



Board Report

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Agenda Number: 39.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE OCTOBER 16, 2025

SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY

ACTION: RECEIVE AND FILE

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

ISSUE

Metro is committed to providing outstanding trip experiences for all transportation system users. In furtherance of the Vision 2028 Plan, Metro implemented a multi-faceted plan to improve both safety outcomes and safety perceptions for riders and employees. The following summarizes current initiatives to accomplish this objective and recent public safety trends.

BACKGROUND

Within Metro's Public Safety Mission statement, the agency recognizes that every individual is entitled to a safe, dignified, and humane experience. In March 2023, the Board adopted a revised Code of Conduct, a Bias-Free Policing Policy, and a Public Safety Analytics Policy to avert racial profiling and bias in the deployment of Metro security and contract law enforcement services. In 2024, Metro enhanced its public safety model further by adopting a three-pronged strategy consisting of 1) increasing the engaged and visible presence of uniformed personnel, 2) improving access control to ensure the system is being used only for its intended purpose of transit, and 3) strengthening partnerships to address societal issues impacting our transit system, including homelessness, untreated mental illness, drug addiction, and crime, with the County, cities, regional agencies, and nonprofit partners. The actions described in this report align with numerous initiatives to improve safety and the perception of safety on the system.

DISCUSSION

The Metro Department of Public Safety (DPS) is responsible for overseeing safety initiatives on the Metro system, working in coordination with other departments, including Operations, Customer Experience, Risk, Corporate Safety, and Asset Management. DPS forms the foundation of Metro's comprehensive approach to safety and security, focused specifically on protecting customers and employees by mitigating against crime and other societal issues impacting the transit system,

enforcing Metro's Code of Conduct, ensuring the safety and hard security of Metro's facilities, directing the deployment of law enforcement and private security presence throughout the system, and proactively identifying and addressing other areas of possible concern.

The following is a snapshot of activities, performance, and outcome-related data for August, the most recent month for which systemwide law enforcement data is available.

OVERVIEW

As Metro strives to continually improve and more accurately measure the impact of its public safety initiatives, staff has established the following outcomes, which are strategically focused on the CEO's three-pronged approach.

- **Continue to increase monthly ridership.** In August, Metro ridership was 25,257,515, which is a 6.3% increase since staff first observed a decrease in ridership this past June (23,751,607). In fact, this month's ridership also exceeds ridership from June 2024 (25,181,475), indicating that Metro is trending back in the right direction. There was a 6.7% decrease compared to the same month of August during the previous year (25,257,515 vs. 27,066,446). Many factors influence ridership patterns, including closures due to holidays, construction and changes in people's daily routines. Tracking monthly ridership numbers allows staff to assess the overall effectiveness of all three safety initiatives.
- **Ensure access to the system is used solely for transit.** Metro's proactive strategy, which includes fixed security posts of uniformed personnel, roving patrols, frequent station and cleaning, physical security and environmental improvements, has led to significant improvements in access control and safety, as well as noticeable positive changes in cleanliness across the Metro system's ancillary areas. The notable improvements in cleanliness, as well as the reduction and removal of encamped areas, coupled with increased enforcement and accountability for those who trespass in the ancillary areas, are positive measures of the effectiveness of Metro's access control safety improvement strategies and tactics. Law enforcement made 228 trespassing arrests, and there was one arrest of an individual from the ancillary areas, initiated by Contract Security (CS) after an ancillary alarm was triggered.
- **Connect homeless riders to housing.** Metro Homeless Outreach Management & Engagement (HOME) referred 207 people to interim housing and placed 21 people into permanent housing in August, bringing the total to 424 connections to housing for FY26. Meeting 20% of the FY26 goal of 2,100 connections, HOME teams continue to demonstrate their effectiveness in addressing societal issues, specifically homelessness.
- **Facilitate the reduction of violent crime.** Crimes Against Persons (violent crimes) systemwide decreased by 10.7% in August 2025 compared to July (158 vs. 177), marking the lowest total for August systemwide since 2021. This was mainly due to decreases in aggravated assaults and robberies. When compared to August 2024, Crimes Against Persons decreased by 21.4% in August 2025 (158 vs. 201).

- **Facilitate the reduction of property crime.** Crimes Against Property decreased in August 2025 by 4.1% (71 vs. 74) compared to the previous month due to decreases in thefts. When compared to August 2024, Crimes Against Property increased by 4.4% in August 2025 (71 vs. 68).
- **Facilitate the reduction of narcotics, trespassing, and other crimes against society.** Arrests for Crimes Against Society increased by 10.4% in August 2025 compared to the previous month (383 vs. 347) due to increases in narcotics and trespassing arrests. This could be attributed to the Los Angeles Sheriff Department's (LASD) undercover operations at Filmore Station in response to an increase in narcotic activity in the area, resulting in a total of five arrests. The Los Angeles Police Department also conducted crime suppression for a day around North Hollywood Station, making a significant arrest for narcotics and two loaded firearms. When compared to August 2024, Crimes Against Society decreased by 60.5% in August 2025 (383 vs. 970). More details can be found in the Systemwide Crime Stats section below. Metro reviews crimes against society to measure the effectiveness of partnerships in addressing societal issues and access control.

Safety improvement and crime mitigation strategic responses to outcome trends are included in subsequent sections.

CUSTOMER COMMENTS

Metro believes in continuously listening to, learning from, and responding to customer feedback. Using various sources, including Metro's social media accounts, the Transit Watch app, and the Customer Call Center, staff assessed the public comments and sentiment of the Metro system. DPS monitors general sentiment, while actionable security concerns are reported in weekly calls with security and maintenance teams. Any customer comments about criminal activity are forwarded to law enforcement for investigation and reporting.

The number of security-related reports submitted on the Transit Watch app decreased month-over-month from July to August, dropping from 4,563 to 3,939, mainly due to a decline in graffiti reports. The Security Operations Center's Security Control Specialists met the department's FY26 target alert reaction times of 120 seconds, with an initial reply of 34 seconds in August. This target reaction time ensures a faster process for determining the proper resources to dispatch for response and improving the initial actions at the onset of a call for service.

Overall Sentiment and Engagement

Public sentiment on safety and security is assessed by analyzing social media and Transit Watch app reports from the public, as well as Ambassadors, Contract Security, and Law Enforcement. Most reports from the Transit Watch app come from Ambassadors and Contract Security; therefore, the monthly sentiment data may reflect their perspectives more than those of transit riders.

In August, the overall sentiment about safety and security increased from the previous month. Just as in the prior month, the most positive comment was about the system's visible security presence, highlighting the new faregates at stations.

- August 15 - A post on Reddit titled "I had a fun Metro Day trip today!" generated positive

engagement, where the rider noted the new taller faregates at several stations along the B Line.

Like previous months, the Facilities/Infrastructure topic remained the most discussed, driven by a high volume of Transit Watch reports by Ambassadors and the public. There were 12,453 mentions in August, a 7% decrease compared to July. Most of these engagements mention graffiti at stations or malfunctioning fare gates, displays, or elevators, which tend to carry a negative sentiment. The DPS collaborates with other Metro departments and law enforcement partners on a weekly basis to coordinate efforts and develop solutions for these reported issues.

From July to August, the topics that are directly tied to personal safety, like fights and harassment, increased by 10%. These findings have been shared in DPS's Public Safety Operations, Communications, Analytics, and Intelligence meeting for department leadership awareness, collaboration with our contracted lead enforcement agencies, and potential impacts on deployments. When discussing safety and security at specific Metro stations, the following stations garnered the most conversations in August:

1. Westlake/MacArthur Park Station - mainly due to discussions primarily focused on significant improvements in fare evasion prevention efforts and facility improvements
2. Union Station - driven by positive responses to enhanced security presence
3. Wilshire/Vermont Station - primarily due to positive mentions of new taller fare gates at the station

Most Common Customer Concerns

To assess the most common customer concerns from the public, Metro looked at incidents submitted through the Transit Watch app by the public. The three most reported types of incidents are property crime related to graffiti (30% of reported incidents), smoking/alcohol/drugs (23% of reported incidents), and fights or disturbances (17% of reported incidents). Below are the top three locations for each incident type for August 2025:

1. Graffiti - Sierra Madre Villa Station, Vermont/Beverly Station, and North Hollywood Station, where several reports were received for graffiti inside of elevators
2. Smoking/Alcohol/Drugs - 7th Street/Metro Center Station, Westlake/MacArthur Park Station, and Willowbrook/Rosa Parks Station, where riders have reported seeing people doing drugs at the stations and smoking inside the trains
3. Fights or Disturbances - Westlake/MacArthur Park Station, Slauson Station, and Washington Station, where reports were submitted for people arguing loudly and playing loud music on the platforms and on the trains

While the majority of ridership occurs on buses, most reports on the Transit Watch app focused on rail stations. Rider reports continue to highlight recurring issues related to graffiti and Code of Conduct violations (e.g., smoking, alcohol, and drug use) along the A, B, C, and E lines. This variance in reporting could be partially attributed to the fact that there are more factors to report about rail stations compared to buses, such as elevator/escalator issues, the mezzanine areas, and activities leading into a station. Even so, Metro promotes the Transit Watch app to all customers online through its website and social media channels, as well as through signage within the bus and

rail system. Metro continuously works to identify ways to address customer feedback and concerns. MTS and Contract Security train riding teams continue to enforce and provide education on Metro's Code of Conduct. These observations are shared during weekly meetings between public safety partners, and security patrols are adjusted at stations with the highest observations. More details on deployment are provided in the section below.

Additionally, DPS, along with Customer Experience, actively works on mitigating drug use on our system. Staff work collaboratively with other public safety personnel to regularly review various data sources and adjust deployments of uniformed personnel. Law Enforcement, MTS, and Contract Security enforce the penal code and Code of Conduct, respectively. LAPD and LASD actively disrupt narcotics distribution when it is observed or reported by an employee or rider. In August, LAPD and LASD made 127 arrests (LAPD - 117; LASD - 10) for narcotics, while MTS cited zero individuals for smoking/vaping. In comparison, LAPD and LASD made 68 arrests (LAPD - 60; LASD - 8) for narcotics in July, while MTS cited two individuals for smoking/vaping. Metro's public safety personnel are also equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose (refer to Attachment A for more details). More details are included in the Deployment section of this report.

ENGAGED & VISIBLE DEPLOYMENT

The following are Metro's public safety personnel's deployment activities for August, which are intended to promote the safe access and usage of the transit system, as well as prevent and reduce crime or other societal issues within the system.

Law Enforcement

LAPD and LASD enforce the penal and municipal code on the system, including conducting trespass investigations. The table below represents law enforcement's efforts for August.

Law Enforcement Efforts						
Agency	Arrests			Citations*		
	Rolling 12-Month Average	July 2025	August 2025	Rolling 12-Month Average	July 2025	August 2025
LAPD	507	497	561	751	559	799
LASD	109	101	80	110	95	69
Total	616	598	641	861	654	868

*Law enforcement citations are not related to fare but for trespassing, loitering, and moving violations.

In August, the two law enforcement agencies made 641 arrests and issued 868 citations. Law enforcement citations and warnings are not related to fare evasion but are given for trespassing, loitering, and moving violations. Details on the demographics of individuals arrested can be found in Attachment B. Law enforcement's separate homeless outreach teams also engage with unhoused individuals on the system and offer available services; more details can be found in Attachment C.

Transit Security

A primary role of MTS is fare enforcement and Code of Conduct enforcement. In August, Transit Security Officers issued 33 citations and 47 written warnings. Refer to Attachment D for more details on MTS activity and deployment this month, and a demographic breakdown of those cited.

In addition to these enforcement responsibilities, MTS also engages in educating patrons about having valid fare media on their TAP cards, explaining how TAP-to-Exit works at end-of-line stations, and overseeing the weapons detection pilot at designated stations.

All the violations were due to individuals failing to provide proof of fare. Approximately 83% of these violations were issued at TAP-to-Exit locations: Downtown Santa Monica (4%), Downtown Long Beach (5%), and APU/Citrus (1%). Although the TAP-to-Exit program has been paused at Union Station and North Hollywood Station since April 10, MTS continues its efforts to deter those attempting to access the system for non-transit purposes in violation of the Code of Conduct and those failing to provide proof of fare by conducting fare checks as riders are exiting these stations (Union Station (30%) and North Hollywood (48%)). This is shown by the citations still being issued at those stations. Metro will continue these efforts as the results show strong safety metrics and responsiveness to stated customer concerns about what makes them feel safe.

Metro Ambassadors

Metro Ambassadors provide support to riders, connect them to resources, and report safety incidents or maintenance needs, thereby helping to improve the perception of safety and the overall customer experience. In August 2025, Ambassadors were deployed on all rail lines as well as the G Line and the J Line. See Attachment E for more details on Ambassador deployments this month.

In August 2025, Ambassadors conducted 66,426 customer engagements and reported:

- 4,845 cleanliness issues (8% increase from July 2025)
- 2,127 graffiti incidents (20% decrease from July 2025)
- 744 elevator and escalator problems (19% increase from July 2025)

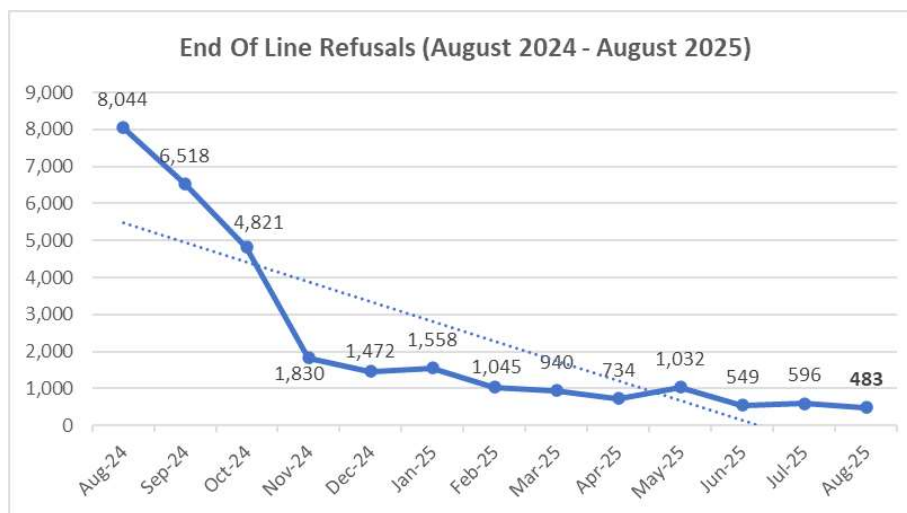
The increase in reported elevator and escalator problems is largely due to increased misuse, abuse, and vandalism, which could be partially attributed to students returning to school. Metro's Facilities Contracted Maintenance will identify the stations with the highest number of issues and initiate more frequent sweeps to minimize outages, which can impact access and safety for older adults, people with disabilities, and other vulnerable users.

Bus Safety Teams

MTS Bus Safety Teams (BSTs) rotate across the top ten bus lines with reported incidents of operator assaults and bus lines with newly reported incidents of operator assaults and other significant security incidents to enforce Metro's Code of Conduct. The BSTs are augmented with law enforcement support. In August, there were 1,626 and 8,718 bus boardings by LAPD officers and LASD deputies, respectively.* For more details on MTS activities, refer to Attachment D.

End of Line Operations

Contract Security (CS) officers offload trains at 11 end-of-line (EOL) rail stations. This operation deters patrons from riding the system without a valid fare while allowing train cleaning to maintain a clean and safe environment. Staff are seeing a substantial year-over-year decline in refusal rates. August 2025 also recorded a 94% decrease in offloading refusals compared to August 2024. This significant decline underscores the effectiveness of Metro's ongoing strategies and interventions aimed at enhancing compliance and engagement.



In addition, MTS BSTs conducted EOL operations during Owl Service on the G Line to address bus operators' concerns about individuals refusing to alight buses at the end of the line. In August, these operations resulted in 117 removals at Chatsworth Station between August 4 and August 15 for non-compliance and 142 removals at North Hollywood Station between August 18 and August 29 for non-compliance. MTS officers focus on connecting individuals to homeless outreach services rather than issuing citations and warnings, unless the person is uncooperative. Homeless outreach workers are deployed at end-of-line stations to offer resources and services to mitigate unfavorable impacts in EOL station communities. Deployment of homeless outreach workers at EOL stations varies based on system wide needs and public safety priorities.

ACCESS CONTROL & STATION EXPERIENCE

Ancillary Areas Motion 30 Response - Quarterly Update

The following is a quarterly update outlining progress on securing and cleaning ancillary areas as required by Motion 30 (Attachment F) by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn. This Motion increased Contract Security at all subway stations and mandated more inspections of ancillary areas. During this time, response efforts shifted to prioritize arresting trespassers over removals. Two years after the initiative started in August 2023, significant improvements are evident in the continued trend of reduced trespassing removals and arrests.

The chart below illustrates the stark difference in trespasser removal and arrests between 2023, 2024, and the eight months of 2025, reflecting the effectiveness of Metro's efforts to clean and secure ancillary areas in its underground rail stations.

Before August 2023, the primary action towards ancillary trespassers was removing them from the area. As the policy shifted from August to September 2023, the numbers also shifted, with a reduction in removals and an increase in arrests.

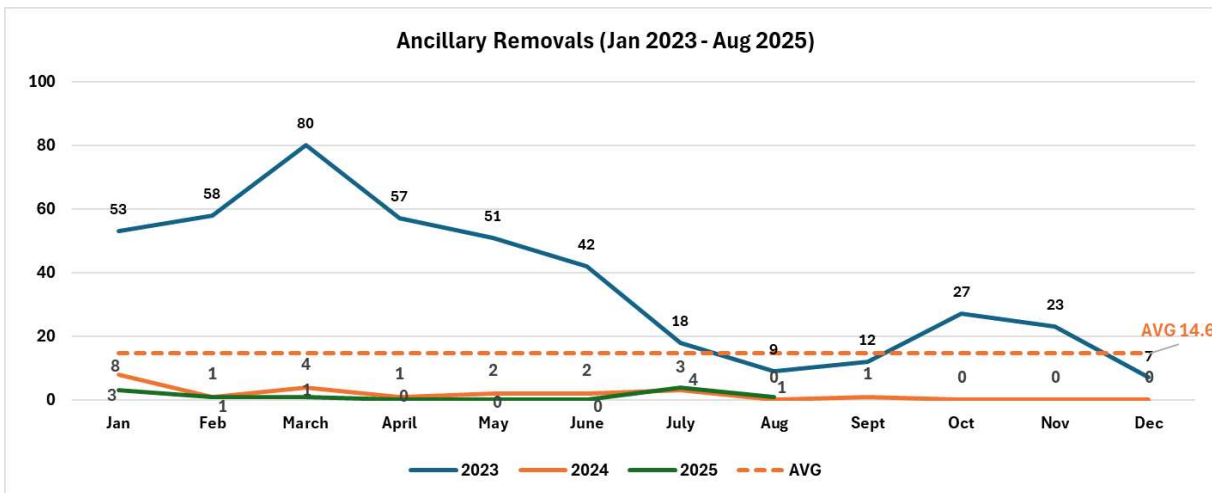
- In 2024, the average number of trespasser removals per month decreased by 95%, from 36.4 in 2023 to 1.8 in 2024. Now, for the eight months of 2025, there has been an average of 1.25

trespasser removals per month.

- Conversely, the average number of monthly arrests for trespassing increased by 186% in 2024 compared to 2023 (15 vs. 5.2). The average number has since dropped further to 3.2 for the eight months of 2025.
- Only 12.6% of trespassers were reported as arrests in 2023, but after the agency's policy changed, from removing trespassers from the area to arresting them, and implementation began in August 2023, this number increased to 89% in 2024. This has since dropped somewhat to 73% for the first eight months of 2025.

Following the dual success of increased Contract Security presence and arrest actions, together with regular monitoring and cleanups, the number of trespassers encountered in the ancillary areas has been seriously reduced.

- The average number of trespassers encountered on a monthly basis declined from 42 in 2023 to 17 in 2024 to 4.5 during the period between January and August of 2025.
- Focusing on eight months (January to August), there were 355 trespassers in the ancillary areas in 2023. This number decreased by 53% in 2024 and decreased by another 75% in 2025 (166 in 2024 vs. 42 in 2025).



Due to the continued effectiveness of this policy change, the ancillary areas are now much cleaner, and the updated protocols effectively deter unauthorized access, addressing previous concerns and disruptions to critical infrastructure in these areas.

Maintenance

- Custodial Services continue to maintain the cleanliness of all ancillary areas along the B, D, E, and K lines by performing a weekly cleanup in each corridor.
- The maintenance team has increased the time for the audible alarm to activate when emergency exit doors at the B and D Line stations are entered by trespassers.
- The maintenance team is progressing with the installation of the upgraded Intrusion Detection System (IDS) with cameras, strobe lights, and announcements at the B and D Line ancillary areas. Installations are complete at Westlake/MacArthur Park, Vermont/Sunset, Pershing

Square, and Vermont/Beverly stations.

- Before these targeted efforts began, special cleanup requests were received daily from at least 12 of the 16 underground stations on the B and D Lines.
- These requests decreased to once a week at two of the 16 stations, which was a direct result of the increased frequency of corridor inspections by Contract Security officers, maintaining an increased frequency of station corridor cleaning, and new cleaning products.
- The number of special cleanup requests has remained low for at least nine consecutive months.
- As part of these targeted efforts, Metro also updated standard operating procedures for chemical and staff safety and equipment to protect staff from potential exposure to untreated corridors.

Security

- 87 Contract Security officers continue to be deployed 24/7. As of May 17, 2025, Wilshire/Western and Wilshire/Normandie were temporarily closed due to ongoing construction, decreasing coverage from 24 to 22 subway stations on the B, D, E, and K lines. The stations reopened for revenue services on August 25, 2025.
- Contract Security inspects every ancillary area nine times daily and arrests any trespasser that they encounter. Contract Security efforts resulted in one trespassing arrest in ancillary areas in August.
- Contract Security continues to support ancillary cleaning efforts by providing security escorts for the Metro custodian staff during cleaning operations.
- Contract Security reports property damage and submits repair and clean-up requests received via the Metro Transit Watch app that occur outside the regularly scheduled clean-up times.

Station Experience Updates

Metro is committed to safety and partners with city officials and community groups, including local councils and businesses, to address challenges at various stations. Attachment G describes recent initiatives by the Station Experience team, including:

- To improve rider wayfinding from the western end of the Rail to Rail path to Fairview Heights K Line Station, staff installed new signage.
- To enhance natural surveillance at Azusa Downtown Station, staff worked collaboratively with the City of Azusa and Foothill Transit to upgrade the elevator programming, install environmental improvements, and introduce daily paid parking into the formerly underutilized parking structure. Within the first two weeks of completion, staff have seen a dramatic increase in parking utilization and visibly improved conditions.

Looking ahead, staff continue to identify hotspot stations with similar challenges to expand these best practice interventions. This includes the following:

- Staff are working with the City of Santa Monica to address the misuse of the emergency exit to trespass at Downtown Santa Monica Station.
- There are ongoing challenges with vandalism and illicit activity returning to Reseda Station.

Staff is having Throne review their data to better understand the disproportionate pattern of vandalism and working to repair and restore station amenities that helped improve safety and cleanliness.

- Staff are working to coordinate a multi-pronged approach using HOME teams, fencing repairs, and technology advancements to address persistent break-ins of the emergency exit pathway underneath the Patsaouras Busway Station along the I-10 Express Lanes.
- Staff conducted a walkthrough at Expo/La Brea Station to assess ongoing safety and maintenance challenges, particularly around the seating area near the local business dumpster, which has become a hotspot for non-transit gatherings and illicit activity.
- After receiving feedback that some amenities at the El Monte Bus Station are outdated, staff conducted a site visit and are working to make the necessary repairs and upgrades to bring the station into the current technology standards.
- Maintenance Staff are working with DPS, LASD, and LASD's Homeless Outreach Services Team (HOST) to address copper thefts and growing RV encampments near Del Amo Station; and
- With evidence of inappropriate activity, particularly in the station parking lots, at Sherman Way Station, staff are working with its Facilities Maintenance partners in the region to implement parking lot user safety improvements.

PARTNERSHIPS TO MITIGATE SOCIETAL ISSUES

Greater Los Angeles faces societal issues like any other metropolitan area, including homelessness and behavioral health concerns. Metro utilizes a care-based approach, collaborating with the Department of Health Services (DHS) and homeless service agencies to deploy multidisciplinary outreach teams (MDTs) across the rail and bus system and improve access to mental health and substance abuse resources. Metro also works with the Los Angeles Homeless Services Authority (LAHSA) annually on the Point-in-Time count, which is used to gauge the impact of the public safety ecosystem on the number of unhoused individuals who use the system for shelter. Addressing societal issues requires collaboration across Metro departments, so Ambassadors, homeless outreach, contract security, and law enforcement communicate and coordinate weekly, sharing data and any notable trends with each other to address end-of-line and hotspot stations where societal factors are regularly present. This multi-layer deployment best positions Metro to mitigate and respond to the issues of society that occur in cities across the country, including the greater LA area.

Helping Riders Experiencing Homelessness

By connecting people to housing resources, Metro's multidisciplinary outreach teams are helping improve the safety of unhoused riders sheltering on our system. In August, MDTs enrolled 670 people into the Homeless Management Information System (HMIS), referred 207 people to interim housing, and placed 21 people into permanent housing. For FY26, 1,254 people have been enrolled into HMIS and connected 424 to interim or permanent housing thus far.

Responding to Mental Health & Emotional Distress

In addition to having MDTs on the system, DPS's law enforcement partners also have their respective outreach units deployed to respond to and assist individuals experiencing mental health crises. LAPD's Homeless Outreach and Proactive Engagement (HOPE) teams and LASD's Mental Evaluation Team (MET) both involve officers working alongside a licensed mental health clinician. In

August, LAPD's HOPE team engaged 135 individuals, referring 25 of them to services. LASD's MET had 353 engagements and referred 4 of them to social services. More details can be found in Attachment C. Metro also collaborates with the LA County Department of Mental Health (DMH), as Metro staff have been trained to identify individuals appropriate for referrals, and select DMH staff can access the system when mental health crises occur.

Systemwide Crime Stats - August 2025 vs. July 2025

Metro coordinates with its law enforcement partners to provide a visible, engaged presence on the bus and rail system, enforcing the penal code to deter criminal activity, such as assaults, thefts, and trespassing. Comparing the statistics with the previous month and normalizing for ridership allows DPS and its public safety partners to better observe trends and determine and update deployments as necessary.

Overall, Crimes Against Persons (violent crimes) had a decrease in August (158 vs. 177 in July) due to decreases in aggravated assaults and robberies. This marked the lowest total for August systemwide since 2021. LAPD and LASD did not identify any trends or patterns for this month; however, from August 22 to 29, LAPD surged its Metro bus boardings across the city in response to the violent incident that resulted in the death of a Metro rider on August 22. Similarly, MTS deployed a BST in the area until September 26. This increased uniform presence could have impacted the decline in violent crimes.

Crimes Against Property saw an overall decrease in August compared to July, despite an increase in thefts on the bus system (16 vs. 7) and a decrease on the rail system (26 vs. 45). Law enforcement did not observe any notable patterns in these increased thefts and continues to monitor for any suspicious activity.

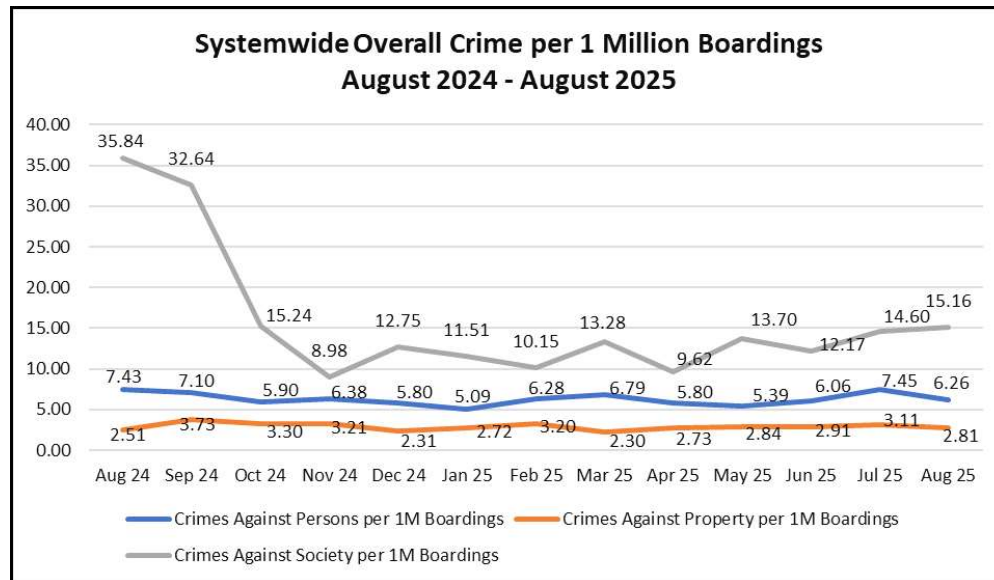
Crimes Against Society increased in August due to arrests for trespassing and narcotics. This could be attributed to special operations conducted by LASD and LAPD. On August 4 and 25, LASD's Special Assignment Unit conducted one-day undercover operations at Filmore Station in response to an increase in narcotic activity in the area, resulting in a total of five arrests. LAPD's Special Problems Unit conducted crime suppression in and around North Hollywood Station on August 11, making a significant arrest for possession of narcotics and two loaded firearms. Crimes in these categories fluctuate in relation to enforcement levels.

August 2025

- Crimes Against Persons decreased by 10.7% in August compared to July (158 vs. 177).
 - On the rail system, Crimes Against Persons decreased by 21.4% (81 vs. 103) due to decreases in aggravated assaults (18 vs. 32) and batteries (40 vs. 50).
 - On the bus system, Crimes Against Persons increased by 4.1% (77 vs. 74) due to decreases in batteries (37 vs. 28).
- Crimes Against Property decreased by 4.1% in August compared to July (71 vs. 74).
 - On the rail system, Crimes Against Property had a decrease due to a decrease in thefts (26 vs. 45).
 - Crimes Against Property increased by 50.0% on buses as a result of an increase in thefts (16 vs. 7).

- Crimes Against Society increased by 10.4% in August compared to July (383 vs. 347).
 - On the rail system, Crimes Against Society increased by 5.2% (341 vs. 324) due to decreases in narcotics (96 vs. 73) and trespassings (241 vs. 237).
 - On the bus system, Crimes Against Society increased by 82.6% (42 vs. 23), due to increases in narcotics (31 vs. 16) and trespassing arrests (8 vs. 3).

Per One Million Boardings



Crimes Against Persons (violent crime) per one million boardings systemwide decreased by 16.0% in August 2025 compared to July (6.26 vs. 7.45), marking the lowest violent crime rate for August systemwide since 2019. Refer to Attachment H for more details on the data normalized by ridership. Based on internal metrics and discussions with staff, law enforcement partners adjust their deployments weekly and as conditions require.

Mitigating Assaults Against Frontline Employees

Assaults on Metro Employees & Contractors		
Type	Jul-25	Aug-25
Bus Operators	2	5
Rail Operators	0	0
Transit Security Officers	0	0
Contract Security Officers	14	11
Ambassadors	3	0
Blue Shirts	0	0
Custodians	1	2
Total	20	18

Bus Operators

Metro's law enforcement partners reported five operator assaults in August, an increase from July (5

vs. 2) and a significant decrease from August 2024 (5 vs. 17). Using physical force, spitting, and using a weapon or object were the methods of assaults on operators. Of the five assaults reported, four occurred inside the vehicle, and two reported a barrier in use.

The incidents that occurred inside a bus included a suspect leaning against the barrier door and spitting through the gap in the enclosure, hitting the operator in the face, and resulting in an arrest. Another assault occurred when the suspect attempted to break into the operator barrier and stab the operator with a screwdriver; the suspect exited the bus, vandalized the windshield, and fled the scene. Two assaults inside the bus happened as the operators left their seats to walk to the back of the bus to speak to patrons due to Code of Conduct violations: A group of juveniles, who were drinking on a bus pepper-sprayed the operator; and a suspect, who was harassing other passengers head-butted the operator. The suspect in the latter incident was arrested. The remaining assault occurred while the bus operator was at a bus layover and was confronted by a suspect and punched in the face. More details on assault methods and reasons can be found in Attachment I.

Staff continues to see a decrease in assault severity, as retrofit enclosed bus barriers help prevent serious injuries. Staff will continue to analyze assaults as more months of data are collected.

In addition to the protection that physical barriers give, all operators have received de-escalation training. Other safety measures in place include surveillance cameras, penalty signage, and video monitors to deter assaults on operators when they are outside the operator compartment area. Assault events are reviewed by Metro to identify root issues, possible preventive measures, and to provide lessons learned.

Other Frontline Staff

Assaults on frontline staff (excluding operators) decreased from 18 in July to 13 in August. The methods of assault on these frontline staff vary from suspects using their hands to shove or punch staff, throwing an object, spitting on an employee, throwing liquid, and using verbal threats. Of the thirteen assaults in August, five occurred on the B Line, three occurred at Union Station (not line-specific), two occurred on the A Line, one occurred at 7th St/Metro Center Station (not line-specific), one occurred on the E Line, and one occurred on the J Line.

Assaults on security officers involve physical altercations as they approach individuals to enforce the Code of Conduct, often provoking confrontational reactions. LASD provides enhanced training focused on officer safety, de-escalation techniques, arrest procedures, and customer service. Similarly, Contract Security has expanded its training to reduce officer assaults. For frontline staff like Ambassadors, Blue Shirts, and Custodians, assaults are unpredictable and can include spitting, verbal threats, or throwing objects. They also may face physical assaults. All frontline staff undergo de-escalation training to better manage uncooperative or aggressive individuals. More details on assault methods, reasons, and mitigations can be found in Attachment I.

EQUITY PLATFORM

The Metro transit system spans many diverse communities across Los Angeles County. The diversity of Metro's service area includes economically and ethnically diverse areas, as well as diversity in regard to crime and public safety needs. Metro continues to take a cross-disciplinary approach to

sustain and grow ridership, improve customer experience, and, most importantly, ensure the safety of Metro's system is equitable across Los Angeles County.

Metro's rider population includes vulnerable people, many of them unhoused, who utilize and ride on the system as a means of shelter. Experience has shown that this often has an undesirable impact at the end-of-line (EOL) stations. Contract Security and MTS Bus Safety Teams regularly conduct EOL offloading operations at rail and bus stations, respectively, setting a consistent, compassionate, and equitable standard on what riders should do upon reaching the last station. In August, MTS BSTs focused on Chatsworth and North Hollywood stations on the G Line, improving staff safety as operators had concerns about individuals refusing to alight at the last stop. Homeless outreach teams are also available at EOL stations to offer services to any individuals experiencing homelessness.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

This item supports Metro's systemwide strategy to reduce VMT through operational activities that will improve public safety and customer experience on Metro's bus and rail system and further encourage transit ridership. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The recommendation supports Strategic Plan Goals #2.1: Deliver outstanding trip experiences for all users of the transportation system; Metro is committed to improving security and #5.6: Provide responsive, accountable, and trustworthy governance within the Metro organization; Metro will foster and maintain a strong safety culture.

NEXT STEPS

DPS will continue to monitor the performance of its law enforcement partners, private security, and Transit Security Officers, as well as the agency's crime statistics. It also considers information from system operations, surveys, customer complaints, and physical security assessments, amongst other sources, to analyze safety-related issues, adjust deployment strategies, and formulate new interventions.

ATTACHMENTS

Attachment A - Narcan Data August 2025

Attachment B - Arrests by Race & Ethnicity August 2025
Attachment C - Law Enforcement Homeless Outreach August 2025
Attachment D - Metro Transit Security Activities August 2025
Attachment E - Metro Ambassador Activities August 2025
Attachment F - Board Motion 30
Attachment G - Station Experience Updates
Attachment H - Law Enforcement Crime Summary August 2025
Attachment I - Frontline Safety Additional Data August 2025

Prepared by: Robert Gummer, Deputy Chief, System Security and Law Enforcement Officer, (213) 922-4513
Stephen Tu, Deputy Executive Officer, Operations, (213) 418-3005
Karen Parks, Senior Director, Special Projects, (213) 922-4612

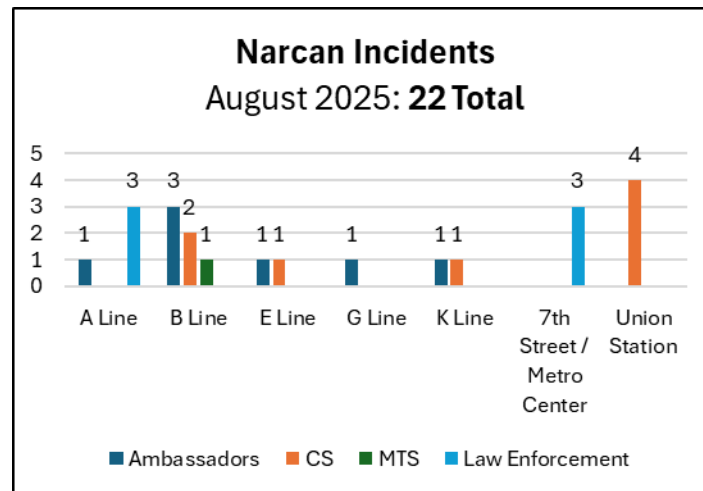
Reviewed by: William Scott, Chief of Police and Emergency Management, (213) 922-5448
Jennifer Vides, Chief Customer Experience Officer, (213) 940-4060
Conan Cheung, Chief Operations Officer, (213) 418-3034


Stephanie Wiggins
Chief Executive Officer

Narcan Data (August 2025)

MTS, LAPD, LASD, Contract Security, and Ambassadors are equipped with Narcan and administer it as needed to individuals experiencing symptoms of an overdose.

In August, there were a total of 22 Narcan incidents, which is an increase of ten incidents from the previous month (12). Contract Security reported eight, Ambassadors reported seven incidents, LAPD reported six, and MTS reported one, while LASD reported no incidents. Six of the Narcan incidents occurred on the B Line, four occurred on the A Line, four occurred at Union Station, three occurred at 7th Street/Metro Center Station, two occurred at the E and K Lines, and one occurred on the G Line.





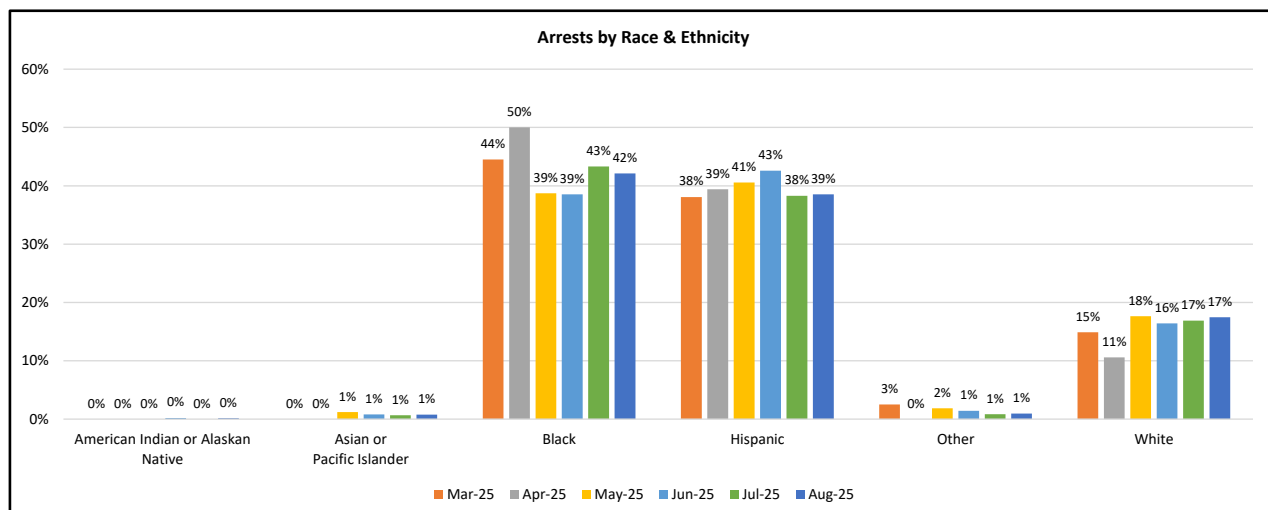
SYSTEM SECURITY & LAW ENFORCEMENT

Attachment B

Arrests August 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Systemwide - Arrests	0	1	2	3	46	224	22	225	1	5	23	89	641
Total	1		5		270		247		6		112		641
% Share	0.16%		0.78%		42.12%		38.53%		0.94%		17.47%		100.00%

Arrests August 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
Bus Systemwide (includes G & J Lines)	0	0	0	0	2	24	4	30	0	1	2	18	81
Rail Systemwide	0	1	2	3	40	198	18	191	1	4	20	69	547
Union Station and 7th & Metro Station	0	0	0	0	4	2	0	4	0	0	1	2	13
Total	1		5		270		247		6		112		641
% Share	0.16%		0.78%		42.12%		38.53%		0.94%		17.47%		100.00%

Arrests (by Line, Bus, Union Station, and 7th & Metro Station) August 2025	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
A Line (Blue)	0	0	0	0	10	68	11	76	1	0	9	20	195
B Line (Red)	0	1	2	2	17	93	5	77	0	3	8	39	247
C Line (Green)	0	0	0	0	5	9	1	8	0	1	0	2	26
E Line (Expo)	0	0	0	1	7	26	1	27	0	0	3	7	72
Bus - G Line (Orange)	0	0	0	0	1	8	2	7	0	0	2	10	30
Bus - J Line (Silver)	0	0	0	0	0	5	0	3	0	0	0	0	8
K Line	0	0	0	0	1	2	0	3	0	0	0	1	7
Union Station	0	0	0	0	4	2	0	4	0	0	1	2	13
7th & Metro Station	0	0	0	0	0	0	0	0	0	0	0	0	0
Bus Systemwide (excludes G & J Lines)	0	0	0	0	1	11	2	20	0	1	0	8	43
Total	1		5		270		247		6		112		641
% Share	0.16%		0.78%		42.12%		38.53%		0.94%		17.47%		100.00%





SYSTEM SECURITY & LAW ENFORCEMENT

Attachment C

Law Enforcement Homeless Outreach

August 2025

	LAPD	LASD
Contacts	135	353
Refusal of Services	110	344
Referrals	25	4
Veteran	1	0
5150	0	5
Mental Illness	55	13
Evaluations	60	13
Narcotics	111	0
Detox	0	0
Housed	0	1
Parole	2	0
Probation	9	0
Cleanup requests	5	0
Cleanups	35	0
Hospital	0	5
Food/Clothing	0	1

Note: Each category has slight variations in how it is defined by each law enforcement agency. Law enforcement clinicians share Metro-affiliated services with individuals experiencing homelessness, which leads to potential double-counting.

Metro Transit Security Activities (August 2025)

MTS Citations and Warnings		
	August 2025	12-month Avg
Citations	33	288
Warnings	47	161

MTS Citations and Warnings - August 2025	
Category	Count
Proof of Fare	80
Total	80

MTS Citations & Warnings Demographics* - August 2025													
	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
	0	2	0	0	3	30	3	28	1	4	1	8	
Total	2		0		33		31		5		9		80
% Share	2.50%		0.00%		41.25%		38.75%		6.25%		11.25%		100%

*Citation data is for adults only, as minors are not cited

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) offer safety tips, such as staying aware of surroundings while using mobile phones, and promote the Transit Watch app for incident reporting. Many TSOs are bilingual, assisting customers in languages such as Spanish, Korean, and Thai. They engage with bus operators to discuss safety issues for the Bus Safety Teams to address. When possible, TSOs give operators verbal tips on safety and de-escalation tactics to respond appropriately to potential threats.

MTS Bus Safety Teams conducted EOL operations during Owl Service on the G Line to address bus operators' concerns about individuals refusing to alight buses at the end of the line. In August, these operations resulted in 117 removals at Chatsworth Station between August 4 and August 15 for non-compliance and 142 removals at North Hollywood Station between August 18 and August 29 for non-compliance.

TRANSIT SECURITY BUS SAFETY TEAMS - AUGUST 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS ²	VERBAL WARNINGS ³
08/04/25 - 08/08/25	G Line, 4, 204, 207, 720	132	62	36
08/11/25 - 08/15/25	G Line, 2, 4, 204, 207, 720	171	107	38
08/18/25 - 08/22/25	G Line, 4, 204, 207, 720	131	121	58
08/25/25 - 08/29/25	G Line, 2, 4, 115, 204, 207, 720	171	86	51

¹ Combined number of trips taken by BST on the referenced bus lines.

² Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

**Starting with June 2025 data, a new automatic data collection method was implemented to track MTS deployments. Some variance may be expected from the old method; additional data validation may continue for the next two months.*

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of August's monthly activity.

TRANSIT SECURITY FARE COMPLIANCE TEAMS - AUGUST 2025			
DEPLOYMENT PERIOD	LINES COVERED ¹	REMOVALS-FARES ²	REMOVALS-CoC ³
08/04/25 - 08/08/25	A, B, C, E, K	888	198
08/11/25 - 08/15/25	A, B, C, E, K	529	82
08/18/25 - 08/22/25	A, B, C, E	617	160
08/25/25 - 08/29/25	A, B, E	609	72

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

**Starting with June 2025 data, a new automatic data collection method was implemented to track MTS deployments. Some variance may be expected from the old method; additional data validation may continue for the next two months.*

Transit Security Train Safety Teams provide a uniformed presence and enforce Metro's Code of Conduct aboard trains. The table below provides a recap of August activities.

TRANSIT SECURITY TRAIN SAFETY TEAMS - AUGUST 2025				
DEPLOYMENT PERIOD	LINES COVERED ¹	TRIPS ¹	REMOVALS-FARES ²	REMOVALS - CoC ³
08/04/25 - 08/08/25	A, C, D, E, K	58	120	24
08/11/25 - 08/15/25	A, B, E	58	29	24
08/18/25 - 08/22/25	A, B, K	26	13	7
08/25/25 - 08/29/25	A, B, E, K	72	118	20

¹ Combined number of trips taken by TRT on the referenced train lines.

² Combined number of persons removed at the train for fare evasion (No proof of fare).

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

**Starting with June 2025 data, a new automatic data collection method was implemented to track MTS deployments. Some variance may be expected from the old method; additional data validation may continue for the next two months.*

Metro Ambassadors Activities (August 2025)

In addition to regular systemwide deployments, Metro Ambassadors supported several high-profile events, including the KCON 2025, Leimert Park Jazz Festival, Nipsey Hussle Staton Activation, CicLAvia Culver City, ongoing Hollywood Bowl concerts, Dodger home games, and other major soccer events. Ambassadors also played a key role in managing customer flow and providing wayfinding assistance during ongoing service disruptions, including the C Line Bus Bridge and the J Line Cal State LA Metro Eastbound Elevator outage.

C-Line Bus Bridge Support

From August 4 to August 31, 2025, one team per station was deployed at Lynwood, Lakewood Blvd., Willowbrook/Rosa Parks, and Norwalk Stations to help riders with directions, and guiding them to the bus shuttles.

Cal State LA Metro Eastbound Elevator Outage

From August 1 to August 16, 2025, two Metro Ambassador teams were redeployed to remain fixed on the J Line (Cal State LA and LA Medical Center Station) to inform riders of the down elevator at the Cal State LA terminal. Customers at the LA Medical Center Station appreciated the advance notice.

E-Line Full Scale Exercise

On August 23, 2025, one team was redeployed at East LA Civic Center Station, and two teams at Atlantic Station supported customers through the bus bridge that was placed due to a Metro full-scale emergency exercise. In addition, one team participated in the exercise as well.

LAX/Metro Transit Center Station Deployment

As of June 6, 2025, 20 Ambassadors are deployed daily to the new LAX/MTC station, providing coverage seven days a week as follows:

- 4 Ambassadors/shift - Bus Plaza
- 2 Ambassador/ shift - Street Level
- 2 Ambassador/ shift – Rail Platform
- 2 Ambassador/shift – Concourse

This deployment supports customer navigation and enhances the rider experience at this critical new transit hub.



Metro

Board Report

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2023-0598, **File Type:** Motion / Motion Response

Agenda Number: 30.

REVISED
EXECUTIVE MANAGEMENT COMMITTEE
SEPTEMBER 21, 2023

Motion by:

DIRECTORS BASS, HORVATH, KREKORIAN, NAJARIAN, SOLIS, AND HAHN

Ancillary Areas

As Los Angeles County's homelessness and addiction crises have worsened, Metro has experienced a rise in people trespassing in the ancillary spaces of its system. Within Metro underground stations, primarily on the B (Red) & D (Purple) Lines, there are 97 ancillary corridors and rooms designed for use by Metro personnel and closed to the public except for emergency evacuations. Ancillary areas are also found on the E (Expo), K (Crenshaw/LAX), and Regional Connector Lines. Metro personnel use these corridors to access specific equipment rooms to support operations, including traction power rooms, train control and communications rooms, ventilation dampers, and elevator machinery rooms. Many of these ancillary corridors are monitored but unlocked per Fire/Life Safety design to allow for alternate emergency exit pathways.

In May 2023, Metro commissioned an industrial hygienist to study the condition of these areas and provide recommendations as to any steps Metro needed to take to properly clean the ancillary areas and protect employees from associated hazards. The study discovered trace levels of biohazards, such as drug residue and human waste. It concluded that Metro needed to adjust cleaning methods and require the use of personal protective equipment (PPE) to ensure the safety of employees who clean and perform maintenance in these areas.

In June 2023, in response to the findings of the environmental study, Corporate Safety developed standard operating procedures outlining the cleaning protocols, decontamination process, and waste disposal process. Based on these recommendations, a new 2-step process was introduced to clean and secure the ancillary areas.

Step 1: Armed security officers inspect the ancillary areas for the presence of trespassers. Once secured, the custodians presoak the ancillary areas with a cleaning agent called Apple Meth Remover, which has been proven more effective in significantly reducing contamination than the previous cleaning agent MonoFoil M. The cleaning agent needs to soak for four hours.

Step 2: After the required time has passed, the ancillary areas are re-inspected to ensure no trespassers are present; then, custodians re-enter to remove any debris left behind by trespassers

and conduct a deep cleaning of the site.

Since August, all ancillary areas on the 16 B & D-Line stations are considered “hot spots” and are cleaned and decontaminated with this two-step process every other week (twice a month).

Additionally, System Security and Law Enforcement (SSLE), has developed a plan to deploy contract security officers (security team) at every B & D-Line station to actively patrol and conduct three inspections of every ancillary area per shift, two shifts per day. To maintain accountability, each security team will contact the Metro Security Operations Center before and after each inspection. In the event a trespasser is identified, they will be detained and removed from the ancillary areas by the security team. As frequently as possible, the Los Angeles Police Department will be contacted to arrest the individual for trespassing. Should the trespasser be arrested three times, SSLE will work with Transit Court to get the trespasser banned from the system for a period of time.

Local audible alarms at the B, D, & E-Line Station ancillary areas operate as follows when the badge reader is not used before opening the emergency exit doors:

- Alarm sounds when the door is opened and continues until the door closes, and no motion is detected behind the door.
- Alarm switches off when the door is closed OR when the door stays open, and motion is detected behind the door.

The alarms on the K-Line & Regional Connector stay activated when the door is opened and is only deactivated with a SSLE activated key.

As Metro continues to improve the ancillary areas' cleanliness and safety and address the environmental study findings, the Board should receive regular status updates on this crucial issue.

SUBJECT: ANCILLARY AREAS MOTION

RECOMMENDATION

APPROVE Motion by Directors Bass, Horvath, Krekorian, Najarian, Solis, and Hahn that the Board direct the Chief Executive Officer to:

- Provide the Board with a current update on the status of the ancillary areas and their cleaning status;
- Develop a detailed plan to conduct daily inspections and cleaning of the ancillary areas across the Metro rail system. This plan is to include methods Metro will take to ensure the areas have been serviced by Metro staff;
- Ensure that once an ancillary area alarm has been activated, the audible notification continues until manually deactivated by Metro staff;
- Evaluate options to further secure these areas for their intended use while maintaining

emergency access; and

- E. Report back to the Board in October and quarterly thereafter on the status of all the above, including an updated industrial hygienist audit within 12 months.

Station Experience Updates (October 2025)

Wayfinding Installed from Rail To Rail to Fairview Heights Station

Metro has installed new wayfinding signage to guide patrons from the western end of the Rail to Rail path to the K Line's Fairview Heights Station. This last half-mile gap between the end of the path and the station previously required riders and pedestrians to either be familiar with the area or plan their route in advance.

The new signage now provides clear, direct guidance, making it easier and more intuitive for riders to connect to Metro by bike or on foot. Metro also worked in partnership with LADOT and the City of Inglewood to secure approval for installation.

Azusa Downtown Parking Structure Sees Dramatic Increase in Usage & Revenue

There had been persistent safety and cleanliness issues within the parking structure. This structure has remained underused since COVID-19, as it was primarily reserved for monthly permit holders. The original design of this parking structure was to support commuter express routes provided by Foothill Transit, but much of this ridership shifted to the (then-named) Metro Gold Line in 2017. As a result, only 20 monthly permits were sold in a 534-space structure (less than 4% paid utilization). The desolate structure also invited illicit activity, including constant elevator outages and loitering within the stairwells.

Staff from the Local Government Relations Department helped to convene a joint discussion with the City of Azusa, Foothill Transit, and Metro Parking Management, all of whom shared joint responsibility for the structure. Staff shared some of the best practices implemented at the nearby APU/Citrus College parking structure, which immediately restored safe conditions for Metro commuters and resulted in a rebound to pre-pandemic parking utilization.

Through their discussion, staff were able to implement the following:

- New daily paid parking for \$1/hour or \$3/day, in addition to the ongoing monthly pass sales
- Open-elevator door upgrade completed by Foothill Transit's elevator contractor
- Environmental improvements are implemented in the parking stairwells by the City of Azusa, which maintains the public address and emergency intercom systems within

Within the first two weeks of completion, staff have seen a dramatic increase in parking utilization and visibly improved conditions.

- Parking revenue has doubled by +113%
- Total parking transactions have spiked +2,200%, growing ridership for occasional riders

- Level 1 is already at 40% full capacity, and Level 2 is at 15% capacity; staff expect to see more parking demand as the Clean Air Decal HOV program expires on September 25, 2025
- Improved elevator uptime with open doors
- Cleaner stairwells free of obstructions following installation of environmental improvements

Refreshed Landscaping & Rodent Abatement Arrives At El Monte Bus Station

As part of ongoing efforts to improve the safety, cleanliness, and wayfinding at El Monte Station, recent site visits have also revealed a substantial presence of rodent droppings around barren planter boxes.

This expansive bus station serves the Metro J Line and local bus lines, Foothill Transit, Norwalk Transit, Greyhound, and other routes throughout the multilevel station, so this station accommodates thousands of daily riders who transfer between bus routes within the station itself, similar to major airport hubs in Denver, Chicago, and Houston. This results in riders spending more time at the station waiting for their connecting bus to depart, as some bus routes only operate once or twice an hour at this station.

Upon these findings, Facilities Contracted Maintenance investigated these issues, finding that much of the barren planter boxes could have been attributed to rodents chewing through the water-efficient, drip irrigation lines that were originally installed. As a result, the team has repaired all the damaged lines and replanted new landscaping in the planters throughout the Lower-Level Courtyard of the bus station, and has also instituted new rodent abatement measures to improve the resiliency of these efforts.

These efforts are layered on top of ongoing and upcoming improvements to this station, including:

- Open-elevator door program keeping station elevators clean, safe, and ventilated with fresh air
- Bathroom attendants for the traditional bathrooms during the morning and midday periods
- Environmental improvements to inspire appropriate activity within boarding areas
- Refreshed wayfinding and real-time information tailored to most riders who must quickly transfer between bus routes

Upgrading Displays and PA Speakers at El Monte Bus Station

Staff previously reported that El Monte Bus Station had seen a noticeable drop in people experiencing homelessness following improvements to the station, like environmental improvements, bathroom attendants, and open elevator doors.

Many of Metro's employees regularly use the Metro J Line, which provides 24/7 service to this station, which is the busiest bus station west of the Mississippi River. They have provided feedback that some of the amenities are becoming dilapidated, as the station opened over 10 years ago and does not have the same technological capabilities as today.

For example, many of the speakers and digital displays were reportedly not working correctly. As a result, staff convened another site walk in early September to review opportunities to make repairs and necessary upgrades to bring the station into the current technology standards seen at other Metro J Line stations like Harbor Gateway Transit Center.

Upgrades will include new connectivity that will bring central/remote capability to implement messaging and audio announcements, where currently they can only be controlled in a localized, on-site room.

Staff also took the opportunity to speak with frontline personnel, all of whom shared that riders often shared the same questions about where to find connecting buses, as the expansive station has dozens of bus bays but limited opportunities for riders to find their correct bus bay, sometimes only having minutes to spare to make their transfer.

The Station Experience team has begun working with other stakeholders, like the Service Planning and Customer Experience departments, to improve the wayfinding experience so it is better tailored to the numerous connecting bus riders within the station, similar to how airports in Denver and Atlanta serve a high proportion of travelers making connections within the facility itself, rather than starting or beginning their trip there.



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment H

Total Crime Summary - August 2025

Total Crimes 5-Year Trend Year-to-Date - Systemwide

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	240	304	354	292	285
Agg Assault on Op	14	22	28	32	12
Battery	474	604	662	668	613
Battery on Operator	49	91	79	83	31
Homicide	2	4	3	4	1
Rape	11	9	8	11	6
Robbery	147	228	264	222	205
Sex Offenses	66	72	82	72	89
Subtotal	1,003	1,334	1,480	1,384	1,242
Crimes Against Property					
Arson	7	5	0	2	6
Bike Theft	30	36	18	5	5
Burglary	12	10	11	6	5
Larceny	240	360	337	331	348
Motor Vehicle Theft	9	11	34	16	33
Vandalism	193	222	116	123	175
Subtotal	491	644	516	483	572
Crimes Against Society					
Narcotics	113	101	339	717	844
Trespassing	61	72	750	3,339	1,577
Weapons	30	36	76	154	119
Subtotal	204	209	1,165	4,210	2,540
Total	1,698	2,187	3,161	6,077	4,354

Total Crimes 5-Year Trend Year-to-End - Rail

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	162	210	255	188	173
Agg Assault on Op	3	2	1	1	0
Battery	301	388	462	430	368
Battery on Operator	2	4	6	0	0
Homicide	2	3	3	2	0
Rape	10	8	8	9	1
Robbery	103	173	184	146	121
Sex Offenses	43	51	49	40	45
Subtotal	626	839	968	816	708
Crimes Against Property					
Arson	7	4	0	2	5
Bike Theft	17	22	8	4	5
Burglary	12	8	10	5	5
Larceny	181	250	248	215	246
Motor Vehicle Theft	5	5	31	9	27
Vandalism	114	156	63	63	85
Subtotal	336	445	360	298	373
Crimes Against Society					
Narcotics	39	52	255	644	708
Trespassing	55	64	738	3,262	1,533
Weapons	15	23	56	133	97
Subtotal	109	139	1,049	4,039	2,338
Total	1,071	1,423	2,377	5,153	3,419

Total Crimes 5-Year Trend Year-to-Date - Bus

	2021	2022	2023	2024	2025
Crimes Against Persons					
Agg Assault	78	94	99	104	112
Agg Assault on Op	11	20	27	31	12
Battery	173	216	200	238	245
Battery on Operator	47	87	73	83	31
Homicide	0	1	0	2	1
Rape	1	1	0	2	5
Robbery	44	55	80	76	84
Sex Offenses	23	21	33	32	44
Subtotal	377	495	512	568	534
Crimes Against Property					
Arson	0	1	0	0	1
Bike Theft	13	14	10	1	0
Burglary	0	2	1	1	0
Larceny	59	110	89	116	102
Motor Vehicle Theft	4	6	3	7	6
Vandalism	79	66	53	60	90
Subtotal	155	199	156	185	199
Crimes Against Society					
Narcotics	74	49	84	73	136
Trespassing	6	8	12	77	44
Weapons	15	13	20	21	22
Subtotal	95	70	116	171	202
Total	627	764	784	924	935

Total Crimes 5-Year Trend Current Month only - Systemwide

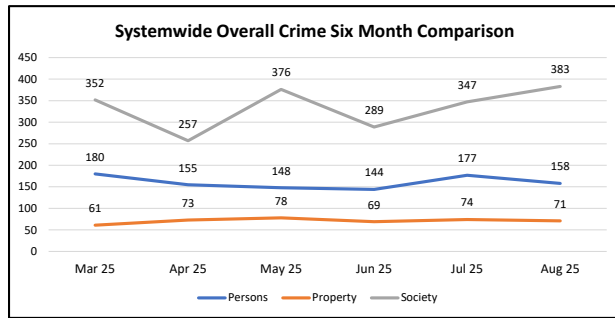
	Aug-21	Aug-22	Aug-23	Aug-24	Aug-25
Crimes Against Persons					
Agg Assault	31	38	55	43	36
Agg Assault on Op	5	3	6	5	2
Battery	79	77	84	100	74
Battery on Operator	6	13	8	12	3
Homicide	0	2	1	0	1
Rape	1	1	0	1	3
Robbery	18	28	37	30	22
Sex Offenses	9	9	8	10	17
Subtotal	149	171	199	201	158
Crimes Against Property					
Arson	0	2	0	0	1
Bike Theft	2	6	1	0	1
Burglary	1	0	0	1	0
Larceny	42	27	39	45	37
Motor Vehicle Theft	3	1	2	1	4
Vandalism	25	20	6	21	28
Subtotal	73	56	48	68	71
Crimes Against Society					
Narcotics	1	23	41	139	127
Trespassing	11	11	40	803	249
Weapons	2	13	13	28	7
Subtotal	14	47	94	970	383
Total	236	274	341	1,239	612

Total Crimes 5-Year Trend Current Month only - Rail

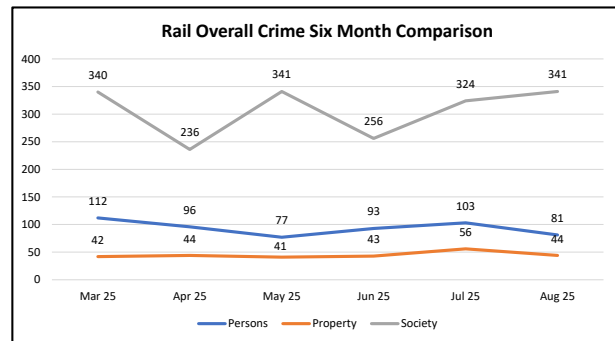
	Aug-21	Aug-22	Aug-23	Aug-24	Aug-25
Crimes Against Persons					
Agg Assault	23	26	35	31	18
Agg Assault on Op	1	2	0	0	0
Battery	46	41	55	66	40
Battery on Operator	0	0	1	0	0
Homicide	0	2	1	0	0
Rape	1	1	0	1	0
Robbery	12	18	26	19	14
Sex Offenses	7	4	6	9	9
Subtotal	90	94	124	126	81
Crimes Against Property					
Arson	0	1	0	0	0
Bike Theft	1	5	1	0	1
Burglary	1	0	0	0	0
Larceny	35	15	30	33	22
Motor Vehicle Theft	1	1	1	1	3
Vandalism	17	11	4	11	18
Subtotal	55	33	36	45	44
Crimes Against Society					
Narcotics	0	7	29	119	96
Trespassing	11	10	39	768	241
Weapons	1	7	9	25	4
Subtotal	12	24	77	912	341
Total	157	151	237	1,083	466

Total Crimes 5-Year Trend Current Month only - Bus

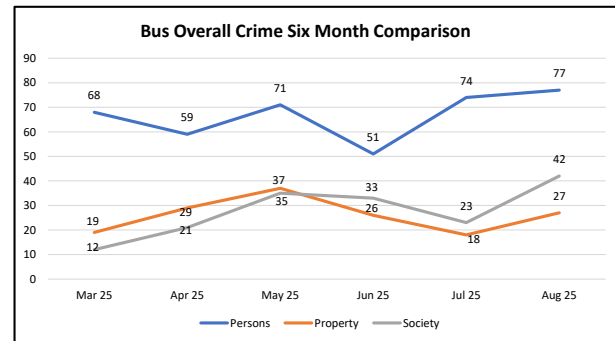
	Aug-21	Aug-22	Aug-23	Aug-24	Aug-25
Crimes Against Persons					
Agg Assault	8	12	20	12	18
Agg Assault on Op	4	1	6	5	2
Battery	33	36	29	34	34
Battery on Operator	6	13	7	12	3
Homicide	0	0	0	0	1
Rape	0	0	0	0	3
Robbery	6	10	11	11	8
Sex Offenses	2	5	2	1	8
Subtotal	59	77	75	75	77
Crimes Against Property					
Arson	0	1	0	0	1
Bike Theft	1	1	0	0	0
Burglary	0	0	0	1	0
Larceny	7	12	9	12	15
Motor Vehicle Theft	2	0	1	0	1
Vandalism	8	9	2	10	10
Subtotal	18	23	12	23	27
Crimes Against Society					
Narcotics	1	16	12	20	31
Trespassing	0	1	1	35	8
Weapons	1	6	4	3	3
Subtotal	2	23	17	58	42
Total	79	123	104	156	146



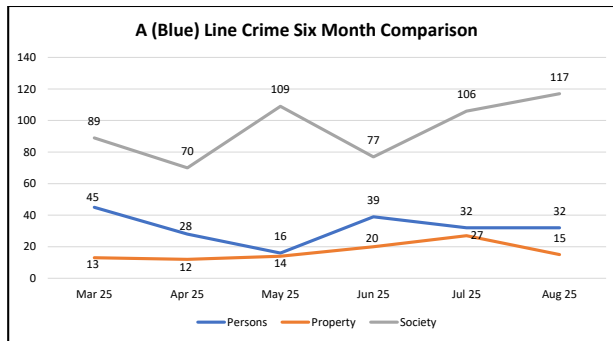
Systemwide	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	36	52	-30.8%
Agg Assault on Op	2	1	100.0%
Battery	74	77	-3.9%
Battery on Operator	3	1	200.0%
Homicide	1	0	100.0%
Rape	3	1	200.0%
Robbery	22	30	-26.7%
Sex Offenses	17	15	13.3%
Subtotal	158	177	-10.7%
Crimes Against Property			
Arson	1	1	0.0%
Bike Theft	1	0	100.0%
Burglary	0	0	0.0%
Larceny	37	49	-24.5%
Motor Vehicle Theft	4	3	33.3%
Vandalism	28	21	33.3%
Subtotal	71	74	-4.1%
Crimes Against Society			
Narcotics	127	89	42.7%
Trespassing	249	240	3.8%
Weapons	7	18	-61.1%
Subtotal	383	347	10.4%
Total	612	598	2.3%



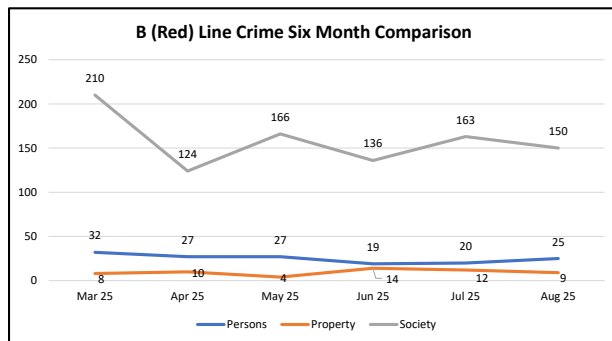
Rail	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	18	32	-43.8%
Agg Assault on Op	0	0	0.0%
Battery	40	50	-20.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	1	-100.0%
Robbery	14	15	-6.7%
Sex Offenses	9	5	80.0%
Subtotal	81	103	-21.4%
Crimes Against Property			
Arson	0	1	-100.0%
Bike Theft	1	0	100.0%
Burglary	0	0	0.0%
Larceny	22	42	-47.6%
Motor Vehicle Theft	3	3	0.0%
Vandalism	18	10	80.0%
Subtotal	44	56	-21.4%
Crimes Against Society			
Narcotics	96	73	31.5%
Trespassing	241	237	1.7%
Weapons	4	14	-71.4%
Subtotal	341	324	5.2%
Total	466	483	-3.5%



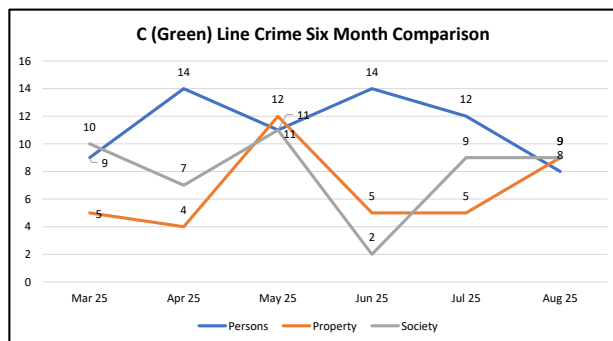
Bus	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	18	20	-10.0%
Agg Assault on Op	2	1	100.0%
Battery	34	27	25.9%
Battery on Operator	3	1	200.0%
Homicide	1	0	100.0%
Rape	3	0	300.0%
Robbery	8	15	-46.7%
Sex Offenses	8	10	-20.0%
Subtotal	77	74	4.1%
Crimes Against Property			
Arson	1	0	100.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	15	7	114.3%
Motor Vehicle Theft	1	0	100.0%
Vandalism	10	11	-9.1%
Subtotal	27	18	50.0%
Crimes Against Society			
Narcotics	31	16	93.8%
Trespassing	8	3	166.7%
Weapons	3	4	-25.0%
Subtotal	42	23	82.6%
Total	146	115	27.0%



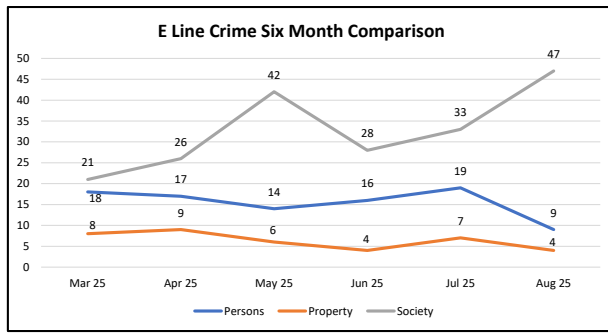
A (Blue) Line	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	8	12	-33.3%
Agg Assault on Op	0	0	0.0%
Battery	15	12	25.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	6	6	0.0%
Sex Offenses	3	2	50.0%
Subtotal	32	32	0.0%
Crimes Against Property			
Arson	0	1	-100.0%
Bike Theft	1	0	100.0%
Burglary	0	0	0.0%
Larceny	4	21	-81.0%
Motor Vehicle Theft	1	1	0.0%
Vandalism	9	4	125.0%
Subtotal	15	27	-44.4%
Crimes Against Society			
Narcotics	23	19	21.1%
Trespassing	94	83	13.3%
Weapons	0	4	-100.0%
Subtotal	117	106	10.4%
Total	164	165	-0.6%



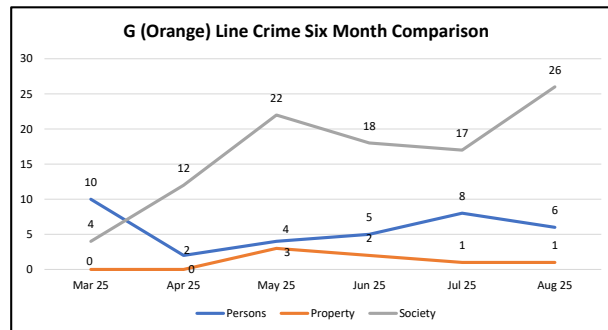
B (Red) Line	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	3	4	-25.0%
Agg Assault on Op	0	0	0.0%
Battery	17	13	30.8%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	2	-50.0%
Sex Offenses	4	1	300.0%
Subtotal	25	20	25.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	5	9	-44.4%
Motor Vehicle Theft	1	1	0.0%
Vandalism	3	2	50.0%
Subtotal	9	12	-25.0%
Crimes Against Society			
Narcotics	57	45	26.7%
Trespassing	90	111	-18.9%
Weapons	3	7	-57.1%
Subtotal	150	163	-8.0%
Total	184	195	-5.6%



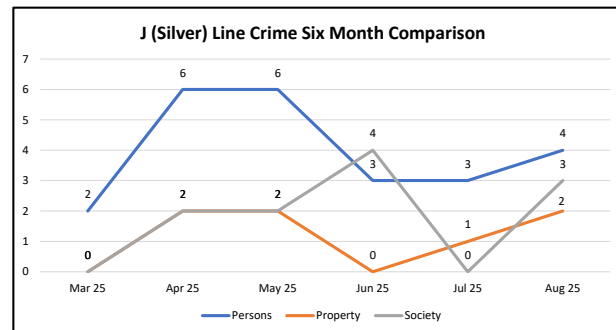
C (Green) Line	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	1	1	0.0%
Agg Assault on Op	0	0	0.0%
Battery	4	5	-20.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	3	6	-50.0%
Sex Offenses	0	0	0.0%
Subtotal	8	12	-33.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	6	4	50.0%
Motor Vehicle Theft	1	1	0.0%
Vandalism	2	0	200.0%
Subtotal	9	5	80.0%
Crimes Against Society			
Narcotics	2	4	-50.0%
Trespassing	6	5	20.0%
Weapons	1	0	100.0%
Subtotal	9	9	0.0%
Total	26	26	0.0%



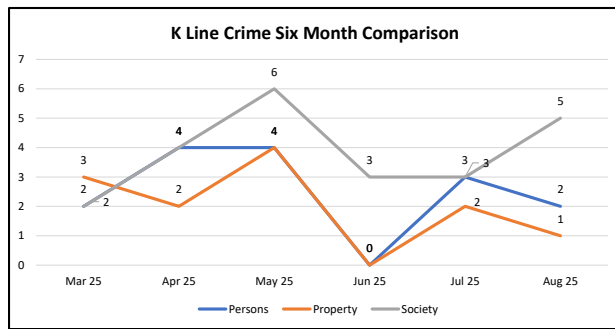
E Line	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	3	11	-72.7%
Agg Assault on Op	0	0	0.0%
Battery	2	8	-75.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	4	0	400.0%
Sex Offenses	0	0	0.0%
Subtotal	9	19	-52.6%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	2	6	-66.7%
Motor Vehicle Theft	0	0	0.0%
Vandalism	2	1	100.0%
Subtotal	4	7	-42.9%
Crimes Against Society			
Narcotics	13	5	160.0%
Trespassing	34	26	30.8%
Weapons	0	2	-100.0%
Subtotal	47	33	42.4%
Total	60	59	1.7%



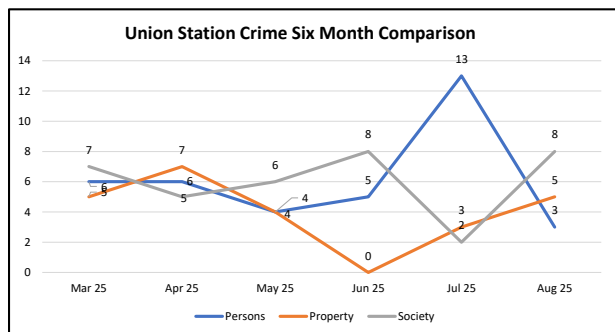
G (Orange) Line	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	3	4	-25.0%
Agg Assault on Op	0	0	0.0%
Battery	1	4	-75.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	1	0	100.0%
Sex Offenses	1	0	100.0%
Subtotal	6	8	-25.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	1	-100.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	0	100.0%
Subtotal	1	1	0.0%
Crimes Against Society			
Narcotics	20	11	81.8%
Trespassing	5	3	66.7%
Weapons	1	3	-66.7%
Subtotal	26	17	52.9%
Total	33	26	26.9%



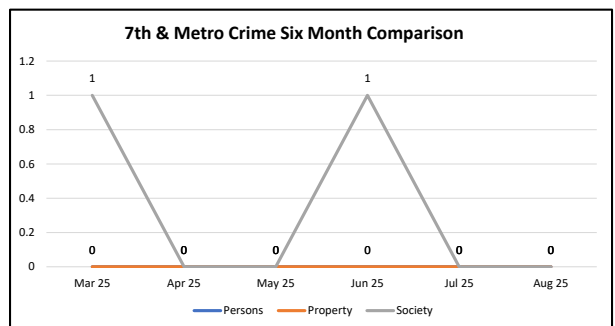
J (Silver) Line	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	2	2	0.0%
Agg Assault on Op	0	0	0.0%
Battery	2	1	100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	4	3	33.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	1	0	100.0%
Vandalism	1	1	0.0%
Subtotal	2	1	100.0%
Crimes Against Society			
Narcotics	1	0	100.0%
Trespassing	2	0	200.0%
Weapons	0	0	0.0%
Subtotal	3	0	300.0%
Total	9	4	125.0%



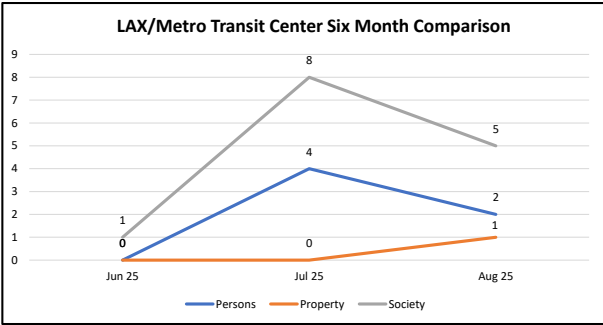
K Line	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	2	1	100.0%
Agg Assault on Op	0	0	0.0%
Battery	0	1	-100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	1	-100.0%
Sex Offenses	0	0	0.0%
Subtotal	2	3	-33.3%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	1	1	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	1	-100.0%
Subtotal	1	2	-50.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	5	3	66.7%
Weapons	0	0	0.0%
Subtotal	5	3	66.7%
Total	8	8	0.0%



Union Station	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	1	2	-50.0%
Agg Assault on Op	0	0	0.0%
Battery	2	10	-80.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	1	-100.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	3	13	-76.9%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	4	1	300.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	2	-50.0%
Subtotal	5	3	66.7%
Crimes Against Society			
Narcotics	1	0	100.0%
Trespassing	7	2	250.0%
Weapons	0	0	0.0%
Subtotal	8	2	300.0%
Total	16	18	-11.1%



7th & Metro	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	0	0	0.0%
Agg Assault on Op	0	0	0.0%
Battery	0	0	0.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	0	0	0.0%
Subtotal	0	0	0.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	0	0	0.0%
Weapons	0	0	0.0%
Subtotal	0	0	0.0%
Total	0	0	0.0%



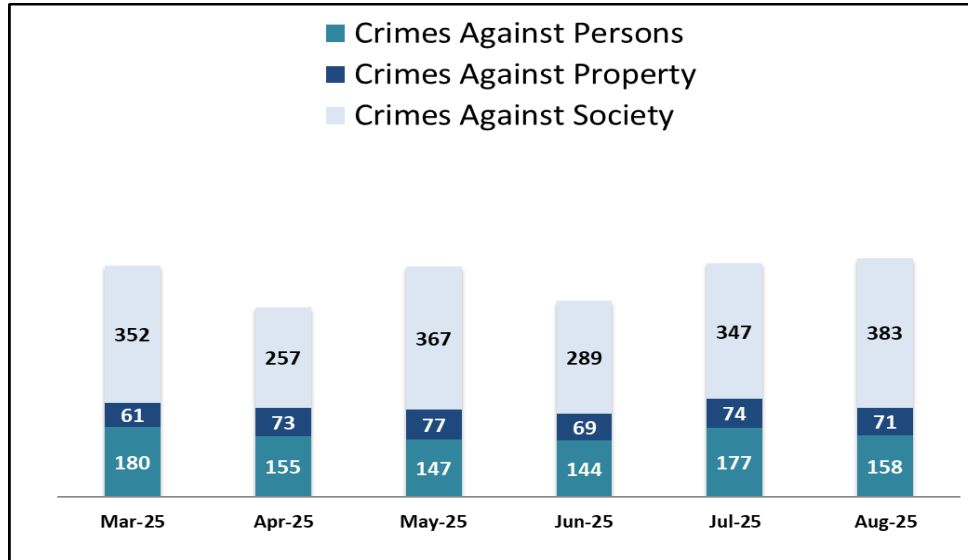
LAX/MTC	Aug 25	Jul 25	% Change
Crimes Against Persons			
Agg Assault	0	1	-100.0%
Agg Assault on Op	0	0	0.0%
Battery	0	1	-100.0%
Battery on Operator	0	0	0.0%
Homicide	0	0	0.0%
Rape	0	0	0.0%
Robbery	0	0	0.0%
Sex Offenses	2	2	0.0%
Subtotal	2	4	-50.0%
Crimes Against Property			
Arson	0	0	0.0%
Bike Theft	0	0	0.0%
Burglary	0	0	0.0%
Larceny	0	0	0.0%
Motor Vehicle Theft	0	0	0.0%
Vandalism	1	0	100.0%
Subtotal	1	0	100.0%
Crimes Against Society			
Narcotics	0	0	0.0%
Trespassing	5	7	-28.6%
Weapons	0	1	-100.0%
Subtotal	5	8	-37.5%
Total	8	12	-33.3%

SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

AUGUST 2025

Attachment H

Total Crimes

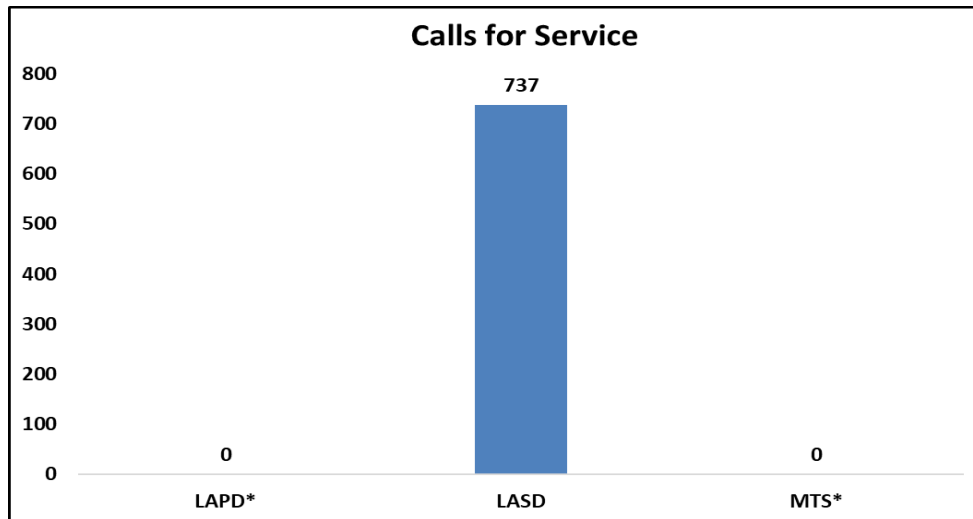


Crimes Against Persons: violent crimes (i.e., homicide, aggravated assaults) are those in which the victims are always individuals

Crimes Against Property: crimes to obtain money, property, or some other benefit (i.e., theft, vandalism, robbery)

Crimes Against Society: represent society's prohibition against engaging in certain types of activity (i.e., drug violations)

Calls for Service



* LAPD and MTS Calls for Service data is currently unavailable



SYSTEMWIDE LAW ENFORCEMENT OVERVIEW

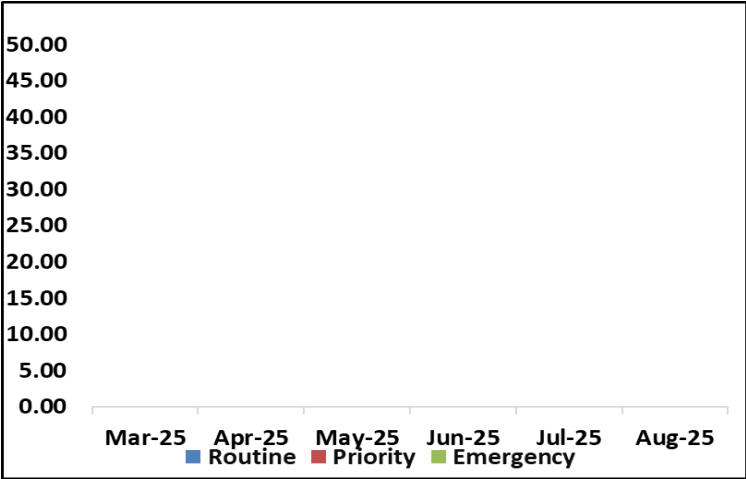
AUGUST 2025

Attachment H

Average Incident Response Times

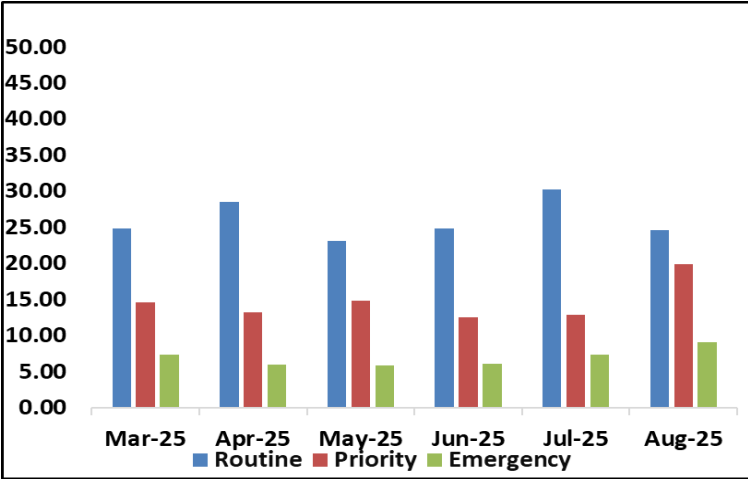
These graphs show how long it takes (in minutes) for LAPD, LASD, and MTS to respond to Emergency, Priority, and Routine calls

LAPD

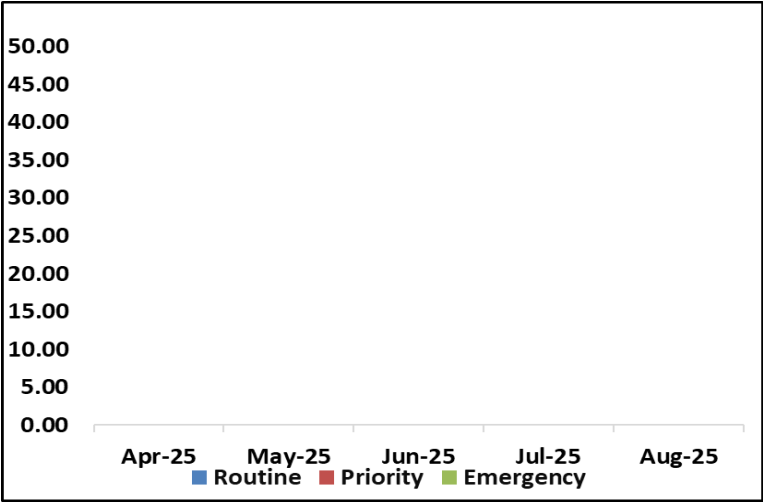


* LAPD Incident Response Times data is currently unavailable

LASD



MTS



* MTS Incident Response Times data is currently unavailable

Transit Police

Monthly Crime Report



Attachment H

	2025	2024	%
	August	August	Change
CRIMES AGAINST PERSONS			
Homicide	1	0	100.0%
Rape	3	1	200.0%
Robbery	22	30	-26.7%
Aggravated Assault	36	43	-16.3%
Aggravated Assault on Operator	2	5	-60.0%
Battery	74	100	-26.0%
Battery on Operator	3	12	-75.0%
Sex Offenses	17	10	70.0%
SUB-TOTAL	158	201	-21.4%
CRIMES AGAINST PROPERTY			
Burglary	0	1	-100.0%
Larceny	37	45	-17.8%
Bike Theft	1	0	100.0%
Motor Vehicle Theft	4	1	300.0%
Arson	1	0	100.0%
Vandalism	28	21	33.3%
SUB-TOTAL	71	68	4.4%
CRIMES AGAINST SOCIETY			
Weapons	7	28	-75.0%
Narcotics	127	139	-8.6%
Trespassing	249	803	-69.0%
SUB-TOTAL	383	970	-60.5%
TOTAL	612	1,239	-50.6%
ENFORCEMENT EFFORTS			
Arrests	641	1,413	-54.6%
Citations	868	1,585	-45.2%
Calls for Service	737	1,753	-58.0%



Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

AUGUST 2025

Attachment H

Crimes

Monthly	System-Wide	Aug-25	Aug-24	% Change
	Crimes Against Persons	158	201	-21.4%
	Crimes Against Property	71	68	4.4%
	Crimes Against Society	383	970	-60.5%
	Total	612	1,239	-50.6%

Six Months	System-Wide	Mar-25-Aug-25	Mar-24-Aug-24	% Change
	Crimes Against Persons	961	1,064	-9.7%
	Crimes Against Property	422	369	14.4%
	Crimes Against Society	1,991	3,476	-42.7%
	Total	3,374	4,909	-31.3%

Annual	System-Wide	Sep-24-Aug-25	Sep-23-Aug-24	% Change
	Crimes Against Persons	1,914	2,139	-10.5%
	Crimes Against Property	905	716	26.4%
	Crimes Against Society	4,397	5,376	-18.2%
	Total	7,216	8,231	-12.3%

Average Emergency Response Times

Monthly	Aug-25	Aug-24	% Change
	3.00	6.23	-51.8%

Six Months	Mar-25-Aug-25	Mar-24-Aug-24	% Change
	2.66	5.90	-54.9%

Annual	Sep-24-Aug-25	Sep-23-Aug-24	% Change
	3.13	5.68	-44.8%

Bus Operator Assaults

Monthly	Aug-25	Aug-24	% Change
	5	17	-70.6%

Six Months	Mar-25-Aug-25	Mar-24-Aug-24	% Change
	33	87	-62.1%

Annual	Sep-24-Aug-25	Sep-23-Aug-24	% Change
	79	176	-55.1%

Ridership

Monthly	Aug-25	Aug-24	% Change
	25,257,515	27,066,446	-6.7%

Six Months	Mar-25-Aug-25	Mar-24-Aug-24	% Change
	153,468,101	156,975,463	-2.2%

Annual	Sep-24-Aug-25	Sep-23-Aug-24	% Change
	309,777,496	302,935,759	2.3%



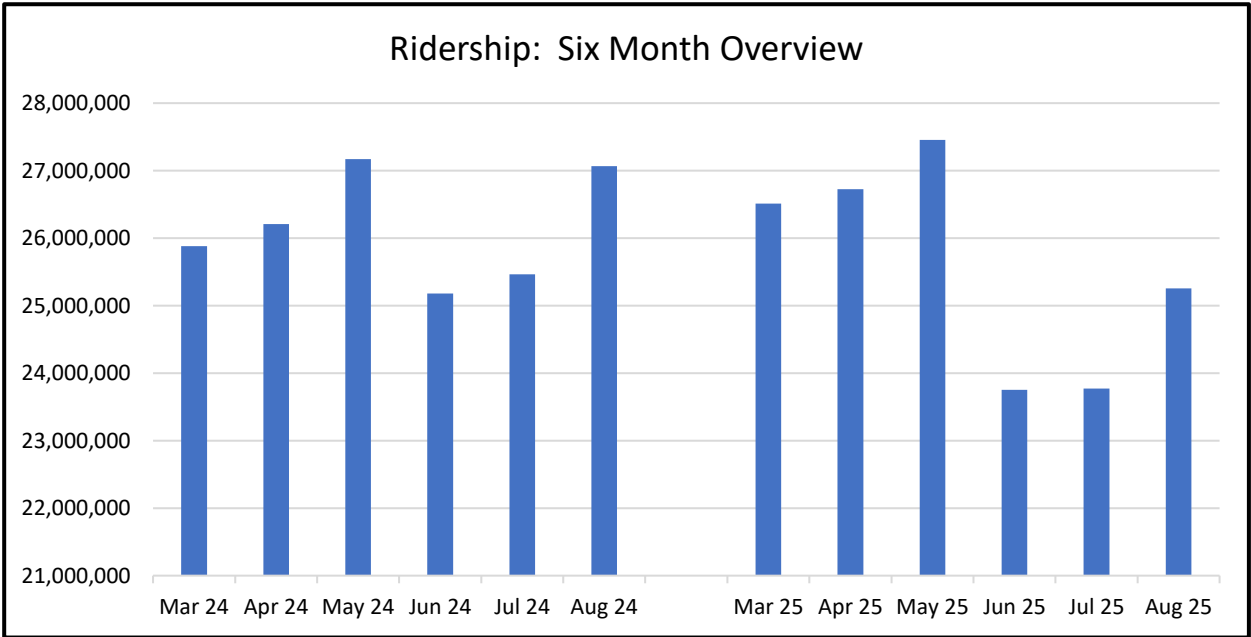
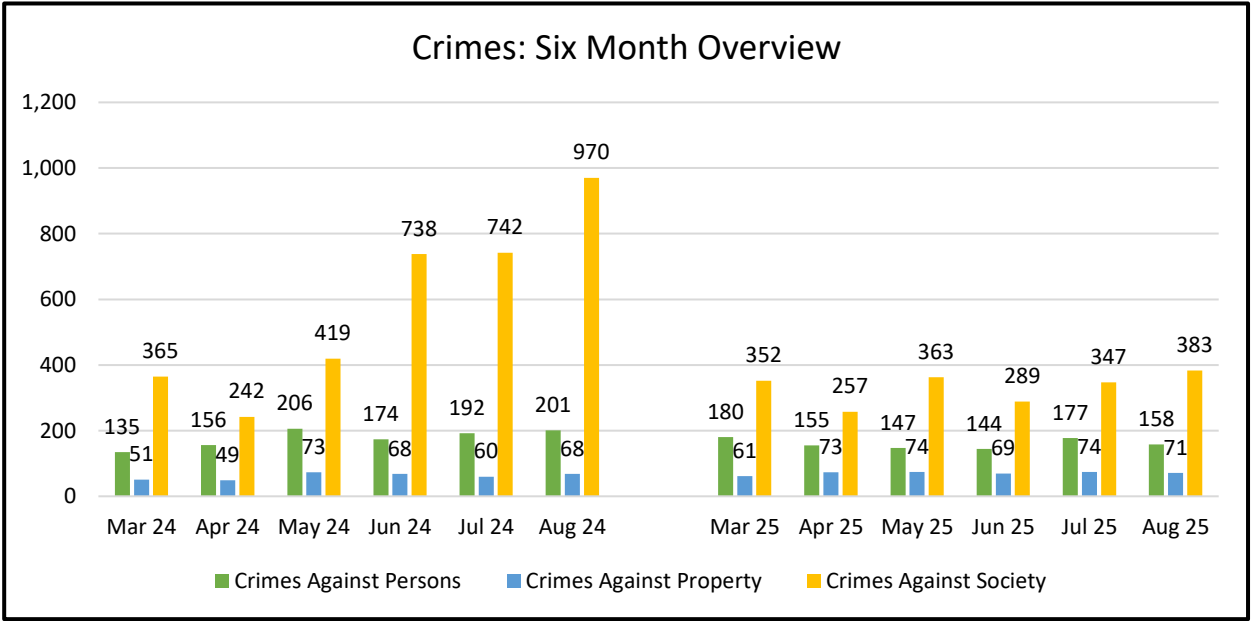
Metro

SYSTEM SECURITY & LAW ENFORCEMENT

MONTHLY, BI-ANNUAL, ANNUAL COMPARISON

AUGUST 2025

Attachment H



A LINE (BLUE)

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME				
CRIMES AGAINST PERSONS	LAPD	LASD	MTS	FYTD
Homicide	0	0	0	0
Rape	0	0	0	0
Robbery	1	5	0	12
Aggravated Assault	1	6	1	20
Aggravated Assault on Operator	0	0	0	0
Battery	8	6	1	27
Battery Rail Operator	0	0	0	0
Sex Offenses	0	3	0	5
SUB-TOTAL	10	20	2	64
CRIMES AGAINST PROPERTY	LAPD	LASD	MTS	FYTD
Burglary	0	0	0	0
Larceny	1	3	0	25
Bike Theft	0	1	0	1
Motor Vehicle Theft	0	1	0	2
Arson	0	0	0	1
Vandalism	4	5	0	13
SUB-TOTAL	5	10	0	42
CRIMES AGAINST SOCIETY	LAPD	LASD	MTS	FYTD
Weapons	0	0	0	4
Narcotics	20	3	0	42
Trespassing	86	1	7	177
SUB-TOTAL	106	4	7	223
TOTAL	121	34	9	329

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Pomona North				
La Verne/Fairplex				
San Dimas				
Glendora				
APU/Citrus College	3	0	0	3
Azusa Downtown	2	0	0	2
Irwindale	0	0	0	0
Duarte/City of Hope	0	1	0	1
Monrovia	0	0	0	0
Arcadia	1	0	0	2
Sierra Madre Villa	1	0	0	3
Allen	0	2	0	3
Lake	0	0	0	0
Memorial Park	1	0	0	3
Del Mar	1	0	0	3
Fillmore	2	0	2	5
South Pasadena	1	0	0	2
Highland Park	0	0	0	2
Southwest Museum	0	1	2	4
Heritage Square	0	0	0	2
Lincoln/Cypress	0	1	3	5
Chinatown	0	0	36	67
Union Station	1	0	0	2
Little Tokyo/Arts Dist	1	0	3	11
Historic Broadway	0	0	1	1
Grand Av Arts/Bunker Hill	1	0	24	63
7th St/Metro Ctr	1	0	4	6
Pico	1	1	17	36
Grand/LATTC	2	1	13	25
San Pedro St	1	0	0	2
Washington	0	1	3	6
Vernon	2	0	0	4
Slauson	1	1	1	7
Florence	2	1	0	10
Firestone	0	0	0	4
103rd St/Watts Towers	0	0	0	3
Willowbrook/Rosa Parks	3	0	1	9
Compton	2	1	0	8
Artesia	0	0	0	4
Del Amo	0	4	0	4
Wardlow	0	0	2	3
Willow St	0	0	1	3
PCH	0	0	0	0
Anaheim St	0	0	0	1
5th St	0	0	0	0
1st St	0	0	0	0

ARRESTS				
AGENCY	LAPD	LASD	MTS	FYTD
Felony	23	11	0	80
Misdemeanor	144	17	0	319
TOTAL	167	28	0	399

CITATIONS				
AGENCY	LAPD	LASD	MTS	FYTD
Misdemeanor Citations	0	0	0	0
Other Citations	140	17	0	283
Vehicle Code Citations	3	0	0	5
TOTAL	143	17	0	288

CALLS FOR SERVICE				
AGENCY	LAPD	LASD	MTS	FYTD
Routine	0	121	0	261
Priority	0	108	0	243
Emergency	0	7	0	19
TOTAL	0	236	0	523

DISPATCHED VS. PROACTIVE			
AGENCY	LAPD	LASD	MTS
Dispatched	29%	N/C	0%
Proactive	71%	N/C	0%
TOTAL	100%	0%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
A Line - LAPD	78%
A Line - LASD	N/C
A Line - MTS	0%

GRADE CROSSING OPERATIONS				
LOCATION	LAPD	LASD	MTS	FYTD
Pomona North				0
La Verne/Fairplex				0
San Dimas				0
Glendora				0
Azusa	0	29	0	59
Irwindale	0	22	0	43
Duarte Station	0	7	0	15
Monrovia	0	6	0	14
Magnolia Ave	0	0	0	0
Arcadia Station	0	14	0	29
Pasadena	0	34	0	66
South Pasadena	0	1	0	8
Marmion Way	0	0	0	0
Flower St	0	0	0	0
Washington St	13	0	0	30
Slauson	0	0	0	3
Florence	0	6	0	13
Firestone	0	4	0	13
103rd St	0	0	0	2
Willowbrook	0	15	0	37
Compton	0	3	0	9
Artesia	0	1	0	12
Del Amo	0	6	0	9
Wardlow Rd	0	0	0	0
Long Beach Blvd	0	0	0	0
Pacific Av	0	0	0	0
TOTAL	13	148	0	362

LEGEND
Los Angeles Police Department
Los Angeles County Sheriff's Department
Metro Transit Security

B LINE (RED)

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	3
Aggravated Assault	3	7
Aggravated Assault on Operator	0	0
Battery	17	30
Battery Rail Operator	0	0
Sex Offenses	4	5
SUB-TOTAL	25	45
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	5	14
Bike Theft	0	0
Motor Vehicle Theft	1	2
Arson	0	0
Vandalism	3	5
SUB-TOTAL	9	21
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	3	10
Narcotics	57	102
Trespassing	90	201
SUB-TOTAL	150	313
TOTAL	184	379

ARRESTS		
AGENCY	LAPD	FYTD
Felony	46	75
Misdemeanor	201	412
TOTAL	247	487

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	226	407
Vehicle Code Citations	13	18
TOTAL	239	425

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	0
Priority	0	0
Emergency	0	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	15%
Proactive	85%
TOTAL	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Union Station	2	0	7	20
Civic Center/Grand Park	1	0	1	3
Pershing Square	4	2	6	19
7th St/Metro Ctr	2	0	17	49
Westlake/MacArthur Park	5	2	38	78
Wilshire/Vermont	1	1	6	20
Wilshire/Normandie	0	0	0	0
Vermont/Beverly	1	0	8	20
Wilshire/Western	1	0	1	2
Vermont/Santa Monica	0	0	3	11
Vermont/Sunset	0	0	5	13
Hollywood/Western	2	0	24	52
Hollywood/Vine	1	1	8	22
Hollywood/Highland	1	1	3	9
Universal City/Studio City	0	0	3	8
North Hollywood	4	2	20	53
B Line Rail Yard	0	0	0	0
Total	25	9	150	379

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
B Line - LAPD	83%

LEGEND
Los Angeles Police Department

C LINE (GREEN)

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	1	2	9
Aggravated Assault	1	0	2
Aggravated Assault on Operator	0	0	0
Battery	3	1	9
Battery Rail Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	5	3	20
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	5	10
Bike Theft	0	0	0
Motor Vehicle Theft	1	0	2
Arson	0	0	0
Vandalism	1	1	2
SUB-TOTAL	3	6	14
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	1	1
Narcotics	0	2	6
Trespassing	6	0	11
SUB-TOTAL	6	3	18
TOTAL	14	12	52

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
LAX/Metro Transit Center	4	1	3	14
Aviation/Century	0	0	1	2
Aviation/Imperial	0	1	1	3
Hawthorne/Lennox	0	0	0	0
Crenshaw	0	0	0	1
Vermont/Athens	0	1	0	3
Harbor Fwy	0	1	0	2
Avalon	1	0	1	4
Willowbrook/Rosa Parks	3	2	2	13
Lynwood	0	0	0	2
Lakewood Bl	0	0	0	1
Norwalk	0	3	1	7
Total	8	9	9	52

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	5	10
Misdemeanor	11	10	37
TOTAL	11	15	47

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	5	16	37
Vehicle Code Citations	0	1	2
TOTAL	5	17	39

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	63	123
Priority	0	25	62
Emergency	0	2	5
TOTAL	0	90	190

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	25%	N/C
Proactive	75%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
C Line - LAPD	82%
C Line - LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

E LINE

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	4	0	4
Aggravated Assault	1	2	14
Aggravated Assault on Operator	0	0	0
Battery	1	1	10
Battery Rail Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	6	3	28
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	2	0	8
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	2	0	3
SUB-TOTAL	4	0	11
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	2
Narcotics	13	0	18
Trespassing	33	1	60
SUB-TOTAL	46	1	80
TOTAL	56	4	119

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	16	2	27
Misdemeanor	54	0	94
TOTAL	70	2	121

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	69	1	151
Vehicle Code Citations	4	0	9
TOTAL	73	1	160

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	70	151
Priority	0	25	44
Emergency	0	2	4
TOTAL	0	97	199

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	27%	N/C
Proactive	73%	N/C
TOTAL	100%	0%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Atlantic	1	0	0	1
East LA Civic Ctr	0	0	0	0
Maravilla	1	0	0	1
Indiana (both LAPD & LASD)	1	0	1	5
Soto	0	0	4	5
Mariachi Plaza	0	0	1	2
Pico/Aliso	0	0	1	2
Little Tokyo/Arts Dist	0	0	0	0
Historic Broadway	0	0	0	0
Grand Av Arts/Bunker Hill	0	0	0	0
7th St/Metro Ctr	0	0	0	1
Pico	0	0	0	0
LATTC/Ortho Institute	1	1	14	16
Jefferson/USC	1	0	3	5
Expo Park/USC	0	0	1	6
Expo/Vermont	0	0	2	6
Expo/Western	0	0	11	28
Expo/Crenshaw	0	0	5	11
Farmdale	0	0	0	0
Expo/La Brea	2	2	3	7
La Cienega/Jefferson	0	0	0	1
Culver City	1	0	0	2
Palms	0	0	0	1
Westwood/Rancho Park	0	0	0	0
Expo/Sepulveda	0	1	0	2
Expo/Bundy	1	0	0	2
26th St/Bergamot	0	0	0	0
17th St/SMC	0	0	0	0
Downtown Santa Monica	0	0	1	15
E Line Rail Yard	0	0	0	0
Total	9	4	47	119

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
E Line - LAPD	80%
E Line - LASD	N/C

GRADE CROSSING OPERATIONS			
LOCATION	LAPD	LASD	FYTD
East Los Angeles	0	5	5
Figueroa St	0	0	0
Exposition Blvd	52	0	52
Culver City	0	0	0
Santa Monica	0	66	66
TOTAL	52	71	123

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

G LINE (ORANGE)

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME

CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	1	1
Aggravated Assault	3	7
Aggravated Assault on Operator	0	0
Battery	1	5
Battery Bus Operator	0	0
Sex Offenses	1	1
SUB-TOTAL	6	14
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	1
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	1
SUB-TOTAL	1	2
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	1	4
Narcotics	20	31
Trespassing	5	8
SUB-TOTAL	26	43
TOTAL	33	59

ARRESTS

AGENCY	LAPD	FYTD
Felony	5	13
Misdemeanor	25	39
TOTAL	30	52

CITATIONS

AGENCY	LAPD	FYTD
Other Citations	42	64
Vehicle Code Citations	65	72
TOTAL	107	136

CALLS FOR SERVICE

AGENCY	LAPD	FYTD
Routine	0	0
Priority	0	0
Emergency	0	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE

AGENCY	LAPD
Dispatched	17%
Proactive	83%
TOTAL	100%

CRIMES PER STATION

STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
North Hollywood	2	1	3	10
Laurel Canyon	0	0	0	0
Valley College	1	0	1	3
Woodman	0	0	0	2
Van Nuys	0	0	0	0
Sepulveda	0	0	2	5
Woodley	1	0	0	1
Balboa	0	0	2	2
Reseda	1	0	13	20
Tampa	0	0	0	0
Pierce College	0	0	0	0
De Soto	0	0	0	0
Canoga	0	0	1	4
Sherman Way	0	0	2	2
Roscoe	0	0	1	2
Nordhoff	1	0	0	4
Chatsworth	0	0	1	4
Total	6	1	26	59

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM

G Line - LAPD	86%
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LEGEND

Los Angeles Police Department

J LINE (SILVER)

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	0
Aggravated Assault	2	0	4
Aggravated Assault on Operator	0	0	0
Battery	2	0	3
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	4	0	7
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	0	0	0
Bike Theft	0	0	0
Motor Vehicle Theft	1	0	1
Arson	0	0	0
Vandalism	1	0	2
SUB-TOTAL	2	0	3
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	1	0	1
Trespassing	2	0	2
SUB-TOTAL	3	0	3
TOTAL	9	0	13

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	3	0	5
Misdemeanor	4	1	6
TOTAL	7	1	11

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	7	0	7
Vehicle Code Citations	1	0	1
TOTAL	8	0	8

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	16	25
Priority	0	3	5
Emergency	0	1	1
TOTAL	0	20	31

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	12%	15%
Proactive	88%	85%
TOTAL	100%	100%

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
El Monte	0	0	0	2
Cal State LA	0	0	0	0
LAC/USC Medical Ctr	0	0	0	0
Alameda	0	0	0	0
Downtown	1	0	0	1
37th St/USC	0	0	0	0
Slauson	0	1	1	2
Manchester	0	0	1	2
Harbor Fwy	0	0	1	1
Rosecrans	0	0	0	0
Harbor Gateway Transit Ctr	3	1	0	5
Carson	0	0	0	0
PCH	0	0	0	0
San Pedro/Beacon	0	0	0	0
Total	4	2	3	13

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
J Line - LAPD	89%
J Line - LASD	89%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

K LINE

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	1
Aggravated Assault	2	0	3
Aggravated Assault on Operator	0	0	0
Battery	0	0	1
Battery Bus Operator	0	0	0
Sex Offenses	0	0	0
SUB-TOTAL	2	0	5
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	1	0	2
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	0	1
SUB-TOTAL	1	0	3
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	5	0	8
SUB-TOTAL	5	0	8
TOTAL	8	0	16

CRIMES PER STATION				
STATION	CRIMES AGAINST PERSONS	CRIMES AGAINST PROPERTY	CRIMES AGAINST SOCIETY	FYTD
Expo / Crenshaw	1	0	2	5
Martin Luther King Jr	0	0	1	5
Leimert Park	1	0	1	2
Hyde Park	0	0	1	1
Fairview Heights	0	0	0	0
Downtown Inglewood	0	0	0	1
Westchester / Veterans	0	0	0	0
LAX/Metro Transit Center	0	0	0	1
Aviation/Century	0	1	0	1
Mariposa	0	0	0	0
El Segundo	0	0	0	0
Douglas	0	0	0	0
Redondo Beach	0	0	0	0
Total	2	1	5	16

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	0	0	2
Misdemeanor	6	1	18
TOTAL	6	1	20

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	6	3	15
Vehicle Code Citations	0	0	0
TOTAL	6	3	15

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	61	126
Priority	0	6	17
Emergency	0	0	0
TOTAL	0	67	143

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	28%	N/C
Proactive	72%	N/C
TOTAL	100%	0%

PERCENTAGE OF TIME SPENT ON THE RAIL SYSTEM	
K Line - LAPD	80%
K Line - LASD	N/C

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

BUS PATROL

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	LASD	FYTD
Homicide	1	0	1
Rape	2	1	3
Robbery	5	2	22
Aggravated Assault	9	4	27
Aggravated Assault on Operator	1	1	3
Battery	24	7	53
Battery Bus Operator	2	1	4
Sex Offenses	3	4	17
SUB-TOTAL	47	20	130
CRIMES AGAINST PROPERTY	LAPD	LASD	FYTD
Burglary	0	0	0
Larceny	14	1	21
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	1	1
Vandalism	8	0	18
SUB-TOTAL	22	2	40
CRIMES AGAINST SOCIETY	LAPD	LASD	FYTD
Weapons	0	2	3
Narcotics	5	5	15
Trespassing	1	0	1
SUB-TOTAL	6	7	19
TOTAL	75	29	189

LASD's Crimes per Sector		
Sector		FYTD
Westside	3	7
San Fernando	1	1
San Gabriel Valley	7	13
Gateway Cities	4	13
South Bay	14	24
Total	29	58

LAPD's Crimes per Sector		
Sector		FYTD
Valley Bureau		
Van Nuys	2	3
West Valley	2	2
North Hollywood	4	7
Foothill	2	2
Devonshire	3	3
Mission	8	8
Topanga	1	2
Central Bureau		
Central	5	11
Rampart	3	7
Hollenbeck	4	7
Northeast	1	8
Newton	0	6
West Bureau		
Hollywood	3	7
Wilshire	2	5
West LA	3	4
Pacific	5	6
Olympic	7	7
Southwest Bureau		
Southwest	6	9
Harbor	0	0
77th Street	10	15
Southeast	4	6
Total	75	125

ARRESTS			
AGENCY	LAPD	LASD	FYTD
Felony	4	13	34
Misdemeanor	6	20	52
TOTAL	10	33	86

CITATIONS			
AGENCY	LAPD	LASD	FYTD
Other Citations	25	23	112
Vehicle Code Citations	186	8	285
TOTAL	211	31	397

CALLS FOR SERVICE			
AGENCY	LAPD	LASD	FYTD
Routine	0	136	261
Priority	0	83	161
Emergency	0	8	12
TOTAL	0	227	434

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	LASD
Dispatched	0%	2%
Proactive	0%	98%
TOTAL	0%	100%

PERCENTAGE OF TIME SPENT ON THE BUS SYSTEM	
LAPD BUS	0%
LASD BUS	92%

LEGEND	
Los Angeles Police Department	
Los Angeles County Sheriff's Department	

UNION STATION

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	1
Robbery	0	0
Aggravated Assault	1	3
Aggravated Assault on Operator	0	0
Battery	2	12
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	3	16
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	4	5
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	1	3
SUB-TOTAL	5	8
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	1	1
Trespassing	7	9
SUB-TOTAL	8	10
TOTAL	16	34

ARRESTS		
AGENCY	LAPD	FYTD
Felony	3	3
Misdemeanor	10	12
TOTAL	13	15

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	7	17
Vehicle Code Citations	0	0
TOTAL	7	17

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	0
Priority	0	0
Emergency	0	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	27%
Proactive	73%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
Union Station	83%

LEGEND	
Los Angeles Police Department	

7TH & METRO STATION

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME		
CRIMES AGAINST PERSONS	LAPD	FYTD
Homicide	0	0
Rape	0	0
Robbery	0	0
Aggravated Assault	0	0
Aggravated Assault on Operator	0	0
Battery	0	0
Battery Rail Operator	0	0
Sex Offenses	0	0
SUB-TOTAL	0	0
CRIMES AGAINST PROPERTY	LAPD	FYTD
Burglary	0	0
Larceny	0	0
Bike Theft	0	0
Motor Vehicle Theft	0	0
Arson	0	0
Vandalism	0	0
SUB-TOTAL	0	0
CRIMES AGAINST SOCIETY	LAPD	FYTD
Weapons	0	0
Narcotics	0	0
Trespassing	0	0
SUB-TOTAL	0	0
TOTAL	0	0

ARRESTS		
AGENCY	LAPD	FYTD
Felony	0	0
Misdemeanor	0	1
TOTAL	0	1

CITATIONS		
AGENCY	LAPD	FYTD
Other Citations	0	37
Vehicle Code Citations	0	0
TOTAL	0	37

CALLS FOR SERVICE		
AGENCY	LAPD	FYTD
Routine	0	0
Priority	0	0
Emergency	0	0
TOTAL	0	0

DISPATCHED VS. PROACTIVE	
AGENCY	LAPD
Dispatched	31%
Proactive	69%
TOTAL	100%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
7th & Metro Station	85%

LEGEND	
Los Angeles Police Department	

LAX/METRO TRANSIT CENTER

ATTACHMENT H

MONTHLY UPDATE ON TRANSIT POLICING PERFORMANCE - AUGUST 2025

REPORTED CRIME			
CRIMES AGAINST PERSONS	LAPD	MTS	FYTD
Homicide	0	0	0
Rape	0	0	0
Robbery	0	0	0
Aggravated Assault	0	0	0
Aggravated Assault on Operator	0	0	0
Battery	0	0	0
Battery Rail Operator	0	0	0
Sex Offenses	0	2	2
SUB-TOTAL	0	2	2
CRIMES AGAINST PROPERTY	LAPD	MTS	FYTD
Burglary	0	0	0
Larceny	0	0	0
Bike Theft	0	0	0
Motor Vehicle Theft	0	0	0
Arson	0	0	0
Vandalism	0	1	1
SUB-TOTAL	0	1	1
CRIMES AGAINST SOCIETY	LAPD	MTS	FYTD
Weapons	0	0	0
Narcotics	0	0	0
Trespassing	0	5	5
SUB-TOTAL	0	5	5
TOTAL	0	8	8

ARRESTS			
AGENCY	LAPD	MTS	FYTD
Felony	0	0	0
Misdemeanor	0	0	0
TOTAL	0	0	0

CITATIONS			
AGENCY	LAPD	MTS	FYTD
Other Citations	0	0	0
Vehicle Code Citations	0	0	0
TOTAL	0	0	0

CALLS FOR SERVICE			
AGENCY	LAPD	MTS	FYTD
Routine	0	0	0
Priority	0	0	0
Emergency	0	0	0
TOTAL	0	0	0

DISPATCHED VS. PROACTIVE		
AGENCY	LAPD	MTS
Dispatched	0%	0%
Proactive	0%	0%
TOTAL	0%	0%

PERCENTAGE OF TIME SPENT ON THE SYSTEM	
LAX/MTC - LAPD	0%
LAX/MTC - MTS	0%

LEGEND	
Los Angeles Police Department	
Metro Transit Security	



SYSTEM SECURITY & LAW ENFORCEMENT

Attachment H

Sexual Crimes / Harassment Calls for Service August 2025

Calls related to sexual crimes/harassment are routed through System Security & Law Enforcement Operations Center, which then transfers the caller to a free 24/7 hotline — Center for the Pacific Asian Family Inc., and Sister Family Services — that can provide more directed counseling. Between August 1 and August 31, Metro Transit Security, LAPD and LASD received eighteen (18) incidents and referred all victims of sexual crimes/harassment to the above free hotlines, except one who refused services.

Incident Type & Totals						
	Aug 25	Jul 25	% Change	Aug 25	Aug 24	% Change
Sexual Harassment	2	0	200.0%	2	0	200.0%
Sexual Battery	9	9	0.0%	9	8	12.5%
Lewd Conduct	1	0	100.0%	1	0	100.0%
Indecent Exposure	3	3	0.0%	3	2	50.0%
Rape	3*	0	300.0%	3*	1	200.0%
TOTAL	18	12	50.0%	18	11	63.6%

**LAPD stated that two of the rapes involved the same victim and are under investigation. LASD stated that video evidence shows one of the rape victims on the bus but nothing occurred.*

Counseling Information Provided	
	Aug 25
Yes	17
No - If no, why?	1
Gone On Arrival	1
Did Not Have Info	0
Telephonic Report	0
Not Offered	0
Refused	1
Officer Witnessed Incident	0
TOTAL	18

Frontline Safety – Additional Data (August 2025)

Operator Safety

Figures A and B provide context on operator assaults in August compared to prior months and years. Figures C and D illustrate the methods and reasons for assaults, respectively.

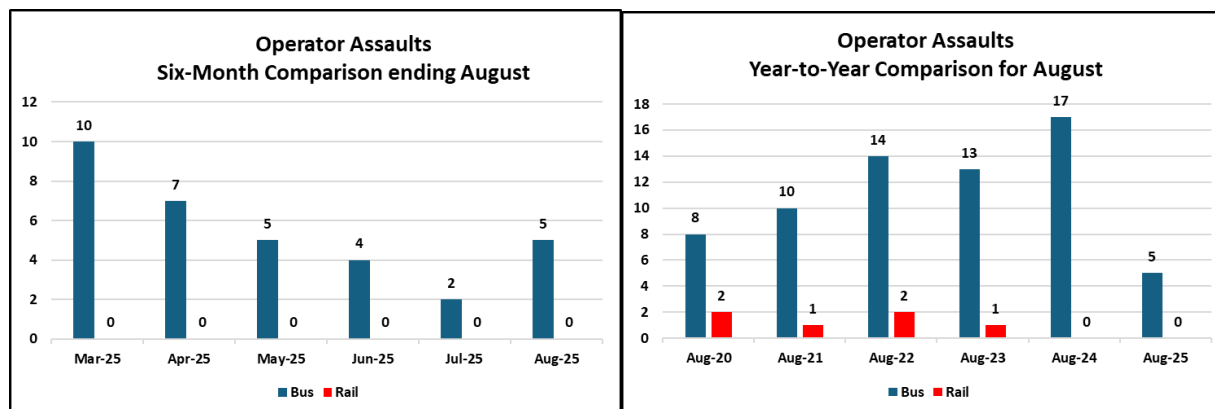


Figure A (Left) and Figure B (Right)

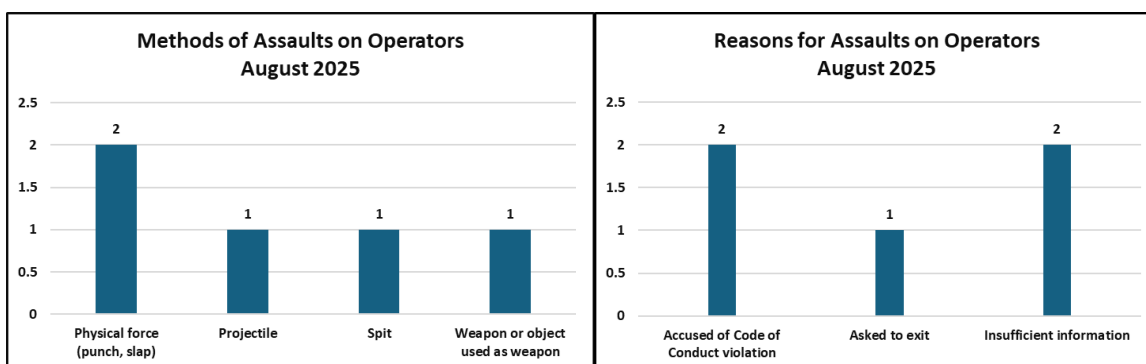


Figure C (Left) and Figure D (Right)

For more details on each report of an operator assault, see the next page.

**Operator Assaults
August 2025**

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
8/1/2025	16:30	40	2003	MLK Blvd & Roxton Ave.	Suspect leaned against the barrier door and spat thru a gap in the enclosure, hitting the operator in the face.	Barrier present - closed	Insufficient information	Spit	No
8/1/2025	19:15	164	1598	Victory Blvd & Randi Ave.	Female juvenile threw a alcoholic beverage at victim's ankle and sprayed the victim with pepper spray.	Outside of operator area	Accused of Code of Conduct violation	Projectile	Yes
8/5/2025	4:00	40	1986	1521 Kingsdale Av, Redondo Beach	Operator was outside of the bus when the suspect punched bus operator after bus operator told suspect he could not board the bus.	Outside of operator area	Asked to exit	Physical force (punch, slap)	No
8/5/2025	18:20	108	5989	W. Slauson & Crenshaw Blvd.	Suspect attempted to break into the operator barrier and stab victim with a screwdriver. Suspect exited the bus and vandalized bus.	Barrier present - closed	Insufficient information	Weapon or object used as weapon	No
8/31/2025	21:30	460	5677	12901 Hoxie Av, Norwalk	Suspect arrested for head-butting bus operator when bus operator asked suspect to stop disturbing bus patrons.	Outside of operator area	Accused of Code of Conduct violation	Physical force (punch, slap)	Yes

Assaults per Vehicle Revenue Mile

The Federal Transit Administration (FTA)'s National Transit Database (NTD) added an assaults per vehicle revenue mile (VRM) requirement as part of the reporting of assaults on transit workers from transportation agencies. While transit agencies are required to report this metric annually to the NTD, this report will provide a monthly update, showing the most recent 12-month rolling average. Due to Metro's vast service area (measured in Vehicle Revenue Miles), the metric is normalized by 100,000 miles.

The rolling yearly average rate of assaults on transit workers (including rail, bus, and other frontline workers) per 100,000 vehicle revenue miles in August 2025 was 0.95 compared to 0.98 in July 2025. This means that over the last 12 months ending August 2025, there was an average of 0.95 assaults per 100,000 revenue miles, a 3.0% decrease compared to the 12 months ending July 2025.

Other Frontline Staff Safety

Figures E and F illustrate assault methods and reasons, respectively.

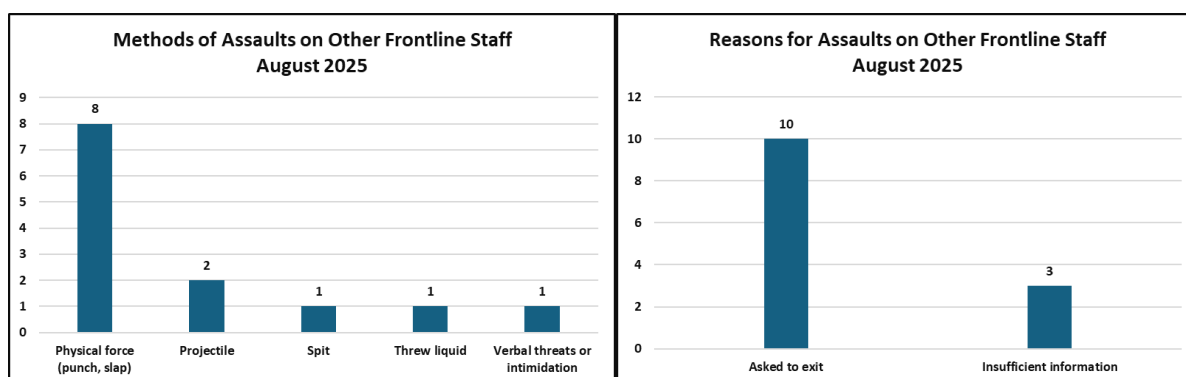


Figure E (Left) and Figure F (Right)