



Board Report

File #: 2024-0971, **File Type:** Informational Report

Agenda Number: 19.

**OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE
NOVEMBER 21, 2024**

SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH

RECOMMENDATION

RECOGNIZE Operations Employees of the Month.

ISSUE

The Operations Department is celebrating two Employees of the Month (EOM) for the month of November 2024. This presentation will highlight these EOMs' work ethics, tenure, and outstanding achievements among other respectable attributes.

EQUITY PLATFORM

Employee of the Month nominations to the Chief Operations Officer must be for frontline employees or field supervisors serving in a customer-facing role. Operations management is encouraged to nominate employees that have achieved excellence and/or gone above and beyond their assigned job role/functions and are diverse in both gender and ethnicity. In addition, a review of the location, job responsibilities, and seniority is considered when making final selections to ensure there is diverse representation among the various groups within the department. Operations also work with Logistics, Maintenance, and System Security & Law Enforcement who nominate employees who work at our various Metro locations.

Prepared by: Diane Corral-Lopez, Executive Officer, Operations Admin (213) 922-7676

Reviewed by: Conan Cheung, Chief Operations Officer (213) 418-3034

Stephanie N. Wiggins
Chief Executive Officer

The signature of Stephanie N. Wiggins is written in black ink above her name and title. The signature is a cursive, stylized script.

November 2024

Employees of the Month



Metro

Operations, Safety, and Customer Experience Committee
November 21, 2024

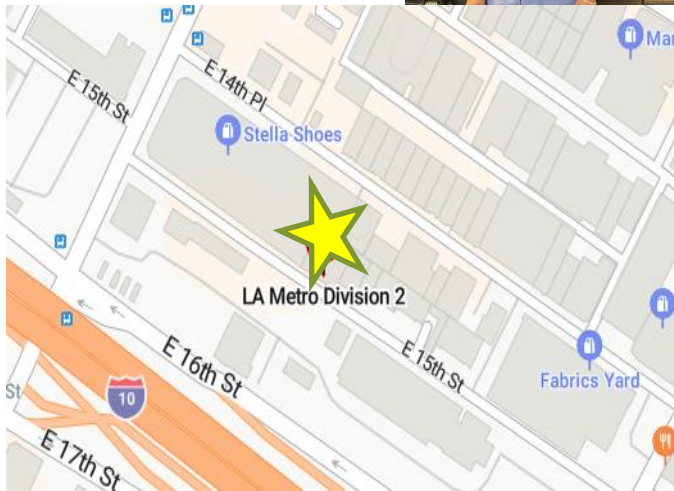
November Employees of the Month



Bus Maintenance

Senior Service Attendant

Shirley Tran

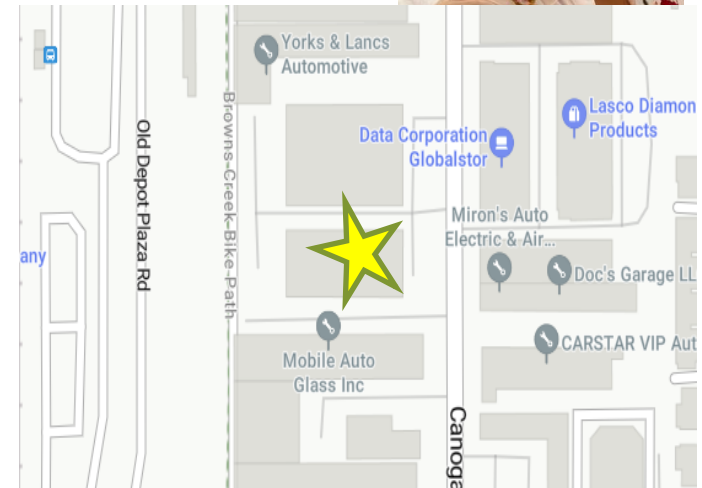
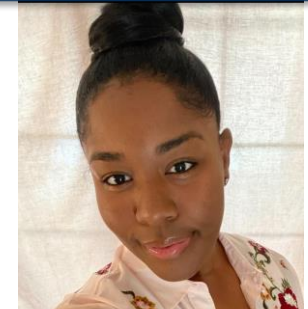


Division 2 – Downtown Los Angeles

MicroTransit

Micro Transit Operator

Roshanna Hall



Loc 131 – Chatsworth Location

Employees of the Month



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