



**Metro®**

*One Gateway Plaza, Los Angeles, CA 90012,  
3rd Floor, Metro Board Room*

**Agenda - Final**

**Wednesday, October 18, 2023**

**11:00 AM**

Watch online: <https://boardagendas.metro.net>

Listen by phone: Dial 888-251-2949 and enter Access Code:  
8231160# (English) or 4544724# (Español)

To give written or live public comment, please see the top of page 4

**Finance, Budget and Audit Committee**

*Kathryn Barger, Chair*

*Tim Sandoval, Vice Chair*

*James Butts*

*Jacquelyn Dupont-Walker\**

*Lindsey Horvath*

*Gloria Roberts, non-voting member*

*Stephanie Wiggins, Chief Executive Officer*

*\*Attending Virtually*

*Hotel Triton*

*342 Grant Ave.*

*San Francisco, CA 94108*

## **METROPOLITAN TRANSPORTATION AUTHORITY BOARD AGENDA RULES**

### **(ALSO APPLIES TO BOARD COMMITTEES)**

#### **PUBLIC INPUT**

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board must be submitted electronically using the tablets available in the Board Room lobby. Individuals requesting to speak will be allowed to speak for a total of three (3) minutes per meeting on agenda items in one minute increments per item. For individuals requiring translation service, time allowed will be doubled. The Board shall reserve the right to limit redundant or repetitive comment.

The public may also address the Board on non-agenda items within the subject matter jurisdiction of the Board during the public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for one (1) minute during this Public Comment period or at the discretion of the Chair. Speakers will be called according to the order in which their requests are submitted. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

**CONDUCT IN THE BOARD ROOM** - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

**REMOVAL FROM THE BOARD ROOM** - The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

- a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
- b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
- c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
- d. Any other unlawful interference with the due and orderly course of said meeting.

#### **INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD**

Agendas for the Regular MTA Board meetings are prepared by the Board Clerk and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded and is available at <https://www.metro.net> or on CD's and as MP3's for a nominal charge.



## DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding before an agency involving a license, permit, or other entitlement for use, including all contracts (other than competitively bid, labor, or personal employment contracts), shall disclose on the record of the proceeding any contributions in an amount of more than \$250 made within the preceding 12 months by the party, or his or her agent, to any officer of the agency, additionally PUC Code Sec. 130051.20 requires that no member accept a contribution of over ten dollars (\$10) in value or amount from a construction company, engineering firm, consultant, legal firm, or any company, vendor, or business entity that has contracted with the authority in the preceding four years. Persons required to make this disclosure shall do so by filling out a "Disclosure of Contribution" form which is available at the LACMTA Board and Committee Meetings. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

## ADA REQUIREMENTS

Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 working hours) in advance of the scheduled meeting date. Please telephone (213) 364-2837 or (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040.

Requests can also be sent to [boardclerk@metro.net](mailto:boardclerk@metro.net).

## LIMITED ENGLISH PROFICIENCY

A Spanish language interpreter is available at all Committee and Board Meetings. All other languages must be requested 72 hours in advance of the meeting by calling (213) 364-2837 or (213) 922-4600. Live Public Comment Instructions can also be translated if requested 72 hours in advance.

Requests can also be sent to [boardclerk@metro.net](mailto:boardclerk@metro.net).

323.466.3876 - Customer Service Line



**323.466.3876**

x2 *Español (Spanish)*

x3 *中文 (Chinese)*

x4 *한국어 (Korean)*

x5 *Tiếng Việt (Vietnamese)*

x6 *日本語 (Japanese)*

x7 *русский (Russian)*

x8 *Հայերէն (Armenian)*

## HELPFUL PHONE NUMBERS AND EMAIL

Copies of Agendas/Record of Board Action/Recordings of Meetings - (213) 922-4880 (Records Management Department) - <https://records.metro.net>

General Information/Rules of the Board - (213) 922-4600

Internet Access to Agendas - <https://www.metro.net>

TDD line (800) 252-9040

Board Clerk Email - [boardclerk@metro.net](mailto:boardclerk@metro.net)

**NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA**

### Live Public Comment Instructions:

Live public comment can be given by telephone or in-person.

The Committee Meeting begins at 11:00 AM Pacific Time on October 18, 2023; you may join the call 5 minutes prior to the start of the meeting.

Dial-in: 888-251-2949 and enter  
English Access Code: 8231160#  
Spanish Access Code: 4544724#

***Public comment will be taken as the Board takes up each item. To give public comment on an item, enter #2 (pound-two) when prompted. Please note that the live video feed lags about 30 seconds behind the actual meeting. There is no lag on the public comment dial-in line.***

### Instrucciones para comentarios publicos en vivo:

Los comentarios publicos en vivo se pueden dar por telefono o en persona.

La Reunion de la Junta comienza a las 11:00 AM, hora del Pacifico, el 18 de Octubre de 2023. Puedes unirte a la llamada 5 minutos antes del comienso de la junta.

Marque: 888-251-2949 y ingrese el codigo  
Codigo de acceso en ingles: 8231160#  
Codigo de acceso en espanol: 4544724#

***Los comentarios del público se tomaran cuando se toma cada tema. Para dar un comentario público sobre una tema ingrese # 2 (Tecla de numero y dos) cuando se le solicite. Tenga en cuenta que la transmisión de video en vivo se retrasa unos 30 segundos con respecto a la reunión real. No hay retraso en la línea de acceso telefónico para comentarios públicos.***

### Written Public Comment Instruction:

Written public comments must be received by 5PM the day before the meeting.  
Please include the Item # in your comment and your position of "FOR," "AGAINST," "GENERAL COMMENT," or "ITEM NEEDS MORE CONSIDERATION."

Email: BoardClerk@metro.net

Post Office Mail:

Board Administration

One Gateway Plaza

MS: 99-3-1

Los Angeles, CA 90012

## CALL TO ORDER

## ROLL CALL

APPROVE Consent Calendar Items: 5, 6, and 7.

## CONSENT CALENDAR

5. **SUBJECT: LEASE AMENDMENTS WITH PINNACLE TOWERS, LLC  
FOR THREE MICROWAVE RADIO STATION LOCATIONS**

[2023-0427](#)

### RECOMMENDATIONS

AUTHORIZE the Chief Executive Officer (CEO), or designee, to execute ten (10)-year lease amendments commencing retroactive to January 1, 2023 with Pinnacle Towers, LLC, ("Lessor") for microwave radio stations located at:

- 7625 Black Star Canyon Road in Riverside at a rate of approximately \$10,865.88 per month with 3.5% escalations annually for a total of \$1,482,344.53 over the term.
- Building 12, Mt. Lukens Road in Tujunga at a rate of approximately \$11,431.59 per month with 3.5% escalations annually for a total of \$1,559,519.80 over the term.
- 34 Sunset Ridge in Los Angeles at a rate of approximately \$11,431.59 per month with 3.5% escalations annually for a total of \$1,654,955.13 over the term.

Attachments:      [Attachment A - Location Maps](#)  
                             [Attachment B - Deal Points](#)

6. **SUBJECT: BANKING SERVICES**

[2023-0573](#)

### RECOMMENDATIONS

AUTHORIZE:

- A. the Chief Executive Officer to execute a five-year, firm fixed unit rate Contract No. PS99982000 to Bank of America, N.A. for basic and specialized banking services, in an amount-not-to-exceed \$5,098,207 effective January 1, 2024, subject to resolution of protest(s), if any; and
- B. the payment of up to \$650,000 over the next five years for Federal Deposit Insurance Corporation (FDIC) for assessment fees as mandated by 12 C.F.R. § 327.9 to cover insurance premiums for Metro's

deposits. These pass-through FDIC assessment fees shall be payable under Contract No. PS9982000, for a total contract price not-to-exceed \$5,748,207.

Attachments:      [Attachment A - Procurement Summary](#)  
                             [Attachment B - DEOD Summary](#)

**7. SUBJECT: CALIFORNIA SB1 STATE OF GOOD REPAIR PROGRAM**

[2023-0597](#)

**RECOMMENDATION**

APPROVE the Resolution in Attachment A to:

- A. AUTHORIZE the Chief Executive Officer (CEO) or designee to claim \$34,650,803 in fiscal year (FY) 2023-24 State of Good Repair Program (SGR) grant funds as the Regional Entity for Los Angeles County for this program;
- B. APPROVE the regional SGR Project List for FY23-24; and
- C. CERTIFY that Metro will comply with all conditions and requirements set forth in the SGR Certification and Assurances document and applicable statutes, regulations, and guidelines.

Attachments:      [Attachment A - Resolution to Accept and Distribute LA County SGR Funds](#)  
                             [Attachment B - Submitted Project Listing From Metro and Municipal Operators](#)

**NON-CONSENT**

**8. SUBJECT: MEASURE M FIVE YEAR COMPREHENSIVE  
ASSESSMENT AND EQUITY REPORT**

[2023-0430](#)

**RECOMMENDATION**

CONSIDER:

- A. ADOPTING the Measure M Five Year Comprehensive Assessment and Equity Report (Attachment A); and
- B. RECEIVING AND FILING the Measure M Independent Taxpayer Oversight Committee (MMITOC) Findings and Recommendations to improve the Measure M program (Attachment B).

Attachments:      [Attachment A - Measure M 5-Year Comprehensive Assessment & Equity Report](#)  
                             [Attachment B - MMITOC Findings and Recommendations](#)  
                             [Attachment C - Board Approved Assessment Objectives & Criteria](#)

- 
9. **SUBJECT: PREPARATION FOR INITIATING THE FY25 BUDGET  
DEVELOPMENT PROCESS**

[2023-0601](#)

**RECOMMENDATION**

RECEIVE oral report on the preparation for initiating the FY25 budget development process.

10. **SUBJECT: THE IMPACT OF THE BUILD AMERICA BUY AMERICA  
ACT ON LA METRO'S MAJOR CAPITAL PROJECTS  
MOTION**

[2023-0657](#)

**RECOMMENDATION**

APPROVE Motion by Directors Horvath, Bass, Butts, Yaroslavsky, and Najarian that the Metro Board instruct the Chief Executive Officer to report to the Board in March 2024 with an evaluation of the applicable provisions of the *Build America, Buy America Act*, provisions contained in the *Infrastructure Investment and Jobs Act* and related federal guidance (49 U.S.C. § 5323(j)), and any impact the Act may have on the feasibility of transit projects seeking a Full-Funding Grant Agreement with the FTA.

**SUBJECT: GENERAL PUBLIC COMMENT**

[2023-0643](#)

RECEIVE General Public Comment

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

**COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN  
COMMITTEE'S SUBJECT MATTER JURISDICTION**

**Adjournment**



## Board Report

File #: 2023-0427, File Type: Agreement

Agenda Number: 5.

### FINANCE, BUDGET, AND AUDIT COMMITTEE OCTOBER 18, 2023

**SUBJECT: LEASE AMENDMENTS WITH PINNACLE TOWERS, LLC FOR THREE MICROWAVE RADIO STATION LOCATIONS**

**ACTION: APPROVE RECOMMENDATIONS**

#### **RECOMMENDATIONS**

AUTHORIZE the Chief Executive Officer (CEO), or designee, to execute ten (10)-year lease amendments commencing retroactive to January 1, 2023 with Pinnacle Towers, LLC, ("Lessor") for microwave radio stations located at:

- 7625 Black Star Canyon Road in Riverside at a rate of approximately \$10,865.88 per month with 3.5% escalations annually for a total of \$1,482,344.53 over the term.
- Building 12, Mt. Lukens Road in Tujunga at a rate of approximately \$11,431.59 per month with 3.5% escalations annually for a total of \$1,559,519.80 over the term.
- 34 Sunset Ridge in Los Angeles at a rate of approximately \$11,431.59 per month with 3.5% escalations annually for a total of \$1,654,955.13 over the term.

#### **ISSUE**

Metro leases radio towers on three properties located at 7625 Black Star Canyon Road in Riverside, Building 12, Mt. Lukens Road in Tujunga, and 34 Sunset Ridge in Los Angeles (the "Towers") for continuity of bus communications and system security throughout Metro's transportation systems. The leases expired on December 31, 2022, and have been in a month-to-month holdover since January 1, 2023. Metro continues to need the Towers through December 31, 2032. The leases require Board approval as both the 10-year term and the value of each lease exceed the delegated authority of the Chief Executive Officer which is no more than five years or \$500,000.

#### **BACKGROUND**

The Towers house radio communications equipment for the Metro Bus Advanced Transportation Management System (ATMS). The Metro Bus ATMS is the system used to transport voice and data

---

communications traffic between Metro's fleet of buses and the Bus Operations Center which is required for the delivery of safe and efficient bus transportation services throughout Los Angeles County. The three leases have been in a month-to-month holdover since January 1, 2023 because of the Lessor's delay in providing Metro with amendment documents. The Lessor agreed to maintain the existing rate and not to charge Metro any increased rent during the interim period.

## **DISCUSSION**

### **Findings**

The Landlord has agreed to extend the terms of the three leases for an additional ten (10) years. The Landlord has presented a First Amendment to Lease for Location 305, and a Second Amendment to Lease for each of Locations 308 and 399 (collectively the "Amendments"). Metro Real Estate has negotiated all three Amendments to a discount on the rental rate and a discounted rate of annual increases below their current rates resulting in total savings for the three Lease Amendments of \$746,814 over the term 10-year terms.

### **Considerations**

Without the Towers, Metro would have to lease several other towers to maintain the same coverage which would require relocation costs. These Towers have proven record of 20 years of reliability supporting Metro communications. At the expiration of the term, Metro will evaluate these locations again and determine if further lease renewals are needed and negotiate new terms accordingly.

## **DETERMINATION OF SAFETY IMPACT**

This Board Action will help ensure continued safe and reliable bus transportation throughout the system.

## **FINANCIAL IMPACT**

The rental rates for the Leases do not increase in the Amendments and will not increase over the first two years of the new terms. The ten-year terms (with three and one half (3½ %) percent year-over-year escalation) will result in the payment schedule outlined in the section below.

Metro Real Estate has determined that the rental rates and increases are in line with the fair market for towers at these locations.

### **Impact to Budget**

Funds for these Amendments are budgeted annually in the Real Estate Non-Departmental Cost Center (0651) under Bus Operations (306006) for fiscal year 2024. Future lease obligations will be included in annual budget preparation by Real Estate staff.

The ten-year budget impact will be as follows:

Fiscal Year	Period	Location 305 (7625 Black Star Cyn Rd.)	Location 308 (Mt. Lukens Rd.)	Location 399 (34 Sunset Ridge)	Total
2023	1/1/2023-12/31/2023	\$130,390.56	\$137,179.08	\$138,641.76	\$406,211.40
2024	1/1/2024-12/31/2024	\$130,390.56	\$137,179.08	\$138,641.76	\$406,211.40
2025	1/1/2025-12/31/2025	\$134,954.23	\$141,980.35	\$143,494.22	\$420,428.80
2026	1/1/2026-12/31/2026	\$139,677.63	\$146,949.66	\$148,516.52	\$435,143.81
2027	1/1/2027-12/31/2027	\$144,566.34	\$152,092.90	\$153,714.60	\$450,373.84
2028	1/1/2028-12/31/2028	\$149,626.17	\$157,416.15	\$159,094.61	\$466,136.92
2029	1/1/2029-12/31/2029	\$154,863.08	\$162,925.71	\$164,662.92	\$482,451.72
2030	1/1/2030-12/31/2030	\$160,283.29	\$168,628.11	\$170,426.12	\$499,337.53
2031	1/1/2031-12/31/2031	\$165,893.21	\$174,530.10	\$176,391.04	\$516,814.34
2032	1/1/2032-12/31/2032	\$171,699.47	\$180,638.65	\$182,564.72	\$534,902.84
<b>TOTAL</b>					<b>\$4,618,012.60</b>

## **EQUITY PLATFORM**

The proposed actions would support Metro bus operations and customer experience which is beneficial to all Metro riders and employees.

## **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

The recommendation supports strategic plan goal #2: "Deliver outstanding trip experiences for all users of the transportation system."

## **ALTERNATIVES CONSIDERED**

If the board chooses not to extend these leases, the alternative is to lease several other towers to maintain the same coverage these towers provide. This will increase operating costs substantially and is not recommended.

## **NEXT STEPS**

If the Board approves, Metro will execute the Amendments with Pinnacle Towers, LLC, thereby securing the microwave radio station locations through December 31, 2032.

## **ATTACHMENTS**

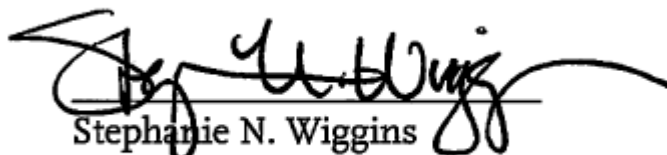
Attachment A - Lease Locations  
Attachment B - Deal Points

Prepared by: John Beck, Manager, Countywide Planning & Development, (213) 922-4435



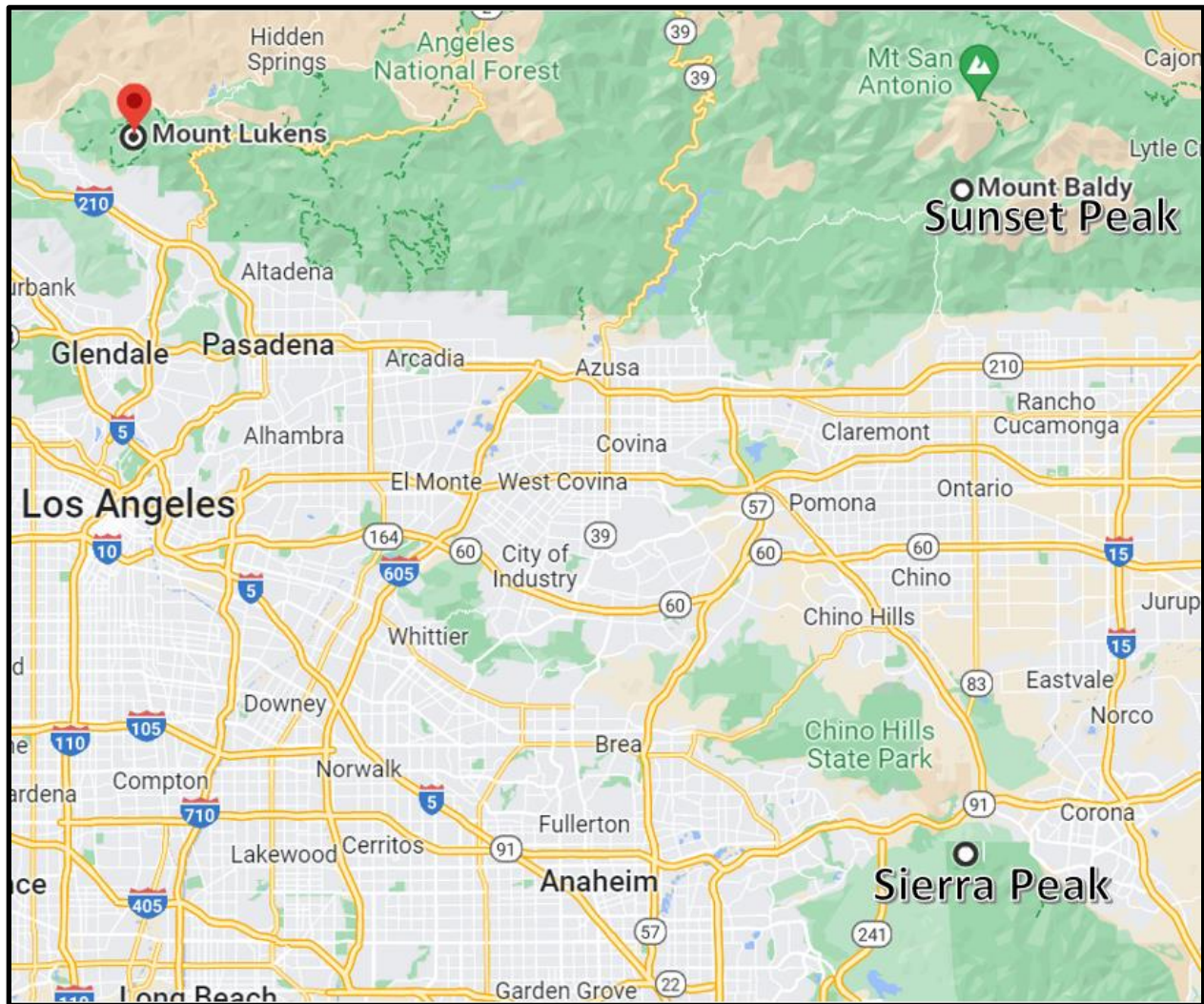
Craig Justesen, Interim Executive Officer, Countywide Planning & Development,  
(213) 928-7051  
Holly Rockwell, SEO - Real Estate and Transit Oriented Communities (213) 922-  
5585  
Ray Sosa, Deputy Chief Planning Officer, (213) 547-4274

Reviewed by: Conan Cheung, Chief Operations Officer, (213) 418-3034  
James de la Loza, Chief Planning Officer, (213) 922-2920



Stephanie N. Wiggins  
Chief Executive Officer

LOCATION MAP



**Sierra Peak**  
**Location 305**  
7625 Black Star  
Canyon Road  
Riverside, CA  
(AL000039)

**Mt. Lukens**  
**Location 308**  
Building 12, Mt.  
Lukens Rd.  
Tujunga, CA  
(AL000040)

**Suset Peak**  
**Location 399**  
34 Sunset Ridge  
Mt. Baldy, CA  
(AL000041)

## Attachment B – Deal Points

<b>New or renewal</b>	Amendment to Lease
<b>Landlord/Owner</b>	Pinnacle Towers, LLC
<b>Location</b>	7625 Black Star Canyon Road in Riverside Building 12, Mt. Lukens Road in Tujunga 34 Sunset Ridge in Los Angeles
<b>Premises</b>	Radio tower locations
<b>Purpose</b>	Radio tower for rail and bus communications.
<b>Commencement and Duration (note any extensions)</b>	10-years commencing January 1, 2023. There are no options to extend the terms.
<b>Total Cost</b>	The total lease value is approximately \$4,618,012.60 over the ten (10)-year terms.
<b>Early Termination Clauses</b>	None.
<b>Determination of Lease Value</b>	Real Estate Appraisal staff.
<b>Background with this Landlord</b>	This will be the second and third transactions with the landlord at these locations.
<b>Special Provisions</b>	None.



## Board Report

File #: 2023-0573, File Type: Contract

Agenda Number: 8.

### FINANCE, BUDGET AND AUDIT COMMITTEE OCTOBER 18, 2023

**SUBJECT: BANKING SERVICES**

**ACTION: APPROVE RECOMMENDATIONS**

#### **RECOMMENDATIONS**

AUTHORIZE:

- A. the Chief Executive Officer to execute a five-year, firm fixed unit rate Contract No. PS99982000 to Bank of America, N.A. for basic and specialized banking services, in an amount-not-to-exceed \$5,098,207 effective January 1, 2024, subject to resolution of protest(s), if any; and
- B. the payment of up to \$650,000 over the next five years for Federal Deposit Insurance Corporation (FDIC) for assessment fees as mandated by 12 C.F.R. § 327.9 to cover insurance premiums for Metro's deposits. These pass-through FDIC assessment fees shall be payable under Contract No. PS9982000, for a total contract price not-to-exceed \$5,748,207.

#### **ISSUE**

Metro's current banking services contract expires on December 31, 2023. Metro requires basic and specialized banking services such as demand deposit accounts, safekeeping services, daily balance reporting, check processing, wire transfers, Automated Clearinghouse (ACH) and Electronic Fund Transfer (EFT) payments, and specialized services, including vault currency counting and custody services to manage cash more efficiently and enhance the capabilities of Metro's internal financial information system.

#### **BACKGROUND**

Banking services are a critical component to effectively manage and control Metro's financial assets and transactions (e.g., vendor invoice payments, payroll, and revenue collection, among many) that support daily operations and projects. This contractor will provide seamless financial services, such as payment processing for payroll, ACH/EFT accounting payments, wire transfer processing, check printing, coin/currency services, and lockbox deposits.

Based on historical FY23 data, Metro forecasts processing a monthly average of \$590 million in incoming funding and an average of \$590 million in outgoing payments through the current banking

---

services portal this year.

## **DISCUSSION**

To ensure critical banking services are not interrupted, Metro must secure a service provider to meet its basic and specialized banking needs. The recommended firm, Bank of America, ranked highest in the areas most critical to Metro's needs including: online access to monthly account statements, next-day positive pay verification, instant access to images and data from lockbox deposits; a streamlined paper disbursement function which allows direct download from Metro's Financial Information System; a late cutoff time for same-day/next-day check printing that satisfies Metro's regulatory requirements; an extensive branch network in Los Angeles County; and an experienced customer service team with government banking expertise.

Aside from normal bank service charges, Metro must pay mandatory FDIC assessment fees that are collected by the bank as required by 12 C.F.R. § 327.9. The assessment fees provide deposit insurance protection for depositors of insured banks. The rate is set by the FDIC, is subject to change at any time, and is calculated by applying the rate to the account's average ledger balance. As of June 2023, the monthly rate is 1.66% and can be expected to increase by approximately 10% within the duration of the five-year contract to 1.8%. The estimated \$650,000 five-year total is based on the annual average fee of \$130,000 for the previous five-years.

## **DETERMINATION OF SAFETY IMPACT**

The approval of the recommendation above will have no negative impact on the safety of Metro employees or passengers.

## **FINANCIAL IMPACT**

The funding of \$470,000 for banking services and \$130,000 for the FDIC assessment fee have been included in the FY24 budget in cost center 5210, Treasury Department. The funds are divided among three projects: 31% to Project 100002, Task 30.02; 26% to Project 300076, Task 30.02; and 43% to Project 610340, Task 30.02. Since this is a multi-year contract, the Treasurer will be accountable for budgeting its costs in future years.

### **Impact to Budget**

The sources of funds are Proposition A, Proposition C, Measure R and Measure M. These funds are eligible for bus and rail operations.

## **EQUITY PLATFORM**

Although no SBE/DVBE goal was established, Bank of America was separately scored the highest by Metro's evaluation team. Metro's evaluation team also noted Bank of America's commitment to a five-year, national \$1.25 billion economic plan to advance racial equality and economic opportunity. This includes an equity investment commitment alongside partnerships with local Community Development Financial Institutions (CDFI) and Minority Depository Institute (MDI) organizations,

---

including Accion Opportunity Fund and Broadway Financial Corporation, to provide capital funding to local minority and women entrepreneurs serving low to moderate income (LMI) communities.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

The recommendations support the Metro Vision 2028 Strategic Plan Goal 5 as follows:

Goal 5: Provide responsive, accountable, and trustworthy governance within the Metro organization.

Goal 5.2: Metro will exercise good public policy judgment and sound fiscal stewardship.

### **ALTERNATIVES CONSIDERED**

The Board of Directors may choose not to authorize the contract award, however, this alternative is not recommended as banking services are a critical component to effectively manage and control Metro's financial assets and transactions (e.g., vendor invoice payments, payroll, and revenue collection, among many) that support daily operations and projects.

### **NEXT STEPS**

Upon Board approval, staff will execute Contract No. PS99982000 with Bank of America for banking services, effective January 1, 2024.

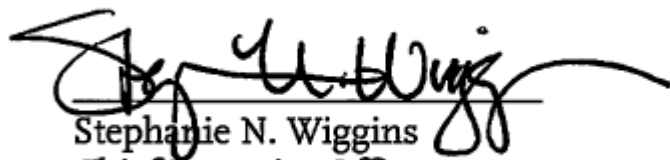
### **ATTACHMENTS**

Attachment A - Procurement Summary

Attachment B - DEOD Summary

Prepared by: Erica Gaskill, Senior Financial Analyst, (213) 922-4031  
Mary E. Morgan, Deputy Executive Officer, Finance, (213) 922-4143  
Debra Avila, Deputy Chief Vendor/Contract Management Officer, (213) 418-3051

Reviewed by: Nalini Ahuja, Chief Financial Officer, (213) 922-3088



Stephanie N. Wiggins  
Chief Executive Officer

## PROCUREMENT SUMMARY

## BANKING SERVICES / PS99982000

1.	<b>Contract Number:</b> PS99982000	
2.	<b>Recommended Vendor:</b> Bank of America, N.A.	
3.	<b>Type of Procurement (check one):</b> <input type="checkbox"/> IFB <input checked="" type="checkbox"/> RFP <input type="checkbox"/> RFP-A&E <input type="checkbox"/> Non-Competitive <input type="checkbox"/> Modification <input type="checkbox"/> Task Order	
4.	<b>Procurement Dates:</b>	
	<b>A. Issued:</b> February 14, 2023	
	<b>B. Advertised/Publicized:</b> February 14, 2023	
	<b>C. Pre-Bid Conference:</b> February 24, 2023	
	<b>D. Proposals Due:</b> March 21, 2023	
	<b>E. Pre-Qualification Completed:</b> July 19, 2023	
	<b>F. Conflict of Interest Form Submitted to Ethics:</b> March 21, 2023	
	<b>G. Protest Period End Date:</b> October 24, 2023	
5.	<b>Solicitations Picked up/Downloaded:</b> 14	<b>Bids/Proposals Received:</b> 4
6.	<b>Contract Administrator:</b> Manchi Yi	<b>Telephone Number:</b> (213) 418-3332
7.	<b>Project Manager:</b> Erica Gaskill	<b>Telephone Number:</b> (213) 922-4031

**A. Procurement Background**

This Board Action is to approve the award of Contract No. PS99982000 to provide banking services. Board approval of contract award is subject to resolution of all properly submitted protest(s), if any.

The Request for Proposal (RFP) No. PS99982 was issued as a competitive procurement in accordance with Metro's Acquisition Policy and the contract type is a firm fixed unit rate. The Diversity & Economic Opportunity Department did not recommend an SBE/DVBE participation goal for this procurement due to a lack of subcontracting opportunities.

No amendments were issued during the solicitation phase of this RFP.

A total of 14 firms downloaded the RFP and were included on the planholders list. A virtual pre-proposal conference was held on February 24, 2023, with eleven participants in attendance representing four firms. A worksite visit of Metro's cash counting facility was conducted on March 1, 2023, with three firms in attendance. Fifty-two questions were received, and responses were released prior to the proposal due date.

A total of four proposals were received by the due date of March 21, 2023, and are listed below in alphabetical order:

1. Bank of America, N.A.
2. JPMorgan Chase Bank, N.A.
3. U.S. Bank National Association
4. Wells Fargo Bank, N.A.

## **B. Evaluation of Proposals**

A Proposal Evaluation Team (PET) consisting of staff from Metro's Treasury and Accounting departments was convened and conducted a comprehensive technical evaluation of the proposals received.

Evaluations were conducted from March 24, 2023, through April 11, 2023.

The proposals were first evaluated based on the following evaluation criteria:

Evaluation of Minimum Requirements: This is a pass/fail criteria. To be responsive to the RFP minimum requirements, proposers must meet the following:

1. Must be able to create, print, and mail checks on the same day (subject to established deadlines);
2. Controlled disbursement final clearing information must be available by 7:00 a.m. PST;
3. Must offer Positive Pay, "Payee" Positive Pay, and Teller Positive Pay;
4. Electronic statements must be available by the fifth (5<sup>th</sup>) day following month end; and
5. Must offer Remote Deposit.

Two of the four proposals were deemed non-responsive to the RFP requirements. U.S. Bank National Association failed to meet the first minimum qualification requirement, while Wells Fargo Bank, N.A. indicated it will not be proposing on Custody Services; which is one of the major tasks required in the scope of services. Therefore, both firms were excluded from further consideration.

The PET continued to evaluate the remaining two proposals based on the following weighted evaluation criteria:

- |   |     |
|---|-----|
| • Understanding of the Workplan Approach              | 45% |
| • Prime Contractor's Skill and Experience             | 10% |
| • Qualifications and Experience of Proposed Personnel | 10% |
| • Management Plan                                     | 10% |
| • Small Business and Community Support                | 5%  |
| • Cost Proposal                                       | 20% |

The evaluation criteria is appropriate and consistent with criteria developed for other similar banking services procurements. Several factors were considered when



developing these weights, giving the greatest importance to understanding of the workplan approach. The PET evaluated the proposals based on the pre-established evaluation criteria.

At the conclusion of the evaluation process, the PET determined Bank of America, N.A. to be the highest ranked firm.

### **Qualifications Summary of Firms within the Competitive Range:**

#### **Bank of America, N.A.**

Bank of America, N.A. (B of A), the incumbent contractor, has been providing banking services to Metro for over 20 years. It provides a full range of banking, investing, asset management and other financial and risk management products and services. Since 1910, B of A has served a number of federal, state and local government clients.

B of A, ranked highest in the areas most critical to Metro's needs including: online access to monthly account statements, next-day positive pay verification, instant access to images and data from lockbox deposits; a streamlined paper disbursement function which allows direct download from Metro's Financial Information System; a late cutoff time for same-day/next-day check printing that satisfies Metro's regulatory requirements; an extensive branch network in Los Angeles County; and an experienced customer service team with government banking expertise.

#### **JPMorgan Chase Bank, N.A.**

JPMorgan Chase Bank, N.A. (Chase), headquartered in New York City was built on the foundation of more than 1,200 predecessor institutions that merged to form today's company. Its earliest predecessor institution was founded in 1799. Chase provides investment banking, financial services for consumers, small businesses, commercial banking, financial transaction processing, and private equity. It serves a number of prominent corporate institutional and government clients.

The following is a summary of the PET scores:

1	Firm	Average Score	Factor Weight	Weighted Average Score	Rank
2	<b>Bank of America, N.A.</b>				
3	Understanding of the Workplan Approach	95.00	45%	42.75	

4	Prime Contractor's Skill and Experience	96.60	10%	9.66	
5	Qualifications and Experience of Proposed Personnel	95.00	10%	9.50	
6	Management Plan	93.30	10%	9.33	
7	Small Business and Community Support	95.00	5%	4.75	
8	Cost Proposal	67.80	20%	13.56	
9	<b>Total</b>		<b>100%</b>	<b>89.55</b>	<b>1</b>
10	<b>JPMorgan Chase Bank, N.A.</b>				
11	Understanding of the Workplan Approach	86.87	45%	39.09	
12	Prime Contractor's Skill and Experience	71.70	10%	7.17	
13	Qualifications and Experience of Proposed Personnel	91.70	10%	9.17	
14	Management Plan	85.70	10%	8.57	
15	Small Business and Community Support	90.00	5%	4.50	
16	Cost Proposal	100.00	20%	20.00	
17	<b>Total</b>		<b>100%</b>	<b>88.50</b>	<b>2</b>

### C. Price Analysis

The recommended price has been determined to be fair and reasonable based on technical analysis, price analysis using industry unit rates and historical data, and fact finding.

	<b>Proposer Name</b>	<b>Proposal Amount</b>	<b>Metro ICE</b>	<b>Recommended Amount</b>
1.	Bank of America, N.A.	\$5,098,207	\$4,860,000	\$5,098,207
2.	JPMorgan Chase Bank, N.A.	\$3,455,372		

The variance between the independent cost estimate (ICE) and the recommended amount is due to increased costs to process farebox currency and coin. Bank of America's price will be reduced depending on the earnings credit rate in place during each fiscal year and Metro anticipates a substantial reduction in overall contract costs of up to 40-50% as a result.

**D. Background on Recommended Contractor**

Bank of America, N.A. (B of A) headquartered in Charlotte, North Carolina, has supported the needs of federal, state, and local government clients since 1910. Its public sector clientele in California includes County of Los Angeles, Bay Area Rapid Transit, Local Initiative Health Authority for Los Angeles County, and Los Angeles County Employees Retirement Association.

B of A's public sector banking center located in Los Angeles has provided banking services to Metro for over two decades and performance has been satisfactory.

**DEOD SUMMARY**

**BANKING SERVICES / PS99982000**

**A. Small Business Participation**

The Diversity and Economic Opportunity Department (DEOD) did not establish a Small Business Enterprise (SBE) / Disabled Veteran Business Enterprise (DVBE) goal for this solicitation due to lack of subcontracting opportunities. It is expected that Bank of America will perform the services of this contract with their own workforce.

**B. Living Wage and Service Contract Worker Retention Policy Applicability**

The Living Wage and Service Contract Worker Retention Policy is not applicable to this contract.

**C. Prevailing Wage Applicability**

Prevailing wage is not applicable to this contract.

**D. Project Labor Agreement/Construction Careers Policy**

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.



## Board Report

File #: 2023-0597, File Type: Program

Agenda Number: 7.

### FINANCE, BUDGET, AND AUDIT COMMITTEE OCTOBER 18, 2023

**SUBJECT: CALIFORNIA SB1 STATE OF GOOD REPAIR PROGRAM**

**ACTION: APPROVE RECOMMENDATIONS**

#### **RECOMMENDATION**

APPROVE the Resolution in Attachment A to:

- A. AUTHORIZE the Chief Executive Officer (CEO) or designee to claim \$34,650,803 in fiscal year (FY) 2023-24 State of Good Repair Program (SGR) grant funds as the Regional Entity for Los Angeles County for this program;
- B. APPROVE the regional SGR Project List for FY23-24; and
- C. CERTIFY that Metro will comply with all conditions and requirements set forth in the SGR Certification and Assurances document and applicable statutes, regulations, and guidelines.

#### **ISSUE**

In order to receive SGR grant funds for Metro and other eligible operators in Los Angeles County, Metro, as the Regional Entity, is required to submit an adopted Board resolution approving the combined project list and certifying that Metro will comply with all conditions and requirements set forth in the Certifications and Assurances documents.

#### **BACKGROUND**

As defined in the Road Repair and Accountability Act of 2017, commonly known as Senate Bill 1 (SB1), the SGR Program provides approximately \$125.6 million in this cycle to transit operators in California for eligible transit repair, rehabilitation, and capital projects to help keep transit systems in a state of good repair. These new investments will lead to cleaner transit vehicle fleets, increased reliability and safety, and reduced greenhouse gas emissions.

Pursuant to PUC Section 99312.1, the funds for the SGR Program are distributed to eligible agencies using the State Transit Assistance Program formula. This formula distributes half of the funds according to population and half according to transit operator revenues. Within Los Angeles County,

the revenues will be distributed according to the Metro Board-adopted FAP.

## **DISCUSSION**

The Caltrans guidelines state that eligible transit operators shall submit their own project requests directly to Caltrans and provide a list of those projects to their Regional Entity, as defined by Public Utilities Code (PUC) Sections 99313 and 99314. For Los Angeles County, Metro is both the Regional Entity and a direct recipient of these funds.

Program requirements and deadlines are discussed at the Bus Operator Subcommittee (BOS) meetings. Metro staff are available to provide guidance if requested. However, each individual agency is ultimately responsible for selecting their own projects and submitting their requests to Caltrans.

Metro is required to submit the combined project list to Caltrans by September 1, 2023. The submittal package must include an adopted Board resolution approving the Project List and certifying that Metro will comply with all conditions and requirements set forth in the Certifications and Assurances documents. Since the required documentation was not ready until the end of August, Caltrans has accepted a draft resolution with the project list submittal pending receipt of a Board-adopted resolution. Therefore, staff is seeking Board approval of the resolution contained in Attachment A.

## **DETERMINATION OF SAFETY IMPACT**

The requested actions will have no impact on the safety of our customers or employees.

## **FINANCIAL IMPACT**

Adoption of the SGR resolution would positively impact the region by making an estimated \$34.7 million available to support state of good repair efforts for Metro and the Municipal Operators. The actual amount is dependent upon SB1 revenues received during the year.

### **Impact to Budget**

Claiming SGR funds will have a positive impact on the FY24 budget, as Metro is one of the regional recipients of these funds.

## **EQUITY PLATFORM**

This program helps fund rehabilitation and state of good repair activities for Metro and the Municipal Operators throughout Los Angeles County. By providing additional resources for transit service, this program will benefit existing and potential Metro riders. There are no equity concerns anticipated as a result of this action.

## **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

The recommendation supports the following Metro Strategic Plan Goal:  
Goal # 5: Provide responsive, accountable, and trustworthy governance within the Metro Organization.

### **ALTERNATIVES CONSIDERED**

The Board may choose not to approve the resolution in Attachment A. Staff does not recommend this alternative because it would risk the loss of the region's FY23-24 SGR fund allocation.

### **NEXT STEPS**

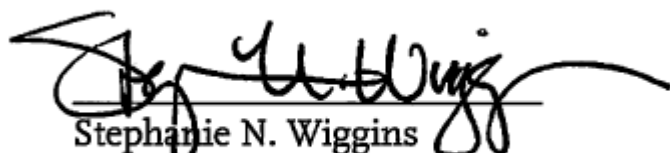
In October 2023, Metro will submit a certified copy of the Board-adopted resolution to Caltrans.

### **ATTACHMENTS**

Attachment A - Resolution to Accept and Distribute Los Angeles County SGR Funds  
Attachment B - Submitted Project Listing From Metro and Municipal Operators

Prepared by: Timothy Mengle, Executive Officer, (213) 922-7665

Reviewed by: Nalini Ahuja, Chief Financial Officer, (213) 922-3088



Stephanie N. Wiggins  
Chief Executive Officer

**ATTACHMENT A**

**RESOLUTION TO ACCEPT AND DISTRIBUTE LOS ANGELES COUNTY SGR FUNDS**

**RESOLUTION # \_\_\_\_\_**

**APPROVING THE PROJECT LIST FOR FY 2023-24  
FOR THE CALIFORNIA STATE OF GOOD REPAIR PROGRAM**

**WHEREAS**, Senate Bill 1 (SB1), the Road Repair and Accountability Act 2017, establishing the State of Good Repair (SGR) program to fund eligible transit maintenance, rehabilitation and capital project activities that maintain the public transit system in a state of good repair; and

**WHEREAS**, the Los Angeles County Metropolitan Transportation Authority (Metro) is an eligible project sponsor and may receive and distribute State Transit Assistance – State of Good Repair funds to eligible project sponsors (local agencies) for eligible transit capital projects;

**WHEREAS**, Metro will be distributing SGR funds to eligible project sponsors (local agencies) under its regional jurisdiction; and

**WHEREAS**, Metro concurs with and approves the attached project list for the State of Good Repair Program funds:

**NOW, THEREFORE, BE IT RESOLVED**, that Metro hereby approves the SB1 State of Good Repair Project List for FY 2023-24; and

**NOW, THEREFORE, BE IT RESOLVED**, by the Board of Directors of Metro that the fund recipient agrees to comply with all conditions and requirements set forth in the Certification and Assurances document and applicable statutes, regulations and guidelines for all SGR funded transit capital projects.

**NOW, THEREFORE, BE IT RESOLVED**, that the CEO is hereby authorized to submit a request for Scheduled Allocation of the SB1 State of Good Repair funds and to execute the related grant applications, forms and agreements.

AGENCY BOARD DESIGNEE:

BY: \_\_\_\_\_



## Submitted Project Listing From Metro and Municipal Operators

Agency	Funding FY	PPNo	Project Title	Project Description	Estimated 99313 Costs	Estimated 99314 Costs	Other SB1 Costs	Total Project Costs
Antelope Valley Transit Authority	23/24	PP001	Purchase Local Transit Bus	Funds toward the purchase of 1 local transit bus. Size – 35-foot size Passenger count – 32 +1 Accessibility – ADA, Fuel type = battery electric.		\$ 208,307	\$ -	\$ 752,259
City of Arcadia	23/24	PP001	Purchase 10 Replacement Vehicles	Purchase ten replacement transit vehicles, still deciding on fuel-type.		\$ 10,722	\$ -	\$ 10,722
City of Commerce	23/24	PP001	Tire Replacement Transit Fleet	The SGR Funds will be used to replace bus tires within the City's transit fleet, up to 15 vehicles. New project for each funding fiscal year.		\$ 13,734	\$ -	\$ 13,734
City of Culver City	23/24	PP001	23/24 Transit Vehicle Repair	Repair of heavy-duty transit bus vehicle fleet. Does not include oil changes and other activities associated with the standard preventive maintenance checklist.		\$ 173,795	\$ -	\$ 173,795
City of Gardena	23/24	PP001	Capital Bus Components/Facility Equipment	Replacement bus components and facility equipment.		\$ 170,262	\$ -	\$ 685,750
City of Los Angeles	23/24	PP002	Electrification of LADOT Washington Ave Bus Maintenance Facility	LADOT seeks funding to electrify the Washington Ave. Bus Maintenance Facility to support an all-electric bus fleet.		\$ 463,373	\$ -	\$ 1,770,277
City of Montebello	23/24	PP001	Repair and Rehabilitation of Transit Facilities	The SGR funding will support costs attributed to the maintenance and upkeep of the Transit Facilities, Maintenance Equipment, and associated costs required to preserve or extend the asset's functionality and serviceability	\$ -	\$ 264,034	\$ -	\$ 264,034
City of Norwalk	23/24	PP001	Acquisitions of NTS BEB Fleet	NTS will retire 14 CNG buses that have reached their useful life by 2025. Funding will be used toward the acquisition of the NTS BEB Fleet. *Will update other funding when	\$ -	\$ 100,798	\$ -	\$ 100,798
City of Redondo Beach	23/24	PP001	Transit Vehicle and Equipment Purchase Project Beach Cities Transit fleet	Purchase rolling stock for transit vehicle replacement in the BCT fleet and purchase/installation of associated equipment.	\$ -	\$ 25,909	\$ -	\$ 25,909
City of Santa Clarita	23/24	PP001	Transit Maintenance Facility Hydrogen Fueling Station	Replace and/or upgrade the existing fueling station to accommodate Hydrogen fuel to meet the California 100% Zero Emission Bus (ZEB) rule.		\$ 173,322	\$ -	\$ 173,322
City of Santa Monica	23/24	PP001	Bus Replacement	Purchase approximately 58 Zero-Emission Vehicles to replace CNG buses that have reached it's useful life of 12 years.	\$ -	\$ 655,205	\$ -	\$ 5,244,524
City of Torrance	23/24	PP001	Torrance Transit SB1 State of Good Repair Rehab & Repair Vehicles	Repair and maintenance of the vehicles after an accident or through wear and tear during prolonged service. Funds will also be used to maintain the physical exterior of the buses such as decals, paint, molding, etc. to ensure protection from the elements and maximum usage during the vehicles expected useful operating life.		\$ 201,936	\$ 201,936	\$ 1,229,815
Foothill Transit	23/24	PP001	Bus Repair and Rehabilitation	Activities, supplies, materials, services, and associated costs required to repair and rehabilitate the rolling stock to preserve or extend the functionality and serviceability of the buses.		\$ 917,347	\$ -	\$ 3,616,007

## Submitted Project Listing From Metro and Municipal Operators

Long Beach Public Transportation Company	23/24	PP001	LBT1 Facility Rehabilitation	The project will support the rehabilitation of LBT's operating and maintenance facility (LBT1) in support of the agency's transitioning facility needs as it grows to be a zero-emissions hub. LBT's recent facility assessment identified inefficiencies at the LBT1 property that makes it difficult to increase the zero-emission bus fleet and infrastructure. The 50-year old facility needs a full rehabilitation as it currently holds equipment that is over 20 years old. LBT will accrue funds over 4 yrs.		\$ 355,934	\$ -	\$ 1,814,938
Long Beach Public Transportation Company	23/24	PP002	Bus Rehabilitation	Support the mid-life rehabilitation of agency's compressed natural gas (CNG) bus fleet	\$ -	\$ 412,152	\$ -	\$ 412,152
Los Angeles County	23/24	PP001	Bus Stop Shelters Replacement Throughout LA County	Replace up to 3 bus stop shelters located throughout the Los Angeles County areas. Each bus stop shelter will consist of bench, a trash receptacle, and illumination from dusk to dawn.		\$ 69,651	\$ -	\$ 69,651
Los Angeles County Metropolitan Transportation Authority	23/24	PP001	Metro Bus Vehicle Repair and Rehab	Repair and rehabilitation expenses at all Metro Bus Operating Divisions and the Central Maintenance Facility.		\$ 14,689,765	\$ -	\$ 37,324,577
Los Angeles County Metropolitan Transportation Authority	23/24	PP002	Metro Rail Vehicle and Wayside Rehabilitation and Repair Preventive Maintenance	Rehabilitation and repair preventive maintenance expenses of Metro Light and Heavy Rail rolling stock and wayside facilities. This is non-routine maintenance to maintain safety and reliability of the system.	\$ 15,744,557	\$ -	\$ -	\$ 58,946,735
<b>Los Angeles County Total</b>					<b>\$ 15,744,557</b>	<b>\$ 18,906,246</b>	<b>\$ 201,936</b>	<b>\$ 112,628,999</b>



Metro

## Board Report

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

File #: 2023-0430, File Type: Program

Agenda Number: 8.

### FINANCE, BUDGET, AND AUDIT COMMITTEE OCTOBER 18, 2023

**SUBJECT: MEASURE M FIVE YEAR COMPREHENSIVE ASSESSMENT AND EQUITY REPORT**

**ACTION: APPROVE RECOMMENDATIONS**

#### **RECOMMENDATION**

CONSIDER:

- A. ADOPTING the Measure M Five Year Comprehensive Assessment and Equity Report (Attachment A); and
- B. RECEIVING AND FILING the Measure M Independent Taxpayer Oversight Committee (MMITOC) Findings and Recommendations to improve the Measure M program (Attachment B).

**HORVATH AMENDMENT** that the Metro CEO be instructed to report back to the Board in six months with an update on the implementation of the recommendations contained in the 5-Year Assessment, with particular attention paid to the financial and equity criteria mentioned previously.

#### **ISSUE**

The Measure M Ordinance requires that every five (5) years Metro conduct a comprehensive review to evaluate the performance of the overall Measure M program (Program) and make recommendations to improve its performance based on current practices, best practices, and organizational changes to improve coordination. The Measure M Five Year Comprehensive Assessment and Equity Report (Assessment) evaluates the performance of the overall Program from Fiscal Year (FY) 2018 to FY 2022, including an assessment of the effectiveness of the Program on improving lives of people in Los Angeles. As Metro works to center equity in all aspects of the agency, the Assessment connects financial, program, and project analysis with quality-of-life outcomes for all Angelenos, with a focus on marginalized and Equity Focus Communities (EFC).

In addition, the Measure M Ordinance and Guidelines require that the MMITOC review the Assessment and make findings and/or provide recommendations for improving the Program. MMITOC feedback provided additional perspective, but is not intended to modify findings from the final Assessment. In accordance with the ordinance, the results of the MMITOC review shall be presented to the Metro Board of Directors as part of the adoption of the Assessment.

## **BACKGROUND**

Approved by Los Angeles County voters in 2016, Measure M is a local revenue source, generated by sales tax and guided by an Expenditure Plan that outlines major multi-year capital projects intended to bring mobility improvements across the Los Angeles region. The Program also includes set-aside funding for Transit Operations, State of Good Repair, Local Return, and other smaller but critical mobility programs such as Active Transportation and Accessibility services. More broadly, Measure M strengthens the region's local funding power, further reinforcing Los Angeles's competitiveness for state and federal funding and representing a commitment from Los Angeles taxpayers to invest in transportation and infrastructure improvements.

A five-year assessment is an interim opportunity to identify successful strategies to continue advancing, to make adjustments where expectations are not being achieved, and to institute a framework to assess the next five years of progress. Starting in 2022, Metro began initial research and outreach to identify preliminary objectives and criteria (Objectives) (Attachment C) to analyze impacts from Measure M's first five years of funding (FY18 - FY22). In early 2023, Metro complied with Measure M Guidelines to propose Assessment objectives and criteria, in consultation with the MMITOC, for Board approval. The Board approved these objectives and criteria in February. Per Measure M guidelines, efforts to conduct the Assessment have been coordinated with Metro efforts to update the Short Range Transportation Plan (SRTP).

During this time the team also reached out to Metro Advisory committees and community organizations and members to identify equity opportunities and key themes from this five-year period to guide research and the framework of a final comprehensive assessment.

## **DISCUSSION**

The Assessment followed the Board-approved Objectives to retroactively analyze efficiency and effectiveness in delivering Measure M projects and programs, including potential barriers in the delivery of the Expenditure Plan, while also identifying opportunities for process improvement, best practices, and organizational changes to improve coordination. Recommendations informed by the Assessment are also categorized using these Objectives.

In its first five years, Measure M has generated over \$4 billion in local sales tax dollars, about 95% of forecasted revenue. These local dollars helped secure over \$3 billion in additional state and federal funding, initiated mega capital and transit projects, and secured funding for Expenditure Plan capital projects, Metro operations, subregional communities, local jurisdictions, and municipal transit providers. The Assessment period is notably marked by the COVID-19 pandemic and unprecedented disruption to the transportation industry as well as other external and internal drivers that have required Metro to adapt to new realities. Just as Measure M does not exist in a vacuum, the Assessment presents a fresh approach to analyzing stewardship of the Program that includes broader quality-of-life issues. This analysis includes assessment of Metro's role in addressing these issues, such as mobility, customer experience, and community and regional impacts and partnerships.

---

A summary of the report findings, organized by report Objectives, is outlined below.

#### Efficiency and Effectiveness in Delivery

Metro is making progress towards efficient and effective project and program delivery, including demonstrated adaptability, but could improve transparency in various impacts to delivering expectations.

Measure M has further strengthened the Los Angeles region's "local match" competitiveness for external funding opportunities and Metro has pursued outside funding and project implementation strategically and efficiently, successfully leveraging Measure M to obtain additional funding without increasing Measure M expenditures. Measure M has also sustained local communities and transit providers, generating approximately \$1.7 billion during the Assessment period for local jurisdictions, subregional communities, and Metro operations/state of good repair efforts. The Assessment further finds that Metro continues to serve and identify ways to improve mobility access for marginalized and EFCs, particularly through service areas and fare programs. Measure M Expenditure Plan transit and active transportation projects are also located in proximity to lower income households at a greater rate than all households.

Given the significant funding generated and distributed by Measure M, further transparency and information-sharing would improve taxpayer understanding and expectations of how Measure M funds continue to be invested to advance mobility options for people in Los Angeles County.

#### Potential barriers in the delivery

Overall, the Assessment finds modifications to project scope have changed project schedule and cost estimates from 2016 forecasts in the Expenditure Plan. Examples of modifications include typical project elements such as environmental review findings and response to community feedback, as well as atypical conditions changes such as the COVID-19 pandemic.

During the assessment period, Metro introduced a suite of project execution strategies, which include new and innovative approaches to address potential barriers to project delivery such as the Early Intervention Team and Alternative Delivery models.

Metro has adapted to delivery barriers and disruptions and is embarking on responsive and innovative strategies for project delivery. As these strategies are responsive and ongoing, they will require further monitoring for progress and success in future assessments.

#### Opportunities for Process Improvement

This interim Assessment presents the opportunity to identify adjustments needed in management and delivery of the Measure M Program. Planning and implementation efforts for the major Measure M projects, as well as major quality of life issues controlled locally, have highlighted the importance of multijurisdictional coordination. Metro's role as a partner is both regional and community-based. While Metro has been successful in distributing Measure M funds to local jurisdictions and transit providers, tracking these investments to quality of life outcomes can be improved.

Further, Metro is working to re-baseline Measure M project costs and schedules from initial 2016

---

forecasts and strengthening multijurisdictional partnerships to improve coordination on capital project delivery across the county.

### Best Practices

The Assessment period has been characterized by intense and unprecedented change. Prior to the pandemic, Metro built strong data-tracking and collaboration tools to support project and program management, such as the Quality Assurance program and the Measure M Subregional MyGrants portal. More recently, in response to changing conditions, Metro has also advanced additional strategies that will require ongoing assessment, such as the Early Intervention Team and Alternative Delivery methods.

Metro has also elevated its commitment to equity, such as extensive project-based community engagement, to ensure that Measure M projects serve communities across the diverse county.

### Organizational Changes

Employment trends and patterns have fluctuated during the Assessment period, underscoring the need for people to do the work to deliver Measure M projects and programs. Metro has not been immune to national labor shortages, especially for bus operators, and has worked aggressively to build back its workforce. Increased efforts to rebuild staff agencywide after the Assessment period hiring freeze/frost and voluntary separation incentives are ongoing and should continue to be monitored for progress.

During the Assessment period, the 2021 agencywide reorganization consolidated departments for streamlined workflows and improved organizational management as the world continued to recover from the pandemic. Metro also worked to streamline hiring processes to support rebuilding the workforce. These strategies will be critical to monitor in future assessments as staffing resources will continue to have a foundational impact on Measure M project and program delivery.

### Post-Analysis Period

Some of the efforts Metro initiated after the end of the Assessment period (June 30, 2022), include the launch of the Transit Ambassadors program, transit service restoration to pre-pandemic levels, success in transit operator recruitment and hiring, and the Equitable Zero-Based Budgeting (EZBB) processes that guided FY23 and FY24 annual budget development. These new approaches are outlined in the Assessment and included in recommendations to continue monitoring progress and benefits.

### Recommendations

Given the significant period of change during the five-year assessment, the Assessment highlights the importance of equity, partnerships, and adaptability as the region looks to continue meeting ambitious Measure M goals and emerging from the pandemic. Key Assessment recommendations that seek to operationalize these values include:

- Conduct deeper analysis of Measure M investment benefits for marginalized and Equity Focus Communities (EFCs), to measure and quantify existing disparities in access to resources and opportunities and potential gaps in Measure M investments to reduce these disparities.
- Analyze and establish a baseline to measure impacts from Metro's financial and labor

---

contributions to regional partnerships on key coordination opportunities such as such as street safety, active transportation, bus shelters, and heat resilience strategies.

- Continue to reassess Measure M project benchmarks based on updated project, environmental, and economic information.
- Integrate recommendations from this report into next iteration of Metro's Strategic Plan which serves as a foundation to all plans, programs and services.

Additional recommendations are included in the Assessment.

#### Measure M Independent Taxpayer Oversight Committee

The Measure M Independent Taxpayer Oversight Committee (MMITOC) plays a significant role in Measure M implementation, representing taxpayers and overseeing the responsible stewardship of Measure M taxpayer revenue dollars. Per the Measure M Ordinance and Guidelines, prior to adoption of the Five-Year Assessment, the MMITOC shall review the Five Year Comprehensive Program Assessment and make findings and/or provide recommendations for improving the program.

Staff and the project consultant team submitted the Assessment for review and presented a summary of assessments and recommendations from the Five-Year Assessment at the MMITOC September 2023 Quarterly Meeting. During the Quarterly Meeting MMITOC members opted to delay making findings and/or recommendations to improve the overall Measure M program, by no less than 30 days, to have additional time to review the Five-Year Assessment and provide feedback. Individual MMITOC members submitted findings and recommendations that were aggregated and presented at a MMITOC Special Meeting on October 5, 2023. At the Special Meeting the MMITOC discussed the individual findings and recommendations and unanimously voted on a committee list of findings and recommendations to improve the Measure M program to be presented to the Metro Board as part of the adoption of the Comprehensive Program Assessment, per Measure M Guidelines.

These MMITOC findings and/or recommendations are included in Attachment B.

#### **DETERMINATION OF SAFETY IMPACT**

The approval of the recommendations above will have no negative impact on the safety of Metro employees or passengers.

#### **FINANCIAL IMPACT**

Adoption of the Measure M Five Year Assessment does not have a direct financial impact to the agency.

No impact to Metro's budget is anticipated as a result of the Board adopting the Assessment.

#### **EQUITY PLATFORM**

The Measure M Five Year Comprehensive Assessment and Equity Report is the first broad analysis of Measure M through Metro's Equity Platform framework. Metro plays a key role in the region, as an operator, employer, developer/builder, and funder, all supported through Measure M's direct and

---

leveraged funding. Metro continues to serve riders throughout the Los Angeles region, who are predominantly lower-income, Black, Indigenous, and other People of Color (BIPOC), and without access to other mobility options.

The Assessment presents a new and comprehensive framework for financial analysis and stewardship of public dollars by considering impacts of Metro's investments on the people of Los Angeles County. The Assessment also analyzes demographic disparities in ridership, mobility choices, and investments. Assessment recommendations are intended to guide the agency to continue to advance equity through financial analysis, transparent measurement, and assessment of services and impacts to marginalized communities.

### **IMPLEMENTATION OF STRATEGIC PLAN GOALS**

This item supports Strategic Plan Goal #5, which seeks to "Provide responsive, accountable, and trustworthy governance within Metro. The Measure M Comprehensive Assessment seeks to ensure the continued effective delivery of Measure M projects and programs and transparency to the Board, MMITOC, stakeholders and public.

### **ALTERNATIVES CONSIDERED**

The Board may choose to not proceed with adoption of the Assessment, however, this is not recommended as the Five Year Assessment provides ongoing oversight of the program, as well as transparency to Los Angeles County taxpayers, as set forth in the Measure M Ordinance and Guidelines.

### **NEXT STEPS**

With approval of this item, and as stipulated in the Ordinance and Guidelines, staff will utilize this Assessment to monitor progress and guide decisions for the Measure M program. Analysis and findings from the Assessment will continue to be referenced in coordination with efforts to update the Metro Strategic Plan and SRTP. Analysis and findings from the Assessment will continue to be referenced in coordination with efforts to update the Metro Strategic Plan and SRTP.

### **ATTACHMENTS**

Attachment A - Measure M Five Year Comprehensive Assessment & Equity Report

Attachment B - MMITOC Findings and Recommendations

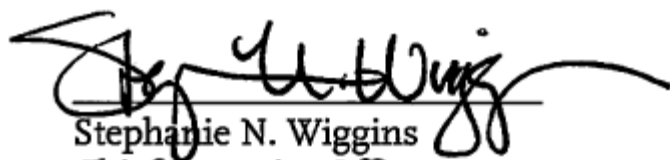
Attachment C - Board Approved Assessment Objectives and Criteria

Prepared by: Naomi Iwasaki, Senior Director, (213) 922-3085  
KeAndra Cylear Dodds, Executive Officer, (213) 922-4850  
Monica del Toro, Senior Manager, (213) 922-7494  
Lauren Choi, Senior Director, (213) 922-3926



Kimberly Houston, Deputy Chief Auditor, (213) 922-4720

Reviewed by: Sharon Gookin, Deputy Chief Executive Officer, (213) 418-3101  
Nicole Englund, Chief of Staff, (213) 922-7950



Stephanie N. Wiggins  
Chief Executive Officer

# We are moving the needle.

## MEASURE M FIVE-YEAR COMPREHENSIVE ASSESSMENT AND EQUITY REPORT 2023



## Acknowledgments

### ***Key Metro Staff***

Naomi Iwasaki  
KeAndra Cylear Dodds  
Monica Del Toro  
Lauren Choi

### ***Metro Departments***

Chief People Office  
Chief Safety Office  
Countywide Planning & Development  
Customer Experience  
Office of the CEO  
Office of Strategic Innovation  
Operations  
Program Management  
Strategic Financial Management

### ***Consultant Team***

Fehr & Peers, with  
Cityworks Design  
Strategic Economics  
Tamika L. Butler Consulting  
Atlas Planning Solutions

### ***Contributors***

BCA  
WSP

Numerous advisory committees and Community-Based Organizations also contributed to this report. For a full list, see Appendix D.

# Table of Contents

Letter from the CEO	6
Introduction: What is Metro's role in our quality of life?	8
What's Inside: Measure M Five-Year Comprehensive Assessment and Equity Report	16
<b>Stewardship</b>	<b>22</b>
<i>How does Metro handle the funds and resources it oversees?</i>	
<b>Mobility</b>	<b>54</b>
<i>How is Metro doing in its planned expansion and in providing transit services equitably?</i>	
<b>Experience</b>	<b>72</b>
<i>How do Metro customers feel about safety, comfort, reliability and convenience?</i>	
<b>Community</b>	<b>90</b>
<i>How does Metro support livability in neighborhoods in its service area?</i>	
<b>Regional</b>	<b>104</b>
<i>How does Metro's service sustainably connect to trends in the region?</i>	
Recommendations	114
Sources	118
Appendices A-E	

## Figure List

Figure i.i Measure M Capital Project Investments FY 18-22  
Figure i.ii Equity Focus Communities

## Stewardship 22

How has the local landscape changed since the original Measure M Expenditure Plan?

Figure 1.1 Measure M Tax Generation  
Figure 1.2 Major Contextual Milestones  
Figure 1.3 National Construction Cost Increases  
Figure 1.4 Construction Costs Outpacing the Market  
Figure 1.5 Continued Increase in Materials Prices  
Figure 1.6 Comparison of Bid Prices and Construction Costset  
Figure 1.7 Workforce Survey Results

How is Metro managing the Measure M program?

Figure 1.8 Program Management at Metro  
Figure 1.9 Quality Assurance and Management  
Figure 1.10 Project Change Orders  
Figure 1.11 Metro Staffing Resources  
Figure 1.12 Developing and Implementing Measure M Projects and Programs  
Figure 1.13 Forecasted and Actual Revenues by Fiscal Year  
Figure 1.14 Measure M Accounting of Expenditures and Distributions by Fiscal Year  
Figure 1.15 Measure M State of Good Repair  
Figure 1.16 Measure M Active Transportation Program  
Figure 1.17 Measure M Active Highways Program

How are Measure M projects adapting?

Figure 1.18 Examples of Project Delivery Risks  
Figure 1.19 Measure M Major Project Progress  
Figure 1.20 Example of Changing Project Needs and Delivery  
Figure 1.21 Measure M Major Project Cost  
Figure 1.22 Selected Major Project Status Updates

How do Metro's investments support communities across the county?

Figure 1.23 Measure M Local Return  
Figure 1.24 Measure M Transit Operations Allocations to Municipal Operators  
Figure 1.25 Measure M Countywide Impacts  
Figure 1.26 Metro Multi-Year Subregional Program (MSP) Projects Completed

## Figure List

### Stewardship, *continued*

*Figure 1.27* Metro Multi-Year Subregional Program (MSP) Funds by Subregion

*Figure 1.28* MyGrants Portal for Measure M MSP

*Figure 1.29* Demonstration of Subrecipients' Compliance with the Measure M Ordinance

#### What funding has Measure M leveraged?

*Figure 1.30* Measure M Distribution Breakdown

*Figure 1.31* Federal and State Funding

#### How is Metro meeting staffing and labor needs?

*Figure 1.32* Workforce Initiative Now Metro Los Angeles (WIN-LA) Program

*Figure 1.33* Metro Employment and Vacancies

*Figure 1.34* SEED School

*Figure 1.35* Service Attendant Restructuring to Reduce Gender Bias

*Figure 1.36* February-March 2022 Bus Operator Survey

*Figure 1.37* Collective Bargaining Agreements

#### How is Metro reporting on Measure M progress and transparency?

*Figure 1.38* Project Status Dashboard

*Figure 1.39* Measure M Independent Taxpayer Oversight Committee (MMITOC)

### Mobility 54

#### Who is Metro serving?

*Figure 2.1* Female and Low-Income Transit Riders Post-2020

*Figure 2.2* Racial Makeup of LA County, Metro Riders and Metro Service

#### How equitable are transit options in LA County?

*Figure 2.3* Income Spent on Transportation and Housing

*Figure 2.4* Bus Stops with Frequent Service in Relation to EFCs

*Figure 2.5* Population Near All Bus Stops (Metro and Partner Agencies) in Relation to EFCs

*Figure 2.6* Population Near Rail and BRT Stations in Relation to EFCs

#### How have Metro ridership and transit service changed?

*Figure 2.7* Rail Ridership by Line

*Figure 2.8* Overall Bus and Rail Ridership and Revenue Hours

#### How is Metro adapting services beyond bus and rail?

*Figure 2.9* Metro Bike Share Usage and Stations

*Figure 2.10* Vanpool

*Figure 2.11* Access Services

*Figure 2.12* Metro Micro Ridership and Locations

#### How is Metro removing barriers to transportation affordability?

*Figure 2.13* Fare Program Highlights

*Figure 2.14* LIFE Program Taps Related to LIFE Enrollment

*Figure 2.15* Fare Payments by Program

#### How does going Metro compare to driving?

*Figure 2.16* Travel Time Competitiveness

#### What is Metro doing to ease congestion?

*Figure 2.17* Means of Transportation to Work in LA County

*Figure 2.18* ExpressLanes Progress

*Figure 2.19* Freeway Service Patrol

### Experience 72

#### How is the experience of going Metro?

*Figure 3.1* Overall Customer Satisfaction

#### How secure is going Metro?

*Figure 3.2* Perceptions of Safety, 2017 and 2019

*Figure 3.3* Perceptions of Safety in 2022

*Figure 3.4* Recorded Crimes by Fiscal Year

*Figure 3.5* Transit Ambassador Program

*Figure 3.6* Safety-Related Programs from 2022

#### How reliable is going Metro?

*Figure 3.7* Bus and Rail On-Time Performance

*Figure 3.8* Bus and Rail Miles Between Breakdowns/Service Calls

---

## Figure List

---

### Experience, *continued*

---

#### How safe is Going Metro?

*Figure 3.9* Metro Rail Collisions

*Figure 3.10* Metro Bus Collisions

---

#### How is Metro providing a clean riding environment?

*Figure 3.11* Metro's Response to Cleanliness Issues

*Figure 3.12* Perceptions of Cleanliness, 2017 and 2019

*Figure 3.13* Perceptions of Cleanliness in 2022

---

#### How has Metro responded to the COVID-19 pandemic?

*Figure 3.14* COVID-19 Response

---

#### How is Metro providing inclusive and accessible service?

*Figure 3.15* Mobility Device Bus Boardings

*Figure 3.16* Women Riding Metro with Kids

*Figure 3.17* Languages at Metro

---

### Community 90

---

#### What services are accessible for communities who need them most?

*Figure 4.1* Community Services Near Frequent Bus Stops

---

#### How walkable and bikeable are communities in LA County?

*Figure 4.2* Existing Bikeway Miles by Class

*Figure 4.3* Walk/Bike to Work by Race

*Figure 4.4* Top Barriers to Biking in LA from Metro Bike Share Users

---

#### How safe are walking and biking in LA County?

*Figure 4.5* Walking and Biking Concerns and Collisions by Race

---

#### What is Metro doing to improve street safety?

*Figure 4.6* Street Safety Policy Summary

---

#### How do different communities experience sustainability impacts?

*Figure 4.7* Shade Across the County

*Figure 4.8* Heat's Effect on Households

*Figure 4.9* Places to Cool Off

---

#### How has Metro's approach to community engagement and partnership changed over time?

*Figure 4.10* Engagement and Partnership Initiatives

---

### Regional 104

---

#### How does Metro connect people to jobs?

*Figure 5.1* Total Number of Jobs in LA County

*Figure 5.2* Most Common Jobs in LA County and How Well They are Served by Transit

*Figure 5.3* Metro Historical Budgeted Funding for Metrolink Operations

*Figure 5.4* Employment Near Transit

---

#### How are Metro's investments serving low- and moderate-income households?

*Figure 5.5* Income Change Over Time in LA County

*Figure 5.6* Share of Residents and Jobs by Income and Wage Related to Measure M Project Locations

*Figure 5.7* Market-Rate Housing and Affordable Housing Trends

*Figure 5.8* Metro Joint Developments

---

#### How has homelessness shifted Metro's role in LA County?

*Figure 5.9* Homelessness Partnerships

*Figure 5.10* Overall LA County Homeless Counts

*Figure 5.11* Unhoused Metro Riders Attainment of Housing Services

---

### Appendices

*Appendix A* Measure M Expenditure Plan

*Appendix B* Measure M Financial and Compliance Assessment: Fiscal Years June 30, 2018–2022

*Appendix C* Assessment of the Measure M Independent Taxpayer Oversight Committee (MMITOC)

*Appendix D* Outreach Summary Memo

*Appendix E* Measure M Economic and Employment Impact

*Appendix F* Measure M Project Expenditures FY18-22 by Funding Source

# Letter from the CEO

---



When LA County voters approved Measure M in 2016, they declared their intention to remake our region into a more equitable, multimodal, accessible, and economically prosperous place where the mobility benefits of transportation projects reached every corner of the county. Now, more than five years after the passage of Measure M, the world has changed. In 2016, no one could have predicted that a global pandemic would begin in 2020 and persist for three years— but it did — and Metro adapted. From highlighting the essential service of public transportation, renewed energy behind racial justice efforts, inflation, supply chain issues, and the rise of remote work to labor shortages, to homelessness, the proliferation of opioids in our communities, The Bipartisan Infrastructure Law, numerous developments over the past five years have influenced how we build and operate our transportation infrastructure in LA County. Though the last five

years have brought tremendous change, at Metro, our priorities related to Measure M remain the same: to deliver on our promises to LA County voters in an equitable, timely, and cost-effective manner.

This is the first comprehensive assessment that Metro has undertaken to evaluate the overall performance and impact of the Measure M program. This document will inform Measure M's first decennial assessment, to be conducted in 2027, at which point the Metro Board, if it so chooses, will be empowered to make once-a-decade changes to the Measure M expenditure plan. Beyond the assessment criteria laid out in the Measure M ordinance, this report takes a deeper dive into issues related to equity and Angelenos' quality of life. In this way, we're taking a fresh approach to looking at Measure M and its value to LA County taxpayers. We go beyond the dollars and cents to the way that Measure M affects people, their access to opportunity, and their quality of life.

In the following pages, you'll see how we've worked to adhere to the Measure M ordinance, adapt to changing realities, respond to decisions made by our Board and local leaders, and make progress on delivering the dozens of projects and programs Measure M funds. You'll also find information on how Measure M funds are being spent by localities and other local transit agencies, who serve millions of LA County residents beyond Metro's transit service area. And you'll find data on how our current and future transit and transportation projects funded by Measure M will open opportunities to LA County residents, no matter where in the county they reside.

I hope that this report becomes a valuable resource to you, and the members of our Measure M Independent Taxpayer Oversight committee as they proceed to do their work on behalf of LA County taxpayers. On behalf of the 11,000 people who work at Metro, and the tens of thousands of people who work on Measure M projects, thank you for taking the time to read this report, and for your ongoing efforts to support transit and transportation in LA County.

Sincerely,

Stephanie Wiggins  
Chief Executive Officer





# Union Station





## Introduction

# What is Metro's role in our quality of life?

---

“

“A good quality of life means being able to access necessities – social services, resources, different essentials you may need like health care, transportation, food and access to sources of personal joy.”

– Metro Youth Council Member, July 2022

---









# The Measure M Five-Year Comprehensive Assessment and Equity Report is the first evaluation of the performance and impact of the overall Measure M program in its first five years (July 1, 2017 – June 30, 2022).

When voters approved Measure M in 2016, they gave a green light to a sales tax to reinvest revenues back into the local infrastructure and transportation system. The half-cent sales tax will provide a consistent revenue stream for Los Angeles to reinvest in the people that live, work, play and move in the region for decades to come.

Measure M outlined funding programs and major projects in the ordinance's Expenditure Plan, mapping a 40-year forecast to advance the eight Measure M goals:

- > **Improve freeway traffic flow;** reduce bottlenecks and ease traffic congestion.
- > **Expand the rail and rapid transit system;** accelerate rail construction and build new rail lines; enhance local, regional and express bus service; and improve system connectivity.
- > **Repave local streets, repair potholes, synchronize signals;** improve neighborhood streets and intersections, and enhance bike and pedestrian connections.
- > **Keep the transit and highway system safe;** earthquake-retrofit bridges, enhance freeway and transit system safety, and keep the transportation system in good working condition.
- > **Make public transportation more accessible, convenient, and affordable** for seniors, students, and the disabled and provide better mobility options for the aging population.
- > **Embrace technology and innovation;** incorporate modern technology, new advancements, and emerging innovations into the local transportation system.
- > **Create jobs, reduce pollution, and generate local economic benefits;** increase personal quality time and overall quality of life.
- > **Provide accountability and transparency;** protect and monitor the public's investments through independent audits and oversight.

The core focus of the report is mandated by Los Angeles County's Measure M Ordinance:

**“Metro shall conduct every five (5) years a comprehensive review of all projects and programs implemented under the Plan to evaluate the performance of the overall program and make recommendations to improve its performance on current practices, best practices, and organizational changes to improve coordination.”**

– Measure M Ordinance §8.h.4.B.

The Key Assessment Objectives for this report are designed to meet the ordinance requirements and consist of five specific action-based objectives:

- > Assess Metro's performance on the efficiency and effectiveness in delivering Measure M projects and programs
- > Identify and evaluate any potential barriers in the delivery of the Expenditure Plan
- > Identify and evaluate opportunities for process improvement
- > Identify and evaluate best practices to be used going forward
- > Identify and evaluate any organizational changes needed to improve coordination

## A Focus on Equity

Adopted in 2018, Metro's Equity Platform guides equity implementation across the broad scope of the agency's work and services provided. While a moral imperative, advancing equity also improves health and economic outcomes for marginalized communities, by increasing access to education, economic opportunity, health and social services, and other quality of life resources. Los Angeles is a thriving, diverse, and innovative region, and equity focuses on providing access to opportunities for all people and communities.

Serving many roles, Metro is committed to assuring its social and environmental sustainability are foundational to Metro's values as an agency and understanding the needs of marginalized communities in LA to direct resources accordingly. Measure M represents a share of public dollars, generated by the people of LA, that can and should advance equitable processes and outcomes.

This report presents a fresh approach to assessing Measure M, introducing an equity focus. While funding revenues and expenditures are important to understand stewardship of taxpayer dollars, the assessment also looks at how these dollars can be translated into impacts on quality of life. Measure M contributes local funding power to a region that Metro serves through a vast scope of services, projects and programs, and the measure has been assessed within that broader context.

## A Radical Shift

The assessment period of this report is most notably marked by the COVID-19 pandemic, which upended the way people approach health, work, and travel, and by extension, the patterns and values driving the transportation industry. At the same time, Metro was initiating the largest transportation investment program in the country, while it continued to fulfill its role as a regional service provider, employer, economic development catalyst and funder—all while elevating a commitment to equity.

The pandemic disproportionately impacted already-marginalized communities: relying heavily on essential and non-office workers, revealing disparities in broadband internet access, and increasing economic insecurity for renters and small business owners that further divided economic classes. Metro continues to have a role providing access to opportunities and resources to the people of Los Angeles, but advancing equitable outcomes must be intentional.

Despite these major changes, Metro persisted. The agency maintained transit service for those with few mobility options and fewer opportunities to “work from home” and continued project development and program management. This report illustrates how Metro responded, pivoted, and adapted to unprecedented change in a short period of time, and continues to respond after the five-year analysis period.

# Assessment Summary

This report is a look back at the first five years of Measure M funding (July 2017 – June 2022). As part of the Measure M Ordinance, five objectives were identified for assessment and approved by the Metro Board in early 2023. Each objective is followed by key takeaways that emerged during the assessment.

## 1. Efficiency and effectiveness in delivery

In its first five years, Measure M has generated about 95% of forecasted revenue, over \$4B in local sales tax dollars. The program has also initiated mega capital and transit projects and secured funding for local jurisdictions, transportation agencies, and Metro operations. Over \$750 million has been sent to jurisdictions via Local Return, over \$811 million has been invested in Metro bus operations and regional municipal transit providers, and the Metro Subregional Program (MSP) has delivered \$185 million to local subregions.

Measure M has also sustained Metro's service and project delivery by strengthening LA's "local match" competitiveness for other grants, helping to leverage over \$3 billion in state and federal funding in the five-year period. The region's ability to demonstrate its local funding power has allowed Metro to pursue outside funding and project implementation strategically and efficiently. And while many factors have contributed to Measure M project changes, all Measure M projects under construction have successfully leveraged Measure M to obtain additional investment funding without increasing Measure M expenditures.

Beyond expenditures, the geographic distribution of Measure M projects (as seen in Figure i.i and Figure 5.6) is located near low-wage jobs and low-income residents at higher rates than other income groups, fulfilling mobility needs that connect people to economic opportunities and livelihoods. Measure M has also maintained funding for smaller but critical funding programs like Metrolink, Access Services, and fare subsidies that continued to support marginalized travelers throughout the tumultuous five-year period.

## 2. Potential barriers in the delivery

The COVID-19 pandemic disrupted every aspect of people's lives. Transit agencies saw dwindling ridership, except for essential workers and those without other mobility options, and have had to adjust to altered travel behavior for the foreseeable future. Transit ridership shifts required multiple and massive adjustments in both fleet and operator deployment to meet changing demands. New health and safety protections for both riders and operators and significant increases in cleaning activities required Metro staff to develop, deploy, and manage new protocols. Coupled with a nationwide shortage of transit operators, these conditions impacted Metro's transit service and slowed hiring of Metro staff.

The assessment period also saw other project risks that are more typical to project and program development, especially during early phases of project delivery. Unforeseen delays during environmental assessments and right-of-way acquisitions can have rippling effects on project costs and schedules. Ensuring a project meets specific community context and needs, such as alignment of a new rail corridor or robust community engagement, may also impact project scopes and designs. However, it remains much less costly to address these concerns early in a project development process rather than later, such as during construction.

Delivery of the Measure M Expenditure Plan has experienced various barriers, but Metro has adapted to disruptions and is embarking on responsive and innovative strategies for project delivery. The new Early Intervention Team (EIT) and methods of Alternative Delivery for projects are optimizing project phases where influence is greatest, while working with multijurisdictional partners to reduce project risks, costs, and delays. The impact of these adapted strategies will be critical to monitor in advance of future Measure M assessments.

## 3. Opportunities for process improvement

A five-year assessment is an opportunity to identify successful strategies to continue advancing, to change approaches that are not meeting expectations, and to refresh any frameworks to assess future progress. With Metro's role as a regional- and community-level partner, Measure M's project plans highlighted the need for and led to stronger coordination

and partnership with other agencies and local and state jurisdictions. Led by its focus on equity and customer experience, Metro has also further prioritized community engagement in project planning processes, which sometimes impacted early project schedules but focused on community input and ownership for stronger future project outcomes.

Metro is currently reassessing Measure M project and program baseline assumptions that will guide future process improvements. These adjustments will also be critical to monitor leading up to the next Measure M assessment, marking the first 10 years of the program.

## 4. Best practices to be used going forward

The tumultuous change that characterized much of the five-year assessment period has underscored the value of adaptability, partnerships, and equity for Measure M implementation. Metro has built strong data-tracking and collaboration tools to support project and program management, such as the Quality Assurance program and the Measure M Subregional MyGrants portal. Newer efforts will require future assessment, such as the Early Intervention Team and Alternative Delivery methods, but have shown preliminary success. Metro continues to work to incorporate equity into Measure M implementation, doubling down on reliable tactics, such as robust community engagement and equity data-driven service planning while initiating innovative ones, such as incorporating cultural competency strategies into project implementation for the East San Fernando Valley Light Rail Transit Corridor project.

## 5. Organizational changes needed

While Metro has adapted in response to the many external and internal changes, the foundational element for future success remains in having people to do the work. Early in the assessment period, the agency underwent a hiring freeze, an incremental return to hiring only essential positions, and incentivized retirement through Voluntary Separation Incentive Packages. Since then, Metro conducted a 2021 agencywide reorganization of major internal departments that consolidated departments to better coordinate, such as those that work on financial management and those whose “customers” are Metro employees. As part of Metro’s priority to restore service for riders, the agency initiated an aggressive bus operator hiring campaign that included employee referral bonuses, hiring events, and increases in operator

training courses. The agency has worked to streamline hiring processes where possible. The operator hiring push has shown early success, with transit service returning to pre-pandemic levels in late 2022 (shortly after the five-year assessment period). Metro has also focused efforts to rebuild office workers, and professional services staff. Future efforts to build back Metro’s workforce will have major impacts on Measure M implementation, including project budgets and schedules.

## Assessment Conclusion

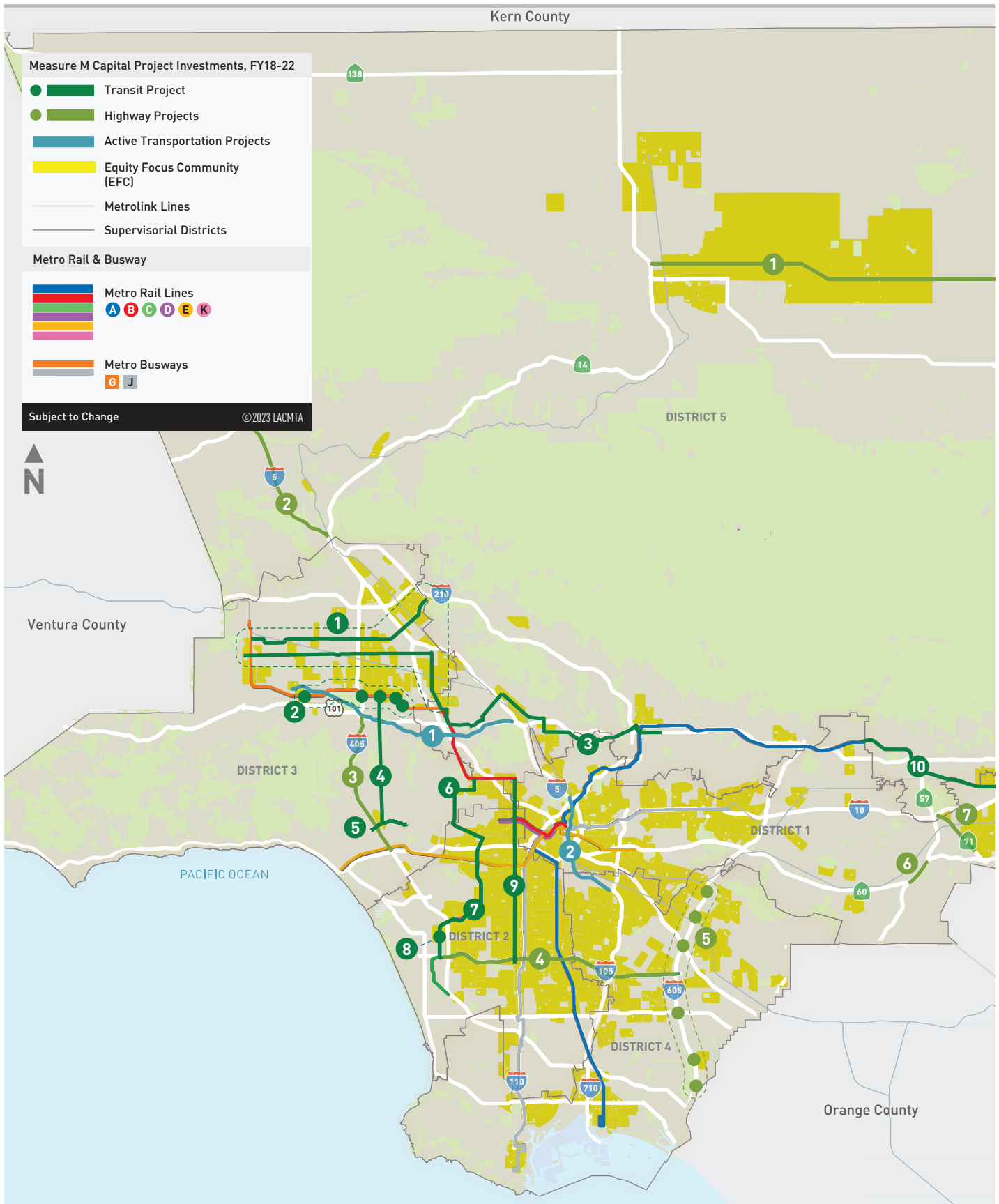
The Measure M Expenditure Plan was conceived as a road map to guide forty years of transit investment in LA County. The measure’s original eight goals ranged from reducing traffic congestion, to expanding regional transit and improving neighborhood streets, allowing Angelenos to get around more safely and easily. While Metro was able to shift gears in response to the COVID-19 pandemic and other impacts, the related disruption shifted the baseline for Measure M, as well as the future of Los Angeles. This five-year assessment has primarily shown that Metro made difficult course adjustments, while heightening its focus on equity and customer experience; however, the longer term successes of these adaptations remain to be measured. Closely tracking these in advance of the forthcoming decennial Measure M assessment will be critical to providing robust recommendations for any further adjustments to the Measure M program. Also, while these investments support mobility needs that connect people to opportunities and resources, further analysis is needed to fully understand how Measure M investments lead to benefits for lower-income communities.

Metro has advanced projects, programs, and services that address many of the Measure M goals, particularly congestion management, transit expansion, local infrastructure repair, and efforts around safety and affordability. The agency has also complied with FTA requirements on an annual assessment of the state of good repair, calculated job creation estimates for construction projects, implemented the first zero emission Bus Rapid Transit (BRT) vehicles and provided transparent accounting of Measure M investments during the first five years of funding. Further assessment is needed for some longer-term goals, such as resiliency and innovative technology. Much was accomplished before and during the pandemic, but there is more road to cover and Metro is primed to continue adapting and working to bring a world-class transportation system to every county resident, employee, traveler and visitor.

Figure i.i

## Measure M Capital Project Investments FY 18-22

See following page for project list and legend



## Measure M Capital Project Investments FY 18-22

See previous page for related map

### Transit Projects

- 1 North San Fernando Valley Transit Corridor
- 2 G Line Improvements
- 3 North Hollywood to Pasadena Transit Corridor
- 4 Sepulveda Transit Corridor
- 5 Purple (D Line) Extension Transit Project - Section 3
- 6 K Line Northern Extension
- 7 Crenshaw/LAX Transit Corridor
- 8 Airport Metro Connector
- 9 Vermont Transit Corridor
- 10 Foothill Extension

### Highway Projects

- 1 High Desert
- 2 I-5 North Capacity Enhancements
- 3 I-405 Sepulveda Pass ExpressLanes
- 4 I-105 ExpressLanes
- 5 I-605 Hot Spots Program
- 6 SR-57/SR-60 Interchange Improvements
- 7 SR-71 Gap: I-10 to Rio Rancho Rd

### Active Transportation Projects

- 1 LA River Path - San Fernando Valley
- 2 LA River Path - Central LA

## Post Analysis Period

While this report's scope covers the first five years of Measure M funding (July 2017 – June 2022), Metro has led new and ongoing efforts as part of adapting and responding which falls outside of the assessment period.

- > The new Early Intervention Team was initiated in June 2022 and continues to focus on delivering capital projects more efficiently by influencing project scope and cost at early project phases.
- > A new Transit Ambassadors Pilot Program to support riders, connect them to resources, and to report maintenance and safety concerns launched in October 2022.
- > Metro completed a Gender Action Plan in October 2022 based on the recommendations from the 2019 Understanding How Women Travel study. This report is a crucial step in better understanding and better serving the needs and preferences of women, girls and other riders of marginalized genders.
- > In November 2022 Metro's ExpressLanes celebrated a 10-year anniversary of easing congestion for drivers via high-occupancy toll lanes and providing funding for transit and active transportation improvements in close proximity to ExpressLanes corridors.
- > Transit service was fully restored to pre-pandemic levels in December 2022 with improved frequencies designed per the NextGen Bus Plan.
- > Metro overhauled its annual budget approach to anticipate future fiscal deficiencies through an Equitable Zero-Based Budgeting process in FY23, incorporating an Equity Focus Communities (EFC) Budget Assessment to quantify Metro's budget that goes towards benefiting EFCs.
- > Additional public safety campaigns were launched in late 2022 and early 2023, promoting Metro's code of conduct and zero-tolerance for illicit drug use on the transit system.
- > Measure M's new Visionary Seed Fund programs \$20 million over 40 years. The first round launched in early 2023 with \$3 million available to fund pilot projects that test and assess strategies for growing ridership to pre-COVID levels and beyond.

Overall, Metro has drawn from lessons learned during the analysis period to reassess and update forthcoming financial assumptions for Measure M projects going forward. These examples illustrate the many ways Metro has course corrected to maintain progress towards Measure M goals and benchmarks. They will be important initiatives to incorporate tracking in future assessments of the Measure M program.



What's Inside

# Measure M Five-Year Comprehensive Assessment and Equity Report









## What's inside the report?

The report is organized by thematic section, with each section highlighting what was assessed, how that evolved from 2017-2022 and what Metro should be tracking going forward. The report follows five narrative themes:

- > **Stewardship** – How Metro handles the funds and resources it oversees
- > **Mobility** – How Metro is doing in its planned expansion and in providing transit services equitably
- > **Experience** – How Metro customers feel about safety, comfort, reliability and convenience
- > **Community** – How Metro supports livability in neighborhoods around stops and stations
- > **Regional** – How Metro's service sustainably connects to trends in the region

There are special notations for elements of the report that are directly related to the Measure M assessment criteria and objectives, most of which are contained in the Stewardship section. The report concludes with a review of the changes affecting the region, what Metro has done and is doing to adapt, a summary of this report's findings and recommendations as Metro looks ahead to the next five years.

## How to read this report

Each of the section begins with an overview of the theme, showcase of key highlights, identification of what was assessed and discussion of what changed during the period of time since Measure M was passed.

Each section contains a series of two-page spreads that include the following pieces:

- > **Big Picture Question** – each spread begins by posing a question about Metro or the LA County context.

- > **Information and Summary** – underneath each big picture question is a summary of information and context that answers the question.
- > **Data and Graphics** – each page includes data and information related to the big picture question arranged in charts, maps and infographics. Depending on the source, some data may be aggregated by Fiscal Year/FY (July-June) or Calendar Year/CY (January-December). If the report uses the word “near” for transit access, it refers to a 1/4-mile walkshed for bus service and 1/2-mile walkshed for rail/BRT service.

There are also key call-outs that provide connections between the data collected with the broader context of Measure M and the communities Metro serves. These include:

- > **Measure M Assessment Criteria** – notes showing the amount of Measure M that is supporting projects or programs related to the data at hand.
- > **Measure M Goal** – look for this symbol, indicating information that addresses a Measure M Goal.
- > **Community Quotes** – quotes from the community engagement undertaken on this or other Metro projects.

Measure M projects and other Metro initiatives have continued to progress beyond the end of the five-year assessment period. Projects and route names in this report reflect updated information at the time of publication.

This report includes terms referring to race and/or ethnicity, mostly taken from source data such as U.S. Census categories or survey responses. The topic of racial/ethnic identity may often be more nuanced than these limited categories, and individuals may self-identify with a range of terms (Latinx, South Asian, Caribbean, etc.). For the purposes of this report, the following categories are used for consistency: Hispanic or Latino, Black or African American, White (Non-Hispanic), Asian or Pacific Islander, Native American, and More Than One Race, but when working directly with communities, Metro works to utilize terms that are desired and used by those we serve.

### KEY OBSERVATIONS

Each page also includes key observations with an assessment of how well that item is going.

#### **More of This**

Program, project or progress deemed successful and Metro should continue implementation strategies

#### **Checking In**

Program, project or process is new or still underway and worth revisiting in future assessments

#### **Adapting**

Program, project or progress should adapt or continue adapting to forces affecting anticipated outcomes

## What was assessed?

Measure M set into motion the largest infrastructure program in the country, with expansive goals to improve LA's complex transportation systems and improve the quality of life of people in Los Angeles along the way, with a projected \$121 billion investment in the Measure's first 40 years. This report is a look back at the first five years of Measure M funding (July 2017 – June 2022). It also introduces a refreshed perspective on Measure M, connecting investments with Metro's roles as a transit service provider, employer, economic development catalyst and funder in the region. Key assessment components include financial analysis, program management, project delivery, transparency and accountability, and quality of life impacts. This report does not assess an overall point-in-time comparison between 2017 and 2022, but rather tracks the arc of the first five years of Measure M and larger societal context through five key themes: **Stewardship, Mobility, Experience, Community and Regional.**

## What should be tracked going forward?

This report is an initial assessment of Measure M's impact on the people of Los Angeles. It provides an opportunity to draw upon lessons learned from the five-year assessment period and refresh program measures of success leading up to the Measure M decennial assessment in 2027. When the Measure M Ordinance was adopted in 2016, it was anticipated that the Five-Year Assessment would analyze Metro's foundational efforts to deliver on Measure M's goals and Expenditure Plan. As the world has significantly changed since 2017, Metro has had to and must continue to adapt, both in the short-term response to the pandemic and in longer-term post-pandemic strategies for future program implementation. Metro has revised its foundational efforts, identified project efficiencies, and strategically leveraged Measure M's local funding power, which are further detailed in this report. Metro's

ongoing adaption to changes will be critical to continue serving as critical partner and provider throughout greater Los Angeles.

## How was this report created?

The report team met with Metro staff, advisory committee members, and community-based organizations (CBOs) to get input on report topics, themes and Measure M progress. At the beginning of these efforts the project was named the Quality of Life Equity Report and in Winter 2022 the scope was expanded to include an assessment of Los Angeles County's Measure M Ordinance and Guidelines, eliminating duplicative agency work. The team presented to the Measure M Independent Taxpayer Oversight Committee (MMITOC) to solicit feedback and develop report objectives and criteria for this assessment. The input from those discussions and focus groups has provided continuity between the Measure M Five-Year Comprehensive Assessment Report and Equity Report, and the Quality of Life Report from 2017 that evaluated the effects of Measure R on the lives of county residents.

The project team utilized a Metro interdepartmental working group and key staff interviews to provide the context and data for Measure M progress and performance during the five-year assessment period. External stakeholder feedback was informed by a series of community and Metro Advisory Committee stakeholder focus groups conducted from fall 2022 to spring 2023 by the consulting team in conjunction with representatives from the Metro Office of Equity and Race. Outreach activities for the overall project can be generally categorized as Fall 2022 Community-Based Organization (CBO) Listening Sessions, Fall 2022 Advisory Committee meetings and Spring 2023 Update Meetings. Some of the comments and suggestions made by the Advisory Committees and CBOs were addressed. Comments and ideas captured in engagement meetings have been summarized in Appendix D.

### MEASURE M ASSESSMENT CRITERIA



Look for this symbol, indicating data or information that addresses the Measure M Five-Year Assessment Criteria (see page 12)

### MEASURE M GOAL



Look for this symbol, indicating information that addresses a Measure M Goal (see page 10)

### COMMUNITY QUOTES



Insights from community members are shared throughout the report, and can be found between two lines with large quotation marks

---

## METRO EQUITY PLATFORM

Metro is working to eliminate disparities and expand access and mobility to all.

Metro is committed to providing equitable service and project delivery, policymaking and resource distribution. This means accounting for the different histories, challenges and needs of communities across LA County.

Metro's Equity Platform, adopted by the Metro Board in 2018, is a framework that guides how the agency works to address inequities and create more equitable access to opportunity through four main areas of action. These areas are called the pillars of the Equity Platform:

- > Define and Measure
- > Listen and Learn
- > Focus and Deliver
- > Train and Grow

The Equity Platform is designed to inform, shape and guide every facet of the agency's business, on a continuing basis, to shape projects, investments and new initiatives.

### What are Equity Focus Communities?

In 2019, Metro created its first equity tool under the Define and Measure pillar: the Equity Focus Communities (EFCs) map. This tool is updated every three years and helps us identify where transportation needs are greatest by considering concentrations of resident and household demographics associated with mobility barriers:

- > Low-income households earning less than \$60,000 per year
- > Black, Indigenous and/or other People of Color (BIPOC) population
- > Households that do not have a car

### How does Metro use the EFC map?

A foundation of equity is prioritizing resources and services to those who need them the most. By using the EFC map to assess or prioritize our work, we strive to advance equitable service delivery, policymaking and resource distribution.

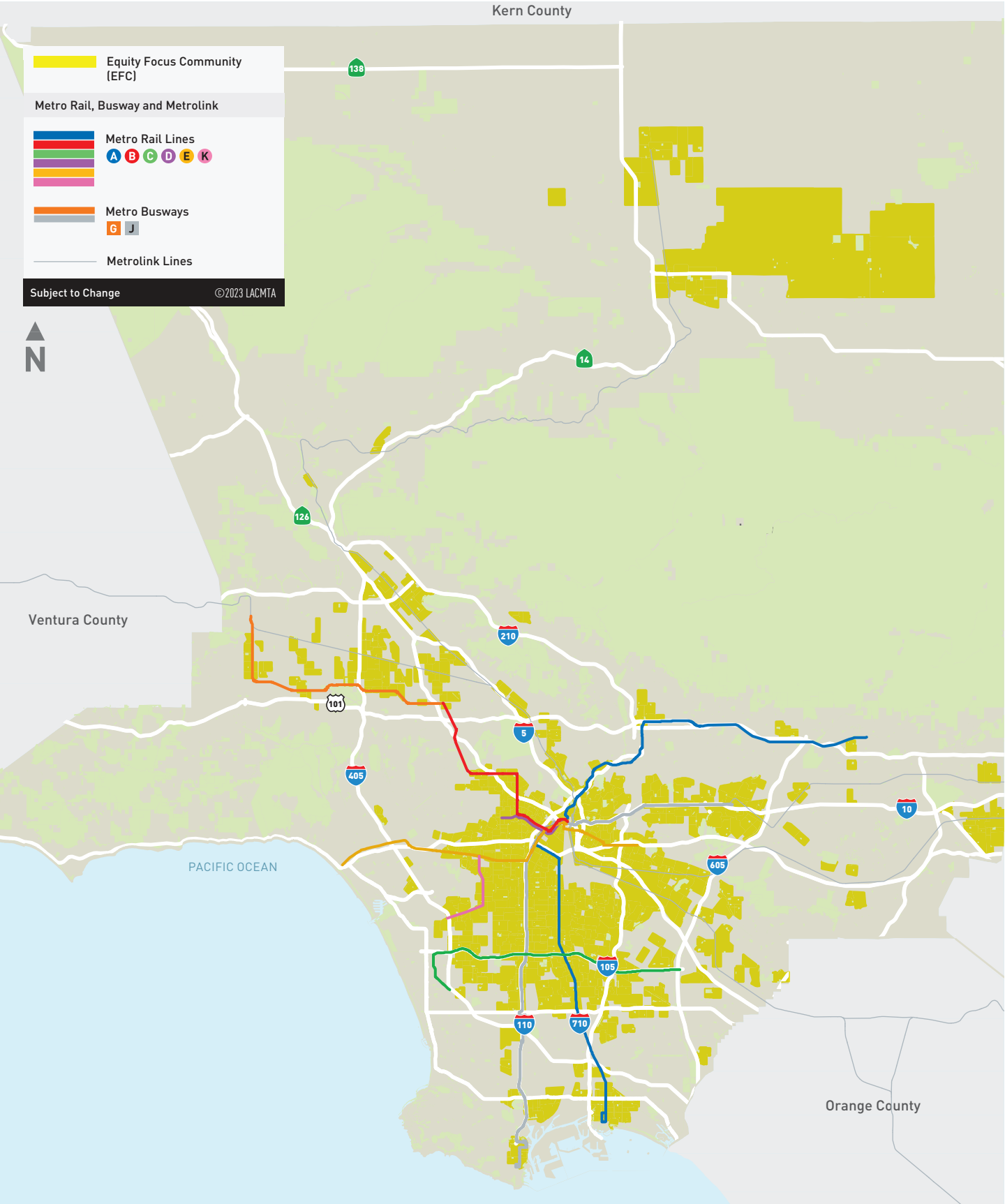
### How is the EFC map updated?

The EFC map is updated every three years. In 2022, Metro updated the EFC map by creating the Metro Equity Need Index (MENI) using the same three sociodemographic criteria (income, race/ethnicity, vehicle ownership) used in 2019. The MENI allows for a more nuanced understanding of equity needs across the county by assigning an Equity Need Tier (Very High Need, High Need, Moderate Need, Low Need and Very Low Need) to every census tract. Within the MENI, the top two tiers (High Need and Very High Need) are designated as EFCs; these designated EFCs are displayed in the map on the next page.

---

Figure i.ii

Equity Focus Communities



# Stewardship

*Let's invest wisely in our transportation future.*

Metro manages a large portfolio of physical assets, programs and plans, which is made possible because of its extensive workforce and strong local funding. Measure M is one of four sales tax sources that together comprise about half of Metro's annual budget. This locally generated revenue positions LA County as a competitive region for state and federal investment. However, Measure M isn't just a funding asset. Like Measure R (2008), revenues are programmed into ambitious infrastructure goals. Being a responsible steward of public funding requires Metro to carefully track internal and external programs, and monitor major trends, while remaining transparent to the communities and people it serves.

## What was assessed?

Measure M proposed an Expenditure Plan built upon information available in 2015/2016. It was the first countywide revenue source with set-aside funds for active transportation, state of good repair and a Visionary Seed Fund. Assessing the first five years of Measure M revenues and expenditures, project delivery and program management requires heightened awareness of the changes facing LA County since that original Expenditure Plan.

## How did that change from 2017-2022?

Prior to the COVID-19 pandemic, the Measure M Expenditure Plan was added to the agency's ongoing implementation portfolio, which included ongoing Measure R project delivery. Metro's elevated commitment to equity and compliance with SB743 requirements also drove investment priorities. After the pandemic began, the agency experienced decreased ridership, hiring freezes and other significant challenges. Throughout the eventful assessment period, Metro has adapted by implementing cost management strategies, while initiating new programs in response to broader changes and community input. With these changes comes an opportunity to revisit measures of success for Measure M project delivery and program management.





---

#### KEY QUESTIONS WE AIM TO ANSWER:

1. How has the local landscape changed since the original Measure M Expenditure Plan?
2. How is Metro managing the Measure M program?
3. How are Measure M projects adapting?
4. How do Metro's investments support communities across the county?
5. What funding has Measure M leveraged?
6. How is Metro meeting staffing and labor needs?
7. How is Metro reporting on Measure M progress and transparency?



Stewardship

# How has the local landscape changed since the original Measure M Expenditure Plan?

The five-year assessment period was one of unprecedented change. A once-in-a-generation pandemic swept the globe and quality of life uncertainty became widespread as existing social disparities further widened. Zeroing in on Metro, transit ridership plummeted while lower wage essential workers relied even more on bus and rail. Housing insecurity increased, as did the prevalence of unhoused riders sheltering on transit, and the 2020 racial justice uprisings against police brutality challenged traditional approaches to public safety. The entire ecosystem around Measure M had shifted and Metro had to shift with it.

KEY OBSERVATIONS

- The COVID-19 pandemic required Metro to pivot to new project delivery strategies, just as early Measure M projects were finalizing scopes and budget.
- During the pandemic, Metro continued work on Measure M projects, following 2020 state guidelines categorizing construction as an essential service.
- The 2028 Summer Olympics and Paralympics announcement catalyzed an increased focus on project delivery and multijurisdictional coordination.

Figure 1.1  
Measure M Tax Generation (in Thousands)

YEAR	SALES TAX REVENUE <sup>1</sup>
2018	\$826,969
2019	\$836,173
2020	\$820,724
2021	\$911,235
2022	\$1,089,933
TOTAL	\$4,485,034

<sup>1</sup> Based on a modified accrual basis of accounting

Figure 1.2

## Major Contextual Milestones

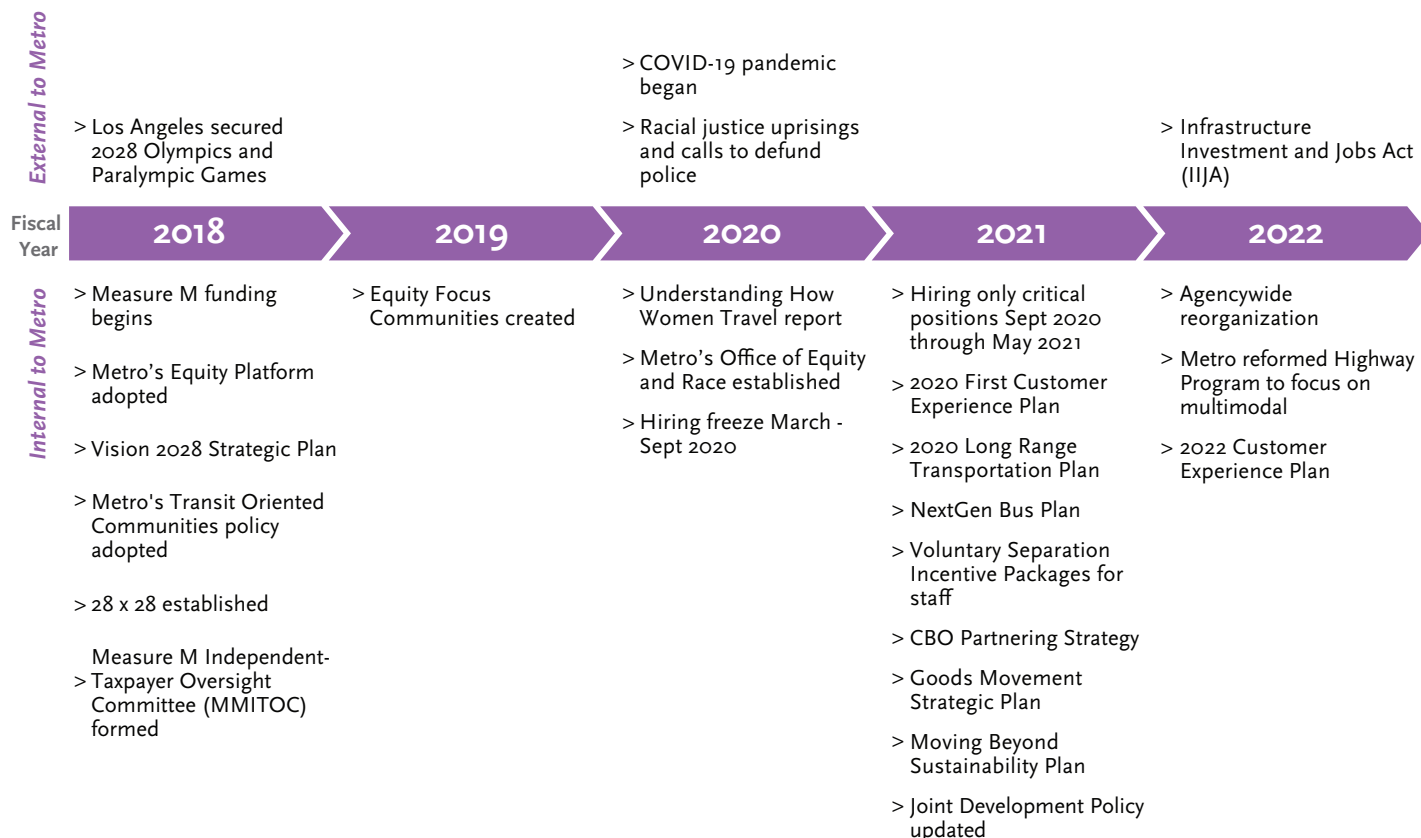


Figure 1.3

## National Construction Cost Increases

## Cumulative Increase in Construction Costs (Monthly)

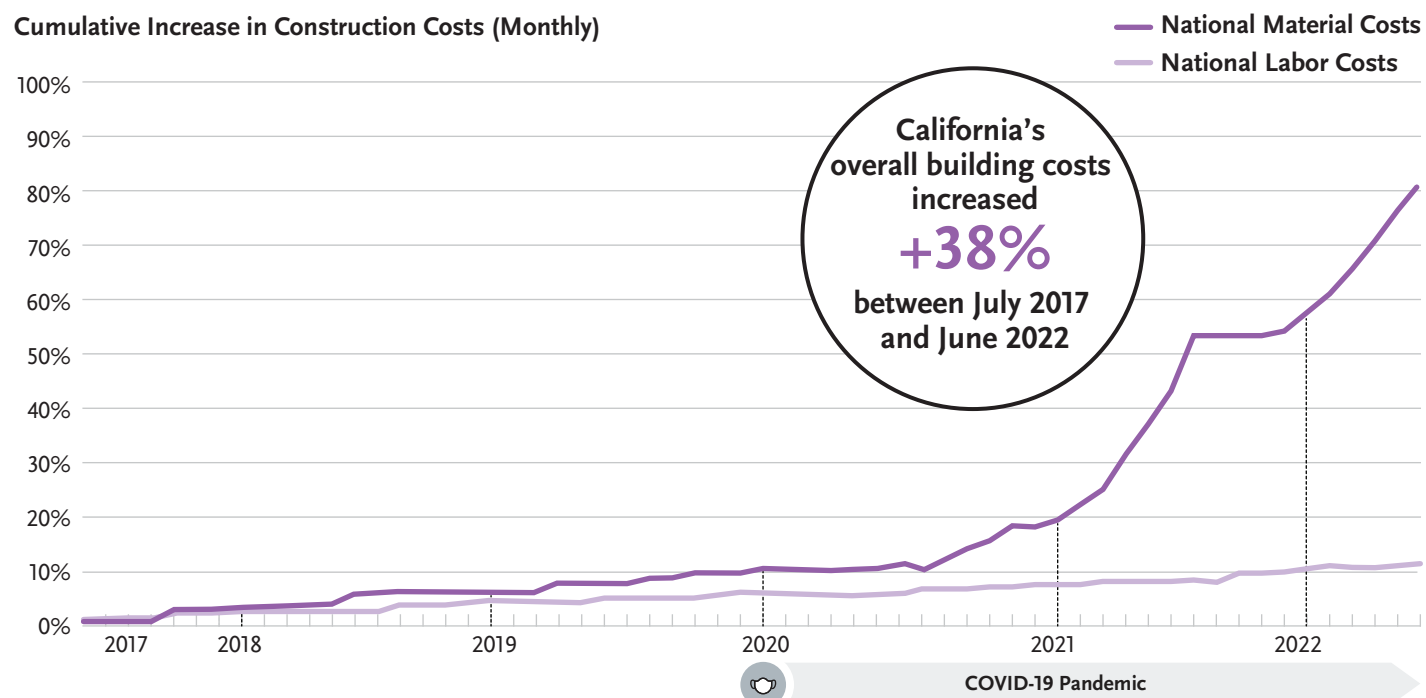


Figure 1.4

## Construction Costs Outpacing the Market

- > The January 2022 consumer market inflation rate of 7% (the highest since 1982) was lower than the construction inflation rate of 8%
- > Since the passage of Measure M, construction costs have outpaced consumer market inflation
- > Over the past 10 years, increase in construction prices are near double the consumer market inflation rate

Percent Change in 1-Year, 5-Year and 10-Years by Index

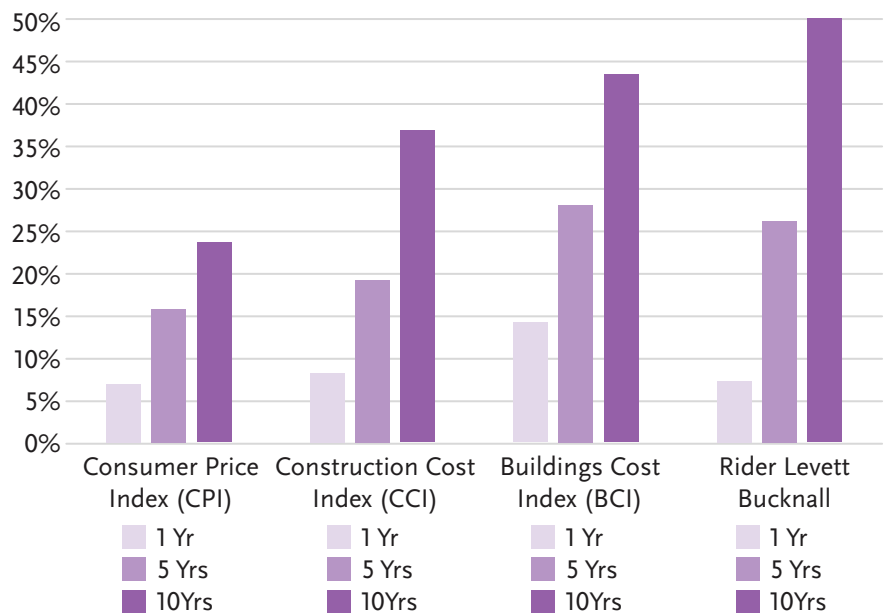


Figure 1.5

## Continued Increase in Materials Prices

- > Majority of materials prices jumped in 2021
- > Lumber prices have been normalizing
- > Key drivers increasing the price of steel products:
  - High demand
  - Tariffs
  - Supply chain issues
  - Consolidation in the industry

Changes in Materials Cost as of February 2022

■ Percent Change (12 months)  
■ Percent Change (6 months)

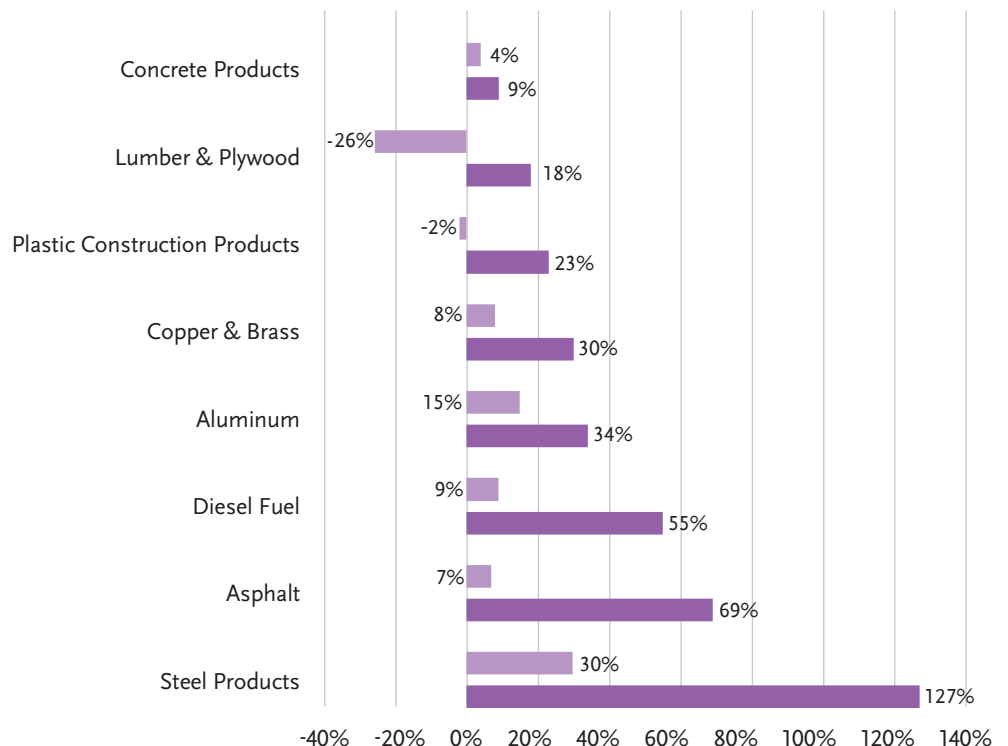


Figure 1.6

### Comparison of Bid Prices and Construction Costs

- > Cost of construction increased by 20% in 2021
- > Bid prices increased by 13% in 2021
- > In the last four months of 2021, bid prices jumped by 7%
- > Contractors are passing along higher costs to owners



While only a few Measure M-specific projects are in construction, the current cost and labor landscape helps agencies like Metro determine what will be needed for new projects as they are planned, estimated and constructed.

Bid Prices vs Cost of Construction

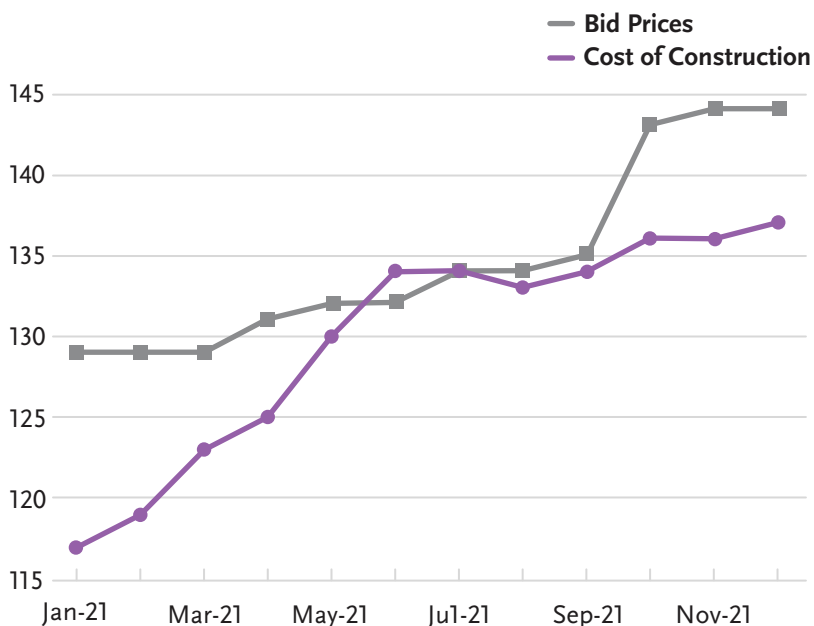


Figure 1.7

### Workforce Survey Results

Associated General Contractors of America (AGC) surveyed contractors with the following results in 2021:



**86%** of contractors are having a hard time filling positions.

**72%** of contractors are having a difficult time finding quality workers.

**61%** of contractors say shortage of workers resulting in delays

## Stewardship

# How is Metro managing the Measure M program?

The majority of Measure M funding is restricted for capital projects. In the first five years of the program, Measure M generated over \$4 billion, or approximately 95% of forecasted revenue. This period was also marked by many internal and external drivers that shifted capacity and prioritization for project and program delivery. During this time, the agency implemented new program management strategies to address challenges, such as incorporating more conservative contingency and escalation rates into project budget management. Other challenges remain, including staff shortages and managing project costs and schedules. These issues also impacted Measure M subrecipients, such as subregions and local jurisdictions. Resolving staff issues will continue to be a priority for Measure M implementation as well as tracking new approaches to program management. Notably, Measure M has strengthened Metro's ability to compete for state and federal funding, which totaled \$3 billion in the assessment period. Measure M is also the first local transportation sales tax to provide set-asides for state of good repair and active transportation programs.

## KEY OBSERVATIONS



A combination of challenges impacted Metro's overall structure of project delivery, leading Metro to modify Measure M project scopes, schedules and budgets as necessary.



Metro has a robust program management approach that has adapted to changing economic conditions and staff shortages.



Measure M has contributed to a strong local funding source, which has provided subsidies to local jurisdictions and helped leverage over \$3 billion in state and federal funds.

Figure 1.8

## Program Management at Metro



Metro developed a Program Management Plan to serve as a strategic framework for Measure M Capital Project Delivery in 2016. Metro's approach to program management over the past five-year period included an organized set of strategic approaches, including:

<p><b>Organizational Approaches</b></p> <p>Staffing plan and project organization in a matrix format, led by a carefully selected Project Director/Manager. Involving the people with the right expertise for every aspect of the job is a key part of this approach.</p>	<p><b>Integrated Project Management Office (IPMO)</b></p> <p>For large projects, Metro utilizes the IPMO throughout the project delivery, where all key personnel work. It is located in the field along the construction project and enables project personnel to be co-located with the contractor and in the community where the project is being performed.</p>	<p><b>Tunnel Advisory Panel (TAP)</b></p> <p>The TAP are nationally and internationally recognized professionals with expertise in tunneling, excavation methods, geotechnical and seismic issues, and other related topics. TAP members have a dual role, providing independent and ongoing strategic oversight of key technical issues while providing expert advice to the project teams on specific issues.</p>	<p><b>Partnering</b></p> <p>Partnering is a process where all parties working on a project, especially Metro and the contractors, agree to work collaboratively in the best interests of the project and define a process for expeditiously addressing issues that can affect the project budget and schedule.</p>
<p><b>Annual Program Evaluation (APE)</b></p> <p>The APE initiative is a comprehensive evaluation of capital projects in the Program Management Department. Given the challenges of managing a multi-billion dollar capital program, a comprehensive review of the risks associated with the cost and schedules of the program is done on an annual basis.</p>	<p><b>Project Delivery Methods</b></p> <p>It is important that the appropriate project delivery method be applied to each project. Metro has typically utilized either design-bid-build (DBB) or design-build (DB). There are other methods that Metro considers for projects as well, including Progressive-Design-Build and Construction Manager/General Contractor (CM/GC), which are Alternative Delivery methods.</p>	<p><b>Project Readiness</b></p> <p>The Program Management Department ensures that the key elements of a project are in place before starting, and particularly before awarding contracts by developing a checklist. Items on this may include planning document completion, project charters in place, staffing plans and strategies in place, required consultant support contracts in place, and any advance utility relocations.</p>	<p><b>Lessons Learned</b></p> <p>Lessons learned are critical in any organization that strives for continuous improvement. Lessons learned assure that best practices are incorporated as an ongoing way of doing business and that negative outcomes are understood and not repeated. Lessons learned must be adequately documented and disseminated throughout the organization in order to be effective.</p>

Metro has reported regularly and consistently on the status of the Measure M program and its projects. During the analysis period, Measure M project status was reported to Metro Board committees monthly, to the Measure M Independent Taxpayer Oversight Committee quarterly, and the Metro Board of Directors annually. There is also a quarterly progress report published. Reported topics include project budget and schedule status, relationship to EFCs and general update notes.

Figure 1.9

## Quality Assurance and Management



**Metro's overhauled Quality Management Oversight (QMO) Program began in 2019. It is a performance-based approach for overseeing Capital Program projects.** The QMO Program follows industry standards, project oversight best practices and integrates QMO database workflow technology. The QMO Program includes consistent processes and procedures for project teams to assess, measure, report and accept the contracted work. This method of owner oversight is progressively becoming a best practice in the transportation industry for Metro and in North America.

Figure 1.10

## Project Change Orders



**Change orders in excess of \$500,000 and within the Life of Project budget are reported to the Board quarterly.** Categories of change orders include betterment, third party administration, differing site conditions, regulatory requirements, scope, value engineering and safety.

**Over the five-year assessment period,** top reasons for construction change orders have been:



Differing site conditions, such as soil contaminants that may not be discovered until new construction begins



Third-party coordination, which has become even more paramount since Measure M and Metro has worked to fortify relationships and communication with third-party agencies such as local cities and agencies



Added scope results from the above and other construction realities that may be unknown during project planning, requiring change orders

**Ratios for change order reasons vary widely by project due to differences, such as site conditions, third party agreements, scope changes, safety issues, and other requirements.**



**Efforts have been made to streamline and expedite change orders as the need for them arises.**

Contractors working on Metro projects have indicated that the time in processing changes is a significant cost and schedule risk. Any extended time in processing changes also puts subcontractors, including Disadvantaged Business Enterprises (DBEs), at risk of not receiving timely payment for work performed.

**In 2017, a pilot program was established to delegate authority to the CEO for change orders within the Board-approved Life of Project budget in order to streamline the process.** In 2018 the pilot became a permanent change order approach and expanded to all Transit and Regional Rail Capital Projects. As of FY22, this approach is estimated to have saved up to 1,992 concurrent workdays or concurrent 7.6 years, aggregated across the program.

**The Office of the Inspector General (OIG) reviews these change orders and also reports quarterly to the Board.**

**Overall, change order reporting during the assessment period has been adequate and Metro continues to work to minimize the impacts from change orders through funding and program management strategic initiatives mentioned in this report.**



Figure 1.11

## Metro Staffing Resources



While staffing needs for implementing Measure M projects were initially forecasted at a 50/50 split between staff and contractors, actual ratios have relied more on contractors due to internal staffing shortages and hiring freezes. Reliance on contractor services has impacted initial project budget forecasts. To meet this increase, Metro has leveraged state and federal resources through Measure M's local match strength without increasing Measure M expenditures. Currently all Measure M projects undergoing engineering and construction are operating within budgets.





Figure 1.12

## Developing and Implementing Measure M Projects and Programs



**Development of the Measure M program and Expenditure Plan provided a path for Metro to lead implementation of the largest infrastructure program in the country.** As early as 2018, construction market analysis identified a potential labor shortage to meet estimated regional construction labor demand. Throughout the assessment period, Metro identified ways to adapt project development and implementation, as described throughout the Stewardship section of this report. Because Measure M has strengthened Metro's local match for competitive grants, overall funding sources to accomplish the Expenditure Plan have met project needs.

### *Case study*

#### **Infrastructure Investment and Jobs Act (IIJA)**

Metro specifically pursued federal funding through the 2021 Infrastructure Investment and Jobs Act (IIJA) for Measure M major capital projects: West Santa Ana Branch (WSAB) and East San Fernando Valley Light Rail Transit (ESFV LRT). This strategic decision exposed Metro to less risk than other federal opportunities as the funds were part of legislation rather than annual grant opportunities. Metro's success in pursuing these funds have leveraged IIJA resources to help with growing costs of existing projects.

### *Case study*

#### **Metro Subregional Program (MSP)**

In its role as a regional funder, Metro has passed through \$185M to the nine subregions for local transit, highway and active transportation projects through the Measure M Multi-Year Subregional Program (MSP). While local jurisdictions have ultimate control over how subregional dollars are spent, Metro has consistently reported on subregional funds spending, programming and obligating to the Metro Board. Metro has also developed a live dashboard tracker to monitor progress of subregional projects, programmed funds and expenditures. Further details on MSP project progress can be found on page 44.

### *Case study*

#### **Metro Operations**

Measure M has generated nearly \$1.2B in funding allocations for operations and state of good repair during its first five years. While these funds have undoubtedly boosted the agency's operations and maintenance budget, it will be critical to track the capacity of these allocations to provide safe, clean and reliable transit service for Measure M's planned transit capital improvements. Customer experience has become a critical measure for the transit industry's recovery from pandemic ridership decline. Ongoing assessment of Measure M's contributions can shed light on the sufficient level of investment to operate and maintain a high-quality system.

Figure 1.13

**Forecasted and Actual Revenues (in Millions) by Fiscal Year**

	FY18	FY19	FY20	FY21	FY22	TOTAL
<b>Forecasted Revenue</b>	\$864	\$902	\$939	\$977	\$1,015	\$4,697
<b>Actual Revenue<sup>1</sup></b>	\$827	\$836	\$821	\$911	\$1,090	\$4,485
<b>Forecast-Actuals Variance (\$)</b>	\$(37)	\$(66)	\$(118)	\$(66)	\$75	\$(212)
<b>Forecast-Actuals Variance (%)</b>	(4%)	(7%)	(13%)	(7%)	7%	(5%)
<b>Expenditures</b>	\$397	\$601	\$897	\$879	\$641	\$3,417

<sup>1</sup> These actuals are from the Measure M Financial and Compliance Assessment, based on a modified accrual basis of accounting, found in **Appendix B**.

Figure 1.14

**Measure M Accounting of Expenditures and Distributions (in Thousands) by Fiscal Year**

	FY18	FY19	FY20	FY21	FY22
<b>PROGRAMS</b>	<b>ACTUAL</b>	<b>ACTUAL</b>	<b>ACTUAL</b>	<b>ACTUAL</b>	<b>ACTUAL</b>
<b>Metro Rail Operations<sup>1</sup></b>	\$25,499	\$56,799	\$42,616	\$38,515	\$46,135
<b>Transit Operations<sup>2</sup></b>	\$147,669	\$168,635	\$184,746	\$133,061	\$176,973
<b>ADA Paratransit<sup>3</sup></b>	-	\$25,816	\$13,696	\$25,827	\$38,128
<b>Transit Construction</b>	\$57,778	\$170,340	\$476,790	\$444,374	\$470,786
<b>Metro State of Good Repair</b>	\$15,036	\$19,353	\$8,992	\$17,992	\$5,223
<b>Highway Construction</b>	\$80	\$7,386	\$28,506	\$41,766	\$116,046
<b>Metro Active Transportation Program</b>	\$3,450	\$9,794	\$3,848	\$7,450	\$11,449
<b>Local Return</b>	\$138,476	\$140,017	\$137,589	\$152,427	\$182,509
<b>Regional Rail<sup>4</sup></b>	\$8,058	\$8,085	\$8,502	\$15,012	\$4,597
<b>Total Program</b>	<b>\$396,046</b>	<b>\$606,225</b>	<b>\$905,285</b>	<b>\$876,424</b>	<b>\$1,051,846</b>
<b>Administration</b>	\$1,072	\$3,759	\$5,889	\$3,415	\$3,842
<b>Federal COVID Recovery Reimbursement<sup>1,2</sup></b>	-	-	-	-	\$(414,511)
<b>Miscellaneous Adjustments<sup>3,4</sup></b>		\$(8,058)	\$(13,876)		
<b>TOTAL</b>	<b>\$397,118</b>	<b>\$601,926</b>	<b>\$897,298</b>	<b>\$879,839</b>	<b>\$641,177</b>

<sup>1</sup> Amount of \$46,135 in FY22 is before \$81,981 of Federal COVID Recovery reimbursement (Stimulus Relief). The \$81,981 of reimbursement recorded in FY22 relates to costs incurred in FY20 through FY22. Net after reimbursement results in year-end balance of \$(35,846).

<sup>2</sup> Amount of \$176,973 in FY22 is before \$332,530 of Federal COVID Recovery reimbursement (Stimulus Relief). The \$332,530 of reimbursement recorded in FY22 relates to costs incurred in FY20 through FY22. Net after reimbursement results in year-end balance of \$(155,557).

<sup>3</sup> Amount of \$13,696 in FY20 represents expenditures incurred for that year that got billed in subsequent years. Net after adjustment results in year-end balance of \$(180).

<sup>4</sup> Amount of \$8,085 in FY19 represents expenditures incurred for that year that got billed in subsequent years. Net after adjustment results in year-end balance of \$27.

Figure 1.15

## Measure M State of Good Repair



> Metro reports annually on the state of its assets to the Federal Transit Administration (FTA). Per the FTA, an asset is in a State of Good Repair if it meets the following standards:

- The capital asset is able to perform its designed function
- The use of the asset in its current condition does not pose an identified unacceptable safety risk; and
- The lifecycle investment needs of the asset have been met or recovered, including all scheduled maintenance, rehabilitation and replacements.

> Figure 1.15 shows that Metro has generally and consistently met or exceeded FTA targets for bus and rail asset performance measures, with few exceptions, during the assessment period.

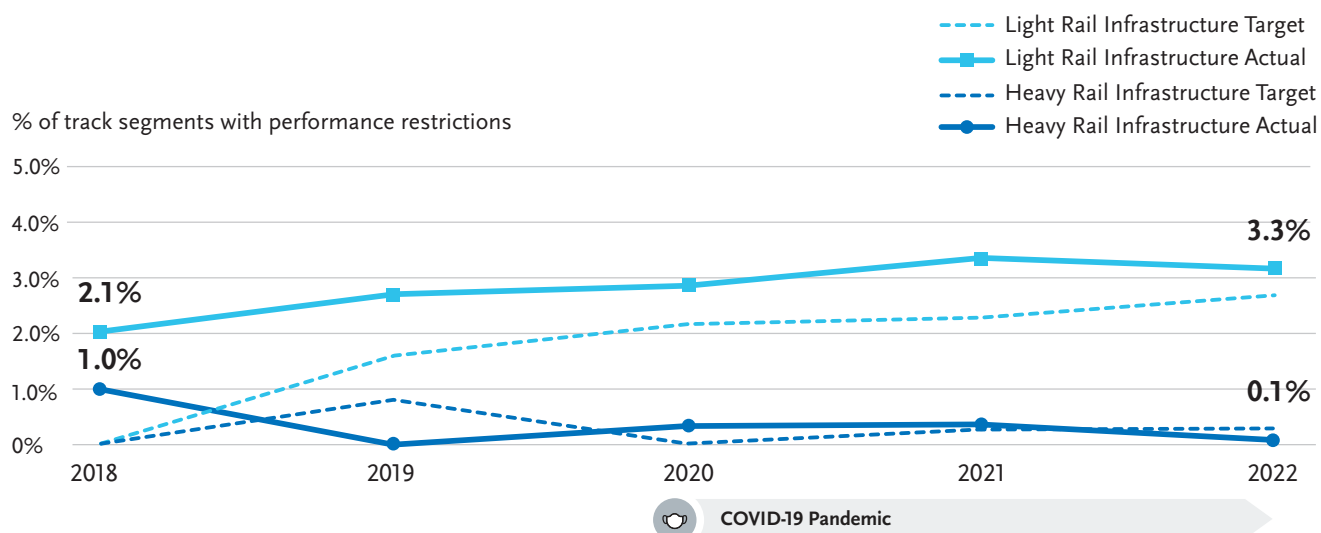
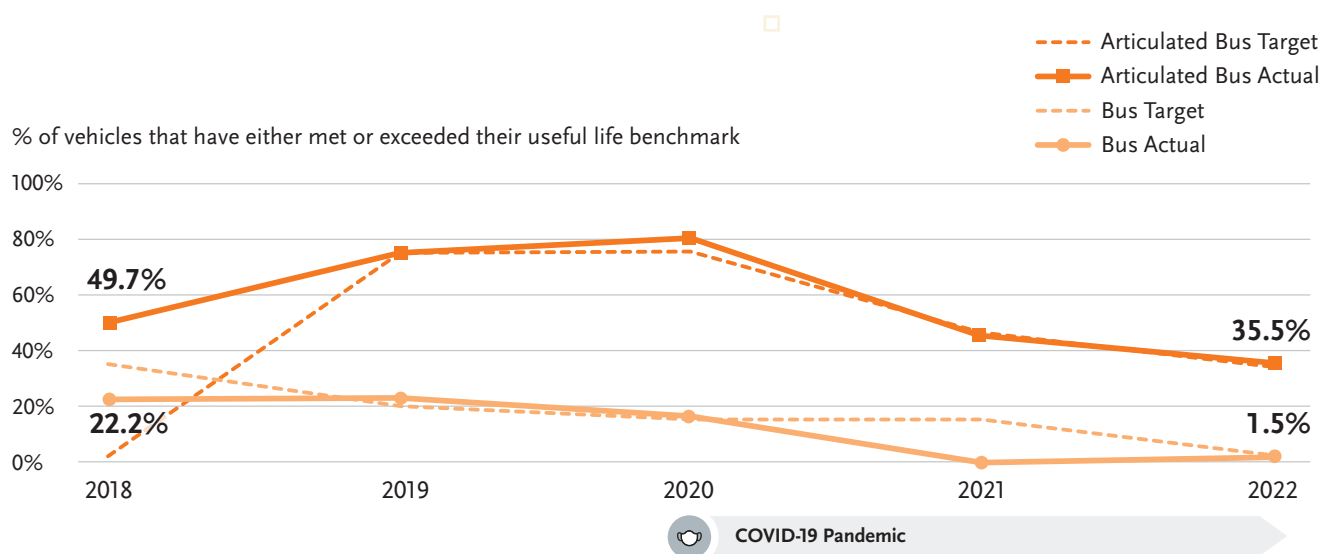


Figure 1.16

## Measure M Active Transportation Program



- > Measure M is the first sales tax measure in LA County to dedicate funding for active transportation. The Expenditure Plan outlines a set of investments in the LA River Bike Path. The project closes a gap in the existing path of approximately 8.5 miles mostly through downtown Los Angeles. This project requires regular coordination with numerous public agencies and private owners as it crosses several local jurisdictions.
- > During the five-year assessment period, Metro completed conceptual design for five project alternatives which were narrowed down to three alternatives. Project design met state thresholds to allow environmental clearance through the state's CEQA process, retaining the ability to subsequently choose between the three alternatives. The project is included in the overall agency reassessment of Measure M project budget and schedule baselines, based on new project information and major contextual change since 2016.
- > The Expenditure Plan also designates the Metro Active Transport, Transit, First/Last Mile (MAT) Program, a competitive funding opportunity for local jurisdictions which focuses on advancing Metro's Active Transportation Strategic Plan and Equity Platform framework. Proposed projects within Equity Focus Communities (EFCs) were assigned additional points as part of the evaluation process. Cycle 1 solicitations were opened in 2020. Five active transportation corridor projects and 11 first/last mile projects were awarded in 2021.

### Measure M Expenditure Plan Project/Program (in Millions)

FY18-22 Expenditures (2015 \$)

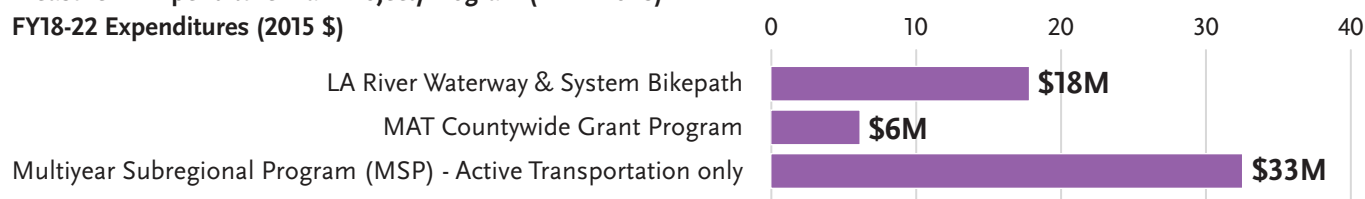


Figure 1.17

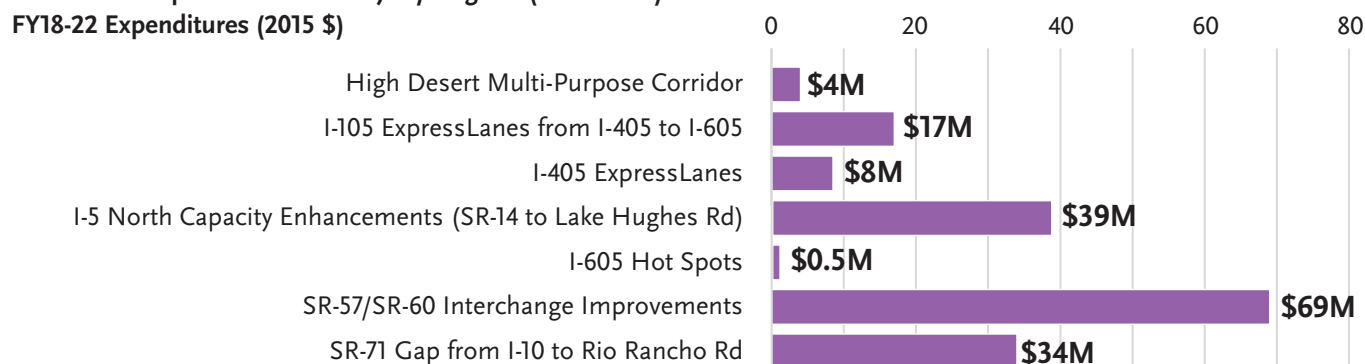
## Measure M Highways Program



- > The Measure M includes several highway improvement and expansion projects, five of which had expenditures during the first five years of the sales tax measure. During this time period, Metro took steps in reforming the highway program, moving their administration to the department of Countywide Planning and Development. The goal of doing so was to encourage more multi-modal thinking and approach to projects of all types.

### Measure M Expenditure Plan Project/Program (in Millions)

FY18-22 Expenditures (2015 \$)





## Stewardship

# How are Measure M projects adapting?

In 2016, the Measure M Ordinance laid out an ambitious Expenditure Plan, including estimated project dates and forecasted budget amounts. Then, only five of the 45 major projects listed in the Measure M Expenditure Plan had completed early project phases that included preliminary planning or required environmental review. By the end of FY22, Metro had finalized scopes for nine Measure M projects through environmental review processes, included budget contingencies to support project delivery, and evaluated numerous reasonable project options to ensure the measure’s investments fund locally preferred project alternatives. Additional project scopes and budgets are anticipated to be finalized ahead of the next Measure M assessment and projects currently in construction are generally expected to be implemented within the three-year opening date range outlined in the Measure M Ordinance. Project delivery risks at all project phases are anticipated to continue adding variation to project implementation just as Metro anticipates continuing to mitigate these risks.

## KEY OBSERVATIONS

 A number of project delivery risks have presented themselves, including significant project scope adjustments due to accommodations to local government and stakeholders, and unforeseen conditions.

 Metro has managed these risks by strategically leveraging funding opportunities and transitioning projects to phases for more accurate plans and forecasts.


 A majority of assessed Measure M major projects with updated project schedules and costs have an expected opening date within the Ordinance’s three year opening date window.

Figure 1.18

## Examples of Project Delivery Risks

### Capital Construction Project Delivery Risks

- > Third party (utilities and authorities having jurisdiction)
- > ROW (cost and delayed acquisitions)
- > Utility adjustments
- > Cost escalation

### Planning and Environmental Project Delivery Risks

- > Property acquisition issues
- > Potential budget shortfalls due to project scope change
- > Making time for additional or improved community engagement
- > Approval of variances or addressing right-of-way issues
- > Unforeseen delays in the environmental assessment phase

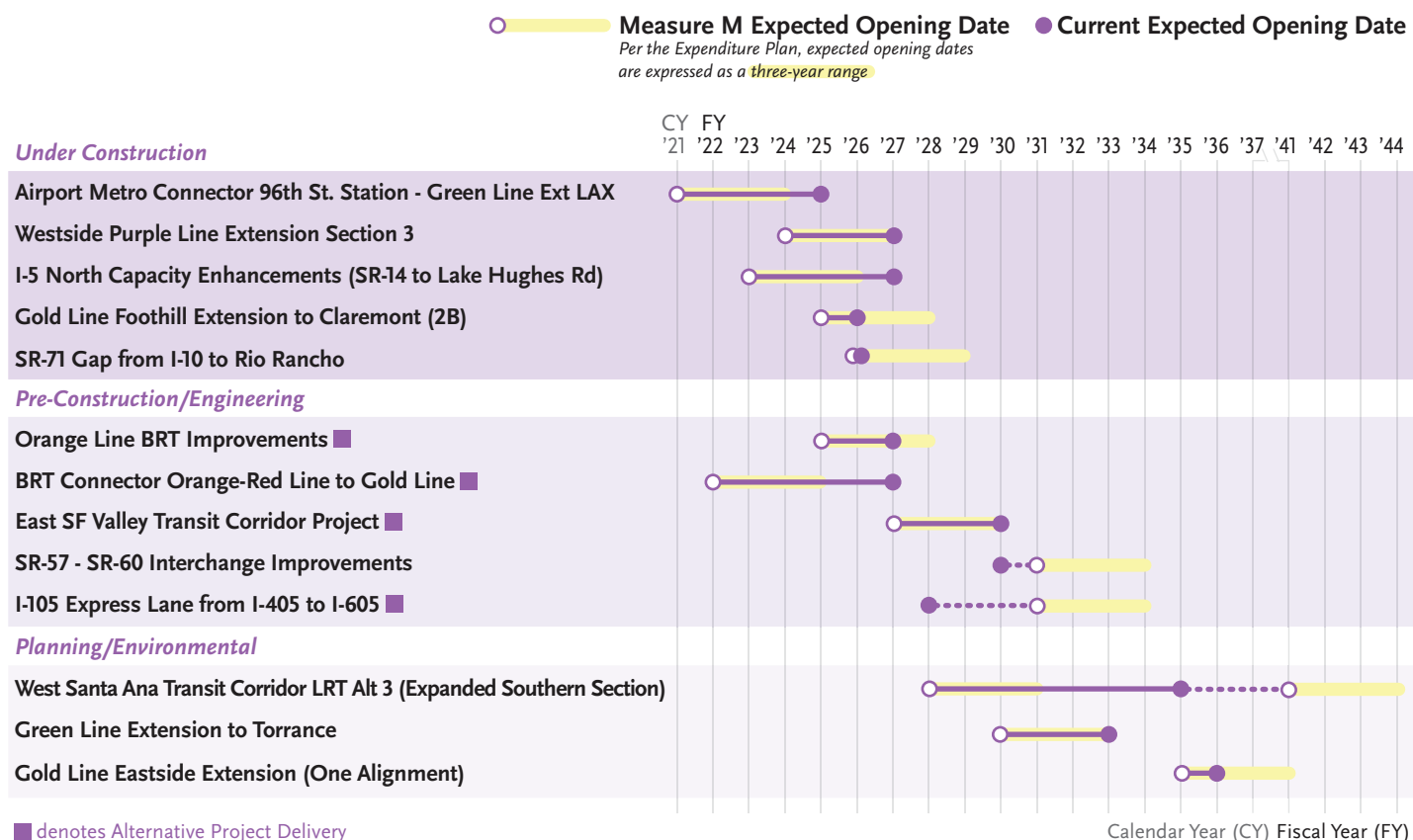


Figure 1.19

## Measure M Major Project Progress<sup>1</sup>

Progress of Measure M projects in this assessment have been impacted by a range of factors, such as the contextual milestones (Figure 1.2) as well as typical project variables described later in this section. These changes have led Metro to evaluate numerous reasonable alternatives within a number of the Measure M project corridors.

Project costs and schedules are most greatly influenced when scope changes are made to address third-party requests, or additional work is needed that was not initially expected. Metro has, and continues, to work to balance project impacts during these early phases.



<sup>1</sup> Projects are using Measure M expenditure names, not current public-facing project names. These updates are as of end of FY22 and are subject to further adjustments. Measure M projects not included in this list are still in early feasibility and estimating phases, have pending project cost or schedule information, and/or slated to begin in future years. These updates are as of end of FY 2022 and are subject to further adjustments.

## Example of Changing Project Needs and Delivery

### Case study

#### West Santa Ana Branch

The planned West Santa Ana Branch (WSAB) corridor project is an example of how project delivery can be impacted by a number of factors during a project planning/environmental phase. The project underwent rigorous environmental review and stakeholder engagement to ensure it was the best fit for the community and environment. The selected “Locally Preferred Alternative” alignment for Phase 1 of the project was extended by over seven miles, more than twice the original segment length.

Another factor affecting project delivery is stakeholder engagement, which was very robust for the WSAB Project and included outreach to residents, elected officials, and city staff in 10 local jurisdictions throughout downtown and Southeast LA. The project also interfaced with Union Pacific Railroads (UPRR) and Ports of Los Angeles and Long Beach (“Ports”), requiring additional coordination and studies.

While not one single factor has impacted the WSAB project cost and schedule, the project’s history and the history of Measure M illustrate how an ecosystem of risks and variables can impact project delivery, especially coordinating and reacting to multiple stakeholders, such as UPRR, Ports, Caltrans, USACE, local jurisdictions, and the Metro Board.

### Case study

#### Purple Line Extension

While there are fewer opportunities to impact projects during the preliminary engineering phases, Metro was able to accelerate the opening date of PLE 3 through strategic project segmentation and leveraging Measure M for federal funding.

When the Purple Line Extension project was included in the 2009 Long Range Transportation Plan (LRTP), the project was split into three sections, with Section 2 anticipated to open in 2026 and Section 3 in 2036. The 2009 LRTP indicated all three to be funded by Measure R and other local, state and federal funding. In 2016 Measure M provided an additional funding source for Section 3 and subsequently relieved Measure R from having to fund Section 3 and focus only on Section 1 and 2. This Measure M funding also moved the completion date for Section 3 up from 2036 to 2027.

The passage of Measure M and the strategic decision to construct the Purple Line Extension in three sections ultimately resulted in several efficiencies for the overall project delivery, including:

- > Requesting three separate New Starts grants from FTA allowed for the federal funding to be spread out over a longer period of time.
- > Issuing three Section Design/Build RFP contract packages instead of one huge contract package increased the number of prospective bidders and made the bidding more competitive.
- > Segmentation of the project, from a construction point of view, made it easier to manage risk.

Figure 1.21

## Measure M Major Project Cost<sup>1</sup>



Metro has also launched project delivery strategies to identify cost and schedule savings during different project phases, including the Early Intervention Team (early phases) and Alternative Delivery (early/mid phases). The Early Intervention Team was initiated by the Metro Board in June 2022, to identify project risks early in a project lifecycle, with progress on these efforts occurring outside of the five-year assessment period. It will remain a critical strategy to monitor for reducing project risk and improving project delivery going forward.

	Measure M Expenditure Plan Cost (2015 \$M)	Measure M Expenditure Plan Cost (YOE \$M)	Most Recent Cost Estimate (YOE \$M)	Change Between Measure M Expenditure Plan and Most Recent Cost Estimate (YOE \$M)	Percentage Change
<b>Under Construction</b>					
Airport Metro Connector 96th St. Station - Green Line Ext LAX	\$581	\$630	\$899	\$269	43%
Westside Purple Line Extension Section 3	\$1,980	\$2,659	\$3,244	\$585	22%
I-5 North Capacity Enhancements (SR-14 to Lake Hughes Rd)	\$784	\$833	\$679	(\$154)	(18%)
Gold Line Foothill Extension to Claremont (2B)	\$1,097	\$1,233	\$1,574	\$341	28%
SR-71 Gap from I-10 to Rio Rancho <sup>2</sup>	\$275	\$347	\$514	\$169	48%
<b>Pre-Construction/Engineering</b>					
Orange Line BRT Improvements <sup>3</sup> ■	\$286	\$321	\$392 – \$511	\$71 – \$190	22% – 59%
BRT Connector Orange-Red Line to Gold Line <sup>3</sup> ■	\$267	\$283	\$263 – \$386	(\$20) – \$103	(7%) – 36%
East SF Valley Transit Corridor Project ■	\$1,331	\$1,584	\$2,811 – \$3,575	\$1,227 – \$1,991	77% – 126%
SR-57 - SR-60 Interchange Improvements	\$770	\$1,031	\$445	(\$586)	(57%)
I-105 Express Lane from I-405 to I-605 ■	\$175	\$228	\$780 – \$1,000	\$552 – \$772	242% – 339%
<b>Planning/Environmental</b>					
West Santa Ana Transit Corridor LRT Alt 3 (Exp. Southern Section)	\$2,518	\$3,780	\$7,120	\$3,340	88%
Green Line Extension to Torrance	\$891	\$1,265	\$1,967 – \$2,963	\$702 – \$1,968	55% – 134%
Gold Line Eastside Extension (One Alignment) <sup>4</sup>	\$3,000	\$4,531	\$7,895	\$3,364	74%

■ denotes Alternative Project Delivery

<sup>1</sup> Measure M projects not included in this list are still in early feasibility and estimating phases, have pending project cost or schedule information, and/or slated to begin in future years. These updates are as of end of FY 2022 and are subject to further adjustments.

<sup>2</sup> The Project was split into two segments (SR71 North & SR71 South). The North Segment is currently in Pre-construction/Engineering phase.

<sup>3</sup> Based on current analysis, the estimated cost of the project could increase, which would require that Metro evaluate scope reductions, including third-party requirements, value engineering, offsetting cost reductions for Metro projects in the same corridor and subregion, and local funding, in accordance with Metro's cost management policy.

<sup>4</sup> The Eastside Transit Corridor Phase 2 project has been split into two phases (Phase 1: IOS/LPA to Greenwood Station in Montebello, and Phase 2: the further continuation east to Lambert Station in Whittier). The refined project cost is for the IOS/LPA to Greenwood Station in Montebello, with Total (LOP) cost including future extension to Lambert Station in Whittier.

Alternative Delivery methods such as Progressive Design Build (PDB) and Construction Manager/General Contractor (CM/GC) are qualifications-based and collaborative project delivery processes that are designed to foster collaboration between the project owner, designer, contractor, and third parties to drive efficiency and reduce project costs and schedules. Primary goals for employing Alternative Delivery methods are to improve the overall project costs, schedule, efficiency, and project results through early collaboration with the construction industry, value engineering, stakeholder collaboration and intrinsic constructibility reviews.

Alternative Delivery methods enable implementing agencies, such as Metro, with more opportunities to adjust project costs through frequent collaboration that can identify efficiencies, making these strategies valuable tools for multijurisdictional collaboration and adaptable project implementation. Metro is using these delivery methods on Measure M projects, including Orange Line BRT Improvements, BRT Connector Orange/Red Line to Gold Line, East San Fernando Valley Transit Corridor project, and I-105 ExpressLanes. The adaptable nature of Alternative Delivery explains why these projects show a project cost range, rather than fixed amount, as shown in the figure above.



Figure 1.22

## Selected Major Project Status Updates

Project status updates are shared monthly, quarterly, and annually with different teams at Metro and the public. Below are descriptions and status updates of some key example projects from Measure M:



- > **Purple Line Extension [Sec 3]:** The Purple (D Line) Extension Transit Project – Section 3 will add two stations near UCLA and the VA Hospital on the Westside. Tunneling and station construction is ongoing. Measure M has helped accelerate this project, which was initially projected to be completed in 2036. It is now anticipated to be completed before the 2028 Summer Olympics and Paralympics in Los Angeles.
- > **I-5 North Capacity Enhancements (SR-14 to Lake Hughes Rd):** The original scope consisted of a 14-mile project from SR-14 to Lake Hughes Road and added one HOV and one truck lane in each direction. The updated scope is a 13.9-mile project from SR-14 to Parker Road and adds one HOV in each direction and an extension of trucking/freight lanes from Calgrove Bl to south of Weldon Canyon in the southbound direction (2.23 miles) and from the Gavin Canyon undercrossing to Calgrove Bl in the northbound direction (0.98 miles).
- > **Gold Line Foothill Extension to Claremont:** The project scope in the Measure M Expenditure Plan is a light rail extension to the Claremont Metrolink Station. Funding (including additional Measure M funding from a Multi-Year Subregional Program) has been secured for the segment to Pomona.
- > **North Hollywood to Pasadena Bus Rapid Transit (BRT):** The project was delayed 34 months and the Draft Environmental Impact Report (DEIR) was extended to allow for revisions to the proposed project to be incorporated and additional time for community outreach. Further, staff was directed to continue design refinements in Eagle Rock and Burbank as part of the Final EIR process to respond to stakeholder concerns.
- > **East SF Valley Transit Corridor:** Initially, the project was not defined as an LRT project and instead could also be constructed as a BRT route. In June 2018, the Metro Board adopted the project's Locally Preferred Alternative, a fully at-grade 9.2-mile LRT line that will extend light rail service north, from the Metro G Line (Orange), 6.7 miles in the median of Van Nuys Boulevard to the intersection of Van Nuys Boulevard and San Fernando Road. The alignment would then transition onto the existing railroad right-of-way adjacent to San Fernando Road and continue 2.5 miles to the Sylmar/San Fernando Metrolink Station. In November 2020, when the Board certified the project environmental document, the Board approved constructing an interim operating segment (IOS) that ends at San Fernando Road. Metro is currently pursuing the IOS. The project was delayed 24 months due to additional environmental review and preliminary engineering. Metro is pursuing a Federal Expedited Project Delivery full funding grant agreement that would be the first in the nation.
- > **West Santa Ana Transit Corridor LRT Alt 3:** Originally, Phase 1 of this project was anticipated to be completed by FY 2028 as a 6-mile LRT line that ran from Pioneer Station to the Green Line. Metro is now pursuing the Locally Preferred Alternative (LPA) more than double the original extent (14.8 miles long) and runs from Pioneer Station to the A Line/Slauson Station. Part of Phase 1 has been delayed significantly in the planning/environmental review phase, as discussed in Figure 1.20.
- > **LA River Bike Path:** Metro is making it easier to get around with an eight-mile shared-use bicycle and pedestrian path along the LA River between Elysian Valley and the City of Maywood, through downtown Los Angeles and the City of Vernon. This project will close the gap in the LA River Path, creating a safe, efficient active transportation travel option connecting the San Fernando Valley and Long Beach. Metro initiated development of the Draft Environmental Impact Report (EIR) and is currently coordinating with third parties and cities on design and operations and maintenance agreements. As Metro continues to study the project, the Metro Board and the community will be updated on cost, schedule and design with opportunities for public engagement as they become available, including the release of the Draft EIR and public hearings.
- > **I-405 Sepulveda Pass ExpressLanes:** Metro has coordinated with Caltrans to evaluate alternatives to convert the existing high-occupancy vehicle (HOV) lanes to dynamically-priced, high-occupancy toll (HOT) lanes, called ExpressLanes on the I-405 freeway, between the San Fernando Valley and the I-10 freeway. The environmental review process was initiated in Summer 2021 and anticipated for public review Summer 2024 with the final Project Report and Environmental document anticipated for Summer 2025. Completion of the environmental review process will provide a substantially updated and final project definition, as indicated in Attachment A of Measure M, establishing updated cost and schedule estimates. Updated project opening date is estimated for 2030. Updated project cost estimates were not available at time of publication.

Figure 1.22

## Selected Major Project Status Updates (continued)



- > **Vermont Transit Corridor:** The 12.4-mile Vermont Transit Corridor is the second-busiest bus corridor in LA County with over 45,000 daily boardings (pre-Covid). The entirety of the Vermont Transit Corridor is within EFCs, and 84% of riders do not have access to a vehicle. In 2019 a Rail Conversion study showed that Bus Rapid Transit (BRT) is a feasible project alternative and does not preclude a later conversion to rail. The project conducted one of the most robust community partnerships among Measure M projects, which has showed support for a multi-term project and includes: near term bus speed and rider experience improvements, planning for BRT opening on the corridor in FY27 and concurrent planning for rail conversion in the long-term. The project schedule has changed from the Expenditure Plan and is expected to begin the environmental phase in FY24 which will result in a final project definition, as indicated in Measure M Attachment A, establishing updated cost and schedule estimates.
- > **I-105 ExpressLanes from I-405 to I-605:** The Project Study Report assumed that the two managed lanes in each direction could be provided within the existing pavement. The Project Report (completed in 2021) identified that widening of the freeway was required and it included 21 bridges crossing over local streets and the Dominguez and Compton Creek channels.
- > **Sepulveda Pass Transit Corridor:** The project's alignment increased by five miles due to a Board Approved 2019 Feasibility Study. This increase extended the Sepulveda line from Measure M original terminus at G Line Van Nuys Station north to Metrolink Van Nuys'. The original at-grade alignment was also eliminated and replaced by doubling the alignment. Multiple transit alternatives are being studied in an environmental process with a current opening date range of 2033-2035. Completion of the environmental process will support final project definition and provide updated cost and schedule estimates. Updated costs and schedule for this project are not available at the time of publication.
- > **SR-57 - SR-60 Interchange Improvements:** High-Occupancy Vehicle (HOV) connectors from SR-57 to SR-60 were initially considered as part of the project scope but were removed as they were identified as nonviable components to continue into development. However, the eastbound improvements of the project were deemed to be warranted. These include an eastbound off-ramp to Grand Ave and an aerial bypass connector to SR-60. Improvements to the Grand Ave interchange and a Diamond Bar Rd on-ramp are also included. The project is proceeding ahead of schedule.
- > **I-710 South Corridor Project:** Metro has worked with Caltrans through a lengthy process to develop the I-710 South Corridor Project, studying multiple project alternatives. In 2021 Metro and Caltrans established the 710 Task Force to re-engage the local impacted communities adjacent to the freeway as well as the stakeholders that depend upon, and are impacted by, the movement of people and goods within the I-710 South Corridor between the Ports of Los Angeles and Long Beach and State Route 60. In 2022 the Board approved a "No Build" alternative and the Task Force has worked to develop an investment plan, which includes multi-modal projects and programs with varying schedules and project budgets, and requiring their own project approval and environmental process before implementation. This project has significantly invested in research and deep and diverse stakeholder engagement in the project area, highlighting Metro's commitment to engagement and multi-modal options for the corridor.
- > **Gold Line Eastside Extension (One Alignment):** At the time the Expenditure Plan was approved by the Board, the project was defined as an extension of the Gold Line (now E Line) from the existing Atlantic Station to either SR-60 to South El Monte (6.9 miles) or Washington Bl to Whittier (9.5 miles). This project would bring a one-seat ride from Santa Monica to the city of Whittier within the Gateway Cities subregion of LA County. Metro has refined the scope of the Eastside Transit Corridor Phase 2 project to pursue a 4.6-mile extension of the Metro E Line (3 miles underground, 1.5 miles aerial, 0.1 miles at grade) east from the current terminus at Atlantic Boulevard to an at-grade terminal station at the Greenwood station in the City of Montebello on Washington Blvd.
- > **North San Fernando Valley BRT:** Metro originally planned this project as a new single line Bus Rapid Transit system extending from North Hollywood to Chatsworth. After conducting various stakeholder briefings and public participation meetings to solicit input, and the completion of the technical study and alternatives analysis, a new project alternative was identified. The refined project has evolved into the NSFV BRT Network Improvements project. Instead of a single-line BRT project, the enhanced scope plans to improve the bus network to increase connectivity and provide high-quality bus service and transit infrastructure from Northridge to North Hollywood.

### Vermont Transit Corridor Community Partnership Program

Metro conducted a robust outreach process to reach transit riders on the corridor, including 32 community conversations hosted by 20 CBO partners. Outreach was conducted in Armenian, English, Korean, Spanish, and Thai, and the team also connected with community members speaking Russian, Bengali and Zapotec. Stakeholders expressed a desire for an all-of-the-above approach: immediate bus improvements, a medium-term BRT project and eventual rail line along the corridor.

## Stewardship

# How do Measure M investments support communities across the county?

In a county of 10 million residents, Metro is a regional funder that invests billions of dollars annually into local cities, communities, and municipal and local transit providers. Specifically, Measure M provides three pass-through funding programs where spending is directly controlled by local jurisdictions: Local Return (17%), funding for municipal transit operators from transit operations (20%), and the Multi-Year Subregional Program (MSP). Local Return provides transportation funding to the 88 cities and LA County to implement a variety of transportation projects ranging from street improvements, active transportation projects, and funding for local fixed route and dial-a-ride services. For its part, the 20% transit operations funding supports municipal transit operators, such as Long Beach Transit, Santa Clarita Transit and Foothill Transit. In addition, the MSP has completed seven projects across the county, and several jurisdictions are programming MSP funding accruals for larger, planned projects in the future. Further, Measure M projects are located near lower-income residents at a higher rate than those at other income levels, though further analysis is needed to understand the tangible equity and access implications of this proximity.

## KEY OBSERVATIONS



**Local Return, transit operations and regional rail funds are supporting projects and transit service across the county.**



**Measure M Multi-Year Subregional Programs receive a steady stream of funding plan for many years into the future.**



**More can be done to understand the equity impacts of Metro's investments.**

Figure 1.23

**Measure M Local Return**

MEASURE M LOCAL RETURN EXPENDED	TOTAL (FY18-22)	% OF TOTAL
Public Transit Services Operations	\$13,030,359	3%
Public Transit Capital	\$9,394,259	2%
Traffic Control Measures	\$13,383,022	3%
Local Funding Contributions	\$318,490	0.1%
Transportation Marketing	\$742,934	0.2%
Transportation Administration	\$13,614,451	3%
Streets and Roads	\$322,642,785	80%
Active Transportation	\$25,875,379	6%
Transit Oriented Communities	\$3,855,359	1%
<b>TOTAL</b>	<b>\$402,857,038</b>	<b>100%</b>

Figure 1.24

**Measure M Transit Operations Allocations to Municipal Operators**

MUNICIPAL OPERATORS	TOTAL (FY18-22)
Antelope Valley	12,700,846
Arcadia	666,327
Claremont	268,802
Commerce	855,965
Culver City	10,817,587
Foothill	55,364,865
Gardena	10,864,332
La Mirada	209,665
LADOT	25,202,220
Long Beach	47,093,784
Montebello	16,560,224
Norwalk	6,331,120
Redondo Beach	1,500,715
Santa Clarita	11,757,880
Santa Monica	40,325,816
Torrance	12,784,030
<b>TOTAL FUNDS ALLOCATED</b>	<b>253,304,178</b>

Figure 1.25

**Measure M Countywide Impacts**

Currently, Measure M investments are allocated near low-wage jobs and lower-income residents at rates slightly higher than for other income groups.



Measure M investments near low-income residents are similar to the distribution of residents living in EFCs.



Measure M Local Return has sent \$751 million to local jurisdictions.



An estimated 15,428 jobs<sup>1</sup> have been created by Measure M construction projects.

<sup>1</sup> This value includes direct, indirect and induced jobs. Job impacts are estimated using REMI TranSight software, a leading evaluation tool used by various other large transportation agencies in the nation as well as the Southern California Association of Governments (SCAG).

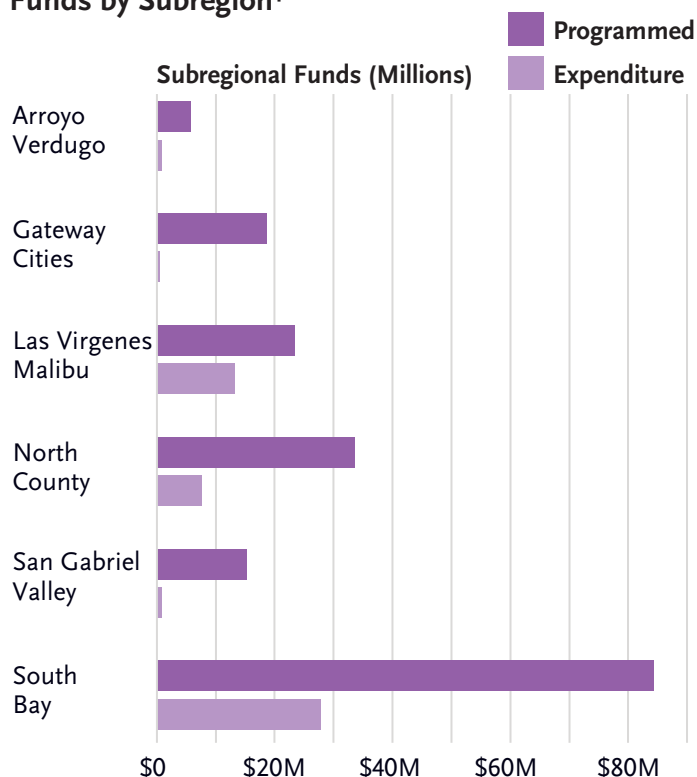
Figure 1.26

## Metro Multi-Year Subregional Program (MSP) Projects Completed

SUBREGION	FY18-22 PROJECTS COMPLETED
Arroyo Verdugo	La Cañada Flintridge Modal Connectivity and Complete Streets Program <i>Foothill Blvd Link Bikeway and Pedestrian Greenbelt</i>
	Glendale Beeline Maintenance Facility Transit Program
	Burbank Active Transportation Projects Victory Blvd Connectivity Gap Closure and Transit Enhancements <i>between Downtown Burbank Metrolink station and Alameda Ave</i>
Las Virgenes Malibu	Calabasas Active Transportation/Transit/ Technology Program <i>Mulholland Highway Gap Closure - Old Topanga Canyon Road &amp; Old Topanga Canyon Road to City Limits</i>
	Malibu Park and Ride Lots Highway Efficiency Program
San Gabriel Valley	El Monte Fern and Elliot Bike Boulevard Project Active Transportation Program
South Bay	Inglewood Intermodal Transit/Park and Ride Facility Transportation System and Mobility Improvements Program

Figure 1.27

## Metro Multi-Year Subregional Program (MSP) Funds by Subregion<sup>1</sup>



<sup>1</sup> The Central City Area Subregion did not develop an MSP Plan until 2022 and therefore has no programmed or expended funds in FY18-22. The San Fernando Valley Subregion does not have MSP line items in the Measure M Expenditure Plan. Subregions vary in size and also receive major capital project funding for projects in the subregions.

Figure 1.28

## MyGrants Portal for Measure M MSP



The MyGrants Portal for Measure M MSP was implemented to replace manual processes and to make project information available anywhere, anytime (24/7). The portal is web-based, user-friendly, secured and easy to use. Metro employees and agency's personnel have privileges to some or all these functions and more depending on access role:

- > View project details (i.e., funding plan, expenditure, historical data, funding agreement, amendment, financial summary)
- > Submit/Review/Approve quarterly progress/expenditure reports
- > Generate reports and graphs
- > Communicate using Message Center
- > Map financial information to Metro's financial system (FIS)
- > Maintain resource center (i.e., links to website, documents, videos)
- > Perform system administrations (i.e., maintain lookups, templates, notifications, users)



Figure 1.29

## Demonstration of Subrecipients' Compliance with the Measure M Ordinance



Overall, the subrecipients complied with compliance requirements described in the Measure M Ordinance, Measure M Local Return Guidelines, and the respective Assurances and Understandings Regarding Receipt and Use of Measure M Local Return Funds.



Metro's Measure M subrecipients include the **County of LA** and the **88 Cities** within the county.

- > Annual audits were provided to the MMITOC.
- > As required by the Measure M Ordinance, MMITOC approved the scope of work for the auditors.
- > The annual financial and compliance audits were performed by independent audit firms, Vasquez and Company, LLP and Simson and Simpson CPAs.
- > The results of the annual audits were provided to the MMITOC.
- > Funds were expended for transportation purposes.
- > Separate Measure M Local Return Account was established.
- > Revenues received including allocations, project-generated revenues, and interest income was properly credited to the Measure M Local Return Account.
- > Funds were not substituted for property tax and are in compliance with the Maintenance of Effort.
- > Timely use of funds.
- > Administrative expenses are within the 20% cap.
- > Where funds expended were reimbursable by other grants or fund sources, the reimbursement was credited to the Local Return Account upon receipt of the reimbursement.
- > Where Measure M funds were given, loaned or exchanged by one jurisdiction to another, the receiving jurisdiction has credited its Local Return Account with the funds received.

- > A separate account was established for Capital reserve funds and the Capital reserve was approved by Metro.
- > Funds were used to augment, not supplant, existing local revenues being used for transportation purposes unless there is a fund shortfall.
- > The recreational transit form was submitted on time.
- > Fund exchanges (trades, loans or gifts) were approved by Metro.

### In limited circumstances:

- > **Funds were spent on projects prior to Metro's approval.** After reviewing the eligibility and allowability of those project expenditures by auditors, Metro gave retroactive approval to cities. Thus, these were resolved prior to the completion of each audit.
- > **Expenditure Plan (Form M-One or electronic equivalent) and Expenditure Report (Form M-Two or electronic equivalent) were not submitted on time.** Moving forward, Metro reminded the identified cities to observe the submission deadline for these reports.
- > **Accounting procedures, record keeping, and documentation are inadequate.** For cities that have these issues, the auditors recommended that they must correct the specific issues identified to comply with the requirements of the receipts and use of the Measure M funds.

## Stewardship

# What funding has Measure M leveraged?

Out of the \$4.5 billion generated by Measure M, Metro has expended or distributed nearly \$3.5 billion to Measure M programs and local jurisdictions and transit providers, Measure M also appears to be serving its intended purpose to further strengthen LA's local funding power by solidifying Metro's position as a competitive recipient for state and federal funds. With over \$3 billion in state and federal funding received during the assessment period, Metro has been able to fill funding needs for Measure M projects, even with scope changes. Metro has also strategically pursued outside funding to enhance Measure M projects. It will also be important to track local and outside funding assumptions as federal relief funding continues to wane in future fiscal years.

## KEY OBSERVATIONS



**Measure M has helped Metro leverage significant state and federal dollars.**



**State and federal funding has helped ease increased project costs without increasing Measure M project expenditures.**

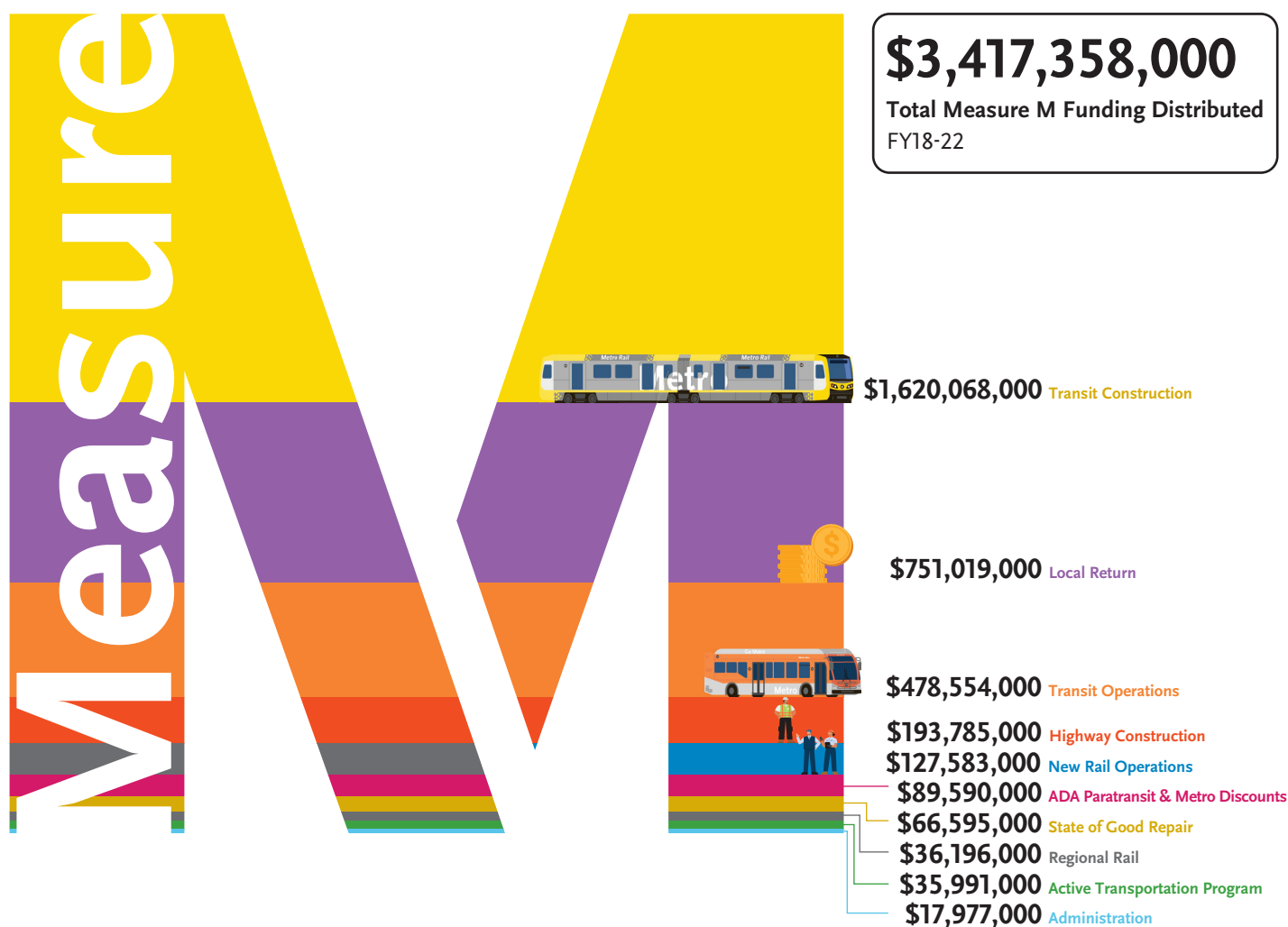


“Measure M and other sales taxes provide an important source of local funds that can match or leverage state and federal funds. For accountability, it would be helpful to know Metro's overall strategy for these grant funds, so the public can be confident that their local funds do the most good possible.”

– Gateway Cities Council of Governments  
Spring 2023

Figure 1.30

## Measure M Distribution Breakdown



Graphic is illustrative and not reflective of proportionate distributions

Figure 1.31

## Federal and State Funding (in Millions)



FUNDING FROM CASH RECEIPTS	FY2018	FY2019	FY2020	FY2021	FY2022	TOTAL
Federal Actuals <sup>1</sup>	\$282	\$346	\$757	\$776	\$369	\$2,530
State Actuals <sup>1</sup>	\$21	\$39	\$202	\$130	\$179	\$571

<sup>1</sup> State and federal actuals are calculated from cash receipts received by Metro, and are dependent on expenditures. Several of the projects scheduled for state funding received funds either before or after the five-year period FY 2018 to FY 2022. Accordingly, this led to the differences in FY 2018 and FY 2019.

This table includes receipts for all of Metro from federal and state funding sources. For a breakdown of Measure M project expenditures from these sources, see Appendix F.

## Stewardship

# How is Metro meeting staffing and labor needs?

Measure M will continue to rely on people to implement services, projects and programs. During the assessment period, the agency saw an increase in employees, predominantly essential and frontline workers, take leave from their positions for a number of reasons, including voluntary separation agreements. While Metro experienced staffing shortages and slowed hiring processes during the assessment period, the agency has also prioritized efforts to remedy these gaps. In 2021, the agency sought to address the nationwide transit operator shortage with an intensive recruitment and training push to hire bus operators as part of the priority to continue transit service for people who rely on Metro. Through employee incentive and referrals programs and numerous in-person events, the agency is on its way to meeting operator hiring goals outside of the assessment period. Metro has also worked to better incorporate equity into its hiring practices, reducing gender bias in the recruitment process. Outside of the assessment period, the agency has continued to prioritize staffing office workers, project staff, and other professional services employees to implement the vast scope of work Metro manages, including Measure M projects and programs.

---

## KEY OBSERVATIONS



**Bus operator hiring targets are trending towards goals due to increased recruitment and training efforts.**



**Metro's workforce development efforts have led with innovative approaches such as the SEED school and career pathway programs.**



**Metro will need to continue recruitment and hiring efforts geared towards project and program staff to support Measure M projects.**

---

Figure 1.32

## Workforce Initiative Now Metro Los Angeles (WIN-LA) Program



WIN-LA is Metro's workforce development program developed to focus on creating career pathways in the transportation industry, increasing the opportunities available to LA County residents by inclusion of underrepresented populations.

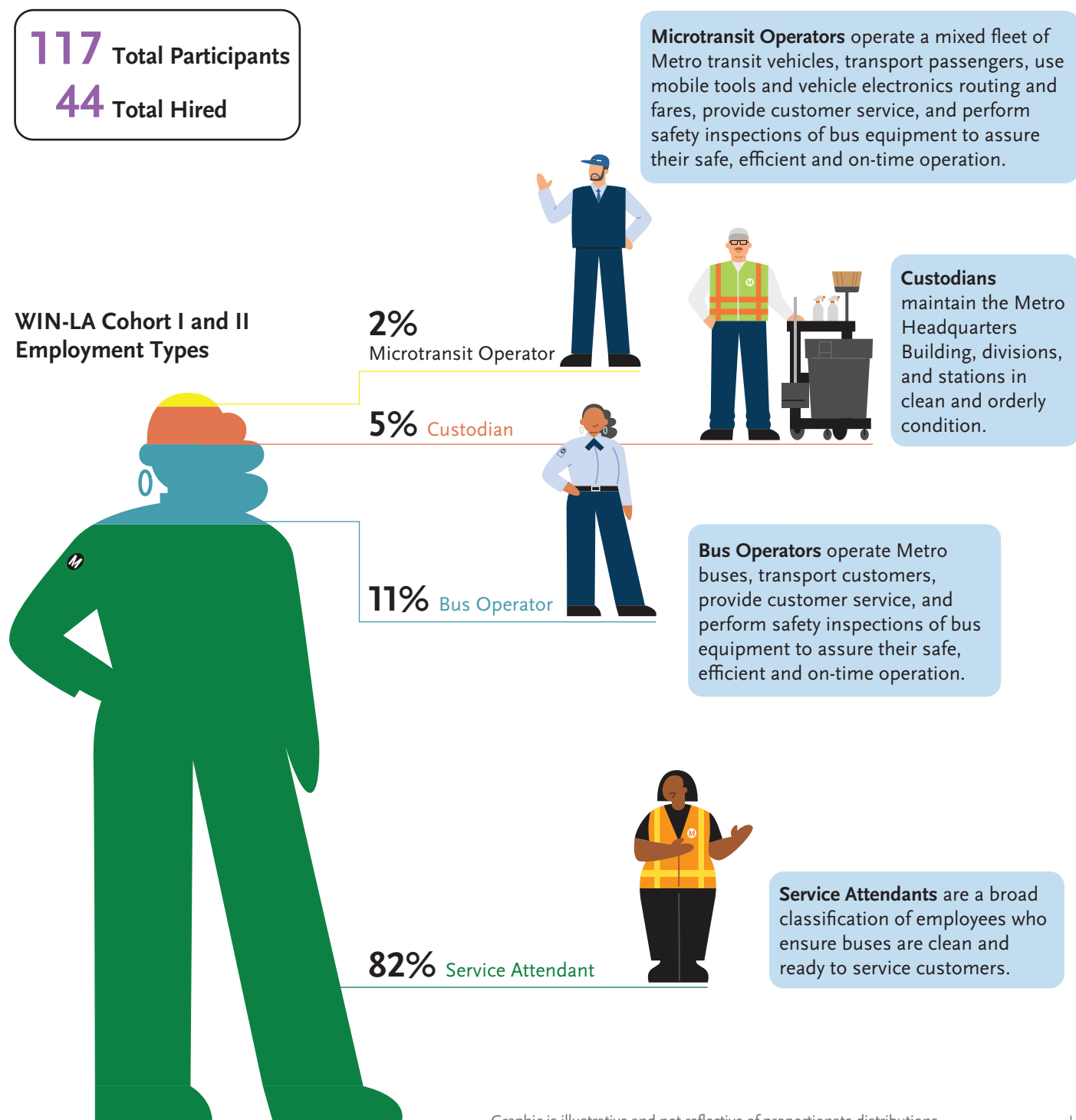
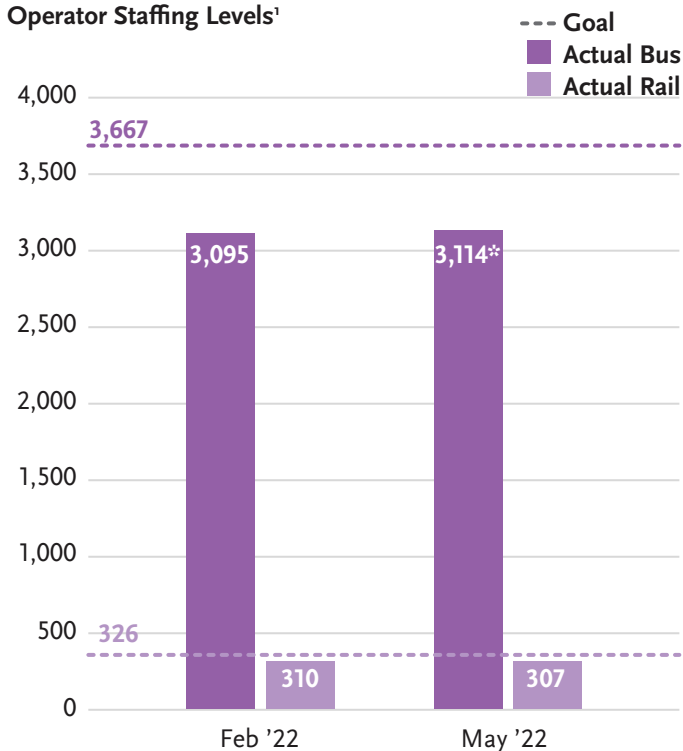




Figure 1.33

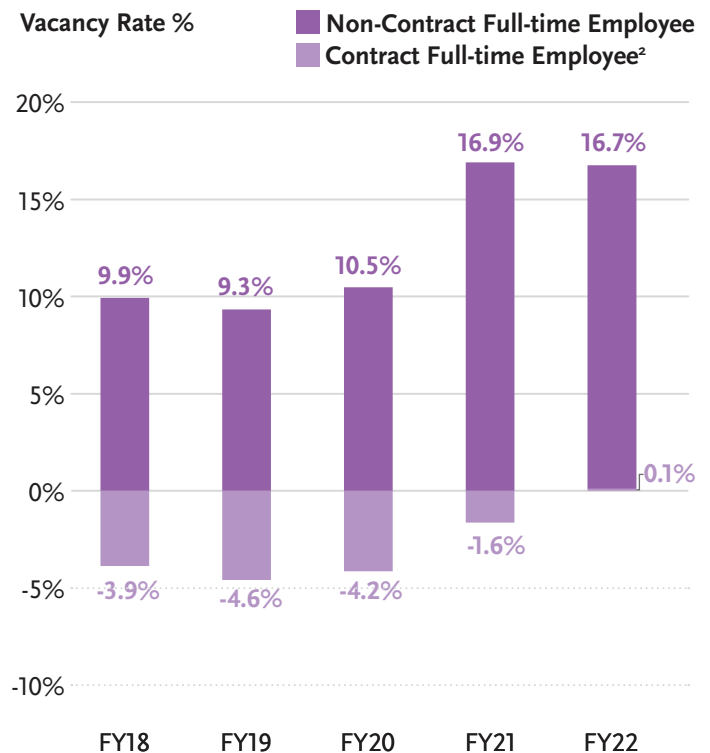
## Metro Employment and Vacancies

### Operator Staffing Levels<sup>1</sup>



<sup>1</sup> Operator staffing level does not represent candidates from April/May 2022 hiring events, as they must complete a two-month training and not counted in active operator counts.

### Vacancy Rate %



COVID-19 Pandemic

<sup>2</sup> Contract full-time employees on leave increased significantly between FY18 to FY22, contributing to the vacancy rates.

Figure 1.34

## SEED School



Metro, in partnership with the County of Los Angeles and the SEED Foundation, developed the **SEED School of Los Angeles County (SEED LA)**.

**SEED LA is the state's first public college-prep boarding high school aimed at serving 400 of the most at-risk and resilient students. The school's first freshman class began in August 2022.**

Figure 1.35

## Service Attendant Restructuring to Reduce Gender Bias



Service Attendant is a highly desirable entry-level position in the Maintenance Department, but in 2018 only **19% of employees in this position were women.**

Metro revised the job description, test questions and interview process to remove implicit gender bias.

In the first recruitment after these changes, **19 women were hired, compared to an average of only three in prior recruitments**

Figure 1.36

## February-March 2022 Bus Operator Survey



33%

of Metro's operator workforce has been **serving riders for more than a decade.**

98%

of operators have **concerns about being an operator.**

More than **20%** of operators cite either **low pay, high stress, and/or safety-related issues arising** from passenger confrontation as their biggest concern.

60%

agree or strongly agree that they **enjoy being an operator.**

However, more than **50%** **think about leaving Metro often.**

Figure 1.37

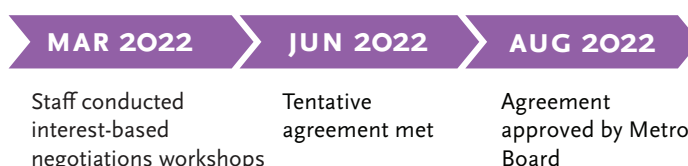
## Collective Bargaining Agreements



Metro heard concerns from operators similar to other transit agencies and has worked to address those concerns, support operators and increase job satisfaction.

In 2022, Metro reached an agreement with Sheet Metal, Air, Rail and Transportation Workers (SMART) Union, representing bus and rail operators and scheduling analysts.

The approved contract works towards addressing issues raised, and helps ensure fair and equitable approaches that impact Metro employees.



## Topics addressed in the agreement include:

- Health and safety changes, addressing accidents and threats of harm
- Ability to hire external full-time operators
- Reduces amount of ordered call backs for full-time employees
- Annual labor increase ratios
- New competitive starting salaries
- Bonus for those who worked March 1, 2020 - February 28, 2022

Stewardship

# How is Metro reporting on Measure M progress and transparency?

In order to ensure regular reporting and transparency on the Measure M program, the Measure M Independent Taxpayer Oversight Committee (MMITOC) was created at the onset of the sales tax. Since then, it has met quarterly to hear and discuss Measure M progress. An independent audit has found that reporting to the committee has been adequately conducted during the five-year analysis period (See Appendix C). Further, Metro has adequately informed the public of Measure M reports and updates through the Metro Board and committees. Public information has been available with expected regularity and detail. All Metro major projects (including Measure M) under construction are also updated monthly on the Metro website.

“

“It would be great to have a user-friendly dashboard to see what has been accomplished, what progress has been made, what other areas need to be prioritized.”

– AARP California Participant, Spring 2023

## KEY OBSERVATIONS

The MMITOC has met requirements for accountability to the public and Metro Board and to meet at least four times each year to carry out its responsibilities.

The MMITOC incorporated bylaws after the assessment period and is pursuing creation of a committee charter to better codify committee roles and expectations.

Metro has reported regularly on Measure M to the public through the MMITOC, Metro Board and project updates on *metro.net*.

Figure 1.38  
Project Status Dashboard

Metro currently hosts a publicly accessible dashboard that tracks major transit, regional rail, transit facilities and capital project forecasts, budgets, and costs for all projects currently in engineering and construction phases of work: *metro.net/projects*.

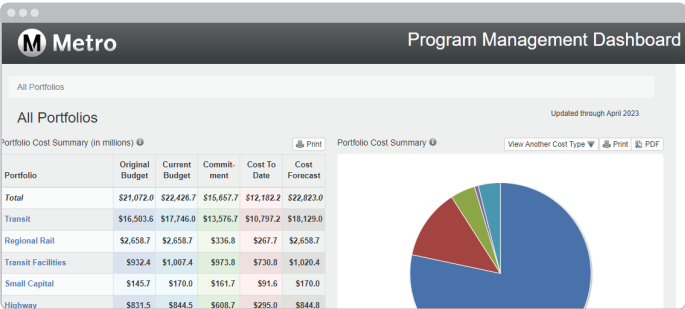


Figure 1.39

## Measure M Independent Taxpayer Oversight Committee (MMITOC)



The Measure M Ordinance requires that every five years, Metro conduct a comprehensive review of all projects and programs implemented under the Measure M Expenditure Plan to evaluate the performance of the overall program and make recommendations to improve its performance based on current practices, best practices and organizational changes to improve coordination.

### Description

The Measure M Independent Taxpayer Oversight Committee is a seven-member committee that was formed following the approval of Measure M in 2016 to ensure that all tax revenues are spent on transportation-related projects.

### Purpose

The committee is responsible for reviewing the annual financial and compliance audits as well as reviewing the assessment and making findings and/or providing recommendations for improving the program.

### Reporting to the MMITOC

Over the five-year period, the MMITOC has been presented with substantial information. At each meeting numerous presentations are made with PowerPoint presentations.

- > Program Management Quarterly Major Project Status Reports
- > Transit Planning Updates
- > Complete Streets and Highway Project Updates
- > Active Transportation Project Updates
- > State of Good Repair Updates
- > Local Return Updates
- > Metro Proposed Budget Updates

### Accountability to the Public and the Metro Board

All audit reports, findings, and recommendations will be available and accessible to the public (through various types of media) prior to the public hearing and upon request. Metro will establish a website dedicated to the oversight of this measure and include all pertinent ordinance information for the public. The committee shall review all audits and hold an annual public hearing to report on the results of the audits.

### Information Online

Annual Measure M Audit Reports, oversight committee meeting times, virtual access information, and meeting agendas and presentations are available online. Some linked documentation is not available. Metro's projects webpage lists all active Metro projects, although it is not clear which projects are funded by Measure M.

### Conclusion

The MMITOC is meeting the requirements for accountability to the public and Metro Board.

# Mobility

*Let's get to where we need to go.*

Los Angeles County is home to 10 million people – a population greater than any other county in the nation. Metro helps county residents get to school, work, and other essential destinations while operating and maintaining a network of mobility services. To serve more people effectively, service may be expanded, reduced or adjusted. This is often due to local factors, like customer demand, or driven by forces at the state and national level. As detailed in the Stewardship section, Measure M sets aside 20% of total funds towards Metro bus and municipal provider transit operations to ensure people in LA can access key destinations, resources and opportunities.

## What was assessed?

Mobility options across LA County were assessed for 2017-2022. While regional transit ridership was declining prior to Measure M's adoption, the new funding source was an opportunity to improve transit options and elevate quality of life for the region. Measure M partially funds many of Metro's mobility projects, transit operations and makes funding available to local jurisdictions. Further, as Measure M projects and programs continue to implement new transit infrastructure, understanding mobility patterns and system operations needs will be fundamental to managing a quality system. This report looks at ridership within the context of the county and distribution of Metro's transportation services, with a focus on marginalized communities.

## How did that change from 2017-2022?

COVID-19 exacerbated a divide between people who were able to stay home and those whose livelihood and essential service required them to travel. NextGen Bus Plan's equity and transit analysis aligned Metro's service with riders in communities with fewer mobility options. Despite pandemic surges and a nationwide transit operator shortage, Metro looked for ways to restore service to support ridership demand and encourage a return to transit by those who had left and doubled down on efforts to promote and enroll riders in fare discount and income-based programs. Transit service followed demand fluctuations throughout the pandemic, with service fully restored to pre-pandemic levels at the end of 2022, a few months outside of the assessment period.






---

## KEY QUESTIONS WE AIM TO ANSWER:

1. Who is Metro serving?
2. How equitable are transit options in LA County?
3. How have Metro ridership and transit service changed?
4. How is Metro adapting services beyond bus and rail?
5. How is Metro removing barriers to transportation affordability?
6. How does going Metro compare to driving?
7. What is Metro doing to ease congestion?

Mobility

# Who is Metro serving?

Los Angeles County is vast in size and culturally diverse, so residents have varied travel needs. Metro’s rail and bus service helps many people get to where they need to go and is easiest to incorporate into a regular routine when stops and stations are near people’s homes. Metro riders support the social and economic fabric of LA. Overall, on-board rider survey data shows that Metro bus and rail services are used most by Hispanic or Latino riders, and a disproportionate number of riders are low income. Low-income riders that make up a high proportion of Metro users perform key roles in the region’s industries and provide skills and services that support residents, other workers and the LA economy. On average, the racial diversity of people living near and riding Metro Rail and Bus Rapid Transit (BRT) aligns closely with the countywide average.

Based on Metro’s diverse ridership, varied needs of riders and equity goals, tracking progress of providing access to transit services most needed by residents in Equity Focus Communities will advance more equitable outcomes.

## KEY OBSERVATIONS



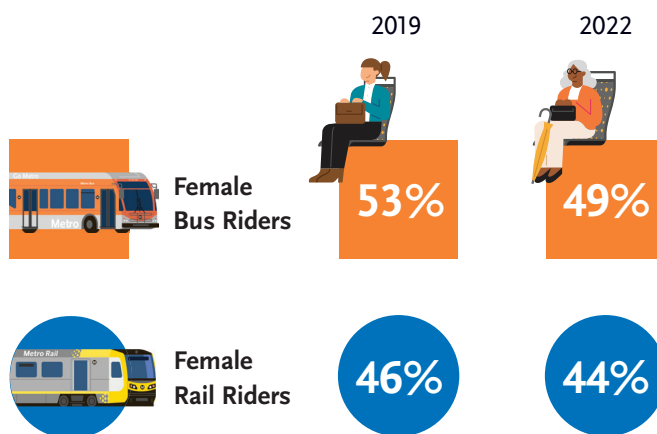
Metro serves communities that reflect the diversity of the county, particularly those with fewer transportation options.



Female ridership has dropped on both bus and rail since the COVID-19 pandemic.

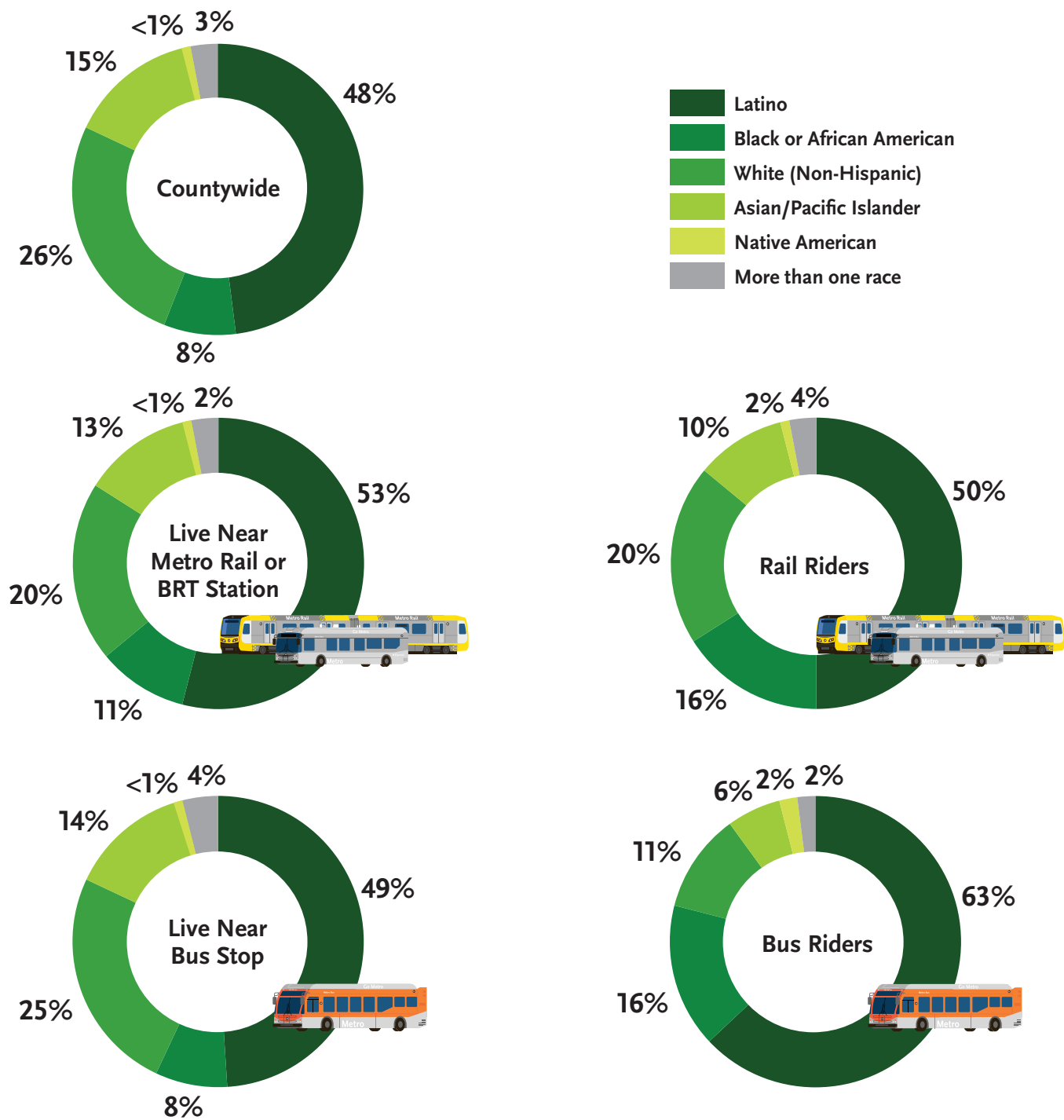
Figure 2.1

### Female and Low-Income Transit Riders Post-2020



**83%** of riders have a household income under \$50,000 per year as of 2022

Figure 2.2  
Racial Makeup of LA County, Metro Riders and Metro Service



## Mobility

# How equitable are transit options in LA County?

Hundreds of thousands of people Go Metro every day, and for many of them, Metro and other municipal operator buses are a primary source of transportation. Access to bus services, and especially high-frequency bus services, is essential for providing equitable access across the county. Service for Equity Focus Communities in particular helps those with the most limited mobility options to access quality of life resources. Overall, EFCs are well-served by Metro's transit system, and planned Measure M transit projects are also anticipated to continue serving these communities.

### What is an Equity Focus Community (EFC)?

EFCs include roughly 40% of LA County population from census tracts that contain the greatest concentration of:

- > Low-income households (less than \$60,000 annual income)
- > Black, Indigenous and/or other People of Color (BIPOC) residents
- > Households with no access to a car

For a more in-depth definition of EFCs, see [page 20](#).

## KEY OBSERVATIONS



### 67% of LA County residents live near high-frequency bus stops.

High-frequency bus service provides reliable transportation to communities that are most burdened by the cost of mobility when other options like personal vehicles are considered.



### Per Metro's LRTP, people who live in Equity Focus Communities (EFCs) spend 3.5x more than non-EFC residents on transportation as a percentage of their total income.

Figure 2.3

#### Income Spent on Transportation and Housing

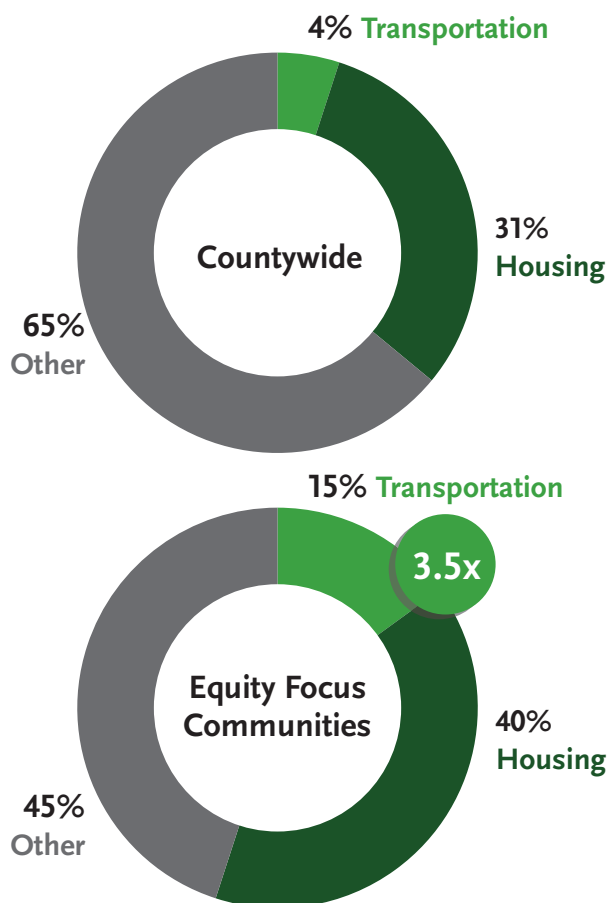




Figure 2.4  
Bus Stops with Frequent Service in Relation to Equity Focus Communities (EFCs)





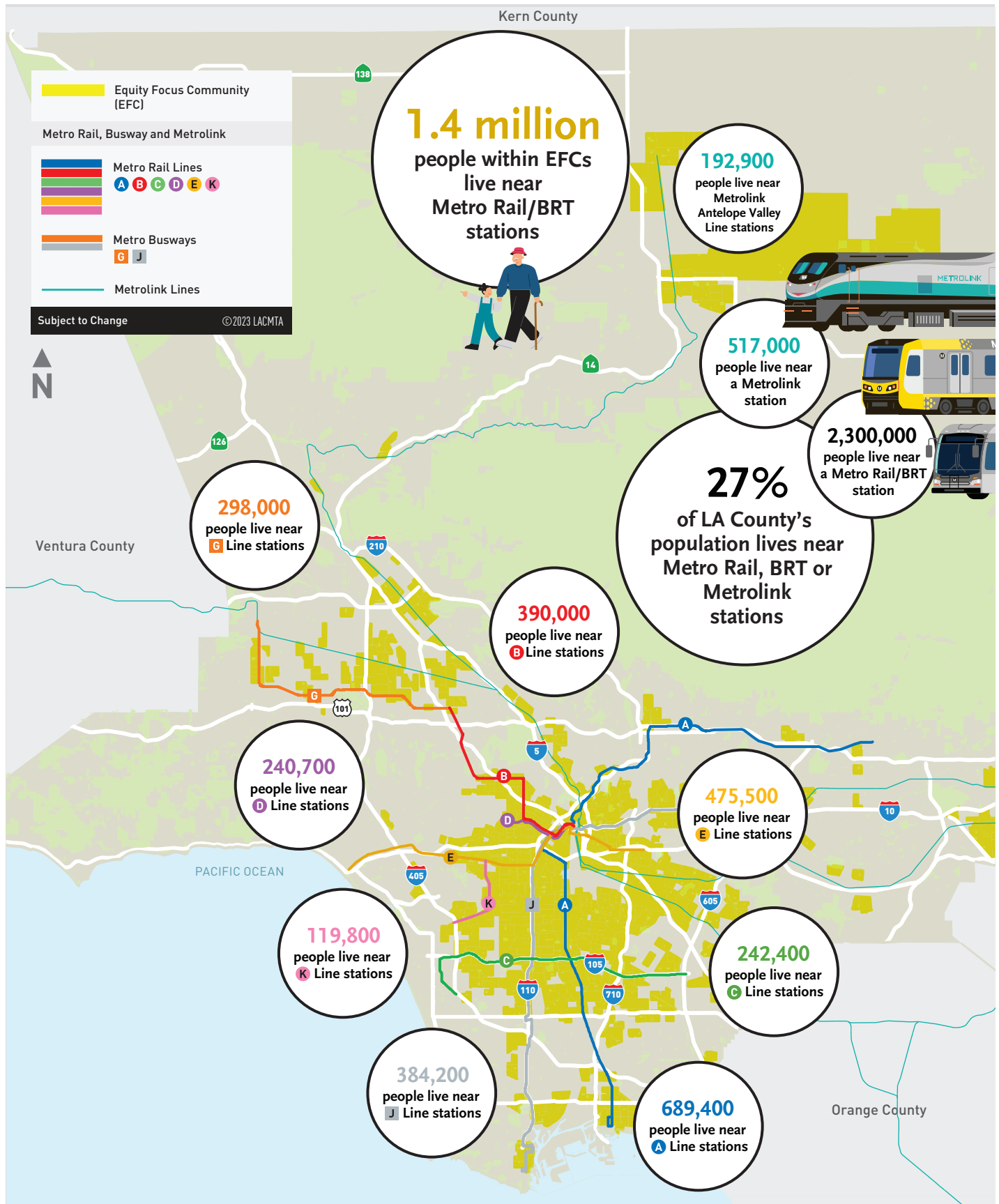
Figure 2.5

## Population Near All Bus Stops (Metro and Partner Agencies) in Relation to EFCs



Figure 2.6

## Population Near Rail and Bus Rapid Transit (BRT) Stations in Relation to EFCs



## Mobility

# How have Metro ridership and transit service changed?

While Metro ridership was slowly decreasing at the start of the assessment period, nationwide transit ridership decreased sharply at the beginning of the COVID-19 pandemic, although many Angelenos continued to use Metro to reach essential jobs and keep LA running. Rail ridership decreased more sharply than bus ridership. In parallel, Metro reduced bus and rail service due to lower demand, staffing difficulties and an uncertain fiscal situation. As the region continues to recover from the depths of the pandemic, Metro has gradually restored service, and ridership has also been recovering, though it remains below pre-pandemic levels, as of 2022.

## KEY OBSERVATIONS



**Rail and BRT ridership decreased significantly since 2017.**



**Between 2021 and 2022, both rail and bus ridership greatly increased, and are trending upward in 2022.**



**Total rail, BRT, and bus revenue hours decreased between 2017-2021, but have increased in 2022.**

Figure 2.7

## Rail Ridership by Line

### Average Weekday Ridership

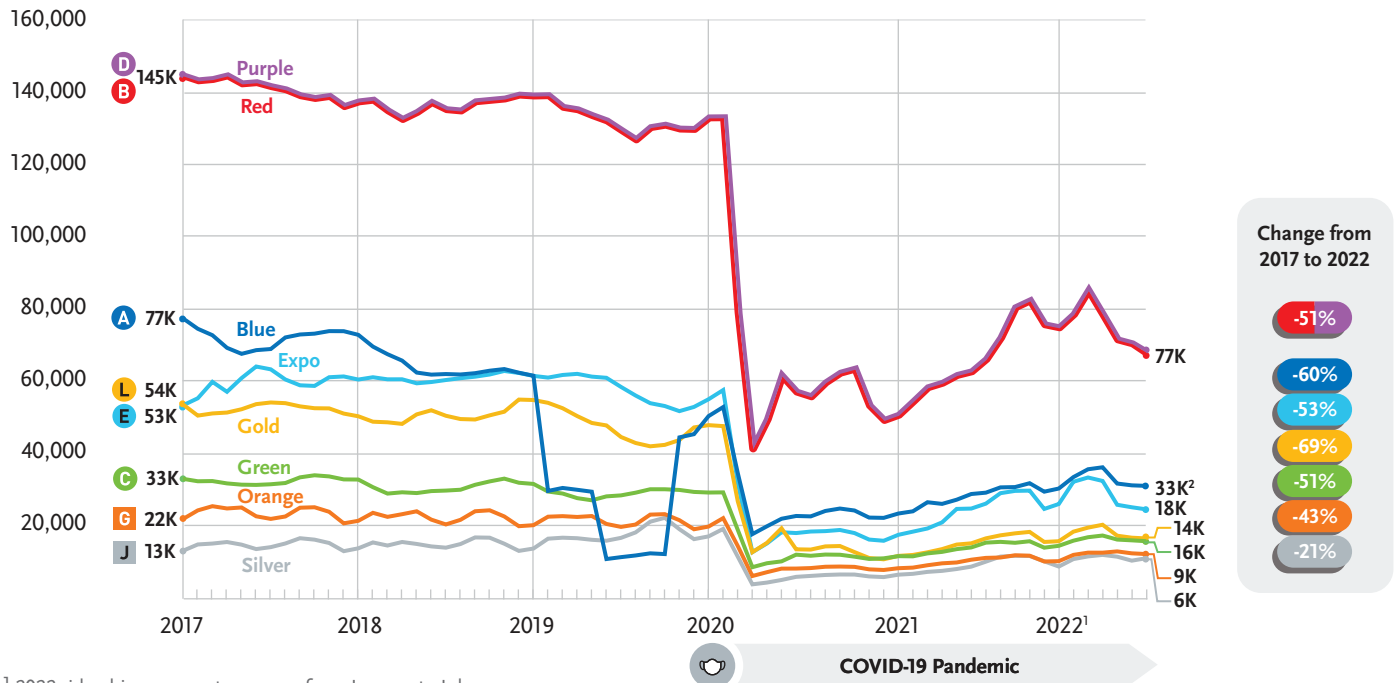
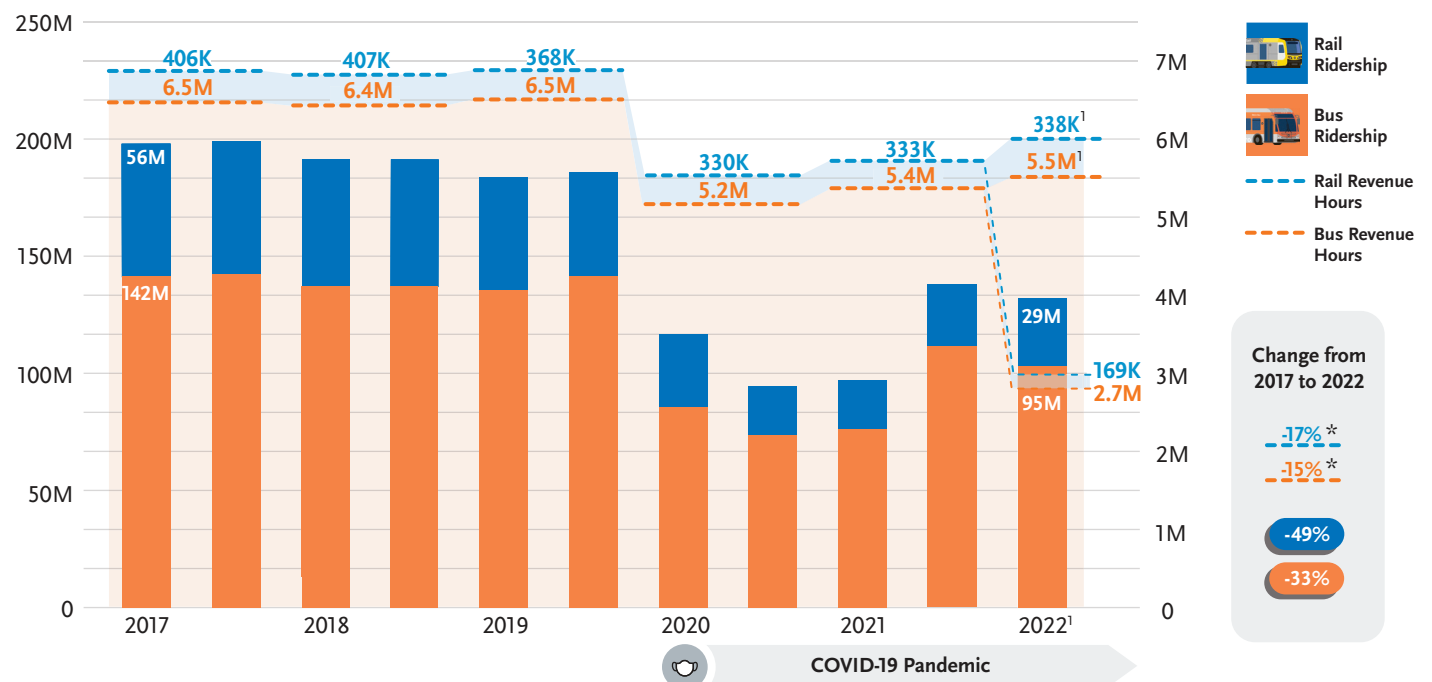


Figure 2.8

## Overall Bus and Rail Ridership and Revenue Hours

### Total Ridership

### Annual Revenue Hours (Millions)



## Mobility

# How is Metro adapting services beyond bus and rail?

Metro’s customers expect choices and flexibility when looking for ways to access the county’s regional transit system. Metro’s Bike Share program improves first/last mile options in communities with bike share stations. Access Services provides millions of passenger trips for individuals with a disability in LA County. The introduction of Metro’s Micro service brought on-demand rideshare service to customers in a growing number of locations. As Metro continues to manage its suite of mobility services, understanding how investments can facilitate quality of life benefits, such as access to healthy food, education and economic opportunity, will help advance equitable outcomes.

“

“Continue to expand your bike share program. I like the idea of having accessible bikes around the city and having [access to] one for a cheap fare when you need it is very convenient.”

– Metro Youth Council Member, Fall 2022

## KEY OBSERVATIONS

**Metro Bike Share stations increased 3.5x to 217 stations throughout LA County during the assessment period.**

**Metro Micro ridership has grown to serve more riders.**

Figure 2.9

### Metro Bike Share Usage and Stations

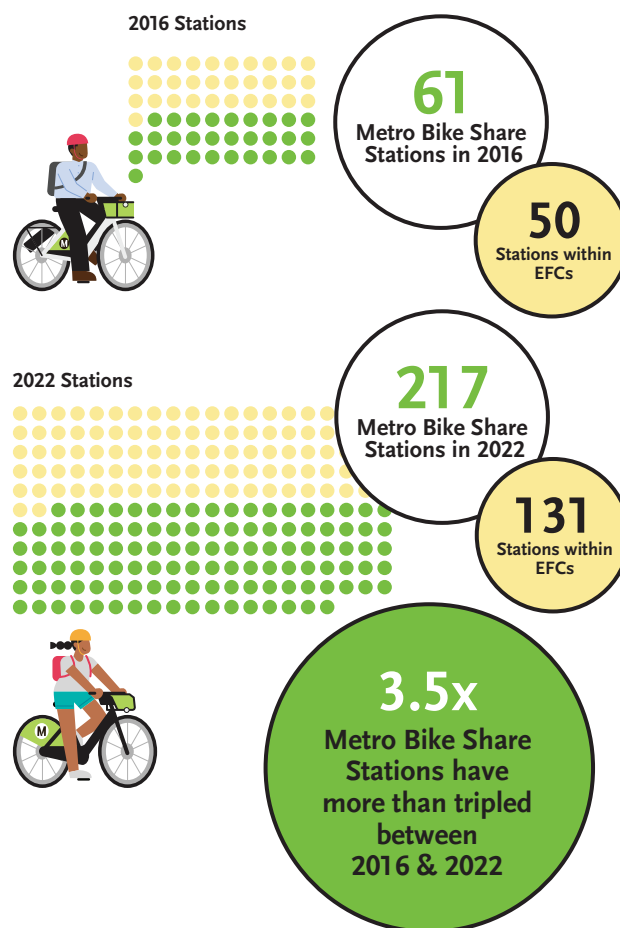
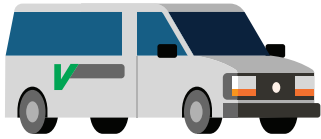




Figure 2.10

## Vanpool



As of summer 2022,  
Metro's vanpool program reduces

**5,000,000**  
miles of VMT per month



**4,500**  
participants



Figure 2.11

## Access Services

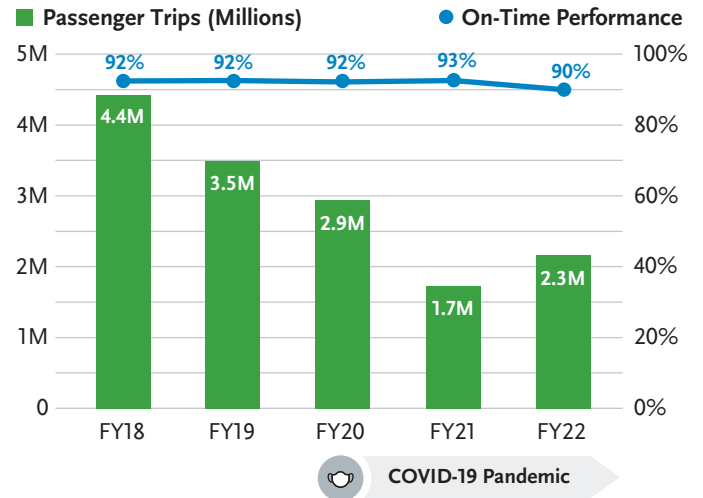
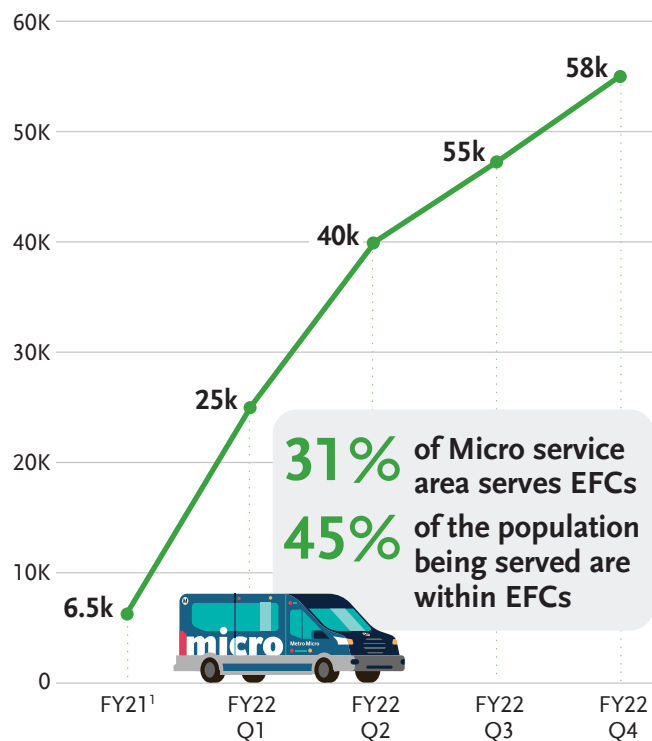


Figure 2.12

## Metro Micro Ridership and Locations

### Metro Micro Ridership Monthly Averages



<sup>1</sup> Metro Micro began in FY21



### Winter 2020-2021

December 2020

**Watts-Willowbrook**  
**LAX-Inglewood**

January 2021

**North Hollywood-Burbank**  
**Compton-Artesia**  
**El Monte**

### Summer 2021

**Northwest San Fernando Valley**  
**Highland Park-Eagle Rock-Glendale**  
**Altadena-Pasadena-Sierra Madre**

### Fall 2021

**UCLA-Westwood-Century City**

## Mobility

# How is Metro removing barriers to transportation affordability?

Metro has significantly expanded its fare affordability programs for low-income and student riders and continues to work to make enrollment easier for those who qualify. Seniors and riders with disabilities also receive a significant discount, which is especially meaningful for people in Los Angeles to age in place and/or have independent mobility. Metro also suspended bus fare collection from March 2020 to December 2021 to protect and support operators and riders during the height of the COVID-19 pandemic.

“

“Without free transportation fares, I literally would not be able to afford lunch. Free transportation fares have literally changed my life in more ways than one.”

– GoPass User

## KEY OBSERVATIONS



**The LIFE program has successfully tripled enrollment of customers that keep riding the system in early 2022.**

Multiple Community-Based Organizations (CBOs) were actively promoting the LIFE program online and in the community, increasing overall enrollment and program awareness, but many eligible riders are not yet enrolled.



**Metro’s base fare remains one of the lowest in the country (\$1.75 since 2014), and seniors, students, riders with disabilities and other groups are eligible for further discounts.**

Figure 2.13

## Fare Program Highlights

### ■ Low Income Fare is Easy (LIFE) Program

This program offers fare discounts that can be applied toward the purchase of weekly and monthly transit passes on Metro and any LIFE participating transit agencies, or 20 free rides on any one of the participating transit agencies.

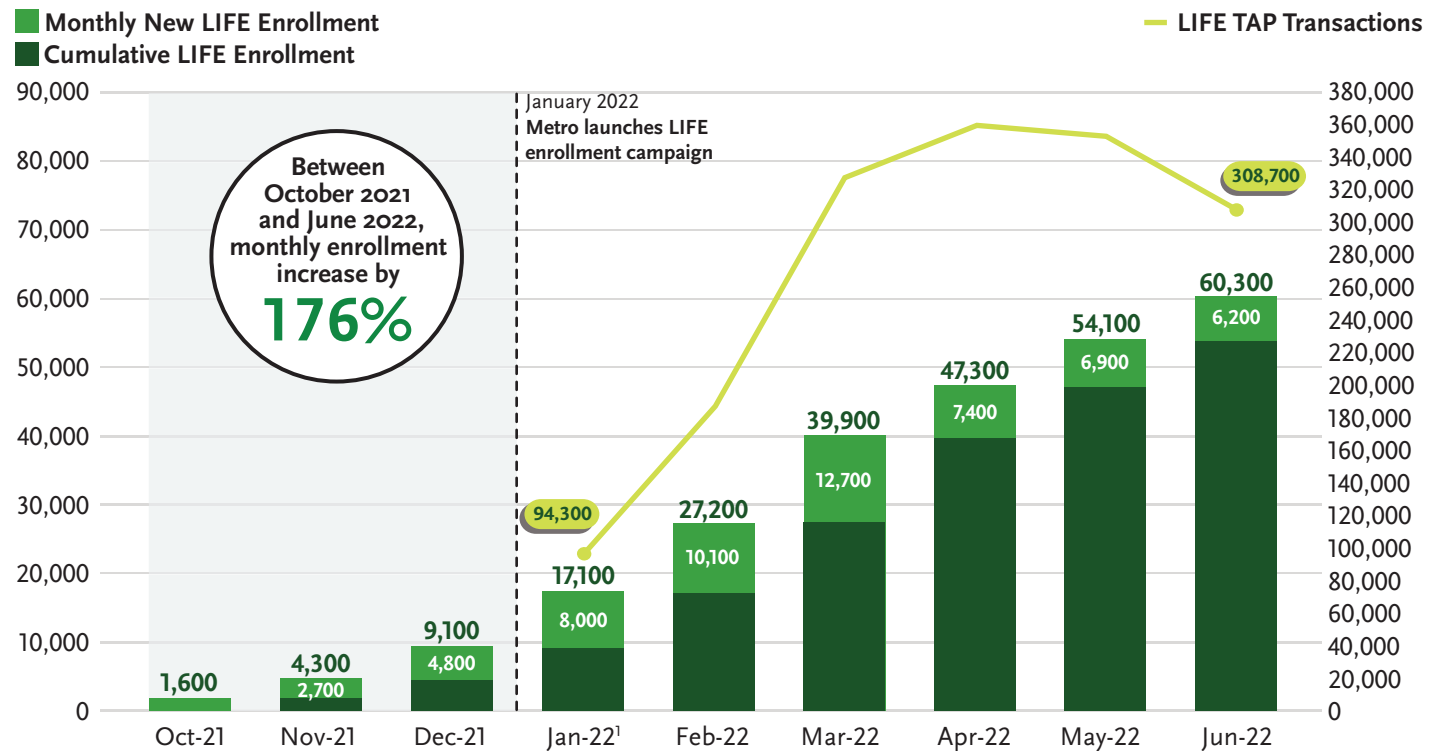
■ **Fareless Initiative Pilot (GoPass)** Students at participating K-12 and community colleges can enjoy the freedom of going anywhere, anytime for FREE on Metro buses and trains.

### ■ Access Services (ASI)

Approved Access customers can ride most bus and rail systems within LA County, including Metrolink, for free, as well as sign up for Access to Work van service, Beyond the Curb van service, and Parents with Disabilities van service.

Figure 2.14

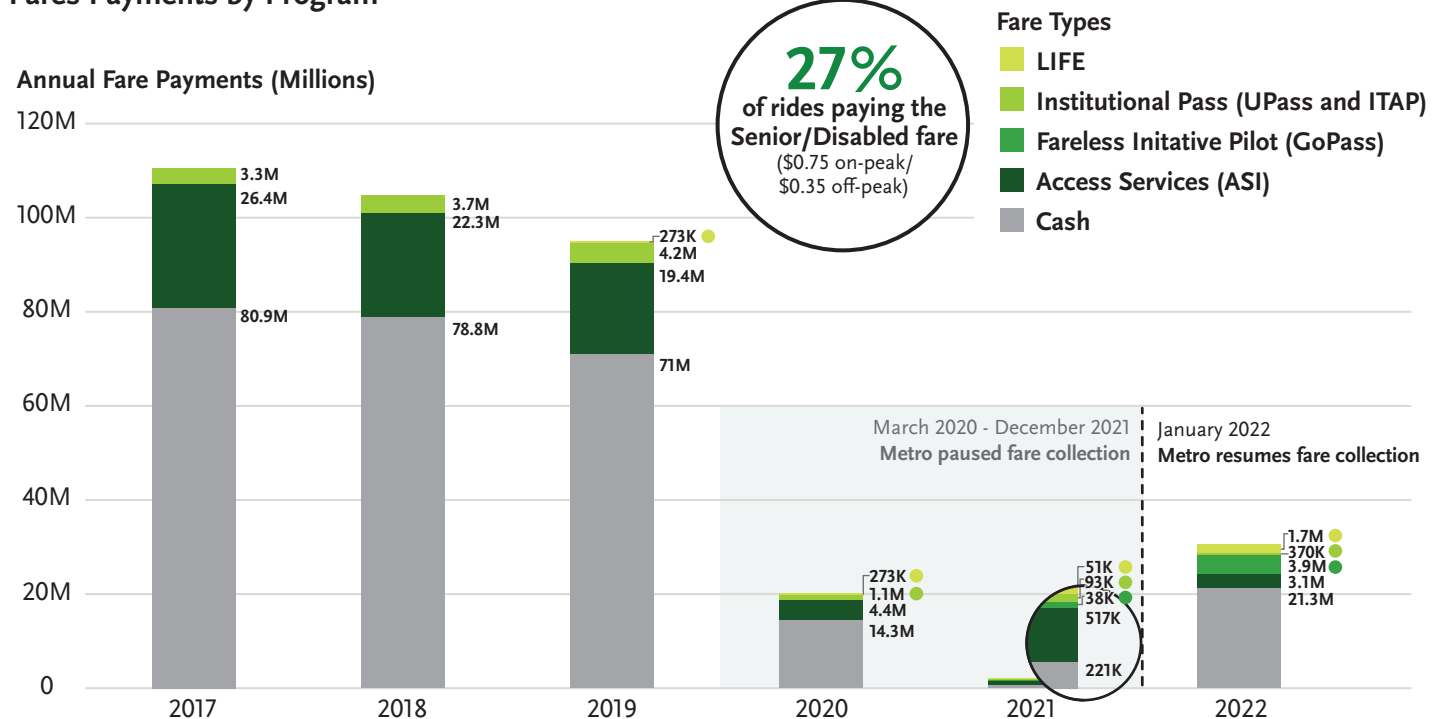
## LIFE Program Taps Related to LIFE Enrollment



<sup>1</sup> LIFE TAP transactions increased quickly during the first few months of the 2022 LIFE enrollment campaign, stabilizing toward the end of the assessment period.

Figure 2.15

## Fares Payments by Program



## Mobility

# How does going Metro compare to driving?

The Los Angeles region is notorious for traffic jams and long commutes. While Metro and other local agencies are consistently looking for ways to improve vehicular operations, rail and Bus Rapid Transit (BRT) provide travel times that are more consistent. For example, driving from Long Beach or the South Bay to downtown LA can typically take a range of 40 to 70 minutes. On the A Line it is usually just under an hour, providing a more consistent and reliable travel time. That consistency, along with a generally competitive travel time overall, can be a huge benefit for people traveling in Los Angeles.

## KEY OBSERVATIONS

Transit travel times on rail/BRT are more reliable than driving times, which vary greatly.

Many rail/BRT routes are within average travel time or faster than vehicle commute times, while some remain slower than driving.

Fig 2.16 Legend (see facing page)

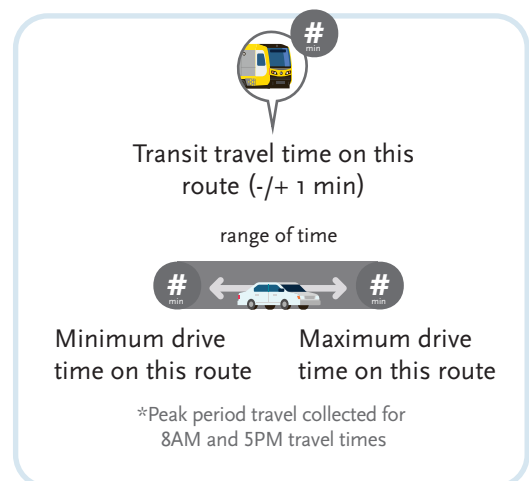
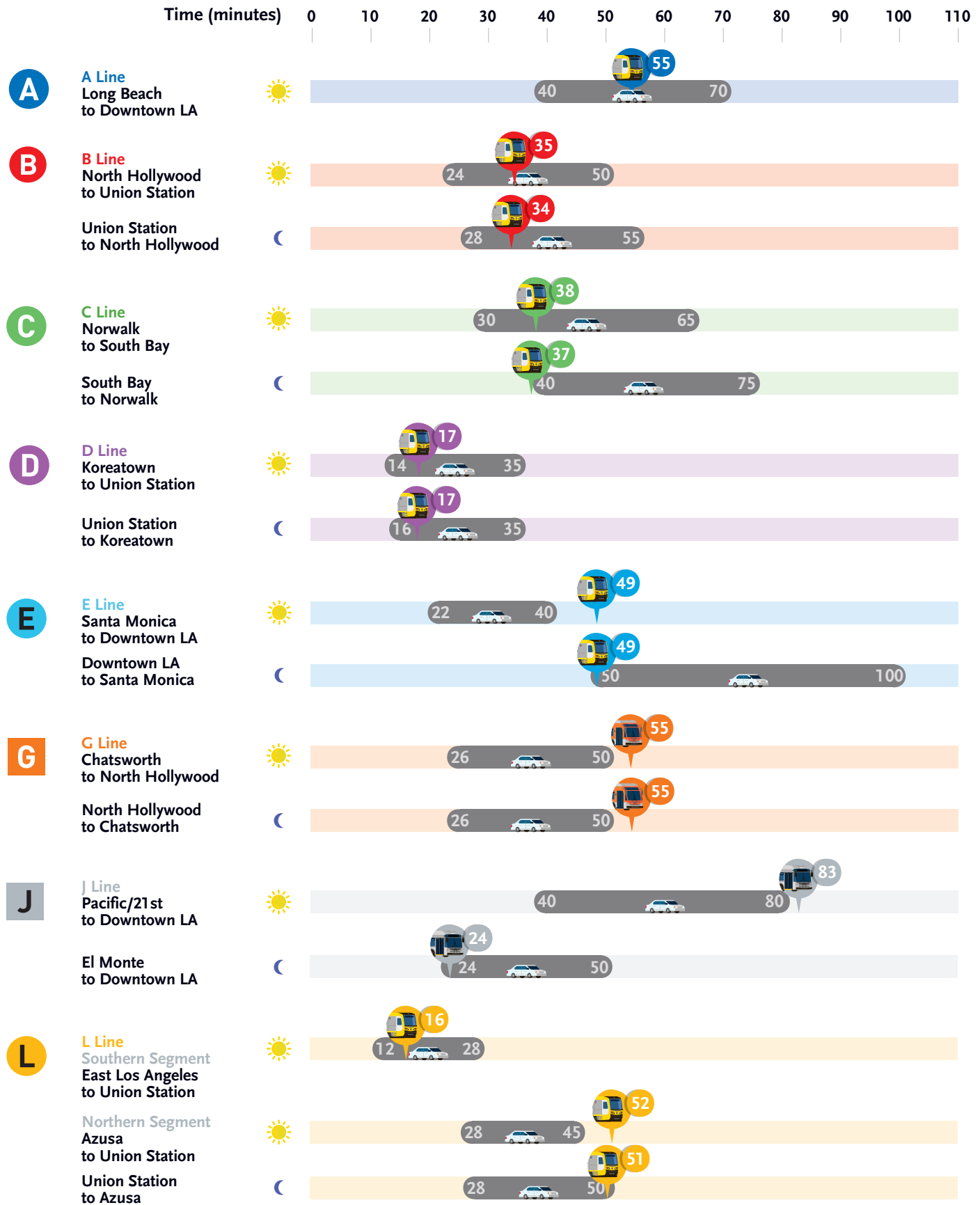


Figure 2.16

## Travel Time Competitiveness



Bus lines noted as BRT in this assessment include Metro's G (Orange) and J (Silver) lines, which enjoy guideways generally separated from other vehicle traffic.



Mobility

# What is Metro doing to ease congestion?

Primarily, Metro is working to build and operate fast, safe, and reliable public and active transportation options to ease roadway congestion. Metro also operates the ExpressLanes and Freeway Service Patrol programs to reduce congestion on freeways. The ExpressLanes program reduces trip time and increases travel time reliability for vehicles and buses that use the lanes, while the Freeway Service Patrol helps to quickly address bottlenecks by aiding drivers with disabled vehicles and moving them out of traffic lanes.

## Travel Patterns and Mode Share

Travel patterns and mode split during the assessment period were impacted by pandemic disruption and the data continues to settle into updated patterns. Commute to work data is one source of known travel mode split that reflects this report's assessment period, rather than travel pattern projections from other sources, but only captures work trips. As newer data becomes available, further analysis is required to better understand the impacts of Measure M on Los Angeles travel mode split and traffic congestion from all trip mode types.

## KEY OBSERVATIONS

- Customer satisfaction is high for Express Lane travel time savings and safety: 90% and 93%, respectively.
- Low Income Assistance Plan is effective at reducing barriers to entry for ExpressLanes among low-income users.
- In 2019, Metro responded to the needs of 307,000 motorists, which accounts to over 800 motorist per day.

Figure 2.17  
Means of Transportation to Work in LA County

MEANS OF TRANSPORTATION TO WORK	2012-2016 MODE SHARE	2017-2021 MODE SHARE
Car, truck, or van: drove alone	73%	70%
Car, truck, or van: carpooled	10%	9%
Public transportation (excluding taxicab)	7%	5%
Walked	3%	2%
Taxicab, motorcycle, bicycle, or other means	2%	2%
Worked from home	5%	11%

Figure 2.18

## Express Lanes Progress

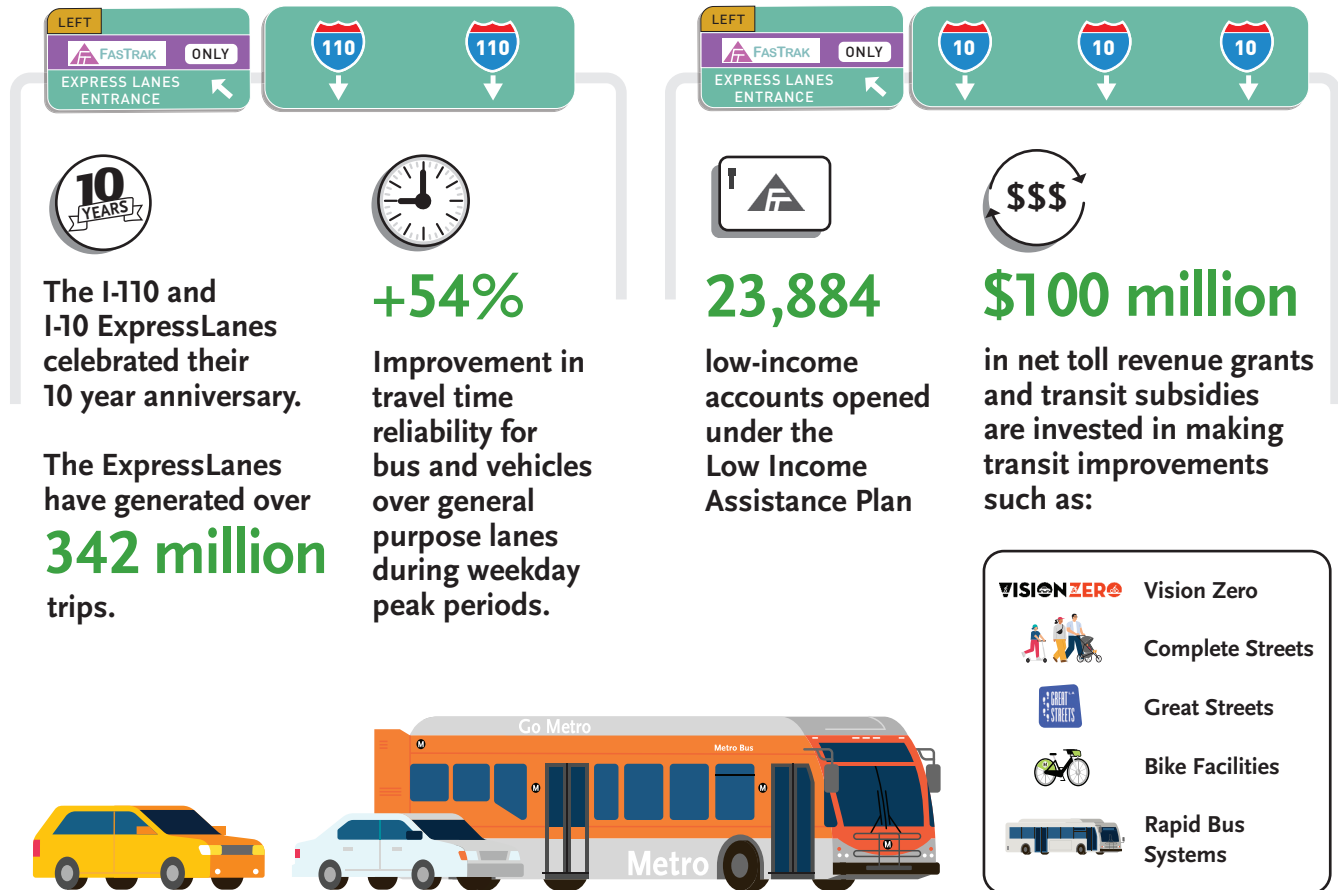


Figure 2.19

## Freeway Service Patrol



In 2019, Metro served our freeway travelers with



**307,000**

Motorists assisted



**7 minute**

Wait to be assisted

In 2019, these assists saved LA County drivers



**14,368,480**

Gallons of fuel saved



**126,442,623**

Kg of CO<sub>2</sub> reductions



**8,358,627**

Hours of delay saved

# Experience

*Let's understand safety, comfort and convenience on Metro.*

A positive customer experience is critical to sustaining ridership, especially as it relates to safety, service and affordability. People's sense of safety and security when using transit shapes their experience, and ultimately impacts decisions on how, when and whether to use transit. For many residents, there is no other option. Metro embraced the call to address racial injustice in law enforcement and expanded strategies to operate a safe, secure and equitable system. Customer experience surveys informed Metro decisions about service priorities. The reliability of transit service, vehicle cleanliness, accuracy of real-time information, and affordability determine whether Metro's customers can reliably travel with dignity and confidence. Measure M funds are not specifically allocated to customer experience programs and efforts undertaken by Metro. However, operations and state of good repair dollars contribute to reliability through transit service and managing Metro's transit vehicles and assets.

## What was assessed?

Improving customer experience is a top priority, and understanding the experience of taking Metro is essential to evaluating Measure M. This report assessed trends using rider surveys and engagement, service performance and safety data to capture rider experience. Surveys and community feedback consistently suggest that Metro needs to improve in three key areas: reliability, cleanliness and safety.

## How did that change from 2017-2022?

Multiple structural shifts converged during the assessment period, affecting rider experience: a national transit operator shortage, more people experiencing homelessness, and changes in attitudes and strategies around safety. Operating with fewer operators directly affected service reliability. Metro has prioritized improving conditions for operators through hiring, referral and scheduling practices, and reducing the risk of assaults. The statewide housing crisis plus growing economic hardships brought more unhoused people to Metro's facilities in parallel with changing perceptions of safety. Metro worked to address these changing conditions by maintaining security contracts with law enforcement agencies and investments in unarmed personnel, partnerships with homeless service providers, and launched the Transit Ambassadors program.



---

#### KEY QUESTIONS WE AIM TO ANSWER:

1. How is the experience of going Metro?
2. How secure is going Metro?
3. How reliable is going Metro?
4. How safe is going Metro?
5. How is Metro providing a clean riding environment?
6. How has Metro responded to the COVID-19 pandemic?
7. How is Metro providing inclusive and accessible service?



## Experience

# How is the experience of going Metro?

Overall, 87-90% of Metro bus and rail riders reported satisfaction with service up until 2019. Since the pandemic, those survey responses have dropped. Cleanliness, safety and reliability were named in post-2020 customer surveys among the top areas of complaint. Through refreshed customer experience surveys, plans and a new department within Metro, the agency has taken rider feedback seriously to prioritize solutions responsive to their concerns, including fully restoring service to pre-pandemic levels in 2022. In addition to addressing a substantial operator shortage, Metro continues to diversify personnel that engage with customers to improve their rider experience, but it will be critical to continue listening to feedback as ridership continues to increase.

“

“Having a Metro bus line to be able to hop on and go see my friends or to go to an event allows me access to so many more things that I wouldn’t be able to because I wouldn’t have transportation otherwise.”

– Metro Youth Council Meeting Participant. July, 2022

## KEY OBSERVATIONS



**60% of Metro Bus riders and 58% of Metro Rail riders are satisfied with the service they use, down significantly from pre-pandemic.**



**In 2022, 31% of rail riders and 50% of bus riders were satisfied with the cleanliness of their rides.**



**The 2022 Customer Experience Plan identifies actions addressing cleanliness, public safety, bus stop shade and seating, customer information, diverse needs, and institutionalizing customer experience.**



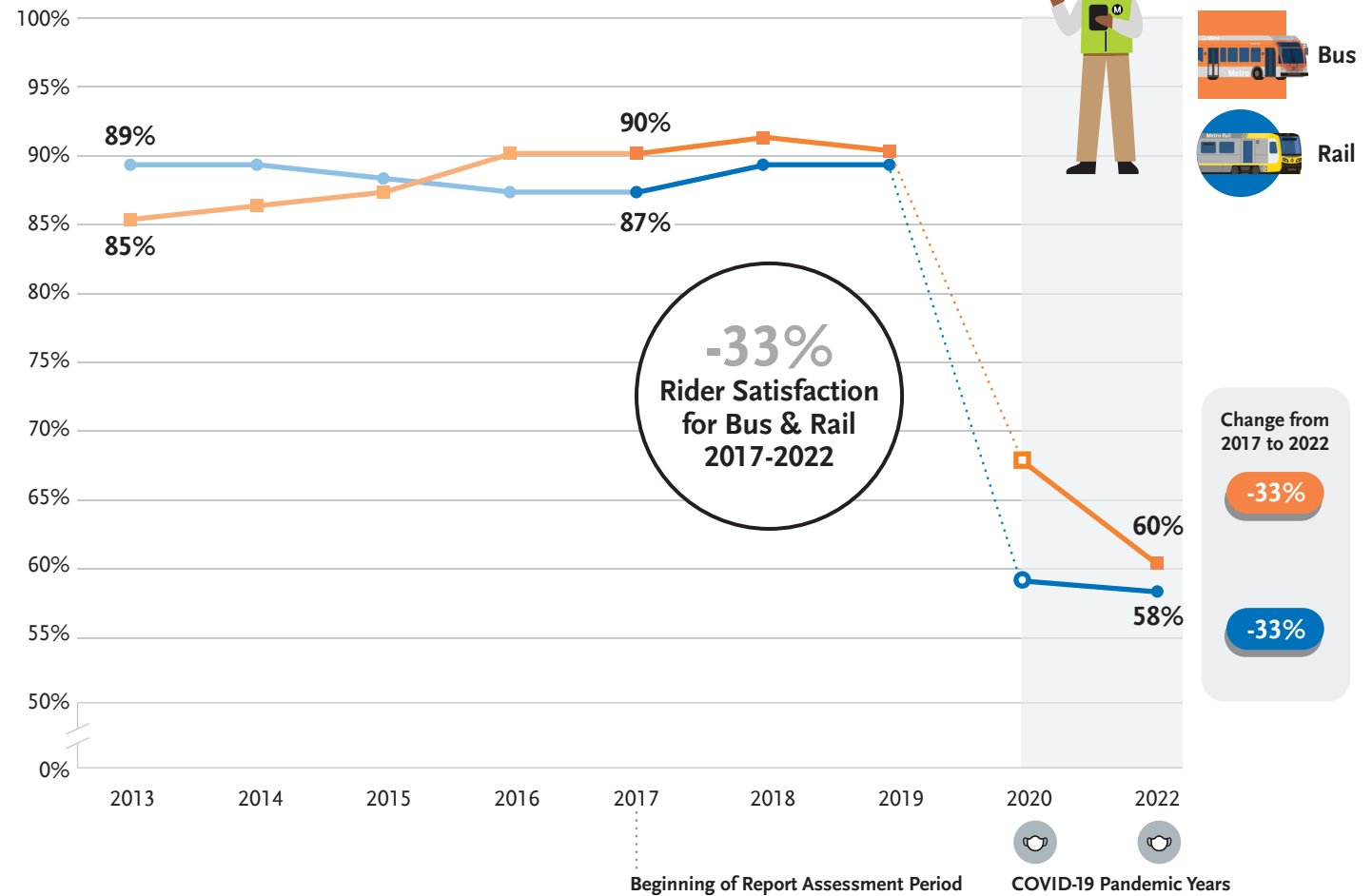
Focus group respondents tell us that there is room for improvement in making Metro’s facilities **accessible for those with disabilities and mobility challenges**, and noted **inadequate bus shelters and stops**, especially in low-income communities of color.



Figure 3.1

## Overall Customer Satisfaction

Riders Satisfaction with Metro Service<sup>1</sup>



<sup>1</sup> The 2020 CX Survey was conducted online, and these changes between the 2020 and updated 2022 survey may impact the ability to compare results. 2013 to 2019 data referenced from the Fall 2019 survey infographic.



## Experience

# How secure is going Metro?

Mirroring post-pandemic challenges of transit agencies nationwide, many Metro riders do not feel safe from crime, sexual harassment or race/ethnicity-based harassment on the system. In 2022, 34% of rail riders specifically report feeling less safe than in 2019. While the overall number of FY 2022 reported crimes are similar to FY 2018 levels, due to lower ridership they are significantly higher at a per-capita level. Metro is implementing a multi-pronged approach to address safety on the system through a number of initiatives. The Metro Ambassadors program and the Respect the Ride and Drug-Free campaigns are facilitating improvement in customer experience and reduction of illicit drug activity on Metro’s system, though implementation began outside of this report’s analysis period. With these new safety efforts, Metro will need to continue monitoring program progress and impacts going forward.

## KEY OBSERVATIONS



**49% of bus riders and 37% of rail riders feel safe from crime while riding the bus or train.**



**From 2018–2022, crimes against persons were the most common.**

**Total crime reports** fluctuated between 2018–2022, but second quarter crime reports in 2018 and 2022 were roughly the same. Bus patrol, B (Red) line, and A (Blue) line have highest reported crimes by location.



**Feedback from customers and community-based focus groups has been positive on the new Transit Ambassador Program.**



**While after the five-year assessment period, Metro is piloting a new approach to security on the K Line.** Rather than lead with law enforcement personnel, community members hired through CBO partnerships and Transit Ambassadors are present on the system and ride the train.

Figure 3.2

## Perceptions of Safety, 2017 and 2019

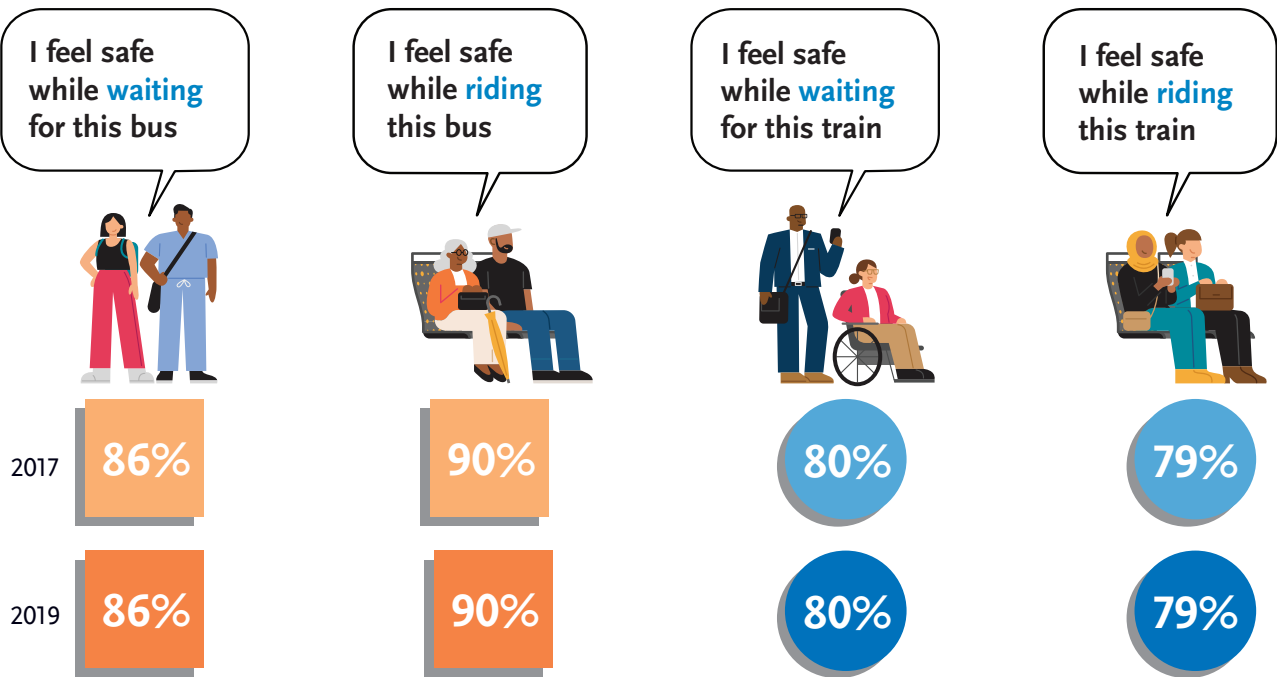


Figure 3.3

## Perceptions of Safety in 2022

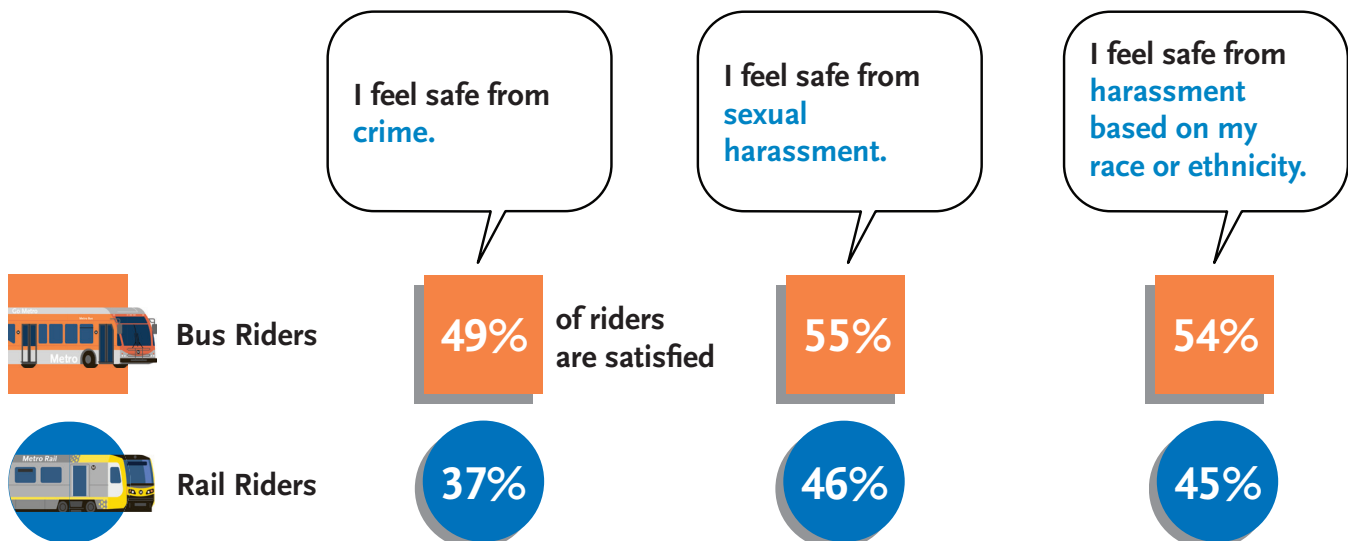
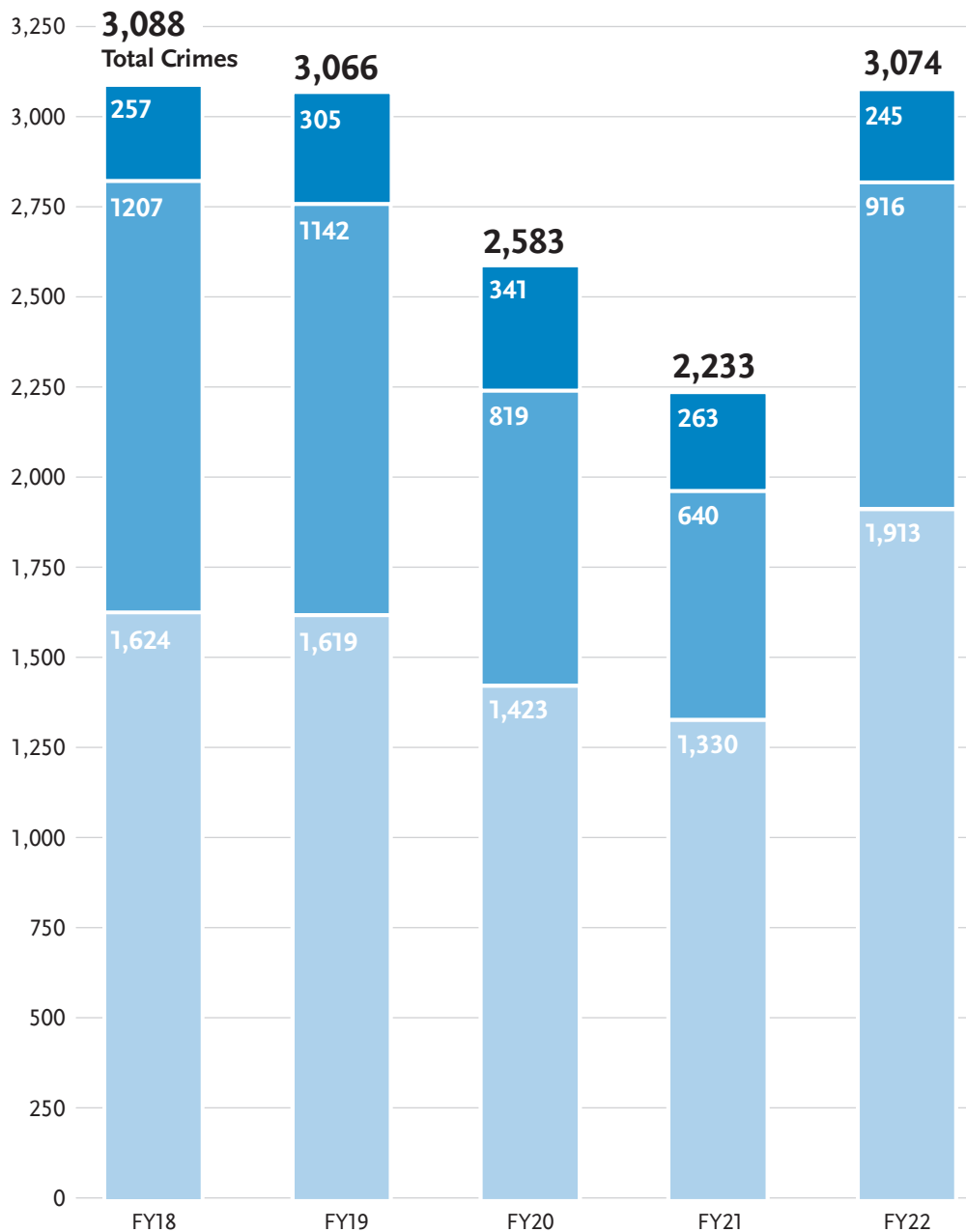


Figure 3.4

## Recorded Crimes by Fiscal Year



Recorded  
Crimes by  
Fiscal Year



- Crimes Against Society
- Crimes Against Property
- Crimes Against Persons

Fiscal Year	Recorded Crimes per 100,000 riders
FY18	0.79
FY19	0.81
FY20	0.85
FY21	1.15
FY22	1.21



COVID-19 Pandemic

Figure 3.5

## Transit Ambassador Program

Pilot program began October 7, 2022

### Transit Ambassadors and Locations

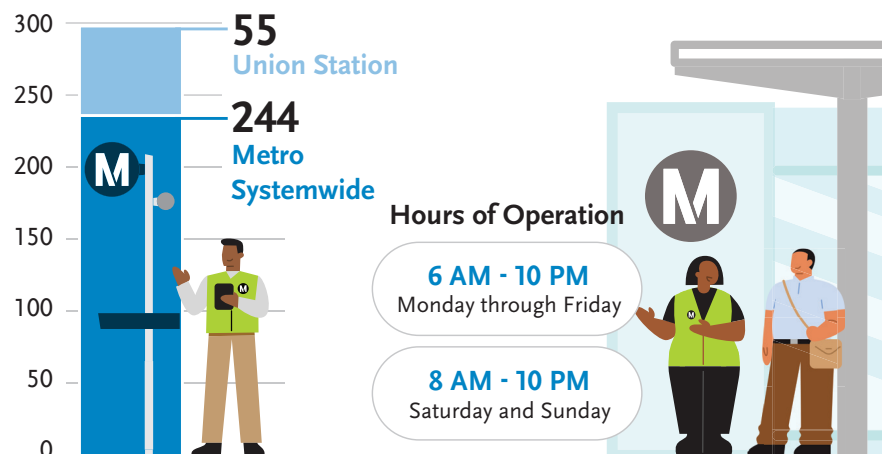


Figure 3.6

## Safety-Related Programs from 2022



“Think about what security and safety mean to different people. Not all issues are addressed through increased security. To a lot of the people, I work with, increased security means more safety, but it can mean others feel uncomfortable. The Ambassador program shows a lot of promise, having programs and active community spaces can address some of these issues without enforcement.”

– Little Tokyo Service Center, Fall 2022



## Experience

# How reliable is going Metro?

Reliability is an important measure of a transit system, and one that Metro strives to improve year over year. Riders and those who have chosen not to ride Metro have cited reliability as a key factor in their travel decision-making and their level of satisfaction in riding. While rail has maintained a high average rate of on-time service, bus reliability is more inconsistent. Some of this may be attributed to the design of local streets that continue to prioritize private vehicles (e.g. few bus priority lanes), which was a condition before and during the assessment period. After the pandemic began, the national transit operator shortage greatly hampered Metro’s workforce and subsequently, transit service reliability. However, further assessment may be needed to determine factors contributing to Metro fleet mechanical failures occurring more frequently than target goals.

“

“People who don’t have smartphones can’t see this [real-time] information – it should be projected on the bus stop itself.”

– Climate Resolve Staff, Fall 2022

## KEY OBSERVATIONS



On-time performance for buses appears to be more sensitive to traffic patterns or street design and should continue to be monitored.



Mechanical failures are occurring too frequently based on Metro’s targets.



86% of 2022 Customer Experience Survey respondents say that the train they’re on is generally on time (within five minutes).

Figure 3.7

## Bus and Rail On-Time Performance

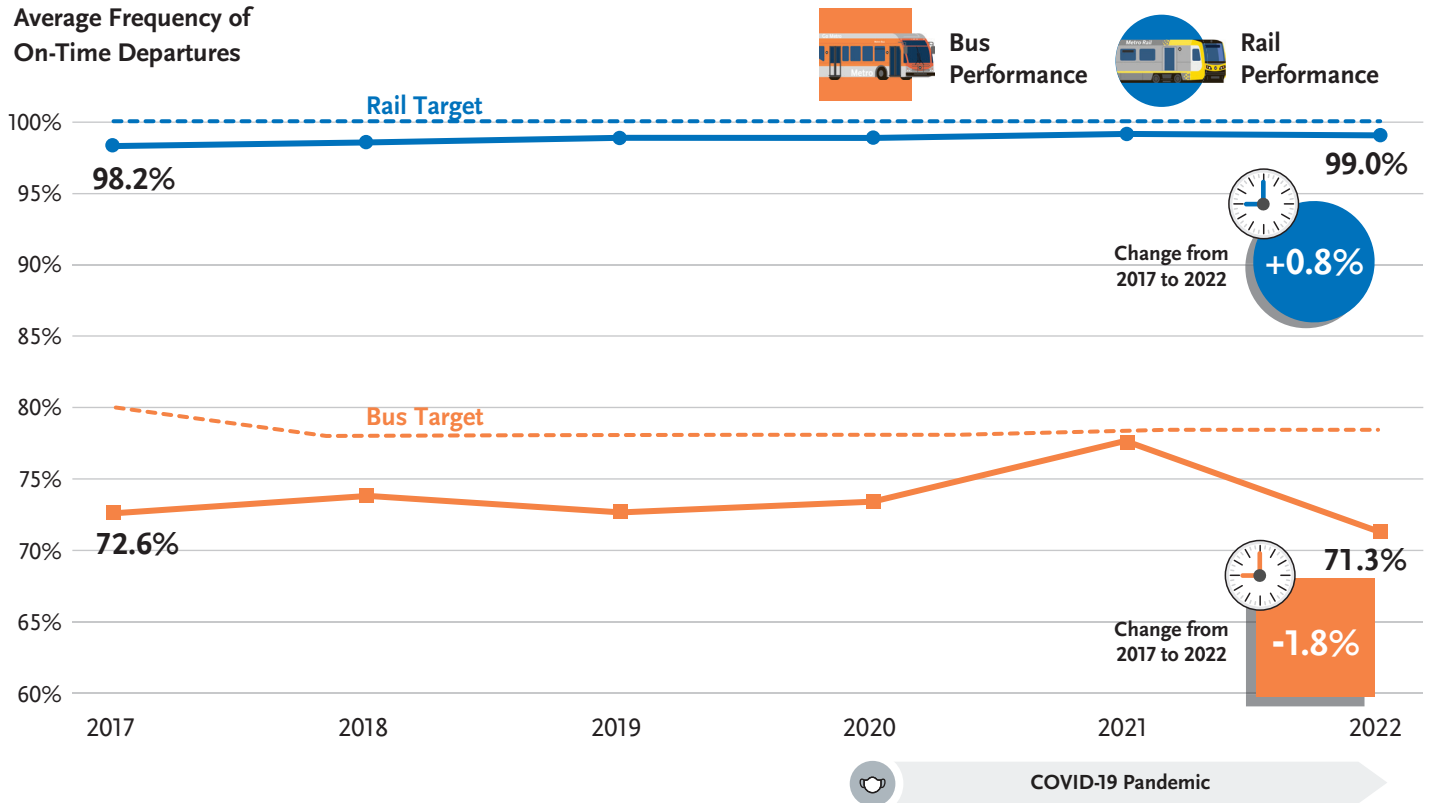
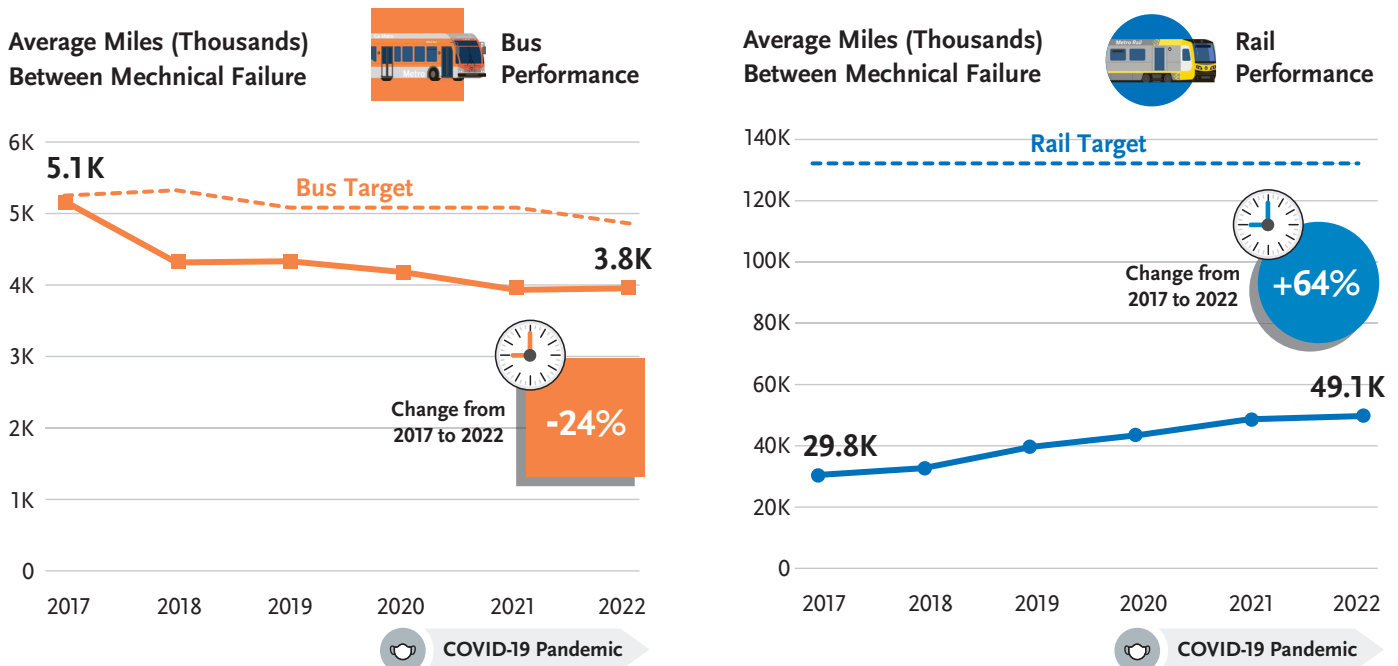


Figure 3.8

## Bus and Rail Miles Between Breakdowns/Service Calls



## Experience

# How safe is going Metro?

Metro bus and rail operators receive extensive and ongoing safety training and are focused on the safety of everyone riding with them. Nevertheless, most of our buses and light rail vehicles operate in the street, introducing the possibility of collisions with other private vehicles in the roadway. Collisions with Metro bus and rail vehicles have decreased significantly since 2017. The number of fatal collisions, while very low as a percentage of all collisions, has risen slightly. Because many of Metro’s vehicles operate on streets of local jurisdictions, Metro should continue its role to collaborate on safe street design and collecting street safety data, per the 2022 Metro Street Safety, Data Sharing and Collaboration policy.

---

## KEY OBSERVATIONS



**Bus collisions have remained low and declined alongside pandemic-related reductions in service.**



**Rail collisions, particularly fatal collisions, have increased even as service decreased.**

---

Figure 3.9

## Metro Rail Collisions

Number of Collisions  
Per Year

All Collisions



Fatal Collisions

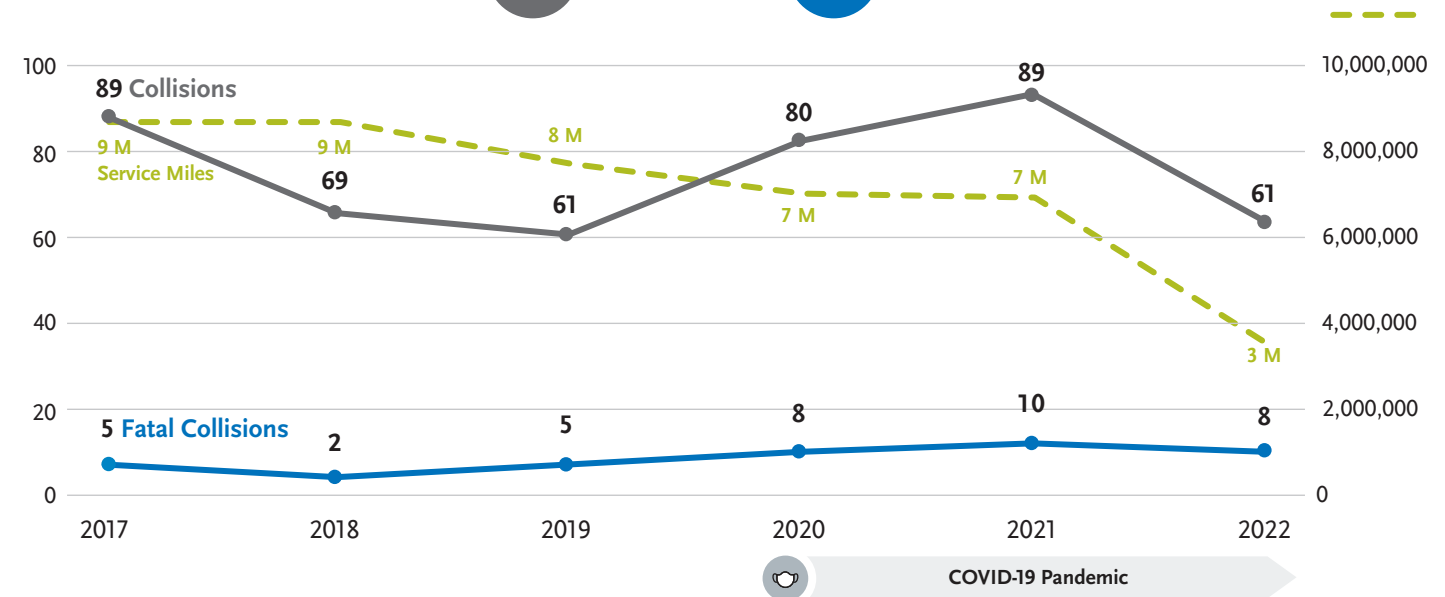
Service  
Revenue Miles

Figure 3.10

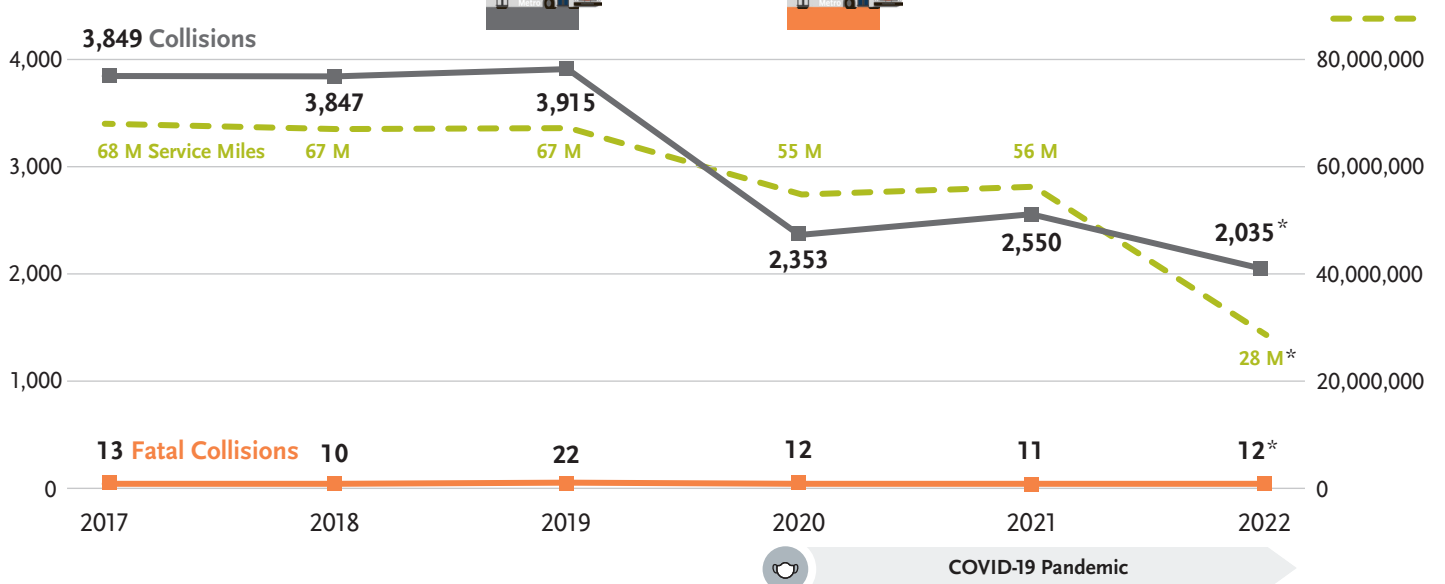
## Metro Bus Collisions

Number of Collisions  
Per Year

All Collisions



Fatal Collisions

Service  
Revenue Miles

## Experience

# How is Metro providing a clean riding environment?

Metro understands that having a clean stop, station or ride is vital to giving customers a positive transportation experience. Cleanliness and sanitation became even more imperative qualities of public transportation during the COVID-19 pandemic. In efforts to proactively address any cleanliness issues, Metro established new cleaning policies after the start of the pandemic, launched a “Keep Metro Clean and Safe” campaign in 2021, and emphasized clean and safe initiatives in the budget announced in May 2022. Changes to seat materials, staffing, and regularity of bus and train cleaning have all helped, but further data collection from regular inspections and customer surveys should be closely monitored to assess how Metro has moved the needle on this topic.



“Most of the time the bus was clean that morning but by time other people ride on and leave the trash on the bus.”

– Reader Comment, 2022 Customer Experience Plan

## KEY OBSERVATIONS



According to the 2022 Customer Experience Survey, for 20% of bus riders, cleanliness around the bus stop was a top three concern.



For 43% of rail riders, cleanliness inside the train was a top three concern.



Metro is implementing a number of cleanliness programs to begin addressing rider feedback.

Figure 3.11

## Metro’s Response to Cleanliness Issues

### Metro is cleaning all rail lines and buses daily.

Rail end-of-line cleaning and bus interior cleaning happens seven days a week.

### Metro is moving away from cloth to vinyl seats on buses and rail cars.

As of August 2022, 49% of buses and 89% of rail cars have been updated.

### Metro proactively reports and responds to bus stop conditions.

Metro’s Stops & Zones team uses a Location Management System on cell phones to record issues and respond to work orders.



Figure 3.12  
Perceptions of Cleanliness, 2017 and 2019

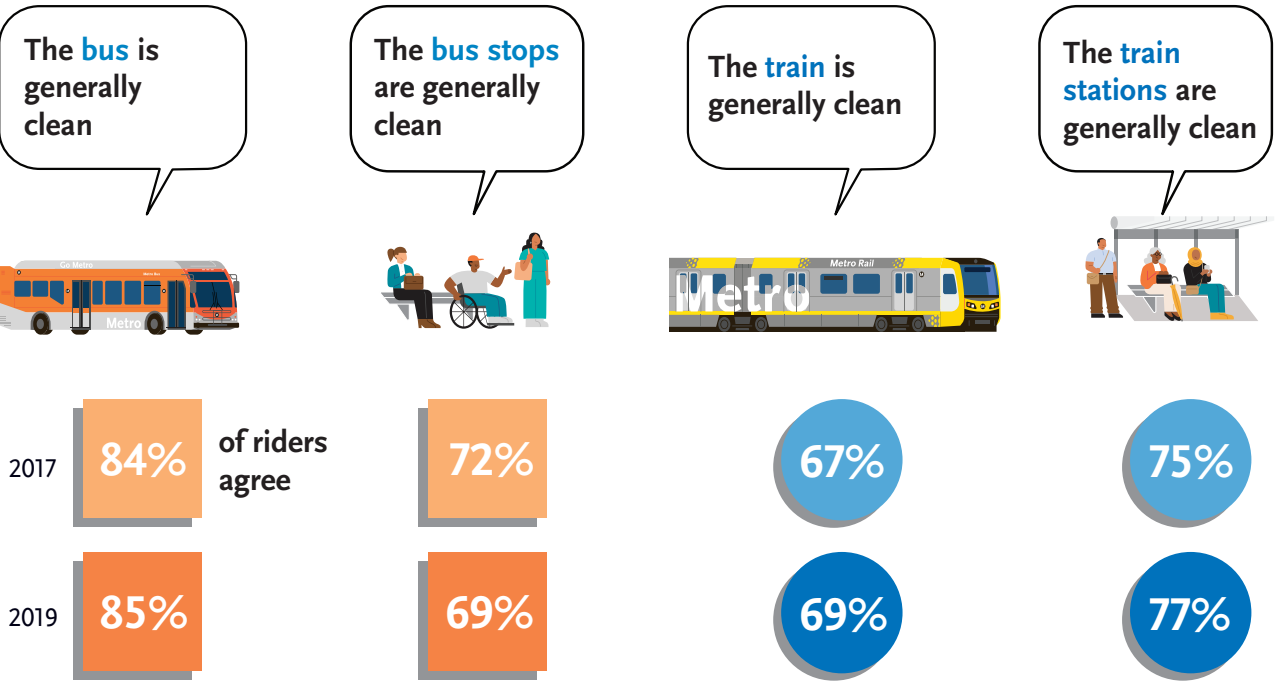
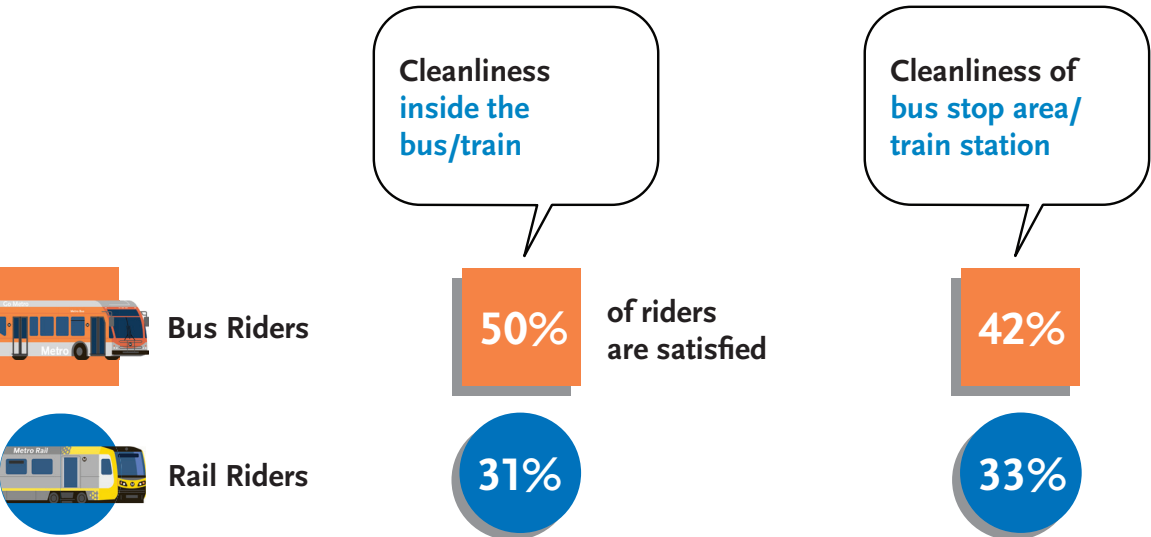


Figure 3.13  
Perceptions of Cleanliness in 2022



## Experience

# How has Metro responded to the COVID-19 pandemic?

Metro adapted quickly to the COVID-19 pandemic to ensure safety of riders, operators, and other employees, and to provide transparency into agency processes and reporting. Major programs included enhanced cleaning protocols for stations, buses and trains, and vaccination sites at Metro stations. Facing the national transit operator shortage, Metro prioritized operator hiring and incentives to alleviate burdens on the existing workforce and reduce service disruptions. Metro has demonstrated its ability to respond to unprecedented emergencies with a focus on operator and rider safety.

“

“How is Metro reimagining comfort, health and safety for a post-pandemic future?”

– People for Mobility Justice Participant, Fall 2022

## KEY OBSERVATIONS



Community challenges spurred by the pandemic have spilled onto the system, impacting the rider experience.



Metro provided quick and varied responses in relation to the COVID-19 pandemic, and has continued the more thorough cleaning protocols implemented during the pandemic.



Metro is on its way to meeting the needs of operators.

Figure 3.14

## Metro's COVID-19 Response



### Collected and Conveyed Information

- > Surveyed thousands of riders to obtain customer feedback and proposes improvements.
- > Provided a dashboard of information on confirmed COVID-19 cases for Metro employees and operators.
- > Updated reports on operation conditions and ridership levels.
- > Updated reports on service restoration and operator staffing levels.



### Provided Health Access

- > Established vaccination sites at Metro transit stations.
- > Established robust cleaning protocols for stations, buses and trains.
- > Provided mask dispensers on buses, trains, and in rail stations.



### Developed A Path Forward

- > Launched the **Keep Metro Clean and Safe** awareness campaign to eliminate smoking and littering, and encourage mask wearing.
- > Established **COVID-19 Recovery Task Force** to provide advice to the Senior Leadership Team.
- > Final Report by Metro's Covid-19 Recovery Task Force, **A Path Forward**, details a phased implementation of initiatives for restoring and improving service, new mobility solutions, and stronger public infrastructure and engagement.
- > Addressed labor shortages by offering new hiring incentives and benefits to bus operator positions.

As of  
September 2022,  
Metro has maintained  
staff operating levels

87% for bus  
96% for rail



## Experience

# How is Metro providing inclusive and accessible service?

Throughout the assessment period, Metro continued to provide access to riders with disabilities, including during the pandemic. However, utilization of these services, as measured through rides provided through Access Services and riders in wheelchairs boarding buses, declined along with overall system ridership in 2020 (see Fig. 2.11). Metro also translates many of its communication materials into 10 languages to ensure service information is accessible across the diverse communities in LA County. After the five-year assessment period, Metro also plans to implement strategies to meet needs identified in the 2019 *Understanding How Women Travel Study*.

“

“As a parent with a disability who uses the Parents with Disabilities program it has been a life saver.”

– Aging/Disability Transportation Network Committee, Fall 2022

## KEY OBSERVATIONS



Collecting rider data disaggregated by demographics has helped Metro identify and respond to needs of historically marginalized groups.



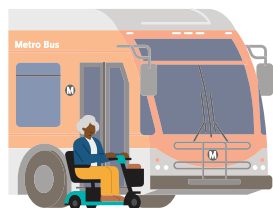
More analysis is required to identify and mitigate deterrents for members of the accessibility community to ride the bus more often.



As part of the 2022 Customer Experience Plan, Metro is working on better real-time alerts of elevator or escalator breakdowns, partnerships with innovative mobile apps to remove accessibility and language barriers to information, and plans for more ADA tactile guidance paths at stations.

Figure 3.15

### Mobility Device Bus Boardings



**2%**  
of boardings for customers  
who use mobility devices  
have to wait for the next bus

#### Total Bus Boardings

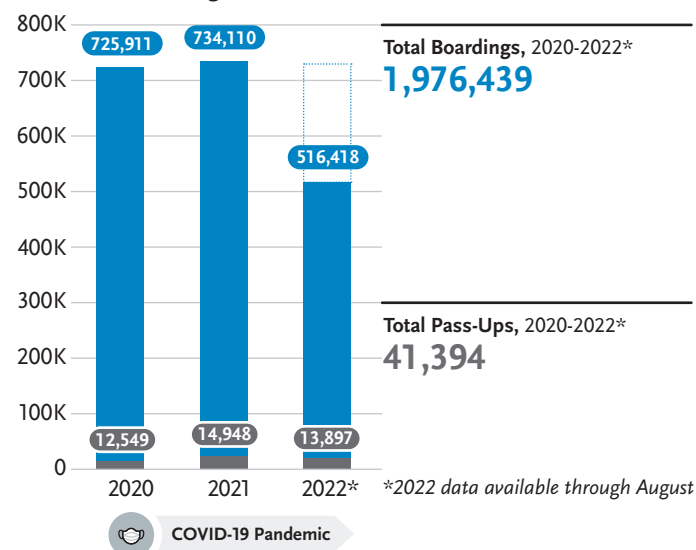


Figure 3.16

### Women Riding Metro with Kids



**57%** of female customers with children  
bring their kids on transit

**23%** of female customers say riding  
on the train with packages or  
strollers is easy

**Courtesy seating decals** were implemented  
in 2020 to encourage riders to offer a seat to  
customers with a disability, pregnant women  
and parents with young children.

Figure 3.17

### Languages at Metro





# Community

*Let's build connections through Metro's investments.*

Metro riders represent a variety of cultures and communities across LA County. As a service provider, developer, and builder, Metro has tangible effects on local communities, their economies, and access to opportunities. Measure M is making funding available to local jurisdictions via the Metro Subregional Program (MSP); Metro Active Transportation, Transit and First/Last Mile (MAT) Program; Transit Operations (subsidies to municipal transit providers); and Local Return, which provides revenue directly to local communities. These local partnerships are critical for improving transit access in communities that need it most. Community engagement and partnering with community-based organizations is central to planning new transit services along the county's busiest travel corridors. In addition to transit corridor planning, Metro works with property owners, developers, and communities to encourage affordable housing, and walk/bike access to riders within a half-mile of proposed stations or major bus stops. These efforts rely on community partnerships to navigate what gets built, operated and maintained in the public realm.

## What was assessed?

Local projects that benefit communities are funded by Metro but administered by regional agencies, councils of governments and local cities. This report assessed the distribution of local and subregional funds in the Stewardship section, as well as the progress on community-level efforts and conditions in this section. While Metro has a strong understanding of the many diverse communities across Los Angeles County, more analysis is required for a deeper understanding of the equitable distribution of resources to marginalized and Equity Focus Communities.

## How did that change from 2017-2022?

Two community-oriented priorities shifted during the 2017-2022 assessment period. The first was a stronger agencywide commitment to authentic public engagement as a recognition of equitable implementation and a direct way to improve project delivery. Secondly, the transportation industry widely recognized that active transportation and complete streets investment, not highway expansion, was a sustainable strategy for environmental goals and addressed community health and environmental justice disparities. This latter priority became codified in 2020 when the state bill SB743 went into effect, requiring development and transportation projects to measure negative environmental impacts based on the overall amount that people drive (known as vehicle-miles traveled, or VMT). These shifts impacted some of Metro's project priorities and subsequent project delivery at the community scale.



---

**KEY QUESTIONS WE AIM TO ANSWER:**

1. What services are accessible from communities who need them most?
2. How walkable and bikeable are communities in LA County?
3. How safe are walking and biking in LA County?
4. What is Metro doing to support street safety?
5. How do different communities experience sustainability impacts?
6. How has Metro's approach to community engagement and partnership changed over time?

## Community

# What services are accessible from communities who need them most?

Access to jobs is a key service that Metro provides – but there are many other destinations that play an important role in people’s health and connections, helping to build and retain their community. Increases to frequent bus service through the NextGen Bus Plan support transportation access to key destinations like health care, senior services and cultural centers. Overall, transit service in LA County provides connections to community amenities and services; however, more analysis is required to more deeply understand origin and destination patterns for these trips.

“

“If you’re not within a relatively short/walking distance to a Metro stop, transit access is a challenge: non-work trips, school, errands rely on public transportation in ‘neighborhood trips’ there is room for improvement.”

– Koreatown Youth + Community Center Participant,  
Fall 2022

## KEY OBSERVATIONS



Health care in LA County is accessible on Metro, with 94% of county health clinics, 92% of hospitals and medical centers near (within a 1/4 mile) Metro bus or partner transit agencies stops.



Community services are accessible as well, with 90% of senior services, and 96% of cultural and performing arts centers in LA County near (within a 1/4 mile) Metro bus or partner transit agencies stops.



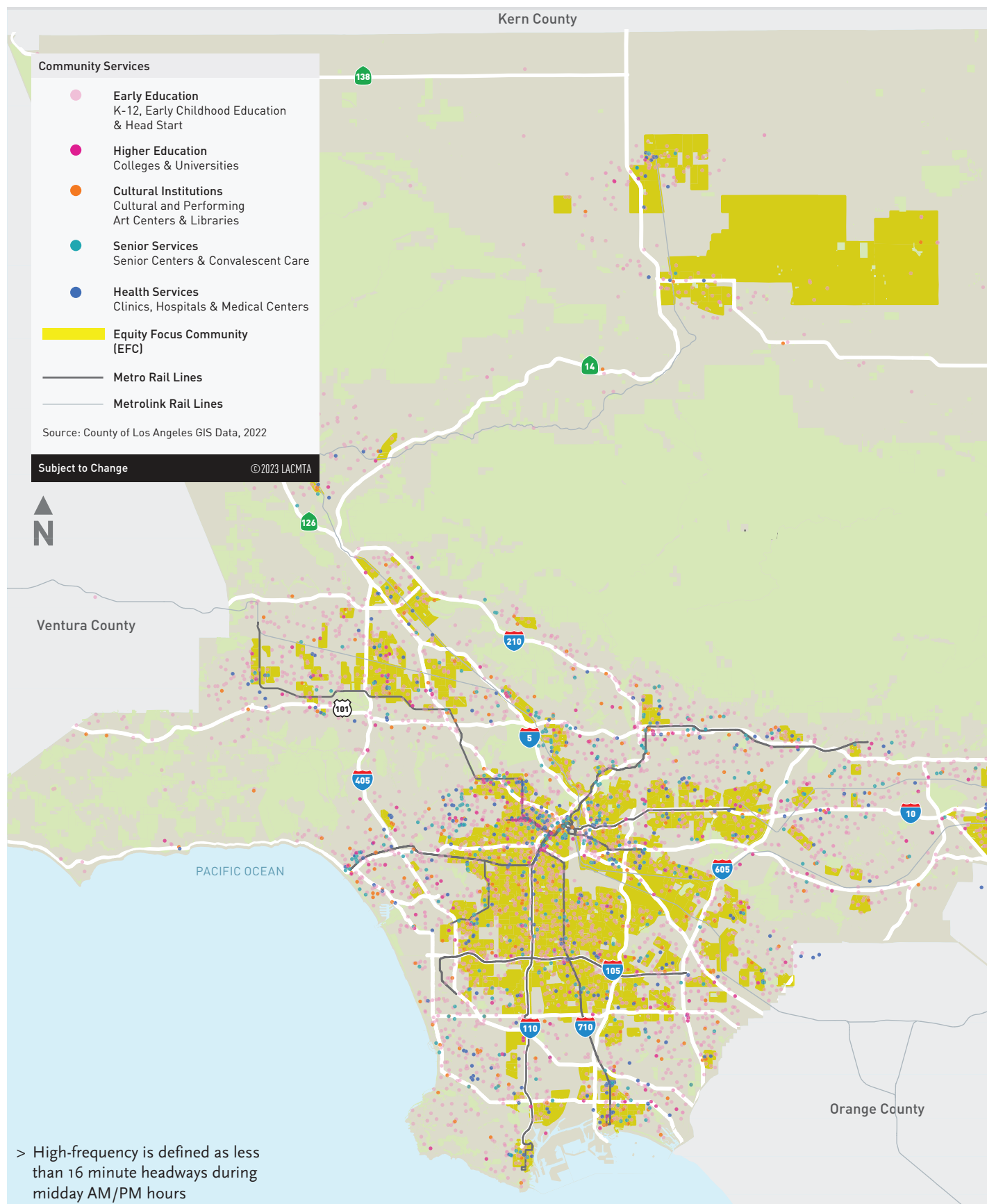
On average across community services, only 50% are served by high-frequency bus services.

Metro’s **Equity Focus Community (EFC)** metric helps identify where transportation needs are greatest. For a definition of EFCs, see [page 20](#).



Figure 4.1

## Community Services Near Bus Stops



## Community

# How walkable and bikeable are communities in LA County?

Diverse communities throughout LA County use active transportation to get around. Although local governments in the county have the leading role in expanding safe walking and biking infrastructure, Metro supports and coordinates this process with new bikeways and Metro Bike Share stations. However, additional infrastructure improvements are necessary to create a safe environment for active transportation.

“

“The bike locker system is not comprehensive—not having an easily accessible system is a deterrent to potential users.”

– Climate Resolve Staff, Fall 2022

## KEY OBSERVATIONS



Since 2020, 2,200 miles of bikeways throughout LA County have been built.



Measure M is the first sales tax measure in LA County to include active transportation as a line item.



Top barriers to riding a bike in LA County from multiple sources include lack of dedicated bicycle lanes and paths, drivers being unaware of bicyclists and lack of adequate bicycle parking/storage at destinations.

Figure 4.2

## Existing Bikeway Miles by Class

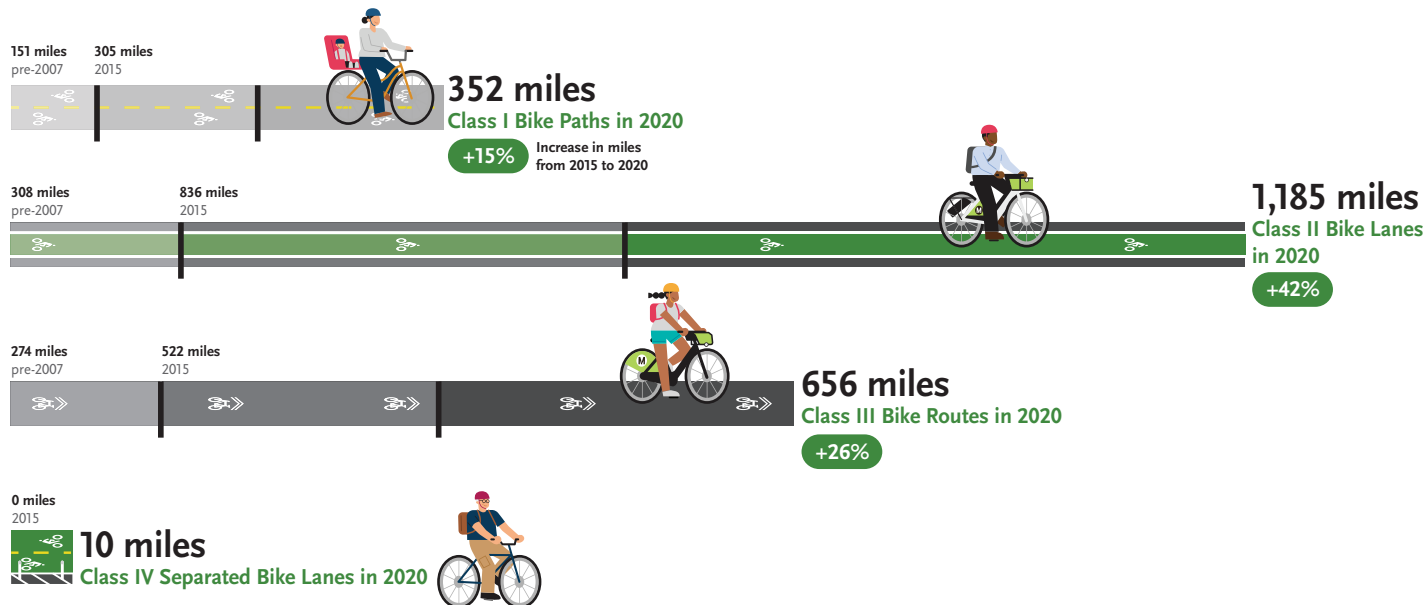


Figure 4.3

## Walk/Bike to Work By Race

### How Do You Get to Work?

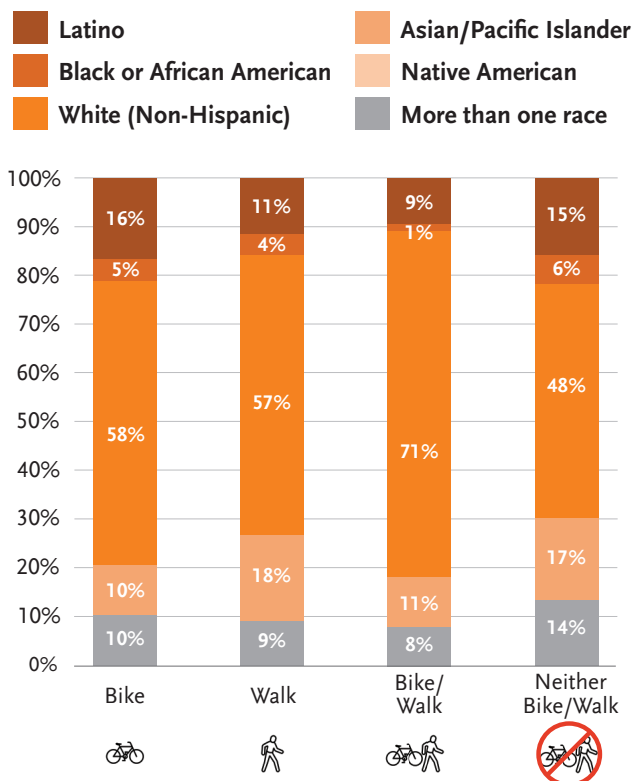
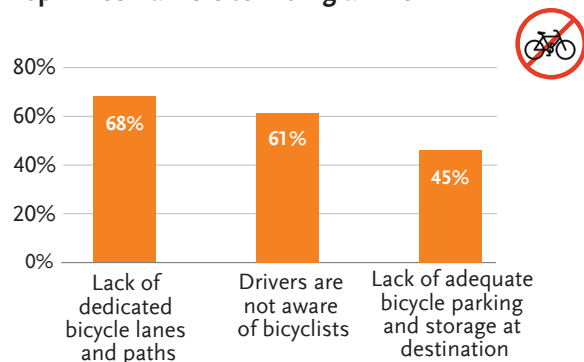


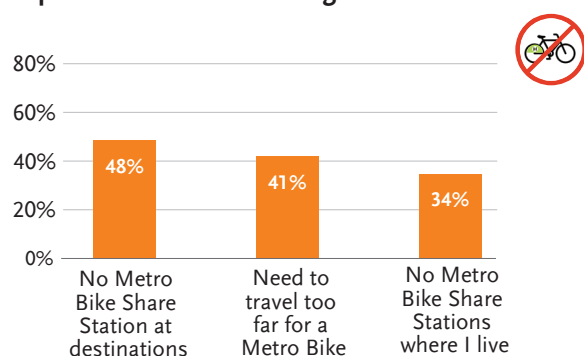
Figure 4.4

## Top Barriers to Biking in LA from Metro Bike Share Users

### Top Three Barriers to Riding a Bike in LA



### Top Three Barriers to Riding a Metro Bike in LA





## Community

# How safe are walking and biking in LA County?

Collisions have decreased significantly in LA County over the past five years. However, collisions resulting in severe injury or death have increased over the same period. Black road users are disproportionate victims of traffic violence, particularly when walking. While Metro does not directly manage street design, which can impact safety for vulnerable road users, the agency plans and partners with other agencies on First/Last Mile projects, an active transportation regional network, and separated facilities like the LA River Bike Path. In 2022, Metro adopted a Street Safety, Data Sharing, and Collaborative Policy to clarify Metro’s roles as an operator, planner/builder, funder and more in managing traffic violence.

### What is a KSI collision and why focus on it?

- > Collisions where someone is **Killed or Seriously Injured** are identified as KSI
- > Often, those walking and biking are most impacted by higher severity collisions
- > Focus on KSI collisions can help us zoom in on the events and scenarios that are most impactful to a community

## KEY OBSERVATIONS



**92% of National Household Travel Survey (NHTS) respondents said that safety concerns do not deter them from biking more, and 80% of respondents said that safety concerns do not deter them from walking more.**



**Collision totals countywide are down 40% over the last five years.**



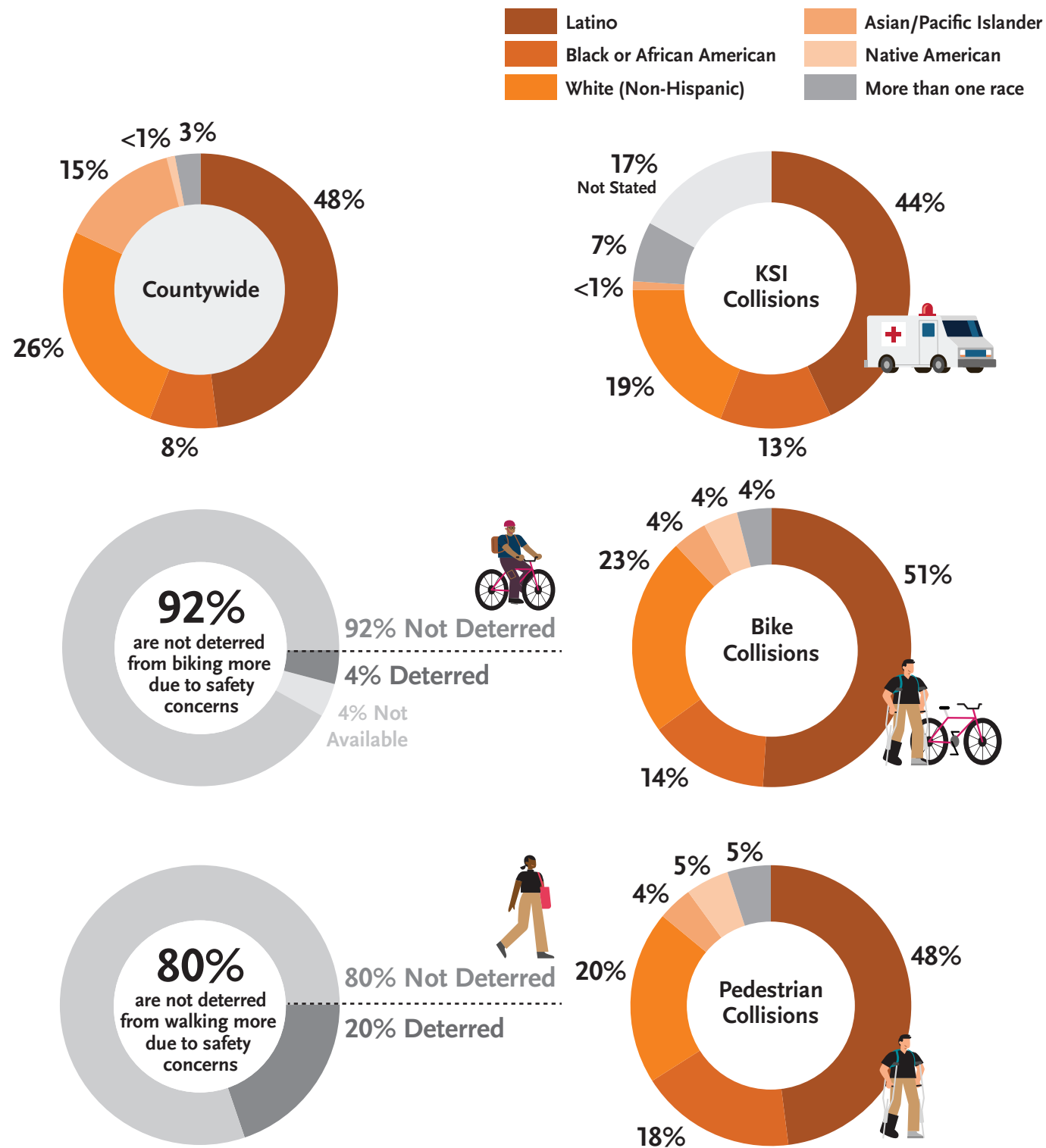
**Bicycle and pedestrian collisions are down 50% and 40%, respectively. However, collisions where someone was killed or severely injured are up 16%.**



**There are disparities in who is most impacted by collisions. While 8% of the county’s population is Black, 15% of collisions involve a victim who is Black. This trend becomes even more disproportionate when looking at pedestrian collisions, where 18% of victims are Black.**

Figure 4.5

Walking and Biking Concerns and Collisions by Race in LA County



## Community

# What is Metro doing to support street safety?

While state agencies and local governments have primary responsibility for street safety, Metro works with these organizations to create safer streets, particularly at or near transit stops. Further, Metro serves as a funding pass-through to local jurisdictions, including \$750 million distributed via Local Return and \$185 million to local subregions during the assessment period. The new Street Safety, Data Sharing, and Collaboration Policy details Metro’s actions to implement a Safe Systems approach to street safety and guides efforts to improve multi-jurisdictional coordination. However, specific investments into quality of life improvements such as street safety, heat resilience and bus shelters are not tracked by Metro once distributed to local jurisdictions.

## KEY OBSERVATIONS



**Metro’s proactive role in street safety helps address multi-jurisdictional barriers to coordination and project delivery.**



**Metro does not currently track how Local Return-funded projects address street safety.**



“The issue with safety is not just on the train it’s also from where you are until you get to the train/bus. I understand that’s outside of Metro, but that can be an obstacle to using the service.”

– Social Justice Learning Institute Participant,  
Fall 2022

Figure 4.6

## Street Safety Policy Summary

Metro works toward safer streets through multiple avenues:



### Operator

Metro analyzes safety data from bus operations to inform future route planning and customize operator training.



### Planner/Builder

Metro helps local jurisdictions plan and build safer first/last mile connections to major transit stations.



### Innovator

Metro pilots a number of technologies to improve safety for road users, including on-board detection to prevent bike-bus collisions and rubber ramps to make bus islands ADA-accessible from the sidewalk level without obstructing the adjacent bike lane.



### Data Collaborator

Metro builds and maintains datasets used to inform local and regional Vision Zero plans to eliminate traffic-related fatalities.



### Funder

Metro partners with local nonprofit organizations to conduct Bicycle Education Safety Training (BEST) workshops and provides transit safety presentations to schools near light rail lines.



### Educator

Metro's Rail Safety Program seeks to increase awareness of rail safety through interaction and informative education programs and workshops.



### Legislative Advocate

Metro continually tests new bus safety technology to prevent collisions involving transit riders and vulnerable road users.



## Community

# How do different communities experience sustainability impacts?

Environmental resilience has become a critical issue for residents across LA County. Urban heat island effects compounded by rising temperatures and the region’s lack of tree canopy along urban transit corridors can affect Metro customers who are most vulnerable. Tracking disparities in resilience between LA County communities can guide Metro’s investments and partnerships for sustainable solutions to climate change and extreme weather conditions.

“

“Improve infrastructure at bus stops like increase the number of bus shelters, modify bus stops by adding shade structures, add charging stations at bus stops, add solar roof at bus shelters. It is especially needed in inner city bus stops.”

– SLATE-Z Participant, Fall 2022

## KEY OBSERVATIONS



50 Metro stations and 10,776 Metro bus stops are within one mile of a cooling center.



50% of EFCs have only 10% tree canopy coverage, leading to more personal weather impacts and social vulnerability.



Metro continues to partner with local jurisdictions to implement shade and other rider amenities at bus stops.



Figure 4.7

## Shade Across the County

Tree canopy coverage reduces the urban heat island effect and can provide natural habitat for local wildlife while providing cooling refuge for residents using sidewalks and public transportation.

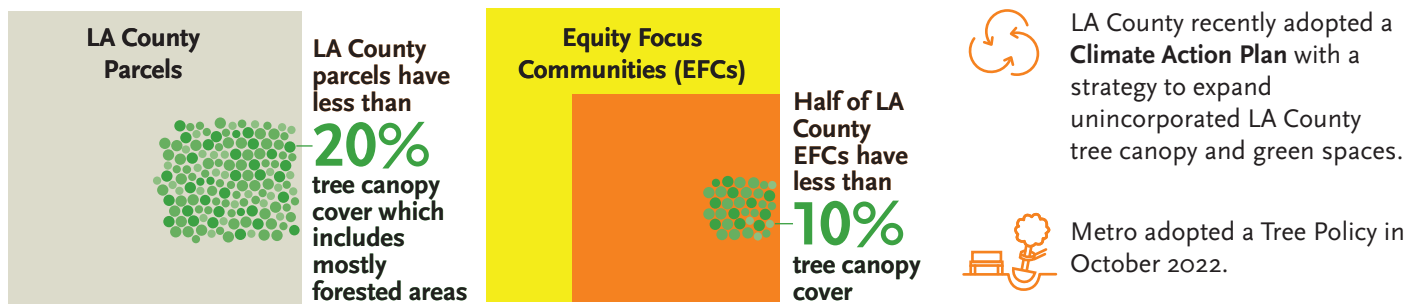


Figure 4.8

## Heat's Effect on Households

LA County's Climate Vulnerability Assessment identifies groups and locations considered highly vulnerable to climate hazards through the end of the century. South LA in particular will see a significant increase in both temperatures (associated with urban heat island impacts) and social vulnerability.

**Possible opportunities for Metro include:**



Identify Metro asset investments that are co-located with city/county urban heat island projects to strategize on improvements that may reinforce individual efforts.



Incorporate cool roofs and pavements into Metro improvements, prioritizing locations within Equity Focus Communities (EFCs).

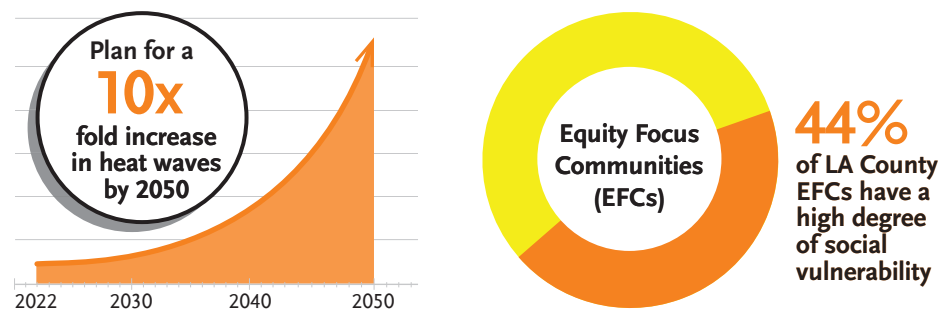


Figure 4.9

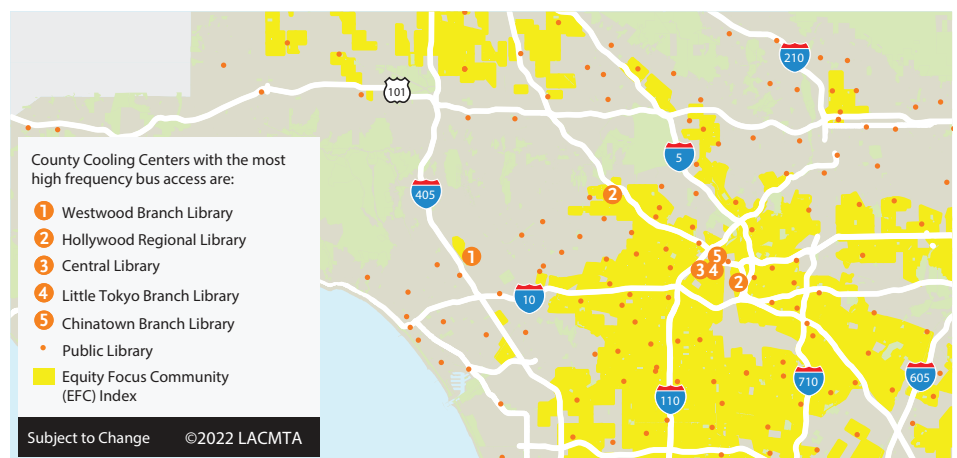
## Places to Cool Off

Cooling Centers are typically air-conditioned or cooled buildings designated as sites to provide respite and safety during extreme heat events. LA County has identified Cooling Centers managed by the county, City of LA or other agencies.

**179** Cooling Centers in LA County

**165** are near a high-frequency bus stop

**85** are within 500 feet of an Equity Focus Community (EFC)



## Community

# How has Metro's approach to community engagement and partnership changed over time?

Metro continues to evolve the way it engages with communities to better understand their needs, desires, and knowledge, and to build a transportation system that meets those needs. Metro proactively seeks out the voices of transit riders, compensates CBOs for their time and expertise, and communicates in a variety of languages and mediums. During the analysis period, Metro has adopted the Equity Platform Framework, which highlights Listen and Learn as a key pillar; began implementing the Community-Based Organization (CBO) Partnering Strategy; pivoted to virtual outreach in response to the onset of the COVID-19 pandemic; implemented an Advisory Body Compensation Policy; and updated the Title VI Public Participation Plan, increasing the Minimum Baseline Threshold for Public Outreach.

---

## KEY OBSERVATIONS



**Metro has continued to iterate its approach to community engagement, following best practices to compensate and partner with community-based, faith-based and community development organizations.**



**Of the businesses enrolled in the pilot Business Interruption Fund, 94% have remained in operation six months post-grant award; 88% have remained in operation one year post-grant award; and 76% have remained in business two years post-grant award.**



**Metro has grown its annual budget outreach process, including earlier outreach both in-person and online.**

---

Figure 4.10

## Engagement and Partnership Initiatives



### Metro's 2022 Update to its Title VI Public Participation Plan

Metro's plan to meet and exceed federal requirements in engaging the public is updated every three years. The current plan incorporates Metro initiatives such as the Equity Platform Framework from 2018, Community-Based Organization (CBO) Partnering Strategy, as well as the following programs:

> **Minimum baseline thresholds for public outreach**

Outreach efforts are specifically formulated for any new bus, rail, highway, TOC Project, or any change in bus and rail services or fares to reach transit riders with the greatest mobility needs.

> **Virtual outreach due to the COVID-19 pandemic**

"Safer At Home" campaign and other public health orders

> **Advisory Body Compensation Policy**

Advisory members of the public who provide input to Metro on programs, projects and other initiatives can be compensated based on their level of involvement.



### The Equity Platform Framework

Metro works to create more equitable access to opportunity through four areas of action:



**Define and Measure**



**Listen and Learn**



**Focus and Deliver**



**Train and Grow**



### Budget Engagement Plan

The FY23 Proposed Budget Public Engagement effort began in Fall 2021 (prior to the start of the budget development process) to ensure community, stakeholder and rider feedback was incorporated to the greatest extent possible. The FY23 budget survey responses showed an increase of 1,099 respondents reporting an annual income of less than \$25,000 from the FY22 process.

**Engagement Strategy  
Number of Participants**  
\* September 2021-May 2022

> **11,200** at Telephone Town Halls  
> **8,000** Budget Survey Responses  
> **4,300** Budget Survey Comments  
> **7,000** Budget Portal Visits  
> **300,000** Email Blasts Received  
> **24** Stakeholder & Public Engagement Meetings



### Metro's Community-Based Organization (CBO) Partnering Strategy

Metro establishes consistent and clear parameters for partnering with CBOs to leverage internal and external expertise and lessons-learned.



**Establish a Central Point of Contact**

**Complete**

The Office of Equity and Race (OER) serves as the central point of contact for CBO Partnering Strategy at Metro, working with other Metro teams to support implementation



**Develop and Maintain CBO Database**

**In-Progress**

The CBO Database is expected to launch in May (internally for Metro) and September 2023 (CBOs).



**Establish Compensation Criteria**

**In-Progress**

OER is working to gather internal data on compensation and develop compensation criteria



**Create a Resource Library**

**Complete**

CBO Partnering Strategy wiki created to share internal resources among project teams implementing the CBO Partnering Strategy



**Craft a Partnership Charter**

**Complete**

Charter templates and project team examples available on the CBO Database wiki



**Train Our Collaborators**

**In-Progress**

CBO training series for Metro coming in summer and September for CBOs



**Provide Guidance and Growth**

**In-Progress**

Ongoing across the agency

# Regional

*Let's relate Metro's services to the trends in LA County.*

Metro partners with 16 transit providers to help residents access opportunities throughout LA County by operating commuter and regional buses, local shuttles, commuter rail and Access vans. Metro's regional programs extend to highways and streets, which carry the goods Metro customers need as they move from ports to highways or freight rail. Measure M partially funds operational costs for regional rail providers, including Metrolink, allowing residents to commute efficiently from communities with more affordable housing. To address the growing population of unhoused that have gravitated to Metro's trains and public facilities for shelter, Metro resources partners equipped to provide direct assistance and services to unhoused riders. For regional issues like air quality and climate resilience, which are impacted by, or directly impact, transit service to customers, Metro works with Air Quality Management District and Southern California Association of Governments.

## What was assessed?

This report analyzed the jobs and housing insecurity for 2017-2022, with a focus on essential and lower wage jobs across LA County. Partnerships working to reduce homelessness and increase quality jobs were also assessed. Monitoring these factors in tandem is essential to effectively serving Metro's core group of riders who rely on Metro to reach foundational jobs that support the regional economy.

## How did that change from 2017-2022?

During the assessment period, regional trends and patterns were severely disrupted and Metro continues to adapt to this new reality. While some work will always require people to be in-person and on-site, the widespread adoption of telecommuting and hybrid office policies shifted jobs access demand, so that on-site workers critically need reliable transportation options.





---

**KEY QUESTIONS WE AIM TO ANSWER:**

1. How does Metro connect people to jobs?
2. How are Metro's investments serving low- and moderate-income households?
3. How has homelessness shifted Metro's role in LA County?

## Regional

# How does Metro connect people to jobs?

Metro plays an essential role in helping workers reach employment centers. Transit services operated by Metro and Measure M subrecipients like Metrolink provide steady connection to many jobs available in Los Angeles County, though the share of transit-accessible jobs varies widely by industry. During the assessment period, Measure M sustained transit operations and pass-through funding to Metrolink through ridership revenue declines.



“Metro needs to invest in mobility options that are accessible and equitable to all residents so that they can take advantage of opportunities that move them into economic opportunity like jobs and schools.”

– SLATE-Z Participant, Fall 2022

## KEY OBSERVATIONS



Over 40% of jobs are near Metro Rail, BRT or Metrolink stations or stops.



Nearly 60% of jobs are served by high-frequency bus stops.



Measure M-funded active transportation and transit projects are located in areas with a higher proportion of low-wage jobs than the county as a whole.



As part of Metro’s Project Labor Agreement to encourage construction employment in economically disadvantaged areas, **24 million construction hours** have been put towards jobs program-wide.



In the first five years of Measure M, **\$1.9 billion** has been leveraged by small businesses and disadvantaged businesses who have worked on Metro contracts.



Figure 5.1

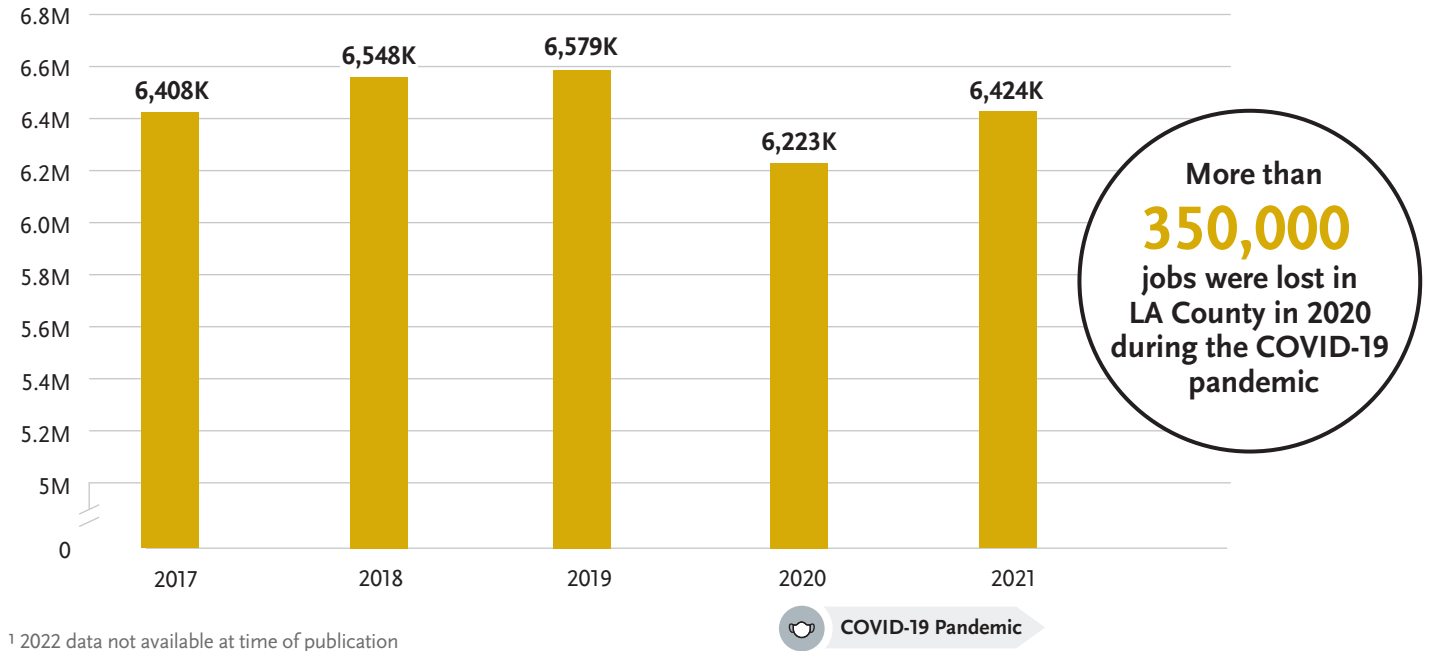
**Total Number of Jobs in LA County, 2017-2021<sup>1</sup>****Total Jobs in LA County**

Figure 5.2

**Most Common Jobs in LA County and How Well They are Served by Transit, 2019**

■ Near High-Frequency Bus Stops  
 ■ Not Near High-Frequency Bus Stops

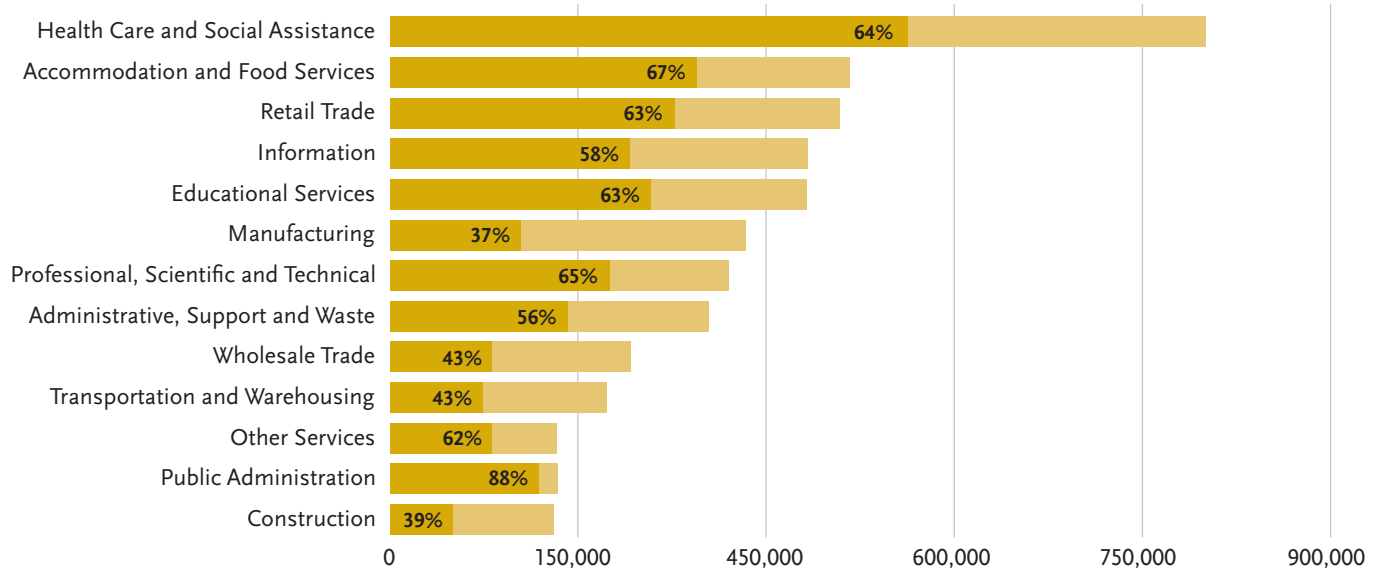
**Total Jobs in LA County by Sector**

Figure 5.3

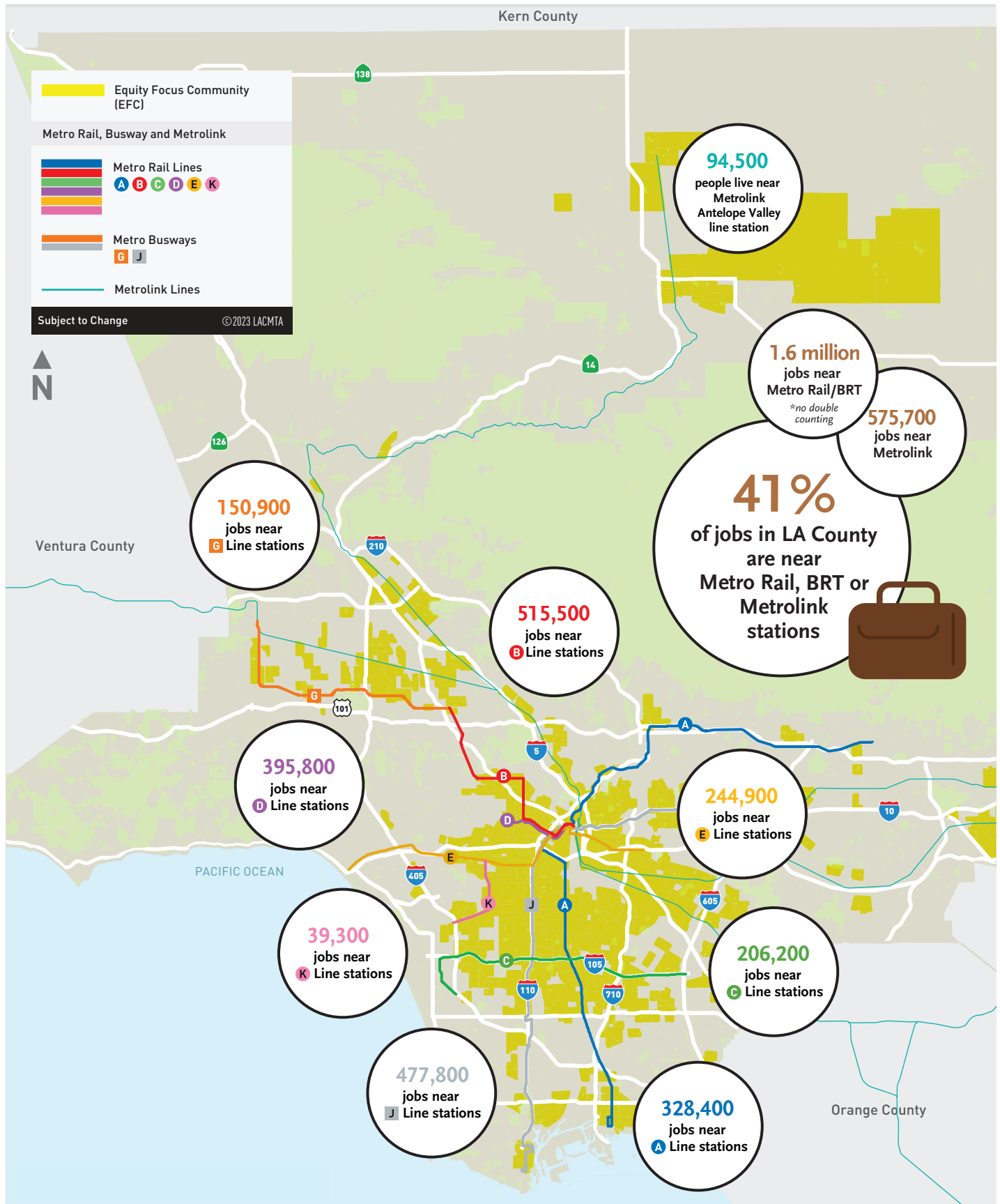
## Metro Historical Budgeted Funding for Metrolink Operations

While only 1% of the total Expenditure Plan, the Regional Rail set-aside plays a critical funding role for service providers like Metrolink, which depended on their Measure M funding allocations to cover half of the agency's operating expenses during the early months of the COVID-19 pandemic when ridership plummeted by 90%.

FISCAL YEAR	TOTAL OPERATING BUDGET	MEMBER AGENCY SUBSIDY	METRO SUBSIDY	WEEKLY TRAIN TRIPS	TRAIN MILES	AVERAGE WEEKDAY RIDERSHIP	ANNUAL BOARDINGS	METRO SUBSIDY PER BOARDING
2016-17	\$243,814,000	\$141,989,000	\$71,998,000	1,035	2,829,668	42,390	12,201,102	\$5.90
2017-18 <sup>1</sup>	\$243,045,000	\$142,399,000	\$71,659,000	1,035	2,829,668	39,885	11,492,287	\$6.24
2018-19	\$251,356,000	\$150,550,000	\$75,120,000	1,035	2,841,186	43,852	12,477,203	\$6.02
2019-20	\$266,903,000	\$157,445,000	\$77,988,000	1,059	2,958,571	45,418	12,935,610	\$6.03
2020-21	\$260,508,000	\$217,008,000	\$109,922,000	739	2,718,610	14,319	4,072,803	\$26.99
2021-22	\$253,034,000	\$193,674,000	\$98,379,000	720	2,184,988	22,936	6,520,504	\$15.09

<sup>1</sup>Until FY 18 Metro funded Metrolink operations subsidy 100% with PC10%. Starting in FY 18, Metro funded Metrolink operations subsidy 90% with PC10% and 10% with Measure M 1%.

Figure 5.4  
Employment Near Transit



## Regional

# How are Metro's investments serving low- and moderate-income households?

Housing affordability is a statewide crisis that disproportionately affects LA County's low- and moderate-income households, impacting job access and rates of homelessness. In its role as a developer, Metro has committed to contributing housing to boost the region's supply and now expedites development of 100% affordable housing on its own land in partnership with developers and Community-Based Organizations. Metro also has a ten-year goal of completing 10,000 housing units, at least 5,000 of which will be income-restricted. Overall, people with lower incomes in Los Angeles County live in close proximity to the transit and highway Measure M projects, as a proportion similar to the share of low-income households across the county. Fewer active transportation projects are in close proximity to lower-income households, though this analysis does not include planned active transportation projects funded through Measure M's Multi-Year Subregional Program.

## KEY OBSERVATIONS

**Lower-income residents and low-wage jobs are within walking distance of Measure M transit and active transportation projects at a higher rate than the share of the whole county.**

**Changes in income will be important to continue tracking geographically to ensure Metro continues to serve lower-income households that may have fewer mobility choices.**

**Metro continues to contribute to the market-rate and affordable housing supply near transit to meet regional housing needs.**

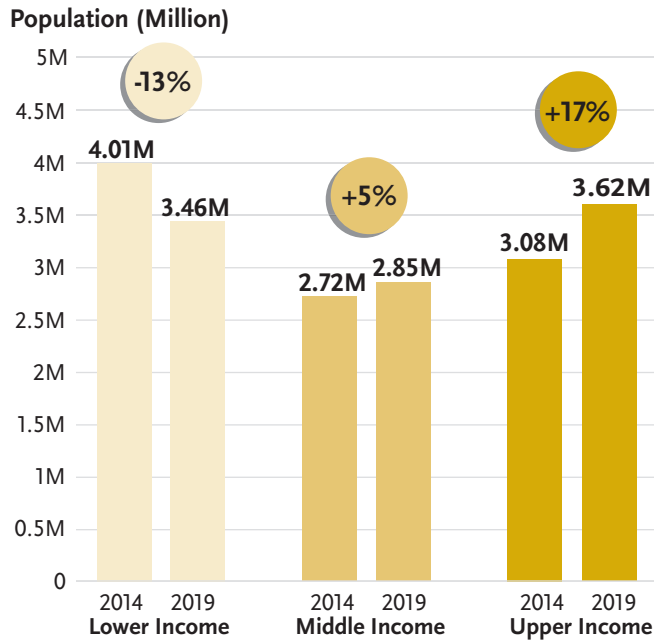
### Metro's Joint Development Policy

- > Metro's new Joint Development Policy, updated in 2021, prioritizes expedited development of Metro-owned land for 100% affordable housing in cooperation with Community-Based Organizations.
- > Looking beyond active Joint Development projects, Metro has identified 17 additional potential permanent housing sites as part of its 10K Joint Development Strategic Plan, and is studying the suitability of leased and vacant properties and underutilized Park and Ride facilities for housing construction.

Figure 5.5

### Income Change Over Time in LA County

The chart below shows that from 2014-2019<sup>1</sup>, upper income populations increased, low income populations decreased, and middle income populations increased slightly.



<sup>1</sup> Most recent data available at time of publication.

Figure 5.7

### Market-Rate Housing and Affordable Housing Trends

#### Regional Housing Needs Allocation (RHNA) Goal

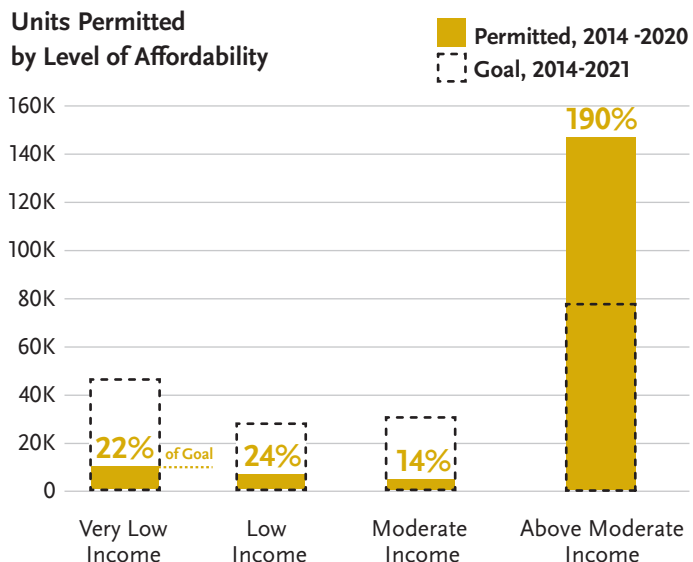


Figure 5.6

### Share of Residents and Jobs by Income and Wage Related to Measure M Project Locations

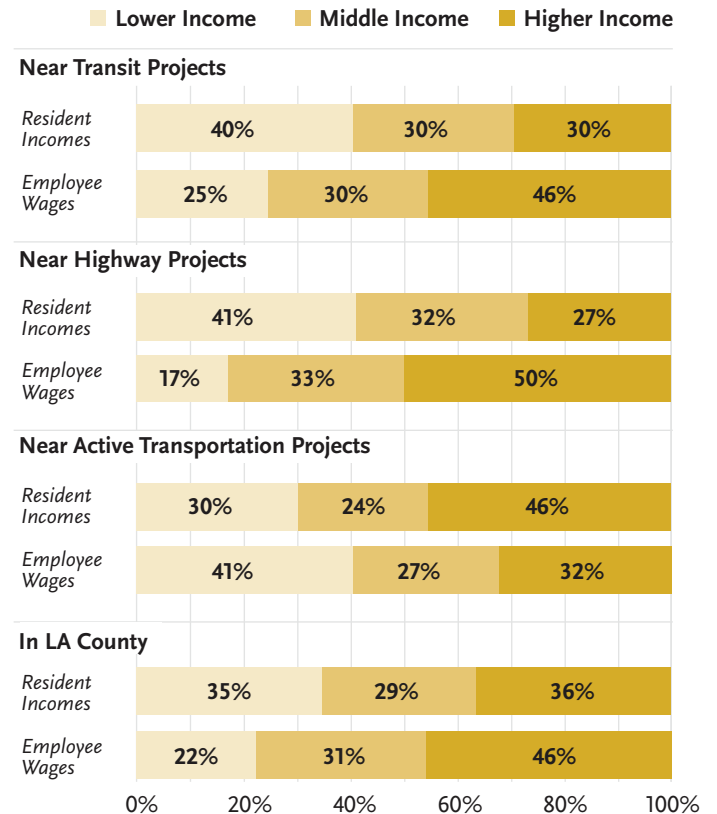


Figure 5.8

### Metro Joint Developments

UNITS COMPLETED AND IN NEGOTIATIONS	AFFORDABLE UNITS	MARKET-RATE UNITS	TOTAL UNITS
<b>Total Since Measure M</b>	1,434	1,552	2,986
<b>Total All Time</b>	2,349	2,984	5,333



Of the 2,986 total units, **325 Joint Development units have completed construction** since the adoption of Measure M.



## Regional

# How has homelessness shifted Metro's role in LA County?

Homelessness is a complex and growing social problem across the country, and the number of people living without shelter in LA County has increased steadily. While not a homeless service provider, Metro has contracted with People Assisting the Homeless (PATH) and implemented a new Joint Development policy that seeks to utilize Metro property for permanent supportive housing for unhoused individuals. Metro also made its land available to government agencies who partner with community organizations to operate three short-term housing facilities with over 370 beds and one Safe Parking location.

## KEY OBSERVATIONS

Metro has worked to meet the increase of unhoused riders sheltering on transit with a multi-pronged approach that includes service and housing referrals.

Figure 5.9

## Homelessness Partnerships

Over the past two fiscal years (FY21 and FY22), PATH Outreach Teams have assisted **6,700** people, and secured **1,485** interim housing placements and **391** permanent housing placements.

As of 2022, PATH teams are deployed on the system during the following times:

**3am - 3:30pm**  
Monday through Friday

**7am - 3:30pm**  
Saturday and Sunday



Figure 5.10

## Overall LA County Homeless Counts

### Homeless Count in LA County

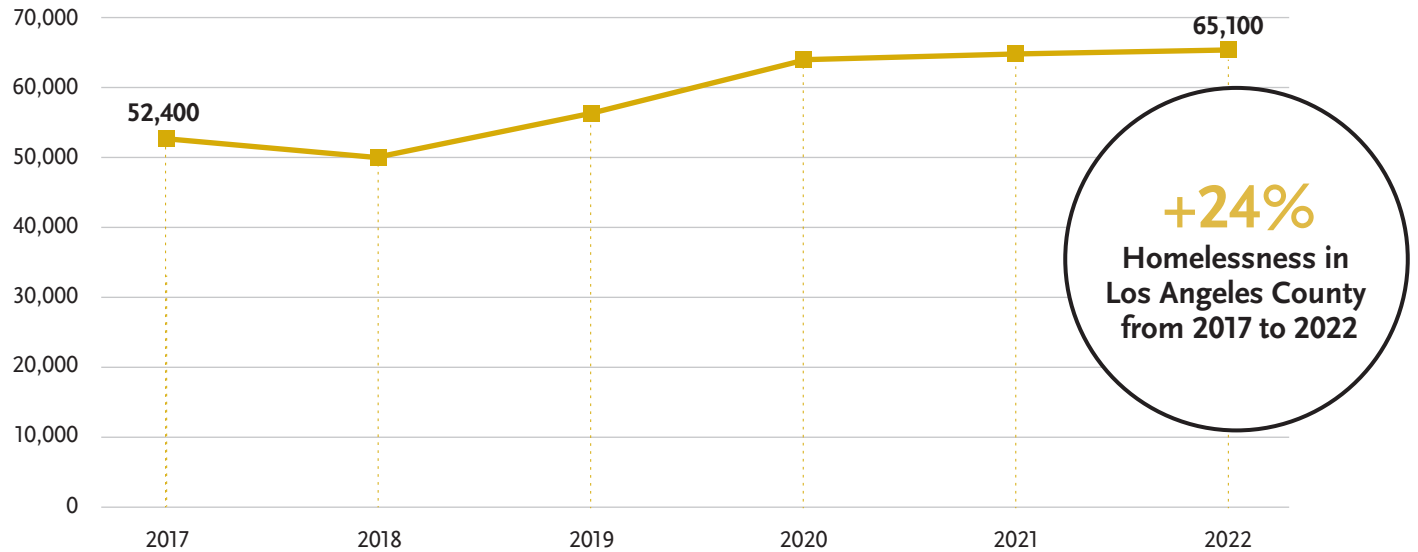


Figure 5.11

## Unhoused Metro Riders Attainment of Housing Services

This table shows the amount of unhoused Metro riders that Metro has helped connect to housing. Methodology for Metro point in time counts of unhoused riders on its system during the assessment was not aligned with countywide point in time counts methodology conducted by Los Angeles Homeless Services Authority. After the assessment period, Metro has been improving coordination with LAHSA in response to anecdotal increases in people sheltering on the Metro system and the Metro system is anticipated to be included in countywide homeless counts starting in 2024. During the assessment period, resources offered by Metro homeless services partners resulted in significant unhoused riders attaining short-term and permanent shelter.

FISCAL YEAR <sup>1</sup>	TOTAL			UNDUPLICATED CLIENTS HOUSED <sup>4</sup>
	CRISIS OR BRIDGE <sup>2</sup> HOUSING ATTAINED <sup>3</sup>	LINKED TO PERMANENT HOUSING	PLACED INTO PERMANENT HOUSING	
<b>FY19</b>	394	57	103	486
<b>FY20</b>	412	126	159	558
<b>FY21</b>	501	195	218	697
<b>FY22</b>	485	205	224	697

<sup>1</sup> FY18 data unavailable

<sup>2</sup> Refers to short-term beds as opposed to permanent housing options.

<sup>3</sup> Meaning the referral led to an actual placement into a bed, separating referrals from placements.

<sup>4</sup> Total placed into a combination of Crisis/Bridge and Permanent (PH), because individuals are sometimes duplicated, which can happen when they are referred to short-term beds and then exited to permanent placements.

# Recommendations

The first five years of Measure M has been a period of dramatic change and adaptation. Like the rest of the world, Los Angeles was faced with an unprecedented global pandemic and a national reckoning with racial justice. Transit agencies around the world had to pivot and face new ridership and funding realities. Thanks to Measure M, Metro was able to meet challenges and continue progress towards a more connected and just transportation future for the region. Metro and greater Los Angeles continue to evolve best practices for equitably and effectively investing Measure M dollars towards improving quality of life.

With renewed perspective and approach, Metro has also rewritten its path for Measure M implementation. As an interim opportunity to establish a framework for future Measure M assessments and adjustments, the recommendations from this assessment are organized by five action-based objectives to help correlate between findings and resulting recommendations.

## Efficiency and effectiveness in delivery

In its first five years, Measure M has generated about 95% of forecasted revenue, providing a consistent local funding stream, helping to leverage additional state and federal funds, and distributing nearly \$1.2 billion to local jurisdictions, subregions and municipal transit providers. Metro continues to adapt to the many changes and influences during the five-year assessment period, with new strategies that require further assessment. These adaptations also provide an opportunity to strengthen Measure M's assessment with an equity focus, such as further analyzing the connection between Measure M investments with quality of life outcomes. This may include measuring marginalized<sup>1</sup> communities' access to resources or ensuring new Measure M projects are fully supported from planning to ongoing operations and maintenance.

### **Recommendations:**

- > Conduct deeper analysis of Measure M investment benefits for marginalized and Equity Focus Communities, to measure and quantify existing disparities in access to resources and opportunities as well as potential gaps in Measure M investments to reduce these disparities.
- > Assess economic impacts from Measure M projects and programs on marginalized and Equity Focus Communities (EFC), including but not limited to: direct job creation, changes in transportation costs for a range of household incomes, and/or market and property value trends in Measure M project areas.
- > Compare Measure M impacts and benefits findings (described previously) with Measure M investments to develop a return on investment calculation that measures how expenditures yield benefits to marginalized communities.
- > Track sufficiency of Measure M operating and maintenance (O&M) set-aside investments to serve newly built capital assets and projects, including forecasted O&M budgets for various project types (e.g. rail, bus, stations) that incorporate known customer experience needs (e.g. safety, cleanliness, wayfinding, technology, language translation).

---

<sup>1</sup> Marginalized communities are groups who experience or have experienced systemic disadvantages based on demographic identities, including but not limited to: income/wealth, race/ethnicity, gender/gender identity, sexual orientation, ability, and/or language proficiency.

## Potential barriers in the delivery

This assessment underscores how a number of factors can dramatically influence delivery of the Measure M programs and projects. Providing transparency about what these barriers are and how they affect delivery is important to maintaining trust from the community. This transparency will allow people to understand why it is critical for Metro — and all public agencies — to be flexible, revisit benchmarks, and stay adaptable to address future challenges so that Metro and its partners can work to overcome them.

### **Recommendations:**

- > Continue prioritizing Metro hiring and retention strategies with a goal to achieve a balanced staff-consultants ratio on Measure M projects by 2027.
- > Continue to reassess Measure M project benchmarks based on updated project, environmental and economic information.

## Opportunities for process improvements

This assessment is an important reflection point for reinforcing successful strategies that should continue advancing, and to change processes that are not meeting expectations. There will continue to be a need for strong coordination and partnership with other agencies and local and state jurisdictions. Process improvement recommendations in this assessment are focused on coordination, documentation, and engagement, both internal to Metro and with external stakeholders and partners.

### **Recommendations:**

- > Measure and document the influence of community engagement and partnership on project development and implementation. Examples include specifying how aspects of projects changed in response to community input, further disaggregating quantitative summaries to understand the reach and influence of engagement.
- > Analyze and establish a baseline to measure impacts from Metro's financial and labor contributions to regional partnerships on key coordination opportunities, such as street safety, active transportation, bus shelters and heat resilience strategies.
- > Update Metro Short Range Transportation Plan (SRTP) through a framework of equity and adaptability to address immediate challenges for LA County.
- > Review changes in practices made for public health purposes during the pandemic and adopt permanent policies highlighting the best practices around cleaning and public health.
- > Integrate recommendations from this report into next iteration of Metro's Strategic Plan which serves as a foundation to all plans, programs and services.

## Best practices

Identifying best practices requires strong data tracking to quantify the results of approaches implemented both before and after the onset of the pandemic. Metro has developed systems to ensure quality assurance and reporting on projects under construction and Measure M investments to subregions. Ongoing coordination with third-party agencies and jurisdictions will remain critical and efforts to improve coordination and partnerships should continue to be a priority. Newer practices include the Early Intervention Team maximizing opportunities to influence project scopes and costs in early project phases, safety and security initiatives, such as Transit Ambassadors and rider campaigns, and equity-focused annual budget processes. While some newer practices extend beyond Measure M, they support Measure M projects and programs and have impacts on quality of life, so should also be monitored for effectiveness.

### **Recommendations:**

- > Expand existing Program Management project reporting dashboard to develop a public-facing Measure M dashboard that regularly updates Expenditure Plan project phases, Measure M expenditures, leveraged funding sources and anticipated project dates.
- > Incorporate progress on to-be-developed Measure M equity measures in public-facing reporting, such as a Measure M dashboard.
- > Implement a new quality of life scorecard that tracks pass-through funding to local jurisdictions and how that funding is invested in locally-controlled infrastructure and programs, such as street safety, bus shelters and heat resilience strategies.
- > Monitor impacts to Measure M from new efforts to adapt to changing context and priorities, such as the Early Intervention Team and Transit Ambassadors.
- > Monitor updates in state and federal legislation that address the nationwide “transit fiscal cliff” and continue working with government partners on reducing adverse impacts from dissolved federal aid funding.
- > Document coordination and partnership best practices with third-party entities to incorporate into ongoing and future multi-jurisdictional projects and programs.
- > Identify opportunities to model existing best practices in project and program tracking, such as the overhauled Quality Assurance system and the MyGrants Multi-year Subregional Program portal.
- > Continue to prioritize youth engagement and elevate best practices from Community-Based Organizations serving low-income communities, communities of color and Equity Focus Communities.

## Organizational changes

Metro has prioritized efforts to rebuild its workforce, starting with essential workers who directly support transit service for riders. Even with gains, such as the successful operator hiring campaigns and streamlining of the agency’s departmental organization, Metro will need to continue focusing on increasing staff and standardizing approaches to program delivery to meet Measure M’s ambitious plans. Closely tracking the outcomes of these efforts will be critical to providing robust recommendations in the future. By integrating equity and sustainability, embracing new technologies, and supporting regional partnerships, Metro can do its part to advance Measure M projects while serving customers’ everyday transportation needs.

### **Recommendations:**

- > Develop shared protocols for reporting Measure M data across Metro departments, focusing on broader context and external drivers, which detail variables that impact progress on program benchmarks.
- > In advance of forthcoming decennial Measure M assessment, identify performance indicators that measure equity impacts, project adaptability, and the role of multi-jurisdictional and community partnerships.
- > Develop an interdepartmental report on Measure M’s impact on sustainability goals relative to meeting regional targets (e.g. greenhouse gas emissions) and improving equitable access for Metro’s customers, reducing disparities in climate and health-related impacts.







# Sources

## References

American Community Survey 2014 and 2020 5 Year Summary (United States Census Bureau, 2014 and 2020) (<https://data.census.gov>, accessed July 2022) (See report pages 43, 57, 58, 59, 60, 61, 70, 96-97, 109, 110-111)

Annual On-Board Customer Satisfaction Survey (LA County Metropolitan Transportation Authority, 2022) (<https://boardarchives.metro.net>, accessed August 2022) (See report pages 56, 57, 74-77, 84-85, 88-89)

Assessment of the Measure M Independent Taxpayer Oversight Committee (MMITOC) (BCA Watson Rice LLP, 2023) (See report pages 45, 52-53)

Construction Economics, Construction Cost Index and Building Cost Index (Engineering News Record) (<https://www.enr.com>, accessed March 2023) (See report pages 25, 26, 27)

County of Los Angeles Enterprise GIS (<https://egis-lacounty.hub.arcgis.com>, accessed August 2022) (See report pages 92-95, 100-101)

DGS California Construction Cost Index (Department of General Services, State of California, 2017-2022) (<https://www.dgs.ca.gov>, accessed February 2023) (See report page 25)

Google Maps, 2022 (<https://www.google.com/maps>, accessed September 2022) (See report pages 68-69)

Homeless Count by LA County Supervisorial District 2015-2020 & 2022 (Los Angeles Homeless Services Authority) (See report pages 112-113)

Homeless Management Information System (HMIS) (Los Angeles Homeless Services Authority) (See report page 113)

Income Limits, 2022 (California Department of Housing and Community Development, 2022) (See report page 43)

LA County Climate Vulnerability Assessment (Chief Executive Office, Los Angeles County, 2021) (<https://ceo.lacounty.gov/wp-content/uploads>, accessed August 2022 and March 2023) (See report pages 100-101)

LA County Emergency Management, 2022 (Chief Executive Office, Los Angeles County, 2021) (<https://ceo.lacounty.gov/emergency-management>, accessed August 2022 and March 2023) (See report pages 100-101)

Longitudinal Employer-Household Dynamics (United States Census Bureau, 2019) (<https://www.onthemap.lehd.ces.census.gov>, accessed August 2022) (See report pages 43, 107, 109)

Measure M Financial and Compliance Assessment Fiscal Years June 30, 2018 – 2022 (BCA Watson Rice LLP, 2023) (See report pages 28-35, 42-45)

Measure M Final Guidelines (LA County Metropolitan Transportation Authority, 2017) (See report pages 28-47)

Metro, 2022 and 2023 (LA County Metropolitan Transportation Authority, 2022 and 2023) (<https://www.metro.net>, accessed August 2022 and March 2023) (See report pages 14, 21, 25, 28-41, 46-51, 59-61, 64-65, 68-71, 86-89, 110-111)

Metro 2022 Customer Experience Survey, Conducted Spring 2022 (LA County Metropolitan Transportation Authority, 2022) (See report pages 56-57, 74-77, 84-85, 88-89)

Metro 2020 Long Range Transportation Plan, (LA County Metropolitan Transportation Authority, 2020) (See report pages 58, 93, 95)

Metro Board Reports, 2018 – 2022 (LA County Metropolitan Transportation Authority, 2018-2022) (<https://metro.legistar.com/Legislation.aspx>, accessed 2022 and 2023) (See report pages 26-27, 48-51, 66-67, 84-89, 112-113)

Metro Open Data (LA County Metropolitan Transportation Authority, 2018-2022) (<https://developer.metro.net>, accessed 2022 and 2023) (See report pages 57-61, 68-69, 92-93, 109)

## References, continued

Proposed Ordinance #16-01 - Measure M - Los Angeles County Traffic Improvement Plan (LA County Metropolitan Transportation Authority, 2016) (*See report pages 25, 26, 27*)

National Household Travel Survey, 2017 (US Federal Highway Administration) (*See report pages 94-97*)

Proposed Ordinance #16-01 - Measure M - Los Angeles County Traffic Improvement Plan (LA County Metropolitan Transportation Authority, 2016) (*See report pages 28-47*)

Regional Housing Needs Allocation (RHNA) (California Department of Housing and Community Development, 2021) (<https://www.hcd.ca.gov>, accessed September 2022) (*See report pages 110-111*)

SCAG GIS Open Data Portal (Southern California Association of Governments [SCAG]) (<https://gisdata-scag.opendata.arcgis.com>, accessed October 2022) (*See report pages 94-95*)

Transportation Injury Mapping System (TIMS), 2016-2020 (Safe Transportation Research and Education Center, University of California, Berkeley, 2023) (*See report pages 96-97*)

US Bureau of Economic Analysis, 2022 and 2023 (<https://www.bea.gov>, accessed August 2022 and February 2023) (*See report pages 94-97*) (*See report pages 107*)

US Bureau of Labor Statistics, 2023 (<https://www.bls.gov>, accessed February and April 2023) (*See report pages 26-27*)

US Department of Housing and Urban Development Data Catalogue ([https://data.hud.gov/data\\_sets.html](https://data.hud.gov/data_sets.html), accessed February 2023) (*See report pages 110-113*)

US Federal Poverty Guidelines Used to Determine Financial Eligibility for Certain Programs (US Department of Health and Human Services) (<https://aspe.hhs.gov>, accessed September 2022) (*See report pages 43*)

US Forest Service National Land Cover Database 2020 (<https://www.usgs.gov/centers/eros/science/national-land-cover-database>, accessed October 2022 and March 2023) (*See report pages 100-101*)

## Organizations

Metro Departments (*See report pages 14, 21, 24-25, 28-53, 59-67, 70-71, 78-83, 94-95, 98-99, 102-103 106, 108, 110-113*)

Municipal operators (*See report pages 59-61, 108*)

Project Consultant Team (*See report pages 25, 43*)



Metro

One Gateway Plaza

Los Angeles, CA 90012-2952



323.GO.METRO



*equityandrace@metro.net*



*@metrolosangeles*



*losangelesmetro*



**Metro**<sup>®</sup>

Los Angeles County  
Metropolitan Transportation Authority

## Appendix A

---

# Measure M Expenditure Plan

**Los Angeles County Transportation Expenditure Plan**  
**Outline of Expenditure Categories**  
**Fiscal Year (FY) 2018 - 2057, Escalated Dollars**  
(millions)

**ATTACHMENT A**

Subfund	Program	% of Sales Tax (net of Admin)	First Year Amount (FY 2018)	FY 2018 - FY 2032 (15 Years)	FY 2033 - FY 2047 (15 Years)	FY 2048 - FY 2057 (10 Years)	FY 2018 - FY 2057 (40 Years)
Transit Operating & Maintenance	Metro Rail Operations <sup>1</sup>	5%	\$ 42	\$ 850	\$ 2,320	\$ 2,810	\$ 5,980
	Transit Operations <sup>2</sup> (Metro & Municipal Providers)	20%	\$ 169	\$ 3,400	\$ 9,280	\$ 11,240	\$ 23,920
	ADA Paratransit for the Disabled; Metro Discounts for Seniors and Students	2%	\$ 17	\$ 340	\$ 930	\$ 1,120	\$ 2,390
Transit, First/Last Mile (Capital)	Transit Construction (Includes System Connectivity Projects - Airports, Union Station, and Countywide BRT)	35%	\$ 296	\$ 5,960	\$ 16,230	\$ 19,670	\$ 41,860
	Metro State of Good Repair <sup>5</sup>	2%	\$ 17	\$ 340	\$ 930	\$ 1,120	\$ 2,390
Highway, Active Transportation, Complete Streets (Capital)	Highway Construction (includes System Connectivity Projects - Ports, Highway Congestion Programs, Goods Movement)	17%	\$ 144	\$ 2,890	\$ 7,880	\$ 9,560	\$ 20,330
	Metro Active Transportation Program (Bicycle, Pedestrian, Complete Streets)	2%	\$ 17	\$ 340	\$ 930	\$ 1,120	\$ 2,390
Local Return / Regional Rail	Local Return - Base <sup>3</sup> (Local Projects and Transit Services)	16%	\$ 136	\$ 2,720	\$ 7,420	\$ 8,990	\$ 19,130
	Local Return / Regional Rail (Beginning FY 2040) <sup>4</sup>				3% / 1% → \$ 690	\$ 2,240	\$ 2,930
	Regional Rail	1%	\$ 8	\$ 170	\$ 460	\$ 560	\$ 1,200
<b>TOTAL PROGRAMS</b>			<b>\$ 847</b>	<b>\$ 17,010</b>	<b>\$ 46,380</b>	<b>\$ 56,190</b>	<b>\$ 119,590</b>
Administration /Local Return	0.5% for Administration	0.5%	\$ 4	\$ 85	\$ 230	\$ 280	\$ 600
	1.0% Local Return <sup>3</sup>	1.0%	\$ 8	\$ 170	\$ 460	\$ 560	\$ 1,200
<b>GRAND TOTAL</b>			<b>\$ 860</b>	<b>\$ 17,265</b>	<b>\$ 47,070</b>	<b>\$ 57,030</b>	<b>\$ 121,390</b>

1. Funds are eligible to be used for Metro Rail State of Good Repair.
2. Funds are eligible to be used for Metro State of Good Repair.
3. 1% Administration to supplement Local Return, increasing the Local Return-Base to 17% of net revenues.
4. To be funded by Highway/Transit Capital Subfunds in FY 2040 and beyond.
5. The Metro Board of Directors will prioritize the Wardlow Grade Separation project to receive new funding and/or grants and assign this project to be included in Metro's State of Good Repair program.

All totals are rounded; numbers presented in this document may not always add up to the totals provided.  
Based on January 2016 revenue projections.



# Los Angeles County Transportation Expenditure Plan

(2015 \$ in thousands)

## ATTACHMENT A

Groundbreaking Sequence  
(Exceptions Noted)

For Reference Only

	Project (Final Project to be Defined by the Environmental Process)	Notes	Schedule of Funds Available		Subregion*	2016 - 2067 Local, State, Federal, Other Funding 2015\$	Measure M Funding 2015\$	Most Recent Cost Estimate 2015\$**	Modal Code
			Ground- breaking Start Date†	Expected Opening Date (3 year range)					
	<b>Expenditure Plan Major Projects</b>			1 <sup>st</sup> yr of Range					
1	Airport Metro Connect 96th St. Station/Green Line Ext LAX ®	a,p	FY 2018	CY 2021	sc	\$233,984	\$347,016	\$581,000	T
2	Westside Purple Line Extension Section 3 ®	b	FY 2018	FY 2024	w	\$986,139	\$994,251	\$1,980,390	T
3	High Desert Multi-Purpose Corridor (HDMC)®	q	FY 2019	FY 2021	nc	\$100,000	\$170,000	\$270,000	H
4	I-5 N Cap. Enhancements (SR-14 to Lake Hughes Rd) ®		FY 2019	FY 2023	nc	\$544,080	\$240,000	\$784,080	H
5	Gold Line Foothill Extension to Claremont ®	c	FY 2019	FY 2025	sg	\$78,000	\$1,019,000	\$1,097,000	T
6	Orange Line BRT Improvements	n	FY 2019	FY 2025	sf	\$0	\$286,000	\$286,000	T
7	BRT Connector Orange/Red Line to Gold Line	o	FY 2020	FY 2022	av	\$0	\$240,300	\$240,300	T
8	BRT Connector Orange/Red Line to Gold Line	o	FY 2020	FY 2022	sf	\$0	\$26,700	\$26,700	T
9	East SF Valley Transit Corridor Project ®	d	FY 2021	FY 2027	sf	\$520,500	\$810,500	\$1,331,000	T
10	West Santa Ana Transit Corridor LRT ®	b,d	FY 2022	FY 2028	gc	\$500,000	\$535,000	\$1,035,000	T
11	Crenshaw/LAX Track Enhancement Project	e,p	FY 2022	FY 2026	sc	\$0	\$49,599	\$49,599	T
12	SR-71 Gap from I-10 to Rio Rancho Rd.		FY 2022	FY 2026	sg	\$26,443	\$248,557	\$275,000	H
13	LA River Waterway & System Bikepath		FY 2023	FY 2025	cc	\$0	\$365,000	\$365,000	H
14	Complete LA River Bikepath		FY 2023	FY 2025	sf	\$0	\$60,000	\$60,000	H
15	Sepulveda Pass Transit Corridor (Ph 1) ®	b,f	FY 2024	FY 2026	sf	\$0	\$130,000	\$130,000	H
16	Sepulveda Pass Transit Corridor (Ph 1) ®	b,f	FY 2024	FY 2026	w	\$0	\$130,000	\$130,000	H
17	Vermont Transit Corridor	o	FY 2024	FY 2028	cc	\$400,000	\$25,000	\$425,000	T
18	SR-57/SR-60 Interchange Improvements	d	FY 2025	FY 2031	sg	\$565,000	\$205,000	\$770,000	H
19	Green Line Extension to Crenshaw Blvd in Torrance ®	d,g	FY 2026	FY 2030	sb	\$272,000	\$619,000	\$891,000	T
20	I-710 South Corridor Project (Ph 1) ®	d,h	FY 2026	FY 2032	gc	\$150,000	\$250,000	\$400,000	H
21	I-105 Express Lane from I-405 to I-605	p	FY 2027	FY 2029	sc	\$0	\$175,000	\$175,000	H
22	Sepulveda Pass Transit Corridor (Ph 2) ®	b	FY 2024	FY 2033	sf	\$1,567,000	\$1,270,000	\$2,837,000	T
23	Sepulveda Pass Transit Corridor (Ph 2) ®	b	FY 2024	FY 2033	w	\$1,567,000	\$1,270,000	\$2,837,000	T
24	Gold Line Eastside Extension (One Alignment) ®	d	FY 2029	FY 2035	gc	\$957,000	\$543,000	\$1,500,000	T
25	Gold Line Eastside Extension (One Alignment) ®	d	FY 2029	FY 2035	sg	\$957,000	\$543,000	\$1,500,000	T
26	West Santa Ana Transit Corridor LRT ®	r	FY 2022	FY 2041	cc	\$1,082,500	\$400,000	\$1,482,500	T
27	West Santa Ana Transit Corridor LRT ®	r	FY 2022	FY 2041	gc	\$982,500	\$500,000	\$1,482,500	T
28	I-710 South Corridor Project (Ph 2) ®		FY 2032	FY 2041	gc	\$658,500	\$250,000	\$908,500	H
29	I-5 Corridor Improvements (I-605 to I-710)		FY 2036	FY 2042	gc	\$46,060	\$1,059,000	\$1,105,060	H
30	Crenshaw Northern Extension	i	FY 2041	FY 2047	cc	\$495,000	\$1,185,000	\$1,680,000	T
31	Crenshaw Northern Extension	i	FY 2041	FY 2047	w	\$0	\$560,000	\$560,000	T
32	I-405/I-110 Int. HOV Connect Ramps & Intrchg Improv ®		FY 2042	FY 2044	sb	\$0	\$250,000	\$250,000	H
33	I-605/I-10 Interchange		FY 2043	FY 2047	sg	\$472,400	\$126,000	\$598,400	H
34	SR 60/I-605 Interchange HOV Direct Connectors		FY 2043	FY 2047	sg	\$360,600	\$130,000	\$490,600	H
35	Lincoln Blvd BRT	l,o	FY 2043	FY 2047	w	\$0	\$102,000	\$102,000	T
36	I-110 Express Lane Ext South to I-405/I-110 Interchange		FY 2044	FY 2046	sb	\$228,500	\$51,500	\$280,000	H
37	I-405 South Bay Curve Improvements		FY 2045	FY 2047	sb	\$250,840	\$150,000	\$400,840	H
38	Green Line Eastern Extension (Norwalk)	p	FY 2046	FY 2052	sc	\$570,000	\$200,000	\$770,000	T
39	SF Valley Transportation Improvements	m	FY 2048	FY 2050	sf	\$0	\$106,800	\$106,800	T
40	Sepulveda Pass Westwood to LAX (Ph 3)	p	FY 2048	FY 2057	sc	\$3,800,000	\$65,000	\$3,865,000	T
41	Orange Line Conversion to Light Rail		FY 2051	FY 2057	sf	\$1,067,000	\$362,000	\$1,429,000	T
42	City of San Fernando Bike Master Plan		FY 2052	FY 2054	sf	\$0	\$5,000	\$5,000	H
43	Historic Downtown Streetcar		FY 2053	FY 2057	cc	\$0	\$200,000	\$200,000	T
44	Gold Line Eastside Ext. Second Alignment	p	FY 2053	FY 2057	sc	\$110,000	\$2,890,000	\$3,000,000	T
45	High Desert Multi-Purpose Corridor - LA County Segment	p	FY 2063	FY 2067	sc	\$32,982	\$1,845,718	\$1,878,700	H
46	<b>Expenditure Plan Major Projects Subtotal</b>					<b>\$19,581,027</b>	<b>\$20,989,941</b>	<b>\$40,570,969</b>	

Footnotes on following page.

\*\* The most recent cost estimate equals the accelerated cost. Prior year expenses included in all project costs.

# Los Angeles County Transportation Expenditure Plan

(2015 \$ in thousands)

## ATTACHMENT A

Groundbreaking Sequence  
(Exceptions Noted)

For Reference Only	Project (Final Project to be Defined by the Environmental Process)	Notes	Schedule of Funds Available		Subregion*	2016 - 2067 Local, State, Federal, Other Funding 2015\$	Measure M Funding 2015\$	Most Recent Cost Estimate 2015\$**	Modal Code
			Ground- breaking Start Date <sup>+</sup>	Expected Opening Date (3 year range)					
	<b>Multi-Year Subregional Programs</b>			1 <sup>st</sup> yr of Range					
47	Metro Active Transport, Transit 1st/Last Mile Program	p	FY 2018	FY 2057	sc	\$0	\$857,500	\$857,500	H
48	Visionary Project Seed Funding	p	FY 2018	FY 2057	sc	\$0	\$20,000	\$20,000	T
49	Street Car and Circulator Projects	k,p	FY 2018	FY 2022	sc	\$0	\$35,000	\$35,000	T
50	Transportation System and Mobility Improve. Program		FY 2018	FY 2032	sb	\$0	\$293,500	\$293,500	H
51	Active Transportation 1st/Last Mile Connections Prog.		FY 2018	FY 2057	w	\$0	\$361,000	\$361,000	H
52	Active Transportation Program		FY 2018	FY 2057	nc	\$0	\$264,000	\$264,000	H
53	Active Transportation Program		FY 2018	FY 2057	gc	\$0	TBD	TBD	H
54	Active Transportation Program (Including Greenway Proj.)		FY 2018	FY 2057	sg	\$0	\$231,000	\$231,000	H
55	Active Transportation, 1st/Last Mile, & Mobility Hubs		FY 2018	FY 2057	cc	\$0	\$215,000	\$215,000	H
56	Active Transportation, Transit, and Tech. Program		FY 2018	FY 2032	lvm	\$0	\$32,000	\$32,000	T
57	Highway Efficiency Program		FY 2018	FY 2032	lvm	\$0	\$133,000	\$133,000	H
58	Bus System Improvement Program		FY 2018	FY 2057	sg	\$0	\$55,000	\$55,000	T
59	First/Last Mile and Complete Streets		FY 2018	FY 2057	sg	\$0	\$198,000	\$198,000	H
60	Highway Demand Based Prog. (HOV Ext. & Connect.)		FY 2018	FY 2057	sg	\$0	\$231,000	\$231,000	H
61	I-605 Corridor "Hot Spot" Interchange Improvements ®		FY 2018	FY 2057	gc	\$240,000	\$1,000,000	\$1,240,000	H
62	Modal Connectivity and Complete Streets Projects		FY 2018	FY 2057	av	\$0	\$202,000	\$202,000	H
63	South Bay Highway Operational Improvements		FY 2018	FY 2057	sb	\$600,000	\$500,000	\$1,100,000	H
64	Transit Program		FY 2018	FY 2057	nc	\$500,000	\$88,000	\$588,000	T
65	Transit Projects		FY 2018	FY 2057	av	\$0	\$257,100	\$257,100	T
66	Transportation System and Mobility Improve. Program		FY 2018	FY 2057	sb	\$0	\$350,000	\$350,000	H
67	North San Fernando Valley Bus Rapid Transit Improvements	p,s	FY 2019	FY 2023	sc	\$0	\$180,000	\$180,000	T
68	Subregional Equity Program	p,s	FY 2018	FY 2057	sc	TBD	TBD	\$1,196,000	T/H
69	Countywide BRT Projects Ph 1 (All Subregions)	i,p	FY 2020	FY 2022	sc	\$0	\$50,000	\$50,000	T
70	Countywide BRT Projects Ph 2 (All Subregions)	i,p	FY 2030	FY 2032	sc	\$0	\$50,000	\$50,000	T
71	Active Transportation Projects		FY 2033	FY 2057	av	\$0	\$136,500	\$136,500	H
72	Los Angeles Safe Routes to School Initiative		FY 2033	FY 2057	cc	\$0	\$250,000	\$250,000	H
73	Multimodal Connectivity Program		FY 2033	FY 2057	nc	\$0	\$239,000	\$239,000	H
74	Countywide BRT Projects Ph 3 (All Subregions)	i,p	FY 2040	FY 2042	sc	\$0	\$50,000	\$50,000	T
75	Arterial Program		FY 2048	FY 2057	nc	\$0	\$726,130	\$726,130	H
76	BRT and 1st/Last Mile Solutions e.g. DASH		FY 2048	FY 2057	cc	\$0	\$250,000	\$250,000	T
77	Freeway Interchange and Operational Improvements		FY 2048	FY 2057	cc	\$0	\$195,000	\$195,000	H
78	Goods Movement (Improvements & RR Xing Elim.)		FY 2048	FY 2057	sg	\$0	\$33,000	\$33,000	T
79	Goods Movement Program		FY 2048	FY 2057	nc	\$0	\$104,000	\$104,000	T
80	Goods Movement Projects		FY 2048	FY 2057	av	\$0	\$81,700	\$81,700	T
81	Highway Efficiency Program		FY 2048	FY 2057	nc	\$0	\$128,870	\$128,870	H
82	Highway Efficiency Program		FY 2048	FY 2057	sg	\$0	\$534,000	\$534,000	H
83	Highway Efficiency, Noise Mitig. and Arterial Projects		FY 2048	FY 2057	av	\$0	\$602,800	\$602,800	H
84	ITS/Technology Program (Advanced Signal Tech.)		FY 2048	FY 2057	sg	\$0	\$66,000	\$66,000	H
85	LA Streetscape Enhance. & Great Streets Program		FY 2048	FY 2057	cc	\$0	\$450,000	\$450,000	H
86	Modal Connectivity Program		FY 2048	FY 2057	lvm	\$0	\$68,000	\$68,000	H
87	Public Transit State of Good Repair Program		FY 2048	FY 2057	cc	\$0	\$402,000	\$402,000	T
88	Traffic Congestion Relief and Improvement Program		FY 2048	FY 2057	lvm	\$0	\$63,000	\$63,000	H
89	Traffic Congestion Relief/Signal Synchronization		FY 2048	FY 2057	cc	\$0	\$50,000	\$50,000	H
90	Arroyo Verdugo Projects to be Determined		FY 2048	FY 2057	av	\$0	\$110,600	\$110,600	H
91	Countywide BRT Projects Ph 4 (All Subregions)	p	FY 2050	FY 2052	sc	\$90,000	\$10,000	\$100,000	T
92	Countywide BRT Projects Ph 5 (All Subregions)	p	FY 2060	FY 2062	sc	\$0	\$100,000	\$100,000	T
93	<b>Multi-Year Subregional Programs Subtotal</b>					<b>\$1,430,000</b>	<b>\$10,253,700</b>	<b>\$12,879,700</b>	
94	<b>GRAND TOTAL</b>					<b>\$21,011,027</b>	<b>\$31,243,641</b>	<b>\$53,450,669</b>	

Footnotes on following page.

\*\* The most recent cost estimate equals the accelerated cost. Prior year expenses included in all project costs.

# Los Angeles County Transportation Expenditure Plan

(2015 \$ in thousands)

## ATTACHMENT A Groundbreaking Sequence (Exceptions Noted)

### Footnotes:

- a. Interface station to LAX sponsored Automated People Mover includes an extended Green Line terminus and a consolidated bus interface for 13 Metro and Municipal bus lines. Bicycle, passenger, and other amenities are also included.
- b. Project acceleration based on high performance.
- c. Identified as a priority per the Metro Board Motion in October 2009.
- d. Project funded on LRTP schedule, per Dec. 2015 Board Policy.
- e. Consistent with the Orange Line, no sooner than 15 years after the revenue operation date of the Crenshaw/LAX project, Metro will consider, as transportation system performance conditions warrant, grade separation and/or undergrounding of the Crenshaw/LAX Line (including the Park Mesa Heights section & Inglewood section of the project). These additional track enhancements, when warranted, will be eligible for funding through the decennial comprehensive review process in the Ordinance.
- f. Sepulveda Pass Ph. 1 from Orange Line/Van Nuys to Westwood includes early delivery of highway ExpressLane.
- g. Studies will be completed to evaluate a future Green Line connection to the Blue Line (city of Long Beach).  
No capital funds from the Green Line to Torrance Project will be used for the studies.
- h. I-710 South Project assumes an additional \$2.8 billion of alternative revenue sources; not shown here with the cost or revenues for the project. The Shoemaker Bridge "Early Action" project is a priority project for these funds.
- i. Council of Government descriptions vary for the "Crenshaw Northern Extension" project.
- k. Lump sum would be provided in the first 5 years for initial capital costs only. Project sponsors responsible for ongoing operations & maintenance.
- l. Acceleration of Lincoln BRT project eligible as Countywide BRT Program. Any funds freed up from accelerations returns to Countywide BRT Program.
- m. SF Valley Transportation Improvements may include, but are not limited to, Transit Improvements, and I-210 soundwalls in Tujunga, Sunland, Shadow Hills and Lakeview Terrace.
- n. Critical grade separation(s) will be implemented early through Operation Shovel Ready.
- o. Conversion to LRT or HRT after FY 2067 included in expenditure plan based on ridership demand.
- p. Funds for projects identified as "sc" that are not expended are only available for other System Connectivity Capital Projects.
- q. Funding calculated based on estimated right-of-way acquisition costs; but can be repurposed for appropriate project uses, as approved by the MTA Board of Directors.
- r. This project could start as early as FY 2028 and open as early as FY 2037 with Public-Private Partnership delivery methods.
- s. This project will increase system connectivity in the North San Fernando Valley and the Metro Transit System. Environmental plan work shall begin no later than six months after passage of Measure M. To provide equivalent funding to each subregion other than the San Fernando Valley, the subregional equity program will be provided as early as possible to the following subregions in the amounts (in thousands) specified here: AV\* \$96,000; W\* \$160,000; CC\* \$235,000; NC\* \$115,000; LVM\* \$17,000; GC\* \$244,000; SG\* \$199,000; and SB\* \$130,000.

### \* Subregion Abbreviations:

sc = System Connectivity Projects (no subregion)  
av = Arroyo Verdugo  
lvm = Las Virgenes Malibu  
cc = Central City Area  
sg = San Gabriel Valley

nc = North County  
sb = South Bay  
w = Westside  
gc = Gateway Cities  
sf = San Fernando Valley

® Indicates Measure R-related Projects

CY = Calendar Year  
FY = Fiscal Year  
YOE = Year of Expenditure

\*\* The most recent cost estimate equals the accelerated cost. Prior year expenses included in all project costs.

## Appendix B

---

# Measure M Financial and Compliance Assessment, Fiscal Years June 30, 2018 – 2022

# **Final Report**

## **Los Angeles County Metropolitan Transportation Authority**

---

---

### **Measure M Financial and Compliance Assessment Fiscal Years June 30, 2018 - 2022**

April 2023

*Submitted by:*

**BCA Watson Rice LLP**

---

*Certified Public Accountants & Management Advisors*

2355 Crenshaw Blvd. Suite 150 Torrance, CA 90501

PH 310 . 792 . 4640 . FX 310 . 792 4140 .



## Table of Contents

---

	<u>Page</u>
A. Executive Summary .....	1
B. Background.....	5
C. Objectives, Scope, and Methodology.....	6
D. Detailed Financial Assessment and Compliance Results .....	7
E. Exhibits .....	15

## A. Executive Summary

This report presents the results of a 5-year (FY18 - FY22) Financial Assessment/Analysis of the Receipts and Uses of the Measure M Ordinance Sales tax revenue, including a comparison of initial funding assumptions to actuals achieved and overall compliance with the Measure M Ordinance. This financial analysis aims to present a financial matrix to assist in evaluating the effectiveness of implementing the Measure M programs and projects.

### Measure M Sales Tax Revenue Collected

For the fiscal years ended June 30, 2018 through 2022, Metro received a total of \$4.485 Billion from the Measure M Sales Tax Revenue as summarized below:

<b>Table 1</b>						
<b>(In Thousands)</b>						
	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>Total</b>
Measure M Sales Tax Revenue	\$ 826,969	\$ 836,173	\$ 820,724	\$ 911,235	\$ 1,089,933	\$ 4,485,034

The foregoing Measure M sales tax revenue was allocated in the following manner as required by the Measure M Ordinance:

<b>Table 2</b>		
<b>Programs</b>	<b>Allocation Per the Ordinance</b>	<b>Amount (In Thousands)</b>
Total Measure M Sales Tax Revenue		\$ 4,485,034
Less: Administration	-0.5%	(23,098)
Net for Program Allocation		\$ 4,461,936
Program Allocation:		
Metro Rail Operations	5%	\$ 220,888
Transit Operations	20%	883,552
ADA Paratransit	2%	88,355
Transit Construction	35%	1,546,215
Metro State of Good Repair	2%	88,355
Highway Construction	17%	751,019
Metro Active Transportation Program	2%	88,355
Regional Rail	1%	44,178
Local Return	17%	751,019
	100%	\$ 4,461,936

## Uses of Measure M Sales Tax Revenues

For the fiscal year ended June 30, 2018 through 2022, Measure M programs and administrative expenditures totaled \$3.417 Billion as shown below:

**Table 3**

<b>Programs</b>	<b>Total (In Thousands)</b>
Metro Rail Operations	\$ 127,583
Transit Operations	478,554
ADA Paratransit	89,590
Transit Construction	1,620,068
Metro State of Good Repair	66,595
Highway Construction	193,785
Active Transportation Program	35,991
Local Return	751,019
Regional Rail	36,196
<b>Total Program</b>	<b>3,399,381</b>
Administration	17,977
<b>Grand Total</b>	<b>\$ 3,417,358</b>

## Measure M Fund Balance

As of June 30, 2022, the Measure M programs fund has a balance of \$1.111 Billion, consisting of the following:

**Table 4**

<b>Programs</b>	<b>Fund Balance (In Thousands)</b>
Metro Rail Operations	\$ 91,985
Transit Operations	398,842
ADA Paratransit	(65)
Transit Construction	(52,100)
Metro State of Good Repair	21,750
Highway Construction	582,804
Active Transportation Program	53,234
Local Return	-
Regional Rail	9,756
Administration	5,226
<b>Total</b>	<b>\$ 1,111,432</b>

## Local Return and Transportation Subsidies

For the fiscal years ended June 30, 2018 through 2022, Metro disbursed \$1.146 Billion of local return and transportation subsidies to 108 subrecipients, consisting of 2 Counties (aside from LA County, San Bernardino County received subsidy of \$400,000 in 2021 in accordance with the funding agreement between Metro and

High Desert Corridor Joint Powers Authority for the environmental work of the High Desert Intercity Rail Corridor Project) 88 cities within LA County, 5 transportation authorities, 5 Council of Governments, and 8 other organizations.

The amount disbursed to the County of Los Angeles and 88 Cities within LA County were subjected to annual independent audits as required by the Ordinance. The results of these audits are discussed in the Detailed Assessment Results section of this report.

### Revenue Budget and Actual Comparison

The budget to actual comparison of the Measure M revenues for the fiscal years 2018 through 2022 is presented below:

<b>Table 5</b>			
<b>Measure M Sales Tax Revenue (In Thousands)</b>			
<b>Fiscal Year Ended June 30,</b>	<b>Final Budget</b>	<b>Actual</b>	<b>Variance with Final Budget</b>
2022	\$ 865,000	\$ 1,089,933	\$ 224,933
2021	778,101	911,235	133,134
2020	873,000	820,724	(52,276)
2019	844,000	836,173	(7,827)
2018	761,899	826,969	65,070
	<u>\$ 4,122,000</u>	<u>\$ 4,485,034</u>	<u>\$ 363,034</u>

It was noted also that except for fiscal years 2019 and 2020, the actual sales tax revenue was more than the budget amount. The lower actual sale tax revenue in the fiscal year 2019 (which was the 2<sup>nd</sup> year of the implementation of the Measure M sales tax) was basically due to higher budget assumptions and estimates used in projecting revenue in that year, while the lower actual sales tax revenue in the fiscal year 2020 was because of the lower consumer spending due to the COVID pandemic.

### Expenditures Budget and Actual Comparison

For the fiscal years 2018 through 2022, Metro has accumulated a total budget of \$4.260 Billion for Measure M programs/capital projects and administrative expenditures. Out of this budget, \$3.417 Billion were actually spent on programs and administration expenses, which approximates an 80% utilization rate. The budget to actual comparison for each program and administration costs is shown below:

Table 6

		For the Fiscal Years Ended June 30, 2018 through 2022		
		Expenditures ( In Thousands)		
Subfund	Programs	Final Budget	Actual	Variance with Final Budget
<i>Transit Operating and Maintenance</i>	<b>Program:</b>			
	Metro Rail Operations	\$ 192,922	\$ 127,583	\$ 65,339
	Transit Operations	810,133	478,554	331,579
	ADA Paratransit	101,942	89,590	12,352
<i>Transit/First/ Last Mile (Capital)</i>	Transit Construction	1,927,715	1,620,068	307,647
	Metro State of Good Repair	65,079	66,595	(1,516)
<i>Highway, Active Transportation, Complete Streets (Capital)</i>	Highway Construction	324,284	193,785	130,499
	Metro Active Transportation Program	70,041	35,991	34,050
<i>Local Return/ Regional Rail</i>	Local Return	681,579	751,019	(69,440)
	Regional Rail	51,959	36,196	15,763
	<b>Total Program</b>	4,225,654	3,399,381	826,273
Administration	Administration	34,066	17,977	16,089
	<b>Total</b>	<b>\$ 4,259,720</b>	<b>\$ 3,417,358</b>	<b>\$ 842,362</b>

The details of the foregoing assessments and financial analyses are discussed in the Detailed Assessment Results section of this report.

## Project Analysis

For the fiscal years ended June 30, 2018 through 2022, Measure M had funded 105 projects with a total project cost of \$3.417 Billion involving the ten (10) programs, including administration cost, in the Measure M Ordinance. The summary of these projects by program is presented below:

Table 7

Subfund	Programs	# of Projects	Amount (In Thousands)
<i>Transit Operating &amp; Maintenance</i>	Metro Rail Operations	5	\$ 127,583
	Transit Operations	8	478,554
	ADA Paratransit	1	89,590
<i>Transit/First/ Last Mile (Capital)</i>	Transit Construction	21	1,620,068
	Metro State of Good Repair	22	66,595
<i>Highway, Active Transportation,</i>	Highway Construction	23	193,785
	Metro Active Transportation Program	20	35,991
<i>Local Return/ Regional Rail</i>	Local Return	1	751,019
	Regional Rail - Metrolink	3	36,196
<i>Administration</i>	0.5% for Administration	1	17,977
	<b>Totals</b>	<b>105</b>	<b>\$ 3,417,358</b>

The detailed list of projects by program (taken from the program's cost general ledger for purposes of this analysis) is presented in Exhibit XI of this report.

## **B. Background**

---

In November 2016, the Measure M Ordinance, Los Angeles County's comprehensive plan to improve transportation and ease traffic congestion, was approved by a two-thirds majority vote. The Measure M Ordinance imposes a retail transaction and use tax at the rate of one-half of one percent (.5%) within Los Angeles County to be operative on the first day of the first calendar quarter commencing not less than 180 days after the adoption of the Ordinance by the voters. The Measure M Ordinance (Ordinance) requires an annual independent audit to be completed within six (6) months after the end of the fiscal year being audited for purpose of determining compliance with the provisions of the Measure M Ordinance relating to the receipt and expenditure of Sales Tax Revenues during such fiscal year. The Ordinance requires that every five (5) years, Metro conduct a comprehensive review of all projects and programs implemented under the Measure M Expenditure Plan (Plan) to evaluate the performance of the overall program and make recommendations to improve its performance based on current practices, best practices, and organizational changes to improve coordination. The Measure M Five Year Comprehensive Assessment and Equity Report (Assessment) will evaluate the performance and impact of the overall Measure M program and support the successful delivery of Measure M projects and programs. Key among the steps towards completing the Assessment was the development of objectives and criteria that measure Metro's implementation of the Plan in the initial five years (FY18 – FY22). The five key Assessment areas to be measured are Financial Analysis, Project Delivery, Program Management, Compliance, and Transparency/Accountability and Equity.

The Ordinance also requires the establishment of a Measure M Independent Taxpayer Oversight Committee of Metro ("Committee") to provide an enhanced level of accountability for expenditures of sales tax revenues made under the Expenditure Plan. The Committee carries out the responsibilities laid out in the Ordinance and plays a valuable and constructive role in the ongoing improvement and enhancement of project delivery contemplated under the Measure M Ordinance. The committee is responsible for reviewing the annual financial and compliance audits as well as reviewing the Assessment and making findings and/or providing recommendations for improving the program. The results of the Committee's review will be presented to the Metro Board of Directors as part of the adoption of the Assessment.

Metro engaged the services of the BCA Watson Rice LLP to conduct the Financial Analysis section of the 5-year assessment report. The results of the financial analyses are discussed in the succeeding pages.



### **C. Objectives, Scope and Methodology**

---

The primary objective of this assessment is to conduct a financial analysis of the Measure M revenues and expenditures for the fiscal years ended June 30, 2018 through 2022, including a comparison of initial funding assumptions to the actuals achieved, and assess Metro's and Subrecipients' compliance with the Measure M Ordinance.

To accomplish the above objective, our approach and methodology included the following:

1. Conducted meetings with Metro's pertinent personnel to gain a better understanding of the deliverables of the 5-Year Assessment Support/Assessment of Financial and Compliance data;
2. Reviewed and familiarized ourselves with the Measure M compliance requirements;
3. Reviewed the audited schedule of Measure M Revenues and Expenditures for the fiscal years ended June 30, 2018 through 2022;
4. Reviewed the audit reports issued by Vasquez and Company, and Simpson and Simpson auditing firms of their audits of the Local Return Subsidies of various cities and agencies (subrecipients) in the Los Angeles County area;
5. Conducted financial analyses based on the available Measure M financial and compliance data; and
6. Determined Metro's and Subrecipients' compliance with the Measure M Ordinance.

## D. Detailed Financial Assessment and Compliance Results

### Measure M Sales Tax Revenues Collected and Allocations

For the fiscal years ended June 30, 2018 through 2022, Metro received Measure M sales tax revenues of \$4.485 Billion from the CA Department of Tax and Fee Administration (CDTFA), the State agency in-charge of collecting and remitting such sales tax revenue to Metro. The revenue collections and allocations for each fiscal year are shown below:

**Table 8**

Subfund	Program	Measure M Sales Tax Revenue Allocations (In Thousands)						
		Allocation % Per Ordinance	2018	2019	2020	2021	2022	Total
Transit Operating and Maintenance	Metro Rail Operations	5%	\$ 40,728	\$ 41,182	\$ 40,421	\$ 44,878	\$ 53,679	\$ 220,888
	Transit Operations (Metro & Municipal Providers)	20%	162,913	164,726	161,683	179,514	214,716	883,552
	ADA Paratransit for the Disabled; Metro Discounts for Seniors and Students	2%	16,291	16,473	16,168	17,951	21,472	88,355
Transit/First/ Last Mile (Capital)	Transit Construction (System Connectivity Projects - Airports, Union Station and Countywide BRT)	35%	285,098	288,271	282,945	314,149	375,755	1,546,215
	Metro State of Good Repair	2%	16,291	16,473	16,168	17,951	21,472	88,355
	Highway Construction (System Connectivity Projects - Ports, Highway Congestion, and Goods Movement)	17%	138,476	140,017	137,430	152,586	182,509	751,019
Highway, Active Transportation, Complete Streets (Capital)	Metro Active Transportation Program (Bicycle, Pedestrian, Complete Streets)	2%	16,291	16,473	16,168	17,951	21,472	88,355
	Local Return - Base (Local Projects and Transit Services) plus 1% from Administration	16%	138,476	140,017	137,430	152,586	182,509	751,019
Local Return/ Regional Rail	Regional Rail	1%	8,146	8,236	8,084	8,976	10,736	44,178
Administration/ Local Return	Administration (net of 1% transferred to Local Return)	0.5%	4,259	4,306	4,226	4,693	5,613	23,098
		100%	\$ 826,969	\$ 836,173	\$ 820,724	\$ 911,235	\$ 1,089,933	\$ 4,485,034

The foregoing Subfund categories and programs are taken from Attachment A of Ordinance #16-01 - Los Angeles County Traffic Improvement Plan (Ordinance), popularly known as Measure M. Per Section 10 (Costs Administration) of the Ordinance, *“Administration/Local Return Subfund shall be established at 1.5% of the Gross Sales Tax revenues. As funds are received by Metro and credited to this Subfund, one percent (1%) of the Net Revenues (after deducting the 1.5%) shall be immediately transferred to the Local Return/Regional Rail Subfund to be used solely for the Local Return Program.”* Thus, increasing the Local Return – Base program fund to 17% of the net revenues. The net sales tax revenues are then allocated to the other Subfunds based on the percentage stipulated in the Ordinance.

Our review of the Independent Auditors’ Report of the Schedule of Measure M Revenues for the fiscal year ended June 30, 2018 through 2022, disclosed that Metro complied with the allocations of revenue as required by the Ordinance. The audited Schedule of the Measure M Sales Tax Revenues for the fiscal years ended June 30, 2018 through 2022 is presented in Exhibit I of this report

## Measure M Expenditures/Uses of Funds

For the fiscal years ended June 30, 2018 through 2022, audited Measure M total revenues, including other revenues, totaled \$4.527 Billion. However, the audited Measure M expenditures for the same period totaled \$3.417 Billion (Administration and other - \$142.6 million, Local Return and Transportation Subsidies - \$1.146 Billion, and Programs/Capital projects - \$2.129 Billion), resulting in Measure M unspent funds of \$1.111 Billion as of June 30, 2022, net of the fund deficits of the Transit Construction Project fund and ADA Paratransit Project fund of \$52.098 Million and \$0.65 Million, respectively. These fund deficits will be offset by subsequent revenue allocations.

Subfund	Programs	Revenues			Expenditures/Uses of Funds				Fund Balance
		Revenue Allocations	Other Revenues	Total Revenues	Admin	Local Return/Transportation Subsidies	Transfers-out/Capital Projects	Other Financing Sources	
<i>Transit Operating &amp; Maintenance</i>	<b>Program:</b>								
	Metro Rail Operations	\$ 220,888	\$ (1,320)	\$ 219,568	\$ -	\$ -	\$ 127,583	\$ -	\$ 91,985
	Transit Operations	883,552	(6,156)	877,396	-	253,246	225,308	-	398,842
	ADA Paratransit	88,355	1,170	89,525	-	-	89,590	-	(65)
<i>Transit/First/Last Mile (Capital)</i>	Transit Construction	1,546,215	21,753	1,567,968	45,056	10,560	1,564,452	-	(52,100)
	Metro State of Good Repair	88,355	(10)	88,345	-	-	66,595	-	21,750
<i>Highway, Active Transportation, Complete Streets (Capital)</i>	Highway Construction	751,019	25,570	776,589	52,437	130,543	10,805	-	582,804
	Active Transportation Program	88,355	870	89,225	22,879	8	13,104	-	53,234
<i>Local Return/Regional Rail</i>	Local Return	751,019	-	751,019	-	751,019	-	-	-
	Regional Rail - Metrolink	44,178	274	44,452	4,289	400	31,507	1,500	9,756
	<b>Total program</b>	<b>\$ 4,461,936</b>	<b>\$ 42,151</b>	<b>\$ 4,504,087</b>	<b>\$ 124,661</b>	<b>\$ 1,145,776</b>	<b>\$ 2,128,944</b>	<b>\$ 1,500</b>	<b>\$ 1,106,206</b>
<i>Administration</i>	Administration	\$ 23,098	\$ 105	\$ 23,203	\$ 17,977	-	\$ -	\$ -	\$ 5,226
<b>Grand Total</b>		<b>\$ 4,485,034</b>	<b>\$ 42,256</b>	<b>\$ 4,527,290</b>	<b>\$ 142,638</b>	<b>\$ 1,145,776</b>	<b>\$ 2,128,944</b>	<b>\$ 1,500</b>	<b>\$ 1,111,432</b>

The other revenues reported under the Measure M fund include the following: funding from the State for highway construction (State Route 57/60 Interchange improvements), investment income, and allocation from the appreciation (decline) in the fair value of Metro's investments (Measure M funds are pooled with other Metro funds to maximize investment earnings).

Our review of the annual audited Schedule of Measure M Expenditures for the fiscal years ended June 30, 2018 through 2022 disclosed that these expenditures are allowable expenditures and spent in accordance with the guidelines and requirements of the Los Angeles County Traffic Improvement Plan Ordinance No. 16-01 (Measure M Ordinance).

The annual independent audit of the Measure M Revenues and Expenditures tested and verified the following compliance requirements/areas:

Compliance Requirements/Areas Tested	Ordinance # 16-01 Section Reference
1) Measure M Sales tax revenue shall be allocated solely for transportation program purposes.	Section 7.a
2) Proper allocation of Measure M sales tax revenue to appropriate subfunds and programs.	Section 7.b
3) Establishment of separate Measure M subfunds (Transit operation and maintenance, Transit, First/Last Mile (Capital), Highway, Active Transportation, Complete Streets (Capital and Local Return/Regional Rail).	Sections 7.b.1
4) Proper Use of Measure M Revenues.	Sections 7.b.2 to 7.b.7
5) Adoption of Metro-approved Board Guidelines regarding Multi-year Subregional Programs.	Section 7.c
6) Measure M Projects/programs are included in Metro's Long Range Transportation Plan.	Section 7.e
7) Measure M Projects are in accordance with the agreement approved by both Metro and the governing board of jurisdiction.	Section 7.f
8) No Measure M revenues expended for the State Route 710 Nort Gap Closure Project.	Section 7.h
9) No recipient of Local Return programs funds may expend more than thirty-three and one-third percent for Green Streets Projects.	Section 7.i
10) Establishment of Metro Measure M Independent Taxpayers Oversight Committee.	Section 8.a & 8.c.1
11) Annual Independent Audit of Measure M Sales tax revenue and expenditures.	Section 8.h.3.b
12) Metro shall develop Maintenance of Efforts Requirements - Local Return Guidelines.	Section 9
13) Proper implementation of Administration Cost guidelines.	Section 10

The details of the audited Schedules of Measure M Revenues and Expenditures for the fiscal year ended June 30, 2018 through 2022 are presented in Exhibit I and Exhibits II to VII of this report.

## Local Return and Transportation Subsidies

As mandated by the Measure M Ordinance, 17% (16% from the original allocation plus 1% transferred from the Administration allocation) of the Measure M sales tax revenue is allocated to local cities and transportation agencies (subrecipients) within Los Angeles County. This fund is allocated by Metro based on the population of each jurisdiction/city. For the fiscal years ended June 30, 2018 through 2022, Metro disbursed \$1.146 Billion of local return and transportation subsidies to 108 subrecipients, consisting of 2 Counties (aside from LA County, San Bernardino County received subsidy of \$400,000 in 2021), 88 cities within LA County, 5 transportation authorities, 5 Council of Governments, and 8 other organizations. The \$400,000 payment to San Bernardino County was in accordance with the funding agreement between Metro and High Desert Corridor Joint Powers Authority for the environmental work of the High Desert Intercity Rail Corridor Project. The summary of the local return and transportation subsidies/disbursements is presented below:

Table 10						
For the Fiscal Years Ended June 30,						
	2018	2019	2020	2021	2022	Total
<b>Number of Subrecipients and Amount Disbursed (In Thousands):</b>						
Counties	1	1	1	2	1	2
Amount Disbursed	\$ 11,048	\$ 14,814	\$ 14,326	\$ 15,694	\$ 19,281	\$ 75,163
Cities	88	88	88	88	88	88
Amount Disbursed	\$ 117,279	\$ 160,039	\$ 159,031	\$ 175,244	\$ 225,633	\$ 837,226
Transportation Authorities	4	3	4	5	5	5
Amount Disbursed	\$ 23,169	\$ 23,543	\$ 29,049	\$ 19,240	\$ 25,959	\$ 120,960
Council of Governments	-	3	4	5	5	5
Amount Disbursed	\$ -	\$ 229	\$ 8,427	\$ 3,018	\$ 42,816	\$ 54,490
Other Organizations	1	1	3	8	5	8
Amount Disbursed	\$ 30,919	\$ (144)	\$ 2,316	\$ 10,680	\$ 14,166	\$ 57,937
<b>Total Subrecipients</b>	<b>94</b>	<b>96</b>	<b>100</b>	<b>108</b>	<b>104</b>	<b>108</b>
<b>Total Amount Disbursed</b>	<b>\$ 182,415</b>	<b>\$ 198,481</b>	<b>\$ 213,149</b>	<b>\$ 223,876</b>	<b>\$ 327,855</b>	<b>\$ 1,145,776</b>

The list of Subrecipients of the local return and transportation subsidies is presented in Exhibit VIII of this report.

As mandated by the Ordinance, local return and transportation subsidies extended to Subrecipients are subjected to an annual independent audit. For the fiscal years ended June 30, 2018 through 2022, Metro contracted two Independent Auditing firms (Vasquez and Company, and Simpson and Simpson), which conducted audits of the 89 Subrecipients (County of LA and the 88 Cities within LA County). The audit covered the following compliance requirements:

1. Funds were expended for transportation purposes.
2. Separate Measure M Local Return Account was established.
3. Revenues received including allocations, project-generated revenues, and interest income was properly credited to the Measure M Local Return Account.
4. Funds were expended with Metro's approval.
5. Funds were not substituted for property tax and are in compliance with the Maintenance of Effort.
6. Timely use of funds.

7. Administrative expenses are within the 20% cap.
8. Expenditure Plan (Form M-One or electronic equivalent) was submitted on time.
9. Expenditure Report (Form M-Two or electronic equivalent) was submitted on time.
10. Where funds expended were reimbursable by other grants or fund sources, the reimbursement was credited to the Local Return Account upon receipt of the reimbursement.
11. Where Measure M funds were given, loaned, or exchanged by one jurisdiction to another, the receiving jurisdiction has credited its Local Return Account with the funds received.
12. A separate account was established for Capital reserve funds and the Capital reserve was approved by Metro.
13. Funds were used to augment, not supplant existing local revenues being used for transportation purposes unless there is a fund shortfall.
14. The recreational transit form was submitted on time.
15. Fund exchanges (trades, loans, or gifts) were approved by Metro.
16. Accounting procedures, record keeping, and documentation are adequate.

Based on the review of the audit reports issued by the two auditing firms, it was noted that overall, the subrecipients complied with compliance requirements described in the Measure M Ordinance; Measure M Local Return Guidelines, issued by the Los Angeles County Metropolitan Transportation Authority (Metro), approved by its Board of Directors on June 22, 2017; and the respective Assurances and Understandings Regarding Receipt and Use of Measure M Local Return Funds, executed by Metro, the County of Los Angeles and the respective Cities for the fiscal years ended June 30, 2018 and 2022.

### Local Return Compliance Audit Findings

Based on the review of the audit reports issued by the two auditing firms for the fiscal years ended June 30, 2018 through 2022, the following were the prevalent compliance audit findings:

- ***Funds were spent on projects without Metro's prior approval.*** However, after reviewing the allowability of those project expenditures, Metro gave retroactive approval to Cities that have this type of project expenditures. Thus, these were resolved prior to the completion of each audit.
- ***Expenditure Plan (Form M-One or electronic equivalent) and Expenditure Report (Form M-Two or electronic equivalent) were not submitted on time.*** Moving forward, Metro reminded the identified Cities to observe the submission deadline for these reports.
- ***Accounting procedures, record keeping, and documentation are inadequate.*** For Cities that have these issues, the Auditors recommended that they must correct the specific issues identified to comply with the requirements of the receipts and use of the Measure M funds.

The details of the foregoing audit findings are presented in Exhibit IX of this report.



## Budget and Actual Comparison

For each fiscal year, Metro adopted a budget for the expected Measure M sales tax revenues and expenditures. At the end of the fiscal year, Metro made a comparison of the budgeted revenues and expenses to the actual amount to identify areas where there is a variance between what was planned and what occurred. This variance analysis, specifically for program expenditures, provides insights into areas where Metro can adjust to achieve better financial performance. The budget to actual comparison of the Measure M revenues and expenditures for the fiscal years 2018 through 2022 is presented below:

### *Revenue Budget and Actual Comparison*

<b>Table 11</b>			
<b>Fiscal Year Ended June 30,</b>	<b>Measure M Sales Tax Revenue (In Thousands)</b>		
	<b>Final Budget</b>	<b>Actual</b>	<b>Variance with Final Budget</b>
2022	\$ 865,000	\$ 1,089,933	\$ 224,933
2021	778,101	911,235	133,134
2020	873,000	820,724	(52,276)
2019	844,000	836,173	(7,827)
2018	761,899	826,969	65,070
	<u>\$ 4,122,000</u>	<u>\$ 4,485,034</u>	<u>\$ 363,034</u>

As noted, sales tax revenues are largely dependent on consumers' spending in a particular fiscal year. Thus, the estimated or targeted amount for each fiscal year would differ from the actual amount collected. It was noted also that except for fiscal years 2019 and 2020, the actual sales tax revenue was more than the budget amount. The lower actual sale tax revenue in the fiscal year 2019 (which was the 2<sup>nd</sup> year of the implementation of the Measure M sales tax) was basically due to higher budget assumptions and estimates used in projecting revenue in that year, while the lower actual sales tax revenue in the fiscal year 2020 was because of the lower consumer spending due to the COVID pandemic.

## Expenditures Budget and Actual Comparison

For the fiscal years 2018 through 2022, Metro has accumulated a total budget of \$4.260 Billion for programs/capital projects and administrative expenditures. Out of this budget, \$3.417 Billion was spent on programs and administration expenses, which approximates an 80% utilization rate. The budget to actual comparison for each program and administration costs is shown below:

Table 12

		For the Fiscal Years Ended June 30, 2018 through 2022		
		Expenditures ( In Thousands)		
Subfund	Programs	Final Budget	Actual	Variance with Final Budget
<i>Transit Operating and Maintenance</i>	<b>Program:</b>			
	Metro Rail Operations	\$ 192,922	\$ 127,583	\$ 65,339
	Transit Operations	810,133	478,554	331,579
	ADA Paratransit	101,942	89,590	12,352
<i>Transit/First/ Last Mile (Capital)</i>	Transit Construction	1,927,715	1,620,068	307,647
	Metro State of Good Repair	65,079	66,595	(1,516)
<i>Highway, Active Transportation, Complete Streets (Capital)</i>	Highway Construction	324,284	193,785	130,499
	Metro Active Transportation Program	70,041	35,991	34,050
<i>Local Return/ Regional Rail</i>	Local Return	681,579	751,019	(69,440)
	Regional Rail	51,959	36,196	15,763
	<b>Total Program</b>	<b>4,225,654</b>	<b>3,399,381</b>	<b>826,273</b>
Administration	Administration	34,066	17,977	16,089
	<b>Total</b>	<b>\$ 4,259,720</b>	<b>\$ 3,417,358</b>	<b>\$ 842,362</b>

In reviewing the total budget and actual expenditures for the last five fiscal years, it was prevalent, as shown in the comparison table below, that actual expenditures were consistently less than budgeted.

Table 13

Expenditures (In Thousands)				
Fiscal Years Ended June 30,	Total Final Budget	Total Actual	Variance with Final Budget	Utilization Rate
2022	\$ 1,023,749	\$ 641,177	\$ 382,572	63%
2021	910,040	879,839	30,201	97%
2020	962,638	897,298	65,340	93%
2019	778,153	601,926	176,227	77%
2018	585,140	397,118	188,022	68%
	<b>\$ 4,259,720</b>	<b>\$ 3,417,358</b>	<b>\$ 842,362</b>	<b>80%</b>

For the fiscal year 2022, the lower budget utilization was mainly because Metro received Covid-19 pandemic-related federal grants/stimulus of \$414,511 Million for its Metro Rail (\$81,981 Million) and Transit Operations (\$332,530 Million) expenditures. These grants reimbursed Metro's Covid-related rail and transit operational expenses for fiscal years 2020 and 2021.

On the other hand, the lower budget utilization for fiscal years 2018 and 2019 was because these were the start-up years (adjustment period) of the programs/projects and actual program/project expenditures came in lower than the budgeted amount.

The annual budget to actual comparison schedules of the program and administration costs are presented in Exhibits X of this report.

## Project analysis

For the fiscal years 2018 through 2022, Metro implemented 105 projects with a total project cost of \$3.417 Billion (including administration costs and local return funds given to subrecipients), as shown in the summary below:

Table 14

Subfund	Programs	2022		2021		2020		2019		2018		Total	
		# of Projects	Amount (In Thousands)	# of Projects	Amount (In Thousands)	# of Projects	Amount (In Thousands)	# of Projects	Amount (In Thousands)	# of Projects	Amount (In Thousands)	# of Projects	Amount (In Thousands)
<i>Transit Operating &amp; Maintenance</i>	<b>Program:</b>												
	Metro Rail Operations	5	\$ (35,846)	5	\$ 38,515	5	\$ 42,616	5	\$ 56,799	5	\$ 25,499	5	\$ 127,583
	Transit Operations	7	(155,556)	8	133,061	8	184,746	8	168,635	8	147,670	8	478,556
	ADA Paratransit	1	38,128	1	25,827	1	(180)	1	25,816	1	-	1	89,591
<i>Transit/First/Last Mile (Capital)</i>	Transit Construction	18	470,786	14	444,375	15	476,791	11	170,340	6	57,777	21	1,620,069
	Metro State of Good Repair	13	5,222	10	17,992	11	8,991	11	19,353	4	15,036	22	66,594
<i>Highway, Active Transportation, Complete Streets (Capital)</i>	Highway Construction	21	116,046	14	41,766	14	28,506	7	7,386	1	80	23	193,784
	Active Transportation Program	13	11,449	12	7,450	13	3,848	15	9,794	9	3,450	20	35,991
<i>Local Return/Regional Rail</i>	Local Return	1	182,509	1	152,427	1	137,589	1	140,017	1	138,476	1	751,018
	Regional Rail - Metrolink	2	4,597	2	15,012	1	8,502	1	27	1	8,058	3	36,196
<i>Administration</i>	0.5% for Administration	1	3,842	1	3,414	1	5,889	1	3,759	1	1,072	1	17,976
<b>Totals</b>		<b>82</b>	<b>\$ 641,177</b>	<b>68</b>	<b>\$ 879,839</b>	<b>70</b>	<b>\$ 897,298</b>	<b>61</b>	<b>\$ 601,926</b>	<b>37</b>	<b>\$ 397,118</b>	<b>105</b>	<b>\$ 3,417,358</b>

The detailed list and names of the projects by program are presented in Exhibit XI of this report.

## EXHIBITS

**Audited Schedules of Measure M Revenues and Expenditures**  
For the Fiscal Years Ended June 30, 2018 through 2022  
(In Thousands)

	2018	2019	2020	2021	2022	Total
<b>Revenues</b>						
Sales tax	\$ 826,969	\$ 836,173	\$ 820,724	\$ 911,235	\$ 1,089,933	\$ 4,485,034
Intergovernmental	-	-	8,432	7,005	-	15,437
Investment income (loss)	1,887	10,160	15,968	6,004	5,900	39,919
Net increase (decline) in fair value of investments	(2,171)	4,706	5,450	(5,420)	(15,666)	(13,101)
Total Revenues	826,685	851,039	850,574	918,824	1,080,167	4,527,289
<b>Expenditures</b>						
Administration and others	4,996	20,682	27,787	31,881	57,292	142,638
Transportation subsidies	182,415	198,481	213,149	223,876	327,855	1,145,776
	187,411	219,163	240,936	255,757	385,147	1,288,414
<b>Excess of revenues over expenditures</b>	639,274	631,876	609,638	663,067	695,020	3,238,875
<b>Other Financing Sources (uses)</b>						
Proceeds from long-term debt	-	-	-	1,500	-	1,500
Transfer-out for capital projects	(209,707)	(382,763)	(656,362)	(624,082)	(256,030)	(2,128,944)
Total other financing sources (uses)	(209,707)	(382,763)	(656,362)	(622,582)	(256,030)	(2,127,444)
<b>Excess (deficiency) of revenues and other financing sources over expenditures and other financing uses</b>	429,567	249,113	(46,724)	40,485	438,990	1,111,431
<b>Fund balance, beginning of the year</b>	-	429,567	678,680	631,956	672,441	-
<b>Fund balance, end of the year</b>	\$ 429,567	\$ 678,680	\$ 631,956	\$ 672,441	\$ 1,111,431	\$ 1,111,431

**Consolidated Schedule of Measure M Revenues and Expenditures and Fund Balance**  
**By Subfund and Programs**  
**For the Fiscal Years Ended June 30, 2018 through 2022**  
**(In Thousands)**

	Transit Operating and Maintenance			Transit/First/Last Mile (Capital)		Highway, Active Transportation, Complete Streets (Capital)		Local Return/Regional Rail		Administration	
	Metro Rail Operations	Transit Operations	ADA Paratransit	Transit Construction	Metro State of Good Repair	Highway Construction	Metro Active Transportation Program	Local Return	Regional Rail - Metrolink	Administration	Total
<b>Revenues</b>											
Sales tax revenue	\$ 220,888	\$ 883,552	\$ 88,355	\$ 1,546,215	\$ 88,355	\$ 751,019	\$ 88,355	\$ 751,019	\$ 44,178	\$ 23,098	\$ 4,485,034
Intergovernmental	-	-	-	-	-	15,437	-	-	-	-	15,437
Investment Income	(231)	(1,388)	1,116	20,245	225	17,813	1,587	-	388	165	39,920
Net appreciation (decline) in fair value of investments	(1,089)	(4,768)	54	1,508	(235)	(7,680)	(717)	-	(114)	(60)	(13,101)
Total revenue	219,568	877,396	89,525	1,567,968	88,345	776,589	89,225	751,019	44,452	23,203	4,527,290
<b>Expenditures</b>											
Administration and other	-	-	-	45,056	-	52,437	22,879	-	4,289	17,977	142,638
Transportation subsidies	-	253,246	-	10,560	-	130,543	8	751,019	400	-	1,145,776
	-	253,246	-	55,616	-	182,980	22,887	751,019	4,689	17,977	1,288,414
<b>Excess of revenues over expenditures</b>	219,568	624,150	89,525	1,512,352	88,345	593,609	66,338	-	39,763	5,226	3,238,876
<b>Other Financing Sources (Uses)</b>											
Proceeds from long term debt	-	-	-	-	-	-	-	-	1,500	-	1,500
Transfers out for capital projects	(127,583)	(225,308)	(89,590)	(1,564,452)	(66,595)	(10,805)	(13,104)	-	(31,507)	-	(2,128,944)
Total other financing sources (uses)	(127,583)	(225,308)	(89,590)	(1,564,452)	(66,595)	(10,805)	(13,104)	-	(30,007)	-	(2,127,444)
<b>Excess (deficiency) of revenues and other financing sources over expenditures and other financing uses</b>	91,985	398,842	(65)	(52,100)	21,750	582,804	53,234	-	9,756	5,226	1,111,432
<b>Fund balance, beginning of the year</b>	-	-	-	-	-	-	-	-	-	-	-
<b>Fund balance, end of the year</b>	\$ 91,985	\$ 398,842	\$ (65)	\$ (52,100)	\$ 21,750	\$ 582,804	\$ 53,234	\$ -	\$ 9,756	\$ 5,226	\$ 1,111,432



**Schedule of Measure M Revenues and Expenditures and Fund Balance**  
**By Subfund and Programs**  
**For the Fiscal Year Ended June 30, 2018**  
(In Thousands)

	Transit Operating and Maintenance			Transit/First/Last Mile (Capital)		Highway, Active Transportation, Complete Streets (Capital)		Local Return/Regional Rail		Administration	
	Metro Rail Operations	Transit Operations	ADA Paratransit	Transit Construction	Metro State of Good Repair	Highway Construction	Metro Active Transportation Program	Local Return	Regional Rail Metrolink	Administration	Total
<b>Revenues:</b>											
Sales tax revenue	\$ 40,728	\$ 162,913	\$ 16,291	\$ 285,098	\$ 16,291	\$ 138,476	\$ 16,291	\$ 138,476	\$ 8,146	\$ 4,259	\$ 826,969
Intergovernmental	-	-	-	-	-	-	-	-	-	-	-
Investment Income	51	(194)	71	1,193	48	601	71	-	36	12	1,887
Net appreciation (decline) in fair value of invest	(48)	141	(98)	(1,274)	18	(834)	(72)	-	13	(17)	(2,171)
Total revenue	40,731	162,859	16,264	285,017	16,357	138,243	16,290	138,476	8,194	4,254	826,685
<b>Expenditures:</b>											
Administration and other	-	-	-	3,844	-	80	-	-	-	1,072	4,996
Transportation subsidies	-	43,939	-	-	-	-	-	138,476	-	-	182,415
	-	43,939	-	3,844	-	80	-	138,476	-	1,072	187,411
<b>Excess of revenues over expenditures</b>	40,731	118,920	16,264	281,173	16,357	138,162	16,290	-	8,194	3,182	639,274
<b>Other Financing Sources (Uses)</b>											
Transfers out for capital projects	(25,499)	(103,731)	-	(53,934)	(15,036)	-	(3,450)	-	(8,058)	-	(209,707)
Total other financing sources (uses)	(25,499)	(103,731)	-	(53,934)	(15,036)	-	(3,450)	-	(8,058)	-	(209,707)
<b>Excess (deficiency) of revenues and other financing sources over expenditures and other financing uses</b>	15,232	15,190	16,264	227,239	1,321	138,162	12,841	-	137	3,182	429,567
<b>Fund balance, beginning of the year</b>	-	-	-	-	-	-	-	-	-	-	-
<b>Fund balance, end of the year</b>	\$ 15,232	\$ 15,190	\$ 16,264	\$ 227,239	\$ 1,321	\$ 138,162	\$ 12,841	\$ -	\$ 137	\$ 3,182	\$ 429,567

**Schedule of Measure M Revenues and Expenditures and Fund Balance  
By Subfund and Programs  
For the Fiscal Year Ended June 30, 2019  
(In Thousands)**

Transit Operating and Maintenance			Transit/First/Last Mile (Capital)		Highway, Active Transportation, Complete Streets (Capital)		Local Return/Regional Rail		Administration		
Metro Rail Operations	Transit Operations	ADA Paratransit	Transit Construction	Metro State of Good Repair	Highway Construction	Metro Active Transportatio n Program	Local Return	Regional Rail - Metrolink	Administration	Total	
Revenues:											
Sales tax revenue	\$ 41,182	\$ 164,726	\$ 16,473	\$ 288,271	\$ 16,473	\$ 140,017	\$ 16,473	\$ 140,017	\$ 8,236	\$ 4,306	\$ 836,173
Intergovernmental	-	-	-	-	-	-	-	-	-	-	-
Investment Income	(3)	(419)	417	6,149	(27)	3,538	360	-	94	52	10,160
Net appreciation (decline) in fair value of investments	10	(236)	118	2,648	(40)	1,998	159	-	18	31	4,706
Total revenue	41,188	164,071	17,008	297,068	16,406	145,553	16,992	140,017	8,348	4,389	851,039
Expenditures:											
Administration and other	-	-	-	8,922	-	3,234	4,767	-	-	3,759	20,682
Transportation subsidies	-	54,311	-	-	-	4,153	-	140,017	-	-	198,481
	-	54,311	-	8,922	-	7,386	4,767	140,017	-	3,759	219,163
Excess of revenues over expenditures	41,188	109,760	17,008	288,145	16,406	138,167	12,225	-	8,348	630	631,876
Other Financing Sources (Uses)											
Transfers out for capital projects	(56,799)	(114,324)	(25,816)	(161,418)	(19,353)	-	(5,027)	-	(27)	-	(382,763)
Total other financing sources (uses)	(56,799)	(114,324)	(25,816)	(161,418)	(19,353)	-	(5,027)	-	(27)	-	(382,763)
Excess (deficiency) of revenues and other financing sources over expenditures and other financing uses											
	(15,611)	(4,564)	(8,808)	126,728	(2,947)	138,167	7,197	-	8,321	630	249,113
Fund balance, beginning of the year	15,232	15,190	16,264	227,239	1,321	138,162	12,841	-	137	3,182	429,567
Fund balance, end of the year	\$ (379)	\$ 10,626	\$ 7,456	\$ 353,967	\$ (1,626)	\$ 276,329	\$ 20,038	\$ -	\$ 8,458	\$ 3,812	\$ 678,680

**Schedule of Measure M Revenues and Expenditures and Fund Balance**  
**By Subfund and Programs**  
**For the Fiscal Year Ended June 30, 2020**  
(In Thousands)

	Transit Operating and Maintenance			Transit/First/Last Mile (Capital)		Highway, Active Transportation, Complete Streets (Capital)		Local Return/Regional Rail		Administration	
	Metro Rail Operations	Transit Operations	ADA Paratransit	Transit Construction	Metro State of Good Repair	Highway Construction	Metro Active Transportation Program	Local Return	Regional Rail Metrolink	Administration	Total
<b>Revenues:</b>											
Sales tax revenue	\$ 40,421	\$ 161,683	\$ 16,168	\$ 282,945	\$ 16,168	\$ 137,430	\$ 16,168	\$ 137,430	\$ 8,084	\$ 4,226	\$ 820,724
Intergovernmental	-	-	-	-	-	8,432	-	-	-	-	8,432
Investment Income	(196)	(580)	331	9,027	67	6,563	542	-	156	60	15,969
Net appreciation (decline) in fair value of investments	(123)	(581)	316	511	64	4,778	395	-	74	17	5,450
Total revenue	40,101	160,521	16,815	292,483	16,299	157,202	17,105	137,430	8,314	4,303	850,574
<b>Expenditures:</b>											
Administration and other	-	-	-	6,684	-	14,300	1,468	-	-	5,335	27,787
Transportation subsidies	-	57,841	-	3,606	-	14,272	-	137,430	-	-	213,149
	-	57,841	-	10,291	-	28,572	1,468	137,430	-	5,335	240,936
<b>Excess of revenues over expenditures</b>	40,101	102,681	16,815	282,192	16,299	128,631	15,637	-	8,314	(1,032)	609,638
<b>Other Financing Sources (Uses)</b>											
Transfers out for capital projects	(42,616)	(126,905)	180	(466,500)	(8,991)	65	(2,380)	(159)	(8,502)	(554)	(656,362)
Total other financing sources (uses)	(42,616)	(126,905)	180	(466,500)	(8,991)	65	(2,380)	(159)	(8,502)	(554)	(656,362)
<b>Excess (deficiency) of revenues and other financing sources over expenditures and other financing uses</b>	(2,515)	(24,224)	16,994	(184,307)	7,308	128,696	13,257	(159)	(188)	(1,587)	(46,724)
<b>Fund balance, beginning of the year</b>	(379)	10,626	7,456	353,967	(1,626)	276,329	20,038	-	8,458	3,812	678,680
<b>Fund balance, end of the year</b>	\$ (2,894)	\$ (13,598)	\$ 24,450	\$ 169,660	\$ 5,682	\$ 405,024	\$ 33,295	\$ (159)	\$ 8,270	\$ 2,225	\$ 631,956

**Schedule of Measure M Revenues and Expenditures and Fund Balance**  
**By Subfund and Programs**  
**For the Fiscal Year Ended June 30, 2021**  
(In Thousands)

	Transit Operating and Maintenance			Transit/First/Last Mile (Capital)		Transportation, Complete Streets (Capital)		Local Return/Regional Rail		Administration	
	Metro Rail Operations	Transit Operations	ADA Paratransit	Transit Construction	Metro State of Good Repair	Highway Construction	Metro Active Transportation Program	Local Return	Regional Rail Metrolink	Administration	Total
<b>Revenues:</b>											
Sales tax revenue	\$ 44,878	\$ 179,513	\$ 17,951	\$ 314,148	\$ 17,951	\$ 152,586	\$ 17,951	\$ 152,586	\$ 8,976	\$ 4,693	\$ 911,235
Intergovernmental	-	-	-	-	-	7,005	-	-	-	-	7,005
Investment Income	(68)	(248)	196	2,177	65	3,500	298	-	63	18	6,004
Net appreciation (decline) in fair value of investment	133	667	(274)	(2,006)	(33)	(3,520)	(274)	-	(96)	(17)	(5,420)
Total revenue	44,943	179,933	17,873	314,320	17,984	159,572	17,976	152,586	8,943	4,693	918,824
<b>Expenditures:</b>											
Administration and other	-	-	-	7,657	-	13,374	6,389	-	491	3,969	31,880
Transportation subsidies	-	41,705	-	2,823	-	26,238	-	152,586	525	-	223,877
	-	41,705	-	10,480	-	39,612	6,389	152,586	1,016	3,969	255,757
<b>Excess of revenues over expenditures</b>	44,943	138,228	17,873	303,840	17,984	119,960	11,587	-	7,927	725	663,067
<b>Other Financing Sources (Uses)</b>	-	-	-	-	-	-	-	-	-	-	-
Proceeds from long-term debt	-	-	-	-	-	-	-	-	1,500	-	1,500
Transfers out for capital projects	(38,515)	(91,356)	(25,827)	(433,895)	(17,992)	(2,154)	(1,061)	159	(13,996)	554	(624,082)
Total other financing sources (uses)	(38,515)	(91,356)	(25,827)	(433,895)	(17,992)	(2,154)	(1,061)	159	(12,496)	554	(622,582)
<b>Excess (deficiency) of revenues and other financing sources over expenditures and other financing uses</b>	6,428	46,872	(7,954)	(130,055)	(9)	117,806	10,526	159	(4,569)	1,279	40,485
<b>Fund balance, beginning of the year</b>	(2,894)	(13,598)	24,450	169,660	5,682	405,024	33,295	(159)	8,270	2,225	631,956
<b>Fund balance, end of the year</b>	\$ 3,534	\$ 33,274	\$ 16,497	\$ 39,605	\$ 5,674	\$ 522,830	\$ 43,821	\$ -	\$ 3,701	\$ 3,504	\$ 672,441

**Schedule of Measure M Revenues and Expenditures and Fund Balance**  
**By Subfund and Programs**  
**For the Fiscal Year Ended June 30, 2022**  
(In Thousands)

	Transit Operating and Maintenance			Transit/First/Last Mile (Capital)		Transportation, Complete Streets (Capital)		Local Return/Regional Rail		Administration	
	Metro Rail Operations	Transit Operations	ADA Paratransit	Transit Construction	Metro State of Good Repair	Highway Construction	Metro Active Transportation Program	Local Return	Regional Rail - Metrolink	Administration	Total
<b>Revenues:</b>											
Sales tax revenue	\$ 53,679	\$ 214,717	\$ 21,472	\$ 375,755	\$ 21,472	\$ 182,509	\$ 21,472	\$ 182,509	\$ 10,736	\$ 5,613	\$ 1,089,933
Intergovernmental	-	-	-	-	-	-	-	-	-	-	-
Investment Income	(14)	53	101	1,698	72	3,612	316	-	40	23	5,900
Net appreciation (decline) in fair value of investm	(1,060)	(4,758)	(7)	1,629	(244)	(10,102)	(926)	-	(124)	(74)	(15,666)
Total revenue	52,604	210,011	21,566	379,081	21,300	176,019	20,862	182,509	10,651	5,563	1,080,167
<b>Expenditures:</b>											
Administration and other	-	-	-	17,949	-	21,449	10,255	-	3,798	3,842	57,292
Transportation subsidies	-	55,451	-	4,131	-	85,880	8	182,509	(125)	-	327,855
	-	55,451	-	22,080	-	107,329	10,263	182,509	3,673	3,842	385,147
<b>Excess of revenues over expenditures</b>	52,604	154,561	21,566	357,001	21,300	68,690	10,599	-	6,979	1,721	695,020
<b>Other Financing Sources (Uses)</b>											
Transfers out for capital projects	35,846	211,007	(38,128)	(448,706)	(5,223)	(8,717)	(1,186)	-	(924)	-	(256,030)
Total other financing sources (uses)	35,846	211,007	(38,128)	(448,706)	(5,223)	(8,717)	(1,186)	-	(924)	-	(256,030)
<b>Excess (deficiency) of revenues and other financing sources over expenditures and other financing uses</b>	88,451	365,567	(16,562)	(91,705)	16,077	59,973	9,413	-	6,054	1,721	438,990
<b>Fund balance, beginning of the year</b>	3,534	33,274	16,497	39,605	5,674	522,830	43,821	-	3,701	3,504	672,441
<b>Fund balance, end of the year</b>	\$ 91,985	\$ 398,841	\$ (65)	\$ (52,100)	\$ 21,751	\$ 582,803	\$ 53,234	-	\$ 9,755	\$ 5,225	\$ 1,111,431

**Schedule of Local Return and Transportation Subsidies  
For the Fiscal Years Ended June 30, 2018 through 2022**

Subrecipients	Amount (in Thousands)					
	2018	2019	2020	2021	2022	Total
<b>Counties:</b>						
1 COUNTY OF LOS ANGELES	\$ 11,048	\$ 14,814	\$ 14,326	\$ 15,294	\$ 19,281	\$ 74,763
2 SAN BERNARDINO COUNTY	-	-	-	400	-	400
Sub-total	\$ 11,048	\$ 14,814	\$ 14,326	\$ 15,694	\$ 19,281	\$ 75,163
<b>Cities:</b>						
1 CITY OF LOS ANGELES	\$ 46,971	\$ 62,044	\$ 60,275	\$ 61,616	\$ 77,359	\$ 308,265
2 SANTA MONICA	8,385	9,584	10,489	7,958	10,444	46,860
3 LONG BEACH	5,093	6,762	6,480	6,746	18,660	43,741
4 INGLEWOOD	1,225	1,619	1,539	8,990	10,881	24,254
5 TORRANCE	1,546	7,052	4,944	4,254	6,175	23,971
6 SANTA CLARITA	2,306	5,467	2,923	5,076	5,768	21,540
7 MONTEBELLO	3,736	4,288	4,651	3,648	4,721	21,044
8 GLENDALE	2,118	2,838	2,740	7,266	3,692	18,654
9 GARDENA	2,615	3,100	3,328	2,654	3,439	15,136
10 CULVER CITY	2,423	2,802	2,999	2,338	3,613	14,175
11 NORWALK	2,220	2,793	2,911	2,562	3,288	13,774
12 PALMDALE	1,681	2,233	2,153	2,324	3,670	12,061
13 LANCASTER	1,650	2,219	2,190	2,295	2,874	11,228
14 POMONA	1,634	2,185	2,101	2,191	2,752	10,863
15 PASADENA	1,481	2,013	1,950	2,150	3,181	10,775
16 BURBANK	1,104	1,478	1,454	4,505	1,882	10,423
17 AGOURA HILLS	223	296	1,569	3,779	3,792	9,659
18 REDONDO BEACH	1,000	1,277	1,276	1,223	4,394	9,170
19 EL MONTE	1,196	1,607	1,589	1,664	2,438	8,494
20 DOWNEY	1,199	1,602	1,543	1,622	2,111	8,077
21 WEST COVINA	1,133	1,517	1,471	1,535	1,884	7,540
22 COMPTON	1,063	1,409	1,353	1,402	1,743	6,970
23 SOUTH GATE	1,046	1,389	1,330	1,374	1,724	6,863
24 CARSON	987	1,318	1,269	1,329	1,837	6,740
25 WHITTIER	928	1,235	1,182	1,270	1,562	6,177
26 HAWTHORNE	924	1,234	1,204	1,248	1,546	6,156
27 ALHAMBRA	911	1,223	1,174	1,235	1,543	6,086
28 LAKEWOOD	824	1,114	1,103	1,155	1,421	5,617
29 BELLFLOWER	802	1,078	1,054	1,135	1,473	5,542
30 BALDWIN PARK	785	1,062	1,040	1,098	1,484	5,469
31 LYNWOOD	761	1,014	976	1,013	1,267	5,031
32 WESTLAKE VILLAGE	88	118	4,427	187	146	4,966
33 ARCADIA	702	948	936	952	1,236	4,774
34 PICO RIVERA	675	901	871	909	1,126	4,482
35 MONTEREY PARK	644	866	844	878	1,080	4,312
36 CALABASAS	255	341	335	376	2,936	4,243
37 HUNTINGTON PARK	627	836	807	843	1,058	4,171
38 DIAMOND BAR	599	803	777	817	1,016	4,012
39 MALIBU	133	179	176	3,271	213	3,972
40 PARAMOUNT	592	787	759	788	986	3,912
41 ROSEMEAD 01	580	774	746	782	966	3,848
42 CERRITOS	519	703	680	720	1,129	3,751
43 LA MIRADA	564	739	719	738	911	3,671
44 GLENDORA	550	740	713	740	925	3,668
45 MANHATTAN BEACH	371	499	489	510	1,644	3,513
46 AZUSA	520	700	674	729	883	3,506
47 COVINA	518	690	664	694	868	3,434
48 BELL GARDENS	451	603	583	610	755	3,002
49 RANCHO PALOS VERDES	452	604	579	604	742	2,981
50 SAN GABRIEL	425	576	555	585	713	2,854
51 LA PUENTE	426	569	552	579	721	2,847
52 CLAREMONT	380	565	552	519	756	2,772
53 MONROVIA	394	541	527	547	674	2,683
54 BELL	386	513	493	519	649	2,560
55 TEMPLE CITY	384	512	492	520	643	2,551
56 WEST HOLLYWOOD	377	505	486	521	644	2,533



**Schedule of Local Return and Transportation Subsidies  
For the Fiscal Years Ended June 30, 2018 through 2022  
(Continued)**

		Amount (in Thousands)					
Subrecipients		2018	2019	2020	2021	2022	Total
<u>Cities:</u>							
57	BEVERLY HILLS	\$ 365	\$ 488	\$ 468	\$ 492	\$ 600	\$ 2,413
58	SAN DIMAS	359	481	468	491	603	2,402
59	LAWNDALE	352	470	456	475	583	2,336
60	LA VERNE	349	467	450	472	592	2,330
61	WALNUT	317	424	409	434	532	2,116
62	MAYWOOD	296	394	380	397	496	1,963
63	SOUTH PASADENA	273	366	353	373	453	1,818
64	COMMERCE	299	363	378	326	403	1,769
65	SAN FERNANDO	258	345	333	354	448	1,738
66	CUDAHY	258	344	330	345	430	1,707
67	DUARTE	233	310	299	312	385	1,539
68	SOUTH EL MONTE	219	293	283	302	377	1,474
69	LA CANADA-FLINTRIDGE	216	288	280	293	364	1,441
70	LOMITA	213	287	281	295	365	1,441
71	HERMOSA BEACH	208	276	267	282	349	1,382
72	SANTA FE SPRINGS	194	258	247	259	325	1,283
73	EL SEGUNDO	175	235	228	242	298	1,178
74	ARTESIA	177	237	228	240	293	1,175
75	HAWAIIAN GARDENS	157	208	198	209	260	1,032
76	PALOS VERDES ESTATES	144	192	183	192	234	945
77	SAN MARINO	142	190	180	190	233	935
78	SIGNAL HILL	123	163	157	168	208	819
79	SIERRA MADRE	116	155	149	158	192	770
80	ROLLING HILLS ESTATES	84	113	110	117	282	706
81	LA HABRA HEIGHTS	57	77	74	78	97	383
82	AVALON	39	52	52	55	70	268
83	HIDDEN HILLS	20	27	26	27	33	133
84	ROLLING HILLS	20	27	26	27	33	133
85	IRWINDALE	15	20	19	21	25	100
86	BRADBURY	12	16	14	15	19	76
87	INDUSTRY	5	6	6	6	8	31
88	VERNON	2	3	3	4	5	17
Sub-total		\$ 117,279	\$ 160,039	\$ 159,031	\$ 175,244	\$ 225,633	\$ 837,226
<u>Transit Authorities:</u>							
1	FOOTHILL TRANSIT	\$ 9,946	\$ 11,425	\$ 12,666	\$ 9,173	\$ 12,391	\$ 55,601
2	LONG BEACH TRANSIT	8,653	9,612	10,769	7,793	-	36,827
3	ANTELOPE VALLEY TRANSIT AUTHORITY	2,269	2,506	2,950	2,142	2,834	12,701
4	CALTRANS-DISTRICT 07	-	-	-	-	8,265	8,265
5	SANTA CLARITA TRANSIT	2,301	-	2,664	-	2,487	7,452
6	SOUTHERN CALIFORNIA REGIONAL RAIL AUTHORITY	-	-	-	7	107	114
7	SAN BERNARDINO COUNTY TRANSPORTATION AUTHORITY	-	-	-	125	(125)	-
		\$ 23,169	\$ 23,543	\$ 29,049	\$ 19,240	\$ 25,959	\$ 120,960
<u>Council of Governments:</u>							
1	SAN GABRIEL VALLEY COUNCIL OF GOVERNMENTS	\$ -	\$ 34	\$ 5,288	\$ 630	\$ 42,267	\$ 48,219
2	SOUTH BAY CITIES COUNCIL OF GOVERNMENTS	-	-	3,070	2,276	478	5,824
3	LAS VIRGENES-MALIBU COUNCIL OF GOVERNMENTS	-	104	58	51	59	272
4	ARROYO VERDUGO COMMUNITIES JOINT POWERS AUTHORITY	-	91	11	27	8	137
5	WESTSIDE CITIES COUNCIL OF GOVERNMENTS	-	-	-	34	4	38
		\$ -	\$ 229	\$ 8,427	\$ 3,018	\$ 42,816	\$ 54,490
<u>Other Organizations (See Notes below):</u>							
1	MOTT MACDONALD, LLC	\$ -	\$ -	\$ 346	\$ 1,397	\$ 694	\$ 2,437
2	BEACH CITIES HEALTH DISTRICT	-	-	7	186	71	264
3	ARELLANO ASSOCIATES LLC	-	-	-	14	56	70
4	HDR ENGINEERING INC	-	-	-	54	-	54
5	REMY MOOSE MANLEY	-	-	-	-	17	17
6	WALKING MAN, INC.	-	-	-	5	-	5
7	ADDRESSERS	-	-	-	2	-	2
8	TRANSLATING SERVICES, INC. DBA LAZAR TRANSLATING & INTERPRETING	-	-	-	1	-	1
9	Others-Accrual	30,919	(144)	1,963	9,021	13,328	55,087
Sub-total		\$ 30,919	\$ (144)	\$ 2,316	\$ 10,680	\$ 14,166	\$ 57,937
Grand Total		\$ 182,415	\$ 198,481	\$ 213,149	\$ 223,876	\$ 327,855	\$ 1,145,776

**Notes for Other Organizations:**

- 1 **Mott MacDonald, LLC** - Payments for the Regional Rail Planning and Environmental Services-Antelope Valley Line Improvements Environmental Assessment and Technical studies.
- 2 **Beach Cities Health District** - Payments for the Transportation System and Mobility Improvement Program.
- 3 **Arrellano Associates, LLC** - Payments for the Metro Antelope Valley Improvements Study that includes communication/outreach activities leading up to the release of the Draft Environmental Impact Report.
- 4 **HDR Engineering, Inc.** - Payments for Regional Rail Planning and Environmental Services.
- 5 **Remy Moose Manley** - Payments to analyze, review and provide substantive comments and edits to the Antelope Valley Line Capital and Environmental Impact Report.
- 6 **Walking Man, Inc.** - Payments for the distributions of flyers/notices for the Antelope Valley Line Capacity and Service Improvements Program.
- 7 **Addressers** - Payments for the Antelope Valley Project postcards.
- 8 **Translating Services, Inc.** - Payments for Armenian and Spanish Interpreter and practice sessions for 2 public hearings.

**Summary of Local Return Financial and Compliance Audit Findings  
For the the Fiscal Years Ended June 30, 2018 through 2022**

	2022	2021	2020	2019	2018
<b>Number of Subrecipients Audited</b>	<b>89</b>	<b>89</b>	<b>89</b>	<b>89</b>	<b>89</b>
<b>Financial Audit Findings:</b>					
1) Local returns subsidies were spent on projects prior to Metro's approval.					
Total number of cities with this type of finding	7	6	9	4	6
Total Questioned Cost associated with this finding. - Actual Amount	\$ 1,827,840	\$ 1,073,052	\$ 1,492,291	\$ 355,416	\$ 724,900
<u>Resolutions/Status of the finding:</u>					
Metro granted a retroactive approval of these projects. Thus, they were eligible for Local Return subsidies funding and was resolved during the audit.					
2) The City of South El Monte claimed Salaries and Employees' Benefits based on budget and not supported by actual time charges or time sheets.					
Total number of cities with this type of finding			1		
Total Questioned Cost associated with this finding. - Actual Amount			\$ 507		
<u>Resolutions/Status of the finding:</u>					
The City was requested to provide actual documentation of the claimed amount. Moving forward, the City plans to implement a timekeeping system to ensure that hours claimed were actually rendered and not based on budget.					
3) The City of Baldwin Park claimed Salaries and Employees' Benefits based on budget and not supported by actual time charges or time sheets.					
Total number of cities with this type of finding				1	
Total Questioned Cost associated with this finding. - Actual Amount				\$ 351,493	
<u>Resolutions/Status of the finding:</u>					
The City was requested to provide actual documentation of the claimed hours/amount. If no documentation provided, the City was advised to reimburse Metro of the claimed amount. Metro still to receive formal response from the City. It was recommended also by the auditor that the City establish controls to ensure that all salaries and benefits charged to the Local Return fund are adequately supported with verifiable accounting/transactions documents (i.e. time sheets and actual payroll).					
4) The City of South El Monte General Ledger is not updated. Account reconciliations, including bank accounts are behind and the Local Return Funds reports and Forms submitted to Metro do not reconcile with the accounting records. Auditors unable to perform any auditing procedures.					
Total number of cities with this type of finding				1	
Total Questioned Cost associated with this finding. - Actual Amount				\$149,130	
<u>Resolutions/Status of the finding:</u>					
Metro granted the City's request for an extension to complete the audit by August 31, 2020 (need to contact Metro if this was completed).					
5) The City of Downey's expenditures incurred for the Brookshire Avenue Pavement Rehabilitation Project that were charged to the Measure M Local Return Fund was not supported by an approved contract or purchase order form.					1
Total Questioned Cost associated with this finding. - Actual Amount				\$ 3,347	
<u>Resolutions/Status of the finding:</u>					
The auditing firm of Simpson and Simpson recommended that the City establish controls to ensure that the costs charged to the Local Return Funds, although allowable, are adequately supported by contracts, purchase orders, invoices, canceled checks or similar documentation so that Local Return expenditures are in compliance with the Guidelines. (need to contact Metro for the status of this finding).					
6) City of Pomona Interest income was not properly allocated and recorded in Measure M Local Return Fund account.					1
Total Questioned Cost associated with this finding. - Actual Amount					\$9,705
<u>Resolutions/Status of the finding:</u>					
The City corrected the issue and interest income was allocated for the first quarter of FY 2018-19 and will continue to do so going forward.					

**Summary of Local Return Financial and Compliance Audit Findings**  
**For the the Fiscal Years Ended June 30, 2018 through 2022**  
(Continued)

	2022	2021	2020	2019	2018
<b>Number of Subrecipient Audited</b>	<b>89</b>	<b>89</b>	<b>89</b>	<b>89</b>	<b>89</b>
<b><u>Compliance Audit Findings</u></b>					
1) The Expenditure Plan (Form M-One or electronic equivalent) was not submitted timely to Metro.					
Total number of cities with this type of finding	5	1	9	6	2
<u>Resolutions/Status of the finding:</u>					
The Cities subsequently submitted the Expenditure Plan to Metro.					
2) The Expenditure Report (Form M-Two or electronic equivalent) was not submitted timely.					
Total number of cities with this type of finding	6	1	1	8	4
<u>Resolutions/Status of the finding:</u>					
The Cities subsequently entered the required information in the LRMS.					
3) Accounting procedures, record keeping, and documentation are not adequate.					
Total number of cities with this type of finding	-	1	-	-	-
<u>Resolutions/Status of the finding:</u>					
Cities were advised to address and correct the identified issues.					

**Expenditures Budget to Actual Comparison**  
**For the Fscal Years 2018 through 2022**  
(In Thousands)

Programs	2018			2019			2020			2021			2022		
	Expenditures ( In Thousands)			Expenditures ( In Thousands)			Expenditures ( In Thousands)			Expenditures ( In Thousands)			Expenditures ( In Thousands)		
	Final Budget	Actual	Variance with Final Budget	Final Budget	Actual	Variance with Final Budget	Final Budget	Actual	Variance with Final Budget	Final Budget	Actual	Variance with Final Budget	Final Budget	Actual	Variance with Final Budget
<b>Program:</b>															
Metro Rail Operations	\$ 18,212	\$ 25,499	\$ (7,287)	\$ 54,247	\$ 56,799	\$ (2,552)	\$ 42,995	\$ 42,616	\$ 379	\$ 34,867	\$ 38,515	\$ (3,648)	\$ 42,601	\$ (35,846)	\$ 78,447
Transit Operations	149,669	147,669	2,000	165,684	168,635	(2,951)	184,746	184,746	-	133,102	133,061	41	176,932	(155,557)	332,489
ADA Paratransit	-	-	-	28,298	25,816	2,482	17,198	(180)	17,378	39,405	25,827	13,578	17,041	38,128	(21,087)
Transit Construction	250,883	57,778	193,105	322,277	170,340	151,937	502,319	476,790	25,529	484,070	444,374	39,696	368,166	470,786	(102,620)
Metro State of Good Repair	14,725	15,036	(311)	16,984	19,353	(2,369)	6,572	8,992	(2,420)	7,560	17,992	(10,432)	19,238	5,223	14,015
Highway Construction	12,500	80	12,420	16,441	7,386	9,055	42,082	28,506	13,576	37,343	41,766	(4,423)	215,918	116,046	99,872
Metro Active Transportation Program	-	3,450	(3,450)	20,708	9,794	10,914	6,492	3,848	2,644	19,045	7,450	11,595	23,796	11,449	12,347
Local Return	127,580	138,476	(10,896)	141,328	140,017	1,311	146,184	137,589	8,595	130,293	152,427	(22,134)	136,194	182,509	(46,315)
Regional Rail	7,505	8,058	(553)	8,313	27	8,286	8,599	8,502	97	17,697	15,012	2,685	9,845	4,597	5,248
<b>Total Program</b>	<b>\$ 581,074</b>	<b>\$ 396,046</b>	<b>\$ 185,028</b>	<b>\$ 774,280</b>	<b>\$ 598,167</b>	<b>\$ 176,113</b>	<b>\$ 957,187</b>	<b>\$ 891,409</b>	<b>\$ 65,778</b>	<b>\$ 903,382</b>	<b>\$ 876,424</b>	<b>\$ 26,958</b>	<b>\$ 1,009,731</b>	<b>\$ 637,335</b>	<b>\$ 372,396</b>
Administration	4,066	1,072	2,994	3,873	3,759	114	5,451	5,889	(438)	6,658	3,415	3,243	14,018	3,842	10,176
<b>Total</b>	<b>\$ 585,140</b>	<b>\$ 397,118</b>	<b>\$ 188,022</b>	<b>\$ 778,153</b>	<b>\$ 601,926</b>	<b>\$ 176,113</b>	<b>\$ 962,638</b>	<b>\$ 897,298</b>	<b>\$ 65,340</b>	<b>\$ 910,040</b>	<b>\$ 879,839</b>	<b>\$ 30,201</b>	<b>\$ 1,023,749</b>	<b>\$ 641,177</b>	<b>\$ 382,572</b>

**List of Funded Projects By Program**  
**For the Fiscal Year Ended June 30, 2018 through 2022**  
(In Thousands)

Subfund	Programs/Project Name	2022	2021	2020	2019	2018	Total
<b>Transit Operating and Maintenance</b>	<b><u>Metro rail operations:</u></b>						
	1 RAIL OPERATIONS - A LINE	\$ (7,283)	\$ 7,571	\$ 8,747	\$ 14,398	\$ 7,338	\$ 30,771
	2 RAIL OPERATIONS - B LINE	(10,840)	11,701	12,871	19,877	8,587	42,196
	3 RAIL OPERATIONS - C LINE	(3,383)	3,986	3,899	5,927	2,730	13,159
	4 RAIL OPERATIONS - E LINE	(7,126)	7,592	8,488	7,336	2,731	19,021
	5 RAIL OPERATIONS - L LINE	(7,214)	7,665	8,611	9,261	4,113	22,436
	Sub-total	\$ (35,846)	\$ 38,515	\$ 42,616	\$ 56,799	\$ 25,499	\$ 127,583
	<b><u>Transit operations</u></b>						
	1 BUS OPERATIONS- G LINE	\$ (10,833)	\$ 4,933	\$ 6,108	\$ 6,204	\$ 5,530	\$ 11,942
	2 MEASURE M 20% FAP SUBSIDIES	55,451	41,705	57,841	54,311	43,939	253,247
	3 OPERATION MAINTENANCE	(66,207)	25,418	42,357	35,416	34,014	70,998
	4 OPERATIONS TRANSPORTATION	(128,895)	57,719	73,908	68,381	60,045	131,158
	5 PUBLIC AFFAIRS, PROMO & OUTREACH	831	680	1,165	1,127	768	4,571
	6 SERVICE PLANNING & ENHANCEMENT	(4,463)	2,076	2,474	2,373	2,073	4,533
	7 SERVICE SCHEDULING	(1,440)	529	940	907	797	1,733
	8 SYSTEMWIDE BUS OPS MGMT & ADMIN	-	1	(47)	(84)	504	374
	Sub-total	\$ (155,556)	\$ 133,061	\$ 184,746	\$ 168,635	\$ 147,670	\$ 478,556
	<b><u>ADA Paratransit</u></b>						
	1 OTHER SUBSIDIES	\$ 38,128	\$ 25,827	\$ 798	\$ 24,838	\$ -	\$ 89,591
	2 OTHER SUBSIDIES-OTHER AGENCIES	-	-	(978)	978	-	-
	Sub-total	\$ 38,128	\$ 25,827	\$ (180)	\$ 25,816	\$ -	\$ 89,591

List of Funded Projects By Program  
For the Fiscal Year Ended June 30, 2018 through 2022  
(In Thousands)

Subfund	Programs/Project Name	2022	2021	2020	2019	2018	Total
<i>Transit/First/ Last Mile (Capital)</i>	<u>Transit construction</u>						
	1 ACTIVE PROGRAM	\$ 4,048	\$ 1,647	\$ 560	\$ -	\$ -	\$ 6,255
	2 AIRPORT METRO CONNECTOR CONST	85,704	12,015	42,514	10,580	41,717	192,530
	3 BRT CONNECTOR RED/ORANGE LINE TO GOLD LINE	2,616	2,746	3,455	3,710	413	12,940
	4 BUS SYTM IMPROV PROG	178	-	-	-	-	178
	5 CRENSHAW NORTHERN EXTENSION (MEAS M)	12,838	2,481	971	446	-	16,736
	6 CRENSHAW/LAX TRANSIT CORRIDOR	(16,000)	-	-	-	-	(16,000)
	7 EXPO/BLUE LINE LIGHT RAIL VEHICLE PROCUR	5,613	6,850	43,639	1,040	-	57,142
	8 FOOTHILL EXTENSION 2A CLOSEOUT	395	-	-	-	-	395
	9 GOLD LINE FOOTHILL EXT. PHASE 2B	139,960	203,456	130,740	22,043	-	496,199
	10 METRO BSC PROGRAM	218	-	-	-	-	218
	11 NORTH SAN FERNANDO VALLEY BRT IMPROVEMEN	799	1,662	1,546	2,810	254	7,071
	12 ORANGE LIINE BRT IMPROVEMENTS	4	6	107	947	-	1,064
	13 ORANGE LINE BRT IMPROVEMENT	8,159	7,683	7,508	5,344	2,431	31,125
	14 SEPULVEDA TRANSIT CORRIDOR-1	-	-	2	-	-	2
	15 SFV I-405 CORRIDOR CONNECTION	2,195	3,728	6,663	-	-	12,586
	16 TRANSIT PROJECTS	28	1,257	3,080	-	-	4,365
	17 VERMONT SOUTH BAY EXTENSION STUDY	845	-	-	-	-	845
	18 VERMONT TRANSIT CORRIDOR	1,351	383	569	1,009	745	4,057
	19 WESTSIDE PURPLE LINE EXT. SECTION 3	-	-	28	270	-	298
	20 WESTSIDE SUBWAY EXTENSION SECTION 3	221,835	128,521	235,409	122,141	12,217	720,123
	21 OTHER-NON SPECIFIED	-	71,940	-	-	-	71,940
	Sub-total	\$ 470,786	\$ 444,375	\$ 476,791	\$ 170,340	\$ 57,777	\$ 1,620,069



List of Funded Projects By Program  
For the Fiscal Year Ended June 30, 2018 through 2022  
(In Thousands)

Subfund	Programs/Project Name	2022	2021	2020	2019	2018	Total
<i>Transit/First/ Last Mile (Capital)</i>	<u>Metro State of Good Repair:</u>						
	1 DIV 20 WHEEL PRESS MACHINE	\$ 74	\$ 1,468	\$ 1,659	\$ 105	\$ 77	\$ 3,383
	2 FIRE CONTROL PANEL UPGRADE	-	13	(1,870)	2,289	-	432
	3 MBL RAIL REPLACEMENT & BOOTING	-	-	2	-	-	2
	4 MBL TRIP SYSTEM REPLACEMENT	391	-	-	-	-	391
	5 MGL EMERGENCY TRIP SYSTEM	60	256	775	2,786	-	3,877
	6 MGL RTU REFURB	246	-	-	-	-	246
	7 MRL ELECTRONICS	9	135	(140)	663	-	667
	8 MRL FIRE CONTROL PANEL UPGRADE	693	-	-	-	-	693
	9 MRLA650 COMPONENT OVERHAULS	2,109	-	-	-	-	2,109
	10 P2000 COMPONENT OVERHAUL	-	-	73	2,896	9,933	12,902
	11 P865/2020 BLUE LINE FLEET MIDLIFE REHAB	60	127	1,664	2,371	2,698	6,920
	12 PERFORM MIDLIFE REPAIRS ON HEAVY RAILCAR	-	-	-	3,618	-	3,618
	13 RAIL FACILITY IMPROVEMENTS	629	-	-	-	-	629
	14 RAIL OPERATIONS CENTER/BUS OPERATIONS CE	(48)	-	-	-	-	(48)
	15 RC NON-FFGA ACTIVITIES	-	237	5,518	-	-	5,755
	16 REPLACE THE AGING SUPERVISORY CONTROL AN	371	499	468	1,838	-	3,176
	17 SOUND ENCLOSURE FOR LRT FREEWAY STATIONS	-	2	91	582	-	675
	18 SUBWAY RAILCAR MIDLIFE OVERHAUL	-	-	-	76	2,328	2,404
	19 SYSTEMWIDE SIGNAGE	548	-	-	-	-	548
	20 TRACK AND TUNNEL INTRUSION DETECTION	80	-	-	-	-	80
	21 VERT SYSTEM MODERNIZATION: ELEVATORS	-	51	751	2,129	-	2,931
	22 OTHER-NON SPECIFIED	-	15,204	-	-	-	15,204
	Sub-total	\$ 5,222	\$ 17,992	\$ 8,991	\$ 19,353	\$ 15,036	\$ 66,594

List of Funded Projects By Program  
For the Fiscal Year Ended June 30, 2018 through 2022  
(In Thousands)

Subfund	Programs/Project Name	2022	2021	2020	2019	2018	Total
Highway, Active Transportation, Complete Streets (Capital)	<u>Highway construction</u>						
	1 ACTIVE TRANSP, TRANSIT & TECH	\$ 2,607	\$ 185	\$ 454	\$ 4,028	\$ -	\$ 7,274
	2 ACTIVE TRANS 1ST/LAST MILE	747	-	-	-	-	747
	3 AV - ACTIVE TRANSP PROG	15	-	-	-	-	15
	4 F/L MILE & COMPLETE ST	1,116	-	-	-	-	1,116
	5 HIGHWAY EFFICIENCY PROGRAM	1,374	7,542	2,504	-	-	11,420
	6 HIGHWAY EFFICIENCY PROGRAM (NORTH COUNTY	1	-	-	-	-	1
	7 HIGHWAY EFFICIENCY PROGRAM (SOUTH COUNTY)	-	-	5,273	-	-	5,273
	8 I-405 SEPULVEDA EXPRESSLANES	5,078	1,881	909	56	-	7,924
	9 I-5 N. CAPACITY ENHANCEMENT	8,833	-	-	-	-	8,833
	10 I-105 EXPRESSLANES	13,171	1,983	1,714	13	-	16,881
	11 I-5 CORR IMP (I-605 TO I-710)	5	5	6	8	-	24
	12 I-605 CORRIDOR "HOT SPOTS"-MM	501	27	24	-	-	552
	14 LARVR WATERWAY SYS BIKE PATH	(116)	923	(65)	-	-	742
	15 MODAL CONNECTIVITY & COMPLETE ST	953	357	13	91	-	1,414
	16 NORTH COUNTY ACTIVE TRANS PROG	983	453	3	-	-	1,439
	17 SAN GABRIEL ACTIVE TRANSPORTATION PROG	422	30	15	33	-	500
	18 SOUTH BAY HWY OPER IMP(SB#63)	223	-	-	-	-	223
	19 SR-57/SR-60 INTERCHANGE IMPS	57,513	11,396	11,669	3,157	80	83,815
	20 SR-71 GAP MISSION SBCL-S.SEG	8,265	-	-	-	-	8,265
	21 TRANSP SYST/MOBILITY IMP PROG	5,768	12,225	5,980	-	-	23,973
	22 TRANSPORTATION SYS&MOBILITY IM(SB#66)	8,587	311	7	-	-	8,905
	23 OTHER-NON SPECIFIED	-	4,448	-	-	-	4,448
	Sub-total	\$ 116,046	\$ 41,766	\$ 28,506	\$ 7,386	\$ 80	\$ 193,784

List of Funded Projects By Program  
For the Fiscal Year Ended June 30, 2018 through 2022  
(In Thousands)

Subfund	Programs/Project Name	2022	2021	2020	2019	2018	Total
<b>Highway, Active Transportation, Complete Streets (Capital)</b>	<b>Metro active transportation program</b>						
	1 BICYCLE ACCESS IMPROVEMENTS - RAIL	\$ -	\$ 2	\$ 33	\$ 786	\$ -	\$ 821
	2 BICYCLE PROGRAM	91	170	413	962	463	2,099
	3 BIKE HUB/LOCKERS O&M	23	-	-	-	-	23
	4 BIKE PARKING PLAN & PROGRAM	8	79	78	101	97	363
	5 BIKE SHARE TAP INTEGRATION	22	-	-	-	-	22
	6 BIKE/BUS INTERFACE STUDY	-	14	44	2	134	194
	7 BIKESHARE PLANNING (METRO ONLY COST)	113	87	435	232	723	1,590
	8 COMPLETE STREETS	80	186	164	276	350	1,056
	9 CW 1ST/LAST MILE PN	673	846	585	750	1,052	3,906
	10 CW BICYCLE FRIENDLY BUSINESS DISTRICT	-	-	-	(168)	168	-
	11 GOLD LINE 2B 1ST/LAST MILE PN	-	-	-	348	-	348
	12 INGLEWOOD 1ST/LAST MILE PN	-	37	66	266	-	369
	13 LA RIVER BIKE PATH	33	22	(174)	97	240	218
	14 LARVR WATERWAY SYS BIKE PATH	10,093	5,501	1,374	4,767	-	21,735
	15 MBL TRIP SYSTEM REPLACEMENT	(41)	-	-	-	-	(41)
	16 METRO ACTIVE TRANSPORT PROGRAM	286	-	-	-	-	286
	17 METRO BIKE SHARE PHASE 3	-	-	323	-	-	323
	18 METRO BLUE LINE FIRST/LAST MILE PLAN	-	-	58	72	223	353
	19 PURPLE LINE 1ST/LAST MILE PN	68	383	449	611	-	1,511
	20 UNION STATION METRO BIKE HUB	-	-	-	692	-	692
	21 OTHER-NON SPECIFIED	-	123	-	-	-	123
	Sub-total	\$ 11,449	\$ 7,450	\$ 3,848	\$ 9,794	\$ 3,450	\$ 35,991

List of Funded Projects By Program  
For the Fiscal Year Ended June 30, 2018 through 2022  
(In Thousands)

Subfund	Programs/Project Name	2022	2021	2020	2019	2018	Total
<b>Local Return/ Regional Rail</b>	<b><u>Local return:</u></b>						
	1 MEASURE M LOCAL RETURN	\$ 182,509	\$ 152,586	\$ 137,430	\$ 140,017	\$ 138,476	\$ 751,018
	2 LARVR WATERWAY SYS BIKE PATH	-	(159)	159	-	-	-
	Sub-total	\$ 182,509	\$ 152,427	\$ 137,589	\$ 140,017	\$ 138,476	\$ 751,018
	<b><u>Regional rail:</u></b>						
	1 COMMUTER RAIL	\$ 924	\$ 13,996	\$ 8,502	\$ 27	\$ 8,058	\$ 31,507
<b>Administration</b>	2 HDC-INTERCITY RAIL	3,673	-	-	-	-	3,673
	3 OTHER-NON SPECIFIED	-	1,016	-	-	-	1,016
	Sub-total	\$ 4,597	\$ 15,012	\$ 8,502	\$ 27	\$ 8,058	\$ 36,196
	<b><u>0.5% for Administration</u></b>						
	1 ADMIN-MEASURE M	\$ 3,842	\$ 3,414	\$ 5,889	\$ 3,759	\$ 1,072	\$ 17,976
	Sub-total	\$ 3,842	\$ 3,414	\$ 5,889	\$ 3,759	\$ 1,072	\$ 17,976
	<b>Grand Total</b>	<b>\$ 641,177</b>	<b>\$ 879,839</b>	<b>\$ 897,298</b>	<b>\$ 601,926</b>	<b>\$ 397,118</b>	<b>\$ 3,417,358</b>

## Appendix C

---

# **Assessment of the Measure M Independent Taxpayer Oversight Committee (MMITOC)**



# **Final Report**

## **Los Angeles County Metropolitan Transportation Authority**

---

---

### **Assessment of the Measure M Independent Taxpayer Oversight Committee (MMITOC)**

April 2023

*Submitted by:*

**BCA Watson Rice LLP**

---

*Certified Public Accountants & Management Advisors*  
2355 Crenshaw Blvd. Suite 150 Torrance, CA 90501  
PH 310 . 792 . 4640 . FX 310 . 792 4140 .





## Table of Contents

Background .....	2
Objectives and Methodology .....	2
MMITOC Purpose and Responsibilities.....	3
Responsibilities to Review .....	4
Responsibilities to Approve, Make a Finding and Report.....	6
Responsibilities to Make Recommendations for Improvement .....	7
MMITOC Meetings .....	7
Committee Membership .....	8
Committee Reporting.....	9
Potential MMITOC Improvements .....	9
MMITOC Charter to Clarify Purpose and Responsibilities .....	9
Ensuring Meetings Allow Time for Committee Discussion .....	10



## **Background**

In November 2016, the Measure M Ordinance, Los Angeles County's comprehensive plan to improve transportation and ease traffic congestion, was approved by a two-thirds majority vote. The Measure M Ordinance imposes a retail transactions and use tax at the rate of one-half of one percent (.5%) within Los Angeles County to be operative on the first day of the first calendar quarter commencing not less than 180 days after the adoption of the Ordinance by the voters. The Measure M Ordinance (Ordinance) requires an annual independent audit to be completed within six (6) months after the end of the fiscal year being audited for purpose of determining compliance with the provisions of the Measure M Ordinance relating to the receipt and expenditure of Sales Tax Revenues during such fiscal year.

The Ordinance requires that every five (5) years, Metro conduct a comprehensive review of all projects and programs implemented under the Measure M Expenditure Plan (Plan) to evaluate the performance of the overall program and make recommendations to improve its performance based on current practices, best practices, and organizational changes to improve coordination. The Measure M Five Year Comprehensive Assessment and Equity Report (Assessment) will evaluate the performance and impact of the overall Measure M program and support the successful delivery of Measure M projects and programs. Key among the steps towards completing the Assessment was the development of objectives and criteria that measure Metro's implementation of the Plan in the initial five years (FY18 – FY22). The five key Assessment areas to be measured are Financial Analysis, Project Delivery, Program Management, Compliance, and Transparency/Accountability and Equity.

The Ordinance also requires the establishment of a Measure M Independent Taxpayer Oversight Committee of Metro (MMITOC) to provide an enhanced level of accountability for expenditures of sales tax revenues made under the Expenditure Plan. The Committee carries out the responsibilities laid out in the Ordinance and plays a valuable and constructive role in the ongoing improvement and enhancement of project delivery contemplated under the Measure M Ordinance. The committee is responsible for reviewing the annual financial and compliance audits as well as reviewing the Assessment and making findings and/or providing recommendations for improving the program. The results of the Committee's review will be presented to the Metro Board of Directors as part of the adoption of the Assessment.

## **Objectives and Methodology**

The primary objective of this review was to perform an analysis of the Committee to determine its purpose, functionality, and usefulness in meeting the requirements as stated in the Ordinance. To accomplish this objective we:



- Reviewed the Ordinance to determine Committee responsibilities.
- Conducted interviews with Committee members:
  - Virginia Tanzman, Committee Chair
  - Linda Briskman
  - Richard Stanger
  - Paul Rajmaira
  - Ryan Campbell
- Conducted interviews with Metro staff that support or interact with the Committee:
  - Sharon Gookin, Deputy CEO
  - Ronald Stamm, Deputy County Counsel
  - Collette Langston, Board Clerk
  - Lauren Choi, DEO, (Interim), Management Audit Services
  - Monica Del Toro, Senior Manager, Audit
- Reviewed meeting agendas, minutes, and reports received by the Committee during the Assessment review period.
- Reviewed Committee annual audit reports for FY18-22 audits.
- Determined whether reporting to the Committee has been adequate through a review of the content and frequency of information conveyed to the Committee.

## **MMITOC Purpose and Responsibilities**

Effective committees have a strategic focus and clear mission or statement of purpose that communicates what the committee is, what it does and why it does it. With an appropriate strategic focus all members of the committee have a clear understanding of its purpose, the approach used to achieve that purpose and the progress being achieved.

The Ordinance provides a clear and focused purpose for the MMITOC. That purpose is: “to provide an enhanced level of accountability for expenditures of sales tax revenues made under the Expenditure Plan.”

Given this, the MMITOC serves as an important element and is very useful as part of the overall checks and balances for Measure M expenditures. There is tremendous value in having a diverse group of committed members of the public reviewing information about Measure M projects and expenditures and providing very focused approval findings and recommendations relative to these expenditures.

The MMITOC provides added oversight for the Board and the public that Measure M projects and expenditures are being reviewed in more detail than the Board may be able to do themselves, including the detailed reviews of the annual Measure M audits. In the future, the MMITOC may also be required to review, make findings and report on potential



debt financing and changes to the Measure M Ordinance. This would also be a very useful role for the MMITOC.

All MMITOC members interviewed clearly understand that the MMITOC does not have any policy or decision making authority. Actual governance of the Measure M projects is the role of the Metro Board of Directors (Board), with all decision making the responsibility of the Board and/or CEO and Metro management as delegated to them by the Board.

The Ordinance outlines a comprehensive list of responsibilities for the MMITOC. These responsibilities are in four categories:

- Review information only, with no finding, recommendations or report as a result of that review.
- Review and approve the scope of work for annual audits.
- Review and make a finding or report as a result of the review.
- Review and make recommendations for improvement.

## **Responsibilities to Review**

The majority of the responsibilities assigned to the MMITOC involve reviewing information only, with no finding, recommendations or report anticipated as a result of the review. The following MMITOC responsibilities are in this category:

- For Local Return funds, review the programmed revenues and uses for each of the local jurisdictions.
- For Transit and Highway (Capital), review comparison of budget expended to project milestone completion, comparison of contingency spent to project completion, and review of soft costs expended.
- For Active Transportation Program, review programmed revenues and uses.
- For State of Good Repair, review budget and expenses.
- For Transit Operating and Maintenance (which includes Metro Rail Operations, Transit Operations, ADA Paratransit for the disabled/Metro discounts for seniors and students, and Regional Rail), review budget and expenses.
- For major corridor projects, review:
  - Project costs, established LOP budgets, and any significant cost increases and/or major scope changes of the major corridor projects identified in the Expenditure Plan.
  - The funding available and programmed for the projects included in the Expenditure Plan, as well as any funding gaps for each of these projects.



- Performance in terms of project delivery, cost controls, schedule adherence, and related activities.

Over the five-year period the MMITOC has been presented with substantial information covering each of the topics listed above. At each meeting numerous presentations are made, with PowerPoint presentations. These include:

- **Program Management Quarterly Major Project Status Reports** – Provides major construction project updates including the budget, schedule, safety and injury statistics, and overall progress. The overall progress updates include percentage completion, as well as specific progress made on each project.
- **Transit Planning Updates** – Provides major transit construction project updates including the current phase of each project, the most recent cost estimate, recent activities, and next actions. An overview map showing all transit projects, as well as detailed maps showing the location of each project is also included. The presentation also includes all the projects included in the Measure M Expenditure Plan from groundbreaking to opening date with the current and planned status of each.
- **Complete Streets and Highway Project Updates** – Provides major street and highway project updates including the current phase of each project, the current phase budget and amount spent to date, the purpose and scope, multimodal elements, current status, and challenges identified. The presentation also includes detailed maps showing the location of each project.
- **Active Transportation Project Updates** – Provides active transportation project updates include bike path and 1st/Last Mile projects. This includes information on the amount of Measure M funding included, and the status of each project.
- **State of Good Repair Updates** – Provides an update on Metro assets including the number and value, the replacement value, state of good repair needs, and the current backlog in meeting state of good repair needs. The update also provides detailed information on Metro rolling stock (buses and rail vehicles), equipment, facilities and infrastructure. The updates also provide information on Metro asset management accomplishments and efforts in progress.
- **Local Return Updates** – Provides an overview of the requirements for Measure M local return funds and an overview of how those funds are allocated.
- **Metro Proposed Budget Updates** – Provides information on the proposed budget for Metro for each fiscal year. Includes information on budget priorities, and both the total budget amount and amounts for each major program. The presentation also includes the budget specifically for Measure M.



## **Responsibility to Approve**

The MMITOC has been assigned responsibility for approving the scope of work and directing the work of the auditors conducting the annual audits. During each of the five years that annual audits have been performed the MMITOC has reviewed and approved the scope of work for the annual audits.

## **Responsibilities to Make a Finding and Report**

The MMITOC has also been assigned responsibilities related to annual audits that require reviewing and making findings and reporting as a result of the review. These responsibilities include:

- For each Subfund, make findings on the effective and efficient use of funds.
- Preparing an annual report on the results of the annual audits.

During each of the five years that annual audits have been performed the MMITOC has reviewed and, with staff's assistance, issued an annual report on the results of the audits. This includes reviews of each subfund. The exhibit to the right shows the documentation of the MMITOC's review as well as their findings for FY 2022. This information was included in the report provided to Metro management and the Metro Board of Directors.

### **MEASURE M OVERSIGHT COMMITTEE REVIEW**

The Measure M Oversight Committee received the three audit reports in February 2023. The Committee reviewed the reports and met on March 1, 2023. At that meeting, the Committee received a formal presentation of the audit reports from each of the three audit firms.

The Committee asked questions and received satisfactory answers to questions regarding administrative costs, proper subfund allocations and jurisdictions with repeat findings and possible mitigations to late form submissions.

The Committee was satisfied with the audit reports.

### **MEASURE M OVERSIGHT COMMITTEE FINDINGS**

(1) The audits were performed in accordance with the Ordinance that the voters approved in 2016;

(2) Metro complied, in all material respects, with the Ordinance requirements applicable to the Measure M revenues and expenditures for the year ended June 30, 2022; and

(3) The County and Cities complied in all material respects with the Measure M Ordinance and guidelines that are applicable to the Measure M Local Return program for the year ended June 30, 2022.

The audits found eighteen (18) instances of non-compliance which according to Metro staff, have all been resolved.

Additional MMITOC responsibilities that require reviewing and making a finding or report as a result of the review include:

- Reviewing all proposed debt financing and making a finding as to whether the benefits of the proposed financing for accelerating project delivery, avoiding future cost escalation, and related factors exceed issuance and interest costs.
- Reviewing any proposed amendments to the Ordinance, including the Expenditure Plan, and make a finding as to whether the proposed amendments further the purpose of the Ordinance.

During the five-year period there has not been any debt financing of Measure M funded projects. There have been no proposed amendments to the Ordinance. As a result, the MMITOC has not reviewed nor made findings related to these responsibilities.





## Responsibilities to Make Recommendations for Improvement

The MMITOC has been assigned the responsibility for reviewing information and making recommendations for improvement in the two following areas:

- For major corridor projects the MMITOC is to review the funding available and programmed for the projects included in the Expenditure Plan, as well as any funding gaps for each of these projects and provide recommendations on possible improvements and modifications to deliver the Plan.
- After reviewing the 5 year Comprehensive Program Assessment conducted by Metro the MMITOC is to make findings and/or provide recommendations for improving the program.

The Ordinance does not provide clear guidance regarding the form or content of recommendations on possible improvements, which provides flexibility for both the MMITOC and Metro to confirm an efficient process.

Metro is currently in the process of conducting the 5 year assessment, so the MMITOC has not had the opportunity to review the assessment nor to make findings and/or provide recommendations for improving the program. Once completed, the assessment will be presented to the MMITOC for review. Following the review, the MMITOC will have the opportunity to make findings and/or provide recommendations for improving the program.

***Conclusion: The reporting to the MMITOC has provided information required to meet its responsibilities for reviewing information that does not require a finding, recommendation or report, for reviewing information, approving specific items, making a finding or report as a result of the review, for reviewing information and making recommendations for improvement as a result of the review.***

## MMITOC Meetings

The Ordinance requires the MMITOC to meet at least four (4) times each year to carry out its responsibilities. Effective committees require that structures and practices define how a Committee such as the MMITOC carries out its responsibilities. A best practice is to develop specific documents that define its functions, activities, and the specific roles of the Committee and its members. This is often contained in a set of bylaws.

During the June 2022 meeting, the Chair recommended that the MMITOC formalize rules for the establishment of officers and their rotation. Staff took the action to develop bylaws in response to this recommendation. Subsequently, staff drafted the bylaws and sought feedback from the MMITOC.

During the December 2022 meeting, staff presented the bylaws to the MMITOC. At that time, the MMITOC requested staff add language to clarify the reporting relationship of the



MMITOC. Additional comments from the MMITOC members were also received following the December Board meeting to clarify the reporting to the Board and public. Staff updated the proposed bylaws to incorporate comments received by the MMITOC. The proposed bylaws were adopted at the March 2023 MMITOC meeting.

The Bylaws adopted by the MMITOC are consistent with the Ordinance and clearly define the roles and responsibilities for members and officers. The Bylaws also establish rules and procedures for members and meetings, officer selections and duties.

***Conclusion: The MMITOC has met its requirement to meet at least four times each year to carry out its responsibilities. These four meetings each year are adequate to fulfill the responsibilities assigned to the MMITOC in the ordinance. In addition, the Bylaws adopted by the MMITOC provide for clear rules and procedures for members and meetings.***

## Committee Membership

The Ordinance establishing the MMITOC states that it will be comprised of seven (7) voting members representing the following professions or areas of expertise:

- A retired Federal or State judge.
- A professional from the field of municipal/public finance and/or budgeting with a minimum of ten (10) years of relevant experience.
- A transit professional with a minimum of ten (10) years of experience in senior-level decision making in transit operations and labor practices.
- A professional with a minimum of ten (10) years of experience in management and administration of financial policies, performance measurements, and reviews.
- A professional with demonstrated experience of ten (10) years or more in the management of large-scale construction projects.
- A licensed architect or engineer with appropriate credentials in the field of transportation project design or construction and a minimum of ten (10) years of relevant experience.
- A regional association of businesses representative with at least ten (10) years of senior-level decision making experience in the private sector.

The MMITOC has never had a full complement of members. This is partially due to the specific professional or other requirements, as well as the conflict of interest requirements. Members are selected by the Committee Membership Selection Panel, comprised of three members of the Metro Board of Directors or their designee.



***Conclusion: The MMITOC currently has five members, with two vacancies. The MMITOC Chair and Metro Management have made filling all the MMITOC positions a high priority.***

## **Committee Reporting**

The Ordinance establishing the MMITOC requires it to be accountable to the public and the Metro Board. The following Ordinance provision outlines this requirement.

Accountability to the Public and the Metro Board. All audit reports, findings, and recommendations will be available and accessible to the public (through various types of media) prior to the public hearing and upon request. Metro will establish a website dedicated to the Oversight of this Measure and include all pertinent Ordinance information for the public. The Committee shall review all audits and hold an annual public hearing to report on the results of the audits.

A website is available and accessible to the public that provides information regarding the MMITOC and the Ordinance. In addition, all MMITOC meetings are open to the public and posted as required. An annual public hearing is also held to report on the results of the audits.

***Conclusion: The MMITOC is meeting the requirements for accountability to the Public and Metro Board.***

## **Potential MMITOC Improvements**

We identified a number of potential improvements to the MMITOC as part of this review. These are not formal recommendations, but improvement ideas that should be considered by the MMITOC and Metro management. Many of these potential improvements came from MMITOC members and Metro management and staff.

## **MMITOC Charter to Clarify Purpose and Responsibilities**

The Ordinance establishing the MMITOC is fairly clear in defining its responsibilities. However, there is some ambiguity within the Ordinance. The following two provisions in the Ordinance do not provide for any action by the MMITOC, but could be taken by some to define a larger role than the Ordinance actually provides:

*It is the intent that the Committee will assist Metro and take advantage of changing situations in the future with regard to technologies and transportation developments. Therefore, the provisions contained in this Ordinance are based on a 2016 perspective and are not meant to be unduly restrictive on the Committee's and Metro's roles and responsibilities.*



*The Committee Members established for oversight shall carry out the responsibilities laid out in this Ordinance and play a valuable and constructive role in the ongoing improvement and enhancement of this Ordinance.*

Many committees such as the MMITOC find it helpful to develop a committee charter. A committee charter is a document that outlines the specific purpose, authority, and responsibilities of a committee. This committee charter could outline the authority and scope of the committee. It could include information on what has been delegated to the committee and confirm the limits of the decision-making authority of the committee. The charter could also outline the specific duties and responsibilities of the committee. Some committees find it useful to recite the key elements of the charter at the beginning of each meeting to ensure meetings stay on track.

Metro management should consider developing a draft charter for the MMITOC, reviewing and discussing it with the MMITOC. The MMITOC could then adopt the charter. This process would be comparable to the process used to develop and adopt the MMITOC Bylaws.

## **Ensuring Meetings Allow Time for Committee Discussion**

Several MMITOC members stated they felt there was little to no time available for discussion among the members during each public meeting. Members felt this was especially important given that the Brown Act requiring open meetings limits their ability to discuss Metro matters within their subject matter jurisdiction outside of public meetings.

There is a substantial amount of information the MMITOC is responsible for reviewing during each meeting. This requires Metro staff to prepare numerous long and fairly detailed presentations during each MMITOC meeting. The MMITOC should assess which items warrant a presentation at the meeting and potentially use the receive and file option for some items without hearing the presentation. In addition, Metro staff should attempt to make these presentations more succinct and focused on the actual responsibilities of the MMITOC. Staff supporting the MMITOC should ensure there is sufficient time available for discussion among the MMITOC members of the information provided.

April 2023

*BCA Watson Rice, LLP*

Appendix D

---

Outreach  
Summary Memo

## **Measure M Five Year Assessment and Equity Report**

### **Outreach Summary Memo**

#### **EXTERNAL QUALITATIVE ANALYSIS**

The qualitative analysis conducted for the Measure M Five Year Comprehensive Assessment and Equity Report was informed by a series of community and Metro Advisory Committee stakeholder focus groups conducted from Fall 2022 to Spring 2023 by the consulting team in conjunction with representatives from the Metro Office of Equity and Race (“Project Team”). At the beginning of these efforts the project was named the Quality of Life Equity Report and in Winter 2022 the scope was expanded to include an assessment of Los Angeles County’s Measure M Ordinance and Guidelines, eliminating duplicative agency work. Outreach activities for the overall project can be generally categorized as 2022 CBO Listening Sessions, 2022 Advisory Committee meetings, and 2023 Update Meetings.

#### **Objectives**

During the Fall of 2022, the Project Team began outreach with local community-based organizations (CBO) and members of Metro’s Advisory Committees to identify stakeholder priorities introduced in Measure R’s 2017 Quality of Life Report. The Project Team sought to hear directly from individuals about how Metro has influenced the communities they or their constituents live or work in across Los Angeles County. A significant focus of the outreach was to understand if there were specific equity efforts Metro should continue or explore in the report update (then titled Quality of Life Equity report). Finally, the Project Team wanted to hear any community anecdotes and experiences related to the topics covered during the outreach activity.

After the scope of the Quality of Life Equity Report was expanded, the Project Team held a series of Update Meetings in the Spring of 2023 to share what was learned from Fall 2022 outreach convenings as well as the Measure M goals and the criteria used to evaluate the Measure’s impact on LA County residents.

#### **Methodology**

##### 2022 CBO Listening Sessions and Advisory Committee Meetings

During the Fall of 2022, the Project Team conducted four CBO Listening Sessions (three virtual and one in-person) and presented to nine Metro Advisory Committees. During these engagement activities, the team provided background and context for report development and garnered feedback from committee members and community representatives. The team invited over 120 individuals from 100 CBOs to participate. A follow-up survey was also provided to gain input from those interested in the outreach process but unable to attend an event. In addition, the research team led presentations and feedback discussions with Metro Advisory Committees dealing with issues directly relating to equity, quality of life, and Measure M. Listening session participants received a log of meeting notes to verify their feedback accuracy and provide any additional input not initially shared. Attendance at the Advisory Committee meetings is detailed in Table 1.

## Measure M Five Year Assessment and Equity Report

### Outreach Summary Memo

#### 2023 Update Meetings

In the Spring of 2023, the Project Team conducted a second round of outreach. Community members invited to the Fall 2022 sessions and members from the nine Advisory Committees were invited to participate in one of two virtual Update Meetings. The Update Meetings shared the key takeaways of the 2022 Listening Sessions and Advisory Committee meetings, Measure M objectives, and the criteria used to assess the performance of programs and projects funded by Measure M dollars to date. The meetings also offered opportunities for participants to recommend additional priorities and assessment criteria in future evaluations of Measure M's impact. Similar to the 2022 Listening Sessions, meeting participants also received a log of meeting notes to verify their feedback accuracy and provide any additional input not initially shared. The Metro Board-approved Measure M assessment objectives were also shared with all the participants during these outreach activities.

#### Participation Incentive

Each eligible participant and survey respondent (or their organization) was provided gift card compensation for their time and expertise. See Table 1 for a complete list of the Advisory Committees the team presented to and Table 2 for a complete list of CBOs that attended the 2022 and 2023 outreach efforts.

**Table 1 – Advisory Committee Presentations**

Advisory Committee		Attendance	Date (2022)
Metro Youth Council Meeting		24	July 18
Office of Strategic Innovation Meeting		34	July 28
Aging-Disability Transportation Network Committee Meeting		16	August 4
Community Advisory Council Meeting		15	August 24
Metro Policy Advisory Council Meeting		46	September 8
Accessibility Advisory Steering Committee Meeting		21	September 8
Sustainability Council Meeting		19	October 14
Technical Advisory Committee		25	November 2
Measure M Oversight Committee		4	September 7
		13	December 15
Total		217	



**Measure M Five Year Assessment and Equity Report**  
**Outreach Summary Memo**

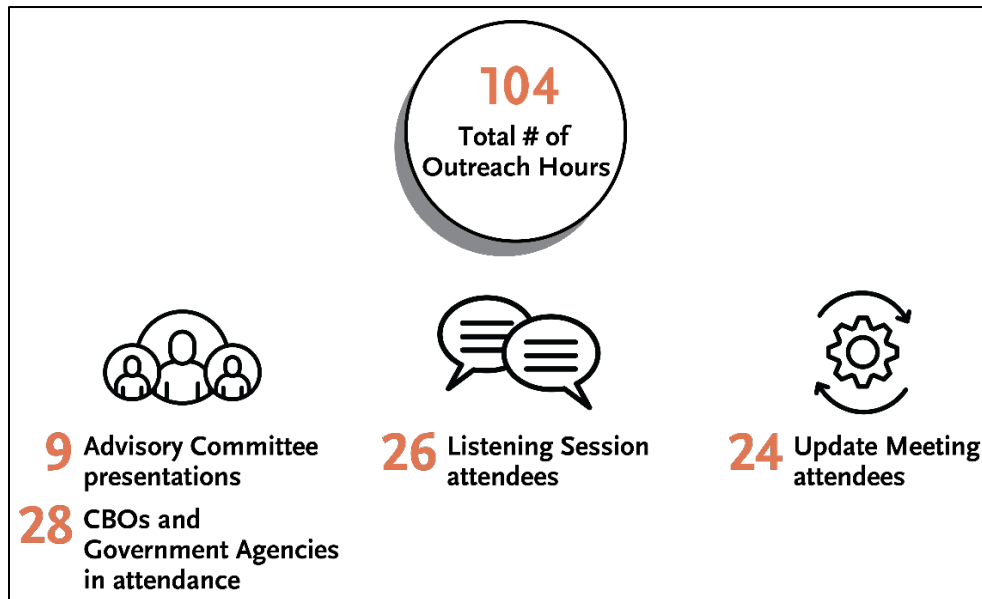
**Table 2 – CBOs and Government Agencies in Attendance**

CBO and Government Agencies
4LEAF Inc.
AARP California
Aslan Consulting, LLC
BikeLA ( <i>formerly Los Angeles County Bicycle Coalition</i> )
Communities Actively Living Independent and Free
California Community Foundation
Climate Resolve
Day One
East Yard Communities for Environmental Justice
Gateway Cities Council of Governments
Koreatown Youth + Community Center
Los Angeles Department of Transportation
Legacy LA
Library Foundation of Los Angeles
Little Tokyo Service Center
Los Angeles Bahá'í Center
Los Angeles County Department of Public Health
Los Angeles County Public Works
Los Angeles Walks
Move LA
People for Mobility Justice
Prevention Institute
Rimkus
Southern California Resource Services for Independent Living
SELA Collaborative
Social Justice Learning Institute
SLATE- Z ( <i>South Los Angeles Transit Empowerment Zone</i> )
UCLA Luskin Center for Innovation

## Measure M Five Year Assessment and Equity Report

### Outreach Summary Memo

#### Outreach Statistics



Total number of outreach events – 6

- 2022 Listening Sessions – 4 (three virtual and one in-person)
- 2023 Update Meetings – 2 (all virtual)

Total number of CBOs and government agencies in attendance – 28

- Total number of CBOs invited to attend – 100

Total number of attendees – 50

- 2022 Listening Session attendees - 26
- 2023 Update Meeting attendees - 24

Total number of Advisory Committee presentations – 9

- In 2023, the outreach team emailed a summary/invitation to attend the Update Meetings
- Total number of Advisory Committee meeting attendees – 217

Total number of individuals invited to attend - 337

- 2022 Listening Sessions – 337
  - 120 individual CBO staff
  - 217 Advisory Committee attendees
- 2023 Update Meetings – 26 (only Listening Session attendees were invited to attend)

Total number follow-up survey participants – 11

- 2022 Listening Sessions – 11
- 2023 Update Meetings – content update only, no survey distributed

## Measure M Five Year Assessment and Equity Report

### Outreach Summary Memo

#### Equity-Focused Topics and Key Takeaways

Quantitative and qualitative data analyzed for the Measure M Five Year Comprehensive Assessment and Equity Report was organized into thematic sections highlighting what was assessed and what changed between 2017 - 2022. The narrative themes are as follows:

- Stewardship
- Mobility
- Experience
- Community
- Regional

The research team identified the common topics that emerged from the focus group discussions that aligned with the report narrative themes. During the initial outreach phase, the team was able to summarize the feedback into the following twelve topics:

- Service and Reliability
- Safety
- People Experiencing Homelessness
- Effective Communication
- Shade and Bus Stops
- Accessibility and Americans with Disability Act (ADA) Compliance
- Active Transportation
- First/Last Mile
- Connectivity
- Affordable housing
- Job Access and Economic Development
- Multi-Jurisdictional and Cross-Department Coordination

Table 3 summarizes the key topics and what was heard from this outreach process.

## Measure M Five Year Assessment and Equity Report

### Outreach Summary Memo

**Table 3 – Key Topics and What We Heard**

Key Topic	What We Heard	MM 5-Year and Equity Report Themes
Service and Reliability	Everyone wants transit that is reliable, frequent, and on time	Mobility Experience
Safety	Everyone wants to be and feel safe, but safety strategies feel different to different riders	Experience Community
People Experiencing Homelessness	People are divided on how to address this issue. Some want to balance the needs of transit riders and riders sheltering on the Metro system, while others want stronger enforcement for safety	Experience Community Regional
Effective Communication	A need for clear and updated communication about service changes and in languages spoken throughout the County	Mobility Experience
Shade and Bus Stops	A need for welcoming bus stops and shade that include technology and art, with a focus on climate change and the impact on low-income communities of color	Mobility Experience Community Experience
Accessibility and Americans with Disability Act (ADA) Compliance	Metro should design its system centering the needs of people with disabilities	Mobility Experience Community
Active Transportation	A need for Measure M active transportation investments	Stewardship Mobility Community Regional
First/Last Mile	A need for better infrastructure and more resource investment to get to Metro	Stewardship Mobility Community
Connectivity	Expand service to less accessible parts of Los Angeles, particularly active transportation and micromobility	Stewardship Regional
Affordable Housing	Metro can't solve all housing problems but is major landowner that should contribute to solutions	Community Regional
Job Access and Economic Development	Transit projects can provide jobs and increase economic opportunities, but not with gentrification and displacement	Stewardship Regional
Better Multi-Jurisdictional and Cross-Department Coordination	A need for more and stronger partnerships and information-sharing with different agencies and within Metro across departments	Stewardship Mobility Experience Community Regional

### Conclusion

Throughout the development of the Measure M Five Year Comprehensive Assessment and Equity Report, the outreach efforts have revealed much about the lived experience of Metro riders. The observations, critiques and recommendations garnered from devoted advocates, Advisory Committee members and community members portray the impact Metro's programs and projects have on Los Angeles communities. This qualitative record of input provides continuity between the 2017 Quality of Life Report and the Measure M Five Year Comprehensive Assessment and Equity Report.

## Appendix E

---

# Measure M Economic and Employment Impact

<b>Economic Impact of Metro Measure M Construction Projects (FY 2018-2022)</b>						
	2018	2019	2020	2021	2022	<b>Total (FY 2018 through 2022)</b>
<b>Total Project Spending <sup>(1)</sup></b>						
Measure M Construction Expenditures Including MSP(\$000,000)	12.72	149.53	339.05	325.32	309.65	1,136.28
<b>Employment (Jobs) <sup>(2)</sup></b>	<b>204</b>	<b>2,299</b>	<b>4,878</b>	<b>4,229</b>	<b>3,819</b>	<b>15,428</b>
Direct	114	1,297	2,832	2,581	2,327	9,152
Indirect	44	492	1,021	853	769	3,179
Induced	46	509	1,025	794	723	3,097

*(1) Project spending includes direct Metro construction spending as well as the amounts paid to Multi-Year Subregional Program. Right of Way (ROW) acquisition costs have been excluded.*

*(2) Job impacts are estimated using REMI TranSight software. It is the leading software solution for evaluating the total economic effects of transportation policy and is used by various other large transportation agencies in the nation as well as the Southern California Association of Governments (SCAG).*

*\* All values are expressed in year of expenditure dollars.*

### Employment Impact of Metro Measure M Construction Projects (FY 2018-2022)\*

Industries	Units	Year					Total
		2018	2019	2020	2021	2022	
Natural Resources	Jobs	0	4	7	5	4	21
Construction	Jobs	114	1,297	2,832	2,581	2,327	9,152
Manufacturing	Jobs	6	65	130	98	76	375
Retail and Wholesale	Jobs	21	234	483	398	360	1,496
Transportation and Public Utilities	Jobs	5	60	122	95	82	364
Finance, Insurance & Real Estate	Jobs	9	98	185	123	103	518
Services	Jobs	43	476	957	739	670	2,885
Government	Jobs	6	65	161	189	196	617
<b>Total</b>	<b>Jobs</b>	<b>204</b>	<b>2,299</b>	<b>4,878</b>	<b>4,229</b>	<b>3,819</b>	<b>15,428</b>

*\* Job impacts are estimated using REMI TranSight software. It is the leading software solution for evaluating the total economic effects of transportation policy and is used by various other large transportation agencies in the nation as well as the Southern California Association of Governments (SCAG).*



## Appendix F

---

# Measure M Project Expenditures FY18-22 by Funding Source

## Measure M Project Expenditures FY 18-22 by Funding Source

<b>Airport Metro Connector 96th St. Station - Green Line Ext LAX</b>					
EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	16.7	47.2	39.4	11.5	148.1
<b>SOURCES (\$000,000)</b>					
FEDERAL	12.2	18.1	6.6	-	-
MEASURE M	2.5	-	40.1	11.5	86.6
OTHER LOCAL	2.0	29.1	(7.4)	0.0	0.0
STATE	-	-	-	-	61.4
TOTAL SOURCES	16.7	47.2	39.4	11.5	148.1

<b>BRT Connector Orange/Red Line to Gold Line</b>					
EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	0.4	3.4	3.3	2.7	2.3
<b>SOURCES (\$000,000)</b>					
MEASURE M	0.4	3.4	3.3	2.7	2.3
TOTAL SOURCES	0.4	3.4	3.3	2.7	2.3

<b>Complete LA River Bikepath (San Fernando)</b>					
EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	-	-	-	-	0.1
<b>SOURCES (\$000,000)</b>					
MEASURE M	-	-	-	-	0.1
TOTAL SOURCES	-	-	-	-	0.1

<b>Crenshaw Northern Extension</b>					
EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	0.7	0.1	0.1	2.4	9.4
<b>SOURCES (\$000,000)</b>					
MEASURE M	-	-	-	2.3	9.3
OTHER LOCAL	0.7	0.1	0.1	0.1	0.0
TOTAL SOURCES	0.7	0.1	0.1	2.4	9.4

<b>East SF Valley Transit Corridor Project</b>					
EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	-	-	24.9	26.2	10.4
<b>SOURCES (\$000,000)</b>					
FEDERAL	-	-	1.0	-	-
OTHER LOCAL	-	-	14.0	9.2	10.4
STATE	-	-	10.0	17.0	-
TOTAL SOURCES	-	-	24.9	26.2	10.4

**Gold Line Eastside Extension (One Alignment)**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
<b>TOTAL EXPENDED</b>	<b>1.0</b>	<b>23.9</b>	<b>11.6</b>	<b>2.7</b>	<b>0.1</b>
<b>SOURCES (\$000,000)</b>					
OTHER LOCAL	1.0	23.9	11.6	2.7	0.1
<b>TOTAL SOURCES</b>	<b>1.0</b>	<b>23.9</b>	<b>11.6</b>	<b>2.7</b>	<b>0.1</b>

**Gold Line Foothill Extension to Claremont**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
<b>TOTAL EXPENDED</b>	<b>15.8</b>	<b>37.7</b>	<b>138.7</b>	<b>212.9</b>	<b>212.3</b>
<b>SOURCES (\$000,000)</b>					
MEASURE M	-	-	41.7	159.0	152.4
OTHER LOCAL	15.8	37.7	43.0	-	6.0
STATE	-	-	53.9	53.9	53.9
<b>TOTAL SOURCES</b>	<b>15.8</b>	<b>37.7</b>	<b>138.7</b>	<b>212.9</b>	<b>212.3</b>

**Green Line Extension to Crenshaw Blvd in Torrance**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
<b>TOTAL EXPENDED</b>	<b>-</b>	<b>8.0</b>	<b>2.1</b>	<b>7.4</b>	<b>5.7</b>
<b>SOURCES (\$000,000)</b>					
OTHER LOCAL	-	8.0	0.7	5.4	3.2
STATE	-	-	1.4	2.0	2.5
<b>TOTAL SOURCES</b>	<b>-</b>	<b>8.0</b>	<b>2.1</b>	<b>7.4</b>	<b>5.7</b>

**High Desert Multi-Purpose Corridor (HDMC) - North County**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
<b>TOTAL EXPENDED</b>	<b>0.0</b>	<b>(0.5)</b>	<b>0.0</b>	<b>0.0</b>	<b>0.4</b>
<b>SOURCES (\$000,000)</b>					
OTHER LOCAL	0.0	(0.5)	0.0	0.0	0.4
<b>TOTAL SOURCES</b>	<b>0.0</b>	<b>(0.5)</b>	<b>0.0</b>	<b>0.0</b>	<b>0.4</b>

**I-105 Express Lane from I-405 to I-605**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
<b>TOTAL EXPENDED</b>	<b>-</b>	<b>0.0</b>	<b>1.7</b>	<b>2.0</b>	<b>13.2</b>
<b>SOURCES (\$000,000)</b>					
MEASURE M	-	0.0	1.7	2.0	13.2
<b>TOTAL SOURCES</b>	<b>-</b>	<b>0.0</b>	<b>1.7</b>	<b>2.0</b>	<b>13.2</b>

**I-5 N Cap. Enhancements (SR-14 to Lake Hughes Rd)**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	-	32.0	20.7	13.2	47.4
SOURCES (\$000,000)					
FEDERAL	-	-	-	13.2	27.1
MEASURE M	-	-	18.4	-	20.3
OTHER LOCAL	-	32.0	2.3	-	-
TOTAL SOURCES	-	32.0	20.7	13.2	47.4

**I-710 South Corridor Project (Ph 1)**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	0.3	29.6	50.2	52.5	46.7
SOURCES (\$000,000)					
FEDERAL	-	1.4	-	0.5	1.2
OTHER LOCAL	0.3	21.3	50.2	52.0	45.5
STATE	-	6.9	-	-	-
TOTAL SOURCES	0.3	29.6	50.2	52.5	46.7

**LA River Waterway & System Bikepath (Central Cities)**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	0.2	3.1	2.6	5.7	6.1
SOURCES (\$000,000)					
MEASURE M	0.2	2.9	1.3	0.7	0.1
OTHER LOCAL	-	0.2	1.4	5.0	6.0
TOTAL SOURCES	0.2	3.1	2.6	5.7	6.1

**Orange Line BRT Improvements**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	2.3	5.4	5.7	10.2	7.4
SOURCES (\$000,000)					
MEASURE M	2.2	5.4	5.7	10.2	7.4
OTHER LOCAL	0.1	-	-	-	-
TOTAL SOURCES	2.3	5.4	5.7	10.2	7.4

**Sepulveda Pass Transit Corridor (Ph 1)**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	-	0.1	0.9	1.9	5.1
SOURCES (\$000,000)					
MEASURE M	-	0.1	0.9	1.9	5.1
TOTAL SOURCES	-	0.1	0.9	1.9	5.1

**Sepulveda Pass Transit Corridor (Ph 2)**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	2.6	7.3	5.8	3.7	2.2
SOURCES (\$000,000)					
MEASURE M	1.9	0.7	4.1	3.6	2.2
OTHER LOCAL	0.7	5.3	1.7	0.1	0.0
STATE	-	1.3	-	-	-
TOTAL SOURCES	2.6	7.3	5.8	3.7	2.2

**SR-57/SR-60 Interchange Improvements**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	-	4.3	19.4	33.8	31.7
SOURCES (\$000,000)					
MEASURE M	-	4.3	19.4	33.8	3.7
STATE	-	-	-	-	28.0
TOTAL SOURCES	-	4.3	19.4	33.8	31.7

**SR-71 Gap from I-10 to Rio Rancho Rd.**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	4.1	18.1	9.5	5.1	38.0
SOURCES (\$000,000)					
FEDERAL	2.0	13.9	7.1	5.1	4.1
MEASURE M	-	-	-	-	32.4
STATE	2.1	4.3	2.4	-	1.5
TOTAL SOURCES	4.1	18.1	9.5	5.1	38.0

**Vermont Transit Corridor**

EXPENDED (\$000,000)	2018	2019	2020	2021	2022
TOTAL EXPENDED	-	1.8	0.6	0.4	1.4
SOURCES (\$000,000)					
MEASURE M	-	1.8	0.6	0.4	1.4
TOTAL SOURCES	-	1.8	0.6	0.4	1.4

<b>West Santa Ana Transit Corridor LRT</b>					
<b>EXPENDED (\$000,000)</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
<b>TOTAL EXPENDED</b>	<b>-</b>	<b>0.1</b>	<b>11.7</b>	<b>20.6</b>	<b>36.3</b>
<b>SOURCES (\$000,000)</b>					
FEDERAL	-	-	2.0	-	-
OTHER LOCAL	-	0.1	1.8	16.4	36.3
STATE	-	-	7.9	4.2	-
<b>TOTAL SOURCES</b>	<b>-</b>	<b>0.1</b>	<b>11.7</b>	<b>20.6</b>	<b>36.3</b>

<b>Westside Purple Line Extension Section 3</b>					
<b>EXPENDED (\$000,000)</b>	<b>2018</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>
<b>TOTAL EXPENDED</b>	<b>19.4</b>	<b>143.4</b>	<b>401.0</b>	<b>296.0</b>	<b>283.1</b>
<b>SOURCES (\$000,000)</b>					
FEDERAL	0.1	21.8	171.3	117.7	179.7
MEASURE M	11.1	89.4	229.7	178.3	103.4
OTHER LOCAL	8.2	32.2	-	-	-
<b>TOTAL SOURCES</b>	<b>19.4</b>	<b>143.4</b>	<b>401.0</b>	<b>296.0</b>	<b>283.1</b>

**Measure M Independent Taxpayer Oversight Committee**  
**Findings and/or Recommendations for Improvement of the Measure M Program**

No.	Program Area	Background/Finding	MMITOC Member Recommendation	Staff Recommended Action
1.	Operations and Maintenance	<p>The MTA is excellent at disbursing Operations and Maintenance (O&amp;M) funds to the County's municipal transit operators. However, it does not provide metrics that municipal operators are to meet, nor should it. However, neither does it track those resulting efficiency and effectiveness measures from those services. Nor does it track how MTA operations are performing relative to its peers in other US cities.</p> <p>The data on efficiency and effectiveness is required to be reported annually by each operating agency to the Federal Transit Administration and is accessed through the National Transit Database. Therefore, this recommendation can be accomplished at no additional cost. However, it is not easy for an individual taxpayer to extract this information.</p>	<p>Recommends that the MTA establish as part of the MTA's objective to foster accountability and transparency a readily accessed and sustained "dashboard" showing the National Transit Database efficiency and effectiveness indicators for each transit operator that receives MTA O&amp;M funds.</p>	<p>Work with MMITOC to identify feasible and transparent reporting of operations and maintenance funds for Measure M subrecipients / municipal transit providers.</p>



No.	Program Area	Background/Finding	MMITOC Member Recommendation	Staff Recommended Action
2.	Operations and Maintenance	Estimates of the projected O&M costs of proposed Measure M funded rail projects are done as part of the environmental clearance process but are then never updated until close to project opening. This may not give the MTA enough lead time to understand the impact of a new rail operation on its future budgets.	Recommends that yearly realistic and updated estimates of O&M expenditures be provided to its budgeting department for any Measure M funded rail line expected to open within five years.	While Metro currently tracks yearly O&M expenditures for future transit projects, this recommendation is also addressed in Five-Year Assessment Recommendation: "Track sufficiency of Measure M operating and maintenance (O&M) set-aside investments to serve newly built capital assets and projects, including forecasted O&M budgets for various project types (e.g. rail, bus, stations) that incorporate known customer experience needs (e.g. safety, cleanliness, wayfinding, technology, language translation)." [p. 114] Set-aside investments in this recommendation refer to the 20% Transit Operations Measure M Program.

No.	Program Area	Background/Finding	MMITOC Member Recommendation	Staff Recommended Action
3.	Operations and Maintenance	<p>The Measure M Expenditure Plan has no line item for any improvements at this location. Proposition A or C or Measure R funds could also be used to fund these improvements, so this may not be solely a Measure M issue. But it should be incorporated in one of the four expenditure plans or shared by all four. The issue is this:</p> <p>There are four locations on the Metro rail network where two lines merge: Wilshire and Vermont Avenues (Red and Purple Lines), 2nd Street and Alameda Avenue (Gold and Blue Lines), Aviation and Imperial Avenues (Green and Crenshaw Lines), and Washington and Flower Avenue (Blue and Gold Lines). The first junction is ideal, a grade-separated flying junction as it should be. The next two junctions are grade-separated from street traffic, but trains cross over each other's tracks. This is an acceptable compromise between cost and operational efficiency; no improvements are needed. The junction at Washington and Flower Avenues, however, definitely needs to be improved. Here the Gold (Expo) Line merges with the Blue Line at-grade at the same level as street traffic. Soon the gold line will have to increase its capacity to serve transferring Crenshaw Line (and Airport-related) riders and in the future the Blue Line may have to increase capacity to handle traffic from the Santa Ana Corridor Rail Line. The Washington and Flower improvements can be inexpensive and helpful, for example eliminating vehicular left turns across rail tracks and other, more controversial traffic engineering improvements. (At this critical juncture, all rail movements should already have absolute priority, but do not.) It may require limited grade-separation of a rail track or traffic movement. Improvements probably precludes the full grade-separation of the junction given the (now) high cost of full grade-separation at this location.</p>	<p>Recommends that the MTA: a) undertake a serious analysis of the full range improvement options at the southern junction of the Gold and Blue Lines at Washington and Flower Avenues, and b) program the expenditures necessary to implement the selected improvements using either Measure M funds or other appropriate MTA sales tax funds.</p>	<p>Conduct analysis to determine feasible improvements at noted locations, eligible to be funded by Measure M funds without duplicating regional schedule investment efforts.</p>

No.	Program Area	Background/Finding	MMITOC Member Recommendation	Staff Recommended Action
4.	Highway, Active Transportation, Complete Streets (Capital)	Complete Streets is a concept that is contained in the Ordinance, yet there is no measurement of how Metro is doing in terms of meeting the requirements to expend funds in compliance with this concept. The 5-Year Assessment does not provide any guide along these lines and should.	[N/A]	Addressed in Five-Year Assessment Recommendation: "Implement a new quality of life scorecard that tracks pass-through funding to local jurisdictions and how that funding is invested in locally-controlled infrastructure and programs, such as street safety, bus shelters and heat resilience strategies." [p. 116]
5.	Active Transportation	At present, Active Transportation Funds can only be used for capital improvements, i.e., new construction. This means that nothing can be done to improve any existing bikeways, some of which are heavily used. The word "bikeway" means a biking facility that is not part of a street used by vehicles. The repaving of an existing street can use Measure M funds, but repaving of an existing bikeway cannot. Safety improvements to an existing street can use Measure M funds, but safety improvements to an existing bikeway cannot. An existing street or freeway can be widened with Measure M funds, but widening of an existing bikeway cannot.	Recommends that the MTA allow Active Transportation funds to be used for repaving, safety enhancements, and widening of an existing bikeway. A potential project must still go through the same MTA approval process used for bikeway capital improvement projects.	Identify limitations to Measure M Active Transportation funds and determine eligible investment expenditures for existing bikeway maintenance and safety improvement.

## **Measure M Five Year Comprehensive Assessment and Equity Report Board Approved Objectives and Criteria (FY18-22)**

The intent of the **Measure M Five Year Comprehensive Assessment and Equity Report** is to evaluate the performance and impact of the overall Measure M program and support the successful delivery of Measure M projects and programs. Key among the steps towards the completion of the Assessment was the development of objectives and criteria that measure Metro's implementation of the Plan in the initial five years (FY18 – FY22).

In addition, as stipulated in the Measure M Guidelines, staff is currently developing the Short Range Transportation Plan (SRTP) and plans to align Board adoption of both reports to ensure that the results of the Assessment are reflected within the SRTP financial forecast.

### Key Assessment Objectives

- Assess Metro's performance on the efficiency and effectiveness in delivering Measure M projects and programs
- Identify and evaluate any potential barriers in the delivery of the Expenditure Plan
- Identify and evaluate opportunities for process improvement
- Identify and evaluate best practices to be used going forward
- Identify and evaluate any organizational changes needed to improve coordination

### Assessment Areas and Related Performance Criteria

#### **1. Financial Analysis**

- Accounting of revenues and expenditures (Fiscal Year 2018-22)
- Whether initial funding assumptions have been achieved, and by what ratio
- Whether funding sources to accomplish the Expenditure Plan have been adequate, by what ratio, and reasoning behind any differences

#### **2. Project Delivery**

- Identification of potential risks on project deliveries that may need to be addressed in the Expenditure Plan
- Identification of progress (as of June 30, 2022) of project scope, cost, and schedule related to original projections
- Qualitative evaluation of effectiveness in developing and implementing the projects and programs included in Measure M, based on the above criteria

#### **3. Program Management**

- Description of Metro's approach to program management over the past 5-year period
- Whether program progress reporting has been adequate, such as frequency of reporting and topics covered in reporting
- Whether change order reporting has been adequate, such as ratios of different types of change orders, reasons behind change orders, and efforts

- being done to minimize change orders
- Whether staffing/resources have been adequate, in terms of anticipated versus actual workforce utilized on projects, and for both internal and external staff
- Whether the Quality Assurance Program is effective in ensuring the quality expected, and whether it measures up the other agency processes of a similar nature

**4. Compliance**

- Demonstration of Metro's and subrecipients compliance with the Ordinance

**5. Transparency/Accountability/Equity**

- Whether reporting to MMITOC has been adequate
- Description of the purpose, functionality, and usefulness of the MMITOC in meeting requirements of the Ordinance
- Whether reporting to Metro Board on MM has been adequate through reports including all items required in the Ordinance
- Whether Public Information has been available with expected regularity and detail, such as posting of agendas, public hearings, annual audit reports, dedicated website
- Whether equity and inclusion objectives have been aligned with other Metro endeavors, such as geographic distribution of services related to EFCs



# Measure M Five Year Comprehensive Assessment and Equity Report

Finance, Budget & Audit Committee - October 18, 2023

Naomi Iwasaki, Equity and Race



Metro

# Report Overview

- Interim “lookback” on Measure M progress
- Financial analysis, implementation updates and impacts on people
- Recommendations aligned with Board-approved assessment objectives

---

## KEY OBSERVATIONS

Each page also includes key observations with an assessment of how well that item is going.

### *More of This*

Program, project or progress deemed successful and Metro should continue implementation strategies

### *Checking In*

Program, project or process is new or still underway and worth revisiting in future assessments

### *Adapting*

Program, project or progress should adapt or continue adapting to forces affecting anticipated outcomes



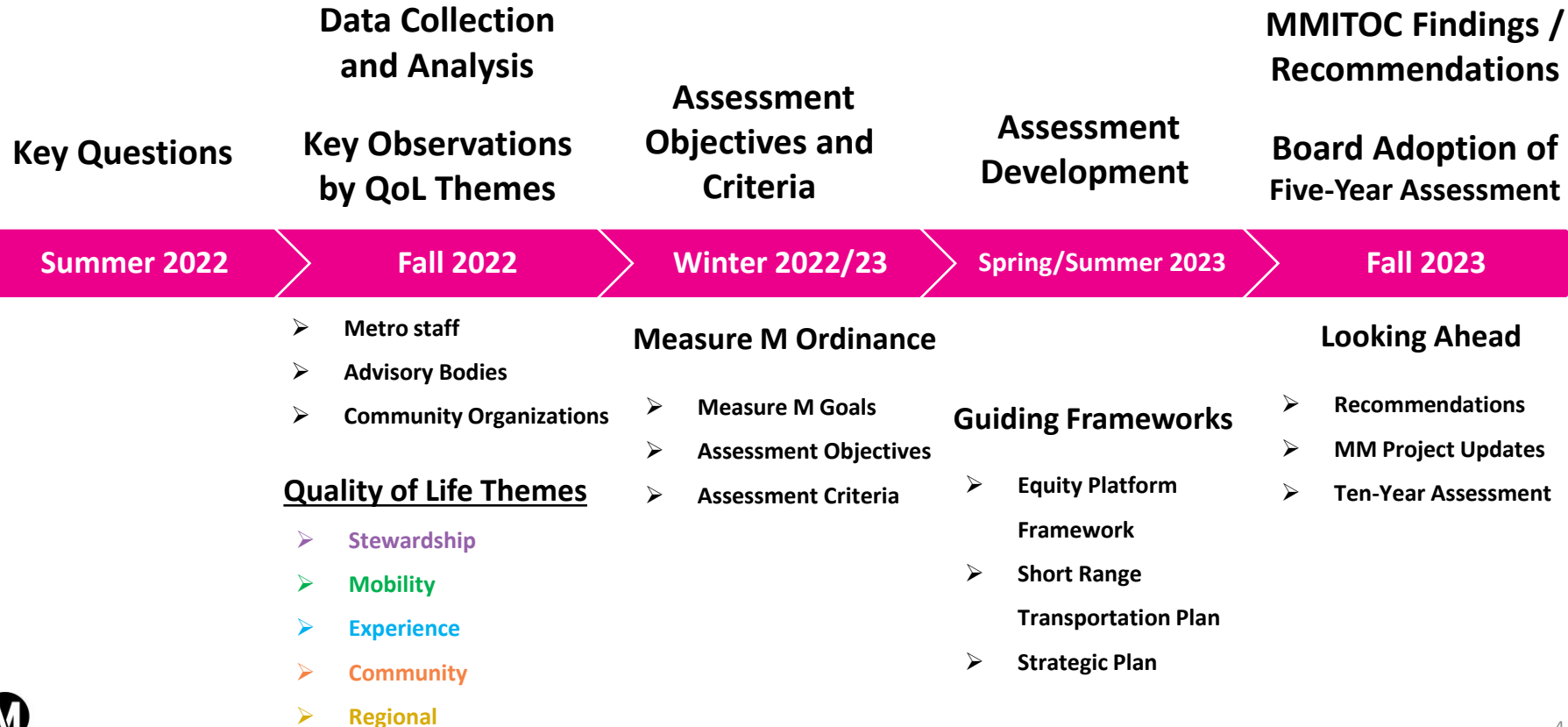


# Board Approved Assessment Objectives

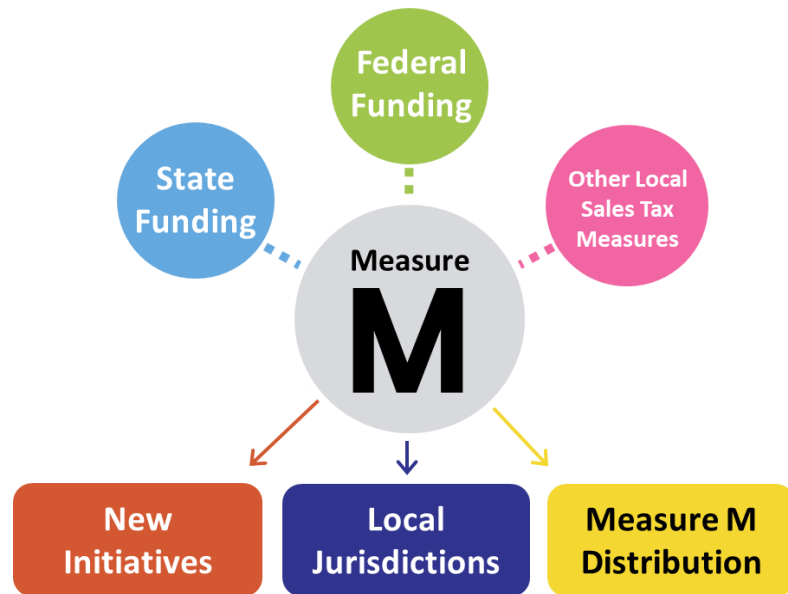
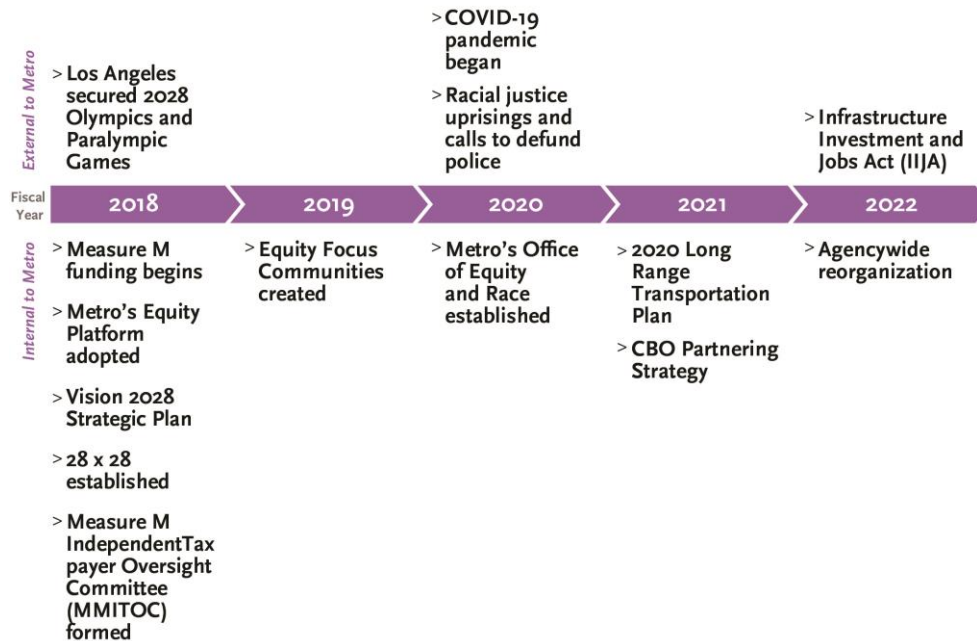
- Assess Metro's performance on the **efficiency and effectiveness** in delivering Measure M projects and programs
- Identify and evaluate any **potential barriers** in the delivery of the Expenditure Plan
- Identify and evaluate opportunities for **process improvement**
- Identify and evaluate **best practices** to be used going forward
- Identify and evaluate any **organizational changes** needed to improve coordination



# Assessment Process



# Measure M Conditions



*Illustrative figure; modified from Assessment  
Figure 1.2, Page 25*



# Measure M Investments and EFCs

## Measure M Capital Project Investments FY 18-22

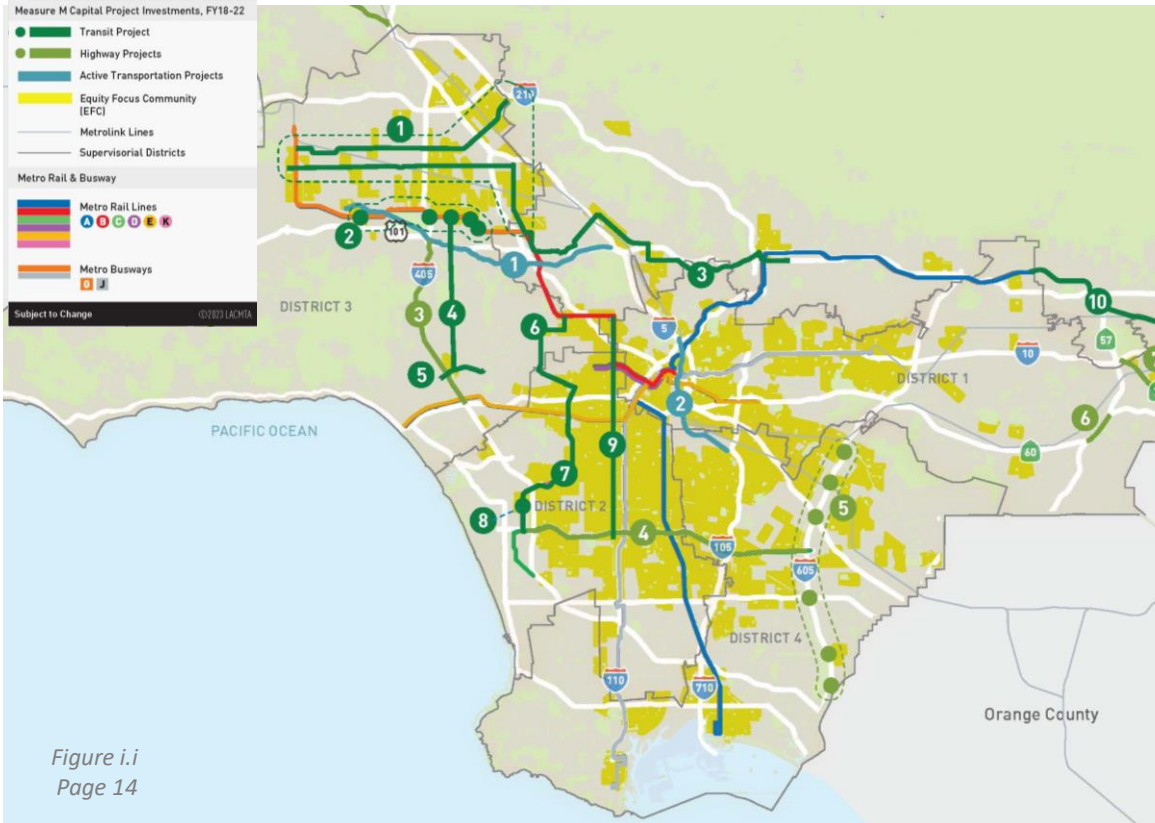


Figure i.i  
Page 14

- MM Transit Projects are located in close proximity at higher rates to lower income residents
- MM Transit and AT Projects are located in close proximity at higher rates to lower wage jobs
- Need to translate proximity to access and impacts

Figure 5.6  
Page 111

# Measure M Project Cost Growth in 5-year Period

## Under Construction

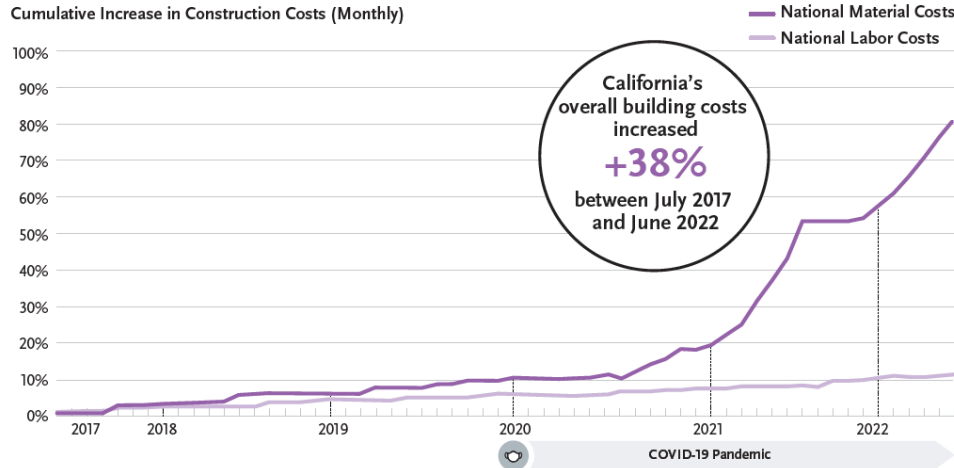
	Percentage Change
Airport Metro Connector 96th St. Station - Green Line Ext LAX	43%
Westside Purple Line Extension Section 3	22%
I-5 North Capacity Enhancements (SR-14 to Lake Hughes Rd)	(18%)
Gold Line Foothill Extension to Claremont (2B)	28%
SR-71 Gap from I-10 to Rio Rancho <sup>2</sup>	48%

Updates as of end of FY 2022; subject to further adjustments.



Project cost increases have primarily been driven by material and labor escalation, scope growth, and new contingency forecast methodology that aligns with FTA guidelines.

## National Construction Cost Increases



Alternative Project Delivery methods bring early collaboration and adaptable project implementation; anticipated to reduce change orders and future LOP budget impacts

Early Intervention Team engages the full agency in early discussions to address project risks and cost drivers

# Recap of Report Assessment & Recommendations



## Objective Category

## Assessment Summary

## Recommendation Summary



## Objective Category

Project delivery risks arise during environmental phase or due to staffing challenges and result in project cost increase

Continue to: prioritize hiring/retention, reassess project baselines, and assess effectiveness of capital program cost control strategies



## Objective Category

Interim assessment highlights need for internal and external collaboration improvements, building on work of Early Intervention Team

Coordination, documentation and partnerships to reduce schedule and cost risks; document community engagement influence on projects



## Objective Category

Metro has existing best practices and has embarked on newer strategies in response to changing conditions and disruptions

Metro should expand on data measurement and transparency efforts, continue to identify ways to improve third party coordination to reduce schedule and cost risk



## Objective Category

Metro has worked to strengthen its core asset: people (labor, staff, partners)

Increase focus on data sharing, shared performance indicators and interdepartmental efforts to meet regional targets



# Recap of MMITOC Findings & Recommendations

Program Area	Background/Finding Summary	MMITOC Member Recommendation Summary	Staff Recommended Action Summary
Operations and Maintenance	<ol style="list-style-type: none"> <li>1. O&amp;M funds for municipal transit providers are not provided metrics or tracked</li> <li>2. O&amp;M costs are done in environmental clearance process but not updated</li> <li>3. Junctions at specific locations need to be improved but Measure M does not have line items for these</li> </ol>	<ol style="list-style-type: none"> <li>1. Establish a dashboard with efficiency and effectiveness indicators for each provider</li> <li>2. Recommends yearly realistic and updated O&amp;M expenditures be provided to budgeting for MM projects expected to open within 5 years</li> <li>3. Recommends analysis of improvement options at these locations and program the necessary expenditures</li> </ol>	<ol style="list-style-type: none"> <li>1. Work with MMITOC to establish transparent reporting of O&amp;M funds for municipal providers</li> <li>2. Addressed in report recommendations, p. 114</li> <li>3. Conduct analysis to determine feasible improvements and funding eligibility</li> </ol>
Highway, Active Transportation, Complete Streets	Complete Streets not measured in this report.	N/A	Addressed in report recommendations, p.116
Active Transportation	At present, Active Transportation Funds can only be used for capital improvements, i.e., new construction, not improvements to any existing bikeways	Recommends allowance of Active Transportation funds to be used for repaving, safety enhancements, and widening of an existing bikeway	Identify limitations to Measure M Active Transportation funds and determine eligible investment expenditures to address this



**Thank You!**



Metro

Los Angeles County  
Metropolitan Transportation  
Authority  
One Gateway Plaza  
3rd Floor Board Room  
Los Angeles, CA

## Board Report

File #: 2023-0601, File Type: Oral Report / Presentation

Agenda Number: 9.

### FINANCE, BUDGET, AND AUDIT COMMITTEE OCTOBER 18, 2023

**SUBJECT: PREPARATION FOR INITIATING THE FY25 BUDGET DEVELOPMENT PROCESS**

**ACTION: RECEIVE ORAL REPORT**

#### **RECOMMENDATION**

RECEIVE oral report on the preparation for initiating the FY25 budget development process.

#### **EQUITY PLATFORM**

Staff will be completing the FY25 Metro Budget Equity Assessment Tool (MBEAT), which has been modified into two questionnaires to best assess equity impacts from Metro's large-scale projects as well as department-level budgets. Staff will also be undergoing the Equity Focus Communities (EFC) Budget Assessment and will provide updates throughout the FY25 budget process.

As with recent years, Metro will continue extensive public outreach around the annual budget process to best shape the agency's budget development around stated priorities from Metro customers and marginalized communities in Greater Los Angeles.

#### **ATTACHMENTS**

Prepared by: Irene Fine, Senior Executive Officer, (213) 922-4420  
Melissa Wang, Deputy Chief Financial Officer, (213) 922-6024

Reviewed by: Nalini Ahuja, Chief Financial Officer, (213) 922-3088

A handwritten signature in black ink, appearing to read 'Stephanie N. Wiggins', written over a horizontal line.

Stephanie N. Wiggins  
Chief Executive Officer

# Preparation for Initiating the FY25 Budget Development Process

---

Finance, Budget, Audit Committee

October 18, 2023



# Meeting Agenda

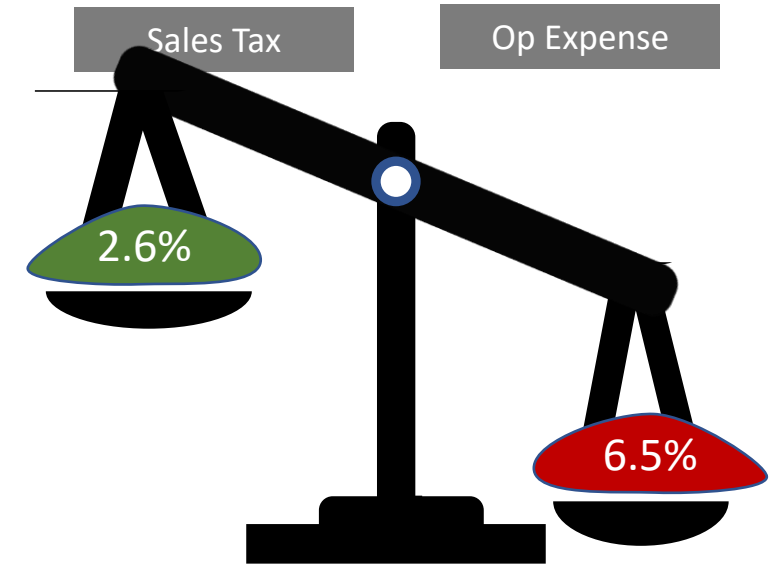
---

- Metro Transit Cost Growth Drivers
  - Labor
  - Parts, Fuel, Power and Contract Services
  - Insurance Premiums
  - Public Safety, Law Enforcement
  - Cleaning
  - Rail Expansion
  - Electrification
- Transit Infrastructure Construction Risks
- Other Programs Challenges
- Equitable Zero-Based Budgeting (EZBB) & Next Steps



# Metro Transit Expense Financial Outlook (FY24 – FY29)

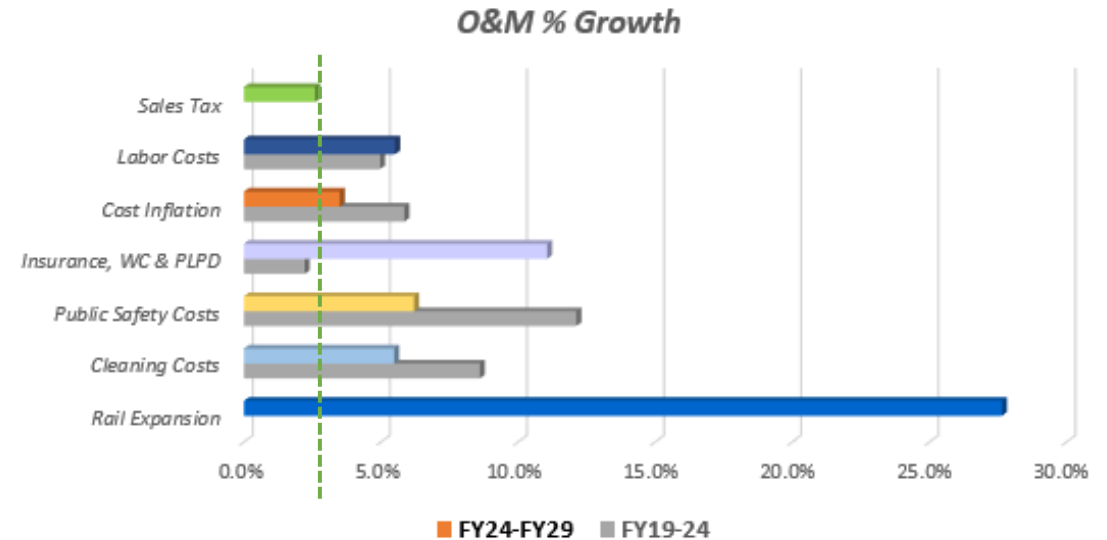
- Exhaustion of one-time federal stimulus funding that was used to balance budgets the last 3 years
- Operating cost growth (6.5%) is increasing faster than sales tax and operating revenues (2.6%):
  - Escalating labor, insurance and cost inflation to run current level service
  - Operating an expanding rail system
  - Incremental costs for enhancing safety and cleaning with no offsetting cost savings
- Major investments in Capital Improvement Program (CIP) for electrification efforts



# Cost Growth Drivers for Metro Transit Operations

- The Agency's Near-Term Outlook on Metro Transit Operations & Management (O&M) includes significant cost growth drivers:

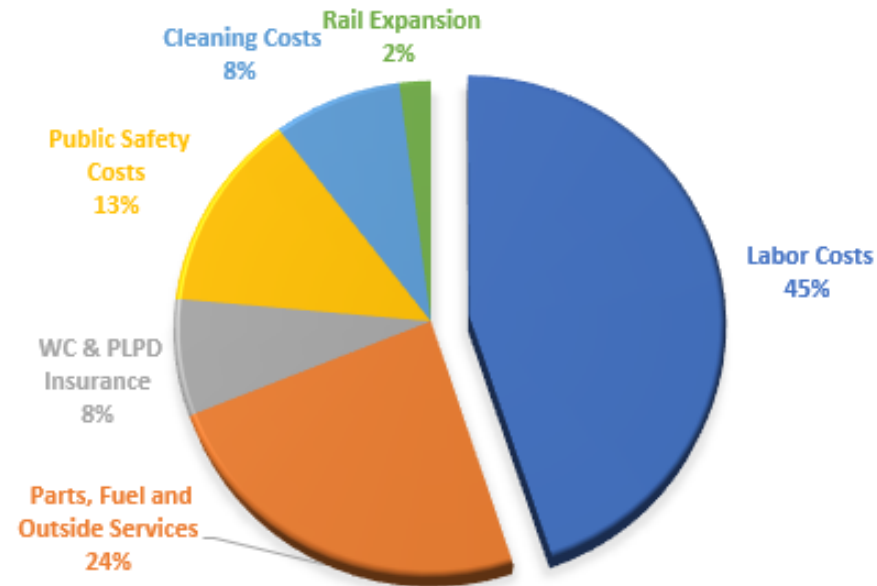
- Labor costs
- Cost inflation for parts, fuel, power and contract services
- Insurance, Workers' Comp and PLPD
- Public safety
- Cleaning
- Rail expansion



- Historical growth rates have been on the high side and expected to continue the trend over the next five years. The forecast includes recent cost control measures from EZBB
- Every cost growth driver is anticipated to grow at a faster rate than sales tax revenues

# Cost Growth Driver - Labor Costs

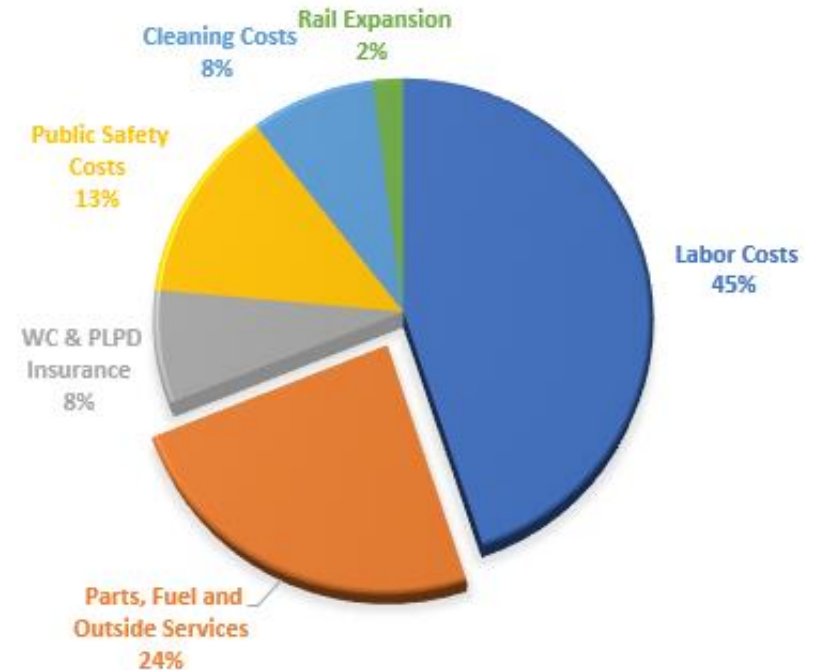
- Total operating labor costs make up 45% of total Metro Operations costs
- Labor costs have had a historical growth of 5% per year
- Labor cost inflation assumptions include the latest SMART contract from July 2022
- A projected trend for growth is anticipated for the next 5 years and subject to change based on the upcoming negotiations for the remaining Collective Bargaining Agreements





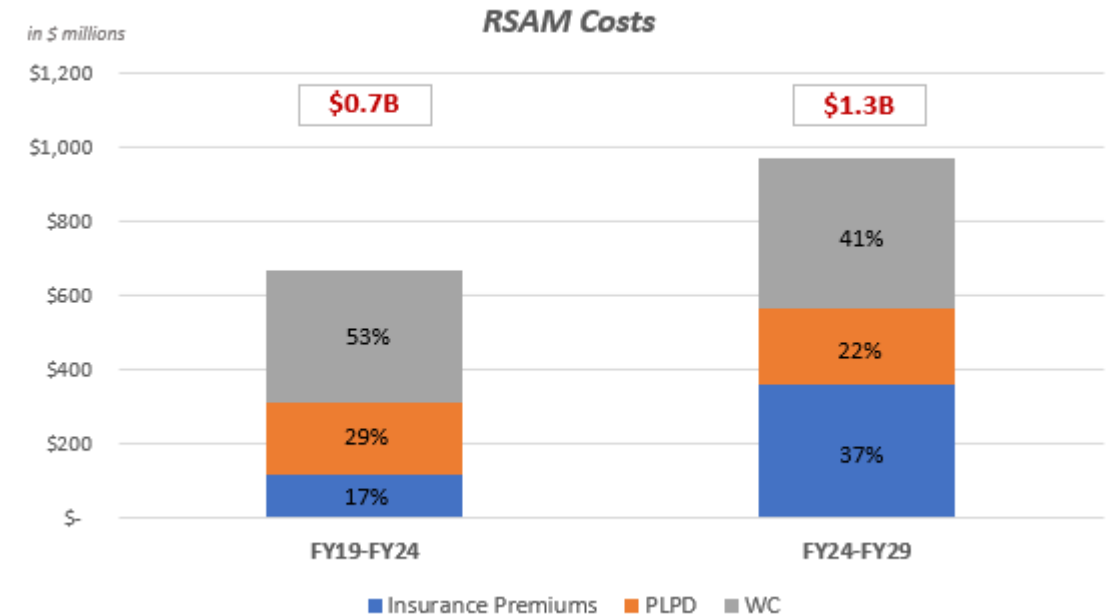
# Cost Growth Driver - Parts, Fuel and Outside Services

- Total operating costs for parts, fuel, power and contract services make up 24% of total Metro Operations costs
- An average 6.0% growth per year over the last five years attributed to:
  - Historical high rates on CNG fuel and propulsion power
  - Parts and supplies growth due to supply chain constraints
  - Contract services from labor shortage challenges and record high inflation
- An average 3.5% future growth per year for the next five years due to new rail service, station maintenance, and CPI cost increases



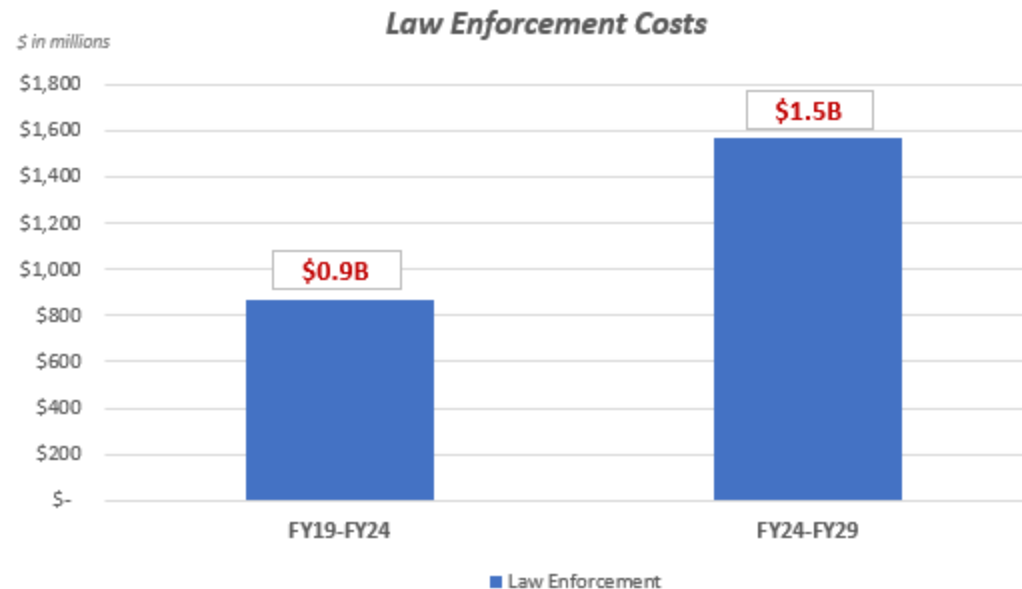
# Cost Growth Driver – Insurance, Workers' Comp and PLPD

- Total insurance, workers' compensation and PLPD costs make up 8% of total Metro Operations costs
- Insurance premiums have experienced a double-digit growth per year over the last five years due to:
  - Insurance market industry has hardened due to string of natural disasters and extensive losses experienced
  - Additional assets to insure due to an expanding rail system
- An average 20% growth per year for the next five years for insurance premium costs is projected due to the trend of the insurance market industry, making up 37% of the total costs in the next five years



# Cost Growth Drivers - Public Safety, Law Enforcement Costs

- Public safety costs make up 13% of total Metro Operations with law enforcement costs as the biggest driver (about 65% of the total)
- Last five-year contract value of \$870M vs. a possible estimated \$1.5B for next five years based on the historical cost growth by continuing existing practice
- Total law enforcement costs will nearly double the next five years vs. last five years

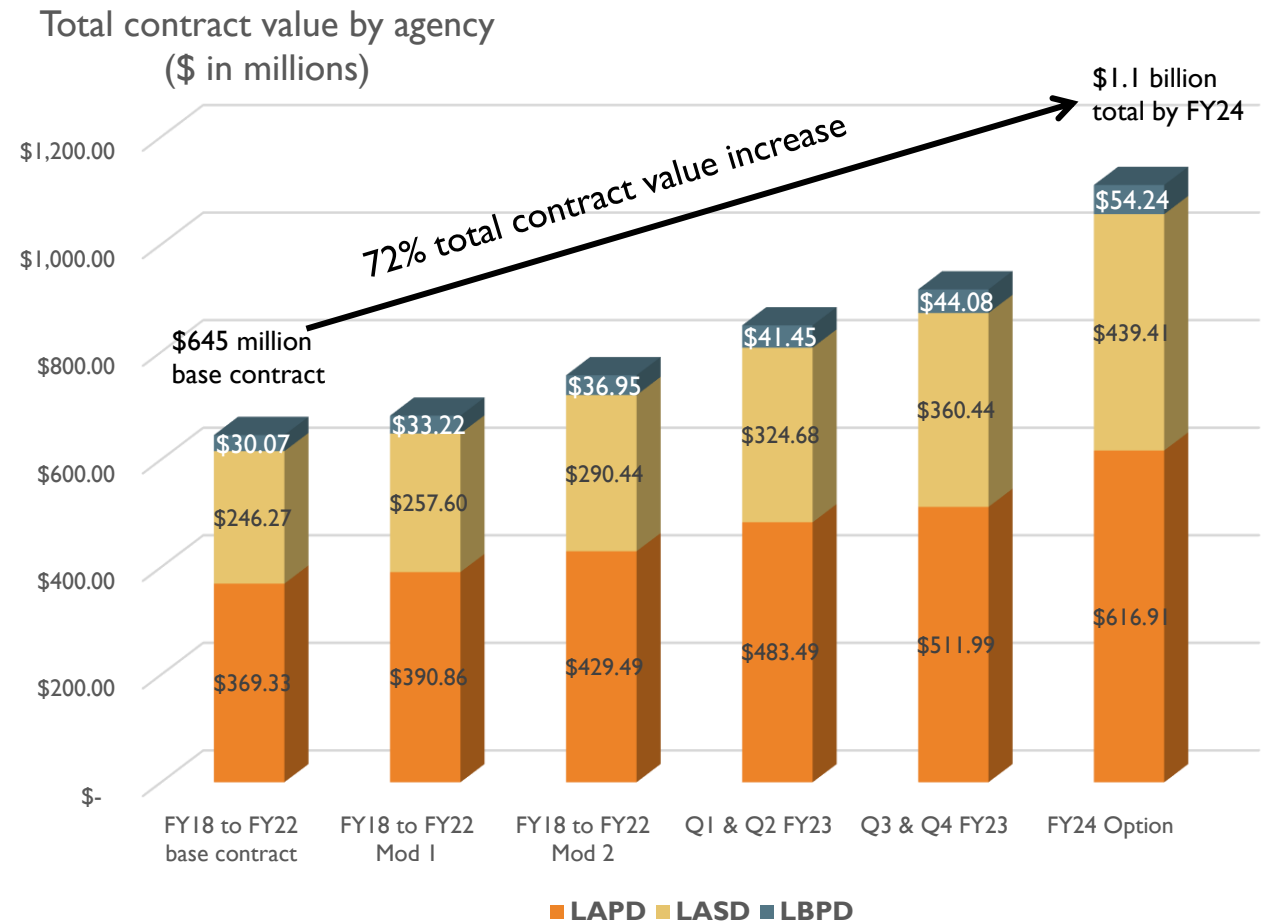


# LAW ENFORCEMENT CONTRACT VALUE FY18 TO FY24 BY AGENCY

Current multi-agency law enforcement contract value changes from FY18 to FY24:

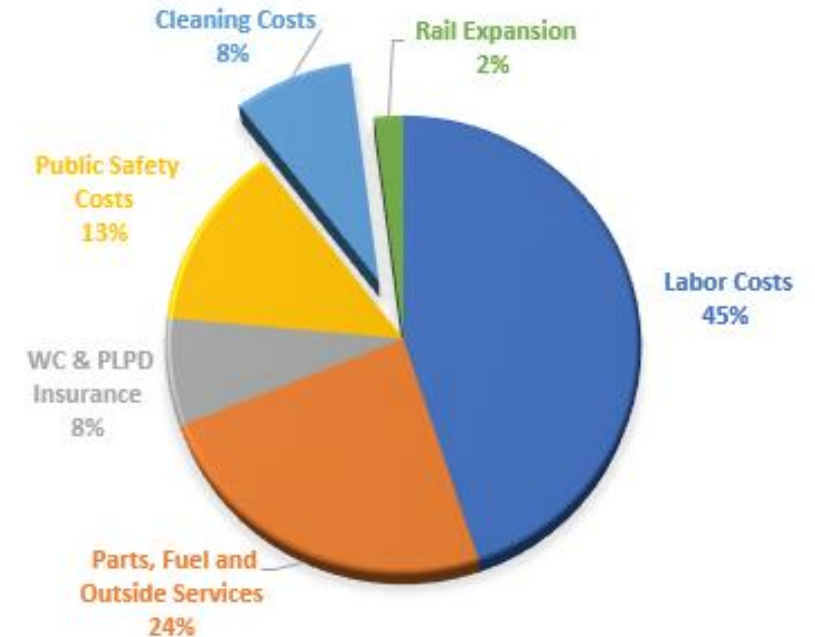
Increase \$ in millions	LAPD	LASD	LBPD	Total
FY18 to FY22 base contract	\$ 369.33	\$ 246.27	\$ 30.07	\$ 645.7
FY18 to FY22 Mod 1	\$ 21.53	\$ 11.33	\$ 3.15	\$ 36.0
FY18 to FY22 Mod 2	\$ 38.63	\$ 32.84	\$ 3.73	\$ 75.2
Q1 & Q2 FY23	\$ 54.00	\$ 34.24	\$ 4.50	\$ 92.7
Q3 & Q4 FY23	\$ 28.51	\$ 35.76	\$ 2.63	\$ 66.9
FY24 Option	\$ 104.92	\$ 78.98	\$ 10.16	\$ 194.1
<b>Total Contract Value</b>	<b>\$ 616.91</b>	<b>\$ 439.41</b>	<b>\$ 54.24</b>	<b>\$ 1,110.6</b>
<b>Total % increase</b>	<b>67%</b>	<b>78%</b>	<b>80%</b>	<b>72%</b>

Metro System Increase	FY18 to FY24
Law Enforcement Contract CAGR (Compound Annual Growth Rate)	9.5%
All other Metro Contract CAGR	5.7%
Bus and Rail Operating Budget CAGR	5.9%



# Cost Growth Driver - Cleaning

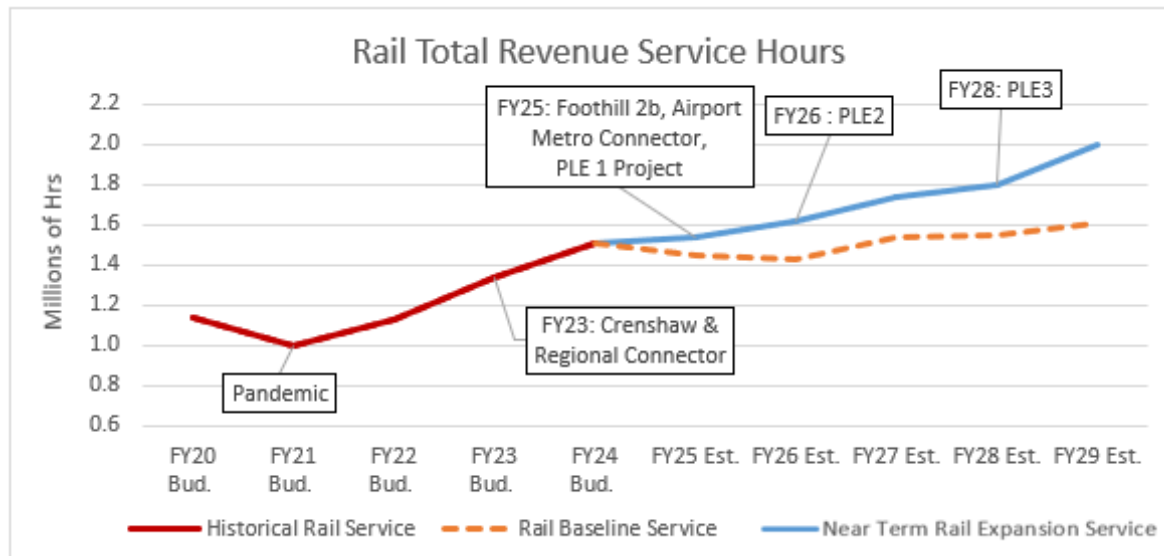
- Cleaning costs make up 8% of total Metro Operations costs
- An average 8.6% growth per year over the last five years attributed to homeless crisis and opioid epidemic challenges, along with the pandemic.
  - Roving cleaning teams
  - Custodial staff
  - Part-time custodial Room to Work participants
  - Frequent “in-line” and mid-day bus interior cleaning
  - End of line cleaning on rail, station hotpots and other activities
- An average 5.5% growth per year for the next five years is projected due to continuing to deliver a cleaner system and improve customer experience





# Cost Growth Driver - Rail Expansion

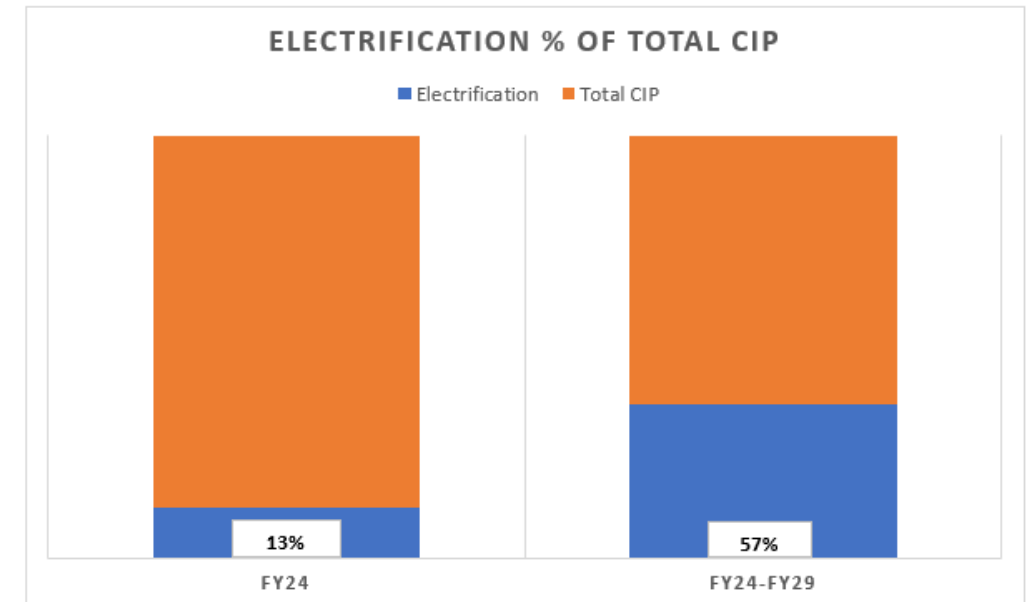
- Metro is undergoing a major rail expansion network with the anticipated opening of Foothill Phase 2B, Airport Metro Connector, Purple Line Extensions 1, 2, and 3
- Anticipated operating and maintenance cost of integrated regional facilities (i.e., Airport Metro Connector (AMC))
- The cumulative incremental cost for the expansion is projected at \$342 million, or 27.6% per year average growth from FY24 through FY29
- The average cost of running 1 hour of rail is 2.4x more than operating 1 hour of bus service



# Major Investments in Capital Improvement Program (CIP)

- Electrification Goal

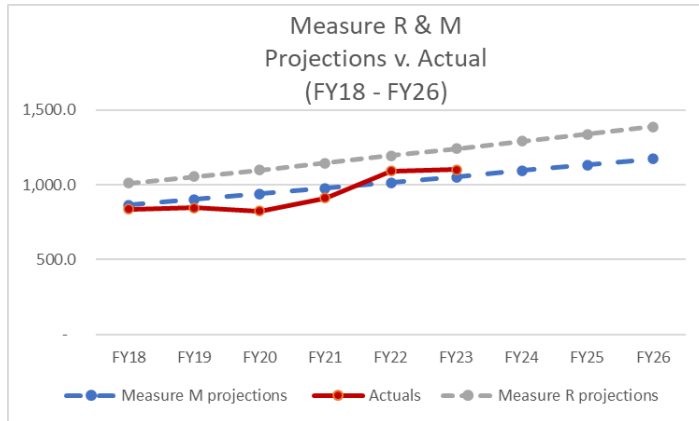
- The implementation of the zero-emission bus program is a significant capital cost to meet the State of California's 2040 mandate for eliminating the use of hydrocarbon fueled buses
- Metro's Near-Term Outlook assumes an accelerated goal of achieving a zero-emission fleet by 2030, which includes procuring zero-emissions Battery Electric Buses (BEB) and related electric charging infrastructure
- This effort will require a minimum investment of \$4.3 billion in buses and charging infrastructure through 2030
- In today's budget, electrification makes up 13% of the total CIP program and that would need to grow to be 57% over the next five years to meet the 2030 goal. Note: external funding has not been secured and would require deficit spending
- New zero emission bus acquisitions and supporting infrastructure development will proceed as available technology and funding permit





# Transit Infrastructure Construction Risks

- Metro recognizes the additional financial risks stemming from Transportation Infrastructure Development (TID) as Metro continues to build out the ordinance approved major construction projects

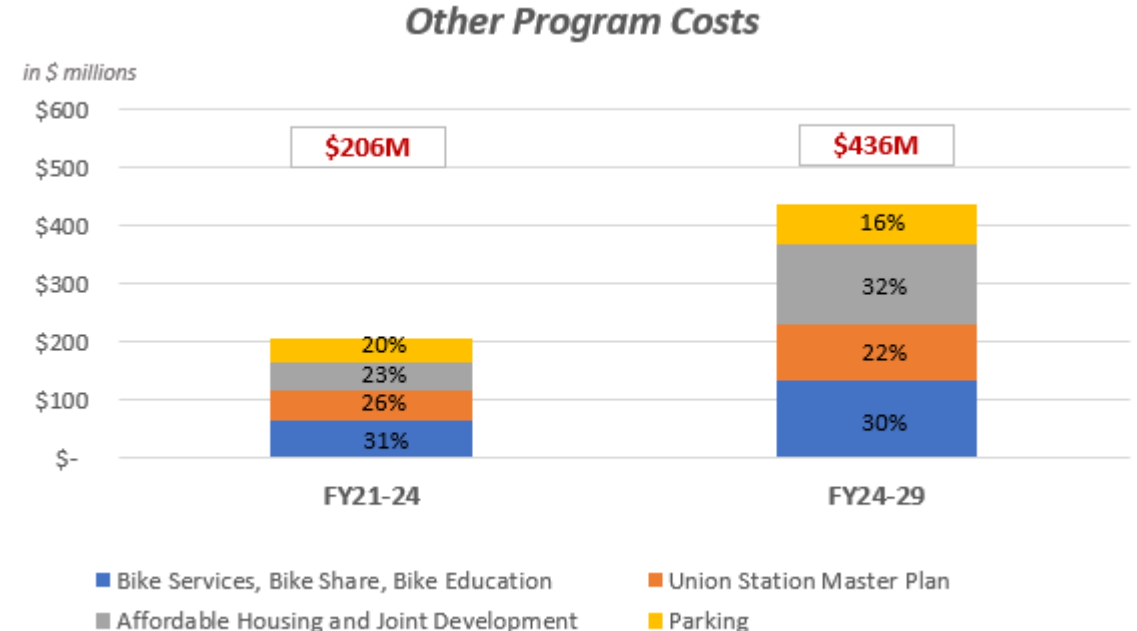


## Actual to MR/MM ordinance projections

- Expenditure Plans – specify projects and funding caps
  - MR actuals below ordinance projections by \$1.9B since inception in FY10
  - MM actuals are closer to ordinance projections the largest variance during the pandemic years, falling short by over \$200 million from FY18 (inception) through FY22
- Metro continues to compete for capital investment grants, which are not always awarded and often include significant operational and local match funding requirements
  - The ongoing financial risks that stem from TID programs may take away funding currently eligible for bus and rail operations, if no alternative funding source is identified. These include:
    - Higher bid prices and cost increases due to a tighter labor market and rising demand for goods
    - Project cost overruns due to scope and schedule changes, and additional close out risks
    - Limited options and funding for cost increases on underground projects
    - Additional debt issuances must be repaid with interest

# Other Programs Indirectly Impacting Metro Transit Funding

- Metro utilizes resources for a wide range of activities that support the goal of delivering improved mobility, sustainability, and financial and technical support to Metro's partners throughout the Los Angeles County region
- Programs that do not have sufficient dedicated funding and indirectly compete with Metro Transit for funds include:
  - Metro's Bike and Active Transportation program
  - Operating and maintaining Union Station
  - Affordable housing and joint development efforts
  - Other projects without dedicated funding
- These programs are estimated to grow at a 4.6% average annual rate over the next five years, outpacing sales tax growth of 2.6%



# Next Steps

- Metro will continue utilizing the EZBB process to develop the FY25 budget given the near-term outlook challenges
  - Strengthen cost controls and balance the budget by staying within our cost & equity parameters
  - Evaluation of pilot programs based on aligned strategic imperatives and priorities
  - Partner with the Board of Directors to identify mitigation strategies

**Near-Term Outlook**  
Forecasting and Mitigation

**Outreach**  
Early, comprehensive and  
thorough outreach plan

**Equity Review**  
Equity process through EFC  
assessment and MBEAT



**Financial and Cost Management**

Cost control task forces and mitigation and financial accountability through quarterly reviews

**Holistic Program Reviews**

Program reviews to promote collaboration on prioritization and trade-offs

- The CEO will make prioritization and trade off recommendations to the Board going into the FY25 budget development process
- Regular budget briefings will also be provided to the Board while integrating feedback for the final FY25 Budget approval in May 2024