD
Routine	Currently Unavailable	470	11	1,641
Priority	Currently Unavailable	97	40	412
Emergency	Currently Unavailable	8	18	66
TOTAL	0	575	69	2,119

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPD
Dispatched	21%	N/C	3%
Proactive	79%	N/C	97%
TOTAL	100%	0%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	82%
Blue Line-LASD	N/C
Blue Line-LBPD	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPD	FYTD
Azusa	0	23	0	60
Irwindale	0	16	0	58
Duarte Station	0	8	0	16
Monrovia	0	10	0	33
Magnolia Ave	0	0	0	0
Arcadia Station	0	21	0	55
Pasadena	0	51	0	142
South Pasadena	0	18	0	50
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	42	0	0	80
Slauson	0	14	0	60
Florence	0	15	0	51
Firestone	0	16	0	49
103rd St	4	0	0	38
Willowbrook	0	10	0	34
Compton	0	11	0	24
Artesia	0	10	0	19
Del Amo	0	16	0	29
Wardlow Rd	0	0	2	7
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	46	239	2	805

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Long Beach Police Department

B LINE (RED)

ATTACHMENT G
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	5	15
Aggravated Assault	14	42
Aggravated Assault on Operator	0	0
Battery	31	92
Battery Rail Operator	0	0
Sex Offenses	6	12
SUB-TOTAL	56	161
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	11	21
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	5	15
SUB-TOTAL	16	36
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	8	46
Narcotics	72	205
Trespassing	416	1,409
SUB-TOTAL	496	1,660
TOTAL	568	1,857

ARRESTS		
AGENCY	LAPD	FYTD
Felony	91	266
Misdemeanor	491	1,837
TOTAL	582	2,103

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	680	1,287
Vehicle Code Citations	6	36
TOTAL	686	1,323

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	81%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	15	3	11	619
Civic Center/Grand Park	0	3	2	15
Pershing Square	1	0	18	112
7th St/Metro Ctr	15	1	26	132
Westlake/MacArthur Park	2	2	184	301
Wilshire/Vermont	3	0	57	154
Wilshire/Normandie	1	0	0	16
Vermont/Beverly	3	0	35	52
Wilshire/Western	2	0	13	48
Vermont/Santa Monica	3	0	12	30
Vermont/Sunset	0	0	13	32
Hollywood/Western	1	0	8	18
Hollywood/Vine	4	1	9	33
Hollywood/Highland	3	0	18	44
Universal City/Studio City	0	1	6	35
North Hollywood	3	5	84	216
Red Line Rail Yard	0	0	0	0
Total	56	16	496	1,857

C LINE (GREEN)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	3	10
Aggravated Assault	1	7	10
Aggravated Assault on Operator	0	0	0
Battery	1	1	9
Battery Rail Operator	0	0	0
Sex Offenses	0	1	3
SUB-TOTAL	2	12	32
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	3	16
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	2
SUB-TOTAL	1	3	18
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	3	8
Narcotics	1	7	25
Trespassing	20	0	40
SUB-TOTAL	22	10	73
TOTAL	25	25	123

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	2	11	27
Misdemeanor	32	23	146
TOTAL	34	34	173

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	38	30	178
Vehicle Code Citations	0	1	3
TOTAL	38	31	181

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	319	1,086
Priority	Currently Unavailable	49	159
Emergency	Currently Unavailable	3	12
TOTAL	0	371	1,257

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	29%
Proactive	80%	71%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Redondo Beach	0	0	0	1
Douglas	0	0	0	1
El Segundo	3	0	0	3
Mariposa	0	0	0	0
Aviation/LAX	0	0	2	3
Hawthorne/Lennox	1	0	2	4
Crenshaw	1	1	2	7
Vermont/Athens	0	0	0	3
Harbor Fwy	0	0	20	45
Avalon	2	1	0	11
Willowbrook/Rosa Parks	3	1	2	16
Long Beach Bl	1	1	4	19
Lakewood Bl	1	0	0	3
Norwalk	2	0	0	7
Total	14	4	32	123

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	86%
Green Line-LASD	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

E LINE

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	2
Robbery	1	0	9
Aggravated Assault	0	1	4
Aggravated Assault on Operator	0	0	0
Battery	4	5	25
Battery Rail Operator	0	0	0
Sex Offenses	1	1	4
SUB-TOTAL	6	7	44
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	2	14
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	1	1	4
SUB-TOTAL	2	3	19
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	0	3
Narcotics	1	0	17
Trespassing	138	0	301
SUB-TOTAL	140	0	321
TOTAL	148	10	384

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	5	1	18
Misdemeanor	135	5	403
TOTAL	140	6	421

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	194	5	511
Vehicle Code Citations	2	0	4
TOTAL	196	5	515

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	176	579
Priority	Currently Unavailable	23	85
Emergency	Currently Unavailable	2	7
TOTAL	0	201	671

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	19%	N/C
Proactive	81%	N/C
TOTAL	100%	0%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	0	0	3
East LA Civic Ctr	1	0	0	1
Maravilla	0	0	0	0
Indiana (both LAPD & LASD)	1	1	3	14
Soto	0	0	5	14
Mariachi Plaza	0	0	6	12
Pico/Aliso	0	0	2	2
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	0
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	2
Pico	0	0	1	2
LATTC/Ortho Institute	0	0	30	69
Jefferson/USC	0	0	4	5
Expo Park/USC	0	0	0	3
Expo/Vermont	0	0	5	28
Expo/Western	2	0	5	15
Expo/Crenshaw	0	0	20	47
Farmdale	0	1	0	10
Expo/La Brea	0	0	9	39
La Cienega/Jefferson	1	0	49	87
Culver City	0	0	0	2
Palms	1	0	0	2
Westwood/Rancho Park	0	0	0	1
Expo/Sepulveda	1	1	0	3
Expo/Bundy	0	0	1	5
26th St/Bergamot	1	0	0	1
17th St/SMC	0	2	0	3
Downtown Santa Monica	5	0	0	14
Expo Line Rail Yard	0	0	0	0
Total	13	5	140	384

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	84%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	5	18
Figueroa St	0	0	0
Exposition Blvd	284	0	641
Culver City	0	10	50
Santa Monica	0	52	241
TOTAL	284	67	950

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT G
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	2
Aggravated Assault	1	1
Aggravated Assault on Operator	0	0
Battery	2	7
Battery Bus Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	4	10
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	3
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	2	5
SUB-TOTAL	2	8
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	1
Narcotics	4	6
Trespassing	4	25
SUB-TOTAL	8	32
TOTAL	14	50

ARRESTS		
AGENCY	LAPD	FYTD
Felony	4	13
Misdemeanor	11	20
TOTAL	15	33

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	40	51
Vehicle Code Citations	8	29
TOTAL	48	80

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	86%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	0	0	0	1
Laurel Canyon	0	0	0	1
Valley College	0	0	0	1
Woodman	0	0	0	1
Van Nuys	1	0	1	3
Sepulveda	0	0	0	2
Woodley	0	0	0	1
Balboa	1	0	0	2
Reseda	0	1	4	9
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	0	0	1
Canoga	1	0	0	3
Warner Center	0	0	0	0
Sherman Way	0	1	0	2
Roscoe	0	0	0	1
Nordhoff	1	0	0	1
Chatsworth	0	0	3	21
Total	4	2	8	50

J LINE (SILVER)

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	0
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	0	0	4
Battery Bus Operator	2	0	2
Sex Offenses	0	0	0
SUB-TOTAL	2	0	8
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	0
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	0	2
SUB-TOTAL	1	0	2
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	0	1
Narcotics	3	0	9
Trespassing	0	1	31
SUB-TOTAL	4	1	41
TOTAL	7	1	51

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	3
Misdemeanor	8	1	28
TOTAL	9	1	31

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	32	0	63
Vehicle Code Citations	5	0	9
TOTAL	37	0	72

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	12	21
Priority	Currently Unavailable	2	7
Emergency	Currently Unavailable	0	0
TOTAL	0	14	28

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	12%	14%
Proactive	88%	86%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	1	1
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	1	0	0	1
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	0	0	1	5
Slauson	0	0	3	6
Manchester	0	0	0	11
Harbor Fwy	0	0	0	17
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	1	1	0	6
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	2	1	5	47

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	91%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

K LINE

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	1	0	3
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	1	0	6
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	1	5
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	0	2
SUB-TOTAL	2	1	7
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	1
Narcotics	0	0	3
Trespassing	8	0	11
SUB-TOTAL	8	1	15
TOTAL	11	2	28

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	1	0	1
Misdemeanor	4	1	15
TOTAL	5	1	16

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	4	1	20
Vehicle Code Citations	0	0	0
TOTAL	4	1	20

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	106	343
Priority	Currently Unavailable	6	11
Emergency	Currently Unavailable	1	2
TOTAL	0	113	356

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	22%	51%
Proactive	78%	49%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	1	7	12
Martin Luther King Jr Station	1	0	0	3
Leimert Park Station	0	1	0	3
Hyde Park Station	0	0	1	7
Fairview Heights Station	0	0	0	1
Downtown Inglewood Station	0	1	1	2
Westchester / Veterans Station	0	0	0	0
Total	1	3	9	28

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	83%
K Line - LASD	91%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL
ATTACHMENT G
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	1	0	1
Rape	0	0	0
Robbery	3	4	24
Aggravated Assault	15	1	43
Aggravated Assault on Operator	4	0	14
Battery	39	1	98
Battery Bus Operator	6	1	36
Sex Offenses	0	0	7
SUB-TOTAL	68	7	223
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	29	1	51
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	17	2	38
SUB-TOTAL	46	3	90
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	2	13
Narcotics	3	5	32
Trespassing	5	0	13
SUB-TOTAL	9	7	58
TOTAL	123	17	371

LASD's Crimes per Sector		
Sector		FYTD
Westside	2	8
San Fernando	0	3
San Gabriel Valley	2	14
Gateway Cities	4	25
South Bay	9	35
Total	17	85

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	3	4
West Valley	4	7
North Hollywood	6	12
Foothill	1	6
Devonshire	1	4
Mission	3	4
Topanga	0	1
Central Bureau		
Central	31	76
Rampart	9	16
Hollenbeck	4	5
Northeast	1	5
Newton	6	14
West Bureau		
Hollywood	8	15
Wilshire	1	10
West LA	3	8
Pacific	1	5
Olympic	14	24
Southwest Bureau		
Southwest	7	18
Harbor	2	4
77th Street	12	35
Southeast	6	13
Total	123	286

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	9	14	76
Misdemeanor	18	31	150
TOTAL	27	45	226

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	112	39	579
Vehicle Code Citations	136	3	453
TOTAL	248	42	1,032

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	141	509
Priority	Currently Unavailable	93	301
Emergency	Currently Unavailable	4	11
TOTAL	0	238	821

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	3%
Proactive	0%	97%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	91%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT G

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	2
Aggravated Assault	0	7
Aggravated Assault on Operator	0	0
Battery	1	12
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	2	21
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	1	5
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	2	7
SUB-TOTAL	3	12
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	1	1
Trespassing	0	25
SUB-TOTAL	1	26
TOTAL	6	59

ARRESTS		
AGENCY	LAPD	FYTD
Felony	3	7
Misdemeanor	1	13
TOTAL	4	20

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	12	586
Vehicle Code Citations	1	4
TOTAL	13	590

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	17%
Proactive	83%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	87%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT G
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - SEPTEMBER 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	0
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	0	0
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	0	0
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	0
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	0	0
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	0	0

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	0	0
TOTAL	0	0

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	0	0
TOTAL	0	0

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	17%
Proactive	83%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	83%

LEGEND	
Los Angeles Police Department	



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment I

Sexual Crimes / Harassment Calls for Service September 2024

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between September 1 and September 30, Metro Transit Security, LAPD, LASD, and LBPD received eleven (11) incidents and referred all victims of sexual crimes / harassment to the above free hotlines.

Incident Type & Totals						
	Sep 24	Aug 24	% Change	Sep 24	Sep 23	% Change
Sexual Harassment	1	0	100.0%	1	1	0.0%
Sexual Battery	7	8	-12.5%	7	6	16.7%
Lewd Conduct	0	0	0.0%	0	0	0.0%
Indecent Exposure	3	2	50.0%	3	0	300.0%
Rape	0	1	-100.0%	0	3	-100.0%
TOTAL	11	11	0.0%	11	10	10.0%

Counseling Information Provided	
	Sep 24
Yes	11
No - If no, why?	0
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	0
TOTAL	11



**BUS/RAIL OPERATOR ASSAULTS
SEPTEMBER 2024**

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
9/1/2024	2:43	910	8392	LAC+USC Medical Center	Victim observed suspect smoking inside bus. Victim stated, "No smoking on the bus." Suspect replied, "I hate bus drivers." Suspect approached bus driver window and punched it. Suspect then began to pace back and forth then attempted a 2nd time to smoke inside bus. Victim pulled over at the next bus stop and opened bus doors. Suspect approached victim from behind and spat on victim as he exited bus. Suspect fled in the elevator. Responding officers observed suspect, suspect was taken into custody.	Yes	Upset	Spit	No
9/3/2024	13:30	45	1615	Colden Av & Broadway	Suspect entered bus and began to argue with other bus patrons. Victim told suspect to exit bus and as suspect made his way to exit, he swung at victim causing pain to victim's forearm. Suspect then proceeded to exit bus. Suspect then struck the windshield causing it to shatter.	Yes	No reason	Hands (punch, push)	No
9/4/2024	0:00	910	8381	Silver Line Harbor Gateway Transit Center	Victim arrived at the end of the route and observed suspect sleeping. Victim banged his keys on a pole to make noise and alert suspect to wake up. Suspect awoke and immediately began to spit on victim approximately 10 times. Spit landed on victim's face and uniform. Officers responded to location and took suspect into custody.	N/A (o)	Upset	Spit	No
9/5/2024	7:55	70	1824	Soto St & Cesar Chavez	Suspect entered bus with a push cart filled with items. Suspect then brandished a knife and threatened victim. Suspect alighted bus and boarded another bus line #70. Suspect exited bus and fled.	Yes	No reason	Brandished knife	No
9/7/2024	9:00	4	8828	Vermont Av & Santa Monica Bl	Victim approached bus stop and observed Witness 1 in a wheelchair along with Witness 2 and suspect. All appeared intoxicated. Victim stated to Witness 1 that he would have to wait for the next bus because the wheelchair ramp was in-operable. Witness 1 - 2 and suspect ignored victim and attempted to assist Witness 1 board without a ramp. Victim advised it was against MTA policy to board the wheelchair without the ramp. Suspect became enraged and called victim the "N" word. Suspect became increasingly angry then punched victim's face. Victim attempted to defend herself and pushed suspect off bus and onto the sidewalk. Suspect reached into his front pants' pocket and grabbed an unknown object. Victim believed it may have been a knife handle but was not sure. Victim closed the partition to separate herself from suspect. Suspect fled location.	No	Upset	Hands (punch, slap)	No
9/7/2024	20:00	45	1661	Broadway & Florence Av	Suspect walked towards the front of the bus and argued with victim. Victim advised suspect to "calm down." Suspect punched victim's right arm 3 times with a closed fist, exited bus and fled. Approximately 3 hours later victim was advised by another patron that she observed suspect. Victim pulled bus over and contacted her supervisor. Officers arrived at the scene and took suspect into custody.	Yes	Upset	Hands (punch, slap)	No
9/8/2024	18:25	Unk	Unk	7th St & Lucas Av	Suspect and victim argued. Victim asked suspect to exit bus. Suspect walked towards victim (seated) and spat on victim's back 2 times.	Unkn	Upset	Spit	No
9/8/2024	17:20	94	2040	Main St & Alpine St	Victim observed suspect harass another patron and drinking alcohol. Victim asked suspect to exit. Suspect became belligerent towards victim, walked to the front of the bus and spat on victim. Suspect then exited bus and fled location.	Yes	Asked to exit	Spit	No
9/9/2024	8:35	210	2058	Crenshaw Bl & MLK Jr Bl	Suspect entered bus, sat down and began to scream. Suspect approached victim and asked, "Are we at the Exposition platform yet?" Victim advised, they are not there yet. Suspect walked back to her seat and immediately walked back to victim. Suspect began to yell at victim stating, "Where is Exposition at?" Victim told suspect to calm down or she would have to exit. Suspect walked back to the seat and again got up and approached victim. Victim parked the bus. Suspect got into victim's face and began screaming. Victim exited her bus seat and asked suspect to exit. Suspect struck victim's left shoulder then grabbed victim. Both suspect and victim fell outside the bus and onto the sidewalk. Victim was face down when suspect kicked victim's head and walked away.	N/A (o)	Upset	Hands (punch, slap)	Yes



**BUS/RAIL OPERATOR ASSAULTS
SEPTEMBER 2024**

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
9/9/2024	12:00	96	3130	Main St & Cesar Chavez Bl	Suspect entered bus and informed victim he wanted to go to Westlake MacArthur Park then asked if he could ride for free. Victim allowed suspect to enter. Victim arrived at the end of the line and informed suspect it was the end of the line. Suspect woke up enraged because he did not know the area and it wasn't Westlake MacArthur Park. Suspect started to challenge victim to a fight and informed victim "you need to go out, I want to fight with you." Suspect exited bus and victim immediately closed the bus doors to separate himself from suspect. Suspect became more enraged and hit the bus door with a glass coke bottle. Suspect pulled out a semi-automatic 45 caliber pistol from his backpack, pointed gun at victim and said, "I'm going to kill you." Fearful, victim ducked down hiding towards the floor of the bus. Suspect walked away and fled location.	Yes	Missed stop	Brandished gun	No
9/17/2024	14:45	260	1826	Atlantic Av & Live Oak St	Suspect transient pushed bus operator when causing a disturbance.	Yes	No reason	Hands (punch, slap)	No
9/24/2024	9:50	2	8512	3rd St and Alvarado St	Victim observed suspect seated with his feet on the seat. Victim asked suspect to sit down properly. Suspect became verbally aggressive towards victim. Victim determined it was unsafe to continue in service and stopped bus. Another patron convinced suspect to remove his feet from the seat. Victim continued in service. Upon alighting bus, suspect threw unknown liquid (later determined to be water) at victim. Incident resulted in the need for a replacement operator.	Yes	Upset	Threw liquid	No
9/25/2024	0:46	81	5858	117th St & Figueroa Bl	**Suspect hijacked bus, brandished a gun, fired shots striking a bus patron (Victim 1) and demanded victim 2 to continue driving. Bus came to a stop at Alameda St. LAPD SWAT Unit executed a successful tactical plan and took suspect into custody. Victim 1 was transported to USC Medical Center where he was pronounced deceased at 0323 HRS. Victim 2 (bus operator) was not injured during the incident.	Unkn	Unknown	Brandished gun	No
9/30/2024	0:00	754	9564	Vermont Av & MLK Jr Bl	Suspect approached victim and stated, "What are you trying to do?" Suspect then began to tap a 6" knife on the partition door. Suspect then took a side swing at victim's upper torso and lower neck area. Victim raised his arm to block the attack causing contact with the knife and sustaining a cut on his lower right forearm. Suspect exited bus and was arrested by LAPD Officers. Responding officers interviewed suspect. Suspect stated she felt victim was staring at her and "raping her with his eyes."	No	Upset	Knife	Yes

*N/A (o): Not applicable, assault occurred outside of barrier

**This incident was charged as a kidnapping and not as an assault on a bus operator.



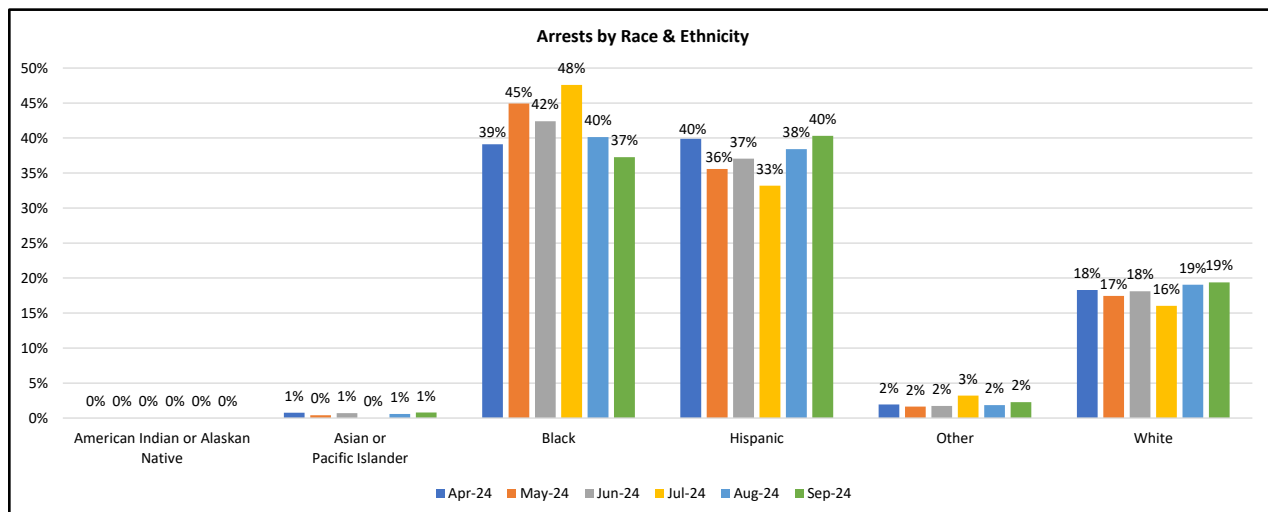
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment K

Arrests September 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	1	8	65	362	57	405	1	25	41	181	1,146
Total	0		9		427		462		26		222		1,146
% Share	0.00%		0.79%		37.26%		40.31%		2.27%		19.37%		100.00%

Arrests September 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	2	27	8	44	0	3	3	10	97
Rail Systemwide	0	0	1	8	63	334	48	359	1	22	38	171	1,045
Union Station and 7th & Metro Station	0	0	0	0	0	1	1	2	0	0	0	0	4
Total	0		9		427		462		26		222		1,146
% Share	0.00%		0.79%		37.26%		40.31%		2.27%		19.37%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) September 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	4	12	80	14	96	1	2	9	25	243
B Line (Red)	0	0	0	1	32	185	27	188	0	15	21	113	582
C Line (Green)	0	0	0	0	5	22	4	26	0	4	1	6	68
E Line (Expo)	0	0	1	3	14	45	3	46	0	1	7	26	146
Bus - G Line (Orange)	0	0	0	0	0	4	1	6	0	1	2	1	15
Bus - J Line (Silver)	0	0	0	0	0	1	2	7	0	0	0	0	10
K Line	0	0	0	0	0	2	0	3	0	0	0	1	6
Union Station	0	0	0	0	0	1	1	2	0	0	0	0	4
7th & Metro Station	0	0	0	0	0	0	0	0	0	0	0	0	0
Bus Systemwide (excludes G & J Lines)	0	0	0	0	2	22	5	31	0	2	1	9	72
Total	0		9		427		462		26		222		1,146
% Share	0.00%		0.79%		37.26%		40.31%		2.27%		19.37%		100.00%





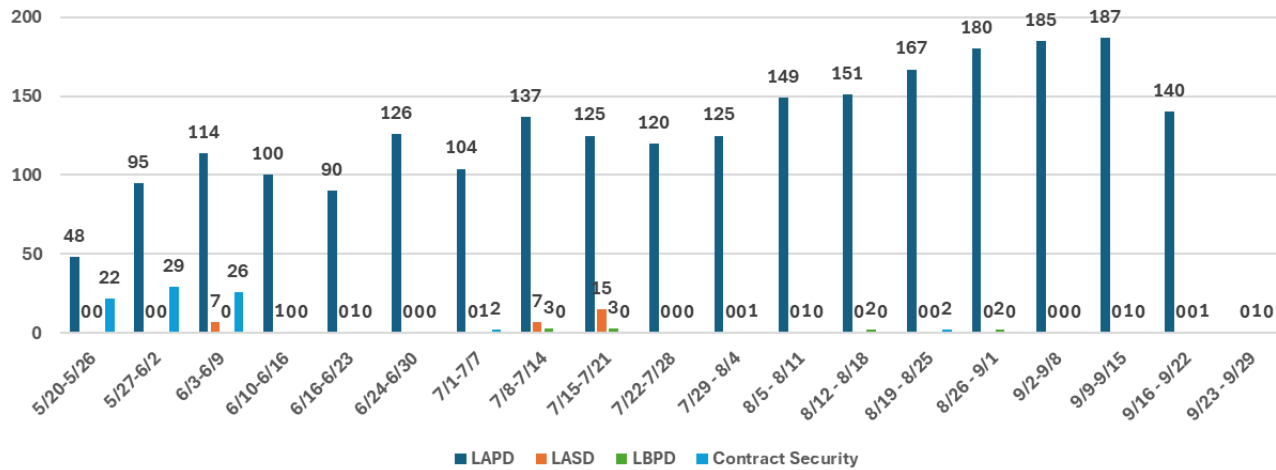
NOVEMBER 2024

MONTHLY UPDATE ON PUBLIC SAFETY

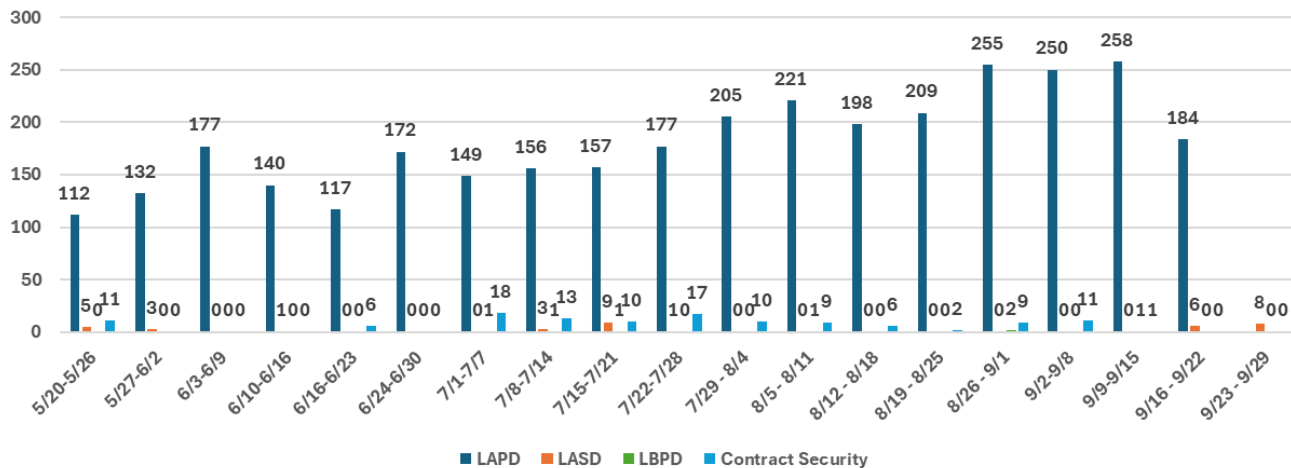
Ken Hernandez
Interim Chief Transit Safety Officer

PUBLIC SAFETY SURGE UPDATE

Crime Reports by Week (5/20 - 9/29)



Arrest Reports by Week (5/20 - 9/29)



Note: LAPD did not report any Surge-related figures between 9/20-9/30.

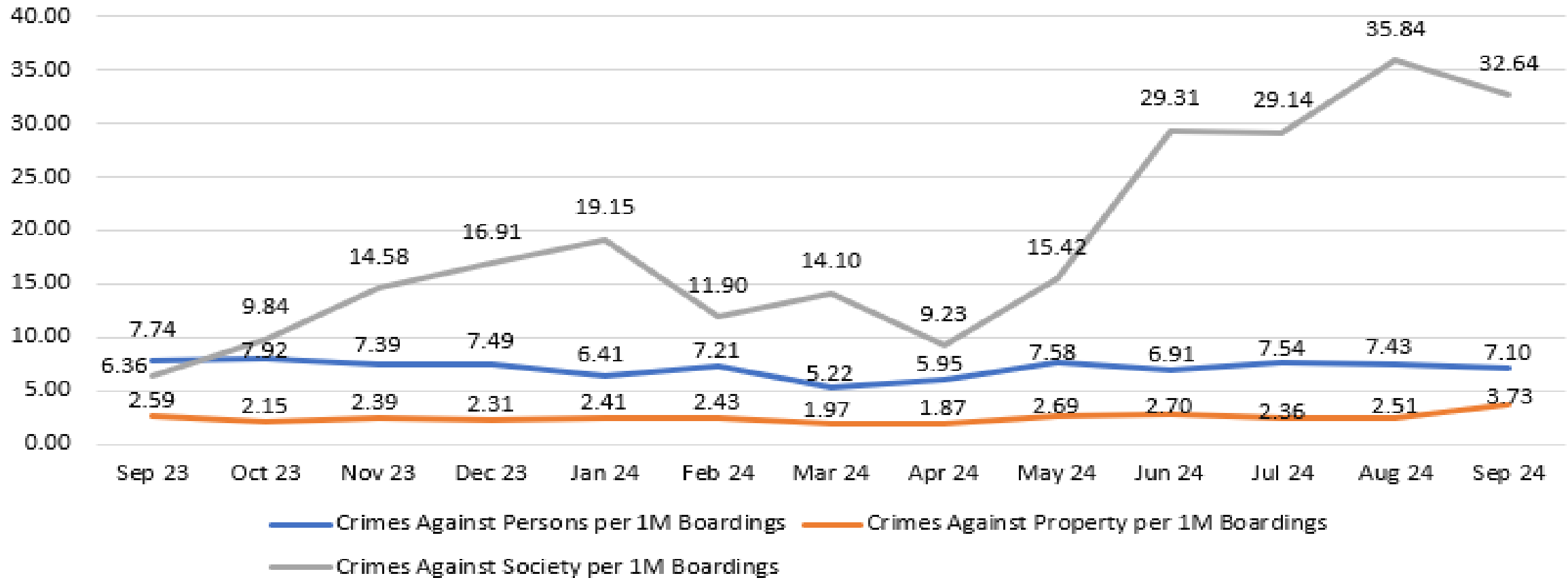
In May 2024, Metro increased daily planned deployment of public safety personnel to be physically present on buses and trains and at stations.

- Removing trespassers and focusing on narcotics, weapons, and outstanding warrants drove the effort that resulted in a year-over-year reduction in September for Crimes Against Persons (ridership-adjusted).
- Crimes Against Society (largely Trespassing), per 1 million boardings, decreased by 8.9% in September.
- Surge law enforcement personnel reported a total of 545 crimes and 729 arrests between September 1 and September 30, 2024.
- Changes during the Surge are now being incorporated as standard operating procedures.

SEPTEMBER 2024

PUBLIC SAFETY TRENDS & STATS

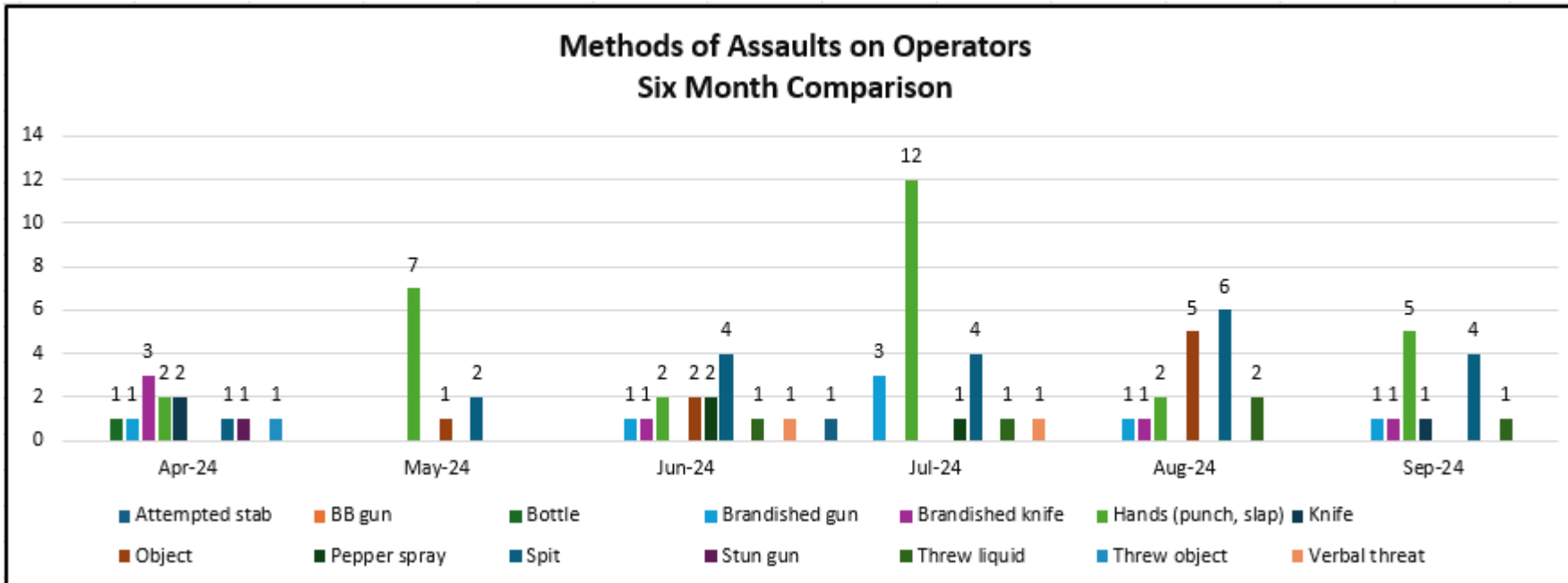
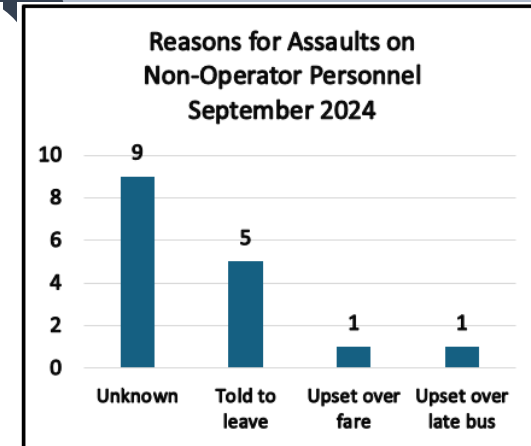
Systemwide Overall Crime per 1 Million Boardings September 2023 - September 2024



SEPTEMBER 2024 FRONTLINE SAFETY

- There were 29 assaults on Metro personnel.
 - **Operator assaults decreased from 17 in August to 13 in September.**
- Using hands (punching, slapping) was the most common method of assault.

Assaults on Metro Employees & Contractors		
Type	Aug-24	Sep-24
On Bus Operators	17	13
On Rail Operators	0	0
On Metro Transit Security Officers	3	7
On Contract Security Officers	23	7
On Ambassadors	14	1
On Blue Shirts	1	0
On Custodians	2	1
Total	60	29



Impact of Retrofit Barriers

- It is expected that operator barriers will lead to a significant decrease in operator assaults as many reported attacks involved spitting (25% between May and Sept.) and throwing.

WEAPONS DETECTION PILOTS UPDATE

Metro began cost-free pilots with multiple vendors in late August that will go on through early 2025. The piloted technologies can be broadly categorized as video analytics-based brandished weapon detection and concealed weapon screening.

Video Analytics-Based Weapons Detection

Findings:

- Systems are incompatible with current CCTV systems on buses and train cars
- Ample network bandwidth is necessary to handle burden of processing additional video streams
- Certain types of weapons (rifles) have slightly higher rate of detection than smaller-sized weapons (revolvers, compact pistols)
- Without third-party verification, dedicated personnel resources are necessary to screen out false positives
- All systems disseminate alerts through multiple channels and are generated almost instantaneously

Concealed Weapon Screening

These noninvasive systems are designed to identify concealed weapons without physical contact.

Weapons Screening	System Setup	Scheduled Piloting/Testing	Scheduled Piloting/Testing <i>(subject to change)</i>	Progress
Pilot AA	Lane	Metal Detection	October/November 2024	Start date week of 10/21
Pilot BB	Pillar	Metal Detection	November 2024	Target start date week of 11/26
Pilot CC	Millimeter Wave	Millimeter Wave	November 2024	Coordinating Pilot Implementation



- For Pilot AA, passengers are selected for screening using a predetermined interval and then subject to secondary screenings if alerts are generated, and an appropriate course of action to be followed if a weapon is found
- Staff continue to work with the vendor to secure an agreement for the piloting for Pilot CC.

STATION EXPERIENCE UPDATES

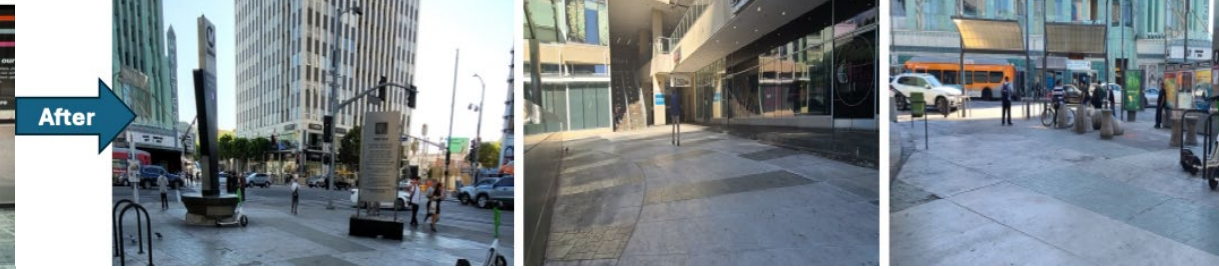
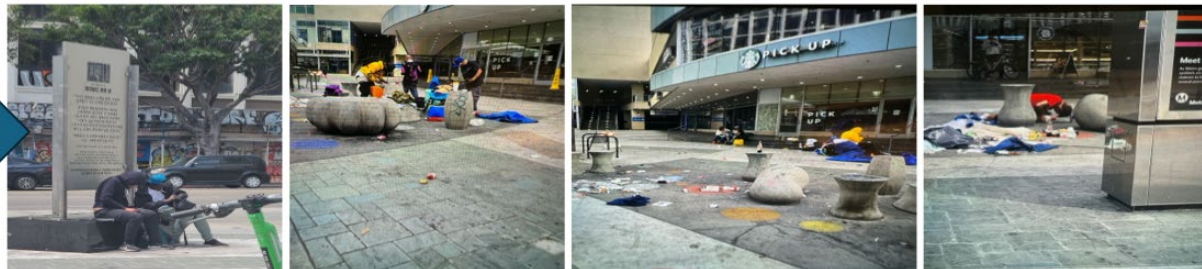
- **Throne Restrooms Hit Milestone of 100,000 Uses in 1st Year**
4.14 out of 5-star user cleanliness rating // 3 in 4 text msg
- **Eagle Eye Bird Abatement Pilot Improves Cleanliness**
- **Classical Music Expands to Slauson, Lake & Reseda**
- **Increased Fare Compliance Begins at Downtown Long Beach & Azusa End-of-Line Stations**
- **Joint Development Partnership to Address Concerns at Wilshire/Western Outdoor Plaza**



West Canopy – No device installed



East Canopy – Device INSTALLED



Wilshire/Western (Before & After)

METRO AMBASSADORS UPDATE

Support

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. Special deployments included support for Dodger Games, East LA Mexican Independence Day Parade, Hollywood Bowl Concerts, Grand Park Music Festival, NFL Games, deployment at the Marengo/State bus stop, and service detours systemwide.

September Surge Deployments –Continued with deployment of additional Ambassadors during peak times with the goal of increasing Ambassador visibility at key locations and providing more support for riders.

Connect

For the month of September 2024, Metro Ambassadors conducted 65,071 customer engagements and reported the following:

- 2,299 Cleanliness Issues
- 1,985 Graffiti Incidents
- 475 Elevator and Escalator Problems
- 7 lives were saved through the timely administration of Narcan

Report

For the month of September 2024, Metro Ambassadors reported **7 Narcan Incidents** and no fatalities.

