



Board Report

File #: 2024-1165, **File Type:** Informational Report

Agenda Number: 36.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE FEBRUARY 20, 2025

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve safety and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

BACKGROUND

Within Metro's Public Safety Mission statement, the agency recognizes that each individual is entitled to a safe, dignified, and humane experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and law enforcement services. Furthermore, since July 2023, Metro has been using a comprehensive deployment model to utilize all resources from the public safety ecosystem.

These actions align with numerous initiatives to improve safety and the perception of safety on the system, including the increased, strategic, and layered deployment of personnel (comprised of customer-centered ambassadors and community intervention specialists, as well as homeless outreach staff, transit security, private security, and law enforcement officers) and the piloting of safety and security interventions to address specific concerns (e.g., drug use and crime) on the system.

DISCUSSION

System Security & Law Enforcement (SSLE) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations and Customer Experience. SSLE forms the foundation of Metro's comprehensive approach to safety and security,

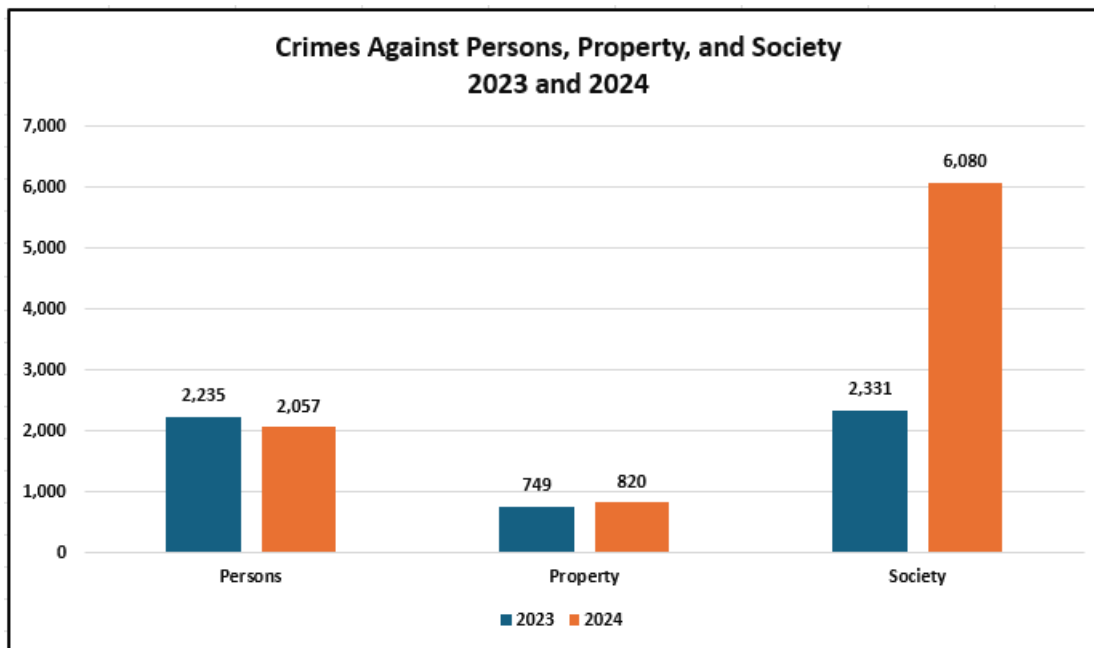
focused specifically on protecting our customers and employees by preventing and addressing crime on our system, enforcing Metro's Code of Conduct, ensuring the safety of our facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing areas of possible concern.

The following is a snapshot of activities, performance, and outcome-related data for December, the most recent month for which systemwide law enforcement data is available.

OVERVIEW

2024 Trends

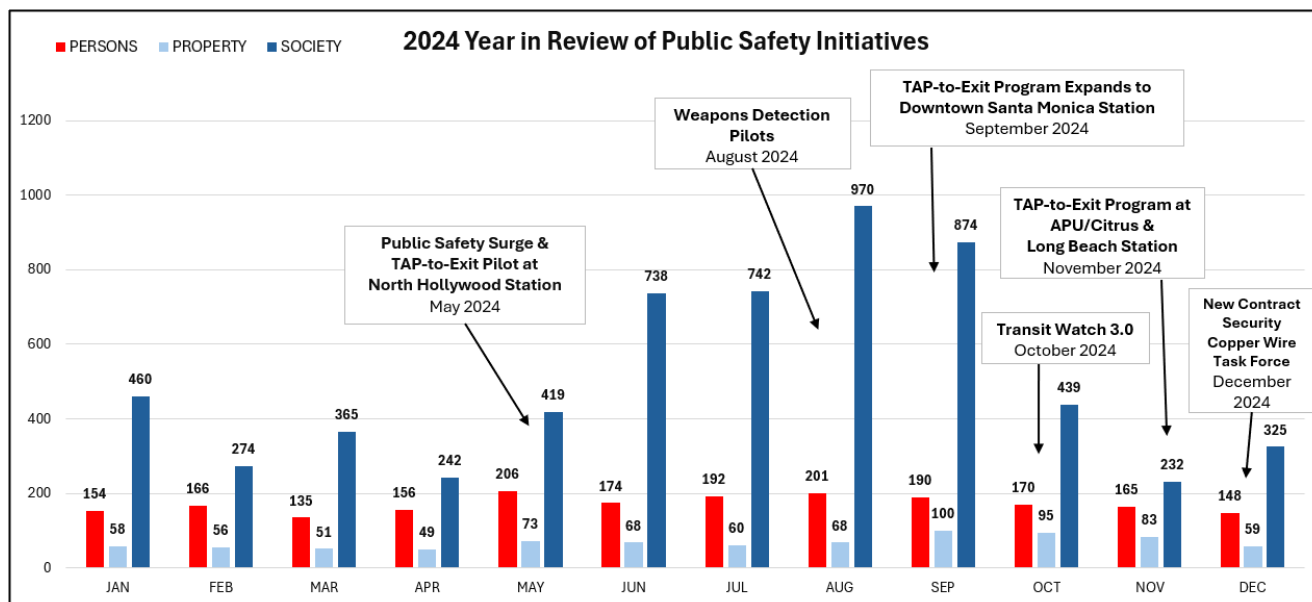
In 2024, several public safety initiatives were introduced, including the Public Safety Surge, TAP-to-Exit, and weapons detection pilots, which contributed to creating a safer rider experience by targeting trespassing and narcotics and lowering incidents of violent crime.



Crimes Against Persons (violent crimes, which include aggravated assaults, batteries, and robberies) experienced a decrease in the total number of incidents and per one million boardings of 7.96% and 15.5%, respectively. The Surge, in particular, has flattened the seasonal spikes of violent crime and improved public perceptions of safety through the deployment of visible foot patrols and addressing chronic trespassing and narcotics use on the system.

Crimes Against Property, on the other hand, started lower in 2024 than in 2023 but increased due to thefts in the fall months before decreasing again in December, resulting in a slight increase for all of 2024.

As seen in the chart below, these initiatives, especially the Surge, significantly increased arrests for Crimes Against Society, mainly related to trespassing.



December 2024 Trends

The following trends were observed for December 2024 compared to November 2024:

- Crimes Against Persons decreased by 10.3% (148 vs. 165).
- Crimes Against Property decreased by 28.9% (59 vs. 83).
- Crimes Against Society increased by 40.1% (325 vs. 232).
- Operator assaults decreased 50% (5 vs. 10).

SPECIAL INITIATIVES

Station Experience Updates

As part of Metro's commitment to safety and its continued efforts to ensure the system is used for its intended purpose, the agency partners with city officials and community groups, including neighborhood councils and local businesses, to find bespoke solutions to address the differing challenges at various stations. Attachment A briefly describes the most recent initiatives Metro's Station Experience team has implemented, including:

- Improvements for TAP-to-Exit and passenger circulation at Union Station
- Safety improvements began at Pershing Square outdoor plaza

Public Facing Dashboard Update

SSLE has been working with the Customer Experience Department and their design and marketing vendor to develop a Safety Hub as an entry point for viewing SSLE data. The Safety Hub will provide users with a seamless experience on metro.net, information regarding Metro's safety and security initiatives, and highlight certain data points from the Dashboard to provide context before users reach the Dashboard itself. As a part of internal reviews that ensured the Dashboard and the Safety Hub align with each other, the Dashboard is also getting certain modifications related to usability and accessibility. It is anticipated that Safety Hub development and testing, along with related Dashboard changes, will take one month to complete, followed by CEO and PSAC reviews.

Public Safety Surge Update

In May 2024, the Board directed staff to increase the number of public safety personnel deployed and physically present on buses, trains, and at stations (Motion 31; Attachment B).

In December 2024:

- Law enforcement personnel reported 107 crimes and made 670 arrests.
- Reported trespassing crimes continued to decline, decreasing an additional 12% in December compared to November (44 vs. 50).
- There was a 26% increase in arrests in December compared to November (670 vs. 531).
- December saw a 38% increase in arrests involving a Release from Custody (RFC) compared to November.
- Reports of crimes related to Narcotics declined 24% during this period (54 to 41).

SURGE RELATED CRIMES AND ARRESTS				
INCIDENT TYPE	NOVEMBER		DECEMBER	
	CRIME	ARREST	CRIME	ARREST
Agg Assault	1	1	0	1
Arson	0	0	0	0
Assault on Operator	0	0	0	0
Battery	3	1	1	1
Battery on Operator	0	0	0	0
Bike Theft	0	0	0	0
Burglary	2	1	0	0
Larceny	0	9	0	0
Narcotics	54	59	41	55
Released from Custody*	0	205	0	283
Robbery	1	1	0	0
Trespassing	50	47	44	115
Vandalism	0	0	1	1
Warrants	0	194	0	194
Weapons	11	12	6	7
Other	0	1	14	13
TOTAL	122	531	107	670

**Released from Custody (RFC) is when a suspect is detained and then released on the spot; they are not booked but the incident is still counted as an arrest.*

The proportion of RFCs has steadily increased over time due to policy changes by law enforcement.

Overall Impact of the Surge

The first few months of 2024 were marked by relatively low levels of Crimes Against Persons and Crimes Against Property, but in late spring, there were several serious violent incidents. With the Public Safety Surge, Metro flattened seasonal spikes of violent crime and addressed chronic trespassing and narcotics use on the system.

Compared to 2024, overall crime declined in both the pre-surge (January-May 2024) and surge (June

-December 2024) periods. A comparison of the Surge months in 2024 to the same period in 2023 indicates a reduction of nearly 11% in overall crime for rail. This was largely due to a reduction in Crimes Against Persons, which fell 15% during this period (704 vs. 596). In contrast, while the number of Crimes Against Persons remained relatively steady on the bus system during this time (451 vs. 477), there was a 51% increase in Crimes Against Property (191 vs. 126).

For rail, the most significant contributors to these reductions were fewer aggravated assaults (144 vs. 185) and robberies (109 vs. 138), both of which increased on the bus system. It should be noted that aside from comparison for these surge months (June-December 2023 to the surge June-December 2024), a similar trend was noted across years when comparing non-surge months (January-May 2023 to January-May 2024) as well. However, as summer typically brings higher crime rates in general, the surge appears to have assisted in accelerating a trend toward reduction. Refer to Attachment C.

SYSTEMWIDE CRIME STATS

December 2024 vs. November 2024

- Crimes Against Persons decreased by 10.3% in December 2024 compared to November 2024 (148 vs. 165).
 - On the rail system, Crimes Against Persons decreased by 31.5% (74 vs. 108) due to decreases in aggravated assaults (21 vs. 25), batteries (37 vs. 58), and robberies (12 vs. 22).
 - On the bus system, Crimes Against Persons increased by 29.8% (74 vs. 57), mainly due to increases in aggravated assaults (21 vs 16) and batteries (37 vs. 29).
- Crimes Against Property systemwide decreased by 28.9% when comparing December 2024 to November 2024 (59 vs. 83).
 - On the rail system, these crimes decreased by 25.9% (40 vs. 54) because of decreased thefts (33 vs. 47).
 - On the bus system, these incidents decreased by 34.5% (19 vs. 29), also due to fewer thefts (6 vs. 16).
- Crimes Against Society increased by 40.1% in December compared to November (325 vs. 232).
 - On the rail system, Crimes Against Society increased by 41.5% (283 vs. 200) due to increases in narcotics (139 vs. 123), trespassing (114 vs. 61), and weapons (30 vs. 16).
 - On the bus system, Crimes Against Society increased by 31.3% (42 vs 32) due to increases in narcotics (33 vs 26) and trespassing (4 vs. 1).

Despite the increase in Crimes Against Society in December compared to November, the monthly average of Crimes Against Society in the last three months of the year was lower than the monthly average for all of 2024 (332 vs. 507). This decrease can be attributed to LAPD and LASD refocusing their campaigns to uncover individuals with narcotics or weapons in the transit system. Also, improvements in fare compliance have reduced the number of people in the system who do not possess a TAP card, reducing the number of individuals arrested/cited for trespassing. More information can be found in Attachments D, E, F, and G.

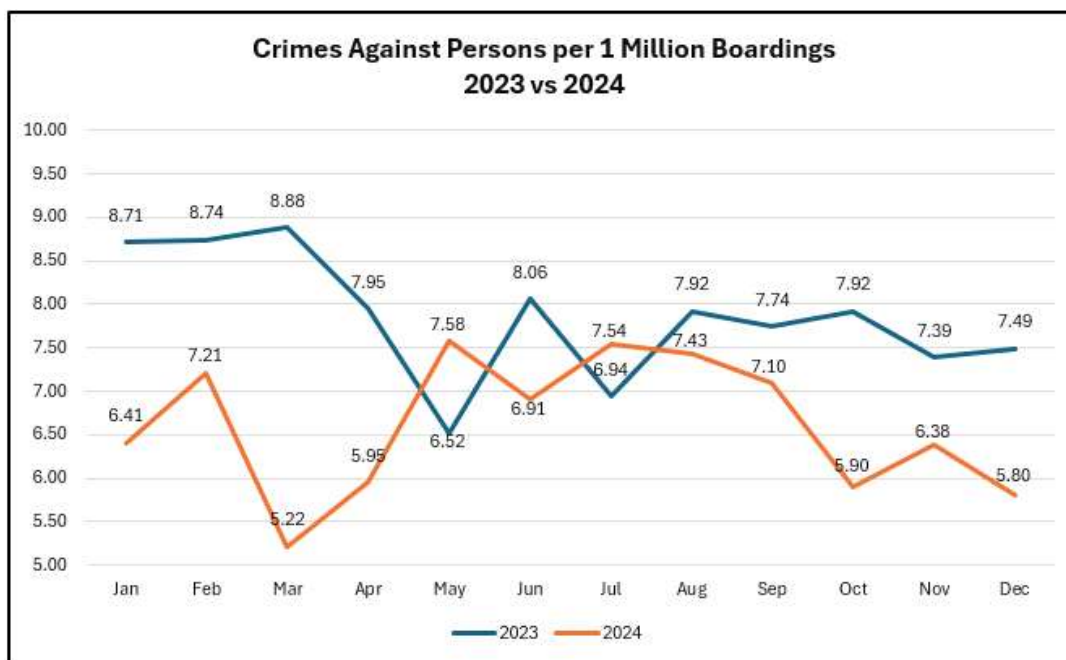
December 2024 vs. Monthly Average for 2024

- Crimes Against Persons were 13.6% lower than the monthly average for 2024 (148 vs. 171).
- Crimes Against Property were 13.6% lower than the monthly average for 2024 (59 vs 68).
- Crimes Against Society were 35.8% lower than the monthly average for 2024 (325 vs 507).

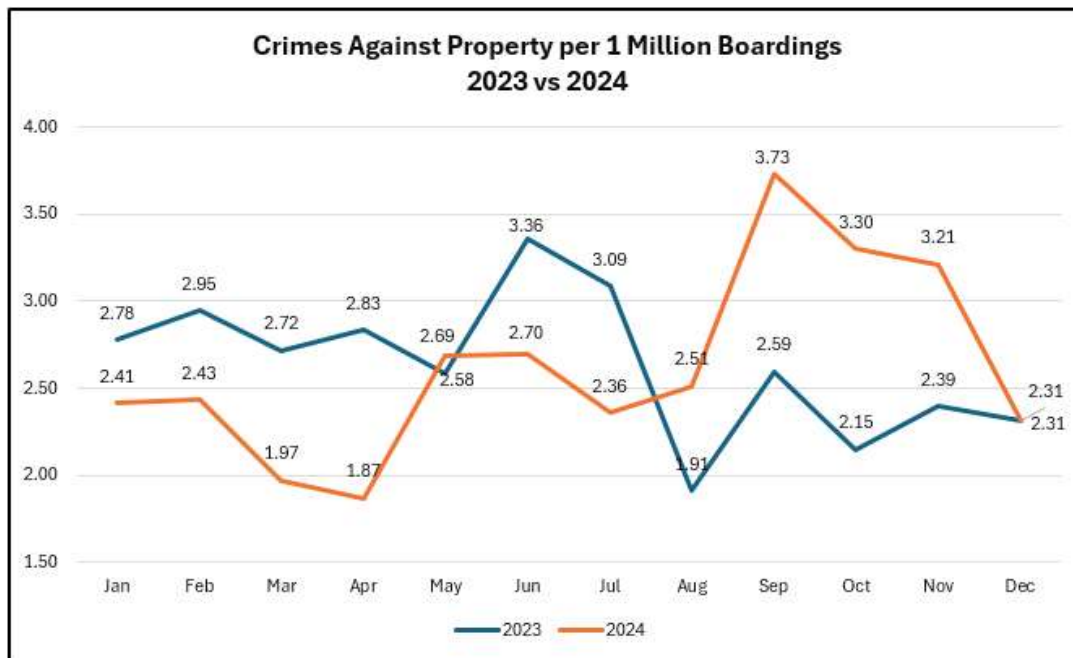
Monthly Average in 2024 vs. 2023

- Crimes Against Persons in 2024 decreased by 8.0% compared to 2023 (171 vs. 186).
 - When the number of boardings is considered, Crimes Against Persons in 2024 have decreased by 15.5% compared to 2023 (6.62 vs. 7.83 Crimes Against Persons per one million boardings).
 - Decreases in 2024 were seen in aggravated assaults (503 vs. 536), batteries (1,100 vs. 1,171), robberies (328 vs. 394), and sex offenses (107 vs. 115).

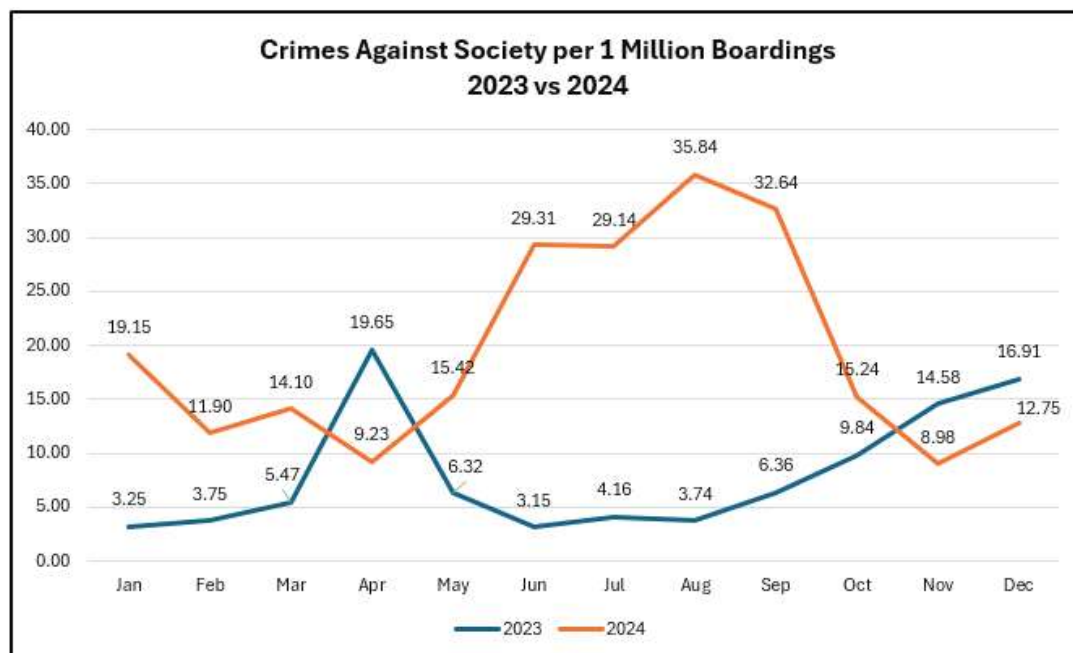
The following charts compare Crimes Against Persons, Property, and Society per one million boardings in 2023 and 2024.



While ridership increased in 2024 compared to 2023, Crimes Against Persons (violent crimes, which include aggravated assaults, batteries, and robberies) decreased, both in total number of incidents and per one million boardings.



Crimes Against Property started the year lower in 2024 than in 2023. As the months passed, thefts increased, mainly in September, October, and November. Then, there was a sharp decline in thefts in December, lowering the rate per one million boardings.

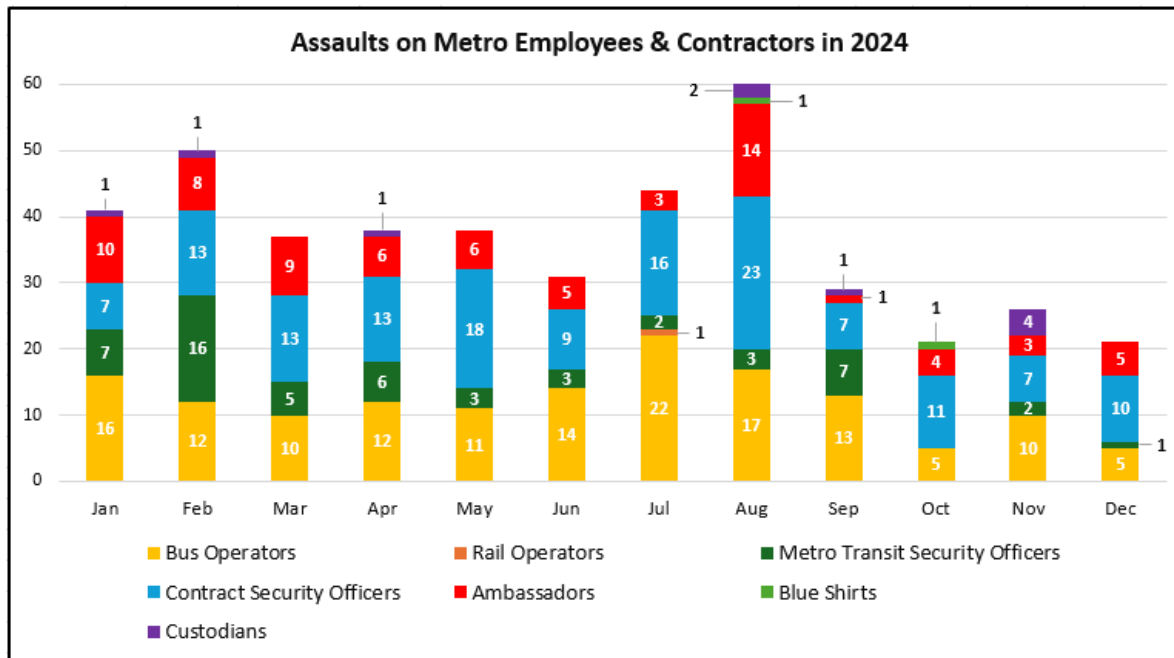


Due to the Public Safety Surge and TAP-to-Exit program, which began in late May 2024, reports of Crimes Against Society per one million boardings saw a significant increase in June. They continued into September due to increased trespassing, narcotics, and weapons arrests during this period; however, after law enforcement shifted their efforts to focus more on individuals with narcotics and

weapons in the transit system, trespassing arrests decreased, which drove down reports of Crimes Against Society through the end of 2024. Enforcement initiatives, such as TAP-to-Exit, were effective in playing a role in this decrease as well.

FRONTLINE SAFETY

As the chart below shows, assaults on Metro employees and contractors decreased in December. This follows the trend that staff first saw in September, when the assaults on Metro employees dropped by 52% over the previous month (29 vs. 60). From September to December, assaults on Metro employees and contractors averaged 24 assaults per month, much lower than the monthly average during the first eight months of the year when we saw 42 assaults per month. Lower levels of assaults on bus operators are likely the result of installing operator safety barriers (see next section). While there are no clear trends in other categories, staff will continue to track these assaults to determine possible reasons behind the fluctuating numbers.



Operator Safety

Metro's law enforcement partners reported five operator assaults in December, a 50% decrease from November. This is the lowest number of operator assaults since January 2021.

Brandishing a knife, using pepper spray, and using hands (punching, slapping) were the methods of assaults on operators in December. Of the five assaults reported, four reported a non-retrofitted bus barrier in use, and one assault occurred outside of the barrier. Of the reported assaults, no victims required medical transport, although one victim was treated on scene and requested to see the company doctor.

The use of barriers continues to play a critical role in protecting operators from assaults. Using the most recent data, staff found that the odds of a physical assault on a bus operator are 4.24 times

higher on a bus without an expanded barrier compared to a bus with the barrier.

Figures A and B provide context on operator assaults in December compared to prior months and years. Figures C and D illustrate the methods and reasons for assaults, respectively. Details of the assaults can be found in Attachment H.

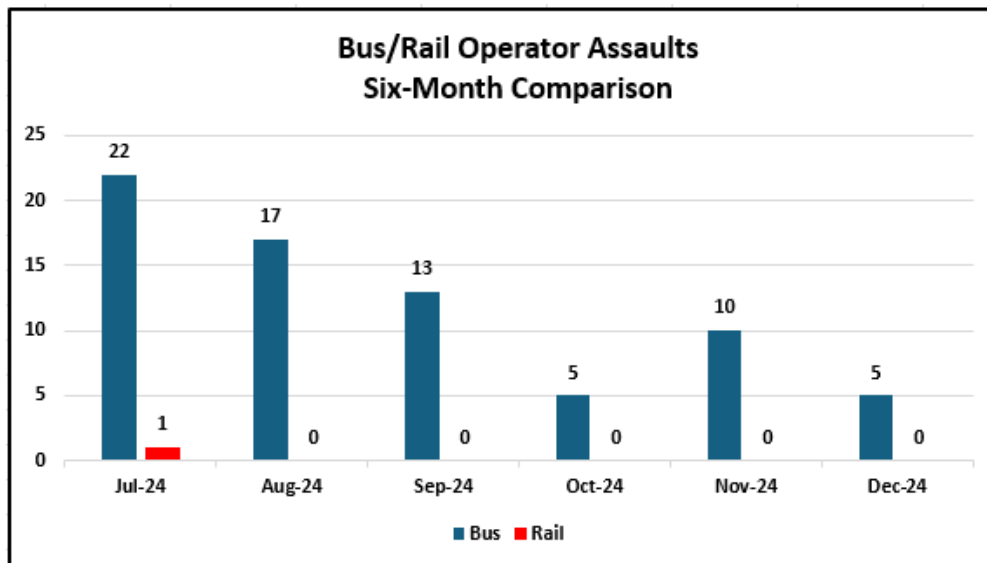


Figure A: Bus/Rail Operator Assaults Six-Month Comparison

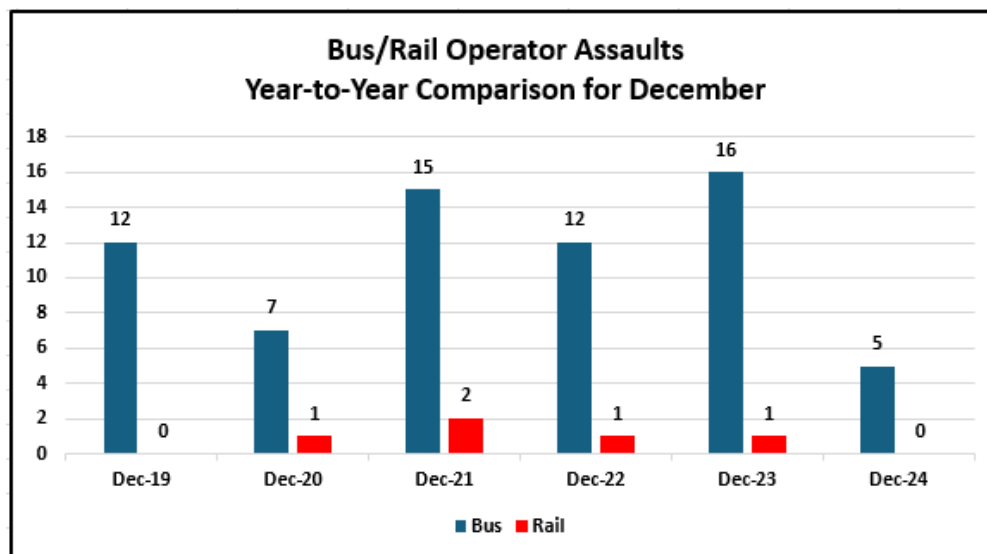


Figure B: Bus/Rail Operator Assaults Year-to-Year Comparison

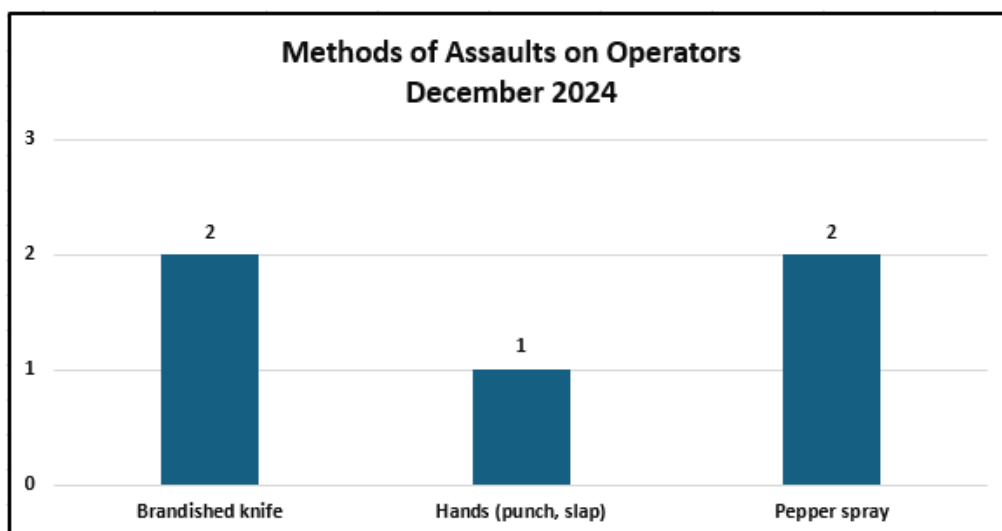


Figure C: Methods of Assaults on Operators

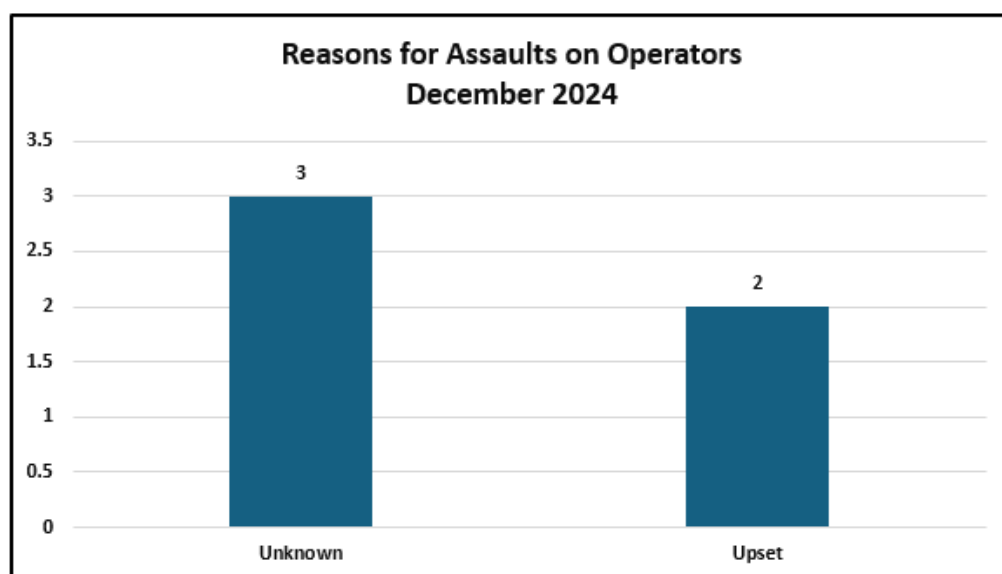
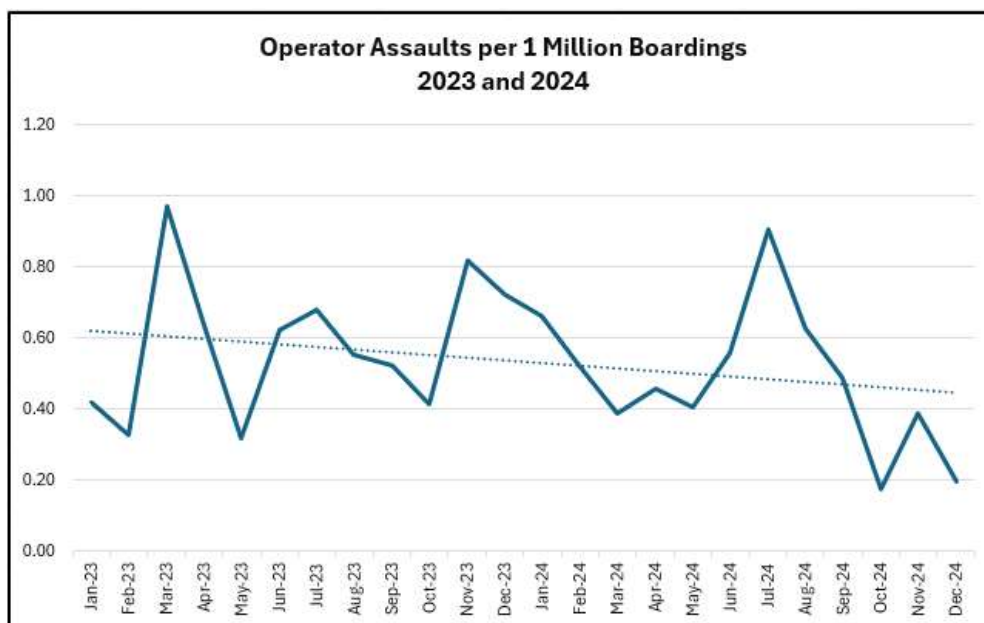


Figure D: Reasons for Assaults on Operators

When analyzing the total operator assaults in 2024 and 2023 in relation to ridership, the results show that assaults on operators per one million boardings decreased by 18.5% in 2024 vs. 2023. This decrease can be attributed to the installation of new retrofitted bus barriers on buses and to the Bus Riding Teams data-centric deployment model.

Systemwide	2024	2023	% Change
Operator Assaults	148	168	-11.9%
Ridership	311,261,332	288,088,023	8.0%
Operator Assaults per 1 Million Boardings	0.48	0.58	-18.5%



Other Frontline Staff Safety

There were 16 assaults on frontline staff, excluding bus and rail operators, in December. The methods of assault on these frontline staff vary from suspects using their hands to shoving or punching staff to spitting, throwing objects, and brandishing a weapon. Assaults on security officers tend to involve physical altercations because they usually approach individuals, asking them to change their behavior to adhere to the Code of Conduct, which often results in a confrontational or resistive reaction from the suspect. LAPD provided enhanced training to include officer safety, de-escalation, arrest laws, and customer service. In addition, Contract Security increased its training program to align with its new responsibilities and reduce officer assaults. For other frontline staff like Ambassadors, Blue Shirts, and Custodians, assaults tend to be unpredictable and involve random displays of aggression such as spitting, verbal threats, or throwing objects and liquid. However, they may also be physically assaulted. All frontline staff complete de-escalation training to better handle situations with uncooperating or aggressive individuals. Methods of assaults and reasons for assaults are illustrated in Figures E and F, respectively.

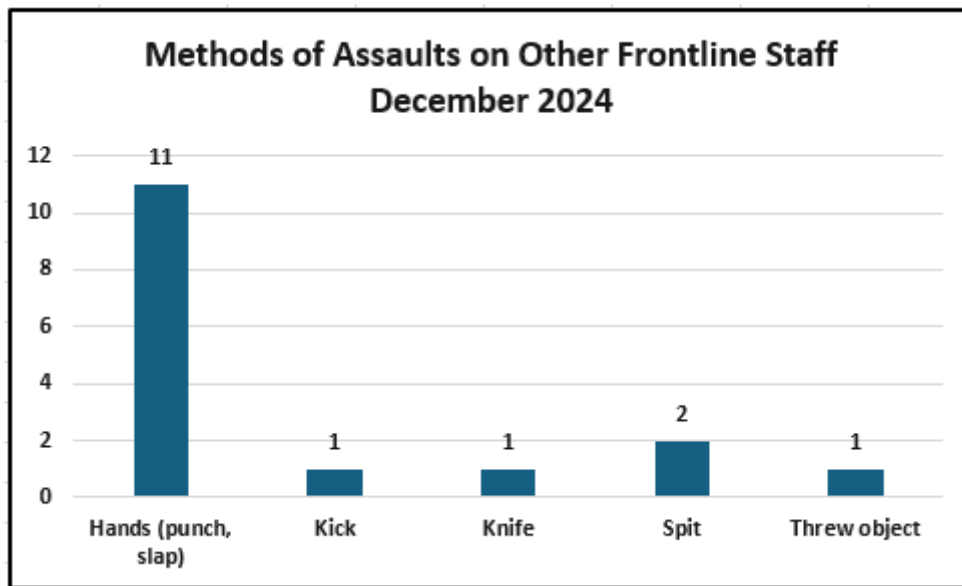


Figure E: Methods of Assaults on Other Frontline Staff

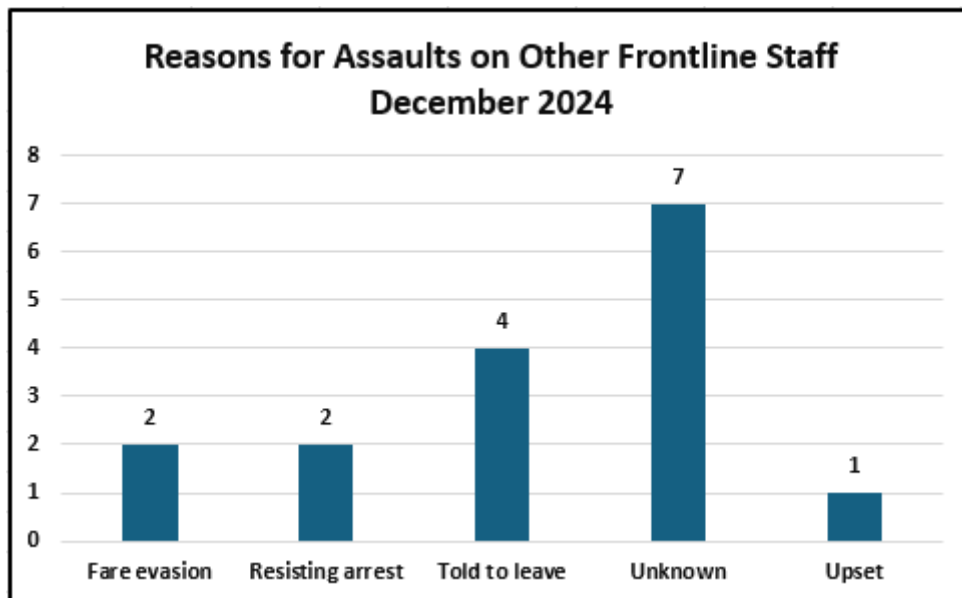


Figure F: Reasons for Assaults on Other Frontline Staff

Bus Safety Teams

Transit Security Bus Safety Teams rotate across the top ten bus lines with reported incidents of operator assaults and bus lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro's Code of Conduct.

In December, end-of-line operations were conducted during Owl Service at the J Line at El Monte Station to address bus operator concerns about individuals refusing to alight buses at the end of the line. These operations resulted in 228 removals for non-compliance between December 2 and December 31.

TRANSIT SECURITY BUS SAFETY TEAMS – DECEMBER 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS ²	VERBAL WARNINGS ³
12/02/24 – 12/06/24	2, 4, 16, 207, J Line	115	122	113
12/09/24 – 12/13/24	2, 4, 16, 207, J Line	121	125	108
12/16/24 – 12/20/24	2, 4, 16, 207, J Line	120	123	111
12/23/24 – 12/27/24	2, 4, 16, 207, J Line	90	55	33
12/30/24 – 01/03/25	2, 4, 16, 207, J Line	88	47	28

¹ Combined number of trips taken by BST on the referenced bus lines.

² Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

The MTS teams are augmented with law enforcement support. In December, there were 2,098 and 9,229 bus boardings by LAPD officers and LASD deputies, respectively.

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) provide riders with safety tips, such as being aware of their surroundings while using their mobile phones and informing them of the Transit Watch application to report incidents. Several TSOs are bilingual and can assist customers in Spanish, Korean, and Thai, among other languages. TSOs also engage with bus operators to obtain information regarding safety issues or areas of concern that the Bus Safety Teams can address. Additionally, when possible, TSOs provide operators with verbal tips related to safety and de-escalation tactics to ensure they can respond appropriately to incidents that may threaten their safety.

DEPLOYMENT ACTIVITIES

The following are Metro's public safety personnel's deployment activities for December, which are intended to prevent and reduce crime in the system.

Time Spent on Bus vs. Rail Rides

As part of Metro's comprehensive public safety model, various safety personnel, including law enforcement, contract security, and Transit Security, ride bus and rail vehicles throughout the system to provide a uniformed presence. The tables below show how much time each personnel category spends on buses compared to trains. Data is available through December 2024.

On rail, safety personnel have had a significant and continual presence since rail safety teams were rolled out in December 2023. For example, in September, 89% of Metro trains in operation (31,262 hours out of 35,246 train hours) had at least one riding team in one of the cars at any given time, except for service interruptions or scheduling overlaps between different deployment types.

Coverage is comparatively less on the bus side due to the larger number of buses in service relative to trains and fewer deployments. For example, in September, 7% of Metro buses in operation (6,777 hours out of 101,711 bus hours) had at least one riding team in one of the buses at any given time, except for service interruptions or scheduling overlaps between different deployment types. Staff will

continue to collect bus and rail team riding data and look for opportunities to improve coverage.

Train Riding Hours													
	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Contract Security	N/C	N/C	N/C	N/C	N/C	1,635	6,192	5,440	6,848	10,601	10,896	12,932	16,925
LAPD	N/P	N/P	N/P	N/P	1,282	2,489	2,489	2,072	2,272	2,172	2,206	1,763	1,533
LASD	N/A	18,623	17,362	18,559	18,125	18,750	18,131	18,657	18,786	18,436	18,964	18,241	18,739
LBPD	N/P	N/P	N/P	N/P	N/P	N/P	N/P	N/P	N/P	N/P	N/P	N/P	N/P
MTS	93	31	24	49	70	50	60	84	58	53	67	51	89
Total Safety Personnel Ride Hours	93	18,654	17,386	18,608	19,477	22,924	26,872	26,253	27,964	31,262	32,133	32,987	37,286
Total Actual Train Revenue	34,448	36,302	34,502	36,204	36,524	37,565	36,140	37,081	37,201	35,246	37,085	36,587	37,890
Total Security Coverage Ratio	0%	51%	50%	51%	53%	61%	74%	71%	75%	89%	87%	90%	98%

Bus Riding Hours													
	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Contract Security	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C
LAPD	1,729	1,733	1,636	1,984	1,573	812	582	486	564	566	481	523.5	350
LASD	N/P	6,380	5,870	6,280	6,161	6,447	6,217	6,438	6,375	6,147	6,328	6,124	6,301
LBPD	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C	N/C
MTS	65	66	46	55	75	64	68	86	68	64	78	79	46
Total Safety Personnel Ride Hours	1,794	8,179	7,552	8,319	7,809	7,323	6,867	7,010	7,007	6,777	6,887	6,727	6,697
Total Actual Bus Revenue Hours	98,589	102,721	97,472	102,780	104,848	106,996	103,676	108,935	108,770	101,711	110,163	105,060	105,637
Total Security Coverage Ratio	2%	8%	8%	8%	7%	7%	7%	6%	6%	7%	6%	6%	6%

*N/P - Not Provided

**N/C - No Coverage

Note: Different safety personnel may use different methodologies for operating their deployments and counting their time on board the system. Contract Security spends most of their patrol time riding on the rail system from end to end. On the other hand, MTS teams only board for short periods of time, and they may use automobiles to drive to their assigned deployment points and then do partial rides.

Law Enforcement

LAPD, LASD, and LBPD enforce the penal code on the system, including conducting trespass investigations. The table below represents the law enforcement efforts to enforce the penal code on the system for December.

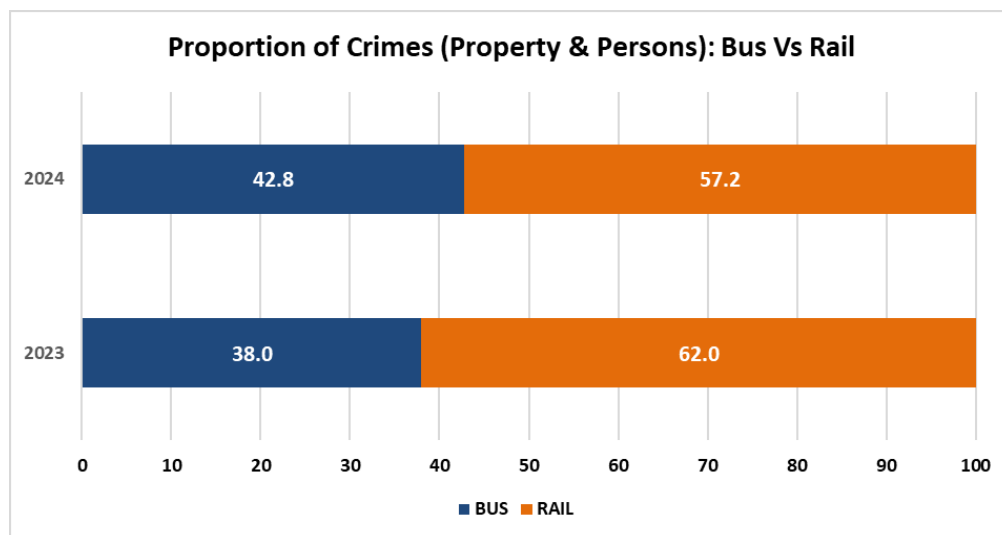
Law Enforcement Efforts						
Agency	Arrests			Citations*		
	Rolling 12-Month Average	November 2024	December 2024	Rolling 12-Month Average	November 2024	December 2024
LAPD	667	599	588	715	592	1,050
LASD	139	118	151	146	128	178
LBPD	2	3	1	6	0	1
Total	807	720	740	866	720	1,229

*Law enforcement citations are not related to fare but for trespassing, loitering, and moving violations.

In December, the three law enforcement agencies made 740 arrests and issued 1,229 citations. Law enforcement citations and warnings are not related to fare but are given for trespassing, loitering, and moving violations. Details on the demographics of individuals arrested can be found in Attachment I.

Potential Shift in Unwanted Activity from Rail to Bus

Beginning in February 2023, additional resources were deployed to address crime on the rail system, which has successfully decreased violent crime on rail. Given these trends, staff investigated whether the adjusted law enforcement deployments over the past two years reduced crime systemwide or whether the deployments also had a displacement effect that impacted the locations of criminal activity. The conclusion is that both have occurred. In the past two years, Crimes Against Persons and Crimes Against Property have declined on rail while increasing on buses. Simultaneously, however, overall crime did go down when normalized for ridership. See Attachment J for additional details on the analysis.



Lessons Learned

By almost any measure, the decrease in crime on Metro's rail system, bringing it more in line with where it is on buses, is good news that can allow staff to diversify deployment strategies. Given the recent decline in trespassing activity on the rail system, SSLE has been working with our law enforcement partners to reestablish or expand bus riding coverage where relevant to decrease crime on buses in the coming months.

End of Line

Contract Security (CS) officers offload trains at 11 end-of-line (EOL) rail stations. This operation functions to deter patrons from riding the system without valid fare while allowing train cleaning to promote a clean and safe environment. Offloading operations also simultaneously provide security support for Metro employees performing their duties. The table below shows December's offloading efforts compared to the previous month.

Station	November 2024		December 2024	
	Trains Cleared	Patrons Offloaded	Trains Cleared	Patrons Offloaded
APU/Citrus	889	1,886	1,193	2,518
Atlantic	1,450	1,165	1,652	1,091
Downtown Long Beach	1,813	7,186	1,788	1,755
Downtown Santa Monica	1,299	11,264	778	2,142
Expo/Crenshaw	1,429	1,625	1,272	315
North Hollywood	1,214	1,997	1,352	2,489
Norwalk	1,611	5,909	1,466	1,789
Redondo Beach	2,167	3,723	1,948	1,830
Union Station	1,578	2,165	1,926	2,340
Westchester/Veterans	2,104	6,059	2,505	350
Wilshire/Western	981	1,880	1,556	2,691
Grand Total	16,535	44,859	17,436	19,310

CS observations and experiences have been positive, as the operation has reduced disorderly behavior and improved customer experience. Riders who remain on the trains and require CS interaction are now more willing to adhere to alighting the train and the re-tapping protocols. Enforcing the Customer Code of Conduct sends a message to repeat offenders, deterring them from remaining on trains arriving at the EOL.

Transit Security

The primary role of Metro Transit Security in the Comprehensive Planned Deployment is Code of Conduct enforcement. In December, MTS officers issued 53 citations and 55 written warnings for Code of Conduct violations. Of those, 106 (98%) were due to individuals failing to provide proof of fare.

The table below shows a breakdown of the remaining citations and warnings. The numbers reflect MTS's continued efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct. There is a significant decline in citations this month due to "free fare" days for holidays and several special events (e.g., Rose Parade) that required redeployment of fare compliance personnel.

MTS Citations and Warnings		
	December 2024	12-month Avg
Citations	53	534
Warnings	55	214

MTS Citations and Warnings - December 2024	
Category	Count
Proof of Fare	106
Smoking/Vaping	1
Wheeled Riding Device Over 6ft Long	1
Total	108

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of December's monthly activity.

TRANSIT SECURITY FARE COMPLIANCE TEAMS – DECEMBER 2024			
DEPLOYMENT PERIOD	LINES COVERED ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
12/02/24 – 12/06/24	A, B, C, E	177	139
12/09/24 – 12/13/24	A, B, C, E	180	142
12/16/24 – 12/20/24	A, B, C, E	175	122
12/23/24 – 12/27/24	A, B, C, E	101	97
12/30/24 – 01/03/25	A, B, C, E	99	90

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce fare and Metro's Code of Conduct aboard trains. The table below provides a recap of December's monthly activity.

TRANSIT SECURITY TRAIN RIDING TEAMS – DECEMBER 2024				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
12/02/24 – 12/06/24	A, B, C, E	75	72	31
12/09/24 – 12/13/24	A, B, C, E	74	71	28
12/16/24 – 12/20/24	A, B, C, E	65	54	23
12/23/24 – 12/27/24	A, B, C, E	33	29	21
12/30/24 – 01/03/25	A, B, C, E	30	27	20

¹ Combined number of trips taken by TRT on the referenced rail lines.

² Combined number of persons removed from the train for fare evasion (No proof of fare).

³ Combined number of persons removed from the train for Code of Conduct violations.

Metro Ambassadors

Metro Ambassadors provide support to riders, connecting riders to resources and reporting safety

incidents or maintenance needs, thereby helping to improve the perception of safety. Metro Ambassadors were deployed on all rail lines, G Line, J Line, and bus lines 210, 40, and 720.

In addition, they were called upon to provide crowd control and wayfinding support for special events such as the Hollywood Christmas Parade and the ongoing NFL Games.

In early December 2024, Ambassadors were redeployed to bus lines 232 and 117 in the LAX Airport area to help notify riders of the December service changes. Customers were happy to have people tell them about upcoming changes in person.

Finally, in late December 2024, Ambassadors began conducting daily emergency telephone phone checks, reporting functionality issues to the ROC/BOC directly, followed by a Transit Watch App report. This will ensure that operations can repair any emergency telephone much more quickly.

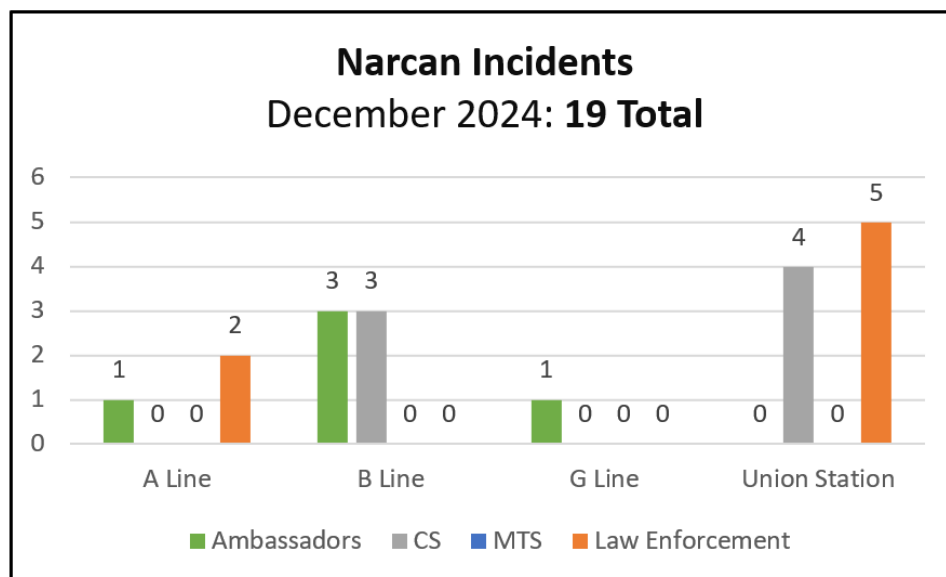
For December 2024, Metro Ambassadors conducted 46,578 customer engagements and reported the following:

- 3146 Cleanliness Issues (24.69% increase from November 2024)
- 2148 Graffiti Incidents (4.93 % increase from November 2024)
- 401 Elevator and Escalator Problems (10.16% increase from November 2024)
- Five lives were saved through the timely administration of Narcan, which was the same number in November 2024.

Narcan Deployment

MTS, LAPD, LASD, Contract Security, and Metro Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose. LBPd is not required to carry Narcan, per its agency's policies.

In December, there were a total of 19 Narcan incidents. Ambassadors reported five incidents, Contract Security reported four, and LAPD reported seven. MTS reported no incidents.



EMERGENCY MANAGEMENT

On December 3, Emergency Management (EM) participated in the Los Angeles/Long Beach Nuclear Detonation Response tabletop exercise. The Metro representative served as the transportation subject matter expert and shared information on Metro's current emergency planning and operating procedures for requesting emergency evacuation support. The exercise focused on a terrorist attack that utilized a nuclear bomb to impact the region.

On December 6 and 13, EM facilitated Bomb/K-9 training for LAPD at Rail Division 21 for their annual certification. These two trainings hosted over 25 officers and K-9 teams to increase their familiarization with and improve their response to incidents on Metro's rail system.

CUSTOMER COMMENTS

Using various sources, including Metro's social media accounts, the Transit Watch app, and the Call Center, staff assessed the public sentiment of the Metro system. SSLE's Data Analytics team monitors general sentiment while specific and actionable security concerns brought up by customers are reported on weekly calls with security and maintenance for awareness and strategy development. Moreover, any customer comment referencing criminal activity is forwarded to law enforcement for a follow-up with the customer to investigate the incident and file a crime report.

The number of security-related reports submitted to Metro decreased month-over-month from November to December, from 3,857 to 3,686. The Security Operations Center's Security Control Specialists (SCS) continue to meet the FY25 SSLE target response time of 120 seconds, with a response time of 72 seconds in December. By comparison, in FY24, the average response time was 99 seconds, also falling within the fiscal year's target. This target response time ensures a faster process for determining the proper response and dispatch of resources, improving calls for service response times on the system.

Overall Sentiment and Engagement

In December, the average sentiment about safety and security was more negative than the previous month. Most of the negative engagement occurred on Transit Watch and Reddit, with drugs and homelessness as the most-mentioned subtopics.

However, the visible security presence on the system contributed the most to positive sentiment about security personnel, especially on X (formerly Twitter) and Reddit. For example, a rider posted on Reddit that while riding on Bus Line 2 at 2:30 a.m., they saw two Metro Transit Security Officers riding on the bus - one standing next to the bus operator and one standing in the rear of the bus. The rider felt safe and asked why Metro police do not ride the bus at all times.

Another customer noted the visible presence of security patrolling the Union Station parking lot and CCTV coverage there, stating that this station appears to be one of the safer stations to park. One rider posted on Reddit that the Regional Connector stations (i.e., Little Tokyo/Arts District, Historic Broadway, and Grand Av Arts/Bunker Hill) are the safest because they are "clean and constantly policed." This rider also stated they "imagine LAX/Metro Transit Center Station will be even better"

regarding security presence. Another rider thanked Metro Transit Security Officers on X for temporarily stopping the trains “to check for TAP cards.”

Similar to previous months, Metro’s facilities and infrastructure garnered the most mentions, at 8,752 mentions, a 12.45% increase compared to November (7,783 mentions).

When discussing safety and security at specific Metro stations:

- Union Station generated the most mentions this month; however, there were two fewer mentions in December than in November.
- Soto Station generated the second-most overall engagement, followed by
- Crenshaw Station, while also experiencing the most significant mentions this month (increasing 47% and 110%, respectively).

Most mentions about safety and security at these stations were related to concerns impacting perceptions of safety, including:

- broken lights,
- graffiti,
- cleanliness, and
- passenger conduct.

These observations are shared with the relevant teams at Metro and at cross-departmental weekly meetings so they can be addressed.

Most Common Customer Concerns

The most common comments received about personal conduct are riders complaining about:

- individuals smoking on the train,
- drinking alcoholic beverages, and
- playing loud music.

The top three locations reporting Smoking/Alcohol/Drugs in December were 7th Street/Metro Center Station, Reseda Station, and Union Station.

Reports of fights or disturbances are the second most common. In December, the top three locations reporting fight or disturbance incidents were 7th Street/Metro Center Station, Manchester Station, and 37th St/USC Station.

SSLE Metro Transit Security and Contract Security train riding teams continue enforcing and providing education on the Metro Code of Conduct. Stations consistently reported with the most issues are noted and shared with public safety personnel so deployments can be adjusted to focus on those locations.

Property crime reports related to graffiti remained the most reported incident type, making up most of the incidents, at 71% in December. This is mainly due to the large number of graffiti reports submitted by the Ambassadors and Contract Security through the Transit Watch app. In December, the top three locations for graffiti incidents were LATTC/Ortho Institute Station, Willowbrook/Rosa Parks

Station, and Chinatown Station.

Rider reports highlighted increased property crime and cleanliness issues along the A, B, C, and E lines. These observations resulted in increased patrols at stations with the highest observations. SSLE also utilized the weekly meetings between members of the Comprehensive Planned Deployment to discuss observed increases in security incidents, which included theft. Staff will continue to explore best practices such as messaging and awareness campaigns, education, and video analytics to address graffiti, theft, and harassment systemwide. Additionally, SSLE will look to identify locations (stations, trains, and buses) and the time of day of harassment reports to determine if any patterns exist and work with multi-layer resources to develop a strategy for visibility to prevent and minimize these types of incidents.

EQUITY PLATFORM

Metro continues to take a cross-disciplinary approach to sustain and grow ridership, improve the customer experience, and, most importantly, ensure the safety of Metro's system. The collaboration between SSLE and its partners in the comprehensive public safety model remains strong as they work together strategically to support vulnerable and unhoused riders, respond to customer concerns, and improve cleanliness and security on the system. Each public safety resource is deployed on the system after carefully considering customer comments, crime data, and observations shared by law enforcement partners, contract security, multi-disciplinary outreach teams, and Metro Ambassadors to ensure every resource is used efficiently. As staff regularly collects and analyzes this data, identifying new hot spots and adjusting deployments as they do so, they can see reduced criminal activity; this advances the agency's goal to have a safe environment for riders. Operator safety remains a top priority as Bus Safety Teams assist with offloading at end-of-line stations during Owl Service. Through these safety operations and comprehensive deployment, Metro is creating a safer environment for employees to perform their duties and riders to enjoy their trip experience.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

This item supports Metro's systemwide strategy to reduce VMT through operational and customer experience activities that will improve and further encourage transit ridership. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

NEXT STEPS

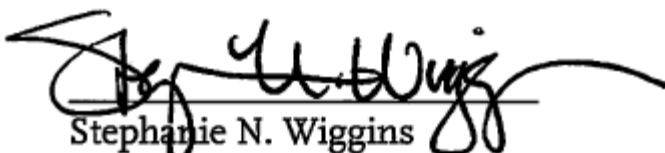
SSLE continues to monitor our law enforcement partners, private security, and Transit Security Officer performance, monitor crime stats, and consider information from surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions

ATTACHMENTS

Attachment A - Station Experience Updates
Attachment B - Board Motion 31
Attachment C - Public Safety Surge Impact
Attachment D - Total Crime Summary December 2024
Attachment E - Systemwide Law Enforcement Overview December 2024
Attachment F - MTA Supporting Data December 2024
Attachment G - Sexual Harassment Crimes December 2024
Attachment H - Bus & Rail Operator Assaults December 2024
Attachment I - Arrests by Race & Ethnicity December 2024
Attachment J - Long-Term Crime Trends on Bus & Rail

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Stephanie N. Wiggins
Chief Executive Officer

Station Experience Updates (February 2025)

Union Station Receives TAP-to-Exit and Passenger Circulation Improvements

Metro Rail ridership continues to rebound to nearly 70% of pre-pandemic levels, and peak-hour crowds are returning to Union Station for connections to Metrolink, Amtrak, and other partners. As such, staff is also seeing a return of crowding between passengers entering and exiting near the faregates, as the tendency is to “hug the corner,” which leads to people running into each other. A solution widely used across world-class metro systems, including in London and Paris, is to facilitate a “two-way street,” with one side for entering the station and the other for exiting.

Preliminary faregate data (comparing one week prior to one week after) illustrates significant improvements to the station circulation on the concourse, including:

- Station **exits through the underutilized south turnstiles have jumped 130%**, representing nine in ten turnstile exits now funneling through the appropriate turnstiles
- Station **exits through the wider ADA faregate have dropped 31%**, helping to free up access for its intended purpose of serving customers with disabilities, bicycles, and strollers
- Security and law enforcement can better identify and address fare evaders and trespassers with a consistent, directional flow

This improved station flow paves the way for the Board-approved TAP-to-Exit program to expand to Union Station starting from mid to late February 2025. The TAP-to-Exit startup will incorporate an equitable and education-first emphasis, with onsite LIFE signups available. Staff expects to see an improvement in safety, cleanliness, and customer satisfaction, consistent with results seen at North Hollywood and Downtown Santa Monica, as part of this access control initiative through fare compliance.

Safety Improvements Begin at Pershing Square Outdoor Plaza

Following the recent walkthroughs conducted across Metro departments and law enforcement partners, Metro Operations crews have begun work to implement quick-build interventions that will support security and law enforcement partners to deter open-air drug use and other inappropriate activity that is spilling onto the Metro station plaza at Pershing Square’s 5th/Hill station plaza.

While the indoor portion of the station remains clean and safe following the lighting upgrades and classical music implementation, the outdoor plaza continues to see persistent illicit activity stemming from the opioid epidemic surrounding Skid Row. LAPD has also noted that 5th Street is a frequently traveled corridor with prolific drug activity between Skid Row and the Public Library, which unfortunately places the Metro station at the midpoint between the two destinations.

Last month, Metro Operations crews began the following tasks:

- Facilities Maintenance installed property markers and signage to clearly denote Metro property and City right-of-way to support officers who educate and enforce individuals engaged in illicit activity
 - Staff have previously completed this on the outdoor plazas at Hollywood/Highland and Westlake/MacArthur Park stations, where both locations have seen a substantial improvement in safety and cleanliness
- Traction Power installed brighter lighting throughout the outdoor plaza, which will improve natural surveillance and deter inappropriate activity
- Facilities Contracted Maintenance graffiti abatement crews are staying on top of plaza vandalism adjacent to the sidewalk
- Removal of damaged, abandoned payphones that no longer work



Metro

Board Report

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2024-0365, **File Type:** Motion / Motion Response

Agenda Number: 31.

REGULAR BOARD MEETING MAY 23, 2024

Motion by:

DIRECTORS BASS, BARGER, HAHN, SOLIS, NAJARIAN, AND YAROSLAVSKY

Metro Public Safety Surge Motion

Recently, our system has endured an uptick in violence and crime. Law enforcement agencies are reporting a rise in crime, resulting in increased arrests and citations for trespassing, narcotics, and weapons possession. As Metro ridership continues to increase to pre-pandemic levels, reaching more than 950,000 weekday riders in March 2024, the increase in crime threatens to derail our goal of exceeding 1.2 million weekday riders if we cannot ensure the safety of those who want and need to use the bus and rail system. As a Board, we propose urgent, decisive action to keep our riders, employees, and community members safe.

The Metro Board of Directors took swift action last month to approve the manufacture and installation of reinforced physical barriers to better protect bus operators from this senseless violence. Metro's entire bus fleet is anticipated to be fitted with new barriers by the end of the year. However, this is not enough. There has been a surge in violent crimes across the Metro bus and rail system over the past 3 months, resulting in death, injuries, and increased safety concerns for Metro's riders and frontline employees.

Additionally, Wi-Fi and cell phone service are not reliably available throughout Metro's rail system, hampering our riders' ability to communicate with public safety personnel. Metro's Transit Watch Mobile App, for instance, allows riders to directly contact emergency and law enforcement personnel by text or phone, but requires Wi-Fi or cellular service. We must ensure Wi-Fi and cell phone service are available systemwide so that riders can quickly and easily contact public safety personnel when needed.

While Metro and its security partners have taken many steps to improve safety, we must do more to ensure the safety of our riders and employees across the system.

SUBJECT: METRO PUBLIC SAFETY SURGE MOTION

RECOMMENDATION

APPROVE Motion by Bass, Barger, Hahn, Solis, Najarian, and Yaroslavsky that the Board direct the

Chief Executive Officer to:

- A. Increase the daily planned deployment of public safety personnel, adjusting deployment to focus on the rail cars, buses, and stations with the highest incidents of crime and public safety issues so that riders and frontline employees feel safe.
- B. Direct public safety personnel, including Los Angeles Police Department, Los Angeles Sheriff's Department, Long Beach Police Department, and Metro Transit Security officers to be physically present on buses and trains.
- C. Direct public safety personnel to proactively walk through rail cars and ride buses. Public safety personnel must also schedule overlapping or staggered shift times to ensure continuity and avoid gaps in coverage.
- D. Establish a unified command led by Metro's Systems Security & Law Enforcement Department, with representation from all public safety resources.
- E. Ensure that cellular service is enabled and working at all underground metro rail stations, on the platforms, and during transit throughout the rail system, and bolster education and awareness of Metro's Transit Watch Mobile App so riders can directly access an emergency response.

Public Safety Surge Impact

RAIL							
CRIMES AGAINST PROPERTY	CRIME	Jan - May 2023	Jan - May 2024	Jan - May % Diff	June-Dec 2023	June - Dec 2024	June - Dec % Diff
	Arson	0	1	100%	0	1	100%
	Bike Theft	5	2	-60%	6	2	-67%
	Burglary	7	4	-43%	5	1	-80%
	Larceny	127	128	0%	171	197	15%
	Motor Vehicle Theft	15	6	-60%	24	8	-67%
	Vandalism	35	22	-37%	53	54	2%
CRIMES AGAINST PERSONS	Agg Assault	127	107	-16%	185	144	-22%
	Agg Assault on Op	1	0	-100%	0	1	100%
	Battery	218	199	-9%	338	301	-11%
	Battery on Operator	5	0	-100%	2	0	-100%
	Homicide	2	1	-50%	4	1	-75%
	Rape	4	4	0%	6	5	-17%
	Robbery	117	77	-34%	138	109	-21%
	Sex Offenses	31	23	25%	31	35	13%
	TOTAL	694	574	-17%	963	859	-10.7%

BUS							
CRIMES AGAINST PROPERTY	CRIME	Jan - May 2023	Jan - May 2024	Jan - May % Diff	June-Dec 2023	June - Dec 2024	June - Dec % Diff
	Arson	0	0	0%	0	0	0%
	Bike Theft	6	6	0%	1	0	-100%
	Burglary	0	2	100%	0	1	100%
	Larceny	55	69	25%	68	112	65%
	Motor Vehicle Theft	2	1	-50%	7	1	-86%
	Vandalism	40	48	20%	26	77	196%
CRIMES AGAINST PERSONS	Agg Assault	49	91	86%	62	89	44%
	Agg Assault on Op	10	30	200%	16	23	44%
	Battery	132	182	38%	134	202	51%
	Battery on Operator	46	74	61%	45	58	29%
	Homicide	0	0	0%	2	1	-50%
	Rape	0	0	0%	2	0	-100%
	Robbery	49	76	55%	47	60	27%
	Sex Offenses	23	24	4%	20	18	-10%
	TOTAL	412	603	46%	430	642	49%



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment D

Total Crime Summary - December 2024

Total Crimes 5-Year Trend Year-to-Date - Systemwide

	2020	2021	2022	2023	2024
Crimes Against Persons					
Agg Assault	253	383	442	495	460
Agg Assault on Op	16	29	36	41	43
Battery	651	745	868	1044	995
Battery on Operator	64	94	128	127	105
Homicide	3	5	6	6	5
Rape	9	14	12	13	14
Robbery	219	257	349	394	328
Sex Offenses	81	100	102	115	107
Subtotal	1,296	1,627	1,943	2,235	2,057
Crimes Against Property					
Arson	5	9	6	0	2
Bike Theft	50	44	44	25	5
Burglary	9	16	13	16	7
Larceny	383	388	510	481	566
Motor Vehicle Theft	19	13	17	43	27
Vandalism	213	286	286	184	213
Subtotal	679	756	876	749	820
Crimes Against Society					
Narcotics	81	148	155	568	1,289
Trespassing	85	92	126	1,635	4,532
Weapons	33	45	56	128	259
Subtotal	199	285	337	2,331	6,080
Total	2,174	2,668	3,156	5,315	8,957

Total Crimes 5-Year Trend Year-to-End - Rail

	2020	2021	2022	2023	2024
Crimes Against Persons					
Agg Assault	174	261	308	355	291
Agg Assault on Op	0	3	2	1	1
Battery	415	474	563	730	624
Battery on Operator	7	5	5	7	0
Homicide	3	5	5	6	2
Rape	9	13	11	13	12
Robbery	165	190	267	269	210
Sex Offenses	59	73	71	68	64
Subtotal	832	1,024	1,232	1,449	1,204
Crimes Against Property					
Arson	5	9	5	0	2
Bike Theft	33	26	29	13	4
Burglary	8	15	10	14	6
Larceny	284	292	360	357	380
Motor Vehicle Theft	17	9	10	40	19
Vandalism	126	181	198	96	97
Subtotal	473	532	612	520	508
Crimes Against Society					
Narcotics	37	53	71	444	1,129
Trespassing	77	84	111	1,615	4,433
Weapons	22	24	33	94	220
Subtotal	136	161	215	2,153	5,782
Total	1,441	1,717	2,059	4,122	7,494

Total Crimes 5-Year Trend Year-to-Date - Bus

	2020	2021	2022	2023	2024
Crimes Against Persons					
Agg Assault	79	122	134	140	169
Agg Assault on Op	16	26	34	40	42
Battery	236	271	305	314	371
Battery on Operator	57	89	123	120	105
Homicide	0	0	1	0	3
Rape	0	1	1	0	2
Robbery	54	67	82	125	118
Sex Offenses	22	27	31	47	43
Subtotal	464	603	711	786	853
Crimes Against Property					
Arson	0	0	1	0	0
Bike Theft	17	18	15	12	1
Burglary	1	1	3	2	1
Larceny	99	96	150	124	186
Motor Vehicle Theft	2	4	7	3	8
Vandalism	87	105	88	88	116
Subtotal	206	224	264	229	312
Crimes Against Society					
Narcotics	44	95	84	124	160
Trespassing	8	8	15	20	99
Weapons	11	21	23	34	39
Subtotal	63	124	122	178	298
Total	733	951	1,097	1,193	1,463

Total Crimes 5-Year Trend Current Month only - Systemwide

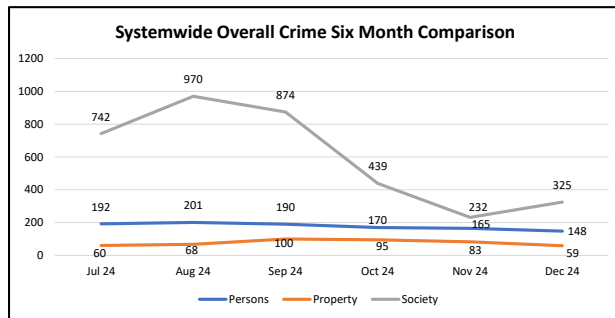
	Dec-20	Dec-21	Dec-22	Dec-23	Dec-24
Crimes Against Persons					
Agg Assault	20	29	29	36	39
Agg Assault on Op	1	4	3	4	3
Battery	36	73	64	81	72
Battery on Operator	7	13	10	13	2
Homicide	0	0	0	2	0
Rape	1	0	1	0	1
Robbery	20	41	31	32	23
Sex Offenses	4	9	9	7	8
Subtotal	89	169	147	175	148
Crimes Against Property					
Arson	0	1	0	0	0
Bike Theft	4	6	1	0	0
Burglary	1	0	1	3	0
Larceny	25	31	36	36	34
Motor Vehicle Theft	2	2	1	2	5
Vandalism	22	13	15	13	20
Subtotal	54	53	54	54	59
Crimes Against Society					
Narcotics	8	7	22	60	172
Trespassing	5	6	18	318	118
Weapons	3	2	8	17	35
Subtotal	16	15	48	395	325
Total	159	237	249	624	532

Total Crimes 5-Year Trend Current Month only - Rail

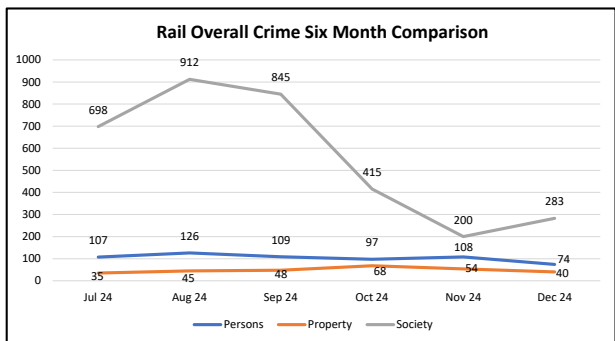
	Dec-20	Dec-21	Dec-22	Dec-23	Dec-24
Crimes Against Persons					
Agg Assault	12	20	18	29	21
Agg Assault on Op	0	0	0	0	0
Battery	23	46	47	57	37
Battery on Operator	1	2	1	1	0
Homicide	0	0	0	2	0
Rape	1	0	1	0	1
Robbery	11	36	25	19	12
Sex Offenses	3	8	7	3	3
Subtotal	51	112	99	111	74
Crimes Against Property					
Arson	0	1	0	0	0
Bike Theft	2	5	1	0	0
Burglary	1	0	1	2	0
Larceny	19	24	28	29	28
Motor Vehicle Theft	2	2	1	2	5
Vandalism	16	10	10	6	7
Subtotal	40	42	41	39	40
Crimes Against Society					
Narcotics	2	4	10	51	139
Trespassing	5	6	14	318	114
Weapons	1	1	5	10	30
Subtotal	8	11	29	379	283
Total	99	165	169	529	397

Total Crimes 5-Year Trend Current Month only - Bus

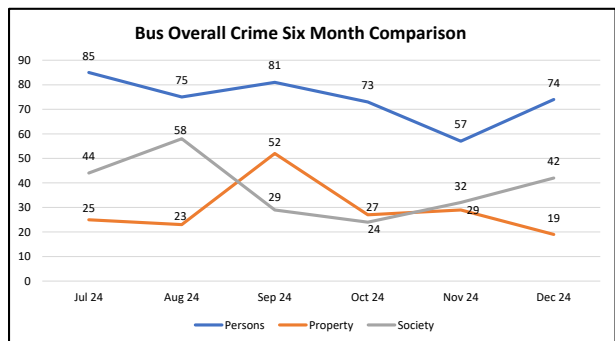
	Dec-20	Dec-21	Dec-22	Dec-23	Dec-24
Crimes Against Persons					
Agg Assault	8	9	11	7	18
Agg Assault on Op	1	4	3	4	3
Battery	13	27	17	24	35
Battery on Operator	6	11	9	12	2
Homicide	0	0	0	0	0
Rape	0	0	0	0	0
Robbery	9	5	6	13	11
Sex Offenses	1	1	2	4	5
Subtotal	38	57	48	64	74
Crimes Against Property					
Arson	0	0	0	0	0
Bike Theft	2	1	0	0	0
Burglary	0	0	0	1	0
Larceny	6	7	8	7	6
Motor Vehicle Theft	0	0	0	0	0
Vandalism	6	3	5	7	13
Subtotal	14	11	13	15	19
Crimes Against Society					
Narcotics	6	3	12	9	33
Trespassing	0	0	4	0	4
Weapons	2	1	3	7	5
Subtotal	8	4	19	16	42
Total	60	72	80	95	135



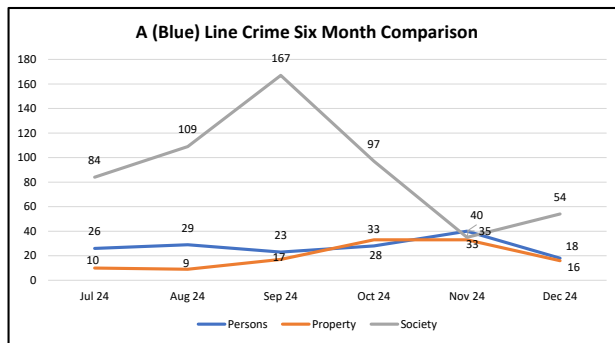
Systemwide	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	39	38	2.6%
Agg Assault on Op	3	3	0.0%
Battery	72	80	-10.0%
Battery on Operator	2	7	-71.4%
Homicide	0	0	0.0%
Rape	1	0	100.0%
Robbery	23	33	-30.3%
Sex Offenses	8	4	100.0%
Subtotal	148	165	-10.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	34	63	-46.0%
Motor Vehicle Theft	5	0	500.0%
Vandalism	20	20	0.0%
Subtotal	59	83	-28.9%
Crimes Against Society			
Narcotics	172	149	15.4%
Trespassing	118	62	90.3%
Weapons	35	21	66.7%
Subtotal	325	232	40.1%
Total	532	480	10.8%



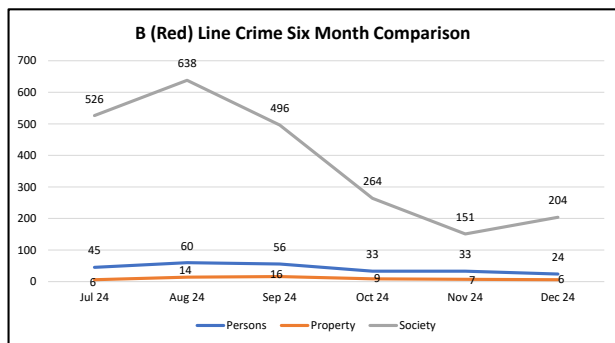
Rail	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	21	25	-16.0%
Agg Assault on Op	0	0	0.0%
Battery	37	58	-36.2%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	1	0	100.0%
Robbery	12	22	-45.5%
Sex Offenses	3	3	0.0%
Subtotal	74	108	-31.5%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	28	47	-40.4%
Motor Vehicle Theft	5	0	500.0%
Vandalism	7	7	0.0%
Subtotal	40	54	-25.9%
Crimes Against Society			
Narcotics	139	123	13.0%
Trespassing	114	61	86.9%
Weapons	30	16	87.5%
Subtotal	283	200	41.5%
Total	397	362	9.7%



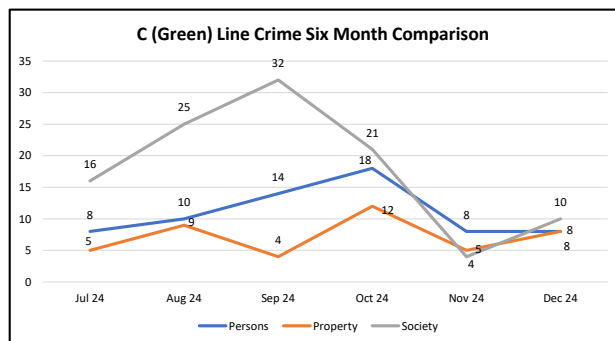
Bus	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	18	13	38.5%
Agg Assault on Op	3	3	0.0%
Battery	35	22	59.1%
Battery on Operator	2	7	-71.4%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	11	11	0.0%
Sex Offenses	5	1	400.0%
Subtotal	74	57	29.8%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	6	16	-62.5%
Motor Vehicle Theft	0	0	0.0%
Vandalism	13	13	0.0%
Subtotal	19	29	-34.5%
Crimes Against Society			
Narcotics	33	26	26.9%
Trespassing	4	1	300.0%
Weapons	5	5	0.0%
Subtotal	42	32	31.3%
Total	135	118	14.4%



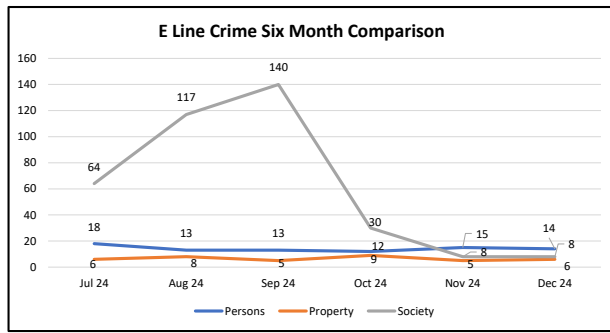
A (Blue) Line	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	9	14	-35.7%
Agg Assault on Op	0	0	0.0%
Battery	7	15	-53.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	9	-88.9%
Sex Offenses	1	2	-50.0%
Subtotal	18	40	-55.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	14	27	-48.1%
Motor Vehicle Theft	1	0	100.0%
Vandalism	1	6	-83.3%
Subtotal	16	33	-51.5%
Crimes Against Society			
Narcotics	19	20	-5.0%
Trespassing	23	14	64.3%
Weapons	12	1	1100.0%
Subtotal	54	35	54.3%
Total	88	108	-18.5%



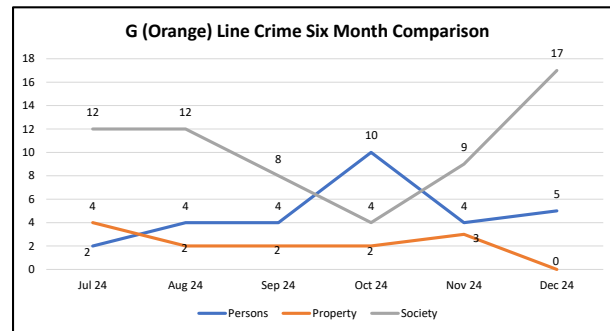
B (Red) Line	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	5	3	66.7%
Agg Assault on Op	0	0	0.0%
Battery	14	27	-48.1%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	4	2	100.0%
Sex Offenses	1	1	0.0%
Subtotal	24	33	-27.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	2	7	-71.4%
Motor Vehicle Theft	0	0	0.0%
Vandalism	4	0	400.0%
Subtotal	6	7	-14.3%
Crimes Against Society			
Narcotics	110	93	18.3%
Trespassing	79	44	79.5%
Weapons	15	14	7.1%
Subtotal	204	151	35.1%
Total	234	191	22.5%



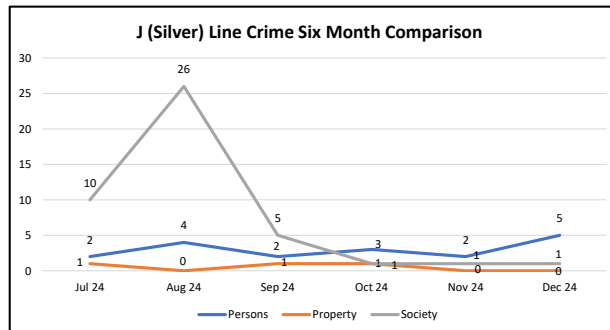
C (Green) Line	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	3	2	50.0%
Agg Assault on Op	0	0	0.0%
Battery	1	0	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	4	6	-33.3%
Sex Offenses	0	0	0.0%
Subtotal	8	8	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	3	5	-40.0%
Motor Vehicle Theft	4	0	400.0%
Vandalism	1	0	100.0%
Subtotal	8	5	60.0%
Crimes Against Society			
Narcotics	7	3	133.3%
Trespassing	2	0	200.0%
Weapons	1	1	0.0%
Subtotal	10	4	150.0%
Total	26	17	52.9%



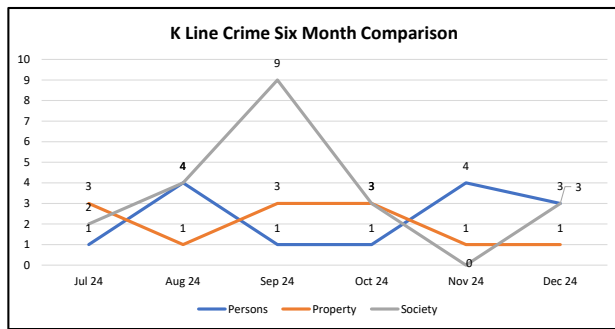
E Line	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	3	6	-50.0%
Agg Assault on Op	0	0	0.0%
Battery	8	6	33.3%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	3	0.0%
Sex Offenses	0	0	0.0%
Subtotal	14	15	-6.7%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	6	4	50.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	1	-100.0%
Subtotal	6	5	20.0%
Crimes Against Society			
Narcotics	2	7	-71.4%
Trespassing	5	1	400.0%
Weapons	1	0	100.0%
Subtotal	8	8	0.0%
Total	28	28	0.0%



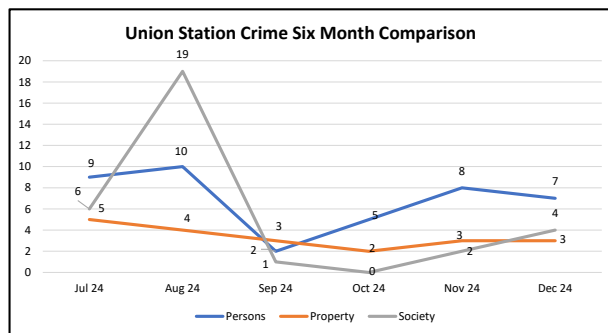
G (Orange) Line	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	1	2	-50.0%
Agg Assault on Op	0	0	0.0%
Battery	2	2	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	2	0	200.0%
Sex Offenses	0	0	0.0%
Subtotal	5	4	25.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	3	-100.0%
Subtotal	0	3	-100.0%
Crimes Against Society			
Narcotics	17	7	142.9%
Trespassing	0	0	0.0%
Weapons	0	2	-100.0%
Subtotal	17	9	88.9%
Total	22	16	37.5%



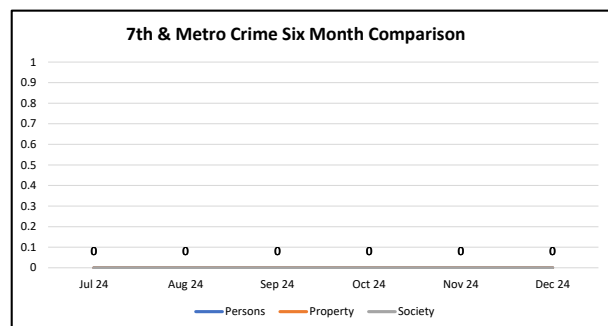
J (Silver) Line	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	2	1	100.0%
Agg Assault on Op	0	0	0.0%
Battery	1	0	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	2	1	100.0%
Sex Offenses	0	0	0.0%
Subtotal	5	2	150.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Society			
Narcotics	0	1	-100.0%
Trespassing	1	0	100.0%
Weapons	0	0	0.0%
Subtotal	1	1	0.0%
Total	6	3	100.0%



K Line	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	3	2	50.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	2	-100.0%
Sex Offenses	0	0	0.0%
Subtotal	3	4	-25.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	1	-100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	0	100.0%
Subtotal	1	1	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	3	0	300.0%
Weapons	0	0	0.0%
Subtotal	3	0	300.0%
Total	7	5	40.0%



Union Station	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	1	0	100.0%
Agg Assault on Op	0	0	0.0%
Battery	4	8	-50.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	1	0	100.0%
Robbery	0	0	0.0%
Sex Offenses	1	0	100.0%
Subtotal	7	8	-12.5%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	3	3	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	3	3	0.0%
Crimes Against Society			
Narcotics	1	0	100.0%
Trespassing	2	2	0.0%
Weapons	1	0	100.0%
Subtotal	4	2	100.0%
Total	14	13	7.7%



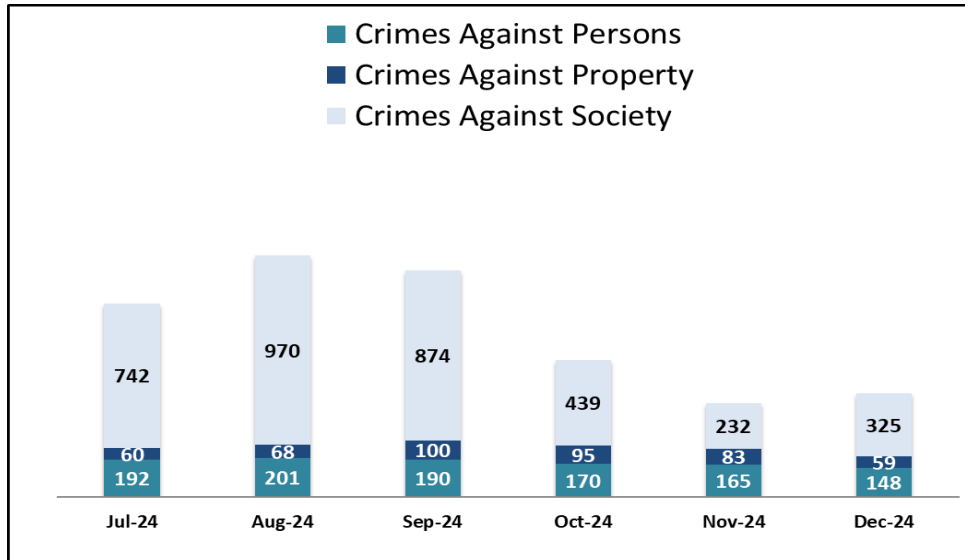
7th & Metro	Dec 24	Nov 24	% Change
Crimes Against Persons			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	0	0	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	0	0	0.0%
Total	0	0	0.0%

SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

DECEMBER 2024

Attachment E

Total Crimes

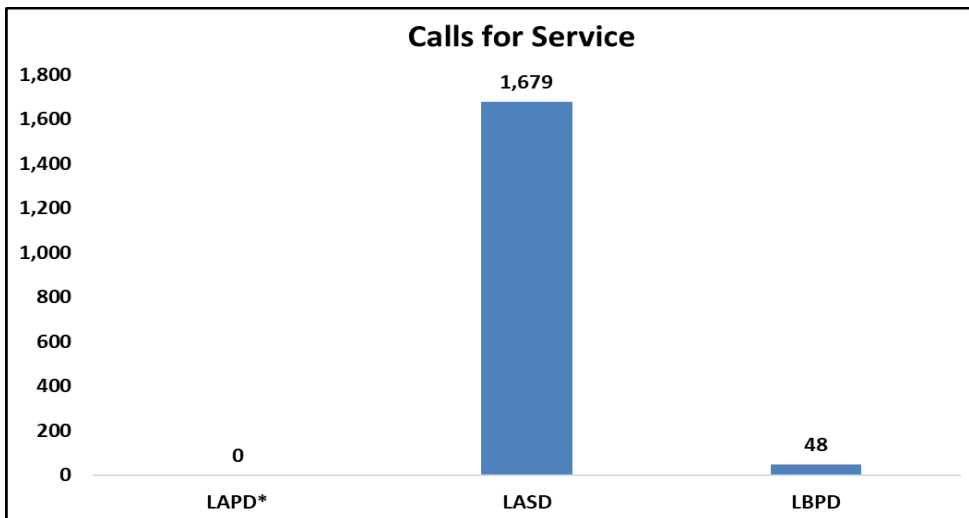


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

Calls for Service



* LAPD Calls for Service data is currently unavailable



SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

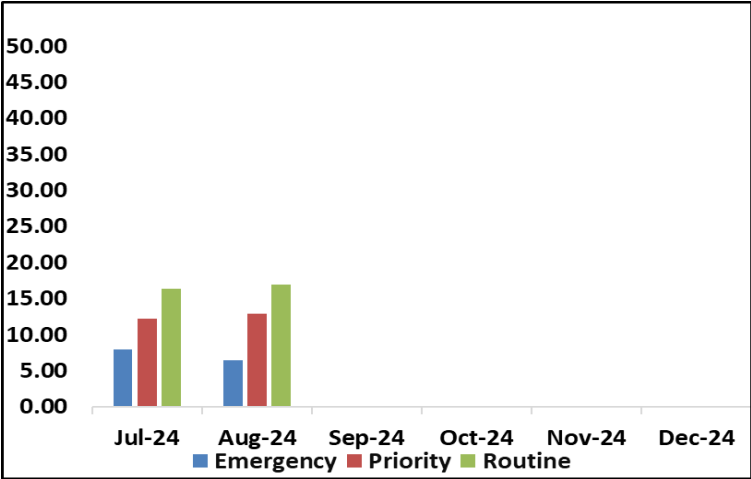
DECEMBER 2024

Attachment E

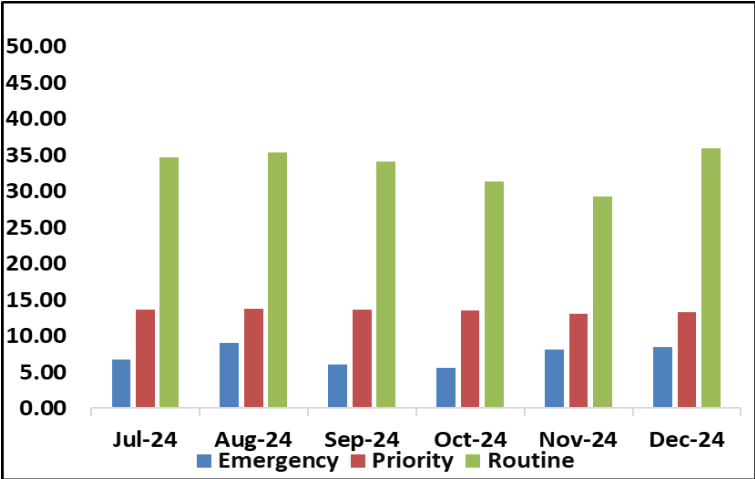
Average Incident Response Times

These graphs show how long it takes (in minutes) for LAPD, LASD, and LBPD to respond to Emergency, Priority, and Routine calls

LAPD

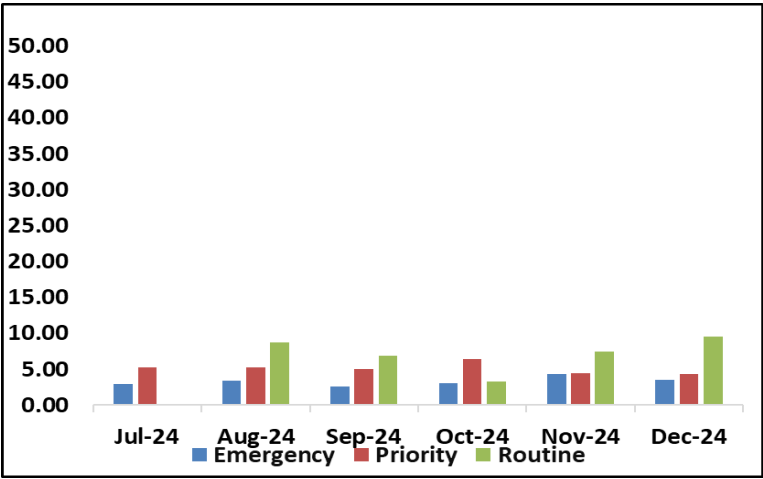


LASD



* LAPD Incident Response Times data is currently unavailable

LBPD



Transit Police

Monthly Crime Report



Attachment E

	2024	2023	%
	December	December	Change
CRIMES AGAINST PERSONS			
Homicide	0	2	-100.0%
Rape	1	0	100.0%
Robbery	23	32	-28.1%
Aggravated Assault	39	36	8.3%
Aggravated Assault on Operator	3	4	-25.0%
Battery	72	81	-11.1%
Battery on Operator	2	13	-84.6%
Sex Offenses	8	7	14.3%
SUB-TOTAL	148	175	-15.4%
CRIMES AGAINST PROPERTY			
Burglary	0	3	-100.0%
Larceny	34	36	-5.6%
Bike Theft	0	0	0.0%
Motor Vehicle Theft	5	2	150.0%
Arson	0	0	0.0%
Vandalism	20	13	53.8%
SUB-TOTAL	59	54	9.3%
CRIMES AGAINST SOCIETY			
Weapons	35	17	105.9%
Narcotics	172	60	186.7%
Trespassing	118	318	-62.9%
SUB-TOTAL	325	395	-17.7%
TOTAL	532	624	-14.7%
ENFORCEMENT EFFORTS			
Arrests	740	592	25.0%
Citations	1,229	357	244.3%
Calls for Service	1,727	2,864	-39.7%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

DECEMBER 2024

Attachment E

Crimes

Monthly	System-Wide	Dec-24	Dec-23	% Change
	Crimes Against Persons	148	175	-15.43%
	Crimes Against Property	59	54	9.26%
	Crimes Against Society	325	395	-17.72%
	Total	532	624	-14.74%

Six Months	System-Wide	Jul-24-Dec-24	Jul-23-Dec-23	% Change
	Crimes Against Persons	1,066	1,116	-4.48%
	Crimes Against Property	465	353	31.73%
	Crimes Against Society	3,582	1,357	163.96%
	Total	5,113	2,826	80.93%

Annual	System-Wide	Jan-24-Dec-24	Jan-23-Dec-23	% Change
	Crimes Against Persons	2,057	2,235	-7.96%
	Crimes Against Property	820	749	9.48%
	Crimes Against Society	6,080	2,331	160.83%
	Total	8,957	5,315	68.52%

Average Emergency Response Times

Monthly	Dec-24	Dec-23	% Change
	3.99	5.13	-22.29%

Six Months	Jul-24-Dec-24	Jul-23-Dec-23	% Change
	4.32	5.39	-19.77%

Annual	Jan-24-Dec-24	Jan-23-Dec-23	% Change
	4.96	5.54	-10.62%

Bus Operator Assaults

Monthly	Dec-24	Dec-23	% Change
	5	17	-70.59%

Six Months	Jul-24-Dec-24	Jul-23-Dec-23	% Change
	73	91	-19.78%

Annual	Jan-24-Dec-24	Jan-23-Dec-23	% Change
	148	168	-11.90%

Ridership

Monthly	Dec-24	Dec-23	% Change
	25,497,189	23,362,749	9.14%

Six Months	Jul-24-Dec-24	Jul-23-Dec-23	% Change
	159,455,278	147,242,938	8.29%

Annual	Jan-24-Dec-24	Jan-23-Dec-23	% Change
	310,953,861	285,377,780	8.96%



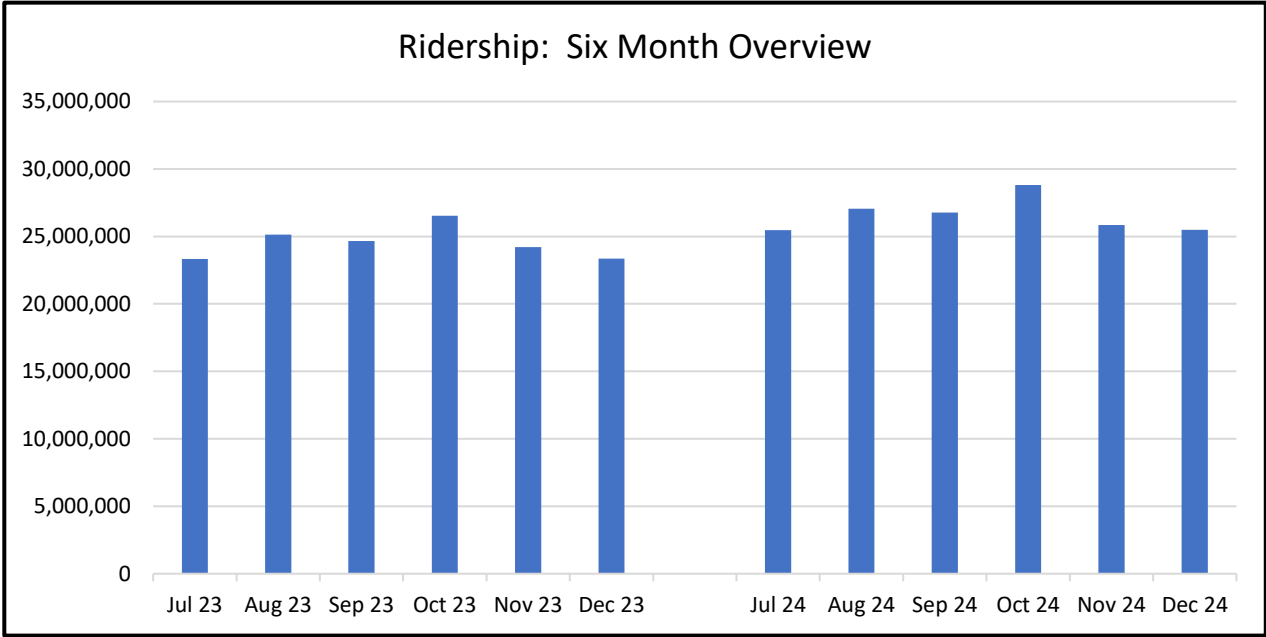
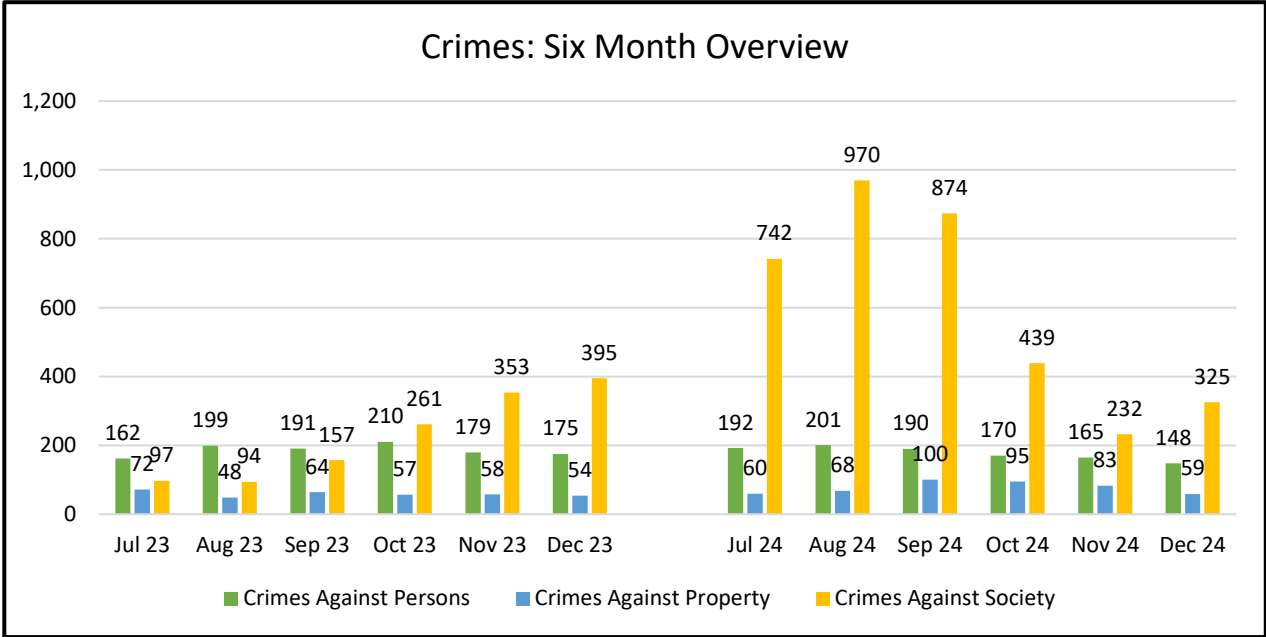
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

DECEMBER 2024

Attachment E



A LINE (BLUE)

ATTACHMENT F

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	LBPd	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	0	1	0	36
Aggravated Assault	1	8	0	49
Aggravated Assault on Operator	0	0	0	1
Battery	4	0	3	70
Battery Rail Operator	0	0	0	0
Sex Offenses	0	1	0	8
SUB-TOTAL	5	10	3	164
CRIMES AGAINST PROPERTY	LAPD	LASD	LBPd	FYTD
Burglary	0	0	0	1
Larceny	2	11	1	94
Bike Theft	0	0	0	0
Motor Vehicle Theft	0	1	0	6
Arson	0	0	0	0
Vandalism	0	1	0	17
SUB-TOTAL	2	13	1	118
CRIMES AGAINST SOCIETY	LAPD	LASD	LBPd	FYTD
Weapons	8	4	0	28
Narcotics	9	10	0	118
Trespassing	22	1	0	400
SUB-TOTAL	39	15	0	546
TOTAL	46	38	4	828

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
APU/Citrus College	1	0	0	2
Azusa Downtown	1	0	1	11
Irwindale	0	0	0	1
Duarte/City of Hope	1	0	0	3
Monrovia	0	1	0	6
Arcadia	0	0	0	3
Sierra Madre Villa	0	0	0	4
Allen	0	0	0	2
Lake	0	1	1	14
Memorial Park	0	0	0	3
Del Mar	0	0	0	4
Fillmore	0	0	0	6
South Pasadena	0	0	0	6
Highland Park	0	0	1	20
Southwest Museum	0	0	1	28
Heritage Square	0	0	1	15
Lincoln/Cypress	0	0	3	24
Chinatown	0	0	14	80
Union Station	0	0	1	12
Little Tokyo/Arts Dist	0	0	1	44
Historic Broadway	0	0	2	22
Grand Av Arts/Bunker Hill	0	0	6	172
7th St/Metro Ctr	3	0	1	11
Pico	1	0	5	27
Grand/LATTC	0	0	1	53
San Pedro St	0	1	1	10
Washington	1	0	1	11
Vernon	0	0	0	8
Slauson	0	0	0	22
Florence	0	1	1	19
Firestone	2	1	0	26
103rd St/Watts Towers	0	1	0	11
Willowbrook/Rosa Parks	2	7	7	67
Compton	3	1	2	15
Artesia	0	1	2	27
Del Amo	0	0	1	11
Wardlow	0	0	0	0
Willow St	1	0	0	11
PCH	0	0	0	1
Anaheim St	0	0	0	3
5th St	0	0	0	1
1st St	0	0	0	0
Downtown Long Beach	2	0	0	6
Pacific Av	0	0	0	1
Blue Line Rail Yard	0	1	0	4
Other	0	0	0	0
Total	18	16	54	827

ARRESTS				
AGENCY	LAPD	LASD	LBPd	FYTD
Felony	25	11	0	209
Misdemeanor	47	47	1	751
TOTAL	72	58	1	960

CITATIONS				
AGENCY	LAPD	LASD	LBPd	FYTD
Misdemeanor Citations	0	0	0	0
Other Citations	35	57	1	838
Vehicle Code Citations	27	4	0	69
TOTAL	62	61	1	907

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	LBPd	FYTD
Routine	Currently Unavailable	555	7	2,984
Priority	Currently Unavailable	109	29	803
Emergency	Currently Unavailable	10	12	132
TOTAL	0	674	48	3,919

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	LBPd
Dispatched	15%	N/C	2%
Proactive	85%	N/C	98%
TOTAL	100%	0%	100%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Blue Line-LAPD	82%
Blue Line-LASD	N/C
Blue Line-LBPd	80%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	LBPd	FYTD
Azusa	0	40	0	156
Irwindale	0	35	0	152
Duarte Station	0	8	0	44
Monrovia	0	13	0	83
Magnolia Ave	0	0	0	0
Arcadia Station	0	21	0	115
Pasadena	0	67	0	285
South Pasadena	0	22	0	110
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	67	0	0	273
Slauson	0	18	0	98
Florence	0	31	0	121
Firestone	0	17	0	77
103rd St	20	0	0	62
Willowbrook	0	12	0	66
Compton	0	0	0	36
Artesia	0	2	0	30
Del Amo	0	0	0	40
Wardlow Rd	0	0	0	16
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	87	286	0	1,764

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	
Long Beach Police Department	

B LINE (RED)

ATTACHMENT F

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	1
Robbery	4	25
Aggravated Assault	5	56
Aggravated Assault on Operator	0	0
Battery	14	152
Battery Rail Operator	0	0
Sex Offenses	1	17
SUB-TOTAL	24	251
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	2	38
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	4	20
SUB-TOTAL	6	58
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	15	86
Narcotics	110	487
Trespassing	79	1,706
SUB-TOTAL	204	2,279
TOTAL	234	2,588

ARRESTS		
AGENCY	LAPD	FYTD
Felony	120	529
Misdemeanor	324	2,798
TOTAL	444	3,327

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	257	2,134
Vehicle Code Citations	253	297
TOTAL	510	2,431

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	24%	
Proactive	76%	
TOTAL	100%	

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Red Line- LAPD	81%

LEGEND
Los Angeles Police Department

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	1	1	9	726
Civic Center/Grand Park	0	0	0	19
Pershing Square	1	1	109	251
7th St/Metro Ctr	9	1	11	212
Westlake/MacArthur Park	1	2	7	419
Wilshire/Vermont	1	0	3	194
Wilshire/Normandie	1	0	0	20
Vermont/Beverly	0	0	2	61
Wilshire/Western	2	0	2	59
Vermont/Santa Monica	0	0	3	38
Vermont/Sunset	1	0	5	47
Hollywood/Western	0	1	7	50
Hollywood/Vine	1	0	9	57
Hollywood/Highland	1	0	5	61
Universal City/Studio City	2	0	5	46
North Hollywood	3	0	27	328
Red Line Rail Yard	0	0	0	0
Total	24	6	204	2,588

C LINE (GREEN)

ATTACHMENT F
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	3	21
Aggravated Assault	0	3	25
Aggravated Assault on Operator	0	0	0
Battery	0	1	16
Battery Rail Operator	0	0	0
Sex Offenses	0	0	4
SUB-TOTAL	1	7	66
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	2	1	32
Bike Theft	0	0	0
Motor Vehicle Theft	4	0	5
Arson	0	0	0
Vandalism	0	1	6
SUB-TOTAL	6	2	43
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	13
Narcotics	1	6	43
Trespassing	0	2	52
SUB-TOTAL	1	9	108
TOTAL	8	18	217

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	7	58
Misdemeanor	2	24	221
TOTAL	2	31	279

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	1	32	287
Vehicle Code Citations	0	3	7
TOTAL	1	35	294

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	236	1,758
Priority	Currently Unavailable	27	276
Emergency	Currently Unavailable	4	27
TOTAL	0	267	2,061

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	21%	N/C
Proactive	79%	N/C
TOTAL	100%	0%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
LAX/Metro Transit Center				
Aviation/Century	0	0	0	0
Aviation/Imperial	0	6	0	13
Hawthorne/Lennox	0	0	0	9
Crenshaw	0	0	0	12
Vermont/Athens	1	0	0	6
Harbor Fwy	1	0	1	66
Avalon	0	0	0	19
Willowbrook/Rosa Parks	2	1	1	27
Long Beach Bl	2	0	6	37
Lakewood Bl	0	0	0	3
Norwalk	2	1	2	20
Total	8	8	10	212

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Green Line-LAPD	84%
Green Line-LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

E LINE

ATTACHMENT F

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	2
Robbery	1	2	20
Aggravated Assault	2	1	16
Aggravated Assault on Operator	0	0	0
Battery	6	2	42
Battery Rail Operator	0	0	0
Sex Offenses	0	0	5
SUB-TOTAL	9	5	85
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	6	0	32
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	0	0	6
SUB-TOTAL	6	0	39
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	4
Narcotics	2	0	36
Trespassing	5	0	327
SUB-TOTAL	7	1	367
TOTAL	22	6	491

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	0	0	0	5
East LA Civic Ctr	0	0	0	1
Maravilla	0	0	0	1
Indiana (both LAPD & LASD)	1	0	2	22
Soto	0	0	0	16
Mariachi Plaza	0	0	0	17
Pico/Aliso	0	0	0	3
Little Tokyo/Arts Dist	2	0	0	2
Historic Broadway	0	0	0	0
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	2
Pico	0	1	1	4
LATTC/Ortho Institute	2	0	0	83
Jefferson/USC	0	0	0	7
Expo Park/USC	0	0	0	11
Expo/Vermont	2	1	1	36
Expo/Western	0	3	2	26
Expo/Crenshaw	3	1	0	62
Farmdale	0	0	1	15
Expo/La Brea	0	0	0	41
La Cienega/Jefferson	0	0	0	90
Culver City	1	0	0	3
Palms	0	0	1	3
Westwood/Rancho Park	0	0	0	2
Expo/Sepulveda	0	0	0	6
Expo/Bundy	0	0	0	6
26th St/Bergamot	0	0	0	3
17th St/SMC	1	0	0	4
Downtown Santa Monica	2	0	0	20
Expo Line Rail Yard	0	0	0	0
Total	14	6	8	491

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	6	5	50
Misdemeanor	14	2	473
TOTAL	20	7	523

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	9	4	634
Vehicle Code Citations	2	0	10
TOTAL	11	4	644

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	190	1,032
Priority	Currently Unavailable	21	156
Emergency	Currently Unavailable	5	15
TOTAL	0	216	1,203

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	20%	N/C
Proactive	80%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
Expo Line-LAPD	85%
Expo Line-LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	3	35
Figuerroa St	0	0	0
Exposition Blvd	74	0	868
Culver City	0	14	97
Santa Monica	0	129	556
TOTAL	74	146	1,556

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT F

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	2	8
Aggravated Assault	1	8
Aggravated Assault on Operator	0	0
Battery	2	13
Battery Bus Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	5	29
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	4
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	9
SUB-TOTAL	0	13
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	3
Narcotics	17	34
Trespassing	0	25
SUB-TOTAL	17	62
TOTAL	22	104

ARRESTS		
AGENCY	LAPD	FYTD
Felony	4	24
Misdemeanor	16	46
TOTAL	20	70

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	24	106
Vehicle Code Citations	2	69
TOTAL	26	175

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	
Dispatched	15%	
Proactive	85%	
TOTAL	100%	

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	1	0	0	14
Laurel Canyon	0	0	0	2
Valley College	1	0	0	2
Woodman	0	0	0	1
Van Nuys	0	0	0	6
Sepulveda	0	0	0	2
Woodley	0	0	0	1
Balboa	0	0	0	2
Reseda	1	0	16	34
Tampa	1	0	0	2
Pierce College	0	0	0	0
De Soto	0	0	1	3
Canoga	0	0	0	3
Warner Center	0	0	0	0
Sherman Way	0	0	0	5
Roscoe	0	0	0	1
Nordhoff	0	0	0	1
Chatsworth	1	0	0	25
Total	5	0	17	104

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Orange Line- LAPD	87%

LEGEND
Los Angeles Police Department

J LINE (SILVER)

ATTACHMENT F
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	2	0	4
Aggravated Assault	2	0	5
Aggravated Assault on Operator	0	0	0
Battery	0	1	6
Battery Bus Operator	0	0	2
Sex Offenses	0	0	1
SUB-TOTAL	4	1	18
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	1
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	2
SUB-TOTAL	0	0	3
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	1
Narcotics	0	0	10
Trespassing	1	0	33
SUB-TOTAL	1	0	44
TOTAL	5	1	65

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	1	0	0	2
Alameda	0	0	0	0
Downtown	0	0	0	0
37th St/USC	1	0	0	7
Slauson	0	0	1	8
Manchester	0	0	0	13
Harbor Fwy	0	0	0	18
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	2	0	0	10
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	1	0	0	1
Total	5	0	1	61

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	3
Misdemeanor	1	0	32
TOTAL	1	0	35

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	5	0	84
Vehicle Code Citations	2	0	24
TOTAL	7	0	108

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	5	34
Priority	Currently Unavailable	0	9
Emergency	Currently Unavailable	1	1
TOTAL	0	6	44

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	13%	4%
Proactive	87%	96%
TOTAL	100%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
Silver Line- LAPD	87%
Silver Line- LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

K LINE

ATTACHMENT F

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	4
Aggravated Assault	0	0	2
Aggravated Assault on Operator	0	0	0
Battery	1	2	8
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	1	2	14
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	9
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	1	0	3
SUB-TOTAL	1	0	12
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	0	0	4
Trespassing	1	2	15
SUB-TOTAL	1	2	21
TOTAL	3	4	47

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	0	0	0	17
Martin Luther King Jr Station	0	0	1	6
Leimert Park Station	0	0	0	4
Hyde Park Station	0	1	0	9
Fairview Heights Station	0	0	0	1
Downtown Inglewood Station	0	0	0	2
Westchester / Veterans Station	1	0	1	3
LAX/Metro Transit Center				

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	4
Misdemeanor	2	4	30
TOTAL	2	4	34

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	0	4	31
Vehicle Code Citations	0	1	3
TOTAL	0	5	34

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	239	804
Priority	Currently Unavailable	8	36
Emergency	Currently Unavailable	1	3
TOTAL	0	248	843

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	16%	N/C
Proactive	84%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	86%
K Line - LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT F
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	1
Rape	0	0	0
Robbery	5	2	48
Aggravated Assault	12	3	81
Aggravated Assault on Operator	3	0	21
Battery	23	9	181
Battery Bus Operator	2	0	49
Sex Offenses	5	0	17
SUB-TOTAL	50	14	398
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	1
Larceny	3	3	89
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	1
Arson	0	0	0
Vandalism	9	4	68
SUB-TOTAL	12	7	159
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	1	4	25
Narcotics	9	7	75
Trespassing	1	2	23
SUB-TOTAL	11	13	123
TOTAL	73	34	680

LASD's Crimes per Sector		
Sector		FYTD
Westside	4	16
San Fernando	1	5
San Gabriel Valley	8	29
Gateway Cities	10	52
South Bay	11	66
Total	34	168

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	4	11
West Valley	4	17
North Hollywood	3	18
Foothill	1	8
Devonshire	1	8
Mission	1	9
Topanga	1	4
Central Bureau		
Central	10	105
Rampart	3	29
Hollenbeck	1	13
Northeast	1	16
Newton	9	39
West Bureau		
Hollywood	3	22
Wilshire	5	21
West LA	3	18
Pacific	1	9
Olympic	7	45
Southwest Bureau		
Southwest	4	32
Harbor	0	9
77th Street	8	59
Southeast	3	20
Total	73	512

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	7	7	130
Misdemeanor	13	44	300
TOTAL	20	51	430

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	272	60	1,091
Vehicle Code Citations	146	13	926
TOTAL	418	73	2,017

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	Currently Unavailable	184	1,020
Priority	Currently Unavailable	81	566
Emergency	Currently Unavailable	3	22
TOTAL	0	268	1,608

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	4%
Proactive	0%	96%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	91%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT F

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	1	2
Robbery	0	2
Aggravated Assault	1	8
Aggravated Assault on Operator	0	0
Battery	4	28
Battery Rail Operator	0	0
Sex Offenses	1	1
SUB-TOTAL	7	41
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	3	12
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	8
SUB-TOTAL	3	20
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	1
Narcotics	1	2
Trespassing	2	29
SUB-TOTAL	4	32
TOTAL	14	93

ARRESTS		
AGENCY	LAPD	FYTD
Felony	4	15
Misdemeanor	3	33
TOTAL	7	48

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	13	648
Vehicle Code Citations	2	6
TOTAL	15	654

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	18%
Proactive	82%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	86%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT F
MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - DECEMBER 2024

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	0
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	0	0
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	0	0
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	0
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	0	0
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	0	0

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	0	0
TOTAL	0	0

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	0
Vehicle Code Citations	0	0
TOTAL	0	0

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	Currently Unavailable	0
Priority	Currently Unavailable	0
Emergency	Currently Unavailable	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	22%
Proactive	78%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	83%

LEGEND	
Los Angeles Police Department	



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment G

Sexual Crimes / Harassment Calls for Service December 2024

Calls related to sexual crimes / harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between December 1 and December 31, Metro Transit Security, LAPD, LASD, and LBPD received eight (8) incidents and referred seven victims of sexual crimes / harassment to the above free hotlines. One incident was a public urination incident observed by a Metro Transit Security Officer.

Incident Type & Totals						
	Dec 24	Nov 24	% Change	Dec 24	Dec 23	% Change
Sexual Harassment	0	0	0.0%	0	0	0.0%
Sexual Battery	3	3	0.0%	3	3	0.0%
Lewd Conduct	3	0	300.0%	3	1	200.0%
Indecent Exposure	1	1	0.0%	1	3	-66.7%
Rape	1*	0	100.0%	1*	0	100.0%
TOTAL	8	4	100.0%	8	7	14.3%

**LAPD stated that victim was uncooperative, gave inconsistent statements, did not agree to a SART examination, and did not show injuries that were consistent with a rape claim.*

Counseling Information Provided	
	December 2024
Yes	7
No - If no, why?	1
Gone On Arrival	0
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	0
Officer Witnessed Incident	1
TOTAL	8



**BUS/RAIL OPERATOR ASSAULTS
DECEMBER 2024**

SYSTEM SECURITY & LAW ENFORCEMENT

Attachment H

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
12/6/2024	13:15	234	4114	Sepulveda Bl & Ventura Bl	Victim observed suspect standing outside bus acting erratic (possibly under the influence of an unknown narcotic) and walking back and forth, touching the bus windows. Victim utilized his right hand, indicating to suspect "wait a minute." Suspect responded by accusing victim of putting his hand in her face and attempted to throw her portable charger and cell at victim but did not make any contact. Victim attempted to prevent further attack and kicked out his right foot towards suspect causing suspect to fall to the ground outside bus. Victim attempted to close bus door when suspect jumped onto victim causing him to also fall to the ground. Suspect stood up, exited bus and entered another bus, fleeing the location. Victim alerted the bus operator. LAPD responded, located suspect on the other bus and took suspect into custody.	Outside of operator area	Unknown	Hands (punch, slap)	No
12/12/2024	1:40	76	5802	Grand Av & Venice Bl	Victim observed suspect holding a knife in her hand and accusing other riders of stealing her credit cards. Victim remained in the driver's seat behind the protective plexiglass. Suspect approached victim and accused her of having her credit cards. Suspect continue to hold the knife and waved it around as she demanded victim to return her credit cards. Suspect reached into the protective plexiglass opening with the knife and threatened to hurt victim, then backed away. LAPD arrived and took suspect into custody.	Yes	Unknown	Brandished knife	No
12/17/2024	10:15	33	8622	Venice Bl & Culver Bl	Unknown patron approached victim and advised suspect had taken up a row of seats by laying down on them. Victim later heard multiple passengers yelling and screaming. Victim looked back and observed suspect brandishing a large metallic knife with a 4 ½ inch blade. Victim alerted dispatch to call PD. Victim yelled to suspect, "Get off my bus!" Suspect did not comply and yelled back at victim for approximately 5 minutes. Suspect eventually exited bus and fled location.	Yes	Unknown	Brandished knife	No
12/20/2024	15:25	115	5997	Central Av & Manchester Bl	Victim observed suspect arguing with elderly passengers. Victim stood up for the elderly passengers (no further information). Suspect turned his attention towards victim and became irate, approached victim, stuck his hand between the gap of the plastic plexiglass and farebox, attempting to hit victim. Suspect then pepper sprayed victim's face, exited bus and fled location.	Yes	Upset	Pepper spray	No
12/21/2024	1:30	51	4089	6th St & Kohler St	Victim arrived at the last stop and noted a sleeping passenger (suspect). Victim approached suspect and tapped on the seat in front of suspect. Suspect quickly woke up and pepper sprayed victim's face, pushed victim out of the way, exited bus and fled location.	Yes	Upset	Pepper spray	No



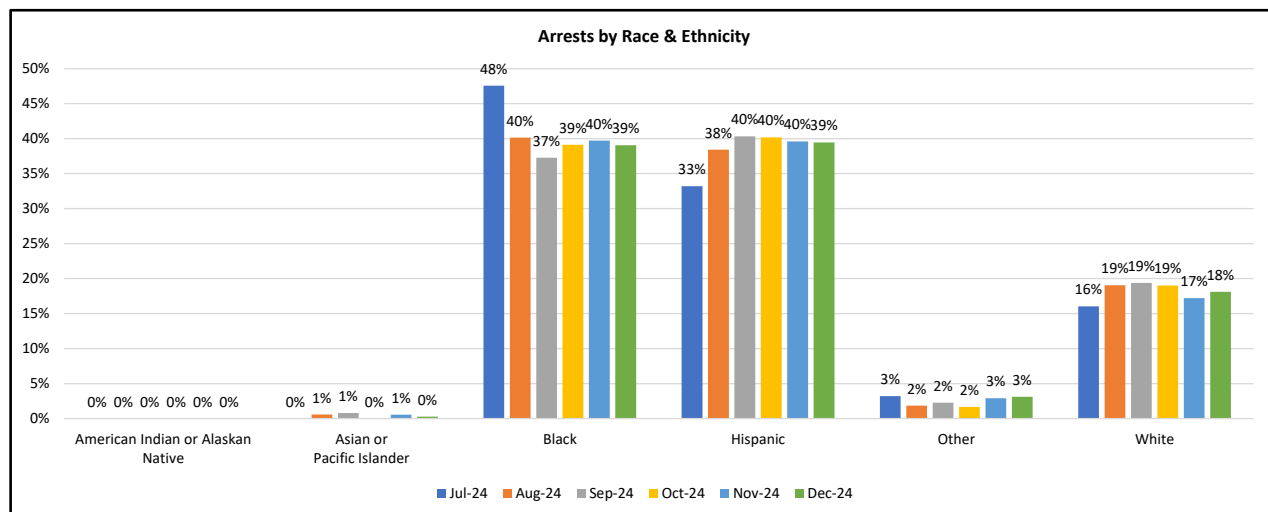
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment I

Arrests December 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	0	0	2	35	254	42	250	8	15	30	104	740
Total	0		2		289		292		23		134		740
% Share	0.00%		0.27%		39.05%		39.46%		3.11%		18.11%		100.00%

Arrests December 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	2	22	6	42	1	1	5	13	92
Rail Systemwide	0	0	0	2	33	229	36	205	7	14	25	90	641
Union Station and 7th & Metro Station	0	0	0	0	0	3	0	3	0	0	0	1	7
Total	0		2		289		292		23		134		740
% Share	0.00%		0.27%		39.05%		39.46%		3.11%		18.11%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) December 2024	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	0	5	42	9	48	5	2	3	17	131
B Line (Red)	0	0	0	1	23	168	21	130	2	12	19	68	444
C Line (Green)	0	0	0	0	1	7	5	17	0	0	1	2	33
E Line (Expo)	0	0	0	1	3	10	0	8	0	0	2	3	27
Bus - G Line (Orange)	0	0	0	0	1	1	0	9	1	0	2	6	20
Bus - J Line (Silver)	0	0	0	0	0	1	0	0	0	0	0	0	1
K Line	0	0	0	0	1	2	1	2	0	0	0	0	6
Union Station	0	0	0	0	0	3	0	3	0	0	0	1	7
7th & Metro Station	0	0	0	0	0	0	0	0	0	0	0	0	0
Bus Systemwide (excludes G & J Lines)	0	0	0	0	1	20	6	33	0	1	3	7	71
Total	0		2		289		292		23		134		740
% Share	0.00%		0.27%		39.05%		39.46%		3.11%		18.11%		100.00%

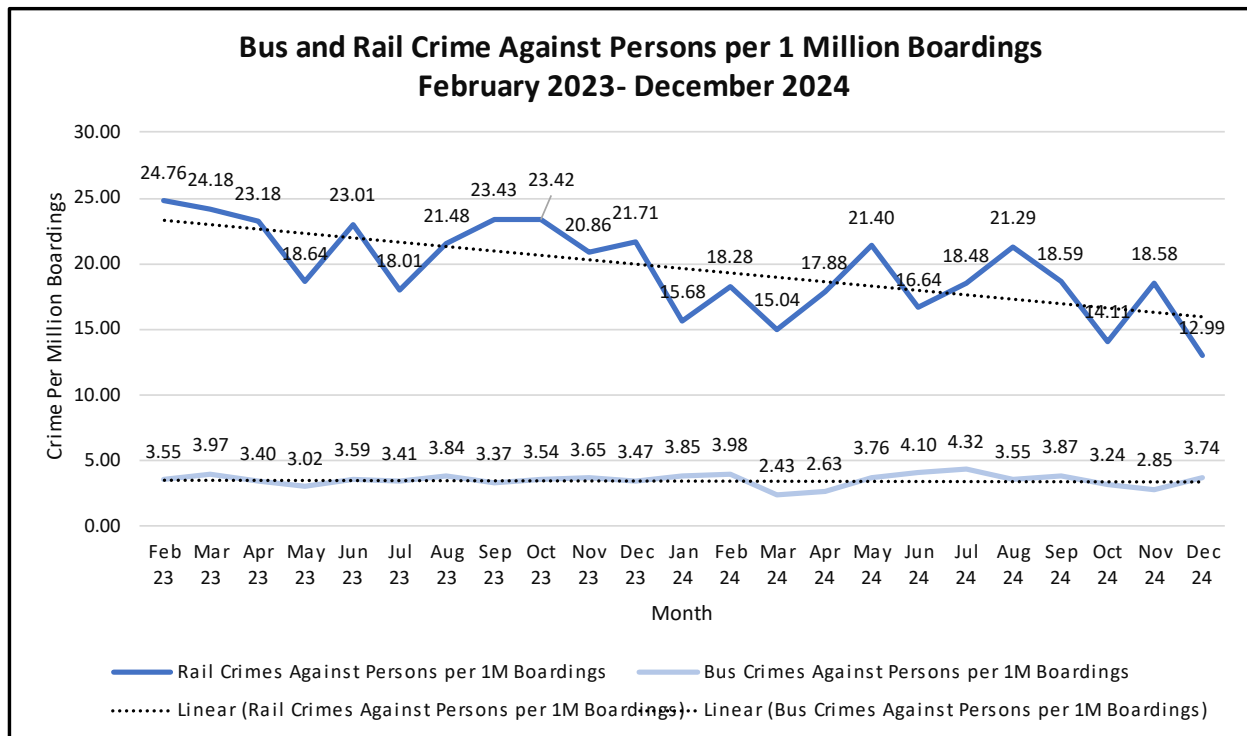


Long-Term Crime Trends on Bus & Rail (February 2023 to December 2024)

The Proportion of Violent and Property Crimes Increased on Bus Relative to Rail
Evaluating Crimes Against Persons and Crimes Against Property, 62% of all such crimes occurred on the rail system in 2023 and 38% on buses. In 2024, the rail proportion decreased to 57%, while the bus proportion increased to 43%. (Crimes Against Society were excluded because they are either reflective of crimes committed elsewhere (such as outstanding warrants) or are “victimless” crimes whose reporting trends may go up or down as enforcement evolves).

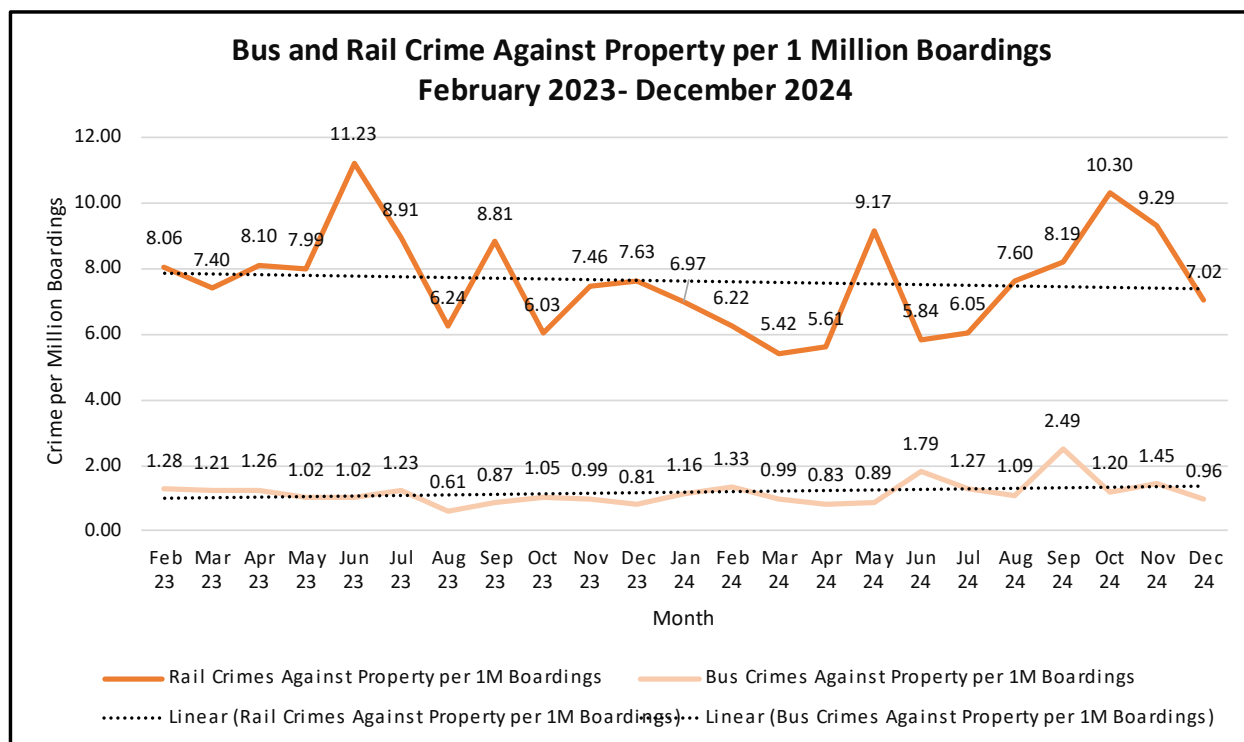
Focus on Rail Shows Results

Adjusted for ridership growth, violent crime on our rail lines is down significantly, from 24.8 crimes per one million boardings in February 2023 to 13.0 crimes per one million boardings in December 2024, with a continued downward trend. The bus system's rate was 3.6 crimes per one million boardings in February 2023 and 3.7 crimes per one million boardings in December 2024, with a virtually flat trendline.

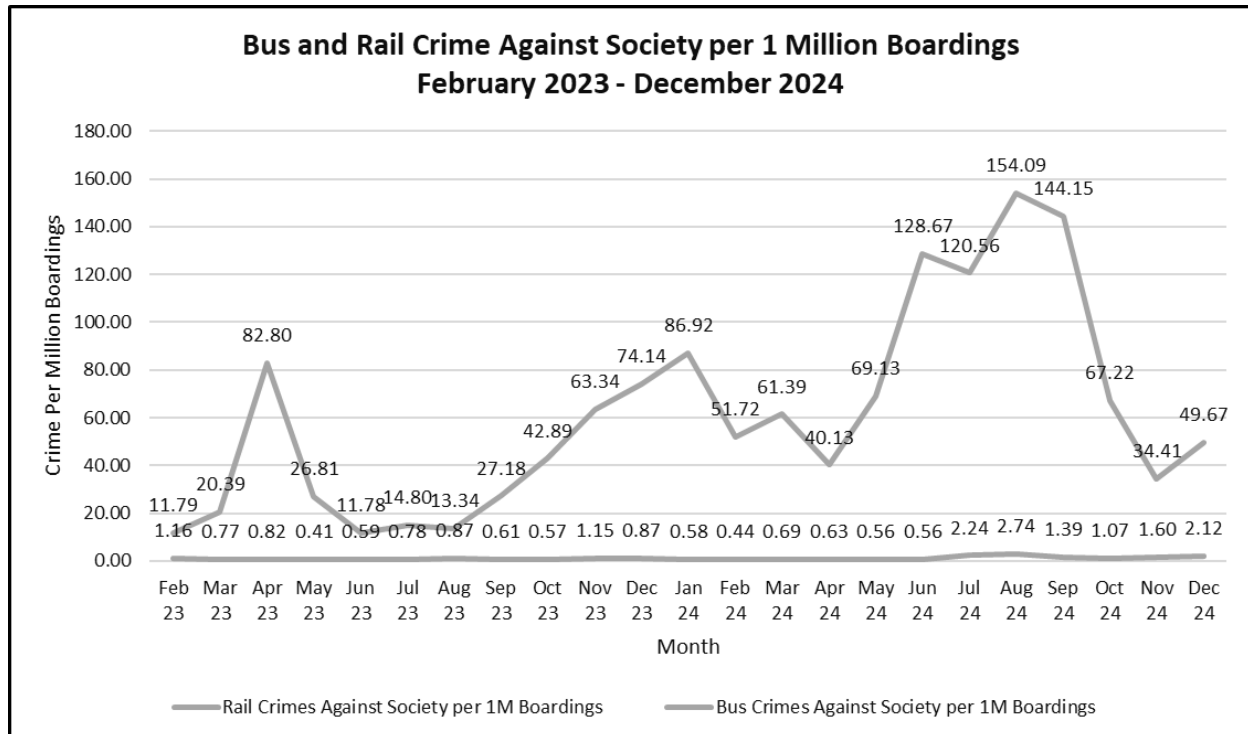


Crimes Against Property in the rail system have declined to historical norms after unusually high numbers in the previous two months, with the long-term average on a downward trend. These crimes were at the rate of 8.0 crimes per one million boardings in February 2023 and are down to 7.0 crimes per one million boardings in December

2024. On the bus side, there were 1.3 crimes per one million boardings in February 2023 and 1.0 crimes per one million boardings in December 2024. Low December numbers have been masking an upward trend over the past 23 months.



Crimes Against Society tend to fall under an entirely different paradigm. Crimes in these categories are “victimless” crimes that often go un- or underreported. Swings in these crime rates may be significant as police enforcement volume and strategies vary. Law enforcement campaigns related to trespassing, narcotics, weapons, and outstanding warrants occurred at several points in 2023 and 2024, with the most prominent campaign represented by the Public Safety Surge. As they were all focused on rail lines, Crimes Against Society on the rail system rose and fell accordingly. In February 2023, the rate was 11.8 per million boardings, went as high as 154.1 in August 2024, and fell back to 49.7 per million boardings in December 2024. No long-term trend could be discerned. Crimes Against Society have stayed relatively flat on the bus side, with 1.2 per million boardings in February 2023 and 2.12 per million boardings in December 2024.



There are several possible explanations for these results. One is a “leakage” of unwanted activity from rail to bus. Criminals on rail encountered more security deployments and adjusted their behavior as a result. Sometimes, these were new deployments, while other times, existing security resources were shifted from bus to rail, resulting in reduced bus enforcement. For example, some law enforcement bus riding teams have been moved to trespassing enforcement on rail. Changes in bus riding hours over the past year have been discussed in another section of this report.

Another explanation is that some criminal activity has been eliminated from the Metro system entirely. Because crime on rail accounts for a larger proportion of overall crime than crime on buses, declines in crime on the rail system have resulted in a systemwide crime decline (per million boardings) since the start of additional enforcement campaigns in February 2023.

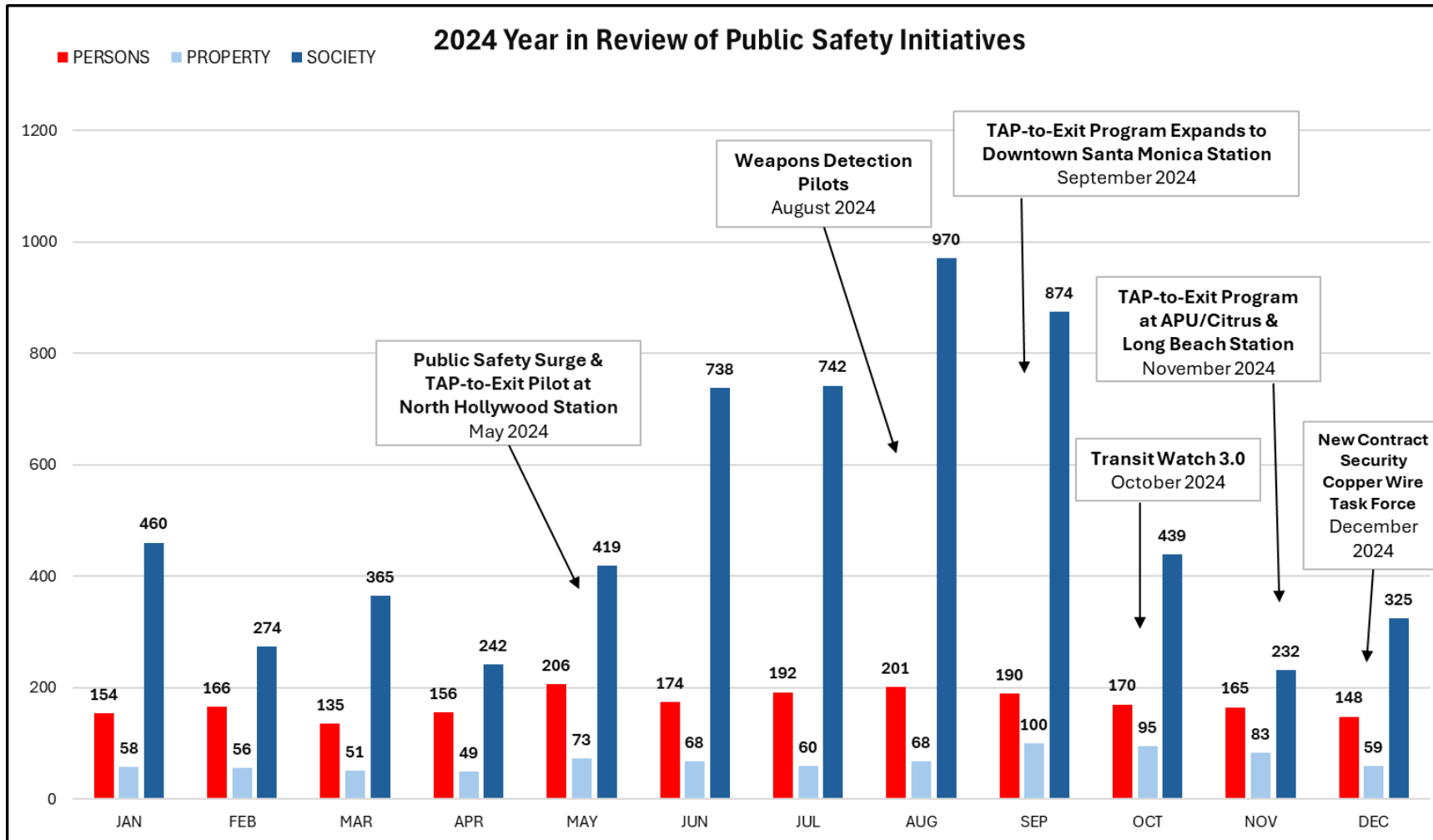
February 2025 Monthly Update on Public Safety

*Operations, Safety, & Customer Experience Committee Meeting
February 20, 2025*



2024 Year-End Overview

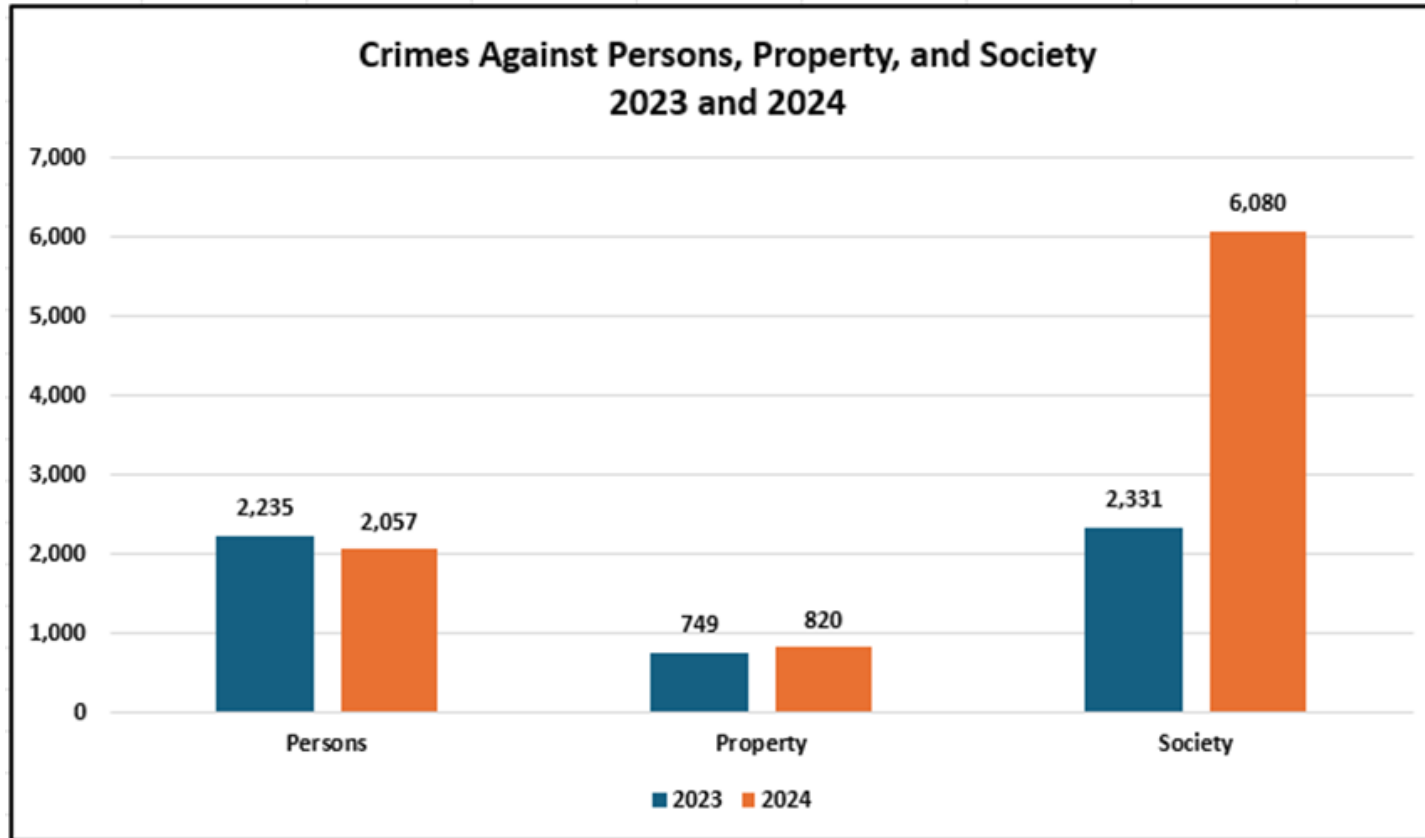
Public Safety Trends and Statistics



In 2024, several public safety initiatives were introduced, which contributed to creating a safer rider experience by targeting trespassing and narcotics and lowering incidents of violent crime.

2024 Year-End Overview

Public Safety Trends and Statistics (cont.)

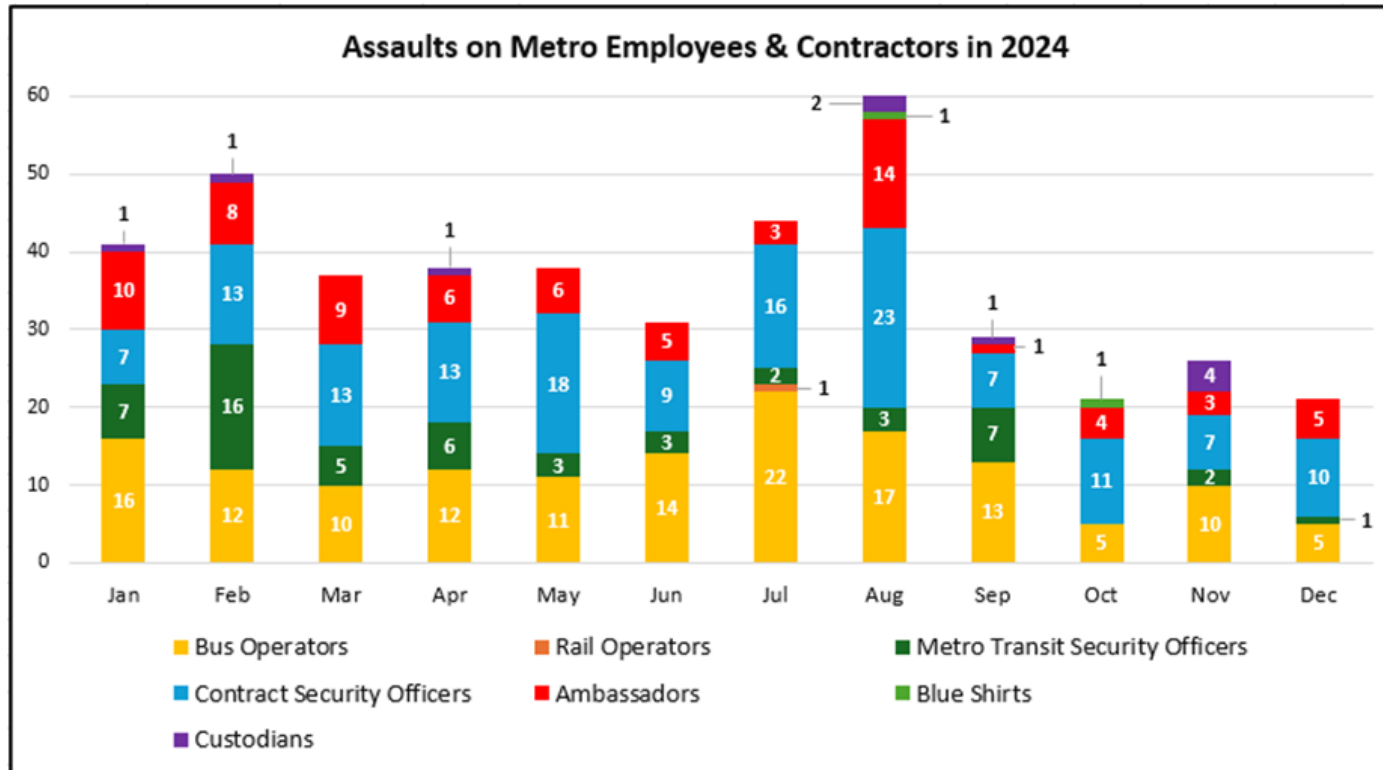


- **Reducing Crimes Against Persons** experienced a decrease in the total number of incidents and per one million boardings of 7.96% and 15.5%, respectively.
- **Crimes Against Property**, on the other hand, started lower in 2024 than in 2023 but increased due to thefts in the fall months before decreasing again in December, resulting in a slight increase for all of 2024.
- New initiatives, especially the Surge, significantly increased arrests for **Crimes Against Society**, mainly related to trespassing.

2024 Year-End Overview

Improving Frontline Safety

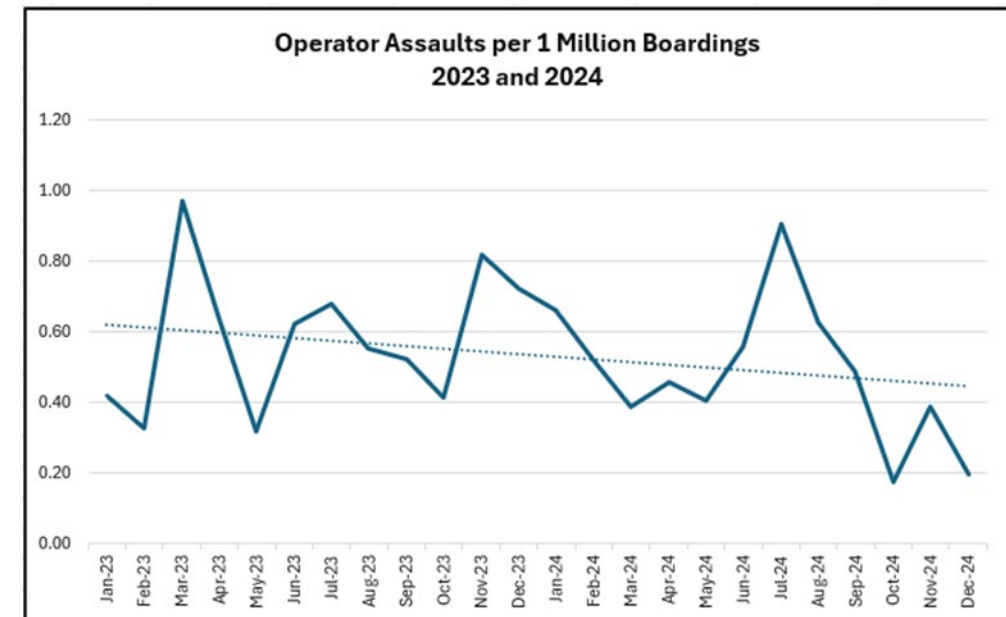
Average monthly assaults on Metro employees and contractors **fell 43%** in last four months of year compared to average assaults per month during first eight months.



Systemwide	2024	2023	% Change
Operator Assaults	148	168	-11.9%
Ridership	311,261,332	288,088,023	8.0%
Operator Assaults per 1 Million Boardings	0.48	0.58	-18.5%

Assaults on operators per one million boardings **decreased by 18.5% in 2024** vs. 2023.

- A result of the new bus barriers and the Bus Riding Teams data-centric deployment model.



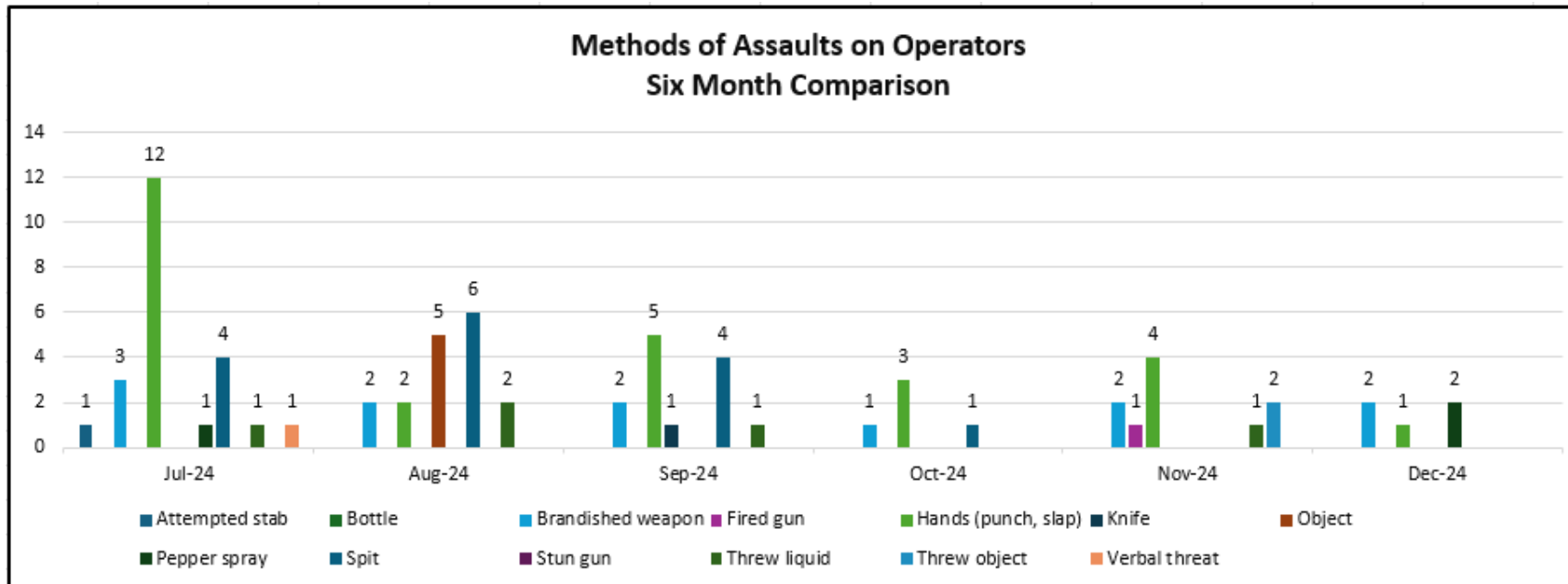
December 2024

Frontline Assaults

- There were 21 assaults on Metro frontline personnel in December.
 - Operator assaults decreased from 10 in November to 5 in December.**
- Using pepper spray and brandishing a knife were the most common methods of assault.

Assaults on Metro Employees & Contractors		
Type	Nov-24	Dec-24
On Bus Operators	10	5
On Rail Operators	0	0
On Metro Transit Security Officers	2	1
On Contract Security Officers	5	10
On Ambassadors	3	5
On Blue Shirts	0	0
On Custodians	3	0
Total	23	21

Reasons for Assaults on Non-Operator Personnel		
Reason	Nov-24	Dec-24
Told to leave	4	4
Unknown	2	7
Upset	3	1
Trespassing	2	0
Fare evasion	1	2
Resisting arrest	0	2
Told smoking unallowed	1	0
Grand Total	13	16



Impact of Retrofit Barriers

- A physical assault on an operator is **4.24 times higher on a bus without an expanded barrier** compared to a bus with the barrier.

Public Safety Surge Update

Overall Impact

- A comparison of the Surge months in 2024 to the same period in 2023 indicates a **reduction of nearly 11% in overall crime for rail.**
- For rail, the most significant contributors to these reductions were fewer aggravated assaults (144 vs. 185) and robberies (109 vs. 138), both of which experienced increases on the bus system.
- Crimes Against Persons fell 15% on rail, while remaining relatively steady on the bus system.

December 2024

- Surge law enforcement personnel reported 107 crimes and 670 arrests in December.
- Reported trespassing crimes continued to decline, decreasing an additional 12%.
- There was a 26% increase in arrests compared to November.

SURGE RELATED CRIMES AND ARRESTS				
INCIDENT TYPE	NOVEMBER		DECEMBER	
	CRIME	ARREST	CRIME	ARREST
Agg Assault	1	1	0	1
Arson	0	0	0	0
Assault on Operator	0	0	0	0
Battery	3	1	1	1
Battery on Operator	0	0	0	0
Bike Theft	0	0	0	0
Burglary	2	1	0	0
Larceny	0	9	0	0
Narcotics	54	59	41	55
Released from Custody*	0	205	0	283
Robbery	1	1	0	0
Trespassing	50	47	44	115
Vandalism	0	0	1	1
Warrants	0	194	0	194
Weapons	11	12	6	7
Other	0	1	14	13
TOTAL	122	531	107	670

**Released from Custody (RFC) is when a suspect is detained and then released on the spot; they are not booked but the incident is still counted as an arrest. The proportion of RFCs has steadily increased over time due to policy changes by law enforcement.*

Station Experience Updates


- **Union Station Receives TAP-to-Exit and Passenger Circulation Improvements**

- Station exits thru underutilized south turnstiles have jumped +130%, improving ADA access for customers with disabilities, bicycles and strollers
- Security and law enforcement can better identify and address fare evasion and trespassers with improved visibility
- TAP-to-Exit expands February 18, 2025

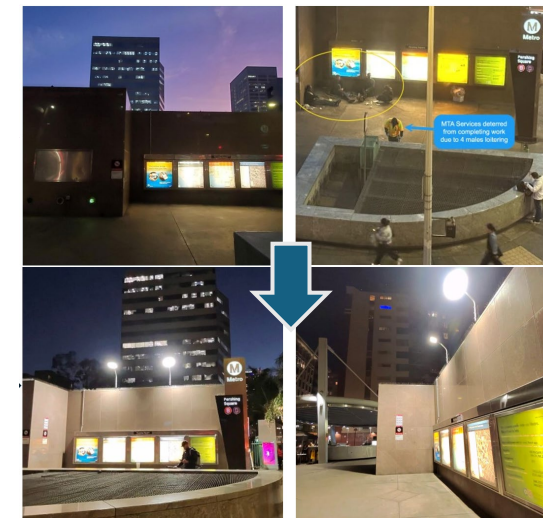
- **Safety Improvements Begin at Pershing Square Outdoor Plaza**

- Property markers and signage
- Brighter lighting upgrades
- Removal of graffiti and abandoned equipment

B D
Tap in. Tap out.
The way to go.
You must tap to exit.



Starting **February 18, 2025**, turnstiles will not open unless you tap your valid TAP card when you enter **and exit** B and D Line at Union Station.



Lighting improvements at Pershing Square (Before & After)

Metro Ambassadors Update

Support

Metro Ambassadors provide support to riders, connecting riders to resources and reporting safety incidents or maintenance needs.

Special deployments: Support for the December service change in the LAX area, the Hollywood Christmas Parade, A Line service disruptions in Monrovia, New Years Eve celebration, ongoing NFL games, and service detours systemwide.

Emergency Telephone Checks – Since late December 2024, Ambassadors have been conducting daily emergency telephone checks, reporting any functionality issues through the Transit Watch App. This process helps Metro identify and repair malfunctioning emergency phones more efficiently.

Connect

For the month of **December 2024**, Metro Ambassadors conducted 46,578 customer engagements and reported the following:

- 3,146 Cleanliness Issues
- 2,148 Graffiti Incidents
- 401 Elevator and Escalator Problems
- Five lives were saved through the timely administration of Narcan, which was the same number in November 2024.

Report

For the month of **December 2024**, Metro Ambassadors reported **5 Narcan Incidents** and (0) fatalities.

