



Metro

## Board Report

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

File #: 2026-0724, File Type: Informational Report

Agenda Number:

### OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE OCTOBER 15, 2026

**SUBJECT: APPOINTMENT TO METRO WESTSIDE CENTRAL SERVICE COUNCIL**

**ACTION: APPROVE RECOMMENDATION**

#### **RECOMMENDATION**

#### **WITHDRAWN**

~~APPROVE nominee for membership on Metro's Westside Central Service Council (Attachment A).~~

#### **ISSUE**

There is currently one vacancy on the Westside Central Service Council.

#### **BACKGROUND**

Metro Service Councils (MSCs) were created in 2002 as community-based bodies that improve bus service and promote service coordination with municipal and local transit providers. The MSC bylaws specify that representatives who live, work, or represent the region should have a basic working knowledge of public transit service within their area and understand passenger transit needs. To do so, each Representative is expected to ride at least one transit service per month.

The MSCs are responsible for convening public hearings to receive community input on proposed service modifications, rendering decisions for proposed bus route changes, and considering staff recommendations/public comments. All route and major service changes approved by the MSCs will be brought to the Metro Board of Directors as an information item. If the Metro Board moves an MSC-approved service change to an action item, the MSCs will be notified of this change before the next Service Council monthly meeting.

#### **DISCUSSION**

The individual listed below has been nominated by the nominating authority for this Council seat. If approved by the Board, they will serve for the three-year term specified below. A brief listing of qualifications for the new nominee and the nomination letter are provided in Attachments A and B. Membership of the Council with this appointee compared to the regions' demographics and ridership are provided in Attachment C.

Westside Central Service Council

A. Ryan Hund, New Appointment

Nominated by: Westside Central Council of Governments

Term: July 1, 2024 - June 30, 2027

**DETERMINATION OF SAFETY IMPACT**

Maintaining a fully appointed Service Council of representatives for each service area is important, as each Representative is required to regularly use public transit, and each Council is composed of people from diverse areas and backgrounds. This enables each Council to better understand the needs of transit riders, including the need for safe operation of transit service and the safe location of bus stops.

**FINANCIAL IMPACT**

Approving the recommended action brings no financial impact to the agency. Service Council members receive a \$150 stipend per meeting, with a limit of two paid meetings each month, under Cost Center 3151, Project 306006, Systemwide Bus Operations Management and Administration.

Impact to Budget

The current source of funds for this action includes operating eligible funds, including Propositions A and C, Measures R and M sales tax revenues, and the Transportation Development Act.

**EQUITY PLATFORM**

To further encourage nominating authorities to nominate individuals who closely reflect the region and its ridership, Metro staff shares Service Council membership race/ethnicity and gender demographic makeup compared to that of the residents with each nomination request. See Attachment C for details. This practice resulted in greater diversity of race/ethnicity and gender over the last several years of the Service Councils. However, approximately half of LA County residents and Metro riders are women, and work is still required to achieve gender equity in some of the Service Councils. Staff will continue to share demographic information and encourage nominating authorities to consider gender equity when considering individuals for nomination.

**VEHICLE MILES TRAVELED OUTCOME**

VMT and VMT per capita in Los Angeles County are lower than national averages, the lowest in the SCAG region, and on the lower end of VMT per capita statewide, with these declining VMT trends due in part to Metro's significant investment in rail and bus transit.\* Metro's Board-adopted VMT reduction targets align with California's statewide climate goals, including achieving carbon neutrality by 2045. To ensure continued progress, all Board items are assessed for their potential impact on VMT.

As part of these ongoing efforts, this item is expected to contribute to further reductions in VMT. This

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item supports Metro's systemwide strategy to reduce VMT through operational activities that will improve and further encourage transit ridership, ridesharing, and active transportation. Metro's Board-adopted VMT reduction targets were designed to build on the success of existing investments, and this item aligns with those objectives.

\*Based on population estimates from the United States Census and VMT estimates from Caltrans' Highway Performance Monitoring System (HPMS) data between 2001-2019.

## **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

Approval of this recommendation supports the following Metro Strategic Plan Goal: 30 Enhance communities and lives through mobility and access to opportunity.

## **ALTERNATIVES CONSIDERED**

The alternative to the recommendation would be for this nominee not to be approved for appointment. This would reduce the effectiveness of the Service Council, as it would increase the challenge of obtaining a necessary quorum for this Service Council to formulate and submit recommendations to the Board. It would also result in this Service Council having a less diverse representation of their service areas.

## **NEXT STEPS**

Staff will continue to monitor the major contributors to the quality of bus service from the customer's perspective and share that information with the Service Councils for use in their work to plan, implement, and improve bus service as well as the customer experience in their areas.

## **ATTACHMENTS**

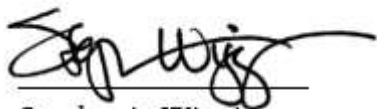
Attachment A - New Appointee Nomination Letter  
Attachment B - New Appointee Biography and Qualification  
Attachment C - Service Council Demographic Information

Prepared by:

Dolores Ramos, Senior Manager, Regional Service Councils, (213) 922- 1210

Reviewed by:

Conan Cheung, Chief Operations Officer, (213) 418-3034

A handwritten signature in black ink, appearing to read 'Step Wiggins', written over a horizontal line.

Stephanie Wiggins  
Chief Executive Officer

## NEW APPOINTEE NOMINATION LETTER

### Westside Central Service Council



**Date:** August 17, 2026

**To:** Dolores Ramos, Senior Manager, Metro Service Councils

**From:** Cecilia Estolano, WSCCOG Executive Director  
Riley O'Brien, WSCCOG Project Director

**CC:** Ryan Hund, Transportation Planner, Culver City Transportation Department

**Subject:** **Westside Cities COG Nomination to the Metro Westside/Central Service Council (August 2026)**

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On August 13, 2026, the Westside Cities Council of Governments (WSCCOG) Board voted unanimously to appoint Ryan Hund, Transportation Planner (Culver City Transportation Department) to the Metro Westside/Central Service Council. Ryan Hund will fill the rest of the three-year term (July 1, 2024, through June 30, 2027) of the WSCCOG representative seat previously held by Martha Eros (City of Beverly Hills). Attached is his letter of interest.

Please accept the WSCCOG's nomination on behalf of the WSCCOG Board. You may contact Ryan Hund by email at [Ryan.Hund@culvercity.org](mailto:Ryan.Hund@culvercity.org) or by phone at (310) 253-6506. Should you have any questions regarding this matter, please contact the WSCCOG Project Director Riley O'Brien at [riley@estolanoadvisors.com](mailto:riley@estolanoadvisors.com) or at (213) 612-4545.

**Service Council Nominee Qualifications**

**Ryan Hund, Nominee to Westside Central Service Council**



Ryan Hund, AICP has worked as a Transportation Planner for the City of Culver City since 2021 and the lead transit planner for Culver City Bus. Prior to joining Culver City, he was a Transportation Policy Intern with the Office of Los Angeles City Councilmember Mike Bonin. He has extensive experience in urban planning, transit operations, and community mobility initiatives. His work emphasizes transportation planning, mobility innovation, and community engagement. He has contributed to transit operations, policy development, and sustainability programs, aligning with Culver City's goals for efficient, equitable, and environmentally friendly transportation systems.

As part of his transit planning work, he coordinates with other local transit agencies such as Metro, Santa Monica's Big Blue Bus, and LADOT Transit. Transit is Mr. Hund's primary mode of travel. Mr. Hund has a Bachelor of Arts in History from Cal Poly San Luis Obispo and a Master of Urban Planning from the University of Southern California.

### Service Council Demographic Information

Council Region demographics in the following tables are taken from the 2023 American Community Survey; regional ridership is taken from the 2023 Metro Ridership Survey. With the appointment of this nominee, the Westside Central (WSC) Service Council's membership will compare to the region's demographics and ridership as follows:

**Table 1:** Comparison of WSC Service Councils' membership race/ethnicity demographics to the regions and the regions' ridership

| Race/Ethnicity        | Hispanic or Latino | White   | Asian  | Pac Isl | Black   | Native Amer/ Amer Ind | Other  |
|-----------------------|--------------------|---------|--------|---------|---------|-----------------------|--------|
| WSC Council Region    | 41.0%              | 31.1%   | 13.8%  | 0.1%    | 9.0%    | 0.1%                  | 4.8%   |
| WSC Region Ridership  | 67%                | 8%      | 6%     | 1%      | 17%     | 1%                    | 1%     |
| WSC Membership (No.)* | 18% (2)            | 54% (6) | 0% (0) | 0% (0)  | 18% (2) | 9% (1)                | 0% (0) |

*\*Note: Table/percentages does not add to the exact number of Council seats as it incorporates each race Councilmembers self-identified with; some current Councilmembers identify as multi-racial.*

**Table 2:** WSC Service Council membership compared to Los Angeles County gender demographics

| GWC Sex/Gender       | Male/ Man | Female/ Woman | Non-binary/ Non-conforming | Prefer to self-describe/ Decline to respond |
|----------------------|-----------|---------------|----------------------------|---------------------------------------------|
| Los Angeles County   | 49.6%     | 50.4%         | *                          | *                                           |
| WSC Membership (No.) | 55% (5)   | 22% (2)       | 11% (1)                    | 11% (1)                                     |

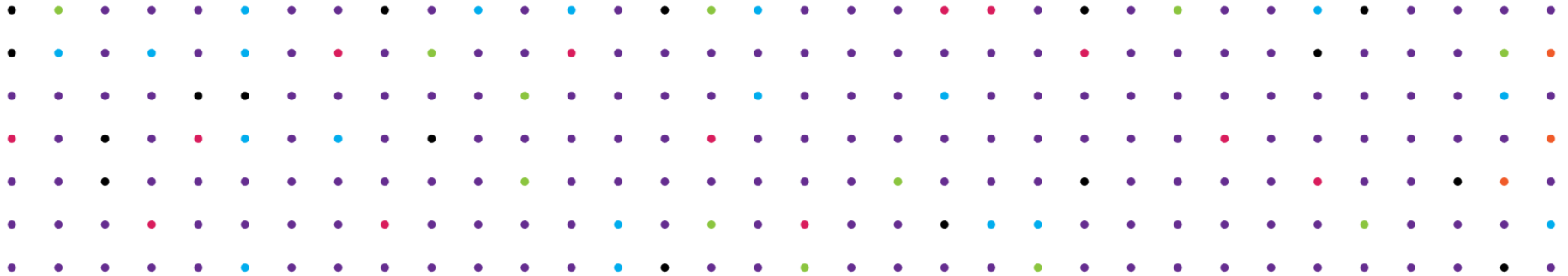
**Table 3:** Gender representation on all Service Councils

| Sex/Gender of Membership | Male/ Man | Female/ Woman | Non-binary/ Non-conforming | Prefer to self-describe/ Decline to respond | Vacancies on Council |
|--------------------------|-----------|---------------|----------------------------|---------------------------------------------|----------------------|
| Los Angeles County       | 49.6%     | 50.4%         | *                          | *                                           |                      |
| SBC (No.)                | 55% (5)   | 44% (4)       | 0% (0)                     | 0% (0)                                      | 0% (0)               |
| SFV (No.)                | 44% (4)   | 33% (3)       | 0% (0)                     | 0% (0)                                      | 22% (2)              |
| SGV (No.)                | 66% (6)   | 33% (3)       | 0% (0)                     | 0% (0)                                      | 0% (0)               |
| GWC (No.)                | 88% (8)   | 11% (1)       | 0% (0)                     | 0% (0)                                      | 0% (0)               |
| WSC (No.)                | 55% (5)   | 22% (2)       | 11% (1)                    | 11% (1)                                     | 0% (0)               |

*\*The sex/gender composition for Los Angeles County is taken from 2022 Census Quick Facts; Census data includes a question that intends to capture current sex; there are no questions about gender, sexual orientation, or sex at birth. This is denoted by an asterisk in the "non-binary/non-conforming" and "prefer to self-describe/decline to state" fields within the table above.*

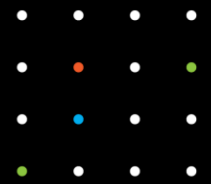
REGIONAL SERVICE COUNCILS

# APPOINTMENT TO METRO SERVICE COUNCILS



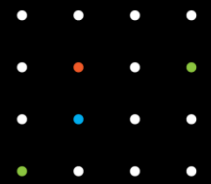
Operations, Safety, & Customer Experience Committee Meeting  
October 15, 2026

# RECOMMENDATION



APPROVE nominee for membership on Metro's Westside Central Service Council (Attachment A).

# ISSUE & DISCUSSION



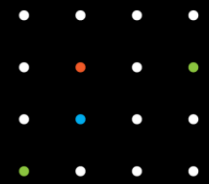
## ISSUE

There is currently one vacancy on the Westside Central Service Council.

## DISCUSSION

If approved by the Board, one Westside Central Service Council nominee will serve the remainder of the three-year term tied to the seats they have been nominated to (July 1, 2024 – June 30, 2027).

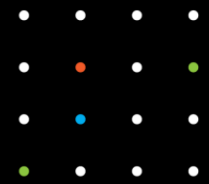
# Nominating Authorities



Westside Central Service Council's nominating authorities and the number of seats they provide nominations for are listed below. The responsible nominating authority that has forwarded a nomination for approval is highlighted below.

| Region                  | Nominating Authorities                                                                                                                                                                              |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Westside Central</b> | City of Los Angeles Mayor (4)<br>LA County 2 <sup>nd</sup> District Supervisor (1)<br>LA County 3 <sup>rd</sup> District Supervisor (1)<br><b><i>Westside Cities Council of Governments (3)</i></b> |

# Race/Ethnicity Demographics

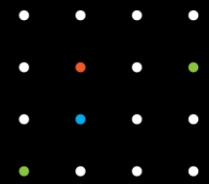


With these nominees, the Service Council composition and representation will be:

| Race/Ethnicity        | Hispanic<br>or Latino | White   | Asian  | Pac Isl | Black   | Native Amer/<br>Amer Ind | Other  |
|-----------------------|-----------------------|---------|--------|---------|---------|--------------------------|--------|
| WSC Council Region    | 41.0%                 | 31.1%   | 13.8%  | 0.1%    | 9.0%    | 0.1%                     | 4.8%   |
| WSC Region Ridership  | 67%                   | 8%      | 6%     | 1%      | 17%     | 1%                       | 1%     |
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*\*Note: Table/percentages does not add to the exact number of Council seats as each race Councilmembers self-identified with is incorporated; some current Councilmembers identify as multi-racial.*

# Sex/Gender Demographics



With these nominees, the Service Council composition and representation will be:

| Sex/Gender           | Male/<br>Man | Female/<br>Woman | Non-binary/<br>Non-conforming | Prefer to self-describe/<br>Decline to respond |
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