



Metro

Board Report

Los Angeles County
Metropolitan Transportation
Authority
One Gateway Plaza
3rd Floor Board Room
Los Angeles, CA

File #: 2025-0923, **File Type:** Oral Report / Presentation

Agenda Number: 4.

**REGULAR BOARD MEETING
OCTOBER 23, 2025**

SUBJECT: REPORT BY THE CHIEF EXECUTIVE OFFICER

RECOMMENDATION

RECEIVE report by the Chief Executive Officer.

Report by the CEO

Item #4



Metro

CHIEF EXECUTIVE OFFICER

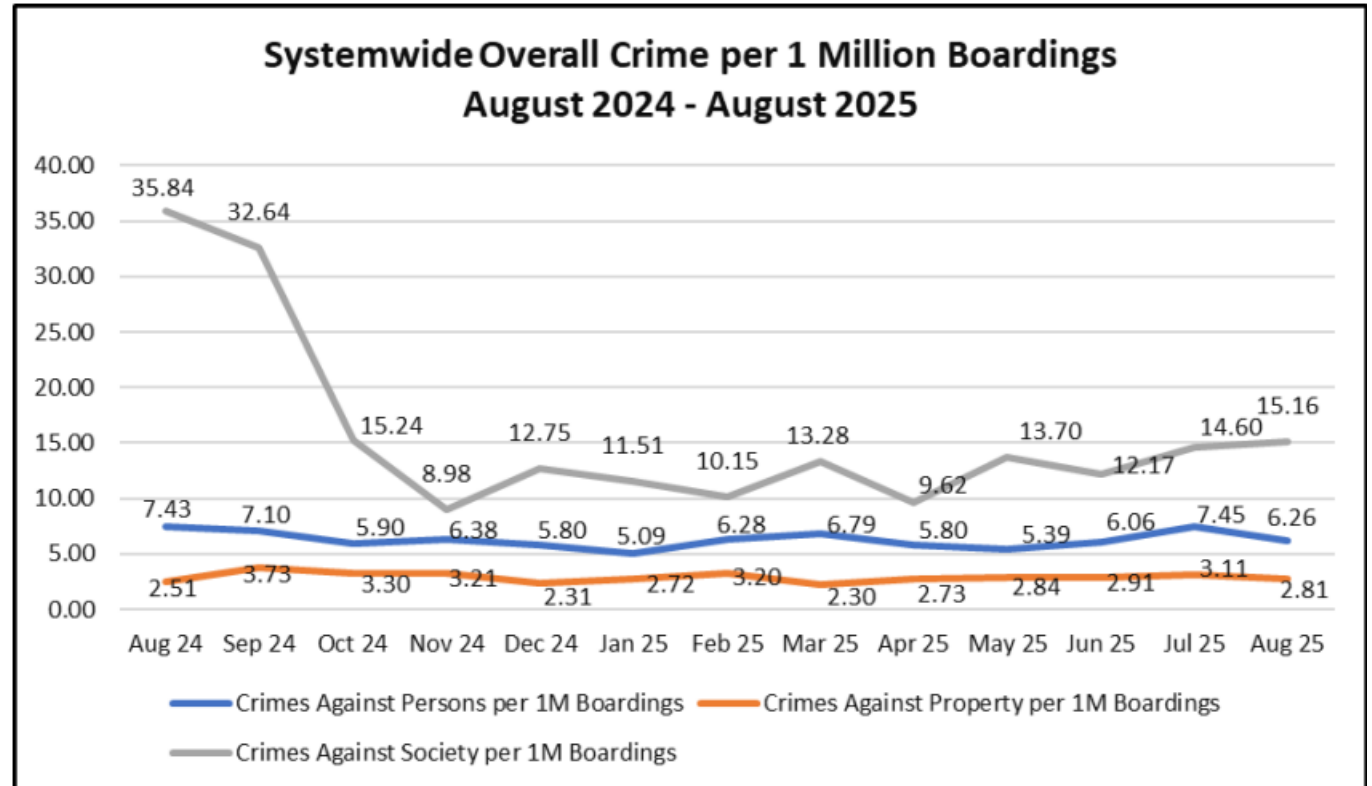
October 2025

2025 UITP North America Conference

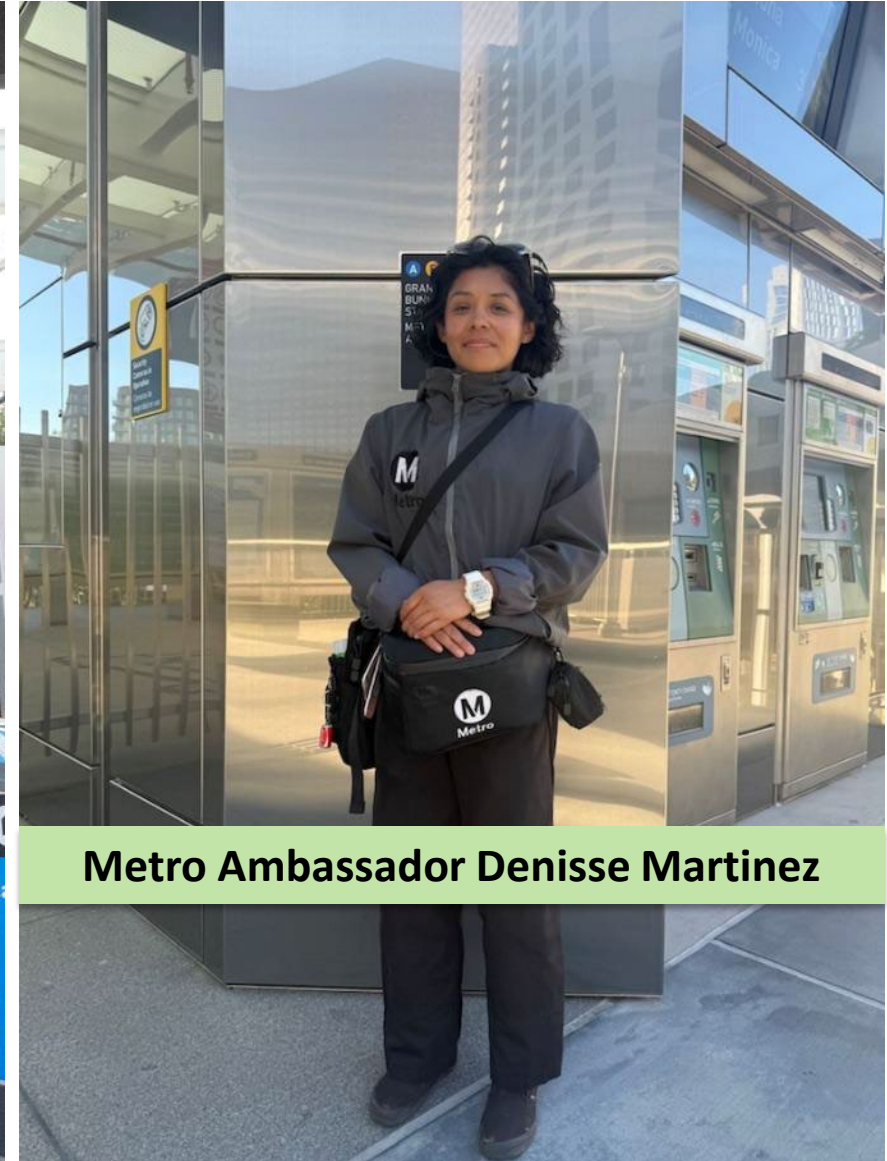


The Metro System is Safer

- Violent crime decreased by 15.8% in August 2025 vs. August 2024
 - Lowest rate of crime in August since 2019
- **Frontline employee assaults down 69% year-to-date**



2 Million Ambassador Customer Engagements!

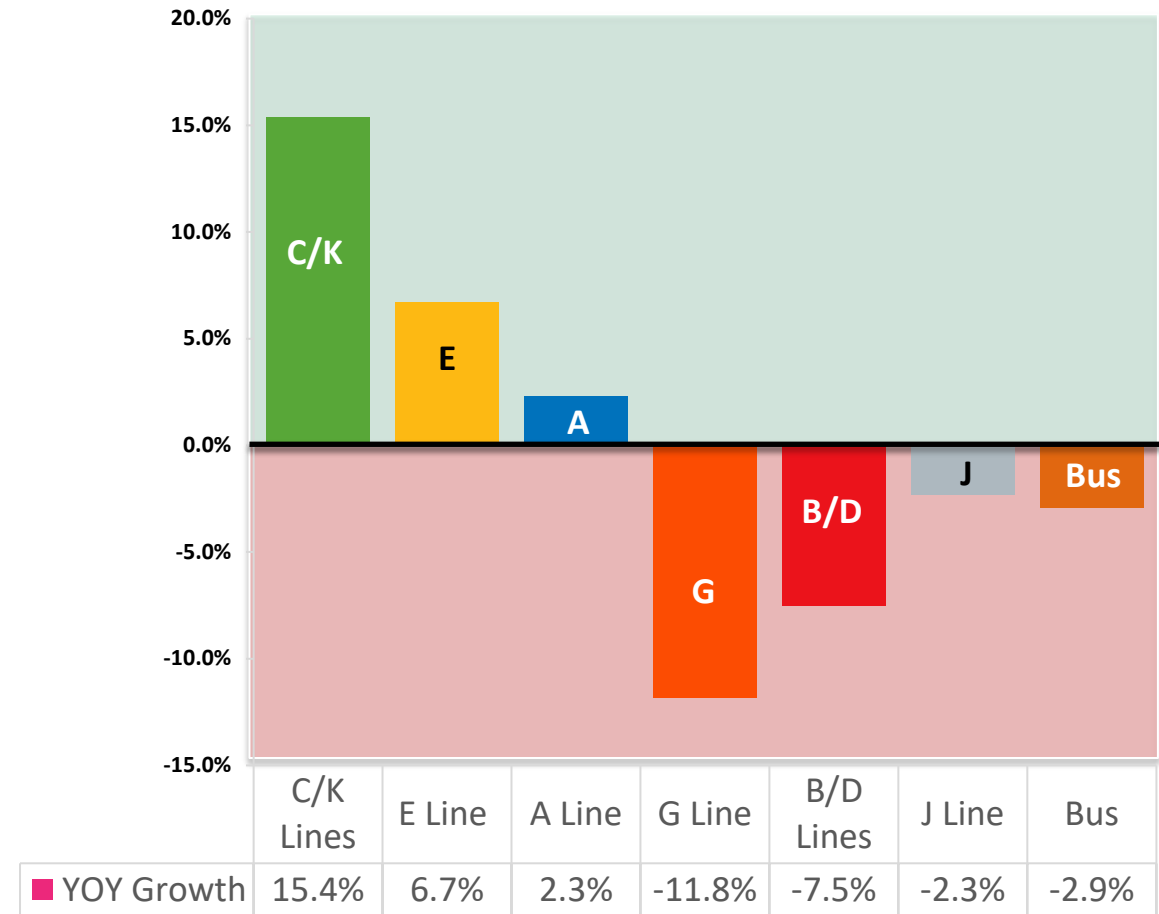


Metro Ambassador Denisse Martinez

September 2025 Ridership Trends

- Overall ridership ↓1.9% year-over-year (YOY), but positive trends are emerging
 - Ridership losses in September 2025 were 60% lower than June 2025
- Weekend ridership began growing again in September 2025
- Light rail system posted YOY growth
 - ↑21% on A Line Saturdays
 - ↑15.4% on C/K Line
 - Ridership on C/K Line system has risen about 18% since LAX/MTC Opening*
 - E Line now exceeds pre-pandemic level
- B/D Lines and Bus system still facing ridership losses

METRO RIDERSHIP
SEPTEMBER 2025 VS SEPTEMBER 2024



CHIEF EXECUTIVE OFFICER

My Actions Matter

October 2025

*Sept 2025 C & K Line total month ridership vs June 2025 C & K Line total month ridership

LA Korean Parade & Festival



Dodger Stadium Express World Series Service



**Metro is running 3x
more Dodger Stadium
Express Buses for the
World Series!**

Happy Retirement, Nalini Ahuja!

***Thank you for more
than 39 years
of service to Metro
and the people of LA
County!***



CHIEF EXECUTIVE OFFICER

Proud to be One Metro

October 2025

40th Anniversary of the Groundbreaking of the Blue Line



1990
1993
1995

2028

Proud to be One Metro

October 2025