



Board Report

File #: 2025-1076, **File Type:** Contract

Agenda Number: 19.

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE FEBRUARY 19, 2026

SUBJECT: METRO FREEWAY SERVICE PATROL

ACTION: APPROVE RECOMMENDATION

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Contract Modifications for five Freeway Service Patrol (FSP) contracts in an aggregate amount of \$2,357,000.00, thereby increasing the contract amounts from \$23,876,791.98 to \$26,233,791.98, and extending the current period of performance with individual amounts as follows:

- A. Beat 9: Sonic Towing, Inc. Contract No. FS66316003-9, for \$698,000 for up to 11 months, increasing the total contract amount from \$4,514,753.00 to \$5,212,753.00;
- B. Beat 10: Jon's Towing, Inc. Contract No. FS66316002-10, for \$198,000.00 for up to 11 months, increasing the total contract amount from \$4,416,768.50 to \$4,614,768.50;
- C. Beat 12: Sonic Towing, Inc. Contract No. FS66316004-12, for \$347,000.00 for up to 11 months, increasing the total contract amount from \$4,189,346.88 to \$4,536,346.88;
- D. Beat 21: South Coast Towing, Inc. Contract No. FS66316005-21 for \$708,000.00 for up to 11 months, increasing the total contract amount from \$3,806,798.60 to \$4,514,798.60; and
- E. Beat 20/37: Safeway Towing, dba Bob's Towing Contract No. FS73888-2005, for \$406,000.00 for up to 4 months, increasing the total contract amount from \$6,949,125.00 to \$7,355,125.00.

ISSUE

FSP light-duty contracts are re-procured approximately every four years to replace aging vehicles, encourage competition by providing tow service contractors the opportunity to bid on new contracts, and allow new contracts to reset rates using the most current industry prices. Existing contracts for these beats are expiring and require extensions to avoid a gap in service provision and to ensure sufficient funding is available. These modifications will enable the establishment of new contracts as funding expires and facilitate the development of multiple contracts as part of future procurements.

BACKGROUND

The FSP Program is a congestion mitigation program managed in partnership with Metro, California Highway Patrol (CHP), and Caltrans to serve motorists on all major freeways in Los Angeles County. The program began as a pilot in LA County in 1991 and is now the largest FSP program of its kind in the nation. Metro's FSP program has performed over 9,700,000 assists to date and maintains the highest Benefit to Cost (B/C) ratio of all 14 FSP programs within California. Typically, the annual benefits of the program are as follows:

- For individual beats, an annual B/C Ratio of 6:1 - For every \$1 spent, there is a \$6 benefit to the region in terms of congestion mitigation
- 251,000 motorist assists
- 6,070,000 hours saved for motorists sitting in traffic
- 10,434,000 gallons of fuel savings
- Approximately 91,615,000 kg of CO2 reductions
- The average motorist wait time for FSP service is 10 minutes (the average wait time for other roadside services is over 30 minutes)
- The Los Angeles County FSP program generates one-half of the cumulative benefits of the 14 FSP programs in the state.

The FSP Program utilizes a fleet of roving tow and service trucks designed to reduce traffic congestion through efficiently assisting disabled vehicles by changing flat tires, providing a jump start, adding water to the radiator, taping leaking hoses, providing a gallon of gas, and/or quickly towing vehicles from the freeway to a designated safe location. Removing motorists and their disabled vehicles from the freeway not only reduces congestion experienced by bus riders and motorists but also reduces the chances of further incidents caused by onlookers and impatient drivers. FSP is free to motorists, operates seven days a week during peak commuting times, and helps save fuel as well as reduce air-polluting emissions by reducing stop-and-go traffic.

Metro contracts with independent contractors for Freeway Service Patrol Light Duty (FSPLD) tow service on general purpose lanes on all major freeways in Los Angeles County, two Freeway Service Patrol ExpressLanes (FSPEL) contracts on the I-110 and I-10, as well as two Freeway Service Patrol Heavy Duty (FSPHD) contracts (I-710 and SR-91/I-605) to assist large commercial vehicles (Attachment E). During peak weekday hours, more than 138 tow and service trucks are deployed across LA County. Based on analysis, service availability, and regional demand, some beats operate additional service during busier periods, thereby using their contract allocations at varying levels. This seasonal variation results in spending more in some months and less in others.

DISCUSSION

Authorizing the requested contract modifications for Beats 9, 10, 12, 20/37, & 21 contracts will ensure seamless and efficient operation of the FSP Program until a new solicitation and contract award have been completed. The pending modifications, if approved, will adjust the contract prices to address current operating costs, including insurance premiums and major maintenance expenses. In addition, the contract modifications will replenish funding for contracts that support Caltrans construction

projects through a cooperative agreement that reimburses Metro for FSP support.

As previously reported to the Board, industry operating costs such as insurance, labor, parts, and maintenance have increased significantly each year since 2020. These rates are distinct from the capital costs of procuring new trucks.

These contract modifications allow staff to modify future solicitations to include at least one electric vehicle (EV) in new light-duty contracts. The EV alternative will be a zero-emission pickup truck that is capable of vehicle-to-vehicle charging and supports Metro's sustainability goals by replacing carbon-fuel vehicles with zero-emission FSP vehicles that can assist EVs with depleted batteries. These pickup trucks will also be fully equipped to provide the full menu of non-towing FSP services, such as changing flat tires, providing up to one gallon of fuel, water for the radiator, etc.

DETERMINATION OF SAFETY IMPACT

The FSP Program enhances safety on Los Angeles County freeways by assisting motorists with disabled vehicles, towing vehicles from freeway lanes to prevent secondary accidents, and removing debris/obstacles from lanes that can pose a hazard to motorists.

In February 2024, HAAS Alert, Safety Cloud was installed on all FSP vehicles. Safety Cloud sends a notification to WAZE and Apple Maps users within 30 seconds of approaching an FSP truck assisting a motorist on the freeway. The notification alerts the users that FSP is stopped ahead and to slow down. HAAS Alert provides this service primarily to first responders, FSPs, and tow operators responding to freeway incidents. There are many instances where motorists are stranded in traffic lanes and may not be visible to other motorists approaching at a high rate of speed. Safety Cloud can effectively reduce traffic speeds in a specific area to enhance the safety of the FSP driver and the motorist they are assisting.

Between December 2024 and November 2025, there were 2.76 million notifications to WAZE and Apple Maps users alerting them to slow down as they are approaching FSP trucks stopped to assist motorists. HAAS Alert is working to expand the number of motorists it can alert by adding Safety Cloud to Google Maps.

FINANCIAL IMPACT

The amount of \$2,357,000.00 for the modifications is included in the FY26 budget in Cost Center 3352, Metro Freeway Service Patrol. Since this action also extends the period of performance into FY27, the cost center manager and Deputy Chief of Operations, Shared Mobility will be responsible for budgeting funds for FY 27.

Impact to Budget

The FSP Program is funded through a combination of dedicated state funds, SB1 funding, and Metro Proposition C 25% sales tax revenues. These funds are not eligible for Metro Bus and Rail Operating and Capital expenses. Metro is also reimbursed for the services provided to support Caltrans construction projects.

EQUITY PLATFORM

FSP provides congestion mitigation service on all freeways and ExpressLanes in LA County. Each FSP Contractor in this modification has different Small Business Enterprise (SBE) and Disabled Veteran Business Enterprise (DVBE) commitments and levels of participation, as outlined below.. Three of the four Contractors, Sonic Towing, Inc., South Coast Towing, Inc., and Jon's Towing, Inc, are certified SBEs.

Sonic Towing, Inc:

Beat 9

Commitment is SBE 95% and DVBE 3%

Participation rate is SBE 95.24% and DVBE 2.86%

Beat 12

Commitment is SBE 95% and DVBE 3%

Participation rate is SBE 95.11% and DVBE 3.41%

Jon's Towing, Inc:

Beat 10

Commitment is SBE 95% and DVBE 3%

Participation rate is SBE 94.58% and DVBE 3.25%

Safeway Towing dba Bob's Towing:

Beat 20/37

Commitment is SBE 3.02% and DVBE 3.45%

Participation rate is SBE 0.43% and DVBE 4.72%

South Coast Towing, Inc.:

Beat 21

Commitment is SBE 7% and DVBE 3%

Participation rate is SBE 59.56% and DVBE 8.41%

Currently, 67% of the FSP Tow Service providers are SBE certified, and 7% are DVBE certified.

VEHICLE MILES TRAVELED OUTCOME

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

While the agency remains committed to reducing VMT through transit and multimodal investments, some projects may induce or increase personal vehicle travel. However, these individual projects aim to ensure the efficient and safe movement of people and goods.

This Board item is expected to increase VMT in LA County, as it includes operational activities that encourage driving alone or increase vehicle travel through the modification of FSP contracts to accommodate faster and more reliable travel options for drivers using LA County roads. Although this item may not directly contribute to the achievement of the Board-adopted VMT Reduction Targets, the VMT Targets were developed to account for the cumulative effect of a suite of programs and projects within the Metro region, which individually may induce or increase VMT. Additionally, Metro has a voter-approved mandate to deliver multimodal projects that enhance mobility while ensuring the efficient and safe movement of people and goods.

*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

IMPLEMENTATION OF STRATEGIC PLAN GOALS

The FSP Program aligns with Strategic Goal 1: Provide high-quality mobility options that enable people to spend less time traveling. The program mitigates congestion on all major freeways in Los Angeles County.

ALTERNATIVES CONSIDERED

The Board may decide not to authorize these modifications. The alternative is to allow the light-duty beats to lapse and provide coverage from other nearby beats until a new procurement is established. This alternative is not recommended since it will not be cost-effective and will lower the service effectiveness in those areas and possibly result in lower coverage, increased congestion, and slower response times.

..Next_Steps

NEXT STEPS

Upon Board approval, staff will execute the necessary contract modifications to ensure efficient and seamless delivery of the FSP Program and work on new solicitations to address program needs. A solicitation to be released later this year will include the addition of zero-emission trucks capable of vehicle-to-vehicle charging that can assist EVs with depleted batteries, further supporting Metro's sustainability goals by replacing carbon-fuel vehicles with zero-emission FSP vehicles. All future FSP solicitations will include this requirement.

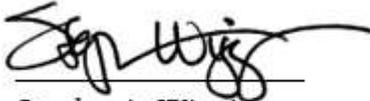
..Attachments

ATTACHMENTS

- Attachment A - Procurement Summary
- Attachment B - Contract Modification Summary
- Attachment C - Contract Modification/Change Order Log
- Attachment D - DEOD Summary
- Attachment E - FSP Beat Map

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Stephanie Wiggins
Chief Executive Officer

PROCUREMENT SUMMARY

METRO FREEWAY SERVICE PATROL/VARIOUS BEATS

1.	Contract Number: Various, See Attachment B		
2.	Contractor: Various, See Attachment B		
3.	Mod. Work Description: General Redeployment Support, Caltrans Construction, Special Event Support Service Coverage		
4.	Contract Work Description: Freeway Service Patrol		
5.	The following data is current as of: January 9, 2025		
6.	Contract Completion Status		Financial Status
	Contract Awarded:	Various	Contract Award Amount: Various, See Attachment B
	Notice to Proceed (NTP):	N/A	Total of Modifications Approved: Various, See Attachment C
	Original Complete Date:	Various	Pending Modifications (including this action): Various, See Attachment C
	Current Est. Complete Date:	Various	Current Contract Value (with this action): Various, See Attachment C
7.	Contract Administrator: Gabriel Anaya		Telephone Number: (213) 922-5224
8.	Project Manager: John Takahashi		Telephone Number: (213) 418-3271

A. Procurement Background

This Board Action is to approve Contract Modifications for multiple firm-fixed unit rate contracts (see Attachment B-Contract Modification Summary) for towing services in support of the Metro Freeway Service Patrol (FSP) Program.

The proposed increase for 5 FSP Light Duty Towing Contracts in the amount of \$2,357,000.00 will allow required towing services for the FSP Program to continue and extend the period of performance to support unanticipated events, redeployment, support during freeway construction work and service delivery until new contracts are established.

See Attachment B – Contract Modification Authority Summary for the list of contracts that require an increase to the Contract Value.

See Attachment C – Contract Modification/Change Order Log for the list of modifications that have been issued to date for the contracts.

B. Price Analysis

The proposed rates for Beat 9, Beat 10, Beat 12, Beat 21, Beat 20 and 37 will remain at the current contract rates. The modifications are determined to be fair and reasonable based on adequate competition at the time of award and comparison to similar rates for light-duty tow truck services.

**CONTRACT MODIFICATION SUMMARY
METRO FREEWAY SERVICE PATROL/VARIOUS BEATS**

Beat	Contractor	Contract No.	Original Contract Value	Approved Increases	Current Contract Value	Requested Increase	Revised Contract Value
9	Sonic Towing, Inc.	FS66316003-9	\$3,765,230.00	\$749,523.00	\$4,514,753.00	\$698,000.00	\$5,212,753.00
10	Hovanwil, Inc Dba Jon's Towing	FS66316002-10	\$4,306,768.50	\$110,000.00	\$4,416,768.50	\$198,000.00	\$4,614,768.50
12	Sonic Towing, Inc.	FS66316004-12	\$3,898,346.88	\$291,000.00	\$4,189,346.88	\$347,000.00	\$4,536,346.88
21	South Coast Towing	FS66316005-21	\$3,460,726.00	\$346,072.60	\$3,806,798.60	\$708,000.00	\$4,514,798.60
20 and 37	Safeway Towing Services, Inc. Dba Bob's Towing	FS73888-2005	\$6,949,125.00	\$0.00	\$6,949,125.00	\$406,000.00	\$7,355,125.00
Totals			\$22,380,196.38	\$1,496,595.60	\$23,876,791.98	\$2,357,000.00	\$26,233,791.98

**CONTRACT MODIFICATION/CHANGE ORDER LOG
METRO FREEWAY SERVICE PATROL**

CONTRACT NO. FS66316003-9 – SONIC TOWING, INC - BEAT 9				
Original Contract Date: June 1, 2020 – November 30, 2024.				
Mod. No.	Description	Status (approved or pending)	Date	\$ Amount
1	Reduction of Service Level	Approved	4/23/2021	\$0.00
2	Service Level Increase and extending the Period of Performance.	Approved	4/26/2022	\$0.00
3	Period of Performance Extension and Increase Contract Price	Approved	4/10/2025	\$376,523.00
4	Period of Performance Extension and Increase Contract Price	Approved	7/24/2025	\$373,000.00
5	Period of Performance Extension	Approved	12/26/2025	\$0.00
6	Period of Performance Extension and Increase Contract Price	Pending	Pending	\$698,000.00
	Modification Total:			\$1,447,523.00
	Original Contract:			\$3,765,230.00
	Total:			\$5,212,753.00

CONTRACT NO. FS66316002-10–HOVANWIL, INC. DBA JON'S TOWING-BEAT 10				
Original Contract Date: June 1, 2020 – November 30, 2024.				
Mod. No.	Description	Status (approved or pending)	Date	\$ Amount
1	Reduction of Service Level	Approved	4/23/2021	\$0.00
2	Service Level Increase and extending the Period of Performance.	Approved	4/26/2022	\$0.00
3	Period of Performance Extension	Approved	4/22/2025	\$0.00
4	Period of Performance Extension and Increase Contract Price	Approved	1/26/2026	\$110,000.00
5	Period of Performance Extension and Increase Contract Price	Pending	Pending	\$198,000.00

	Modification Total:		\$308,000.00
	Original Contract:		\$4,306,768.50
	Total:		\$4,614,768.50

CONTRACT NO. FS66316004-12 – SONIC TOWING, INC - BEAT 12				
Original Contract Date: June 1, 2020 – November 30, 2024.				
Mod. No.	Description	Status (approved or pending)	Date	\$ Amount
1	Reduction of Service Level	Approved	4/23/2021	\$0.00
2	Service Level Increase and extending the Period of Performance.	Approved	4/26/2022	\$0.00
3	Period of Performance Extension	Approved	4/22/2025	\$0.00
4	Period of Performance Extension and Increase Contract Price	Approved	1/26/2026	\$291,000.00
5	Period of Performance Extension and Increase Contract Price	Pending	Pending	\$347,000.00
	Modification Total:			\$638,000.00
	Original Contract:			\$3,898,346.88
	Total:			\$4,536,346.88

CONTRACT NO. FS66316005-21 – SOUTH COAST TOWING – BEAT 21				
Original Contract Date: June 1, 2020 – November 30, 2024.				
Mod. No.	Description	Status (approved or pending)	Date	\$ Amount
1	Reduction of Service Level	Approved	4/23/2021	\$0.00
2	Service Level Increase and extending the Period of Performance.	Approved	4/27/2022	\$0.00
3	Period of Performance Extension	Approved	4/22/2025	\$0.00

4	Period of Performance Extension and Increase Contract Price	Pending	Pending	\$346,072.60
5	Period of Performance Extension and Increase Contract Price	Pending	Pending	\$708,000.00
	Modification Total:			\$1,054,072.60
	Original Contract:			\$3,460,726.00
	Total:			\$4,514,798.60

CONTRACT NO. FS73888-2005 – Safeway Towing Services, Inc. dba Bob's Towing – Beat 20 and 37				
Original Contract Date: December 27, 2021 – August 26, 2026.				
Mod. No.	Description	Status (approved or pending)	Date	\$ Amount
1	Reduction of Service Level	Approved	1/13/2022	\$0.00
2	Service Level Increase	Approved	4/27/2022	\$0.00
3	Period of Performance Extension and Increase Contract Price	Pending	Pending	\$406,000.00
	Modification Total:			\$406,000.00
	Original Contract:			\$6,949,125.00
	Total:			\$7,355,125.00

DEOD SUMMARY

METRO FREEWAY SERVICES PATROL/VARIOUS BEATS

A. Small Business Participation (Modification)

Each of the four FSP Contractors on the five FSP contracts included in this modification has different Small Business Enterprise (SBE) and Disabled Veteran Business Enterprise (DVBE) commitments and levels of participation.

Beat 9 – Sonic Towing, Inc.

Sonic Towing, Inc. (Sonic), an SBE, made a 95% SBE and a 3% DVBE commitment on this contract. Based on payments, the contract is 99% complete, and the level of SBE/DVBE participation is 95.24% SBE and 2.86% DVBE, exceeding the SBE commitment by 0.24% and representing a 0.14% shortfall of the DVBE commitment. Sonic contends and the Metro Project Team confirmed that the DVBE faced supply chain issues in the last month, but the issues have been resolved, and the next delivery will mitigate the shortfall once payments are reported.

Small Business Commitment	95.00% SBE 3.00% DVBE	Small Business Participation	95.24% SBE 2.86% DVBE
	SBE Contractor(s)	% Commitment	% Participation
1.	Sonic Towing (Prime)	95.00%	95.24%
	Total	95.00%	95.24%
	DVBE Contractor(s)	% Commitment	% Participation
1.	Oasis Fuels	3.00%	2.86%
	Total	3.00%	2.86%

Beat 10 – Jon’s Towing, Inc.

Jon’s Towing (Hovanwil, Inc.) (Jon’s), an SBE, made a 95% Small Business Enterprise (SBE) and a 3% Disabled Veteran Business Enterprise (DVBE) commitment on this contract. Based on payments, the contract is 92% complete and the level of SBE and DVBE participation is 94.58% SBE, representing a 0.42% shortfall and 3.25% DVBE, exceeding the commitment by 0.25%. Jon’s has a shortfall mitigation plan on file and contends, and the Metro Project team confirmed an over-allocation of funds to the DVBE but reports that the SBE shortfall will be mitigated within five months.

Small Business Commitment	95.00% SBE 3.00% DVBE	Small Business Participation	94.58% SBE 3.25% DVBE
	SBE Contractor(s)	% Commitment	% Participation
1.	Jon’s Towing, Inc. (Prime)	95.00%	94.58%
	Total	95.00%	94.58%
	DVBE Subcontractor(s)	% Commitment	% Participation
1.	Oasis Fuels, Inc.	3.00%	3.25%

	Total	3.00%	3.25%
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Beat 12 – Sonic Towing, Inc.

Sonic Towing, Inc. (STI) made a 95% Small Business Enterprise (SBE) and a 3% Disabled Veteran Business Enterprise (DVBE) commitment on this contract. Based on payments, the contract is 91% complete and the level of SBE and DVBE participation is 95.11% SBE and 3.41% DVBE, exceeding both commitments by 0.11% and 0.41%, respectively.

Small Business Commitment	95.00% SBE 3.00% DVBE	Small Business Participation	95.11% SBE 3.41% DVBE
	SBE Contractor(s)	% Commitment	% Participation
1.	Sonic Towing, Inc. (SBE Prime)	95.00%	95.11%
	Total	95.00%	95.11%
	DVBE Subcontractor(s)	% Commitment	% Participation
1.	Oasis Fuels	3.00%	3.41%
	Total	3.00%	3.41%

Beats 20 and 37 – Safeway Towing dba Bob’s Towing

Safeway Towing dba Bob’s Towing (Bob’s) made a 3.02% SBE and a 3.45% DVBE commitment on this contract. Based on payments, Beats 20 and 37 are 81% complete, and the level of SBE/DVBE participation is 0.43% SBE and 4.72% DVBE, representing a 2.59% shortfall in the SBE commitment and exceeding the DVBE commitment by 1.27%. Bob’s has a shortfall mitigation plan on file and asserts that the SBE shortfall is attributable to Hunter Tires’ inability to provide the agreed-upon services, which has been confirmed by the Metro Project team. Bob’s further reported that it has identified a replacement SBE firm and intends to onboard the firm through the Request to Add (RTA) process within the coming weeks.

Small Business Commitment	3.02% SBE 3.45 DVBE	Small Business Participation	0.43% SBE 4.72% DVBE
	SBE Contractor(s)	% Commitment	% Participation
1.	Hunter Tires, Inc.	3.02%	0.43%
	Total	3.02%	0.43%
	DVBE Contractor(s)	% Commitment	% Participation
1.	Oasis Fuels, Inc.	3.45%	4.72%
	Total	3.45%	4.72%

Beat 21 – South Coast Towing, Inc.

South Coast Towing, Inc. (SCT), an SBE, made a 7% Small Business Enterprise (SBE) and a 3% Disabled Veteran Business Enterprise (DVBE) commitment on this contract. Based on payments, the contract is 77% complete and the level of SBE and DVBE participation is 59.56% SBE and 8.41% DVBE, exceeding the commitments by 52.56% and 5.41%, respectively.

Small Business Commitment	7.00% SBE 3.00% DVBE	Small Business Participation	59.56% SBE 8.41% DVBE
	SBE Contractor(s)	% Commitment	% Participation
1.	South Coast Towing (Prime)	Added	59.56%
2.	Hunter Tires (Substituted)	7.00%	0.00%
	Total	7.00%	59.56%
	DVBE Contractor(s)	% Commitment	% Participation
1.	Oasis Fuels	3.00%	8.41%
	Total	3.00%	8.41%

¹Current Participation = Total Actual amount Paid-to-Date to DBE firms ÷ Total Actual Amount Paid-to-date to Prime.

Notwithstanding, Metro will continue to monitor FSP Contractor's efforts to meet or exceed their SBE/DVBE commitments.

B. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy (LW/SCWRP) is applicable to this modification. Metro staff will monitor and enforce the policy guidelines to ensure that applicable workers are paid at minimum, the current Living Wage rate of \$25.96 per hour (\$19.87 base + \$6.09 health benefits), including yearly increases. The increase may be up to 3% of the total wage, annually. In addition, contractors will be responsible for submitting the required reports for the Living Wage and Service Contract Worker Retention Policy and other related documentation to staff to determine overall compliance with the policy.

C. Prevailing Wage Applicability

Prevailing Wage is not applicable to this modification.

D. Project Labor Agreement/Construction Careers Policy

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. PLA/CCP is applicable only to construction contracts that have a construction related value in excess of \$2.5 million.

E. Manufacturing Careers Policy

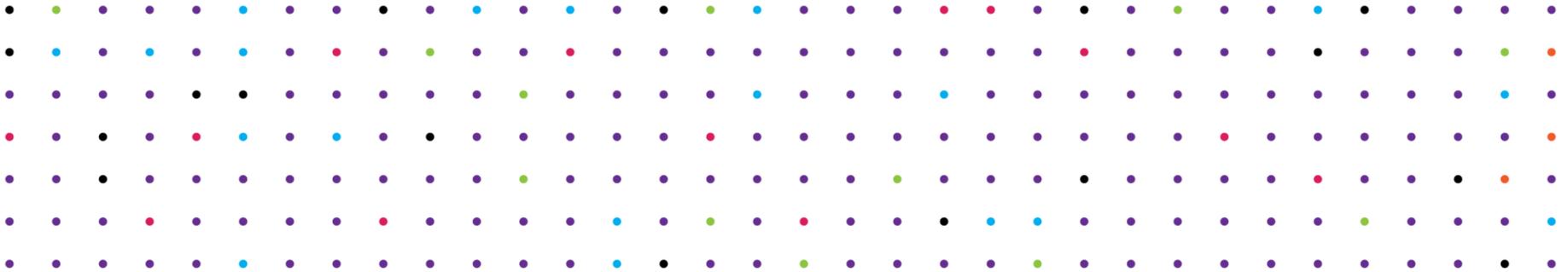
The Manufacturing Careers Policy (MCP) does not apply to this contract. The MCP is required on Metro's Rolling Stock RFPs, with an Independent Cost Estimate of at least \$50 million.

Attachment E



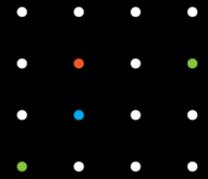
SHARED MOBILITY

METRO FREEWAY SERVICE PATROL



Operations, Safety, & Customer Experience Committee Meeting
February 19, 2026

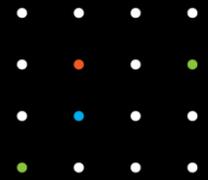
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ISSUE & DISCUSSION



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